


Extended Heat



NYCEM **nycemergencymanagement** 🌟 Our Community Emergency Response Team went door-to-door in Bensonhurst recently, handing out fliers and information on how to beat the heat. Visit nyc.gov/beattheheat to stay in the know like them!

Also, visit nyc.gov/cert to learn how you can become a part of this amazing team of volunteers!

As you know, NYC CERT has been actively spreading preparedness information door-to-door in areas, chosen to account for Naturally Occurring Retirement Communities (NORCs) that fall within the heat vulnerability index. CERT volunteers handed out ['Beat the Heat' fliers](#) (available in several languages), along with cooling towels and digital thermometers, to both residential homeowners and local businesses.

[Check out NYC CERT on Instagram!](#)



MONDAY RADIO ROLL CALL

Radio Channel
Manhattan

08/05/2024
Responding Borough:
Queens

Scenario: Is your Division supporting any events for National Preparedness Month?

Documents to Review:
[Citywide Radio Drill Refresher](#)
[Call signs per Radio](#)



The [NYC CERT Standard Operating Procedures \(SOPs\)](#) provides guidance and outlines policies and procedures for you and your team to follow.

UPDATE COMING SOON!



NYCEM on What's App!



WhatsApp



NYC Emergency Management is now on WhatsApp! Join our community to learn more about NYCEM's work, get preparedness tips for emergencies, and other helpful information to help you stay informed.

Join us: <https://whatsapp.com/channel/0029Vaephkj0AgWAyeol9h0F>

National Night Out



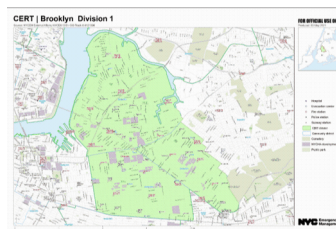
[View and Download the Complete NYC CERT Basic Training Student Manual](#)



View the [NYC CERT Event Calendar](#) to see upcoming training, meetings, and planned deployments.

After you participate, be sure to [Submit Your Volunteer Hours!](#)

For more questions on how to submit your service hours you can view the [Hours Submission FAQs](#).



NYC CERT Division maps are available (pdf format) to support recruitment and preparedness planning in your community.

[Brooklyn](#) - [Bronx](#) - [Manhattan](#) - [Queens](#) - [Staten Island](#)

**READY
NEW YORK**



We expect that NYC CERT volunteers citywide are preparing for an incredible afternoon this coming Tuesday, August 6th at National Night Out. For those of you don't know, it is an annual community-building campaign that promotes police-community

partnerships and neighborhood camaraderie to make our neighborhoods safer, more caring places to live. National Night Out enhances the relationship between neighbors and law enforcement while bringing back a true sense of community. Furthermore, it provides a great opportunity to bring police and neighbors together under positive circumstances.

For those of you scheduled to support see below for the check-in process.

NYC CERT Check-in Procedure

Upon arrival, the CERT lead MUST check in with Watch Command by calling (718)-422-8700 or using their 700 MHz radio (CW Channel) and provide the following information:

- Your name
- CERT Division
- Location
- Volunteer assignment
- Arriving on scene
- How many volunteers are with you
- Your contact information



Member safety is always the top priority.

The CERT lead should develop a relief plan working with participating members.

If your division is hosting or participating in an upcoming event, please complete the [Event Request form](#) to have your opportunity published through Eventbrite.com for members to register.

Your NYC CERT Ready New York Liaison can submit a [Ready New York Material Request](#) for upcoming events.



Update on Material requests

All requests will contain the following:

- My Emergency Plan - 50
- Hurricane Map - 50
- Notify NYC card - 50
- NYC CERT card - 50
- Give-a-ways will depend on availability

Note: Ready New York plastic bags and tablecloths are no longer available.

All Divisions 1, 3, and 5 IDs are Ready



Leadership: All Division 7 member credentials are ready.

Also, if you have any members that graduated in November 2023, please remember to schedule a pick-up, or permit them to schedule a pick-up for their permanent ID using this link: <https://on.nyc.gov/CERTpickup>

If the pick-up options do not work with your schedule, please reach out to: desposito@oem.nyc.gov

Get Notified with New York City's official source for information about emergency alerts and important city services.



When standing down, the CERT Lead MUST again notify Watch Command stating the following:

- Your name
 - CERT Division
 - Location
 - Standing down
- Confirming how many volunteers are with you

Download the free [Notify NYC](#) mobile app, available for [iOS](#) and [Android](#).

Notify NYC Mailing



All New Yorkers should have by now received a Notify NYC publication in the mail to promote the importance having access to New York City's official source for information about emergency alerts and important city services. Anyone can sign up to receive text, email, or push notification using the mobile app to stay informed of emergency alerts in their area. You can sign-up for Notify NYC by calling 3-1-1, visiting: <https://nyc.gov/notifynyc> or downloading the mobile application available on [iOS](#) and [Android](#).

NYC Emergency Management | nyc.gov/emergencymanagement
(Click here to view as a webpage)

Send Us Your Photos!



Please continue to share an and all photos and videos from your NYC CERT events at on.nyc.gov/CERTupload

Please note **Date (including year), Borough, Division (or team), Event, members included (if available).**

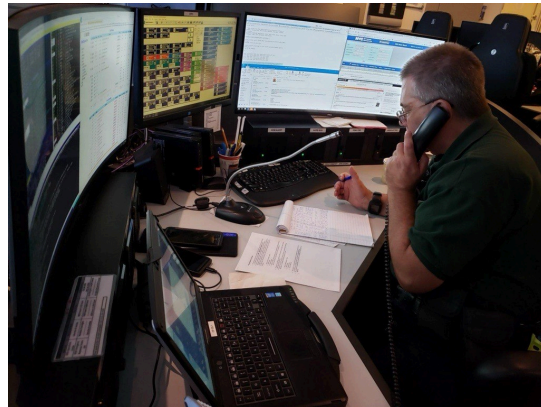
If you have any questions, please contact us at cert@oem.nyc.gov. Thank you!

VOLUNTEER OPPORTUNITIES

National Night Out -Watch Command Support/NCO



POLICE • COMMUNITY PARTNERSHIPS

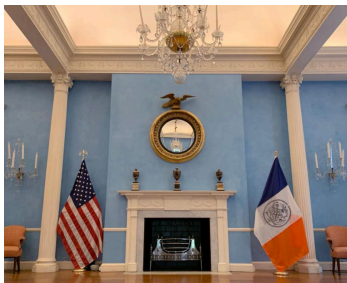


Role: At the request of the NYCEM Watch Command, CERT volunteers will support NYC CERT volunteers as they participate in National Night Out events citywide. You will be tracking volunteer locations on the CERT board tracker and also helping Watch Command with phone support at the NYCEM EOC.

Gear: CERT uniform must be worn (e.g., polo and khaki pants) along with a CERT ID.

Shifts: 11am-4:30pm and 4:30pm to 9:00pm (Last shift may finish earlier than scheduled)

[Register Here](#) | [Tuesday, August 6, 2024](#)



Gracie Mansion City Recognition and Cultural Receptions

Mayor's Office of Special Projects and Community Events has requested CERT volunteers to continue supporting the city recognition and cultural receptions being held at Gracie Mansion. For individual details and event registration please see below:



[Dominican Heritage Reception](#)
[Wed, Aug 7 | 5:30 PM](#)



[NYPD Community Affairs Sunset Social](#)
[Thu, Aug 8, | 5:30 PM](#)



[Haitian Heritage Reception Tue, Aug 13, at 5:30 PM](#)



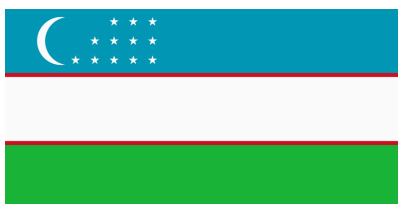
[Professional Networking Reception Thu, Aug 15, at 6:00 PM](#)



[Guyana Heritage Reception Tue, Aug 20, at 5:30 PM](#)



[Eastern European Heritage Reception Thu, Aug 22, at 5:30 PM](#)



[Uzbekistan Heritage Reception Thu, Aug 29, at 5:30 PM](#)



Brooklyn Cyclones Preparedness Events

The Brooklyn Cyclones have invited CERT, Ready NY and Notify NYC to table at Maimonides Park during several upcoming games. CERTs are being requested to join NYCEM staff to distribute NYC CERT recruitment materials with park visitors. Check out the dates below and register through the links provided. Game times vary by date.

[Registration | Fri, August 9, 2024 6:30PM](#)

[Registration | Sun, August 25, 2024 1:30PM](#)

[Registration | Wed, Sept 4, 2024 6:30PM](#)

DEP Flooding Preparedness Events

The Department of Environmental Protection (DEP) has requested the support of NYC CERT volunteers at their upcoming Flooding Preparedness Events. During the events, DEP will be providing presentations to the public throughout the City. NYC CERT volunteers are expected to support with sign-in and the distribution of preparedness materials.



Please register for any of the following dates and locations:

8/8 — Throgs Neck @ X405, 3000 East Tremont Ave. (BX)

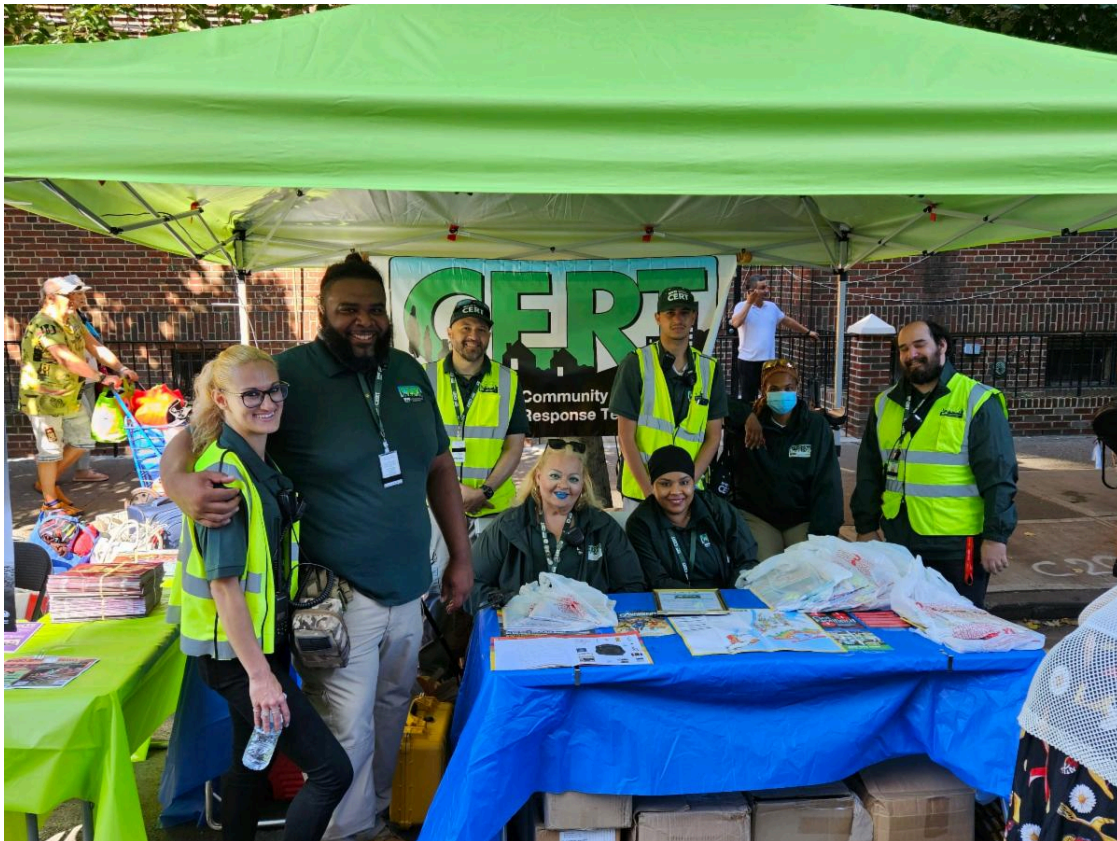
9/17 — Rockaways @ Beach Channel HS, 100-00 Beach Channel Drive (QNS)

9/19 — Staten Island @ Susan E. Wagner School HS, 1200 Manor Road (SI)

9/24 — East Harlem @ PS 146 Anna M. Short School, E. 106th St. and 1st Ave. (MAN)

[Click Here to register for one of the dates/locations](#)

47th Annual Brighton Jubilee



On August 25th NYC CERT members will be supporting the 47th Annual Brighton Jubilee! NYC CERT volunteers are being requested to support in the following roles:

1. Setup (6:30 am - 9:30 am): Direct vehicles, manage pedestrian safety, and ensure smooth unloading.
2. Event (9:30 am - 4:30 pm): Monitor safety along the Jubilee route, report issues, and staff the Ready NY table on Brighton Beach Ave to provide emergency preparedness information and promote CERT membership. Volunteers may alternate between these duties.

Shifts:

- Shift 1: 6:30 am - 11:30 am (Vehicle & Pedestrian Safety)
- Shift 2: 9:30 am - 2:30 pm (Route & Table)

- Shift 3: 1:30 pm - 5:30 pm (Route & Table)

[Registration, Sun, Aug 25, at 6:30 AM](#)

NYC CERT CALENDAR



Buddy Check

As we close out a long year of volunteering to support your community and head into a new year with new challenges, please take some time to support one another. The best way to do that is by performing buddy checks.

What is a buddy check?

Taking the time to check on family and friends, especially those unable to leave their home for any reason. You might be surprised by the impact you'll have on those who you connect with.

[Report your Volunteer Hours](#)

Search for *Buddy Check* Event



MENTOR PROGRAM

Are you interested in becoming a mentor to new NYC CERT members?

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

Complete the [NYC CERT Mentor Program form](#) to let us know if you'd like to be a mentor or mentee.

Complete the [Matching Questionnaire](#) to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

[NYC CERT online platform](#) includes online courses to support volunteer growth.

Schedule free training for your Division here : [FDNY Smart Fire Safety](#).

[FEMA Region 2 \(R2\) Webinar Catalogue](#) includes all recorded webinars.

NYC CERT ADVANCED TRAINING

CISA: De-Escalation Series Training



Description

The De-Escalation Series follows the [Employee Vigilance Through the Power of Hello](#) to help identify and navigate suspicious activity or potentially escalating situations to safely dis-engage and report to local law enforcement or their organization's multi-disciplinary threat management team.

Learning Objectives

- [Observe](#)
- [Initiate a Hello](#)
- [Navigate the Risk](#)
- [Obtain Help](#)
- [Resources](#)

[Registration](#) | [Tue, Aug 13, 2024 6:30PM](#)

NYC CERT VOLUNTEER ACTIVITY

NYC CERT Speaker Series



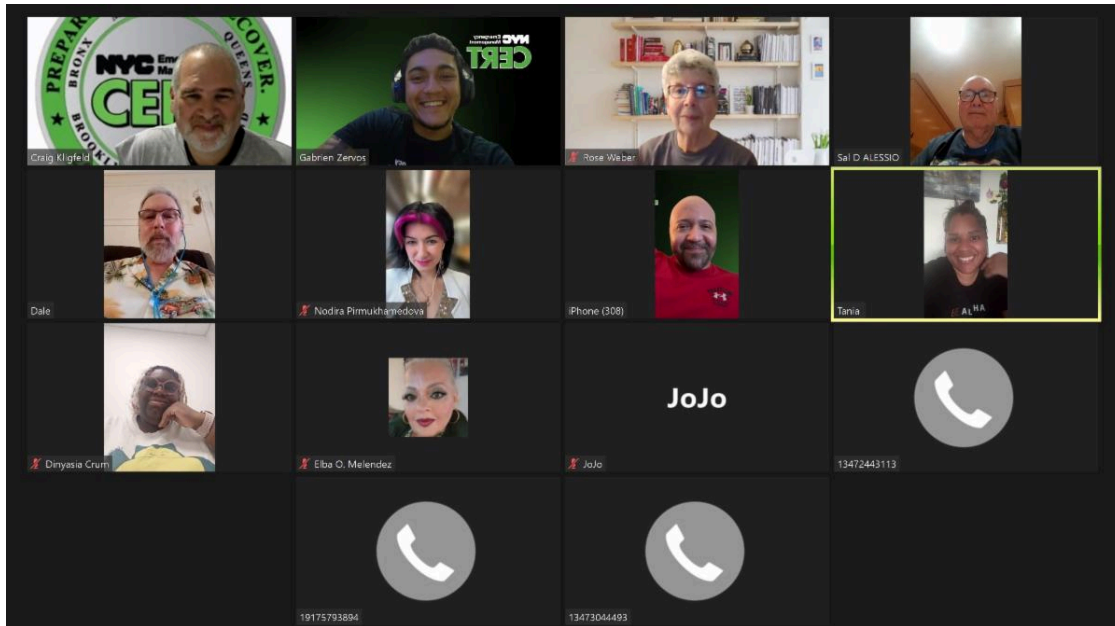
On July 30, 2024 the NYC CERT program hosted our 2nd Leadership Speaker series featuring Senior Chief Advisor to the Mayor of New York, Chaplain Ingrid Lewis-Martin. Mrs. Martin's speech was inspiring as she discussed her involvement in volunteerism which led her to the world of politics. She also gave the CERT leaders advice on building trust and respect within their divisions. She shared stories on how she encourages her team and works hard to build up those whom she identifies as believing in the work of her office. You need to know who your key team members are and invest your time and energy in building them up to be the new leaders. We thank all of the NYC CERT leaders and cabinet members who attended. The next Leadership Speakers Series in October will feature

our very own New York City Emergency Management 1st Deputy Commissioner, Christina Farrell. Be on the lookout for the registration link in a future newsletter.

[CLICK HERE for photos from the evening](#)

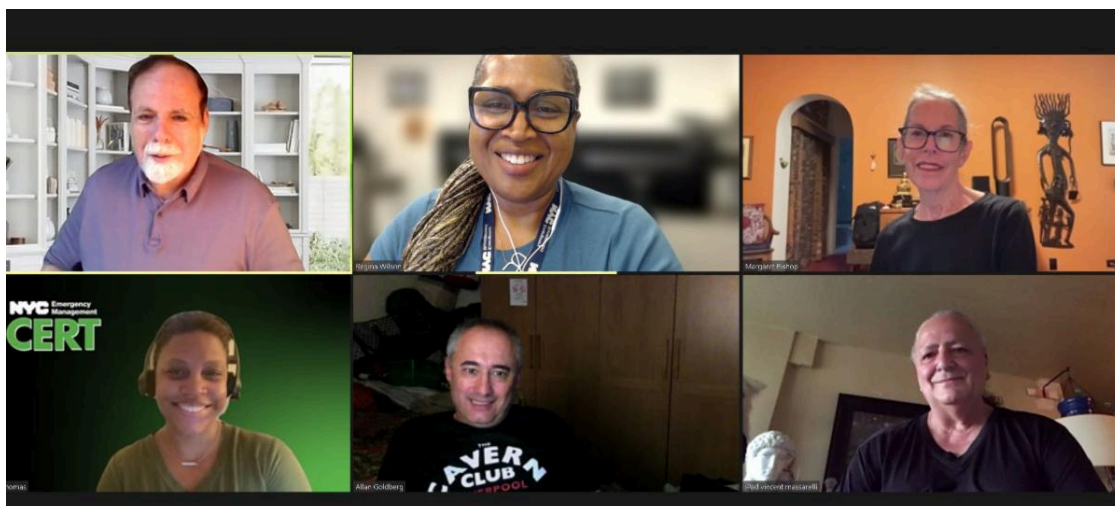
Meetings

Brooklyn Division 5



Brooklyn Division 5 held their monthly meeting on July 25th. Members took this time to review some of the recent events that the division hosted throughout the month including the Nathan's Hotdog Eating Contest, July 4th Fireworks Showcase, as well as the Beat the Heat Canvassing. We all look forward to the many upcoming events in August!

Manhattan Borough Planning



Members of Manhattan leadership discussed the upcoming boroughwide meeting. The leaders worked on meeting locations, date and agenda. Great collaboration from different Divisions within the borough of Manhattan. More

details coming soon. Stay tuned!

[Download the NYC CERT Background](#) for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)



THINGS TO KNOW



How To Request NYC CERT

If approached to support an event in your community, the following steps must be taken:

- Event organizer submits an official request using the [NYC CERT External Request Form](#).
- NYC CERT Leadership *should not* submit form on behalf of the event organizer.
- For events lead by a NYC CERT Division, volunteer leadership (Ready New York Liaison, if a preparedness event) should submit this [Event Request form](#).

NYC CERT program staff will review all requests. If approved, program staff will add the volunteer opportunity to the [NYC CERT Event](#)

[Calendar](#) with a registration link. If more details are required for approval, program staff will use the contact information provided in the request form to connect with the organizer.

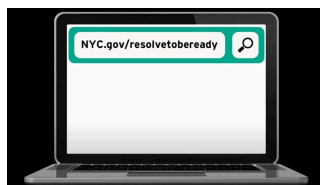
NYC CERT External Request Form: <https://on.nyc.gov/CERTrequest>

Find the NYC CERT Protocols here: [NYC CERT SOPs](#)

Schedule a meeting with NYCEM staff: [NYC CERT Volunteer Support](#)



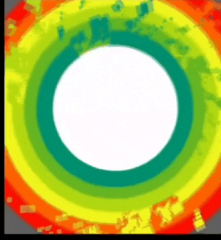
[NYCEM's YouTube page](#)
[NYC CERT recruitment video](#)
[2021 National Volunteer Week video](#)



[Resolve to Be Ready Calendar](#)
Regular reminders in simple steps that can help you work preparedness into your busy schedule.



Listen to all episodes of NYCEM's two podcasts, Prep Talk ([SoundCloud](#), [iTunes](#) & [Spreaker](#)) and ¡Prepárate! on [SoundCloud](#).



KNOW YOUR ZONE is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.



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Program Manager
Training & Exercises



DENISE ESPOSITO
Specialist
Recruitment & Retention



REGINA WILSON
Specialist
CERT Leadership



GABRIEN ZERVOS
Specialist
Operations & Engagement



JAZMIN THOMAS
Specialist
CERT Training



Schedule a meeting with NYC CERT Staff:
<https://on.nyc.gov/bookCERT>

Choose a Topic:

CERT Pick-up
(In-Person)

NYC CERT
Operations

Advanced
Training

Exercises
& Tabletops

General
Questions

CERT ID
Questions

Leadership
Interest

Borough
Discussion

Division
Discussion



NYC Emergency Management | nyc.gov/emergencymanagement
(Click here to view as a webpage)



NYC Emergency Management Communications Network | 165 Cadman Plaza East |
Brooklyn, NY 11201 US