

Human Resources Administration

Department of Homeless Services

Gary P. Jenkins Commissioner November 2, 2022

150 Greenwich Street New York, NY 10007

929 221 7315

Honorable Eric Adams Mayor of the City of New York City Hall New York, NY 10007

Honorable Adrienne Adams Speaker New York City Council City Hall New York, NY 10007

<u>Re: HIV/AIDS Services Administration Quarterly Performance Report FY 22.4</u> (April – June 2022)

Dear Mayor Adams and Speaker Adams:

I am pleased to submit to you the HIV/AIDS Services Administration Quarterly Performance Report, as required by Section 21-128 (j) of Chapter I of Title 21 of the Administrative Code of the City of New York.

The report includes data for April through June 2022. We welcome any questions.

Sincerely,

et.

Gary P. Jenkins Commissioner

The City of New York Human Resources Administration

HIV/AIDS SERVICES ADMINISTRATION

QUARTERLY PERFORMANCE REPORT

FY 22.4

April—June 2022



Eric Adams Mayor

Gary Jenkins Commissioner

Jacqueline M. Dudley Deputy Commissioner HIV/AIDS Services Administration

Table of Contents

Introduction
Caseload and Client Data
Financial Assistance Data
Cash Assistance Data: Number of Closings/Reason for Closings (April-June 2022)
Cash Assistance Data: Cases Closed in Error/Days to Re-Open (April-June 2022)
Cash Assistance Data: Single Cases (April-June 2022)
Cash Assistance Data: Single Cases (FY 22 YTD)
Cash Assistance Data: Family Cases (April-June 2022)
Cash Assistance Data: Family Cases (FY 22 YTD)
Enhanced Benefits (CBCFA) (April-June 2022)
Enhanced Benefits (CBCFA) (FY 22 YTD)
Housing Services
Vocational Rehabilitation Services
Field Operation Staff
Fair Hearings and Appeals

HIV/AIDS Services Administration Quarterly Performance Report April—June 2022

The HIV/AIDS Services Administration (HASA) is the primary entity within the Human Resources Administration (HRA) to expedite access to essential benefits and social services needed by persons diagnosed with HIV or AIDS and their families. HASA provides:

- Specialized intake and needs assessment;
- Direct linkages to SNAP, Cash Assistance, Medicaid, Home Care, and Homemaking;
- Ongoing intensive case management services;
- Emergency and non-emergency housing services and placements;
- Voluntary vocational counseling/rehabilitation, job training and placement;
- Assistance with clients' applications for Supplemental Security Income (SSI) and Social Security Disability (SSDI); and,
- Referrals to community-based resources for a variety of additional supportive services.

HASA is committed to service provision that is client-centered, efficient, effective and of high quality. The work that HASA performs with its clients is based on the notion that all sectors of the community must work together to ensure that people living with HIV have adequate housing, financial security, medical care and other services necessary to allow them to manage the virus and to live their lives with the highest level of self-reliance and dignity.

Local Law 32 of 2005 requires HASA to submit Quarterly Performance Reports (QPRs) to the City Council. The law also requires the QPR to include descriptive statistics, by field operations location, on: the size and demographics of the client population; levels at which financial assistance and social services are requested and granted; time frames for the provision of services; and data on case closings and re-openings. The legislation also requires HASA to report on client utilization of the appeals process, as well as the number of field operations staff, by job title, who directly provide services to clients.

Please note that the period covered in FY 22, July through December 2021, includes the ongoing COVID-19 emergency in New York City. HASA has continued to provide critical benefits and services to clients despite the implementation of necessary operational changes in response to the pandemic. HIV/AIDS Services Administration, QPR FY 22.4 Page 3

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Caseload and Client Data

	Total for FY	FY 22 To
Admission Statistics ¹	22.4	Date
Information and Referral Inquiries at ServiceLine	3,652	16,620
Applications Received	1,239	4,761
Applications Ineligible: Did Not Meet Medical Criteria	29	132
Applications Pending	96	398
Applications Withdrawn By Referral Source	69	258
Applications Eligible	1,045	3,973
Cases Reopened	657	2,479
Cases Assigned	1,148	4,373
Cases Closed	1,422	6,099
	Cases	
	Served	
	@ FY 22.4	
Numbers Served	End	
Cases ²	32,438	
Clients ³	32,851	
ACMs ⁴	8,803	
Total persons served by HASA	41,654	

Cases By Unit Type	Cases Served @ FY 22.4 End	% of All Cases
Single Cases	29,707	91.6%
Family Cases	2,699	8.3%
Prison (Assignment upon prison release)	32	0.1%
Total Cases	32,438	100.0%

¹ These admission statistics refer to medical determinations of HASA eligibility for case management services.

² A case is defined as having one or more clients with clinical/symptomatic HIV-illness or AIDS.

³ A client is any individual meeting HASA medical eligibility. The number of clients served may exceed the number of active cases as cases may include more than one client.

⁴ Associated Case Members. Members of a case who do not meet HASA medical eligibility criteria.

Cases By Field Center

Cases Served @ FY 22.4 End

		% of All		% of
	Family	Family Cases	Overall	All Cases
Amsterdam	131	4.9%	2433	7.5%
Brownsville	535	19.9%	4262	13.1%
Coney Island	157	5.8%	2074	6.4%
Crotona	175	6.5%	1915	5.9%
Grand Concourse	272	10.1%	2742	8.4%
Greenwood	214	7.9%	3121	9.6%
Hamilton	119	4.4%	2499	7.7%
Housing Placement Unit	86	3.2%	463	1.4%
Jerome	187	6.9%	2091	6.4%
Kingsbridge	521	19.3%	5485	16.9%
Queensboro	221	8.2%	3237	10.0%
Staten Island	69	2.6%	748	2.3%
Waverly	8	0.3%	1363	4.2%
In ServiceLine (pending assignment)	0	0.0%	21	0.1%
Total Cases	2,695	100.0%	32,454	100.0%

	Adult	S		
Clients By Age Group and Gender	% of All Clients	Active Clients @ FY 22.4 End	% of All Clients	Active Clients @ FY 22.4 End
Males	66.9%	21,975	0.1%	18
Females	33.0%	10,841	0.1%	17
Subtotal	99.9%	32,816	0.1%	35
Total Clients		32,8	51	

	Clients Served % of All			
Clients By Borough of Residence	@ FY 22.4 End	Clients		
Bronx	13,162	40.1%		
Brooklyn	9,616	29.3%		
Manhattan	6,154	18.7%		
Queens	3,073	9.4%		
Staten Island	821	2.5%		
Unknown	25	0.1%		
Total Clients	32,851	100.0%		

	Clients Served % of All			
Clients By Race / Ethnicity	@ FY 22.4 End	Clients		
African-American	17,661	53.8%		
Latino	10,591	32.2%		
White	2,968	9.0%		
Asian/Pacific Islander/Native American	335	1.0%		
Unknown/Not Reported	1,296	3.9%		
Total Clients	32,851	100.0%		

Financial Assistance

BENEFITS SUMMARY	Active Cases @ FY 22.4	% of All
Number of Cases Receiving:	End	Cases
Rental Assistance		
Standard Rental Assistance	363	1.1%
Enhanced Rental Assistance	444	1.4%
Above Enhanced Rental Assistance	18,014	55.5%
Total receiving rental assistance	18,821	58.0%
Temporary Assistance to Needy Families (TANF)	1,448	4.5%
Safety Net (SN)	25,666	79.1%
Total receiving PA cash assistance	27,114	83.6%
Federal Income (Individuals)		
Supplemental Security Income (SSI)	7,980	24.3%
Social Security Disability (SSD)	3,551	10.8%
Receiving both SSI & SSD	1,999	6.1%
Veterans Administration Benefits (VA)	117	0.4%
Total receiving SSI,SSD,VA benefits	11,648	35.5%

As of July 2015 the Housing Assistance Data section is an unduplicated snapshot of the type of housing for individual cases and the type of assistance received.

As of July 2015 Rental Assistance (Private Market) category includes only cases in independent housing receiving rental assistance as part of their cash assistance grant.

Please note that these figures are not comparable to the rental assistance figures reported for prior periods.

These figures represent all active HASA individuals with or without cash assistance.

Cash Assistance Data By Center

Number of Closings/Reason for Closings

FY 22.4	Excess Income	Excess Income w/ SSI	Where abouts Unknown	Institu- tionalized	Died	In Prison	Failure to Recert	All Others	Total Cases Closed
Amsterdam	35	5	14	4	6	3	0	97	164
Brownsville	42	14	9	0	15	1	0	93	174
Coney Island	16	2	3	2	7	0	0	51	81
Crotona	28	5	8	3	12	0	0	52	108
Grand Concourse	44	6	20	1	15	1	0	100	187
Greenwood	37	7	6	4	16	0	1	78	149
Hamilton	36	8	7	4	9	6	0	62	132
Jerome	21	6	8	3	13	0	1	68	120
Kingsbridge	40	13	12	3	26	1	0	93	188
Queensboro	25	4	2	3	11	1	0	61	107
Staten Island	15	3	0	1	0	0	0	37	56
Waverly	16	8	13	5	5	4	0	77	128
Total	355	81	102	33	135	17	2	869	1,594

Cash Assistance Data By Center

Cases Closed In Error/Days to Re-open⁸

FY 22.4	0 to 15 days	16 to 30 days	31 to 45 days	46 to 60 days	61 to 75 days	76 to 90 days	90 + days	Total Cases Reopened
Amsterdam	8	0	0	0	0	0	0	8
Brownsville	7	4	1	1	2	1	0	16
Coney Island	5	0	1	0	1	0	1	8
Crotona	3	0	0	1	0	1	2	7
Grand Concourse	13	6	0	0	0	0	1	20
Greenwood	4	2	1	0	0	0	0	7
Hamilton	6	5	0	1	0	0	1	13
Jerome	2	4	0	0	1	0	1	8
Kingsbridge	7	3	2	0	1	0	0	13
Queensboro	6	4	0	1	0	0	1	12
Staten Island	3	0	0	0	0	0	0	3
Waverly	7	3	0	0	0	0	0	10
Total	71	31	5	4	5	2	7	125

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	58	17	27
16 to 30 days	23	19	21
31 to 45 days	2	0	8
46 to 65 days	0	0	19
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	23	21
1 to 5 days	0	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	15
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	7
16 to 30 days	3	4
31 to 45 days	10	11
46 to 65 days	3	0
66 to 75 days	0	1
76+ days	1	1

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	70	26	29
16 to 30 days	9	24	19
31 to 45 days	4	9	14
46 to 65 days	0	0	10
66 to 75 days	0	0	0
76+ days	1	0	1

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	21	22
1 to 5 days	4	3
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	10	9
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	8	11
16 to 30 days	3	6
31 to 45 days	5	14
46 to 65 days	0	7
66 to 75 days	1	0
76+ days	1	1

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	29	10	13
16 to 30 days	4	2	7
31 to 45 days	0	2	5
46 to 65 days	0	0	4
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	10	7
1 to 5 days	2	2
6 to 10 days	0	0
11 to 17 days	0	1
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	5	3
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	3
16 to 30 days	1	3
31 to 45 days	2	9
46 to 65 days	1	2
66 to 75 days	1	0
76+ days	0	0

Crotona: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	49	13	26
16 to 30 days	21	18	13
31 to 45 days	4	2	13
46 to 65 days	0	1	14
66 to 75 days	1	0	1
76+ days	1	1	1

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	32	9
1 to 5 days	0	9
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	10	6
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	10	4
16 to 30 days	1	7
31 to 45 days	1	9
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	1

Grand Concourse: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	60	13	32
16 to 30 days	7	16	16
31 to 45 days	3	6	9
46 to 65 days	0	0	6
66 to 75 days	0	0	0
76+ days	1	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	17	14
1 to 5 days	1	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	11	17
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	11	3
16 to 30 days	1	6
31 to 45 days	3	10
46 to 65 days	1	1
66 to 75 days	2	0
76+ days	0	0

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	60	11	35
16 to 30 days	10	16	19
31 to 45 days	6	8	9
46 to 65 days	2	3	7
66 to 75 days	0	0	0
76+ days	2	2	1

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	19	16
1 to 5 days	2	3
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	14
16 to 30 days	2	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	7
16 to 30 days	5	4
31 to 45 days	4	13
46 to 65 days	3	4
66 to 75 days	0	0
76+ days	0	0

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	40	7	11
16 to 30 days	13	21	20
31 to 45 days	8	8	11
46 to 65 days	0	0	14
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	17	13
1 to 5 days	3	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	9	15
16 to 30 days	1	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	4
16 to 30 days	1	3
31 to 45 days	2	12
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	29	10	9
16 to 30 days	7	5	6
31 to 45 days	3	3	3
46 to 65 days	2	0	16
66 to 75 days	0	0	0
76+ days	0	1	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	5
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	6
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	11
16 to 30 days	2	0
31 to 45 days	2	9
46 to 65 days	1	5
66 to 75 days	1	0
76+ days	1	0

Kingsbridge: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	71	18	28
16 to 30 days	9	11	25
31 to 45 days	4	12	13
46 to 65 days	3	0	7
66 to 75 days	0	0	3
76+ days	0	0	1

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	45	34
1 to 5 days	12	9
6 to 10 days	1	3
11 to 17 days	0	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	13	19
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	13	9
16 to 30 days	5	3
31 to 45 days	3	10
46 to 65 days	1	1
66 to 75 days	0	0
76+ days	0	0

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	42	12	14
16 to 30 days	12	19	19
31 to 45 days	7	9	8
46 to 65 days	0	0	14
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	24	19
1 to 5 days	3	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	14
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	5
16 to 30 days	0	1
31 to 45 days	3	13
46 to 65 days	1	2
66 to 75 days	0	0
76+ days	1	0

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	20	2	6
16 to 30 days	5	5	11
31 to 45 days	0	1	3
46 to 65 days	0	0	3
66 to 75 days	1	0	1
76+ days	1	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	9	6
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	1	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	1
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	2
16 to 30 days	0	0
31 to 45 days	1	2
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Waverly: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	40	8	22
16 to 30 days	6	11	9
31 to 45 days	2	2	6
46 to 65 days	1	0	4
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	26	20
1 to 5 days	3	4
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	5
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	3
16 to 30 days	4	2
31 to 45 days	2	5
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	568	147	252
16 to 30 days	126	167	185
31 to 45 days	43	62	102
46 to 65 days	8	4	118
66 to 75 days	2	0	7
76+ days	6	4	5

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	247	186
1 to 5 days	31	39
6 to 10 days	2	4
11 to 17 days	1	1
18+ days	0	3

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	94	124
16 to 30 days	3	16
31 to 45 days	0	0
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	71	69
16 to 30 days	26	39
31 to 45 days	38	117
46 to 65 days	13	24
66 to 75 days	5	1
76+ days	4	3

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	207	69	127
16 to 30 days	60	73	123
31 to 45 days	10	24	62
46 to 65 days	4	3	51
66 to 75 days	1	0	3
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	112	106
1 to 5 days	22	32
6 to 10 days	3	6
11 to 17 days	1	0
18+ days	2	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	77	82
16 to 30 days	2	4
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	38	32
16 to 30 days	7	38
31 to 45 days	27	59
46 to 65 days	7	1
66 to 75 days	1	2
76+ days	2	1

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	252	100	171
16 to 30 days	50	107	96
31 to 45 days	27	44	77
46 to 65 days	2	4	43
66 to 75 days	0	0	2
76+ days	4	0	7

Immediate Needs

	Application to first Immediate	Application to first Expedited	
	Needs Grant	Food Stamp Grant	
Same Day	108	90	
1 to 5 days	16	21	
6 to 10 days	1	6	
11 to 17 days	0	0	
18+ days	0	0	

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	123	88
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	55	48
16 to 30 days	16	45
31 to 45 days	30	92
46 to 65 days	3	11
66 to 75 days	1	0
76+ days	1	1

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	112	67	92
16 to 30 days	20	27	38
31 to 45 days	1	12	23
46 to 65 days	3	0	10
66 to 75 days	0	0	0
76+ days	0	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	41	27
1 to 5 days	6	18
6 to 10 days	0	0
11 to 17 days	0	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	43	37
16 to 30 days	0	5
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	16	13
16 to 30 days	8	20
31 to 45 days	7	34
46 to 65 days	2	3
66 to 75 days	2	0
76+ days	0	0

Crotona: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	141	63	118
16 to 30 days	45	64	57
31 to 45 days	13	31	37
46 to 65 days	1	2	36
66 to 75 days	1	0	1
76+ days	1	1	4

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	103	41
1 to 5 days	7	49
6 to 10 days	0	0
11 to 17 days	0	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	77	67
16 to 30 days	0	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	42	26
16 to 30 days	7	31
31 to 45 days	8	36
46 to 65 days	0	4
66 to 75 days	0	0
76+ days	1	1

Grand Concourse: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	175	56	127
16 to 30 days	29	73	65
31 to 45 days	18	34	50
46 to 65 days	3	8	44
66 to 75 days	1	0	3
76+ days	4	0	0

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	90	86
1 to 5 days	10	20
6 to 10 days	0	2
11 to 17 days	0	2
18+ days	1	2

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	100	82
16 to 30 days	1	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	44	45
16 to 30 days	13	37
31 to 45 days	8	40
46 to 65 days	2	4
66 to 75 days	2	0
76+ days	1	0

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	184	42	132
16 to 30 days	29	52	75
31 to 45 days	14	32	45
46 to 65 days	5	9	30
66 to 75 days	0	0	1
76+ days	4	4	3

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
	Neeus Glain	i oou Stamp Grant
Same Day	79	60
1 to 5 days	10	18
6 to 10 days	1	0
11 to 17 days	1	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	67	79
16 to 30 days	7	8
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	37	29
16 to 30 days	9	24
31 to 45 days	13	59
46 to 65 days	4	16
66 to 75 days	0	1
76+ days	0	0

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	142	48	63
16 to 30 days	48	68	88
31 to 45 days	22	49	68
46 to 65 days	3	7	42
66 to 75 days	1	0	5
76+ days	5	0	4

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	69	58
1 to 5 days	19	31
6 to 10 days	1	7
11 to 17 days	3	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	96	69
16 to 30 days	1	10
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	53	31
16 to 30 days	13	18
31 to 45 days	16	79
46 to 65 days	4	2
66 to 75 days	0	0
76+ days	1	0

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	102	34	57
16 to 30 days	36	26	47
31 to 45 days	15	11	25
46 to 65 days	2	2	55
66 to 75 days	1	0	2
76+ days	2	3	3

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	25	23
1 to 5 days	1	4
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	45	44
16 to 30 days	2	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	26	41
16 to 30 days	10	11
31 to 45 days	8	36
46 to 65 days	2	6
66 to 75 days	1	0
76+ days	1	0

Kingsbridge: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	250	72	154
16 to 30 days	40	61	138
31 to 45 days	17	35	66
46 to 65 days	6	3	28
66 to 75 days	0	0	4
76+ days	2	0	3

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	194	146
1 to 5 days	41	36
6 to 10 days	2	3
11 to 17 days	2	1
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	94	82
16 to 30 days	0	10
31 to 45 days	0	0
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	49	39
16 to 30 days	19	30
31 to 45 days	18	57
46 to 65 days	5	5
66 to 75 days	0	0
76+ days	2	0

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	159	54	83
16 to 30 days	38	61	87
31 to 45 days	20	38	41
46 to 65 days	3	11	38
66 to 75 days	5	1	5
76+ days	1	1	3

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	119	104
1 to 5 days	31	24
6 to 10 days	6	1
11 to 17 days	0	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	61	82
16 to 30 days	0	8
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	26	23
16 to 30 days	7	26
31 to 45 days	10	47
46 to 65 days	3	7
66 to 75 days	1	0
76+ days	1	0

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	46	14	27
16 to 30 days	10	14	24
31 to 45 days	1	3	12
46 to 65 days	0	1	5
66 to 75 days	1	0	1
76+ days	1	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	32	25
1 to 5 days	4	5
6 to 10 days	1	0
11 to 17 days	1	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	22	19
16 to 30 days	3	1
31 to 45 days	0	0
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	8	9
16 to 30 days	4	3
31 to 45 days	2	13
46 to 65 days	1	0
66 to 75 days	1	0
76+ days	0	0

Waverly: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	118	45	99
16 to 30 days	19	33	56
31 to 45 days	5	5	23
46 to 65 days	4	1	16
66 to 75 days	1	1	4
76+ days	1	0	4

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	106	94
1 to 5 days	24	21
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	1	3

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	61	34
16 to 30 days	1	6
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	29	29
16 to 30 days	8	26
31 to 45 days	16	34
46 to 65 days	1	4
66 to 75 days	0	0
76+ days	1	0

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1888	664	1250
16 to 30 days	424	659	894
31 to 45 days	163	318	529
46 to 65 days	36	51	398
66 to 75 days	12	2	31
76+ days	25	9	35

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	1078	860
1 to 5 days	191	279
6 to 10 days	15	25
11 to 17 days	8	6
18+ days	4	7

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	866	765
16 to 30 days	17	60
31 to 45 days	0	1
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	423	365
16 to 30 days	121	309
31 to 45 days	163	586
46 to 65 days	34	63
66 to 75 days	9	3
76+ days	11	3

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	9	2
16 to 30 days	1	9	1
31 to 45 days	1	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	1
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	3
16 to 30 days	0	0
31 to 45 days	1	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	11	7	2
16 to 30 days	0	7	4
31 to 45 days	0	2	2
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	5	4
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	1
16 to 30 days	0	1
31 to 45 days	1	9
46 to 65 days	2	4
66 to 75 days	0	0
76+ days	2	0

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	5	1
16 to 30 days	0	0	2
31 to 45 days	1	2	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	0
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	1	1
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Crotona: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	0	3
16 to 30 days	3	9	1
31 to 45 days	0	4	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	7
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	1
31 to 45 days	0	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Grand Concourse: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	7	3
16 to 30 days	1	9	2
31 to 45 days	0	1	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	3
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	2
46 to 65 days	0	3
66 to 75 days	0	0
76+ days	1	0

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	1	0
16 to 30 days	1	8	0
31 to 45 days	1	2	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	2
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	7
76+ days	0	0

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	2	2
16 to 30 days	2	0	2
31 to 45 days	0	3	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	2
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	0
16 to 30 days	4	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	3
31 to 45 days	1	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	0	0
16 to 30 days	3	0	0
31 to 45 days	1	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	3	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	3

Kingsbridge: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	0	1
16 to 30 days	2	4	0
31 to 45 days	1	4	1
46 to 65 days	1	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	0
16 to 30 days	0	0
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	1	0
76+ days	0	0

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	1	2
16 to 30 days	4	2	2
31 to 45 days	1	1	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	7
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	0	1
16 to 30 days	1	0	3
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	3	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	1	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	37	32	17
16 to 30 days	18	48	17
31 to 45 days	6	19	5
46 to 65 days	1	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	11	5
1 to 5 days	2	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	19	15
16 to 30 days	4	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	6
16 to 30 days	1	5
31 to 45 days	4	35
46 to 65 days	3	8
66 to 75 days	1	7
76+ days	5	3

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	15	5
16 to 30 days	5	16	5
31 to 45 days	1	0	3
46 to 65 days	0	2	0
66 to 75 days	0	0	0
76+ days	1	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	11	5
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	8	8
16 to 30 days	0	1
31 to 45 days	5	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	22	43	18
16 to 30 days	5	39	14
31 to 45 days	4	10	7
46 to 65 days	2	0	6
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	5	4
1 to 5 days	1	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	47	25
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	27
16 to 30 days	5	10
31 to 45 days	6	51
46 to 65 days	5	6
66 to 75 days	0	0
76+ days	2	0

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	11	14	8
16 to 30 days	3	5	5
31 to 45 days	2	2	3
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	6	4
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	12	3
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	6
16 to 30 days	2	10
31 to 45 days	2	2
46 to 65 days	1	6
66 to 75 days	0	0
76+ days	0	0

Crotona: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	12	10	11
16 to 30 days	4	28	5
31 to 45 days	1	8	5
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	7	1
1 to 5 days	0	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	11	19
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	5
16 to 30 days	1	10
31 to 45 days	4	9
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	2	0

Grand Concourse: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	13	10	8
16 to 30 days	8	23	13
31 to 45 days	1	8	3
46 to 65 days	0	3	5
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	3
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	12	13
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	10
16 to 30 days	0	2
31 to 45 days	1	39
46 to 65 days	0	3
66 to 75 days	0	0
76+ days	1	0

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	7	5
16 to 30 days	2	14	3
31 to 45 days	3	2	4
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	20	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	4
16 to 30 days	0	2
31 to 45 days	0	10
46 to 65 days	0	0
66 to 75 days	0	7
76+ days	0	0

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	3	3
16 to 30 days	2	8	3
31 to 45 days	2	7	4
46 to 65 days	0	2	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	3
1 to 5 days	2	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	12	9
16 to 30 days	4	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	2	5
31 to 45 days	9	14
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	9	11	7
16 to 30 days	6	12	5
31 to 45 days	3	1	4
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	1
1 to 5 days	1	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	14	6
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	3
16 to 30 days	2	7
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	3

Kingsbridge: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	6	3
16 to 30 days	8	28	9
31 to 45 days	2	19	5
46 to 65 days	1	4	5
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	2
1 to 5 days	0	0
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	15	9
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	3
16 to 30 days	1	11
31 to 45 days	2	20
46 to 65 days	1	0
66 to 75 days	1	0
76+ days	0	0

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	3	3
16 to 30 days	8	12	7
31 to 45 days	3	1	4
46 to 65 days	0	0	0
66 to 75 days	1	0	1
76+ days	0	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	5	4
1 to 5 days	2	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	6	5
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	10
16 to 30 days	1	7
31 to 45 days	1	12
46 to 65 days	1	1
66 to 75 days	0	0
76+ days	0	0

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	2	1
16 to 30 days	1	9	4
31 to 45 days	0	0	0
46 to 65 days	1	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	1
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	7	2
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	5
16 to 30 days	2	0
31 to 45 days	1	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	93	124	72
16 to 30 days	52	194	73
31 to 45 days	22	58	42
46 to 65 days	4	11	26
66 to 75 days	1	0	3
76+ days	1	0	3

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	37	25
1 to 5 days	6	10
6 to 10 days	1	0
11 to 17 days	0	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	167	96
16 to 30 days	4	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	40	81
16 to 30 days	16	65
31 to 45 days	31	166
46 to 65 days	8	16
66 to 75 days	1	7
76+ days	6	3

Number of Days from Initial Request to Completed Application

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	791	9	0	0	0	800
Ongoing Rent	559	6	0	0	0	565
Rent Increase	1757	4	0	0	1	1762
Establishment of Home	453	4	0	0	0	457
Clothing	116	5	0	0	0	121
Client Share Rent Arrears	1454	16	1	2	0	1473
Miscellaneous	678	7	0	0	0	685
Work Opp & Trans Bens	106	1	0	0	0	107
Moving Expenses	75	0	0	0	0	75
Storage Fees	165	1	0	0	0	166
Grand Total	6154	53	1	2	1	6211

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	43	0	0	0	0	43
Ongoing Rent	61	0	0	0	0	61
Rent Increase	142	0	0	0	0	142
Establishment of Home	23	0	0	0	0	23
Clothing	20	0	0	0	0	20
Client Share Rent Arrears	135	5	1	0	0	141
Miscellaneous	66	0	0	0	0	66
Work Opp & Trans Bens	7	0	0	0	0	7
Moving Expenses	4	0	0	0	0	4
Storage Fees	35	0	0	0	0	35
Subtotal	536	5	1	0	0	542

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	118	1	0	0	0	119
Ongoing Rent	66	1	0	0	0	67
Rent Increase	179	0	0	0	0	179
Establishment of Home	41	0	0	0	0	41
Clothing	11	0	0	0	0	11
Client Share Rent Arrears	171	1	0	0	0	172
Miscellaneous	128	0	0	0	0	128
Work Opp & Trans Bens	15	0	0	0	0	15
Moving Expenses	17	0	0	0	0	17
Storage Fees	27	0	0	0	0	27
Subtotal	773	3	0	0	0	776

Number of Days from Initial Request to Completed Application

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	41	0	0	0	0	41
Ongoing Rent	36	0	0	0	0	36
Rent Increase	157	0	0	0	0	157
Establishment of Home	19	0	0	0	0	19
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	78	0	0	2	0	80
Miscellaneous	33	0	0	0	0	33
Work Opp & Trans Bens	14	0	0	0	0	14
Moving Expenses	3	0	0	0	0	3
Storage Fees	8	0	0	0	0	8
Subtotal	394	0	0	2	0	396

<u>Crotona</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	67	0	0	0	0	67
Ongoing Rent	40	0	0	0	0	40
Rent Increase	155	0	0	0	0	155
Establishment of Home	53	0	0	0	0	53
Clothing	12	1	0	0	0	13
Client Share Rent Arrears	105	0	0	0	0	105
Miscellaneous	51	0	0	0	0	51
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	8	0	0	0	0	8
Storage Fees	8	0	0	0	0	8
Subtotal	503	1	0	0	0	504

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	44	1	0	0	0	45
Ongoing Rent	16	0	0	0	0	16
Rent Increase	49	0	0	0	0	49
Establishment of Home	27	1	0	0	0	28
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	40	0	0	0	0	40
Miscellaneous	17	0	0	0	0	17
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	4	0	0	0	0	4
Storage Fees	9	0	0	0	0	9
Subtotal	213	2	0	0	0	215

Number of Days from Initial Request to Completed Application

<u>Greenwood</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	67	0	0	0	0	67
Ongoing Rent	60	1	0	0	0	61
Rent Increase	215	0	0	0	0	215
Establishment of Home	46	0	0	0	0	46
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	177	0	0	0	0	177
Miscellaneous	56	0	0	0	0	56
Work Opp & Trans Bens	7	0	0	0	0	7
Moving Expenses	3	0	0	0	0	3
Storage Fees	6	0	0	0	0	6
Subtotal	644	1	0	0	0	645

<u>Hamilton</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	64	0	0	0	0	64
Ongoing Rent	48	0	0	0	0	48
Rent Increase	144	1	0	0	0	145
Establishment of Home	25	0	0	0	0	25
Clothing	7	1	0	0	0	8
Client Share Rent Arrears	111	2	0	0	0	113
Miscellaneous	60	0	0	0	0	60
Work Opp & Trans Bens	7	0	0	0	0	7
Moving Expenses	10	0	0	0	0	10
Storage Fees	18	0	0	0	0	18
Subtotal	494	4	0	0	0	498

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	34	0	0	0	0	34
Ongoing Rent	55	1	0	0	0	56
Rent Increase	126	1	0	0	0	127
Establishment of Home	19	0	0	0	0	19
Clothing	10	1	0	0	0	11
Client Share Rent Arrears	122	3	0	0	0	125
Miscellaneous	36	1	0	0	0	37
Work Opp & Trans Bens	9	0	0	0	0	9
Moving Expenses	6	0	0	0	0	6
Storage Fees	12	0	0	0	0	12
						0
Subtotal	429	7	0	0	0	436

Number of Days from Initial Request to Completed Application

<u>Jerome</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	25	1	0	0	0	26
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	11	1	0	0	0	12
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	13	0	0	0	0	13
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	2	0	0	0	0	2
Storage Fees	10	0	0	0	0	10
Subtotal	64	2	0	0	0	66

<u>Kingsbridge</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	84	0	0	0	0	84
Ongoing Rent	27	0	0	0	0	27
Rent Increase	122	1	0	0	1	124
Establishment of Home	54	0	0	0	0	54
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	128	1	0	0	0	129
Miscellaneous	48	0	0	0	0	48
Work Opp & Trans Bens	7	0	0	0	0	7
Moving Expenses	3	0	0	0	0	3
Storage Fees	9	0	0	0	0	9
Subtotal	488	2	0	0	1	491

<u>Queensboro</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	86	3	0	0	0	89
Ongoing Rent	43	0	0	0	0	43
Rent Increase	245	0	0	0	0	245
Establishment of Home	51	0	0	0	0	51
Clothing	12	1	0	0	0	13
Client Share Rent Arrears	207	0	0	0	0	207
Miscellaneous	108	4	0	0	0	112
Work Opp & Trans Bens	19	0	0	0	0	19
Moving Expenses	12	0	0	0	0	12
Storage Fees	9	0	0	0	0	9
Subtotal	792	8	0	0	0	800

Number of Days from Initial Request to Completed Application

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	90	3	0	0	0	93
Ongoing Rent	75	3	0	0	0	78
Rent Increase	185	1	0	0	0	186
Establishment of Home	67	2	0	0	0	69
Clothing	12	1	0	0	0	13
Client Share Rent Arrears	128	4	0	0	0	132
Miscellaneous	52	2	0	0	0	54
Work Opp & Trans Bens	11	1	0	0	0	12
Moving Expenses	1	0	0	0	0	1
Storage Fees	9	1	0	0	0	10
Subtotal	630	18	0	0	0	648

<u>Waverly</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	28	0	0	0	0	28
Ongoing Rent	32	0	0	0	0	32
Rent Increase	38	0	0	0	0	38
Establishment of Home	17	0	0	0	0	17
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	52	0	0	0	0	52
Miscellaneous	10	0	0	0	0	10
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	2	0	0	0	0	2
Storage Fees	5	0	0	0	0	5
Subtotal	194	0	0	0	0	194

Number of Days from Completed Application to Approval or Denial

Total for all Centers						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	679	71	4	0	1	755
Ongoing Rent	449	88	2	0	1	540
Rent Increase	1,672	62	2	2	0	1,738
Establishment of Home	382	47	1	0	1	431
Clothing	113	4	0	0	0	117
Client Share Rent Arrears	1,223	216	7	1	1	1,448
Miscellaneous	634	35	1	0	1	671
Work Opp & Trans Bens	71	26	0	0	2	99
Moving Expenses	70	4	0	0	0	74
Storage Fees	146	17	1	2	0	166
Grand Total	5,439	570	18	5	7	6,039
Amsterdam						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	42	2	0	0	0	44
Ongoing Rent	45	11	0	0	0	56
Rent Increase	131	3	0	0	0	134
Establishment of Home	18	3	1	0	0	22
Clothing	19	0	0	0	0	19
Client Share Rent Arrears	114	20	0	0	1	135
Miscellaneous	60	6	0	0	0	66
Work Opp & Trans Bens	4	2	0	0	2	8
Moving Expenses	4	1	0	0	0	5
Storage Fees	33	3	0	0	0	36
Subtotal	470	51	1	0	3	525
Brownsville						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	102	7	0	0	0	109
Ongoing Rent	59	5	0	0	0	64
Rent Increase	176	1	0	0	0	177
Establishment of Home	31	6	0	0	0	37
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	163	8	0	0	0	171
Miscellaneous	125	1	0	0	0	126
Work Opp & Trans Bens	15	0	0	0	0	15
Moving Expenses	15	1	0	0	0	16
Storage Fees	25	1	0	0	0	26
Subtotal	723	30	0	0	0	753

Number of Days from Completed Application Approval or Denial

Coney Island						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	36	1	0	0	0	37
Ongoing Rent	32	3	0	0	0	35
Rent Increase	162	1	0	0	0	163
Establishment of Home	19	0	0	0	0	19
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	71	11	0	0	0	82
Miscellaneous	29	0	1	0	0	30
Work Opp & Trans Bens	10	1	0	0	0	11
Moving Expenses	2	0	0	0	0	2
Storage Fees	8	0	0	0	0	8
Subtotal	373	17	1	0	0	391
<u>Crotona</u>						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	66	0	0	0	0	66
Ongoing Rent	41	1	0	0	0	42
Rent Increase	148	1	0	0	0	149
Establishment of Home	49	3	0	0	0	52
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	87	13	0	0	0	100
Miscellaneous	49	0	0	0	0	49
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	8	0	0	0	0	8
Storage Fees	8	0	0	0	0	8
Subtotal	468	18	0	0	0	486
Grand Concourse						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	30	15	1	0	0	46
Ongoing Rent	8	5	0	0	0	13
Rent Increase	44	3	0	0	0	47
Establishment of Home	19	10	0	0	0	29
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	25	11	0	0	0	36
Miscellaneous	15	2	0	0	0	17
Work Opp & Trans Bens	1	1	0	0	0	2
Moving Expenses	4	0	0	0	0	4
Storage Fees	5	3	0	0	0	8
Subtotal	157	50	1	0	0	208

Number of Days from Completed Application Approval or Denial

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	53	5	0	0	0	58
Ongoing Rent	55	5	0	0	0	60
Rent Increase	214	4	0	0	0	218
Establishment of Home	34	6	0	0	0	40
Clothing	7	1	0	0	0	8
Client Share Rent Arrears	149	26	0	0	0	175
Miscellaneous	53	4	0	0	0	57
Work Opp & Trans Bens	3	4	0	0	0	7
Moving Expenses	3	0	0	0	0	3
Storage Fees	5	1	0	0	0	6
Subtotal	576	56	0	0	0	632

<u>Hamilton</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	59	6	0	0	0	65
Ongoing Rent	39	10	0	0	0	49
Rent Increase	138	4	0	0	0	142
Establishment of Home	19	2	0	0	0	21
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	101	10	0	0	0	111
Miscellaneous	51	7	0	0	0	58
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	10	0	0	0	0	10
Storage Fees	14	4	0	0	0	18
Subtotal	442	43	0	0	0	485

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	29	7	0	0	0	36
Ongoing Rent	37	13	2	0	0	52
Rent Increase	112	21	0	0	0	133
Establishment of Home	19	1	0	0	0	20
Clothing	9	2	0	0	0	11
Client Share Rent Arrears	95	34	1	0	0	130
Miscellaneous	30	7	0	0	0	37
Work Opp & Trans Bens	7	2	0	0	0	9
Moving Expenses	4	1	0	0	0	5
Storage Fees	10	1	1	1	0	13
Subtotal	352	89	4	1	0	446

Number of Days from Completed Application Approval or Denial

<u>Jerome</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	
New Apartment	21	1	0	0	0	Total
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	10	0	0	0	0	10
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	11	1	0	0	0	12
Work Opp & Trans Bens	1	1	0	0	0	2
Moving Expenses	2	0	0	0	0	2
Storage Fees	10	1	0	1	0	12
Subtotal	56	3	0	1	0	60
<u>Kingsbridge</u>						
<u>Kingsbridge</u> Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
	0-15 days 72	16-30 days 3	31-45 days 0	46-75 days 0	76+ days 0	Total 75
Request Type	•	-		46-75 days 0 0		
Request Type New Apartment	72	3	0	0	0	75
Request Type New Apartment Ongoing Rent	72 25	3 2	0	0	0	75 27
Request Type New Apartment Ongoing Rent Rent Increase Establishment of Home Clothing	72 25 114	3 2 2	0 0 1	0 0 0	0 0 0	75 27 117
Request Type New Apartment Ongoing Rent Rent Increase Establishment of Home Clothing Client Share Rent Arrears	72 25 114 48 7 109	3 2 2 0	0 0 1 0	0 0 0 0	0 0 0 0	75 27 117 48
Request Type New Apartment Ongoing Rent Rent Increase Establishment of Home Clothing Client Share Rent Arrears Miscellaneous	72 25 114 48 7	3 2 2 0 0	0 0 1 0 0	0 0 0 0 0	0 0 0 0 0	75 27 117 48 7
Request Type New Apartment Ongoing Rent Rent Increase Establishment of Home Clothing Client Share Rent Arrears Miscellaneous Work Opp & Trans Bens	72 25 114 48 7 109	3 2 2 0 0	0 0 1 0 2	0 0 0 0 0 0	0 0 0 0 0 0	75 27 117 48 7 122
Request Type New Apartment Ongoing Rent Rent Increase Establishment of Home Clothing Client Share Rent Arrears Miscellaneous	72 25 114 48 7 109 47	3 2 2 0 0 11 1	0 0 1 0 2 0	0 0 0 0 0 0 0	0 0 0 0 0 0 0	75 27 117 48 7 122 48

Subtotal

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	67	7	0	0	1	75
Ongoing Rent	36	2	0	0	0	38
Rent Increase	234	8	0	1	0	243
Establishment of Home	41	3	0	0	1	45
Clothing	13	0	0	0	0	13
Client Share Rent Arrears	178	25	1	1	0	205
Miscellaneous	107	3	0	0	0	110
Work Opp & Trans Bens	9	10	0	0	0	19
Moving Expenses	11	1	0	0	0	12
Storage Fees	8	0	0	0	0	8
Subtotal	704	59	1	2	2	768

21

3

0

0

461

437

Number of Days from Completed Application Approval or Denial

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	86	6	3	0	0	95
Ongoing Rent	60	11	0	0	1	72
Rent Increase	174	7	1	1	0	183
Establishment of Home	63	6	0	0	0	69
Clothing	14	1	0	0	0	15
Client Share Rent Arrears	110	17	3	0	0	130
Miscellaneous	48	2	0	0	1	51
Work Opp & Trans Bens	8	2	0	0	0	10
Moving Expenses	2	0	0	0	0	2
Storage Fees	10	1	0	0	0	11
Subtotal	575	53	7	1	2	638

<u>Waverly</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	16	11	0	0	0	27
Ongoing Rent	12	20	0	0	0	32
Rent Increase	25	7	0	0	0	32
Establishment of Home	12	7	0	0	0	19
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	21	30	0	0	0	51
Miscellaneous	9	1	0	0	0	10
Work Opp & Trans Bens	1	1	0	0	0	2
Moving Expenses	2	0	0	0	0	2
Storage Fees	2	2	0	0	0	4
Subtotal	106	79	0	0	0	185

Number of Days from Approval to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	479	23	1	0	1	504
Ongoing Rent	191	47	5	0	0	243
Rent Increase	810	196	38	3	0	1,047
Establishment of Home	321	13	0	0	0	334
Clothing	43	3	0	0	0	46
Client Share Rent Arrears	900	89	2	1	0	992
Miscellaneous	462	33	1	0	0	496
Work Opp & Trans Bens	48	11	0	0	0	59
Moving Expenses	45	6	0	0	0	51
Storage Fees	95	3	0	0	0	98
Grand Total	3,394	424	47	4	1	3,870

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	25	1	0	0	0	26
Ongoing Rent	17	1	0	0	0	18
Rent Increase	50	6	0	0	0	56
Establishment of Home	15	0	0	0	0	15
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	59	1	0	0	0	60
Miscellaneous	35	1	0	0	0	36
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	4	0	0	0	0	4
Storage Fees	20	0	0	0	0	20
Subtotal	235	10	0	0	0	245

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	61	0	0	0	0	61
Ongoing Rent	32	0	0	0	0	32
Rent Increase	133	1	0	0	0	134
Establishment of Home	21	0	0	0	0	21
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	113	0	0	0	0	113
Miscellaneous	110	0	0	0	0	110
Work Opp & Trans Bens	7	0	0	0	0	7
Moving Expenses	12	0	0	0	0	12
Storage Fees	17	0	0	0	0	17
Subtotal	512	1	0	0	0	513

Number of Days from Approval to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	26	1	0	0	0	27
Ongoing Rent	17	0	0	0	0	17
Rent Increase	101	8	0	0	0	109
Establishment of Home	19	0	0	0	0	19
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	46	1	0	0	0	47
Miscellaneous	21	5	0	0	0	26
Work Opp & Trans Bens	5	1	0	0	0	6
Moving Expenses	2	0	0	0	0	2
Storage Fees	8	0	0	0	0	8
Subtotal	248	16	0	0	0	264

<u>Crotona</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	49	3	1	0	0	53
Ongoing Rent	8	16	4	0	0	28
Rent Increase	22	73	31	2	0	128
Establishment of Home	42	2	0	0	0	44
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	59	7	0	0	0	66
Miscellaneous	34	2	0	0	0	36
Work Opp & Trans Bens	1	1	0	0	0	2
Moving Expenses	4	1	0	0	0	5
Storage Fees	6	1	0	0	0	7
Subtotal	228	106	36	2	0	372

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	15	0	0	0	0	15
Ongoing Rent	2	1	0	0	0	3
Rent Increase	17	3	0	0	0	20
Establishment of Home	16	0	0	0	0	16
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	7	0	0	0	0	7
Miscellaneous	10	0	0	0	0	10
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	2	0	0	0	0	2
Storage Fees	4	0	0	0	0	4
Subtotal	77	4	0	0	0	81

Number of Days from Approval to Provision of Benefits

<u>Greenwood</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	30	2	0	0	0	32
Ongoing Rent	13	2	1	0	0	16
Rent Increase	54	26	1	1	0	82
Establishment of Home	24	1	0	0	0	25
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	123	10	0	1	0	134
Miscellaneous	43	4	0	0	0	47
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	0	2	0	0	0	2
Storage Fees	2	0	0	0	0	2
Subtotal	292	47	2	2	0	343
<u>Hamilton</u>						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	38	6	0	0	0	44
Ongoing Rent	20	3	0	0	0	23
Rent Increase	81	14	1	0	0	96
Establishment of Home	18	0	0	0	0	18
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	73	5	1	0	0	79
Miscellaneous	37	1	0	0	0	38
Work Opp & Trans Bens	1	1	0	0	0	2
Moving Expenses	5	0	0	0	0	5
Storage Fees	5	0	0	0	0	5
Subtotal	282	30	2	0	0	314
Housing Placement Unit						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	26	1	0	0	0	27
Ongoing Rent	19	5	0	0	0	24
Rent Increase	41	3	1	0	0	45
Establishment of Home	17	3	0	0	0	20
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	82	17	0	0	0	99
Miscellaneous	19	3	1	0	0	23
Work Opp & Trans Bens	2	3	0	0	0	5
Moving Expenses	3	1	0	0	0	4
Storage Fees	3	0	0	0	0	3
Subtatal	04 E	20	0	0		0
Subtotal	215	36	2	0	0	253

Number of Days from Approval to Provision of Benefits

J	e	ra	DI	n	е	

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total 21
New Apartment Ongoing Rent	21	0	0	0	0	
Rent Increase	0	0	0	0	0	0
	0	0	0	0	0	0
Establishment of Home	9	0	0	0	0	9
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	10	0	0	0	0	10
Work Opp & Trans Bens	2	1	0	0	0	3
Moving Expenses	2	0	0	0	0	2
Storage Fees	8	0	0	0	0	8
Subtotal	52	1	0	0	0	53
Kingsbridge						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	43	6	0	0	1	50
Ongoing Rent	6	12	0	0	0	18
Rent Increase	42	29	1	0	0	72
Establishment of Home	34	4	0	0	0	38
Clothing	4	2	0	0	0	6
Client Share Rent Arrears	92	27	1	0	0	120
Miscellaneous	35	10	0	0	0	45
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	1	1	0	0	0	2
Storage Fees	4	1	0	0	0	5
Subtotal	264	92	2	0	1	359
Queensboro						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	53	2	0	0	0	55
Ongoing Rent	11	4	0	0	0	15
Rent Increase	118	20	3	0	0	141
Establishment of Home	37	1	0	0	0	38
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	140	15	0	0	0	155
Miscellaneous	75	7	0	0	0	82
Work Opp & Trans Bens	16	1	0	0	0	17
Moving Expenses	7	1	0	0	0	8
Storage Fees	9	0	0	0	0	9
Subtotal	470	52	3	0	0	525

Number of Days from Approval to Provision of Benefits

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	73	1	0	0	0	74
Ongoing Rent	43	3	0	0	0	46
Rent Increase	143	12	0	0	0	155
Establishment of Home	57	2	0	0	0	59
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	83	5	0	0	0	88
Miscellaneous	28	0	0	0	0	28
Work Opp & Trans Bens	3	2	0	0	0	5
Moving Expenses	2	0	0	0	0	2
Storage Fees	8	1	0	0	0	9
Subtotal	442	26	0	0	0	468

<u>Waverly</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	19	0	0	0	0	19
Ongoing Rent	3	0	0	0	0	3
Rent Increase	8	1	0	0	0	9
Establishment of Home	12	0	0	0	0	12
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	23	1	0	0	0	24
Miscellaneous	5	0	0	0	0	5
Work Opp & Trans Bens	2	1	0	0	0	3
Moving Expenses	1	0	0	0	0	1
Storage Fees	1	0	0	0	0	1
Subtotal	77	3	0	0	0	80

Number of Days from Completed Application to Provision of Benefits

-						
Total for all Centers						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	358	137	10	1	2	508
Ongoing Rent	130	108	16	1	0	255
Rent Increase	696	297	63	14	0	1,070
Establishment of Home	242	94	1	1	1	339
Clothing	41	5	0	0	0	46
Client Share Rent Arrears	671	316	22	3	0	1,012
Miscellaneous	415	77	4	0	0	496
Work Opp & Trans Bens	29	28	6	0	0	63
Moving Expenses	41	11	1	0	0	53
Storage Fees	87	13	0	0	0	100
Grand Total	2,710	1,086	123	20	3	3,942
•	•	-				•
<u>Amsterdam</u>						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Tota
New Apartment	18	8	0	0	0	26
Ongoing Rent	10	9	0	0	0	19
Rent Increase	38	16	2	0	0	56
Establishment of Home	11	4	0	0	0	15
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	47	14	0	0	0	61
Miscellaneous	30	6	0	0	0	36
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	2	2	0	0	0	4
Storage Fees	18	2	0	0	0	20
Subtotal	184	61	2	0	0	247
Brownsville						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Tota
New Apartment	51	10	0	0	0	61
Ongoing Rent	30	4	0	0	0	34
Rent Increase	130	5	0	0	0	135
Establishment of Home	18	3	0	0	0	21
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	102	10	0	0	0	112
Miscellaneous	107	1	0	0	0	108
Work Opp & Trans Bens	8	0	0	0	0	8

Moving Expenses

Storage Fees

Subtotal

Number of Days from Completed Application to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	24	3	0	0	0	27
Ongoing Rent	15	2	0	0	0	17
Rent Increase	84	25	0	0	0	109
Establishment of Home	16	3	0	0	0	19
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	41	7	0	0	0	48
Miscellaneous	20	5	1	0	0	26
Work Opp & Trans Bens	4	3	0	0	0	7
Moving Expenses	2	0	0	0	0	2
Storage Fees	8	0	0	0	0	8
Subtotal	217	48	1	0	0	266

<u>Crotona</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	43	12	3	0	0	58
Ongoing Rent	0	18	10	0	0	28
Rent Increase	16	58	47	8	0	129
Establishment of Home	31	15	1	0	0	47
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	53	18	5	0	0	76
Miscellaneous	28	8	0	0	0	36
Work Opp & Trans Bens	1	0	1	0	0	2
Moving Expenses	6	1	0	0	0	7
Storage Fees	7	1	0	0	0	8
Subtotal	188	131	67	8	0	394

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	6	8	1	0	0	15
Ongoing Rent	1	2	0	0	0	3
Rent Increase	14	5	1	0	0	20
Establishment of Home	9	7	0	0	0	16
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	6	1	0	0	0	7
Miscellaneous	9	1	0	0	0	10
Work Opp & Trans Bens	0	0	1	0	0	1
Moving Expenses	2	0	0	0	0	2
Storage Fees	1	3	0	0	0	4
Subtotal	51	27	3	0	0	81

Number of Days from Completed Application to Provision of Benefits

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	22	11	0	0	0	33
Ongoing Rent	8	10	0	1	0	19
Rent Increase	48	38	2	2	0	90
Establishment of Home	17	9	0	0	0	26
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	94	40	0	1	0	135
Miscellaneous	43	4	0	0	0	47
Work Opp & Trans Bens	1	2	0	0	0	3
Moving Expenses	0	2	0	0	0	2
Storage Fees	3	0	0	0	0	3
Subtotal	237	116	2	4	0	359

Hamilton

Moving Expenses

Storage Fees

Subtotal

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	29	14	1	0	0	44
Ongoing Rent	14	8	2	0	0	24
Rent Increase	80	21	2	0	0	103
Establishment of Home	12	6	0	0	0	18
Clothing	3	1	0	0	0	4
Client Share Rent Arrears	51	27	2	0	0	80
Miscellaneous	33	5	0	0	0	38
Work Opp & Trans Bens	2	1	0	0	0	3
Moving Expenses	5	0	0	0	0	5
Storage Fees	4	1	0	0	0	5
Subtotal	233	84	7	0	0	324
Subtotal Housing Placement Unit	233	84	7	0	0	324
	233 0-15 days	84 16-30 days	7 31-45 days	0 46-75 days	0 76+ days	324 Total
Housing Placement Unit						
Housing Placement Unit Request Type	0-15 days	16-30 days				Total
Housing Placement Unit Request Type New Apartment	0-15 days 14	16-30 days 11				Total 27
Housing Placement Unit Request Type New Apartment Ongoing Rent	0-15 days 14 11	16-30 days 11 18	31-45 days 2 1	46-75 days 0 0	76+ days 0 0	Total 27 30
Housing Placement Unit Request Type New Apartment Ongoing Rent Rent Increase	0-15 days 14 11 23	16-30 days 11 18 26	31-45 days 2 1 2	46-75 days 0 0	76+ days 0 0	Total 27 30 51
Housing Placement Unit Request Type New Apartment Ongoing Rent Rent Increase Establishment of Home	0-15 days 14 11 23 11	16-30 days 11 18 26 8	31-45 days 2 1 2 0	46-75 days 0 0 0 1	76+ days 0 0 0 0	Total 27 30 51 20
Housing Placement Unit Request Type New Apartment Ongoing Rent Rent Increase Establishment of Home Clothing	0-15 days 14 11 23 11 3	16-30 days 11 18 26 8 0	31-45 days 2 1 2 0 0	46-75 days 0 0 0 1 0	76+ days 0 0 0 0 0	Total 27 30 51 20 3

Number of Days from Completed Application to Provision of Benefits

<u>Jerome</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	14	5	0	0	0	19
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	8	1	0	0	0	9
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	6	4	0	0	0	10
Work Opp & Trans Bens	1	2	0	0	0	3
Moving Expenses	2	0	0	0	0	2
Storage Fees	7	1	0	0	0	8
Subtotal	38	13	0	0	0	51

<u>Kingsbridge</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	27	22	0	0	1	50
Ongoing Rent	3	15	0	0	0	18
Rent Increase	35	33	3	1	0	72
Establishment of Home	26	13	0	0	0	39
Clothing	4	2	0	0	0	6
Client Share Rent Arrears	72	49	1	1	0	123
Miscellaneous	31	13	2	0	0	46
Work Opp & Trans Bens	1	2	0	0	0	3
Moving Expenses	0	2	0	0	0	2
Storage Fees	4	1	0	0	0	5
Subtotal	203	152	6	2	1	364
Queensboro						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	39	15	0	0	1	55
Ongoing Rent	8	6	1	0	0	15

Subtotal	368	149	6	3	2	528
Storage Fees	9	0	0	0	0	9
Moving Expenses	7	1	0	0	0	8
Work Opp & Trans Bens	5	12	0	0	0	17
Miscellaneous	63	20	0	0	0	83
Client Share Rent Arrears	100	55	1	1	0	157
Clothing	3	2	0	0	0	5
Establishment of Home	29	8	0	0	1	38
Rent Increase	105	30	4	2	0	141
Ongoing Rent	8	6	1	0	0	15

Number of Days from Completed Application to Provision of Benefits

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	61	9	3	1	0	74
Ongoing Rent	29	14	2	0	0	45
Rent Increase	120	34	0	1	0	155
Establishment of Home	48	11	0	0	0	59
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	64	22	2	0	0	88
Miscellaneous	25	3	0	0	0	28
Work Opp & Trans Bens	1	3	1	0	0	5
Moving Expenses	2	0	0	0	0	2
Storage Fees	7	2	0	0	0	9
Subtotal	359	98	8	2	0	467

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	10	9	0	0	0	14
Ongoing Rent	1	2	0	0	0	18
Rent Increase	3	6	0	0	0	27
Establishment of Home	6	6	0	0	0	21
Clothing	3	0	0	0	0	9
Client Share Rent Arrears	8	14	3	0	0	13
Miscellaneous	4	1	0	0	0	16
Work Opp & Trans Bens	1	1	1	0	0	3
Moving Expenses	1	0	0	0	0	1
Storage Fees	0	1	0	0	0	1
Subtotal	37	40	4	0	0	81

Number of Days from Initial Request to Completed Application

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	3307	36	2	0	0	3345
Ongoing Rent	2221	36	1	0	1	2259
Rent Increase	5452	23	1	0	1	5477
Establishment of Home	1955	14	1	0	0	1970
Clothing	369	11	0	0	0	380
Client Share Rent Arrears	4044	46	3	2	1	4096
Miscellaneous	2311	25	4	0	0	2340
Work Opp & Trans Bens	387	6	0	0	0	393
Moving Expenses	329	6	1	0	0	336
Storage Fees	653	9	0	0	0	662
Grand Total	21028	212	13	2	3	21258
Amsterdam						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total

Request Type	0-15 days	10-30 days	31-45 days	40-75 days	70+ days	Total
New Apartment	228	3	1	0	0	232
Ongoing Rent	235	4	0	0	1	240
Rent Increase	337	3	0	0	0	340
Establishment of Home	118	1	0	0	0	119
Clothing	59	1	0	0	0	60
Client Share Rent Arrears	344	12	2	0	1	359
Miscellaneous	202	3	0	0	0	205
Work Opp & Trans Bens	31	1	0	0	0	32
Moving Expenses	23	2	0	0	0	25
Storage Fees	136	2	0	0	0	138
Subtotal	1713	32	3	0	2	1750

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	464	4	0	0	0	468
Ongoing Rent	304	2	0	0	0	306
Rent Increase	619	0	0	0	0	619
Establishment of Home	166	0	0	0	0	166
Clothing	40	0	0	0	0	40
Client Share Rent Arrears	567	2	1	0	0	570
Miscellaneous	379	0	2	0	0	381
Work Opp & Trans Bens	44	1	0	0	0	45
Moving Expenses	75	1	0	0	0	76
Storage Fees	95	0	0	0	0	95
Subtotal	2753	10	3	0	0	2766

Number of Days from Initial Request to Completed Application

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	175	0	0	0	0	175
Ongoing Rent	156	0	0	0	0	156
Rent Increase	431	1	0	0	0	432
Establishment of Home	84	0	0	0	0	84
Clothing	13	0	0	0	0	13
Client Share Rent Arrears	189	0	0	2	0	191
Miscellaneous	134	0	0	0	0	134
Work Opp & Trans Bens	38	0	0	0	0	38
Moving Expenses	24	0	0	0	0	24
Storage Fees	28	0	0	0	0	28
Subtotal	1272	1	0	2	0	1275

<u>Crotona</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	265	0	0	0	0	265
Ongoing Rent	224	0	0	0	0	224
Rent Increase	471	0	0	0	0	471
Establishment of Home	205	0	0	0	0	205
Clothing	25	1	0	0	0	26
Client Share Rent Arrears	261	0	0	0	0	261
Miscellaneous	185	0	0	0	0	185
Work Opp & Trans Bens	11	0	0	0	0	11
Moving Expenses	29	0	0	0	0	29
Storage Fees	49	0	0	0	0	49
Subtotal	1725	1	0	0	0	1726

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	195	6	0	0	0	201
Ongoing Rent	64	4	0	0	0	68
Rent Increase	140	0	0	0	0	140
Establishment of Home	159	5	0	0	0	164
Clothing	26	0	0	0	0	26
Client Share Rent Arrears	96	3	0	0	0	99
Miscellaneous	58	0	0	0	0	58
Work Opp & Trans Bens	13	0	0	0	0	13
Moving Expenses	14	0	0	0	0	14
Storage Fees	29	1	0	0	0	30
Subtotal	794	19	0	0	0	813

Number of Days from Initial Request to Completed Application

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	241	0	0	0	0	241
Ongoing Rent	191	1	0	0	0	192
Rent Increase	618	1	0	0	0	619
Establishment of Home	183	0	0	0	0	183
Clothing	26	0	0	0	0	26
Client Share Rent Arrears	475	1	0	0	0	476
Miscellaneous	191	2	1	0	0	194
Work Opp & Trans Bens	24	0	0	0	0	24
Moving Expenses	11	0	0	0	0	11
Storage Fees	26	0	0	0	0	26
Subtotal	1986	5	1	0	0	1992
Hamilton						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	277	7	0	0	0	284
Ongoing Rent	196	1	0	0	0	197
Rent Increase	524	2	0	0	0	526
Establishment of Home	107	0	0	0	0	107
Clothing	15	2	0	0	0	17
Client Share Rent Arrears	311	6	0	0	0	317
Miscellaneous	217	2	0	0	0	219
Work Opp & Trans Bens	29	0	0	0	0	29
Moving Expenses	37	0	0	0	0	37
Storage Fees	88	0	0	0	0	88
Subtotal	1801	20	0	0	0	1821
Housing Placement Unit						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	176	1	0	0	0	177
Ongoing Rent	212	6	0	0	0	218
Rent Increase	345	2	1	0	0	348
Establishment of Home	139	0	0	0	0	139
Clothing	38	2	0	0	0	40
Client Share Rent Arrears	308	5	0	0	0	313
Miscellaneous	137	2	0	0	0	139
Work Opp & Trans Bens	23	0	0	0	0	23
Moving Expenses	15	2	0	0	0	23 17
Storage Fees	32	2	0	0	0	32
olorage i ees	52	0	U	0	U	32 0
Subtotal	1425	20	1	0	0	1446

Number of Days from Initial Request to Completed Application

<u>Jerome</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	102	2	1	0	0	105
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	33	2	1	0	0	36
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	4	0	0	0	0	4
Miscellaneous	69	1	0	0	0	70
Work Opp & Trans Bens	6	0	0	0	0	6
Moving Expenses	5	0	0	0	0	5
Storage Fees	22	0	0	0	0	22
Subtotal	244	5	2	0	0	251

<u>Kingsbridge</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	256	1	0	0	0	257
Ongoing Rent	106	1	0	0	0	107
Rent Increase	458	1	0	0	1	460
Establishment of Home	171	0	0	0	0	171
Clothing	25	0	0	0	0	25
Client Share Rent Arrears	410	1	0	0	0	411
Miscellaneous	156	1	0	0	0	157
Work Opp & Trans Bens	53	0	0	0	0	53
Moving Expenses	19	0	0	0	0	19
Storage Fees	35	0	0	0	0	35
Subtotal	1689	5	0	0	1	1695

<u>Queensboro</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	428	4	0	0	0	432
Ongoing Rent	184	0	1	0	0	185
Rent Increase	728	1	0	0	0	729
Establishment of Home	264	0	0	0	0	264
Clothing	53	2	0	0	0	55
Client Share Rent Arrears	574	3	0	0	0	577
Miscellaneous	372	6	0	0	0	378
Work Opp & Trans Bens	72	1	0	0	0	73
Moving Expenses	47	0	0	0	0	47
Storage Fees	50	1	0	0	0	51
Subtotal	2772	18	1	0	0	2791

Number of Days from Initial Request to Completed Application

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	392	7	0	0	0	399
Ongoing Rent	273	17	0	0	0	290
Rent Increase	608	12	0	0	0	620
Establishment of Home	266	5	0	0	0	271
Clothing	33	2	0	0	0	35
Client Share Rent Arrears	385	13	0	0	0	398
Miscellaneous	170	8	1	0	0	179
Work Opp & Trans Bens	25	1	0	0	0	26
Moving Expenses	26	1	1	0	0	28
Storage Fees	53	4	0	0	0	57
Subtotal	2231	70	2	0	0	2303

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	108	1	0	0	0	109
Ongoing Rent	75	0	0	0	0	75
Rent Increase	173	0	0	0	0	173
Establishment of Home	60	1	0	0	0	61
Clothing	14	1	0	0	0	15
Client Share Rent Arrears	120	0	0	0	0	120
Miscellaneous	41	0	0	0	0	41
Work Opp & Trans Bens	18	2	0	0	0	20
Moving Expenses	4	0	0	0	0	4
Storage Fees	10	1	0	0	0	11
						0
Subtotal	623	6	0	0	0	629

Number of Days from Completed Application to Approval or Denial

Total for all Centers						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	2,983	338	15	2	2	3,340
Ongoing Rent	1,951	244	10	0	2	2,207
Rent Increase	5,154	206	10	2	1	5,373
Establishment of Home	1,720	234	12	3	2	1,971
Clothing	333	28	0	0	0	361
Client Share Rent Arrears	3,509	428	17	1	4	3,959
Miscellaneous	2,181	123	7	0	3	2,314
Work Opp & Trans Bens	263	119	2	0	2	386
Moving Expenses	309	25	0	2	0	336
Storage Fees	607	41	3	3	0	654
Grand Total	19,010	1,786	76	13	16	20,901
<u>Amsterdam</u>						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	209	24	1	1	0	235
Ongoing Rent	189	40	2	0	1	232
Rent Increase	319	6	1	0	0	326
Establishment of Home	97	21	2	1	0	121
Clothing	55	4	0	0	0	59
Client Share Rent Arrears	293	42	0	0	2	337
Miscellaneous	184	18	1	0	0	203
Work Opp & Trans Bens	21	9	0	0	2	32
Moving Expenses	24	1	0	0	0	25
Storage Fees	131	7	0	0	0	138
Subtotal	1,522	172	7	2	5	1,708
Brownsville						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	439	21	0	0	0	460
Ongoing Rent	291	11	0	0	0	302
Rent Increase	607	3	0	0	0	610
Establishment of Home	149	11	1	0	0	161
Clothing	40	0	0	0	0	40
Client Share Rent Arrears	546	12	0	0	0	558
Miscellaneous	366	8	0	0	1	375
Work Opp & Trans Bens	38	7	0	0	0	45
Moving Expenses	72	5	0	0	0	77
Storage Fees	93	1	0	0	0	94
Subtotal	2,641	79	1	0	1	2,722

Number of Days from Completed Application Approval or Denial

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	165	7	0	0	1	173
Ongoing Rent	148	6	0	0	0	154
Rent Increase	415	13	0	0	1	429
Establishment of Home	77	6	0	0	1	84
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	167	16	0	0	1	184
Miscellaneous	128	2	2	0	1	133
Work Opp & Trans Bens	30	4	0	0	0	34
Moving Expenses	23	0	0	0	0	23
Storage Fees	27	1	0	0	0	28
Subtotal	1,192	55	2	0	5	1,254
_						
<u>Crotona</u>			- <i></i>			
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	248	15	0	0	0	263
Ongoing Rent	219	5	0	0	0	224
Rent Increase	453	8	0	0	0	461
Establishment of Home	193	9	0	0	0	202
Clothing	17	3	0	0	0	20
Client Share Rent Arrears	227	21	0	0	0	248
Miscellaneous	177	4	0	0	0	181
Work Opp & Trans Bens	10	0	0	0	0	10
Moving Expenses	29	0	0	0	0	29
Storage Fees	49	0	0	0	0	49
Subtotal	1,622	65	0	0	0	1,687
Grand Concourse						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	148	62	4	0	0	214
Ongoing Rent	40	26	0	0	0	66
Rent Increase	117	17	2	0	0	136
Establishment of Home	115	58	3	0	0	176
Clothing	23	2	0	0	0	25
Client Share Rent Arrears	59	33	2	0	0	20 94
Miscellaneous	46	11	1	0	0	58
Work Opp & Trans Bens	11	3	0	0	0	14
Moving Expenses	9	5	0	0	0	14
Storage Fees	9 20	5 8			-	30
Siviaye rees	20	0	1	1	0	30
Subtotal	588	225	13	1	0	827

Number of Days from Completed Application Approval or Denial

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	209	28	0	0	0	237
Ongoing Rent	175	13	0	0	0	188
Rent Increase	591	20	1	0	0	612
Establishment of Home	156	25	0	0	0	181
Clothing	19	7	0	0	0	26
Client Share Rent Arrears	416	43	1	0	0	460
Miscellaneous	183	12	0	0	0	195
Work Opp & Trans Bens	8	19	0	0	0	27
Moving Expenses	7	4	0	0	0	11
Storage Fees	21	4	0	0	0	25
Subtotal	1,785	175	2	0	0	1,962

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	266	23	0	0	0	289
Ongoing Rent	171	20	1	0	0	192
Rent Increase	502	17	2	0	0	521
Establishment of Home	97	8	0	1	0	106
Clothing	14	1	0	0	0	15
Client Share Rent Arrears	278	30	0	0	0	308
Miscellaneous	204	12	0	0	0	216
Work Opp & Trans Bens	22	4	1	0	0	27
Moving Expenses	34	2	0	0	0	36
Storage Fees	77	7	0	0	0	84
Subtotal	1,665	124	4	1	0	1,794

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	143	32	2	0	0	177
Ongoing Rent	157	47	4	0	0	208
Rent Increase	289	48	0	0	0	337
Establishment of Home	111	26	2	0	0	139
Clothing	33	5	0	0	0	38
Client Share Rent Arrears	221	77	2	0	0	300
Miscellaneous	116	21	1	0	0	138
Work Opp & Trans Bens	16	5	1	0	0	22
Moving Expenses	14	2	0	1	0	17
Storage Fees	25	4	1	1	0	31
						0
Subtotal	1,125	267	13	2	0	1,407

Number of Days from Completed Application Approval or Denial

<u>Jerome</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	
New Apartment	97	4	1	0	0	Total
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	34	1	0	0	0	35
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	4	0	0	0	0	4
Miscellaneous	64	5	0	0	0	69
Work Opp & Trans Bens	5	1	0	0	0	6
Moving Expenses	5	0	0	0	0	5
Storage Fees	20	1	0	1	0	22
Subtotal	232	12	1	1	0	246
Kingsbridge						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	237	15	0	0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	252
Ongoing Rent	100	6	0	0	0	106
Rent Increase	441	12	1	0	0	454
Establishment of Home	161	7	0	0	0	168
Clothing	25	0	0	0	0	25
Client Share Rent Arrears	373	24	2	0	0	399
Miscellaneous	154	2	0	0	0	156
Work Opp & Trans Bens	32	21	0	0	0	53
Moving Expenses	18	1	0	0	0	19
Storage Fees	35	0	0	0	0	35
Subtotal	1,576	88	3	0	0	1,667
Queensboro						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	385	45	1	1	1	433
Ongoing Rent	168	10	0	0	0	178
Rent Increase	698	18	1	1	0	718
Establishment of Home	241	25	0	1	1	268
Clothing	51	1	0	0	0	52
			-	-	-	

2,757

2,552

Client Share Rent Arrears

Work Opp & Trans Bens

Miscellaneous

Storage Fees

Subtotal

Moving Expenses

Number of Days from Completed Application Approval or Denial

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	359	34	6	0	0	399
Ongoing Rent	250	30	2	0	1	283
Rent Increase	579	23	1	1	0	604
Establishment of Home	242	24	3	0	0	269
Clothing	32	3	0	0	0	35
Client Share Rent Arrears	341	42	4	0	0	387
Miscellaneous	165	13	0	0	1	179
Work Opp & Trans Bens	17	7	0	0	0	24
Moving Expenses	25	3	0	0	0	28
Storage Fees	55	3	0	0	0	58
Subtotal	2,065	182	16	1	2	2,266

<u>Waverly</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	78	28	0	0	0	106
Ongoing Rent	42	30	1	0	0	73
Rent Increase	143	21	1	0	0	165
Establishment of Home	47	13	1	0	0	61
Clothing	10	2	0	0	0	12
Client Share Rent Arrears	68	45	3	0	0	116
Miscellaneous	33	4	1	0	0	38
Work Opp & Trans Bens	14	5	0	0	0	19
Moving Expenses	4	0	0	0	0	4
Storage Fees	6	4	0	0	0	10
Subtotal	445	152	7	0	0	604

Number of Days from Approval to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	2,000	155	15	2	1	2,173
Ongoing Rent	785	231	33	4	0	1,053
Rent Increase	2,283	696	108	6	0	3,093
Establishment of Home	1,316	107	7	0	0	1,430
Immigration Status	147	15	0	0	0	162
Client Share Rent Arrears	2,438	241	6	1	0	2,686
Miscellaneous	1,597	132	5	0	0	1,734
Work Opp & Trans Bens	162	43	4	1	0	210
Moving Expenses	207	20	2	0	0	229
Storage Fees	396	25	0	0	0	421
Grand Total	11,331	1,665	180	14	1	13,191

Amsterdam

Request Type	•	•	s 31-45 days	46-75 days	76+ days	Total
New Apartment	120	14	1	0	0	135
Ongoing Rent	55	33	5	0	0	93
Rent Increase	104	28	9	0	0	141
Establishment of Home	81	3	0	0	0	84
Clothing	25	0	0	0	0	25
Client Share Rent Arrears	162	6	0	0	0	168
Miscellaneous	117	4	0	0	0	121
Work Opp & Trans Bens	12	2	1	0	0	15
Moving Expenses	12	0	1	0	0	13
Storage Fees	88	5	0	0	0	93
Subtotal	776	95	17	0	0	888

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	259	7	0	0	0	266
Ongoing Rent	176	4	0	0	0	180
Rent Increase	452	21	0	0	0	473
Establishment of Home	103	2	0	0	0	105
Clothing	18	1	0	0	0	19
Client Share Rent Arrears	380	17	0	0	0	397
Miscellaneous	302	18	0	0	0	320
Work Opp & Trans Bens	20	1	0	0	0	21
Moving Expenses	61	3	0	0	0	64
Storage Fees	67	4	0	0	0	71
Subtotal	1,838	78	0	0	0	1,916

Number of Days from Approval to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	126	5	0	0	0	131
Ongoing Rent	78	2	0	0	0	80
Rent Increase	247	23	0	0	0	270
Establishment of Home	65	1	0	0	0	66
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	113	3	0	0	0	116
Miscellaneous	108	9	0	0	0	117
Work Opp & Trans Bens	17	2	0	0	0	19
Moving Expenses	20	1	0	0	0	21
Storage Fees	26	0	0	0	0	26
Subtotal	809	46	0	0	0	855

<u>Crotona</u>

Request Type	•	16-30 days	•	6 46-75 days	76+ days	Total
New Apartment	153	26	12	2	0	193
Ongoing Rent	33	65	19	3	0	120
Rent Increase	60	231	71	4	0	366
Establishment of Home	137	21	5	0	0	163
Clothing	8	1	0	0	0	9
Client Share Rent Arrears	148	14	1	0	0	163
Miscellaneous	119	5	1	0	0	125
Work Opp & Trans Bens	1	6	0	0	0	7
Moving Expenses	17	2	1	0	0	20
Storage Fees	35	1	0	0	0	36
						0
Subtotal	711	372	110	9	0	1,202

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	97	11	0	0	0	108
Ongoing Rent	16	2	0	0	0	18
Rent Increase	46	8	3	0	0	57
Establishment of Home	90	9	1	0	0	100
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	25	1	0	0	0	26
Miscellaneous	29	2	0	0	0	31
Work Opp & Trans Bens	7	1	0	0	0	8
Moving Expenses	5	1	0	0	0	6
Storage Fees	9	2	0	0	0	11
Subtotal	332	37	4	0	0	373

Number of Days from Approval to Provision of Benefits

<u>Greenwood</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	123	11	0	0	0	134
Ongoing Rent	54	17	1	0	0	72
Rent Increase	162	76	2	1	0	241
Establishment of Home	110	8	0	0	0	118
Clothing	7	1	0	0	0	8
Client Share Rent Arrears	304	27	0	1	0	332
Miscellaneous	143	16	0	0	0	159
Work Opp & Trans Bens	10	0	0	0	0	10
Moving Expenses	4	2	0	0	0	6
Storage Fees	9	0	0	0	0	9
Subtotal	926	158	3	2	0	1,089
<u>Hamilton</u>						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	175	7	0	0	0	182
Ongoing Rent	55	8	2	0	0	65
Rent Increase	200	37	1	0	0	238
Establishment of Home	75	3	0	0	0	78
Clothing	10	1	0	0	0	11
Client Share Rent Arrears	188	16	2	0	0	206
Miscellaneous	152	14	0	0	0	166
Work Opp & Trans Bens	11	2	0	0	0	13
Moving Expenses	21	2	0	0	0	23
Storage Fees	35	4	0	0	0	39
Subtotal	922	94	5	0	0	1,021
Housing Placement Unit						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	100	17	1	0	0	118
Ongoing Rent	49	22	5	1	0	77
Rent Increase	89	21	6	1	0	117
Establishment of Home	81	16	1	0	0	98
Clothing	12	1	0	0	0	13
Client Share Rent Arrears	164	33	2	0	0	199
Miscellaneous	74	10	2	0	0	86
Work Opp & Trans Bens	4	4	1	1	0	10
Moving Expenses	7	1	0	0	0	8
Storage Fees	9	0	0	0	0	9
Subtotal	590	105	10	2		0 725
Subtotal	589	125	18	3	0	735

Number of Days from Approval to Provision of Benefits

<u>Jerome</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	102	2	0	0	0	104
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	35	1	0	0	0	36
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	4	0	0	0	0	4
Miscellaneous	60	2	0	0	0	62
Work Opp & Trans Bens	3	1	0	0	0	4
Moving Expenses	3	0	0	0	0	3
Storage Fees	15	0	0	0	0	15
Subtotal	223	6	0	0	0	229
<u>Kingsbridge</u>						
<u>Kingsbridge</u> Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
	0-15 days 152	16-30 days 28	31-45 days 0	46-75 days 0	76+ days 1	Total 181
Request Type	-	-	31-45 days 0 1		76+ days 1 0	
Request Type New Apartment	152	28	31-45 days 0 1 11		1	181
Request Type New Apartment Ongoing Rent	152 28	28 28	0 1	0	1 0	181 57
Request Type New Apartment Ongoing Rent Rent Increase	152 28 134	28 28 129	0 1 11	0 0 0	1 0 0	181 57 274
Request Type New Apartment Ongoing Rent Rent Increase Establishment of Home	152 28 134 119	28 28 129 24	0 1 11 0	0 0 0 0	1 0 0 0	181 57 274 143
Request Type New Apartment Ongoing Rent Rent Increase Establishment of Home Clothing	152 28 134 119 12	28 28 129 24 7	0 1 11 0	0 0 0 0 0	1 0 0 0 0	181 57 274 143 19
Request Type New Apartment Ongoing Rent Rent Increase Establishment of Home Clothing Client Share Rent Arrears	152 28 134 119 12 255	28 28 129 24 7 70	0 1 11 0 0 1	0 0 0 0 0	1 0 0 0 0	181 57 274 143 19 326
Request Type New Apartment Ongoing Rent Rent Increase Establishment of Home Clothing Client Share Rent Arrears Miscellaneous	152 28 134 119 12 255 106	28 28 129 24 7 70 25	0 1 11 0 0 1 2	0 0 0 0 0 0 0	1 0 0 0 0 0	181 57 274 143 19 326 133

Subtotal

<u>Queensboro</u>						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	246	12	0	0	0	258
Ongoing Rent	61	27	0	0	0	88
Rent Increase	302	59	4	0	0	365
Establishment of Home	190	7	0	0	0	197
Clothing	20	1	0	0	0	21
Client Share Rent Arrears	385	27	0	0	0	412
Miscellaneous	254	24	0	0	0	278
Work Opp & Trans Bens	48	6	0	0	0	54
Moving Expenses	29	2	0	0	0	31
Storage Fees	34	2	0	0	0	36
Subtotal	1569	167	4	0	0	1,740

323

15

0

1,186

1

847

Number of Days from Approval to Provision of Benefits

Staten Island

Request Type	0-15 days	-	s 31-45 days	46-75 days	76+ days	Total
New Apartment	280	14	1	0	0	295
Ongoing Rent	168	23	0	0	0	191
Rent Increase	442	54	1	0	0	497
Establishment of Home	192	11	0	0	0	203
Clothing	12	2	0	0	0	14
Client Share Rent Arrears	250	25	0	0	0	275
Miscellaneous	116	3	0	0	0	119
Work Opp & Trans Bens	9	4	0	0	0	13
Moving Expenses	20	4	0	0	0	24
Storage Fees	46	3	0	0	0	49
Subtotal	1,535	143	2	0	0	1,680

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	67	1	0	0	0	68
Ongoing Rent	11	0	0	0	0	11
Rent Increase	45	9	0	0	0	54
Establishment of Home	38	1	0	0	0	39
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	60	2	0	0	0	62
Miscellaneous	17	0	0	0	0	17
Work Opp & Trans Bens	4	7	2	0	0	13
Moving Expenses	1	1	0	0	0	2
Storage Fees	5	0	0	0	0	5
Subtotal	254	21	2	0	0	277

Number of Days from Completed Application to Provision of Benefits

Total for all Centers						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1,487	660	45	10	4	2,206
Ongoing Rent	590	387	88	16	1	1,082
Rent Increase	1,939	976	208	24	1	3,148
Establishment of Home	930	468	35	7	2	1,442
Immigration Status	135	26	0	1	0	162
Client Share Rent Arrears	1,942	757	44	3	2	2,748
Miscellaneous	1,418	304	18	0	2	1,742
Work Opp & Trans Bens	79	128	20	1	0	228
Moving Expenses	179	48	4	1	0	232
Storage Fees	365	57	4	0	0	426
Grand Total	9,064	3,811	466	63	12	13,416

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	82	47	3	1	1	134
Ongoing Rent	29	46	18	3	1	97
Rent Increase	78	53	14	0	0	145
Establishment of Home	55	26	2	1	0	84
Clothing	22	3	0	0	0	25
Client Share Rent Arrears	130	41	0	0	0	171
Miscellaneous	94	25	1	0	0	120
Work Opp & Trans Bens	6	4	5	0	0	15
Moving Expenses	10	2	1	0	0	13
Storage Fees	82	10	1	0	0	93
Subtotal	588	257	45	5	2	897

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	206	60	0	0	0	266
Ongoing Rent	161	21	0	0	0	182
Rent Increase	434	39	1	0	0	474
Establishment of Home	83	20	1	0	0	104
Clothing	18	1	0	0	0	19
Client Share Rent Arrears	338	58	0	0	0	396
Miscellaneous	291	26	1	0	1	319
Work Opp & Trans Bens	16	6	0	0	0	22
Moving Expenses	49	15	0	0	0	64
Storage Fees	63	8	0	0	0	71
Subtotal	1659	254	3	0	1	1,917

Number of Days from Completed Application to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	106	24	0	0	1	131
Ongoing Rent	72	11	0	0	0	83
Rent Increase	226	48	2	0	1	277
Establishment of Home	54	11	0	0	1	66
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	97	20	0	0	1	118
Miscellaneous	98	15	2	0	1	116
Work Opp & Trans Bens	12	9	0	0	0	21
Moving Expenses	20	2	0	0	0	22
Storage Fees	23	3	0	0	0	26
Subtotal	717	143	4	0	5	869

<u>Crotona</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	123	61	17	6	0	207
Ongoing Rent	15	57	41	8	0	121
Rent Increase	37	188	127	15	0	367
Establishment of Home	93	64	8	2	0	167
Clothing	7	2	0	0	0	9
Client Share Rent Arrears	137	40	9	0	0	186
Miscellaneous	110	18	1	0	0	129
Work Opp & Trans Bens	1	2	4	0	0	7
Moving Expenses	16	5	1	0	0	22
Storage Fees	34	5	0	0	0	39
Subtotal	573	442	208	31	0	1,254

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	52	51	4	1	0	108
Ongoing Rent	10	9	0	0	0	19
Rent Increase	34	18	7	0	0	59
Establishment of Home	46	45	8	1	0	100
Clothing	7	1	0	0	0	8
Client Share Rent Arrears	18	7	1	0	0	26
Miscellaneous	22	9	0	0	0	31
Work Opp & Trans Bens	4	3	1	0	0	8
Moving Expenses	3	3	0	0	0	6
Storage Fees	6	5	0	0	0	11
Subtotal	202	151	21	2	0	376

Number of Days from Completed Application to Provision of Benefits

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	88	55	0	0	0	143
Ongoing Rent	37	41	0	1	0	79
Rent Increase	127	118	7	2	0	254
Establishment of Home	68	52	1	0	0	121
Clothing	7	1	0	0	0	8
Client Share Rent Arrears	240	97	1	1	0	339
Miscellaneous	133	27	0	0	0	160
Work Opp & Trans Bens	5	9	0	0	0	14
Moving Expenses	3	4	0	0	0	7
Storage Fees	8	2	0	0	0	10
Subtotal	716	406	9	4	0	1,135

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	137	46	1	0	0	184
Ongoing Rent	39	24	4	1	0	68
Rent Increase	180	68	3	0	0	251
Establishment of Home	49	28	1	1	0	79
Clothing	8	3	0	0	0	11
Client Share Rent Arrears	150	52	5	0	0	207
Miscellaneous	137	29	1	0	0	167
Work Opp & Trans Bens	6	6	2	0	0	14
Moving Expenses	21	2	0	0	0	23
Storage Fees	34	5	1	0	0	40
Subtotal	761	263	18	2	0	1,044

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	56	56	6	0	0	118
Ongoing Rent	30	40	12	3	0	85
Rent Increase	60	53	12	2	0	127
Establishment of Home	49	42	6	1	0	98
Clothing	12	1	0	0	0	13
Client Share Rent Arrears	77	106	17	0	0	200
Miscellaneous	58	24	4	0	0	86
Work Opp & Trans Bens	1	5	3	1	0	10
Moving Expenses	5	2	1	0	0	8
Storage Fees	8	1	0	0	0	9
						0
Subtotal	356	330	61	7	0	754

Number of Days from Completed Application to Provision of Benefits

<u>Jerome</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	83	16	1	0	0	100
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	33	3	0	0	0	36
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	4	0	0	0	0	4
Miscellaneous	47	14	1	0	0	62
Work Opp & Trans Bens	2	2	0	0	0	4
Moving Expenses	3	0	0	0	0	3
Storage Fees	14	1	0	0	0	15
						0
Subtotal	187	36	2	0	0	225

<u>Kingsbridge</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	100	78	5	0	1	184
Ongoing Rent	14	41	2	0	0	57
Rent Increase	100	157	16	2	0	275
Establishment of Home	84	55	5	0	0	144
Clothing	11	8	0	0	0	19
Client Share Rent Arrears	205	131	1	1	0	338
Miscellaneous	95	36	4	0	0	135
Work Opp & Trans Bens	7	20	0	0	0	27
Moving Expenses	5	3	0	0	0	8
Storage Fees	17	5	0	0	0	22
Subtotal	638	534	33	3	1	1,209

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	195	70	1	1	1	268
Ongoing Rent	44	40	4	0	0	88
Rent Increase	260	93	12	2	0	367
Establishment of Home	150	49	1	0	1	201
Clothing	19	2	0	0	0	21
Client Share Rent Arrears	325	96	2	1	1	425
Miscellaneous	226	54	1	0	0	281
Work Opp & Trans Bens	13	46	1	0	0	60
Moving Expenses	27	3	0	1	0	31
Storage Fees	30	5	1	0	0	36
						0
Subtotal	1,289	458	23	5	3	1,778

Number of Days from Completed Application to Provision of Benefits

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	219	68	7	1	0	295
Ongoing Rent	132	52	7	0	0	191
Rent Increase	373	120	3	1	0	497
Establishment of Home	146	54	2	1	0	203
Clothing	10	3	0	1	0	14
Client Share Rent Arrears	197	75	3	0	0	275
Miscellaneous	95	23	1	0	0	119
Work Opp & Trans Bens	4	8	1	0	0	13
Moving Expenses	16	6	1	0	0	23
Storage Fees	43	5	1	0	0	49
Subtotal	1,235	414	26	4	0	1,679

<u>Waverly</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	40	28	0	0	0	14
Ongoing Rent	6	5	0	0	0	18
Rent Increase	30	21	4	0	0	27
Establishment of Home	20	19	0	0	0	21
Clothing	5	1	0	0	0	9
Client Share Rent Arrears	24	34	5	0	0	13
Miscellaneous	12	4	1	0	0	16
Work Opp & Trans Bens	2	8	3	0	0	13
Moving Expenses	1	1	0	0	0	2
Storage Fees	3	2	0	0	0	5
Subtotal	143	123	13	0	0	279

HOUSING SERVICES

	Active Cases @ FY	Capacity	Capacity
	22.4	(units)	(%)
Emergency Housing Occupancy			
Commercial MOU/SRO Hotels			
Family	178	308	57.8%
Single	1,530	2,022	75.7%
Subtotal	1,718	2,330	73.7%
Transitional Congregate Facility	809	905	89.4%
Non-Emergency Supported Housing Occupancy			
Scatter Site	2,400	2,634	91.1%
Permanent Congregate facility	2,468	2,785	88.6%
Total	7,395	8,654	85.5%

FY 22.4	Requests	Referrals	Placements
Emergency Housing Activity			
Commercial MOU/SRO Hotels	2,216	1,265	840
Transitional Congregate Facilities	2,210	753	541
Non-Emergency Supported Housing Activity			
Scatter Site I	1,048	242	15
Permanent Congregate Facilities	1,040	352	38
Total	3,264	2,612	1,434
FY 22 Year to Date	Requests	Referrals	Placements
Emergency Housing Activity			

			1
Permanent Congregate Facilities	4,242	1,266	119
Non-Emergency Supported Housing Activity Scatter Site I		908	68
Commercial MOU/SRO Hotels Transitional Congregate Facilities	9,186	4,946 3,271	3,487 2,357

Additional Housing Data: FY 22.4

Number of Commercial SRO Facilities	124 facilities / 2888 units
Number of Transitional Housing Providers	17 facilities / 905 units
Emergency Housing Facilities Inspected ⁹	83
Average Length of Stay (number of days) for Emergency Placements ¹⁰	189.4
Number of facilities used to provide emergency shelter placed on non-referral status	0
Number of facilities used to provide emergency shelter placed on discontinuance of use status	0

⁹ To protect the health and safety of both residents and HRA staff during the COVID -19 pandemic, onsite visits to housing facilities have been reserved for emergency situations. However, HASA has remained in regular contact with all SRO operators to monitor the conditions at all facilities remotely.

¹⁰ Average length of stay is based on exit date minus entry date.

Quarterly Emergency Housing Data * FY 22.4

Center	Referrals (Referrals to an emergency housing facility)	Placements (Indicates placements of at least one night in an emergency housing facility)
Amsterdam	240	141
Brownsville	83	62
Coney Island	48	34
Crotona	74	58
Grand Concourse	205	127
Greenwood	141	98
Hamilton	161	98
Housing Placement Unit	76	52
Jerome	131	95
Kingsbridge	167	118
Queensboro	98	66
Serviceline	376	300
Staten Island	26	19
Waverly	192	113
Total	2,018	1,381

 $^{\ast}\,$ Of those clients that were referred to a facility and were not placed, the vast majority are no-shows.

Non-Emergency Housing Data: Number of Days from Approval to Placement

FY 22.4

Center	0-15 days	16-30 days	31-45 days	46-75 days	76-100 days	101+ days	Total
Amsterdam	7	4	1	3	3	7	25
Brownsville	6	1	3	1	2	1	14
Coney Island	3	0	1	1	0	2	7
Crotona	2	0	1	2	0	0	5
Grand Concourse	5	0	1	2	0	0	8
Greenwood	4	0	0	3	1	2	10
Hamilton	4	2	2	3	0	1	12
Housing Placement Unit	1	3	4	0	0	1	9
Jerome	2	1	0	0	2	4	9
Kingsbridge	6	2	4	4	2	1	19
Queensboro	7	2	4	3	1	0	17
Serviceline	0	0	0	0	0	0	0
Staten Island	0	0	0	1	0	0	1
Waverly	8	3	0	3	2	4	20
Total	55	18	21	26	13	23	156

VOCATIONAL REHABILITATION ACTIVITY **

Vocational Rehabilitation Services Program:	FY 22.4	FY 22
Computer Training	1	10
Individual Counseling Sessions	2	11
Job Club	1	3
Skills Day Sessions	0	6
Work Readiness Group	1	9

	FY 22.4 End	
Clients With Earned Income ¹¹	1,508	

* * Due to COVID-19 restrictions Vocational and Rehabiliation Services have re-opened in limited numbers.

Field Operations Staff

Total Number of Staff at End of FY 22.4

Center	Case Manager	Eligibility Specialist	ΡΑΑΙ	PAA II	PAA III	Sup I	Sup II	Sup III	Total Staff
Amsterdam	39	7	1	2	0	10	2	0	61
Brownsville	65	16	1	2	0	11	4	0	99
Coney Island	43	9	2	2	0	7	1	0	64
Crotona	38	11	1	2	0	7	2	0	61
Grand Concourse	48	15	3	2	0	11	0	0	79
Greenwood	50	13	2	3	0	8	4	0	80
Hamilton	45	10	3	2	0	8	3	0	71
Housing Placement Unit	13	1	1	7	1	1	1	0	25
Jerome	41	11	2	2	0	10	3	0	69
Kingsbridge	67	19	3	2	0	12	4	0	107
Queensboro	46	16	2	3	0	7	3	0	77
Serviceline	16	2	1	0	0	3	1	0	23
Staten Island	14	4	2	1	0	2	1	0	24
Waverly	20	8	1	2	0	4	2	0	37
Total	545	142	25	32	1	101	31	0	877

Case Staffing Ratio Based on Active Caseload *

		Cases			Staff		Family/ Staff Caseload	Single/ Staff Caseload	Overall Staff Caseload
Center	Family	Single	Total	Family	Single	Total	Ratio	Ratio	Ratio
Amsterdam	118	2,451	2,569	5	46	51	23.6	53.3	50.4
Brownsville	530	3,516	4,046	19	61	80	27.9	57.6	50.6
Coney Island	187	2,001	2,188	5	46	51	37.4	43.5	42.9
Crotona	219	2,290	2,509	9	38	47	24.3	60.3	53.4
Grand Concourse	310	2,711	3,021	7	52	59	44.3	52.1	51.2
Greenwood	204	2,921	3,125	7	55	62	29.1	53.1	50.4
Hamilton	127	2,250	2,377	5	51	56	25.4	44.1	42.4
Housing Placement Unit	28	176	204	3	12	15	9.3	14.7	13.6
Jerome	266	2,007	2,273	10	44	54	26.6	45.6	42.1
Kingsbridge	389	4,022	4,411	15	68	83	25.9	59.1	53.1
Queensboro	206	2,795	3,001	7	49	56	29.4	57.0	53.6
Staten Island	89	726	815	3	14	17	29.7	51.9	47.9
Waverly	2	1,430	1,432	0	26	26	NA	55.0	55.1
Total	2,675	29,296	31,971	95	562	657	28.2	52.1	48.7

*Active caseload as of June 30, 2022.

Quarterly Fair Hearings FY 22.4

Center	Hearings Requested	Decisions Rendered in Favor of Client	Compliance Within 30 Days	Compliance After 30 Days	Pending as of 6/30/22
Amsterdam	13	2	2	0	0
Brownsville	15	4	4	0	0
Coney Island	10	0	0	0	0
Crotona	10	4	4	0	0
Grand Concourse	18	4	4	0	0
Greenwood	17	6	6	0	0
Hamilton	8	4	4	0	0
Jerome	16	4	4	0	0
Kingsbridge	21	3	3	0	0
Queensboro	9	2	2	0	0
Staten Island	4	1	1	0	0
Waverly	5	1	1	0	0
Total	146	35	35	0	0

Decisions Rendered in Favor of Client

Article 78 Proceedings

35

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