

Human Resources Administration

Department of Homeless Services

Gary P. Jenkins Commissioner November 2, 2022

150 Greenwich Street New York, NY 10007

929 221 7315

Honorable Eric Adams Mayor of the City of New York City Hall New York, NY 10007

Honorable Adrienne Adams Speaker New York City Council City Hall New York, NY 10007

<u>Re: HIV/AIDS Services Administration Quarterly Performance Report FY 22.4</u> (April – June 2022)

Dear Mayor Adams and Speaker Adams:

I am pleased to submit to you the HIV/AIDS Services Administration Quarterly Performance Report, as required by Section 21-128 (j) of Chapter I of Title 21 of the Administrative Code of the City of New York.

The report includes data for April through June 2022. We welcome any questions.

Sincerely,

et.

Gary P. Jenkins Commissioner

The City of New York Human Resources Administration

HIV/AIDS SERVICES ADMINISTRATION

QUARTERLY PERFORMANCE REPORT

FY 22.4

April—June 2022



Eric Adams Mayor

Gary Jenkins Commissioner

Jacqueline M. Dudley Deputy Commissioner HIV/AIDS Services Administration

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HIV/AIDS Services Administration Quarterly Performance Report April—June 2022

The HIV/AIDS Services Administration (HASA) is the primary entity within the Human Resources Administration (HRA) to expedite access to essential benefits and social services needed by persons diagnosed with HIV or AIDS and their families. HASA provides:

- Specialized intake and needs assessment;
- Direct linkages to SNAP, Cash Assistance, Medicaid, Home Care, and Homemaking;
- Ongoing intensive case management services;
- Emergency and non-emergency housing services and placements;
- Voluntary vocational counseling/rehabilitation, job training and placement;
- Assistance with clients' applications for Supplemental Security Income (SSI) and Social Security Disability (SSDI); and,
- Referrals to community-based resources for a variety of additional supportive services.

HASA is committed to service provision that is client-centered, efficient, effective and of high quality. The work that HASA performs with its clients is based on the notion that all sectors of the community must work together to ensure that people living with HIV have adequate housing, financial security, medical care and other services necessary to allow them to manage the virus and to live their lives with the highest level of self-reliance and dignity.

Local Law 32 of 2005 requires HASA to submit Quarterly Performance Reports (QPRs) to the City Council. The law also requires the QPR to include descriptive statistics, by field operations location, on: the size and demographics of the client population; levels at which financial assistance and social services are requested and granted; time frames for the provision of services; and data on case closings and re-openings. The legislation also requires HASA to report on client utilization of the appeals process, as well as the number of field operations staff, by job title, who directly provide services to clients.

Please note that the period covered in FY 22, July through December 2021, includes the ongoing COVID-19 emergency in New York City. HASA has continued to provide critical benefits and services to clients despite the implementation of necessary operational changes in response to the pandemic. HIV/AIDS Services Administration, QPR FY 22.4 Page 3

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Caseload and Client Data

| | Total for FY | FY 22 To |
|--|--------------|----------|
| Admission Statistics ¹ | 22.4 | Date |
| Information and Referral Inquiries at ServiceLine | 3,652 | 16,620 |
| Applications Received | 1,239 | 4,761 |
| Applications Ineligible: Did Not Meet Medical Criteria | 29 | 132 |
| Applications Pending | 96 | 398 |
| Applications Withdrawn By Referral Source | 69 | 258 |
| Applications Eligible | 1,045 | 3,973 |
| Cases Reopened | 657 | 2,479 |
| Cases Assigned | 1,148 | 4,373 |
| Cases Closed | 1,422 | 6,099 |
| | Cases | |
| | Served | |
| | @ FY 22.4 | |
| Numbers Served | End | |
| Cases ² | 32,438 | |
| Clients ³ | 32,851 | |
| ACMs ⁴ | 8,803 | |
| Total persons served by HASA | 41,654 | |

| Cases By Unit Type | Cases Served @ FY 22.4 End | % of All Cases |
|---|-------------------------------------|-------------------|
| Single Cases | 29,707 | 91.6% |
| Family Cases | 2,699 | 8.3% |
| Prison (Assignment upon prison release) | 32 | 0.1% |
| Total Cases | 32,438 | 100.0% |

¹ These admission statistics refer to medical determinations of HASA eligibility for case management services.

² A case is defined as having one or more clients with clinical/symptomatic HIV-illness or AIDS.

³ A client is any individual meeting HASA medical eligibility. The number of clients served may exceed the number of active cases as cases may include more than one client.

⁴ Associated Case Members. Members of a case who do not meet HASA medical eligibility criteria.

Cases By Field Center

Cases Served @ FY 22.4 End

| | | % of All | | % of |
|-------------------------------------|--------|--------------|---------|-----------|
| | Family | Family Cases | Overall | All Cases |
| Amsterdam | 131 | 4.9% | 2433 | 7.5% |
| Brownsville | 535 | 19.9% | 4262 | 13.1% |
| Coney Island | 157 | 5.8% | 2074 | 6.4% |
| Crotona | 175 | 6.5% | 1915 | 5.9% |
| Grand Concourse | 272 | 10.1% | 2742 | 8.4% |
| Greenwood | 214 | 7.9% | 3121 | 9.6% |
| Hamilton | 119 | 4.4% | 2499 | 7.7% |
| Housing Placement Unit | 86 | 3.2% | 463 | 1.4% |
| Jerome | 187 | 6.9% | 2091 | 6.4% |
| Kingsbridge | 521 | 19.3% | 5485 | 16.9% |
| Queensboro | 221 | 8.2% | 3237 | 10.0% |
| Staten Island | 69 | 2.6% | 748 | 2.3% |
| Waverly | 8 | 0.3% | 1363 | 4.2% |
| In ServiceLine (pending assignment) | 0 | 0.0% | 21 | 0.1% |
| Total Cases | 2,695 | 100.0% | 32,454 | 100.0% |

| | Adult | S | | |
|---------------------------------|---------------------|---------------------------------|---------------------|---------------------------------|
| Clients By Age Group and Gender | % of All Clients | Active Clients @ FY 22.4 End | % of All Clients | Active Clients @ FY 22.4 End |
| Males | 66.9% | 21,975 | 0.1% | 18 |
| Females | 33.0% | 10,841 | 0.1% | 17 |
| Subtotal | 99.9% | 32,816 | 0.1% | 35 |
| Total Clients | | 32,8 | 51 | |

| | Clients Served % of All | | | |
|---------------------------------|-------------------------|---------|--|--|
| Clients By Borough of Residence | @ FY 22.4 End | Clients | | |
| Bronx | 13,162 | 40.1% | | |
| Brooklyn | 9,616 | 29.3% | | |
| Manhattan | 6,154 | 18.7% | | |
| Queens | 3,073 | 9.4% | | |
| Staten Island | 821 | 2.5% | | |
| Unknown | 25 | 0.1% | | |
| Total Clients | 32,851 | 100.0% | | |

| | Clients Served % of All | | | |
|--|-------------------------|---------|--|--|
| Clients By Race / Ethnicity | @ FY 22.4 End | Clients | | |
| African-American | 17,661 | 53.8% | | |
| Latino | 10,591 | 32.2% | | |
| White | 2,968 | 9.0% | | |
| Asian/Pacific Islander/Native American | 335 | 1.0% | | |
| Unknown/Not Reported | 1,296 | 3.9% | | |
| Total Clients | 32,851 | 100.0% | | |

Financial Assistance

| BENEFITS SUMMARY | Active Cases @ FY 22.4 | % of All |
|---|------------------------------|----------|
| Number of Cases Receiving: | End | Cases |
| Rental Assistance | | |
| Standard Rental Assistance | 363 | 1.1% |
| Enhanced Rental Assistance | 444 | 1.4% |
| Above Enhanced Rental Assistance | 18,014 | 55.5% |
| Total receiving rental assistance | 18,821 | 58.0% |
| Temporary Assistance to Needy Families (TANF) | 1,448 | 4.5% |
| Safety Net (SN) | 25,666 | 79.1% |
| Total receiving PA cash assistance | 27,114 | 83.6% |
| Federal Income (Individuals) | | |
| Supplemental Security Income (SSI) | 7,980 | 24.3% |
| Social Security Disability (SSD) | 3,551 | 10.8% |
| Receiving both SSI & SSD | 1,999 | 6.1% |
| Veterans Administration Benefits (VA) | 117 | 0.4% |
| Total receiving SSI,SSD,VA benefits | 11,648 | 35.5% |

As of July 2015 the Housing Assistance Data section is an unduplicated snapshot of the type of housing for individual cases and the type of assistance received.

As of July 2015 Rental Assistance (Private Market) category includes only cases in independent housing receiving rental assistance as part of their cash assistance grant.

Please note that these figures are not comparable to the rental assistance figures reported for prior periods.

These figures represent all active HASA individuals with or without cash assistance.

Cash Assistance Data By Center

Number of Closings/Reason for Closings

| FY 22.4 | Excess Income | Excess Income w/ SSI | Where abouts Unknown | Institu- tionalized | Died | In Prison | Failure to Recert | All Others | Total Cases Closed |
|-----------------|------------------|----------------------------|----------------------------|------------------------|------|--------------|-------------------------|------------|--------------------------|
| Amsterdam | 35 | 5 | 14 | 4 | 6 | 3 | 0 | 97 | 164 |
| Brownsville | 42 | 14 | 9 | 0 | 15 | 1 | 0 | 93 | 174 |
| Coney Island | 16 | 2 | 3 | 2 | 7 | 0 | 0 | 51 | 81 |
| Crotona | 28 | 5 | 8 | 3 | 12 | 0 | 0 | 52 | 108 |
| Grand Concourse | 44 | 6 | 20 | 1 | 15 | 1 | 0 | 100 | 187 |
| Greenwood | 37 | 7 | 6 | 4 | 16 | 0 | 1 | 78 | 149 |
| Hamilton | 36 | 8 | 7 | 4 | 9 | 6 | 0 | 62 | 132 |
| Jerome | 21 | 6 | 8 | 3 | 13 | 0 | 1 | 68 | 120 |
| Kingsbridge | 40 | 13 | 12 | 3 | 26 | 1 | 0 | 93 | 188 |
| Queensboro | 25 | 4 | 2 | 3 | 11 | 1 | 0 | 61 | 107 |
| Staten Island | 15 | 3 | 0 | 1 | 0 | 0 | 0 | 37 | 56 |
| Waverly | 16 | 8 | 13 | 5 | 5 | 4 | 0 | 77 | 128 |
| Total | 355 | 81 | 102 | 33 | 135 | 17 | 2 | 869 | 1,594 |

Cash Assistance Data By Center

Cases Closed In Error/Days to Re-open⁸

| FY 22.4 | 0 to 15 days | 16 to 30 days | 31 to 45 days | 46 to 60 days | 61 to 75 days | 76 to 90 days | 90 + days | Total Cases Reopened |
|-----------------|-----------------|------------------|------------------|------------------|------------------|------------------|--------------|----------------------------|
| Amsterdam | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 8 |
| Brownsville | 7 | 4 | 1 | 1 | 2 | 1 | 0 | 16 |
| Coney Island | 5 | 0 | 1 | 0 | 1 | 0 | 1 | 8 |
| Crotona | 3 | 0 | 0 | 1 | 0 | 1 | 2 | 7 |
| Grand Concourse | 13 | 6 | 0 | 0 | 0 | 0 | 1 | 20 |
| Greenwood | 4 | 2 | 1 | 0 | 0 | 0 | 0 | 7 |
| Hamilton | 6 | 5 | 0 | 1 | 0 | 0 | 1 | 13 |
| Jerome | 2 | 4 | 0 | 0 | 1 | 0 | 1 | 8 |
| Kingsbridge | 7 | 3 | 2 | 0 | 1 | 0 | 0 | 13 |
| Queensboro | 6 | 4 | 0 | 1 | 0 | 0 | 1 | 12 |
| Staten Island | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 3 |
| Waverly | 7 | 3 | 0 | 0 | 0 | 0 | 0 | 10 |
| Total | 71 | 31 | 5 | 4 | 5 | 2 | 7 | 125 |

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|----------------------------|-----------------------|---|
| 0 to 15 days | 58 | 17 | 27 |
| 16 to 30 days | 23 | 19 | 21 |
| 31 to 45 days | 2 | 0 | 8 |
| 46 to 65 days | 0 | 0 | 19 |
| 66 to 75 days | 0 | 0 | 0 |
| 76+ days | 0 | 0 | 0 |

Immediate Needs

| | Application to first Immediate | Application to first Expedited |
|---------------|--------------------------------|--------------------------------|
| | Needs Grant | Food Stamp Grant |
| Same Day | 23 | 21 |
| 1 to 5 days | 0 | 3 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 8 | 15 |
| 16 to 30 days | 0 | 1 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 6 | 7 |
| 16 to 30 days | 3 | 4 |
| 31 to 45 days | 10 | 11 |
| 46 to 65 days | 3 | 0 |
| 66 to 75 days | 0 | 1 |
| 76+ days | 1 | 1 |

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|----------------------------|-----------------------|---|
| 0 to 15 days | 70 | 26 | 29 |
| 16 to 30 days | 9 | 24 | 19 |
| 31 to 45 days | 4 | 9 | 14 |
| 46 to 65 days | 0 | 0 | 10 |
| 66 to 75 days | 0 | 0 | 0 |
| 76+ days | 1 | 0 | 1 |

Immediate Needs

| | Application to first Immediate | Application to first Expedited |
|---------------|--------------------------------|--------------------------------|
| | Needs Grant | Food Stamp Grant |
| Same Day | 21 | 22 |
| 1 to 5 days | 4 | 3 |
| 6 to 10 days | 0 | 1 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 10 | 9 |
| 16 to 30 days | 0 | 0 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 8 | 11 |
| 16 to 30 days | 3 | 6 |
| 31 to 45 days | 5 | 14 |
| 46 to 65 days | 0 | 7 |
| 66 to 75 days | 1 | 0 |
| 76+ days | 1 | 1 |

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|----------------------------|--------------------------|---|
| 0 to 15 days | 29 | 10 | 13 |
| 16 to 30 days | 4 | 2 | 7 |
| 31 to 45 days | 0 | 2 | 5 |
| 46 to 65 days | 0 | 0 | 4 |
| 66 to 75 days | 0 | 0 | 0 |
| 76+ days | 0 | 0 | 0 |

Immediate Needs

| | Application to first Immediate Needs Grant | Application to first Expedited Food Stamp Grant |
|---------------|---|--|
| Same Day | 10 | 7 |
| 1 to 5 days | 2 | 2 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 1 |
| 18+ days | 0 | 1 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 5 | 3 |
| 16 to 30 days | 0 | 2 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 0 | 3 |
| 16 to 30 days | 1 | 3 |
| 31 to 45 days | 2 | 9 |
| 46 to 65 days | 1 | 2 |
| 66 to 75 days | 1 | 0 |
| 76+ days | 0 | 0 |

Crotona: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|----------------------------|-----------------------|---|
| 0 to 15 days | 49 | 13 | 26 |
| 16 to 30 days | 21 | 18 | 13 |
| 31 to 45 days | 4 | 2 | 13 |
| 46 to 65 days | 0 | 1 | 14 |
| 66 to 75 days | 1 | 0 | 1 |
| 76+ days | 1 | 1 | 1 |

Immediate Needs

| | Application to first Immediate | Application to first Expedited |
|---------------|--------------------------------|--------------------------------|
| | Needs Grant | Food Stamp Grant |
| Same Day | 32 | 9 |
| 1 to 5 days | 0 | 9 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 10 | 6 |
| 16 to 30 days | 0 | 1 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 10 | 4 |
| 16 to 30 days | 1 | 7 |
| 31 to 45 days | 1 | 9 |
| 46 to 65 days | 0 | 1 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 1 |

Grand Concourse: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|----------------------------|-----------------------|---|
| 0 to 15 days | 60 | 13 | 32 |
| 16 to 30 days | 7 | 16 | 16 |
| 31 to 45 days | 3 | 6 | 9 |
| 46 to 65 days | 0 | 0 | 6 |
| 66 to 75 days | 0 | 0 | 0 |
| 76+ days | 1 | 0 | 0 |

Immediate Needs

| | Application to first Immediate Needs Grant | Application to first Expedited Food Stamp Grant |
|---------------|---|--|
| Same Day | 17 | 14 |
| 1 to 5 days | 1 | 2 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 11 | 17 |
| 16 to 30 days | 0 | 0 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 11 | 3 |
| 16 to 30 days | 1 | 6 |
| 31 to 45 days | 3 | 10 |
| 46 to 65 days | 1 | 1 |
| 66 to 75 days | 2 | 0 |
| 76+ days | 0 | 0 |

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|----------------------------|-----------------------|---|
| 0 to 15 days | 60 | 11 | 35 |
| 16 to 30 days | 10 | 16 | 19 |
| 31 to 45 days | 6 | 8 | 9 |
| 46 to 65 days | 2 | 3 | 7 |
| 66 to 75 days | 0 | 0 | 0 |
| 76+ days | 2 | 2 | 1 |

Immediate Needs

| | Application to first Immediate | Application to first Expedited |
|---------------|--------------------------------|--------------------------------|
| | Needs Grant | Food Stamp Grant |
| Same Day | 19 | 16 |
| 1 to 5 days | 2 | 3 |
| 6 to 10 days | 1 | 0 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 8 | 14 |
| 16 to 30 days | 2 | 4 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 4 | 7 |
| 16 to 30 days | 5 | 4 |
| 31 to 45 days | 4 | 13 |
| 46 to 65 days | 3 | 4 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|----------------------------|-----------------------|---|
| 0 to 15 days | 40 | 7 | 11 |
| 16 to 30 days | 13 | 21 | 20 |
| 31 to 45 days | 8 | 8 | 11 |
| 46 to 65 days | 0 | 0 | 14 |
| 66 to 75 days | 0 | 0 | 0 |
| 76+ days | 0 | 0 | 0 |

Immediate Needs

| | Application to first Immediate | Application to first Expedited |
|---------------|--------------------------------|--------------------------------|
| | Needs Grant | Food Stamp Grant |
| Same Day | 17 | 13 |
| 1 to 5 days | 3 | 1 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 9 | 15 |
| 16 to 30 days | 1 | 4 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 6 | 4 |
| 16 to 30 days | 1 | 3 |
| 31 to 45 days | 2 | 12 |
| 46 to 65 days | 1 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|----------------------------|-----------------------|---|
| 0 to 15 days | 29 | 10 | 9 |
| 16 to 30 days | 7 | 5 | 6 |
| 31 to 45 days | 3 | 3 | 3 |
| 46 to 65 days | 2 | 0 | 16 |
| 66 to 75 days | 0 | 0 | 0 |
| 76+ days | 0 | 1 | 1 |

Immediate Needs

| | Application to first Immediate Needs Grant | Application to first Expedited Food Stamp Grant |
|---------------|---|--|
| | | |
| Same Day | 4 | 5 |
| 1 to 5 days | 0 | 1 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 0 | 1 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 2 | 6 |
| 16 to 30 days | 0 | 0 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 7 | 11 |
| 16 to 30 days | 2 | 0 |
| 31 to 45 days | 2 | 9 |
| 46 to 65 days | 1 | 5 |
| 66 to 75 days | 1 | 0 |
| 76+ days | 1 | 0 |

Kingsbridge: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|----------------------------|-----------------------|---|
| 0 to 15 days | 71 | 18 | 28 |
| 16 to 30 days | 9 | 11 | 25 |
| 31 to 45 days | 4 | 12 | 13 |
| 46 to 65 days | 3 | 0 | 7 |
| 66 to 75 days | 0 | 0 | 3 |
| 76+ days | 0 | 0 | 1 |

Immediate Needs

| | Application to first Immediate | Application to first Expedited |
|---------------|--------------------------------|--------------------------------|
| | Needs Grant | Food Stamp Grant |
| Same Day | 45 | 34 |
| 1 to 5 days | 12 | 9 |
| 6 to 10 days | 1 | 3 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 0 | 1 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 13 | 19 |
| 16 to 30 days | 0 | 2 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 1 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 13 | 9 |
| 16 to 30 days | 5 | 3 |
| 31 to 45 days | 3 | 10 |
| 46 to 65 days | 1 | 1 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|----------------------------|-----------------------|---|
| 0 to 15 days | 42 | 12 | 14 |
| 16 to 30 days | 12 | 19 | 19 |
| 31 to 45 days | 7 | 9 | 8 |
| 46 to 65 days | 0 | 0 | 14 |
| 66 to 75 days | 0 | 0 | 1 |
| 76+ days | 0 | 0 | 0 |

Immediate Needs

| | Application to first Immediate | Application to first Expedited |
|---------------|--------------------------------|--------------------------------|
| | Needs Grant | Food Stamp Grant |
| Same Day | 24 | 19 |
| 1 to 5 days | 3 | 2 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 8 | 14 |
| 16 to 30 days | 0 | 1 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 3 | 5 |
| 16 to 30 days | 0 | 1 |
| 31 to 45 days | 3 | 13 |
| 46 to 65 days | 1 | 2 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 1 | 0 |

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|----------------------------|-----------------------|---|
| 0 to 15 days | 20 | 2 | 6 |
| 16 to 30 days | 5 | 5 | 11 |
| 31 to 45 days | 0 | 1 | 3 |
| 46 to 65 days | 0 | 0 | 3 |
| 66 to 75 days | 1 | 0 | 1 |
| 76+ days | 1 | 0 | 0 |

Immediate Needs

| | Application to first Immediate Needs Grant | Application to first Expedited Food Stamp Grant |
|---------------|---|--|
| Same Day | 9 | 6 |
| 1 to 5 days | 1 | 0 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 1 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 2 | 1 |
| 16 to 30 days | 0 | 0 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 0 | 2 |
| 16 to 30 days | 0 | 0 |
| 31 to 45 days | 1 | 2 |
| 46 to 65 days | 1 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

Waverly: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|----------------------------|-----------------------|---|
| 0 to 15 days | 40 | 8 | 22 |
| 16 to 30 days | 6 | 11 | 9 |
| 31 to 45 days | 2 | 2 | 6 |
| 46 to 65 days | 1 | 0 | 4 |
| 66 to 75 days | 0 | 0 | 1 |
| 76+ days | 0 | 0 | 0 |

Immediate Needs

| | Application to first Immediate | Application to first Expedited |
|---------------|--------------------------------|--------------------------------|
| | Needs Grant | Food Stamp Grant |
| Same Day | 26 | 20 |
| 1 to 5 days | 3 | 4 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 8 | 5 |
| 16 to 30 days | 0 | 1 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 3 | 3 |
| 16 to 30 days | 4 | 2 |
| 31 to 45 days | 2 | 5 |
| 46 to 65 days | 0 | 1 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|----------------------------|-----------------------|---|
| 0 to 15 days | 568 | 147 | 252 |
| 16 to 30 days | 126 | 167 | 185 |
| 31 to 45 days | 43 | 62 | 102 |
| 46 to 65 days | 8 | 4 | 118 |
| 66 to 75 days | 2 | 0 | 7 |
| 76+ days | 6 | 4 | 5 |

Immediate Needs

| | Application to first Immediate | Application to first Expedited |
|---------------|--------------------------------|--------------------------------|
| | Needs Grant | Food Stamp Grant |
| Same Day | 247 | 186 |
| 1 to 5 days | 31 | 39 |
| 6 to 10 days | 2 | 4 |
| 11 to 17 days | 1 | 1 |
| 18+ days | 0 | 3 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 94 | 124 |
| 16 to 30 days | 3 | 16 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 1 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 71 | 69 |
| 16 to 30 days | 26 | 39 |
| 31 to 45 days | 38 | 117 |
| 46 to 65 days | 13 | 24 |
| 66 to 75 days | 5 | 1 |
| 76+ days | 4 | 3 |

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|----------------------------|-----------------------|---|
| 0 to 15 days | 207 | 69 | 127 |
| 16 to 30 days | 60 | 73 | 123 |
| 31 to 45 days | 10 | 24 | 62 |
| 46 to 65 days | 4 | 3 | 51 |
| 66 to 75 days | 1 | 0 | 3 |
| 76+ days | 0 | 0 | 0 |

Immediate Needs

| | Application to first Immediate Needs Grant | Application to first Expedited Food Stamp Grant |
|---------------|---|--|
| Same Day | 112 | 106 |
| 1 to 5 days | 22 | 32 |
| 6 to 10 days | 3 | 6 |
| 11 to 17 days | 1 | 0 |
| 18+ days | 2 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 77 | 82 |
| 16 to 30 days | 2 | 4 |
| 31 to 45 days | 0 | 1 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 38 | 32 |
| 16 to 30 days | 7 | 38 |
| 31 to 45 days | 27 | 59 |
| 46 to 65 days | 7 | 1 |
| 66 to 75 days | 1 | 2 |
| 76+ days | 2 | 1 |

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|----------------------------|-----------------------|---|
| 0 to 15 days | 252 | 100 | 171 |
| 16 to 30 days | 50 | 107 | 96 |
| 31 to 45 days | 27 | 44 | 77 |
| 46 to 65 days | 2 | 4 | 43 |
| 66 to 75 days | 0 | 0 | 2 |
| 76+ days | 4 | 0 | 7 |

Immediate Needs

| | Application to first Immediate | Application to first Expedited | |
|---------------|--------------------------------|--------------------------------|--|
| | Needs Grant | Food Stamp Grant | |
| Same Day | 108 | 90 | |
| 1 to 5 days | 16 | 21 | |
| 6 to 10 days | 1 | 6 | |
| 11 to 17 days | 0 | 0 | |
| 18+ days | 0 | 0 | |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 123 | 88 |
| 16 to 30 days | 0 | 1 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 55 | 48 |
| 16 to 30 days | 16 | 45 |
| 31 to 45 days | 30 | 92 |
| 46 to 65 days | 3 | 11 |
| 66 to 75 days | 1 | 0 |
| 76+ days | 1 | 1 |

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|----------------------------|--------------------------|---|
| 0 to 15 days | 112 | 67 | 92 |
| 16 to 30 days | 20 | 27 | 38 |
| 31 to 45 days | 1 | 12 | 23 |
| 46 to 65 days | 3 | 0 | 10 |
| 66 to 75 days | 0 | 0 | 0 |
| 76+ days | 0 | 0 | 2 |

Immediate Needs

| | Application to first Immediate Needs Grant | Application to first Expedited Food Stamp Grant |
|---------------|---|--|
| Same Day | 41 | 27 |
| 1 to 5 days | 6 | 18 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 1 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 43 | 37 |
| 16 to 30 days | 0 | 5 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 16 | 13 |
| 16 to 30 days | 8 | 20 |
| 31 to 45 days | 7 | 34 |
| 46 to 65 days | 2 | 3 |
| 66 to 75 days | 2 | 0 |
| 76+ days | 0 | 0 |

Crotona: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|----------------------------|-----------------------|---|
| 0 to 15 days | 141 | 63 | 118 |
| 16 to 30 days | 45 | 64 | 57 |
| 31 to 45 days | 13 | 31 | 37 |
| 46 to 65 days | 1 | 2 | 36 |
| 66 to 75 days | 1 | 0 | 1 |
| 76+ days | 1 | 1 | 4 |

Immediate Needs

| | Application to first Immediate | Application to first Expedited |
|---------------|--------------------------------|--------------------------------|
| | Needs Grant | Food Stamp Grant |
| Same Day | 103 | 41 |
| 1 to 5 days | 7 | 49 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 1 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 77 | 67 |
| 16 to 30 days | 0 | 4 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 42 | 26 |
| 16 to 30 days | 7 | 31 |
| 31 to 45 days | 8 | 36 |
| 46 to 65 days | 0 | 4 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 1 | 1 |

Grand Concourse: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|----------------------------|-----------------------|---|
| 0 to 15 days | 175 | 56 | 127 |
| 16 to 30 days | 29 | 73 | 65 |
| 31 to 45 days | 18 | 34 | 50 |
| 46 to 65 days | 3 | 8 | 44 |
| 66 to 75 days | 1 | 0 | 3 |
| 76+ days | 4 | 0 | 0 |

Immediate Needs

| | Application to first Immediate | Application to first Expedited |
|---------------|--------------------------------|--------------------------------|
| | Needs Grant | Food Stamp Grant |
| Same Day | 90 | 86 |
| 1 to 5 days | 10 | 20 |
| 6 to 10 days | 0 | 2 |
| 11 to 17 days | 0 | 2 |
| 18+ days | 1 | 2 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 100 | 82 |
| 16 to 30 days | 1 | 1 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 44 | 45 |
| 16 to 30 days | 13 | 37 |
| 31 to 45 days | 8 | 40 |
| 46 to 65 days | 2 | 4 |
| 66 to 75 days | 2 | 0 |
| 76+ days | 1 | 0 |

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|----------------------------|-----------------------|---|
| 0 to 15 days | 184 | 42 | 132 |
| 16 to 30 days | 29 | 52 | 75 |
| 31 to 45 days | 14 | 32 | 45 |
| 46 to 65 days | 5 | 9 | 30 |
| 66 to 75 days | 0 | 0 | 1 |
| 76+ days | 4 | 4 | 3 |

Immediate Needs

| | Application to first Immediate Needs Grant | Application to first Expedited Food Stamp Grant |
|---------------|---|--|
| | Neeus Glain | i oou Stamp Grant |
| Same Day | 79 | 60 |
| 1 to 5 days | 10 | 18 |
| 6 to 10 days | 1 | 0 |
| 11 to 17 days | 1 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 67 | 79 |
| 16 to 30 days | 7 | 8 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 37 | 29 |
| 16 to 30 days | 9 | 24 |
| 31 to 45 days | 13 | 59 |
| 46 to 65 days | 4 | 16 |
| 66 to 75 days | 0 | 1 |
| 76+ days | 0 | 0 |

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|----------------------------|-----------------------|---|
| 0 to 15 days | 142 | 48 | 63 |
| 16 to 30 days | 48 | 68 | 88 |
| 31 to 45 days | 22 | 49 | 68 |
| 46 to 65 days | 3 | 7 | 42 |
| 66 to 75 days | 1 | 0 | 5 |
| 76+ days | 5 | 0 | 4 |

Immediate Needs

| | Application to first Immediate | Application to first Expedited |
|---------------|--------------------------------|--------------------------------|
| | Needs Grant | Food Stamp Grant |
| Same Day | 69 | 58 |
| 1 to 5 days | 19 | 31 |
| 6 to 10 days | 1 | 7 |
| 11 to 17 days | 3 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 96 | 69 |
| 16 to 30 days | 1 | 10 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 53 | 31 |
| 16 to 30 days | 13 | 18 |
| 31 to 45 days | 16 | 79 |
| 46 to 65 days | 4 | 2 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 1 | 0 |

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|----------------------------|-----------------------|---|
| 0 to 15 days | 102 | 34 | 57 |
| 16 to 30 days | 36 | 26 | 47 |
| 31 to 45 days | 15 | 11 | 25 |
| 46 to 65 days | 2 | 2 | 55 |
| 66 to 75 days | 1 | 0 | 2 |
| 76+ days | 2 | 3 | 3 |

Immediate Needs

| | Application to first Immediate | Application to first Expedited |
|---------------|--------------------------------|--------------------------------|
| | Needs Grant | Food Stamp Grant |
| Same Day | 25 | 23 |
| 1 to 5 days | 1 | 4 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 0 | 1 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 45 | 44 |
| 16 to 30 days | 2 | 2 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 26 | 41 |
| 16 to 30 days | 10 | 11 |
| 31 to 45 days | 8 | 36 |
| 46 to 65 days | 2 | 6 |
| 66 to 75 days | 1 | 0 |
| 76+ days | 1 | 0 |

Kingsbridge: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|----------------------------|-----------------------|---|
| 0 to 15 days | 250 | 72 | 154 |
| 16 to 30 days | 40 | 61 | 138 |
| 31 to 45 days | 17 | 35 | 66 |
| 46 to 65 days | 6 | 3 | 28 |
| 66 to 75 days | 0 | 0 | 4 |
| 76+ days | 2 | 0 | 3 |

Immediate Needs

| | Application to first Immediate | Application to first Expedited |
|---------------|--------------------------------|--------------------------------|
| | Needs Grant | Food Stamp Grant |
| Same Day | 194 | 146 |
| 1 to 5 days | 41 | 36 |
| 6 to 10 days | 2 | 3 |
| 11 to 17 days | 2 | 1 |
| 18+ days | 0 | 1 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 94 | 82 |
| 16 to 30 days | 0 | 10 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 1 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 49 | 39 |
| 16 to 30 days | 19 | 30 |
| 31 to 45 days | 18 | 57 |
| 46 to 65 days | 5 | 5 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 2 | 0 |

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|----------------------------|-----------------------|---|
| 0 to 15 days | 159 | 54 | 83 |
| 16 to 30 days | 38 | 61 | 87 |
| 31 to 45 days | 20 | 38 | 41 |
| 46 to 65 days | 3 | 11 | 38 |
| 66 to 75 days | 5 | 1 | 5 |
| 76+ days | 1 | 1 | 3 |

Immediate Needs

| | Application to first Immediate | Application to first Expedited |
|---------------|--------------------------------|--------------------------------|
| | Needs Grant | Food Stamp Grant |
| Same Day | 119 | 104 |
| 1 to 5 days | 31 | 24 |
| 6 to 10 days | 6 | 1 |
| 11 to 17 days | 0 | 1 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 61 | 82 |
| 16 to 30 days | 0 | 8 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 26 | 23 |
| 16 to 30 days | 7 | 26 |
| 31 to 45 days | 10 | 47 |
| 46 to 65 days | 3 | 7 |
| 66 to 75 days | 1 | 0 |
| 76+ days | 1 | 0 |

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|----------------------------|-----------------------|---|
| 0 to 15 days | 46 | 14 | 27 |
| 16 to 30 days | 10 | 14 | 24 |
| 31 to 45 days | 1 | 3 | 12 |
| 46 to 65 days | 0 | 1 | 5 |
| 66 to 75 days | 1 | 0 | 1 |
| 76+ days | 1 | 0 | 2 |

Immediate Needs

| | Application to first Immediate Needs Grant | Application to first Expedited Food Stamp Grant |
|---------------|---|--|
| Same Day | 32 | 25 |
| 1 to 5 days | 4 | 5 |
| 6 to 10 days | 1 | 0 |
| 11 to 17 days | 1 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 22 | 19 |
| 16 to 30 days | 3 | 1 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 1 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 8 | 9 |
| 16 to 30 days | 4 | 3 |
| 31 to 45 days | 2 | 13 |
| 46 to 65 days | 1 | 0 |
| 66 to 75 days | 1 | 0 |
| 76+ days | 0 | 0 |

Waverly: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|----------------------------|-----------------------|---|
| 0 to 15 days | 118 | 45 | 99 |
| 16 to 30 days | 19 | 33 | 56 |
| 31 to 45 days | 5 | 5 | 23 |
| 46 to 65 days | 4 | 1 | 16 |
| 66 to 75 days | 1 | 1 | 4 |
| 76+ days | 1 | 0 | 4 |

Immediate Needs

| | Application to first Immediate | Application to first Expedited |
|---------------|--------------------------------|--------------------------------|
| | Needs Grant | Food Stamp Grant |
| Same Day | 106 | 94 |
| 1 to 5 days | 24 | 21 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 1 | 3 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 61 | 34 |
| 16 to 30 days | 1 | 6 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 29 | 29 |
| 16 to 30 days | 8 | 26 |
| 31 to 45 days | 16 | 34 |
| 46 to 65 days | 1 | 4 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 1 | 0 |

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|----------------------------|-----------------------|---|
| 0 to 15 days | 1888 | 664 | 1250 |
| 16 to 30 days | 424 | 659 | 894 |
| 31 to 45 days | 163 | 318 | 529 |
| 46 to 65 days | 36 | 51 | 398 |
| 66 to 75 days | 12 | 2 | 31 |
| 76+ days | 25 | 9 | 35 |

Immediate Needs

| | Application to first Immediate | Application to first Expedited |
|---------------|--------------------------------|--------------------------------|
| | Needs Grant | Food Stamp Grant |
| Same Day | 1078 | 860 |
| 1 to 5 days | 191 | 279 |
| 6 to 10 days | 15 | 25 |
| 11 to 17 days | 8 | 6 |
| 18+ days | 4 | 7 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 866 | 765 |
| 16 to 30 days | 17 | 60 |
| 31 to 45 days | 0 | 1 |
| 46 to 65 days | 2 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 423 | 365 |
| 16 to 30 days | 121 | 309 |
| 31 to 45 days | 163 | 586 |
| 46 to 65 days | 34 | 63 |
| 66 to 75 days | 9 | 3 |
| 76+ days | 11 | 3 |

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|-------------------------|-----------------------|---|
| 0 to 15 days | 2 | 9 | 2 |
| 16 to 30 days | 1 | 9 | 1 |
| 31 to 45 days | 1 | 0 | 0 |
| 46 to 65 days | 0 | 0 | 0 |
| 66 to 75 days | 0 | 0 | 0 |
| 76+ days | 0 | 0 | 0 |

Immediate Needs

| | Application to first Immediate Needs Grant | Application to first Expedited Food Stamp Grant |
|---------------|---|---|
| Same Day | 1 | 0 |
| 1 to 5 days | 0 | 0 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 0 | 1 |
| 16 to 30 days | 0 | 0 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 0 | 3 |
| 16 to 30 days | 0 | 0 |
| 31 to 45 days | 1 | 2 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 1 | 0 |

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|-------------------------|-----------------------|---|
| 0 to 15 days | 11 | 7 | 2 |
| 16 to 30 days | 0 | 7 | 4 |
| 31 to 45 days | 0 | 2 | 2 |
| 46 to 65 days | 0 | 0 | 0 |
| 66 to 75 days | 0 | 0 | 0 |
| 76+ days | 0 | 0 | 0 |

Immediate Needs

| | Application to first Immediate Needs Grant | Application to first Expedited Food Stamp Grant |
|---------------|---|---|
| Same Day | 0 | 0 |
| 1 to 5 days | 0 | 1 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 5 | 4 |
| 16 to 30 days | 0 | 0 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 1 | 1 |
| 16 to 30 days | 0 | 1 |
| 31 to 45 days | 1 | 9 |
| 46 to 65 days | 2 | 4 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 2 | 0 |

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|-------------------------|-----------------------|---|
| 0 to 15 days | 3 | 5 | 1 |
| 16 to 30 days | 0 | 0 | 2 |
| 31 to 45 days | 1 | 2 | 0 |
| 46 to 65 days | 0 | 0 | 0 |
| 66 to 75 days | 0 | 0 | 0 |
| 76+ days | 0 | 0 | 0 |

Immediate Needs

| | Application to first Immediate Needs Grant | Application to first Expedited Food Stamp Grant |
|---------------|---|---|
| Same Day | 3 | 2 |
| 1 to 5 days | 0 | 0 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 4 | 0 |
| 16 to 30 days | 0 | 1 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 0 | 0 |
| 16 to 30 days | 0 | 0 |
| 31 to 45 days | 1 | 1 |
| 46 to 65 days | 0 | 1 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

Crotona: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|-------------------------|-----------------------|---|
| 0 to 15 days | 4 | 0 | 3 |
| 16 to 30 days | 3 | 9 | 1 |
| 31 to 45 days | 0 | 4 | 0 |
| 46 to 65 days | 0 | 0 | 0 |
| 66 to 75 days | 0 | 0 | 0 |
| 76+ days | 0 | 0 | 0 |

Immediate Needs

| | Application to first Immediate Needs Grant | Application to first Expedited Food Stamp Grant |
|---------------|---|---|
| Same Day | 1 | 0 |
| 1 to 5 days | 0 | 0 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 0 | 7 |
| 16 to 30 days | 0 | 0 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 0 | 0 |
| 16 to 30 days | 0 | 1 |
| 31 to 45 days | 0 | 4 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 1 | 0 |

Grand Concourse: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|-------------------------|-----------------------|---|
| 0 to 15 days | 5 | 7 | 3 |
| 16 to 30 days | 1 | 9 | 2 |
| 31 to 45 days | 0 | 1 | 0 |
| 46 to 65 days | 0 | 0 | 0 |
| 66 to 75 days | 0 | 0 | 0 |
| 76+ days | 0 | 0 | 0 |

Immediate Needs

| | Application to first Immediate Needs Grant | Application to first Expedited Food Stamp Grant |
|---------------|---|---|
| Same Day | 2 | 1 |
| 1 to 5 days | 0 | 0 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 1 | 3 |
| 16 to 30 days | 0 | 0 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 1 | 0 |
| 16 to 30 days | 0 | 0 |
| 31 to 45 days | 0 | 2 |
| 46 to 65 days | 0 | 3 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 1 | 0 |

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|-------------------------|-----------------------|---|
| 0 to 15 days | 0 | 1 | 0 |
| 16 to 30 days | 1 | 8 | 0 |
| 31 to 45 days | 1 | 2 | 1 |
| 46 to 65 days | 0 | 0 | 0 |
| 66 to 75 days | 0 | 0 | 0 |
| 76+ days | 0 | 0 | 0 |

Immediate Needs

| | Application to first Immediate Needs Grant | Application to first Expedited Food Stamp Grant |
|---------------|---|---|
| Same Day | 0 | 0 |
| 1 to 5 days | 0 | 0 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 1 | 0 |
| 16 to 30 days | 0 | 0 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 0 | 2 |
| 16 to 30 days | 0 | 0 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 7 |
| 76+ days | 0 | 0 |

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|-------------------------|-----------------------|---|
| 0 to 15 days | 4 | 2 | 2 |
| 16 to 30 days | 2 | 0 | 2 |
| 31 to 45 days | 0 | 3 | 1 |
| 46 to 65 days | 0 | 0 | 0 |
| 66 to 75 days | 0 | 0 | 0 |
| 76+ days | 0 | 0 | 0 |

Immediate Needs

| | Application to first Immediate Needs Grant | Application to first Expedited Food Stamp Grant |
|---------------|---|---|
| Same Day | 1 | 2 |
| 1 to 5 days | 1 | 1 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 1 | 0 |
| 16 to 30 days | 4 | 0 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 0 | 0 |
| 16 to 30 days | 0 | 3 |
| 31 to 45 days | 1 | 4 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|-------------------------|-----------------------|---|
| 0 to 15 days | 2 | 0 | 0 |
| 16 to 30 days | 3 | 0 | 0 |
| 31 to 45 days | 1 | 0 | 0 |
| 46 to 65 days | 0 | 0 | 0 |
| 66 to 75 days | 0 | 0 | 0 |
| 76+ days | 0 | 0 | 0 |

Immediate Needs

| | Application to first Immediate Needs Grant | Application to first Expedited Food Stamp Grant |
|---------------|---|---|
| Same Day | 0 | 0 |
| 1 to 5 days | 0 | 0 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 3 | 0 |
| 16 to 30 days | 0 | 0 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 0 | 0 |
| 16 to 30 days | 0 | 0 |
| 31 to 45 days | 0 | 3 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 3 |

Kingsbridge: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|-------------------------|-----------------------|---|
| 0 to 15 days | 1 | 0 | 1 |
| 16 to 30 days | 2 | 4 | 0 |
| 31 to 45 days | 1 | 4 | 1 |
| 46 to 65 days | 1 | 0 | 1 |
| 66 to 75 days | 0 | 0 | 0 |
| 76+ days | 0 | 0 | 0 |

Immediate Needs

| | Application to first Immediate Needs Grant | Application to first Expedited Food Stamp Grant |
|---------------|---|---|
| Same Day | 2 | 0 |
| 1 to 5 days | 0 | 0 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 0 | 0 |
| 16 to 30 days | 0 | 0 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 3 | 0 |
| 16 to 30 days | 0 | 0 |
| 31 to 45 days | 0 | 3 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 1 | 0 |
| 76+ days | 0 | 0 |

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|-------------------------|-----------------------|---|
| 0 to 15 days | 1 | 1 | 2 |
| 16 to 30 days | 4 | 2 | 2 |
| 31 to 45 days | 1 | 1 | 0 |
| 46 to 65 days | 0 | 0 | 0 |
| 66 to 75 days | 0 | 0 | 0 |
| 76+ days | 0 | 0 | 0 |

Immediate Needs

| | Application to first Immediate Needs Grant | Application to first Expedited Food Stamp Grant |
|---------------|---|---|
| Same Day | 0 | 0 |
| 1 to 5 days | 1 | 1 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 1 | 0 |
| 16 to 30 days | 0 | 1 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 0 | 0 |
| 16 to 30 days | 0 | 0 |
| 31 to 45 days | 0 | 7 |
| 46 to 65 days | 1 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|-------------------------|-----------------------|---|
| 0 to 15 days | 4 | 0 | 1 |
| 16 to 30 days | 1 | 0 | 3 |
| 31 to 45 days | 0 | 0 | 0 |
| 46 to 65 days | 0 | 0 | 0 |
| 66 to 75 days | 0 | 0 | 0 |
| 76+ days | 0 | 0 | 0 |

Immediate Needs

| | Application to first Immediate Needs Grant | Application to first Expedited Food Stamp Grant |
|---------------|---|---|
| Same Day | 1 | 0 |
| 1 to 5 days | 0 | 0 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 3 | 0 |
| 16 to 30 days | 0 | 0 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 0 | 0 |
| 16 to 30 days | 1 | 0 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|-------------------------|-----------------------|---|
| 0 to 15 days | 37 | 32 | 17 |
| 16 to 30 days | 18 | 48 | 17 |
| 31 to 45 days | 6 | 19 | 5 |
| 46 to 65 days | 1 | 0 | 1 |
| 66 to 75 days | 0 | 0 | 0 |
| 76+ days | 0 | 0 | 0 |

Immediate Needs

| | Application to first Immediate Needs Grant | Application to first Expedited Food Stamp Grant |
|---------------|---|---|
| Same Day | 11 | 5 |
| 1 to 5 days | 2 | 3 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 19 | 15 |
| 16 to 30 days | 4 | 2 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 5 | 6 |
| 16 to 30 days | 1 | 5 |
| 31 to 45 days | 4 | 35 |
| 46 to 65 days | 3 | 8 |
| 66 to 75 days | 1 | 7 |
| 76+ days | 5 | 3 |

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|-------------------------|-----------------------|---|
| 0 to 15 days | 3 | 15 | 5 |
| 16 to 30 days | 5 | 16 | 5 |
| 31 to 45 days | 1 | 0 | 3 |
| 46 to 65 days | 0 | 2 | 0 |
| 66 to 75 days | 0 | 0 | 0 |
| 76+ days | 1 | 0 | 0 |

Immediate Needs

| | Application to first Immediate Needs Grant | Application to first Expedited Food Stamp Grant |
|---------------|---|---|
| Same Day | 1 | 0 |
| 1 to 5 days | 0 | 0 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 1 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 11 | 5 |
| 16 to 30 days | 0 | 0 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 8 | 8 |
| 16 to 30 days | 0 | 1 |
| 31 to 45 days | 5 | 2 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 1 | 0 |

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|-------------------------|-----------------------|---|
| 0 to 15 days | 22 | 43 | 18 |
| 16 to 30 days | 5 | 39 | 14 |
| 31 to 45 days | 4 | 10 | 7 |
| 46 to 65 days | 2 | 0 | 6 |
| 66 to 75 days | 0 | 0 | 1 |
| 76+ days | 0 | 0 | 0 |

Immediate Needs

| | Application to first Immediate Needs Grant | Application to first Expedited Food Stamp Grant |
|---------------|---|---|
| Same Day | 5 | 4 |
| 1 to 5 days | 1 | 2 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 47 | 25 |
| 16 to 30 days | 0 | 0 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 7 | 27 |
| 16 to 30 days | 5 | 10 |
| 31 to 45 days | 6 | 51 |
| 46 to 65 days | 5 | 6 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 2 | 0 |

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|-------------------------|-----------------------|---|
| 0 to 15 days | 11 | 14 | 8 |
| 16 to 30 days | 3 | 5 | 5 |
| 31 to 45 days | 2 | 2 | 3 |
| 46 to 65 days | 0 | 0 | 2 |
| 66 to 75 days | 0 | 0 | 0 |
| 76+ days | 0 | 0 | 1 |

Immediate Needs

| | Application to first Immediate Needs Grant | Application to first Expedited Food Stamp Grant |
|---------------|---|---|
| Same Day | 6 | 4 |
| 1 to 5 days | 0 | 0 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 12 | 3 |
| 16 to 30 days | 0 | 2 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 2 | 6 |
| 16 to 30 days | 2 | 10 |
| 31 to 45 days | 2 | 2 |
| 46 to 65 days | 1 | 6 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

Crotona: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|-------------------------|-----------------------|---|
| 0 to 15 days | 12 | 10 | 11 |
| 16 to 30 days | 4 | 28 | 5 |
| 31 to 45 days | 1 | 8 | 5 |
| 46 to 65 days | 0 | 0 | 2 |
| 66 to 75 days | 0 | 0 | 0 |
| 76+ days | 0 | 0 | 0 |

Immediate Needs

| | Application to first Immediate Needs Grant | Application to first Expedited Food Stamp Grant |
|---------------|---|---|
| Same Day | 7 | 1 |
| 1 to 5 days | 0 | 2 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 11 | 19 |
| 16 to 30 days | 0 | 0 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 2 | 5 |
| 16 to 30 days | 1 | 10 |
| 31 to 45 days | 4 | 9 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 2 | 0 |

Grand Concourse: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|-------------------------|-----------------------|---|
| 0 to 15 days | 13 | 10 | 8 |
| 16 to 30 days | 8 | 23 | 13 |
| 31 to 45 days | 1 | 8 | 3 |
| 46 to 65 days | 0 | 3 | 5 |
| 66 to 75 days | 0 | 0 | 1 |
| 76+ days | 0 | 0 | 0 |

Immediate Needs

| | Application to first Immediate Needs Grant | Application to first Expedited Food Stamp Grant |
|---------------|---|---|
| Same Day | 4 | 3 |
| 1 to 5 days | 0 | 0 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 12 | 13 |
| 16 to 30 days | 0 | 0 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 5 | 10 |
| 16 to 30 days | 0 | 2 |
| 31 to 45 days | 1 | 39 |
| 46 to 65 days | 0 | 3 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 1 | 0 |

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|-------------------------|-----------------------|---|
| 0 to 15 days | 5 | 7 | 5 |
| 16 to 30 days | 2 | 14 | 3 |
| 31 to 45 days | 3 | 2 | 4 |
| 46 to 65 days | 0 | 0 | 2 |
| 66 to 75 days | 0 | 0 | 0 |
| 76+ days | 0 | 0 | 0 |

Immediate Needs

| | Application to first Immediate Needs Grant | Application to first Expedited Food Stamp Grant |
|---------------|---|---|
| Same Day | 2 | 2 |
| 1 to 5 days | 0 | 0 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 20 | 0 |
| 16 to 30 days | 0 | 0 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 3 | 4 |
| 16 to 30 days | 0 | 2 |
| 31 to 45 days | 0 | 10 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 7 |
| 76+ days | 0 | 0 |

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|-------------------------|-----------------------|---|
| 0 to 15 days | 5 | 3 | 3 |
| 16 to 30 days | 2 | 8 | 3 |
| 31 to 45 days | 2 | 7 | 4 |
| 46 to 65 days | 0 | 2 | 1 |
| 66 to 75 days | 0 | 0 | 0 |
| 76+ days | 0 | 0 | 0 |

Immediate Needs

| | Application to first Immediate Needs Grant | Application to first Expedited Food Stamp Grant |
|---------------|---|---|
| Same Day | 1 | 3 |
| 1 to 5 days | 2 | 1 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 12 | 9 |
| 16 to 30 days | 4 | 0 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 1 | 0 |
| 16 to 30 days | 2 | 5 |
| 31 to 45 days | 9 | 14 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|-------------------------|-----------------------|---|
| 0 to 15 days | 9 | 11 | 7 |
| 16 to 30 days | 6 | 12 | 5 |
| 31 to 45 days | 3 | 1 | 4 |
| 46 to 65 days | 0 | 0 | 2 |
| 66 to 75 days | 0 | 0 | 0 |
| 76+ days | 0 | 0 | 0 |

Immediate Needs

| | Application to first Immediate Needs Grant | Application to first Expedited Food Stamp Grant |
|---------------|---|---|
| Same Day | 0 | 1 |
| 1 to 5 days | 1 | 2 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 14 | 6 |
| 16 to 30 days | 0 | 0 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 2 | 3 |
| 16 to 30 days | 2 | 7 |
| 31 to 45 days | 0 | 3 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 3 |

Kingsbridge: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|-------------------------|-----------------------|---|
| 0 to 15 days | 5 | 6 | 3 |
| 16 to 30 days | 8 | 28 | 9 |
| 31 to 45 days | 2 | 19 | 5 |
| 46 to 65 days | 1 | 4 | 5 |
| 66 to 75 days | 0 | 0 | 0 |
| 76+ days | 0 | 0 | 0 |

Immediate Needs

| | Application to first Immediate Needs Grant | Application to first Expedited Food Stamp Grant |
|---------------|---|---|
| Same Day | 4 | 2 |
| 1 to 5 days | 0 | 0 |
| 6 to 10 days | 1 | 0 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 15 | 9 |
| 16 to 30 days | 0 | 1 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 6 | 3 |
| 16 to 30 days | 1 | 11 |
| 31 to 45 days | 2 | 20 |
| 46 to 65 days | 1 | 0 |
| 66 to 75 days | 1 | 0 |
| 76+ days | 0 | 0 |

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|-------------------------|-----------------------|---|
| 0 to 15 days | 4 | 3 | 3 |
| 16 to 30 days | 8 | 12 | 7 |
| 31 to 45 days | 3 | 1 | 4 |
| 46 to 65 days | 0 | 0 | 0 |
| 66 to 75 days | 1 | 0 | 1 |
| 76+ days | 0 | 0 | 2 |

Immediate Needs

| | Application to first Immediate Needs Grant | Application to first Expedited Food Stamp Grant |
|---------------|---|---|
| Same Day | 5 | 4 |
| 1 to 5 days | 2 | 2 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 6 | 5 |
| 16 to 30 days | 0 | 1 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 3 | 10 |
| 16 to 30 days | 1 | 7 |
| 31 to 45 days | 1 | 12 |
| 46 to 65 days | 1 | 1 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|-------------------------|-----------------------|---|
| 0 to 15 days | 4 | 2 | 1 |
| 16 to 30 days | 1 | 9 | 4 |
| 31 to 45 days | 0 | 0 | 0 |
| 46 to 65 days | 1 | 0 | 1 |
| 66 to 75 days | 0 | 0 | 0 |
| 76+ days | 0 | 0 | 0 |

Immediate Needs

| | Application to first Immediate Needs Grant | Application to first Expedited Food Stamp Grant |
|---------------|---|---|
| Same Day | 2 | 1 |
| 1 to 5 days | 0 | 1 |
| 6 to 10 days | 0 | 0 |
| 11 to 17 days | 0 | 0 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 7 | 2 |
| 16 to 30 days | 0 | 0 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 1 | 5 |
| 16 to 30 days | 2 | 0 |
| 31 to 45 days | 1 | 4 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

| | Application to Approval | Application to Denial | Application to Provision of Benefits |
|---------------|-------------------------|-----------------------|---|
| 0 to 15 days | 93 | 124 | 72 |
| 16 to 30 days | 52 | 194 | 73 |
| 31 to 45 days | 22 | 58 | 42 |
| 46 to 65 days | 4 | 11 | 26 |
| 66 to 75 days | 1 | 0 | 3 |
| 76+ days | 1 | 0 | 3 |

Immediate Needs

| | Application to first Immediate Needs Grant | Application to first Expedited Food Stamp Grant |
|---------------|---|---|
| Same Day | 37 | 25 |
| 1 to 5 days | 6 | 10 |
| 6 to 10 days | 1 | 0 |
| 11 to 17 days | 0 | 1 |
| 18+ days | 0 | 0 |

Medicaid Separate Determinations

| | Application to Approval | Application to Denial |
|---------------|-------------------------|-----------------------|
| 0 to 15 days | 167 | 96 |
| 16 to 30 days | 4 | 4 |
| 31 to 45 days | 0 | 0 |
| 46 to 65 days | 0 | 0 |
| 66 to 75 days | 0 | 0 |
| 76+ days | 0 | 0 |

| | Application to Provision of Benefits | Application to Denial |
|---------------|---|-----------------------|
| 0 to 15 days | 40 | 81 |
| 16 to 30 days | 16 | 65 |
| 31 to 45 days | 31 | 166 |
| 46 to 65 days | 8 | 16 |
| 66 to 75 days | 1 | 7 |
| 76+ days | 6 | 3 |

Number of Days from Initial Request to Completed Application

Total for all Centers

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 791 | 9 | 0 | 0 | 0 | 800 |
| Ongoing Rent | 559 | 6 | 0 | 0 | 0 | 565 |
| Rent Increase | 1757 | 4 | 0 | 0 | 1 | 1762 |
| Establishment of Home | 453 | 4 | 0 | 0 | 0 | 457 |
| Clothing | 116 | 5 | 0 | 0 | 0 | 121 |
| Client Share Rent Arrears | 1454 | 16 | 1 | 2 | 0 | 1473 |
| Miscellaneous | 678 | 7 | 0 | 0 | 0 | 685 |
| Work Opp & Trans Bens | 106 | 1 | 0 | 0 | 0 | 107 |
| Moving Expenses | 75 | 0 | 0 | 0 | 0 | 75 |
| Storage Fees | 165 | 1 | 0 | 0 | 0 | 166 |
| Grand Total | 6154 | 53 | 1 | 2 | 1 | 6211 |

Amsterdam

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 43 | 0 | 0 | 0 | 0 | 43 |
| Ongoing Rent | 61 | 0 | 0 | 0 | 0 | 61 |
| Rent Increase | 142 | 0 | 0 | 0 | 0 | 142 |
| Establishment of Home | 23 | 0 | 0 | 0 | 0 | 23 |
| Clothing | 20 | 0 | 0 | 0 | 0 | 20 |
| Client Share Rent Arrears | 135 | 5 | 1 | 0 | 0 | 141 |
| Miscellaneous | 66 | 0 | 0 | 0 | 0 | 66 |
| Work Opp & Trans Bens | 7 | 0 | 0 | 0 | 0 | 7 |
| Moving Expenses | 4 | 0 | 0 | 0 | 0 | 4 |
| Storage Fees | 35 | 0 | 0 | 0 | 0 | 35 |
| Subtotal | 536 | 5 | 1 | 0 | 0 | 542 |

Brownsville

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 118 | 1 | 0 | 0 | 0 | 119 |
| Ongoing Rent | 66 | 1 | 0 | 0 | 0 | 67 |
| Rent Increase | 179 | 0 | 0 | 0 | 0 | 179 |
| Establishment of Home | 41 | 0 | 0 | 0 | 0 | 41 |
| Clothing | 11 | 0 | 0 | 0 | 0 | 11 |
| Client Share Rent Arrears | 171 | 1 | 0 | 0 | 0 | 172 |
| Miscellaneous | 128 | 0 | 0 | 0 | 0 | 128 |
| Work Opp & Trans Bens | 15 | 0 | 0 | 0 | 0 | 15 |
| Moving Expenses | 17 | 0 | 0 | 0 | 0 | 17 |
| Storage Fees | 27 | 0 | 0 | 0 | 0 | 27 |
| Subtotal | 773 | 3 | 0 | 0 | 0 | 776 |

Number of Days from Initial Request to Completed Application

Coney Island

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 41 | 0 | 0 | 0 | 0 | 41 |
| Ongoing Rent | 36 | 0 | 0 | 0 | 0 | 36 |
| Rent Increase | 157 | 0 | 0 | 0 | 0 | 157 |
| Establishment of Home | 19 | 0 | 0 | 0 | 0 | 19 |
| Clothing | 5 | 0 | 0 | 0 | 0 | 5 |
| Client Share Rent Arrears | 78 | 0 | 0 | 2 | 0 | 80 |
| Miscellaneous | 33 | 0 | 0 | 0 | 0 | 33 |
| Work Opp & Trans Bens | 14 | 0 | 0 | 0 | 0 | 14 |
| Moving Expenses | 3 | 0 | 0 | 0 | 0 | 3 |
| Storage Fees | 8 | 0 | 0 | 0 | 0 | 8 |
| Subtotal | 394 | 0 | 0 | 2 | 0 | 396 |

<u>Crotona</u>

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 67 | 0 | 0 | 0 | 0 | 67 |
| Ongoing Rent | 40 | 0 | 0 | 0 | 0 | 40 |
| Rent Increase | 155 | 0 | 0 | 0 | 0 | 155 |
| Establishment of Home | 53 | 0 | 0 | 0 | 0 | 53 |
| Clothing | 12 | 1 | 0 | 0 | 0 | 13 |
| Client Share Rent Arrears | 105 | 0 | 0 | 0 | 0 | 105 |
| Miscellaneous | 51 | 0 | 0 | 0 | 0 | 51 |
| Work Opp & Trans Bens | 4 | 0 | 0 | 0 | 0 | 4 |
| Moving Expenses | 8 | 0 | 0 | 0 | 0 | 8 |
| Storage Fees | 8 | 0 | 0 | 0 | 0 | 8 |
| Subtotal | 503 | 1 | 0 | 0 | 0 | 504 |

Grand Concourse

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 44 | 1 | 0 | 0 | 0 | 45 |
| Ongoing Rent | 16 | 0 | 0 | 0 | 0 | 16 |
| Rent Increase | 49 | 0 | 0 | 0 | 0 | 49 |
| Establishment of Home | 27 | 1 | 0 | 0 | 0 | 28 |
| Clothing | 6 | 0 | 0 | 0 | 0 | 6 |
| Client Share Rent Arrears | 40 | 0 | 0 | 0 | 0 | 40 |
| Miscellaneous | 17 | 0 | 0 | 0 | 0 | 17 |
| Work Opp & Trans Bens | 1 | 0 | 0 | 0 | 0 | 1 |
| Moving Expenses | 4 | 0 | 0 | 0 | 0 | 4 |
| Storage Fees | 9 | 0 | 0 | 0 | 0 | 9 |
| Subtotal | 213 | 2 | 0 | 0 | 0 | 215 |

Number of Days from Initial Request to Completed Application

<u>Greenwood</u>

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 67 | 0 | 0 | 0 | 0 | 67 |
| Ongoing Rent | 60 | 1 | 0 | 0 | 0 | 61 |
| Rent Increase | 215 | 0 | 0 | 0 | 0 | 215 |
| Establishment of Home | 46 | 0 | 0 | 0 | 0 | 46 |
| Clothing | 7 | 0 | 0 | 0 | 0 | 7 |
| Client Share Rent Arrears | 177 | 0 | 0 | 0 | 0 | 177 |
| Miscellaneous | 56 | 0 | 0 | 0 | 0 | 56 |
| Work Opp & Trans Bens | 7 | 0 | 0 | 0 | 0 | 7 |
| Moving Expenses | 3 | 0 | 0 | 0 | 0 | 3 |
| Storage Fees | 6 | 0 | 0 | 0 | 0 | 6 |
| Subtotal | 644 | 1 | 0 | 0 | 0 | 645 |

<u>Hamilton</u>

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 64 | 0 | 0 | 0 | 0 | 64 |
| Ongoing Rent | 48 | 0 | 0 | 0 | 0 | 48 |
| Rent Increase | 144 | 1 | 0 | 0 | 0 | 145 |
| Establishment of Home | 25 | 0 | 0 | 0 | 0 | 25 |
| Clothing | 7 | 1 | 0 | 0 | 0 | 8 |
| Client Share Rent Arrears | 111 | 2 | 0 | 0 | 0 | 113 |
| Miscellaneous | 60 | 0 | 0 | 0 | 0 | 60 |
| Work Opp & Trans Bens | 7 | 0 | 0 | 0 | 0 | 7 |
| Moving Expenses | 10 | 0 | 0 | 0 | 0 | 10 |
| Storage Fees | 18 | 0 | 0 | 0 | 0 | 18 |
| Subtotal | 494 | 4 | 0 | 0 | 0 | 498 |

Housing Placement Unit

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 34 | 0 | 0 | 0 | 0 | 34 |
| Ongoing Rent | 55 | 1 | 0 | 0 | 0 | 56 |
| Rent Increase | 126 | 1 | 0 | 0 | 0 | 127 |
| Establishment of Home | 19 | 0 | 0 | 0 | 0 | 19 |
| Clothing | 10 | 1 | 0 | 0 | 0 | 11 |
| Client Share Rent Arrears | 122 | 3 | 0 | 0 | 0 | 125 |
| Miscellaneous | 36 | 1 | 0 | 0 | 0 | 37 |
| Work Opp & Trans Bens | 9 | 0 | 0 | 0 | 0 | 9 |
| Moving Expenses | 6 | 0 | 0 | 0 | 0 | 6 |
| Storage Fees | 12 | 0 | 0 | 0 | 0 | 12 |
| | | | | | | 0 |
| Subtotal | 429 | 7 | 0 | 0 | 0 | 436 |

Number of Days from Initial Request to Completed Application

<u>Jerome</u>

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 25 | 1 | 0 | 0 | 0 | 26 |
| Ongoing Rent | 0 | 0 | 0 | 0 | 0 | 0 |
| Rent Increase | 0 | 0 | 0 | 0 | 0 | 0 |
| Establishment of Home | 11 | 1 | 0 | 0 | 0 | 12 |
| Clothing | 1 | 0 | 0 | 0 | 0 | 1 |
| Client Share Rent Arrears | 0 | 0 | 0 | 0 | 0 | 0 |
| Miscellaneous | 13 | 0 | 0 | 0 | 0 | 13 |
| Work Opp & Trans Bens | 2 | 0 | 0 | 0 | 0 | 2 |
| Moving Expenses | 2 | 0 | 0 | 0 | 0 | 2 |
| Storage Fees | 10 | 0 | 0 | 0 | 0 | 10 |
| Subtotal | 64 | 2 | 0 | 0 | 0 | 66 |

<u>Kingsbridge</u>

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 84 | 0 | 0 | 0 | 0 | 84 |
| Ongoing Rent | 27 | 0 | 0 | 0 | 0 | 27 |
| Rent Increase | 122 | 1 | 0 | 0 | 1 | 124 |
| Establishment of Home | 54 | 0 | 0 | 0 | 0 | 54 |
| Clothing | 6 | 0 | 0 | 0 | 0 | 6 |
| Client Share Rent Arrears | 128 | 1 | 0 | 0 | 0 | 129 |
| Miscellaneous | 48 | 0 | 0 | 0 | 0 | 48 |
| Work Opp & Trans Bens | 7 | 0 | 0 | 0 | 0 | 7 |
| Moving Expenses | 3 | 0 | 0 | 0 | 0 | 3 |
| Storage Fees | 9 | 0 | 0 | 0 | 0 | 9 |
| Subtotal | 488 | 2 | 0 | 0 | 1 | 491 |

<u>Queensboro</u>

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 86 | 3 | 0 | 0 | 0 | 89 |
| Ongoing Rent | 43 | 0 | 0 | 0 | 0 | 43 |
| Rent Increase | 245 | 0 | 0 | 0 | 0 | 245 |
| Establishment of Home | 51 | 0 | 0 | 0 | 0 | 51 |
| Clothing | 12 | 1 | 0 | 0 | 0 | 13 |
| Client Share Rent Arrears | 207 | 0 | 0 | 0 | 0 | 207 |
| Miscellaneous | 108 | 4 | 0 | 0 | 0 | 112 |
| Work Opp & Trans Bens | 19 | 0 | 0 | 0 | 0 | 19 |
| Moving Expenses | 12 | 0 | 0 | 0 | 0 | 12 |
| Storage Fees | 9 | 0 | 0 | 0 | 0 | 9 |
| Subtotal | 792 | 8 | 0 | 0 | 0 | 800 |

Number of Days from Initial Request to Completed Application

Staten Island

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 90 | 3 | 0 | 0 | 0 | 93 |
| Ongoing Rent | 75 | 3 | 0 | 0 | 0 | 78 |
| Rent Increase | 185 | 1 | 0 | 0 | 0 | 186 |
| Establishment of Home | 67 | 2 | 0 | 0 | 0 | 69 |
| Clothing | 12 | 1 | 0 | 0 | 0 | 13 |
| Client Share Rent Arrears | 128 | 4 | 0 | 0 | 0 | 132 |
| Miscellaneous | 52 | 2 | 0 | 0 | 0 | 54 |
| Work Opp & Trans Bens | 11 | 1 | 0 | 0 | 0 | 12 |
| Moving Expenses | 1 | 0 | 0 | 0 | 0 | 1 |
| Storage Fees | 9 | 1 | 0 | 0 | 0 | 10 |
| Subtotal | 630 | 18 | 0 | 0 | 0 | 648 |

<u>Waverly</u>

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 28 | 0 | 0 | 0 | 0 | 28 |
| Ongoing Rent | 32 | 0 | 0 | 0 | 0 | 32 |
| Rent Increase | 38 | 0 | 0 | 0 | 0 | 38 |
| Establishment of Home | 17 | 0 | 0 | 0 | 0 | 17 |
| Clothing | 7 | 0 | 0 | 0 | 0 | 7 |
| Client Share Rent Arrears | 52 | 0 | 0 | 0 | 0 | 52 |
| Miscellaneous | 10 | 0 | 0 | 0 | 0 | 10 |
| Work Opp & Trans Bens | 3 | 0 | 0 | 0 | 0 | 3 |
| Moving Expenses | 2 | 0 | 0 | 0 | 0 | 2 |
| Storage Fees | 5 | 0 | 0 | 0 | 0 | 5 |
| Subtotal | 194 | 0 | 0 | 0 | 0 | 194 |

Number of Days from Completed Application to Approval or Denial

| Total for all Centers | | | | | | |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
| New Apartment | 679 | 71 | 4 | 0 | 1 | 755 |
| Ongoing Rent | 449 | 88 | 2 | 0 | 1 | 540 |
| Rent Increase | 1,672 | 62 | 2 | 2 | 0 | 1,738 |
| Establishment of Home | 382 | 47 | 1 | 0 | 1 | 431 |
| Clothing | 113 | 4 | 0 | 0 | 0 | 117 |
| Client Share Rent Arrears | 1,223 | 216 | 7 | 1 | 1 | 1,448 |
| Miscellaneous | 634 | 35 | 1 | 0 | 1 | 671 |
| Work Opp & Trans Bens | 71 | 26 | 0 | 0 | 2 | 99 |
| Moving Expenses | 70 | 4 | 0 | 0 | 0 | 74 |
| Storage Fees | 146 | 17 | 1 | 2 | 0 | 166 |
| Grand Total | 5,439 | 570 | 18 | 5 | 7 | 6,039 |
| Amsterdam | | | | | | |
| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
| New Apartment | 42 | 2 | 0 | 0 | 0 | 44 |
| Ongoing Rent | 45 | 11 | 0 | 0 | 0 | 56 |
| Rent Increase | 131 | 3 | 0 | 0 | 0 | 134 |
| Establishment of Home | 18 | 3 | 1 | 0 | 0 | 22 |
| Clothing | 19 | 0 | 0 | 0 | 0 | 19 |
| Client Share Rent Arrears | 114 | 20 | 0 | 0 | 1 | 135 |
| Miscellaneous | 60 | 6 | 0 | 0 | 0 | 66 |
| Work Opp & Trans Bens | 4 | 2 | 0 | 0 | 2 | 8 |
| Moving Expenses | 4 | 1 | 0 | 0 | 0 | 5 |
| Storage Fees | 33 | 3 | 0 | 0 | 0 | 36 |
| Subtotal | 470 | 51 | 1 | 0 | 3 | 525 |
| Brownsville | | | | | | |
| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
| New Apartment | 102 | 7 | 0 | 0 | 0 | 109 |
| Ongoing Rent | 59 | 5 | 0 | 0 | 0 | 64 |
| Rent Increase | 176 | 1 | 0 | 0 | 0 | 177 |
| Establishment of Home | 31 | 6 | 0 | 0 | 0 | 37 |
| Clothing | 12 | 0 | 0 | 0 | 0 | 12 |
| Client Share Rent Arrears | 163 | 8 | 0 | 0 | 0 | 171 |
| Miscellaneous | 125 | 1 | 0 | 0 | 0 | 126 |
| Work Opp & Trans Bens | 15 | 0 | 0 | 0 | 0 | 15 |
| Moving Expenses | 15 | 1 | 0 | 0 | 0 | 16 |
| Storage Fees | 25 | 1 | 0 | 0 | 0 | 26 |
| Subtotal | 723 | 30 | 0 | 0 | 0 | 753 |

Number of Days from Completed Application Approval or Denial

| Coney Island | | | | | | |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
| New Apartment | 36 | 1 | 0 | 0 | 0 | 37 |
| Ongoing Rent | 32 | 3 | 0 | 0 | 0 | 35 |
| Rent Increase | 162 | 1 | 0 | 0 | 0 | 163 |
| Establishment of Home | 19 | 0 | 0 | 0 | 0 | 19 |
| Clothing | 4 | 0 | 0 | 0 | 0 | 4 |
| Client Share Rent Arrears | 71 | 11 | 0 | 0 | 0 | 82 |
| Miscellaneous | 29 | 0 | 1 | 0 | 0 | 30 |
| Work Opp & Trans Bens | 10 | 1 | 0 | 0 | 0 | 11 |
| Moving Expenses | 2 | 0 | 0 | 0 | 0 | 2 |
| Storage Fees | 8 | 0 | 0 | 0 | 0 | 8 |
| Subtotal | 373 | 17 | 1 | 0 | 0 | 391 |
| <u>Crotona</u> | | | | | | |
| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
| New Apartment | 66 | 0 | 0 | 0 | 0 | 66 |
| Ongoing Rent | 41 | 1 | 0 | 0 | 0 | 42 |
| Rent Increase | 148 | 1 | 0 | 0 | 0 | 149 |
| Establishment of Home | 49 | 3 | 0 | 0 | 0 | 52 |
| Clothing | 9 | 0 | 0 | 0 | 0 | 9 |
| Client Share Rent Arrears | 87 | 13 | 0 | 0 | 0 | 100 |
| Miscellaneous | 49 | 0 | 0 | 0 | 0 | 49 |
| Work Opp & Trans Bens | 3 | 0 | 0 | 0 | 0 | 3 |
| Moving Expenses | 8 | 0 | 0 | 0 | 0 | 8 |
| Storage Fees | 8 | 0 | 0 | 0 | 0 | 8 |
| Subtotal | 468 | 18 | 0 | 0 | 0 | 486 |
| Grand Concourse | | | | | | |
| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
| New Apartment | 30 | 15 | 1 | 0 | 0 | 46 |
| Ongoing Rent | 8 | 5 | 0 | 0 | 0 | 13 |
| Rent Increase | 44 | 3 | 0 | 0 | 0 | 47 |
| Establishment of Home | 19 | 10 | 0 | 0 | 0 | 29 |
| Clothing | 6 | 0 | 0 | 0 | 0 | 6 |
| Client Share Rent Arrears | 25 | 11 | 0 | 0 | 0 | 36 |
| Miscellaneous | 15 | 2 | 0 | 0 | 0 | 17 |
| Work Opp & Trans Bens | 1 | 1 | 0 | 0 | 0 | 2 |
| Moving Expenses | 4 | 0 | 0 | 0 | 0 | 4 |
| Storage Fees | 5 | 3 | 0 | 0 | 0 | 8 |
| Subtotal | 157 | 50 | 1 | 0 | 0 | 208 |

Number of Days from Completed Application Approval or Denial

Greenwood

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 53 | 5 | 0 | 0 | 0 | 58 |
| Ongoing Rent | 55 | 5 | 0 | 0 | 0 | 60 |
| Rent Increase | 214 | 4 | 0 | 0 | 0 | 218 |
| Establishment of Home | 34 | 6 | 0 | 0 | 0 | 40 |
| Clothing | 7 | 1 | 0 | 0 | 0 | 8 |
| Client Share Rent Arrears | 149 | 26 | 0 | 0 | 0 | 175 |
| Miscellaneous | 53 | 4 | 0 | 0 | 0 | 57 |
| Work Opp & Trans Bens | 3 | 4 | 0 | 0 | 0 | 7 |
| Moving Expenses | 3 | 0 | 0 | 0 | 0 | 3 |
| Storage Fees | 5 | 1 | 0 | 0 | 0 | 6 |
| Subtotal | 576 | 56 | 0 | 0 | 0 | 632 |

<u>Hamilton</u>

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 59 | 6 | 0 | 0 | 0 | 65 |
| Ongoing Rent | 39 | 10 | 0 | 0 | 0 | 49 |
| Rent Increase | 138 | 4 | 0 | 0 | 0 | 142 |
| Establishment of Home | 19 | 2 | 0 | 0 | 0 | 21 |
| Clothing | 6 | 0 | 0 | 0 | 0 | 6 |
| Client Share Rent Arrears | 101 | 10 | 0 | 0 | 0 | 111 |
| Miscellaneous | 51 | 7 | 0 | 0 | 0 | 58 |
| Work Opp & Trans Bens | 5 | 0 | 0 | 0 | 0 | 5 |
| Moving Expenses | 10 | 0 | 0 | 0 | 0 | 10 |
| Storage Fees | 14 | 4 | 0 | 0 | 0 | 18 |
| Subtotal | 442 | 43 | 0 | 0 | 0 | 485 |

Housing Placement Unit

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 29 | 7 | 0 | 0 | 0 | 36 |
| Ongoing Rent | 37 | 13 | 2 | 0 | 0 | 52 |
| Rent Increase | 112 | 21 | 0 | 0 | 0 | 133 |
| Establishment of Home | 19 | 1 | 0 | 0 | 0 | 20 |
| Clothing | 9 | 2 | 0 | 0 | 0 | 11 |
| Client Share Rent Arrears | 95 | 34 | 1 | 0 | 0 | 130 |
| Miscellaneous | 30 | 7 | 0 | 0 | 0 | 37 |
| Work Opp & Trans Bens | 7 | 2 | 0 | 0 | 0 | 9 |
| Moving Expenses | 4 | 1 | 0 | 0 | 0 | 5 |
| Storage Fees | 10 | 1 | 1 | 1 | 0 | 13 |
| Subtotal | 352 | 89 | 4 | 1 | 0 | 446 |

Number of Days from Completed Application Approval or Denial

<u>Jerome</u>

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | |
|--|---|----------------------------------|----------------------------|---------------------------------|---------------------------------|---|
| New Apartment | 21 | 1 | 0 | 0 | 0 | Total |
| Ongoing Rent | 0 | 0 | 0 | 0 | 0 | 0 |
| Rent Increase | 0 | 0 | 0 | 0 | 0 | 0 |
| Establishment of Home | 10 | 0 | 0 | 0 | 0 | 10 |
| Clothing | 1 | 0 | 0 | 0 | 0 | 1 |
| Client Share Rent Arrears | 0 | 0 | 0 | 0 | 0 | 0 |
| Miscellaneous | 11 | 1 | 0 | 0 | 0 | 12 |
| Work Opp & Trans Bens | 1 | 1 | 0 | 0 | 0 | 2 |
| Moving Expenses | 2 | 0 | 0 | 0 | 0 | 2 |
| Storage Fees | 10 | 1 | 0 | 1 | 0 | 12 |
| Subtotal | 56 | 3 | 0 | 1 | 0 | 60 |
| | | | | | | |
| <u>Kingsbridge</u> | | | | | | |
| <u>Kingsbridge</u> Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
| | 0-15 days 72 | 16-30 days 3 | 31-45 days 0 | 46-75 days 0 | 76+ days 0 | Total 75 |
| Request Type | • | - | | 46-75 days 0 0 | | |
| Request Type New Apartment | 72 | 3 | 0 | 0 | 0 | 75 |
| Request Type New Apartment Ongoing Rent | 72 25 | 3 2 | 0 | 0 | 0 | 75 27 |
| Request Type New Apartment Ongoing Rent Rent Increase Establishment of Home Clothing | 72 25 114 | 3 2 2 | 0 0 1 | 0 0 0 | 0 0 0 | 75 27 117 |
| Request Type New Apartment Ongoing Rent Rent Increase Establishment of Home Clothing Client Share Rent Arrears | 72 25 114 48 7 109 | 3 2 2 0 | 0 0 1 0 | 0 0 0 0 | 0 0 0 0 | 75 27 117 48 |
| Request Type New Apartment Ongoing Rent Rent Increase Establishment of Home Clothing Client Share Rent Arrears Miscellaneous | 72 25 114 48 7 | 3 2 2 0 0 | 0 0 1 0 0 | 0 0 0 0 0 | 0 0 0 0 0 | 75 27 117 48 7 |
| Request Type New Apartment Ongoing Rent Rent Increase Establishment of Home Clothing Client Share Rent Arrears Miscellaneous Work Opp & Trans Bens | 72 25 114 48 7 109 | 3 2 2 0 0 | 0 0 1 0 2 | 0 0 0 0 0 0 | 0 0 0 0 0 0 | 75 27 117 48 7 122 |
| Request Type New Apartment Ongoing Rent Rent Increase Establishment of Home Clothing Client Share Rent Arrears Miscellaneous | 72 25 114 48 7 109 47 | 3 2 2 0 0 11 1 | 0 0 1 0 2 0 | 0 0 0 0 0 0 0 | 0 0 0 0 0 0 0 | 75 27 117 48 7 122 48 |

Subtotal

Queensboro

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 67 | 7 | 0 | 0 | 1 | 75 |
| Ongoing Rent | 36 | 2 | 0 | 0 | 0 | 38 |
| Rent Increase | 234 | 8 | 0 | 1 | 0 | 243 |
| Establishment of Home | 41 | 3 | 0 | 0 | 1 | 45 |
| Clothing | 13 | 0 | 0 | 0 | 0 | 13 |
| Client Share Rent Arrears | 178 | 25 | 1 | 1 | 0 | 205 |
| Miscellaneous | 107 | 3 | 0 | 0 | 0 | 110 |
| Work Opp & Trans Bens | 9 | 10 | 0 | 0 | 0 | 19 |
| Moving Expenses | 11 | 1 | 0 | 0 | 0 | 12 |
| Storage Fees | 8 | 0 | 0 | 0 | 0 | 8 |
| Subtotal | 704 | 59 | 1 | 2 | 2 | 768 |

21

3

0

0

461

437

Number of Days from Completed Application Approval or Denial

Staten Island

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 86 | 6 | 3 | 0 | 0 | 95 |
| Ongoing Rent | 60 | 11 | 0 | 0 | 1 | 72 |
| Rent Increase | 174 | 7 | 1 | 1 | 0 | 183 |
| Establishment of Home | 63 | 6 | 0 | 0 | 0 | 69 |
| Clothing | 14 | 1 | 0 | 0 | 0 | 15 |
| Client Share Rent Arrears | 110 | 17 | 3 | 0 | 0 | 130 |
| Miscellaneous | 48 | 2 | 0 | 0 | 1 | 51 |
| Work Opp & Trans Bens | 8 | 2 | 0 | 0 | 0 | 10 |
| Moving Expenses | 2 | 0 | 0 | 0 | 0 | 2 |
| Storage Fees | 10 | 1 | 0 | 0 | 0 | 11 |
| Subtotal | 575 | 53 | 7 | 1 | 2 | 638 |

<u>Waverly</u>

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 16 | 11 | 0 | 0 | 0 | 27 |
| Ongoing Rent | 12 | 20 | 0 | 0 | 0 | 32 |
| Rent Increase | 25 | 7 | 0 | 0 | 0 | 32 |
| Establishment of Home | 12 | 7 | 0 | 0 | 0 | 19 |
| Clothing | 6 | 0 | 0 | 0 | 0 | 6 |
| Client Share Rent Arrears | 21 | 30 | 0 | 0 | 0 | 51 |
| Miscellaneous | 9 | 1 | 0 | 0 | 0 | 10 |
| Work Opp & Trans Bens | 1 | 1 | 0 | 0 | 0 | 2 |
| Moving Expenses | 2 | 0 | 0 | 0 | 0 | 2 |
| Storage Fees | 2 | 2 | 0 | 0 | 0 | 4 |
| Subtotal | 106 | 79 | 0 | 0 | 0 | 185 |

Number of Days from Approval to Provision of Benefits

Total for all Centers

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 479 | 23 | 1 | 0 | 1 | 504 |
| Ongoing Rent | 191 | 47 | 5 | 0 | 0 | 243 |
| Rent Increase | 810 | 196 | 38 | 3 | 0 | 1,047 |
| Establishment of Home | 321 | 13 | 0 | 0 | 0 | 334 |
| Clothing | 43 | 3 | 0 | 0 | 0 | 46 |
| Client Share Rent Arrears | 900 | 89 | 2 | 1 | 0 | 992 |
| Miscellaneous | 462 | 33 | 1 | 0 | 0 | 496 |
| Work Opp & Trans Bens | 48 | 11 | 0 | 0 | 0 | 59 |
| Moving Expenses | 45 | 6 | 0 | 0 | 0 | 51 |
| Storage Fees | 95 | 3 | 0 | 0 | 0 | 98 |
| Grand Total | 3,394 | 424 | 47 | 4 | 1 | 3,870 |

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 25 | 1 | 0 | 0 | 0 | 26 |
| Ongoing Rent | 17 | 1 | 0 | 0 | 0 | 18 |
| Rent Increase | 50 | 6 | 0 | 0 | 0 | 56 |
| Establishment of Home | 15 | 0 | 0 | 0 | 0 | 15 |
| Clothing | 7 | 0 | 0 | 0 | 0 | 7 |
| Client Share Rent Arrears | 59 | 1 | 0 | 0 | 0 | 60 |
| Miscellaneous | 35 | 1 | 0 | 0 | 0 | 36 |
| Work Opp & Trans Bens | 3 | 0 | 0 | 0 | 0 | 3 |
| Moving Expenses | 4 | 0 | 0 | 0 | 0 | 4 |
| Storage Fees | 20 | 0 | 0 | 0 | 0 | 20 |
| Subtotal | 235 | 10 | 0 | 0 | 0 | 245 |

Brownsville

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 61 | 0 | 0 | 0 | 0 | 61 |
| Ongoing Rent | 32 | 0 | 0 | 0 | 0 | 32 |
| Rent Increase | 133 | 1 | 0 | 0 | 0 | 134 |
| Establishment of Home | 21 | 0 | 0 | 0 | 0 | 21 |
| Clothing | 6 | 0 | 0 | 0 | 0 | 6 |
| Client Share Rent Arrears | 113 | 0 | 0 | 0 | 0 | 113 |
| Miscellaneous | 110 | 0 | 0 | 0 | 0 | 110 |
| Work Opp & Trans Bens | 7 | 0 | 0 | 0 | 0 | 7 |
| Moving Expenses | 12 | 0 | 0 | 0 | 0 | 12 |
| Storage Fees | 17 | 0 | 0 | 0 | 0 | 17 |
| Subtotal | 512 | 1 | 0 | 0 | 0 | 513 |

Number of Days from Approval to Provision of Benefits

Coney Island

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 26 | 1 | 0 | 0 | 0 | 27 |
| Ongoing Rent | 17 | 0 | 0 | 0 | 0 | 17 |
| Rent Increase | 101 | 8 | 0 | 0 | 0 | 109 |
| Establishment of Home | 19 | 0 | 0 | 0 | 0 | 19 |
| Clothing | 3 | 0 | 0 | 0 | 0 | 3 |
| Client Share Rent Arrears | 46 | 1 | 0 | 0 | 0 | 47 |
| Miscellaneous | 21 | 5 | 0 | 0 | 0 | 26 |
| Work Opp & Trans Bens | 5 | 1 | 0 | 0 | 0 | 6 |
| Moving Expenses | 2 | 0 | 0 | 0 | 0 | 2 |
| Storage Fees | 8 | 0 | 0 | 0 | 0 | 8 |
| Subtotal | 248 | 16 | 0 | 0 | 0 | 264 |

<u>Crotona</u>

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 49 | 3 | 1 | 0 | 0 | 53 |
| Ongoing Rent | 8 | 16 | 4 | 0 | 0 | 28 |
| Rent Increase | 22 | 73 | 31 | 2 | 0 | 128 |
| Establishment of Home | 42 | 2 | 0 | 0 | 0 | 44 |
| Clothing | 3 | 0 | 0 | 0 | 0 | 3 |
| Client Share Rent Arrears | 59 | 7 | 0 | 0 | 0 | 66 |
| Miscellaneous | 34 | 2 | 0 | 0 | 0 | 36 |
| Work Opp & Trans Bens | 1 | 1 | 0 | 0 | 0 | 2 |
| Moving Expenses | 4 | 1 | 0 | 0 | 0 | 5 |
| Storage Fees | 6 | 1 | 0 | 0 | 0 | 7 |
| Subtotal | 228 | 106 | 36 | 2 | 0 | 372 |

Grand Concourse

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 15 | 0 | 0 | 0 | 0 | 15 |
| Ongoing Rent | 2 | 1 | 0 | 0 | 0 | 3 |
| Rent Increase | 17 | 3 | 0 | 0 | 0 | 20 |
| Establishment of Home | 16 | 0 | 0 | 0 | 0 | 16 |
| Clothing | 3 | 0 | 0 | 0 | 0 | 3 |
| Client Share Rent Arrears | 7 | 0 | 0 | 0 | 0 | 7 |
| Miscellaneous | 10 | 0 | 0 | 0 | 0 | 10 |
| Work Opp & Trans Bens | 1 | 0 | 0 | 0 | 0 | 1 |
| Moving Expenses | 2 | 0 | 0 | 0 | 0 | 2 |
| Storage Fees | 4 | 0 | 0 | 0 | 0 | 4 |
| Subtotal | 77 | 4 | 0 | 0 | 0 | 81 |

Number of Days from Approval to Provision of Benefits

<u>Greenwood</u>

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 30 | 2 | 0 | 0 | 0 | 32 |
| Ongoing Rent | 13 | 2 | 1 | 0 | 0 | 16 |
| Rent Increase | 54 | 26 | 1 | 1 | 0 | 82 |
| Establishment of Home | 24 | 1 | 0 | 0 | 0 | 25 |
| Clothing | 1 | 0 | 0 | 0 | 0 | 1 |
| Client Share Rent Arrears | 123 | 10 | 0 | 1 | 0 | 134 |
| Miscellaneous | 43 | 4 | 0 | 0 | 0 | 47 |
| Work Opp & Trans Bens | 2 | 0 | 0 | 0 | 0 | 2 |
| Moving Expenses | 0 | 2 | 0 | 0 | 0 | 2 |
| Storage Fees | 2 | 0 | 0 | 0 | 0 | 2 |
| Subtotal | 292 | 47 | 2 | 2 | 0 | 343 |
| <u>Hamilton</u> | | | | | | |
| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
| New Apartment | 38 | 6 | 0 | 0 | 0 | 44 |
| Ongoing Rent | 20 | 3 | 0 | 0 | 0 | 23 |
| Rent Increase | 81 | 14 | 1 | 0 | 0 | 96 |
| Establishment of Home | 18 | 0 | 0 | 0 | 0 | 18 |
| Clothing | 4 | 0 | 0 | 0 | 0 | 4 |
| Client Share Rent Arrears | 73 | 5 | 1 | 0 | 0 | 79 |
| Miscellaneous | 37 | 1 | 0 | 0 | 0 | 38 |
| Work Opp & Trans Bens | 1 | 1 | 0 | 0 | 0 | 2 |
| Moving Expenses | 5 | 0 | 0 | 0 | 0 | 5 |
| Storage Fees | 5 | 0 | 0 | 0 | 0 | 5 |
| Subtotal | 282 | 30 | 2 | 0 | 0 | 314 |
| Housing Placement Unit | | | | | | |
| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
| New Apartment | 26 | 1 | 0 | 0 | 0 | 27 |
| Ongoing Rent | 19 | 5 | 0 | 0 | 0 | 24 |
| Rent Increase | 41 | 3 | 1 | 0 | 0 | 45 |
| Establishment of Home | 17 | 3 | 0 | 0 | 0 | 20 |
| Clothing | 3 | 0 | 0 | 0 | 0 | 3 |
| Client Share Rent Arrears | 82 | 17 | 0 | 0 | 0 | 99 |
| Miscellaneous | 19 | 3 | 1 | 0 | 0 | 23 |
| Work Opp & Trans Bens | 2 | 3 | 0 | 0 | 0 | 5 |
| Moving Expenses | 3 | 1 | 0 | 0 | 0 | 4 |
| Storage Fees | 3 | 0 | 0 | 0 | 0 | 3 |
| Subtatal | 04 E | 20 | 0 | 0 | | 0 |
| Subtotal | 215 | 36 | 2 | 0 | 0 | 253 |

Number of Days from Approval to Provision of Benefits

| J | e | ra | DI | n | е | |
|---|---|----|----|---|---|--|
| | | | | | | |

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total 21 |
|-------------------------------|-----------|------------|------------|------------|-----------------|-------------|
| New Apartment Ongoing Rent | 21 | 0 | 0 | 0 | 0 | |
| Rent Increase | 0 | 0 | 0 | 0 | 0 | 0 |
| | 0 | 0 | 0 | 0 | 0 | 0 |
| Establishment of Home | 9 | 0 | 0 | 0 | 0 | 9 |
| Clothing | 0 | 0 | 0 | 0 | 0 | 0 |
| Client Share Rent Arrears | 0 | 0 | 0 | 0 | 0 | 0 |
| Miscellaneous | 10 | 0 | 0 | 0 | 0 | 10 |
| Work Opp & Trans Bens | 2 | 1 | 0 | 0 | 0 | 3 |
| Moving Expenses | 2 | 0 | 0 | 0 | 0 | 2 |
| Storage Fees | 8 | 0 | 0 | 0 | 0 | 8 |
| Subtotal | 52 | 1 | 0 | 0 | 0 | 53 |
| Kingsbridge | | | | | | |
| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
| New Apartment | 43 | 6 | 0 | 0 | 1 | 50 |
| Ongoing Rent | 6 | 12 | 0 | 0 | 0 | 18 |
| Rent Increase | 42 | 29 | 1 | 0 | 0 | 72 |
| Establishment of Home | 34 | 4 | 0 | 0 | 0 | 38 |
| Clothing | 4 | 2 | 0 | 0 | 0 | 6 |
| Client Share Rent Arrears | 92 | 27 | 1 | 0 | 0 | 120 |
| Miscellaneous | 35 | 10 | 0 | 0 | 0 | 45 |
| Work Opp & Trans Bens | 3 | 0 | 0 | 0 | 0 | 3 |
| Moving Expenses | 1 | 1 | 0 | 0 | 0 | 2 |
| Storage Fees | 4 | 1 | 0 | 0 | 0 | 5 |
| Subtotal | 264 | 92 | 2 | 0 | 1 | 359 |
| Queensboro | | | | | | |
| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
| New Apartment | 53 | 2 | 0 | 0 | 0 | 55 |
| Ongoing Rent | 11 | 4 | 0 | 0 | 0 | 15 |
| Rent Increase | 118 | 20 | 3 | 0 | 0 | 141 |
| Establishment of Home | 37 | 1 | 0 | 0 | 0 | 38 |
| Clothing | 4 | 1 | 0 | 0 | 0 | 5 |
| Client Share Rent Arrears | 140 | 15 | 0 | 0 | 0 | 155 |
| Miscellaneous | 75 | 7 | 0 | 0 | 0 | 82 |
| Work Opp & Trans Bens | 16 | 1 | 0 | 0 | 0 | 17 |
| Moving Expenses | 7 | 1 | 0 | 0 | 0 | 8 |
| Storage Fees | 9 | 0 | 0 | 0 | 0 | 9 |
| Subtotal | 470 | 52 | 3 | 0 | 0 | 525 |

Number of Days from Approval to Provision of Benefits

Staten Island

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 73 | 1 | 0 | 0 | 0 | 74 |
| Ongoing Rent | 43 | 3 | 0 | 0 | 0 | 46 |
| Rent Increase | 143 | 12 | 0 | 0 | 0 | 155 |
| Establishment of Home | 57 | 2 | 0 | 0 | 0 | 59 |
| Clothing | 2 | 0 | 0 | 0 | 0 | 2 |
| Client Share Rent Arrears | 83 | 5 | 0 | 0 | 0 | 88 |
| Miscellaneous | 28 | 0 | 0 | 0 | 0 | 28 |
| Work Opp & Trans Bens | 3 | 2 | 0 | 0 | 0 | 5 |
| Moving Expenses | 2 | 0 | 0 | 0 | 0 | 2 |
| Storage Fees | 8 | 1 | 0 | 0 | 0 | 9 |
| Subtotal | 442 | 26 | 0 | 0 | 0 | 468 |

<u>Waverly</u>

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 19 | 0 | 0 | 0 | 0 | 19 |
| Ongoing Rent | 3 | 0 | 0 | 0 | 0 | 3 |
| Rent Increase | 8 | 1 | 0 | 0 | 0 | 9 |
| Establishment of Home | 12 | 0 | 0 | 0 | 0 | 12 |
| Clothing | 3 | 0 | 0 | 0 | 0 | 3 |
| Client Share Rent Arrears | 23 | 1 | 0 | 0 | 0 | 24 |
| Miscellaneous | 5 | 0 | 0 | 0 | 0 | 5 |
| Work Opp & Trans Bens | 2 | 1 | 0 | 0 | 0 | 3 |
| Moving Expenses | 1 | 0 | 0 | 0 | 0 | 1 |
| Storage Fees | 1 | 0 | 0 | 0 | 0 | 1 |
| Subtotal | 77 | 3 | 0 | 0 | 0 | 80 |

Number of Days from Completed Application to Provision of Benefits

| - | | | | | | |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| Total for all Centers | | | | | | |
| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
| New Apartment | 358 | 137 | 10 | 1 | 2 | 508 |
| Ongoing Rent | 130 | 108 | 16 | 1 | 0 | 255 |
| Rent Increase | 696 | 297 | 63 | 14 | 0 | 1,070 |
| Establishment of Home | 242 | 94 | 1 | 1 | 1 | 339 |
| Clothing | 41 | 5 | 0 | 0 | 0 | 46 |
| Client Share Rent Arrears | 671 | 316 | 22 | 3 | 0 | 1,012 |
| Miscellaneous | 415 | 77 | 4 | 0 | 0 | 496 |
| Work Opp & Trans Bens | 29 | 28 | 6 | 0 | 0 | 63 |
| Moving Expenses | 41 | 11 | 1 | 0 | 0 | 53 |
| Storage Fees | 87 | 13 | 0 | 0 | 0 | 100 |
| Grand Total | 2,710 | 1,086 | 123 | 20 | 3 | 3,942 |
| • | • | - | | | | • |
| <u>Amsterdam</u> | | | | | | |
| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Tota |
| New Apartment | 18 | 8 | 0 | 0 | 0 | 26 |
| Ongoing Rent | 10 | 9 | 0 | 0 | 0 | 19 |
| Rent Increase | 38 | 16 | 2 | 0 | 0 | 56 |
| Establishment of Home | 11 | 4 | 0 | 0 | 0 | 15 |
| Clothing | 7 | 0 | 0 | 0 | 0 | 7 |
| Client Share Rent Arrears | 47 | 14 | 0 | 0 | 0 | 61 |
| Miscellaneous | 30 | 6 | 0 | 0 | 0 | 36 |
| Work Opp & Trans Bens | 3 | 0 | 0 | 0 | 0 | 3 |
| Moving Expenses | 2 | 2 | 0 | 0 | 0 | 4 |
| Storage Fees | 18 | 2 | 0 | 0 | 0 | 20 |
| Subtotal | 184 | 61 | 2 | 0 | 0 | 247 |
| | | | | | | |
| Brownsville | | | | | | |
| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Tota |
| New Apartment | 51 | 10 | 0 | 0 | 0 | 61 |
| Ongoing Rent | 30 | 4 | 0 | 0 | 0 | 34 |
| Rent Increase | 130 | 5 | 0 | 0 | 0 | 135 |
| Establishment of Home | 18 | 3 | 0 | 0 | 0 | 21 |
| Clothing | 6 | 0 | 0 | 0 | 0 | 6 |
| Client Share Rent Arrears | 102 | 10 | 0 | 0 | 0 | 112 |
| Miscellaneous | 107 | 1 | 0 | 0 | 0 | 108 |
| Work Opp & Trans Bens | 8 | 0 | 0 | 0 | 0 | 8 |
| | | | | | | |

Moving Expenses

Storage Fees

Subtotal

Number of Days from Completed Application to Provision of Benefits

Coney Island

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 24 | 3 | 0 | 0 | 0 | 27 |
| Ongoing Rent | 15 | 2 | 0 | 0 | 0 | 17 |
| Rent Increase | 84 | 25 | 0 | 0 | 0 | 109 |
| Establishment of Home | 16 | 3 | 0 | 0 | 0 | 19 |
| Clothing | 3 | 0 | 0 | 0 | 0 | 3 |
| Client Share Rent Arrears | 41 | 7 | 0 | 0 | 0 | 48 |
| Miscellaneous | 20 | 5 | 1 | 0 | 0 | 26 |
| Work Opp & Trans Bens | 4 | 3 | 0 | 0 | 0 | 7 |
| Moving Expenses | 2 | 0 | 0 | 0 | 0 | 2 |
| Storage Fees | 8 | 0 | 0 | 0 | 0 | 8 |
| Subtotal | 217 | 48 | 1 | 0 | 0 | 266 |

<u>Crotona</u>

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 43 | 12 | 3 | 0 | 0 | 58 |
| Ongoing Rent | 0 | 18 | 10 | 0 | 0 | 28 |
| Rent Increase | 16 | 58 | 47 | 8 | 0 | 129 |
| Establishment of Home | 31 | 15 | 1 | 0 | 0 | 47 |
| Clothing | 3 | 0 | 0 | 0 | 0 | 3 |
| Client Share Rent Arrears | 53 | 18 | 5 | 0 | 0 | 76 |
| Miscellaneous | 28 | 8 | 0 | 0 | 0 | 36 |
| Work Opp & Trans Bens | 1 | 0 | 1 | 0 | 0 | 2 |
| Moving Expenses | 6 | 1 | 0 | 0 | 0 | 7 |
| Storage Fees | 7 | 1 | 0 | 0 | 0 | 8 |
| Subtotal | 188 | 131 | 67 | 8 | 0 | 394 |

Grand Concourse

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 6 | 8 | 1 | 0 | 0 | 15 |
| Ongoing Rent | 1 | 2 | 0 | 0 | 0 | 3 |
| Rent Increase | 14 | 5 | 1 | 0 | 0 | 20 |
| Establishment of Home | 9 | 7 | 0 | 0 | 0 | 16 |
| Clothing | 3 | 0 | 0 | 0 | 0 | 3 |
| Client Share Rent Arrears | 6 | 1 | 0 | 0 | 0 | 7 |
| Miscellaneous | 9 | 1 | 0 | 0 | 0 | 10 |
| Work Opp & Trans Bens | 0 | 0 | 1 | 0 | 0 | 1 |
| Moving Expenses | 2 | 0 | 0 | 0 | 0 | 2 |
| Storage Fees | 1 | 3 | 0 | 0 | 0 | 4 |
| Subtotal | 51 | 27 | 3 | 0 | 0 | 81 |

Number of Days from Completed Application to Provision of Benefits

Greenwood

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 22 | 11 | 0 | 0 | 0 | 33 |
| Ongoing Rent | 8 | 10 | 0 | 1 | 0 | 19 |
| Rent Increase | 48 | 38 | 2 | 2 | 0 | 90 |
| Establishment of Home | 17 | 9 | 0 | 0 | 0 | 26 |
| Clothing | 1 | 0 | 0 | 0 | 0 | 1 |
| Client Share Rent Arrears | 94 | 40 | 0 | 1 | 0 | 135 |
| Miscellaneous | 43 | 4 | 0 | 0 | 0 | 47 |
| Work Opp & Trans Bens | 1 | 2 | 0 | 0 | 0 | 3 |
| Moving Expenses | 0 | 2 | 0 | 0 | 0 | 2 |
| Storage Fees | 3 | 0 | 0 | 0 | 0 | 3 |
| Subtotal | 237 | 116 | 2 | 4 | 0 | 359 |

Hamilton

Moving Expenses

Storage Fees

Subtotal

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---|---|---|--|--|--|------------------------------------|
| New Apartment | 29 | 14 | 1 | 0 | 0 | 44 |
| Ongoing Rent | 14 | 8 | 2 | 0 | 0 | 24 |
| Rent Increase | 80 | 21 | 2 | 0 | 0 | 103 |
| Establishment of Home | 12 | 6 | 0 | 0 | 0 | 18 |
| Clothing | 3 | 1 | 0 | 0 | 0 | 4 |
| Client Share Rent Arrears | 51 | 27 | 2 | 0 | 0 | 80 |
| Miscellaneous | 33 | 5 | 0 | 0 | 0 | 38 |
| Work Opp & Trans Bens | 2 | 1 | 0 | 0 | 0 | 3 |
| Moving Expenses | 5 | 0 | 0 | 0 | 0 | 5 |
| Storage Fees | 4 | 1 | 0 | 0 | 0 | 5 |
| | | | | | | |
| Subtotal | 233 | 84 | 7 | 0 | 0 | 324 |
| Subtotal Housing Placement Unit | 233 | 84 | 7 | 0 | 0 | 324 |
| | 233 0-15 days | 84 16-30 days | 7 31-45 days | 0 46-75 days | 0 76+ days | 324 Total |
| Housing Placement Unit | | | | | | |
| Housing Placement Unit Request Type | 0-15 days | 16-30 days | | | | Total |
| Housing Placement Unit Request Type New Apartment | 0-15 days 14 | 16-30 days 11 | | | | Total 27 |
| Housing Placement Unit Request Type New Apartment Ongoing Rent | 0-15 days 14 11 | 16-30 days 11 18 | 31-45 days 2 1 | 46-75 days 0 0 | 76+ days 0 0 | Total 27 30 |
| Housing Placement Unit Request Type New Apartment Ongoing Rent Rent Increase | 0-15 days 14 11 23 | 16-30 days 11 18 26 | 31-45 days 2 1 2 | 46-75 days 0 0 | 76+ days 0 0 | Total 27 30 51 |
| Housing Placement Unit Request Type New Apartment Ongoing Rent Rent Increase Establishment of Home | 0-15 days 14 11 23 11 | 16-30 days 11 18 26 8 | 31-45 days 2 1 2 0 | 46-75 days 0 0 0 1 | 76+ days 0 0 0 0 | Total 27 30 51 20 |
| Housing Placement Unit Request Type New Apartment Ongoing Rent Rent Increase Establishment of Home Clothing | 0-15 days 14 11 23 11 3 | 16-30 days 11 18 26 8 0 | 31-45 days 2 1 2 0 0 | 46-75 days 0 0 0 1 0 | 76+ days 0 0 0 0 0 | Total 27 30 51 20 3 |

Number of Days from Completed Application to Provision of Benefits

<u>Jerome</u>

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 14 | 5 | 0 | 0 | 0 | 19 |
| Ongoing Rent | 0 | 0 | 0 | 0 | 0 | 0 |
| Rent Increase | 0 | 0 | 0 | 0 | 0 | 0 |
| Establishment of Home | 8 | 1 | 0 | 0 | 0 | 9 |
| Clothing | 0 | 0 | 0 | 0 | 0 | 0 |
| Client Share Rent Arrears | 0 | 0 | 0 | 0 | 0 | 0 |
| Miscellaneous | 6 | 4 | 0 | 0 | 0 | 10 |
| Work Opp & Trans Bens | 1 | 2 | 0 | 0 | 0 | 3 |
| Moving Expenses | 2 | 0 | 0 | 0 | 0 | 2 |
| Storage Fees | 7 | 1 | 0 | 0 | 0 | 8 |
| Subtotal | 38 | 13 | 0 | 0 | 0 | 51 |

<u>Kingsbridge</u>

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 27 | 22 | 0 | 0 | 1 | 50 |
| Ongoing Rent | 3 | 15 | 0 | 0 | 0 | 18 |
| Rent Increase | 35 | 33 | 3 | 1 | 0 | 72 |
| Establishment of Home | 26 | 13 | 0 | 0 | 0 | 39 |
| Clothing | 4 | 2 | 0 | 0 | 0 | 6 |
| Client Share Rent Arrears | 72 | 49 | 1 | 1 | 0 | 123 |
| Miscellaneous | 31 | 13 | 2 | 0 | 0 | 46 |
| Work Opp & Trans Bens | 1 | 2 | 0 | 0 | 0 | 3 |
| Moving Expenses | 0 | 2 | 0 | 0 | 0 | 2 |
| Storage Fees | 4 | 1 | 0 | 0 | 0 | 5 |
| Subtotal | 203 | 152 | 6 | 2 | 1 | 364 |
| Queensboro | | | | | | |
| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
| New Apartment | 39 | 15 | 0 | 0 | 1 | 55 |
| Ongoing Rent | 8 | 6 | 1 | 0 | 0 | 15 |

| Subtotal | 368 | 149 | 6 | 3 | 2 | 528 |
|---------------------------|-----|-----|---|---|---|-----|
| Storage Fees | 9 | 0 | 0 | 0 | 0 | 9 |
| Moving Expenses | 7 | 1 | 0 | 0 | 0 | 8 |
| Work Opp & Trans Bens | 5 | 12 | 0 | 0 | 0 | 17 |
| Miscellaneous | 63 | 20 | 0 | 0 | 0 | 83 |
| Client Share Rent Arrears | 100 | 55 | 1 | 1 | 0 | 157 |
| Clothing | 3 | 2 | 0 | 0 | 0 | 5 |
| Establishment of Home | 29 | 8 | 0 | 0 | 1 | 38 |
| Rent Increase | 105 | 30 | 4 | 2 | 0 | 141 |
| Ongoing Rent | 8 | 6 | 1 | 0 | 0 | 15 |

Number of Days from Completed Application to Provision of Benefits

Staten Island

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 61 | 9 | 3 | 1 | 0 | 74 |
| Ongoing Rent | 29 | 14 | 2 | 0 | 0 | 45 |
| Rent Increase | 120 | 34 | 0 | 1 | 0 | 155 |
| Establishment of Home | 48 | 11 | 0 | 0 | 0 | 59 |
| Clothing | 2 | 0 | 0 | 0 | 0 | 2 |
| Client Share Rent Arrears | 64 | 22 | 2 | 0 | 0 | 88 |
| Miscellaneous | 25 | 3 | 0 | 0 | 0 | 28 |
| Work Opp & Trans Bens | 1 | 3 | 1 | 0 | 0 | 5 |
| Moving Expenses | 2 | 0 | 0 | 0 | 0 | 2 |
| Storage Fees | 7 | 2 | 0 | 0 | 0 | 9 |
| Subtotal | 359 | 98 | 8 | 2 | 0 | 467 |

Waverly

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 10 | 9 | 0 | 0 | 0 | 14 |
| Ongoing Rent | 1 | 2 | 0 | 0 | 0 | 18 |
| Rent Increase | 3 | 6 | 0 | 0 | 0 | 27 |
| Establishment of Home | 6 | 6 | 0 | 0 | 0 | 21 |
| Clothing | 3 | 0 | 0 | 0 | 0 | 9 |
| Client Share Rent Arrears | 8 | 14 | 3 | 0 | 0 | 13 |
| Miscellaneous | 4 | 1 | 0 | 0 | 0 | 16 |
| Work Opp & Trans Bens | 1 | 1 | 1 | 0 | 0 | 3 |
| Moving Expenses | 1 | 0 | 0 | 0 | 0 | 1 |
| Storage Fees | 0 | 1 | 0 | 0 | 0 | 1 |
| Subtotal | 37 | 40 | 4 | 0 | 0 | 81 |

Number of Days from Initial Request to Completed Application

Total for all Centers

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 3307 | 36 | 2 | 0 | 0 | 3345 |
| Ongoing Rent | 2221 | 36 | 1 | 0 | 1 | 2259 |
| Rent Increase | 5452 | 23 | 1 | 0 | 1 | 5477 |
| Establishment of Home | 1955 | 14 | 1 | 0 | 0 | 1970 |
| Clothing | 369 | 11 | 0 | 0 | 0 | 380 |
| Client Share Rent Arrears | 4044 | 46 | 3 | 2 | 1 | 4096 |
| Miscellaneous | 2311 | 25 | 4 | 0 | 0 | 2340 |
| Work Opp & Trans Bens | 387 | 6 | 0 | 0 | 0 | 393 |
| Moving Expenses | 329 | 6 | 1 | 0 | 0 | 336 |
| Storage Fees | 653 | 9 | 0 | 0 | 0 | 662 |
| Grand Total | 21028 | 212 | 13 | 2 | 3 | 21258 |
| Amsterdam | | | | | | |
| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |

| Request Type | 0-15 days | 10-30 days | 31-45 days | 40-75 days | 70+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 228 | 3 | 1 | 0 | 0 | 232 |
| Ongoing Rent | 235 | 4 | 0 | 0 | 1 | 240 |
| Rent Increase | 337 | 3 | 0 | 0 | 0 | 340 |
| Establishment of Home | 118 | 1 | 0 | 0 | 0 | 119 |
| Clothing | 59 | 1 | 0 | 0 | 0 | 60 |
| Client Share Rent Arrears | 344 | 12 | 2 | 0 | 1 | 359 |
| Miscellaneous | 202 | 3 | 0 | 0 | 0 | 205 |
| Work Opp & Trans Bens | 31 | 1 | 0 | 0 | 0 | 32 |
| Moving Expenses | 23 | 2 | 0 | 0 | 0 | 25 |
| Storage Fees | 136 | 2 | 0 | 0 | 0 | 138 |
| Subtotal | 1713 | 32 | 3 | 0 | 2 | 1750 |

Brownsville

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 464 | 4 | 0 | 0 | 0 | 468 |
| Ongoing Rent | 304 | 2 | 0 | 0 | 0 | 306 |
| Rent Increase | 619 | 0 | 0 | 0 | 0 | 619 |
| Establishment of Home | 166 | 0 | 0 | 0 | 0 | 166 |
| Clothing | 40 | 0 | 0 | 0 | 0 | 40 |
| Client Share Rent Arrears | 567 | 2 | 1 | 0 | 0 | 570 |
| Miscellaneous | 379 | 0 | 2 | 0 | 0 | 381 |
| Work Opp & Trans Bens | 44 | 1 | 0 | 0 | 0 | 45 |
| Moving Expenses | 75 | 1 | 0 | 0 | 0 | 76 |
| Storage Fees | 95 | 0 | 0 | 0 | 0 | 95 |
| Subtotal | 2753 | 10 | 3 | 0 | 0 | 2766 |

Number of Days from Initial Request to Completed Application

Coney Island

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 175 | 0 | 0 | 0 | 0 | 175 |
| Ongoing Rent | 156 | 0 | 0 | 0 | 0 | 156 |
| Rent Increase | 431 | 1 | 0 | 0 | 0 | 432 |
| Establishment of Home | 84 | 0 | 0 | 0 | 0 | 84 |
| Clothing | 13 | 0 | 0 | 0 | 0 | 13 |
| Client Share Rent Arrears | 189 | 0 | 0 | 2 | 0 | 191 |
| Miscellaneous | 134 | 0 | 0 | 0 | 0 | 134 |
| Work Opp & Trans Bens | 38 | 0 | 0 | 0 | 0 | 38 |
| Moving Expenses | 24 | 0 | 0 | 0 | 0 | 24 |
| Storage Fees | 28 | 0 | 0 | 0 | 0 | 28 |
| Subtotal | 1272 | 1 | 0 | 2 | 0 | 1275 |

<u>Crotona</u>

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 265 | 0 | 0 | 0 | 0 | 265 |
| Ongoing Rent | 224 | 0 | 0 | 0 | 0 | 224 |
| Rent Increase | 471 | 0 | 0 | 0 | 0 | 471 |
| Establishment of Home | 205 | 0 | 0 | 0 | 0 | 205 |
| Clothing | 25 | 1 | 0 | 0 | 0 | 26 |
| Client Share Rent Arrears | 261 | 0 | 0 | 0 | 0 | 261 |
| Miscellaneous | 185 | 0 | 0 | 0 | 0 | 185 |
| Work Opp & Trans Bens | 11 | 0 | 0 | 0 | 0 | 11 |
| Moving Expenses | 29 | 0 | 0 | 0 | 0 | 29 |
| Storage Fees | 49 | 0 | 0 | 0 | 0 | 49 |
| Subtotal | 1725 | 1 | 0 | 0 | 0 | 1726 |

Grand Concourse

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 195 | 6 | 0 | 0 | 0 | 201 |
| Ongoing Rent | 64 | 4 | 0 | 0 | 0 | 68 |
| Rent Increase | 140 | 0 | 0 | 0 | 0 | 140 |
| Establishment of Home | 159 | 5 | 0 | 0 | 0 | 164 |
| Clothing | 26 | 0 | 0 | 0 | 0 | 26 |
| Client Share Rent Arrears | 96 | 3 | 0 | 0 | 0 | 99 |
| Miscellaneous | 58 | 0 | 0 | 0 | 0 | 58 |
| Work Opp & Trans Bens | 13 | 0 | 0 | 0 | 0 | 13 |
| Moving Expenses | 14 | 0 | 0 | 0 | 0 | 14 |
| Storage Fees | 29 | 1 | 0 | 0 | 0 | 30 |
| Subtotal | 794 | 19 | 0 | 0 | 0 | 813 |

Number of Days from Initial Request to Completed Application

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|----------|
| New Apartment | 241 | 0 | 0 | 0 | 0 | 241 |
| Ongoing Rent | 191 | 1 | 0 | 0 | 0 | 192 |
| Rent Increase | 618 | 1 | 0 | 0 | 0 | 619 |
| Establishment of Home | 183 | 0 | 0 | 0 | 0 | 183 |
| Clothing | 26 | 0 | 0 | 0 | 0 | 26 |
| Client Share Rent Arrears | 475 | 1 | 0 | 0 | 0 | 476 |
| Miscellaneous | 191 | 2 | 1 | 0 | 0 | 194 |
| Work Opp & Trans Bens | 24 | 0 | 0 | 0 | 0 | 24 |
| Moving Expenses | 11 | 0 | 0 | 0 | 0 | 11 |
| Storage Fees | 26 | 0 | 0 | 0 | 0 | 26 |
| Subtotal | 1986 | 5 | 1 | 0 | 0 | 1992 |
| Hamilton | | | | | | |
| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
| New Apartment | 277 | 7 | 0 | 0 | 0 | 284 |
| Ongoing Rent | 196 | 1 | 0 | 0 | 0 | 197 |
| Rent Increase | 524 | 2 | 0 | 0 | 0 | 526 |
| Establishment of Home | 107 | 0 | 0 | 0 | 0 | 107 |
| Clothing | 15 | 2 | 0 | 0 | 0 | 17 |
| Client Share Rent Arrears | 311 | 6 | 0 | 0 | 0 | 317 |
| Miscellaneous | 217 | 2 | 0 | 0 | 0 | 219 |
| Work Opp & Trans Bens | 29 | 0 | 0 | 0 | 0 | 29 |
| Moving Expenses | 37 | 0 | 0 | 0 | 0 | 37 |
| Storage Fees | 88 | 0 | 0 | 0 | 0 | 88 |
| Subtotal | 1801 | 20 | 0 | 0 | 0 | 1821 |
| Housing Placement Unit | | | | | | |
| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
| New Apartment | 176 | 1 | 0 | 0 | 0 | 177 |
| Ongoing Rent | 212 | 6 | 0 | 0 | 0 | 218 |
| Rent Increase | 345 | 2 | 1 | 0 | 0 | 348 |
| Establishment of Home | 139 | 0 | 0 | 0 | 0 | 139 |
| Clothing | 38 | 2 | 0 | 0 | 0 | 40 |
| Client Share Rent Arrears | 308 | 5 | 0 | 0 | 0 | 313 |
| Miscellaneous | 137 | 2 | 0 | 0 | 0 | 139 |
| Work Opp & Trans Bens | 23 | 0 | 0 | 0 | 0 | 23 |
| Moving Expenses | 15 | 2 | 0 | 0 | 0 | 23 17 |
| Storage Fees | 32 | 2 | 0 | 0 | 0 | 32 |
| olorage i ees | 52 | 0 | U | 0 | U | 32 0 |
| Subtotal | 1425 | 20 | 1 | 0 | 0 | 1446 |

Number of Days from Initial Request to Completed Application

<u>Jerome</u>

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 102 | 2 | 1 | 0 | 0 | 105 |
| Ongoing Rent | 1 | 0 | 0 | 0 | 0 | 1 |
| Rent Increase | 0 | 0 | 0 | 0 | 0 | 0 |
| Establishment of Home | 33 | 2 | 1 | 0 | 0 | 36 |
| Clothing | 2 | 0 | 0 | 0 | 0 | 2 |
| Client Share Rent Arrears | 4 | 0 | 0 | 0 | 0 | 4 |
| Miscellaneous | 69 | 1 | 0 | 0 | 0 | 70 |
| Work Opp & Trans Bens | 6 | 0 | 0 | 0 | 0 | 6 |
| Moving Expenses | 5 | 0 | 0 | 0 | 0 | 5 |
| Storage Fees | 22 | 0 | 0 | 0 | 0 | 22 |
| Subtotal | 244 | 5 | 2 | 0 | 0 | 251 |

<u>Kingsbridge</u>

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 256 | 1 | 0 | 0 | 0 | 257 |
| Ongoing Rent | 106 | 1 | 0 | 0 | 0 | 107 |
| Rent Increase | 458 | 1 | 0 | 0 | 1 | 460 |
| Establishment of Home | 171 | 0 | 0 | 0 | 0 | 171 |
| Clothing | 25 | 0 | 0 | 0 | 0 | 25 |
| Client Share Rent Arrears | 410 | 1 | 0 | 0 | 0 | 411 |
| Miscellaneous | 156 | 1 | 0 | 0 | 0 | 157 |
| Work Opp & Trans Bens | 53 | 0 | 0 | 0 | 0 | 53 |
| Moving Expenses | 19 | 0 | 0 | 0 | 0 | 19 |
| Storage Fees | 35 | 0 | 0 | 0 | 0 | 35 |
| Subtotal | 1689 | 5 | 0 | 0 | 1 | 1695 |

<u>Queensboro</u>

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 428 | 4 | 0 | 0 | 0 | 432 |
| Ongoing Rent | 184 | 0 | 1 | 0 | 0 | 185 |
| Rent Increase | 728 | 1 | 0 | 0 | 0 | 729 |
| Establishment of Home | 264 | 0 | 0 | 0 | 0 | 264 |
| Clothing | 53 | 2 | 0 | 0 | 0 | 55 |
| Client Share Rent Arrears | 574 | 3 | 0 | 0 | 0 | 577 |
| Miscellaneous | 372 | 6 | 0 | 0 | 0 | 378 |
| Work Opp & Trans Bens | 72 | 1 | 0 | 0 | 0 | 73 |
| Moving Expenses | 47 | 0 | 0 | 0 | 0 | 47 |
| Storage Fees | 50 | 1 | 0 | 0 | 0 | 51 |
| Subtotal | 2772 | 18 | 1 | 0 | 0 | 2791 |

Number of Days from Initial Request to Completed Application

Staten Island

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 392 | 7 | 0 | 0 | 0 | 399 |
| Ongoing Rent | 273 | 17 | 0 | 0 | 0 | 290 |
| Rent Increase | 608 | 12 | 0 | 0 | 0 | 620 |
| Establishment of Home | 266 | 5 | 0 | 0 | 0 | 271 |
| Clothing | 33 | 2 | 0 | 0 | 0 | 35 |
| Client Share Rent Arrears | 385 | 13 | 0 | 0 | 0 | 398 |
| Miscellaneous | 170 | 8 | 1 | 0 | 0 | 179 |
| Work Opp & Trans Bens | 25 | 1 | 0 | 0 | 0 | 26 |
| Moving Expenses | 26 | 1 | 1 | 0 | 0 | 28 |
| Storage Fees | 53 | 4 | 0 | 0 | 0 | 57 |
| Subtotal | 2231 | 70 | 2 | 0 | 0 | 2303 |

Waverly

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 108 | 1 | 0 | 0 | 0 | 109 |
| Ongoing Rent | 75 | 0 | 0 | 0 | 0 | 75 |
| Rent Increase | 173 | 0 | 0 | 0 | 0 | 173 |
| Establishment of Home | 60 | 1 | 0 | 0 | 0 | 61 |
| Clothing | 14 | 1 | 0 | 0 | 0 | 15 |
| Client Share Rent Arrears | 120 | 0 | 0 | 0 | 0 | 120 |
| Miscellaneous | 41 | 0 | 0 | 0 | 0 | 41 |
| Work Opp & Trans Bens | 18 | 2 | 0 | 0 | 0 | 20 |
| Moving Expenses | 4 | 0 | 0 | 0 | 0 | 4 |
| Storage Fees | 10 | 1 | 0 | 0 | 0 | 11 |
| | | | | | | 0 |
| Subtotal | 623 | 6 | 0 | 0 | 0 | 629 |

Number of Days from Completed Application to Approval or Denial

| Total for all Centers | | | | | | |
|---------------------------|-----------|------------|------------|------------|----------|--------|
| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
| New Apartment | 2,983 | 338 | 15 | 2 | 2 | 3,340 |
| Ongoing Rent | 1,951 | 244 | 10 | 0 | 2 | 2,207 |
| Rent Increase | 5,154 | 206 | 10 | 2 | 1 | 5,373 |
| Establishment of Home | 1,720 | 234 | 12 | 3 | 2 | 1,971 |
| Clothing | 333 | 28 | 0 | 0 | 0 | 361 |
| Client Share Rent Arrears | 3,509 | 428 | 17 | 1 | 4 | 3,959 |
| Miscellaneous | 2,181 | 123 | 7 | 0 | 3 | 2,314 |
| Work Opp & Trans Bens | 263 | 119 | 2 | 0 | 2 | 386 |
| Moving Expenses | 309 | 25 | 0 | 2 | 0 | 336 |
| Storage Fees | 607 | 41 | 3 | 3 | 0 | 654 |
| Grand Total | 19,010 | 1,786 | 76 | 13 | 16 | 20,901 |
| <u>Amsterdam</u> | | | | | | |
| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
| New Apartment | 209 | 24 | 1 | 1 | 0 | 235 |
| Ongoing Rent | 189 | 40 | 2 | 0 | 1 | 232 |
| Rent Increase | 319 | 6 | 1 | 0 | 0 | 326 |
| Establishment of Home | 97 | 21 | 2 | 1 | 0 | 121 |
| Clothing | 55 | 4 | 0 | 0 | 0 | 59 |
| Client Share Rent Arrears | 293 | 42 | 0 | 0 | 2 | 337 |
| Miscellaneous | 184 | 18 | 1 | 0 | 0 | 203 |
| Work Opp & Trans Bens | 21 | 9 | 0 | 0 | 2 | 32 |
| Moving Expenses | 24 | 1 | 0 | 0 | 0 | 25 |
| Storage Fees | 131 | 7 | 0 | 0 | 0 | 138 |
| Subtotal | 1,522 | 172 | 7 | 2 | 5 | 1,708 |
| Brownsville | | | | | | |
| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
| New Apartment | 439 | 21 | 0 | 0 | 0 | 460 |
| Ongoing Rent | 291 | 11 | 0 | 0 | 0 | 302 |
| Rent Increase | 607 | 3 | 0 | 0 | 0 | 610 |
| Establishment of Home | 149 | 11 | 1 | 0 | 0 | 161 |
| Clothing | 40 | 0 | 0 | 0 | 0 | 40 |
| Client Share Rent Arrears | 546 | 12 | 0 | 0 | 0 | 558 |
| Miscellaneous | 366 | 8 | 0 | 0 | 1 | 375 |
| Work Opp & Trans Bens | 38 | 7 | 0 | 0 | 0 | 45 |
| Moving Expenses | 72 | 5 | 0 | 0 | 0 | 77 |
| Storage Fees | 93 | 1 | 0 | 0 | 0 | 94 |
| Subtotal | 2,641 | 79 | 1 | 0 | 1 | 2,722 |

Number of Days from Completed Application Approval or Denial

Coney Island

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|----------|
| New Apartment | 165 | 7 | 0 | 0 | 1 | 173 |
| Ongoing Rent | 148 | 6 | 0 | 0 | 0 | 154 |
| Rent Increase | 415 | 13 | 0 | 0 | 1 | 429 |
| Establishment of Home | 77 | 6 | 0 | 0 | 1 | 84 |
| Clothing | 12 | 0 | 0 | 0 | 0 | 12 |
| Client Share Rent Arrears | 167 | 16 | 0 | 0 | 1 | 184 |
| Miscellaneous | 128 | 2 | 2 | 0 | 1 | 133 |
| Work Opp & Trans Bens | 30 | 4 | 0 | 0 | 0 | 34 |
| Moving Expenses | 23 | 0 | 0 | 0 | 0 | 23 |
| Storage Fees | 27 | 1 | 0 | 0 | 0 | 28 |
| Subtotal | 1,192 | 55 | 2 | 0 | 5 | 1,254 |
| _ | | | | | | |
| <u>Crotona</u> | | | - <i></i> | | | |
| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
| New Apartment | 248 | 15 | 0 | 0 | 0 | 263 |
| Ongoing Rent | 219 | 5 | 0 | 0 | 0 | 224 |
| Rent Increase | 453 | 8 | 0 | 0 | 0 | 461 |
| Establishment of Home | 193 | 9 | 0 | 0 | 0 | 202 |
| Clothing | 17 | 3 | 0 | 0 | 0 | 20 |
| Client Share Rent Arrears | 227 | 21 | 0 | 0 | 0 | 248 |
| Miscellaneous | 177 | 4 | 0 | 0 | 0 | 181 |
| Work Opp & Trans Bens | 10 | 0 | 0 | 0 | 0 | 10 |
| Moving Expenses | 29 | 0 | 0 | 0 | 0 | 29 |
| Storage Fees | 49 | 0 | 0 | 0 | 0 | 49 |
| Subtotal | 1,622 | 65 | 0 | 0 | 0 | 1,687 |
| Grand Concourse | | | | | | |
| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
| New Apartment | 148 | 62 | 4 | 0 | 0 | 214 |
| Ongoing Rent | 40 | 26 | 0 | 0 | 0 | 66 |
| Rent Increase | 117 | 17 | 2 | 0 | 0 | 136 |
| Establishment of Home | 115 | 58 | 3 | 0 | 0 | 176 |
| Clothing | 23 | 2 | 0 | 0 | 0 | 25 |
| Client Share Rent Arrears | 59 | 33 | 2 | 0 | 0 | 20 94 |
| Miscellaneous | 46 | 11 | 1 | 0 | 0 | 58 |
| Work Opp & Trans Bens | 11 | 3 | 0 | 0 | 0 | 14 |
| Moving Expenses | 9 | 5 | 0 | 0 | 0 | 14 |
| Storage Fees | 9 20 | 5 8 | | | - | 30 |
| Siviaye rees | 20 | 0 | 1 | 1 | 0 | 30 |
| Subtotal | 588 | 225 | 13 | 1 | 0 | 827 |

Number of Days from Completed Application Approval or Denial

Greenwood

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 209 | 28 | 0 | 0 | 0 | 237 |
| Ongoing Rent | 175 | 13 | 0 | 0 | 0 | 188 |
| Rent Increase | 591 | 20 | 1 | 0 | 0 | 612 |
| Establishment of Home | 156 | 25 | 0 | 0 | 0 | 181 |
| Clothing | 19 | 7 | 0 | 0 | 0 | 26 |
| Client Share Rent Arrears | 416 | 43 | 1 | 0 | 0 | 460 |
| Miscellaneous | 183 | 12 | 0 | 0 | 0 | 195 |
| Work Opp & Trans Bens | 8 | 19 | 0 | 0 | 0 | 27 |
| Moving Expenses | 7 | 4 | 0 | 0 | 0 | 11 |
| Storage Fees | 21 | 4 | 0 | 0 | 0 | 25 |
| Subtotal | 1,785 | 175 | 2 | 0 | 0 | 1,962 |

Hamilton

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 266 | 23 | 0 | 0 | 0 | 289 |
| Ongoing Rent | 171 | 20 | 1 | 0 | 0 | 192 |
| Rent Increase | 502 | 17 | 2 | 0 | 0 | 521 |
| Establishment of Home | 97 | 8 | 0 | 1 | 0 | 106 |
| Clothing | 14 | 1 | 0 | 0 | 0 | 15 |
| Client Share Rent Arrears | 278 | 30 | 0 | 0 | 0 | 308 |
| Miscellaneous | 204 | 12 | 0 | 0 | 0 | 216 |
| Work Opp & Trans Bens | 22 | 4 | 1 | 0 | 0 | 27 |
| Moving Expenses | 34 | 2 | 0 | 0 | 0 | 36 |
| Storage Fees | 77 | 7 | 0 | 0 | 0 | 84 |
| Subtotal | 1,665 | 124 | 4 | 1 | 0 | 1,794 |

Housing Placement Unit

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 143 | 32 | 2 | 0 | 0 | 177 |
| Ongoing Rent | 157 | 47 | 4 | 0 | 0 | 208 |
| Rent Increase | 289 | 48 | 0 | 0 | 0 | 337 |
| Establishment of Home | 111 | 26 | 2 | 0 | 0 | 139 |
| Clothing | 33 | 5 | 0 | 0 | 0 | 38 |
| Client Share Rent Arrears | 221 | 77 | 2 | 0 | 0 | 300 |
| Miscellaneous | 116 | 21 | 1 | 0 | 0 | 138 |
| Work Opp & Trans Bens | 16 | 5 | 1 | 0 | 0 | 22 |
| Moving Expenses | 14 | 2 | 0 | 1 | 0 | 17 |
| Storage Fees | 25 | 4 | 1 | 1 | 0 | 31 |
| | | | | | | 0 |
| Subtotal | 1,125 | 267 | 13 | 2 | 0 | 1,407 |

Number of Days from Completed Application Approval or Denial

<u>Jerome</u>

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | |
|---------------------------|-----------|------------|------------|------------|---------------------------------------|-------|
| New Apartment | 97 | 4 | 1 | 0 | 0 | Total |
| Ongoing Rent | 1 | 0 | 0 | 0 | 0 | 1 |
| Rent Increase | 0 | 0 | 0 | 0 | 0 | 0 |
| Establishment of Home | 34 | 1 | 0 | 0 | 0 | 35 |
| Clothing | 2 | 0 | 0 | 0 | 0 | 2 |
| Client Share Rent Arrears | 4 | 0 | 0 | 0 | 0 | 4 |
| Miscellaneous | 64 | 5 | 0 | 0 | 0 | 69 |
| Work Opp & Trans Bens | 5 | 1 | 0 | 0 | 0 | 6 |
| Moving Expenses | 5 | 0 | 0 | 0 | 0 | 5 |
| Storage Fees | 20 | 1 | 0 | 1 | 0 | 22 |
| Subtotal | 232 | 12 | 1 | 1 | 0 | 246 |
| Kingsbridge | | | | | | |
| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
| New Apartment | 237 | 15 | 0 | 0 | 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 252 |
| Ongoing Rent | 100 | 6 | 0 | 0 | 0 | 106 |
| Rent Increase | 441 | 12 | 1 | 0 | 0 | 454 |
| Establishment of Home | 161 | 7 | 0 | 0 | 0 | 168 |
| Clothing | 25 | 0 | 0 | 0 | 0 | 25 |
| Client Share Rent Arrears | 373 | 24 | 2 | 0 | 0 | 399 |
| Miscellaneous | 154 | 2 | 0 | 0 | 0 | 156 |
| Work Opp & Trans Bens | 32 | 21 | 0 | 0 | 0 | 53 |
| Moving Expenses | 18 | 1 | 0 | 0 | 0 | 19 |
| Storage Fees | 35 | 0 | 0 | 0 | 0 | 35 |
| Subtotal | 1,576 | 88 | 3 | 0 | 0 | 1,667 |
| Queensboro | | | | | | |
| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
| New Apartment | 385 | 45 | 1 | 1 | 1 | 433 |
| Ongoing Rent | 168 | 10 | 0 | 0 | 0 | 178 |
| Rent Increase | 698 | 18 | 1 | 1 | 0 | 718 |
| Establishment of Home | 241 | 25 | 0 | 1 | 1 | 268 |
| Clothing | 51 | 1 | 0 | 0 | 0 | 52 |
| | | | - | - | - | |

2,757

2,552

Client Share Rent Arrears

Work Opp & Trans Bens

Miscellaneous

Storage Fees

Subtotal

Moving Expenses

Number of Days from Completed Application Approval or Denial

Staten Island

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 359 | 34 | 6 | 0 | 0 | 399 |
| Ongoing Rent | 250 | 30 | 2 | 0 | 1 | 283 |
| Rent Increase | 579 | 23 | 1 | 1 | 0 | 604 |
| Establishment of Home | 242 | 24 | 3 | 0 | 0 | 269 |
| Clothing | 32 | 3 | 0 | 0 | 0 | 35 |
| Client Share Rent Arrears | 341 | 42 | 4 | 0 | 0 | 387 |
| Miscellaneous | 165 | 13 | 0 | 0 | 1 | 179 |
| Work Opp & Trans Bens | 17 | 7 | 0 | 0 | 0 | 24 |
| Moving Expenses | 25 | 3 | 0 | 0 | 0 | 28 |
| Storage Fees | 55 | 3 | 0 | 0 | 0 | 58 |
| Subtotal | 2,065 | 182 | 16 | 1 | 2 | 2,266 |

<u>Waverly</u>

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 78 | 28 | 0 | 0 | 0 | 106 |
| Ongoing Rent | 42 | 30 | 1 | 0 | 0 | 73 |
| Rent Increase | 143 | 21 | 1 | 0 | 0 | 165 |
| Establishment of Home | 47 | 13 | 1 | 0 | 0 | 61 |
| Clothing | 10 | 2 | 0 | 0 | 0 | 12 |
| Client Share Rent Arrears | 68 | 45 | 3 | 0 | 0 | 116 |
| Miscellaneous | 33 | 4 | 1 | 0 | 0 | 38 |
| Work Opp & Trans Bens | 14 | 5 | 0 | 0 | 0 | 19 |
| Moving Expenses | 4 | 0 | 0 | 0 | 0 | 4 |
| Storage Fees | 6 | 4 | 0 | 0 | 0 | 10 |
| Subtotal | 445 | 152 | 7 | 0 | 0 | 604 |

Number of Days from Approval to Provision of Benefits

Total for all Centers

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|--------|
| New Apartment | 2,000 | 155 | 15 | 2 | 1 | 2,173 |
| Ongoing Rent | 785 | 231 | 33 | 4 | 0 | 1,053 |
| Rent Increase | 2,283 | 696 | 108 | 6 | 0 | 3,093 |
| Establishment of Home | 1,316 | 107 | 7 | 0 | 0 | 1,430 |
| Immigration Status | 147 | 15 | 0 | 0 | 0 | 162 |
| Client Share Rent Arrears | 2,438 | 241 | 6 | 1 | 0 | 2,686 |
| Miscellaneous | 1,597 | 132 | 5 | 0 | 0 | 1,734 |
| Work Opp & Trans Bens | 162 | 43 | 4 | 1 | 0 | 210 |
| Moving Expenses | 207 | 20 | 2 | 0 | 0 | 229 |
| Storage Fees | 396 | 25 | 0 | 0 | 0 | 421 |
| Grand Total | 11,331 | 1,665 | 180 | 14 | 1 | 13,191 |

Amsterdam

| Request Type | • | • | s 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----|----|--------------|------------|----------|-------|
| New Apartment | 120 | 14 | 1 | 0 | 0 | 135 |
| Ongoing Rent | 55 | 33 | 5 | 0 | 0 | 93 |
| Rent Increase | 104 | 28 | 9 | 0 | 0 | 141 |
| Establishment of Home | 81 | 3 | 0 | 0 | 0 | 84 |
| Clothing | 25 | 0 | 0 | 0 | 0 | 25 |
| Client Share Rent Arrears | 162 | 6 | 0 | 0 | 0 | 168 |
| Miscellaneous | 117 | 4 | 0 | 0 | 0 | 121 |
| Work Opp & Trans Bens | 12 | 2 | 1 | 0 | 0 | 15 |
| Moving Expenses | 12 | 0 | 1 | 0 | 0 | 13 |
| Storage Fees | 88 | 5 | 0 | 0 | 0 | 93 |
| Subtotal | 776 | 95 | 17 | 0 | 0 | 888 |

Brownsville

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 259 | 7 | 0 | 0 | 0 | 266 |
| Ongoing Rent | 176 | 4 | 0 | 0 | 0 | 180 |
| Rent Increase | 452 | 21 | 0 | 0 | 0 | 473 |
| Establishment of Home | 103 | 2 | 0 | 0 | 0 | 105 |
| Clothing | 18 | 1 | 0 | 0 | 0 | 19 |
| Client Share Rent Arrears | 380 | 17 | 0 | 0 | 0 | 397 |
| Miscellaneous | 302 | 18 | 0 | 0 | 0 | 320 |
| Work Opp & Trans Bens | 20 | 1 | 0 | 0 | 0 | 21 |
| Moving Expenses | 61 | 3 | 0 | 0 | 0 | 64 |
| Storage Fees | 67 | 4 | 0 | 0 | 0 | 71 |
| Subtotal | 1,838 | 78 | 0 | 0 | 0 | 1,916 |

Number of Days from Approval to Provision of Benefits

Coney Island

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 126 | 5 | 0 | 0 | 0 | 131 |
| Ongoing Rent | 78 | 2 | 0 | 0 | 0 | 80 |
| Rent Increase | 247 | 23 | 0 | 0 | 0 | 270 |
| Establishment of Home | 65 | 1 | 0 | 0 | 0 | 66 |
| Clothing | 9 | 0 | 0 | 0 | 0 | 9 |
| Client Share Rent Arrears | 113 | 3 | 0 | 0 | 0 | 116 |
| Miscellaneous | 108 | 9 | 0 | 0 | 0 | 117 |
| Work Opp & Trans Bens | 17 | 2 | 0 | 0 | 0 | 19 |
| Moving Expenses | 20 | 1 | 0 | 0 | 0 | 21 |
| Storage Fees | 26 | 0 | 0 | 0 | 0 | 26 |
| Subtotal | 809 | 46 | 0 | 0 | 0 | 855 |

<u>Crotona</u>

| Request Type | • | 16-30 days | • | 6 46-75 days | 76+ days | Total |
|---------------------------|-----|------------|-----|--------------|----------|-------|
| New Apartment | 153 | 26 | 12 | 2 | 0 | 193 |
| Ongoing Rent | 33 | 65 | 19 | 3 | 0 | 120 |
| Rent Increase | 60 | 231 | 71 | 4 | 0 | 366 |
| Establishment of Home | 137 | 21 | 5 | 0 | 0 | 163 |
| Clothing | 8 | 1 | 0 | 0 | 0 | 9 |
| Client Share Rent Arrears | 148 | 14 | 1 | 0 | 0 | 163 |
| Miscellaneous | 119 | 5 | 1 | 0 | 0 | 125 |
| Work Opp & Trans Bens | 1 | 6 | 0 | 0 | 0 | 7 |
| Moving Expenses | 17 | 2 | 1 | 0 | 0 | 20 |
| Storage Fees | 35 | 1 | 0 | 0 | 0 | 36 |
| | | | | | | 0 |
| Subtotal | 711 | 372 | 110 | 9 | 0 | 1,202 |

Grand Concourse

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 97 | 11 | 0 | 0 | 0 | 108 |
| Ongoing Rent | 16 | 2 | 0 | 0 | 0 | 18 |
| Rent Increase | 46 | 8 | 3 | 0 | 0 | 57 |
| Establishment of Home | 90 | 9 | 1 | 0 | 0 | 100 |
| Clothing | 8 | 0 | 0 | 0 | 0 | 8 |
| Client Share Rent Arrears | 25 | 1 | 0 | 0 | 0 | 26 |
| Miscellaneous | 29 | 2 | 0 | 0 | 0 | 31 |
| Work Opp & Trans Bens | 7 | 1 | 0 | 0 | 0 | 8 |
| Moving Expenses | 5 | 1 | 0 | 0 | 0 | 6 |
| Storage Fees | 9 | 2 | 0 | 0 | 0 | 11 |
| Subtotal | 332 | 37 | 4 | 0 | 0 | 373 |

Number of Days from Approval to Provision of Benefits

<u>Greenwood</u>

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|----------|
| New Apartment | 123 | 11 | 0 | 0 | 0 | 134 |
| Ongoing Rent | 54 | 17 | 1 | 0 | 0 | 72 |
| Rent Increase | 162 | 76 | 2 | 1 | 0 | 241 |
| Establishment of Home | 110 | 8 | 0 | 0 | 0 | 118 |
| Clothing | 7 | 1 | 0 | 0 | 0 | 8 |
| Client Share Rent Arrears | 304 | 27 | 0 | 1 | 0 | 332 |
| Miscellaneous | 143 | 16 | 0 | 0 | 0 | 159 |
| Work Opp & Trans Bens | 10 | 0 | 0 | 0 | 0 | 10 |
| Moving Expenses | 4 | 2 | 0 | 0 | 0 | 6 |
| Storage Fees | 9 | 0 | 0 | 0 | 0 | 9 |
| Subtotal | 926 | 158 | 3 | 2 | 0 | 1,089 |
| <u>Hamilton</u> | | | | | | |
| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
| New Apartment | 175 | 7 | 0 | 0 | 0 | 182 |
| Ongoing Rent | 55 | 8 | 2 | 0 | 0 | 65 |
| Rent Increase | 200 | 37 | 1 | 0 | 0 | 238 |
| Establishment of Home | 75 | 3 | 0 | 0 | 0 | 78 |
| Clothing | 10 | 1 | 0 | 0 | 0 | 11 |
| Client Share Rent Arrears | 188 | 16 | 2 | 0 | 0 | 206 |
| Miscellaneous | 152 | 14 | 0 | 0 | 0 | 166 |
| Work Opp & Trans Bens | 11 | 2 | 0 | 0 | 0 | 13 |
| Moving Expenses | 21 | 2 | 0 | 0 | 0 | 23 |
| Storage Fees | 35 | 4 | 0 | 0 | 0 | 39 |
| Subtotal | 922 | 94 | 5 | 0 | 0 | 1,021 |
| Housing Placement Unit | | | | | | |
| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
| New Apartment | 100 | 17 | 1 | 0 | 0 | 118 |
| Ongoing Rent | 49 | 22 | 5 | 1 | 0 | 77 |
| Rent Increase | 89 | 21 | 6 | 1 | 0 | 117 |
| Establishment of Home | 81 | 16 | 1 | 0 | 0 | 98 |
| Clothing | 12 | 1 | 0 | 0 | 0 | 13 |
| Client Share Rent Arrears | 164 | 33 | 2 | 0 | 0 | 199 |
| Miscellaneous | 74 | 10 | 2 | 0 | 0 | 86 |
| Work Opp & Trans Bens | 4 | 4 | 1 | 1 | 0 | 10 |
| Moving Expenses | 7 | 1 | 0 | 0 | 0 | 8 |
| Storage Fees | 9 | 0 | 0 | 0 | 0 | 9 |
| Subtotal | 590 | 105 | 10 | 2 | | 0 725 |
| Subtotal | 589 | 125 | 18 | 3 | 0 | 735 |

Number of Days from Approval to Provision of Benefits

<u>Jerome</u>

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---|---|--|-----------------------------------|---------------------------------|----------------------------|---|
| New Apartment | 102 | 2 | 0 | 0 | 0 | 104 |
| Ongoing Rent | 1 | 0 | 0 | 0 | 0 | 1 |
| Rent Increase | 0 | 0 | 0 | 0 | 0 | 0 |
| Establishment of Home | 35 | 1 | 0 | 0 | 0 | 36 |
| Clothing | 0 | 0 | 0 | 0 | 0 | 0 |
| Client Share Rent Arrears | 4 | 0 | 0 | 0 | 0 | 4 |
| Miscellaneous | 60 | 2 | 0 | 0 | 0 | 62 |
| Work Opp & Trans Bens | 3 | 1 | 0 | 0 | 0 | 4 |
| Moving Expenses | 3 | 0 | 0 | 0 | 0 | 3 |
| Storage Fees | 15 | 0 | 0 | 0 | 0 | 15 |
| | | | | | | |
| Subtotal | 223 | 6 | 0 | 0 | 0 | 229 |
| | | | | | | |
| | | | | | | |
| <u>Kingsbridge</u> | | | | | | |
| <u>Kingsbridge</u> Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
| | 0-15 days 152 | 16-30 days 28 | 31-45 days 0 | 46-75 days 0 | 76+ days 1 | Total 181 |
| Request Type | - | - | 31-45 days 0 1 | | 76+ days 1 0 | |
| Request Type New Apartment | 152 | 28 | 31-45 days 0 1 11 | | 1 | 181 |
| Request Type New Apartment Ongoing Rent | 152 28 | 28 28 | 0 1 | 0 | 1 0 | 181 57 |
| Request Type New Apartment Ongoing Rent Rent Increase | 152 28 134 | 28 28 129 | 0 1 11 | 0 0 0 | 1 0 0 | 181 57 274 |
| Request Type New Apartment Ongoing Rent Rent Increase Establishment of Home | 152 28 134 119 | 28 28 129 24 | 0 1 11 0 | 0 0 0 0 | 1 0 0 0 | 181 57 274 143 |
| Request Type New Apartment Ongoing Rent Rent Increase Establishment of Home Clothing | 152 28 134 119 12 | 28 28 129 24 7 | 0 1 11 0 | 0 0 0 0 0 | 1 0 0 0 0 | 181 57 274 143 19 |
| Request Type New Apartment Ongoing Rent Rent Increase Establishment of Home Clothing Client Share Rent Arrears | 152 28 134 119 12 255 | 28 28 129 24 7 70 | 0 1 11 0 0 1 | 0 0 0 0 0 | 1 0 0 0 0 | 181 57 274 143 19 326 |
| Request Type New Apartment Ongoing Rent Rent Increase Establishment of Home Clothing Client Share Rent Arrears Miscellaneous | 152 28 134 119 12 255 106 | 28 28 129 24 7 70 25 | 0 1 11 0 0 1 2 | 0 0 0 0 0 0 0 | 1 0 0 0 0 0 | 181 57 274 143 19 326 133 |

Subtotal

| <u>Queensboro</u> | | | | | | |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
| New Apartment | 246 | 12 | 0 | 0 | 0 | 258 |
| Ongoing Rent | 61 | 27 | 0 | 0 | 0 | 88 |
| Rent Increase | 302 | 59 | 4 | 0 | 0 | 365 |
| Establishment of Home | 190 | 7 | 0 | 0 | 0 | 197 |
| Clothing | 20 | 1 | 0 | 0 | 0 | 21 |
| Client Share Rent Arrears | 385 | 27 | 0 | 0 | 0 | 412 |
| Miscellaneous | 254 | 24 | 0 | 0 | 0 | 278 |
| Work Opp & Trans Bens | 48 | 6 | 0 | 0 | 0 | 54 |
| Moving Expenses | 29 | 2 | 0 | 0 | 0 | 31 |
| Storage Fees | 34 | 2 | 0 | 0 | 0 | 36 |
| Subtotal | 1569 | 167 | 4 | 0 | 0 | 1,740 |

323

15

0

1,186

1

847

Number of Days from Approval to Provision of Benefits

Staten Island

| Request Type | 0-15 days | - | s 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|-----|--------------|------------|----------|-------|
| New Apartment | 280 | 14 | 1 | 0 | 0 | 295 |
| Ongoing Rent | 168 | 23 | 0 | 0 | 0 | 191 |
| Rent Increase | 442 | 54 | 1 | 0 | 0 | 497 |
| Establishment of Home | 192 | 11 | 0 | 0 | 0 | 203 |
| Clothing | 12 | 2 | 0 | 0 | 0 | 14 |
| Client Share Rent Arrears | 250 | 25 | 0 | 0 | 0 | 275 |
| Miscellaneous | 116 | 3 | 0 | 0 | 0 | 119 |
| Work Opp & Trans Bens | 9 | 4 | 0 | 0 | 0 | 13 |
| Moving Expenses | 20 | 4 | 0 | 0 | 0 | 24 |
| Storage Fees | 46 | 3 | 0 | 0 | 0 | 49 |
| Subtotal | 1,535 | 143 | 2 | 0 | 0 | 1,680 |

Waverly

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 67 | 1 | 0 | 0 | 0 | 68 |
| Ongoing Rent | 11 | 0 | 0 | 0 | 0 | 11 |
| Rent Increase | 45 | 9 | 0 | 0 | 0 | 54 |
| Establishment of Home | 38 | 1 | 0 | 0 | 0 | 39 |
| Clothing | 6 | 0 | 0 | 0 | 0 | 6 |
| Client Share Rent Arrears | 60 | 2 | 0 | 0 | 0 | 62 |
| Miscellaneous | 17 | 0 | 0 | 0 | 0 | 17 |
| Work Opp & Trans Bens | 4 | 7 | 2 | 0 | 0 | 13 |
| Moving Expenses | 1 | 1 | 0 | 0 | 0 | 2 |
| Storage Fees | 5 | 0 | 0 | 0 | 0 | 5 |
| Subtotal | 254 | 21 | 2 | 0 | 0 | 277 |

Number of Days from Completed Application to Provision of Benefits

| Total for all Centers | | | | | | |
|---------------------------|-----------|------------|------------|------------|----------|--------|
| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
| New Apartment | 1,487 | 660 | 45 | 10 | 4 | 2,206 |
| Ongoing Rent | 590 | 387 | 88 | 16 | 1 | 1,082 |
| Rent Increase | 1,939 | 976 | 208 | 24 | 1 | 3,148 |
| Establishment of Home | 930 | 468 | 35 | 7 | 2 | 1,442 |
| Immigration Status | 135 | 26 | 0 | 1 | 0 | 162 |
| Client Share Rent Arrears | 1,942 | 757 | 44 | 3 | 2 | 2,748 |
| Miscellaneous | 1,418 | 304 | 18 | 0 | 2 | 1,742 |
| Work Opp & Trans Bens | 79 | 128 | 20 | 1 | 0 | 228 |
| Moving Expenses | 179 | 48 | 4 | 1 | 0 | 232 |
| Storage Fees | 365 | 57 | 4 | 0 | 0 | 426 |
| Grand Total | 9,064 | 3,811 | 466 | 63 | 12 | 13,416 |

Amsterdam

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 82 | 47 | 3 | 1 | 1 | 134 |
| Ongoing Rent | 29 | 46 | 18 | 3 | 1 | 97 |
| Rent Increase | 78 | 53 | 14 | 0 | 0 | 145 |
| Establishment of Home | 55 | 26 | 2 | 1 | 0 | 84 |
| Clothing | 22 | 3 | 0 | 0 | 0 | 25 |
| Client Share Rent Arrears | 130 | 41 | 0 | 0 | 0 | 171 |
| Miscellaneous | 94 | 25 | 1 | 0 | 0 | 120 |
| Work Opp & Trans Bens | 6 | 4 | 5 | 0 | 0 | 15 |
| Moving Expenses | 10 | 2 | 1 | 0 | 0 | 13 |
| Storage Fees | 82 | 10 | 1 | 0 | 0 | 93 |
| Subtotal | 588 | 257 | 45 | 5 | 2 | 897 |

Brownsville

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 206 | 60 | 0 | 0 | 0 | 266 |
| Ongoing Rent | 161 | 21 | 0 | 0 | 0 | 182 |
| Rent Increase | 434 | 39 | 1 | 0 | 0 | 474 |
| Establishment of Home | 83 | 20 | 1 | 0 | 0 | 104 |
| Clothing | 18 | 1 | 0 | 0 | 0 | 19 |
| Client Share Rent Arrears | 338 | 58 | 0 | 0 | 0 | 396 |
| Miscellaneous | 291 | 26 | 1 | 0 | 1 | 319 |
| Work Opp & Trans Bens | 16 | 6 | 0 | 0 | 0 | 22 |
| Moving Expenses | 49 | 15 | 0 | 0 | 0 | 64 |
| Storage Fees | 63 | 8 | 0 | 0 | 0 | 71 |
| Subtotal | 1659 | 254 | 3 | 0 | 1 | 1,917 |

Number of Days from Completed Application to Provision of Benefits

Coney Island

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 106 | 24 | 0 | 0 | 1 | 131 |
| Ongoing Rent | 72 | 11 | 0 | 0 | 0 | 83 |
| Rent Increase | 226 | 48 | 2 | 0 | 1 | 277 |
| Establishment of Home | 54 | 11 | 0 | 0 | 1 | 66 |
| Clothing | 9 | 0 | 0 | 0 | 0 | 9 |
| Client Share Rent Arrears | 97 | 20 | 0 | 0 | 1 | 118 |
| Miscellaneous | 98 | 15 | 2 | 0 | 1 | 116 |
| Work Opp & Trans Bens | 12 | 9 | 0 | 0 | 0 | 21 |
| Moving Expenses | 20 | 2 | 0 | 0 | 0 | 22 |
| Storage Fees | 23 | 3 | 0 | 0 | 0 | 26 |
| Subtotal | 717 | 143 | 4 | 0 | 5 | 869 |

<u>Crotona</u>

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 123 | 61 | 17 | 6 | 0 | 207 |
| Ongoing Rent | 15 | 57 | 41 | 8 | 0 | 121 |
| Rent Increase | 37 | 188 | 127 | 15 | 0 | 367 |
| Establishment of Home | 93 | 64 | 8 | 2 | 0 | 167 |
| Clothing | 7 | 2 | 0 | 0 | 0 | 9 |
| Client Share Rent Arrears | 137 | 40 | 9 | 0 | 0 | 186 |
| Miscellaneous | 110 | 18 | 1 | 0 | 0 | 129 |
| Work Opp & Trans Bens | 1 | 2 | 4 | 0 | 0 | 7 |
| Moving Expenses | 16 | 5 | 1 | 0 | 0 | 22 |
| Storage Fees | 34 | 5 | 0 | 0 | 0 | 39 |
| Subtotal | 573 | 442 | 208 | 31 | 0 | 1,254 |

Grand Concourse

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 52 | 51 | 4 | 1 | 0 | 108 |
| Ongoing Rent | 10 | 9 | 0 | 0 | 0 | 19 |
| Rent Increase | 34 | 18 | 7 | 0 | 0 | 59 |
| Establishment of Home | 46 | 45 | 8 | 1 | 0 | 100 |
| Clothing | 7 | 1 | 0 | 0 | 0 | 8 |
| Client Share Rent Arrears | 18 | 7 | 1 | 0 | 0 | 26 |
| Miscellaneous | 22 | 9 | 0 | 0 | 0 | 31 |
| Work Opp & Trans Bens | 4 | 3 | 1 | 0 | 0 | 8 |
| Moving Expenses | 3 | 3 | 0 | 0 | 0 | 6 |
| Storage Fees | 6 | 5 | 0 | 0 | 0 | 11 |
| Subtotal | 202 | 151 | 21 | 2 | 0 | 376 |

Number of Days from Completed Application to Provision of Benefits

Greenwood

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 88 | 55 | 0 | 0 | 0 | 143 |
| Ongoing Rent | 37 | 41 | 0 | 1 | 0 | 79 |
| Rent Increase | 127 | 118 | 7 | 2 | 0 | 254 |
| Establishment of Home | 68 | 52 | 1 | 0 | 0 | 121 |
| Clothing | 7 | 1 | 0 | 0 | 0 | 8 |
| Client Share Rent Arrears | 240 | 97 | 1 | 1 | 0 | 339 |
| Miscellaneous | 133 | 27 | 0 | 0 | 0 | 160 |
| Work Opp & Trans Bens | 5 | 9 | 0 | 0 | 0 | 14 |
| Moving Expenses | 3 | 4 | 0 | 0 | 0 | 7 |
| Storage Fees | 8 | 2 | 0 | 0 | 0 | 10 |
| Subtotal | 716 | 406 | 9 | 4 | 0 | 1,135 |

Hamilton

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 137 | 46 | 1 | 0 | 0 | 184 |
| Ongoing Rent | 39 | 24 | 4 | 1 | 0 | 68 |
| Rent Increase | 180 | 68 | 3 | 0 | 0 | 251 |
| Establishment of Home | 49 | 28 | 1 | 1 | 0 | 79 |
| Clothing | 8 | 3 | 0 | 0 | 0 | 11 |
| Client Share Rent Arrears | 150 | 52 | 5 | 0 | 0 | 207 |
| Miscellaneous | 137 | 29 | 1 | 0 | 0 | 167 |
| Work Opp & Trans Bens | 6 | 6 | 2 | 0 | 0 | 14 |
| Moving Expenses | 21 | 2 | 0 | 0 | 0 | 23 |
| Storage Fees | 34 | 5 | 1 | 0 | 0 | 40 |
| Subtotal | 761 | 263 | 18 | 2 | 0 | 1,044 |

Housing Placement Unit

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 56 | 56 | 6 | 0 | 0 | 118 |
| Ongoing Rent | 30 | 40 | 12 | 3 | 0 | 85 |
| Rent Increase | 60 | 53 | 12 | 2 | 0 | 127 |
| Establishment of Home | 49 | 42 | 6 | 1 | 0 | 98 |
| Clothing | 12 | 1 | 0 | 0 | 0 | 13 |
| Client Share Rent Arrears | 77 | 106 | 17 | 0 | 0 | 200 |
| Miscellaneous | 58 | 24 | 4 | 0 | 0 | 86 |
| Work Opp & Trans Bens | 1 | 5 | 3 | 1 | 0 | 10 |
| Moving Expenses | 5 | 2 | 1 | 0 | 0 | 8 |
| Storage Fees | 8 | 1 | 0 | 0 | 0 | 9 |
| | | | | | | 0 |
| Subtotal | 356 | 330 | 61 | 7 | 0 | 754 |

Number of Days from Completed Application to Provision of Benefits

<u>Jerome</u>

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 83 | 16 | 1 | 0 | 0 | 100 |
| Ongoing Rent | 1 | 0 | 0 | 0 | 0 | 1 |
| Rent Increase | 0 | 0 | 0 | 0 | 0 | 0 |
| Establishment of Home | 33 | 3 | 0 | 0 | 0 | 36 |
| Clothing | 0 | 0 | 0 | 0 | 0 | 0 |
| Client Share Rent Arrears | 4 | 0 | 0 | 0 | 0 | 4 |
| Miscellaneous | 47 | 14 | 1 | 0 | 0 | 62 |
| Work Opp & Trans Bens | 2 | 2 | 0 | 0 | 0 | 4 |
| Moving Expenses | 3 | 0 | 0 | 0 | 0 | 3 |
| Storage Fees | 14 | 1 | 0 | 0 | 0 | 15 |
| | | | | | | 0 |
| Subtotal | 187 | 36 | 2 | 0 | 0 | 225 |

<u>Kingsbridge</u>

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 100 | 78 | 5 | 0 | 1 | 184 |
| Ongoing Rent | 14 | 41 | 2 | 0 | 0 | 57 |
| Rent Increase | 100 | 157 | 16 | 2 | 0 | 275 |
| Establishment of Home | 84 | 55 | 5 | 0 | 0 | 144 |
| Clothing | 11 | 8 | 0 | 0 | 0 | 19 |
| Client Share Rent Arrears | 205 | 131 | 1 | 1 | 0 | 338 |
| Miscellaneous | 95 | 36 | 4 | 0 | 0 | 135 |
| Work Opp & Trans Bens | 7 | 20 | 0 | 0 | 0 | 27 |
| Moving Expenses | 5 | 3 | 0 | 0 | 0 | 8 |
| Storage Fees | 17 | 5 | 0 | 0 | 0 | 22 |
| Subtotal | 638 | 534 | 33 | 3 | 1 | 1,209 |

Queensboro

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 195 | 70 | 1 | 1 | 1 | 268 |
| Ongoing Rent | 44 | 40 | 4 | 0 | 0 | 88 |
| Rent Increase | 260 | 93 | 12 | 2 | 0 | 367 |
| Establishment of Home | 150 | 49 | 1 | 0 | 1 | 201 |
| Clothing | 19 | 2 | 0 | 0 | 0 | 21 |
| Client Share Rent Arrears | 325 | 96 | 2 | 1 | 1 | 425 |
| Miscellaneous | 226 | 54 | 1 | 0 | 0 | 281 |
| Work Opp & Trans Bens | 13 | 46 | 1 | 0 | 0 | 60 |
| Moving Expenses | 27 | 3 | 0 | 1 | 0 | 31 |
| Storage Fees | 30 | 5 | 1 | 0 | 0 | 36 |
| | | | | | | 0 |
| Subtotal | 1,289 | 458 | 23 | 5 | 3 | 1,778 |

Number of Days from Completed Application to Provision of Benefits

Staten Island

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 219 | 68 | 7 | 1 | 0 | 295 |
| Ongoing Rent | 132 | 52 | 7 | 0 | 0 | 191 |
| Rent Increase | 373 | 120 | 3 | 1 | 0 | 497 |
| Establishment of Home | 146 | 54 | 2 | 1 | 0 | 203 |
| Clothing | 10 | 3 | 0 | 1 | 0 | 14 |
| Client Share Rent Arrears | 197 | 75 | 3 | 0 | 0 | 275 |
| Miscellaneous | 95 | 23 | 1 | 0 | 0 | 119 |
| Work Opp & Trans Bens | 4 | 8 | 1 | 0 | 0 | 13 |
| Moving Expenses | 16 | 6 | 1 | 0 | 0 | 23 |
| Storage Fees | 43 | 5 | 1 | 0 | 0 | 49 |
| Subtotal | 1,235 | 414 | 26 | 4 | 0 | 1,679 |

<u>Waverly</u>

| Request Type | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76+ days | Total |
|---------------------------|-----------|------------|------------|------------|----------|-------|
| New Apartment | 40 | 28 | 0 | 0 | 0 | 14 |
| Ongoing Rent | 6 | 5 | 0 | 0 | 0 | 18 |
| Rent Increase | 30 | 21 | 4 | 0 | 0 | 27 |
| Establishment of Home | 20 | 19 | 0 | 0 | 0 | 21 |
| Clothing | 5 | 1 | 0 | 0 | 0 | 9 |
| Client Share Rent Arrears | 24 | 34 | 5 | 0 | 0 | 13 |
| Miscellaneous | 12 | 4 | 1 | 0 | 0 | 16 |
| Work Opp & Trans Bens | 2 | 8 | 3 | 0 | 0 | 13 |
| Moving Expenses | 1 | 1 | 0 | 0 | 0 | 2 |
| Storage Fees | 3 | 2 | 0 | 0 | 0 | 5 |
| Subtotal | 143 | 123 | 13 | 0 | 0 | 279 |

HOUSING SERVICES

| | Active Cases @ FY | Capacity | Capacity |
|---|-------------------|----------|----------|
| | 22.4 | (units) | (%) |
| Emergency Housing Occupancy | | | |
| Commercial MOU/SRO Hotels | | | |
| Family | 178 | 308 | 57.8% |
| Single | 1,530 | 2,022 | 75.7% |
| Subtotal | 1,718 | 2,330 | 73.7% |
| Transitional Congregate Facility | 809 | 905 | 89.4% |
| Non-Emergency Supported Housing Occupancy | | | |
| Scatter Site | 2,400 | 2,634 | 91.1% |
| Permanent Congregate facility | 2,468 | 2,785 | 88.6% |
| Total | 7,395 | 8,654 | 85.5% |

| FY 22.4 | Requests | Referrals | Placements |
|--|----------|-----------|------------|
| Emergency Housing Activity | | | |
| Commercial MOU/SRO Hotels | 2,216 | 1,265 | 840 |
| Transitional Congregate Facilities | 2,210 | 753 | 541 |
| Non-Emergency Supported Housing Activity | | | |
| Scatter Site I | 1,048 | 242 | 15 |
| Permanent Congregate Facilities | 1,040 | 352 | 38 |
| | | | |
| Total | 3,264 | 2,612 | 1,434 |
| | | | |
| | | | |
| FY 22 Year to Date | Requests | Referrals | Placements |
| Emergency Housing Activity | | | |

| | | | 1 |
|---|-------|----------------|----------------|
| Permanent Congregate Facilities | 4,242 | 1,266 | 119 |
| Non-Emergency Supported Housing Activity Scatter Site I | | 908 | 68 |
| Commercial MOU/SRO Hotels Transitional Congregate Facilities | 9,186 | 4,946 3,271 | 3,487 2,357 |

Additional Housing Data: FY 22.4

| Number of Commercial SRO Facilities | 124 facilities / 2888 units |
|---|-----------------------------|
| Number of Transitional Housing Providers | 17 facilities / 905 units |
| Emergency Housing Facilities Inspected ⁹ | 83 |
| Average Length of Stay (number of days) for Emergency Placements ¹⁰ | 189.4 |
| Number of facilities used to provide emergency shelter placed on non-referral status | 0 |
| Number of facilities used to provide emergency shelter placed on discontinuance of use status | 0 |

⁹ To protect the health and safety of both residents and HRA staff during the COVID -19 pandemic, onsite visits to housing facilities have been reserved for emergency situations. However, HASA has remained in regular contact with all SRO operators to monitor the conditions at all facilities remotely.

¹⁰ Average length of stay is based on exit date minus entry date.

Quarterly Emergency Housing Data * FY 22.4

| Center | Referrals (Referrals to an emergency housing facility) | Placements (Indicates placements of at least one night in an emergency housing facility) |
|------------------------|--|--|
| Amsterdam | 240 | 141 |
| Brownsville | 83 | 62 |
| Coney Island | 48 | 34 |
| Crotona | 74 | 58 |
| Grand Concourse | 205 | 127 |
| Greenwood | 141 | 98 |
| Hamilton | 161 | 98 |
| Housing Placement Unit | 76 | 52 |
| Jerome | 131 | 95 |
| Kingsbridge | 167 | 118 |
| Queensboro | 98 | 66 |
| Serviceline | 376 | 300 |
| Staten Island | 26 | 19 |
| Waverly | 192 | 113 |
| Total | 2,018 | 1,381 |

 $^{\ast}\,$ Of those clients that were referred to a facility and were not placed, the vast majority are no-shows.

Non-Emergency Housing Data: Number of Days from Approval to Placement

FY 22.4

| Center | 0-15 days | 16-30 days | 31-45 days | 46-75 days | 76-100 days | 101+ days | Total |
|------------------------|-----------|------------|------------|------------|-------------|-----------|-------|
| Amsterdam | 7 | 4 | 1 | 3 | 3 | 7 | 25 |
| Brownsville | 6 | 1 | 3 | 1 | 2 | 1 | 14 |
| Coney Island | 3 | 0 | 1 | 1 | 0 | 2 | 7 |
| Crotona | 2 | 0 | 1 | 2 | 0 | 0 | 5 |
| Grand Concourse | 5 | 0 | 1 | 2 | 0 | 0 | 8 |
| Greenwood | 4 | 0 | 0 | 3 | 1 | 2 | 10 |
| Hamilton | 4 | 2 | 2 | 3 | 0 | 1 | 12 |
| Housing Placement Unit | 1 | 3 | 4 | 0 | 0 | 1 | 9 |
| Jerome | 2 | 1 | 0 | 0 | 2 | 4 | 9 |
| Kingsbridge | 6 | 2 | 4 | 4 | 2 | 1 | 19 |
| Queensboro | 7 | 2 | 4 | 3 | 1 | 0 | 17 |
| Serviceline | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Staten Island | 0 | 0 | 0 | 1 | 0 | 0 | 1 |
| Waverly | 8 | 3 | 0 | 3 | 2 | 4 | 20 |
| Total | 55 | 18 | 21 | 26 | 13 | 23 | 156 |

VOCATIONAL REHABILITATION ACTIVITY **

| Vocational Rehabilitation Services Program: | FY 22.4 | FY 22 |
|---|---------|-------|
| Computer Training | 1 | 10 |
| Individual Counseling Sessions | 2 | 11 |
| Job Club | 1 | 3 |
| Skills Day Sessions | 0 | 6 |
| Work Readiness Group | 1 | 9 |

| | FY 22.4 End | |
|--|-------------|--|
| Clients With Earned Income ¹¹ | 1,508 | |

* * Due to COVID-19 restrictions Vocational and Rehabiliation Services have re-opened in limited numbers.

Field Operations Staff

Total Number of Staff at End of FY 22.4

| Center | Case Manager | Eligibility Specialist | ΡΑΑΙ | PAA II | PAA III | Sup I | Sup II | Sup III | Total Staff |
|------------------------|-----------------|---------------------------|------|--------|---------|-------|--------|---------|----------------|
| Amsterdam | 39 | 7 | 1 | 2 | 0 | 10 | 2 | 0 | 61 |
| Brownsville | 65 | 16 | 1 | 2 | 0 | 11 | 4 | 0 | 99 |
| Coney Island | 43 | 9 | 2 | 2 | 0 | 7 | 1 | 0 | 64 |
| Crotona | 38 | 11 | 1 | 2 | 0 | 7 | 2 | 0 | 61 |
| Grand Concourse | 48 | 15 | 3 | 2 | 0 | 11 | 0 | 0 | 79 |
| Greenwood | 50 | 13 | 2 | 3 | 0 | 8 | 4 | 0 | 80 |
| Hamilton | 45 | 10 | 3 | 2 | 0 | 8 | 3 | 0 | 71 |
| Housing Placement Unit | 13 | 1 | 1 | 7 | 1 | 1 | 1 | 0 | 25 |
| Jerome | 41 | 11 | 2 | 2 | 0 | 10 | 3 | 0 | 69 |
| Kingsbridge | 67 | 19 | 3 | 2 | 0 | 12 | 4 | 0 | 107 |
| Queensboro | 46 | 16 | 2 | 3 | 0 | 7 | 3 | 0 | 77 |
| Serviceline | 16 | 2 | 1 | 0 | 0 | 3 | 1 | 0 | 23 |
| Staten Island | 14 | 4 | 2 | 1 | 0 | 2 | 1 | 0 | 24 |
| Waverly | 20 | 8 | 1 | 2 | 0 | 4 | 2 | 0 | 37 |
| Total | 545 | 142 | 25 | 32 | 1 | 101 | 31 | 0 | 877 |

Case Staffing Ratio Based on Active Caseload *

| | | Cases | | | Staff | | Family/ Staff Caseload | Single/ Staff Caseload | Overall Staff Caseload |
|------------------------|--------|--------|--------|--------|--------|-------|------------------------------|------------------------------|------------------------------|
| Center | Family | Single | Total | Family | Single | Total | Ratio | Ratio | Ratio |
| Amsterdam | 118 | 2,451 | 2,569 | 5 | 46 | 51 | 23.6 | 53.3 | 50.4 |
| Brownsville | 530 | 3,516 | 4,046 | 19 | 61 | 80 | 27.9 | 57.6 | 50.6 |
| Coney Island | 187 | 2,001 | 2,188 | 5 | 46 | 51 | 37.4 | 43.5 | 42.9 |
| Crotona | 219 | 2,290 | 2,509 | 9 | 38 | 47 | 24.3 | 60.3 | 53.4 |
| Grand Concourse | 310 | 2,711 | 3,021 | 7 | 52 | 59 | 44.3 | 52.1 | 51.2 |
| Greenwood | 204 | 2,921 | 3,125 | 7 | 55 | 62 | 29.1 | 53.1 | 50.4 |
| Hamilton | 127 | 2,250 | 2,377 | 5 | 51 | 56 | 25.4 | 44.1 | 42.4 |
| Housing Placement Unit | 28 | 176 | 204 | 3 | 12 | 15 | 9.3 | 14.7 | 13.6 |
| Jerome | 266 | 2,007 | 2,273 | 10 | 44 | 54 | 26.6 | 45.6 | 42.1 |
| Kingsbridge | 389 | 4,022 | 4,411 | 15 | 68 | 83 | 25.9 | 59.1 | 53.1 |
| Queensboro | 206 | 2,795 | 3,001 | 7 | 49 | 56 | 29.4 | 57.0 | 53.6 |
| Staten Island | 89 | 726 | 815 | 3 | 14 | 17 | 29.7 | 51.9 | 47.9 |
| Waverly | 2 | 1,430 | 1,432 | 0 | 26 | 26 | NA | 55.0 | 55.1 |
| Total | 2,675 | 29,296 | 31,971 | 95 | 562 | 657 | 28.2 | 52.1 | 48.7 |

*Active caseload as of June 30, 2022.

Quarterly Fair Hearings FY 22.4

| Center | Hearings Requested | Decisions Rendered in Favor of Client | Compliance Within 30 Days | Compliance After 30 Days | Pending as of 6/30/22 |
|-----------------|-----------------------|--|---------------------------------|--------------------------------|-----------------------------|
| Amsterdam | 13 | 2 | 2 | 0 | 0 |
| Brownsville | 15 | 4 | 4 | 0 | 0 |
| Coney Island | 10 | 0 | 0 | 0 | 0 |
| Crotona | 10 | 4 | 4 | 0 | 0 |
| Grand Concourse | 18 | 4 | 4 | 0 | 0 |
| Greenwood | 17 | 6 | 6 | 0 | 0 |
| Hamilton | 8 | 4 | 4 | 0 | 0 |
| Jerome | 16 | 4 | 4 | 0 | 0 |
| Kingsbridge | 21 | 3 | 3 | 0 | 0 |
| Queensboro | 9 | 2 | 2 | 0 | 0 |
| Staten Island | 4 | 1 | 1 | 0 | 0 |
| Waverly | 5 | 1 | 1 | 0 | 0 |
| Total | 146 | 35 | 35 | 0 | 0 |

Decisions Rendered in Favor of Client

Article 78 Proceedings

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0