AGENCY QUARTERLY DIVERSITY AND EEO REPORT FY 2020

AGENCY NAME: MAYOR'S OFFICE OF CO	ONTRACT SERVICES (MOCS))					
1st Quarter (July -September), due December 13, 2019							
☐ 2 nd Quarter (October - December), due January 30, 2020							
☐ 3 rd Quarter (January -March), due April 30, 2020							
4 th Quarter (April -June), due July 30, 2020							
Prepared by:							
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Name	Title	Telephone No.					
Date Submitted: May 29, 2020							
FOR DCAS USE ONLY							
Date Received:							

INSTRUCTIONS FOR FILLING OUT QUARTERLY REPORTS FY 2020

- 1. Please save this file as 'XXXX Quarter X FY 2020 DEEO Quarterly Report' where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity and EEO Training Summary" details in the attached Excel file. Under Section 10 ("Other"), include training classes co-organized or co-sponsored by EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Please save this Excel file as 'XXXX Quarter X FY 2020 DEEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.

PART I: NARRATIVE SUMMARY

I.	COMMITMENT AND ACCOUNTABILITY STATEMENT BY THE AGENCY HEAD
	Distributed to all agency employees? Yes, On (Date):12/10/2019 No
II.	RECOGNITION AND ACCOMPLISHMENTS
	The agency recognized employees, supervisors, managers, and units demonstrating superior accomplishment in diversity and equal employment opportunity through the following:
	 □ Diversity & EEO Awards □ Diversity and EEO Appreciation Events □ Public Notices
	□ Public Notices □ Positive Comments in Performance Appraisals □ Other (please specify):
	* Please describe D&EEO Awards and/or Appreciation Events below:
III.	WORKFORCE REVIEW AND ANALYSIS
111.	 Agency reminded employees to update self-ID information regarding race/ethnicity, gender, and veteran status. Yes*, On (Date):1/28/2020□ No

2.	8 .		demographic data and trends, including workforc notions and separation data; and utilization analysis
	⊠ Yes, On (Date): <u>1/21/2020</u> □ No	, , ,	
	The review was conducted together with:	☑ Human Resources☑ Agency Head	☐ General Counsel ☐ Other

IV. EEO, DIVERSITY, INCLUSION, AND EQUITY INITIATIVES FOR FY 2020

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity and EEO Plan for FY 2020 - <u>Proactive Strategies to Enhance Diversity, EEO and Inclusion</u>:

A. WORKFORCE:

List the Workforce Goal(s) included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others):	Please describe the steps that your agency has taken to meet the Workforce Goal(s) set/declared in your plan. o Include steps that were taken or considered to build an inclusive and sustainable pipeline for your agency across all levels.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
MOCS will address underutilization in FY 2020 by	In Q3 of FY 2020, for the "Managers" Job	☐ Planned			
enhancing internal and external applicant pools to	Group, underutilization only existed for white	☐ Not started			
address the underutilization	managers. For the "Clerical" Job Group,	☑ Ongoing	\boxtimes	\boxtimes	
	underutilization only existed for men.	☐ Delayed			
		☐ Deferred			
		☐ Completed			

 MOCS will conduct workforce planning and forecasting to address the impending retirement of employees and possible loss or gap in talent. Integrate succession planning in the agency activities to develop a pipeline, facilitate a seamless transition and continuity of service Ensure that there will be a diverse applicant pool for the anticipated vacancies Encourage agency employees to take promotional civil service examinations by Sending emails with schedule of exams Providing link to specific DCAS exams Posting schedules and exam announcements on the MOCS intranet HR will provide two Civil Services 101 presentations 	MOCS is always striving to reach a diverse applicant pool, not just to address the impending retirement of employees, but also to address the possible loss of talent that results from any vacancy at MOCS. MOCS shared job vacancies with all MOCS staff and on multiple external sites, including Veteran and CUNY sites. MOCS encouraged agency staff to take promotional Civil Service exams on a monthly basis by sending emails with exam schedules, providing links to specific DCAS exams, and posting exam announcements and schedule on the MOCS intranet.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed		
 MOCS will implement initiatives to develop and retain employees Institute coaching, mentoring and cross training programs Implement initiatives to improve the development and training of employees Conduct Diversity and Inclusion Training 	During Q3, MOCS implemented its third class of the MOCS Mentorship Program by announcing new cycle to all MOCS employees, reviewing applications for mentor and mentee, and preparing for the kick-off meeting. MOCS provides access to LinkedIn Learning trainings for employees to take at the request of their supervisors, which allows supervisors to take a more active and direct role in the development of their staff. MOCS requires all agency employees to complete the DCAS Everybody Matters: Diversity & Inclusion Computer Based Training course once every 2 years and for new employees, they must complete it within 15 days of their start date.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed		

MOCS will foster employee engagement by	SAC members created a draft survey, which is	☑ Planned			
increasing staff inclusion in agency planning and	under review by the EEO team, with a goal of	☐ Not started			
communication. The EEO team will work with the	deploying the survey in Fall 2020.	☐ Ongoing	\boxtimes	\boxtimes	
MOCS Staff Advisory Council (SAC) to conduct a		☐ Delayed			
survey of MOCS employees to determine interests		☐ Deferred			
in attending and organizing new events and		☐ Completed			
programs celebrating diversity and inclusion. The				_	
SAC will help take a lead in organizing events to					
celebrate the variety of backgrounds and cultures of					
MOCS employees.					
MOCS will increase agency-wide communication	MOCS messaged information to all MOCS	☐ Planned			
of programs and events celebrating diversity and	employees about upcoming holidays and	☐ Not started			
inclusion, encourage participation in surveys and	cultural celebrations in the agency's weekly	☑ Ongoing	\boxtimes	\boxtimes	
updates to self-ID information, send reminders of	staff newsletter, the MOCS Monday Minute.	☐ Delayed			
EEO trainings, and share information of interest		☐ Deferred			
about upcoming holidays and cultural celebrations.	MOCS also informed newly hired employees	☐ Completed			
The agency will continue to utilize the weekly	during orientation of their rights and	•			
agency email newsletter, the MOCS Monday	responsibilities under the Citywide EEO				
Minute, to share information with staff. MOCS will	Policy and updates to self-ID information.				
also explore creating interactive notice boards at					
both office locations to allow staff to share	MOCS is still exploring creating interactive				
information.	notice boards at both office locations to allow				
	staff to share information.				
Describe stars that were talent an association of the address and	domitilization identified through assertants	amonta Diagga 1:st I	oh Casuma	hana umdat	lization

Describe steps that were taken or considered to address underutilization identified through quarterly workforce reports. Please list Job Groups where underutilization exists in the current quarter.

In Q3 of FY2020, the CEEDS Workforce Underutilization Report identified underutilization for the Job Groups of Management Specialists and Clerical. The CEEDS report identifies underutilization in the Clerical job group; however, the report does not provide a full picture of the demographic breakdown of these titles at MOCS, which when reviewed in light of MOCS agency titles, shows there is not truly underutilization for this job group.

The MOCS employees identified in the Clerical job group have the Civil Service title of Mayoral Office Assistant; however, these individuals function in an analyst capacity at MOCS and their office title is Analyst. All other agency employees with the office title of Analyst have the Civil Service title of Research Projects Coordinator and are identified in the Para Professional Occupations job group of the CEEDS report. We consider the Civil Service title of Mayoral Office Assistance to be a legacy title and all new Analysts at MOCS are hired into the Research Projects Coordinator title. When Clerical and Para Professional Occupations are viewed as a group, there is no underutilization.

B. WORKPLACE:

List the Workplace Goal(s) included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion</i> , which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys):	Please describe the steps that your agency has taken to meet the Workplace Goal(s) set/declared in your plan. O Include steps that were taken or considered to create an inclusive work environment that values differences that each of your unique employees brings to work, and to maintain focus on retaining talent across all levels.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
MOCS will undertake initiatives to create an inclusive	MOCS messaged information to all MOCS	☑ Planned			
work environment that values differences, and to	employees about holidays and cultural	☐ Not started			
maintain focus on retaining talent across all levels	celebrations that occurred during Q3 in the	☐ Ongoing	⊠	\boxtimes	
	agency's weekly staff newsletter, the MOCS	☐ Delayed			
	Monday Minute.	☐ Deferred			
		☐ Completed			
In response to the results of the MOCS Employee	These will occur in 2020.	☑ Planned	⊠	×	
Engagement Survey conducted last year, MOCS will		☐ Not started			
hold a Brown Bag Lunch program to increase		☐ Ongoing			
employee awareness of the EEO policies.		☐ Delayed			
		☐ Deferred			
		☐ Completed			
In response to the results of the MOCS Employee	During Q3, MOCS implemented its third class	☐ Planned			
Engagement Survey conducted last year, the agency	of the MOCS Mentorship Program.	☐ Not started			
will continue the MOCS Mentorship Program, which		☑ Ongoing	\boxtimes	\boxtimes	
partners MOCS staff (mentees) with agency leaders to		☐ Delayed			
receive advice, coaching, and professional support		☐ Deferred			
that will encourage mentees' growth and		☐ Completed			
development, and organizational continuity In response to the results of the MOCS Employee		☐ Planned			
Engagement Survey conducted last year, the agency	No applications were submitted for the	☐ Not started			
will support opportunities for MOCS employees with	Graduate Scholarship Program in Q3.	☐ Not started ☐ Ongoing	⊠	⊠	
the Mayor's Graduate Scholarship Program and the	Cracato Scholarship Hogiani in Q3.	☐ Delayed			
City's Management Academy.		Delayed			

		□ Deferred					
		☐ Completed					
		-					
n addition to continuing our use of the Workplace	MOCS will begin conducting MOCS-specific	☑ Planned	⊠	\boxtimes			
nsight Survey for Exiting Managers (WISE), MOCS	exit interviews and surveys in Q4 of FY 2020.	☐ Not started					
vill conduct MOCS-specific exit interviews and	The agency continued to use WISE in Q3 of	☐ Ongoing					
urveys. MOCS will also send out the Engagement	FY 2020.	☐ Delayed					
survey annually and address identified issues		☐ Deferred					
ccordingly.		☐ Completed					
Please specify any other EEO-related activities during the quarter (e.g., postings, meetings, cultural programs promoting diversity, newsletters/articles, etc.) and describe briefly the activities, including the dates when the activities occurred.							
nsight Survey for Exiting Managers (WISE), MOCS will conduct MOCS-specific exit interviews and urveys. MOCS will also send out the Engagement Survey annually and address identified issues accordingly. Please specify any other EEO-related activities during the qua	exit interviews and surveys in Q4 of FY 2020. The agency continued to use WISE in Q3 of FY 2020. urter (e.g., postings, meetings, cultural programs promo	 □ Not started □ Ongoing □ Delayed □ Deferred □ Completed 					

C. COMMUNITY:

List the Community Goal(s) included in <i>Section IV</i> :	Please describe the steps that your agency has				
Proactive Strategies to Enhance Diversity, EEO and	taken to meet the Community Goal(s)				
Inclusion, which you set/declared in your FY 2020	set/declared in your plan.				
Diversity and EEO Plan (e.g., community outreach	O Include steps that were taken or considered	Q1	Q2	Q3	Q4
and engagement, MWBE participation and customer	to establish your agency as a leading service	Update	Update	Update	Update
satisfaction surveys):	provider to the citizens of New York City				
	focused on inclusion and cultural				
	competency, while reflecting the vast				
	communities that are served.				

Continue to promote diversity and EEO community	MOCS is committed to encouraging a	☐ Planned			
outreach in providing government services through	competitive and diverse business environment	☐ Not started			
promoting participation with minority and women	that provides opportunities for our diverse	□ Ongoing	\boxtimes	\boxtimes	
owned business enterprises (MWBEs)	vendor community to do more business with	☐ Delayed			
	the City of New York. As a partner with both	☐ Deferred			
	the Office of Minority and Women-Owned	☐ Completed			
	Business Enterprises and the Department of		_	_	_
	Small Business Services, MOCS stands firm				
	with the City's commitment to increase				
	contracting opportunities among City-certified				
	M/WBE firms. The City's M/WBE program				
	was established to address the impact of				
	discrimination on the City's procurement				
	process and to promote the public interest in				
	avoiding fraud and favoritism in the process,				
	ultimately increasing competition for City				
	business, and lowering contract costs. To that				
	end, as part of the oversight team for the City's				
	M/WBE program, MOCS plays a pivotal role				
	in creating and implementing policy, training				
	and advising agencies, and collecting vital				
	data, all in support of enhancing the				
	participation of M/WBEs in City contracting.				
	MOCS also looks for opportunities to				
	award direct contracts to M/WBEs using				
	9				
	the M/WBE Noncompetitive Small				
	Purchase method.	B 5.		-	
Conduct a customer satisfaction survey	MOCS will explore conducting a customer	☑ Planned	\boxtimes		
	satisfaction survey in Q4 of FY 2020.	☐ Not started			
		☐ Ongoing			
		☐ Delayed			
		☐ Deferred			
		☐ Completed			

Undertake initiatives to improve community relations,	MOCS did not engaged in new NRC-	☐ Planned			
community awareness, and to engage communities	specific activities in Q3 of FY2020.	☐ Not started			
being served in recruitment efforts, service		☑ Ongoing	\boxtimes	⊠	
development and delivery through the Nonprofit		☐ Delayed			
Resiliency Committee (NRC) and vendor focus		☐ Deferred			
groups.		☐ Completed			

V. <u>RECRUITMENT</u>

List Recruitment Strategies and Initiatives which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training):	Please describe the steps that your agency has taken to meet the Recruitment Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Review policies, procedures, and practices related to	MOCS reviews agency practices and	☐ Planned			
targeted outreach and recruitment.	procedures on an ongoing basis to find ways to	☐ Not started			
	maximize the number of type of candidates we	☑ Ongoing	⊠	⋈	
	recruit, within our budgetary constraints.	☐ Delayed			
		\square Deferred			
		☐ Completed			
Review underutilization in job groups to inform	MOCS will continue to review	☐ Planned			
recruitment efforts and assess recruitment efforts to	underutilization data as it is received and	☐ Not started			
determine whether such efforts adversely impact any	assess whether there is any adverse impact	☑ Ongoing	⊠	⊠	
particular group.	on any particular group.	☐ Delayed			
		☐ Deferred			
		☐ Completed			
Direct resources to bolster efforts aimed at increasing	MOCS has begun directing resources to bolster	☐ Planned			
the effectiveness of diversity recruitment and reach out	efforts aimed at increasing the effectiveness of	☐ Not started			
to the DCAS Office of Citywide Recruitment (OCR) as	diversity recruitment in the Fall 2020.	☑ Ongoing	⊠	☒	
a resource.		☐ Delayed			
	MOCS will continue to send staff to	☐ Deferred			
	recruitment events with the goal of	☐ Completed			
	increasing the agency's pool of diverse candidates.				
Assess agency job postings to ensure appropriate	All of MOCS' job postings include a statement	☐ Planned			
diversity, inclusion, and equal opportunity employer	that the City of New York and MOCS are an	☐ Not started			
messaging.	equal opportunity employer. Reasonable	☑ Ongoing	⊠	\boxtimes	
	accommodations are provided for applicants	☐ Delayed			
	with disabilities, and veterans and service	☐ Deferred			
	members of the U.S. Armed Forces are	☐ Completed			

	strongly encouraged to apply.				
Share job vacancy notices with the Mayor's Office for	For every job posting, MOCS shares vacancy	☐ Planned			
People with Disabilities and ACCES VR and post all	notices with the Mayor's Office for People	☐ Not started			
vacancies on NYC Careers.	with Disabilities and ACCES VR and posts all	☑ Ongoing	\boxtimes	\boxtimes	
	vacancies on NYC Careers. This was done in	☐ Delayed			
	Q3 of FY 2020.	☐ Deferred			
		☐ Completed			
Ensure that agency personnel involved in both the	Beginning in Q1 of FY 2020, all newly hired	☐ Planned			
discretionary and the civil service hiring process have	managers at MOCS who are involved in both	☐ Not started			
received structured interviewing training and	the discretionary and the civil service hiring	□ Ongoing	\boxtimes	\boxtimes	
unconscious bias training	process must attend a structured interviewing	☐ Delayed			
	training and an unconscious bias training.	☐ Deferred			
		☐ Completed			
Use the NYCAPS eHire Applicant Interview Log to	MOCS will explore using the NYCAPS eHire	☑ Planned	×	×	
determine whether recruitment efforts and recruitment	Applicant Interview Log in Q4 of FY 2020.	☐ Not started			
sources yield a diverse pool of qualified candidates.		☐ Ongoing			
		☐ Delayed			
		☐ Deferred			
		☐ Completed			

B. INTERNSHIPS/FELLOWSHIPS

The agency is providing the following internship opportunities in FY 2020: [Demographic information is based on self-identification data]

Type of	Total	Race/Ethnicity [#s]	Gender [#s]
Internship\Fellowship			[N-B=Non-Binary; O=Other; U=Unknown]
1. Urban Fellows	0		M F N-B O U
2. Public Service Corps	0		M F N-B O U
3. Summer College Interns	0		M F N-B O U
4. Summer Graduate Interns	0		M F N-B O U
5. Other (specify): Civil	1	Asian/1	M X F N-B O U
Service Pathways Fellow			
6. None □			

Additional Comments: Civil Service Pathways Fellow began at MOCS on Jan 22, 2019 and should have been included in previous quarterly reports.

C. 55-A PROGRAM

The agency uses the 55-a Program to hire and retain qualified individuals with disabilities.	⊠ Yes	□ No
Currently, there is <u>one</u> 55-a participant.		
During this Quarter, a total of $\underline{0}$ new applications for the program were received.		
During this Quarter <u>0</u> participants left the program.		
The 55-a Coordinator has achieved the following goals: 1. Disseminated 55-a information through: e-mail		

	training sessions \square Yes \square No
	agency website \(\sum \text{Yes} \subseteq \text{No} \)
	agency newsletter 🛮 Yes 🗆 No
	other (New Hire Orientation slide/printed material) 🛮 Yes 🗆 No
2.	Participated in career and job fairs and use internship, work-study, co-op, and other programs to attract a pool of diverse 55-a program applicants ✓ Yes No
3.	Educate employees on 55-a program through articles written in EEO corner of the MOCS Monday Minute, Lunch and Learn sessions, and emails sent to staff regarding upcoming civil service exams ☒ Yes ☐ No
4.	Provide information on 55-a program to candidates at job fairs ☒ Yes ☐ No
5.	Appoint 55-a eligible employees to competitive titles when possible ☒ Yes ☐ No

VI. <u>SELECTION (HIRING AND PROMOTION)</u>

Please review Section VI of your Annual Plan and describe your activities for this quarter below:

List additional Selection Strategies and Initiatives which you outlined in your FY 2020 Diversity and EEO Plan (include use of structured interviewing, EEO or APO representatives observing interviews, review of placement demographics, review of e-hire applicant data).	Please describe the steps that your agency has taken to meet the Selection (Hiring and Promotion) Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update	
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The MOCS Career Counselor will advise employees	MOCS shared information with all staff about	☐ Planned			
of opportunities for promotion and career	job postings within the agency. MOCS also	☐ Not started			
development.	shared information on Civil Service exams.	☑ Ongoing	⋈	\boxtimes	
		☐ Delayed			
		☐ Deferred			
		☐ Completed			
MOCS will implement or continue the following	MOCS reached out to the Mayor's Office	☐ Planned			
methods by which candidates are selected for	of Appointments for help to identify	☐ Not started			
promotion or to fill vacancies (new hires), especially	diverse pools of talent and additional	☑ Ongoing	☒		
for mid- and high-level discretionary positions;	networks for finding qualified candidates.	☐ Delayed			
		☐ Deferred			
	MOCS also submitted the resumes for the	☐ Completed			
	second- and third-choices for the position				
	and ensured that hiring managers are				
	trained in structured interviewing				
	techniques to avoid unintentional biases in				
	the hiring process.				
	the ming process.				
	MOCS also publicly posted				
	announcements for all positions, including				
	senior level positions.				
Reviewing the methods by which candidates are	MOCS is currently planning how to best	□ Planned	⊠	\boxtimes	
selected for promotion or to fill vacancies (new hires)	approach this goal.	□ Not started			
filled through civil service lists;		☐ Ongoing			
		☐ Delayed			
		☐ Deferred			
		☐ Completed			
Describe the role of agency EEO Officer and other	EEO officers will work with HR starting	☑ Planned	×	\boxtimes	
EEO staff in the selection of candidates for	in 2020 to provide resources and guidance	☐ Not started			
appointment or promotion (pre- and post-	to MOCS hiring managers regarding	☐ Ongoing			
appointment);	structured interviewing on the MOCS	☐ Delayed			
	intranet page.	☐ Deferred			
	· · · · · · · · · · · · · · · · · · ·	☐ Completed			

Analyzing the impact of layoffs or terminations on	MOCS will explore analyzing the impact of	☑ Planned	\boxtimes	\boxtimes	
racial, gender and age groups;	layoffs and terminations on particular groups	☐ Not started			
	in Q4 of FY 2020.	☐ Ongoing			
		☐ Delayed			
		☐ Deferred			
		□ Completed			

VII. TRAINING

Provide your training information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

VIII. REASONABLE ACCOMMODATION

Please report your reasonable accommodation requests for this quarter and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: https://mspwya-dcslnx01.csc.nycnet/Login.aspx

All R/A requests in the current quarter are up-to-date in the DCAS Citywide Tracking System. \square No

 \Box There were no new R/A requests in the current quarter.

IX. COMPLIANCE AND IMPLEMENTATION OF REQUIREMENTS UNDER EXECUTIVE ORDERS AND LOCAL LAWS

A. EXECUTIVE ORDER 16: TRAINING ON TRANSGENDER DIVERSITY AND INCLUSION

Provide E.O. 16 Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

B. EXECUTIVE ORDER 21: PROHIBITION ON INQUIRY REGARDING JOB APPLICANT'S PAY HISTORY

☒ The agency has reviewed its practices (including application and interview forms) regarding prohibition on inquiry about pay history.

☑ All personnel involved in job interviews is required to go through structured interview training.

C. LOCAL LAW 92: ANNUAL SEXUAL HARASSMENT PREVENTION TRAINING

Provide Sexual Harassment Prevention Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

D. LOCAL LAW 93: RISK ASSESSMENT SURVEY

Please provide a short description of planning and progress in implementation of strategies aimed to reduce/minimize the risk of sexual harassment in your agency.

Within the timeframe provided in your Annual Plan, provide any progress on the following, and if none write N/A:

Risk 1: Homogenous Workplace: MOCS has displayed sexual harassment awareness posters throughout the agency and messaged sexual harassment awareness in MOCS' weekly staff newsletter, MOCS Monday Minute. MOCS has also provided hiring managers with structured interview and unconscious bias training and expanded recruiting sources in an effort to increase diversity in candidate pools.

Risk 2: Cultural and Language Differences in the Workplace: In MOCS' weekly emails to employees, MOCS has included a message on sexual harassment awareness and a brief biography on newly hired employees highlighting their culture or additional languages spoken. MOCS has also hosted a potluck where employees can share popular cultural dishes.

Risk 3: Workplaces with Significant Power Disparities: MOCS increased opportunities for staff to interact with executive and senior staff throughout the agency and trained all employees on cultural and gender awareness.

Risk 4: Isolated Workplaces: MOCS does not currently have any isolated workspaces but continuously reviews all facilities in order to identify and address such risk(s).

Risk 5: Decentralized Workplaces: MOCS hosted functions that brought employees from both office locations together.

E. LOCAL LAW 97: ANNUAL SEXUAL HARASSMENT REPORTING

\boxtimes	The agency has entered the sexual harassment Complaint Data in the DCAS Citywide Complaint Tracking System and updates as they occur.
\boxtimes	The agency has entered all types of complaints in the DCAS Citywide Complaint Tracking System and updates as they occur.
	The agency ensures that complaints are closed within 90 days.

Report all complaints and reasonable accommodation requests through DCAS/CDEEO Complaint Tracking System by logging into your CICS account at: https://mspwva-dcslnx01.csc.nycnet/Login.aspx

F. LOCAL LAW 101: CLIMATE SURVEY

Provide a short description of your efforts to analyze the results of climate survey in your agency.

Describe any follow-up measures taken to address the results of the climate survey:

MOCS is using our agency-specific results to implement the recommendations provided to MOCS. MOCS will continue to work to increase awareness of EEO policies, laws, and processes to decrease the risk of employees experiencing any form of EEO discrimination. MOCS also is working to implement the following initiatives:

- Update MOCS' intranet with accessible information pertaining to the reporting of discrimination and harassment, the EEO investigation process, EEO staff contact information, and resources.
- Implement targeted communication to enhance employee knowledge of familiarity with EEO policy and complaint process.
- Include EEO statements of value and intent into MOCS' Code of Conduct.
- Provide ongoing education that ensures employees understanding reporting procedures at MOCS and the City's EEO policy.

X. AUDITS AND CORRECTIVE MEASURES

Please choose the statement that applies to your agency.
\boxtimes The agency is \underline{NOT} involved in an audit conducted by NYC EEPC or another governmental agency specific to our EEO practices.
☐ The agency is involved in an audit; please specify who is conducting the audit:
☐ Attach or list below audit recommendations. ☐ The agency has submitted or will submit to OCEI an amendment letter, which shall amend the agency plan for FY 2020.

APPENDIX: MAYOR'S OFFICE OF CONTRACT SERVICES EEO PERSONNEL DETAILS

EEO PERSONNEL FOR _3__ QUARTER, FISCAL YEAR 2020

A. PERSONNEL CHANGES

Personnel Changes this Quart	er: 🛛 No Cha	nges	Number of Addition	ons:	Number of Deletio	ns:
Employee's Name & Title						
Nature of change	☐ Addition ☐	Deletion	☐ Addition	☐ Deletion	☐ Addition	☐ Deletion
Date of Change in EEO Role	Start Date or Termina	tion Date:	Start Date or Termina	tion Date:	Start Date or Termina	tion Date:
NOTE: Please attach CV/Resum	e of new staff to this re	eport				
For Current EEO Professiona	ls:					
Name & Title	Anne Meredith	1	Gemayel Jean-Paul		Kristine Gregorek	
EEO Function	☑ EEO Officer☐ EEO Trainer☐ 55-a Coordinator	☐ EEO Counselor ☐ EEO Investigator ☐ Other: (specify)	☑ EEO Officer☐ EEO Trainer☐ 55-a Coordinator	☐ EEO Counselor ☐ EEO Investigator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Trainer ☐ 55-a Coordinator Career Counselor	☑ EEO Counselor☐ EEO Investigator☑ Other: (specify):
Proportion of Time Spent on EEO Duties	□ 100% ⊠ required.	Other: (specify %): As	□ 100% ⊠ required.	Other: (specify %): As	☐ 100% ☒ As required.	Other: (specify %):
Attended EEO Professional On-Boarding at DCAS	□ Yes	⊠ No	□ Yes	⊠ No	⊠ Yes	□ No
Completed Trainings: EEO Diversity & Inclusion lgbTq: The Power of Inclusion Structured Interviewing and Unconscious Bias Sexual Harassment Prevention	✓ Yes✓ Yes✓ Yes✓ Yes	□ No□ No□ No□ No	☑ Yes☑ Yes☑ Yes☑ Yes☑ Yes	 □ No □ No □ No ☑ No □ No 	✓ Yes✓ Yes✓ Yes✓ Yes✓ Yes✓ Yes	□ No□ No□ No□ No□ No

	⊠ Yes	□ No				
Training Source(s):	☑ DCAS ☐ Agend	cy 🗆 Other	☑ DCAS ☐ Age	ncy	☑ DCAS ☐ Age	ncy
			•		-	
Title	Michael Ransom		Dafna Cruz		Roseann Colantti	
EEO Function	☐ EEO Officer ☐ EEO Trainer ☐ 55-a Coordinator	☑ EEO Counselor☐ EEO Investigator☐ Other: (specify):	□ EEO Officer□ EEO Trainer☑ 55-a CoordinatorTraining Liaison	☑ EEO Counselor□ EEO Investigator☑ Other: (specify):	☐ EEO Officer ☐ EEO Trainer ☐ 55-a Coordinator	☑ EEO Counselor☐ EEO Investigator☐ Other: (specify):
Proportion of Time Spent on EEO Duties	☐ 100% ☒ As required.	Other: (specify %):	☐ 100% ☒ As required.	Other: (specify %):	☐ 100% ☒ As required.	Other: (specify %):
Attended EEO Professional On-Boarding at DCAS	□ Yes	⊠ No	□ Yes	⊠ No	□ Yes	⊠ No
Completed Trainings: EEO Diversity & Inclusion lgbTq: The Power of Inclusion Structured Interviewing and Unconscious Bias Sexual Harassment Prevention	✓ Yes✓ Yes✓ Yes✓ Yes✓ Yes	□ No□ No□ No□ No□ No	☑ Yes☑ Yes☑ Yes☑ Yes☑ Yes	□ No□ No□ No□ No□ No	✓ Yes✓ Yes✓ Yes✓ Yes✓ Yes✓ Yes	 □ No □ No □ No □ No □ No
Training Source(s):	☑ DCAS ☐ Agen	cy 🗆 Other	☑ DCAS ☐ Age	ncy Other	☑ DCAS ☐ Agen	cy Dther
Title	Charlemagne Tiend	rebeogo BEO Counselor				
EEO Function	☐ EEO Trainer ☐ 55-a Coordinator	☐ EEO Investigator ☐ Other: (specify):				
Proportion of Time Spent on EEO Duties	☐ 100% ☒ As required.	Other: (specify %):				
Attended EEO Professional On-Boarding at DCAS	□ Yes	⊠ No				

Completed Trainings:		
EEO		□ No
Diversity & Inclusion		□ No
lgbTq: The Power of Inclusion		□ No
Structured Interviewing and		
Unconscious Bias		□ No
Sexual Harassment Prevention		□ No
Training Source(s):	□ DCAS	☐ Agency ☐ Other

B. CONTACT INFORMATION (Please list ALL current EEO professionals)

DIVERSITY AND EEO STAFFING IN MOCS AS OF QUARTER 2 FY 2020*						
Name	Civil Service Title	EEO\Diversity Role	% of Time Devoted to EEO & Diversity Functions	Office E-mail Address	Telephone #	
Anne Meredith	Executive Agency Counsel	EEO Officer/Director	10%	anne.meredith@mocs.nyc.gov	212-788-1439	
Gemayel Jean-Paul	Executive Agency Counsel	EEO Officer/Director	10%	Gemayel.jean-paul@mocs.nyc.gov	212-676-3081	
Kristine Gregorek	Research Projects Coordinator (MA)	ADA Coordinator	As needed	Kristine.Gregorek@mocs.nyc.gov	212-748-0327	
Kristine Gregorek	Research Projects Coordinator (MA)	Disability Rights Coordinator	As needed	Kristine.Gregorek@mocs.nyc.gov	212-748-0327	
Kristine Gregorek	Research Projects Coordinator (MA)	Disability Services Facilitator	As needed	Kristine.Gregorek@mocs.nyc.gov	212-748-0327	
Dafna Cruz	Research Projects Coordinator (MA)	55-a Coordinator	As needed	Dafna.Cruz@mocs.nyc.gov	212-676-3965	
Kristine Gregorek	Administrative Staff Analyst	Career Counselor	As needed	Kristine.Gregorek@mocs.nyc.gov	212-748-0327	
Charlemagne Tiendrebeogo	Mayoral Office Assistant	EEO Counselor\ Investigator	As needed	charlem.tiend@mocs.nyc.gov	212-720-0843	
Michael Ransom	Research Projects Coordinator (MA)	EEO Counselor\	As needed	Michael.Ransom@mocs.nyc.gov	212-788-4996	

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		Investigator			
Roseann Colantti	Administrative Staff Analyst	EEO Counselor\	As needed	roseann.colantti@mocs.nyc.gov	212-788-0023
		Investigator			
Dafna Cruz	Research Projects Coordinator (MA)	EEO Counselor\	As needed	Dafna.Cruz@mocs.nyc.gov	212-676-3965
		Investigator			
Dafna Cruz	Research Projects Coordinator (MA)	EEO Training	As needed	Dafna.Cruz@mocs.nyc.gov	212-676-3965
		Liaison			

^{*} Please indicate changes (i.e. if new personnel is filling a specified role.) You may insert additional entries as needed. "Title" refers to the civil service title. If there is an EEO\Diversity role that your staff performs that is not on the list above please indicate it on the chart.