

February 28, 2020

Steven Banks
Commissioner

180 Water Street
New York, NY 10038

212 331 6000

Honorable Bill de Blasio
Mayor of the City of New York
City Hall
New York, NY 10007

Honorable Corey Johnson
Speaker
New York City Council
City Hall
New York, NY 10007

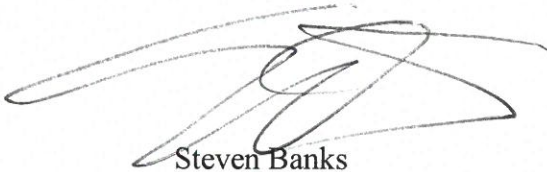
Re: HIV/AIDS Services Administration
Quarterly Performance Report FY 20.2 (October – December 2019)

Dear Mayor de Blasio and Speaker Johnson:

I am pleased to submit to you the HIV/AIDS Services Administration Quarterly Performance Report, as required by Section 21-128 (j) of Chapter I of Title 21 of the Administrative Code of the City of New York.

The report includes data for October through December 2019. We welcome any questions.

Sincerely,



Steven Banks

cc: Deputy Mayor Raul Perea-Henze

The City of New York
Human Resources Administration

HIV/AIDS SERVICES ADMINISTRATION

**QUARTERLY
PERFORMANCE
REPORT**

FY 20.2

October—December 2019



Bill de Blasio
Mayor

Steven Banks
Commissioner

Jacqueline M. Dudley
Deputy Commissioner
HIV/AIDS Services Administration

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HIV/AIDS Services Administration
Quarterly Performance Report
October—December 2019

The HIV/AIDS Services Administration (HASA) is the primary entity within the Human Resources Administration (HRA) to expedite access to essential benefits and social services needed by persons diagnosed with HIV or AIDS and their families. HASA provides:

- Specialized intake and needs assessment;
- Direct linkages to Cash Assistance, Medicaid, Food Stamps, Home Care, and Homemaking;
- Ongoing intensive case management;
- Emergency and non-emergency housing services and placements;
- Voluntary vocational counseling/rehabilitation, job training and placement;
- Assistance with clients' applications for Supplemental Security Income (SSI) and Social Security Disability (SSDI); and,
- Referrals to community-based resources for a variety of additional services.

HASA is committed to service provision that is individualized, efficient, effective and of high quality. The work that HASA performs with its clients is based on the notion that all sectors of the community must work together to ensure that people living with HIV illness have adequate housing, financial security, medical care and other services necessary to allow them to manage the illness and to live their lives with the highest level of self-reliance and dignity.

Local Law 32 of 2005 requires HASA to submit Quarterly Performance Reports (QPRs) to the City Council. The law also requires the QPR to include descriptive statistics, by field operations location, on: the size and demographics of the client population; levels at which financial assistance and social services are requested and granted; time frames for the provision of services; and data on case closings and re-openings. The legislation also requires HASA to report on client utilization of the appeals process, as well as the number of field operations staff, by job title, who directly provide services to clients.

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Caseload and Client Data

Admission Statistics ¹	Total for FY 20.2	FY 20 To Date
Information and Referral Inquiries at ServiceLine	3,803	7,788
Applications Received	1,328	2,832
Applications Ineligible: Did Not Meet Medical Criteria	42	72
Applications Pending	86	177
Applications Withdrawn By Referral Source	73	152
Applications Eligible	1,127	2,431
Cases Reopened	715	1,535
Cases Assigned	1,274	2,723
Cases Closed	1,276	2,540

Numbers Served	Cases Served @ FY 20.2 End
Cases ²	33,866
Clients ³	34,394
ACMs ⁴	9,786
Total persons served by HASA	44,180

Cases By Unit Type	Cases Served @ FY 20.2 End	% of All Cases
Single Cases	30,694	90.6%
Family Cases	3,152	9.3%
Prison (Assignment upon prison release)	20	0.1%
Total Cases	33,866	100.0%

¹ These admission statistics refer to medical determinations of HASA eligibility for case management services.

² A case is defined as having one or more clients with clinical/symptomatic HIV-illness or AIDS.

³ A client is any individual meeting HASA medical eligibility. The number of clients served may exceed the number of active cases as cases may include more than one client.

⁴ Associated Case Members. Members of a case who do not meet HASA medical eligibility criteria. These individuals are spouses, dependent children, etc.

Cases By Field Center

Cases Served
@ FY 20.2 End

	Family	% of All Family Cases	Overall	% of All Cases
Amsterdam	161	5.1%	2610	7.5%
Brownsville	531	16.8%	4203	12.1%
Coney Island	170	5.4%	2025	5.9%
Crotona	277	8.8%	2070	6.0%
Grand Concourse	298	9.4%	2981	8.6%
Greenwood	281	8.9%	3703	10.7%
Hamilton	133	4.2%	2752	8.0%
Housing Placement Unit	288	9.1%	1264	3.7%
Jerome	262	8.3%	2531	7.3%
Kingsbridge	434	13.7%	4263	12.3%
Queensboro	231	7.3%	3229	9.3%
Staten Island	78	2.5%	778	2.2%
Waverly	18	0.6%	2184	6.3%
In ServiceLine (pending assignment)	0	0.0%	7	0.0%
Total Cases	3,162	100.0%	34,600	100.0%

Clients By Age Group and Gender	Adults		Children (17 and under)	
	% of All Clients	Active Clients @ FY 20.2 End	% of All Clients	Active Clients @ FY 20.2 End
Males	66.7%	22,953	0.1%	23
Females	33.1%	11,393	0.1%	25
<i>Subtotal</i>	<i>99.9%</i>	34,346	<i>0.1%</i>	48
Total Clients		34,394		

Clients By Borough of Residence	Clients Served @ FY 20.2 End	% of All Clients
Bronx	14,221	41.3%
Brooklyn	9,829	28.6%
Manhattan	6,505	18.9%
Queens	2,930	8.5%
Staten Island	879	2.6%
Unknown	30	0.1%
Total Clients	34,394	100.0%

Clients By Race / Ethnicity	Clients Served @ FY 20.2 End	% of All Clients
African-American	18,827	54.7%
Latino	10,837	31.5%
White	3,103	9.0%
Asian/Pacific Islander/Native American	318	0.9%
Unknown/Not Reported	1,309	3.8%
Total Clients	34,394	100.0%

Financial Assistance

BENEFITS

SUMMARY

	Active Cases @ FY 20.2 End	% of All Cases
Number of Cases Receiving:		
Standard Rental Assistance	419	1.2%
Enhanced Rental Assistance	540	1.6%
Above Enhanced Rental Assistance	17,282	51.0%
Total receiving rental assistance	18,241	53.9%
Temporary Assistance to Needy Families (TANF)	1,565	4.6%
Safety Net (SN)	26,441	78.1%
Total receiving PA cash assistance	28,006	82.7%
Supplemental Security Income (SSI) ⁵	9,426	27.8%
Social Security Disability (SSD) ⁶	3,754	11.1%
Received both SSI & SSD	2,078	6.1%
Veterans Administration Benefits (VA) ⁷	155	0.5%
Total receiving SSI,SSD,VA benefits	15,413	45.5%

As of July 2015 the Housing Assistance Data section is an unduplicated snapshot of the type of housing for individual cases and the type of assistance received.

As of July 2015 Rental Assistance (Private Market) category includes only cases in independent housing receiving rental assistance as part of their cash assistance grant.

Please note that these figures are not comparable to the rental assistance figures reported for prior periods.

These figures represent all active HASA individuals with or without cash assistance.

Cash Assistance Data By Center

Number of Closings/Reason for Closings

FY 20.2	Excess Income	Excess Income w/ SSI	Where abouts Unknown	Institutionalized	Died	In Prison	Failure to Recert	All Others	Total Cases Closed
Amsterdam	25	15	29	3	0	4	57	114	247
Brownsville	29	23	16	5	4	2	71	104	254
Coney Island	16	5	4	2	7	2	23	62	121
Crotona	39	4	22	1	1	2	37	84	190
Grand Concourse	46	14	25	8	12	2	74	108	289
Greenwood	34	13	6	2	4	2	18	58	137
Hamilton	64	10	9	3	2	6	40	121	255
Jerome	30	9	7	3	2	2	45	66	164
Kingsbridge	52	12	7	11	6	7	76	110	281
Queensboro	39	5	12	2	0	1	26	85	170
Staten Island	10	2	0	2	0	0	6	41	61
Waverly	16	10	6	1	4	2	22	63	124
Total	400	122	143	43	42	32	495	1016	2,293

Cash Assistance Data By Center

Cases Closed In Error/Days to Re-open ⁸

FY 20.2	0 to 15 days	16 to 30 days	31 to 45 days	46 to 60 days	61 to 75 days	76 to 90 days	90 + days	Total Cases Reopened
Amsterdam	13	5	0	0	0	0	0	18
Brownsville	14	4	1	0	1	0	0	20
Coney Island	9	0	2	0	0	0	0	11
Crotona	11	4	0	0	0	0	0	15
Grand Concourse	19	2	1	0	0	0	0	22
Greenwood	6	0	2	1	0	0	0	9
Hamilton	16	9	1	1	0	0	1	28
Jerome	10	4	2	2	0	0	0	18
Kingsbridge	23	9	5	4	0	0	0	41
Queensboro	11	7	3	1	0	0	0	22
Staten Island	2	1	0	1	0	0	0	4
Waverly	11	4	0	1	1	0	0	17
Total	145	49	17	11	2	0	1	225

Cash Assistance Data By Center: FY 20.2

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	72	7	23
16 to 30 days	5	18	42
31 to 45 days	1	2	9
46 to 65 days	1	0	0
66 to 75 days	0	1	1
76+ days	1	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	72	61
1 to 5 days	1	4
6 to 10 days	1	2
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	10	15
16 to 30 days	3	20
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	1
16 to 30 days	6	6
31 to 45 days	1	14
46 to 65 days	1	0
66 to 75 days	1	0
76+ days	1	0

Cash Assistance Data By Center: FY 20.2

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	107	10	56
16 to 30 days	16	19	48
31 to 45 days	4	5	12
46 to 65 days	0	1	3
66 to 75 days	0	1	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	105	65
1 to 5 days	6	7
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	14	15
16 to 30 days	1	21
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	1
16 to 30 days	3	3
31 to 45 days	0	13
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 20.2

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	41	1	20
16 to 30 days	8	5	23
31 to 45 days	1	0	3
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	36	23
1 to 5 days	0	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	3	8
16 to 30 days	2	14
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	1
16 to 30 days	1	0
31 to 45 days	1	5
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 20.2

Crotona: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	84	12	42
16 to 30 days	13	9	44
31 to 45 days	2	3	7
46 to 65 days	2	0	3
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	81	45
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	19
16 to 30 days	1	15
31 to 45 days	3	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	2
16 to 30 days	3	1
31 to 45 days	1	7
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 20.2

Grand Concourse: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	125	13	59
16 to 30 days	7	12	53
31 to 45 days	2	2	12
46 to 65 days	2	0	4
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	91	71
1 to 5 days	6	5
6 to 10 days	1	0
11 to 17 days	0	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	13	12
16 to 30 days	2	17
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	0
16 to 30 days	3	1
31 to 45 days	1	7
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 20.2

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	55	4	30
16 to 30 days	6	10	23
31 to 45 days	2	8	1
46 to 65 days	0	0	3
66 to 75 days	0	1	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	47	33
1 to 5 days	1	4
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	5	4
16 to 30 days	1	10
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	4
16 to 30 days	1	3
31 to 45 days	4	13
46 to 65 days	1	1
66 to 75 days	1	0
76+ days	0	0

Cash Assistance Data By Center: FY 20.2

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	68	3	22
16 to 30 days	4	10	43
31 to 45 days	3	7	9
46 to 65 days	1	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	72	55
1 to 5 days	2	6
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	12	23
16 to 30 days	1	19
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	8	4
16 to 30 days	4	5
31 to 45 days	1	12
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 20.2

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	34	6	18
16 to 30 days	4	6	16
31 to 45 days	0	0	2
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	13	12
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	7	3
16 to 30 days	1	10
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	2
16 to 30 days	1	2
31 to 45 days	0	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 20.2

Kingsbridge: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	54	2	34
16 to 30 days	5	14	20
31 to 45 days	0	2	2
46 to 65 days	1	1	4
66 to 75 days	0	1	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	42	26
1 to 5 days	1	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	6	2
16 to 30 days	0	9
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	2
16 to 30 days	4	2
31 to 45 days	2	9
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 20.2

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	47	5	17
16 to 30 days	9	17	26
31 to 45 days	0	2	7
46 to 65 days	3	0	2
66 to 75 days	0	0	0
76+ days	1	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	45	31
1 to 5 days	3	2
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	9
16 to 30 days	2	16
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	2
16 to 30 days	4	1
31 to 45 days	0	8
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 20.2

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	18	1	10
16 to 30 days	0	4	5
31 to 45 days	0	0	0
46 to 65 days	0	1	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	15	10
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	5	3
16 to 30 days	0	10
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	2
16 to 30 days	1	0
31 to 45 days	0	2
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 20.2

Waverly: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	37	0	15
16 to 30 days	2	6	17
31 to 45 days	1	0	6
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	45	27
1 to 5 days	3	4
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	3
16 to 30 days	0	9
31 to 45 days	2	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	4
16 to 30 days	1	1
31 to 45 days	3	5
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 20.2

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	742	64	346
16 to 30 days	79	130	360
31 to 45 days	16	31	70
46 to 65 days	10	3	27
66 to 75 days	0	4	2
76+ days	2	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	664	459
1 to 5 days	25	39
6 to 10 days	3	2
11 to 17 days	0	1
18+ days	0	2

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	88	116
16 to 30 days	14	170
31 to 45 days	6	6
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	49	25
16 to 30 days	32	25
31 to 45 days	14	99
46 to 65 days	4	1
66 to 75 days	2	0
76+ days	1	0

Cash Assistance Data By Center: FY 20 Year to Date

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	162	17	61
16 to 30 days	16	26	82
31 to 45 days	2	2	21
46 to 65 days	2	0	7
66 to 75 days	0	1	1
76+ days	1	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	138	118
1 to 5 days	4	10
6 to 10 days	1	2
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	16	17
16 to 30 days	6	34
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days		0
76+ days		0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	1
16 to 30 days	6	8
31 to 45 days	1	30
46 to 65 days	2	0
66 to 75 days	1	0
76+ days	1	0

Cash Assistance Data By Center: FY 20 Year to Date

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	239	18	130
16 to 30 days	34	39	97
31 to 45 days	6	7	27
46 to 65 days	1	1	12
66 to 75 days	0	3	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	202	130
1 to 5 days	7	9
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	26	23
16 to 30 days	5	57
31 to 45 days	1	5
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	11	2
16 to 30 days	7	8
31 to 45 days	1	26
46 to 65 days	2	0
66 to 75 days	1	0
76+ days	0	0

Cash Assistance Data By Center: FY 20 Year to Date

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	93	6	45
16 to 30 days	15	9	41
31 to 45 days	1	1	11
46 to 65 days	0	1	6
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	73	54
1 to 5 days	1	4
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	11
16 to 30 days	3	26
31 to 45 days	2	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	11	2
16 to 30 days	3	2
31 to 45 days	2	11
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 20 Year to Date

Crotona: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	182	19	93
16 to 30 days	19	16	81
31 to 45 days	4	4	16
46 to 65 days	2	1	7
66 to 75 days	1	1	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	157	85
1 to 5 days	3	6
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	16	23
16 to 30 days	3	47
31 to 45 days	3	0
46 to 65 days	0	0
66 to 75 days		0
76+ days		0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	8	2
16 to 30 days	5	2
31 to 45 days	2	16
46 to 65 days	0	0
66 to 75 days	0	1
76+ days	0	0

Cash Assistance Data By Center: FY 20 Year to Date

Grand Concourse: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	255	16	114
16 to 30 days	24	18	120
31 to 45 days	5	4	22
46 to 65 days	4	0	14
66 to 75 days	1	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	182	132
1 to 5 days	11	11
6 to 10 days	1	0
11 to 17 days	0	2
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	16	16
16 to 30 days	5	41
31 to 45 days	1	2
46 to 65 days	0	0
66 to 75 days		0
76+ days		0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	13	1
16 to 30 days	6	2
31 to 45 days	4	19
46 to 65 days	1	0
66 to 75 days	1	0
76+ days	0	0

Cash Assistance Data By Center: FY 20 Year to Date

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	118	12	63
16 to 30 days	14	25	47
31 to 45 days	3	11	4
46 to 65 days	1	1	5
66 to 75 days	0	1	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	94	68
1 to 5 days	1	7
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	13	10
16 to 30 days	2	28
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	14	4
16 to 30 days	3	8
31 to 45 days	4	27
46 to 65 days	2	1
66 to 75 days	1	0
76+ days	1	0

Cash Assistance Data By Center: FY 20 Year to Date

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	149	8	41
16 to 30 days	10	21	85
31 to 45 days	7	10	23
46 to 65 days	2	0	10
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	134	107
1 to 5 days	5	8
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	16	33
16 to 30 days	4	41
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	15	6
16 to 30 days	10	9
31 to 45 days	3	21
46 to 65 days	0	1
66 to 75 days	1	0
76+ days	0	0

Cash Assistance Data By Center: FY 20 Year to Date

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	92	19	46
16 to 30 days	11	10	42
31 to 45 days	1	0	10
46 to 65 days	0	1	4
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	42	38
1 to 5 days	2	2
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	11	8
16 to 30 days	4	26
31 to 45 days	0	4
46 to 65 days	0	2
66 to 75 days		0
76+ days		0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	10	3
16 to 30 days	1	3
31 to 45 days	2	9
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 20 Year to Date

Kingsbridge: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	132	7	76
16 to 30 days	13	23	53
31 to 45 days	1	2	8
46 to 65 days	3	1	6
66 to 75 days	0	1	1
76+ days	1	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	106	87
1 to 5 days	1	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	16	5
16 to 30 days	3	29
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days		0
76+ days		0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	9	4
16 to 30 days	7	6
31 to 45 days	5	21
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 20 Year to Date

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	114	8	51
16 to 30 days	25	27	59
31 to 45 days	2	6	20
46 to 65 days	4	0	6
66 to 75 days	1	0	0
76+ days	1	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	99	81
1 to 5 days	5	2
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	13	10
16 to 30 days	3	27
31 to 45 days	1	1
46 to 65 days	0	0
66 to 75 days		0
76+ days		0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	8	3
16 to 30 days	5	3
31 to 45 days	2	26
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 20 Year to Date

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	38	4	21
16 to 30 days	2	8	14
31 to 45 days	3	1	5
46 to 65 days	0	1	1
66 to 75 days	1	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	40	3
1 to 5 days	3	20
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	2
16 to 30 days	3	1
31 to 45 days	0	3
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	4
16 to 30 days	4	2
31 to 45 days	0	6
46 to 65 days	3	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 20 Year to Date

Waverly: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	94	2	34
16 to 30 days	14	10	56
31 to 45 days	2	2	11
46 to 65 days	1	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	92	57
1 to 5 days	4	5
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	5	8
16 to 30 days	3	23
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	4
16 to 30 days	0	1
31 to 45 days	3	8
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 20 Year to Date

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1668	136	775
16 to 30 days	197	232	777
31 to 45 days	37	50	178
46 to 65 days	20	7	80
66 to 75 days	4	7	2
76+ days	3	0	3

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1359	960
1 to 5 days	47	86
6 to 10 days	4	2
11 to 17 days	0	2
18+ days	0	3

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	158	166
16 to 30 days	44	380
31 to 45 days	9	22
46 to 65 days	2	2
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	112	36
16 to 30 days	57	54
31 to 45 days	29	220
46 to 65 days	13	2
66 to 75 days	5	1
76+ days	4	0

Cash Assistance Data By Center: FY 20.2

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	0	1
16 to 30 days	4	9	4
31 to 45 days	0	0	1
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	1
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	7
16 to 30 days	0	5
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	1
16 to 30 days	1	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 20.2

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	11	0	4
16 to 30 days	2	12	5
31 to 45 days	0	0	1
46 to 65 days	0	0	3
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	7	4
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	15	10
16 to 30 days	1	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	1
16 to 30 days	1	0
31 to 45 days	1	6
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 20.2

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	0	2
16 to 30 days	0	0	2
31 to 45 days	0	0	0
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 20.2

Crotona: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	7	4	0
16 to 30 days	4	9	4
31 to 45 days	0	0	2
46 to 65 days	0	0	5
66 to 75 days	1	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	3
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	2	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	1	3
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 20.2

Grand Concourse: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	10	4	4
16 to 30 days	5	7	5
31 to 45 days	0	0	3
46 to 65 days	0	0	2
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	1
1 to 5 days	2	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	3
16 to 30 days	0	5
31 to 45 days	0	5
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 20.2

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	0	3
16 to 30 days	1	0	1
31 to 45 days	0	0	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	1
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	2
16 to 30 days	1	0
31 to 45 days	1	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 20.2

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	0	0
16 to 30 days	3	5	2
31 to 45 days	0	3	3
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	3
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	3	2
16 to 30 days	0	5
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	2
16 to 30 days	1	8
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 20.2

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	0	1
16 to 30 days	1	8	3
31 to 45 days	1	0	1
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	2
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	7
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	0
16 to 30 days	0	0
31 to 45 days	2	10
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 20.2

Kingsbridge: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	0	4
16 to 30 days	2	8	1
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	3
16 to 30 days	2	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	1
16 to 30 days	1	3
31 to 45 days	1	10
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 20.2

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	0	1
16 to 30 days	1	3	1
31 to 45 days	0	0	1
46 to 65 days	0	0	1
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	3
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	2
31 to 45 days	0	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 20.2

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	0	0
16 to 30 days	0	0	0
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	2	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 20.2

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	55	8	20
16 to 30 days	23	61	28
31 to 45 days	1	3	13
46 to 65 days	0	0	15
66 to 75 days	1	0	2
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	29	18
1 to 5 days	6	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	29	32
16 to 30 days	5	24
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	13	10
16 to 30 days	8	22
31 to 45 days	5	39
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 20 Year to Date

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	2	2
16 to 30 days	4	15	4
31 to 45 days	0	0	1
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	1
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	17	10
16 to 30 days	1	5
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	1
16 to 30 days	1	1
31 to 45 days	0	6
46 to 65 days	0	0
66 to 75 days	1	0
76+ days	0	0

Cash Assistance Data By Center: FY 20 Year to Date

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	20	3	9
16 to 30 days	5	20	10
31 to 45 days	0	0	2
46 to 65 days	0	3	4
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	15	6
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	20	13
16 to 30 days	1	9
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	1
16 to 30 days	3	0
31 to 45 days	1	10
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 20 Year to Date

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	8	0	4
16 to 30 days	2	3	3
31 to 45 days	0	0	1
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	6
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	0
16 to 30 days	0	1
31 to 45 days	1	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 20 Year to Date

Crotona: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	12	4	3
16 to 30 days	5	11	6
31 to 45 days	0	0	2
46 to 65 days	0	0	6
66 to 75 days	1	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	8	6
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	4
16 to 30 days	2	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	1
16 to 30 days	1	3
31 to 45 days	1	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 20 Year to Date

Grand Concourse: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	15	4	5
16 to 30 days	6	12	8
31 to 45 days	0	0	4
46 to 65 days	0	2	3
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	8	5
1 to 5 days	2	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	5
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	5
16 to 30 days	0	6
31 to 45 days	0	5
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 20 Year to Date

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	0	3
16 to 30 days	1	2	1
31 to 45 days	1	0	2
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	3
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	0
16 to 30 days	0	7
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	2
16 to 30 days	2	0
31 to 45 days	1	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 20 Year to Date

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	0	0
16 to 30 days	3	11	3
31 to 45 days	0	3	3
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	5	3
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	6	5
16 to 30 days	0	8
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	2
16 to 30 days	1	11
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 20 Year to Date

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	6	4	2
16 to 30 days	2	13	5
31 to 45 days	1	0	1
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	3
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days		7
16 to 30 days		6
31 to 45 days		0
46 to 65 days		0
66 to 75 days		0
76+ days		0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	1
16 to 30 days	1	0
31 to 45 days	2	10
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 20 Year to Date

Kingsbridge: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	8	0	4
16 to 30 days	5	22	7
31 to 45 days	0	0	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	3
16 to 30 days	2	8
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	1
16 to 30 days	1	3
31 to 45 days	2	11
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 20 Year to Date

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	8	3	1
16 to 30 days	1	4	3
31 to 45 days	0	0	2
46 to 65 days	1	3	2
66 to 75 days	0	0	2
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	5	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	4
16 to 30 days	0	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	1	2
31 to 45 days	0	5
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 20 Year to Date

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1		0
16 to 30 days	0		0
31 to 45 days	0		0
46 to 65 days	0		0
66 to 75 days	0		0
76+ days	0		0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	1
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 20 Year to Date

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	91	20	33
16 to 30 days	34	113	50
31 to 45 days	2	3	19
46 to 65 days	1	8	21
66 to 75 days	1	0	3
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	58	34
1 to 5 days	7	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	50	46
16 to 30 days	6	60
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	21	14
16 to 30 days	11	29
31 to 45 days	8	56
46 to 65 days	0	3
66 to 75 days	1	0
76+ days	1	0

Quarterly CBCFA Data: FY 20.2

Number of Days from Initial Request to Completed Application

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	898	14	0	0	0	912
Ongoing Rent	614	10	0	0	0	624
Rent Increase	1444	6	1	0	0	1451
Establishment of Home	429	9	0	0	0	438
Clothing	151	2	1	0	0	154
Client Share Rent Arrears	1600	25	0	1	0	1626
Miscellaneous	756	10	0	0	0	766
Work Opp & Trans Bens	241	5	0	0	0	246
Moving Expenses	113	1	0	0	0	114
Storage Fees	513	3	0	0	0	516
Grand Total	6759	85	2	1	0	6847

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	78	2	0	0	0	80
Ongoing Rent	55	1	0	0	0	56
Rent Increase	88	1	0	0	0	89
Establishment of Home	36	2	0	0	0	38
Clothing	19	0	0	0	0	19
Client Share Rent Arrears	129	6	0	0	0	135
Miscellaneous	48	2	0	0	0	50
Work Opp & Trans Bens	19	1	0	0	0	20
Moving Expenses	16	0	0	0	0	16
Storage Fees	45	0	0	0	0	45
Subtotal	533	15	0	0	0	548

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	137	4	0	0	0	141
Ongoing Rent	83	0	0	0	0	83
Rent Increase	155	0	0	0	0	155
Establishment of Home	35	1	0	0	0	36
Clothing	13	0	0	0	0	13
Client Share Rent Arrears	224	2	0	1	0	227
Miscellaneous	112	2	0	0	0	114
Work Opp & Trans Bens	33	0	0	0	0	33
Moving Expenses	20	1	0	0	0	21
Storage Fees	70	0	0	0	0	70
Subtotal	882	10	0	1	0	893

Quarterly CBCFA Data: FY 20.2

Number of Days from Initial Request to Completed Application

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	51	0	0	0	0	51
Ongoing Rent	59	0	0	0	0	59
Rent Increase	104	2	0	0	0	106
Establishment of Home	15	0	0	0	0	15
Clothing	11	1	0	0	0	12
Client Share Rent Arrears	77	2	0	0	0	79
Miscellaneous	54	1	0	0	0	55
Work Opp & Trans Bens	20	0	0	0	0	20
Moving Expenses	5	0	0	0	0	5
Storage Fees	34	0	0	0	0	34
Subtotal	430	6	0	0	0	436

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	78	0	0	0	0	78
Ongoing Rent	37	0	0	0	0	37
Rent Increase	149	0	0	0	0	149
Establishment of Home	59	0	0	0	0	59
Clothing	10	0	0	0	0	10
Client Share Rent Arrears	157	0	0	0	0	157
Miscellaneous	71	0	0	0	0	71
Work Opp & Trans Bens	25	2	0	0	0	27
Moving Expenses	8	0	0	0	0	8
Storage Fees	56	0	0	0	0	56
Subtotal	650	2	0	0	0	652

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	77	0	0	0	0	77
Ongoing Rent	63	1	0	0	0	64
Rent Increase	163	0	1	0	0	164
Establishment of Home	47	0	0	0	0	47
Clothing	15	0	0	0	0	15
Client Share Rent Arrears	185	2	0	0	0	187
Miscellaneous	66	0	0	0	0	66
Work Opp & Trans Bens	27	0	0	0	0	27
Moving Expenses	6	0	0	0	0	6
Storage Fees	26	0	0	0	0	26
Subtotal	675	3	1	0	0	679

Quarterly CBCFA Data: FY 20.2

Number of Days from Initial Request to Completed Application

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	69	1	0	0	0	70
Ongoing Rent	39	0	0	0	0	39
Rent Increase	119	1	0	0	0	120
Establishment of Home	25	0	0	0	0	25
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	111	1	0	0	0	112
Miscellaneous	66	0	0	0	0	66
Work Opp & Trans Bens	10	0	0	0	0	10
Moving Expenses	10	0	0	0	0	10
Storage Fees	42	1	0	0	0	43
Subtotal	498	4	0	0	0	502

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	55	1	0	0	0	56
Ongoing Rent	78	2	0	0	0	80
Rent Increase	96	0	0	0	0	96
Establishment of Home	41	1	0	0	0	42
Clothing	17	0	1	0	0	18
Client Share Rent Arrears	130	4	0	0	0	134
Miscellaneous	50	0	0	0	0	50
Work Opp & Trans Bens	25	1	0	0	0	26
Moving Expenses	8	0	0	0	0	8
Storage Fees	48	0	0	0	0	48
Subtotal	548	9	1	0	0	558

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	33	2	0	0	0	35
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	6	2	0	0	0	8
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	22	0	0	0	0	22
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	2	0	0	0	0	2
Storage Fees	11	0	0	0	0	11
						0
Subtotal	76	4	0	0	0	80

Quarterly CBCFA Data: FY 20.2

Number of Days from Initial Request to Completed Application

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	70	0	0	0	0	70
Ongoing Rent	31	0	0	0	0	31
Rent Increase	121	0	0	0	0	121
Establishment of Home	30	0	0	0	0	30
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	144	0	0	0	0	144
Miscellaneous	54	0	0	0	0	54
Work Opp & Trans Bens	35	0	0	0	0	35
Moving Expenses	8	0	0	0	0	8
Storage Fees	30	0	0	0	0	30
Subtotal	528	0	0	0	0	528

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	81	0	0	0	0	81
Ongoing Rent	41	0	0	0	0	41
Rent Increase	246	1	0	0	0	247
Establishment of Home	37	0	0	0	0	37
Clothing	28	0	0	0	0	28
Client Share Rent Arrears	269	1	0	0	0	270
Miscellaneous	123	0	0	0	0	123
Work Opp & Trans Bens	20	0	0	0	0	20
Moving Expenses	12	0	0	0	0	12
Storage Fees	57	0	0	0	0	57
Subtotal	914	2	0	0	0	916

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	87	3	0	0	0	90
Ongoing Rent	77	5	0	0	0	82
Rent Increase	137	1	0	0	0	138
Establishment of Home	51	1	0	0	0	52
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	94	4	0	0	0	98
Miscellaneous	58	4	0	0	0	62
Work Opp & Trans Bens	12	1	0	0	0	13
Moving Expenses	10	0	0	0	0	10
Storage Fees	52	2	0	0	0	54
Subtotal	585	21	0	0	0	606

Quarterly CBCFA Data: FY 20.2

Number of Days from Initial Request to Completed Application

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	44	1	0	0	0	45
Ongoing Rent	24	1	0	0	0	25
Rent Increase	42	0	0	0	0	42
Establishment of Home	20	1	0	0	0	21
Clothing	10	0	0	0	0	10
Client Share Rent Arrears	35	1	0	0	0	36
Miscellaneous	17	0	0	0	0	17
Work Opp & Trans Bens	9	0	0	0	0	9
Moving Expenses	3	0	0	0	0	3
Storage Fees	11	0	0	0	0	11

Subtotal	215	4	0	0	0	219
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Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	38	0	0	0	0	38
Ongoing Rent	27	0	0	0	0	27
Rent Increase	24	0	0	0	0	24
Establishment of Home	27	1	0	0	0	28
Clothing	8	1	0	0	0	9
Client Share Rent Arrears	45	2	0	0	0	47
Miscellaneous	15	1	0	0	0	16
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	5	0	0	0	0	5
Storage Fees	31	0	0	0	0	31

Subtotal	225	5	0	0	0	230
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Quarterly CBCFA Data: FY 20.2

Number of Days from Completed Application to Approval or Denial

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	830	93	6	1	1	931
Ongoing Rent	533	98	3	1	0	635
Rent Increase	1,427	111	1	2	0	1,541
Establishment of Home	397	51	3	1	0	452
Clothing	131	12	1	0	0	144
Client Share Rent Arrears	1,413	272	9	2	0	1,696
Miscellaneous	733	55	0	1	0	789
Work Opp & Trans Bens	155	89	2	0	0	246
Moving Expenses	115	11	0	0	1	127
Storage Fees	495	42	1	1	0	539
Grand Total	6,229	834	26	9	2	7,100

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	70	8	0	0	1	79
Ongoing Rent	43	5	1	0	0	49
Rent Increase	89	9	0	0	0	98
Establishment of Home	34	5	0	0	0	39
Clothing	15	2	0	0	0	17
Client Share Rent Arrears	113	21	1	0	0	135
Miscellaneous	48	2	0	0	0	50
Work Opp & Trans Bens	11	8	1	0	0	20
Moving Expenses	15	4	0	0	0	19
Storage Fees	40	5	1	0	0	46
Subtotal	478	69	4	0	1	552

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	136	18	0	0	0	154
Ongoing Rent	91	4	0	0	0	95
Rent Increase	161	7	0	0	0	168
Establishment of Home	34	8	0	0	0	42
Clothing	16	0	0	0	0	16
Client Share Rent Arrears	207	21	0	0	0	228
Miscellaneous	114	5	0	0	0	119
Work Opp & Trans Bens	21	14	0	0	0	35
Moving Expenses	22	1	0	0	0	23
Storage Fees	76	4	0	0	0	80
Subtotal	878	82	0	0	0	960

Quarterly CBCFA Data: FY 20.2

Number of Days from Completed Application Approval or Denial

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	45	5	1	0	0	51
Ongoing Rent	58	1	0	0	0	59
Rent Increase	109	1	0	0	0	110
Establishment of Home	12	2	0	0	0	14
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	76	4	0	0	0	80
Miscellaneous	54	0	0	0	0	54
Work Opp & Trans Bens	14	4	0	0	0	18
Moving Expenses	5	0	0	0	0	5
Storage Fees	34	0	0	0	0	34
Subtotal	419	17	1	0	0	437

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	69	5	0	0	0	74
Ongoing Rent	36	1	0	0	0	37
Rent Increase	151	4	0	0	0	155
Establishment of Home	58	2	0	0	0	60
Clothing	9	1	0	0	0	10
Client Share Rent Arrears	152	13	1	0	0	166
Miscellaneous	65	3	0	0	0	68
Work Opp & Trans Bens	17	10	0	0	0	27
Moving Expenses	9	0	0	0	0	9
Storage Fees	57	3	0	0	0	60
Subtotal	623	42	1	0	0	666

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	68	14	1	0	0	83
Ongoing Rent	57	12	0	0	0	69
Rent Increase	159	15	0	0	0	174
Establishment of Home	42	10	1	0	0	53
Clothing	11	3	0	0	0	14
Client Share Rent Arrears	165	34	1	0	0	200
Miscellaneous	60	5	0	0	0	65
Work Opp & Trans Bens	19	10	0	0	0	29
Moving Expenses	5	2	0	0	0	7
Storage Fees	27	1	0	0	0	28
Subtotal	613	106	3	0	0	722

Quarterly CBCFA Data: FY 20.2

Number of Days from Completed Application Approval or Denial

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	69	5	1	0	0	75
Ongoing Rent	36	2	0	0	0	38
Rent Increase	124	1	0	0	0	125
Establishment of Home	26	0	0	0	0	26
Clothing	6	1	0	0	0	7
Client Share Rent Arrears	115	3	0	0	0	118
Miscellaneous	66	4	0	0	0	70
Work Opp & Trans Bens	10	3	0	0	0	13
Moving Expenses	11	0	0	0	0	11
Storage Fees	43	1	0	0	0	44
Subtotal	506	20	1	0	0	527

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	36	15	1	1	0	53
Ongoing Rent	28	46	2	1	0	77
Rent Increase	51	48	0	2	0	101
Establishment of Home	26	12	1	1	0	40
Clothing	8	1	1	0	0	10
Client Share Rent Arrears	42	90	2	2	0	136
Miscellaneous	30	16	0	1	0	47
Work Opp & Trans Bens	3	13	0	0	0	16
Moving Expenses	8	0	0	0	1	9
Storage Fees	29	13	0	1	0	43
Subtotal	261	254	7	9	1	532

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	33	0	0	0	0	33
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	4	0	0	0	0	4
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	23	0	0	0	0	23
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	2	0	0	0	0	2
Storage Fees	11	0	0	0	0	11
Subtotal	75	0	0	0	0	75

Quarterly CBCFA Data: FY 20.2

Number of Days from Completed Application Approval or Denial

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	67	7	1	0	0	75
Ongoing Rent	28	3	0	0	0	31
Rent Increase	117	5	0	0	0	122
Establishment of Home	32	3	0	0	0	35
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	137	13	0	0	0	150
Miscellaneous	52	3	0	0	0	55
Work Opp & Trans Bens	25	12	0	0	0	37
Moving Expenses	8	0	0	0	0	8
Storage Fees	30	0	0	0	0	30
Subtotal	501	39	0	0	0	540

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	83	2	0	0	0	85
Ongoing Rent	43	3	0	0	0	46
Rent Increase	265	8	1	0	0	274
Establishment of Home	40	1	0	0	0	41
Clothing	27	1	0	0	0	28
Client Share Rent Arrears	276	27	1	0	0	304
Miscellaneous	129	9	0	0	0	138
Work Opp & Trans Bens	11	10	0	0	0	21
Moving Expenses	13	1	0	0	0	14
Storage Fees	63	2	0	0	0	65
Subtotal	950	64	2	0	0	1,016

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	81	2	0	0	0	83
Ongoing Rent	69	10	0	0	0	79
Rent Increase	139	7	0	0	0	146
Establishment of Home	49	1	0	0	0	50
Clothing	5	1	0	0	0	6
Client Share Rent Arrears	83	14	0	0	0	97
Miscellaneous	63	4	0	0	0	67
Work Opp & Trans Bens	10	2	0	0	0	12
Moving Expenses	9	1	0	0	0	10
Storage Fees	53	3	0	0	0	56
Subtotal	561	45	0	0	0	606

Quarterly CBCFA Data: FY 20.2

Number of Days from Completed Application Approval or Denial

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	42	3	1	0	0	46
Ongoing Rent	23	3	0	0	0	26
Rent Increase	43	2	0	0	0	45
Establishment of Home	20	0	1	0	0	21
Clothing	8	2	0	0	0	10
Client Share Rent Arrears	27	9	0	0	0	36
Miscellaneous	17	1	0	0	0	18
Work Opp & Trans Bens	9	2	1	0	0	12
Moving Expenses	3	0	0	0	0	3
Storage Fees	11	0	0	0	0	11
Subtotal	203	22	3	0	0	228

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	31	9	0	0	0	40
Ongoing Rent	21	8	0	0	0	29
Rent Increase	19	4	0	0	0	23
Establishment of Home	20	7	0	0	0	27
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	20	23	3	0	0	46
Miscellaneous	12	3	0	0	0	15
Work Opp & Trans Bens	4	1	0	0	0	5
Moving Expenses	5	2	0	0	0	7
Storage Fees	21	10	0	0	0	31
Subtotal	161	67	3	0	0	231

Quarterly CBCFA Data: FY 20.2

Number of Days from Approval to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	510	59	2	0	0	571
Ongoing Rent	163	52	9	1	0	225
Rent Increase	512	233	63	3	1	812
Establishment of Home	280	32	0	0	0	312
Clothing	68	13	0	0	0	81
Client Share Rent Arrears	872	153	11	0	0	1,036
Miscellaneous	498	89	9	0	0	596
Work Opp & Trans Bens	121	25	7	0	0	153
Moving Expenses	80	10	3	0	0	93
Storage Fees	372	50	4	0	0	426
Grand Total	3,476	716	108	4	1	4,305

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	45	0	0	0	0	45
Ongoing Rent	18	4	2	0	0	24
Rent Increase	43	12	4	0	0	59
Establishment of Home	24	0	0	0	0	24
Clothing	9	1	0	0	0	10
Client Share Rent Arrears	68	1	0	0	0	69
Miscellaneous	31	0	0	0	0	31
Work Opp & Trans Bens	12	0	1	0	0	13
Moving Expenses	15	0	0	0	0	15
Storage Fees	36	0	0	0	0	36
Subtotal	301	18	7	0	0	326

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	58	20	0	0	0	78
Ongoing Rent	15	12	0	0	0	27
Rent Increase	20	31	5	0	0	56
Establishment of Home	20	5	0	0	0	25
Clothing	9	4	0	0	0	13
Client Share Rent Arrears	95	36	4	0	0	135
Miscellaneous	55	31	3	0	0	89
Work Opp & Trans Bens	17	8	1	0	0	26
Moving Expenses	14	3	2	0	0	19
Storage Fees	42	18	2	0	0	62
Subtotal	345	168	17	0	0	530

Quarterly CBCFA Data: FY 20.2

Number of Days from Approval to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	34	1	0	0	0	35
Ongoing Rent	37	0	0	0	0	37
Rent Increase	98	2	0	0	0	100
Establishment of Home	10	0	0	0	0	10
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	56	1	0	0	0	57
Miscellaneous	49	0	0	0	0	49
Work Opp & Trans Bens	15	0	0	0	0	15
Moving Expenses	6	0	0	0	0	6
Storage Fees	33	0	0	0	0	33
Subtotal	345	4	0	0	0	349

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	48	7	0	0	0	55
Ongoing Rent	0	3	6	1	0	10
Rent Increase	9	38	33	2	0	82
Establishment of Home	37	5	0	0	0	42
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	101	10	0	0	0	111
Miscellaneous	51	7	0	0	0	58
Work Opp & Trans Bens	8	3	3	0	0	14
Moving Expenses	5	0	0	0	0	5
Storage Fees	39	4	0	0	0	43
Subtotal	303	77	42	3	0	425

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	43	6	0	0	0	49
Ongoing Rent	31	7	0	0	0	38
Rent Increase	104	28	1	0	0	133
Establishment of Home	33	2	0	0	0	35
Clothing	6	1	0	0	0	7
Client Share Rent Arrears	119	21	0	0	0	140
Miscellaneous	46	8	0	0	0	54
Work Opp & Trans Bens	12	8	0	0	0	20
Moving Expenses	4	0	0	0	0	4
Storage Fees	19	1	0	0	0	20
Subtotal	417	82	1	0	0	500

Quarterly CBCFA Data: FY 20.2

Number of Days from Approval to Provision of Benefits

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	43	4	0	0	0	47
Ongoing Rent	9	3	0	0	0	12
Rent Increase	20	12	1	0	0	33
Establishment of Home	21	1	0	0	0	22
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	66	3	1	0	0	70
Miscellaneous	55	7	0	0	0	62
Work Opp & Trans Bens	7	0	0	0	0	7
Moving Expenses	7	0	0	0	0	7
Storage Fees	37	2	0	0	0	39
Subtotal	269	32	2	0	0	303

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	24	12	0	0	0	36
Ongoing Rent	8	5	0	0	0	13
Rent Increase	21	15	4	0	0	40
Establishment of Home	19	9	0	0	0	28
Clothing	3	5	0	0	0	8
Client Share Rent Arrears	49	15	1	0	0	65
Miscellaneous	12	11	1	0	0	24
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	3	2	1	0	0	6
Storage Fees	27	8	2	0	0	37
Subtotal	169	82	9	0	0	260

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	27	0	1	0	0	28
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	4	0	0	0	0	4
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	21	0	0	0	0	21
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	2	0	0	0	0	2
Storage Fees	9	1	0	0	0	10
Subtotal	63	1	1	0	0	65

Quarterly CBCFA Data: FY 20.2

Number of Days from Approval to Provision of Benefits

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	41	6	1	0	0	48
Ongoing Rent	4	6	1	0	0	11
Rent Increase	16	34	11	0	0	61
Establishment of Home	24	6	0	0	0	30
Clothing	3	1	0	0	0	4
Client Share Rent Arrears	61	42	5	0	0	108
Miscellaneous	24	13	4	0	0	41
Work Opp & Trans Bens	20	2	1	0	0	23
Moving Expenses	2	3	0	0	0	5
Storage Fees	13	11	0	0	0	24
Subtotal	208	124	23	0	0	355

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	47	1	0	0	0	48
Ongoing Rent	13	4	0	0	0	17
Rent Increase	123	32	4	1	0	160
Establishment of Home	30	1	0	0	0	31
Clothing	13	0	0	0	0	13
Client Share Rent Arrears	166	13	0	0	0	179
Miscellaneous	94	8	0	0	0	102
Work Opp & Trans Bens	12	1	0	0	0	13
Moving Expenses	8	1	0	0	0	9
Storage Fees	51	0	0	0	0	51
Subtotal	557	61	4	1	0	623

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	57	2	0	0	0	59
Ongoing Rent	21	6	0	0	0	27
Rent Increase	43	24	0	0	1	68
Establishment of Home	39	3	0	0	0	42
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	65	9	0	0	0	74
Miscellaneous	41	4	0	0	0	45
Work Opp & Trans Bens	7	2	0	0	0	9
Moving Expenses	9	0	0	0	0	9
Storage Fees	43	5	0	0	0	48
Subtotal	328	55	0	0	1	384

Quarterly CBCFA Data: FY 20.2

Number of Days from Approval to Provision of Benefits

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	26	0	0	0	0	26
Ongoing Rent	0	0	0	0	0	0
Rent Increase	5	1	0	0	0	6
Establishment of Home	9	0	0	0	0	9
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	16	0	0	0	0	16
Miscellaneous	10	0	1	0	0	11
Work Opp & Trans Bens	7	1	1	0	0	9
Moving Expenses	1	1	0	0	0	2
Storage Fees	5	0	0	0	0	5
Subtotal	84	3	2	0	0	89

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	17	0	0	0	0	17
Ongoing Rent	7	2	0	0	0	9
Rent Increase	10	4	0	0	0	14
Establishment of Home	10	0	0	0	0	10
Clothing	1	1	0	0	0	2
Client Share Rent Arrears	10	2	0	0	0	12
Miscellaneous	9	0	0	0	0	9
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	4	0	0	0	0	4
Storage Fees	18	0	0	0	0	18
Subtotal	87	9	0	0	0	96

Quarterly CBCFA Data: FY 20.2

Number of Days from Completed Application to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	365	187	23	1	1	577
Ongoing Rent	99	105	19	4	0	227
Rent Increase	353	313	139	7	1	813
Establishment of Home	184	119	10	1	0	314
Clothing	59	20	3	0	0	82
Client Share Rent Arrears	607	390	60	6	1	1,064
Miscellaneous	423	145	33	1	0	602
Work Opp & Trans Bens	59	80	14	6	0	159
Moving Expenses	64	22	6	0	1	93
Storage Fees	309	106	13	3	0	431
Grand Total	2,522	1,487	320	29	4	4,362

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	29	15	0	0	1	45
Ongoing Rent	11	8	4	0	0	23
Rent Increase	34	14	10	1	0	59
Establishment of Home	17	7	0	0	0	24
Clothing	7	3	0	0	0	10
Client Share Rent Arrears	51	20	0	0	0	71
Miscellaneous	26	5	0	0	0	31
Work Opp & Trans Bens	6	6	1	0	0	13
Moving Expenses	11	3	1	0	0	15
Storage Fees	28	8	0	0	0	36
Subtotal	220	89	16	1	1	327

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	37	33	7	0	0	77
Ongoing Rent	9	17	2	0	0	28
Rent Increase	9	32	15	0	0	56
Establishment of Home	11	13	2	0	0	26
Clothing	8	3	2	0	0	13
Client Share Rent Arrears	64	53	18	0	0	135
Miscellaneous	43	38	7	0	0	88
Work Opp & Trans Bens	4	16	4	2	0	26
Moving Expenses	11	6	2	0	0	19
Storage Fees	35	21	6	0	0	62
Subtotal	231	232	65	2	0	530

Quarterly CBCFA Data: FY 20.2

Number of Days from Completed Application to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	26	9	0	0	0	35
Ongoing Rent	33	5	0	0	0	38
Rent Increase	89	11	0	0	0	100
Establishment of Home	8	2	0	0	0	10
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	49	8	0	0	0	57
Miscellaneous	47	2	0	0	0	49
Work Opp & Trans Bens	13	2	0	0	0	15
Moving Expenses	6	0	0	0	0	6
Storage Fees	33	0	0	0	0	33
Subtotal	311	39	0	0	0	350

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	33	24	0	0	0	57
Ongoing Rent	0	3	3	4	0	10
Rent Increase	8	22	49	4	0	83
Establishment of Home	20	22	0	0	0	42
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	73	41	1	0	0	115
Miscellaneous	38	20	0	0	0	58
Work Opp & Trans Bens	6	3	2	3	0	14
Moving Expenses	4	2	0	0	0	6
Storage Fees	30	15	0	0	0	45
Subtotal	217	152	55	11	0	435

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	25	23	1	0	0	49
Ongoing Rent	21	15	2	0	0	38
Rent Increase	67	63	2	0	0	132
Establishment of Home	19	14	2	0	0	35
Clothing	4	3	0	0	0	7
Client Share Rent Arrears	66	75	1	0	0	142
Miscellaneous	33	21	0	0	0	54
Work Opp & Trans Bens	7	15	0	0	0	22
Moving Expenses	4	0	0	0	0	4
Storage Fees	16	4	0	0	0	20
Subtotal	262	233	8	0	0	503

Quarterly CBCFA Data: FY 20.2

Number of Days from Completed Application to Provision of Benefits

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	31	15	1	0	0	47
Ongoing Rent	4	8	0	0	0	12
Rent Increase	18	13	2	0	0	33
Establishment of Home	16	6	0	0	0	22
Clothing	3	1	0	0	0	4
Client Share Rent Arrears	60	11	1	0	1	73
Miscellaneous	49	11	2	0	0	62
Work Opp & Trans Bens	4	3	0	0	0	7
Moving Expenses	6	0	0	0	0	6
Storage Fees	31	9	0	0	0	40
Subtotal	222	77	6	0	1	306

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	7	16	12	1	0	36
Ongoing Rent	0	9	4	0	0	13
Rent Increase	1	22	17	1	0	41
Establishment of Home	4	18	5	1	0	28
Clothing	1	6	1	0	0	8
Client Share Rent Arrears	6	41	13	6	0	66
Miscellaneous	4	10	9	1	0	24
Work Opp & Trans Bens	1	2	0	0	0	3
Moving Expenses	1	2	2	0	1	6
Storage Fees	7	21	6	3	0	37
Subtotal	32	147	69	13	1	262

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	24	2	1	0	0	27
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	4	0	0	0	0	4
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	21	0	0	0	0	21
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	2	0	0	0	0	2
Storage Fees	9	1	0	0	0	10
Subtotal	60	3	1	0	0	64

Quarterly CBCFA Data: FY 20.2

Number of Days from Completed Application to Provision of Benefits

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	24	24	1	0	0	49
Ongoing Rent	2	6	4	0	0	12
Rent Increase	5	31	25	0	0	61
Establishment of Home	13	16	1	0	0	30
Clothing	3	1	0	0	0	4
Client Share Rent Arrears	36	52	22	0	0	110
Miscellaneous	22	6	13	0	0	41
Work Opp & Trans Bens	4	15	5	0	0	24
Moving Expenses	2	2	1	0	0	5
Storage Fees	12	12	0	0	0	24
Subtotal	123	165	72	0	0	360

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	48	4	0	0	0	52
Ongoing Rent	6	11	0	0	0	17
Rent Increase	97	44	18	1	0	160
Establishment of Home	28	4	0	0	0	32
Clothing	14	0	0	0	0	14
Client Share Rent Arrears	149	41	3	0	0	193
Miscellaneous	91	19	0	0	0	110
Work Opp & Trans Bens	4	11	1	0	0	16
Moving Expenses	8	1	0	0	0	9
Storage Fees	53	0	0	0	0	53
Subtotal	498	135	22	1	0	656

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	55	5	0	0	0	60
Ongoing Rent	12	15	0	0	0	27
Rent Increase	23	43	1	0	1	68
Establishment of Home	32	10	0	0	0	42
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	46	28	0	0	0	74
Miscellaneous	35	9	1	0	0	45
Work Opp & Trans Bens	4	5	0	0	0	9
Moving Expenses	7	2	0	0	0	9
Storage Fees	39	9	0	0	0	48
Subtotal	256	126	2	0	1	385

Quarterly CBCFA Data: FY 20.2

Number of Days from Completed Application to Provision of Benefits

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	18	8	0	0	0	26
Ongoing Rent	0	0	0	0	0	0
Rent Increase	1	5	0	0	0	6
Establishment of Home	5	4	0	0	0	9
Clothing	3	2	0	0	0	5
Client Share Rent Arrears	5	11	0	0	0	16
Miscellaneous	9	1	1	0	0	11
Work Opp & Trans Bens	5	2	1	1	0	9
Moving Expenses	1	1	0	0	0	2
Storage Fees	5	0	0	0	0	5
Subtotal	52	34	2	1	0	89

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	8	9	0	0	0	14
Ongoing Rent	1	8	0	0	0	18
Rent Increase	1	13	0	0	0	27
Establishment of Home	7	3	0	0	0	21
Clothing	1	1	0	0	0	9
Client Share Rent Arrears	2	9	1	0	0	13
Miscellaneous	5	3	0	0	0	16
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	1	3	0	0	0	4
Storage Fees	11	6	1	0	0	18
Subtotal	38	55	2	0	0	95

CBCFA Data: FY 20 Year to Date

Number of Days from Initial Request to Completed Application

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1775	30	1	0	0	1806
Ongoing Rent	1233	22	1	1	0	1257
Rent Increase	3009	12	1	0	0	3022
Establishment of Home	846	15	0	0	0	861
Clothing	292	2	1	0	0	295
Client Share Rent Arrears	3299	46	0	2	0	3347
Miscellaneous	1534	15	0	0	0	1549
Work Opp & Trans Bens	502	10	0	0	0	512
Moving Expenses	259	1	0	0	0	260
Storage Fees	1078	4	0	0	0	1082
Grand Total	13827	157	4	3	0	13991

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	139	4	0	0	0	143
Ongoing Rent	101	3	0	0	0	104
Rent Increase	159	1	0	0	0	160
Establishment of Home	74	4	0	0	0	78
Clothing	35	0	0	0	0	35
Client Share Rent Arrears	241	10	0	0	0	251
Miscellaneous	92	3	0	0	0	95
Work Opp & Trans Bens	44	4	0	0	0	48
Moving Expenses	27	0	0	0	0	27
Storage Fees	87	0	0	0	0	87
Subtotal	999	29	0	0	0	1028

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	303	8	0	0	0	311
Ongoing Rent	161	0	0	0	0	161
Rent Increase	342	0	0	0	0	342
Establishment of Home	73	1	0	0	0	74
Clothing	29	0	0	0	0	29
Client Share Rent Arrears	443	6	0	1	0	450
Miscellaneous	224	2	0	0	0	226
Work Opp & Trans Bens	82	0	0	0	0	82
Moving Expenses	49	1	0	0	0	50
Storage Fees	167	0	0	0	0	167
Subtotal	1873	18	0	1	0	1892

CBCFA Data: FY 20 Year to Date

Number of Days from Initial Request to Completed Application

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	112	0	0	0	0	112
Ongoing Rent	115	0	0	0	0	115
Rent Increase	218	2	0	0	0	220
Establishment of Home	33	0	0	0	0	33
Clothing	15	1	0	0	0	16
Client Share Rent Arrears	150	2	0	0	0	152
Miscellaneous	105	1	0	0	0	106
Work Opp & Trans Bens	35	0	0	0	0	35
Moving Expenses	18	0	0	0	0	18
Storage Fees	63	0	0	0	0	63

Subtotal	864	6	0	0	0	870
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Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	125	0	0	0	0	125
Ongoing Rent	86	0	0	0	0	86
Rent Increase	301	2	0	0	0	303
Establishment of Home	91	0	0	0	0	91
Clothing	23	0	0	0	0	23
Client Share Rent Arrears	297	0	0	0	0	297
Miscellaneous	134	0	0	0	0	134
Work Opp & Trans Bens	42	2	0	0	0	44
Moving Expenses	15	0	0	0	0	15
Storage Fees	95	0	0	0	0	95

Subtotal	1209	4	0	0	0	1213
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Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	150	1	1	0	0	152
Ongoing Rent	121	1	0	0	0	122
Rent Increase	350	0	1	0	0	351
Establishment of Home	90	0	0	0	0	90
Clothing	26	0	0	0	0	26
Client Share Rent Arrears	411	2	0	0	0	413
Miscellaneous	138	0	0	0	0	138
Work Opp & Trans Bens	54	0	0	0	0	54
Moving Expenses	10	0	0	0	0	10
Storage Fees	61	1	0	0	0	62

Subtotal	1411	5	2	0	0	1418
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CBCFA Data: FY 20 Year to Date

Number of Days from Initial Request to Completed Application

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	132	1	0	0	0	133
Ongoing Rent	90	1	0	0	0	91
Rent Increase	243	1	0	0	0	244
Establishment of Home	44	0	0	0	0	44
Clothing	23	0	0	0	0	23
Client Share Rent Arrears	238	4	0	0	0	242
Miscellaneous	142	0	0	0	0	142
Work Opp & Trans Bens	23	0	0	0	0	23
Moving Expenses	22	0	0	0	0	22
Storage Fees	100	1	0	0	0	101
Subtotal	1057	8	0	0	0	1065

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	102	2	0	0	0	104
Ongoing Rent	145	5	0	1	0	151
Rent Increase	194	1	0	0	0	195
Establishment of Home	73	2	0	0	0	75
Clothing	28	0	1	0	0	29
Client Share Rent Arrears	276	8	0	1	0	285
Miscellaneous	94	0	0	0	0	94
Work Opp & Trans Bens	41	1	0	0	0	42
Moving Expenses	21	0	0	0	0	21
Storage Fees	89	0	0	0	0	89
Subtotal	1063	19	1	2	0	1085

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	62	3	0	0	0	65
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	8	2	0	0	0	10
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	50	2	0	0	0	52
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	4	0	0	0	0	4
Storage Fees	19	0	0	0	0	19
						0
Subtotal	147	7	0	0	0	154

CBCFA Data: FY 20 Year to Date

Number of Days from Initial Request to Completed Application

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	135	0	0	0	0	135
Ongoing Rent	58	0	0	0	0	58
Rent Increase	235	0	0	0	0	235
Establishment of Home	70	0	0	0	0	70
Clothing	13	0	0	0	0	13
Client Share Rent Arrears	286	0	0	0	0	286
Miscellaneous	104	0	0	0	0	104
Work Opp & Trans Bens	65	0	0	0	0	65
Moving Expenses	17	0	0	0	0	17
Storage Fees	60	0	0	0	0	60

Subtotal	1043	0	0	0	0	1043
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Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	172	0	0	0	0	172
Ongoing Rent	93	1	0	0	0	94
Rent Increase	525	2	0	0	0	527
Establishment of Home	91	0	0	0	0	91
Clothing	46	0	0	0	0	46
Client Share Rent Arrears	590	1	0	0	0	591
Miscellaneous	277	0	0	0	0	277
Work Opp & Trans Bens	45	0	0	0	0	45
Moving Expenses	34	0	0	0	0	34
Storage Fees	147	0	0	0	0	147

Subtotal	2020	4	0	0	0	2024
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Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	185	9	0	0	0	194
Ongoing Rent	161	7	0	0	0	168
Rent Increase	302	2	0	0	0	304
Establishment of Home	111	3	0	0	0	114
Clothing	22	0	0	0	0	22
Client Share Rent Arrears	218	7	0	0	0	225
Miscellaneous	106	5	0	0	0	111
Work Opp & Trans Bens	28	2	0	0	0	30
Moving Expenses	20	0	0	0	0	20
Storage Fees	111	2	0	0	0	113

Subtotal	1264	37	0	0	0	1301
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CBCFA Data: FY 20 Year to Date**Number of Days from Initial Request to Completed Application****Staten Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	85	1	0	0	0	86
Ongoing Rent	52	1	0	0	0	53
Rent Increase	94	0	0	0	0	94
Establishment of Home	37	1	0	0	0	38
Clothing	18	0	0	0	0	18
Client Share Rent Arrears	67	1	0	0	0	68
Miscellaneous	42	0	0	0	0	42
Work Opp & Trans Bens	30	0	0	0	0	30
Moving Expenses	10	0	0	0	0	10
Storage Fees	25	0	0	0	0	25

Subtotal	460	4	0	0	0	464
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Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	73	1	0	0	0	74
Ongoing Rent	50	3	1	0	0	54
Rent Increase	46	1	0	0	0	47
Establishment of Home	51	2	0	0	0	53
Clothing	13	1	0	0	0	14
Client Share Rent Arrears	82	5	0	0	0	87
Miscellaneous	26	2	0	0	0	28
Work Opp & Trans Bens	10	1	0	0	0	11
Moving Expenses	12	0	0	0	0	12
Storage Fees	54	0	0	0	0	54

Subtotal	417	16	1	0	0	434
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CBCFA Data: FY 20 Year to Date**Number of Days from Completed Application to Approval or Denial****Total for all Centers**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1,618	191	12	1	1	1,823
Ongoing Rent	1,069	185	8	2	0	1,264
Rent Increase	2,873	202	4	2	0	3,081
Establishment of Home	770	102	3	1	0	876
Clothing	261	23	1	1	0	286
Client Share Rent Arrears	2,879	482	16	2	0	3,379
Miscellaneous	1,448	96	1	1	0	1,546
Work Opp & Trans Bens	345	155	4	0	0	504
Moving Expenses	242	22	0	0	1	265
Storage Fees	1,012	78	1	1	0	1,092
Grand Total	12,517	1,536	50	11	2	14,116

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	126	14	0	0	1	141
Ongoing Rent	85	14	1	0	0	100
Rent Increase	148	17	0	0	0	165
Establishment of Home	66	11	0	0	0	77
Clothing	30	2	0	0	0	32
Client Share Rent Arrears	205	36	2	0	0	243
Miscellaneous	87	4	0	0	0	91
Work Opp & Trans Bens	35	10	1	0	0	46
Moving Expenses	24	5	0	0	0	29
Storage Fees	78	7	1	0	0	86
Subtotal	884	120	5	0	1	1,010

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	271	48	1	0	0	320
Ongoing Rent	149	10	0	0	0	159
Rent Increase	325	14	0	0	0	339
Establishment of Home	63	15	0	0	0	78
Clothing	28	1	0	0	0	29
Client Share Rent Arrears	407	37	0	0	0	444
Miscellaneous	215	11	0	0	0	226
Work Opp & Trans Bens	60	25	0	0	0	85
Moving Expenses	48	2	0	0	0	50
Storage Fees	162	8	0	0	0	170
Subtotal	1,728	171	1	0	0	1,900

CBCFA Data: FY 20 Year to Date

Number of Days from Completed Application Approval or Denial

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	107	8	1	0	0	116
Ongoing Rent	113	2	0	0	0	115
Rent Increase	227	1	0	0	0	228
Establishment of Home	33	3	0	0	0	36
Clothing	16	0	0	0	0	16
Client Share Rent Arrears	152	5	0	0	0	157
Miscellaneous	105	0	0	0	0	105
Work Opp & Trans Bens	27	7	0	0	0	34
Moving Expenses	18	0	0	0	0	18
Storage Fees	62	2	0	0	0	64
Subtotal	860	28	1	0	0	889

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	111	8	0	0	0	119
Ongoing Rent	82	4	0	0	0	86
Rent Increase	295	9	0	0	0	304
Establishment of Home	88	3	0	0	0	91
Clothing	25	1	0	0	0	26
Client Share Rent Arrears	277	25	1	0	0	303
Miscellaneous	121	8	0	0	0	129
Work Opp & Trans Bens	30	11	1	0	0	42
Moving Expenses	15	1	0	0	0	16
Storage Fees	94	4	0	0	0	98
Subtotal	1,138	74	2	0	0	1,214

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	136	23	1	0	0	160
Ongoing Rent	105	23	0	0	0	128
Rent Increase	323	37	0	0	0	360
Establishment of Home	77	17	1	0	0	95
Clothing	20	6	0	0	0	26
Client Share Rent Arrears	349	67	1	0	0	417
Miscellaneous	127	8	0	0	0	135
Work Opp & Trans Bens	35	19	0	0	0	54
Moving Expenses	9	3	0	0	0	12
Storage Fees	60	3	0	0	0	63
Subtotal	1,241	206	3	0	0	1,450

CBCFA Data: FY 20 Year to Date

Number of Days from Completed Application Approval or Denial

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	127	9	2	0	0	138
Ongoing Rent	84	5	0	0	0	89
Rent Increase	245	1	0	0	0	246
Establishment of Home	44	2	0	0	0	46
Clothing	21	1	0	1	0	23
Client Share Rent Arrears	235	8	0	0	0	243
Miscellaneous	134	7	0	0	0	141
Work Opp & Trans Bens	19	6	0	0	0	25
Moving Expenses	21	1	0	0	0	22
Storage Fees	99	2	0	0	0	101
Subtotal	1,029	42	2	1	0	1,074

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	75	21	2	1	0	99
Ongoing Rent	73	66	7	1	0	147
Rent Increase	114	69	2	2	0	187
Establishment of Home	55	16	1	1	0	73
Clothing	17	3	1	0	0	21
Client Share Rent Arrears	116	151	5	2	0	274
Miscellaneous	63	28	0	1	0	92
Work Opp & Trans Bens	10	20	1	0	0	31
Moving Expenses	19	1	0	0	1	21
Storage Fees	59	22	0	1	0	82
Subtotal	601	397	19	9	1	1,027

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	62	1	0	0	0	63
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	7	0	0	0	0	7
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	52	0	1	0	0	53
Work Opp & Trans Bens	2	1	0	0	0	3
Moving Expenses	3	1	0	0	0	4
Storage Fees	20	0	0	0	0	20
						0
Subtotal	147	3	1	0	0	151

CBCFA Data: FY 20 Year to Date

Number of Days from Completed Application Approval or Denial

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	124	12	2	0	0	138
Ongoing Rent	57	4	0	0	0	61
Rent Increase	240	7	1	0	0	248
Establishment of Home	67	6	0	0	0	73
Clothing	13	0	0	0	0	13
Client Share Rent Arrears	284	18	0	0	0	302
Miscellaneous	101	4	0	0	0	105
Work Opp & Trans Bens	40	24	0	0	0	64
Moving Expenses	15	1	0	0	0	16
Storage Fees	60	0	0	0	0	60
Subtotal	1,001	76	3	0	0	1,080

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	170	8	1	0	0	179
Ongoing Rent	91	10	0	0	0	101
Rent Increase	524	19	1	0	0	544
Establishment of Home	92	3	0	0	0	95
Clothing	45	1	0	0	0	46
Client Share Rent Arrears	562	49	2	0	0	613
Miscellaneous	274	12	0	0	0	286
Work Opp & Trans Bens	29	17	0	0	0	46
Moving Expenses	32	2	0	0	0	34
Storage Fees	144	5	0	0	0	149
Subtotal	1,963	126	4	0	0	2,093

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	176	11	0	0	0	187
Ongoing Rent	147	22	0	0	0	169
Rent Increase	297	14	0	0	0	311
Establishment of Home	102	9	0	0	0	111
Clothing	15	6	0	0	0	21
Client Share Rent Arrears	192	29	1	0	0	222
Miscellaneous	106	7	0	0	0	113
Work Opp & Trans Bens	23	6	0	0	0	29
Moving Expenses	19	1	0	0	0	20
Storage Fees	110	5	0	0	0	115
Subtotal	1,187	110	1	0	0	1,298

CBCFA Data: FY 20 Year to Date**Number of Days from Completed Application Approval or Denial****Staten Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	78	10	2	0	0	90
Ongoing Rent	48	6	0	1	0	55
Rent Increase	90	4	0	0	0	94
Establishment of Home	34	7	1	0	0	42
Clothing	16	2	0	0	0	18
Client Share Rent Arrears	59	13	0	0	0	72
Miscellaneous	42	2	0	0	0	44
Work Opp & Trans Bens	24	7	1	0	0	32
Moving Expenses	10	0	0	0	0	10
Storage Fees	25	1	0	0	0	26
Subtotal	426	52	4	1	0	483

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	55	18	0	0	0	73
Ongoing Rent	35	19	0	0	0	54
Rent Increase	45	10	0	0	0	55
Establishment of Home	42	10	0	0	0	52
Clothing	14	0	0	0	0	14
Client Share Rent Arrears	41	44	4	0	0	89
Miscellaneous	21	5	0	0	0	26
Work Opp & Trans Bens	11	2	0	0	0	13
Moving Expenses	9	4	0	0	0	13
Storage Fees	39	19	0	0	0	58
Subtotal	312	131	4	0	0	447

CBCFA Data: FY 20 Year to Date

Number of Days from Approval to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1,016	107	7	1	0	1,131
Ongoing Rent	300	125	15	1	1	442
Rent Increase	926	520	127	14	1	1,588
Establishment of Home	560	52	1	0	0	613
Immigration Status	151	19	0	1	0	171
Clothing	1,855	318	33	0	1	2,207
Client Share Rent Arrears	1,021	158	18	1	0	1,198
Miscellaneous	254	57	13	1	0	325
Work Opp & Trans Bens	170	23	3	0	0	196
Moving Expenses	755	104	11	2	0	872
Storage Fees	0	0	0	0	0	0
Grand Total	7,008	1,483	228	21	3	8,743

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	86	2	0	0	0	88
Ongoing Rent	32	9	2	0	0	43
Rent Increase	71	22	6	2	0	101
Establishment of Home	48	0	0	0	0	48
Clothing	22	1	0	0	0	23
Client Share Rent Arrears	120	1	2	0	0	123
Miscellaneous	68	2	1	0	0	71
Work Opp & Trans Bens	25	1	2	0	0	28
Moving Expenses	21	0	0	0	0	21
Storage Fees	68	1	0	0	0	69
Subtotal	561	39	13	2	0	615

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	120	34	1	0	0	155
Ongoing Rent	20	22	2	0	0	44
Rent Increase	49	76	21	3	0	149
Establishment of Home	39	9	0	0	0	48
Clothing	16	5	0	1	0	22
Client Share Rent Arrears	210	76	12	0	0	298
Miscellaneous	117	54	7	0	0	178
Work Opp & Trans Bens	44	16	2	1	0	63
Moving Expenses	33	9	2	0	0	44
Storage Fees	102	40	7	2	0	151
Subtotal	750	341	54	7	0	1,152

CBCFA Data: FY 20 Year to Date

Number of Days from Approval to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	72	1	0	0	0	73
Ongoing Rent	73	0	0	0	0	73
Rent Increase	187	4	0	0	0	191
Establishment of Home	26	0	0	0	0	26
Clothing	10	0	0	0	0	10
Client Share Rent Arrears	121	1	0	0	0	122
Miscellaneous	92	1	0	0	0	93
Work Opp & Trans Bens	29	0	0	0	0	29
Moving Expenses	17	0	0	0	0	17
Storage Fees	59	0	0	0	0	59
Subtotal	686	7	0	0	0	693

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	81	12	1	1	0	95
Ongoing Rent	0	16	7	1	0	24
Rent Increase	13	73	67	8	0	161
Establishment of Home	62	8	0	0	0	70
Clothing	15	2	0	0	0	17
Client Share Rent Arrears	198	17	1	0	0	216
Miscellaneous	90	11	1	0	0	102
Work Opp & Trans Bens	12	5	6	0	0	23
Moving Expenses	11	0	0	0	0	11
Storage Fees	64	7	0	0	0	71
						0
Subtotal	546	151	83	10	0	790

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	78	11	0	0	0	89
Ongoing Rent	54	18	0	0	0	72
Rent Increase	181	76	3	0	0	260
Establishment of Home	55	4	0	0	0	59
Clothing	12	1	0	0	0	13
Client Share Rent Arrears	237	47	1	0	0	285
Miscellaneous	96	16	0	0	0	112
Work Opp & Trans Bens	24	12	0	0	0	36
Moving Expenses	7	1	0	0	0	8
Storage Fees	41	4	0	0	0	45
Subtotal	785	190	4	0	0	979

CBCFA Data: FY 20 Year to Date

Number of Days from Approval to Provision of Benefits

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	83	8	0	0	0	91
Ongoing Rent	19	7	0	0	0	26
Rent Increase	34	37	1	0	0	72
Establishment of Home	36	1	0	0	0	37
Clothing	17	2	0	0	0	19
Client Share Rent Arrears	146	12	1	0	1	160
Miscellaneous	110	14	1	0	0	125
Work Opp & Trans Bens	11	3	0	0	0	14
Moving Expenses	18	0	0	0	0	18
Storage Fees	84	5	1	0	0	90

Subtotal	558	89	4	0	1	652
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Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	48	20	3	0	0	71
Ongoing Rent	19	10	2	0	0	31
Rent Increase	44	34	4	0	0	82
Establishment of Home	37	14	1	0	0	52
Clothing	10	5	0	0	0	15
Client Share Rent Arrears	96	41	8	0	0	145
Miscellaneous	28	16	3	1	0	48
Work Opp & Trans Bens	9	4	1	0	0	14
Moving Expenses	7	6	1	0	0	14
Storage Fees	41	20	3	0	0	64

Subtotal	339	170	26	1	0	536
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Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	53	1	1	0	0	55
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	7	0	0	0	0	7
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	48	0	0	0	0	48
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	4	0	0	0	0	4
Storage Fees	17	1	0	0	0	18

Subtotal	131	2	1	0	0	134
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CBCFA Data: FY 20 Year to Date

Number of Days from Approval to Provision of Benefits

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	80	10	1	0	0	91
Ongoing Rent	11	8	1	0	0	20
Rent Increase	34	63	15	0	0	112
Establishment of Home	50	8	0	0	0	58
Clothing	8	2	0	0	0	10
Client Share Rent Arrears	158	71	7	0	0	236
Miscellaneous	54	24	4	0	0	82
Work Opp & Trans Bens	35	3	1	0	0	39
Moving Expenses	6	3	0	0	0	9
Storage Fees	36	14	0	0	0	50
Subtotal	472	206	29	0	0	707

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	98	2	0	0	0	100
Ongoing Rent	27	17	0	0	1	45
Rent Increase	216	71	9	1	0	297
Establishment of Home	72	3	0	0	0	75
Clothing	21	0	0	0	0	21
Client Share Rent Arrears	346	35	1	0	0	382
Miscellaneous	206	12	0	0	0	218
Work Opp & Trans Bens	27	1	0	0	0	28
Moving Expenses	20	1	0	0	0	21
Storage Fees	105	1	0	0	0	106
Subtotal	1138	143	10	1	1	1,293

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	131	3	0	0	0	134
Ongoing Rent	37	15	0	0	0	52
Rent Increase	72	52	1	0	1	126
Establishment of Home	84	4	0	0	0	88
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	156	13	0	0	0	169
Miscellaneous	72	6	0	0	0	78
Work Opp & Trans Bens	12	7	0	0	0	19
Moving Expenses	16	1	0	0	0	17
Storage Fees	91	11	0	0	0	102
Subtotal	679	112	1	0	1	793

CBCFA Data: FY 20 Year to Date**Number of Days from Approval to Provision of Benefits****Staten Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	52	2	0	0	0	54
Ongoing Rent	0	0	1	0	0	1
Rent Increase	12	6	0	0	0	18
Establishment of Home	18	0	0	0	0	18
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	37	2	0	0	0	39
Miscellaneous	24	2	1	0	0	27
Work Opp & Trans Bens	21	4	1	0	0	26
Moving Expenses	3	2	0	0	0	5
Storage Fees	16	0	0	0	0	16
Subtotal	190	18	3	0	0	211

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	34	1	0	0	0	35
Ongoing Rent	8	3	0	0	0	11
Rent Increase	13	6	0	0	0	19
Establishment of Home	26	1	0	0	0	27
Clothing	5	1	0	0	0	6
Client Share Rent Arrears	30	2	0	0	0	32
Miscellaneous	16	0	0	0	0	16
Work Opp & Trans Bens	3	1	0	0	0	4
Moving Expenses	7	0	0	0	0	7
Storage Fees	31	0	0	0	0	31
Subtotal	173	15	0	0	0	188

CBCFA Data: FY 20 Year to Date

Number of Days from Completed Application to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	736	362	40	7	1	1,146
Ongoing Rent	195	192	54	6	1	448
Rent Increase	631	677	254	27	1	1,590
Establishment of Home	376	222	16	1	0	615
Immigration Status	133	35	3	1	0	172
Clothing	1,299	802	144	13	2	2,260
Client Share Rent Arrears	860	286	57	3	0	1,206
Miscellaneous	125	173	34	9	0	341
Work Opp & Trans Bens	141	42	10	2	1	196
Moving Expenses	624	219	30	6	0	879
Storage Fees	0	0	0	0	0	0
Grand Total	5,120	3,010	642	75	6	8,853

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	59	28	0	0	1	88
Ongoing Rent	22	16	6	0	0	44
Rent Increase	52	31	11	5	0	99
Establishment of Home	34	14	0	0	0	48
Clothing	20	3	0	0	0	23
Client Share Rent Arrears	84	37	4	0	0	125
Miscellaneous	55	14	2	0	0	71
Work Opp & Trans Bens	15	11	2	0	0	28
Moving Expenses	16	4	1	0	0	21
Storage Fees	55	13	0	0	0	68
Subtotal	412	171	26	5	1	615

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	70	70	14	0	0	154
Ongoing Rent	10	28	7	0	0	45
Rent Increase	19	87	39	4	0	149
Establishment of Home	21	24	4	0	0	49
Clothing	14	5	2	1	0	22
Client Share Rent Arrears	138	122	36	2	0	298
Miscellaneous	92	71	14	0	0	177
Work Opp & Trans Bens	17	34	10	3	0	64
Moving Expenses	29	9	5	1	0	44
Storage Fees	83	50	15	2	0	150
Subtotal	493	500	146	13	0	1,152

CBCFA Data: FY 20 Year to Date**Number of Days from Completed Application to Provision of Benefits****Coney Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	62	11	0	0	0	73
Ongoing Rent	68	6	0	0	0	74
Rent Increase	172	20	0	0	0	192
Establishment of Home	24	2	0	0	0	26
Clothing	10	0	0	0	0	10
Client Share Rent Arrears	109	13	0	0	0	122
Miscellaneous	89	4	0	0	0	93
Work Opp & Trans Bens	22	8	0	0	0	30
Moving Expenses	17	0	0	0	0	17
Storage Fees	56	3	0	0	0	59
Subtotal	629	67	0	0	0	696

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	52	42	1	2	0	97
Ongoing Rent	0	8	11	5	0	24
Rent Increase	10	52	84	16	0	162
Establishment of Home	36	34	0	0	0	70
Clothing	14	3	0	0	0	17
Client Share Rent Arrears	140	81	2	1	0	224
Miscellaneous	67	34	1	0	0	102
Work Opp & Trans Bens	8	5	5	5	0	23
Moving Expenses	7	5	0	0	0	12
Storage Fees	51	22	0	0	0	73
Subtotal	385	286	104	29	0	804

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	46	44	1	0	0	91
Ongoing Rent	33	34	5	0	0	72
Rent Increase	116	128	16	0	0	260
Establishment of Home	29	28	2	0	0	59
Clothing	9	4	0	0	0	13
Client Share Rent Arrears	135	145	9	0	0	289
Miscellaneous	73	38	1	0	0	112
Work Opp & Trans Bens	10	27	2	0	0	39
Moving Expenses	6	2	0	0	0	8
Storage Fees	36	10	0	0	0	46
Subtotal	493	460	36	0	0	989

CBCFA Data: FY 20 Year to Date**Number of Days from Completed Application to Provision of Benefits****Greenwood**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	63	24	3	1	0	91
Ongoing Rent	8	18	0	0	0	26
Rent Increase	23	45	4	0	0	72
Establishment of Home	26	11	0	0	0	37
Clothing	16	3	0	0	0	19
Client Share Rent Arrears	128	35	1	0	2	166
Miscellaneous	100	21	5	0	0	126
Work Opp & Trans Bens	5	10	0	0	0	15
Moving Expenses	16	0	0	0	0	16
Storage Fees	68	22	0	1	0	91
Subtotal	453	189	13	2	2	659

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	15	36	16	3	0	70
Ongoing Rent	5	17	9	0	0	31
Rent Increase	12	48	23	1	0	84
Establishment of Home	11	31	8	1	0	51
Clothing	4	10	1	0	0	15
Client Share Rent Arrears	22	73	42	10	0	147
Miscellaneous	10	19	16	3	0	48
Work Opp & Trans Bens	3	5	6	0	0	14
Moving Expenses	3	6	3	1	1	14
Storage Fees	11	37	13	3	0	64
Subtotal	96	282	137	22	1	538

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	47	6	1	0	0	54
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	7	0	0	0	0	7
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	47	1	0	0	0	48
Work Opp & Trans Bens	1	1	0	0	0	2
Moving Expenses	3	1	0	0	0	4
Storage Fees	17	1	0	0	0	18
						0
Subtotal	122	10	1	0	0	133

CBCFA Data: FY 20 Year to Date

Number of Days from Completed Application to Provision of Benefits

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	52	37	2	1	0	92
Ongoing Rent	7	8	6	0	0	21
Rent Increase	11	64	37	0	0	112
Establishment of Home	29	28	1	0	0	58
Clothing	8	2	0	0	0	10
Client Share Rent Arrears	105	105	29	0	0	239
Miscellaneous	48	20	14	0	0	82
Work Opp & Trans Bens	9	27	5	0	0	41
Moving Expenses	6	2	1	0	0	9
Storage Fees	35	16	0	0	0	51
						0
Subtotal	310	309	95	1	0	715

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	101	12	0	0	0	113
Ongoing Rent	18	19	7	1	1	46
Rent Increase	169	93	34	1	0	297
Establishment of Home	65	12	0	0	0	77
Clothing	22	0	0	0	0	22
Client Share Rent Arrears	306	89	16	0	0	411
Miscellaneous	186	39	2	0	0	227
Work Opp & Trans Bens	14	21	1	0	0	36
Moving Expenses	20	2	0	0	0	22
Storage Fees	104	5	0	0	0	109
Subtotal	1,005	292	60	2	1	1,360

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	115	19	0	0	0	134
Ongoing Rent	22	29	2	0	0	53
Rent Increase	39	82	4	0	1	126
Establishment of Home	69	19	0	0	0	88
Clothing	6	2	0	0	0	8
Client Share Rent Arrears	108	60	1	0	0	169
Miscellaneous	63	14	1	0	0	78
Work Opp & Trans Bens	8	11	0	0	0	19
Moving Expenses	13	4	0	0	0	17
Storage Fees	79	24	0	0	0	103
						0
Subtotal	522	264	8	0	1	795

CBCFA Data: FY 20 Year to Date**Number of Days from Completed Application to Provision of Benefits****Staten Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	37	16	1	0	0	54
Ongoing Rent	0	0	1	0	0	1
Rent Increase	6	11	1	0	0	18
Establishment of Home	11	7	0	0	0	18
Clothing	5	2	0	0	0	7
Client Share Rent Arrears	17	20	1	0	0	38
Miscellaneous	19	7	1	0	0	27
Work Opp & Trans Bens	12	10	3	1	0	26
Moving Expenses	1	4	0	0	0	5
Storage Fees	13	3	0	0	0	16
Subtotal	121	80	8	1	0	210

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	17	17	1	0	0	14
Ongoing Rent	2	9	0	0	0	18
Rent Increase	2	16	1	0	0	27
Establishment of Home	14	12	1	0	0	21
Clothing	5	1	0	0	0	9
Client Share Rent Arrears	7	22	3	0	0	13
Miscellaneous	11	4	0	0	0	16
Work Opp & Trans Bens	1	3	0	0	0	4
Moving Expenses	4	3	0	0	0	7
Storage Fees	16	13	2	0	0	31
Subtotal	79	100	8	0	0	187

HOUSING SERVICES

	Active Cases @ FY 20.2 End	Capacity (units)	Capacity (%)
<u>Emergency Housing Occupancy</u>			
Commercial MOU/SRO Hotels			
Family	364	436	83.5%
Single	2,643	2,744	96.3%
Subtotal	3,007	3,180	94.6%
Transitional Congregate Facility	779	894	87.1%
<u>Non-Emergency Supported Housing Occupancy</u>			
Scatter Site	2,454	2,636	93.1%
Permanent Congregate facility	2,369	2,554	92.8%
Total	8,609	9,264	92.9%

FY 20.2	Requests	Referrals	Placements
<u>Emergency Housing Activity</u>			
Commercial MOU/SRO Hotels	3706	2,630	1,817
Transitional Congregate Facilities		730	559
<u>Non-Emergency Supported Housing Activity</u>			
Scatter Site I	1244	171	86
Permanent Congregate Facilities		245	65
Total	4,950	3,776	2,527

FY 20 Year to Date	Requests	Referrals	Placements
<u>Emergency Housing Activity</u>			
Commercial MOU/SRO Hotels	7,523	5,407	3,822
Transitional Congregate Facilities		1,433	1,125
<u>Non-Emergency Supported Housing Activity</u>			
Scatter Site I	2,712	444	111
Permanent Congregate Facilities		634	135
Total	10,235	7,918	5,193

Additional Housing Data: FY 20.2**FY 20.2 End**

Number of Commercial SRO Facilities	142 facilities / 3,180 units
Number of Transitional Housing Providers	16 facilities / 894 units
Emergency Housing Facilities Inspected ⁹	85
Average Length of Stay (number of days) for Emergency Placements ¹⁰	160.7
Number of facilities used to provide emergency shelter placed on non-referral status	0
Number of facilities used to provide emergency shelter placed on discontinuance of use status	0

⁹ The number of inspections includes a quarterly inspection and any follow-up inspections.

¹⁰ Average length of stay is based on exit date minus entry date.

Quarterly Emergency Housing Data *
FY 20.2

Center	Referrals (Referrals to an emergency housing facility)	Placements (Indicates placements of at least one night in an emergency housing facility)
Amsterdam	333	185
Brownsville	173	125
Coney Island	54	41
Crotona	179	133
Grand Concourse	292	191
Greenwood	172	125
Hamilton	237	154
Housing Placement Unit	54	39
Jerome	201	150
Kingsbridge	276	211
Queensboro	107	73
Serviceline	333	251
Staten Island	66	40
Waverly	153	99
Total	2,630	1,817

* Of those clients that were referred to a facility and were not placed, the vast majority are no-shows.

Non-Emergency Housing Data: Number of Days from Approval to Placement

FY 20.2

Center	0-15 days	16-30 days	31-45 days	46-75 days	76-100 days	101+ days	Total
Amsterdam	8	1	0	5	1	1	16
Brownsville	2	2	2	3	1	3	13
Coney Island	1	1	0	1	1	0	4
Crotona	2	2	2	2	0	2	10
Grand Concourse	2	3	0	1	0	4	10
Greenwood	6	2	1	0	0	4	13
Hamilton	6	3	2	3	1	1	16
Housing Placement Unit	1	1	0	0	2	5	9
Jerome	4	0	1	1	0	2	8
Kingsbridge	2	1	3	4	0	6	16
Queensboro	2	1	1	0	0	8	12
Serviceline	0	0	1	0	0	1	2
Staten Island	1	0	0	0	0	1	2
Waverly	7	3	1	3	2	4	20
Total	44	20	14	23	8	42	151

VOCATIONAL REHABILITATION ACTIVITY

Vocational Rehabilitation Services Program:	Total for FY 20.2	FY 20 Total
Computer Training	8	22
Individual Counseling Sessions	18	42
Job Club	8	18
Skills Day Sessions	13	21
Work Readiness Group	10	29

Clients With Earned Income ¹¹	FY 20.2 End	1804
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¹¹ This number reflects all active Cash Assistance cases budgeted for income.

Field Operations Staff

Total Number of Staff at End of FY 20.2

Center	Case Manager	Eligibility Specialist	PAA I	PAA II	PAA III	Sup I	Sup II	Sup III	Total Staff
Amsterdam	53	12	2	1	0	7	3	0	78
Brownsville	82	15	4	4	0	16	4	1	126
Coney Island	50	8	2	2	0	9	2	0	73
Crotona	41	10	3	2	0	9	4	0	69
Grand Concourse	59	15	2	2	0	9	2	0	89
Greenwood	64	14	3	3	0	12	4	0	100
Hamilton	53	10	3	3	0	10	2	0	81
Housing Placement Unit	10	1	1	6	1	1	1	0	21
Jerome	46	11	3	2	0	9	3	0	74
Kingsbridge	86	22	5	3	0	16	6	0	138
Queensboro	59	11	3	3	0	10	4	0	90
Serviceline	15	2	1	0	0	2	0	0	20
Staten Island	14	3	2	1	0	3	1	0	24
Waverly	25	7	2	2	0	5	3	0	44
Total	657	141	36	34	1	118	39	1	1,027

Case Staffing Ratio Based on Active Caseload *

Center	Cases			Staff			Family/ Staff Caseload Ratio	Single/ Staff Caseload Ratio	Overall Staff Caseload Ratio
	Family	Single	Total	Family	Single	Total			
Amsterdam	158	2,727	2,885	5	58	63	31.6	47.0	45.8
Brownsville	608	3,665	4,273	21	82	103	29.0	44.7	41.5
Coney Island	200	1,986	2,186	6	55	61	33.3	36.1	35.8
Crotona	265	2,199	2,464	11	43	54	24.1	51.1	45.6
Grand Concourse	326	3,032	3,358	12	58	70	27.2	52.3	48.0
Greenwood	233	2,799	3,032	8	72	80	29.1	38.9	37.9
Hamilton	151	2,501	2,652	5	60	65	30.2	41.7	40.8
Housing Placement Unit	37	145	182	3	8	11	12.3	18.1	16.5
Jerome	345	2,318	2,663	11	47	58	31.4	49.3	45.9
Kingsbridge	462	4,088	4,550	18	90	108	25.7	45.4	42.1
Queensboro	234	2,647	2,881	10	62	72	23.4	42.7	40.0
Staten Island	87	727	814	3	15	18	29.0	48.5	45.2
Waverly	0	1,436	1,436	0	33	33	NA	43.5	43.5
Totals	3,106	30,270	33,376	113	683	796	27.5	44.3	41.9

*Active caseload as of Dec 31, 2019.

Quarterly Fair Hearings FY 20.2

Center	Hearings Requested	Decisions Rendered in Favor of Client	Compliance Within 30 Days	Compliance After 30 Days	Pending as of 12/31/19
Amsterdam	27	4	4	0	0
Brownsville	61	14	14	0	0
Coney Island	26	7	7	0	0
Crotona	34	3	3	0	0
Grand Concourse	58	14	14	0	0
Greenwood	35	7	7	0	0
Hamilton	46	5	5	0	0
Jerome	35	6	6	0	0
Kingsbridge	50	7	7	0	0
Queensboro	34	9	9	0	0
Staten Island	15	3	3	0	0
Waverly	22	8	8	0	0
Total	443	87	87	0	0

Decisions Rendered in Favor of Client	87
Article 78 Proceedings	1