FY 2021 AGENCY QUARTERLY DIVERSITY AND EEO REPORT

| AGENCY NAME: | DEPARTMENT OF YOUTH AND COM | MUNITY DEVEL | OPMENT | |
|---------------------------------------|---|--------------|---|---------------|
| | Quarter (July -September), due Novembe Quarter (January -March), due April 30, 2 | - | 2nd Quarter (October - Dece 4th Quarter (April -June), due | |
| Prepared by : Lisa Thornton | Click or tap here to enter text. | EEO Officer | Click or tap here to enter text. | 917 618 1612 |
| Name | Title | | E-mail Address | Telephone No. |
| Date Submitted | d: | | | |
| FOR DCAS USE | ONLY: Date Red | ceived: | | |

INSTRUCTIONS FOR FILLING OUT QUARTERLY REPORTS FY 2021

[NOTE: These forms are cumulative. For Q2, Q3 and Q4 use previous quarter's submission to update]

- 1. Please save this file as 'XXXX Quarter X FY 2021 DEEO Quarterly Report.Part I' where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity and EEO Training Summary" details in the attached Excel file. Under Section 10 ("Other"), include training classes coorganized or co-sponsored by your agency EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Mark progress in check boxes in the column for the current quarter. NOTE: DELAYED = behind schedule; DEFERRED = put off until later when better resources become available.
- 4. Please save the Excel file as 'XXXX Quarter X FY 2021 DEEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.

PART I: NARRATIVE SUMMARY

I. COMMITMENT AND ACCOUNTABILITY STATEMENT BY THE AGENCY HEAD

| Distributed to all agency employees? | 🛛 Yes, On (Date): January 4, 2021 and July 9, 2020 | 🗆 No |
|--------------------------------------|--|------|
| | 🛛 By e-mail | |
| | Posted on agency intranet | |
| | Other | |

II. RECOGNITION AND ACCOMPLISHMENTS

The agency recognized employees, supervisors, managers, and units demonstrating superior accomplishment in diversity and equal employment opportunity through the following:

Diversity & EEO Awards

□ Diversity and EEO Appreciation Events

Public Notices

Positive Comments in Performance Appraisals

Other (please specify): ______

* Please describe D&EEO Awards and/or Appreciation Events below:

III. WORKFORCE REVIEW AND ANALYSIS

1. Agency Headcount as of the last day of the quarter was:

Q1 (9/30/2020): _____ Q2 (12/31/2020): 549

Q3 (3/31/2021): _____ Q4 (6/30/2021): _____

2. Agency reminded employees to update self-ID information regarding race/ethnicity, gender, and veteran status.

Yes , On (Date): September 3, 2020 and October 29, 2020

3. The agency conducted a review of the dashboard sent to the EEO Officer with demographic data and trends, including workforce composition by job title, job group, race/ethnicity and gender; new hires, promotions and separation data; and utilization analysis.

| 🛛 Yes , On (Dates): | <u>January 21, 2021</u> | | | |
|---------------------|-------------------------|------------------------|-----------------|-----------------|
| The review was | 🛛 Human Resources | 🛛 Human Resources | Human Resources | Human Resources |
| conducted with: | 🗆 Agency Head | Agency Head | Agency Head | Agency Head |
| | 🛛 General Counsel | 🛛 General Counsel | General Counsel | General Counsel |
| | 🛛 Other Chief of Staff | 🛛 Other Chief of Staff | □ Other | Other |
| | □ Not conducted | □ Not conducted | □ Not conducted | □ Not conducted |

IV. EEO, DIVERSITY, INCLUSION, AND EQUITY INITIATIVES FOR FY 2021

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity and EEO Plan for FY 2021 - <u>Proactive Strategies to Enhance Diversity, EEO and Inclusion</u>:

A. WORKFORCE:

| Please list the Workforce Goal(s) included in <i>Section</i> <i>IV: Proactive Strategies to Enhance Diversity, EEO and</i> <i>Inclusion,</i> which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others): | Please describe the steps that your agency has taken to meet the Workforce Goal(s) set/declared in your plan. Include steps that were taken or considered to build an inclusive and sustainable pipeline for your agency across all levels. | Q1 Update | Q2 Update | Q3 Update | Q4 Update |
|--|---|---|--------------|--------------|--------------|
| DYCD has established an Equity Workgroup. The charge of the group is to increase the agency's recruitment efforts, ensure that there is promotability by occupational group and increase awareness of equity issues and racial inequities | Equity Workgroup met on August 18, September 22 and October 27, 2020 Measures were discussed to ensure that our recruitment efforts were enhanced Corresponded with DCAS to ensure that the Education, Experience and Credentialing of DYCD staff was reflected on the Open Competitive and Promotional Administrative Community Relations Specialist and Associate Contract Specialist exams This would ensure that candidates had the competencies to be successful and remain in our workforce | □ Planned □ Not started ⊠ Ongoing □ Delayed □ Deferred □ Completed | | | |

| | Targeted outreach has been done to encourage pure provisional, Step up provisional and non-competitive staff to take appropriate civil service exams. conducted several Civil Service 101 sessions for managers and provisional employees | | | | |
|--|---|---|-------------|-------------|------------|
| | DYCD has worked to standardize pre Retirement Planning for eligible employees. Conducted several seminars in which NYCERs, Social Security and deferred compensation were presenters. Circulated information in webinar being hosted by each entity, HR conducts pre-retirement sessions for staff as well as provided resources for employees considering retirement. DYCD has conducted succession planning for those positions to be vacated by retirees | Planned Not started Ongoing Delayed Deferred Completed | | | |
| | 2 | Planned Not started Ongoing Delayed Deferred Completed | | | |
| Describe steps that were taken or considered to address und exists in the current quarter. | erutilization identified through quarterly workforce | reports. Please list Jo | ob Groups w | here underu | tilization |
| No underutilization was found in CEEDs data. | | | | | |

B. WORKPLACE:

| Please list the Workplace Goal(s) included in <i>Section</i> <i>IV: Proactive Strategies to Enhance Diversity, EEO and</i> <i>Inclusion,</i> which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys): | Please describe the steps that your agency has taken to meet the Workplace Goal(s) set/declared in your plan. Include steps that were taken or considered to create an inclusive work environment that values differences that each of your unique employees brings to work, and to maintain focus on retaining talent across all levels. | Q1 Update | Q2 Update | Q3 Update | Q4 Update |
|--|--|---|--------------|--------------|--------------|
| DYCD has established a workgroup to review the core competencies of higher-level managers in the titles of Director and Deputy Director including their participation in Diversity training and initiatives | DYCD launched it's first universally adopted set of core competencies in October for all supervisors DYCD shared with Staff who Linked in learning opportunities Defining and Achieving Professional goals and Yearly Planning to Support goa1. | Planned Not started Ongoing Delayed Deferred Completed | | | |
| | DYCD released the cohort opportunity and training goals for supervisors. The roll out beginning on February 8 | ☑ Planned ☑ Not started □ Ongoing □ Delayed □ Deferred | | | |

| | will be to supervisors with diverse experience from a variety of units | Completed | | | |
|--|--|------------------------|---------------|-----------------|-------------|
| | DYCD made available to hiring managers Structured Interviewing and Unconscious Bias as well as Structured Interviewing Understanding Unconscious bias. Sixteen (16) managers availed themselves of these training this quarter | Deferred Completed | | | |
| Please specify any other EEO-related activities during the qua briefly the activities, including the dates when the activities of | | noting diversity, nev | wsletters/art | icles, etc.) ar | id describe |
| DYCD's EEO Office disseminates quarterly and EEO Diversity quarter, information was provided on the 55a program. | and Inclusion newsletter. Each edition contains inf | ormation on cultur | es and prote | cted classes. | Last |

C. COMMUNITY:

| Please list the Community Goal(s) included in <i>Section</i> <i>IV: Proactive Strategies to Enhance Diversity, EEO</i> <i>and Inclusion,</i> which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., community outreach and engagement, MWBE participation and customer satisfaction surveys): | Please describe the steps that your agency has taken to meet the Community Goal(s) set/declared in your plan. Include steps that were taken or considered to establish your agency as a leading service provider to the citizens of New York City focused on inclusion and cultural competency, while reflecting the vast communities that are served. | Q1 Update | Q2 Update | Q3 Update | Q4 Update |
|---|---|---|--------------|--------------|--------------|
| Undertake initiatives to improve community relations, community awareness, and to engage communities being served in recruitment efforts, service development and delivery. | DYCD's Youth Advisory Council conducted on December 8, 2020 an "Equity in Education" virtual Town Hall meeting. | Planned Not started Ongoing Delayed Deferred Completed | | | |
| | DYCD Barbershop Talk Series - Leaving 2020 in the Rear View! This forum allows for the monthly discussion of topics that are relevant to men and dads sponsored by DYCD funded fatherhood initiative Held Tuesday, December 29th, 6- 8pm | Planned Not started Ongoing Delayed Deferred Completed | | | |

| | DYCD invests in building the capacity of nonprofit organizations as a strategy for ensuring that youth and families receive high quality, effective services. Last seminar: Paycheck Protection Program Loan Overview for Nonprofits | Planned Not started Ongoing Delayed Deferred Completed | | | |
|--|--|---|--------------|----------------|---------|
| Please specify any other Community-directed activities durin fairs, etc.) and describe briefly the activities, including the da | | Il programs, promot | ion of agenc | y services, co | mmunity |
| | | | | | |

V. <u>RECRUITMENT</u>

A. RECRUITMENT EFFORTS

| Please list Recruitment Strategies and Initiatives which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training): | Please describe the steps that your agency has taken to meet the Recruitment Goal(s) set/declared in your plan. | Q1 Update | Q2 Update | Q3 Update | Q4 Update |
|--|---|---|--------------|--------------|--------------|
| | DYCD currently does not have approval authority to fill discretionary hires. However, the equity group met and discuss measure to increase awareness of our employment opportunity. | Planned Not started Ongoing Delayed Deferred Completed | | | |
| | Candidates who are being considered for internal opportunities are review by a committee consisting of the hiring manager, supervisor, chief of staff, Deputy Commissioner for Administration and the EEO officer. | Planned Not started Ongoing Delayed Deferred Completed | | | |

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| 🗆 Pla | Planned | | |
|-------|-------------|--|--|
| | Not started | | |
| | Ongoing | | |
| | Delayed | | |
| | Deferred | | |
| | Completed | | |
| | - | | |

B. INTERNSHIPS/FELLOWSHIPS

| Public Service Corps M F N-B | lf-ID data |
|---|------------|
| | _OU |
| | _OU |
| Summer College Interns M F N-B | _OU |
| Summer Graduate Interns M F N-B | _0U |
| Other (specify): Pace 18 4 Asian, 9 Whites, 2 Blacks 1 unknown M_7_ F_8_ N-B | 0U |

C. 55-A PROGRAM

The agency uses the 55-a Program to hire and retain qualified individuals with disabilities.

Currently, there are <u>2</u> [number] 55-a participants.

| During the 1st Quarter, | a total of _ | [number] new applications for the program were received | • |
|-------------------------|--------------|---|---|
| During the 1st Quarter | particip | pants left the program due to [state reasons] | |

During the 2nd Quarter, a total of _____ [number] new applications for the program were received. During the 2nd Quarter ____ participants left the program due to [state reasons] ______.

During the 3rd Quarter, a total of _____ [number] new applications for the program were received. During the 3rd Quarter ____ participants left the program due to [state reasons] _____.

| During the 4th Quarter, | a total of | [number] new applicat | ions for the progra | am were received. |
|--------------------------|------------|-------------------------|---------------------|-------------------|
| During the 4th Quarter _ | participan | ts left the program due | to [state reasons] | · |

The 55-a Coordinator has achieved the following goals:

| 1. | Disseminated 55-a information – by e-mail: 🛛 Yes 🛛 No |
|----|---|
| | in training sessions: 🛛 Yes 🖓 No |
| | on the agency website: 🛛 Yes 🗆 No |
| | through an agency newsletter: 🛛 Yes 🗌 No |

- 2. _____
- 3.

VI. <u>SELECTION (HIRING AND PROMOTION)</u>

Please review Section VI of your Annual Plan and describe your activities for this quarter below:

| Please list additional Selection Strategies and Initiatives which you set/declared in your FY 2021 Diversity and EEO Plan (include use of structured interview, EEO or APO representatives observing interviews, review of placements, review of e-hire applicant data) | Please describe the steps that your agency has taken to meet the Selection (Hiring and Promotion) Goal(s) set/declared in your plan. | Q1 Update | Q2 Update | Q3 Update | Q4 Update |
|--|--|---|--------------|--------------|--------------|
| Career Counseling: Advising employees of opportunities for promotion and career development; Notification of promotion/transfer opportunities | DYCD advertises position on its internal intranet as well as NYC careers | Planned Not started Ongoing Delayed Deferred Completed | | | |
| Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires), especially for mid- and high-level discretionary positions | Review is conducted by hiring manager, supervisor of unit, chief of Staff, Deputy Commissioner for Administration and EEO Officer. | Planned Not started Ongoing Delayed Deferred Completed | | | |
| Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires) filled through civil service lists | Review is done by EEO Officer and Career Counselor | Planned Not started Ongoing Delayed Deferred Completed | | | |

| Describe the role of agency EEO Officer and other EEO staff in the selection of candidates for appointment or promotion (pre- and post- appointment) | EEO Officer reviews interview questions for appropriateness and relevance. Additionally, she review the CEEDS data to ensure no underutilization exists and that candidate pool is representative of | Planned Not started Ongoing Delayed Deferred Completed | | | |
|---|--|---|-------------|-------------|-------------|
| Analyzing the impact of layoffs or terminations on racial, gender and age groups | community. Adverse Impact Analysis is performed | Planned Not started Ongoing Delayed Deferred Completed | | | |
| Other: | | Planned Not started Ongoing Delayed Deferred Completed | | | |
| During this Quarter the Agency activities included: | 25 # of Vacancies 0 # of New Hires 0 # of New Promotions | # # # | # # # | # # # | # # # |

VII. <u>TRAINING</u>

Please provide your training information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

VIII. REASONABLE ACCOMMODATION

Please report all reasonable accommodation requests and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: <u>https://mspwva-dcslnx01.csc.nycnet/Login.aspx</u>

IX. COMPLIANCE AND IMPLEMENTATION OF REQUIREMENTS UNDER EXECUTIVE ORDERS AND LOCAL LAWS

A. EXECUTIVE ORDER 16: TRAINING ON TRANSGENDER DIVERSITY AND INCLUSION

Please provide E.O. 16 Training Information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

B. LOCAL LAW 92: ANNUAL SEXUAL HARASSMENT PREVENTION TRAINING

Please provide Sexual Harassment Prevention Training Information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

C. LOCAL LAW 97: ANNUAL SEXUAL HARASSMENT REPORTING

| - | ency has entere prmation as the | | ment Complaint Data | in the DCAS Citywide Complaint Tracking System and updates | | | |
|----------------------|---|----------------------|-------------------------------|--|--|--|--|
| Q1 🛛 | Q2 | 2 🛛 | Q3 🗆 | Q4 🗆 | | | |
| ⊠ The age as they | - | ed all types of comp | laints in the DCAS Cit | wide Complaint Tracking System and updates the information | | | |
| oxtimes The age | ency ensures th | at complaints are c | losed within 90 days. | | | | |
| - | Report all complaints and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: <u>https://mspwva-dcslnx01.csc.nycnet/Login.aspx</u> | | | | | | |

D. LOCAL LAW 101: CLIMATE SURVEY

Please provide a short description of your efforts to analyze the results of climate survey in your agency.

Describe any follow-up measures taken to address the results of the climate survey:

_____ Weekly reminders were sent to staff encouraging that they participate in the climate survey. Managers and unit heads were asked to mind their staff of the importance of their participation

X. AUDITS AND CORRECTIVE MEASURES

Please choose the statement that applies to your agency.

The agency is <u>NOT</u> involved in an audit conducted by NYC EEPC or another governmental agency specific to our EEO practices.

□ The agency is involved in an audit; please specify who is conducting the audit: ______.

Attach the audit recommendations by NYC EEPC or the other auditing agency.

The agency has submitted or will submit to OCEI an amendment letter, which shall amend the agency plan for FY 2021.

APPENDIX: [AGENCY NAME] EEO PERSONNEL DETAILS

EEO PERSONNEL FOR _____ QUARTER, FISCAL YEAR 2021

A. PERSONNEL CHANGES

| Personnel Changes this Quarte | r: 🛛 No Changes | Number of Additions: | Number of Deletions: | |
|---|--|--|--|--|
| | | | | |
| Nature of change | □ Addition □ Deletion | □ Addition □ Deletion | □ Addition □ Deletion | |
| Date of Change in EEO Role | Start Date or Termination Date: | Start Date or Termination Date: | Start Date or Termination Date: | |
| NOTE: Please attach CV/Resume | of new staff to this report | | | |
| For New EEO Professionals: | | | | |
| Name & Title | | | | |
| EEO Function | EEO Officer EEO Counselor EEO Trainer EEO Investigator 55-a Coordinator Other: (specify) | EEO Officer EEO Counselor EEO Trainer EEO Investigator 55-a Coordinator Other: (specify) | EEO Officer EEO Counselor EEO Trainer EEO Investigator 55-a Coordinator Other: (specify) | |
| Proportion of Time Spent on EEO Duties | □ 100% □ Other: (specify %): | □ 100% □ Other: (specify %): | □ 100% □ Other: (specify %): | |
| Completed Trainings: | | | | |
| EEO Awareness Diversity & Inclusion IgbTq: The Power of Inclusion Sexual Harassment Prevention | Yes No Yes No Yes No Yes No Yes No | Yes No Yes No Yes No Yes No Yes No | Yes No Yes No Yes No Yes No | |
| Unconscious Bias Training Source(s): | □ Yes □ No □ DCAS □ Agency □ Other | □ Yes □ No □ DCAS □ Agency □ Other | □ Yes □ No □ DCAS □ Agency □ Other | |

B. <u>CONTACT INFORMATION (Please list ALL current EEO professionals)</u>

DIVERSITY AND EEO STAFFING IN [AGENCY NAME] AS OF QUARTER FY 2021 *

| EEO\Diversity Role | Name | <u>Civil Service Title</u> | % of Time <u>Devoted to EEO</u> <u>& Diversity</u> <u>Functions</u> | Office E-mail Address | Telephone # |
|--|--|----------------------------|--|-------------------------------------|-------------|
| Diversity & Inclusion Officer | | | | | |
| EEO Officer/Director | Lisa Thornton | Admin Staff Analyst | | | |
| Deputy EEO Officer | | | | | |
| ADA Coordinator | Lisa Thornton | | | | |
| Disability Rights Coordinator | Timothy Johnson | | | | |
| Disability Services Facilitator | Lisa Thornton/Ruma Debi | | | | |
| 55-a Coordinator | Lisa thornton | | | | |
| Career Counselor | Jemar ward | | | | |
| EEO Counselor | Ruma Debi | | | | |
| EEO Investigator | | | | | |
| EEO Counselor\ Investigator | Andrew Miller | | | | |
| Investigator/Trainer | | | | | |
| EEO Training Liaison | Timothy Johnson | | | | |
| Other (describe) | | | | | |
| | I ponnel filling the specified role). You | | | l to the civil service title. If | there is an |

EEO\Diversity role that your staff performs that is not on the list above you may indicate it on the chart.