

TOP TEN - FISCAL YEAR 2008

	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Year to Date Comparison			Latest Month Comparison	
													Current FYTD 2008	Prior FYTD 2007	FYTD Comparison 08 vs. 07	Jun-07	% Change June 08 vs. June 07
INCREASE THE NUMBER OF PEOPLE PREVENTED/DIVERTED FROM HOMELESSNESS																	
Number of new single adults	949	938	836	883	872	863	896	799	856	858	807	773	10,330	10,048	3%	824	-6%
Number of new eligible families	460	499	454	542	457	507	489	439	520	495	500	485	5,847	7,152	-18%	426	14%
Repeat single adults	1,922	1,869	1,758	1,884	1,844	1,782	2,000	1,766	1,907	1,734	1,640	1,605	12,601	11,849	6%	1,651	-3%
Repeat families	378	477	397	423	398	391	388	342	393	412	388	409	4,796	4,640	3%	305	34%
Average Daily Census of Individuals	34,132	34,807	35,356	36,004	35,813	35,433	35,239	34,941	34,637	34,292	34,038	33,248	34,828	34,207	2%	34,683	-4%
Average Daily Single Adult Census	6,763	6,762	6,793	6,890	6,875	6,899	6,920	6,986	6,976	6,926	6,762	6,642	6,850	7,260	-6%	6,813	-3%
Average Daily Family Census	9,192	9,221	9,340	9,513	9,413	9,254	9,167	9,022	8,912	8,827	8,723	8,613	9,100	9,020	1%	9,251	-7%
REDUCE STREET HOMELESSNESS																	
Placements by outreach in shelters, drop-in centers or treatment programs (duplicated)	326	333	185	269	194	278	396	201	224	232	195	145	2,978	4,610	-35%	321	-55%
Homeless Outreach Population Estimate																	
Brooklyn Surface Area Estimate	NA	NA	NA	NA	NA	NA	336	NA	NA	NA	NA	NA	336	445	-24%	NA	NA
Manhattan Surface Area Estimate	NA	NA	NA	NA	NA	NA	1,263	NA	NA	NA	NA	NA	1,263	1,040	21%	NA	NA
Staten Island Surface Area Estimate	NA	NA	NA	NA	NA	NA	152	NA	NA	NA	NA	NA	152	136	12%	NA	NA
Queens Surface Area Estimate	NA	NA	NA	NA	NA	NA	135	NA	NA	NA	NA	NA	135	186	-27%	NA	NA
Bronx Surface Area Estimate	NA	NA	NA	NA	NA	NA	279	NA	NA	NA	NA	NA	279	324	-14%	NA	NA
Subway Estimate	NA	NA	NA	NA	NA	NA	1,141	NA	NA	NA	NA	NA	1,141	1,624	-30%	NA	NA
Total NYC Estimate	NA	NA	NA	NA	NA	NA	3,306	NA	NA	NA	NA	NA	3,306	3,755	-12%	NA	NA
INCREASE CLIENT ENGAGEMENT AND RESPONSIBILITY																	
Transfers																	
Percent of single adults with more than one facility transfer	5%	13%	15%	15%	16%	17%	18%	19%	20%	20%	22%	23%	18%	15.1%	3%	20%	3%
Percent of families with more than one facility transfer	1%	1%	1%	1%	2%	2%	2%	2%	2%	3%	3%	3%	1.7%	2.1%	0%	4%	-1%
REDUCE SHELTER LENGTH OF STAY (LOS)																	
Average LOS for adults (in days)	22	22	22	22	22	22	22	21	22	21	21	21	87	93	-6%	22	-1%
Average LOS for families (in days)	353	354	355	352	352	351	350	350	346	345	343	355	350	325	8%	349	2%
Percent of adults that are long term stayers	11%	11%	11%	10%	10%	10%	10%	10%	10%	10%	9%	9%	10%	12%	-1%	11%	-18%
Percent of families that are long term stayers	18%	18%	19%	18%	18%	19%	19%	20%	20%	20%	20%	19%	19%	17%	2%	17%	2%
INCREASE PLACEMENT OF DHS CLIENTS INTO PERMANENT HOUSING																	
Percent of single adults placed into permanent housing of those served	8%	10%	8%	10%	9%	9%	9%	8%	9%	9%	9%	10%	36%	0%	4%	7%	3%
Percent of families placed into permanent housing of those served	6%	5%	5%	5%	6%	6%	6%	7%	7%	7%	7%	6%	32%	28%	4%	5%	1%
Total single adults placed in permanent housing	764	961	772	964	886	877	837	723	893	844	893	909	10,323	9,205	12%	628	45%
Total families placed in permanent housing	597	553	522	533	597	640	632	693	669	699	709	619	7,463	6,188	21%	510	21%
REDUCE RE-ENTRIES INTO THE SHELTER SYSTEM																	
Percent of single adults placed into housing who returned to DHS within a year	16%	14%	15%	15%	16%	9%	11%	12%	9%	15%	8%	10%	13%	14%	0%	18%	-8%
Percent of families placed in permanent housing who returned to DHS within one year	5.3%	4.9%	3.0%	4.2%	4.7%	4.0%	5.9%	4.0%	5.0%	4.3%	4.0%	2.4%	4.3%	3.8%	0.5%	4.9%	-0.6%
Percent of families placed in permanent housing who returned to DHS within two years	9.8%	11.1%	11.2%	12.5%	8.9%	10.3%	11.9%	10.6%	7.6%	9.6%	12.1%	10.4%	10.5%	7.2%	3.4%	12.5%	-0.6%
IMPROVE ADMINISTRATIVE EFFICIENCIES AND REVENUE MAXIMIZATION TO SUPPORT SERVICES																	
Percent of families on Public Assistance	76%	76%	75%	76%	77%	77%	76%	76%	77%	78%	79%	78%	77%	78%	-2%	79%	0%
Average RFP cycle time (in days)	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
INCREASE THE NUMBER OF TRAINED AND QUALIFIED STAFF																	
Percent of vacancies agency-wide	9%	14%	14%	11%	12%	12%	15%	14%	14%	14%	16%	16%	16%	7%	9%	7%	9%
MAINTAIN SHELTER SAFETY AND CLEANLINESS																	
External inspections																	
Average number of Calahan deficiencies per site	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0.8	NA	0.8	0.7	12%	NA	NA
INCREASE INTERAGENCY COORDINATION AND CROSS SYSTEM COLLABORATION																	
Number of joint projects with other public agencies	DNA	DNA	DNA	DNA	DNA	DNA	DNA	DNA	DNA	DNA	DNA	DNA	DNA	62	NA	DNA	NA