New York City Department of Correction Monthly Report on Medical Appointment Non-Production April 2021

Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments. Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.

Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phoneline to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up case frequently have appointments scheduled for them by CHS on their behalf. The below data represents the non-unique number of incarcerated individuals who were not produced to their CHS scheduled medical appointment for April 2021.

April 2021 Overall Non-Production Report									
Facility	Court	Visits	Production Refusal ¹	Walkout ²	Programming	Barbershop	Recreation	Other ³	Total
AMKC	27	1	3345	32	7	0	1	896	4309
GRVC	14	0	1482	1	0	0	0	6	1503
MDC	0	0	0	0	0	0	0	0	0
NIC INFIRM	5	0	0	0	3	0	0	2	10
NIC MAIN	26	0	0	0	16	0	2	18	62
OBCC	31	2	453	11	10	0	0	694	1201
RMSC	48	3	413	19	9	0	0	25	517
RNDC	27	3	1410	13	32	0	47	998	2530
VCBC	25	0	631	0	0	0	4	51	711
Total	203	9	7734	76	77	0	54	2690	10843

¹ Production Refusal is a term used to describe an incarcerated individual who refuses to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later date.

² Walkout is a term used to describe an incarcerated individual who is escorted to the clinic for their CHS scheduled medical appointment but decides to leave the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later date.

³ Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school, religious services, or commissary, when an escort is not available, or when movement is limited due to a lockdown, search, or alarm.

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April 2021 Production Refusal Reasons							
Facility	"I Do Not Want The Service/ I Do Not Want to Go to The Service" ⁴	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total			
AMKC	1934	3	2408	3345			
GRVC	853	0	629	1482			
MDC	0	0	0	0			
NIC INFIRM	0	0	0	0			
NIC MAIN	0	0	0	0			
OBCC	344	1	108	453			
RMSC	387	19	7	413			
RNDC	752	124	534	1410			
VCBC	0	0	631	631			
Total	3270	147	4317	7734			

April 2021 Walkout Reasons						
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total		
AMKC	0	0	32	32		
GRVC	0	1	0	1		
MDC	0	0	0	0		
NIC INFIRM	0	0	0	0		
NIC MAIN	0	0	0	0		
OBCC	3	8	0	11		
RMSC	5	14	0	19		
RNDC	13	0	0	13		
VCBC	0	0	0	0		
Total	21	23	32	76		

⁴ In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.