

**Human Resources Administration's (HRA) Report on Average Wait Time at Job and SNAP Centers
July 2021**

* Temporarily closed as of April 2020 due to COVID-19

Note: Tickets attributed to closed centers have been excluded

Citywide Average Wait Times

Center Name	Center Number	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21
Job Centers														
Bushwick	66													0:21
FSCC Bronx*	17													
FSCC Brooklyn*	17													
FSCC Queens*	17													
Clinton Hill	67	0:47	1:05	1:07	1:19	1:19	2:02	1:16	0:58	0:43	0:34	0:39	0:51	0:53
Concourse	45													0:22
Coney Island	63	0:30	0:40	0:45	0:56	0:59	1:15	1:10	0:51	0:51	0:39	0:43	0:52	0:47
Crotona	46	1:04	0:52	1:01	1:06	1:12	1:36	1:13	0:43	0:45	0:32	0:35	0:36	0:29
Dekalb	64													0:21
Dyckman	35													0:32
East End*	23													
Fordham*	44													
Hunt's Point	40													0:10
Jamaica*	54													
Queens	53	0:35	0:44	0:56	1:27	1:47	2:00	1:07	0:48	0:52	0:29	0:38	1:06	1:25
Refugee*	47													
Richmond	99	0:24	0:35	0:36	0:52	0:49	0:54	0:38	0:38	0:37	0:28	0:36	0:36	0:45
Rider	38	1:06	1:29	1:48	1:03	1:45	1:23	1:06	0:52	1:11	0:53	0:51	0:58	1:32
Rockaway	79													0:16
Southern Brooklyn*	70													
St. Nicholas*	18													
Veterans*	62													
Waverly	13	0:43	0:41	0:52	1:15	1:47	2:07	1:47	0:59	1:02	0:50	1:01	1:14	1:10
Total Monthly Average CA		0:41	0:50	0:59	1:03	1:19	1:31	1:07	0:48	0:50	0:37	0:41	0:49	0:43
NCA SNAP Centers														
		Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21
Concourse	S45													0:21
Coney Island*	S22													
Crotona	S46	0:40	0:54	1:09	1:27	2:14	1:34	1:35	0:46	0:36	0:35	0:38	0:48	0:51
Washington Heights	S13													0:15
East End*	S02													
East New York	S28													0:44
Hunt's Point*	S40													
Jamaica*	S54													
Queens	S53	0:53	0:56	0:43	0:50	1:36	1:39	0:39	0:41	0:52	1:05	1:03	1:03	0:57
Richmond	S99	0:04	0:05	0:09	0:11	0:10	0:16	0:06	0:05	0:05	0:06	0:07	0:07	0:08
Rockaway	S79													0:08
SSI*	S15													
Waverly	S19	0:11	0:18	0:21	0:31	0:44	0:38	0:40	0:21	0:16	0:25	0:11	0:14	0:19
Williamsburg	S21													0:11
Total Monthly Average NCA SNAP		0:25	0:33	0:34	0:44	1:09	1:00	0:54	0:28	0:28	0:35	0:30	0:34	0:26
Citywide Monthly Average Wait Time		0:38	0:48	0:55	1:00	1:17	1:25	1:04	0:44	0:46	0:37	0:39	0:46	0:39