

ACTIVATION STATUS: NYC EMERGENCY MANAGEMENT EMERGENCY OPERATIONS CENTER IS ACTIVATED.
PLEASE NOTE: Program staff will respond to inquiries and requests as soon as possible. We appreciate your patience and support.

Welcome our New Team Member!



We want to announce that our new AmeriCorps Member has started their service here at NYC Emergency Management. You may recognize Amy Joy Robateau, as the former Chief of Bronx Division 3 CERT. Amy will be responsible for working alongside NYC CERT program staff for the next 10 months developing new training and exercises to build upon the skills necessary for emergency deployments.

20th ANNIVERSARY at Gracie Mansion



MONDAY RADIO ROLL CALL

Borough Channel: CERT BX

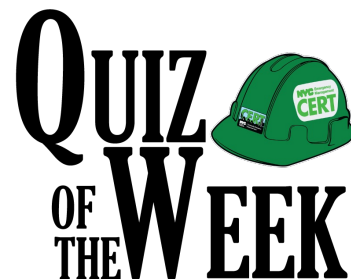
09/18 Responding Borough: Bronx

Call Scenario: How many events will you and your Division support for NPM?

Documents to Review:

[Citywide Radio Drill Refresher](#)

[Call signs per Radio](#)



Each week we will have a survey with questions that relates back to lessons learned during NYC CERT training or your experience as a member. The answer will be revealed in the following week's newsletter. Good Luck!

[**CLICK HERE FOR THIS WEEK'S QUESTION**](#)



All Active NYC CERT members were invited to join NYC Emergency Management at Gracie Mansion for the 20th Anniversary celebration this past week. We had a fantastic time celebrating 20 years with all of you in attendance! During the ceremony, NYC CERT presented awards to one NYCEM staff member and two NYC CERT members.



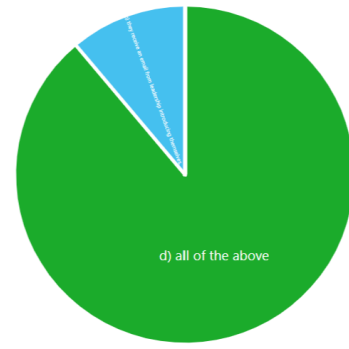
Elizabeth O'Donnell was recognized as the longest serving NYC CERT Liaison and was presented a plaque in appreciation of her dedication and longstanding service to the NYC CERT program.

JoAnn D'Alessio of Manhattan Division 5 CERT was recognized as our most recent recipient of the John D. Solomon NYC CERT Award for exemplary service in emergency preparedness education.

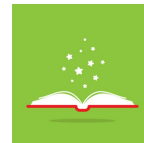


Grisel Amador of Brooklyn Division 2 CERT was recognized with the Lifetime Service Award in sincere appreciation of her extraordinary commitment to preparedness

Last week's question: New graduates make a smoother transition and feel more connected to their new division when _____.



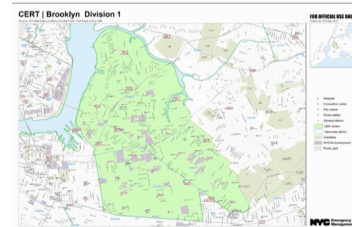
The correct answer is: **d) all of the above**
More inclusion is always best! New grads are important team members that have great potential to reinvigorate a division by bringing new ideas, skills, and community connections. They need your support to succeed.



[View and Download the Complete NYC CERT Basic Training Student Manual](#)



The [NYC CERT Standard Operating Procedures \(SOPs\)](#) provides guidance and outlines policies and procedures for you and your team to follow.



NYC CERT Division maps are available (pdf)



education and the NYC CERT program.

format) to support recruitment and preparedness planning in your community.

[Brooklyn](#) - [Bronx](#) - [Manhattan](#) - [Queens](#) - [Staten Island](#)

Thank you for all that you do in service to our city!

[Download Photos from the Event](#)



Send Us Your Photos!

View the [NYC CERT Event Calendar](#) to see upcoming training, meetings, and planned deployments.



After you participate, be sure to [Submit Your Volunteer Hours!](#)

For more questions on how to submit your service hours you can view the [Hours Submission FAQs](#).



Help us celebrate 20 years of CERT in New York City by sending us your photos and videos from your events, including any you would like to share from the 20th Anniversary event at Gracie Mansion.

If your division is hosting or participating in an upcoming event, please complete the [Event Request form](#) to have your opportunity published through Eventbrite.com for members to register.

We have created a link for you to easily upload your collection of CERT related photos and videos from your time in the program. You may upload several items per event/deployment, but only a maximum of three per submission. After submitting, there will be an option to submit three more!

Your NYC CERT Ready New York Liaison can submit a [Ready New York Material Request](#) for upcoming events.

You can scan the accompanying QR code or use this link: on.nyc.gov/CERTupload

Please label the files in the following manner: **Date (including year), Borough, Division (or team), Event, members included (if available).**



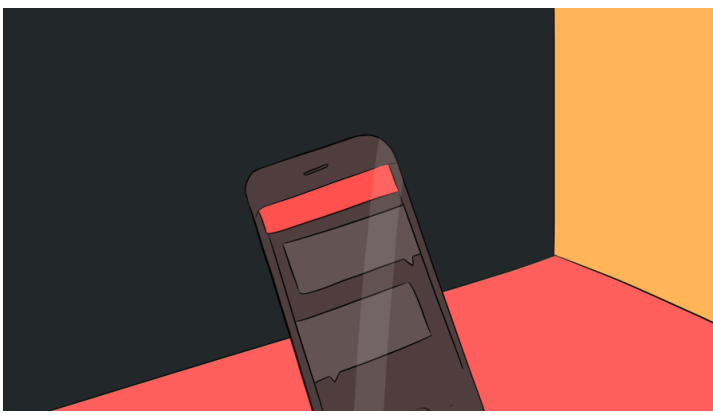
If you have any questions, please contact us at cert@oem.nyc.gov. Thank you!

CERT Mass Notification Test Day: September 19

Get Notified with New York City's official source for information about emergency

alerts and important city services.

Download the free [Notify NYC](#) mobile app, available for [iOS](#) and [Android](#).



NYC Emergency Management has scheduled a test of the mass notification system on **Tuesday, September 19**, between 1:00 PM and 3:30 PM. The purpose of this test is to ensure that the tool is functioning properly in the case of a large-scale emergency event. CERT members are not expected to take any action other than to ensure that their contact information is up to date.



[Download NYC CERT Background](#) for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)

VOLUNTEER OPPORTUNITIES



Concert Support - P. Diddy

NYC CERT has been requested by the 60th Precinct to assist with crowd and traffic management during the P. Diddy concert tomorrow evening, Sunday, September 17th at the Coney Island Art Walls.

[Click Here to Register | September 17 | 4:00pm - 11:00pm](#)

Gracie Mansion Cultural Receptions

The Mayor's office of Special Projects and Community events; Asked for CERT will help with guest and line management.



Please select from the dates listed below:

Thursday, September 14, 2023 at 4:00 PM

Tuesday, September 26, 2023 at 4:00 PM

Thursday, September 28, 2023 at 4:00 PM

Tuesday, October 17, 2023 at 4:00 PM

National Preparedness Month Events



National Preparedness Month

WorkWell NYC Fair: Wed, Sep 20,
2023 at 11:00 AM

Staten Island Children's Museum:
Sun, Sep 24, 2023 at 11:00 AM

Pets and Service Animals
Preparedness Event: Thu, Sep 28,
2023 at 10:00 AM

NYC CERT CALENDAR

Buddy Check

As we close out a long year of volunteering to support your community and head into a new year with new challenges, please take some time to support one another. The best way to do that is by performing buddy checks.

What is a buddy check?

Taking the time to check on family and friends, especially those unable to leave their home for any reason. You might be surprised by the impact you'll

have on those who you connect with.

[Report your Volunteer Hours](#)

Search for *Buddy Check* Event



NYC Emergency Management **CERT** | **MENTOR PROGRAM**

Are you interested in becoming a mentor to new NYC CERT members?

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

Complete the [NYC CERT Mentor Program form](#) to let us know if you'd like to be a mentor or mentee.

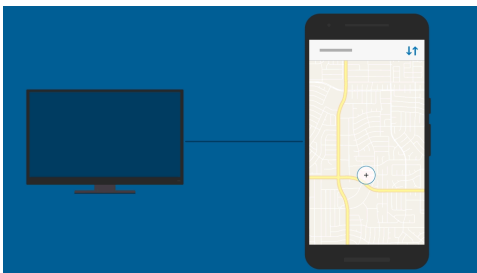
Complete the [Matching Questionnaire](#) to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

[NYC CERT online platform](#) includes online courses to support volunteer growth.

Schedule free training for your Division here : [FDNY Smart Fire Safety](#).

[FEMA Region 2 \(R2\) Webinar Catalogue](#) includes all recorded webinars.

ADVANCED TRAINING



NYC Emergency Management introduced Field Maps, a new tool that will revolutionize the way we approach canvassing deployments. With Field Maps, canvassers will have access to real-time data, advanced mapping tools, and efficient routing options to optimize their canvassing efforts.

Whether you are a seasoned canvasser or new to the field, Field Maps will help you work smarter and more effectively.

[View Recording](#)

Recording Passcode: **k@E1ritO**

THINGS TO KNOW

How To Request NYC CERT

If approached to support an event in your community, the following steps must be taken:

- Event organizer submits an official request



- using the [NYC CERT External Request Form](#).
- NYC CERT Leadership submits form on behalf of the event organizer.

NYC CERT program staff will review all requests. If approved, program staff will add the volunteer opportunity to the [NYC CERT Event Calendar](#) with a registration link. If more details are required for approval, program staff will use the contact information provided in the request form to connect with the organizer.

NYC CERT External Request Form:

<https://on.nyc.gov/CERTrequest>

Find the NYC CERT Protocols here: [NYC CERT SOPs](#)

Schedule a meeting with NYCEM staff: [NYC CERT Volunteer Support](#)



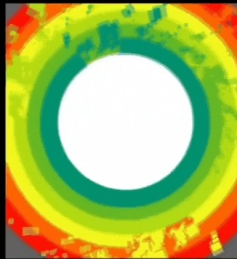
[NYCEM's YouTube page](#)
[NYC CERT recruitment video](#)
[2021 National Volunteer Week video](#)



[Resolve to Be Ready Calendar](#)
 Regular reminders in simple steps that can help you work preparedness into your busy schedule.



Listen to the NEW episodes of NYCEM's two podcasts, Prep Talk ([SoundCloud](#), [iTunes](#) & [Spreaker](#)) and ¡Prepárate! on [SoundCloud](#).



[KNOW YOUR ZONE](#) is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.



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[Schedule a meeting with NYC CERT Staff](https://on.nyc.gov/bookCERT)
<https://on.nyc.gov/bookCERT>



NYC Emergency Management | nyc.gov/emergencymanagement
[\[Click here to view as a webpage\]](#)



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11201

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