

# Buildings news update

May 12, 2022

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## Notice on Buildings Information System (BIS) Transactions



Due to a service disruption caused by an unexpected power outage at the City's data center that occurred on April 29, 2022, our Buildings Information System (BIS) is not reflecting some customer transactions. DOB is working diligently to address the issue.

Transactions made between April 29th and May 6th, 2022 may have been impacted, as well as limited transactions prior to April 29th.

If you believe that your BIS transaction has been impacted by this service disruption, [please first check BIS](#) to see if the website accurately reflects the transaction.

If BIS does not accurately reflect your transaction, please reach out to the Department by calling (212) 566-5000 or [submitting an online help form request](#) so that we can assist you. Issues arising from this service disruption are being prioritized by the Department.

[Read our Service Notice for more information](#)

## 2022 NYC Construction Codes



This week, DOB issued a new Buildings Bulletin clarifying the applicability of the 2014 and 2022 Construction Codes for new buildings, alterations, and partial and full demolitions, including the applicable provisions of BC Chapter 33 (Safeguards During Construction or Demolition).

As per Local Law 126 of 2021, the 2022 NYC Construction Codes are scheduled to go into effect on November 7th, 2022.

[Read Buildings Bulletin 2022-007](#)

[2022 NYC Construction Codes](#)

## DOB Payment Refund Requests

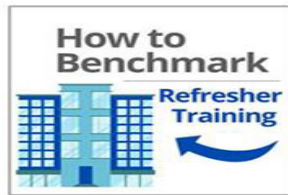
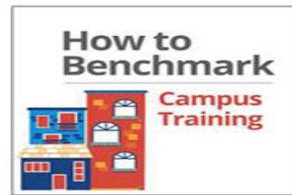


Reminder to customers who are looking to dispute a payment made to the Department of Buildings, that payment disputes related to filing fees or civil penalty should be made through a refund request application submitted to the appropriate borough office or unit.

Customers who are looking to cancel a payment are advised not to submit a chargeback request to their credit card company or to execute a stop payment request with their bank. Instead, submit a refund request application with supporting documentation to the Fiscal refund unit.

[Read our service notice for more information](#)

## Upcoming Sustainability Events



The NYC Sustainability Help Center is offering FREE online seminars on all of the sustainability-related local laws that impact the majority of NYC's larger buildings.

Sign up for one of these free seminars to learn how to get your building on the road to energy savings and compliance.

### Upcoming seminar topics include:

- How to Benchmark a Campus
- NYC Benchmarking Refresher for Returning Users
- Building Energy Compliance: Project Planning & Implementation
- Building Energy Compliance: Sustainability-Related Local Laws

[Register today for any of these upcoming events](#)

Eric A. Ulrich, Commissioner

build safe | live safe



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