

Local Law 58: CY 2023 Quarter 3 (July – September)

Version: 12/5/2023

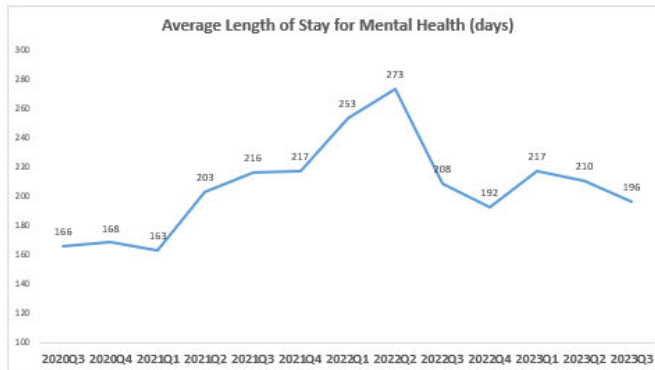
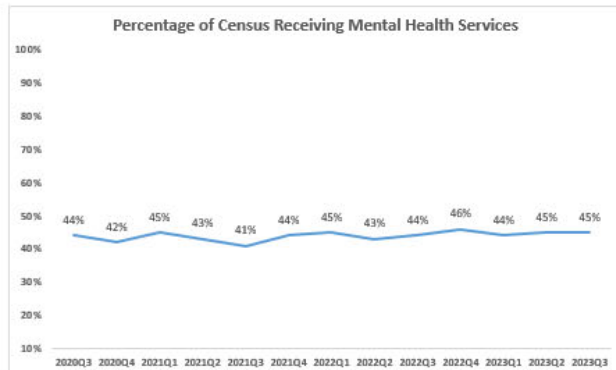
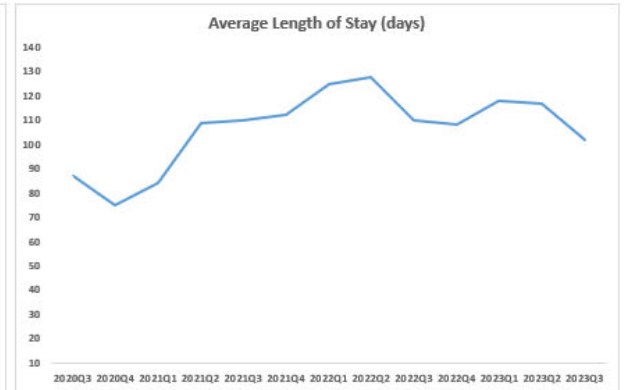
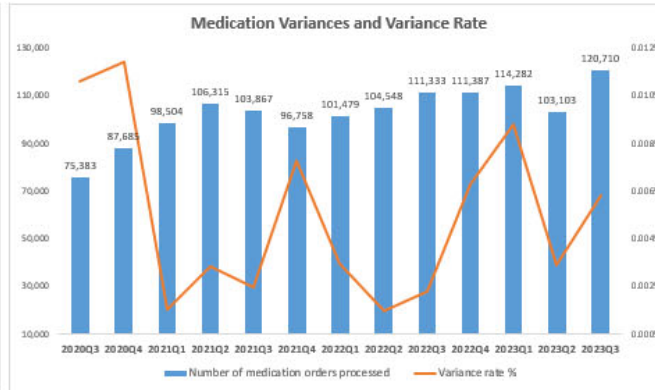
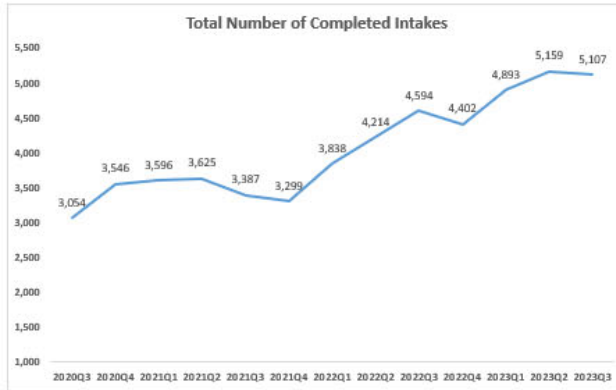
Correctional Health Services

Metric	Description	2020Q3	2020Q4	2021Q1	2021Q2	2021Q3	2021Q4	2022Q1	2022Q2	2022Q3	2022Q4	2023Q1	2023Q2	2023Q3
Intake	Total number of completed intakes	3,054	3,546	3,596	3,625	3,387	3,299	3,838	4,214	4,594	4,402	4,893	5,159	5,107
Patient Safety	Variance rate %	0.011%	0.011%	0.001%	0.003%	0.002%	0.007%	0.003%	0.001%	0.002%	0.006%	0.009%	0.003%	0.006%
Preventable Hospitalizations and Preventable Errors in Medical Care ¹	Unaddressed recommendations from preceding hospitalization resulting in current hospitalization/ Any patient with >= 2 hospitalizations within 30 days of one another	0/5=0%	0/3=0%	0/9=0%	0/9=0%	0/21=0%	0/21=0%	0/18=0%	1/8=13%	1/8=13%	0/18=0%	0/9=0%	0/14=0%	0/8=0%
	Average length of stay (days) ²	87	75	84	109	110	112	125	128	110	108	118	117	102
Follow-Up	% of census receiving mental health services ³	44%	42%	45%	43%	41%	44%	45%	43%	44%	46%	44%	45%	45%
	Average length of stay for mental health (days)	166	168	163	203	216	217	253	273	208	192	217	210	196

1. Denominator only includes patients for whom the current hospitalization occurs in the reporting quarter. Any patient whose current hospitalization occurred in a different quarter than the preceding (but still within 30 days) will be counted in the quarter of the current hospitalization.

2. Includes persons discharged during the timeframe.

3. Denominator is based on individuals in custody during the census period and does not reflect average daily population during the census period.



I. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was ≤ 72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Unscheduled Services	Definition
5.1	Referred Visits Completed	Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

II. July 2023

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1748
1.2	Average time to completion once known to CHS (hours)	4.1

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	745
2.2	Referrals seen within 72 hours	558
2.3	Percent seen within 72 hours	75%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1096	50%	17037	66%	8150	49%	2658	64%	570	41%	1042	38%	229	40%	1162	87%	31944	58%
	Refused & Verified	327	15%	2123	8%	102	1%	324	8%	53	4%	234	9%	39	7%	*	ND	3202**	6%
	Not Produced	725	33%	6742	26%	4443	26%	1062	25%	781	56%	1418	52%	257	45%	171	13%	15599	28%
	Rescheduled by CHS	56	3%	*	ND	4099	24%	128	3%	0	0%	45	2%	19	3%	*	ND	4347**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	33	6%	N/A	N/A	33	0%
	Total Scheduled Services	2204	100%	25902**	100%	16794	100%	4172	100%	1404	100%	2739	100%	577	100%	1333**	100%	55125**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	65%	74%	49%	71%	44%	47%	46%	87%	64%

5	Unscheduled Services	N
5.1	Referred Visits Completed	4011

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

III. August 2023

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1716
1.2	Average time to completion once known to CHS (hours)	4.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	722
2.2	Referrals seen within 72 hours	593
2.3	Percent seen within 72 hours	82%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1232	48%	16798	64%	8560	44%	2924	64%	642	42%	1142	36%	277	37%	1332	93%	32907	55%
	Refused & Verified	366	14%	2132	8%	105	1%	368	8%	54	4%	271	9%	48	6%	0	0%	3344	6%
	Not Produced	888	35%	7143	27%	5669	29%	1174	26%	846	55%	1703	54%	341	46%	99	7%	17863**	30%
	Rescheduled by CHS	82	3%	*	ND	5278	27%	102	2%	0	0%	46	1%	28	4%	*	ND	5536**	9%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	47	6%	N/A	N/A	47	0%
	Total Scheduled Services	2568	100%	26073**	100%	19612	100%	4568	100%	1542	100%	3162	100%	741	100%	1431**	100%	59697**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	62%	73%	44%	72%	45%	45%	44%	93%	61%

5	Unscheduled Services	N
5.1	Referred Visits Completed	4124

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N/A = Not Applicable

IV. September 2023

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1643
1.2	Average time to completion once known to CHS (hours)	4.1

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	694
2.2	Referrals seen within 72 hours	558
2.3	Percent seen within 72 hours	80%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1213	47%	15274	63%	8037	46%	2797	65%	677	44%	976	36%	244	37%	1229	92%	30447	55%
	Refused & Verified	336	13%	1902	8%	82	0%	395	9%	49	3%	208	8%	29	4%	0	0%	3001	5%
	Not Produced	989	38%	7146	29%	4980	28%	1031	24%	818	53%	1447	54%	331	51%	101	8%	16843	31%
	Rescheduled by CHS	44	2%	*	ND	4461	25%	73	2%	*	ND	43	2%	14	2%	0	0%	4635**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	33	5%	N/A	N/A	33	0%
	Total Scheduled Services	2582	100%	24322**	100%	17560	100%	4296	100%	1544**	100%	2674	100%	651	100%	1330	100%	54959**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	60%	71%	46%	74%	47%	44%	42%	92%	61%

5	Unscheduled Services	N
5.1	Referred Visits Completed	3741

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