

The City of New York
Human Resources Administration

HIV/AIDS SERVICES ADMINISTRATION

**QUARTERLY
PERFORMANCE
REPORT**

FY 21.2

October—December 2020



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Commissioner

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HIV/AIDS Services Administration

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HIV/AIDS Services Administration
Quarterly Performance Report
October—December 2020

The HIV/AIDS Services Administration (HASA) is the primary entity within the Human Resources Administration (HRA) to expedite access to essential benefits and social services needed by persons diagnosed with HIV or AIDS and their families. HASA provides:

- Specialized intake and needs assessment;
- Direct linkages to Cash Assistance, Medicaid, Food Stamps, Home Care, and Homemaking;
- Ongoing intensive case management services;
- Emergency and non-emergency housing services and placements;
- Voluntary vocational counseling/rehabilitation, job training and placement;
- Assistance with clients' applications for Supplemental Security Income (SSI) and Social Security Disability (SSDI); and,
- Referrals to community-based resources for a variety of additional supportive services.

HASA is committed to service provision that is client-centered, efficient, effective and of high quality. The work that HASA performs with its clients is based on the notion that all sectors of the community must work together to ensure that people living with HIV have adequate housing, financial security, medical care and other services necessary to allow them to manage the virus and to live their lives with the highest level of self-reliance and dignity.

Local Law 32 of 2005 requires HASA to submit Quarterly Performance Reports (QPRs) to the City Council. The law also requires the QPR to include descriptive statistics, by field operations location, on: the size and demographics of the client population; levels at which financial assistance and social services are requested and granted; time frames for the provision of services; and data on case closings and re-openings. The legislation also requires HASA to report on client utilization of the appeals process, as well as the number of field operations staff, by job title, who directly provide services to clients.

Please note that the period covered in this report, October through December of 2020, was the height of the COVID-19 emergency in New York City. HASA continued providing critical benefits and services to clients despite the implementation of necessary operational changes in response to the pandemic.

Caseload and Client Data

	Total for FY 21.2	FY 21 To Date
Admission Statistics ¹		
Information and Referral Inquiries at ServiceLine	5,667	3,985
Applications Received	1,070	1,493
Applications Ineligible: Did Not Meet Medical Criteria	19	30
Applications Pending	60	91
Applications Withdrawn By Referral Source	69	79
Applications Eligible	922	1,304
Cases Reopened	524	820
Cases Assigned	981	1,449
Cases Closed	849	1,264

	Cases Served @ FY 21.2 End
Numbers Served	
Cases ²	34,074
Clients ³	34,569
ACMs ⁴	9,515
Total persons served by HASA	44,084

	Cases Served @ FY 21.2 End	% of All Cases
Cases By Unit Type		
Single Cases	31,075	91.2%
Family Cases	2,983	8.8%
Prison (Assignment upon prison release)	16	0.0%
Total Cases	34,074	100.0%

¹ These admission statistics refer to medical determinations of HASA eligibility for case management services.

² A case is defined as having one or more clients with clinical/symptomatic HIV-illness or AIDS.

³ A client is any individual meeting HASA medical eligibility. The number of clients served may exceed the number of active cases as cases may include more than one client.

⁴ Associated Case Members. Members of a case who do not meet HASA medical eligibility criteria.

Cases By Field Center

Cases Served
@ FY 21.2 End

	Family	% of All Family Cases	Overall	% of All Cases
Amsterdam	150	4.9%	2404	7.4%
Brownsville	550	17.9%	3890	12.0%
Coney Island	169	5.5%	2190	6.8%
Crotona	308	10.0%	2545	7.9%
Grand Concourse	281	9.1%	2609	8.1%
Greenwood	218	7.1%	3315	10.2%
Hamilton	133	4.3%	2545	7.9%
Housing Placement Unit	319	10.4%	1228	3.8%
Jerome	236	7.7%	2278	7.0%
Kingsbridge	398	13.0%	3231	10.0%
Queensboro	225	7.3%	3021	9.3%
Staten Island	66	2.1%	688	2.1%
Waverly	19	0.6%	2407	7.4%
In ServiceLine (pending assignment)	0	0.0%	10	0.0%
Total Cases	3,072	100.0%	32,361	100.0%

Clients By Age Group and Gender	Adults		Children (17 and under)	
	% of All Clients	Active Clients @ FY 21.2 End	% of All Clients	Active Clients @ FY 21.2 End
Males	67.2%	23,223	0.1%	20
Females	32.7%	11,304	0.1%	22
<i>Subtotal</i>	99.9%	34,527	0.1%	42
Total Clients		34,569		

Clients By Borough of Residence	Clients Served @ FY 21.2 End	% of All Clients
Bronx	13,954	40.4%
Brooklyn	9,992	28.9%
Manhattan	6,753	19.5%
Queens	2,975	8.6%
Staten Island	873	2.5%
Unknown	22	0.1%
Total Clients	34,569	100.0%

Clients By Race / Ethnicity	Clients Served @ FY 21.2 End	% of All Clients
African-American	18,839	54.5%
Latino	10,902	31.5%
White	3,179	9.2%
Asian/Pacific Islander/Native American	337	1.0%
Unknown/Not Reported	1,312	3.8%
Total Clients	34,569	100.0%

Financial Assistance

BENEFITS SUMMARY

Number of Cases Receiving:	Active Cases @ FY 21.2 End	% of All Cases
Rental Assistance		
Standard Rental Assistance	375	1.1%
Enhanced Rental Assistance	439	1.3%
Above Enhanced Rental Assistance	17,479	51.3%
Total receiving rental assistance	18,293	53.7%
Temporary Assistance to Needy Families (TANF)	1,434	4.2%
Safety Net (SN)	25,982	76.3%
Total receiving PA cash assistance	27,416	80.5%
Federal Income (Individuals)		
Supplemental Security Income (SSI)	8,949	25.9%
Social Security Disability (SSD)	3,740	10.8%
Receiving both SSI & SSD	2,112	6.1%
Veterans Administration Benefits (VA)	139	0.4%
Total receiving SSI,SSD,VA benefits	12,828	37.1%

As of July 2015 the Housing Assistance Data section is an unduplicated snapshot of the type of housing for individual cases and the type of assistance received.

As of July 2015 Rental Assistance (Private Market) category includes only cases in independent housing receiving rental assistance as part of their cash assistance grant.

Please note that these figures are not comparable to the rental assistance figures reported for prior periods.

These figures represent all active HASA individuals with or without cash assistance.

Cash Assistance Data By Center

Number of Closings/Reason for Closings

FY 21.2	Excess Income	Excess Income w/ SSI	Where abouts Unknown	Institutionalized	Died	In Prison	Failure to Recert	All Others	Total Cases Closed
Amsterdam	56	11	11	2	8	4	0	143	235
Brownsville	61	8	11	1	10	0	0	321	412
Coney Island	39	4	1	0	6	3	0	59	112
Crotona	30	10	1	4	8	3	0	49	105
Grand Concourse	62	4	8	1	11	1	2	152	241
Greenwood	40	10	14	2	13	0	0	153	232
Hamilton	48	9	2	0	12	2	0	154	227
Jerome	28	6	1	3	12	2	0	64	116
Kingsbridge	53	7	7	4	19	2	0	165	257
Queensboro	46	11	7	3	6	0	0	65	138
Staten Island	4	3	0	3	4	0	0	22	36
Waverly	35	10	0	0	5	1	0	115	166
Total	502	93	63	23	114	18	2	1462	2,277

Cash Assistance Data By Center

Cases Closed In Error/Days to Re-open ⁸

FY 21.2	0 to 15 days	16 to 30 days	31 to 45 days	46 to 60 days	61 to 75 days	76 to 90 days	90 + days	Total Cases Reopened
Amsterdam	9	3	2	2	0	0	0	16
Brownsville	24	10	3	1	1	1	0	40
Coney Island	3	1	2	0	0	0	0	6
Crotona	3	1	0	1	0	0	0	5
Grand Concourse	14	6	2	1	0	0	0	23
Greenwood	8	3	4	0	0	0	0	15
Hamilton	18	6	2	0	0	0	0	26
Jerome	1	6	1	2	0	0	1	11
Kingsbridge	7	2	0	0	1	0	0	10
Queensboro	5	5	0	0	1	1	0	12
Staten Island	1	0	0	0	0	0	0	1
Waverly	7	7	0	1	1	0	0	16
Total	100	50	16	8	4	2	1	181

Cash Assistance Data By Center : FY 21.2

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	33	54	13
16 to 30 days	7	17	5
31 to 45 days	1	8	13
46 to 65 days	0	1	5
66 to 75 days	0	0	0
76+ days	0	1	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	1	2
6 to 10 days	1	0
11 to 17 days	1	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	49	17
16 to 30 days	2	11
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	24	21
16 to 30 days	6	23
31 to 45 days	2	12
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center : FY 21.2

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	57	45	39
16 to 30 days	22	30	18
31 to 45 days	5	10	14
46 to 65 days	0	1	5
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	6	6
1 to 5 days	1	5
6 to 10 days	1	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	71	24
16 to 30 days	6	10
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	28	29
16 to 30 days	8	19
31 to 45 days	4	14
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center : FY 21.2

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	45	20	17
16 to 30 days	2	8	12
31 to 45 days	0	2	7
46 to 65 days	0	0	12
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	13	8
1 to 5 days	2	3
6 to 10 days	1	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	23	13
16 to 30 days	0	7
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	8
16 to 30 days	1	10
31 to 45 days	0	12
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center : FY 21.2

Crotona: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	33	30	14
16 to 30 days	5	23	6
31 to 45 days	1	2	9
46 to 65 days	0	4	3
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	16	12
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	17	7
16 to 30 days	1	9
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	9	14
16 to 30 days	3	9
31 to 45 days	1	6
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center : FY 21.2

Grand Concourse: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	75	29	36
16 to 30 days	7	16	15
31 to 45 days	2	7	9
46 to 65 days	1	1	9
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	32	27
1 to 5 days	4	2
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	51	17
16 to 30 days	0	4
31 to 45 days	3	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	16	14
16 to 30 days	8	14
31 to 45 days	0	13
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center : FY 21.2

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	42	19	20
16 to 30 days	11	28	10
31 to 45 days	3	14	11
46 to 65 days	0	1	8
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	5	5
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	36	11
16 to 30 days	3	10
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	10	11
16 to 30 days	9	16
31 to 45 days	3	8
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center : FY 21.2

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	32	39	13
16 to 30 days	6	20	9
31 to 45 days	7	9	9
46 to 65 days	0	2	9
66 to 75 days	1	0	0
76+ days	0	1	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	5
1 to 5 days	1	2
6 to 10 days	1	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	36	30
16 to 30 days	3	13
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	18	17
16 to 30 days	4	18
31 to 45 days	0	11
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center : FY 21.2

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	13	23	2
16 to 30 days	7	7	8
31 to 45 days	0	2	3
46 to 65 days	0	1	5
66 to 75 days	1	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	1
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	10	6
16 to 30 days	0	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	11
16 to 30 days	0	6
31 to 45 days	0	3
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center : FY 21.2

Kingsbridge: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	53	42	35
16 to 30 days	9	11	11
31 to 45 days	1	6	7
46 to 65 days	0	1	7
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	19	19
1 to 5 days	4	4
6 to 10 days	0	0
11 to 17 days	0	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	45	10
16 to 30 days	1	8
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	9	20
16 to 30 days	3	14
31 to 45 days	3	9
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center : FY 21.2

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	38	17	9
16 to 30 days	4	17	14
31 to 45 days	4	10	12
46 to 65 days	0	2	7
66 to 75 days	0	1	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	23	22
1 to 5 days	4	4
6 to 10 days	1	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	30	7
16 to 30 days	2	6
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	10	9
16 to 30 days	2	12
31 to 45 days	1	7
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center : FY 21.2

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	18	6	11
16 to 30 days	2	8	4
31 to 45 days	1	1	3
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	6	4
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	5	3
16 to 30 days	1	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	1
16 to 30 days	0	2
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center : FY 21.2

Waverly: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	58	21	12
16 to 30 days	10	21	28
31 to 45 days	0	2	11
46 to 65 days	1	1	4
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	31	25
1 to 5 days	2	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	39	10
16 to 30 days	1	7
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	12	13
16 to 30 days	3	15
31 to 45 days	1	10
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	1

Cash Assistance Data By Center : FY 21.2

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	497	345	221
16 to 30 days	92	206	140
31 to 45 days	25	73	108
46 to 65 days	2	15	74
66 to 75 days	2	1	1
76+ days	0	2	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	155	135
1 to 5 days	20	29
6 to 10 days	5	5
11 to 17 days	1	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	412	155
16 to 30 days	20	91
31 to 45 days	4	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	151	168
16 to 30 days	47	158
31 to 45 days	15	106
46 to 65 days	6	0
66 to 75 days	0	0
76+ days	0	1

Cash Assistance Data By Center: FY 21 Year to Date

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	60	96	24
16 to 30 days	10	26	9
31 to 45 days	1	8	12
46 to 65 days	1	2	23
66 to 75 days	0	0	3
76+ days	0	1	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	3
1 to 5 days	5	5
6 to 10 days	1	0
11 to 17 days	1	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	91	40
16 to 30 days	2	16
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	40	46
16 to 30 days	14	29
31 to 45 days	2	19
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	93	95	48
16 to 30 days	26	38	20
31 to 45 days	5	10	18
46 to 65 days	0	1	28
66 to 75 days	0	0	2
76+ days	0	0	8

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	9	7
1 to 5 days	3	8
6 to 10 days	1	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	117	46
16 to 30 days	6	10
31 to 45 days	0	0
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	43	58
16 to 30 days	14	37
31 to 45 days	5	22
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	84	43	34
16 to 30 days	6	15	13
31 to 45 days	0	4	10
46 to 65 days	0	0	32
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	17	12
1 to 5 days	5	6
6 to 10 days	1	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	49	25
16 to 30 days	1	10
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	18	25
16 to 30 days	2	16
31 to 45 days	0	16
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Crotona: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	61	56	24
16 to 30 days	7	34	7
31 to 45 days	2	5	14
46 to 65 days	0	4	19
66 to 75 days	0	0	3
76+ days	0	0	5

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	24	17
1 to 5 days	2	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	33	19
16 to 30 days	2	10
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	19	24
16 to 30 days	6	12
31 to 45 days	1	6
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 21 Year to Date

Grand Concourse: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	118	56	55
16 to 30 days	10	23	22
31 to 45 days	3	9	13
46 to 65 days	3	5	36
66 to 75 days	0	0	3
76+ days	0	0	4

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	47	40
1 to 5 days	5	5
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	1	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	76	34
16 to 30 days	1	4
31 to 45 days	3	1
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	22	26
16 to 30 days	12	24
31 to 45 days	1	18
46 to 65 days	0	0
66 to 75 days	1	0
76+ days	0	1

Cash Assistance Data By Center: FY 21 Year to Date

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	66	47	32
16 to 30 days	19	51	14
31 to 45 days	5	17	12
46 to 65 days	0	3	29
66 to 75 days	0	0	0
76+ days	0	0	3

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	10	9
1 to 5 days	3	6
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	58	25
16 to 30 days	3	12
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	23	38
16 to 30 days	13	21
31 to 45 days	3	16
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	69	94	25
16 to 30 days	9	33	12
31 to 45 days	7	10	10
46 to 65 days	0	2	31
66 to 75 days	1	0	4
76+ days	0	1	4

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	6	9
1 to 5 days	6	6
6 to 10 days	1	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	65	59
16 to 30 days	3	17
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	37	43
16 to 30 days	8	28
31 to 45 days	1	15
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 21 Year to Date

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	27	44	10
16 to 30 days	7	12	7
31 to 45 days	1	2	4
46 to 65 days	0	1	11
66 to 75 days	1	0	1
76+ days	0	0	3

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	1
1 to 5 days	1	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	25	15
16 to 30 days	1	5
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	17	28
16 to 30 days	1	10
31 to 45 days	1	11
46 to 65 days	3	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Kingsbridge: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	88	66	49
16 to 30 days	10	16	12
31 to 45 days	1	6	9
46 to 65 days	0	1	30
66 to 75 days	0	0	1
76+ days	1	2	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	24	24
1 to 5 days	5	5
6 to 10 days	1	1
11 to 17 days	0	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	63	20
16 to 30 days	1	9
31 to 45 days	0	0
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	20	57
16 to 30 days	6	18
31 to 45 days	3	14
46 to 65 days	2	0
66 to 75 days	1	0
76+ days	1	0

Cash Assistance Data By Center: FY 21 Year to Date

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	70	28	15
16 to 30 days	12	35	30
31 to 45 days	7	22	21
46 to 65 days	1	4	23
66 to 75 days	0	1	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	43	41
1 to 5 days	6	7
6 to 10 days	2	3
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	64	25
16 to 30 days	2	7
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	17	21
16 to 30 days	5	13
31 to 45 days	2	12
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	1

Cash Assistance Data By Center: FY 21 Year to Date

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	29	15	15
16 to 30 days	3	12	6
31 to 45 days	1	1	7
46 to 65 days	0	0	6
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	8	5
1 to 5 days	0	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	18	5
16 to 30 days	1	3
31 to 45 days	2	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	5
16 to 30 days	0	2
31 to 45 days	1	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Waverly: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	92	29	24
16 to 30 days	13	22	37
31 to 45 days	0	3	18
46 to 65 days	1	1	25
66 to 75 days	0	0	1
76+ days	0	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	54	44
1 to 5 days	4	6
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	51	15
16 to 30 days	2	9
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	16	25
16 to 30 days	5	18
31 to 45 days	1	10
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	1

Cash Assistance Data By Center: FY 21 Year to Date

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	857	669	355
16 to 30 days	132	317	189
31 to 45 days	33	97	148
46 to 65 days	6	24	293
66 to 75 days	2	1	18
76+ days	1	4	34

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	249	212
1 to 5 days	45	59
6 to 10 days	8	8
11 to 17 days	1	1
18+ days	1	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	710	328
16 to 30 days	25	112
31 to 45 days	6	2
46 to 65 days	0	3
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	276	396
16 to 30 days	86	228
31 to 45 days	21	161
46 to 65 days	10	0
66 to 75 days	2	0
76+ days	3	3

Cash Assistance Data By Center: FY 21.2

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	8	1
16 to 30 days	1	4	0
31 to 45 days	0	0	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	3
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	6
16 to 30 days	0	0
31 to 45 days	1	13
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21.2

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	21	4
16 to 30 days	3	9	2
31 to 45 days	1	4	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	11	0
16 to 30 days	3	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	14
16 to 30 days	1	17
31 to 45 days	0	5
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21.2

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	2	1
16 to 30 days	1	4	0
31 to 45 days	0	0	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	4
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21.2

Crotona: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	3	0
16 to 30 days	1	2	0
31 to 45 days	1	0	2
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	3	0
16 to 30 days	0	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	1	4
31 to 45 days	0	0
46 to 65 days	0	5
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21.2

Grand Concourse: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	2	2
16 to 30 days	3	15	1
31 to 45 days	3	0	4
46 to 65 days	1	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	9	5
16 to 30 days	1	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	4
16 to 30 days	0	12
31 to 45 days	0	6
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21.2

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	3	0
16 to 30 days	0	2	0
31 to 45 days	0	2	2
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	3
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	3
16 to 30 days	0	2
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21.2

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	1	0
16 to 30 days	2	5	0
31 to 45 days	0	0	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	3	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	0
16 to 30 days	1	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21.2

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	3	0
16 to 30 days	1	7	0
31 to 45 days	1	0	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	17	1
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	5
31 to 45 days	0	8
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21.2

Kingsbridge: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	6	29	4
16 to 30 days	1	6	1
31 to 45 days	0	5	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	3	1
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	16
16 to 30 days	0	5
31 to 45 days	1	3
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21.2

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	1	0
16 to 30 days	1	10	2
31 to 45 days	0	0	1
46 to 65 days	1	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	1
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	3	0
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	3
16 to 30 days	1	2
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 21.2

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	0	0
16 to 30 days	0	0	0
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21.2

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	25	73	12
16 to 30 days	14	64	6
31 to 45 days	6	11	15
46 to 65 days	2	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	3
1 to 5 days	2	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	51	13
16 to 30 days	7	11
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	19	50
16 to 30 days	4	47
31 to 45 days	2	40
46 to 65 days	1	5
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 21 Year to Date

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	22	1
16 to 30 days	1	4	1
31 to 45 days	0	0	1
46 to 65 days	0	0	0
66 to 75 days	0	0	1
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	12	3
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	1	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	18
16 to 30 days	1	0
31 to 45 days	1	15
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	8	50	4
16 to 30 days	4	14	4
31 to 45 days	1	4	2
46 to 65 days	0	0	1
66 to 75 days	0	0	2
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	26	9
16 to 30 days	3	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	35
16 to 30 days	1	17
31 to 45 days	0	6
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	5	4
16 to 30 days	1	4	0
31 to 45 days	0	0	1
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	12	1
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days		8
16 to 30 days		0
31 to 45 days		0
46 to 65 days		0
66 to 75 days		0
76+ days		0

Cash Assistance Data By Center: FY 21 Year to Date

Crotona: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	10	2
16 to 30 days	2	7	2
31 to 45 days	1	0	2
46 to 65 days	0	0	3
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	15	5
16 to 30 days	0	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	1
16 to 30 days	1	4
31 to 45 days	0	0
46 to 65 days	0	5
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Grand Concourse: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	7	6	3
16 to 30 days	4	15	3
31 to 45 days	3	0	5
46 to 65 days	1	0	1
66 to 75 days	0	0	2
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	15	5
16 to 30 days	1	4
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	14
16 to 30 days	0	12
31 to 45 days	0	6
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	12	0
16 to 30 days	0	8	2
31 to 45 days	1	2	2
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	1	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	15	7
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	8
16 to 30 days	2	4
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	8	1
16 to 30 days	2	5	1
31 to 45 days	0	0	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	1
16 to 30 days	3	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	5
16 to 30 days	2	0
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	12	2
16 to 30 days	1	8	0
31 to 45 days	1	0	1
46 to 65 days	0	0	3
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	21	2
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	7
16 to 30 days	0	5
31 to 45 days	0	8
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Kingsbridge: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	9	35	5
16 to 30 days	1	9	1
31 to 45 days	0	5	2
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	6	4
16 to 30 days	0	2
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	24
16 to 30 days	0	9
31 to 45 days	2	3
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	6	10	2
16 to 30 days	3	11	3
31 to 45 days	0	0	1
46 to 65 days	1	0	4
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	3
1 to 5 days	3	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	9	3
16 to 30 days	0	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	8
16 to 30 days	1	3
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 21 Year to Date

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	2	0
16 to 30 days	0	0	0
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	54	172	24
16 to 30 days	19	85	17
31 to 45 days	7	11	18
46 to 65 days	2	0	16
66 to 75 days	0	0	5
76+ days	0	0	3

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	7
1 to 5 days	5	4
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	1	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	137	40
16 to 30 days	7	14
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	1	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	32	128
16 to 30 days	8	57
31 to 45 days	3	45
46 to 65 days	1	5
66 to 75 days	0	0
76+ days	1	0

Quarterly CBCFA Data: FY 21.2

Number of Days from Initial Request to Completed Application

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1067	14	0	0	0	1081
Ongoing Rent	415	7	0	0	0	422
Rent Increase	967	5	2	0	0	974
Establishment of Home	581	9	0	0	0	590
Clothing	94	1	1	0	0	96
Client Share Rent Arrears	1173	15	1	1	0	1190
Miscellaneous	473	5	3	1	0	482
Work Opp & Trans Bens	74	1	0	0	0	75
Moving Expenses	88	0	0	0	0	88
Storage Fees	259	4	1	1	0	265

Grand Total	5191	61	8	3	0	5263
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Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	100	2	0	0	0	102
Ongoing Rent	45	2	0	0	0	47
Rent Increase	34	0	2	0	0	36
Establishment of Home	57	1	0	0	0	58
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	85	4	1	1	0	91
Miscellaneous	49	1	0	0	0	50
Work Opp & Trans Bens	10	0	0	0	0	10
Moving Expenses	7	0	0	0	0	7
Storage Fees	18	3	0	0	0	21

Subtotal	414	13	3	1	0	431
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Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	151	1	0	0	0	152
Ongoing Rent	32	0	0	0	0	32
Rent Increase	123	0	0	0	0	123
Establishment of Home	45	1	0	0	0	46
Clothing	13	0	0	0	0	13
Client Share Rent Arrears	132	0	0	0	0	132
Miscellaneous	72	0	2	0	0	74
Work Opp & Trans Bens	9	0	0	0	0	9
Moving Expenses	12	0	0	0	0	12
Storage Fees	49	0	0	0	0	49

Subtotal	638	2	2	0	0	642
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Quarterly CBCFA Data: FY 21.2

Number of Days from Initial Request to Completed Application

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	78	0	0	0	0	78
Ongoing Rent	25	0	0	0	0	25
Rent Increase	81	1	0	0	0	82
Establishment of Home	38	0	0	0	0	38
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	78	0	0	0	0	78
Miscellaneous	25	0	0	0	0	25
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	11	0	0	0	0	11
Storage Fees	18	0	0	0	0	18
Subtotal	365	1	0	0	0	366

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	74	0	0	0	0	74
Ongoing Rent	35	0	0	0	0	35
Rent Increase	70	0	0	0	0	70
Establishment of Home	61	0	0	0	0	61
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	81	0	0	0	0	81
Miscellaneous	30	0	0	0	0	30
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	3	0	0	0	0	3
Storage Fees	19	1	0	0	0	20
Subtotal	380	1	0	0	0	381

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	100	0	0	0	0	100
Ongoing Rent	30	0	0	0	0	30
Rent Increase	134	0	0	0	0	134
Establishment of Home	70	0	0	0	0	70
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	158	0	0	0	0	158
Miscellaneous	46	0	0	0	0	46
Work Opp & Trans Bens	12	0	0	0	0	12
Moving Expenses	3	0	0	0	0	3
Storage Fees	7	0	0	0	0	7
Subtotal	568	0	0	0	0	568

Quarterly CBCFA Data: FY 21.2

Number of Days from Initial Request to Completed Application

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	89	2	0	0	0	91
Ongoing Rent	44	0	0	0	0	44
Rent Increase	78	0	0	0	0	78
Establishment of Home	21	1	0	0	0	22
Clothing	14	0	0	0	0	14
Client Share Rent Arrears	106	1	0	0	0	107
Miscellaneous	56	1	0	0	0	57
Work Opp & Trans Bens	3	1	0	0	0	4
Moving Expenses	13	0	0	0	0	13
Storage Fees	23	0	0	0	0	23

Subtotal	447	6	0	0	0	453
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Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	69	0	0	0	0	69
Ongoing Rent	59	1	0	0	0	60
Rent Increase	56	1	0	0	0	57
Establishment of Home	53	0	0	0	0	53
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	109	2	0	0	0	111
Miscellaneous	18	0	0	0	0	18
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	3	0	0	0	0	3
Storage Fees	36	0	0	0	0	36

Subtotal	408	4	0	0	0	412
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Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	47	2	0	0	0	49
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	11	2	0	0	0	13
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	32	1	0	0	0	33
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	5	0	0	0	0	5
Storage Fees	1	0	0	0	0	1

Subtotal	102	5	0	0	0	107
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Quarterly CBCFA Data: FY 21.2

Number of Days from Initial Request to Completed Application

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	70	0	0	0	0	70
Ongoing Rent	20	0	0	0	0	20
Rent Increase	102	1	0	0	0	103
Establishment of Home	38	0	0	0	0	38
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	130	2	0	0	0	132
Miscellaneous	30	0	0	0	0	30
Work Opp & Trans Bens	14	0	0	0	0	14
Moving Expenses	12	0	0	0	0	12
Storage Fees	12	0	0	0	0	12
Subtotal	437	3	0	0	0	440

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	106	0	0	0	0	106
Ongoing Rent	31	0	0	0	0	31
Rent Increase	155	0	0	0	0	155
Establishment of Home	59	0	0	0	0	59
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	149	0	0	0	0	149
Miscellaneous	60	0	0	0	0	60
Work Opp & Trans Bens	11	0	0	0	0	11
Moving Expenses	9	0	0	0	0	9
Storage Fees	32	0	0	1	0	33
Subtotal	618	0	0	1	0	619

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	101	2	0	0	0	103
Ongoing Rent	68	3	0	0	0	71
Rent Increase	117	1	0	0	0	118
Establishment of Home	65	0	0	0	0	65
Clothing	7	1	1	0	0	9
Client Share Rent Arrears	108	3	0	0	0	111
Miscellaneous	41	1	1	1	0	44
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	3	0	0	0	0	3
Storage Fees	27	0	1	0	0	28
Subtotal	537	11	3	1	0	552

Quarterly CBCFA Data: FY 21.2

Number of Days from Initial Request to Completed Application

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	27	4	0	0	0	31
Ongoing Rent	9	0	0	0	0	9
Rent Increase	10	0	0	0	0	10
Establishment of Home	14	3	0	0	0	17
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	8	1	0	0	0	9
Miscellaneous	5	1	0	0	0	6
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	2	0	0	0	0	2
Storage Fees	2	0	0	0	0	2
Subtotal	83	9	0	0	0	92

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	55	1	0	0	0	56
Ongoing Rent	16	1	0	0	0	17
Rent Increase	7	1	0	0	0	8
Establishment of Home	49	1	0	0	0	50
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	29	2	0	0	0	31
Miscellaneous	9	0	0	0	0	9
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	5	0	0	0	0	5
Storage Fees	15	0	0	0	0	15
Subtotal	194	6	0	0	0	200

Quarterly CBCFA Data: FY 21.2**Number of Days from Completed Application to Approval or Denial****Total for all Centers**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	938	113	2	1	0	1,054
Ongoing Rent	368	38	1	0	1	408
Rent Increase	938	38	4	3	0	983
Establishment of Home	488	74	3	0	0	565
Clothing	92	6	0	1	0	99
Client Share Rent Arrears	1,066	112	5	2	0	1,185
Miscellaneous	453	23	0	0	0	476
Work Opp & Trans Bens	56	15	0	0	0	71
Moving Expenses	79	8	0	0	0	87
Storage Fees	247	12	2	0	0	261
Grand Total	4,725	439	17	7	1	5,189

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	86	9	0	0	0	95
Ongoing Rent	39	6	0	0	0	45
Rent Increase	28	1	0	1	0	30
Establishment of Home	48	7	0	0	0	55
Clothing	11	0	0	0	0	11
Client Share Rent Arrears	74	13	0	0	0	87
Miscellaneous	49	2	0	0	0	51
Work Opp & Trans Bens	8	0	0	0	0	8
Moving Expenses	8	0	0	0	0	8
Storage Fees	17	1	0	0	0	18
Subtotal	368	39	0	1	0	408

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	143	9	1	0	0	153
Ongoing Rent	31	0	0	0	0	31
Rent Increase	116	1	1	0	0	118
Establishment of Home	43	4	1	0	0	48
Clothing	13	0	0	0	0	13
Client Share Rent Arrears	127	0	1	0	0	128
Miscellaneous	70	0	0	0	0	70
Work Opp & Trans Bens	7	2	0	0	0	9
Moving Expenses	13	0	0	0	0	13
Storage Fees	49	0	0	0	0	49
Subtotal	612	16	4	0	0	632

Quarterly CBCFA Data: FY 21.2

Number of Days from Completed Application Approval or Denial

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	76	2	0	0	0	78
Ongoing Rent	21	4	0	0	0	25
Rent Increase	78	3	0	0	0	81
Establishment of Home	35	1	0	0	0	36
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	73	6	0	0	0	79
Miscellaneous	31	0	0	0	0	31
Work Opp & Trans Bens	2	1	0	0	0	3
Moving Expenses	9	1	0	0	0	10
Storage Fees	18	0	0	0	0	18

Subtotal	350	18	0	0	0	368
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Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	60	11	0	0	0	71
Ongoing Rent	30	3	0	0	0	33
Rent Increase	73	2	0	0	0	75
Establishment of Home	51	10	0	0	0	61
Clothing	4	4	0	0	0	8
Client Share Rent Arrears	77	6	0	0	0	83
Miscellaneous	28	3	0	0	0	31
Work Opp & Trans Bens	3	1	0	0	0	4
Moving Expenses	1	0	0	0	0	1
Storage Fees	20	1	0	0	0	21

Subtotal	347	41	0	0	0	388
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Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	80	12	0	0	0	92
Ongoing Rent	29	2	0	0	0	31
Rent Increase	134	4	0	0	0	138
Establishment of Home	52	6	0	0	0	58
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	145	23	0	0	0	168
Miscellaneous	42	3	0	0	0	45
Work Opp & Trans Bens	8	1	0	0	0	9
Moving Expenses	3	0	0	0	0	3
Storage Fees	8	0	0	0	0	8

Subtotal	509	51	0	0	0	560
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Quarterly CBCFA Data: FY 21.2

Number of Days from Completed Application Approval or Denial

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	79	4	0	0	0	83
Ongoing Rent	39	1	0	0	1	41
Rent Increase	76	3	0	1	0	80
Establishment of Home	19	1	0	0	0	20
Clothing	13	0	0	0	0	13
Client Share Rent Arrears	93	7	0	0	0	100
Miscellaneous	51	3	0	0	0	54
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	12	0	0	0	0	12
Storage Fees	24	0	0	0	0	24
Subtotal	410	19	0	1	1	431

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	53	16	1	1	0	71
Ongoing Rent	45	11	0	0	0	56
Rent Increase	41	11	2	1	0	55
Establishment of Home	39	12	1	0	0	52
Clothing	2	0	0	1	0	3
Client Share Rent Arrears	87	17	3	2	0	109
Miscellaneous	19	2	0	0	0	21
Work Opp & Trans Bens	1	1	0	0	0	2
Moving Expenses	4	1	0	0	0	5
Storage Fees	30	3	1	0	0	34
Subtotal	321	74	8	5	0	408

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	51	1	0	0	0	52
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	11	0	0	0	0	11
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	30	2	0	0	0	32
Work Opp & Trans Bens	2	1	0	0	0	3
Moving Expenses	4	0	0	0	0	4
Storage Fees	1	0	0	0	0	1
Subtotal	102	4	0	0	0	106

Quarterly CBCFA Data: FY 21.2

Number of Days from Completed Application Approval or Denial

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	64	5	0	0	0	69
Ongoing Rent	20	1	0	0	0	21
Rent Increase	105	2	0	0	0	107
Establishment of Home	36	1	1	0	0	38
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	125	5	0	0	0	130
Miscellaneous	26	1	0	0	0	27
Work Opp & Trans Bens	11	3	0	0	0	14
Moving Expenses	10	1	0	0	0	11
Storage Fees	12	0	0	0	0	12
Subtotal	418	14	1	0	0	433

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	89	10	0	0	0	99
Ongoing Rent	30	1	0	0	0	31
Rent Increase	155	2	0	0	0	157
Establishment of Home	48	5	0	0	0	53
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	143	11	0	0	0	154
Miscellaneous	59	1	0	0	0	60
Work Opp & Trans Bens	7	4	0	0	0	11
Moving Expenses	8	2	0	0	0	10
Storage Fees	33	2	0	0	0	35
Subtotal	577	38	0	0	0	615

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	102	7	0	0	0	109
Ongoing Rent	68	2	0	0	0	70
Rent Increase	112	7	0	0	0	119
Establishment of Home	63	5	0	0	0	68
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	101	10	0	0	0	111
Miscellaneous	35	4	0	0	0	39
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	3	1	0	0	0	4
Storage Fees	24	1	0	0	0	25
Subtotal	516	37	0	0	0	553

Quarterly CBCFA Data: FY 21.2

Number of Days from Completed Application Approval or Denial

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	20	8	0	0	0	28
Ongoing Rent	6	1	0	0	0	7
Rent Increase	10	1	0	0	0	11
Establishment of Home	12	4	0	0	0	16
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	7	3	0	0	0	10
Miscellaneous	5	0	0	0	0	5
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	1	0	0	0	0	1
Storage Fees	1	1	1	0	0	3

Subtotal	67	19	1	0	0	87
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Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	35	19	0	0	0	54
Ongoing Rent	9	6	1	0	0	16
Rent Increase	10	1	1	0	0	12
Establishment of Home	31	18	0	0	0	49
Clothing	6	2	0	0	0	8
Client Share Rent Arrears	13	11	1	0	0	25
Miscellaneous	8	2	0	0	0	10
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	3	2	0	0	0	5
Storage Fees	10	3	0	0	0	13

Subtotal	128	64	3	0	0	195
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Quarterly CBCFA Data: FY 21.2

Number of Days from Approval to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	546	55	3	1	0	605
Ongoing Rent	116	42	8	3	0	169
Rent Increase	351	197	44	8	1	601
Establishment of Home	318	36	2	0	0	356
Clothing	22	7	1	0	0	30
Client Share Rent Arrears	635	145	17	1	1	799
Miscellaneous	285	37	2	1	0	325
Work Opp & Trans Bens	32	8	1	0	1	42
Moving Expenses	49	6	2	0	0	57
Storage Fees	158	31	2	0	0	191

Grand Total	2,512	564	82	14	3	3,175
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Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	47	6	0	0	0	53
Ongoing Rent	9	3	0	0	0	12
Rent Increase	10	0	1	1	0	12
Establishment of Home	29	3	0	0	0	32
Clothing	0	1	0	0	0	1
Client Share Rent Arrears	37	5	0	0	0	42
Miscellaneous	36	4	0	0	0	40
Work Opp & Trans Bens	1	1	0	0	0	2
Moving Expenses	5	1	1	0	0	7
Storage Fees	13	3	0	0	0	16

Subtotal	187	27	2	1	0	217
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Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	72	6	0	0	0	78
Ongoing Rent	18	3	0	0	0	21
Rent Increase	65	20	0	0	0	85
Establishment of Home	26	4	0	0	0	30
Clothing	5	1	0	0	0	6
Client Share Rent Arrears	80	16	0	0	1	97
Miscellaneous	45	3	0	0	0	48
Work Opp & Trans Bens	5	1	0	0	0	6
Moving Expenses	8	2	0	0	0	10
Storage Fees	32	9	0	0	0	41

Subtotal	356	65	0	0	1	422
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Quarterly CBCFA Data: FY 21.2

Number of Days from Approval to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	55	0	0	0	0	55
Ongoing Rent	14	1	0	0	0	15
Rent Increase	38	7	0	0	0	45
Establishment of Home	25	1	0	0	0	26
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	59	5	0	0	0	64
Miscellaneous	26	3	0	0	0	29
Work Opp & Trans Bens	2	1	0	0	0	3
Moving Expenses	6	1	0	0	0	7
Storage Fees	13	0	0	0	0	13

Subtotal	242	20	0	0	0	262
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Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	39	2	1	1	0	43
Ongoing Rent	2	7	4	2	0	15
Rent Increase	9	34	19	4	0	66
Establishment of Home	35	3	0	0	0	38
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	54	9	0	0	0	63
Miscellaneous	17	0	1	0	0	18
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	1	0	0	0	0	1
Storage Fees	15	1	0	0	0	16

Subtotal	175	56	25	7	0	263
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Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	35	6	0	0	0	41
Ongoing Rent	8	4	0	0	0	12
Rent Increase	36	42	0	0	0	78
Establishment of Home	27	6	0	0	0	33
Clothing	1	1	0	0	0	2
Client Share Rent Arrears	78	29	0	0	0	107
Miscellaneous	22	8	0	0	0	30
Work Opp & Trans Bens	5	1	0	0	0	6
Moving Expenses	2	0	0	0	0	2
Storage Fees	5	1	0	0	0	6

Subtotal	219	98	0	0	0	317
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Quarterly CBCFA Data: FY 21.2

Number of Days from Approval to Provision of Benefits

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	40	8	0	0	0	48
Ongoing Rent	5	3	3	1	0	12
Rent Increase	1	19	9	2	0	31
Establishment of Home	12	2	1	0	0	15
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	52	9	5	1	0	67
Miscellaneous	27	5	1	1	0	34
Work Opp & Trans Bens	2	0	0	0	1	3
Moving Expenses	8	1	0	0	0	9
Storage Fees	13	3	0	0	0	16

Subtotal	164	51	19	5	1	240
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Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	31	10	0	0	0	41
Ongoing Rent	11	4	1	0	0	16
Rent Increase	11	2	0	0	0	13
Establishment of Home	27	5	1	0	0	33
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	32	18	4	0	0	54
Miscellaneous	11	0	0	0	0	11
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	3	0	0	0	0	3
Storage Fees	19	1	1	0	0	21

Subtotal	146	40	7	0	0	193
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Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	46	2	0	0	0	48
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	11	0	0	0	0	11
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	1	0	1	0	0	2
Miscellaneous	30	1	0	0	0	31
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	5	1	0	0	0	6
Storage Fees	1	1	0	0	0	2

Subtotal	95	6	1	0	0	102
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Quarterly CBCFA Data: FY 21.2

Number of Days from Approval to Provision of Benefits

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	28	7	2	0	0	37
Ongoing Rent	4	6	0	0	0	10
Rent Increase	31	32	10	0	0	73
Establishment of Home	25	2	0	0	0	27
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	69	25	5	0	0	99
Miscellaneous	15	1	0	0	0	16
Work Opp & Trans Bens	6	2	1	0	0	9
Moving Expenses	2	0	1	0	0	3
Storage Fees	2	3	0	0	0	5
Subtotal	186	78	19	0	0	283

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	52	3	0	0	0	55
Ongoing Rent	6	4	0	0	0	10
Rent Increase	60	17	5	0	1	83
Establishment of Home	32	4	0	0	0	36
Clothing	0	1	0	0	0	1
Client Share Rent Arrears	97	15	1	0	0	113
Miscellaneous	34	6	0	0	0	40
Work Opp & Trans Bens	8	1	0	0	0	9
Moving Expenses	5	0	0	0	0	5
Storage Fees	18	4	0	0	0	22
Subtotal	312	55	6	0	1	374

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	68	3	0	0	0	71
Ongoing Rent	35	7	0	0	0	42
Rent Increase	84	21	0	0	0	105
Establishment of Home	44	3	0	0	0	47
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	67	11	1	0	0	79
Miscellaneous	17	3	0	0	0	20
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	2	0	0	0	0	2
Storage Fees	17	5	0	0	0	22
Subtotal	336	53	1	0	0	390

Quarterly CBCFA Data: FY 21.2

Number of Days from Approval to Provision of Benefits

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	13	0	0	0	0	13
Ongoing Rent	1	0	0	0	0	1
Rent Increase	2	1	0	0	0	3
Establishment of Home	8	0	0	0	0	8
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	4	2	0	0	0	6
Miscellaneous	1	0	0	0	0	1
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	1	0	0	0	0	1

Subtotal	30	3	0	0	0	33
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Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	20	2	0	0	0	22
Ongoing Rent	3	0	0	0	0	3
Rent Increase	4	2	0	1	0	7
Establishment of Home	17	3	0	0	0	20
Clothing	0	1	1	0	0	2
Client Share Rent Arrears	5	1	0	0	0	6
Miscellaneous	4	3	0	0	0	7
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	2	0	0	0	0	2
Storage Fees	9	0	1	0	0	10

Subtotal	64	12	2	1	0	79
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Quarterly CBCFA Data: FY 21.2

Number of Days from Completed Application to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	397	188	26	1	0	612
Ongoing Rent	84	61	18	6	1	170
Rent Increase	299	222	71	13	2	607
Establishment of Home	220	123	15	0	0	358
Clothing	21	8	1	0	0	30
Client Share Rent Arrears	520	243	47	4	1	815
Miscellaneous	249	66	6	2	0	323
Work Opp & Trans Bens	19	22	3	0	1	45
Moving Expenses	43	12	3	0	0	58
Storage Fees	140	45	5	1	0	191
Grand Total	1,992	990	195	27	5	3,209

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	32	19	2	0	0	53
Ongoing Rent	4	6	2	0	0	12
Rent Increase	10	0	1	2	0	13
Establishment of Home	21	11	0	0	0	32
Clothing	0	1	0	0	0	1
Client Share Rent Arrears	25	16	2	0	0	43
Miscellaneous	31	9	0	0	0	40
Work Opp & Trans Bens	1	2	0	0	0	3
Moving Expenses	5	1	1	0	0	7
Storage Fees	10	6	0	0	0	16
Subtotal	139	71	8	2	0	220

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	50	27	1	0	0	78
Ongoing Rent	16	5	0	0	0	21
Rent Increase	62	22	0	1	0	85
Establishment of Home	16	12	1	0	0	29
Clothing	5	1	0	0	0	6
Client Share Rent Arrears	75	20	1	0	1	97
Miscellaneous	41	5	0	0	0	46
Work Opp & Trans Bens	3	3	0	0	0	6
Moving Expenses	8	2	0	0	0	10
Storage Fees	31	10	0	0	0	41
Subtotal	307	107	3	1	1	419

Quarterly CBCFA Data: FY 21.2

Number of Days from Completed Application to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	51	4	0	0	0	55
Ongoing Rent	12	3	0	0	0	15
Rent Increase	31	15	0	0	0	46
Establishment of Home	25	1	0	0	0	26
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	52	12	0	0	0	64
Miscellaneous	25	4	0	0	0	29
Work Opp & Trans Bens	1	2	0	0	0	3
Moving Expenses	6	1	0	0	0	7
Storage Fees	13	0	0	0	0	13
Subtotal	220	43	0	0	0	263

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	19	21	3	1	0	44
Ongoing Rent	1	5	5	4	0	15
Rent Increase	3	30	26	7	0	66
Establishment of Home	18	20	0	0	0	38
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	49	22	0	0	0	71
Miscellaneous	13	4	1	0	0	18
Work Opp & Trans Bens	1	1	0	0	0	2
Moving Expenses	1	0	0	0	0	1
Storage Fees	14	3	0	0	0	17
Subtotal	120	106	35	12	0	273

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	26	14	2	0	0	42
Ongoing Rent	2	10	0	0	0	12
Rent Increase	29	47	3	0	0	79
Establishment of Home	18	14	1	0	0	33
Clothing	1	1	0	0	0	2
Client Share Rent Arrears	66	40	1	0	0	107
Miscellaneous	21	9	0	0	0	30
Work Opp & Trans Bens	4	3	0	0	0	7
Moving Expenses	1	1	0	0	0	2
Storage Fees	3	3	0	0	0	6
Subtotal	171	142	7	0	0	320

Quarterly CBCFA Data: FY 21.2

Number of Days from Completed Application to Provision of Benefits

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	29	17	3	0	0	49
Ongoing Rent	3	2	5	1	1	12
Rent Increase	0	14	14	2	1	31
Establishment of Home	7	5	3	0	0	15
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	46	12	7	2	0	67
Miscellaneous	21	7	4	1	0	33
Work Opp & Trans Bens	2	0	0	0	1	3
Moving Expenses	8	1	0	0	0	9
Storage Fees	13	3	0	0	0	16
Subtotal	133	62	36	6	3	240

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	15	19	7	0	0	41
Ongoing Rent	3	9	3	1	0	16
Rent Increase	8	4	2	0	0	14
Establishment of Home	13	15	5	0	0	33
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	16	21	16	1	0	54
Miscellaneous	8	3	0	0	0	11
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	3	0	0	0	0	3
Storage Fees	14	6	1	0	0	21
Subtotal	81	77	34	2	0	194

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	42	6	0	0	0	48
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	10	1	0	0	0	11
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	1	0	1	0	0	2
Miscellaneous	26	4	0	1	0	31
Work Opp & Trans Bens	1	1	0	0	0	2
Moving Expenses	4	1	1	0	0	6
Storage Fees	1	0	0	0	0	1
						0
Subtotal	86	13	2	1	0	102

Quarterly CBCFA Data: FY 21.2

Number of Days from Completed Application to Provision of Benefits

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	14	18	5	0	0	37
Ongoing Rent	4	3	3	0	0	10
Rent Increase	28	33	13	0	0	74
Establishment of Home	15	12	1	0	0	28
Clothing	3	1	0	0	0	4
Client Share Rent Arrears	61	29	11	0	0	101
Miscellaneous	16	2	0	0	0	18
Work Opp & Trans Bens	1	5	3	0	0	9
Moving Expenses	2	1	1	0	0	4
Storage Fees	2	2	1	0	0	5
Subtotal	146	106	38	0	0	290

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	43	16	0	0	0	59
Ongoing Rent	5	5	0	0	0	10
Rent Increase	55	18	9	0	1	83
Establishment of Home	25	11	1	0	0	37
Clothing	0	1	0	0	0	1
Client Share Rent Arrears	81	32	5	0	0	118
Miscellaneous	29	11	0	0	0	40
Work Opp & Trans Bens	4	5	0	0	0	9
Moving Expenses	4	1	0	0	0	5
Storage Fees	17	4	1	0	0	22
Subtotal	263	104	16	0	1	384

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	56	15	0	0	0	71
Ongoing Rent	30	13	0	0	0	43
Rent Increase	66	38	1	0	0	105
Establishment of Home	37	10	0	0	0	47
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	43	33	2	1	0	79
Miscellaneous	14	6	0	0	0	20
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	1	0	0	0	2
Storage Fees	15	6	1	0	0	22
Subtotal	264	122	4	1	0	391

Quarterly CBCFA Data: FY 21.2**Number of Days from Completed Application to Provision of Benefits****Staten Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	8	5	0	0	0	13
Ongoing Rent	1	0	0	0	0	1
Rent Increase	3	0	1	0	0	4
Establishment of Home	6	2	0	0	0	8
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	2	3	1	0	0	6
Miscellaneous	1	0	0	0	0	1
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	0	0	0	1	0	1
Subtotal	21	10	2	1	0	34

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	12	7	3	0	0	14
Ongoing Rent	3	0	0	0	0	18
Rent Increase	4	1	1	1	0	27
Establishment of Home	9	9	3	0	0	21
Clothing	0	1	1	0	0	9
Client Share Rent Arrears	3	3	0	0	0	13
Miscellaneous	3	2	1	0	0	16
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	2	0	0	0	2
Storage Fees	7	2	1	0	0	10
Subtotal	41	27	10	1	0	79

CBCFA Data: FY 21 Year to Date**Number of Days from Initial Request to Completed Application****Total for all Centers**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1863	24	1	0	0	1888
Ongoing Rent	807	13	0	0	0	820
Rent Increase	2074	6	3	1	0	2084
Establishment of Home	1006	12	0	0	0	1018
Clothing	182	2	2	0	0	186
Client Share Rent Arrears	2374	30	1	2	0	2407
Miscellaneous	936	9	3	2	0	950
Work Opp & Trans Bens	130	2	0	0	0	132
Moving Expenses	187	0	0	0	0	187
Storage Fees	596	5	1	1	0	603
Grand Total	10155	103	11	6	0	10275

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	152	2	0	0	0	154
Ongoing Rent	78	2	0	0	0	80
Rent Increase	95	0	3	0	0	98
Establishment of Home	87	1	0	0	0	88
Clothing	18	0	0	0	0	18
Client Share Rent Arrears	159	6	1	1	0	167
Miscellaneous	94	1	0	1	0	96
Work Opp & Trans Bens	15	0	0	0	0	15
Moving Expenses	15	0	0	0	0	15
Storage Fees	43	3	0	0	0	46
Subtotal	756	15	4	2	0	777

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	280	1	0	0	0	281
Ongoing Rent	80	0	0	0	0	80
Rent Increase	236	0	0	0	0	236
Establishment of Home	96	2	0	0	0	98
Clothing	20	0	0	0	0	20
Client Share Rent Arrears	253	0	0	0	0	253
Miscellaneous	139	0	2	0	0	141
Work Opp & Trans Bens	22	1	0	0	0	23
Moving Expenses	33	0	0	0	0	33
Storage Fees	103	0	0	0	0	103
Subtotal	1262	4	2	0	0	1268

CBCFA Data: FY 21 Year to Date**Number of Days from Initial Request to Completed Application****Coney Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	124	0	0	0	0	124
Ongoing Rent	64	0	0	0	0	64
Rent Increase	168	1	0	0	0	169
Establishment of Home	58	0	0	0	0	58
Clothing	14	0	0	0	0	14
Client Share Rent Arrears	157	0	0	0	0	157
Miscellaneous	62	0	0	0	0	62
Work Opp & Trans Bens	9	0	0	0	0	9
Moving Expenses	21	0	0	0	0	21
Storage Fees	30	0	0	0	0	30
Subtotal	707	1	0	0	0	708

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	132	1	0	0	0	133
Ongoing Rent	64	1	0	0	0	65
Rent Increase	181	0	0	0	0	181
Establishment of Home	103	0	0	0	0	103
Clothing	13	0	1	0	0	14
Client Share Rent Arrears	205	2	0	0	0	207
Miscellaneous	67	0	0	0	0	67
Work Opp & Trans Bens	8	0	0	0	0	8
Moving Expenses	6	0	0	0	0	6
Storage Fees	48	1	0	0	0	49
Subtotal	827	5	1	0	0	833

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	143	1	0	0	0	144
Ongoing Rent	70	0	0	0	0	70
Rent Increase	301	0	0	0	0	301
Establishment of Home	96	0	0	0	0	96
Clothing	17	0	0	0	0	17
Client Share Rent Arrears	331	0	0	0	0	331
Miscellaneous	76	0	0	0	0	76
Work Opp & Trans Bens	19	0	0	0	0	19
Moving Expenses	8	0	0	0	0	8
Storage Fees	30	0	0	0	0	30
Subtotal	1091	1	0	0	0	1092

CBCFA Data: FY 21 Year to Date

Number of Days from Initial Request to Completed Application

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	162	5	0	0	0	167
Ongoing Rent	81	0	0	0	0	81
Rent Increase	141	1	0	1	0	143
Establishment of Home	40	1	0	0	0	41
Clothing	20	0	0	0	0	20
Client Share Rent Arrears	192	4	0	1	0	197
Miscellaneous	96	1	0	0	0	97
Work Opp & Trans Bens	3	1	0	0	0	4
Moving Expenses	25	0	0	0	0	25
Storage Fees	52	0	0	0	0	52

Subtotal	812	13	0	2	0	827
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Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	124	0	0	0	0	124
Ongoing Rent	108	3	0	0	0	111
Rent Increase	117	1	0	0	0	118
Establishment of Home	95	0	0	0	0	95
Clothing	13	0	0	0	0	13
Client Share Rent Arrears	195	7	0	0	0	202
Miscellaneous	50	0	0	0	0	50
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	8	0	0	0	0	8
Storage Fees	71	1	0	0	0	72

Subtotal	786	12	0	0	0	798
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Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	89	4	0	0	0	93
Ongoing Rent	2	0	0	0	0	2
Rent Increase	0	0	0	0	0	0
Establishment of Home	21	2	0	0	0	23
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	2	0	0	0	0	2
Miscellaneous	60	2	0	0	0	62
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	8	0	0	0	0	8
Storage Fees	13	0	0	0	0	13

Subtotal	202	8	0	0	0	210
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CBCFA Data: FY 21 Year to Date**Number of Days from Initial Request to Completed Application****Jerome**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	119	0	0	0	0	119
Ongoing Rent	31	0	0	0	0	31
Rent Increase	207	1	0	0	0	208
Establishment of Home	74	1	0	0	0	75
Clothing	10	0	0	0	0	10
Client Share Rent Arrears	257	2	0	0	0	259
Miscellaneous	48	0	0	0	0	48
Work Opp & Trans Bens	18	0	0	0	0	18
Moving Expenses	14	0	0	0	0	14
Storage Fees	34	0	0	0	0	34
Subtotal	812	4	0	0	0	816

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	180	1	1	0	0	182
Ongoing Rent	63	0	0	0	0	63
Rent Increase	311	0	0	0	0	311
Establishment of Home	92	0	0	0	0	92
Clothing	16	0	0	0	0	16
Client Share Rent Arrears	335	1	0	0	0	336
Miscellaneous	123	1	0	0	0	124
Work Opp & Trans Bens	19	0	0	0	0	19
Moving Expenses	24	0	0	0	0	24
Storage Fees	76	0	0	1	0	77
Subtotal	1239	3	1	1	0	1244

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	207	4	0	0	0	211
Ongoing Rent	121	5	0	0	0	126
Rent Increase	255	1	0	0	0	256
Establishment of Home	131	1	0	0	0	132
Clothing	18	1	1	0	0	20
Client Share Rent Arrears	208	5	0	0	0	213
Miscellaneous	91	2	1	1	0	95
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	15	0	0	0	0	15
Storage Fees	65	0	1	0	0	66
Subtotal	1113	19	3	1	0	1136

CBCFA Data: FY 21 Year to Date**Number of Days from Initial Request to Completed Application****Staten Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	50	4	0	0	0	54
Ongoing Rent	19	0	0	0	0	19
Rent Increase	26	0	0	0	0	26
Establishment of Home	24	3	0	0	0	27
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	27	1	0	0	0	28
Miscellaneous	10	2	0	0	0	12
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	4	0	0	0	0	4
Storage Fees	6	0	0	0	0	6
Subtotal	175	10	0	0	0	185

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	101	1	0	0	0	102
Ongoing Rent	26	2	0	0	0	28
Rent Increase	36	1	0	0	0	37
Establishment of Home	89	1	0	0	0	90
Clothing	14	1	0	0	0	15
Client Share Rent Arrears	53	2	0	0	0	55
Miscellaneous	20	0	0	0	0	20
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	6	0	0	0	0	6
Storage Fees	25	0	0	0	0	25
						0
Subtotal	373	8	0	0	0	381

CBCFA Data: FY 21 Year to Date**Number of Days from Completed Application to Approval or Denial****Total for all Centers**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1,630	172	4	3	0	1,809
Ongoing Rent	735	57	5	0	1	798
Rent Increase	1,999	55	5	4	0	2,063
Establishment of Home	844	112	4	1	0	961
Clothing	166	13	0	1	0	180
Client Share Rent Arrears	2,184	162	9	4	0	2,359
Miscellaneous	891	35	1	0	0	927
Work Opp & Trans Bens	101	26	0	0	0	127
Moving Expenses	164	13	0	0	0	177
Storage Fees	571	22	3	0	0	596
Grand Total	9,285	667	31	13	1	9,997

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	128	13	0	0	0	141
Ongoing Rent	68	7	0	0	0	75
Rent Increase	88	1	0	1	0	90
Establishment of Home	66	11	0	0	0	77
Clothing	18	0	0	0	0	18
Client Share Rent Arrears	142	17	0	0	0	159
Miscellaneous	93	3	0	0	0	96
Work Opp & Trans Bens	11	1	0	0	0	12
Moving Expenses	14	1	0	0	0	15
Storage Fees	42	2	0	0	0	44
Subtotal	670	56	0	1	0	727

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	260	13	1	0	0	274
Ongoing Rent	81	0	0	0	0	81
Rent Increase	228	1	1	0	0	230
Establishment of Home	91	5	1	0	0	97
Clothing	20	0	0	0	0	20
Client Share Rent Arrears	248	1	1	0	0	250
Miscellaneous	138	0	0	0	0	138
Work Opp & Trans Bens	19	5	0	0	0	24
Moving Expenses	32	0	0	0	0	32
Storage Fees	103	0	0	0	0	103
Subtotal	1,220	25	4	0	0	1,249

CBCFA Data: FY 21 Year to Date**Number of Days from Completed Application Approval or Denial****Coney Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	118	3	0	0	0	121
Ongoing Rent	59	4	0	0	0	63
Rent Increase	162	5	0	0	0	167
Establishment of Home	55	1	0	0	0	56
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	146	6	0	0	0	152
Miscellaneous	62	0	0	0	0	62
Work Opp & Trans Bens	6	2	0	0	0	8
Moving Expenses	19	1	0	0	0	20
Storage Fees	30	0	0	0	0	30

Subtotal	669	22	0	0	0	691
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Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	113	15	0	1	0	129
Ongoing Rent	58	7	0	0	0	65
Rent Increase	178	3	0	0	0	181
Establishment of Home	86	13	0	0	0	99
Clothing	9	4	0	0	0	13
Client Share Rent Arrears	194	14	0	0	0	208
Miscellaneous	62	4	0	0	0	66
Work Opp & Trans Bens	7	2	0	0	0	9
Moving Expenses	3	1	0	0	0	4
Storage Fees	47	2	0	0	0	49

Subtotal	757	65	0	1	0	823
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Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	121	13	0	0	0	134
Ongoing Rent	66	4	0	0	0	70
Rent Increase	293	8	0	0	0	301
Establishment of Home	79	6	0	0	0	85
Clothing	15	2	0	0	0	17
Client Share Rent Arrears	298	32	0	0	0	330
Miscellaneous	72	5	0	0	0	77
Work Opp & Trans Bens	13	3	0	0	0	16
Moving Expenses	8	0	0	0	0	8
Storage Fees	31	0	0	0	0	31

Subtotal	996	73	0	0	0	1,069
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CBCFA Data: FY 21 Year to Date**Number of Days from Completed Application Approval or Denial****Greenwood**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	146	10	0	0	0	156
Ongoing Rent	67	3	0	0	1	71
Rent Increase	137	3	0	1	0	141
Establishment of Home	33	3	0	0	0	36
Clothing	19	0	0	0	0	19
Client Share Rent Arrears	174	11	0	0	0	185
Miscellaneous	87	5	0	0	0	92
Work Opp & Trans Bens	5	1	0	0	0	6
Moving Expenses	23	0	0	0	0	23
Storage Fees	52	1	0	0	0	53
Subtotal	743	37	0	1	1	782

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	95	24	2	1	0	122
Ongoing Rent	89	15	2	0	0	106
Rent Increase	99	13	3	1	0	116
Establishment of Home	72	18	2	0	0	92
Clothing	10	1	0	1	0	12
Client Share Rent Arrears	167	22	4	2	0	195
Miscellaneous	46	5	0	0	0	51
Work Opp & Trans Bens	4	1	0	0	0	5
Moving Expenses	7	1	0	0	0	8
Storage Fees	62	6	2	0	0	70
Subtotal	651	106	15	5	0	777

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	90	1	0	0	0	91
Ongoing Rent	2	0	0	0	0	2
Rent Increase	0	0	0	0	0	0
Establishment of Home	20	1	0	0	0	21
Clothing	1	1	0	0	0	2
Client Share Rent Arrears	2	0	0	0	0	2
Miscellaneous	57	3	0	0	0	60
Work Opp & Trans Bens	3	2	0	0	0	5
Moving Expenses	6	1	0	0	0	7
Storage Fees	13	0	0	0	0	13
						0
Subtotal	194	9	0	0	0	203

CBCFA Data: FY 21 Year to Date**Number of Days from Completed Application Approval or Denial****Jerome**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	
New Apartment	104	8	0	1	0	Total
Ongoing Rent	28	1	0	0	0	29
Rent Increase	204	3	0	0	0	207
Establishment of Home	67	3	1	1	0	72
Clothing	10	0	0	0	0	10
Client Share Rent Arrears	248	5	0	0	0	253
Miscellaneous	44	1	0	0	0	45
Work Opp & Trans Bens	14	3	0	0	0	17
Moving Expenses	12	1	0	0	0	13
Storage Fees	32	1	0	0	0	33
Subtotal	763	26	1	2	0	792

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	153	20	1	0	0	174
Ongoing Rent	60	1	0	0	0	61
Rent Increase	303	3	0	1	0	307
Establishment of Home	74	11	0	0	0	85
Clothing	15	0	0	0	0	15
Client Share Rent Arrears	313	17	2	2	0	334
Miscellaneous	120	1	1	0	0	122
Work Opp & Trans Bens	13	5	0	0	0	18
Moving Expenses	20	3	0	0	0	23
Storage Fees	74	3	0	0	0	77
Subtotal	1,145	64	4	3	0	1,216

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	200	9	0	0	0	209
Ongoing Rent	124	3	1	0	0	128
Rent Increase	250	10	0	0	0	260
Establishment of Home	125	5	0	0	0	130
Clothing	19	0	0	0	0	19
Client Share Rent Arrears	203	11	0	0	0	214
Miscellaneous	86	4	0	0	0	90
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	13	2	0	0	0	15
Storage Fees	62	3	0	0	0	65
Subtotal	1,084	47	1	0	0	1,132

CBCFA Data: FY 21 Year to Date**Number of Days from Completed Application Approval or Denial****Staten Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	39	10	0	0	0	49
Ongoing Rent	17	2	1	0	0	20
Rent Increase	23	3	0	0	0	26
Establishment of Home	19	6	0	0	0	25
Clothing	6	1	0	0	0	7
Client Share Rent Arrears	22	6	0	0	0	28
Miscellaneous	9	1	0	0	0	10
Work Opp & Trans Bens	1	1	0	0	0	2
Moving Expenses	3	0	0	0	0	3
Storage Fees	4	1	1	0	0	6
Subtotal	143	31	2	0	0	176

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	63	33	0	0	0	96
Ongoing Rent	16	10	1	0	0	27
Rent Increase	34	2	1	0	0	37
Establishment of Home	57	29	0	0	0	86
Clothing	12	4	0	0	0	16
Client Share Rent Arrears	27	20	2	0	0	49
Miscellaneous	15	3	0	0	0	18
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	4	2	0	0	0	6
Storage Fees	19	3	0	0	0	22
Subtotal	250	106	4	0	0	360

CBCFA Data: FY 21 Year to Date**Number of Days from Approval to Provision of Benefits****Total for all Centers**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	983	104	6	1	0	1,094
Ongoing Rent	225	65	16	6	0	312
Rent Increase	716	332	88	16	1	1,153
Establishment of Home	595	63	5	0	0	663
Immigration Status	47	10	1	0	0	58
Clothing	1,311	229	39	3	1	1,583
Client Share Rent Arrears	562	80	6	1	0	649
Miscellaneous	59	11	5	0	1	76
Work Opp & Trans Bens	102	10	2	0	0	114
Moving Expenses	392	55	4	0	0	451
Storage Fees	0	0	0	0	0	0
Grand Total	4,992	959	172	27	3	6,153

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	68	10	0	0	0	78
Ongoing Rent	14	3	0	0	0	17
Rent Increase	23	2	1	1	0	27
Establishment of Home	45	4	0	0	0	49
Clothing	2	1	0	0	0	3
Client Share Rent Arrears	71	9	0	0	0	80
Miscellaneous	55	6	0	0	0	61
Work Opp & Trans Bens	3	1	0	0	0	4
Moving Expenses	8	1	1	0	0	10
Storage Fees	26	5	0	0	0	31
Subtotal	315	42	2	1	0	360

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	133	10	0	0	0	143
Ongoing Rent	38	5	0	0	0	43
Rent Increase	142	23	0	0	0	165
Establishment of Home	55	6	0	0	0	61
Clothing	7	1	0	0	0	8
Client Share Rent Arrears	161	20	0	0	1	182
Miscellaneous	95	11	0	0	0	106
Work Opp & Trans Bens	14	1	0	0	0	15
Moving Expenses	20	2	0	0	0	22
Storage Fees	78	12	0	0	0	90
Subtotal	743	91	0	0	1	835

CBCFA Data: FY 21 Year to Date**Number of Days from Approval to Provision of Benefits****Coney Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	85	0	0	0	0	85
Ongoing Rent	28	2	0	0	0	30
Rent Increase	60	15	0	0	0	75
Establishment of Home	41	2	0	0	0	43
Clothing	5	2	0	0	0	7
Client Share Rent Arrears	103	11	0	0	0	114
Miscellaneous	47	5	0	0	0	52
Work Opp & Trans Bens	3	2	0	0	0	5
Moving Expenses	12	1	0	0	0	13
Storage Fees	23	0	0	0	0	23

Subtotal	407	40	0	0	0	447
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Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	66	11	1	1	0	79
Ongoing Rent	7	12	7	5	0	31
Rent Increase	16	78	44	7	0	145
Establishment of Home	64	9	0	0	0	73
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	128	14	0	0	0	142
Miscellaneous	36	6	1	0	0	43
Work Opp & Trans Bens	4	1	0	0	0	5
Moving Expenses	4	0	0	0	0	4
Storage Fees	35	4	0	0	0	39
						0

Subtotal	363	135	53	13	0	564
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Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	61	12	0	0	0	73
Ongoing Rent	17	5	0	0	0	22
Rent Increase	66	65	0	0	0	131
Establishment of Home	50	8	0	0	0	58
Clothing	7	1	0	0	0	8
Client Share Rent Arrears	181	51	1	0	0	233
Miscellaneous	39	12	0	0	0	51
Work Opp & Trans Bens	10	1	0	0	0	11
Moving Expenses	4	1	0	0	0	5
Storage Fees	13	3	0	0	0	16

Subtotal	448	159	1	0	0	608
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CBCFA Data: FY 21 Year to Date**Number of Days from Approval to Provision of Benefits****Greenwood**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	77	14	0	0	0	91
Ongoing Rent	6	4	5	1	0	16
Rent Increase	8	31	12	3	0	54
Establishment of Home	27	4	1	0	0	32
Clothing	5	1	0	0	0	6
Client Share Rent Arrears	91	15	9	2	0	117
Miscellaneous	49	11	2	1	0	63
Work Opp & Trans Bens	2	0	1	0	1	4
Moving Expenses	15	1	0	0	0	16
Storage Fees	37	7	0	0	0	44
Subtotal	317	88	30	7	1	443

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	57	14	2	0	0	73
Ongoing Rent	22	7	2	0	0	31
Rent Increase	22	5	1	1	0	29
Establishment of Home	48	7	3	0	0	58
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	81	23	10	0	0	114
Miscellaneous	24	3	1	0	0	28
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	4	1	0	0	0	5
Storage Fees	42	3	2	0	0	47
Subtotal	306	63	21	1	0	391

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	82	2	1	0	0	85
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	20	0	0	0	0	20
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	1	0	1	0	0	2
Miscellaneous	58	2	0	0	0	60
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	7	1	0	0	0	8
Storage Fees	13	2	0	0	0	15
Subtotal	182	8	2	0	0	192

CBCFA Data: FY 21 Year to Date**Number of Days from Approval to Provision of Benefits****Jerome**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	53	10	2	0	0	65
Ongoing Rent	5	6	1	0	0	12
Rent Increase	47	38	18	1	0	104
Establishment of Home	48	8	0	0	0	56
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	119	35	12	1	0	167
Miscellaneous	25	4	0	0	0	29
Work Opp & Trans Bens	6	2	4	0	0	12
Moving Expenses	2	0	1	0	0	3
Storage Fees	14	4	0	0	0	18
Subtotal	324	107	38	2	0	471

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	96	5	0	0	0	101
Ongoing Rent	17	6	1	0	0	24
Rent Increase	141	23	9	1	1	175
Establishment of Home	53	5	0	0	0	58
Clothing	3	2	0	0	0	5
Client Share Rent Arrears	199	23	5	0	0	227
Miscellaneous	72	8	2	0	0	82
Work Opp & Trans Bens	11	1	0	0	0	12
Moving Expenses	15	1	0	0	0	16
Storage Fees	43	5	1	0	0	49
Subtotal	650	79	18	1	1	749

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	138	8	0	0	0	146
Ongoing Rent	65	14	0	0	0	79
Rent Increase	180	43	3	1	0	227
Establishment of Home	87	7	1	0	0	95
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	144	23	1	0	0	168
Miscellaneous	49	8	0	0	0	57
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	8	1	0	0	0	9
Storage Fees	51	9	0	0	0	60
Subtotal	728	114	5	1	0	848

CBCFA Data: FY 21 Year to Date**Number of Days from Approval to Provision of Benefits****Staten Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	27	1	0	0	0	28
Ongoing Rent	2	0	0	0	0	2
Rent Increase	3	2	0	0	0	5
Establishment of Home	15	0	0	0	0	15
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	16	3	0	0	0	19
Miscellaneous	4	0	0	0	0	4
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	1	0	0	0	0	1
Storage Fees	4	0	0	0	0	4
Subtotal	73	7	0	0	0	80

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	40	7	0	0	0	47
Ongoing Rent	4	1	0	0	0	5
Rent Increase	8	7	0	1	0	16
Establishment of Home	42	3	0	0	0	45
Clothing	2	1	1	0	0	4
Client Share Rent Arrears	16	2	0	0	0	18
Miscellaneous	9	4	0	0	0	13
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	2	0	0	0	0	2
Storage Fees	13	1	1	0	0	15
Subtotal	136	26	2	1	0	165

CBCFA Data: FY 21 Year to Date**Number of Days from Completed Application to Provision of Benefits****Total for all Centers**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	753	317	40	1	0	1,111
Ongoing Rent	182	93	30	11	1	317
Rent Increase	641	371	130	22	2	1,166
Establishment of Home	431	213	20	2	0	666
Immigration Status	44	12	1	0	0	57
Clothing	1,112	413	74	10	1	1,610
Client Share Rent Arrears	512	121	11	3	0	647
Miscellaneous	37	33	8	0	1	79
Work Opp & Trans Bens	91	21	3	0	0	115
Moving Expenses	359	79	12	1	0	451
Storage Fees	0	0	0	0	0	0
Grand Total	4,162	1,673	329	50	5	6,219

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	45	30	3	0	0	78
Ongoing Rent	8	7	2	0	0	17
Rent Increase	21	4	1	2	0	28
Establishment of Home	30	19	0	0	0	49
Clothing	2	1	0	0	0	3
Client Share Rent Arrears	55	24	2	0	0	81
Miscellaneous	50	11	0	0	0	61
Work Opp & Trans Bens	1	4	0	0	0	5
Moving Expenses	7	2	1	0	0	10
Storage Fees	21	10	0	0	0	31
Subtotal	240	112	9	2	0	363

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	101	41	1	0	0	143
Ongoing Rent	33	10	0	0	0	43
Rent Increase	138	28	0	1	0	167
Establishment of Home	42	17	1	0	0	60
Clothing	7	1	0	0	0	8
Client Share Rent Arrears	148	32	1	0	1	182
Miscellaneous	89	14	0	0	0	103
Work Opp & Trans Bens	10	5	0	0	0	15
Moving Expenses	20	2	0	0	0	22
Storage Fees	75	14	0	0	0	89
Subtotal	663	164	3	1	1	832

CBCFA Data: FY 21 Year to Date**Number of Days from Completed Application to Provision of Benefits****Coney Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	79	6	0	0	0	85
Ongoing Rent	25	4	1	0	0	30
Rent Increase	51	25	0	0	0	76
Establishment of Home	41	2	0	0	0	43
Clothing	5	2	0	0	0	7
Client Share Rent Arrears	92	22	0	0	0	114
Miscellaneous	46	6	0	0	0	52
Work Opp & Trans Bens	1	4	0	0	0	5
Moving Expenses	12	1	0	0	0	13
Storage Fees	23	0	0	0	0	23
Subtotal	375	72	1	0	0	448

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	41	37	6	1	0	85
Ongoing Rent	5	8	11	7	0	31
Rent Increase	7	67	60	11	0	145
Establishment of Home	33	40	0	0	0	73
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	109	45	0	0	0	154
Miscellaneous	32	11	1	0	0	44
Work Opp & Trans Bens	3	1	1	0	0	5
Moving Expenses	2	2	0	0	0	4
Storage Fees	32	8	0	0	0	40
Subtotal	266	219	79	19	0	583

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	50	22	2	0	0	74
Ongoing Rent	9	15	0	0	0	24
Rent Increase	62	70	5	0	0	137
Establishment of Home	40	17	1	0	0	58
Clothing	6	2	0	0	0	8
Client Share Rent Arrears	152	79	2	0	0	233
Miscellaneous	38	13	0	0	0	51
Work Opp & Trans Bens	9	3	0	0	0	12
Moving Expenses	3	2	0	0	0	5
Storage Fees	10	6	0	0	0	16
Subtotal	379	229	10	0	0	618

CBCFA Data: FY 21 Year to Date**Number of Days from Completed Application to Provision of Benefits****Greenwood**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	62	27	4	0	0	93
Ongoing Rent	4	3	7	1	1	16
Rent Increase	6	26	18	3	1	54
Establishment of Home	19	10	3	0	0	32
Clothing	5	1	0	0	0	6
Client Share Rent Arrears	83	19	12	4	0	118
Miscellaneous	42	14	5	1	0	62
Work Opp & Trans Bens	2	0	1	0	1	4
Moving Expenses	14	2	0	0	0	16
Storage Fees	36	5	2	0	0	43
Subtotal	273	107	52	9	3	444

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	29	33	11	0	0	73
Ongoing Rent	13	14	4	1	0	32
Rent Increase	19	6	4	1	0	30
Establishment of Home	28	22	7	1	0	58
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	57	33	22	3	0	115
Miscellaneous	20	6	1	1	0	28
Work Opp & Trans Bens	2	2	0	0	0	4
Moving Expenses	4	1	0	0	0	5
Storage Fees	34	9	4	0	0	47
Subtotal	208	126	53	7	0	394

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	74	10	1	0	0	85
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	18	2	0	0	0	20
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	1	0	1	0	0	2
Miscellaneous	52	7	0	1	0	60
Work Opp & Trans Bens	1	1	0	0	0	2
Moving Expenses	6	1	1	0	0	8
Storage Fees	13	1	0	0	0	14
						0
Subtotal	166	22	3	1	0	192

CBCFA Data: FY 21 Year to Date**Number of Days from Completed Application to Provision of Benefits****Jerome**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	31	31	6	0	0	68
Ongoing Rent	4	4	3	1	0	12
Rent Increase	43	40	21	1	0	105
Establishment of Home	28	27	2	0	0	57
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	109	40	20	2	0	171
Miscellaneous	25	6	0	0	0	31
Work Opp & Trans Bens	1	5	6	0	0	12
Moving Expenses	2	1	1	0	0	4
Storage Fees	12	5	1	0	0	18
						0
Subtotal	259	160	60	4	0	483

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	82	22	2	0	0	106
Ongoing Rent	16	6	1	1	0	24
Rent Increase	134	26	13	1	1	175
Establishment of Home	45	13	2	0	0	60
Clothing	3	2	0	0	0	5
Client Share Rent Arrears	174	51	10	0	0	235
Miscellaneous	64	15	3	0	0	82
Work Opp & Trans Bens	6	6	0	0	0	12
Moving Expenses	14	2	0	0	0	16
Storage Fees	43	5	2	0	0	50
Subtotal	581	148	33	2	1	765

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	119	27	0	0	0	146
Ongoing Rent	59	21	1	0	0	81
Rent Increase	150	71	5	1	0	227
Establishment of Home	75	19	0	1	0	95
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	112	53	2	1	0	168
Miscellaneous	43	14	0	0	0	57
Work Opp & Trans Bens	1	1	0	0	0	2
Moving Expenses	7	2	0	0	0	9
Storage Fees	46	14	1	0	0	61
						0
Subtotal	616	223	9	3	0	851

CBCFA Data: FY 21 Year to Date**Number of Days from Completed Application to Provision of Benefits****Staten Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	18	10	0	0	0	28
Ongoing Rent	2	0	0	0	0	2
Rent Increase	3	2	1	0	0	6
Establishment of Home	10	5	0	0	0	15
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	11	7	1	0	0	19
Miscellaneous	4	0	0	0	0	4
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	0	1	0	0	0	1
Storage Fees	3	0	0	1	0	4
Subtotal	52	26	2	1	0	81

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	22	21	4	0	0	14
Ongoing Rent	4	1	0	0	0	18
Rent Increase	7	6	2	1	0	27
Establishment of Home	22	20	4	0	0	21
Clothing	2	1	1	0	0	9
Client Share Rent Arrears	9	8	1	0	0	13
Miscellaneous	7	4	1	0	0	16
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	2	0	0	0	2
Storage Fees	11	2	2	0	0	15
Subtotal	84	65	15	1	0	165

HOUSING SERVICES

	Active Cases @ FY 21.2	Capacity (units)	Capacity (%)
<u>Emergency Housing Occupancy</u>			
Commercial MOU/SRO Hotels			
Family	399	439	90.9%
Single	2,186	2,749	79.5%
Subtotal	2,585	3,188	81.1%
Transitional Congregate Facility	771	874	88.2%
<u>Non-Emergency Supported Housing Occupancy</u>			
Scatter Site	2,470	2,636	93.7%
Permanent Congregate facility	2,445	2,554	95.7%
Total	8,271	9,252	89.4%

FY 21.2	Requests	Referrals	Placements
<u>Emergency Housing Activity</u>			
Commercial MOU/SRO Hotels	2,188	1,332	958
Transitional Congregate Facilities		631	486
<u>Non-Emergency Supported Housing Activity</u>			
Scatter Site I	587	139	17
Permanent Congregate Facilities		226	34
Total	2,775	2,328	1,495

FY 21 Year to Date	Requests	Referrals	Placements
<u>Emergency Housing Activity</u>			
Commercial MOU/SRO Hotels	4,772	3,568	2,504
Transitional Congregate Facilities		1,321	1,630
<u>Non-Emergency Supported Housing Activity</u>			
Scatter Site I	1,333	364	63
Permanent Congregate Facilities		519	96
Total	6,105	5,772	4,293

Additional Housing Data: FY 21.2**FY 21.2**

Number of Commercial SRO Facilities	172 facilities / 2888 units
Number of Transitional Housing Providers	17 facilities / 840 units
Emergency Housing Facilities Inspected ⁹	0
Average Length of Stay (number of days) for Emergency Placements ¹⁰	231.3
Number of facilities used to provide emergency shelter placed on non-referral status	0
Number of facilities used to provide emergency shelter placed on discontinuance of use status	0

⁹ To protect the health and safety of both residents and HRA staff during the COVID -19 pandemic, onsite visits to housing facilities have been reserved for emergency situations. However, HASA has remained in regular contact with all SRO operators to monitor the conditions at all facilities remotely.

¹⁰ Average length of stay is based on exit date minus entry date.

Quarterly Emergency Housing Data *
FY 21.2

Center	Referrals	Placements
	(Referrals to an emergency housing facility)	(Indicates placements of at least one night in an emergency housing facility)
Amsterdam	154	105
Brownsville	87	66
Coney Island	76	57
Crotona	123	92
Grand Concourse	248	182
Greenwood	110	81
Hamilton	131	89
Housing Placement Unit	66	49
Jerome	146	114
Kingsbridge	229	176
Queensboro	101	71
Serviceline	253	204
Staten Island	43	25
Waverly	196	133
Total	1,963	1,444

* Of those clients that were referred to a facility and were not placed, the vast majority are no-shows.

Non-Emergency Housing Data: Number of Days from Approval to Placement

FY 21.2

Center	0-15 days	16-30 days	31-45 days	46-75 days	76-100 days	101+ days	Total
Amsterdam	5	2	1	1	1	3	13
Brownsville	2	2	0	0	0	7	11
Coney Island	2	3	1	0	1	1	8
Crotona	2	0	1	1	0	1	5
Grand Concourse	3	3	2	2	1	2	13
Greenwood	4	0	1	2	0	2	9
Hamilton	0	1	3	3	0	6	13
Housing Placement Unit	2	2	0	1	0	1	6
Jerome	3	0	1	0	2	2	8
Kingsbridge	2	0	0	3	2	2	9
Queensboro	3	1	0	0	1	4	9
Serviceline	0	0	0	0	0	0	0
Staten Island	0	0	0	0	0	1	1
Waverly	3	4	1	0	1	3	12
Total	31	18	11	13	9	35	117

VOCATIONAL REHABILITATION ACTIVITY **

Vocational Rehabilitation Services Program:	FY 21.2	FY 21
Computer Training	0	0
Individual Counseling Sessions	0	0
Job Club	0	0
Skills Day Sessions	0	0
Work Readiness Group	0	0

Clients With Earned Income ¹¹

FY 21.2 End

1,419

** Due to COVID-19 restrictions Vocational and Rehabilitation Services have been suspended.

¹¹ This number reflects all active Cash Assistance cases budgeted for income.

Field Operations Staff

Total Number of Staff at End of FY 21.2

Center	Case Manager	Eligibility Specialist	PAA I	PAA II	PAA III	Sup I	Sup II	Sup III	Total Staff
Amsterdam	51	10	1	1	0	6	3	0	72
Brownsville	77	15	3	4	0	14	4	1	118
Coney Island	49	9	3	2	0	9	2	0	74
Crotona	44	11	0	2	0	9	3	0	69
Grand Concourse	57	11	2	1	0	10	1	0	82
Greenwood	59	15	3	2	0	11	4	0	94
Hamilton	51	11	3	3	0	10	1	0	79
Housing Placement Unit	14	1	1	5	1	1	1	0	24
Jerome	45	9	3	2	0	9	3	0	71
Kingsbridge	87	22	4	3	0	17	5	0	138
Queensboro	58	14	2	3	0	9	4	0	90
Serviceline	16	2	1	0	0	2	0	0	21
Staten Island	11	3	2	1	0	3	1	0	21
Waverly	20	6	2	2	0	4	3	0	37
Total	639	139	30	31	1	114	35	1	990

Case Staffing Ratio Based on Active Caseload *

Center	Cases			Staff			Family/ Staff Caseload Ratio	Single/ Staff Caseload Ratio	Overall Staff Caseload Ratio
	Family	Single	Total	Family	Single	Total			
Amsterdam	154	2,662	2,816	4	56	60	38.5	47.5	46.9
Brownsville	587	3,709	4,296	20	76	96	29.4	48.8	44.8
Coney Island	183	2,049	2,232	6	54	60	30.5	37.9	37.2
Crotona	259	2,299	2,558	9	47	56	28.8	48.9	45.7
Grand Concourse	319	3,091	3,410	10	58	68	31.9	53.3	50.1
Greenwood	215	2,938	3,153	8	66	74	26.9	44.5	42.6
Hamilton	156	2,484	2,640	5	57	62	31.2	43.6	42.6
Housing Placement Unit	36	197	233	3	12	15	12.0	16.4	15.5
Jerome	312	2,243	2,555	11	46	57	28.4	48.8	44.8
Kingsbridge	432	4,007	4,439	18	91	109	24.0	44.0	40.7
Queensboro	230	2,700	2,930	10	61	71	23.0	44.3	41.3
Staten Island	82	760	842	3	12	15	27.3	63.3	56.1
Waverly	2	1,634	1,636	0	27	27	NA	60.5	60.6
Totals	2,967	30,773	33,740	107	663	770	27.7	46.4	43.8

*Active caseload as of December 31, 2020.

Quarterly Fair Hearings FY 21.2

Center	Hearings Requested	Decisions Rendered in Favor of Client	Compliance Within 30 Days	Compliance After 30 Days	Pending as of 12/31/20
Amsterdam	21	11	11	0	0
Brownsville	32	8	8	0	0
Coney Island	7	3	3	0	0
Crotona	9	6	6	0	0
Grand Concourse	21	7	7	0	0
Greenwood	22	7	7	0	0
Hamilton	23	10	10	0	0
Jerome	11	2	2	0	0
Kingsbridge	21	4	4	0	0
Queensboro	14	6	6	0	0
Staten Island	5	1	1	0	0
Waverly	8	2	2	0	0
Total	194	67	67	0	0

Decisions Rendered in Favor of Client **67**

Article 78 Proceedings **0**