

AGENCY QUARTERLY DIVERSITY AND EEO REPORT FY 2020

AGENCY NAME:		
 Ist Quarter (July -September 2nd Quarter (October - Dector) 3rd Quarter (January -Marcor) 4th Quarter (April -June), d 	ember), due January 30, 2020 ch), due April 30, 2020	
Prepared by:		
Craig M. Greene	Director of EEO	718-391-3131
Name	Title	Telephone No.
Date Submitted:		
FOR DCAS USE ONLY		
Date Received:		

INSTRUCTIONS FOR FILLING OUT QUARTERLY REPORTS FY 2020

- 1. Please save this file as 'XXXX Quarter X FY 2020 DEEO Quarterly Report' where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity and EEO Training Summary" details in the attached Excel file. Under Section 10 ("Other"), include training classes co-organized or co-sponsored by EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Please save this Excel file as 'XXXX Quarter X FY 2020 DEEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.



PART I: NARRATIVE SUMMARY

I. <u>COMMITMENT AND ACCOUNTABILITY STATEMENT BY THE AGENCY HEAD</u>

II. <u>RECOGNITION AND ACCOMPLISHMENTS</u>

The agency recognized employees, supervisors, managers, and units demonstrating superior accomplishment in diversity and equal employment opportunity through the following:

* Please describe D&EEO Awards and/or Appreciation Events below:

III. WORKFORCE REVIEW AND ANALYSIS

1. Agency reminded employees to update self-ID information regarding race/ethnicity, gender, and veteran status. □ Yes, On (Date): _____ ⊠ No



2. The agency conducted a review of the dashboard sent to the EEO Officer with demographic data and trends, including workforce composition by job title, job group, race/ethnicity and gender; new hires, promotions and separation data; and utilization analysis.

Yes, On (Date): July, 2019 🛛 No

The review was conducted together with:	🛛 Human Resources	General Counsel
	□ Agency Head	□ Other

IV. EEO, DIVERSITY, INCLUSION, AND EQUITY INITIATIVES FOR FY 2020

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity and EEO Plan for FY 2020 - <u>Proactive Strategies to Enhance Diversity, EEO and Inclusion</u>:

A. WORKFORCE:

List the Workforce Goal(s) included in <i>Section IV:</i> <i>Proactive Strategies to Enhance Diversity, EEO and</i> <i>Inclusion</i> , which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others):	 Please describe the steps that your agency has taken to meet the Workforce Goal(s) set/declared in your plan. Include steps that were taken or considered to build an inclusive and sustainable pipeline for your agency across all levels. 	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Integrate EEO Compliance, MWBE compliance and performance metrics in agency managerial evaluation ratings.	Distributed to Human Resources/Personnel Professionals and will be used for managerial evaluations beginning January 2020.	 □ Planned □ Not started □ Ongoing □ Delayed 			
		 □ Deferred □ Ongoing ⊠ Completed 			



Created agency divisional Dashboards which include workforce and EEO Demographic Data used to assess areas that are underutilized in addition to EEO compliance and training. The purpose of this initiative is to provide division heads with a quarterly summary of workforce compliance and metric data, empowering agency leadership to make data-driven decisions.	Meeting with EEO and HR Partners to interface with and aggregate data used to populate Dashboards on a quarterly basis.	 □ Planned □ Not started ⊠ Ongoing □ Delayed □ Deferred □ Ongoing □ Completed 			
		 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			
Describe steps that were taken or considered to address un exists in the current quarter.	derutilization identified through quarterly workforce	reports. Please list Jo	ob Groups w	here underut	ilization

B. WORKPLACE:

List the Workplace Goal(s) included in <i>Section IV:</i> <i>Proactive Strategies to Enhance Diversity, EEO and</i> <i>Inclusion,</i> which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys):	 Please describe the steps that your agency has taken to meet the Workplace Goal(s) set/declared in your plan. Include steps that were taken or considered to create an inclusive work environment that values differences that each of your unique employees brings to work, and to maintain focus on retaining talent across all levels. 	Q1 Update	Q2 Update	Q3 Update	Q4 Update
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DDC is enhancing its workplace retention efforts	1. We launched a 3-month check-in for new hires as an extension of our	□ Planned □ Not started		
by implementing 3 new initiatives that will help	onboarding process.	□ Ongoing		
DDC EEO and HRSD address attrition during the	2. We are developing a 6- month	□ Delayed		
1 st two years of employment.	survey to ensure that new	Deferred		
	employees receive their goals and	□ Ongoing		
	objectives within 2 weeks of their	☑ Completed		
	start date and that employees are			
	engaged from the start.			
	3. We will be acknowledging			
	employees at the 1-year mark			
	though an anniversary email.			
		□ Planned		
Launch New Mentoring Program	Our Director of Training and Staff	□ Not started		
	Development is developing an agency	□ Ongoing		
	mentoring program for new employees that	□ Delayed		
	will be launched in 2020 in an effort to	Deferred		
	better engage employees	⊠ Ongoing □ Completed		
Lough New Field Freedoms 101 Terining	The surface of a surface of the surface and	⊠ Planned		
Launch New Field Employee 101 Training	In order to ensure that our current and	□ Not started		
	future field employees are appropriately prepared for construction work in the field,	□ Ongoing □ Delayed		
	our Staff development team, in conjunction	□ Defayed □ Deferred		
	with our Technical staff are developing an			
	internal training curriculum for all field	□ Completed	\boxtimes	
	employees. Step 1. Reach out to staff	r		
	members and Division heads to ask for			
	input regarding desired training			
	components			
	L			
		1		



Please specify any other EEO-related activities during the quarter (e.g., postings, meetings, cultural programs promoting diversity, newsletters/articles, etc.) and describe briefly the activities, including the dates when the activities occurred.

During this quarter, DDC's Office of EEO coordinated and hosted various cultural and engagement events including the 2019 Caribbean Heritage Luncheon, the smoking cessation presentations, a wellness at work initiative called the "Steptember Challenge," an emergency preparedness workshop facilitated by the New York City Emergency Management and smoking cessation presentations. We are currently preparing for our Lunar New Year celebration, slated to be held on January 23rd.



C. COMMUNITY:

List the Community Goal(s) included in <i>Section IV:</i> <i>Proactive Strategies to Enhance Diversity, EEO and</i> <i>Inclusion,</i> which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., community outreach and engagement, MWBE participation and customer satisfaction surveys):	 Please describe the steps that your agency has taken to meet the Community Goal(s) set/declared in your plan. Include steps that were taken or considered to establish your agency as a leading service provider to the citizens of New York City focused on inclusion and cultural competency, while reflecting the vast communities that are served. 	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Expand our agency Employee Resource Group	DDC's Vet connect Initiative was originally planned for a launch in November 2019 by the Office of EEO but will be launched in November of 2020.	 ☑ Planned □ Not started □ Ongoing □ Delayed □ Deferred □ Ongoing □ Completed 			
Continue outreach to MWBE enterprises to encourage and educate them about the process of doing business with DDC.	DDC hosted several MWBE open houses this fiscal year and is the process of developing an MWBE mentoring program. We also expanded the MWBE division to include a Business Development unit. This reorg began this quarter and will be ongoing.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			



	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		

V. <u>RECRUITMENT</u>

List Recruitment Strategies and Initiatives which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training):	Please describe the steps that your agency has taken to meet the Recruitment Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
1. We plan to expand our career fair participation.	 DDC will be participating in the following career fairs in 2020: Baruch College - New York Brooklyn College - New York City College of New York - New York Columbia - New York Cooper Union - New York Cornell University (NEW!) - New York 	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			



Citywide Administrative Services				
	 Drexel University (NEW!) – Pennsylvania Fordham (NEW!) – New York HBCUs (NEW!) - Nationwide Manhattan College – New York New Jersey Institute of Technology – New Jersey New York Institute of Technology – Westbury, NY NYU Tandon – New York Rensselaer Polytechnic Institute – Troy, NY Rutgers - New Jersey Stevens Institute of Technology – New Jersey Stony Brook (NEW!) – New York The New School (NEW!) – New York 			
We are enhancing our recruitment efforts to include civil service 101 components in order to ensure that newly recruited / recent graduates qualify for civil service status in addition to our business titles.		 □ Planned □ Not started ⊠ Ongoing □ Delayed □ Deferred □ Ongoing □ Completed 		
We will be expanding our internal resume bank		 □ Planned □ Not started ⊠ Ongoing □ Delayed □ Deferred □ Ongoing 		

Completed		

B. INTERNSHIPS/FELLOWSHIPS

Type of Internship\Fellowship	Total	Race/Ethnicity [#s]	Gender [#s] [N-B=Non-Binary; O=Other; U=Unknown]
1. Urban Fellows	0		M F N-B O U
2. Public Service Corps	0		M F N-B O U
3. Summer College Interns	40	8 African American 18 Asian 5 Hispanic 7 White	M <u>21</u> F <u>19</u> N-B O U
4. Summer Graduate Interns	33	1 African American 12 Asian 13 Hispanic 7 White	M <u>15</u> F <u>18</u> N-B O U
5. Other (specify):			M F N-B O U
6. None 🗆			



C. 55-A PROGRAM

The agency uses the 55-a Program to hire and retain qualified individuals with disabilities.

Currently, there are <u>5</u> [number] 55-a participants.

During this Quarter, a total of <u>1</u> [number] new applications for the program were received.

During this Quarter <u>1</u> participants left the program due to [state reasons] was picked up off of a Civil Service list.

The 55-a Coordinator has achieved the following goals:

1. Disseminated 55-a information through:

e-mail	□ Yes	🛛 No
training sessions	🛛 Yes	🗆 No
agency website	🛛 Yes	🗆 No
agency newsletter	□ Yes	🛛 No

3. Increased awareness about the program by including it as part of our agency new hire orientation presentation on Civil service and is now included in recruitment packets.

VI. <u>SELECTION (HIRING AND PROMOTION)</u>

Please review Section VI of your Annual Plan and describe your activities for this quarter below:



List additional Selection Strategies and Initiatives which you outlined in your FY 2020 Diversity and EEO Plan (<i>include use of structured interviewing</i> , <i>EEO or APO representatives observing interviews</i> , <i>review of placement demographics, review of e-hire</i> <i>applicant data</i>).	Please describe the steps that your agency has taken to meet the Selection (Hiring and Promotion) Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Career Counseling: Advising employees of opportunities for promotion and career development;	DDC's Career counselor meets with employees one-on-one to discuss career development and trajectory. In addition, DDC created an internal CS promotional paths guide that is available on our agency HUB.	 □ Planned □ Not started ⊠ Ongoing □ Delayed □ Deferred □ Ongoing □ Completed 			
Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires), especially for mid- and high-level discretionary positions;	The Office of EEO tracks hiring trends and reports on trends under the leadership of the new EEO Director Craig Greene. Additionally, the Director of EEO now participates on interview panels to address specific underutilization and trends in various divisions.	 □ Planned □ Not started ⊠ Ongoing □ Delayed □ Deferred □ Ongoing □ Completed 			



Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires) filled through civil service lists;	This is an Ongoing effort. In addition DDC consistently addresses PRAT related actions Identified by DCAS based on Civil service lists and provisional employee status updates.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		
Describe the role of agency EEO Officer and other EEO staff in the selection of candidates for appointment or promotion (pre- and post- appointment);	The Director of EEO now participates on interview panels to address specific underutilization and trends in various divisions. In addition, the Director of EEO and Agency EEO Officer reviews EEO recruitment forms in a quarterly basis.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		
Analyzing the impact of layoffs or terminations on racial, gender and age groups;		 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		
Other Selection Strategies and Initiatives:		 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		



VII. TRAINING

Provide your training information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

VIII. REASONABLE ACCOMMODATION

Please report your reasonable accommodation requests for this quarter and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: <u>https://mspwva-dcslnx01.csc.nycnet/Login.aspx</u>

All R/A requests in the current quarter are up-to-date in the DCAS Citywide Tracking System.

□ There were no new R/A requests in the current quarter.

IX. <u>COMPLIANCE AND IMPLEMENTATION OF REQUIREMENTS UNDER EXECUTIVE ORDERS AND</u> <u>LOCAL LAWS</u>

A. EXECUTIVE ORDER 16: TRAINING ON TRANSGENDER DIVERSITY AND INCLUSION

Provide E.O. 16 Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.



B. EXECUTIVE ORDER 21: PROHIBITION ON INQUIRY REGARDING JOB APPLICANT'S PAY HISTORY

☑ The agency has reviewed its practices (including application and interview forms) regarding prohibition on inquiry about pay history.

⊠ All personnel involved in job interviews is required to go through structured interview training.

C. LOCAL LAW 92: ANNUAL SEXUAL HARASSMENT PREVENTION TRAINING

Provide Sexual Harassment Prevention Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

D. LOCAL LAW 93: RISK ASSESSMENT SURVEY

Please provide a short description of planning and progress in implementation of strategies aimed to reduce/minimize the risk of sexual harassment in your agency.

Within the timeframe provided in your Annual Plan, provide any progress on the following, and if none write N/A:

Risk 1: Homogenous Workplace: N/A

Risk 2: Cultural and Language Differences in the Workplace: N/A

Risk 3: Workplaces with Significant Power Disparities: N/A



Risk 4: Isolated Workplaces: N/A

Risk 5: Decentralized Workplaces: N/A

E. LOCAL LAW 97: ANNUAL SEXUAL HARASSMENT REPORTING

⊠ The agency has entered the sexual harassment Complaint Data in the DCAS Citywide Complaint Tracking System and updates as they occur.

The agency has entered **all types of complaints** in the DCAS Citywide Complaint Tracking System and updates as they occur.

 \boxtimes The agency ensures that complaints are closed within 90 days.

Report all complaints and reasonable accommodation requests through DCAS/CDEEO Complaint Tracking System by logging into your CICS account at: <u>https://mspwva-dcslnx01.csc.nycnet/Login.aspx</u>

F. LOCAL LAW 101: CLIMATE SURVEY

Provide a short description of your efforts to analyze the results of climate survey in your agency.



Describe any follow-up measures taken to address the results of the climate survey: The results of the climate survey were shared with our newly hired Director of EEO. Results will be further analyzed in the 2nd quarter of 2020.

X. AUDITS AND CORRECTIVE MEASURES

Please choose the statement that applies to your agency.

The agency is <u>NOT</u> involved in an audit conducted by NYC EEPC or another governmental agency specific to our EEO practices.

 \boxtimes The agency is involved in an audit; please specify who is conducting the audit: <u>EEPC</u>

 \boxtimes Attach or list below audit recommendations.

Recommendation #1

DDC must issue an annual policy statement or memorandum reiterating commitment to the prevention of sexual harassment.

Recommendation #2

DDC must serve the respondent with notice of the complaint that includes the respondent's right to respond to the allegations and right to be accompanied by a representative of his/her choice. Documents are to be maintained in the complaint file regarding the service of notice on the respondent.

Recommendation #3

DDC must issue a conclusive report within 90 days of the date the complaint is filed. DDC must also commence an investigation immediately if the allegations raised sufficiently warrant an investigation.



Recommendation #4

In rare circumstances where a complaint investigation cannot commence immediately, or where a conclusive report cannot be issued within 90 days, DOC must specify in the complaint file the reason for the delay and project a time frame for completion of the report. DOC must also notify the complainant and respondent of the delay.

Recommendation #5

DOC must include the EEO responsibilities for which managers and supervisors could be rated, in its managerial performance evaluation.

Recommendation #6

DOC must submit to the EEPC an Annual Plan of measures and programs to provide equal employment opportunity, and quarterly reports on efforts to implement the Plan within 30 days following each quarter, DOC must also include a breakout of sexual harassment complaint activity in each quarterly report.

Recommendation #7

DOC must distribute a memorandum signed by the agency head that reemphasizes the commitment of agency administrators to the EEO program, including the prevention of sexual harassment, and informs employees of any changes to the agency's employment practices as a result of the EEPC's audit/ monitoring.

The agency has submitted or will submit to OCEI an amendment letter, which shall amend the agency plan for FY 2020.



APPENDIX: DDC EEO PERSONNEL DETAILS

EEO PERSONNEL FOR 1 QUARTER, FISCAL YEAR 2020

A. PERSONNEL CHANGES

Personnel Changes this Quart	er: 🛛 No Cha	nges	Number of Additio	ins:	Number of Deletic	ns:		
Employee's Name & Title								
Nature of change	□ Addition □	Deletion	□ Addition	□ Deletion	□ Addition	Deletion		
Date of Change in EEO Role	Start Date or Termina	tion Date:	Start Date or Termination Date:		Start Date or Termination Date:			
NOTE: Please attach CV/Resum	NOTE: Please attach CV/Resume of new staff to this report							
For Current EEO Professiona	ls:							
Name & Title								
EEO Function	 EEO Officer EEO Trainer 55-a Coordinator 	 EEO Counselor EEO Investigator Other: (specify) 	 EEO Officer EEO Trainer 55-a Coordinator 	 EEO Counselor EEO Investigator Other: (specify) 	 EEO Officer EEO Trainer 55-a Coordinator 	 EEO Counselor EEO Investigator Other: (specify) 		
Proportion of Time Spent on EEO Duties	□ 100% □	Other: (specify %):	□ 100% □	Other: (specify %):	□ 100% □	Other: (specify %):		
Attended EEO Professional On-Boarding at DCAS	□ Yes	□ No	□ Yes	□ No	□ Yes	🗆 No		
Completed Trainings: EEO Diversity & Inclusion IgbTq: The Power of Inclusion Structured Interviewing and Unconscious Bias Sexual Harassment Prevention	□ Yes □ Yes □ Yes □ Yes □ Yes	□ No □ No □ No □ No □ No	□ Yes □ Yes □ Yes □ Yes □ Yes	□ No □ No □ No □ No	 Yes Yes Yes Yes Yes Yes 	□ No □ No □ No □ No □ No		
Training Source(s):	DCAS Agene	cy 🛛 Other	DCAS Agen	cy □ Other	DCAS Agen	icy 🗆 Other		



Citywide Administrative Services

B. CONTACT INFORMATION (Please list ALL current EEO professionals)

	DIVERSITY AND EEO STAFFING IN [AGENCY NAME] AS OF QUARTER (X) FY 2019 *					
Name	Civil Service Title	EEO\Diversity Role	<u>% of Time</u> <u>Devoted to</u> <u>EEO &</u> <u>Diversity</u> <u>Functions</u>	Office E-mail Address	<u>Telephone #</u>	
Dalela Harrison		Agency EEO Officer	100%	harrisonda@ddc.nyc.gov	718-391-1776	
Craig Greene		EEO Officer/Director Deputy EEO Officer	100%	greenecr@ddc.nyc.gov	718-391-3131	
Simone Campbell		ADA Coordinator Disability Rights Coordinator Disability Services Facilitator 55-a Coordinator	100%	campbelsi@ddc.nyc.gov	718-391-2815	
Sue Wuest Keshawna McDonald		Career Counselor	25% 25%	WuestS@ddc.nyc.gov McdonaldKe@ddc.nyc.gov	718-391-1603 718-391-1558	
		EEO Counselor EEO Investigator EEO Counselor/ Investigator Investigator/Trai ner				



Nneka De Caul	EEO Training Liaison	100%	decaulnn@ddc.nyc.gov	718-391-1090
	Other (describe)			

* Please indicate changes (i.e. if new personnel is filling a specified role.) You may insert additional entries as needed. "Title" refers to the civil service title. If there is an EEO\Diversity role that your staff performs that is not on the list above please indicate it on the chart.