



**REAL TIME ENFORCEMENT UNIT  
LOCAL LAW 188/2017  
2022 Annual Report**

build safe | live safe

**NYC**<sup>TM</sup>  
Buildings

# BACKGROUND

---

The following annual report was prepared pursuant to Local Law 188 of 2017.

**§28-103.27 Real Time Enforcement Unit.** There is hereby established within the department a real time enforcement unit. Such unit and an agency that is delegated authority by the commissioner shall be responsible for enforcing the construction codes with respect to:

- 1. occupied multiple dwellings with complaints related to work without a permit; and**
- 2. occupied multiple dwellings with valid permits for (i) the alteration of 10 percent or more of the existing floor surface area of the building or (ii) an addition to the building.**

# BACKGROUND

---

§28-103.27.5 Report. The department shall publish online an annual report with the following information related to the effectiveness of the real time enforcement unit:

- (i) the number of complaints received disaggregated by building;**
- (ii) the average time taken to respond to complaints;**
- (iii) the number of monitored occupied multiple dwellings with valid permits for alteration or addition as described in section 28-103.26.2;**
- (iv) the number of initial and periodic inspections conducted disaggregated by building; and**
- (v) the number and type of violations issued disaggregated by building.**

# REAL TIME ENFORCEMENT

---

**The department shall publish online an annual report with the following information related to the effectiveness of the real time enforcement unit:**

**(i). The number of complaints received disaggregated by building;**

The Real Time Enforcement Unit received 6,046 complaints for work being performed without permits at occupied multiple dwellings.

Complaints were filed in reference to 3,789 distinct buildings, resulting in 770 OATH violations, 372 Stop Work Orders and 5 Vacate Orders (see attached reports for complaint, violation and building details).

**(ii). The average time taken to respond to complaints:**

The average response time for complaints regarding work without a permit in an occupied multiple dwelling was 2 HRS 53 minutes.

# REAL TIME ENFORCEMENT

---

**(iii). The number of monitored occupied multiple dwellings with valid permits for alteration or addition as described in section 28-103.26.2;**

The Real Time Enforcement Unit monitored 700 occupied multiple dwellings (see attached reports for complaint and building details).

**(iv). The number of initial and periodic inspections conducted disaggregated by building;**

The Real Time Enforcement Unit conducted 758 initial targeted and 1838 periodic inspections at occupied multiple dwellings (see attached reports for complaint and building details).

**(v). The number and type of violations issued disaggregated by building**

The Real Time Enforcement Unit issued 7 violations, including 2 partial stop work orders, as a result of the 2596 initial and monitoring inspections (see attached reports for complaint, violation and building details).



build safe | live safe

