AGENCY QUARTERLY DIVERSITY AND EEO REPORT FY 2020

AGENCY NAME: NYC OFFICE OF THE ACTUARY

☑ 1st Quarter (July -September), due December 13, 2019

2nd Quarter (October - December), due January 30, 2020

3rd Quarter (January -March), due April 30, 2020

4th Quarter (April -June), due July 30, 2020

Prepared by:

NameMarlene Markoe-BoydTelephone No.212-312-0119

Date Submitted: December 13, 2019

FOR DCAS USE ONLY

Date Received:

INSTRUCTIONS FOR FILLING OUT QUARTERLY REPORTS FY 2020

1. Please save this file as 'XXXX Quarter X FY 2020 DEEO Quarterly Report' where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.

Title

Director of Communications

- 2. Complete the "Diversity and EEO Training Summary" details in the attached Excel file. Under Section 10 ("Other"), include training classes co-organized or co-sponsored by EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Please save this Excel file as 'XXXX Quarter X FY 2020 DEEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.

PAGE 1

PART I: NARRATIVE SUMMARY

I. <u>COMMITMENT AND ACCOUNTABILITY STATEMENT BY THE AGENCY HEAD</u>

II. <u>RECOGNITION AND ACCOMPLISHMENTS</u>

The agency recognized employees, supervisors, managers, and units demonstrating superior accomplishment in diversity and equal employment opportunity through the following:

* Please describe D&EEO Awards and/or Appreciation Events below:

III. WORKFORCE REVIEW AND ANALYSIS

1. Agency reminded employees to update self-ID information regarding race/ethnicity, gender, and veteran status. ⊠ Yes, On (Date): ___12/12/2019_____□ No 2. The agency conducted a review of the dashboard sent to the EEO Officer with demographic data and trends, including workforce composition by job title, job group, race/ethnicity and gender; new hires, promotions and separation data; and utilization analysis.

 Yes, On (Date): ______ No

The review was conducted together with: □ Human Resources		🗆 General Counsel
	□ Agency Head	□ Other

IV. EEO, DIVERSITY, INCLUSION, AND EQUITY INITIATIVES FOR FY 2020

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity and EEO Plan for FY 2020 - <u>Proactive Strategies to Enhance Diversity, EEO and Inclusion</u>:

A. WORKFORCE:

List the Workforce Goal(s) included in <i>Section IV:</i> <i>Proactive Strategies to Enhance Diversity, EEO and</i> <i>Inclusion,</i> which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others):	 Please describe the steps that your agency has taken to meet the Workforce Goal(s) set/declared in your plan. Include steps that were taken or considered to build an inclusive and sustainable pipeline for your agency across all levels. 	Q1 Update	Q2 Update	Q3 Update	Q4 Update
	The OA has taken constructive steps to	Planned			
	build and maintain a transparent, open, and	□ Not started			
	inclusive environment in its workforce	🛛 Ongoing			
	planning, hiring, succession planning, and	□ Delayed			
	cultivation of a diverse applicant pool.	□ Deferred			
	These steps are below:	□ Ongoing			
	These steps are below.	□ Completed			

PAGE 4

[AGENCY NAME] FY 2020 DIVERSITY AND EQUAL EMPLOYMENT QUARTERLY REPORT

1. Workforce Planning: Generally, the OA has limited positions available due to high retention and low attrition of staff. No one was hired between July and September of 2019.	 □ Planned □ Not started ⊠ Ongoing □ Delayed □ Deferred □ Ongoing □ Completed 		
 Diverse Applicant Pool: The OA utilizes a professional networking website to attract a diverse pool of candidates. Succession Planning: Through hiring, promotion, and the provision of training and leadership opportunities, the OA has taken steps to ensure that its employees are ready and capable of taking advantage of opportunities in its organization. The following steps were taken: Study Time: All actuarial employees are provided study time during the workday to prepare for actuarial exams. Training: All employees are notified, verbally and via e-mail, of upcoming trainings and conferences, and given an opportunity to attend. 	 □ Planned □ Not started ⊠ Ongoing □ Delayed □ Deferred □ Ongoing □ Completed 		

	c. Leadership : All employees are invited to participate in monthly division meetings, wherein they can present a topic of interest to their colleagues.					
Describe steps that were taken or considered to address underutilization identified through quarterly workforce reports. Please list Job Groups where underutilization exists in the current quarter. Underutilization data was provided by DCAS. However, due to the limited amount of employees, Leadership closely tracks relevant representation.						

B. WORKPLACE:

List the Workplace Goal(s) included in <i>Section IV:</i> <i>Proactive Strategies to Enhance Diversity, EEO and</i> <i>Inclusion,</i> which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys):	 Please describe the steps that your agency has taken to meet the Workplace Goal(s) set/declared in your plan. Include steps that were taken or considered to create an inclusive work environment that values differences that each of your unique employees brings to work, and to maintain focus on retaining talent across all levels. 	Q1 Update	Q2 Update	Q3 Update	Q4 Update
	The OA took proactive steps to increase job satisfaction and engagement. The following steps	□ Planned □ Not started			
	were taken:	⊠ Ongoing			
	At each staff development meeting from July through September, staff members were recognized for their anniversaries during those meetings.	 Delayed Deferred Ongoing Completed 			

[AGENCY NAME] FY 2020 DIVERSITY AND EQUAL EMPLOYMENT QUARTERLY REPORT

	At an office-wide staff development meeting a brief survey was handed out on EEO policies and staff members' knowledge of them. The survey was compiled and a follow up email was sent to the entire staff to educate them more on EEO policies based on survey results.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 				
		 Planned Not started Ongoing Delayed Deferred Ongoing Completed 				
Please specify any other EEO-related activities during the quarter (e.g., postings, meetings, cultural programs promoting diversity, newsletters/articles, etc.) and describe briefly the activities, including the dates when the activities occurred.						
In this quarter, the OA posted two tweets related to diversity and inclusiveness: one in reference to Hispanic Heritage month and one on women's pay equity.						

C. COMMUNITY:

List the Community Goal(s) included in <i>Section IV:</i> <i>Proactive Strategies to Enhance Diversity, EEO and</i> <i>Inclusion,</i> which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., community outreach and engagement, MWBE participation and customer satisfaction surveys):	 Please describe the steps that your agency has taken to meet the Community Goal(s) set/declared in your plan. Include steps that were taken or considered to establish your agency as a leading service provider to the citizens of New York City focused on inclusion and cultural competency, while reflecting the vast communities that are served. 	Q1 Update	Q2 Update	Q3 Update	Q4 Update
	Social Media : Generally, the OA's work does not require daily interaction with the citizens of New York City. The OA promotes community engagement and cultural competency through its Twitter platform by promoting actuarial careers, cultural events, and awareness of the NYC pension system.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			
	1. Community Events : The Chief Actuary and other employees participate in community events to promote understanding of the work performed by the OA. These events include, but not limited to:	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			

PAGE 7

The Chief Actuary interacted with the community by attendance at New York City's Night Out Against Crime sponsored by the NYPD.			
An OA actuary presented at a summer math camp for underserved New York City public school students interested in math, called BEAM.			
	□ Planned		
	□ Not started		
	□ Ongoing		
	Delayed		
	□ Deferred		
	□ Ongoing		
	□ Completed		

V. <u>RECRUITMENT</u>

List Recruitment Strategies and Initiatives which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training):	Please describe the steps that your agency has taken to meet the Recruitment Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
	Due to its small size, the OA has limited	□ Planned □ Not started			
	hiring and recruitment throughout the year.	☐ Not started ☑ Ongoing			
	However, when recruitment and promotion	□ Delayed			
	do take place, the OA does review and evaluate the methods by which candidates	□ Deferred □ Ongoing			
	are selected.	□ Completed			

	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		
	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		

B. INTERNSHIPS/FELLOWSHIPS

The agency is providing the following internship opportunities in FY 2019: [Demographic information is based on self-identification data] Type of Total Race/Ethnicity [#s] Gender [#s] [N-B=Non-Binary; O=Other; U=Unknown] **Internship**\Fellowship 1. Urban Fellows n/a Μ F___ N-B 0_ U____ 2. Public Service Corps Μ F N-B 0 U n/a Summer College Interns U 3. n/a Μ F N-B 0 4. Summer Graduate Interns F U n/a Μ N-B 0

[AGENCY NAME] FY 2020 DIVERSITY AND EQUAL EMPLOYMENT QUARTERLY REPORT

5. Other (specify):	n/a	M F N-B O U
6. None 🗆	n/a	
Additional Comments:		

C. 55-A PROGRAM

The agency uses the 55-a I	Program to hire and retain qualified individuals with disabilities.	🛛 Yes	□ No			
Currently, there are0_	Currently, there are0_ [number] 55-a participants.					
During this Quarter, a tot	al of0 [number] new applications for the program were received.					
During this Quarter _0	participants left the program due to [state reasons]					
 The 55-a Coordinator has Disseminated 55-a infor e-mail training sessions agency website agency newsletter 	□ Yes □ No □ Yes □ No □ Yes □ No					
	d job fairs and use internship, work-study, co-op, and other programs se 55-a program applicants					

VI. <u>SELECTION (HIRING AND PROMOTION)</u>

Please review Section VI of your Annual Plan and describe your activities for this quarter below:

PAGE 12

List additional Selection Strategies and Initiatives which you outlined in your FY 2020 Diversity and EEO Plan (<i>include use of structured interviewing</i> , <i>EEO or APO representatives observing interviews</i> , <i>review of placement demographics, review of e-hire</i> <i>applicant data</i>).	Please describe the steps that your agency has taken to meet the Selection (Hiring and Promotion) Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Career Counseling: Advising employees of opportunities for promotion and career development;	Employees are notified of opportunities for promotion and career development through several platforms. Namely monthly division meetings, monthly office-wide meetings, and email notifications of available trainings and career development opportunities.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			
Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires), especially for mid- and high-level discretionary positions;	The OA's Administration Department engages in an ongoing review of its recruitment methods and promotion opportunities. Due to its small size, the OA has limited hiring and recruitment throughout the year. However, when recruitment and promotion do take place, the OA does review the methods by which candidates are selected.	 □ Planned □ Not started ⊠ Ongoing □ Delayed □ Deferred □ Ongoing □ Completed 			

Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires) filled through civil service lists;	The OA's staff largely consists of highly technical, hard-to-fill actuarial positions. The OA has had one qualified incumbent actuarial specialist civil service exam in the last sixteen years. Whenever possible, it does fill its positions from civil service lists.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		
Describe the role of agency EEO Officer and other EEO staff in the selection of candidates for appointment or promotion (pre- and post- appointment);		 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		
Analyzing the impact of layoffs or terminations on racial, gender and age groups;	The OA has not analyzed the impact of layoffs or terminations. The OA has not experienced layoffs or terminations in FY2020.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		
Other Selection Strategies and Initiatives:		 Planned Not started Ongoing Delayed Deferred Ongoing 		

Cor	mpleted 🛛	

VII. TRAINING

Provide your training information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

VIII. REASONABLE ACCOMMODATION

Please report your reasonable accommodation requests for this quarter and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: <u>https://mspwva-dcslnx01.csc.nycnet/Login.aspx</u>

All R/A requests in the current quarter are up-to-date in the DCAS Citywide Tracking System.

□ There were no new R/A requests in the current quarter.

The OA is a non-mayoral agency, and therefore does not track its complaints in the DCAS Citywide/Reasonable Accommodation Tracking System. The OA has had 0 complaints and 1 reasonable accommodation request that was satisfied in the 1st quarter of 2020.

IX. <u>COMPLIANCE AND IMPLEMENTATION OF REQUIREMENTS UNDER EXECUTIVE ORDERS AND</u> <u>LOCAL LAWS</u>

A. EXECUTIVE ORDER 16: TRAINING ON TRANSGENDER DIVERSITY AND INCLUSION

Provide E.O. 16 Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

B. EXECUTIVE ORDER 21: PROHIBITION ON INQUIRY REGARDING JOB APPLICANT'S PAY HISTORY

☑ The agency has reviewed its practices (including application and interview forms) regarding prohibition on inquiry about pay history.

⊠ All personnel involved in job interviews is required to go through structured interview training.

C. LOCAL LAW 92: ANNUAL SEXUAL HARASSMENT PREVENTION TRAINING

Provide Sexual Harassment Prevention Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

D. LOCAL LAW 93: RISK ASSESSMENT SURVEY

Please provide a short description of planning and progress in implementation of strategies aimed to reduce/minimize the risk of sexual harassment in your agency.

Within the timeframe provided in your Annual Plan, provide any progress on the following, and if none write N/A:

Risk 1: Homogenous Workplace: The New York City Office of the Actuary (OA) is generally a non-homogenous workplace with one small centralized office consisting of approximately 44 employees. Although the OA does have increased concentrations of demographic groups within certain units, its overall diversity – including employees within leadership positions – creates an environment that provides a relatively low risk of sexual harassment.

The OA takes sexual harassment in the workplace seriously, and the reporting and substantiation of such issues after investigations in the past has led to appropriately strict penalties, up to and including termination, of any party found to have violated the OA's policies.

The OA has a strong commitment to providing scheduled and mandatory Equal Employment Opportunity (EEO) and sexual harassment prevention trainings, opportunities and trainings for all level of employees, and an environment that provides consistent cross-divisional interactions to promote inclusiveness and open communications.

Risk 2: Cultural and Language Differences in the Workplace:

____ The OA employs a diverse workforce, and therefore, there are many differing cultural and (secondary) language differences within the agency. While the OA does have increased concentrations of demographic groups within certain units, because a large majority of employees have diverse backgrounds, including cultures and languages, tolerance, acceptance and embracing of such differences is the norm within the agency, and therefore, any risks associated with these factors are minimal.

Risk 3: Workplaces with Significant Power Disparities:

____ The OA's workforce varies, with slightly higher concentrations of female employees in lower titles and male employees in higher titles, but the agency is generally equally divided between female and male employees providing a relatively low risk for sexual harassment due to power disparities.

The OA has a female agency head, and diverse leadership, including a diverse, engaging and approachable managerial and EEO team, which minimizes risks associated with power discrepancies.

Risk 4: Isolated Workplaces:

____ All OA employees have workstations within a centralized office, and no employees work alone or without direct supervision, and therefore, the OA has a relatively low risk of sexual harassment due to isolated workplaces.

Risk 5: Decentralized Workplaces:

E. LOCAL LAW 97: ANNUAL SEXUAL HARASSMENT REPORTING

□ The agency has entered the sexual harassment Complaint Data in the DCAS Citywide Complaint Tracking System and updates as they occur.

□ The agency has entered **all types of complaints** in the DCAS Citywide Complaint Tracking System and updates as they occur.

 \Box The agency ensures that complaints are closed within 90 days.

Report all complaints and reasonable accommodation requests through DCAS/CDEEO Complaint Tracking System by logging into your CICS account at: <u>https://mspwva-dcslnx01.csc.nycnet/Login.aspx</u>

F. LOCAL LAW 101: CLIMATE SURVEY

Provide a short description of your efforts to analyze the results of climate survey in your agency.

Describe any follow-up measures taken to address the results of the climate survey: The OA was notified of the results of the climate survey and is taking steps to address the results of the survey.

X. AUDITS AND CORRECTIVE MEASURES

Please choose the statement that applies to your agency.

The agency is <u>NOT</u> involved in an audit conducted by NYC EEPC or another governmental agency specific to our EEO practices.

□ The agency is involved in an audit; please specify who is conducting the audit: ______.

□ Attach or list below audit recommendations.

The agency has submitted or will submit to OCEI an amendment letter, which shall amend the agency plan for FY 2020.

APPENDIX: [AGENCY NAME] EEO PERSONNEL DETAILS

EEO PERSONNEL FOR _____ QUARTER, FISCAL YEAR 2019

A. PERSONNEL CHANGES

Personnel Changes this Quart	er: 🛛 No Changes	Number of Additions: Number of Deletions:	
Employee's Name & Title			
Nature of change	□ Addition □ Deletion	AdditionDeletionAdditionDeletion	
Date of Change in EEO Role	Start Date or Termination Date:	Start Date or Termination Date: Start Date or Termination Date:	
NOTE: Please attach CV/Resum	e of new staff to this report		
For Current EEO Professiona	ls:		
Name & Title	Marlene Markoe-Boyd Director of Communications and E Officer		
EEO Function	☑ EEO Officer □ EEO Couns □ EEO Trainer □ EEO Investi □ 55-a Coordinator □ Other: (specified)	Image: matrix of the state of the stat	gator
Proportion of Time Spent on EEO Duties	□ 100% □ Other: (%):	□ 100% □ Other: (specify %): □ 100% □ Other: (specify %):
Attended EEO Professional On-Boarding at DCAS	⊠ Yes □ No	□ Yes □ No □ Yes □ No	
Completed Trainings: EEO Diversity & Inclusion lgbTq: The Power of Inclusion Structured Interviewing and	□ Yes □ No □ Yes □ No □ Yes □ No	Image: YesImage: NoImage: YesImage: NoImage: YesImage: NoImage: YesImage: NoImage: YesImage: NoImage: YesImage: No	
Unconscious Bias Sexual Harassment Prevention	□ Yes □ No □ Yes □ No	□ Yes□ No□ Yes□ No□ Yes□ No□ Yes□ No	

B. <u>CONTACT INFORMATION (Please list ALL current EEO professionals)</u>

DIVERSITY AND EEO STAFFING IN [AGENCY NAME] AS OF QUARTER (1) FY 2020 *					
Name	<u>Civil Service Title</u>	EEO\Diversity Role	<u>% of Time Devoted to</u> <u>EEO & Diversity</u> <u>Functions</u>	<u>Office E-mail</u> <u>Address</u>	<u>Telephone #</u>
		Diversity & Inclusion Officer			
Marlene Markoe-Boyd	Administrative Public Information Specialist	EEO Officer/Director		<u>Mmarkoe-</u> boyd@actuary.nyc.gov	<u>212-312-0119</u>
Annette Charles	Administrative Staff Analyst Level M-1	Deputy EEO Officer		acharles@actuary.nyc.gov	<u>212-312-0113</u>
Karen Blackman-Kong	Executive Agency Counsel Level 3	ADA Coordinator		Kblackman- kong@actuary.nyc.gov	<u>212-312-0181</u>
		Disability Rights Coordinator			
Annette Charles	Administrative Staff Analyst Level M-1	Disability Services Facilitator		Same as above	
Annette Charles		55-a Coordinator		Same as above	
Tony Wong	Administrative Staff Analyst Level M-1			<u>twong@actuary.nyc.go</u> <u>v</u>	212-312-0120
		EEO Counselor			
		EEO Investigator			

[AGENCY NAME] FY 2020 DIVERSITY AND EQUAL EMPLOYMENT QUARTERLY REPORT

	EEO Counselor/ Investigator		
	Investigator/Trainer		
Annette Charles	EEO Training Liaison	Same as above.	
	Other (describe)		

* Please indicate changes (i.e. if new personnel is filling a specified role.) You may insert additional entries as needed. "Title" refers to the civil service title. If there is an EEO\Diversity role that your staff performs that is not on the list above please indicate it on the chart.