Emergency Preparedness Resources for NYC Communities

The resources below are a compilation of localized emergency preparedness materials for your community.

Evacuation Centers

If you are required to evacuate, it is recommended that you shelter at the home of friends or family outside of the evacuation area. If you wish to go to a public facility, visit any evacuation center from the following list*near you:

*Please note these locations are subject to change. For more information, visit NYC.gov/hurricanezones or call 311 (212-639-9675 for Video Relay Service, or TTY: 212-504-4115).

Community District Information

Police Station (Precinct)	Fire Station(s)	Community Board Office

Contacting the City

911: Emergencies

Call 911 when you are in immediate danger or witness a crime in progress. Call 911 if you have a serious injury or life-threatening medical condition.

311: Non-Emergencies/City Services

311 provides access to non-emergency City services and information about City government programs. Do not call 311 for emergencies. 311 is available online and by phone:

- Visit 311 online by visiting NYC.gov/311.
- Text 311-692.
- Call 311 or (212) NEW-YORK, (212) 639-9675, from outside New York City.
- Contact us using a Video Relay Service (VRS) at (212) NEW-YORK, (212) 639-9675.
- Contact 311 using TTY or Text Telephone at (212) 504-4115.

After An Emergency

There are many resources available to New Yorkers, especially following an emergency.

LifeNet

For mental health information, a referral, or if you need to talk to someone, call New York City's confidential, 24-hour Mental Health Hotline.

- English and all other languages: 1-800-LIFENET, (1-800-543-3638), (TTY: 212-982-5284)
- In Spanish: 1-877-AYUDESE, (1-877-298-3373)
- In Mandarin, Cantonese, and Korean: 1-877-990-8585

Disaster Distress Helpline

1-800-985-5990

Text: "TalkWithUs" or "Hablanos" to 66746

http://disasterdistress.samhsa.gov

Salvation Army: Greater New York Division

212-337-7424

www.ny.salvationarmy.org

American Red Cross in Greater New York

1-877-RED-CROSS (1-877-733-2767)

www.nyredcross.org

New York Disaster Interfaith Services

212-669-6100

www.nydis.org

New York City Voluntary Organizations Active in Disaster (NYC VOAD)

212-402-1102

www.nycvoad.org

info@nycvoad.org

UJA Federation

1-877-852-6951

www.ujafedny.org

New York Cares

212-228-5000

www.newyorkcares.org

Catholic Charities of the Archdiocese of New York

1-800-744-7900

www.catholiccharitiesny.org

Catholic Charities Brooklyn and Queens

718-722-6223

www.ccbq.org

dcm@ccbq.org

Connect with New York City Government Programs

Unless otherwise noted, call 311 (212-639-9675 for Video Relay Service, or TTY: 212-504-4115), or use NYC.gov to contact City agencies.

- Learn how to prepare for emergencies and request materials through the **Ready New York program** by visiting NYC.gov/readyny.
- Learn how to prepare your organization for emergencies through the **Partners in Preparedness program** by visiting NYC.gov/partnersinpreparedness.
- Learn how to make New York City safer, stronger, and better prepared through the **NYC Citizen Corps program** by visiting NYC.gov/citizencorpss.
- Learn about the **New York City Community Emergency Response Team (CERT) program** and how these volunteers help to prepare their neighbors and communities for different types of disasters by visiting NYC.gov/cert.
- Learn how to register your community space with the **NYC Community Space Survey Network** by visiting NYC.gov/communityspacesurvey.
- Sign up for **Notify NYC**, the City's official emergency communications program by visiting NYC.gov/notifynyc.
- Sign up for the **Advance Warning System** to receive emergency messaging designed for people with disabilities and access and functional needs by visiting www.advancewarningsystemnyc.org.

NYC Emergency Management

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