## AGENCY QUARTERLY DIVERSITY AND EEO REPORT FY 2019

AGENCY NAME: DEPARTMENT OF YOUTH AND COMMUNITY DEVELOPMENT				
☐ 1 <sup>st</sup> Quarter (July -S	September) and 2 <sup>nd</sup> Quarter (October - December), due January 30th			
☐ 3 <sup>rd</sup> Quarter (Januar	ry -March), due April 30th			
4 <sup>th</sup> Quarter (April -	June), due July 30th			
Prepared by:				
Felicia Thornton, EEO Officer	(646) 343-6782			
Name	Title	Telephone No.		
Date Submitted: January 30, 2019				
	FOR DCAS USE ONLY			
Date Received:	Name of Reviewer:			

#### **INSTRUCTIONS FOR FILLING OUT QUARTERLY REPORTS FY 2019**

- 1. Please save this file as 'XXXX Quarter X FY 2019 DEEO Quarterly Report' where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity and EEO Training Summary" details in the attached Excel file. Under Section 10 ("Other"), include training classes co-organized or co-sponsored by EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Please save this Excel file as 'XXXX Quarter X FY 2019 DEEO Training Summary", where 'XXXX' is the commonly used acronym of your

agency. You must submit this file in MS Excel format. Please do not convert it to PDF.

## PART I: NARRATIVE SUMMARY

I.	COMMITMENT AND ACCOUNTABILITY STATEMENT BY THE AGENCY HEAD
	Distributed to all agency employees?   Yes, On (Date):   No
	Commissioner's EEO Policy Statement and Sexual Harassment Prevention Policy Statement Disseminated on September 11, 2018
II.	RECOGNITION AND ACCOMPLISHMENTS
	The agency recognized employees, supervisors, managers, and units demonstrating superior accomplishment in diversity and equal employment opportunity through the following:
	☐ Diversity & EEO Awards
	□ Public Notices
	☐ Diversity and EEO Appreciation Events
	☐ Positive Comments in Performance Appraisals
	☐ Other (please specify):
III.	WORKFORCE REVIEW AND ANALYSIS
	1. Agency reminded employees to update self-ID information regarding race/ethnicity, gender, and veteran status.
	☐ Yes, On (Date):
	The agency informed employees that the revised self-ID form now includes new race categories.
	☐ Yes, On (Date):

IV.

2	. The agency conducted a review of workforce composition by job title, utilization analysis. ☐ Yes, On (Dat	job group, race/ethnicity and	gender; new hire	O 1	,	
	The review was conducted together w	rith: □ Human Resources □ Agency Head	☐ General Coun	asel		
P P	EEO, DIVERSITY, INCLUSION, And lease describe your progress this quart lan for FY 2019 - Proactive Strategies to A. WORKFORCE:	ter in implementing the prima	ry goals in Section		gency Diversity and	EEO
i	Please list the Workforce Goal(s) ncluded in Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion, which you set/declared in your FY 2019 Diversity and EEO Plan (e.g., underutilization, workforce blanning, succession planning and diverse applicant pool, among others):	Please describe the steps that yo taken to meet the Workforce G set/declared in your plan.  • Include steps that were taken or an inclusive and sustainable pip agency across all levels.	oal(s) considered to build	Stat	us Update	
		Career Counselor and contact information. Pand Disseminated to Sta	osted on Intranet	<ul><li>☑ Planned</li><li>☐ Not started</li><li>☐ Ongoing</li><li>Other - please death</li></ul>	☐ Deferred ☐ Delayed ☐ Completed	

Interagency Coordinating Counsel on LGBTQ Youth workgroup was held on October 16, 2018 On September 28 EEO Counselor Kenneth Scott ☐ Planned ☐ Deferred attended the New York City Equal Employment ☐ Not started ☐ Delayed Commission (EEPC) conference ☐ Ongoing ☐ Completed Practices "Commitment to Achieving Equality: Exploring Other - please describe Occupational Segregation" □ Deferred ☐ Planned ☐ Delayed ☐ Not started ☐ Ongoing ☐ Completed Other - please describe Describe steps that were taken or considered to address underutilization identified through quarterly workforce reports. Please list Job Groups where underutilization exists in the current quarter.

#### **B. WORKPLACE:**

Citywide Administrative Services		
Please list the <b>Workplace Goal(s)</b> included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion</i> , which you set/declared in your FY 2019 Diversity and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys):	Please describe the steps that your agency has taken to meet the Workplace Goal(s) set/declared in your plan.  O Include steps that were taken or considered to create an inclusive work environment that values differences that each of your unique employees brings to work, and to maintain focus on retaining talent across all levels.	Status Update
Laws and Protections	Information was disseminated on the following protected classes and observances: Nelson Mandela Day, Disability Independence Day, Women's Equality Day, Hispanic Heritage month, Caregiver Status, Consumer Credit History, Pregnancy Protections in the workplace	☐ Planned ☐ Deferred ☐ Not started ☐ Delayed ☐ Ongoing ☐ Completed Other - please describe
Workplace benefits	Information was disseminated on the 55a Program  Climate Survey was launched on October 10, 2018 to access employee and supervisor/managerial awareness and knowledge of the City's EEO Policy and Complaint procedure.  Sexual harassment prevention training was held in July 2018. 408 staff participated  Seminars were held on: Deferred Compensation, NYC Health benefits, Investments  In August, the Commissioner Launch a "What	□ Planned       □ Deferred         □ Not started       □ Delayed         □ Ongoing       □ Completed         Other - please describe       □ Deferred         □ Not started       □ Delayed         □ Ongoing       □ Completed         Other - please describe         □ Planned       □ Deferred         □ Not started       □ Delayed         □ Ongoing       □ Completed         Other - please describe

Happening at DYCD" newsletter		
Employee Recognition Ceremony was held on	☐ Planned ☐ Not started	☐ Deferred ☐ Delayed
August 24, 2018. Employees were recognized for	☐ Ongoing	☐ Completed
years of services as well as participation on agency workgroups and initiatives	Other - please des	scribe
DYCD has developed an instructional guide on how to access the discretionary log in NYCAPs.		
To be launched this quarter.		
DYCD has partnered with Workwell NYC to provide programming and workshops to enhance		
the employee work experience. Survey was		
launch. CPR training was held		
ing the quarter (e.g., postings, meetings, cultural projectivities, including the dates when the activities occur		diversity,

## C. COMMUNITY:

Please list the <b>Community Goal(s)</b> included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2019 Diversity and EEO Plan (e.g., community outreach and engagement, MWBE participation and customer satisfaction surveys):	Please describe the steps that your agency has taken to meet the Community Goal(s) set/declared in your plan.  O Include steps that were taken or considered to establish your agency as a leading service provider to the citizens of New York City focused on inclusion and cultural competency, while reflecting the vast communities that are served.	Status Update
Undertake initiatives to improve community relations, community awareness, and to engage communities being served in recruitment efforts, service development and delivery.	<ul> <li>DYCD appointed Lisa Thornton and Ruma Debi and co-Disability Service Facilitators to ensure that members of the public have access to contracted services.</li> <li>On September 18, DYCD participated in the 12<sup>th</sup> annual "Dads Take York Child to School Day."</li> <li>In November, DYCD acknowledged young people who participate in our Runaway and Homeless Youth Programs for National Runaway Prevention Month.</li> </ul>	□ Planned       □ Deferred         □ Not started       □ Delayed         ☑ Ongoing       □ Completed         Other – please describe       □ Deferred         □ Not started       □ Delayed         ☑ Ongoing       □ Completed         Other – please describe       □ Deferred         □ Not started       □ Delayed         □ Ongoing       □ Completed         Other - please describe
	<ul> <li>DYCD publishes @DYCD newsletter in which information is provided to our community partners about neighborhood activities, scholarship, employment, and funding opportunities</li> <li>DYCD also disseminates information via</li> </ul>	□ Planned       □ Deferred         □ Not started       □ Delayed         ☒ Ongoing       □ Completed         Other - please describe       □ Deferred         □ Not started       □ Delayed         ☒ Ongoing       □ Completed         Other - please describe

Youth Connect E-Blast

In July, DYCD dissemination information on For #BeTheDifference It is Mental Health First Aid in which participant practice self-care.

In July, DYCD dissemination information on For #BeTheDifference It is Mental Health First Ongoing Sompleted Other - please describe

Other - please describe

## **MENT**

Please list <b>Recruitment Strategies and Initiatives</b> which you set/declared in your FY 2019 Diversity and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training):	Please describe the steps that your agency has taken to meet the <b>Recruitment Goal(s)</b> set/declared in your plan.	Status Update
<ul> <li>Assess agency job postings to ensure appropriate diversity, inclusion, and equal opportunity employer messaging.</li> </ul>	<ul> <li>EEO officer review posting to ensure bias free language and messaging</li> <li>DYCD disseminates a Diversity Newsletter which provides EEO and Career Counseling contact information.</li> <li>Yearly exam schedule and title specific exams are</li> </ul>	□ Planned       □ Deferred         □ Not started       □ Delayed         ☒ Ongoing       □ Completed         Other - please describe       □ Deferred         □ Not started       □ Delayed         ☒ Ongoing       □ Completed         Other - please describe       □ Deferred         □ Planned       □ Deferred         □ Not started       □ Delayed         ☒ Ongoing       □ Completed

disseminated	Other - please describe
Information is provided via email, newsletter and intranet on the 55a program	☐ Planned ☐ Deferred ☐ Not started ☐ Delayed ☐ Ongoing ☐ Completed  Other - please describe
	☐ Planned ☐ Deferred ☐ Not started ☐ Delayed ☐ Ongoing ☐ Completed  Other - please describe

## B. INTERNSHIPS/FELLOWSHIPS

The agency is providing the following internship opportunities in FY 2019:

	Type of Internship\Fellowship	Total	Race/Ethnicity [#s]	Gender [#s]	
1.	Urban Fellows			Male: Female:	
2.	Public Service Corps			Male: Female:	
3.	Summer College Interns			Male: Female:	
4.	Summer Graduate Interns			Male: Female:	

5. Other (specify): Ladders		■ Asian:	11	Male: 11 Female: 15
for Leaders	26	Black:	9	
		Hispanic:	1	
		Other:	1	
		■ White:	4	
Additional Comments:				

## C. 55-A PROGRAM

The agency uses the 55-a Program to hire and retain qualified individuals with disabilities.	<b>⊠</b> Yes	□ No
Currently, there are2_ [number] 55-a participants. During this Quarter, a total of _0 [number] program were received and0_ participants left the program due to [state reasons]	ıber] new ap	oplications for th
The 55-a Coordinator has achieved the following goals:		
1. Disseminated 55-a information through e-mail, training sessions, agency website and agency newslet	ter. 🛛 Yes	□ No
2		
3		

## VI. <u>SELECTION (HIRING AND PROMOTION)</u>

Please review Section VI of your Annual Plan and describe your activities for this quarter below:

Only Macram	inistrative Services		
Please list additional <b>Selection Strategies and Initiatives</b> which you set/declared in your FY 2019 Diversity and EEO Plan (include use of structured interview, EEO or APO representatives observing interviews, review of placements, review of e-hire applicant data)	Please describe the steps that your agency has taken to meet the <b>Selection (Hiring and Promotion) Goal(s)</b> set/declared in your plan.	Stat	tus Update
Advising employees of opportunities for promotion and career development	Career Counselor is available for consultation. Civil Service l01 sessions are being held.	☐ Planned ☐ Not started ☑ Ongoing Other - please de	☐ Deferred ☐ Delayed ☐ Completed scribe
Reviewing the methods by which candidates are selected for new hiring and promotion	EEO Officer reviews hiring decisions and practices	☐ Planned ☐ Not started ☑ Ongoing Other - please de	☐ Deferred ☐ Delayed ☐ Completed scribe
Increasing the positions filled through civil service lists	DYCD appointed 140 candidates from civil service list during calendar year 2018	☐ Planned ☐ Not started ☐ Ongoing Other - please de	☐ Deferred ☐ Delayed ☑ Completed
Analyzing the impact of layoffs or terminations on racial, gender and age groups	Analysis is conducted by EEO personnel and Legal staff	☐ Planned ☐ Not started ☑ Ongoing Other - please de	☐ Deferred ☐ Delayed ☐ Completed

Other:

Other:

Other:

Other:

Other:

Other - please describe

## VII. TRAINING

Please provide your training information in the "DIVERSITY AND EEO TRAINING SUMMARY" attached.

Attendance Count for July 1, 2018 to December 31, 2018							
Course Name	Staff	Manager	Total				
New Hire Orientation w/EEO & D&I	24	1	25				
Briefing							
Sexual Harassment Prevention	408	135	543				
Total	432	136	568				

## VIII. REASONABLE ACCOMMODATION

Please report your reasonable accommodation requests for this quarter and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: <a href="https://mspwva-dcslnx01.csc.nycnet/Login.aspx">https://mspwva-dcslnx01.csc.nycnet/Login.aspx</a>

# IX. COMPLIANCE AND IMPLEMENTATION OF REQUIREMENTS UNDER EXECUTIVE ORDERS AND LOCAL LAWS

#### A. EXECUTIVE ORDER 16: TRAINING ON TRANSGENDER DIVERSITY AND INCLUSION

INFORMATION WAS DISSEMINATED TO STAFF ON EXECUTIVE ORDER 16

Citywide Administrative Services

Please provide E.O. 16 Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" attached.

#### B. EXECUTIVE ORDER 21: PROHIBITION ON INQUIRY REGARDING JOB APPLICANT'S PAY HISTORY

☑ The agency has reviewed its practices (including application and interview forms) with regards to prohibition on inquiry regarding pay history. All personnel involved in job interviews is required to go through structured interview training.

#### C. LOCAL LAW 92: ANNUAL SEXUAL HARASSMENT PREVENTION TRAINING

Please provide Sexual Harassment Prevention Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" attached.

#### D. LOCAL LAW 93: RISK ASSESSMENT SURVEY

Please provide a short description of planning and implementation of strategies aimed to reduce/minimize the risk of sexual harassment in your agency.

Within the timeframe provided in your Annual Plan, provide any progress on the following, and if none write N/A:
Risk 1: Homogenous Workplace:  N/A
Risk 2: Cultural and Language Differences in the Workplace: The agency is conducting cultural diversity events and circulating newsletters.
Risk 3: Workplaces with Significant Power Disparities: N/A
Risk 4: Isolated Workplaces: Staff have been provided with mobile devices and partnered with colleagues when conducting site visits in isolated areas
Risk 5: Decentralized Workplaces:

## E. LOCAL LAW 97: ANNUAL SEXUAL HARASSMENT REPORTING

☐ Attach or list below audit recommendations.

X.

☐ The agency has entered the sexual harassment Complaint Data in the DCAS Citywide Complaint Tracking System and update the information as they occur. ☑ The agency has entered **all types of complaints** in the Complaint Data in the DCAS Citywide Complaint Tracking System and update the information as they occur. ☑ The agency ensures that complaints are closed within 90 days. all complaints and reasonable accommodation requests through DCAS/CDEEO Complaint Tracking System by logging into your CICS account at: https://mspwva-dcslnx01.csc.nycnet/Login.aspx F. LOCAL LAW 101: CLIMATE SURVEY Please provide a short description of your efforts to analyze the results of climate survey in your agency. Describe any follow-up measures taken to address the results of the climate survey: DYCD Launched the survey on October 10, 2018. We are currently analyzing the result. AUDITS AND CORRECTIVE MEASURES Please choose the statement that applies to your agency. ☑ The agency is <u>NOT</u> involved in an audit conducted by NYC EEPC or another governmental agency specific to our EEO practices. ☐ The agency is involved in an audit; please specify who is conducting the audit: \_\_\_\_\_

☐ The agency has submitted or will submit to OCEI an amendment letter, which shall amend the agency plan for FY 2019.

## APPENDIX: [AGENCY NAME] EEO PERSONNEL DETAILS

EEO PERSONNEL FOR \_\_\_\_ QUARTER, FISCAL YEAR 2019

#### A. PERSONNEL CHANGES

Personnel Changes this Quarter:   ✓ No Changes			Number of Addition	ons:	Number of Deletion	ns:
Employee's Name						
Nature of change	☐ Addition ☐ Deletion	n	☐ Addition	☐ Deletion	☐ Addition	☐ Deletion
Start/Termination date of EEO Function  Start Date: OR Termination Date:			Start Date: OR Termination Date:		Start Date: OR Termination Date:	
NOTE: Please attach CV/Resume of new staff to this report						
For Current EEO Professionals:						
Title						
EEO Function	□ EEO Trainer □ EE	O Counselor O Investigator ner: (specify)	<ul><li>□ EEO Officer</li><li>□ EEO Trainer</li><li>□ 55-a Coordinator</li></ul>	<ul><li>□ EEO Counselor</li><li>□ EEO Investigator</li><li>□ Other: (specify)</li></ul>	<ul><li>□ EEO Officer</li><li>□ EEO Trainer</li><li>□ 55-a Coordinator</li></ul>	<ul><li>□ EEO Counselor</li><li>□ EEO Investigator</li><li>□ Other: (specify)</li></ul>
Proportion of Time Spent on EEO Duties	□ 100% □ Other:	(specify %):	□ 100% □	Other: (specify %):	□ 100% □	Other: (specify %):

## [AGENTY CONTINUE OF THE PROPERTY REPORT | CONTINUE OF THE PROPERTY | CONTIN

Citywide Administrative Services

Attended EEO Professional On-Boarding at DCAS	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
<b>Completed Trainings:</b>		EL M.				
EEO	☐ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No
Diversity & Inclusion	☐ Yes	□ No	☐ Yes	□ No	□ Yes	□ No
lgbTq: The Power of Inclusion	☐ Yes	□ No	☐ Yes	□ No	□ Yes	□ No
Structured Interviewing and						
Unconscious Bias	□ Yes	□ No	☐ Yes	□ No	□ Yes	□ No
<b>Sexual Harassment Prevention</b>	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
Training Source(s):	□ DCAS	☐ Agency ☐ Other	□ DCAS	☐ Agency ☐ Other	□ DCAS	☐ Agency ☐ Other

#### B. CONTACT INFORMATION (Please list ALL current EEO professionals)

DIVERSITY AND EEO STAFFING IN [AGENCY NAME] AS OF QUARTER (X) FY 2019 *									
Name	Civil Service Title	EEO\Diversity Role	% of Time Devoted to EEO & Diversity Functions	Office E-mail Address	Telephone #				
<b>Felicia Thornton</b>	Administrative Staff Analyst	EEO Officer/Director	<u>50%</u>	lthornton@dycd.nyc.gov	(646) 343-6782				
		Deputy EEO Officer							
Felicia Thornton	<b>Administrative Staff Analyst</b>	ADA Coordinator	<u>10%</u>	lthornton@dycd.nyc.gov	(646) 343-6782				
Felicia Thornton	Administrative Staff Analyst	Disability Rights Coordinator	<u>10%</u>						
Felicia Thornton	Administrative Staff Analyst	Disability Services Co Facilitator	05%	lthornton@dycd.nyc.gov	(646) 343-6782				
Ruma Debi	Administrative Labor Relations	Disability Services Co Facilitator	<u>05%</u>	rdebi@dycd.nyc.gov	(646) 343-6722				
Felicia Thornton	<b>Administrative Staff Analyst</b>	55-a Coordinator	<u>05%</u>	lthornton@dycd.nyc.gov	(646) 343-6722				
Mei Xei	Administrative Staff Analyst	Career Counselor	<u>50%</u>	xxei@dycd.nyc.gov	(646) 343-6794				
Kenneth Scott	Administrative Community Relations Specialist	EEO Counselor	<u>50%</u>	kscott@dycd.nyc.gov	(646)343-6723				

## [AGENTALE DOAS'ERSITY AND EQUAL EMPLOYMENT QUARTERLY REPORT

	_	_					ı
Cit	tyw	ide	Admir	nistra	tive Se	rvices	
							ī

		EEO Investigator			
Ruma Debi	Administrative Labor Relations	EEO Counselor	<u>50%</u>	rdebi@dycd.nyc.gov	(646)343-6722
Andrew Miller	Administrative Staff Analyst	EEO Counselor	<u>50%</u>	Amiller@dycd.nyc.gov	(646)3436738
<b>Eulin</b> Inverary-	Administrative Staff Analyst	EEO Training Liaison	<u>100%</u>	Einverary-	(646)343-6783
<u>Dejonge</u>				dejonge@dycd.nyc.gov	

<sup>\*</sup> Please insert additional entries as needed. Title refers to the civil service title. If there is an EEO\Diversity role that your staff performs that is not on the list above

Just indicate it on the chart.