

NYC Human Resources Administration
September, October, November 2021
3/10/2021

* Temporarily closed as of April 2020 due to COVID-19

Note: Tickets attributed to closed centers have been excluded

Citywide Average Wait Times

Center Name	Center Number	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21
Job Centers														
Bushwick	66									0:21	0:18	0:18	0:26	0:32
FSCC Bronx	17										0:45	1:17	1:24	1:48
FSCC Brooklyn*	17													
FSCC Queens*	17													
Clinton Hill	67	1:19	2:02	1:16	0:58	0:43	0:34	0:39	0:51	0:53	0:42	0:55	1:01	1:07
Concourse	45									0:22	0:36	0:12	0:25	0:24
Coney Island	63	0:59	1:15	1:10	0:51	0:51	0:39	0:43	0:52	0:47	0:50	0:48	0:52	0:57
Crotona	46	1:12	1:36	1:13	0:43	0:45	0:32	0:35	0:36	0:29	0:21	0:25	0:23	0:21
Dekalb	64									0:21	0:27	0:40	0:44	0:43
Dyckman	35									0:32	0:37	0:44	0:45	1:17
East End	23										0:41	0:30	0:32	0:38
Fordham	44										0:37	0:42	0:46	0:48
Hunt's Point	40									0:10	0:19	0:30	0:34	0:37
Jamaica	54										0:28	0:21	0:24	0:18
Queens	53	1:47	2:00	1:07	0:48	0:52	0:29	0:38	1:06	1:25	1:18	1:42	1:51	1:48
Refugee*	47													
Richmond	99	0:49	0:54	0:38	0:38	0:37	0:28	0:36	0:36	0:45	0:47	0:39	0:40	0:35
Rider	38	1:45	1:23	1:06	0:52	1:11	0:53	0:51	0:58	1:32	2:05	1:36	1:47	1:45
Rockaway	79									0:16	0:31	0:34	0:36	0:51
Southern Brooklyn*	70													
St. Nicholas*	18													
Veterans*	62													
Waverly	13	1:47	2:07	1:47	0:59	1:02	0:50	1:01	1:14	1:10	0:51	0:51	0:41	0:43
Total Monthly Average CA		1:19	1:31	1:07	0:48	0:50	0:37	0:41	0:49	0:43	0:39	0:42	0:44	0:48
NCA SNAP Centers														
		Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21
Concourse	S45									0:21	0:36	0:12	0:25	0:24
Coney Island	S22											0:15	0:33	0:53
Crotona	S46	2:14	1:34	1:35	0:46	0:36	0:35	0:38	0:48	0:51	0:43	0:28	0:34	0:42
Washington Heights	S13									0:15	0:14	0:09	0:20	0:23
East End	S02										0:30	0:22	0:58	1:21
East New York	S28									0:44	0:34	0:40	0:18	0:30
Hunt's Point*	S40												0:37	0:45
Jamaica	S54										0:30	1:03	0:47	1:11
Queens	S53	1:36	1:39	0:39	0:41	0:52	1:05	1:03	1:03	0:57	1:14	0:45	0:36	0:39
Richmond	S99	0:10	0:16	0:06	0:05	0:05	0:06	0:07	0:07	0:08	0:14	0:10	0:16	0:16
Rockaway	S79									0:08	0:17	0:18	0:14	0:20
SSI*	S15													
Waverly	S19	0:44	0:38	0:40	0:21	0:16	0:25	0:11	0:14	0:19	0:13	0:19	0:18	0:21
Williamsburg	S21									0:11	0:11	0:14	0:17	0:24
Total Monthly Average NCA SNAP		1:09	1:00	0:54	0:28	0:28	0:35	0:30	0:34	0:26	0:24	0:23	0:28	0:38
Citywide Monthly Average Wait Time		1:17	1:25	1:04	0:44	0:46	0:37	0:39	0:46	0:39	0:35	0:37	0:39	0:45