FY 2023 Agency Quarterly Diversity, Equity, Inclusion and EEO Report

Agency Name:	NYC DEPARTMENT OF CORRECTION							
ll	orter (July -September), due November 4, orter (January -March), due May 1, 2023		2					
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Date Submitted: 1	Date Submitted: November 10, 2022							
FOR DCAS USE ON	<u>VLY:</u> Date Receiv	red:						

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Instructions for Filling out Quarterly Reports FY 2023

[Note: These forms are cumulative and intended to retain information for the entire FY 2023. For Q2, Q3 and Q4, use previous quarter's submission to update, retaining all information for the prior quarters]

- 1. Please save this file as "XXXX Quarter X FY 2023 DEI-EEO Quarterly Report.Part I", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity, Equity, Inclusion and EEO Training Summary" details in Part II Training Summary [see the attached Excel file].

<u>Core EEO Training:</u> Copy the information from the Training Completion Report you receive quarterly from DCAS Learning & Development onto grey-shaded cells in rows 26, 30, 34, and 38. Include any of these trainings that were administrated by your agency in the rows immediately below (27, 35, 39).

Other Diversity, Equity, Inclusion and EEO Related Training: Beginning with row 45, include training classes co-organized or co-sponsored by your agency EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.

- 3. Mark progress in check boxes in the column for the current quarter. [Note: **Delayed** = behind schedule; **Deferred** = put off until later when better resources become available.]
- 4. Please save the Excel file as "XXXX Quarter X FY 2023 DEI-EEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.

Part I: Narrative Summary

l.	Commitment and Accountability	ty Statement by the Agenc	y Head
	Distributed to all agency employees?	☑ Yes, On (Date): May 3, 2022	□ No
		☐ By e-mail	
		\square Posted on agency intranet	
		☐ Other	
	The agency recognized employees	cuponicors managers and units	
	inclusion, and equal employment opp	•	demonstrating superior accomplishment in diversity, equity
		ortunity through the following:	demonstrating superior accomplishment in diversity, equity
	inclusion, and equal employment opp	ortunity through the following: Awards	demonstrating superior accomplishment in diversity, equity
	inclusion, and equal employment opp ☐ Diversity, equity, inclusion and EEO	ortunity through the following: Awards	demonstrating superior accomplishment in diversity, equity
	inclusion, and equal employment opp ☐ Diversity, equity, inclusion and EEO ☐ Diversity, equity, inclusion and EEO	Awards Appreciation Events	demonstrating superior accomplishment in diversity, equity

* Please describe DEI&EEO Awards and/or Appreciation Events below:

No employees or units were recognized this Quarter.

III. Workforce Review and Analysis

I.	Agency Headcount as of the la	st day of the quarter was:				
	Q1 (9/30/2022): 8,394	Q2 (12/31/2022):	Q3 (3/31/2023):	Q4 (6/30/2023):		
II.	Agency reminded employees t	o update self-ID information	regarding race/ethnicity, gende	er, and veteran status.		
	☐ Yes On (Date):		again on (Date):	🗵 No		
	☐ NYCAPS Employee Se	elf Service (by email; strongly i	recommended every year)	☐ Agency's intranet site		
	• •	rnal Agency Publications	, ,	☐ On-boarding of new employees		
III.	III. The agency conducted a review of the dashboard sent to the EEO Officer with demographic data and trends, including workfor composition by job title, job group, race/ethnicity and gender; new hires, promotions, and separation data; and utilization analysis Yes On (Dates):					
	Q1 Review Date: see below	/ Q2 Review Date:	Q3 Review date:	Q4 Review date:		
	The review was conducted v	vith:				
	7/27 8/23 9/26	8/09 9/15	8/16			
	☑ Agency Head	☐ Agency Head	☐ Agency Head	☐ Agency Head		
	☐ Human Resources		☐ Human Resources	☐ Human Resources		
	☐ General Counsel	☐ General Counsel	☑ General Counsel	☐ General Counsel		
	☑ Other: FDC	☐ Other	☐ Other	☐ Other		
	☐ Not conducted	☐ Not conducted	☐ Not conducted	☐ Not conducted		

IV. EEO, Diversity, Inclusion and Equity Initiatives for FY 2023

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity, Equity, Inclusion and EEO Plan for FY 2023.

A. Workforce:

Please list the **Workforce Goal(s)** included in *Section IV: Diversity, Equity, Inclusion and EEO Initiatives for FY 2023,* which you set/declared in your FY 2023 Diversity, Equity, Inclusion and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others).

- 1) The Department is currently working to recruit a new class of Correction Officers and improve staffing levels for the uniform staff as well as recruiting staff agency wide.
- Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity, and inclusion, while reflecting the variety of communities that are served. What steps were taken to evaluate effectiveness of these actions?
 - 1) The Department is actively recruiting using multiple media platforms, career fairs, cultural fairs to bring in new staff. The Department is looking to solve the staffing crisis for uniform staff and reduce overtime numbers.

Q1 Update:	□ Planned	□ Not started ☑ Ongoing	□ Delayed	□ Deferred	☐ Completed
Q2 Update:	□ Planned	☐ Not started ☐ Ongoing	□ Delayed	□ Deferred	☐ Completed
Q3 Update:	□ Planned	□ Not started □ Ongoing	□ Delayed	□ Deferred	☐ Completed
Q4 Update:	□ Planned	□ Not started □ Ongoing	□ Delayed	□ Deferred	☐ Completed

- 2) The Agency is creating incentives to retain staff such as participating in Flex Schedule Pilot Program for Attorneys. The Department continues to support staff in all aspects of professional development by offering on-site trainings and encouraging staff to participate in various training programs.
- ❖ Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity, and inclusion, while reflecting the variety of communities that are served. What steps were taken to evaluate effectiveness of these actions?
 - 2) The Department continues to participate in the Flex Schedule Pilot Program for Attorneys and continues to offer new training classes for staff through the Training and Development Division.

Q1 Update:	□ Planned	□ Not started ☑ Ongoing	\square Delayed	□ Deferred	☐ Completed
Q2 Update:	□ Planned	☐ Not started ☐ Ongoing	□ Delayed	□ Deferred	☐ Completed
Q3 Update:	□ Planned	□ Not started □ Ongoing	□ Delayed	□ Deferred	☐ Completed
Q4 Update:	□ Planned	□ Not started □ Ongoing	□ Delayed	□ Deferred	☐ Completed

- 3) Continue to work with Human Resources and managers throughout the Department to ensure that the interview process for promotion and selection is consistent and best practices are used.
- ❖ Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity, and inclusion, while reflecting the variety of communities that are served. What steps were taken to evaluate effectiveness of these actions?
 - 3) The Office of EEO continues to review interview questions for promotional titles and applicant pools.

[NYC Department of Correction] FY 2023 Diversity, Equity, Inclusion and Equal Employment Quarterly Report Q1 Update: □ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Completed ☐ Deferred Q2 Update: □ Not started □ Ongoing □ Delayed ☐ Completed □ Planned □ Deferred Q3 Update: ☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed □ Completed ☐ Deferred Q4 Update: ☐ Not started ☐ Ongoing □ Delayed ☐ Completed □ Planned ☐ Deferred 4) The Department will continue to review the CEEDs underutilization report and take various measures to combat underutilization such as performing targeted outreach and working with fraternal and community organizations. Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity, and inclusion, while reflecting the variety of communities that are served. What steps were taken to evaluate effectiveness of these actions? The steps are outlined in the below sections (under recruitment) □ Not started ☑ Ongoing ☐ Completed Q1 Update: □ Planned □ Delayed ☐ Deferred ☐ Not started ☐ Ongoing □ Completed Q2 Update: ☐ Planned □ Delayed ☐ Deferred ☐ Not started ☐ Ongoing □ Delayed □ Completed Q3 Update: □ Planned ☐ Deferred □ Planned ☐ Not started ☐ Ongoing Q4 Update: □ Delayed □ Completed ☐ Deferred Please describe steps that were taken or considered to address underutilization identified through quarterly workforce reports. Please

- Please describe steps that were taken or considered to address underutilization identified through quarterly workforce reports. Please list Job Groups where underutilization exists in the current quarter.
 - 4) Down from twelve (12), DOC still has underutilization in the following six (6) job groups:

- 1. Science Professionals
- 2. Social Services
- 3. Food Prep
- 4. Health Services
- 5. Craft
- 6. Laborers

DOC currently has a revamped Recruitment Unit that is working extensively to recruit for these groups. The efforts of the recruitment unit are outlined in the below section.

	B. Workplace	e:				
		023 Diversity, Equity	-			Initiatives for FY 2023, which you set/declared surveys, exit interviews/surveys, and
1)	= -	•	n programming such as the HI n orientation sessions for new			al sessions on NYCAPS use, retirement and the on events.
		= =		_		ten to create equitable work environment o evaluate effectiveness of these actions?
1)	During Q1, the	Department has hos	sted in person retirement sem	inars and train	ing sessions for	managers in the Headquarters Building.
	Q1 Update: Q2 Update: Q3 Update: Q4 Update:	☐ Planned ☐ Planned	 □ Not started ☑ Ongoing □ Not started □ Ongoing □ Not started □ Ongoing □ Not started □ Ongoing 	□ Delayed□ Delayed□ Delayed□ Delayed	☐ Deferred ☐ Deferred ☐ Deferred ☐ Deferred	☑ Completed☐ Completed☐ Completed☐ Completed
2)	· ·		recognize employee achiever health fairs and picnics to boo			Employee Recognition Program and has also

		•	•	•		en to create equitable work environment o evaluate effectiveness of these actions?
2)	The Department has worked with various fraternal organizations to do wellness walks, BBQs and staff appreciation events during this quar and continues to celebrate diversity.					
	Q1 Update: Q2 Update: Q3 Update: Q4 Update:	☐ Planned ☐ Planned ☐ Planned ☐ Planned	 □ Not started ☑ Ongoing □ Not started □ Ongoing □ Not started □ Ongoing □ Not started □ Ongoing 	□ Delayed□ Delayed□ Delayed□ Delayed	□ Deferred□ Deferred□ Deferred	☑ Completed☐ Completed☐ Completed☐ Completed
3)	The Department co Institute	ntinues to supp	ort staff development and trai	ning by offerin	g Management	Training in partnership with the Dale Carnegie
		• •		_		en to create equitable work environment o evaluate effectiveness of these actions?
3)	These efforts have	been ongoing du	uring this quarter.			
	Q1 Update: Q2 Update: Q3 Update: Q4 Update:	☐ Planned☐	 □ Not started ☑ Ongoing □ Not started □ Ongoing □ Not started □ Ongoing □ Not started □ Ongoing 	□ Delayed□ Delayed□ Delayed□ Delayed	□ Deferred□ Deferred□ Deferred□ Deferred	☑ Completed☐ Completed☐ Completed☐ Completed

- 4) The Department continues to promote diverse cultures by celebrating different heritages monthly and working with fraternal organizations.
 - Please describe the steps that your agency has taken to meet this goal. Include actions taken to create equitable work environment which values differences and maintain focus on retaining talent. What steps were taken to evaluate effectiveness of these actions?
- 4) The Department continues to celebrate cultural heritage months and promote staff engagement in parades, and events (see items below).

Q1 Update:	□ Planned	□ Not started ☑ Ongoing	□ Delayed	□ Deferred	
Q2 Update:	□ Planned	☐ Not started ☐ Ongoing	□ Delayed	□ Deferred	□ Completed
Q3 Update:	□ Planned	□ Not started □ Ongoing	□ Delayed	□ Deferred	□ Completed
Q4 Update:	□ Planned	☐ Not started ☐ Ongoing	\square Delayed	□ Deferred	☐ Completed

- Please specify any other EEO-related activities designed to improve/enhance the workplace during the quarter (e.g., postings, meetings, cultural programs promoting diversity, newsletters/articles, etc.) and describe the activities, including the dates when the activities occurred.
 - 07/18- July is Social Wellness Month and at DOC, our Fraternal Organizations foster camaraderie and support among both our uniform and non-uniform employees
 - 09/05- DOC Staff attended the West Indian Day Parade
 - 09/07- Annual NYCD Bangladesh Civil Service Picnic/Family Day at Pelham Bay Park!
 - 09/11- DOC honors 9/11
 - 09/15- DOC celebrates Hispanic Heritage Month
 - 09/19- Commissioner Molina attends the African American day parade
 - 09/30- DOC staff attended the 38th Annual Muslim Day Parade

C.	Community	:				
		Diversity, Equity	• •	• • •	• •	I EEO Initiatives for FY 2023, which you set/declared gagement, M/WBE participation and customer
1)	The Departm	ent continues t	o partner and support MWBE	vendors to sec	cure services ar	nd resources for the Department.
*	Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity, and inclusion, while reflecting the variety of communities that are served. What steps were taken to evaluate effectiveness of these actions?					
1)	The Office of	EEO meets reg	ularly with the Chief Diversity,	/MWBE Office	to discuss pro	posals from minority and women owned businesses
	Q1 Update: Q2 Update:	☐ Planned ☐ Planned	☐ Not started ☐ Ongoing ☐ Not started ☐ Ongoing	☐ Delayed ☐ Delayed	☐ Deferred	☑ Completed☐ Completed
	Q3 Update: Q4 Update:	□ Planned□ Planned	☐ Not started☐ Ongoing☐ Not started☐ Ongoing	□ Delayed□ Delayed	□ Deferred□ Deferred	☐ Completed☐ Completed

2) The Department's HR Division continues to obtain feedback from Exit Interview Surveys and additionally has implemented a survey for potential employees who reject job offers with the Agency.

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*	Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity, and inclusion, while reflecting the variety of communities that are served. What steps were taken to evaluate effectiveness of these actions?									
2) -	2) These efforts are ongoing throughout this quarter.									
	Q1 Update: Q2 Update: Q3 Update: Q4 Update:	☐ Planned☐	 □ Not started ☑ Ongoing □ Not started □ Ongoing □ Not started □ Ongoing □ Not started □ Ongoing 	☐ Delayed ☐ Delayed ☐ Delayed ☐ Delayed	☐ Deferred☐ Def	 ☑ Completed ☐ Completed ☐ Completed ☐ Completed 				
3)	3) The Department has restarted the <i>CEEDS</i> Program (Cadet Education, Empowerment & Development for Success)—a collaboration between John Jay College of Criminal Justice and the NYC Department of Correction is a one to two-year program for juniors and seniors that recruits students interested in Law Enforcement, Criminal Justice or Correction Studies and prepares them for future leadership opportunities at the NYC Department of Correction. Additionally, the Department has restarted the <i>DOC Youth Explorers</i> - The Law Enforcement Exploring Program is a community service, career-oriented program designed to educate young adults, ages 14-21, about law enforcement and life skills									
*	provider to th	e citizens of Ne		sity, equity, ar	nd inclusion, w	s taken to establish your agency as a leading service hile reflecting the variety of communities that are				
3)	This quarter, C	adets graduate	ed from the new CEEDS progra	ım, and a new	class entered tl	he program.				
	Q1 Update: Q2 Update: Q3 Update: Q4 Update:	☐ Planned☐	 □ Not started ☑ Ongoing □ Not started □ Ongoing □ Not started □ Ongoing □ Not started □ Ongoing 	□ Delayed□ Delayed□ Delayed□ Delayed	□ Deferred□ Deferred□ Deferred□ Deferred	☑ Completed☐ Completed☐ Completed☐ Completed				

4)	-	nent through it in volunteer ef	-	continue to s	support commu	unity organizations in organizing donation drives and		
*	provider to th	e citizens of N		sity, equity, a	nd inclusion, w	taken to establish your agency as a leading service hile reflecting the variety of communities that are		
4)	Please see the	below list.						
	Q1 Update: Q2 Update: Q3 Update: Q4 Update:	☐ Planned☐	 □ Not started ☑ Ongoing □ Not started □ Ongoing □ Not started □ Ongoing □ Not started □ Ongoing 	□ Delayed□ Delayed□ Delayed□ Delayed	□ Deferred□ Deferred□ Deferred□ Deferred	☑ Completed☐ Completed☐ Completed☐ Completed		
*	= =	=			· -	ngs, educational and cultural programs, promotion of when the activities occurred.		
	agency services, community fairs, etc.) and describe the activities, including the dates when the activities occurred. 07/15- DOC's Disaster Relief Association handed out 75 lunch bags and hot meals to seniors at the Manny Cantor Center in Manhattan 08/23- DOC is proud of the work we're doing with our community partners to encourage voter engagement in our facilities. 08/25- DOC graciously collected and donated school supplies and backpacks to students in need. 09/21- Commissioner Molina stood beside Mayor Adams and other city leaders to provide support and emergency relief to the people of Puerto Rico, Dominican Republic and other Caribbean countries impacted by Hurricane Fiona							

D.	Equity, Inclusion and Race Relations Initiatives:									
		Please list the Equity, Inclusion and Race Relations Goal(s) included in Section IV: Diversity, Equity, Inclusion and EEO Initiatives for FY 2023, which you set/declared in your FY 2023 Diversity, Equity, Inclusion and EEO Plan.								
1)	The Department will continue to train staff on all aspects of equity and inclusion.									
*	Please describe the steps that your agency has taken to meet this goal. Include steps taken to establish your agency as a leader in creating equitable and inclusive workplace environment and enhancing cultural competency. What steps were taken to evaluate effectiveness of these actions?									
1)) The Department has rolled out the new Everybody Matters Training to all staff and is working to ensure all staff take the training. The Training and Development Unit is also encouraging staff to take different trainings such as unconscious bias, RA training and other diversity trainings.									
	Q1 Update:	☐ Planned	☐ Not started ☒ Ongoing	☐ Delayed	☐ Deferred	☑ Completed				
	Q2 Update:	☐ Planned	☐ Not started ☐ Ongoing	☐ Delayed	☐ Deferred	□ Completed				
	Q3 Update:	□ Planned	☐ Not started ☐ Ongoing	_ □ Delayed	☐ Deferred					
	Q4 Update:	☐ Planned	☐ Not started ☐ Ongoing	☐ Delayed	☐ Deferred	☐ Completed				
2)	The Departm	ent will continu	ue to celebrate diversity and p	eartner with fra	aternal organiza	ations on diversity programming.				

>	Please describe the steps that your agency has taken to meet this goal. Include steps taken to establish your agency as a leader in creating equitable and inclusive workplace environment and enhancing cultural competency. What steps were taken to evaluate effectiveness of these actions?								
2)	The Departmo	ent partners wi	th fraternal organizations to r	recognize diver	sity and encou	rages staff participation in various events during each			
	Q1 Update:	☐ Planned	☐ Not started ☒ Ongoing	☐ Delayed	☐ Deferred	□ Completed			
	Q2 Update:	☐ Planned	□ Not started □ Ongoing	☐ Delayed	☐ Deferred	☐ Completed			
	Q3 Update:	☐ Planned	☐ Not started ☐ Ongoing	☐ Delayed	☐ Deferred	☐ Completed			
	Q4 Update:	☐ Planned	☐ Not started ☐ Ongoing	☐ Delayed	☐ Deferred	☐ Completed			
>	Please specify Equity and Race Relations initiatives embarked on or continued from previous year(s) (e.g., meetings, educational and cultural programs, presentations, discussions, books/articles, other suggested readings, etc.) and describe the activities, including the dates when the activities occurred.								
	Currently, the	Department hi	ghlights cultural awareness m	onths and holi	days.				

V. Recruitment

Α.	Recr	uitm	ent	Effo	rts
<i>_</i>	11001	місііі			

Please list **Recruitment Initiatives and Strategies** which you set/declared in your FY 2023 Diversity, Equity, Inclusion and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training).

- 1) The Department's continues its efforts of building a diverse and inclusive applicant pool of for uniform and non-uniform positions.
- Please describe the steps that your agency has taken to meet these initiatives/strategies. What steps were taken to evaluate effectiveness of these actions?
 - 1) The Department works to recruit diverse candidates by attending career fairs, cultural fairs, using all social media outlets and working with the Mayor's Office for People with Disabilities and DCAS to recruit a diverse pool of applicants. Currently the agency is recruiting for correction officers, IT staff, and attorneys.

Q1 Update:	□ Planned	□ Not started ☑ Ongoing	□ Delayed	□ Deferred	
Q2 Update:	□ Planned	□ Not started □ Ongoing	□ Delayed	□ Deferred	☐ Completed
Q3 Update:	□ Planned	□ Not started □ Ongoing	□ Delayed	□ Deferred	☐ Completed
Q4 Update:	□ Planned	☐ Not started ☐ Ongoing	□ Delayed	□ Deferred	☐ Completed

	2) The Department also works with the John Jay CEEDs Program and the CUNY Externship program to bring in interns and potential full-time candidates.								
*	Please describe the steps that your agency has taken to meet these initiatives/strategies. What steps were taken to evaluate effectiveness of these actions?								
	2) These programs were ongoing during this quarter.								
	Q1 Update: Q2 Update: Q3 Update: Q4 Update:	☐ Planned☐	 □ Not started ☑ Ongoing □ Not started □ Ongoing □ Not started □ Ongoing □ Not started □ Ongoing 	□ Delayed□ Delayed□ Delayed□ Delayed	☐ Deferred☐ Def	 ☑ Completed ☐ Completed ☐ Completed ☐ Completed 			
••	3) Partnering with DCAS to offer all staff the opportunity to learn about becoming a permanent civil servant and all the aspects of the journey through DCAS's "Civil Service 101" lecture series.								
•	 Please describe the steps that your agency has taken to meet these initiatives/strategies. What steps were taken to evaluate effectiveness of these actions? 								
	Q1 Update: Q2 Update: Q3 Update: Q4 Update:	☐ Planned ☐ Planned ☐ Planned ☐ Planned	 □ Not started ☑ Ongoing □ Not started □ Ongoing □ Not started □ Ongoing □ Not started □ Ongoing 	☐ Delayed ☐ Delayed ☐ Delayed ☐ Delayed	☐ Deferred ☐ Deferred ☐ Deferred ☐ Deferred	 □ Completed □ Completed □ Completed □ Completed 			

Please specify any recruitment efforts designed to increase the effectiveness and improve the hiring and selection reach of your agency during the quarter and describe the activities, including the dates when the activities occurred.

The Department attended a wide variety of recruitment events and tabled at various sites during this quarter:

- Bay Plaza Mall Tabling (7/8)
- Carnival DeLa Cultura (7/10)
- Alive After Five (7/14)
- NY Army National Guard (7/17)
- Palisades Mall (7/21)
- Myrtle Avenue Festival (7/24)
- Alive After Five (7/28) August Diversity Events
- Sea Gate PD National Night Out (8/2)
- Alive After Five (8/11)
- Women in White (8/13
- Senator Rivera's Backpack Give away (8/18)
- NYPD/NYCD Desi Society Resource Drive (8/20)
- Kingdom of Hope Bronx Explosion (8/20)
- Alive After Five (8/25)
- Hostos Community College Career Fair (8/31
- Glendale Community Resource Day (9/10)
- Rochdale Village Community Day (9/11)
- America Works Veterans Job Fair (9/14)
- NYPL Career & Resource Expo (9/15)
- 5th Annual Open House Street Festival (9/17)
- Carnival DeLa Cultura (9/18)
- Palisades Mall (9/20)
- Bay Plaza Mall (9/21 9/22)
- LaGuardia CC Back To School (9/23)
- Bay Plaza Mall (9/27)

• Kingsborough Fall Job Fair (9/29

B. Internships/Fellowships

The	agency is providing the following internship opportunities in FY 2023. [Note: Please update this information every quarter.]
Race	e/Ethnicity* [#s] * Use self-ID data obtained from NYCAPS; Gender* [#s] [N-B=Non-Binary; O=Other; U=Unknown] * Use self-ID data
1. Urba	n Fellows Total: 0
	Race/Ethnicity* [#s]: Black Hispanic Asian/Pacific Islander Native American White Two or more Races
	Gender* [#s]: M F N-B O U
2. Publi	ic Service Corps Total: 0
	Race/Ethnicity* [#s]: Black Hispanic Asian/Pacific Islander Native American White Two or more Races
	Gender* [#s]: M F N-B O U
3. Sumr	mer College Interns Total: 15
	Race/Ethnicity* [#s]: Black_5 Hispanic_4 Asian/Pacific Islander1_ Native American White_3 Two or more Races (2 o the individuals did not report this information)
	Gender* [#s]: M _3 F _12 N-B O U
4. Sumr	mer Graduate Interns Total: 10
	Race/Ethnicity* [#s]: Black_2 Hispanic_2 Asian/Pacific Islander_1 Native American White_2 Two or more Races (3 of the individuals did not report this information)

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	Gender* [#s]: M1_ F _9 N-B O U
5.	Other (CUNY Interns) Total: 6
	Race/Ethnicity* [#s]: Black Hispanic Asian/Pacific Islander Native American White Two or more Races (this information is not available)
	Gender* [#s]: M <u>3</u> F <u>3</u>
6.	Other (SYEP) Total: 6
	Race/Ethnicity* [#s]: Black Hispanic Asian/Pacific Islander Native American White Two or more Races (this information is not available)
	Gender* [#s]: M F 6 N-B O U

Additional comments:

C. 55-A Program

The agency uses the 55-a	Program to hire and retain q	ualified individuals with disabilities	. ⊠ Yes	□ No
Currently, the agency emp	oloys the following number o	of 55-a participants:		
Q1 (9/30/2022): 22	Q2 (12/31/2022):	Q3 (3/31/2023):	Q4 (6/30/2023):	
•		lications for the program were rece due to [state reasons]	ived.	
_		applications for the program were am due to [state reasons]		
		applications for the program were am due to [state reasons]		
-		applications for the program were in the program were in the same due to [state reasons]		
The 55-a Coordinator has	achieved the following goa	ls:		
through an agency	□No	_		

V. Selection (Hiring and Promotion)

Please review Section VI of your FY 2023 Diversity, Equity, Inclusion and EEO Plan and describe your activities for this quarter below:

Please list additional **Selection Strategies and Initiatives** which you set/declared in your FY 2023 Diversity, Equity, Inclusion and EEO Plan (e.g., use of structured interview, EEO or APO representatives observing interviews, review of placements, review of e-hire applicant data).

1) Career Counseling: Advising employees of opportunities for promotion and career development; Notification of promotion/transfer opportunities.

Please describe the steps that your agency has taken to meet this goal. What steps were taken to evaluate effectiveness of these actions? Promote employee awareness of opportunities for promotion and transfer within the agency.

- Arrange for agency wide notification of promotional and transfer opportunities.
- Encourage the use of training and development programs to improve skills, performance, and career opportunities.
- Provide information to staff on both internal and external Professional Development training sources.
- Explain the civil service process to staff and what it means to become a permanent civil servant (Civil Service 101 given to employees in a Summer Series event by HR where DCAS presented the information via zoom)
- Provide technical assistance in applying for upcoming civil service exams.
- Provide agency staff with citywide vacancy announcements, civil service exams notices and other career development information.
- Provide resources and support for:
 - Targeted job searches
 - Development job search strategies
 - Resume preparation
 - Review of effective interview techniques
 - Review of techniques to promote career growth and deal with change
 - Internship exploration

- 2) Reviewing the methods by which candidates are selected for appointment, promotion, or to fill vacancies (new hires), especially for mid- and high-level discretionary positions.
- Please describe the steps that your agency has taken to meet this goal. What steps were taken to evaluate effectiveness of these actions?
- The Agency developed a protocol for in-title promotions and salary increases.
- All vacancy notices are publicly announced including senior level positions.
- Actively reach out to networks of underrepresented groups as part of its outreach.
- Reach out to the Mayor's Office of Appointments for help to identify diverse pools of talent and additional networks for finding qualified candidates.
- Compare the demographics of current employees to the placements.
- Review and analyze the demographics race\ethnicity and gender for those who received the promotion\salary raises to ensure such practices are equitable.
- Review on a regular basis the demographics of those who received promotion and share the information with the Commissioner and Human Resources (by EEO Officer).
- In conducting job interviews, ensure nondiscriminatory treatment by conducting a structured interview, where the same questions are asked of all applicants for a particular job or category of job and inquiring about matters directly related to the position in question. Created a survey so that individuals who declined job offers can give feedback as to the reason why they declined.
- Use a diverse panel of interviewers to conduct the interview.
- EEO Officer is asked to review the interview questions.
- 3) Describe the role of agency EEO Officer and other EEO staff in the selection of candidates for appointment or promotion (pre- and post-appointment).

- Ensure that all vacancy announcements include the revised NYC EEO I Anti-Discrimination Statement.
- Review vacancy postings to ensure elimination of language that has the potential for gender and age stereotyping and other unlawful discrimination. (It is recommended to use gender-neutral terms and pronouns and language that is age-inclusive).
- Actively monitor agency job postings and ensure recruitment strategy aligns with the diversity goals of the agency.
- Provide consultation regarding creation/review of objective criteria for evaluating candidates for hire or promotion and applying those criteria consistently to all candidates.
- In collaboration with the Director of Human Resources, review interview questions to ensure that they are EEO-compliant, job-related, and required by business necessity.
- Assist the hiring manager if a reasonable accommodation is requested during the interview.
 - 4) Analyzing the impact of layoffs or terminations on racial, gender and age groups.

The agency will use the DCAS Layoff Procedure as guidance, should there be any layoffs, terminations, and demotions due to legitimate business/operational reasons in FY 2023. The agency will analyze the impact of layoffs or terminations on racial, gender, age groups, and people with disabilities. Where layoffs or terminations would have a disproportionate impact on any of these groups, the agency will document that the targeted titles or programs were selected based on objective criteria and justified by business necessity. The Agency Personnel Officer, EEO Officer and General Counsel will be involved in making layoff or termination decisions. It should be noted that layoffs must be conducted by seniority in compliance with civil service law (for competitive titles) and union contract (for non-competitive and labor class titles)

During this Quarter the Agency activities inclu	uded:# of V	acancies	# of New Hires	# of New Promotions
	Q1	# 260	# 96	# 95
	Q2	#	#	#
	Q3	#	#	#
	Q4	#	#	#

VI. Training

Please provide your training information in Part II of the report "Diversity, Equity, Inclusion and EEO Training Summary" (in MS Excel).

VII. Reasonable Accommodation

Please report all reasonable accommodation requests and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: https://mspwva-dcslnx01.csc.nycnet/Login.aspx

VIII. Compliance and Implementation of Requirements Under Executive Orders and Local Laws

A. Local Law 92: Annual Sexual Harassment Prevention training

Please provide Sexual Harassment Prevention Training Information in Part II of the report "Diversity, Equity, Inclusion and EEO Training Summary" (in MS Excel).

B. Local Law 97: Annual Sexual Harassment Reporting

[NYC Department of Correction] FY 2023 Diversity, Equity, Inclusion and Equal Employment Quarterly Report ☐ The agency has entered the sexual harassment Complaint Data in the DCAS Citywide Complaint Tracking System and updates the information as they occur. Q1 🛛 Q3 🗆 Q4 🗆 Q2 🗆 ☑ The agency has entered all types of complaints in the DCAS Citywide Complaint Tracking System and updates the information as they occur. ☐ The agency ensures that complaints are closed within 90 days. Report all complaints and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: https://mspwva-dcslnx01.csc.nycnet/Login.aspx C. Executive Order 16: Training on Transgender Diversity and Inclusion Please provide E.O. 16 Training Information in Part II of the report "Diversity, Equity, Inclusion and EEO Training Summary" (in MS Excel). **D.Local Law 101: Climate Survey** Please describe your progress this quarter in implementing the primary goals in Appendix B of your Agency Diversity, Equity, Inclusion and EEO Plan for FY 2023. Please list the actions, initiatives, programs, or policies included in Appendix B: 2020 Climate Survey Action Plan, which you set/declared in

your FY 2023 Diversity, Equity, Inclusion and EEO Plan.

Increase employees' familiarity with the EEO Policy.

Please describe the steps that your agency has taken to meet these goals. What steps were taken to evaluate effectiveness of these actions?

- Continue to train staff in all aspects of the EEO policy including the complaint process.
- Encourage staff to take supplementary EEO trainings at DCAS.
- Update EEO posters throughout the Department.
- 2. Improve the EEO Office's visibility to the workforce.

Please describe the steps that your agency has taken to meet this goal. What steps were taken to evaluate effectiveness of these actions?

- The Office of EEO conducts facility tours and speak with staff members
- Work to ensure EEO Counselors are trained and assist staff members in all of the facilities. EEO Counselors are the liaisons for the Office of EEO.
- Updated the Department's intranet page with all relevant EEO information.
- 3. Improve employees' knowledge of the EEO complaint process, including where and how to file a formal complaint, and what happens after a complaint is filed?

Please describe the steps that your agency has taken to meet these initiatives/strategies. What steps were taken to evaluate effectiveness of these actions?

As stated previously, continue to train staff on the EEO policy and the EEO complaint process. Ensure that all staff members receive a copy of the EEO complaint process (At A glance guide provided by DCAS)

4. Increase employees' understanding of protected rights and prohibition of discrimination, including sexual harassment, in the

workplace.

- Please describe the steps that your agency has taken to meet this goal. What steps were taken to evaluate effectiveness of these actions?
 - We are training staff on daily basis in the new Everybody Matters Training and continuing to train new staff in all aspects of EEO policy.
- 5. Improve <u>managers'</u> and <u>supervisors'</u> awareness of measures that an employee may take to report any violations under the EEO Policy, including discrimination and sexual harassment.
 - Please describe the steps that your agency has taken to meet this goal. What steps were taken to evaluate effectiveness of these actions?
 - Targeted training of managers and supervisors.
 - Bi- annual meetings with managers and supervisors to discuss their obligations under the EEO policy.
- 6. Improve <u>managers</u>' and <u>supervisors</u>' knowledge of whom and where to direct employees who may want to discuss a complaint (s) under the EEO Policy.
 - Please describe the steps that your agency has taken to meet this goal. What steps were taken to evaluate effectiveness of these actions.
 - Targeted training of managers and supervisors.
 - Bi- annual meetings with managers and supervisors to discuss their obligations under the EEO policy.

IX. Audits and Corrective Measures

Please choose the statement that applies to your agency.
☑ The agency is NOT involved in an audit conducted by NYC Equal Employment Practice Commission (EEPC) or another governmental agency specific to our EEO practices.
☐ The agency is involved in an audit; please specify who is conducting the audit:
\square Attach the audit recommendations by EEPC or the other auditing agency.
☐ The agency has submitted or will submit to DCAS Citywide Equity and Inclusion an amendment letter, which shall amend the agency plan for FY 2022.
\square The agency received a Certificate of Compliance from the auditing agency.
Please attach a copy of the Certificate of Compliance from the auditing agency.

Appendix A: EEO Personnel Details

EEO Personnel For __First__ Quarter, FY 2023

Personnel Changes

Personnel Changes this Quarter: No Changes			Number of Addition	ns: 1	Number of Deletions: 1		
Employee's Name & Title	1.		2. Charisse Bourne- Attorney Investigator		3. Calvin Degrasse, Diversity and Inclusion Specialist		
Nature of change	☐ Addition ☐	Deletion	☑ Addition	☐ Deletion	☐ Addition	■ Deletion	
Date of Change in EEO Role	Start Date or Terminat	tion Date:	Start Date or Termina 13, 2022	tion Date: September	Start Date or Termina on 07/15/22	tion Date: Resigned	
Employee's Name & Title							
Nature of change	☐ Addition ☐	Deletion	☐ Addition	☐ Deletion	☐ Addition	☐ Deletion	
Date of Change in EEO Role	e of Change in EEO Role Start Date or Termination Date: Start D		Start Date or Termina	Start Date or Termination Date:		Start Date or Termination Date:	
For New EEO Professionals:							
Name & Title	4.		5. Charisse Bourne-	Attorney investigator	6.		
EEO Function	☐ EEO Officer☐ EEO Trainer☐ 55-a Coordinator	☐ EEO Counselor ☐ EEO Investigator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Trainer ☐ 55-a Coordinator	☐ EEO Counselor ☑ EEO Investigator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Trainer ☐ 55-a Coordinator	☐ EEO Counselor ☐ EEO Investigator ☐ Other: (specify)	
Percent of Time Devoted to EEO	☐ 100% ☐ Other:	(specify %):	⊠ 100% □ Other:	(specify %):	☐ 100% ☐ Other:	(specify %):	
Name & Title							
EEO Function	☐ EEO Officer☐ EEO Trainer☐ 55-a Coordinator	☐ EEO Counselor ☐ EEO Investigator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Trainer ☐ 55-a Coordinator	☐ EEO Counselor ☐ EEO Investigator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Trainer ☐ 55-a Coordinator	☐ EEO Counselor ☐ EEO Investigator ☐ Other: (specify)	

Percent of Time Devoted to EEO	☐ 100% ☐ Other: (specify %):	6 □ Other: (specify %): □ 100% □ Other: (specify %):			
EEO Training Completed within the Last <u>Two</u> Years, including the Current Quarter (EEO and D&I Officers, Deputies, <u>and All New EEO Professionals</u>):					
Name & EEO Role	1. Elizabeth Lundi, EEO Officer	2. Florina Getman, Deputy Director	3.		
Completed EEO Trainings:					
1. Everybody Matters-EEO and D&I			☐ Yes ☐ No		
2. Sexual Harassment Prevention	ĭ Yes ☐ No	⊠ Yes □ No	□ Yes □ No		
3. LGBTQ: The Power of Inclusion		<u>⊠</u> Yes □ No	□ Yes □ No		
4. Disability Awareness & Etiquette	☐ Yes 🖾 No	☐ Yes	☐ Yes ☐ No		
5. Unconscious Bias	<u>⊠ Yes</u> □ No	☑ Yes □ No	□ Yes □ No		
6. Microaggressions	⊠ Yes □ No	<u>⊠</u> Yes □ No	☐ Yes ☐ No		
7. EEO Officer Essentials: Complaint/Investigative Processe	s <u>No</u>		☐ Yes ☐ No		
8. EEO Officer Essentials: Reasonable Accommodation	⊠ Yes □ No	☑ Yes □ No	□ Yes □ No		
9. Essential Overview Training for New EEO Officers	☑ Yes □ No	☐ Yes	☐ Yes ☐ No		
10. Understanding CEEDS Reports	☑ Yes □ No	☐ Yes	☐ Yes ☐ No		

EEO Personnel Training Continued:

EEO Training completed within the last two years, including the Current Quarter (EEO and D&I Officers, Deputies, and all new EEO Professionals):						
Name & EEO Role	•		•		•	
Completed EEO Trainings: 1. Everybody Matters-EEO and D&I	☐ Yes	□ No	□ Yes	□ No	□ Yes	□ No
2. Sexual Harassment Prevention	☐ Yes	□ No	☐ Yes	□ No	□ Yes	□ No
3. LGBTQ: The Power of Inclusion	☐ Yes	□ No	☐ Yes	□ No	□ Yes	□ No
4. Disability Awareness & Etiquette	☐ Yes	□ No	☐ Yes	□ No	□ Yes	□ No
5. Unconscious Bias	☐ Yes	□ No	☐ Yes	□ No	□ Yes	□ No
6. Microaggressions	☐ Yes	□ No	☐ Yes	□ No	□ Yes	□ No
7. EEO Officer Essentials: Complaint/Investigative Processes	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
8. EEO Officer Essentials: Reasonable Accommodation	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
9. Essential Overview Training for New EEO Officers	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
10. Understanding CEEDS Reports	☐ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No

EEO Personnel Contact Information (Please list all current EEO professionals)

Please provide full mailing address of the principal Agency EEO Office: 75-20 Astoria Blvd, Suite 390, East Elmhurst, NY 11370

Diversity and EEO Staffing as of First Quarter FY 2023*

EEO\Diversity Role	<u>Name</u>	<u>Civil Service Title</u>	% of Time Devoted to EEO & Diversity Functions	Office E-mail Address
EEO Officer/Director	Elizabeth Lundi	Exec. Agency Counsel IV	100%	elizabeth.lundi@doc.nyc.gov
Deputy EEO Officer OR Co-EEO Officer	Florina Getman	Agency Attorney IV	100%	florina.getman@doc.nyc.gov
Chief Diversity & Inclusion Officer	Lynelle Maginley-Liddie	Exec. Agency Counsel VI	50%	lynelle.maginley-liddie@doc.nyc.gov
Diversity & Inclusion Officer	П	II	П	II
Chief Diversity Officer/Chief MWBE Officer per E.O. 59	II	II	П	II
ADA Coordinator	Nancy (Liu) Bleakley	Agency Attorney III	100%	nancy.liu@doc.nyc.gov
Disability Services Facilitator	Willard Hunt	Admin Staff Analyst	100%	willard.hunt@doc.nyc.gov

EEO RA Specalist	Ron Als	Correction Officer	100%	ron.als@doc.nyc.gov
55-a Coordinator	Darline Oxendine	Program Specialist	Not in EEO-Housed in HR	darline.oxendine@doc.nyc.gov
Career Counselor	Armando Chabran	Assistant Commissioner	Not in EEO-Housed in HR	armando.chabran@doc.nyc.gov
EEO Investigator	Greg Cheung	Agency Attorney II	100%	greg.cheung@doc.nyc.gov
EEO Investigator	Anastasia Chin	Agency Attorney III	100%	anastasia.chin@doc.nyc.gov
EEO Investigator	Charisse Bourne	Agency Attorney II	100%	charisse.bourne@doc.nyc.gov
EEO Intake Specialist	Melanie Barnes	Admin Staff Analyst	100%	melanie.barnes@doc.nyc.gov
EEO Counselors	Cherelle Butler Crystal Coston Henry Cui Kaaba Dowe Jacqueline Franklin	Correction Officers	15%	

	Kay Fraser			
	Philip Greene			
	Shao Huang			
	Donald Ramos			
	Antonio Saltalamacchia			
	Karen Smith			
	Flo Ann Williams			
EEO Training Liaison	Allan Straker	Manager, Training Compliance	30%	Allan.Straker@doc.nyc.gov

^{*} Please note changes (new personnel filling the specified role). You may insert additional entries as needed. Title refers to the civil service title. If there is an EEO\Diversity role that your staff performs that is not on the list above, you may indicate it on the chart. You may provide full contact information once if several roles are performed by the same person.