

The City of New York
Human Resources Administration

HIV/AIDS SERVICES ADMINISTRATION

**QUARTERLY
PERFORMANCE
REPORT**

FY 23.2

October—December 2022



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HIV/AIDS Services Administration

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HIV/AIDS Services Administration

Quarterly Performance Report

October—December 2022

The HIV/AIDS Services Administration (HASA) is the primary entity within the Human Resources Administration (HRA) to expedite access to essential benefits and social services needed by persons diagnosed with HIV or AIDS and their families. HASA provides:

- Specialized intake and needs assessment;
- Direct linkages to Cash Assistance, Medicaid, Food Stamps, Home Care, and Homemaking;
- Ongoing intensive case management services;
- Emergency and non-emergency housing services and placements;
- Voluntary vocational counseling/rehabilitation, job training and placement;
- Assistance with clients' applications for Supplemental Security Income (SSI) and Social Security Disability (SSDI); and,
- Referrals to community-based resources for a variety of additional supportive services.

HASA is committed to service provision that is client-centered, efficient, effective and of high quality. The work that HASA performs with its clients is based on the notion that all sectors of the community must work together to ensure that people living with HIV have adequate housing, financial security, medical care and other services necessary to allow them to manage the virus and to live their lives with the highest level of self-reliance and dignity.

Local Law 32 of 2005 requires HASA to submit Quarterly Performance Reports (QPRs) to the City Council. The law also requires the QPR to include descriptive statistics, by field operations location, on: the size and demographics of the client population; levels at which financial assistance and social services are requested and granted; time frames for the provision of services; and data on case closings and re-openings. The legislation also requires HASA to report on client utilization of the appeals process, as well as the number of field operations staff, by job title, who directly provide services to clients.

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Caseload and Client Data

Admission Statistics ¹	Total for FY 23.2	FY 23 To Date
Information and Referral Inquiries at ServiceLine	3,968	8,063
Applications Received	1,303	2,656
Applications Ineligible: Did Not Meet Medical Criteria	39	63
Applications Pending	94	179
Applications Withdrawn By Referral Source	66	144
Applications Eligible	1,104	2,270
Cases Reopened	637	1,332
Cases Assigned	1,177	2,416
Cases Closed	1,349	2,571

Numbers Served	Cases Served @ FY 23.2 End
Cases ²	32,569
Clients ³	32,975
ACMs ⁴	8,730
Total persons served by HASA	41,705

Cases By Unit Type	Cases Served @ FY 23.2 End	% of All Cases
Single Cases	29,883	91.8%
Family Cases	2,654	8.1%
Prison (Assignment upon prison release)	32	0.1%
Total Cases	32,569	100.0%

¹ These admission statistics refer to medical determinations of HASA eligibility for case management services.

² A case is defined as having one or more clients with clinical/symptomatic HIV-illness or AIDS.

³ A client is any individual meeting HASA medical eligibility. The number of clients served may exceed the number of active cases as cases may include more than one client.

⁴ Associated Case Members. Members of a case who do not meet HASA medical eligibility criteria. These individuals are spouses, dependent children, etc.

Cases By Field Center

**Cases Served
@ FY 23.2 End**

	Family	% of All Family Cases	Overall	% of All Cases
Amsterdam	114	4.3%	2624	8.1%
Brownsville	516	19.4%	4349	13.4%
Coney Island	172	6.5%	2128	6.5%
Crotona	196	7.4%	2274	7.0%
Gramercy	4	0.2%	1220	3.7%
Grand Concourse	281	10.6%	2950	9.1%
Greenwood	225	8.5%	3399	10.4%
Hamilton	120	4.5%	2500	7.7%
Housing Placement Unit	65	2.4%	552	1.7%
Jerome	250	9.4%	2197	6.7%
Kingsbridge	396	14.9%	4360	13.4%
Queensboro	241	9.1%	3222	9.9%
Staten Island	74	2.8%	771	2.4%
In ServiceLine (pending assignment)	0	0.0%	23	0.1%
Total Cases	2,654	100.0%	32,569	100.0%

Clients By Age Group and Gender	Adults		Children (17 and under)	
	% of All Clients	Active Clients @ FY 23.2 End	% of All Clients	Active Clients @ FY 23.2 End
Males	67.0%	22,085	0.0%	14
Females	32.9%	10,861	0.0%	15
<i>Subtotal</i>	<i>99.9%</i>	32,946	<i>0.1%</i>	29
Total Clients		32,975		

Clients By Borough of Residence	Clients Served @ FY 23.2 End	% of All Clients
Bronx	13,250	40.2%
Brooklyn	9,605	29.1%
Manhattan	6,136	18.6%
Queens	3,174	9.6%
Staten Island	773	2.3%
Unknown	37	0.1%
Total Clients	32,975	100.0%

Clients By Race / Ethnicity	Clients Served @ FY 23.2 End	% of All Clients
African-American	17,544	53.2%
Latino	10,792	32.7%
White	2,968	9.0%
Asian/Pacific Islander/Native American	340	1.0%
Unknown/Not Reported	1,331	4.0%
Total Clients	32,975	100.0%

Financial Assistance

BENEFITS

SUMMARY

	Active Cases @ FY 23.2 End	% of All Cases
Number of Cases Receiving:		
Standard Rental Assistance	365	1.1%
Enhanced Rental Assistance	410	1.3%
Above Enhanced Rental Assistance	18,216	55.9%
Total receiving rental assistance	18,991	58.3%
Temporary Assistance to Needy Families (TANF)	1,379	4.2%
Safety Net (SN)	25,846	79.4%
Total receiving PA cash assistance	27,225	83.6%
Supplemental Security Income (SSI) ⁵	7,864	24.1%
Social Security Disability (SSD) ⁶	3,526	10.8%
Received both SSI & SSD	1,954	6.0%
Veterans Administration Benefits (VA) ⁷	117	0.4%
Total receiving SSI,SSD,VA benefits	13,461	41.3%

As of July 2015 the Housing Assistance Data section is an unduplicated snapshot of the type of housing for individual cases and the type of assistance received.

As of July 2015 Rental Assistance (Private Market) category includes only cases in independent housing receiving rental assistance as part of their cash assistance grant.

Please note that these figures are not comparable to the rental assistance figures reported for prior periods.

These figures represent all active HASA individuals with or without cash assistance.

Cash Assistance Data By Center
Number of Closings/Reason for Closings

FY 23.2	Excess Income	Excess Income w/ SSI	Where abouts Unknown	Institutionalized	Died	In Prison	Failure to Recert	All Others	Total Cases Closed
Amsterdam	25	15	29	3	0	4	57	114	247
Brownsville	29	23	16	5	4	2	71	104	254
Coney Island	16	5	4	2	7	2	23	62	121
Crotona	39	4	22	1	1	2	37	84	190
Grand Concourse	46	14	25	8	12	2	74	108	289
Greenwood	34	13	6	2	4	2	18	58	137
Hamilton	64	10	9	3	2	6	40	121	255
Jerome	30	9	7	3	2	2	45	66	164
Kingsbridge	52	12	7	11	6	7	76	110	281
Queensboro	39	5	12	2	0	1	26	85	170
Staten Island	10	2	0	2	0	0	6	41	61
Waverly	16	10	6	1	4	2	22	63	124
Total	400	122	143	43	42	32	495	1016	2,293

Cash Assistance Data By Center
Cases Closed In Error/Days to Re-open ⁸

FY 23.2	0 to 15 days	16 to 30 days	31 to 45 days	46 to 60 days	61 to 75 days	76 to 90 days	90 + days	Total Cases Reopened
Amsterdam	13	5	0	0	0	0	0	18
Brownsville	14	4	1	0	1	0	0	20
Coney Island	9	0	2	0	0	0	0	11
Crotona	11	4	0	0	0	0	0	15
Grand Concourse	19	2	1	0	0	0	0	22
Greenwood	6	0	2	1	0	0	0	9
Hamilton	16	9	1	1	0	0	1	28
Jerome	10	4	2	2	0	0	0	18
Kingsbridge	23	9	5	4	0	0	0	41
Queensboro	11	7	3	1	0	0	0	22
Staten Island	2	1	0	1	0	0	0	4
Waverly	11	4	0	1	1	0	0	17
Total	145	49	17	11	2	0	1	225

Cash Assistance Data By Center: FY 23.2

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	61	15	28
16 to 30 days	13	34	31
31 to 45 days	9	10	14
46 to 65 days	0	1	2
66 to 75 days	0	0	2
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	14	11
1 to 5 days	6	7
6 to 10 days	0	0
11 to 17 days	0	1
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	21	18
16 to 30 days	1	2
31 to 45 days	0	0
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	5
16 to 30 days	0	1
31 to 45 days	6	19
46 to 65 days	0	5
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.2

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	59	22	30
16 to 30 days	20	29	19
31 to 45 days	5	5	18
46 to 65 days	0	0	4
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	32	25
1 to 5 days	2	4
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	16	12
16 to 30 days	0	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	4
16 to 30 days	4	3
31 to 45 days	10	26
46 to 65 days	0	4
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.2

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	33	13	21
16 to 30 days	10	10	14
31 to 45 days	4	4	9
46 to 65 days	1	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	18	9
1 to 5 days	1	7
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	7	5
16 to 30 days	3	3
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	8	3
16 to 30 days	5	0
31 to 45 days	0	10
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.2

Crotona: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	56	15	25
16 to 30 days	17	20	14
31 to 45 days	2	2	16
46 to 65 days	0	0	7
66 to 75 days	0	0	1
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	23	7
1 to 5 days	0	13
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	11	11
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	1
16 to 30 days	1	0
31 to 45 days	2	15
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.2

Gramercy Center: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	44	4	22
16 to 30 days	8	6	22
31 to 45 days	2	2	5
46 to 65 days	1	0	4
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	23	17
1 to 5 days	5	4
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	10	6
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	5
16 to 30 days	2	1
31 to 45 days	0	7
46 to 65 days	0	3
66 to 75 days	0	1
76+ days	0	0

Cash Assistance Data By Center: FY 23.2

Grand Concourse: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	57	20	33
16 to 30 days	22	19	21
31 to 45 days	7	9	15
46 to 65 days	0	1	5
66 to 75 days	0	0	0
76+ days	1	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	12	10
1 to 5 days	1	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	21	20
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	9	3
16 to 30 days	3	2
31 to 45 days	8	17
46 to 65 days	0	3
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.2

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	50	6	21
16 to 30 days	13	12	30
31 to 45 days	5	10	13
46 to 65 days	2	0	2
66 to 75 days	0	0	0
76+ days	2	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	18	11
1 to 5 days	3	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	10	11
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	4
16 to 30 days	0	0
31 to 45 days	4	20
46 to 65 days	0	4
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.2

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	42	23	19
16 to 30 days	26	16	24
31 to 45 days	16	6	19
46 to 65 days	5	0	13
66 to 75 days	1	0	2
76+ days	0	0	3

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	13	8
1 to 5 days	2	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	15	8
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	3
16 to 30 days	1	0
31 to 45 days	3	15
46 to 65 days	0	3
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.2

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	20	6	11
16 to 30 days	17	9	17
31 to 45 days	9	7	7
46 to 65 days	5	0	10
66 to 75 days	1	0	3
76+ days	3	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	11	3
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	5
16 to 30 days	3	1
31 to 45 days	3	18
46 to 65 days	0	5
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.2

Kingsbridge: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	58	20	21
16 to 30 days	18	7	22
31 to 45 days	9	12	21
46 to 65 days	4	0	4
66 to 75 days	1	0	3
76+ days	1	5	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	29	26
1 to 5 days	5	1
6 to 10 days	1	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	14	10
16 to 30 days	2	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	10
16 to 30 days	1	3
31 to 45 days	6	28
46 to 65 days	0	5
66 to 75 days	0	1
76+ days	0	0

Cash Assistance Data By Center: FY 23.2

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	60	8	19
16 to 30 days	17	10	38
31 to 45 days	9	5	18
46 to 65 days	0	0	1
66 to 75 days	0	0	1
76+ days	0	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	33	24
1 to 5 days	7	7
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	14	15
16 to 30 days	1	5
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	5
16 to 30 days	1	2
31 to 45 days	2	18
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.2

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	21	2	9
16 to 30 days	5	3	9
31 to 45 days	2	0	4
46 to 65 days	2	0	3
66 to 75 days	0	0	2
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	10	7
1 to 5 days	2	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	2
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	1	0
31 to 45 days	2	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.2

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	561	154	259
16 to 30 days	186	175	261
31 to 45 days	79	72	159
46 to 65 days	20	2	57
66 to 75 days	3	0	14
76+ days	7	5	12

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	228	157
1 to 5 days	34	51
6 to 10 days	1	1
11 to 17 days	0	1
18+ days	0	2

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	154	121
16 to 30 days	7	18
31 to 45 days	0	2
46 to 65 days	0	3
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	49	48
16 to 30 days	22	13
31 to 45 days	46	194
46 to 65 days	0	37
66 to 75 days	0	2
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	115	34	57
16 to 30 days	26	57	50
31 to 45 days	12	21	21
46 to 65 days	0	1	12
66 to 75 days	0	0	2
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	30	25
1 to 5 days	17	14
6 to 10 days	0	0
11 to 17 days	0	1
18+ days	0	3

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	42	25
16 to 30 days	1	6
31 to 45 days	0	0
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	11	11
16 to 30 days	0	7
31 to 45 days	8	35
46 to 65 days	3	11
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	126	42	66
16 to 30 days	37	63	43
31 to 45 days	11	12	30
46 to 65 days	2	0	16
66 to 75 days	0	0	0
76+ days	1	0	0
		0	

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	64	52
1 to 5 days	3	8
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	32	21
16 to 30 days	0	5
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	15	13
16 to 30 days	10	6
31 to 45 days	13	43
46 to 65 days	0	8
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	60	23	38
16 to 30 days	14	19	22
31 to 45 days	8	9	15
46 to 65 days	1	6	3
66 to 75 days	0	3	2
76+ days	0	3	4

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	29	16
1 to 5 days	1	8
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	11	10
16 to 30 days	3	4
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	10	8
16 to 30 days	7	3
31 to 45 days	1	20
46 to 65 days	0	2
66 to 75 days	0	1
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Crotona: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	126	29	58
16 to 30 days	25	39	34
31 to 45 days	5	6	20
46 to 65 days	3	0	19
66 to 75 days	0	0	1
76+ days	1	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	56	15
1 to 5 days	0	24
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	19	26
16 to 30 days	1	1
31 to 45 days	0	1
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	3
16 to 30 days	5	3
31 to 45 days	4	28
46 to 65 days	0	3
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Gramercy Center: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	76	16	37
16 to 30 days	14	16	33
31 to 45 days	2	4	8
46 to 65 days	2	0	6
66 to 75 days	0	0	0
76+ days	0	1	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	40	32
1 to 5 days	11	11
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	14	12
16 to 30 days	1	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	9
16 to 30 days	3	2
31 to 45 days	1	14
46 to 65 days	0	4
66 to 75 days	0	1
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Grand Concourse: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	97	30	54
16 to 30 days	35	45	35
31 to 45 days	9	13	21
46 to 65 days	0	1	8
66 to 75 days	0	0	0
76+ days	1	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	31	27
1 to 5 days	1	4
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	32	33
16 to 30 days	1	3
31 to 45 days	1	0
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	10	5
16 to 30 days	6	6
31 to 45 days	12	25
46 to 65 days	2	6
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	90	24	39
16 to 30 days	21	21	45
31 to 45 days	7	20	23
46 to 65 days	3	1	9
66 to 75 days	0	0	0
76+ days	2	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	32	24
1 to 5 days	5	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	23	24
16 to 30 days	2	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	11
16 to 30 days	0	6
31 to 45 days	5	41
46 to 65 days	4	9
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	90	39	39
16 to 30 days	45	42	45
31 to 45 days	28	26	32
46 to 65 days	5	3	23
66 to 75 days	1	0	2
76+ days	1	0	4

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	26	18
1 to 5 days	7	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	33	28
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	10	8
16 to 30 days	2	7
31 to 45 days	5	40
46 to 65 days	0	8
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	37	11	18
16 to 30 days	24	18	22
31 to 45 days	11	12	13
46 to 65 days	7	4	18
66 to 75 days	2	0	3
76+ days	3	3	3

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	3
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	17	8
16 to 30 days	1	2
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	16	7
16 to 30 days	4	1
31 to 45 days	7	31
46 to 65 days	0	6
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Kingsbridge: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	130	33	48
16 to 30 days	37	27	54
31 to 45 days	21	18	32
46 to 65 days	7	2	22
66 to 75 days	2	0	4
76+ days	1	5	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	65	53
1 to 5 days	15	9
6 to 10 days	3	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	28	17
16 to 30 days	2	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	14	13
16 to 30 days	5	14
31 to 45 days	10	63
46 to 65 days	1	11
66 to 75 days	0	1
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	107	25	30
16 to 30 days	28	27	57
31 to 45 days	14	14	32
46 to 65 days	1	3	16
66 to 75 days	0	0	1
76+ days	0	2	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	59	48
1 to 5 days	14	14
6 to 10 days	2	2
11 to 17 days	0	0
18+ days	0	2

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	23	33
16 to 30 days	1	6
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	9
16 to 30 days	3	4
31 to 45 days	2	29
46 to 65 days	2	6
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	37	9	19
16 to 30 days	7	7	11
31 to 45 days	4	2	7
46 to 65 days	2	0	6
66 to 75 days	0	0	2
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	21	13
1 to 5 days	4	70
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	8
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	1
16 to 30 days	1	1
31 to 45 days	4	5
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1091	315	503
16 to 30 days	313	381	451
31 to 45 days	132	157	254
46 to 65 days	33	21	158
66 to 75 days	5	3	17
76+ days	10	14	19

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	457	326
1 to 5 days	78	168
6 to 10 days	6	4
11 to 17 days	0	1
18+ days	0	6

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	282	245
16 to 30 days	13	33
31 to 45 days	1	5
46 to 65 days	0	3
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	110	98
16 to 30 days	46	60
31 to 45 days	72	374
46 to 65 days	13	74
66 to 75 days	0	3
76+ days	0	0

Cash Assistance Data By Center: FY 23.2

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	0	0
16 to 30 days	0	0	0
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 23.2

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	9	6	3
16 to 30 days	6	12	8
31 to 45 days	1	2	5
46 to 65 days	2	0	1
66 to 75 days	0	0	0
76+ days	1	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	6	4
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	4
16 to 30 days	0	3
31 to 45 days	0	12
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.2

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	0	1
16 to 30 days	1	0	2
31 to 45 days	0	2	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	1	0
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.2

Crotona: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	0	2
16 to 30 days	3	8	1
31 to 45 days	0	0	0
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	2
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	4
16 to 30 days	0	0
31 to 45 days	0	1
46 to 65 days	0	3
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.2

Grand Concourse: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	0	0
16 to 30 days	3	9	2
31 to 45 days	1	6	2
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	1	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	2
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	0
16 to 30 days	1	1
31 to 45 days	0	4
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.2

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	4	1
16 to 30 days	1	4	1
31 to 45 days	2	3	2
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	3	5
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	1	2
31 to 45 days	0	5
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.2

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	0	2
16 to 30 days	1	3	0
31 to 45 days	0	0	1
46 to 65 days	1	1	0
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	3
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	2	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 23.2

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	0	1
16 to 30 days	1	2	2
31 to 45 days	3	3	2
46 to 65 days	1	4	1
66 to 75 days	0	0	2
76+ days	0	1	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	0
16 to 30 days	2	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	5
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.2

Kingsbridge: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	3	1
16 to 30 days	3	4	0
31 to 45 days	3	6	2
46 to 65 days	1	2	2
66 to 75 days	1	0	1
76+ days	0	1	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	5	5
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	3	6
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 23.2

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	5	0
16 to 30 days	2	1	0
31 to 45 days	1	0	2
46 to 65 days	0	0	1
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	4
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	2	7
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.2

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	0	0
16 to 30 days	0	0	0
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.2

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	27	18	11
16 to 30 days	21	43	16
31 to 45 days	11	22	16
46 to 65 days	5	7	9
66 to 75 days	1	0	5
76+ days	2	2	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	5	4
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	19	25
16 to 30 days	2	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	8
16 to 30 days	3	6
31 to 45 days	8	49
46 to 65 days	1	7
66 to 75 days	0	0
76+ days	3	0

Cash Assistance Data By Center: FY 23 Year to Date

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	0	1
16 to 30 days	1	0	0
31 to 45 days	3	1	3
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	1
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	2
16 to 30 days	1	0
31 to 45 days	1	2
46 to 65 days	1	2
66 to 75 days	0	0
76+ days	2	0

Cash Assistance Data By Center: FY 23 Year to Date

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	14	20	7
16 to 30 days	10	15	11
31 to 45 days	1	3	6
46 to 65 days	2	2	1
66 to 75 days	0	0	0
76+ days	1	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	7	4
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	11	6
16 to 30 days	0	0
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	7
16 to 30 days	0	4
31 to 45 days	3	25
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	5	0

Cash Assistance Data By Center: FY 23 Year to Date

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	0	1
16 to 30 days	1	1	3
31 to 45 days	0	2	1
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	4	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	1	2
31 to 45 days	1	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Crotona: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	8	1	3
16 to 30 days	5	16	2
31 to 45 days	0	0	2
46 to 65 days	1	0	3
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	3	3
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	6
16 to 30 days	0	1
31 to 45 days	1	3
46 to 65 days	1	3
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 23 Year to Date

Grand Concourse: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	4	1
16 to 30 days	4	13	2
31 to 45 days	3	8	3
46 to 65 days	0	0	3
66 to 75 days	0	1	0
76+ days	1	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	7	5
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	4
16 to 30 days	2	6
31 to 45 days	1	12
46 to 65 days	1	2
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	7	5	2
16 to 30 days	3	6	1
31 to 45 days	5	3	3
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	1
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	3	21
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	2
16 to 30 days	1	4
31 to 45 days	0	9
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	1	3
16 to 30 days	1	5	0
31 to 45 days	0	0	2
46 to 65 days	2	1	1
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	0
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	3
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	2	6
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 23 Year to Date

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	7	0	2
16 to 30 days	2	13	3
31 to 45 days	3	8	3
46 to 65 days	1	4	1
66 to 75 days	0	0	2
76+ days	0	2	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	0
1 to 5 days	0	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	1
16 to 30 days	2	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	4
16 to 30 days	0	1
31 to 45 days	0	8
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	3	0

Cash Assistance Data By Center: FY 23 Year to Date

Kingsbridge: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	7	9	2
16 to 30 days	5	5	0
31 to 45 days	5	6	3
46 to 65 days	2	2	2
66 to 75 days	1	0	1
76+ days	1	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	1	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	6
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	1
16 to 30 days	1	6
31 to 45 days	5	20
46 to 65 days	0	4
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 23 Year to Date

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	5	0
16 to 30 days	2	1	0
31 to 45 days	1	0	2
46 to 65 days	0	0	1
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	8
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	3
31 to 45 days	2	7
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	0	0
16 to 30 days	1	0	0
31 to 45 days	0	0	0
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	1
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 23 Year to Date

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	59	45	22
16 to 30 days	35	75	22
31 to 45 days	21	31	28
46 to 65 days	8	9	16
66 to 75 days	1	1	5
76+ days	3	6	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	16	9
1 to 5 days	1	4
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	1	2

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	39	53
16 to 30 days	2	4
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	12	26
16 to 30 days	6	28
31 to 45 days	16	97
46 to 65 days	4	11
66 to 75 days	0	0
76+ days	14	0

Quarterly CBCFA Data: FY 23.2

Number of Days from Initial Request to Completed Application

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	804	12	1	1	1	819
Ongoing Rent	445	14	0	0	0	459
Rent Increase	1,704	10	0	0	0	1,714
Establishment of Home	492	7	1	0	0	500
Clothing	114	2	0	0	0	116
Client Share Rent Arrears	1,402	22	0	1	0	1,425
Miscellaneous	609	5	0	0	1	615
Work Opp & Trans Bens	40	0	0	0	0	40
Moving Expenses	73	1	0	0	0	74
Storage Fees	165	1	0	0	0	166
Grand Total	5,848	74	2	2	2	5,928

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	41	1	0	0	0	42
Ongoing Rent	40	3	0	0	0	43
Rent Increase	105	1	0	0	0	106
Establishment of Home	26	1	0	0	0	27
Clothing	13	0	0	0	0	13
Client Share Rent Arrears	69	8	0	0	0	77
Miscellaneous	45	0	0	0	0	45
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	11	0	0	0	0	11
Storage Fees	28	0	0	0	0	28
Subtotal	378	14	0	0	0	392

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	101	1	0	0	0	102
Ongoing Rent	60	0	0	0	0	60
Rent Increase	233	2	0	0	0	235
Establishment of Home	36	0	0	0	0	36
Clothing	13	0	0	0	0	13
Client Share Rent Arrears	155	0	0	0	0	155
Miscellaneous	101	0	0	0	0	101
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	22	0	0	0	0	22
Storage Fees	23	0	0	0	0	23
Subtotal	747	3	0	0	0	750

Quarterly CBCFA Data: FY 23.2

Number of Days from Initial Request to Completed Application

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	52	0	0	0	0	52
Ongoing Rent	37	0	0	0	0	37
Rent Increase	119	1	0	0	0	120
Establishment of Home	19	0	0	0	0	19
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	75	1	0	0	0	76
Miscellaneous	55	0	0	0	0	55
Work Opp & Trans Bens	9	0	0	0	0	9
Moving Expenses	7	0	0	0	0	7
Storage Fees	15	0	0	0	0	15

Subtotal	396	2	0	0	0	398
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Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	86	0	0	0	0	86
Ongoing Rent	27	0	0	0	0	27
Rent Increase	140	0	0	0	0	140
Establishment of Home	61	0	0	0	0	61
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	98	0	0	0	0	98
Miscellaneous	50	0	0	0	0	50
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	3	0	0	0	0	3
Storage Fees	7	0	0	0	0	7

Subtotal	482	0	0	0	0	482
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Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	20	0	0	0	0	20
Ongoing Rent	24	1	0	0	0	25
Rent Increase	49	0	0	0	0	49
Establishment of Home	5	0	0	0	0	5
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	28	2	0	0	0	30
Miscellaneous	14	0	0	0	0	14
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	2	0	0	0	0	2
Storage Fees	5	0	0	0	0	5

Subtotal	151	3	0	0	0	154
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Quarterly CBCFA Data: FY 23.2

Number of Days from Initial Request to Completed Application

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	41	2	0	0	0	43
Ongoing Rent	13	3	0	0	0	16
Rent Increase	40	1	0	0	0	41
Establishment of Home	38	1	0	0	0	39
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	30	1	0	0	0	31
Miscellaneous	14	0	0	0	0	14
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	2	0	0	0	0	2
Storage Fees	3	0	0	0	0	3
Subtotal	189	8	0	0	0	197

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	79	0	0	0	0	79
Ongoing Rent	37	1	0	0	0	38
Rent Increase	200	0	0	0	0	200
Establishment of Home	57	0	0	0	0	57
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	172	0	0	0	0	172
Miscellaneous	46	2	0	0	1	49
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	2	0	0	0	0	2
Storage Fees	16	0	0	0	0	16
Subtotal	618	3	0	0	1	622

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	53	4	0	0	0	57
Ongoing Rent	35	0	0	0	0	35
Rent Increase	142	0	0	0	0	142
Establishment of Home	34	2	0	0	0	36
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	95	0	0	0	0	95
Miscellaneous	36	1	0	0	0	37
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	1	0	0	0	0	1
Storage Fees	13	0	0	0	0	13
Subtotal	418	7	0	0	0	425

Quarterly CBCFA Data: FY 23.2

Number of Days from Initial Request to Completed Application

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	50	0	0	0	0	50
Ongoing Rent	40	0	0	0	0	40
Rent Increase	107	0	0	0	0	107
Establishment of Home	34	0	0	0	0	34
Clothing	14	0	0	0	0	14
Client Share Rent Arrears	112	2	0	0	0	114
Miscellaneous	41	1	0	0	0	42
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	10	0	0	0	0	10
Storage Fees	15	1	0	0	0	16
						0
Subtotal	423	4	0	0	0	427

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	42	3	1	1	0	47
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	18	3	1	0	0	22
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	26	0	0	0	0	26
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	4	0	0	0	0	4
Subtotal	96	7	2	1	0	106

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	59	0	0	0	1	60
Ongoing Rent	30	0	0	0	0	30
Rent Increase	147	0	0	0	0	147
Establishment of Home	28	0	0	0	0	28
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	191	0	0	0	0	191
Miscellaneous	38	0	0	0	0	38
Work Opp & Trans Bens	8	0	0	0	0	8
Moving Expenses	5	0	0	0	0	5
Storage Fees	5	0	0	0	0	5
Subtotal	520	0	0	0	1	521

Quarterly CBCFA Data: FY 23.2

Number of Days from Initial Request to Completed Application

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	92	1	0	0	0	93
Ongoing Rent	44	1	0	0	0	45
Rent Increase	232	2	0	0	0	234
Establishment of Home	68	0	0	0	0	68
Clothing	16	0	0	0	0	16
Client Share Rent Arrears	244	5	0	0	0	249
Miscellaneous	105	1	0	0	0	106
Work Opp & Trans Bens	10	0	0	0	0	10
Moving Expenses	6	0	0	0	0	6
Storage Fees	14	0	0	0	0	14

Subtotal	831	10	0	0	0	841
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Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	88	0	0	0	0	88
Ongoing Rent	58	5	0	0	0	63
Rent Increase	190	3	0	0	0	193
Establishment of Home	68	0	0	0	0	68
Clothing	7	1	0	0	0	8
Client Share Rent Arrears	132	3	0	1	0	136
Miscellaneous	38	0	0	0	0	38
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	1	0	0	0	2
Storage Fees	17	0	0	0	0	17

Subtotal	599	13	0	1	0	613
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Quarterly CBCFA Data: FY 23.2

Number of Days from Completed Application to Approval or Denial

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	712	109	3	0	1	825
Ongoing Rent	374	85	15	1	1	476
Rent Increase	1,585	118	8	0	2	1,713
Establishment of Home	431	67	3	0	0	501
Clothing	105	11	0	0	1	117
Client Share Rent Arrears	1,100	268	50	4	3	1,425
Miscellaneous	587	47	2	2	0	638
Work Opp & Trans Bens	23	19	0	0	0	42
Moving Expenses	75	4	1	0	0	80
Storage Fees	153	13	0	0	0	166
Grand Total	5,145	741	82	7	8	5,983

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	38	6	0	0	0	44
Ongoing Rent	41	8	2	1	1	53
Rent Increase	93	7	0	0	0	100
Establishment of Home	22	4	0	0	0	26
Clothing	13	1	0	0	0	14
Client Share Rent Arrears	48	27	3	3	1	82
Miscellaneous	39	7	0	0	0	46
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	10	1	0	0	0	11
Storage Fees	25	3	0	0	0	28
Subtotal	329	64	5	4	2	404

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	93	11	0	0	0	104
Ongoing Rent	45	9	0	0	0	54
Rent Increase	205	14	0	0	1	220
Establishment of Home	35	5	0	0	0	40
Clothing	13	0	0	0	0	13
Client Share Rent Arrears	126	23	0	0	1	150
Miscellaneous	100	2	0	0	0	102
Work Opp & Trans Bens	2	1	0	0	0	3
Moving Expenses	23	0	0	0	0	23
Storage Fees	23	0	0	0	0	23
Subtotal	665	65	0	0	2	732

Quarterly CBCFA Data: FY 23.2

Number of Days from Completed Application Approval or Denial

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	52	3	0	0	0	55
Ongoing Rent	33	2	0	0	0	35
Rent Increase	120	1	0	0	0	121
Establishment of Home	16	0	0	0	0	16
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	65	8	2	0	0	75
Miscellaneous	57	0	0	0	0	57
Work Opp & Trans Bens	6	4	0	0	0	10
Moving Expenses	7	0	0	0	0	7
Storage Fees	16	0	0	0	0	16
Subtotal	378	18	2	0	0	398

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	78	4	0	0	0	82
Ongoing Rent	26	2	0	0	0	28
Rent Increase	148	1	0	0	0	149
Establishment of Home	51	3	0	0	0	54
Clothing	4	1	0	0	1	6
Client Share Rent Arrears	87	10	2	0	0	99
Miscellaneous	49	6	0	0	0	55
Work Opp & Trans Bens	2	4	0	0	0	6
Moving Expenses	2	0	0	0	0	2
Storage Fees	7	0	0	0	0	7
Subtotal	454	31	2	0	1	488

Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	13	10	1	0	0	24
Ongoing Rent	13	9	1	0	0	23
Rent Increase	37	9	1	0	0	47
Establishment of Home	5	2	0	0	0	7
Clothing	3	2	0	0	0	5
Client Share Rent Arrears	17	13	4	1	0	35
Miscellaneous	12	0	0	0	0	12
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	2	0	0	0	0	2
Storage Fees	3	3	0	0	0	6
Subtotal	105	48	7	1	0	161

Quarterly CBCFA Data: FY 23.2

Number of Days from Completed Application Approval or Denial

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	27	12	0	0	0	39
Ongoing Rent	11	3	4	0	0	18
Rent Increase	28	8	2	0	0	38
Establishment of Home	22	11	3	0	0	36
Clothing	10	1	0	0	0	11
Client Share Rent Arrears	14	10	4	0	0	28
Miscellaneous	14	1	0	0	0	15
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	2	0	0	0	0	2
Storage Fees	3	0	0	0	0	3
Subtotal	131	46	13	0	0	190

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	65	12	1	0	0	78
Ongoing Rent	30	9	0	0	0	39
Rent Increase	189	12	1	0	0	202
Establishment of Home	48	9	0	0	0	57
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	128	30	6	0	0	164
Miscellaneous	48	2	0	0	0	50
Work Opp & Trans Bens	2	2	0	0	0	4
Moving Expenses	2	0	1	0	0	3
Storage Fees	15	0	0	0	0	15
Subtotal	531	77	9	0	0	617

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	47	11	0	0	1	59
Ongoing Rent	29	2	3	0	0	34
Rent Increase	131	12	1	0	1	145
Establishment of Home	29	8	0	0	0	37
Clothing	8	2	0	0	0	10
Client Share Rent Arrears	65	22	5	0	0	92
Miscellaneous	39	3	0	0	0	42
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	2	1	0	0	0	3
Storage Fees	8	4	0	0	0	12
Subtotal	359	65	9	0	2	435

Quarterly CBCFA Data: FY 23.2

Number of Days from Completed Application Approval or Denial

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	36	14	0	0	0	50
Ongoing Rent	28	19	1	0	0	48
Rent Increase	96	13	1	0	0	110
Establishment of Home	25	9	0	0	0	34
Clothing	7	3	0	0	0	10
Client Share Rent Arrears	71	41	1	0	0	113
Miscellaneous	37	9	2	1	0	49
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	10	1	0	0	0	11
Storage Fees	14	1	0	0	0	15
Subtotal	324	110	5	1	0	440

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	40	3	0	0	0	43
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	23	0	0	0	0	23
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	22	3	0	1	0	26
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	4	1	0	0	0	5
Subtotal	96	4	0	1	0	101

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	60	3	1	0	0	64
Ongoing Rent	28	2	2	0	0	32
Rent Increase	139	6	1	0	0	146
Establishment of Home	29	2	0	0	0	31
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	169	16	10	0	0	195
Miscellaneous	35	3	0	0	0	38
Work Opp & Trans Bens	5	1	0	0	0	6
Moving Expenses	5	0	0	0	0	5
Storage Fees	6	0	0	0	0	6
Subtotal	485	33	14	0	0	532

Quarterly CBCFA Data: FY 23.2

Number of Days from Completed Application Approval or Denial

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	78	17	0	0	0	95
Ongoing Rent	29	15	1	0	0	45
Rent Increase	213	26	1	0	0	240
Establishment of Home	57	12	0	0	0	69
Clothing	15	0	0	0	0	15
Client Share Rent Arrears	189	57	9	0	1	256
Miscellaneous	97	8	0	0	0	105
Work Opp & Trans Bens	5	7	0	0	0	12
Moving Expenses	6	1	0	0	0	7
Storage Fees	13	1	0	0	0	14

Subtotal	702	144	11	0	1	858
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Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	85	3	0	0	0	88
Ongoing Rent	61	5	1	0	0	67
Rent Increase	186	9	0	0	0	195
Establishment of Home	69	2	0	0	0	71
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	120	11	4	0	0	135
Miscellaneous	38	3	0	0	0	41
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	3	0	0	0	0	3
Storage Fees	16	0	0	0	0	16

Subtotal	586	33	5	0	0	624
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Quarterly CBCFA Data: FY 23.2

Number of Days from Approval to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	573	36	0	1	0	610
Ongoing Rent	178	36	3	0	1	218
Rent Increase	740	238	37	4	3	1,022
Establishment of Home	390	24	0	1	0	415
Clothing	42	7	1	0	0	50
Client Share Rent Arrears	842	93	2	0	1	938
Miscellaneous	442	32	0	0	0	474
Work Opp & Trans Bens	23	3	0	0	0	26
Moving Expenses	59	3	0	0	0	62
Storage Fees	116	9	0	0	0	125

Grand Total	3,405	481	43	6	5	3,940
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Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	34	0	0	0	0	34
Ongoing Rent	25	2	0	0	0	27
Rent Increase	62	8	0	0	0	70
Establishment of Home	19	0	0	0	0	19
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	37	0	0	0	0	37
Miscellaneous	30	0	0	0	0	30
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	3	0	0	0	0	3
Storage Fees	18	0	0	0	0	18

Subtotal	231	10	0	0	0	241
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Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	82	1	0	0	0	83
Ongoing Rent	40	0	0	0	0	40
Rent Increase	161	2	0	0	0	163
Establishment of Home	37	0	0	0	0	37
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	102	2	0	0	0	104
Miscellaneous	87	1	0	0	0	88
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	24	0	0	0	0	24
Storage Fees	23	0	0	0	0	23

Subtotal	566	6	0	0	0	572
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Quarterly CBCFA Data: FY 23.2

Number of Days from Approval to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	38	0	0	0	0	38
Ongoing Rent	15	2	0	0	0	17
Rent Increase	49	15	1	0	0	65
Establishment of Home	16	1	0	0	0	17
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	53	4	0	0	0	57
Miscellaneous	42	4	0	0	0	46
Work Opp & Trans Bens	7	1	0	0	0	8
Moving Expenses	6	0	0	0	0	6
Storage Fees	13	0	0	0	0	13
Subtotal	243	27	1	0	0	271

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	64	2	0	1	0	67
Ongoing Rent	2	10	3	0	0	15
Rent Increase	36	81	20	4	0	141
Establishment of Home	46	2	0	1	0	49
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	71	1	0	0	0	72
Miscellaneous	36	0	0	0	0	36
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	2	0	0	0	0	2
Storage Fees	5	0	0	0	0	5
Subtotal	267	96	23	6	0	392

Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	12	1	0	0	0	13
Ongoing Rent	6	1	0	0	0	7
Rent Increase	13	0	0	0	0	13
Establishment of Home	7	0	0	0	0	7
Clothing	1	1	0	0	0	2
Client Share Rent Arrears	20	0	0	0	0	20
Miscellaneous	4	0	0	0	0	4
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	2	0	0	0	0	2
Subtotal	66	3	0	0	0	69

Quarterly CBCFA Data: FY 23.2

Number of Days from Approval to Provision of Benefits

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	23	1	0	0	0	24
Ongoing Rent	3	0	0	0	0	3
Rent Increase	9	1	0	0	0	10
Establishment of Home	25	0	0	0	0	25
Clothing	3	0	1	0	0	4
Client Share Rent Arrears	11	0	0	0	0	11
Miscellaneous	9	0	0	0	0	9
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	1	0	0	0	2
Storage Fees	0	0	0	0	0	0
Subtotal	84	3	1	0	0	88

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	45	3	0	0	0	48
Ongoing Rent	12	3	0	0	1	16
Rent Increase	53	31	1	0	1	86
Establishment of Home	37	2	0	0	0	39
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	97	8	0	0	0	105
Miscellaneous	38	2	0	0	0	40
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	0	1	0	0	0	1
Storage Fees	11	2	0	0	0	13
Subtotal	295	52	1	0	2	350

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	44	2	0	0	0	46
Ongoing Rent	4	0	0	0	0	4
Rent Increase	14	5	2	0	0	21
Establishment of Home	33	1	0	0	0	34
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	53	3	0	0	0	56
Miscellaneous	30	2	0	0	0	32
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	2	0	0	0	0	2
Storage Fees	8	0	0	0	0	8
Subtotal	191	13	2	0	0	206

Quarterly CBCFA Data: FY 23.2

Number of Days from Approval to Provision of Benefits

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	31	3	0	0	0	34
Ongoing Rent	1	2	0	0	0	3
Rent Increase	7	5	0	0	0	12
Establishment of Home	23	2	0	0	0	25
Clothing	2	1	0	0	0	3
Client Share Rent Arrears	64	14	0	0	0	78
Miscellaneous	25	5	0	0	0	30
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	8	0	0	0	0	8
Storage Fees	8	3	0	0	0	11
						0
Subtotal	169	35	0	0	0	204

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	36	0	0	0	0	36
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	19	2	0	0	0	21
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	16	2	0	0	0	18
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	4	0	0	0	0	4
Subtotal	79	4	0	0	0	83

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	34	15	0	0	0	49
Ongoing Rent	13	9	0	0	0	22
Rent Increase	32	48	7	0	0	87
Establishment of Home	22	6	0	0	0	28
Clothing	2	5	0	0	0	7
Client Share Rent Arrears	85	41	1	0	0	127
Miscellaneous	20	11	0	0	0	31
Work Opp & Trans Bens	4	2	0	0	0	6
Moving Expenses	2	1	0	0	0	3
Storage Fees	4	2	0	0	0	6
Subtotal	218	140	8	0	0	366

Quarterly CBCFA Data: FY 23.2

Number of Days from Approval to Provision of Benefits

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	64	2	0	0	0	66
Ongoing Rent	27	3	0	0	0	30
Rent Increase	162	16	5	0	2	185
Establishment of Home	50	0	0	0	0	50
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	154	12	1	0	0	167
Miscellaneous	73	2	0	0	0	75
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	8	0	0	0	0	8
Storage Fees	9	1	0	0	0	10
Subtotal	558	36	6	0	2	602

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	66	6	0	0	0	72
Ongoing Rent	30	4	0	0	0	34
Rent Increase	142	26	1	0	0	169
Establishment of Home	56	8	0	0	0	64
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	94	8	0	0	1	103
Miscellaneous	32	3	0	0	0	35
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	2	0	0	0	0	2
Storage Fees	11	1	0	0	0	12
Subtotal	438	56	1	0	1	496

Quarterly CBCFA Data: FY 23.2

Number of Days from Completed Application to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	402	204	15	1	1	623
Ongoing Rent	113	87	21	1	2	224
Rent Increase	547	380	78	14	4	1,023
Establishment of Home	253	157	5	1	0	416
Clothing	38	12	1	0	0	51
Client Share Rent Arrears	559	378	40	3	4	984
Miscellaneous	363	112	3	1	0	479
Work Opp & Trans Bens	17	16	0	0	0	33
Moving Expenses	51	11	1	0	0	63
Storage Fees	112	17	1	0	0	130
Grand Total	2,455	1,374	165	21	11	4,026

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	27	7	0	0	0	34
Ongoing Rent	13	12	1	0	1	27
Rent Increase	50	19	1	0	0	70
Establishment of Home	14	5	0	0	0	19
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	23	9	3	1	1	37
Miscellaneous	23	7	0	0	0	30
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	3	0	0	0	0	3
Storage Fees	17	1	0	0	0	18
Subtotal	173	60	5	1	2	241

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	63	20	0	0	0	83
Ongoing Rent	31	9	0	0	0	40
Rent Increase	133	28	1	0	1	163
Establishment of Home	29	8	0	0	0	37
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	79	25	1	0	1	106
Miscellaneous	83	4	0	0	0	87
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	24	0	0	0	0	24
Storage Fees	24	0	0	0	0	24
Subtotal	476	94	2	0	2	574

Quarterly CBCFA Data: FY 23.2

Number of Days from Completed Application to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	28	9	1	0	0	38
Ongoing Rent	9	9	0	0	0	18
Rent Increase	39	26	1	0	0	66
Establishment of Home	12	5	0	0	0	17
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	39	16	1	0	0	56
Miscellaneous	36	10	0	0	0	46
Work Opp & Trans Bens	3	5	0	0	0	8
Moving Expenses	6	0	0	0	0	6
Storage Fees	11	2	0	0	0	13
Subtotal	187	82	3	0	0	272

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	41	30	0	1	0	72
Ongoing Rent	2	5	9	0	0	16
Rent Increase	17	73	40	11	0	141
Establishment of Home	25	24	0	1	0	50
Clothing	1	2	0	0	0	3
Client Share Rent Arrears	60	19	0	0	0	79
Miscellaneous	28	9	0	0	0	37
Work Opp & Trans Bens	2	2	0	0	0	4
Moving Expenses	2	0	0	0	0	2
Storage Fees	6	0	0	0	0	6
Subtotal	184	164	49	13	0	410

Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	7	3	3	0	0	14
Ongoing Rent	1	4	2	0	0	18
Rent Increase	8	4	0	0	0	27
Establishment of Home	5	2	0	0	0	21
Clothing	0	2	0	0	0	9
Client Share Rent Arrears	9	8	3	0	0	13
Miscellaneous	3	1	0	0	0	16
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	1	0	0	0	1
Storage Fees	3	0	0	0	0	3
Subtotal	36	25	8	0	0	69

Quarterly CBCFA Data: FY 23.2

Number of Days from Completed Application to Provision of Benefits

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	11	12	1	0	0	24
Ongoing Rent	1	1	1	0	0	3
Rent Increase	3	4	3	0	0	10
Establishment of Home	11	11	3	0	0	25
Clothing	3	0	1	0	0	4
Client Share Rent Arrears	6	3	2	0	0	11
Miscellaneous	8	1	0	0	0	9
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	1	1	0	0	2
Storage Fees	0	0	0	0	0	0
Subtotal	43	33	12	0	0	88

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	26	22	0	0	0	48
Ongoing Rent	6	10	0	0	1	17
Rent Increase	33	48	4	0	1	86
Establishment of Home	22	17	0	0	0	39
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	70	36	3	1	0	110
Miscellaneous	35	4	0	0	0	39
Work Opp & Trans Bens	3	1	0	0	0	4
Moving Expenses	0	1	0	0	0	1
Storage Fees	8	5	0	0	0	13
Subtotal	203	144	7	1	2	357

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	33	11	2	0	1	47
Ongoing Rent	3	2	0	1	0	6
Rent Increase	6	9	6	1	0	22
Establishment of Home	21	12	0	0	0	33
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	31	27	1	0	0	59
Miscellaneous	28	4	0	0	0	32
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	2	1	0	0	0	3
Storage Fees	9	0	0	0	0	9
Subtotal	136	66	9	2	1	214

Quarterly CBCFA Data: FY 23.2

Number of Days from Completed Application to Provision of Benefits

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	12	18	4	0	0	34
Ongoing Rent	0	3	0	0	0	3
Rent Increase	6	6	0	0	0	12
Establishment of Home	8	14	2	0	0	24
Clothing	1	2	0	0	0	3
Client Share Rent Arrears	18	54	6	0	0	78
Miscellaneous	15	15	0	0	0	30
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	6	2	0	0	0	8
Storage Fees	5	6	0	0	0	11
						0
Subtotal	71	120	12	0	0	203

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	28	5	0	0	0	33
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	17	4	0	0	0	21
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	12	6	0	0	0	18
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	4	0	0	0	0	4
Subtotal	65	15	0	0	0	80

Kingsprige

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	20	26	3	0	0	49
Ongoing Rent	5	15	2	0	0	22
Rent Increase	20	55	12	1	0	88
Establishment of Home	13	15	0	0	0	28
Clothing	2	5	0	0	0	7
Client Share Rent Arrears	58	66	6	1	0	131
Miscellaneous	12	18	2	0	0	32
Work Opp & Trans Bens	1	5	0	0	0	6
Moving Expenses	0	3	0	0	0	3
Storage Fees	4	2	0	0	0	6
Subtotal	135	210	25	2	0	372

Quarterly CBCFA Data: FY 23.2**Number of Days from Completed Application to Provision of Benefits****Queensboro**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	47	27	1	0	0	75
Ongoing Rent	16	9	6	0	0	31
Rent Increase	105	67	9	1	2	184
Establishment of Home	30	22	0	0	0	52
Clothing	7	1	0	0	0	8
Client Share Rent Arrears	92	86	14	0	1	193
Miscellaneous	57	21	1	1	0	80
Work Opp & Trans Bens	5	2	0	0	0	7
Moving Expenses	6	2	0	0	0	8
Storage Fees	10	0	1	0	0	11
Subtotal	375	237	32	2	3	649

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	59	14	0	0	0	73
Ongoing Rent	26	8	0	0	0	34
Rent Increase	127	41	1	0	0	169
Establishment of Home	46	18	0	0	0	64
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	73	29	0	0	1	103
Miscellaneous	23	12	0	0	0	35
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	2	0	0	0	0	2
Storage Fees	11	1	0	0	0	12
Subtotal	371	124	1	0	1	497

CBCFA Data: FY 23 Year to Date

Number of Days from Initial Request to Completed Application

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1965	36	1	1	1	2004
Ongoing Rent	1164	18	0	0	0	1182
Rent Increase	4234	21	0	0	2	4257
Establishment of Home	1156	18	1	0	0	1175
Clothing	273	8	0	0	0	281
Client Share Rent Arrears	3462	38	0	1	1	3502
Miscellaneous	1468	22	2	0	1	1493
Work Opp & Trans Bens	156	1	0	0	0	157
Moving Expenses	198	3	0	0	0	201
Storage Fees	433	5	1	0	0	439
Grand Total	14509	170	5	2	5	14691

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	97	2	0	0	0	99
Ongoing Rent	102	4	0	0	0	106
Rent Increase	242	4	0	0	0	246
Establishment of Home	53	2	0	0	0	55
Clothing	29	1	0	0	0	30
Client Share Rent Arrears	202	9	0	0	0	211
Miscellaneous	107	2	0	0	0	109
Work Opp & Trans Bens	8	0	0	0	0	8
Moving Expenses	16	0	0	0	0	16
Storage Fees	66	1	0	0	0	67
Subtotal	922	25	0	0	0	947

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	235	3	0	0	0	238
Ongoing Rent	118	0	0	0	0	118
Rent Increase	430	2	0	0	0	432
Establishment of Home	89	0	0	0	0	89
Clothing	22	0	0	0	0	22
Client Share Rent Arrears	324	1	0	0	0	325
Miscellaneous	185	0	0	0	0	185
Work Opp & Trans Bens	20	0	0	0	0	20
Moving Expenses	44	0	0	0	0	44
Storage Fees	50	0	0	0	0	50
Subtotal	1517	6	0	0	0	1523

CBCFA Data: FY 23 Year to Date

Number of Days from Initial Request to Completed Application

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	108	1	0	0	0	109
Ongoing Rent	74	0	0	0	0	74
Rent Increase	265	1	0	0	0	266
Establishment of Home	42	0	0	0	0	42
Clothing	18	0	0	0	0	18
Client Share Rent Arrears	133	2	0	0	0	135
Miscellaneous	100	0	0	0	0	100
Work Opp & Trans Bens	24	0	0	0	0	24
Moving Expenses	13	0	0	0	0	13
Storage Fees	30	0	0	0	0	30
Subtotal	807	4	0	0	0	811

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	152	0	0	0	0	152
Ongoing Rent	58	0	0	0	0	58
Rent Increase	282	1	0	0	0	283
Establishment of Home	106	0	0	0	0	106
Clothing	21	0	0	0	0	21
Client Share Rent Arrears	186	1	0	0	0	187
Miscellaneous	105	0	0	0	0	105
Work Opp & Trans Bens	11	0	0	0	0	11
Moving Expenses	6	0	0	0	0	6
Storage Fees	22	0	0	0	0	22
Subtotal	949	2	0	0	0	951

Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	71	3	0	0	0	74
Ongoing Rent	24	4	0	0	0	28
Rent Increase	84	1	0	0	0	85
Establishment of Home	61	1	0	0	0	62
Clothing	14	0	0	0	0	14
Client Share Rent Arrears	55	1	0	0	0	56
Miscellaneous	31	1	0	0	0	32
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	4	0	0	0	0	4
Storage Fees	8	1	0	0	0	9
Subtotal	357	12	0	0	0	369

CBCFA Data: FY 23 Year to Date

Number of Days from Initial Request to Completed Application

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	142	0	0	0	0	142
Ongoing Rent	86	1	0	0	0	87
Rent Increase	417	1	0	0	0	418
Establishment of Home	101	0	0	0	0	101
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	352	1	0	0	0	353
Miscellaneous	104	2	0	0	1	107
Work Opp & Trans Bens	10	0	0	0	0	10
Moving Expenses	14	0	0	0	0	14
Storage Fees	26	0	0	0	0	26
Subtotal	1260	5	0	0	1	1266

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	125	7	0	0	0	132
Ongoing Rent	89	0	0	0	0	89
Rent Increase	289	1	0	0	1	291
Establishment of Home	67	2	0	0	0	69
Clothing	16	0	0	0	0	16
Client Share Rent Arrears	204	1	0	0	0	205
Miscellaneous	96	1	0	0	0	97
Work Opp & Trans Bens	4	1	0	0	0	5
Moving Expenses	11	0	0	0	0	11
Storage Fees	31	0	0	0	0	31
Subtotal	932	13	0	0	1	946

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	91	2	0	0	0	93
Ongoing Rent	103	0	0	0	0	103
Rent Increase	231	1	0	0	0	232
Establishment of Home	65	2	0	0	0	67
Clothing	30	2	0	0	0	32
Client Share Rent Arrears	226	5	0	0	0	231
Miscellaneous	88	3	0	0	0	91
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	12	0	0	0	0	12
Storage Fees	30	1	0	0	0	31
Subtotal	881	16	0	0	0	897

CBCFA Data: FY 23 Year to Date

Number of Days from Initial Request to Completed Application

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	68	5	1	1	0	75
Ongoing Rent	5	0	0	0	0	5
Rent Increase	0	0	0	0	0	0
Establishment of Home	28	5	1	0	0	34
Clothing	5	1	0	0	0	6
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	39	0	0	0	0	39
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	2	0	0	0	0	2
Storage Fees	12	0	0	0	0	12
Subtotal	160	11	2	1	0	174

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	126	0	0	0	1	127
Ongoing Rent	54	0	0	0	0	54
Rent Increase	302	0	0	0	0	302
Establishment of Home	70	0	0	0	0	70
Clothing	15	0	0	0	0	15
Client Share Rent Arrears	344	0	0	0	0	344
Miscellaneous	80	0	0	0	0	80
Work Opp & Trans Bens	17	0	0	0	0	17
Moving Expenses	6	0	0	0	0	6
Storage Fees	14	0	0	0	0	14
Subtotal	1028	0	0	0	1	1029

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	190	7	0	0	0	197
Ongoing Rent	85	1	0	0	0	86
Rent Increase	495	4	0	0	0	499
Establishment of Home	132	3	0	0	0	135
Clothing	32	2	0	0	0	34
Client Share Rent Arrears	472	8	0	0	0	480
Miscellaneous	209	8	0	0	0	217
Work Opp & Trans Bens	27	0	0	0	0	27
Moving Expenses	15	1	0	0	0	16
Storage Fees	32	1	0	0	0	33
Subtotal	1689	35	0	0	0	1724

CBCFA Data: FY 23 Year to Date

Number of Days from Initial Request to Completed Application

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	189	5	0	0	0	194
Ongoing Rent	123	6	0	0	0	129
Rent Increase	377	3	0	0	0	380
Establishment of Home	127	1	0	0	0	128
Clothing	15	1	0	0	0	16
Client Share Rent Arrears	261	4	0	0	0	265
Miscellaneous	88	1	1	0	0	90
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	8	1	0	0	0	9
Storage Fees	32	1	1	0	0	34

Subtotal	1223	23	2	0	0	1248
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Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	0	2	0	0	0	2
Ongoing Rent	102	4	0	0	0	106
Rent Increase	242	4	0	0	0	246
Establishment of Home	53	2	0	0	0	55
Clothing	29	1	0	0	0	30
Client Share Rent Arrears	202	9	0	0	0	211
Miscellaneous	107	2	0	0	0	109
Work Opp & Trans Bens	8	0	0	0	0	8
Moving Expenses	16	0	0	0	0	16
Storage Fees	66	1	0	0	0	67

Subtotal	825	25	0	0	0	850
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CBCFA Data: FY 23 Year to Date**Number of Days from Completed Application to Approval or Denial****Total for all Centers**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1,397	293	6	2	3	1,701
Ongoing Rent	753	217	22	2	1	995
Rent Increase	3,242	276	9	0	5	3,532
Establishment of Home	806	176	4	1	2	989
Clothing	221	27	0	0	1	249
Client Share Rent Arrears	2,159	610	79	6	3	2,857
Miscellaneous	1,179	96	4	4	0	1,283
Work Opp & Trans Bens	101	49	1	0	0	151
Moving Expenses	143	15	1	0	0	159
Storage Fees	326	45	1	0	0	372
Grand Total	10,327	1,804	127	15	15	12,288

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	73	28	0	0	0	101
Ongoing Rent	81	27	3	1	1	113
Rent Increase	234	15	0	0	0	249
Establishment of Home	46	10	0	0	0	56
Clothing	29	2	0	0	0	31
Client Share Rent Arrears	137	75	4	4	1	221
Miscellaneous	89	18	0	0	0	107
Work Opp & Trans Bens	7	1	0	0	0	8
Moving Expenses	13	2	0	0	0	15
Storage Fees	57	10	0	0	0	67
Subtotal	766	188	7	5	2	968

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	197	46	0	0	0	243
Ongoing Rent	82	29	0	0	0	111
Rent Increase	373	43	0	0	1	417
Establishment of Home	69	24	0	0	0	93
Clothing	22	0	0	0	0	22
Client Share Rent Arrears	258	59	0	0	1	318
Miscellaneous	183	4	0	0	0	187
Work Opp & Trans Bens	16	5	0	0	0	21
Moving Expenses	41	4	0	0	0	45
Storage Fees	49	2	0	0	0	51
Subtotal	1,290	216	0	0	2	1,508

CBCFA Data: FY 23 Year to Date

Number of Days from Completed Application Approval or Denial

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	109	4	0	0	1	114
Ongoing Rent	65	8	1	0	0	74
Rent Increase	260	5	0	0	2	267
Establishment of Home	38	1	0	0	1	40
Clothing	15	2	0	0	0	17
Client Share Rent Arrears	109	23	2	0	0	134
Miscellaneous	100	1	0	0	0	101
Work Opp & Trans Bens	18	10	0	0	0	28
Moving Expenses	14	0	0	0	0	14
Storage Fees	28	2	0	0	0	30
Subtotal	756	56	3	0	4	819

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	143	6	0	0	0	149
Ongoing Rent	56	3	0	0	0	59
Rent Increase	286	2	0	0	0	288
Establishment of Home	99	3	0	0	0	102
Clothing	22	3	0	0	1	26
Client Share Rent Arrears	168	21	2	0	0	191
Miscellaneous	100	8	0	0	0	108
Work Opp & Trans Bens	7	5	0	0	0	12
Moving Expenses	5	0	0	0	0	5
Storage Fees	21	0	0	0	0	21
Subtotal	907	51	2	0	1	961

Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	45	27	0	0	0	72
Ongoing Rent	19	8	4	0	0	31
Rent Increase	63	19	2	0	0	84
Establishment of Home	36	22	3	0	0	61
Clothing	14	1	0	0	0	15
Client Share Rent Arrears	30	22	8	0	0	60
Miscellaneous	24	5	1	0	0	30
Work Opp & Trans Bens	4	1	0	0	0	5
Moving Expenses	4	0	0	0	0	4
Storage Fees	9	1	1	0	0	11
Subtotal	248	106	19	0	0	373

CBCFA Data: FY 23 Year to Date

Number of Days from Completed Application Approval or Denial

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	122	27	1	0	0	150
Ongoing Rent	70	18	0	0	0	88
Rent Increase	391	25	1	0	0	417
Establishment of Home	90	17	0	0	0	107
Clothing	7	1	0	0	0	8
Client Share Rent Arrears	271	63	9	1	0	344
Miscellaneous	101	5	0	0	0	106
Work Opp & Trans Bens	5	4	0	0	0	9
Moving Expenses	11	2	1	0	0	14
Storage Fees	26	0	0	0	0	26
Subtotal	1,094	162	12	1	0	1,269

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	102	26	1	0	1	130
Ongoing Rent	72	13	4	0	0	89
Rent Increase	258	29	1	0	1	289
Establishment of Home	52	18	0	0	0	70
Clothing	14	4	0	0	0	18
Client Share Rent Arrears	144	47	9	0	0	200
Miscellaneous	95	7	0	0	0	102
Work Opp & Trans Bens	5	2	0	0	0	7
Moving Expenses	9	3	0	0	0	12
Storage Fees	22	11	0	0	0	33
Subtotal	773	160	15	0	2	950

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	63	28	0	1	0	92
Ongoing Rent	64	40	4	1	0	109
Rent Increase	202	32	1	0	1	236
Establishment of Home	44	22	0	0	0	66
Clothing	22	7	0	0	0	29
Client Share Rent Arrears	149	71	7	0	0	227
Miscellaneous	74	16	3	2	0	95
Work Opp & Trans Bens	4	2	0	0	0	6
Moving Expenses	12	1	0	0	0	13
Storage Fees	25	5	0	0	0	30
Subtotal	659	224	15	4	1	903

CBCFA Data: FY 23 Year to Date

Number of Days from Completed Application Approval or Denial

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	64	3	0	0	0	67
Ongoing Rent	5	0	0	0	0	5
Rent Increase	0	0	0	0	0	287
Establishment of Home	34	1	0	0	0	35
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	33	4	0	1	0	38
Work Opp & Trans Bens	0	0	0	0	0	6
Moving Expenses	2	0	0	0	0	2
Storage Fees	10	2	0	0	0	12
						0
Subtotal	155	10	0	1	0	166

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	114	15	2	1	1	133
Ongoing Rent	49	5	2	0	0	56
Rent Increase	287	13	1	0	0	301
Establishment of Home	62	10	0	1	1	74
Clothing	15	0	0	0	0	15
Client Share Rent Arrears	294	36	13	0	0	343
Miscellaneous	76	4	0	0	0	80
Work Opp & Trans Bens	13	3	0	0	0	16
Moving Expenses	6	0	0	0	0	6
Storage Fees	13	2	0	0	0	15
Subtotal	929	88	18	2	2	1,039

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	156	47	1	0	0	204
Ongoing Rent	54	28	1	0	0	83
Rent Increase	449	48	1	0	0	498
Establishment of Home	102	34	0	0	0	136
Clothing	31	4	0	0	0	35
Client Share Rent Arrears	335	121	11	0	1	468
Miscellaneous	191	16	0	1	0	208
Work Opp & Trans Bens	15	12	1	0	0	28
Moving Expenses	14	2	0	0	0	16
Storage Fees	27	6	0	0	0	33
Subtotal	1,374	318	15	1	1	1,709

CBCFA Data: FY 23 Year to Date**Number of Days from Completed Application Approval or Denial****Queensboro**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	183	18	0	0	0	201
Ongoing Rent	116	16	2	0	0	134
Rent Increase	363	24	1	0	0	388
Establishment of Home	120	11	1	0	0	132
Clothing	16	0	0	0	0	16
Client Share Rent Arrears	229	32	7	0	0	268
Miscellaneous	87	8	0	0	0	95
Work Opp & Trans Bens	3	3	0	0	0	6
Moving Expenses	9	0	0	0	0	9
Storage Fees	31	0	0	0	0	31

Subtotal	1,157	112	11	0	0	1,280
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Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	26	18	1	0	0	45
Ongoing Rent	20	22	1	0	0	43
Rent Increase	76	21	1	0	0	98
Establishment of Home	14	3	0	0	0	17
Clothing	8	3	0	0	0	11
Client Share Rent Arrears	34	40	7	1	0	82
Miscellaneous	26	0	0	0	0	26
Work Opp & Trans Bens	4	1	0	0	0	5
Moving Expenses	3	1	0	0	0	4
Storage Fees	8	4	0	0	0	12

Subtotal	219	113	10	1	0	343
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CBCFA Data: FY 23 Year to Date

Number of Days from Approval to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1,098	57	1	1	0	1,157
Ongoing Rent	381	68	6	1	1	457
Rent Increase	1,522	447	74	4	3	2,050
Establishment of Home	715	37	1	1	0	754
Clothing	90	8	1	0	0	99
Client Share Rent Arrears	1,639	172	2	0	2	1,815
Miscellaneous	895	63	2	0	0	960
Work Opp & Trans Bens	82	14	3	0	2	101
Moving Expenses	114	5	0	0	0	119
Storage Fees	226	15	0	0	0	241
Grand Total	6,762	886	90	7	8	7,753

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	65	0	0	0	0	65
Ongoing Rent	54	5	0	0	0	59
Rent Increase	139	20	3	0	0	162
Establishment of Home	39	0	0	0	0	39
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	101	2	0	0	0	103
Miscellaneous	59	0	0	0	0	59
Work Opp & Trans Bens	2	2	0	0	0	4
Moving Expenses	8	0	0	0	0	8
Storage Fees	38	0	0	0	0	38
Subtotal	514	29	3	0	0	546

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	146	1	0	0	0	147
Ongoing Rent	73	0	0	0	0	73
Rent Increase	291	3	0	0	0	294
Establishment of Home	64	0	1	0	0	65
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	197	3	0	0	0	200
Miscellaneous	165	1	0	0	0	166
Work Opp & Trans Bens	17	0	0	0	0	17
Moving Expenses	41	0	0	0	0	41
Storage Fees	45	0	0	0	0	45
Subtotal	1,051	8	1	0	0	1,060

CBCFA Data: FY 23 Year to Date

Number of Days from Approval to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	78	1	0	0	0	79
Ongoing Rent	39	3	0	0	0	42
Rent Increase	115	36	1	0	0	152
Establishment of Home	32	4	0	0	0	36
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	93	5	0	0	0	98
Miscellaneous	74	10	0	0	0	84
Work Opp & Trans Bens	20	3	0	0	1	24
Moving Expenses	12	1	0	0	0	13
Storage Fees	22	0	0	0	0	22
Subtotal	494	63	1	0	1	559

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	115	3	1	1	0	120
Ongoing Rent	5	20	6	1	0	32
Rent Increase	49	145	42	4	0	240
Establishment of Home	84	3	0	1	0	88
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	122	2	0	0	0	124
Miscellaneous	69	0	0	0	0	69
Work Opp & Trans Bens	3	2	2	0	0	7
Moving Expenses	4	0	0	0	0	4
Storage Fees	14	0	0	0	0	14
Subtotal	474	175	51	7	0	707

Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	40	3	0	0	0	43
Ongoing Rent	6	0	0	0	0	6
Rent Increase	21	5	1	0	0	27
Establishment of Home	40	1	0	0	0	41
Clothing	3	0	1	0	0	4
Client Share Rent Arrears	23	1	0	0	0	24
Miscellaneous	18	0	0	0	0	18
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	1	1	0	0	0	2
Storage Fees	0	0	0	0	0	6
Subtotal	155	11	2	0	0	168

CBCFA Data: FY 23 Year to Date

Number of Days from Approval to Provision of Benefits

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	90	5	0	0	0	95
Ongoing Rent	29	4	0	0	1	34
Rent Increase	113	45	1	0	1	160
Establishment of Home	71	2	0	0	0	73
Clothing	0	0	0	0	0	5
Client Share Rent Arrears	199	10	0	0	0	209
Miscellaneous	83	4	0	0	0	87
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	6	1	0	0	0	7
Storage Fees	20	2	0	0	0	22
Subtotal	616	73	1	0	2	692

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	77	3	0	0	0	80
Ongoing Rent	16	1	0	0	0	17
Rent Increase	69	15	2	0	0	86
Establishment of Home	50	1	0	0	0	51
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	102	10	0	0	0	112
Miscellaneous	67	11	0	0	0	78
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	5	1	0	0	0	6
Storage Fees	14	2	0	0	0	16
Subtotal	406	44	2	0	0	452

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	55	6	0	0	0	61
Ongoing Rent	10	2	0	0	0	12
Rent Increase	34	11	1	0	0	46
Establishment of Home	43	4	0	0	0	47
Clothing	5	2	0	0	0	7
Client Share Rent Arrears	114	32	0	0	0	146
Miscellaneous	46	5	0	0	0	51
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	10	0	0	0	0	10
Storage Fees	15	3	0	0	0	18
Subtotal	333	65	1	0	0	399

CBCFA Data: FY 23 Year to Date

Number of Days from Approval to Provision of Benefits

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	64	1	0	0	0	65
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	80
Establishment of Home	33	2	0	0	0	35
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	29	3	0	0	0	32
Work Opp & Trans Bens	0	0	0	0	0	1
Moving Expenses	1	0	0	0	0	11
Storage Fees	11	0	0	0	0	25
						0
Subtotal	144	6	0	0	0	150

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	75	23	0	0	0	98
Ongoing Rent	18	16	0	0	0	34
Rent Increase	61	92	15	0	0	168
Establishment of Home	50	12	0	0	0	62
Clothing	6	5	0	0	0	11
Client Share Rent Arrears	169	68	1	0	0	238
Miscellaneous	52	17	1	0	0	70
Work Opp & Trans Bens	8	4	0	0	0	12
Moving Expenses	3	1	0	0	0	4
Storage Fees	8	3	0	0	0	11
Subtotal	450	241	17	0	0	708

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	125	2	0	0	0	127
Ongoing Rent	49	6	0	0	0	55
Rent Increase	331	27	5	0	2	365
Establishment of Home	96	0	0	0	0	96
Clothing	15	0	0	0	0	15
Client Share Rent Arrears	299	22	1	0	1	323
Miscellaneous	150	7	1	0	0	158
Work Opp & Trans Bens	17	1	0	0	1	19
Moving Expenses	14	0	0	0	0	14
Storage Fees	17	1	0	0	0	18
Subtotal	1113	66	7	0	4	1,190

CBCFA Data: FY 23 Year to Date

Number of Days from Approval to Provision of Benefits

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	139	8	0	0	0	147
Ongoing Rent	72	10	0	0	0	82
Rent Increase	278	48	2	0	0	328
Establishment of Home	98	8	0	0	0	106
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	179	15	0	0	1	195
Miscellaneous	70	4	0	0	0	74
Work Opp & Trans Bens	2	1	0	0	0	3
Moving Expenses	7	0	0	0	0	7
Storage Fees	19	4	0	0	0	23
Subtotal	873	98	2	0	1	974

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	29	1	0	0	0	30
Ongoing Rent	9	1	0	0	0	10
Rent Increase	21	0	1	0	0	22
Establishment of Home	15	0	0	0	0	15
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	40	2	0	0	0	42
Miscellaneous	13	1	0	0	0	14
Work Opp & Trans Bens	3	1	1	0	0	5
Moving Expenses	2	0	0	0	0	2
Storage Fees	3	0	0	0	0	3
Subtotal	139	7	2	0	0	148

CBCFA Data: FY 23 Year to Date

Number of Days from Completed Application to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	772	373	26	1	2	1,174
Ongoing Rent	225	208	35	3	2	473
Rent Increase	1,151	745	148	19	6	2,069
Establishment of Home	477	261	15	2	1	756
Clothing	82	17	1	0	0	100
Client Share Rent Arrears	1,114	728	60	3	5	1,910
Miscellaneous	748	210	6	2	0	966
Work Opp & Trans Bens	47	54	7	1	2	111
Moving Expenses	97	22	1	0	0	120
Storage Fees	206	38	3	0	0	247
Grand Total	4,919	2,656	302	31	18	7,926

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	47	18	0	0	0	65
Ongoing Rent	23	34	1	0	1	59
Rent Increase	108	46	8	0	0	162
Establishment of Home	29	9	0	0	0	38
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	65	31	6	1	1	104
Miscellaneous	41	18	0	0	0	59
Work Opp & Trans Bens	2	1	1	0	0	4
Moving Expenses	7	1	0	0	0	8
Storage Fees	33	5	0	0	0	38
Subtotal	364	163	16	1	2	546

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	108	38	1	0	0	147
Ongoing Rent	48	25	0	0	0	73
Rent Increase	240	52	1	0	1	294
Establishment of Home	46	18	0	1	0	65
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	153	49	1	0	1	204
Miscellaneous	157	7	0	0	0	164
Work Opp & Trans Bens	13	4	0	0	0	17
Moving Expenses	38	3	0	0	0	41
Storage Fees	44	2	0	0	0	46
Subtotal	859	198	3	1	2	1,063

CBCFA Data: FY 23 Year to Date**Number of Days from Completed Application to Provision of Benefits****Coney Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	62	14	2	0	1	79
Ongoing Rent	21	22	0	0	0	43
Rent Increase	98	54	1	0	2	155
Establishment of Home	25	9	1	0	1	36
Clothing	8	1	0	0	0	9
Client Share Rent Arrears	65	31	1	0	0	97
Miscellaneous	64	20	0	0	0	84
Work Opp & Trans Bens	6	17	0	0	1	24
Moving Expenses	11	2	0	0	0	13
Storage Fees	19	3	0	0	0	22
Subtotal	379	173	5	0	5	562

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	84	39	1	1	0	125
Ongoing Rent	5	10	17	1	0	33
Rent Increase	24	126	78	14	0	242
Establishment of Home	57	31	0	1	0	89
Clothing	6	3	0	0	0	9
Client Share Rent Arrears	112	28	0	0	0	140
Miscellaneous	58	12	0	0	0	70
Work Opp & Trans Bens	2	4	2	1	0	9
Moving Expenses	4	0	0	0	0	4
Storage Fees	16	0	0	0	0	16
Subtotal	368	253	98	18	0	737

Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	20	18	5	0	0	43
Ongoing Rent	1	4	1	0	0	6
Rent Increase	5	14	8	0	0	27
Establishment of Home	21	13	7	0	0	41
Clothing	3	0	1	0	0	4
Client Share Rent Arrears	9	11	4	0	0	24
Miscellaneous	12	5	1	0	0	18
Work Opp & Trans Bens	2	1	0	0	0	3
Moving Expenses	0	1	1	0	0	2
Storage Fees	0	0	0	0	0	0
Subtotal	86	75	15	1	0	177

CBCFA Data: FY 23 Year to Date

Number of Days from Completed Application to Provision of Benefits

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	60	36	0	0	0	96
Ongoing Rent	18	18	0	0	1	37
Rent Increase	82	82	4	0	1	169
Establishment of Home	46	27	0	0	0	73
Clothing	0	0	0	0	0	223
Client Share Rent Arrears	160	59	3	1	0	223
Miscellaneous	73	12	0	0	0	85
Work Opp & Trans Bens	6	3	0	0	0	9
Moving Expenses	4	3	0	0	0	7
Storage Fees	17	5	0	0	0	22
Subtotal	466	245	7	1	2	721

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	57	22	2	0	1	82
Ongoing Rent	14	8	1	1	0	24
Rent Increase	47	34	9	1	0	91
Establishment of Home	35	15	1	0	0	51
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	59	56	2	0	0	117
Miscellaneous	59	18	1	0	0	78
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	5	2	0	0	0	7
Storage Fees	12	3	2	0	0	17
Subtotal	294	158	18	2	1	473

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	21	34	6	0	0	61
Ongoing Rent	5	6	1	1	0	13
Rent Increase	26	19	0	1	0	46
Establishment of Home	14	29	3	0	0	46
Clothing	4	3	0	0	0	7
Client Share Rent Arrears	38	95	14	0	0	147
Miscellaneous	32	19	0	0	0	51
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	8	2	0	0	0	10
Storage Fees	10	8	0	0	0	18
Subtotal	158	216	24	2	0	400

CBCFA Data: FY 23 Year to Date

Number of Days from Completed Application to Provision of Benefits

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	50	9	0	0	0	59
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	80
Establishment of Home	29	5	1	0	0	35
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	23	9	0	0	0	32
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	1	0	0	0	0	1
Storage Fees	10	1	0	0	0	11
						0
Subtotal	119	24	1	0	0	144

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	48	49	4	0	0	101
Ongoing Rent	5	28	3	0	0	36
Rent Increase	33	111	23	1	0	168
Establishment of Home	33	29	1	0	0	63
Clothing	6	5	0	0	0	11
Client Share Rent Arrears	113	129	7	1	0	250
Miscellaneous	42	26	3	0	0	71
Work Opp & Trans Bens	3	8	1	0	0	12
Moving Expenses	1	3	0	0	0	4
Storage Fees	8	3	0	0	0	11
Subtotal	292	391	42	2	0	727

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	86	51	1	0	0	138
Ongoing Rent	27	21	8	0	0	56
Rent Increase	247	106	10	1	2	366
Establishment of Home	55	43	0	0	0	98
Clothing	14	2	0	0	0	16
Client Share Rent Arrears	188	159	17	0	2	366
Miscellaneous	122	41	1	2	0	166
Work Opp & Trans Bens	10	12	0	0	1	23
Moving Expenses	10	4	0	0	0	14
Storage Fees	16	2	1	0	0	19
Subtotal	775	441	38	3	5	1,262

CBCFA Data: FY 23 Year to Date**Number of Days from Completed Application to Provision of Benefits****Queensboro**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	119	28	1	0	0	148
Ongoing Rent	56	25	1	0	0	82
Rent Increase	232	93	3	0	0	328
Establishment of Home	78	27	1	0	0	106
Clothing	8	1	0	0	0	9
Client Share Rent Arrears	136	58	0	0	1	195
Miscellaneous	54	20	0	0	0	74
Work Opp & Trans Bens	0	2	1	0	0	3
Moving Expenses	7	0	0	0	0	7
Storage Fees	17	6	0	0	0	23
Subtotal	707	260	7	0	1	975

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	10	17	3	0	0	30
Ongoing Rent	1	7	2	0	0	10
Rent Increase	9	8	3	1	0	21
Establishment of Home	9	6	0	0	0	15
Clothing	3	2	0	0	0	5
Client Share Rent Arrears	15	22	5	0	0	42
Miscellaneous	11	3	0	0	0	14
Work Opp & Trans Bens	2	1	2	0	0	5
Moving Expenses	1	1	0	0	0	2
Storage Fees	4	0	0	0	0	4
Subtotal	65	67	15	1	0	148

HOUSING SERVICES

	Active Cases @ FY 23.2 End	Capacity (units)	Capacity (%)
<u>Emergency Housing Occupancy</u>			
Commercial MOU/SRO Hotels			
Family	193	284	68.7%
Single	1,530	1,942	78.8%
Subtotal	1,723	2,226	77.4%
Transitional Congregate Facility	724	782	92.6%
<u>Non-Emergency Supported Housing Occupancy</u>			
Scatter Site	2,398	2,672	89.7%
Permanent Congregate facility	2,464	2,830	87.1%
Total	7,309	8,510	85.9%

FY 23.2	Requests	Referrals	Placements
<u>Emergency Housing Activity</u>			
Commercial MOU/SRO Hotels	2501	1,688	1,125
Transitional Congregate Facilities		608	440
<u>Non-Emergency Supported Housing Activity</u>			
Scatter Site I	580	208	25
Permanent Congregate Facilities		286	43
Total	3,081	2,790	1,633

FY 23 Year to Date	Requests	Referrals	Placements
<u>Emergency Housing Activity</u>			
Commercial MOU/SRO Hotels	4,926	3,060	2,032
Transitional Congregate Facilities		1,407	1,030
<u>Non-Emergency Supported Housing Activity</u>			
Scatter Site I	1,312	594	73
Permanent Congregate Facilities		718	117
Total	6,238	5,779	3,252

Additional Housing Data: FY 23.2**FY 23.2 End**

Number of Commercial SRO Facilities	142 facilities / 3,180 units
Number of Transitional Housing Providers	18 facilities / 782 units
Emergency Housing Facilities Inspected ⁹	85
Average Length of Stay (number of days) for Emergency Placements ¹⁰	162.4
Number of facilities used to provide emergency shelter placed on non-referral status	0
Number of facilities used to provide emergency shelter placed on discontinuance of use status	0

⁹ The number of inspections includes a quarterly inspection and any follow-up inspections.

¹⁰ Average length of stay is based on exit date minus entry date.

Quarterly Emergency Housing Data *
FY 23.2

Center	Referrals (Referrals to an emergency housing facility)	Placements (Indicates placements of at least one night in an emergency housing facility)
Amsterdam	246	137
Brownsville	138	105
Coney Island	63	40
Crotona	105	68
Gramercy	153	95
Grand Concourse	194	126
Greenwood	144	89
Hamilton	166	105
Housing Placement Unit	124	99
Jerome	177	117
Kingsbridge	222	158
Queensboro	103	64
Serviceline	420	331
Staten Island	41	31
Total	2,296	1,565

* Of those clients that were referred to a facility and were not placed, the vast majority are no-shows.

Non-Emergency Housing Data: Number of Days from Approval to Placement

FY 23.2

Center	0-15 days	16-30 days	31-45 days	46-75 days	76-100 days	101+ days	Total
Amsterdam	17	3	2	5	5	8	40
Brownsville	10	3	3	3	1	7	27
Coney Island	8	1	4	1	1	1	16
Crotona	5	0	3	2	2	4	16
Gramercy	13	2	3	2	4	6	30
Grand Concourse	6	6	1	3	2	11	29
Greenwood	8	6	4	7	3	1	29
Hamilton	8	4	4	3	4	3	26
Housing Placement Unit	3	1	2	1	1	6	14
Jerome	5	1	2	4	2	3	17
Kingsbridge	15	6	6	7	3	6	43
Queensboro	7	3	2	6	1	4	23
Serviceline	0	0	0	0	0	0	0
Staten Island	2	1	1	1	0	2	7
Total	107	37	37	45	29	62	317

VOCATIONAL REHABILITATION ACTIVITY

Vocational Rehabilitation Services Program:	Total for FY 23.2	FY 23 Total
Computer Training	0	1
Individual Counseling Sessions	1	8
Job Club	0	0
Skills Day Sessions	1	3
Work Readiness Group	0	1

Clients With Earned Income ¹¹

FY 23.2 End

1,829

¹¹ This number reflects all active Cash Assistance cases budgeted for income.

Field Operations Staff

Total Number of Staff at End of FY 23.2

Center	Case Manager	Eligibility Specialist	PAA I	PAA II	PAA III	Sup I	Sup II	Sup III	Total Staff
Amsterdam	38	8	2	2	0	10	2	0	62
Brownsville	56	15	3	1	0	10	5	1	91
Coney Island	39	9	2	2	0	7	1	0	60
Crotona	36	9	3	2	0	8	2	0	60
Gramercy	17	6	3	2	0	3	2	0	33
Grand Concourse	43	14	3	2	0	11	1	0	74
Greenwood	44	13	2	3	0	9	4	0	75
Hamilton	41	7	3	1	0	7	2	0	61
Housing Placement Unit	10	1	2	6	1	1	1	0	22
Jerome	36	8	2	2	0	11	3	0	62
Kingsbridge	60	19	3	2	0	14	5	2	105
Queensboro	46	15	2	3	0	8	2	0	76
Serviceline	15	1	1	0	0	3	0	0	20
Staten Island	12	3	2	1	0	0	1	0	19
Total	493	128	33	29	1	102	31	3	820

Case Staffing Ratio Based on Active Caseload *

Center	Cases			Staff			Family/ Staff Caseload Ratio	Single/ Staff Caseload Ratio	Overall Staff Caseload Ratio
	Family	Single	Total	Family	Single	Total			
Amsterdam	123	2,436	2,559	3	47	50	41.0	51.8	51.2
Brownsville	519	3,505	4,024	17	55	72	30.5	63.7	55.9
Coney Island	185	2,016	2,201	4	43	47	46.3	46.9	46.8
Crotona	220	2,250	2,470	10	36	46	22.0	62.5	53.7
Gramercy	1	1,409	1,410	0	22	22	N/A	64.0	64.1
Grand Concourse	304	2,717	3,021	6	49	55	50.7	55.4	54.9
Greenwood	202	2,860	3,062	9	48	57	22.4	59.6	53.7
Hamilton	123	2,225	2,348	5	45	50	24.6	49.4	47.0
Housing Placement Unit	26	340	366	0	11	11	0.0	30.9	33.3
Jerome	279	1988	2,267	10	40	50	27.9	49.7	45.3
Kingsbridge	364	4042	4,406	15	66	81	24.3	61.2	54.4
Queensboro	208	2837	3,045	7	49	56	29.7	57.9	54.4
Staten Island	82	690	772	3	10	13	27.3	69.0	59.4
Totals	2,636	29,315	31,951	89	521	610	29.6	56.3	52.4

*Active caseload as of December 31, 2022.

Quarterly Fair Hearings FY 23.2

Center	Hearings Requested	Decisions Rendered in Favor of Client	Compliance Within 30 Days	Compliance After 30 Days	Pending as of 12/31/2022
Amsterdam	20	1	1	0	0
Brownsville	15	3	3	0	0
Coney Island	14	3	3	0	0
Crotona	15	3	3	0	0
Gramercy Center	15	3	3	0	0
Grand Concourse	19	4	4	0	0
Greenwood	8	3	3	0	0
Hamilton	15	3	3	0	0
Jerome	22	4	4	0	0
Kingsbridge	30	6	6	0	0
Queensboro	16	3	3	0	0
Staten Island	2	0	0	0	0
Total	191	36	36	0	0

Decisions Rendered in Favor of Client **36**

Article 78 Decisions for Appellant **0**