

The City of New York
Human Resources Administration

HIV/AIDS SERVICES ADMINISTRATION

**QUARTERLY
PERFORMANCE
REPORT**

FY 21.3

January—March 2021



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Mayor

Steven Banks
Commissioner

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HIV/AIDS Services Administration

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HIV/AIDS Services Administration
Quarterly Performance Report
January—March 2021

The HIV/AIDS Services Administration (HASA) is the primary entity within the Human Resources Administration (HRA) to expedite access to essential benefits and social services needed by persons diagnosed with HIV or AIDS and their families. HASA provides:

- Specialized intake and needs assessment;
- Direct linkages to Cash Assistance, Medicaid, Food Stamps, Home Care, and Homemaking;
- Ongoing intensive case management services;
- Emergency and non-emergency housing services and placements;
- Voluntary vocational counseling/rehabilitation, job training and placement;
- Assistance with clients' applications for Supplemental Security Income (SSI) and Social Security Disability (SSDI); and,
- Referrals to community-based resources for a variety of additional supportive services.

HASA is committed to service provision that is client-centered, efficient, effective and of high quality. The work that HASA performs with its clients is based on the notion that all sectors of the community must work together to ensure that people living with HIV have adequate housing, financial security, medical care and other services necessary to allow them to manage the virus and to live their lives with the highest level of self-reliance and dignity.

Local Law 32 of 2005 requires HASA to submit Quarterly Performance Reports (QPRs) to the City Council. The law also requires the QPR to include descriptive statistics, by field operations location, on: the size and demographics of the client population; levels at which financial assistance and social services are requested and granted; time frames for the provision of services; and data on case closings and re-openings. The legislation also requires HASA to report on client utilization of the appeals process, as well as the number of field operations staff, by job title, who directly provide services to clients.

Please note that the period covered in this report, January through March 2021, includes the COVID-19 emergency in New York City. HASA continued providing critical benefits and services to clients despite the implementation of necessary operational changes in response to the pandemic.

Caseload and Client Data

	Total for FY 21.3	FY 21 To Date
Admission Statistics ¹		
Information and Referral Inquiries at ServiceLine	5,667	14,182
Applications Received	1,070	3,527
Applications Ineligible: Did Not Meet Medical Criteria	19	63
Applications Pending	60	224
Applications Withdrawn By Referral Source	69	191
Applications Eligible	922	3,053
Cases Reopened	524	1,813
Cases Assigned	981	3,337
Cases Closed	849	3,265

	Cases Served @ FY 21.3 End
Numbers Served	
Cases ²	34,035
Clients ³	34,522
ACMs ⁴	9,546
Total persons served by HASA	44,068

	Cases Served @ FY 21.3 End	% of All Cases
Cases By Unit Type		
Single Cases	31,046	91.2%
Family Cases	2,978	8.7%
Prison (Assignment upon prison release)	11	0.0%
Total Cases	34,035	100.0%

¹ These admission statistics refer to medical determinations of HASA eligibility for case management services.

² A case is defined as having one or more clients with clinical/symptomatic HIV-illness or AIDS.

³ A client is any individual meeting HASA medical eligibility. The number of clients served may exceed the number of active cases as cases may include more than one client.

⁴ Associated Case Members. Members of a case who do not meet HASA medical eligibility criteria.

Cases By Field Center

Cases Served
@ FY 21.3 End

	Family	% of All Family Cases	Overall	% of All Cases
Amsterdam	214	7.2%	4121	12.1%
Brownsville	563	18.9%	4336	12.7%
Coney Island	146	4.9%	1958	5.8%
Crotona	268	9.0%	2295	6.7%
Grand Concourse	260	8.7%	2792	8.2%
Greenwood	196	6.6%	3070	9.0%
Hamilton	128	4.3%	2385	7.0%
Housing Placement Unit	283	9.5%	1340	3.9%
Jerome	219	7.3%	2213	6.5%
Kingsbridge	402	13.5%	3621	10.6%
Queensboro	223	7.5%	2996	8.8%
Staten Island	71	2.4%	742	2.2%
Waverly	11	0.4%	2171	6.4%
In ServiceLine (pending assignment)	0	0.0%	12	0.0%
Total Cases	2,984	100.0%	34,052	100.0%

Clients By Age Group and Gender	Adults		Children (17 and under)	
	% of All Clients	Active Clients @ FY 21.3 End	% of All Clients	Active Clients @ FY 21.3 End
Males	67.1%	23,177	0.1%	20
Females	32.7%	11,303	0.1%	22
<i>Subtotal</i>	99.9%	34,480	0.1%	42
Total Clients		34,522		

Clients By Borough of Residence	Clients Served @ FY 21.3 End	% of All Clients
Bronx	13,782	39.9%
Brooklyn	10,033	29.1%
Manhattan	6,808	19.7%
Queens	3,011	8.7%
Staten Island	866	2.5%
Unknown	22	0.1%
Total Clients	34,522	100.0%

Clients By Race / Ethnicity	Clients Served @ FY 21.3 End	% of All Clients
African-American	18,811	54.5%
Latino	10,899	31.6%
White	3,176	9.2%
Asian/Pacific Islander/Native American	333	1.0%
Unknown/Not Reported	1,303	3.8%
Total Clients	34,522	100.0%

Financial Assistance

BENEFITS SUMMARY

Number of Cases Receiving:	Active Cases @ FY 21.3 End	% of All Cases
Rental Assistance		
Standard Rental Assistance	367	1.1%
Enhanced Rental Assistance	429	1.3%
Above Enhanced Rental Assistance	17,812	52.3%
Total receiving rental assistance	18,608	54.7%
Temporary Assistance to Needy Families (TANF)	1,497	4.4%
Safety Net (SN)	25,960	76.3%
Total receiving PA cash assistance	27,457	80.7%
Federal Income (Individuals)		
Supplemental Security Income (SSI)	8,820	25.5%
Social Security Disability (SSD)	3,736	10.8%
Receiving both SSI & SSD	2,104	6.1%
Veterans Administration Benefits (VA)	136	0.4%
Total receiving SSI,SSD,VA benefits	12,692	36.8%

As of July 2015 the Housing Assistance Data section is an unduplicated snapshot of the type of housing for individual cases and the type of assistance received.

As of July 2015 Rental Assistance (Private Market) category includes only cases in independent housing receiving rental assistance as part of their cash assistance grant.

Please note that these figures are not comparable to the rental assistance figures reported for prior periods.

These figures represent all active HASA individuals with or without cash assistance.

Cash Assistance Data By Center
Number of Closings/Reason for Closings

FY 21.3	Excess Income	Excess Income w/ SSI	Where abouts Unknown	Institutionalized	Died	In Prison	Failure to Recert	All Others	Total Cases Closed
Amsterdam	34	4	5	2	10	1	0	148	204
Brownsville	46	15	2	1	16	0	0	216	296
Coney Island	29	6	3	1	9	0	0	43	91
Crotona	23	5	7	1	9	2	0	86	133
Grand Concourse	35	13	5	1	18	0	1	139	212
Greenwood	21	9	1	2	13	2	0	130	178
Hamilton	36	3	1	5	9	2	0	102	158
Jerome	26	14	22	3	19	2	0	76	162
Kingsbridge	34	9	10	5	13	1	0	144	216
Queensboro	37	6	1	2	13	1	0	75	135
Staten Island	5	3	0	1	4	0	0	26	39
Waverly	21	6	5	1	13	0	0	125	171
Total	347	93	62	25	146	11	1	1310	1,995

Cash Assistance Data By Center
Cases Closed In Error/Days to Re-open ⁸

FY 21.3	0 to 15 days	16 to 30 days	31 to 45 days	46 to 60 days	61 to 75 days	76 to 90 days	90 + days	Total Cases Reopened
Amsterdam	13	5	1	0	0	0	1	20
Brownsville	24	10	2	4	1	1	2	44
Coney Island	7	0	2	1	0	1	0	11
Crotona	8	2	0	2	0	0	0	12
Grand Concourse	12	7	3	3	0	0	1	26
Greenwood	25	6	2	0	1	0	2	36
Hamilton	8	3	8	0	0	0	1	20
Jerome	1	3	0	0	1	1	0	6
Kingsbridge	10	1	0	0	0	0	0	11
Queensboro	7	5	1	0	0	0	0	13
Staten Island	2	0	0	0	0	0	0	2
Waverly	19	10	6	0	0	0	0	35
Total	136	52	25	10	3	3	7	236

Cash Assistance Data By Center: FY 21.3

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	58	49	20
16 to 30 days	13	22	23
31 to 45 days	0	2	15
46 to 65 days	0	0	9
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	14	14
1 to 5 days	1	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	42	20
16 to 30 days	4	12
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	22	23
16 to 30 days	7	15
31 to 45 days	4	8
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 21.3

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	89	58	51
16 to 30 days	17	25	26
31 to 45 days	1	2	17
46 to 65 days	0	0	6
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	10	14
1 to 5 days	3	3
6 to 10 days	0	0
11 to 17 days	0	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	66	40
16 to 30 days	8	16
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	15	14
16 to 30 days	9	19
31 to 45 days	3	16
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21.3

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	26	22	16
16 to 30 days	5	13	7
31 to 45 days	0	1	4
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	2
1 to 5 days	0	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	16	13
16 to 30 days	0	7
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	5
16 to 30 days	5	12
31 to 45 days	0	7
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21.3

Crotona: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	41	17	16
16 to 30 days	7	14	14
31 to 45 days	1	6	9
46 to 65 days	0	1	6
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	19	13
1 to 5 days	1	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	32	14
16 to 30 days	3	6
31 to 45 days	0	0
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	16	11
16 to 30 days	1	7
31 to 45 days	2	4
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21.3

Grand Concourse: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	42	27	17
16 to 30 days	5	13	13
31 to 45 days	2	2	10
46 to 65 days	0	1	3
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	14	11
1 to 5 days	1	6
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	50	8
16 to 30 days	6	7
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	15	11
16 to 30 days	5	18
31 to 45 days	1	10
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21.3

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	56	32	36
16 to 30 days	11	22	12
31 to 45 days	3	9	8
46 to 65 days	0	1	10
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	13	13
1 to 5 days	0	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	33	23
16 to 30 days	1	15
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	21	16
16 to 30 days	6	20
31 to 45 days	3	12
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21.3

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	57	46	17
16 to 30 days	14	16	23
31 to 45 days	2	6	16
46 to 65 days	1	1	9
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	14	13
1 to 5 days	4	3
6 to 10 days	1	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	39	11
16 to 30 days	4	16
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	19	18
16 to 30 days	6	21
31 to 45 days	2	11
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 21.3

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	15	7	7
16 to 30 days	7	10	6
31 to 45 days	0	5	5
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	11	10
16 to 30 days	0	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	6
16 to 30 days	7	6
31 to 45 days	4	8
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21.3

Kingsbridge: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	86	18	45
16 to 30 days	12	23	24
31 to 45 days	2	5	13
46 to 65 days	0	0	7
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	43	44
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	31	17
16 to 30 days	4	5
31 to 45 days	1	0
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	18	18
16 to 30 days	6	16
31 to 45 days	1	13
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21.3

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	33	22	13
16 to 30 days	16	24	16
31 to 45 days	2	10	12
46 to 65 days	1	3	3
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	15	14
1 to 5 days	4	2
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	22	18
16 to 30 days	1	10
31 to 45 days	2	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	13	9
16 to 30 days	1	10
31 to 45 days	1	4
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21.3

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	14	8	6
16 to 30 days	4	2	8
31 to 45 days	1	0	5
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	7	5
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	7	5
16 to 30 days	3	5
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	2
16 to 30 days	2	1
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21.3

Waverly: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	50	5	18
16 to 30 days	7	12	20
31 to 45 days	2	5	8
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	20	25
1 to 5 days	2	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	20	12
16 to 30 days	3	7
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	12	6
16 to 30 days	6	10
31 to 45 days	0	8
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21.3

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	567	311	262
16 to 30 days	118	196	192
31 to 45 days	16	53	122
46 to 65 days	2	7	57
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	172	170
1 to 5 days	18	29
6 to 10 days	2	2
11 to 17 days	0	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	369	191
16 to 30 days	37	110
31 to 45 days	4	0
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	167	139
16 to 30 days	61	155
31 to 45 days	21	102
46 to 65 days	5	0
66 to 75 days	0	0
76+ days	2	0

Cash Assistance Data By Center: FY 21 Year to Date

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	118	145	40
16 to 30 days	23	48	28
31 to 45 days	1	10	25
46 to 65 days	1	2	44
66 to 75 days	0	0	3
76+ days	0	1	5

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	18	17
1 to 5 days	8	11
6 to 10 days	2	0
11 to 17 days	2	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	133	60
16 to 30 days	6	28
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	62	69
16 to 30 days	21	44
31 to 45 days	6	27
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 21 Year to Date

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	182	153	97
16 to 30 days	43	63	44
31 to 45 days	6	12	33
46 to 65 days	0	1	40
66 to 75 days	0	0	5
76+ days	0	0	13

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	19	21
1 to 5 days	17	21
6 to 10 days	1	1
11 to 17 days	1	1
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	183	86
16 to 30 days	14	26
31 to 45 days	0	0
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	58	72
16 to 30 days	23	56
31 to 45 days	8	38
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	110	65	46
16 to 30 days	11	28	17
31 to 45 days	0	5	12
46 to 65 days	0	0	45
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	19	13
1 to 5 days	5	10
6 to 10 days	1	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	65	38
16 to 30 days	1	17
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	25	30
16 to 30 days	7	28
31 to 45 days	0	23
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Crotona: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	102	73	40
16 to 30 days	14	48	19
31 to 45 days	3	11	23
46 to 65 days	0	5	31
66 to 75 days	0	0	3
76+ days	0	0	5

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	43	30
1 to 5 days	3	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	65	33
16 to 30 days	5	16
31 to 45 days	0	0
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	35	35
16 to 30 days	7	19
31 to 45 days	3	10
46 to 65 days	3	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 21 Year to Date

Grand Concourse: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	160	83	71
16 to 30 days	15	36	34
31 to 45 days	5	11	20
46 to 65 days	3	6	50
66 to 75 days	0	0	3
76+ days	0	0	4

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	61	51
1 to 5 days	6	13
6 to 10 days	1	1
11 to 17 days	0	0
18+ days	1	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	126	42
16 to 30 days	7	11
31 to 45 days	3	1
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	37	37
16 to 30 days	17	42
31 to 45 days	2	28
46 to 65 days	0	0
66 to 75 days	1	0
76+ days	0	1

Cash Assistance Data By Center: FY 21 Year to Date

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	122	79	66
16 to 30 days	30	73	25
31 to 45 days	8	26	21
46 to 65 days	0	4	43
66 to 75 days	0	0	1
76+ days	0	0	4

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	23	22
1 to 5 days	3	12
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	91	48
16 to 30 days	4	27
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	44	54
16 to 30 days	19	41
31 to 45 days	6	28
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	126	140	42
16 to 30 days	23	49	34
31 to 45 days	9	16	22
46 to 65 days	1	3	53
66 to 75 days	1	0	5
76+ days	0	1	4

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	20	22
1 to 5 days	11	12
6 to 10 days	2	2
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	104	70
16 to 30 days	7	33
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	56	61
16 to 30 days	14	49
31 to 45 days	3	26
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	2	0

Cash Assistance Data By Center: FY 21 Year to Date

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	42	51	16
16 to 30 days	14	22	12
31 to 45 days	1	7	9
46 to 65 days	0	1	17
66 to 75 days	1	0	1
76+ days	0	0	3

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	3
1 to 5 days	1	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	1	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	36	25
16 to 30 days	1	9
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	23	34
16 to 30 days	8	16
31 to 45 days	5	19
46 to 65 days	3	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Kingsbridge: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	174	84	93
16 to 30 days	22	39	36
31 to 45 days	3	11	22
46 to 65 days	0	1	49
66 to 75 days	0	0	1
76+ days	1	2	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	67	68
1 to 5 days	11	13
6 to 10 days	1	1
11 to 17 days	0	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	94	37
16 to 30 days	5	14
31 to 45 days	1	0
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	38	75
16 to 30 days	12	34
31 to 45 days	4	27
46 to 65 days	2	0
66 to 75 days	1	0
76+ days	1	0

Cash Assistance Data By Center: FY 21 Year to Date

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	103	50	24
16 to 30 days	28	59	44
31 to 45 days	9	32	31
46 to 65 days	2	7	39
66 to 75 days	0	1	1
76+ days	0	0	3

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	58	55
1 to 5 days	12	12
6 to 10 days	2	4
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	86	43
16 to 30 days	3	17
31 to 45 days	2	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	30	30
16 to 30 days	6	23
31 to 45 days	3	16
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	1

Cash Assistance Data By Center: FY 21 Year to Date

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	43	23	21
16 to 30 days	7	14	12
31 to 45 days	2	1	9
46 to 65 days	0	0	10
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	15	10
1 to 5 days	2	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	25	10
16 to 30 days	4	8
31 to 45 days	2	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	7
16 to 30 days	2	3
31 to 45 days	1	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Waverly: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	142	34	40
16 to 30 days	20	34	57
31 to 45 days	2	8	26
46 to 65 days	1	1	40
66 to 75 days	0	0	1
76+ days	0	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	74	69
1 to 5 days	11	11
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	71	27
16 to 30 days	5	16
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	28	31
16 to 30 days	11	28
31 to 45 days	1	18
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	0	1

Cash Assistance Data By Center: FY 21 Year to Date

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1424	980	596
16 to 30 days	250	513	362
31 to 45 days	49	150	253
46 to 65 days	8	31	461
66 to 75 days	2	1	25
76+ days	1	4	46

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	421	381
1 to 5 days	90	124
6 to 10 days	11	10
11 to 17 days	3	2
18+ days	2	4

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1079	519
16 to 30 days	62	222
31 to 45 days	10	2
46 to 65 days	0	5
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	443	535
16 to 30 days	147	383
31 to 45 days	42	263
46 to 65 days	15	0
66 to 75 days	2	0
76+ days	5	3

Cash Assistance Data By Center: FY 21.3

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	3	2
16 to 30 days	0	0	0
31 to 45 days	1	5	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	7	4
16 to 30 days	4	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	6
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21.3

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	10	6	7
16 to 30 days	0	6	2
31 to 45 days	0	0	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	17	7
16 to 30 days	1	3
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	7
16 to 30 days	3	5
31 to 45 days	1	7
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21.3

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	4	1
16 to 30 days	2	0	0
31 to 45 days	0	0	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	5	5
16 to 30 days	0	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	2
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21.3

Crotona: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	0	1
16 to 30 days	0	6	0
31 to 45 days	0	2	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	0
16 to 30 days	0	0
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	1
16 to 30 days	0	2
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21.3

Grand Concourse: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	10	3
16 to 30 days	1	8	3
31 to 45 days	1	2	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	12	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	2
16 to 30 days	1	2
31 to 45 days	1	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 21.3

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	2	1
16 to 30 days	1	0	1
31 to 45 days	1	0	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	3	1
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	2
16 to 30 days	3	1
31 to 45 days	0	5
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21.3

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	8	0
16 to 30 days	3	3	2
31 to 45 days	1	3	1
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	11	7
16 to 30 days	1	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	5
16 to 30 days	0	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21.3

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	1	0
16 to 30 days	0	4	0
31 to 45 days	0	0	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	11	1
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	1
16 to 30 days	0	5
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	3
76+ days	0	0

Cash Assistance Data By Center: FY 21.3

Kingsbridge: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	9	12	6
16 to 30 days	2	18	3
31 to 45 days	1	2	2
46 to 65 days	0	7	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	14	2
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	10
16 to 30 days	0	9
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21.3

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	1	1
16 to 30 days	1	7	0
31 to 45 days	1	1	1
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	2	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	3
16 to 30 days	2	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	1
16 to 30 days	0	0
31 to 45 days	0	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21.3

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	11	2
16 to 30 days	0	1	1
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	4
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	1	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21.3

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	33	58	24
16 to 30 days	10	53	12
31 to 45 days	6	15	9
46 to 65 days	0	7	3
66 to 75 days	0	0	0
76+ days	0	2	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	2	2
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	90	34
16 to 30 days	8	12
31 to 45 days	1	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	18	37
16 to 30 days	8	31
31 to 45 days	2	26
46 to 65 days	0	0
66 to 75 days	0	3
76+ days	1	0

Cash Assistance Data By Center: FY 21 Year to Date

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	25	3
16 to 30 days	1	4	1
31 to 45 days	1	5	1
46 to 65 days	0	0	0
66 to 75 days	0	0	1
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	19	7
16 to 30 days	4	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	1	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	24
16 to 30 days	1	0
31 to 45 days	1	15
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	18	56	11
16 to 30 days	4	20	6
31 to 45 days	1	4	3
46 to 65 days	0	0	1
66 to 75 days	0	0	2
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	1
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	43	16
16 to 30 days	4	3
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	11	42
16 to 30 days	4	22
31 to 45 days	1	13
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	9	5
16 to 30 days	3	4	0
31 to 45 days	0	0	2
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	17	6
16 to 30 days	0	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	10
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Crotona: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	6	10	3
16 to 30 days	2	13	2
31 to 45 days	1	2	2
46 to 65 days	0	0	3
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	23	5
16 to 30 days	0	4
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	2
16 to 30 days	1	6
31 to 45 days	0	3
46 to 65 days	0	5
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Grand Concourse: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	12	16	6
16 to 30 days	5	23	6
31 to 45 days	4	2	6
46 to 65 days	1	0	1
66 to 75 days	0	0	2
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	0
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	27	5
16 to 30 days	1	4
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	16
16 to 30 days	1	14
31 to 45 days	1	10
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 21 Year to Date

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	14	1
16 to 30 days	1	8	3
31 to 45 days	2	2	3
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	1	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	18	8
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	10
16 to 30 days	5	5
31 to 45 days	0	7
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	16	1
16 to 30 days	5	8	3
31 to 45 days	1	3	2
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	15	8
16 to 30 days	4	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	10
16 to 30 days	2	3
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	13	2
16 to 30 days	1	12	0
31 to 45 days	1	0	2
46 to 65 days	0	0	3
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	32	3
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	8
16 to 30 days	0	10
31 to 45 days	0	8
46 to 65 days	0	0
66 to 75 days	0	3
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Kingsbridge: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	18	47	11
16 to 30 days	3	27	4
31 to 45 days	1	7	4
46 to 65 days	0	7	3
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	2
1 to 5 days	0	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	20	6
16 to 30 days	0	4
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	12	34
16 to 30 days	0	18
31 to 45 days	2	6
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	7	11	3
16 to 30 days	4	18	3
31 to 45 days	1	1	2
46 to 65 days	1	0	5
66 to 75 days	0	0	0
76+ days	0	2	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	3
1 to 5 days	3	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	11	6
16 to 30 days	2	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	9
16 to 30 days	1	3
31 to 45 days	0	7
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 21 Year to Date

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	13	2
16 to 30 days	0	1	1
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	4
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	0
16 to 30 days	1	7
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	87	230	48
16 to 30 days	29	138	29
31 to 45 days	13	26	27
46 to 65 days	2	7	19
66 to 75 days	0	0	5
76+ days	0	2	4

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	5	8
1 to 5 days	7	6
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	1	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	227	74
16 to 30 days	15	26
31 to 45 days	1	4
46 to 65 days	0	0
66 to 75 days	1	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	50	165
16 to 30 days	16	88
31 to 45 days	5	71
46 to 65 days	1	5
66 to 75 days	0	3
76+ days	2	0

Quarterly CBCFA Data FY: 21.3

Number of Days from Initial Request to Completed Application

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1299	19	2	0	0	1320
Ongoing Rent	434	9	1	0	0	444
Rent Increase	876	4	1	0	0	881
Establishment of Home	769	9	2	0	0	780
Clothing	65	0	0	0	1	66
Client Share Rent Arrears	1202	20	3	0	0	1225
Miscellaneous	478	9	1	0	0	488
Work Opp & Trans Bens	81	0	0	0	0	81
Moving Expenses	109	0	0	0	0	109
Storage Fees	206	2	0	0	0	208
Grand Total	5519	72	10	0	1	5602

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	94	3	0	0	0	97
Ongoing Rent	39	2	1	0	0	42
Rent Increase	46	0	0	0	0	46
Establishment of Home	54	2	0	0	0	56
Clothing	10	0	0	0	0	10
Client Share Rent Arrears	94	6	2	0	0	102
Miscellaneous	39	6	0	0	0	45
Work Opp & Trans Bens	6	0	0	0	0	6
Moving Expenses	13	0	0	0	0	13
Storage Fees	17	1	0	0	0	18
Subtotal	412	20	3	0	0	435

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	164	2	0	0	0	166
Ongoing Rent	49	1	0	0	0	50
Rent Increase	112	0	0	0	0	112
Establishment of Home	52	1	0	0	0	53
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	153	1	0	0	0	154
Miscellaneous	67	0	0	0	0	67
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	25	0	0	0	0	25
Storage Fees	33	0	0	0	0	33
Subtotal	666	5	0	0	0	671

Quarterly CBCFA Data FY: 21.3

Number of Days from Initial Request to Completed Application

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	63	0	0	0	0	63
Ongoing Rent	30	0	0	0	0	30
Rent Increase	59	2	0	0	0	61
Establishment of Home	37	0	0	0	0	37
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	65	1	0	0	0	66
Miscellaneous	31	0	0	0	0	31
Work Opp & Trans Bens	11	0	0	0	0	11
Moving Expenses	10	0	0	0	0	10
Storage Fees	14	0	0	0	0	14
Subtotal	322	3	0	0	0	325

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	97	0	0	0	0	97
Ongoing Rent	65	0	0	0	0	65
Rent Increase	61	1	0	0	0	62
Establishment of Home	79	0	0	0	0	79
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	88	0	0	0	0	88
Miscellaneous	19	1	0	0	0	20
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	4	0	0	0	0	4
Storage Fees	23	0	0	0	0	23
Subtotal	441	2	0	0	0	443

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	121	1	0	0	0	122
Ongoing Rent	29	0	0	0	0	29
Rent Increase	102	0	0	0	0	102
Establishment of Home	89	0	0	0	0	89
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	142	0	0	0	0	142
Miscellaneous	33	0	0	0	0	33
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	1	0	0	0	0	1
Storage Fees	9	0	0	0	0	9
Subtotal	535	1	0	0	0	536

Quarterly CBCFA Data FY: 21.3

Number of Days from Initial Request to Completed Application

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	128	4	0	0	0	132
Ongoing Rent	41	0	0	0	0	41
Rent Increase	78	1	0	0	0	79
Establishment of Home	54	1	0	0	0	55
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	82	0	0	0	0	82
Miscellaneous	63	0	0	0	0	63
Work Opp & Trans Bens	7	0	0	0	0	7
Moving Expenses	8	0	0	0	0	8
Storage Fees	25	0	0	0	0	25
Subtotal	492	6	0	0	0	498

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	111	3	1	0	0	115
Ongoing Rent	49	1	0	0	0	50
Rent Increase	52	0	1	0	0	53
Establishment of Home	82	2	1	0	0	85
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	112	1	0	0	0	113
Miscellaneous	25	0	0	0	0	25
Work Opp & Trans Bens	8	0	0	0	0	8
Moving Expenses	8	0	0	0	0	8
Storage Fees	27	0	0	0	0	27
Subtotal	480	7	3	0	0	490

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	62	0	0	0	0	62
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	23	0	0	0	0	23
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	32	2	1	0	0	35
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	6	0	0	0	0	6
Storage Fees	1	1	0	0	0	2
Subtotal	130	3	1	0	0	134

Quarterly CBCFA Data FY: 21.3

Number of Days from Initial Request to Completed Application

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	94	0	0	0	0	94
Ongoing Rent	9	0	0	0	0	9
Rent Increase	92	0	0	0	0	92
Establishment of Home	67	0	0	0	0	67
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	122	1	0	0	0	123
Miscellaneous	23	0	0	0	0	23
Work Opp & Trans Bens	14	0	0	0	0	14
Moving Expenses	15	0	0	0	0	15
Storage Fees	14	0	0	0	0	14
Subtotal	452	1	0	0	0	453

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	125	1	0	0	0	126
Ongoing Rent	32	0	0	0	0	32
Rent Increase	123	0	0	0	0	123
Establishment of Home	69	0	0	0	0	69
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	174	1	0	0	0	175
Miscellaneous	74	0	0	0	0	74
Work Opp & Trans Bens	11	0	0	0	0	11
Moving Expenses	11	0	0	0	0	11
Storage Fees	14	0	0	0	0	14
Subtotal	640	2	0	0	0	642

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	117	2	1	0	0	120
Ongoing Rent	48	0	0	0	0	48
Rent Increase	104	0	0	0	0	104
Establishment of Home	72	2	1	0	0	75
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	101	2	1	0	0	104
Miscellaneous	45	0	0	0	0	45
Work Opp & Trans Bens	9	0	0	0	0	9
Moving Expenses	5	0	0	0	0	5
Storage Fees	16	0	0	0	0	16
Subtotal	522	6	3	0	0	531

Quarterly CBCFA Data FY: 21.3

Number of Days from Initial Request to Completed Application

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	30	2	0	0	0	32
Ongoing Rent	24	3	0	0	0	27
Rent Increase	27	0	0	0	0	27
Establishment of Home	15	0	0	0	0	15
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	43	3	0	0	0	46
Miscellaneous	9	0	0	0	0	9
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	1	0	0	0	0	1
Storage Fees	2	0	0	0	0	2

Subtotal	157	8	0	0	0	165
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Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	93	1	0	0	0	94
Ongoing Rent	18	2	0	0	0	20
Rent Increase	20	0	0	0	0	20
Establishment of Home	76	1	0	0	0	77
Clothing	5	0	0	0	1	6
Client Share Rent Arrears	25	4	0	0	0	29
Miscellaneous	18	0	0	0	0	18
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	2	0	0	0	0	2
Storage Fees	11	0	0	0	0	11

Subtotal	270	8	0	0	1	279
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Quarterly CBCFA Data FY: 21.3

Number of Days from Completed Application Approval or Denial

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1,140	160	2	1	0	1,303
Ongoing Rent	396	52	1	0	1	450
Rent Increase	828	32	1	2	2	865
Establishment of Home	642	128	4	0	0	774
Clothing	63	3	0	0	0	66
Client Share Rent Arrears	1,048	139	6	0	3	1,196
Miscellaneous	456	26	1	2	0	485
Work Opp & Trans Bens	65	13	0	0	0	78
Moving Expenses	100	10	0	0	0	110
Storage Fees	200	10	0	0	1	211
Grand Total	4,938	573	15	5	7	5,538

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	96	3	0	0	0	99
Ongoing Rent	38	4	0	0	0	42
Rent Increase	47	1	0	0	0	48
Establishment of Home	53	5	0	0	0	58
Clothing	8	1	0	0	0	9
Client Share Rent Arrears	78	14	2	0	0	94
Miscellaneous	37	5	0	0	0	42
Work Opp & Trans Bens	6	2	0	0	0	8
Moving Expenses	12	1	0	0	0	13
Storage Fees	20	0	0	0	0	20
Subtotal	395	36	2	0	0	433

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	158	6	0	0	0	164
Ongoing Rent	50	1	0	0	0	51
Rent Increase	113	1	0	0	0	114
Establishment of Home	47	2	0	0	0	49
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	154	1	0	0	0	155
Miscellaneous	67	1	0	0	0	68
Work Opp & Trans Bens	3	1	0	0	0	4
Moving Expenses	25	0	0	0	0	25
Storage Fees	33	0	0	0	0	33
Subtotal	657	13	0	0	0	670

Quarterly CBCFA Data FY: 21.3

Number of Days from Completed Application Approval or Denial

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	63	1	0	0	0	64
Ongoing Rent	28	2	0	0	0	30
Rent Increase	61	0	0	1	1	63
Establishment of Home	34	1	0	0	0	35
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	65	4	0	0	0	69
Miscellaneous	30	1	0	0	0	31
Work Opp & Trans Bens	10	0	0	0	0	10
Moving Expenses	10	1	0	0	0	11
Storage Fees	13	0	0	0	1	14
Subtotal	318	10	0	1	2	331

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	81	17	0	0	0	98
Ongoing Rent	60	4	0	0	1	65
Rent Increase	62	2	0	0	0	64
Establishment of Home	62	15	0	0	0	77
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	73	13	0	0	2	88
Miscellaneous	20	0	0	0	0	20
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	5	1	0	0	0	6
Storage Fees	21	1	0	0	0	22
Subtotal	389	53	0	0	3	445

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	110	16	0	0	0	126
Ongoing Rent	25	3	0	0	0	28
Rent Increase	96	3	0	0	1	100
Establishment of Home	80	12	1	0	0	93
Clothing	4	2	0	0	0	6
Client Share Rent Arrears	125	10	1	0	1	137
Miscellaneous	33	1	0	0	0	34
Work Opp & Trans Bens	4	1	0	0	0	5
Moving Expenses	0	1	0	0	0	1
Storage Fees	9	0	0	0	0	9
Subtotal	486	49	2	0	2	539

Quarterly CBCFA Data FY: 21.3

Number of Days from Completed Application Approval or Denial

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	115	20	0	1	0	136
Ongoing Rent	41	6	0	0	0	47
Rent Increase	75	1	0	0	0	76
Establishment of Home	47	13	0	0	0	60
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	70	17	0	0	0	87
Miscellaneous	58	4	0	1	0	63
Work Opp & Trans Bens	4	1	0	0	0	5
Moving Expenses	8	1	0	0	0	9
Storage Fees	24	1	0	0	0	25
Subtotal	449	64	0	2	0	515

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	84	18	1	0	0	103
Ongoing Rent	40	8	0	0	0	48
Rent Increase	45	4	0	0	0	49
Establishment of Home	57	19	1	0	0	77
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	82	19	0	0	0	101
Miscellaneous	22	1	0	0	0	23
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	7	0	0	0	0	7
Storage Fees	26	2	0	0	0	28
Subtotal	373	71	2	0	0	446

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	52	7	1	0	0	60
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	20	3	2	0	0	25
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	32	0	0	1	0	33
Work Opp & Trans Bens	1	2	0	0	0	3
Moving Expenses	6	0	0	0	0	6
Storage Fees	1	0	0	0	0	1
Subtotal	115	12	3	1	0	131

Quarterly CBCFA Data FY: 21.3

Number of Days from Completed Application Approval or Denial

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	84	7	0	0	0	91
Ongoing Rent	7	0	0	0	0	7
Rent Increase	91	0	1	0	0	92
Establishment of Home	60	5	0	0	0	65
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	118	6	1	0	0	125
Miscellaneous	21	1	0	0	0	22
Work Opp & Trans Bens	12	2	0	0	0	14
Moving Expenses	12	2	0	0	0	14
Storage Fees	15	0	0	0	0	15
Subtotal	422	16	2	0	0	440

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	116	11	0	0	0	127
Ongoing Rent	30	0	0	0	0	30
Rent Increase	118	3	0	1	0	122
Establishment of Home	65	8	0	0	0	73
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	159	8	0	0	0	167
Miscellaneous	68	2	0	0	0	70
Work Opp & Trans Bens	9	2	0	0	0	11
Moving Expenses	10	1	0	0	0	11
Storage Fees	14	0	0	0	0	14
Subtotal	596	35	0	1	0	632

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	104	5	0	0	0	109
Ongoing Rent	49	4	1	0	0	54
Rent Increase	92	5	0	0	0	97
Establishment of Home	66	3	0	0	0	69
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	85	13	0	0	0	98
Miscellaneous	48	1	0	0	0	49
Work Opp & Trans Bens	7	2	0	0	0	9
Moving Expenses	3	1	0	0	0	4
Storage Fees	18	0	0	0	0	18
Subtotal	476	34	1	0	0	511

Quarterly CBCFA Data FY: 21.3

Number of Days from Completed Application Approval or Denial

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	21	11	0	0	0	32
Ongoing Rent	14	11	0	0	0	25
Rent Increase	18	5	0	0	0	23
Establishment of Home	9	6	0	0	0	15
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	21	19	0	0	0	40
Miscellaneous	5	5	0	0	0	10
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	2	0	0	0	0	2
Storage Fees	1	0	0	0	0	1
Subtotal	97	57	0	0	0	154

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	56	38	0	0	0	94
Ongoing Rent	13	9	0	0	0	22
Rent Increase	10	7	0	0	0	17
Establishment of Home	42	36	0	0	0	78
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	17	15	2	0	0	34
Miscellaneous	15	4	1	0	0	20
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	0	1	0	0	0	1
Storage Fees	5	6	0	0	0	11
Subtotal	165	116	3	0	0	284

Quarterly CBCFA Data FY: 21.3

Number of Days from Approval to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	689	80	5	0	0	774
Ongoing Rent	148	38	4	2	0	192
Rent Increase	363	127	22	1	0	513
Establishment of Home	461	56	2	0	0	519
Clothing	30	5	0	0	0	35
Client Share Rent Arrears	621	111	5	0	0	737
Miscellaneous	304	40	2	0	0	346
Work Opp & Trans Bens	37	15	2	0	0	54
Moving Expenses	67	2	0	0	0	69
Storage Fees	142	16	1	0	0	159
Grand Total	2,862	490	43	3	0	3,398

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	49	12	2	0	0	63
Ongoing Rent	7	3	0	0	0	10
Rent Increase	12	5	0	0	0	17
Establishment of Home	33	2	0	0	0	35
Clothing	3	1	0	0	0	4
Client Share Rent Arrears	39	7	0	0	0	46
Miscellaneous	22	2	1	0	0	25
Work Opp & Trans Bens	0	3	1	0	0	4
Moving Expenses	7	0	0	0	0	7
Storage Fees	15	1	0	0	0	16
Subtotal	187	36	4	0	0	227

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	76	2	0	0	0	78
Ongoing Rent	21	1	0	0	0	22
Rent Increase	74	0	0	0	0	74
Establishment of Home	33	1	0	0	0	34
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	95	10	0	0	0	105
Miscellaneous	52	4	0	0	0	56
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	17	0	0	0	0	17
Storage Fees	27	4	0	0	0	31
Subtotal	401	22	0	0	0	423

Quarterly CBCFA Data FY: 21.3

Number of Days from Approval to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	52	1	0	0	0	53
Ongoing Rent	18	0	0	0	0	18
Rent Increase	30	1	0	0	0	31
Establishment of Home	27	4	0	0	0	31
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	43	3	0	0	0	46
Miscellaneous	23	0	0	0	0	23
Work Opp & Trans Bens	6	0	0	0	0	6
Moving Expenses	11	1	0	0	0	12
Storage Fees	9	0	0	0	0	9
Subtotal	221	10	0	0	0	231

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	52	8	2	0	0	62
Ongoing Rent	7	12	1	1	0	21
Rent Increase	14	37	11	1	0	63
Establishment of Home	53	6	0	0	0	59
Clothing	3	2	0	0	0	5
Client Share Rent Arrears	46	4	0	0	0	50
Miscellaneous	9	1	0	0	0	10
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	5	0	0	0	0	5
Storage Fees	14	1	0	0	0	15
Subtotal	203	71	14	2	0	290

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	62	12	0	0	0	74
Ongoing Rent	8	3	0	0	0	11
Rent Increase	39	25	2	0	0	66
Establishment of Home	50	9	0	0	0	59
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	71	19	0	0	0	90
Miscellaneous	20	8	0	0	0	28
Work Opp & Trans Bens	2	1	0	0	0	3
Moving Expenses	0	0	0	0	0	0
Storage Fees	5	0	0	0	0	5
Subtotal	260	77	2	0	0	339

Quarterly CBCFA Data FY: 21.3

Number of Days from Approval to Provision of Benefits

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	68	1	0	0	0	69
Ongoing Rent	12	3	0	0	0	15
Rent Increase	20	6	0	0	0	26
Establishment of Home	35	1	0	0	0	36
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	42	6	0	0	0	48
Miscellaneous	47	3	0	0	0	50
Work Opp & Trans Bens	1	2	0	0	0	3
Moving Expenses	5	0	0	0	0	5
Storage Fees	17	2	0	0	0	19
Subtotal	249	24	0	0	0	273

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	38	11	0	0	0	49
Ongoing Rent	9	5	2	1	0	17
Rent Increase	10	3	3	0	0	16
Establishment of Home	29	13	0	0	0	42
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	30	12	2	0	0	44
Miscellaneous	15	1	0	0	0	16
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	2	0	0	0	0	2
Storage Fees	13	4	1	0	0	18
Subtotal	150	49	8	1	0	208

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	55	1	0	0	0	56
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	22	0	0	0	0	22
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	31	2	0	0	0	33
Work Opp & Trans Bens	1	1	1	0	0	3
Moving Expenses	5	0	0	0	0	5
Storage Fees	0	0	0	0	0	0
Subtotal	115	4	1	0	0	120

Quarterly CBCFA Data FY: 21.3

Number of Days from Approval to Provision of Benefits

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	50	8	0	0	0	58
Ongoing Rent	2	2	0	0	0	4
Rent Increase	31	23	2	0	0	56
Establishment of Home	41	7	0	0	0	48
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	66	20	1	0	0	87
Miscellaneous	14	6	0	0	0	20
Work Opp & Trans Bens	9	4	0	0	0	13
Moving Expenses	5	0	0	0	0	5
Storage Fees	10	1	0	0	0	11
Subtotal	230	71	3	0	0	304

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	67	5	0	0	0	72
Ongoing Rent	19	3	0	0	0	22
Rent Increase	61	9	3	0	0	73
Establishment of Home	53	1	0	0	0	54
Clothing	2	1	0	0	0	3
Client Share Rent Arrears	110	10	0	0	0	120
Miscellaneous	34	4	0	0	0	38
Work Opp & Trans Bens	8	0	0	0	0	8
Moving Expenses	8	0	0	0	0	8
Storage Fees	11	0	0	0	0	11
Subtotal	373	33	3	0	0	409

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	73	8	0	0	0	81
Ongoing Rent	32	3	1	0	0	36
Rent Increase	59	15	1	0	0	75
Establishment of Home	49	6	0	0	0	55
Clothing	2	1	0	0	0	3
Client Share Rent Arrears	57	16	2	0	0	75
Miscellaneous	26	5	0	0	0	31
Work Opp & Trans Bens	4	1	0	0	0	5
Moving Expenses	2	0	0	0	0	2
Storage Fees	17	2	0	0	0	19
Subtotal	321	57	4	0	0	382

Quarterly CBCFA Data FY: 21.3

Number of Days from Approval to Provision of Benefits

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	21	2	0	0	0	23
Ongoing Rent	8	1	0	0	0	9
Rent Increase	7	2	0	0	0	9
Establishment of Home	11	0	0	0	0	11
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	16	3	0	0	0	19
Miscellaneous	4	0	1	0	0	5
Work Opp & Trans Bens	2	2	0	0	0	4
Moving Expenses	0	1	0	0	0	1
Storage Fees	0	1	0	0	0	1

Subtotal	69	12	1	0	0	82
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Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	26	9	1	0	0	36
Ongoing Rent	5	2	0	0	0	7
Rent Increase	6	1	0	0	0	7
Establishment of Home	25	6	2	0	0	33
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	6	1	0	0	0	7
Miscellaneous	7	4	0	0	0	11
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	0	0	0	0	0	0
Storage Fees	4	0	0	0	0	4

Subtotal	83	24	3	0	0	110
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Quarterly CBCFA Data FY: 21.3

Number of Days from Completed Application to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	498	253	32	2	0	785
Ongoing Rent	113	70	15	2	0	200
Rent Increase	306	159	41	5	2	513
Establishment of Home	331	173	24	0	0	528
Clothing	28	5	1	0	0	34
Client Share Rent Arrears	467	254	27	1	1	750
Miscellaneous	265	74	5	1	0	345
Work Opp & Trans Bens	21	24	9	1	0	55
Moving Expenses	62	9	0	0	0	71
Storage Fees	131	24	4	1	1	161
Grand Total	2,222	1,045	158	13	4	3,442

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	35	22	6	0	0	63
Ongoing Rent	7	3	2	0	0	12
Rent Increase	13	3	2	0	0	18
Establishment of Home	22	13	1	0	0	36
Clothing	3	1	0	0	0	4
Client Share Rent Arrears	25	15	6	0	0	46
Miscellaneous	19	3	1	1	0	24
Work Opp & Trans Bens	0	2	2	0	0	4
Moving Expenses	6	1	0	0	0	7
Storage Fees	15	0	1	0	0	16
Subtotal	145	63	21	1	0	230

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	63	15	0	0	0	78
Ongoing Rent	17	5	0	0	0	22
Rent Increase	70	4	0	0	0	74
Establishment of Home	29	5	0	0	0	34
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	85	21	0	0	0	106
Miscellaneous	48	7	0	0	0	55
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	15	2	0	0	0	17
Storage Fees	27	4	0	0	0	31
Subtotal	360	63	0	0	0	423

Quarterly CBCFA Data FY: 21.3

Number of Days from Completed Application to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	44	9	0	0	0	53
Ongoing Rent	16	3	0	0	0	19
Rent Increase	26	3	0	0	1	30
Establishment of Home	22	9	0	0	0	31
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	35	11	0	0	0	46
Miscellaneous	21	2	0	0	0	23
Work Opp & Trans Bens	4	2	0	0	0	6
Moving Expenses	11	1	0	0	0	12
Storage Fees	8	0	0	0	1	9
Subtotal	189	40	0	0	2	231

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	32	30	5	1	0	68
Ongoing Rent	7	11	5	1	0	24
Rent Increase	5	35	20	3	0	63
Establishment of Home	33	32	0	0	0	65
Clothing	3	2	0	0	0	5
Client Share Rent Arrears	36	17	0	0	0	53
Miscellaneous	8	3	0	0	0	11
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	4	2	0	0	0	6
Storage Fees	14	3	0	0	0	17
Subtotal	142	135	30	5	0	312

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	42	30	4	0	0	76
Ongoing Rent	7	4	0	0	0	11
Rent Increase	32	32	1	0	1	66
Establishment of Home	32	25	2	0	0	59
Clothing	2	0	1	0	0	3
Client Share Rent Arrears	52	39	0	0	1	92
Miscellaneous	19	9	0	0	0	28
Work Opp & Trans Bens	2	1	1	0	0	4
Moving Expenses	0	0	0	0	0	0
Storage Fees	4	1	0	0	0	5
Subtotal	192	141	9	0	2	344

Quarterly CBCFA Data FY: 21.3

Number of Days from Completed Application to Provision of Benefits

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	48	23	0	0	0	71
Ongoing Rent	6	8	1	0	0	15
Rent Increase	18	6	2	0	0	26
Establishment of Home	23	14	0	0	0	37
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	28	18	2	0	0	48
Miscellaneous	41	8	1	0	0	50
Work Opp & Trans Bens	1	2	0	0	0	3
Moving Expenses	4	1	0	0	0	5
Storage Fees	16	3	0	0	0	19
Subtotal	187	83	6	0	0	276

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	22	22	5	0	0	49
Ongoing Rent	4	8	4	1	0	17
Rent Increase	7	6	2	1	0	16
Establishment of Home	13	22	7	0	0	42
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	9	27	7	1	0	44
Miscellaneous	13	3	0	0	0	16
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	2	0	0	0	0	2
Storage Fees	10	7	1	0	0	18
Subtotal	83	96	26	3	0	208

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	45	9	2	0	0	56
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	16	3	3	0	0	22
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	27	5	0	0	0	32
Work Opp & Trans Bens	0	0	2	1	0	3
Moving Expenses	5	0	0	0	0	5
Storage Fees	0	0	0	0	0	0
Subtotal	94	17	7	1	0	119

Quarterly CBCFA Data FY: 21.3

Number of Days from Completed Application to Provision of Benefits

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	36	23	1	0	0	60
Ongoing Rent	1	3	0	0	0	4
Rent Increase	27	26	3	0	0	56
Establishment of Home	37	11	1	0	0	49
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	52	38	2	0	0	92
Miscellaneous	10	10	0	0	0	20
Work Opp & Trans Bens	6	6	1	0	0	13
Moving Expenses	6	0	0	0	0	6
Storage Fees	8	2	1	0	0	11
Subtotal	185	119	9	0	0	313

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	50	22	0	0	0	72
Ongoing Rent	19	4	0	0	0	23
Rent Increase	53	15	4	1	0	73
Establishment of Home	45	9	0	0	0	54
Clothing	2	1	0	0	0	3
Client Share Rent Arrears	95	23	3	0	0	121
Miscellaneous	33	5	0	0	0	38
Work Opp & Trans Bens	2	6	0	0	0	8
Moving Expenses	7	1	0	0	0	8
Storage Fees	11	0	0	0	0	11
Subtotal	317	86	7	1	0	411

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	57	23	0	1	0	81
Ongoing Rent	25	10	2	0	0	37
Rent Increase	49	21	5	0	0	75
Establishment of Home	38	16	1	0	0	55
Clothing	2	1	0	0	0	3
Client Share Rent Arrears	38	34	3	0	0	75
Miscellaneous	18	12	1	0	0	31
Work Opp & Trans Bens	3	2	0	0	0	5
Moving Expenses	2	0	0	0	0	2
Storage Fees	15	3	0	1	0	19
Subtotal	247	122	12	2	0	383

Quarterly CBCFA Data FY: 21.3

Number of Days from Completed Application to Provision of Benefits

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	13	8	1	0	0	22
Ongoing Rent	3	5	1	0	0	9
Rent Increase	4	4	1	0	0	9
Establishment of Home	8	2	1	0	0	11
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	12	6	2	0	0	20
Miscellaneous	4	1	1	0	0	6
Work Opp & Trans Bens	0	1	3	0	0	4
Moving Expenses	0	1	0	0	0	1
Storage Fees	0	0	1	0	0	1
Subtotal	44	28	11	0	0	83

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	11	17	8	0	0	14
Ongoing Rent	1	6	0	0	0	18
Rent Increase	2	4	1	0	0	27
Establishment of Home	13	12	8	0	0	21
Clothing	3	0	0	0	0	9
Client Share Rent Arrears	0	5	2	0	0	13
Miscellaneous	4	6	1	0	0	16
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	0	0	0	0	0	0
Storage Fees	3	1	0	0	0	4
Subtotal	37	52	20	0	0	109

CBCFA Data: FY 21 Year to Date

Number of Days from Initial Request to Completed Application

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	3163	42	3	0	0	3208
Ongoing Rent	1242	21	1	0	0	1264
Rent Increase	2950	11	4	1	0	2966
Establishment of Home	1775	21	2	0	0	1798
Clothing	247	2	2	0	1	252
Client Share Rent Arrears	3577	48	4	2	0	3631
Miscellaneous	1413	17	4	2	0	1436
Work Opp & Trans Bens	212	2	0	0	0	214
Moving Expenses	296	0	0	0	0	296
Storage Fees	802	7	1	1	0	811

Grand Total	15677	171	21	6	1	15876
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Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	246	5	0	0	0	251
Ongoing Rent	117	3	1	0	0	121
Rent Increase	141	1	3	0	0	145
Establishment of Home	141	3	0	0	0	144
Clothing	28	0	0	0	0	28
Client Share Rent Arrears	253	10	3	1	0	267
Miscellaneous	133	6	0	1	0	140
Work Opp & Trans Bens	21	0	0	0	0	21
Moving Expenses	28	0	0	0	0	28
Storage Fees	60	4	0	0	0	64

Subtotal	1168	32	7	2	0	1209
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Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	444	3	0	0	0	447
Ongoing Rent	129	1	0	0	0	130
Rent Increase	348	0	0	0	0	348
Establishment of Home	148	3	0	0	0	151
Clothing	27	0	0	0	0	27
Client Share Rent Arrears	406	1	0	0	0	407
Miscellaneous	206	0	2	0	0	208
Work Opp & Trans Bens	26	1	0	0	0	27
Moving Expenses	58	0	0	0	0	58
Storage Fees	136	0	0	0	0	136

Subtotal	1928	9	2	0	0	1939
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CBCFA Data: FY 21 Year to Date

Number of Days from Initial Request to Completed Application

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	187	0	0	0	0	187
Ongoing Rent	94	0	0	0	0	94
Rent Increase	227	3	0	0	0	230
Establishment of Home	95	0	0	0	0	95
Clothing	16	0	0	0	0	16
Client Share Rent Arrears	222	1	0	0	0	223
Miscellaneous	93	0	0	0	0	93
Work Opp & Trans Bens	20	0	0	0	0	20
Moving Expenses	31	0	0	0	0	31
Storage Fees	44	0	0	0	0	44

Subtotal	1029	4	0	0	0	1033
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Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	231	1	0	0	0	232
Ongoing Rent	130	1	0	0	0	131
Rent Increase	242	1	0	0	0	243
Establishment of Home	184	0	0	0	0	184
Clothing	18	0	1	0	0	19
Client Share Rent Arrears	294	2	0	0	0	296
Miscellaneous	86	1	0	0	0	87
Work Opp & Trans Bens	8	0	0	0	0	8
Moving Expenses	10	0	0	0	0	10
Storage Fees	71	1	0	0	0	72

Subtotal	1274	7	1	0	0	1282
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Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	264	2	0	0	0	266
Ongoing Rent	99	0	0	0	0	99
Rent Increase	403	0	0	0	0	403
Establishment of Home	185	0	0	0	0	185
Clothing	23	0	0	0	0	23
Client Share Rent Arrears	473	0	0	0	0	473
Miscellaneous	109	0	0	0	0	109
Work Opp & Trans Bens	22	0	0	0	0	22
Moving Expenses	9	0	0	0	0	9
Storage Fees	39	0	0	0	0	39

Subtotal	1626	2	0	0	0	1628
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CBCFA Data: FY 21 Year to Date

Number of Days from Initial Request to Completed Application

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	291	8	0	0	0	299
Ongoing Rent	122	0	0	0	0	122
Rent Increase	219	2	0	1	0	222
Establishment of Home	94	2	0	0	0	96
Clothing	26	0	0	0	0	26
Client Share Rent Arrears	274	4	0	1	0	279
Miscellaneous	159	1	0	0	0	160
Work Opp & Trans Bens	10	1	0	0	0	11
Moving Expenses	33	0	0	0	0	33
Storage Fees	77	0	0	0	0	77
Subtotal	1305	18	0	2	0	1325

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	235	3	1	0	0	239
Ongoing Rent	157	4	0	0	0	161
Rent Increase	169	1	1	0	0	171
Establishment of Home	177	2	1	0	0	180
Clothing	19	0	0	0	0	19
Client Share Rent Arrears	307	8	0	0	0	315
Miscellaneous	75	0	0	0	0	75
Work Opp & Trans Bens	13	0	0	0	0	13
Moving Expenses	16	0	0	0	0	16
Storage Fees	98	1	0	0	0	99
Subtotal	1266	19	3	0	0	1288

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	151	4	0	0	0	155
Ongoing Rent	3	0	0	0	0	3
Rent Increase	0	0	0	0	0	0
Establishment of Home	44	2	0	0	0	46
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	3	0	0	0	0	3
Miscellaneous	92	4	1	0	0	97
Work Opp & Trans Bens	9	0	0	0	0	9
Moving Expenses	14	0	0	0	0	14
Storage Fees	14	1	0	0	0	15
						0
Subtotal	333	11	1	0	0	345

CBCFA Data: FY 21 Year to Date

Number of Days from Initial Request to Completed Application

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	213	0	0	0	0	213
Ongoing Rent	40	0	0	0	0	40
Rent Increase	299	1	0	0	0	300
Establishment of Home	141	1	0	0	0	142
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	379	3	0	0	0	382
Miscellaneous	71	0	0	0	0	71
Work Opp & Trans Bens	32	0	0	0	0	32
Moving Expenses	29	0	0	0	0	29
Storage Fees	48	0	0	0	0	48
Subtotal	1264	5	0	0	0	1269

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	305	2	1	0	0	308
Ongoing Rent	95	0	0	0	0	95
Rent Increase	434	0	0	0	0	434
Establishment of Home	161	0	0	0	0	161
Clothing	23	0	0	0	0	23
Client Share Rent Arrears	509	2	0	0	0	511
Miscellaneous	197	1	0	0	0	198
Work Opp & Trans Bens	30	0	0	0	0	30
Moving Expenses	35	0	0	0	0	35
Storage Fees	90	0	0	1	0	91
Subtotal	1879	5	1	1	0	1886

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	322	6	1	0	0	329
Ongoing Rent	169	5	0	0	0	174
Rent Increase	359	1	0	0	0	360
Establishment of Home	201	3	1	0	0	205
Clothing	23	1	1	0	0	25
Client Share Rent Arrears	308	7	1	0	0	316
Miscellaneous	135	2	1	1	0	139
Work Opp & Trans Bens	11	0	0	0	0	11
Moving Expenses	20	0	0	0	0	20
Storage Fees	81	0	1	0	0	82
Subtotal	1629	25	6	1	0	1661

CBCFA Data: FY 21 Year to Date

Number of Days from Initial Request to Completed Application

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	80	6	0	0	0	86
Ongoing Rent	43	3	0	0	0	46
Rent Increase	53	0	0	0	0	53
Establishment of Home	39	3	0	0	0	42
Clothing	10	0	0	0	0	10
Client Share Rent Arrears	70	4	0	0	0	74
Miscellaneous	19	2	0	0	0	21
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	5	0	0	0	0	5
Storage Fees	8	0	0	0	0	8
Subtotal	332	18	0	0	0	350

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	194	2	0	0	0	196
Ongoing Rent	44	4	0	0	0	48
Rent Increase	56	1	0	0	0	57
Establishment of Home	165	2	0	0	0	167
Clothing	19	1	0	0	1	21
Client Share Rent Arrears	79	6	0	0	0	85
Miscellaneous	38	0	0	0	0	38
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	8	0	0	0	0	8
Storage Fees	36	0	0	0	0	36
						0
Subtotal	644	16	0	0	1	661

CBCFA Data: FY 21 Year to Date

Number of Days from Completed Application to Approval or Denial

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	2,770	332	7	4	0	3,113
Ongoing Rent	1,131	109	6	0	2	1,248
Rent Increase	2,827	87	6	6	2	2,928
Establishment of Home	1,486	240	8	1	0	1,735
Clothing	229	16	0	1	0	246
Client Share Rent Arrears	3,232	301	15	4	3	3,555
Miscellaneous	1,347	61	3	2	0	1,413
Work Opp & Trans Bens	166	39	0	0	0	205
Moving Expenses	264	23	0	0	0	287
Storage Fees	771	32	3	0	1	807
Grand Total	14,223	1,240	48	18	8	15,537

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	224	16	0	0	0	240
Ongoing Rent	106	11	0	0	0	117
Rent Increase	135	2	0	1	0	138
Establishment of Home	119	16	0	0	0	135
Clothing	26	1	0	0	0	27
Client Share Rent Arrears	220	31	2	0	0	253
Miscellaneous	130	8	0	0	0	138
Work Opp & Trans Bens	17	3	0	0	0	20
Moving Expenses	26	2	0	0	0	28
Storage Fees	62	2	0	0	0	64
Subtotal	1,065	92	2	1	0	1,160

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	418	19	1	0	0	438
Ongoing Rent	131	1	0	0	0	132
Rent Increase	341	2	1	0	0	344
Establishment of Home	138	7	1	0	0	146
Clothing	27	0	0	0	0	27
Client Share Rent Arrears	402	2	1	0	0	405
Miscellaneous	205	1	0	0	0	206
Work Opp & Trans Bens	22	6	0	0	0	28
Moving Expenses	57	0	0	0	0	57
Storage Fees	136	0	0	0	0	136
Subtotal	1,877	38	4	0	0	1,919

CBCFA Data: FY 21 Year to Date

Number of Days from Completed Application Approval or Denial

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	181	4	0	0	0	185
Ongoing Rent	87	6	0	0	0	93
Rent Increase	223	5	0	1	1	230
Establishment of Home	89	2	0	0	0	91
Clothing	16	0	0	0	0	16
Client Share Rent Arrears	211	10	0	0	0	221
Miscellaneous	92	1	0	0	0	93
Work Opp & Trans Bens	16	2	0	0	0	18
Moving Expenses	29	2	0	0	0	31
Storage Fees	43	0	0	0	1	44
Subtotal	987	32	0	1	2	1,022

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	194	32	0	1	0	227
Ongoing Rent	118	11	0	0	1	130
Rent Increase	240	5	0	0	0	245
Establishment of Home	148	28	0	0	0	176
Clothing	14	4	0	0	0	18
Client Share Rent Arrears	267	27	0	0	2	296
Miscellaneous	82	4	0	0	0	86
Work Opp & Trans Bens	7	2	0	0	0	9
Moving Expenses	8	2	0	0	0	10
Storage Fees	68	3	0	0	0	71
Subtotal	1,146	118	0	1	3	1,268

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	231	29	0	0	0	260
Ongoing Rent	91	7	0	0	0	98
Rent Increase	389	11	0	0	1	401
Establishment of Home	159	18	1	0	0	178
Clothing	19	4	0	0	0	23
Client Share Rent Arrears	423	42	1	0	1	467
Miscellaneous	105	6	0	0	0	111
Work Opp & Trans Bens	17	4	0	0	0	21
Moving Expenses	8	1	0	0	0	9
Storage Fees	40	0	0	0	0	40
Subtotal	1,482	122	2	0	2	1,608

CBCFA Data: FY 21 Year to Date

Number of Days from Completed Application Approval or Denial

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	261	30	0	1	0	292
Ongoing Rent	108	9	0	0	1	118
Rent Increase	212	4	0	1	0	217
Establishment of Home	80	16	0	0	0	96
Clothing	26	0	0	0	0	26
Client Share Rent Arrears	244	28	0	0	0	272
Miscellaneous	145	9	0	1	0	155
Work Opp & Trans Bens	9	2	0	0	0	11
Moving Expenses	31	1	0	0	0	32
Storage Fees	76	2	0	0	0	78
Subtotal	1,192	101	0	3	1	1,297

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	179	42	4	1	0	226
Ongoing Rent	129	23	2	0	0	154
Rent Increase	144	17	3	1	0	165
Establishment of Home	129	37	3	0	0	169
Clothing	16	1	0	1	0	18
Client Share Rent Arrears	249	41	4	2	0	296
Miscellaneous	68	6	1	0	0	75
Work Opp & Trans Bens	8	1	0	0	0	9
Moving Expenses	14	1	0	0	0	15
Storage Fees	88	8	2	0	0	98
Subtotal	1,024	177	19	5	0	1,225

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	142	8	1	0	0	151
Ongoing Rent	3	0	0	0	0	3
Rent Increase	0	0	0	0	0	0
Establishment of Home	40	4	2	0	0	46
Clothing	2	1	0	0	0	3
Client Share Rent Arrears	3	0	0	0	0	3
Miscellaneous	89	3	0	1	0	93
Work Opp & Trans Bens	4	4	0	0	0	8
Moving Expenses	12	1	0	0	0	13
Storage Fees	14	0	0	0	0	14
Subtotal	309	21	3	1	0	334

CBCFA Data: FY 21 Year to Date

Number of Days from Completed Application Approval or Denial

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	188	15	0	1	0	204
Ongoing Rent	35	1	0	0	0	36
Rent Increase	295	3	1	0	0	299
Establishment of Home	127	8	1	1	0	137
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	366	11	1	0	0	378
Miscellaneous	65	2	0	0	0	67
Work Opp & Trans Bens	26	5	0	0	0	31
Moving Expenses	24	3	0	0	0	27
Storage Fees	47	1	0	0	0	48
Subtotal	1,185	49	3	2	0	1,239

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	269	31	1	0	0	301
Ongoing Rent	90	1	0	0	0	91
Rent Increase	421	6	0	2	0	429
Establishment of Home	139	19	0	0	0	158
Clothing	22	0	0	0	0	22
Client Share Rent Arrears	472	25	2	2	0	501
Miscellaneous	188	3	1	0	0	192
Work Opp & Trans Bens	22	7	0	0	0	29
Moving Expenses	30	4	0	0	0	34
Storage Fees	88	3	0	0	0	91
Subtotal	1,741	99	4	4	0	1,848

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	304	14	0	0	0	318
Ongoing Rent	173	7	2	0	0	182
Rent Increase	342	15	0	0	0	357
Establishment of Home	191	8	0	0	0	199
Clothing	23	0	0	0	0	23
Client Share Rent Arrears	288	24	0	0	0	312
Miscellaneous	134	5	0	0	0	139
Work Opp & Trans Bens	9	2	0	0	0	11
Moving Expenses	16	3	0	0	0	19
Storage Fees	80	3	0	0	0	83
Subtotal	1,560	81	2	0	0	1,643

CBCFA Data: FY 21 Year to Date

Number of Days from Completed Application Approval or Denial

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	60	21	0	0	0	81
Ongoing Rent	31	13	1	0	0	45
Rent Increase	41	8	0	0	0	49
Establishment of Home	28	12	0	0	0	40
Clothing	9	1	0	0	0	10
Client Share Rent Arrears	43	25	0	0	0	68
Miscellaneous	14	6	0	0	0	20
Work Opp & Trans Bens	4	1	0	0	0	5
Moving Expenses	5	0	0	0	0	5
Storage Fees	5	1	1	0	0	7

Subtotal	240	88	2	0	0	330
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Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	119	71	0	0	0	190
Ongoing Rent	29	19	1	0	0	49
Rent Increase	44	9	1	0	0	54
Establishment of Home	99	65	0	0	0	164
Clothing	17	4	0	0	0	21
Client Share Rent Arrears	44	35	4	0	0	83
Miscellaneous	30	7	1	0	0	38
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	4	3	0	0	0	7
Storage Fees	24	9	0	0	0	33

Subtotal	415	222	7	0	0	644
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CBCFA Data: FY 21 Year to Date

Number of Days from Approval to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1,618	221	23	1	0	1,863
Ongoing Rent	363	111	21	8	0	503
Rent Increase	1,070	463	115	17	1	1,666
Establishment of Home	1,015	149	18	0	0	1,182
Immigration Status	76	15	1	0	0	92
Clothing	1,909	357	50	3	1	2,320
Client Share Rent Arrears	860	123	10	1	0	994
Miscellaneous	94	25	10	0	1	130
Work Opp & Trans Bens	166	15	2	0	0	183
Moving Expenses	530	72	7	1	0	610
Storage Fees	0	0	0	0	0	0
Grand Total	7,701	1,551	257	31	3	9,543

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	117	22	2	0	0	141
Ongoing Rent	20	6	0	0	0	26
Rent Increase	35	7	1	1	0	44
Establishment of Home	78	6	0	0	0	84
Clothing	5	2	0	0	0	7
Client Share Rent Arrears	109	16	0	0	0	125
Miscellaneous	76	8	1	0	0	85
Work Opp & Trans Bens	3	4	1	0	0	8
Moving Expenses	15	1	1	0	0	17
Storage Fees	41	6	0	0	0	47
Subtotal	499	78	6	1	0	584

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	209	12	0	0	0	221
Ongoing Rent	59	6	0	0	0	65
Rent Increase	216	23	0	0	0	239
Establishment of Home	88	7	0	0	0	95
Clothing	10	1	0	0	0	11
Client Share Rent Arrears	256	30	0	0	1	287
Miscellaneous	147	15	0	0	0	162
Work Opp & Trans Bens	17	1	0	0	0	18
Moving Expenses	37	2	0	0	0	39
Storage Fees	105	16	0	0	0	121
Subtotal	1,144	113	0	0	1	1,258

CBCFA Data: FY 21 Year to Date

Number of Days from Approval to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	137	1	0	0	0	138
Ongoing Rent	46	2	0	0	0	48
Rent Increase	90	16	0	0	0	106
Establishment of Home	68	6	0	0	0	74
Clothing	7	2	0	0	0	9
Client Share Rent Arrears	146	14	0	0	0	160
Miscellaneous	70	5	0	0	0	75
Work Opp & Trans Bens	9	2	0	0	0	11
Moving Expenses	23	2	0	0	0	25
Storage Fees	32	0	0	0	0	32
Subtotal	628	50	0	0	0	678

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	118	19	3	1	0	141
Ongoing Rent	14	24	8	6	0	52
Rent Increase	30	115	55	8	0	208
Establishment of Home	117	15	0	0	0	132
Clothing	6	2	0	0	0	8
Client Share Rent Arrears	174	18	0	0	0	192
Miscellaneous	45	7	1	0	0	53
Work Opp & Trans Bens	4	1	0	0	0	5
Moving Expenses	9	0	0	0	0	9
Storage Fees	49	5	0	0	0	54
Subtotal	566	206	67	15	0	854

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	123	24	0	0	0	147
Ongoing Rent	25	8	0	0	0	33
Rent Increase	105	90	2	0	0	197
Establishment of Home	100	17	0	0	0	117
Clothing	10	1	0	0	0	11
Client Share Rent Arrears	252	70	1	0	0	323
Miscellaneous	59	20	0	0	0	79
Work Opp & Trans Bens	12	2	0	0	0	14
Moving Expenses	4	1	0	0	0	5
Storage Fees	18	3	0	0	0	21
Subtotal	708	236	3	0	0	947

CBCFA Data: FY 21 Year to Date

Number of Days from Approval to Provision of Benefits

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	145	15	0	0	0	160
Ongoing Rent	18	7	5	1	0	31
Rent Increase	28	37	12	3	0	80
Establishment of Home	62	5	1	0	0	68
Clothing	7	1	0	0	0	8
Client Share Rent Arrears	133	21	9	2	0	165
Miscellaneous	96	14	2	1	0	113
Work Opp & Trans Bens	3	2	1	0	1	7
Moving Expenses	20	1	0	0	0	21
Storage Fees	54	9	0	0	0	63

Subtotal	566	112	30	7	1	716
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Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	95	25	2	0	0	122
Ongoing Rent	31	12	4	1	0	48
Rent Increase	32	8	4	1	0	45
Establishment of Home	77	20	3	0	0	100
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	111	35	12	0	0	158
Miscellaneous	39	4	1	0	0	44
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	6	1	0	0	0	7
Storage Fees	55	7	3	0	0	65

Subtotal	456	112	29	2	0	599
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Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	134	3	1	0	0	138
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	42	0	0	0	0	42
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	1	0	1	0	0	2
Miscellaneous	89	4	0	0	0	93
Work Opp & Trans Bens	1	2	1	0	0	4
Moving Expenses	12	1	0	0	0	13
Storage Fees	13	2	0	0	0	15

Subtotal	294	12	3	0	0	309
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CBCFA Data: FY 21 Year to Date

Number of Days from Approval to Provision of Benefits

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	102	18	2	0	0	122
Ongoing Rent	7	8	1	0	0	16
Rent Increase	77	61	20	1	0	159
Establishment of Home	88	15	0	0	0	103
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	185	55	13	1	0	254
Miscellaneous	39	10	0	0	0	49
Work Opp & Trans Bens	15	6	4	0	0	25
Moving Expenses	7	0	1	0	0	8
Storage Fees	24	5	0	0	0	29
Subtotal	551	178	41	2	0	772

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	163	10	0	0	0	173
Ongoing Rent	36	9	1	0	0	46
Rent Increase	202	32	12	1	1	248
Establishment of Home	106	6	0	0	0	112
Clothing	5	3	0	0	0	8
Client Share Rent Arrears	309	33	5	0	0	347
Miscellaneous	106	12	2	0	0	120
Work Opp & Trans Bens	19	1	0	0	0	20
Moving Expenses	23	1	0	0	0	24
Storage Fees	54	5	1	0	0	60
Subtotal	1023	112	21	1	1	1,158

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	211	16	0	0	0	227
Ongoing Rent	97	17	1	0	0	115
Rent Increase	239	58	4	1	0	302
Establishment of Home	136	13	1	0	0	150
Clothing	6	2	0	0	0	8
Client Share Rent Arrears	201	39	3	0	0	243
Miscellaneous	75	13	0	0	0	88
Work Opp & Trans Bens	6	1	0	0	0	7
Moving Expenses	10	1	0	0	0	11
Storage Fees	68	11	0	0	0	79
Subtotal	1049	171	9	1	0	1,230

CBCFA Data: FY 21 Year to Date**Number of Days from Approval to Provision of Benefits****Staten Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	31	18	1	0	0	50
Ongoing Rent	5	5	1	0	0	11
Rent Increase	7	6	2	0	0	15
Establishment of Home	18	7	1	0	0	26
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	23	13	3	0	0	39
Miscellaneous	8	1	1	0	0	10
Work Opp & Trans Bens	0	2	3	0	0	5
Moving Expenses	0	2	0	0	0	2
Storage Fees	3	0	1	1	0	5

Subtotal	96	54	13	1	0	164
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Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	33	38	12	0	0	83
Ongoing Rent	5	7	0	0	0	12
Rent Increase	9	10	3	1	0	23
Establishment of Home	35	32	12	0	0	79
Clothing	5	1	1	0	0	7
Client Share Rent Arrears	9	13	3	0	0	25
Miscellaneous	11	10	2	0	0	23
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	0	2	0	0	0	2
Storage Fees	14	3	2	0	0	19

Subtotal	121	117	35	1	0	274
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CBCFA Data: FY 21 Year to Date

Number of Days from Completed Application to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1,249	568	72	3	0	1,892
Ongoing Rent	295	163	44	13	1	516
Rent Increase	946	530	171	27	4	1,678
Establishment of Home	761	386	44	2	0	1,193
Immigration Status	72	17	2	0	0	91
Clothing	1,578	667	101	11	2	2,359
Client Share Rent Arrears	776	195	16	4	0	991
Miscellaneous	58	57	17	1	1	134
Work Opp & Trans Bens	153	30	3	0	0	186
Moving Expenses	490	103	16	2	1	612
Storage Fees	0	0	0	0	0	0
Grand Total	6,378	2,716	486	63	9	9,652

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	80	52	9	0	0	141
Ongoing Rent	15	10	3	0	0	28
Rent Increase	34	7	3	2	0	46
Establishment of Home	52	32	1	0	0	85
Clothing	5	2	0	0	0	7
Client Share Rent Arrears	79	39	8	0	0	126
Miscellaneous	68	14	1	1	0	84
Work Opp & Trans Bens	1	6	2	0	0	9
Moving Expenses	13	3	1	0	0	17
Storage Fees	36	10	1	0	0	47
Subtotal	383	175	29	3	0	590

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	164	56	1	0	0	221
Ongoing Rent	50	15	0	0	0	65
Rent Increase	208	32	0	1	0	241
Establishment of Home	71	22	1	0	0	94
Clothing	10	1	0	0	0	11
Client Share Rent Arrears	233	53	1	0	1	288
Miscellaneous	137	21	0	0	0	158
Work Opp & Trans Bens	13	5	0	0	0	18
Moving Expenses	35	4	0	0	0	39
Storage Fees	102	18	0	0	0	120
Subtotal	1023	227	3	1	1	1,255

CBCFA Data: FY 21 Year to Date

Number of Days from Completed Application to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	123	15	0	0	0	138
Ongoing Rent	41	7	1	0	0	49
Rent Increase	77	28	0	0	1	106
Establishment of Home	63	11	0	0	0	74
Clothing	7	2	0	0	0	9
Client Share Rent Arrears	127	33	0	0	0	160
Miscellaneous	67	8	0	0	0	75
Work Opp & Trans Bens	5	6	0	0	0	11
Moving Expenses	23	2	0	0	0	25
Storage Fees	31	0	0	0	1	32
Subtotal	564	112	1	0	2	679

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	73	67	11	2	0	153
Ongoing Rent	12	19	16	8	0	55
Rent Increase	12	102	80	14	0	208
Establishment of Home	66	72	0	0	0	138
Clothing	5	2	0	0	0	7
Client Share Rent Arrears	145	62	0	0	0	207
Miscellaneous	40	14	1	0	0	55
Work Opp & Trans Bens	3	1	1	0	0	5
Moving Expenses	6	4	0	0	0	10
Storage Fees	46	11	0	0	0	57
Subtotal	408	354	109	24	0	895

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	92	52	6	0	0	150
Ongoing Rent	16	19	0	0	0	35
Rent Increase	94	102	6	0	1	203
Establishment of Home	72	42	3	0	0	117
Clothing	8	2	1	0	0	11
Client Share Rent Arrears	204	118	2	0	1	325
Miscellaneous	57	22	0	0	0	79
Work Opp & Trans Bens	11	4	1	0	0	16
Moving Expenses	3	2	0	0	0	5
Storage Fees	14	7	0	0	0	21
Subtotal	571	370	19	0	2	962

CBCFA Data: FY 21 Year to Date

Number of Days from Completed Application to Provision of Benefits

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	110	50	4	0	0	164
Ongoing Rent	10	11	8	1	1	31
Rent Increase	24	32	20	3	1	80
Establishment of Home	42	24	3	0	0	69
Clothing	7	1	0	0	0	8
Client Share Rent Arrears	111	37	14	4	0	166
Miscellaneous	83	22	6	1	0	112
Work Opp & Trans Bens	3	2	1	0	1	7
Moving Expenses	18	3	0	0	0	21
Storage Fees	52	8	2	0	0	62
Subtotal	460	190	58	9	3	720

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	51	55	16	0	0	122
Ongoing Rent	17	22	8	2	0	49
Rent Increase	26	12	6	2	0	46
Establishment of Home	41	44	14	1	0	100
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	66	60	29	4	0	159
Miscellaneous	33	9	1	1	0	44
Work Opp & Trans Bens	2	3	0	0	0	5
Moving Expenses	6	1	0	0	0	7
Storage Fees	44	16	5	0	0	65
Subtotal	291	222	79	10	0	602

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	118	17	3	0	0	138
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	34	5	3	0	0	42
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	1	0	1	0	0	2
Miscellaneous	79	12	0	1	0	92
Work Opp & Trans Bens	1	1	2	1	0	5
Moving Expenses	11	1	1	0	0	13
Storage Fees	13	1	0	0	0	14
						0
Subtotal	259	37	10	2	0	308

CBCFA Data: FY 21 Year to Date

Number of Days from Completed Application to Provision of Benefits

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	66	54	7	0	0	127
Ongoing Rent	5	7	3	1	0	16
Rent Increase	69	66	24	1	0	160
Establishment of Home	64	38	3	0	0	105
Clothing	6	1	0	0	0	7
Client Share Rent Arrears	161	78	22	2	0	263
Miscellaneous	35	16	0	0	0	51
Work Opp & Trans Bens	7	11	7	0	0	25
Moving Expenses	8	1	1	0	0	10
Storage Fees	20	7	2	0	0	29
						0
Subtotal	441	279	69	4	0	793

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	132	44	2	0	0	178
Ongoing Rent	35	10	1	1	0	47
Rent Increase	187	41	17	2	1	248
Establishment of Home	90	22	2	0	0	114
Clothing	5	3	0	0	0	8
Client Share Rent Arrears	269	74	13	0	0	356
Miscellaneous	97	20	3	0	0	120
Work Opp & Trans Bens	8	12	0	0	0	20
Moving Expenses	21	3	0	0	0	24
Storage Fees	54	5	2	0	0	61
Subtotal	898	234	40	3	1	1,176

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	176	50	0	1	0	227
Ongoing Rent	84	31	3	0	0	118
Rent Increase	199	92	10	1	0	302
Establishment of Home	113	35	1	1	0	150
Clothing	6	2	0	0	0	8
Client Share Rent Arrears	150	87	5	1	0	243
Miscellaneous	61	26	1	0	0	88
Work Opp & Trans Bens	4	3	0	0	0	7
Moving Expenses	9	2	0	0	0	11
Storage Fees	61	17	1	1	0	80
						0
Subtotal	863	345	21	5	0	1,234

CBCFA Data: FY 21 Year to Date**Number of Days from Completed Application to Provision of Benefits****Staten Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	31	18	1	0	0	50
Ongoing Rent	5	5	1	0	0	11
Rent Increase	7	6	2	0	0	15
Establishment of Home	18	7	1	0	0	26
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	23	13	3	0	0	39
Miscellaneous	8	1	1	0	0	10
Work Opp & Trans Bens	0	2	3	0	0	5
Moving Expenses	0	2	0	0	0	2
Storage Fees	3	0	1	1	0	5
Subtotal	96	54	13	1	0	164

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	33	38	12	0	0	14
Ongoing Rent	5	7	0	0	0	18
Rent Increase	9	10	3	1	0	27
Establishment of Home	35	32	12	0	0	21
Clothing	5	1	1	0	0	9
Client Share Rent Arrears	9	13	3	0	0	13
Miscellaneous	11	10	2	0	0	16
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	0	2	0	0	0	2
Storage Fees	14	3	2	0	0	19
Subtotal	121	117	35	1	0	274

HOUSING SERVICES

	Active Cases @ FY 21.3	Capacity (units)	Capacity (%)
<u>Emergency Housing Occupancy</u>			
Commercial MOU/SRO Hotels			
Family	399	439	90.9%
Single	2,186	2,749	79.5%
Subtotal	2,354	3,188	73.8%
Transitional Congregate Facility	745	874	85.2%
<u>Non-Emergency Supported Housing Occupancy</u>			
Scatter Site	2,458	2,636	93.2%
Permanent Congregate facility	2,428	2,554	95.1%
Total	7,985	9,252	86.3%

FY 21.3	Requests	Referrals	Placements
<u>Emergency Housing Activity</u>			
Commercial MOU/SRO Hotels	2,060	1,163	868
Transitional Congregate Facilities		650	492
<u>Non-Emergency Supported Housing Activity</u>			
Scatter Site I	722	256	19
Permanent Congregate Facilities		315	34
Total	2,782	2,384	1,413

FY 21 Year to Date	Requests	Referrals	Placements
<u>Emergency Housing Activity</u>			
Commercial MOU/SRO Hotels	6,832	4,731	3,372
Transitional Congregate Facilities		1,971	2,122
<u>Non-Emergency Supported Housing Activity</u>			
Scatter Site I	2,055	620	82
Permanent Congregate Facilities		834	130
Total	8,887	8,156	5,706

Additional Housing Data: FY 21.3**FY 21.3**

Number of Commercial SRO Facilities	172 facilities / 2888 units
Number of Transitional Housing Providers	17 facilities / 840 units
Emergency Housing Facilities Inspected ⁹	0
Average Length of Stay (number of days) for Emergency Placements ¹⁰	221.6
Number of facilities used to provide emergency shelter placed on non-referral status	0
Number of facilities used to provide emergency shelter placed on discontinuance of use status	0

⁹ To protect the health and safety of both residents and HRA staff during the COVID -19 pandemic, onsite visits to housing facilities have been reserved for emergency situations. However, HASA has remained in regular contact with all SRO operators to monitor the conditions at all facilities remotely.

¹⁰ Average length of stay is based on exit date minus entry date.

Quarterly Emergency Housing Data *
FY 21.3

Center	Referrals (Referrals to an emergency housing facility)	Placements (Indicates placements of at least one night in an emergency housing facility)
Amsterdam	172	117
Brownsville	91	69
Coney Island	71	52
Crotona	108	81
Grand Concourse	208	162
Greenwood	118	88
Hamilton	140	105
Housing Placement Unit	82	60
Jerome	152	119
Kingsbridge	183	133
Queensboro	100	72
Serviceline	210	175
Staten Island	29	21
Waverly	149	106
Total	1,813	1,360

* Of those clients that were referred to a facility and were not placed, the vast majority are no-shows.

Non-Emergency Housing Data: Number of Days from Approval to Placement

FY 21.3

Center	0-15 days	16-30 days	31-45 days	46-75 days	76-100 days	101+ days	Total
Amsterdam	5	2	1	1	1	3	13
Brownsville	2	2	0	0	0	7	11
Coney Island	2	3	1	0	1	1	8
Crotona	2	0	1	1	0	1	5
Grand Concourse	3	3	2	2	1	2	13
Greenwood	4	0	1	2	0	2	9
Hamilton	0	1	3	3	0	6	13
Housing Placement Unit	2	2	0	1	0	1	6
Jerome	3	0	1	0	2	2	8
Kingsbridge	2	0	0	3	2	2	9
Queensboro	3	1	0	0	1	4	9
Serviceline	0	0	0	0	0	0	0
Staten Island	0	0	0	0	0	1	1
Waverly	3	4	1	0	1	3	12
Total	31	18	11	13	9	35	117

VOCATIONAL REHABILITATION ACTIVITY **

Vocational Rehabilitation Services Program:	FY 21.3	FY 21
Computer Training	0	0
Individual Counseling Sessions	0	0
Job Club	0	0
Skills Day Sessions	0	0
Work Readiness Group	0	0

Clients With Earned Income ¹¹

FY 21.3 End

1,395

** Due to COVID-19 restrictions Vocational and Rehabilitation Services have been suspended.

¹¹ This number reflects all active Cash Assistance cases budgeted for income.

Field Operations Staff

Total Number of Staff at End of FY 21.3

Center	Case Manager	Eligibility Specialist	PAA I	PAA II	PAA III	Sup I	Sup II	Sup III	Total Staff
Amsterdam	51	10	1	1	0	7	3	0	73
Brownsville	74	15	3	4	0	14	3	0	113
Coney Island	47	8	3	2	0	8	2	0	70
Crotona	44	11	0	2	0	9	3	0	69
Grand Concourse	57	12	2	1	0	10	1	0	83
Greenwood	57	15	3	2	0	11	4	1	93
Hamilton	52	12	3	3	0	10	1	0	81
Housing Placement Unit	14	1	1	5	1	1	1	0	24
Jerome	45	9	3	2	0	9	3	0	71
Kingsbridge	85	21	3	3	0	17	5	0	134
Queensboro	57	14	2	3	0	9	4	0	89
Serviceline	15	2	1	0	0	1	1	0	20
Staten Island	11	3	2	1	0	3	1	0	21
Waverly	20	5	2	2	0	4	2	0	35
Total	629	138	29	31	1	113	34	1	976

Case Staffing Ratio Based on Active Caseload *

Center	Cases			Staff			Family/ Staff Caseload Ratio	Single/ Staff Caseload Ratio	Overall Staff Caseload Ratio
	Family	Single	Total	Family	Single	Total			
Amsterdam	155	2,673	2,828	4	57	61	38.8	46.9	46.4
Brownsville	594	3,671	4,265	19	72	91	31.3	51.0	46.9
Coney Island	172	2,025	2,197	5	52	57	34.4	38.9	38.5
Crotona	259	2,282	2,541	9	47	56	28.8	48.6	45.4
Grand Concourse	322	3,070	3,392	10	58	68	32.2	52.9	49.9
Greenwood	215	2,964	3,179	8	65	73	26.9	45.6	43.5
Hamilton	154	2,474	2,628	5	58	63	30.8	42.7	41.7
Housing Placement Unit	36	150	186	3	12	15	12.0	12.5	12.4
Jerome	301	2,170	2,471	11	46	57	27.4	47.2	43.4
Kingsbridge	439	3,974	4,413	18	89	107	24.4	44.7	41.2
Queensboro	231	2,696	2,927	10	60	70	23.1	44.9	41.8
Staten Island	83	770	853	3	12	15	27.7	64.2	56.9
Waverly	2	1,663	1,665	0	26	26	NA	64.0	64.0
Totals	2,963	30,582	33,545	105	654	759	28.2	46.8	44.2

*Active caseload as of March 31, 2021.

Quarterly Fair Hearings FY 21.3

Center	Hearings Requested	Decisions Rendered in Favor of Client	Compliance Within 30 Days	Compliance After 30 Days	Pending as of 3/31/2021
Amsterdam	21	11	11	0	0
Brownsville	32	8	8	0	0
Coney Island	7	3	3	0	0
Crotona	9	6	6	0	0
Grand Concourse	21	7	7	0	0
Greenwood	22	7	7	0	0
Hamilton	23	10	10	0	0
Jerome	11	2	2	0	0
Kingsbridge	21	4	4	0	0
Queensboro	14	6	6	0	0
Staten Island	5	1	1	0	0
Waverly	8	2	2	0	0
Total	194	67	67	0	0

Decisions Rendered in Favor of Client **67**

Article 78 Proceedings **1**