

AGENCY QUARTERLY DIVERSITY AND EEO REPORT FY 2020

AGENCY NAME: NYC EMERO	GENCY MANAGMENT		
 ✓ 1st Quarter (July -September), due December 13, 2019 ✓ 2nd Quarter (October - December), due January 30, 2020 ✓ 3rd Quarter (January -March), due April 30, 2020 ✓ 4th Quarter (April -June), due July 30, 2020 			
Prepared by: ANNETTE SANTIAGO	EEO OFFICER		
Name	Title	Telephone No.	
Date Submitted: 12/13/2019			
FOR DCAS USE ONLY Date Received:			

INSTRUCTIONS FOR FILLING OUT QUARTERLY REPORTS FY 2020

- 1. Please save this file as 'XXXX Quarter X FY 2020 DEEO Quarterly Report' where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity and EEO Training Summary" details in the attached Excel file. Under Section 10 ("Other"), include training classes co-organized or co-sponsored by EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Please save this Excel file as 'XXXX Quarter X FY 2020 DEEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.



PART I: NARRATIVE SUMMARY

I.	COMMITMENT AND ACCOUNTABILITY STATEMENT BY THE AGENCY HEAD
	Distributed to all agency employees? Yes, On (Date): No
II.	RECOGNITION AND ACCOMPLISHMENTS
	The agency recognized employees, supervisors, managers, and units demonstrating superior accomplishment in diversity and equal employment opportunity through the following:
	□ Diversity & EEO Awards
	☐ Diversity and EEO Appreciation Events
	☑ Public Notices
	☒ Positive Comments in Performance Appraisals
	☑ Other (please specify):
	* Please describe D&EEO Awards and/or Appreciation Events below: Quarterly Agency "All Hands" Meeting/Agency representation at the 2019 Pride Parade/Agency representation at the 2019 Disability Parade_
III.	WORKFORCE REVIEW AND ANALYSIS
	 Agency reminded employees to update self-ID information regarding race/ethnicity, gender, and veteran status. Yes, On (Date): ⊠ No



2.	<i>o ,</i>		cer with demographic data and trends, including workforce es, promotions and separation data; and utilization analysis.
	⊠ Yes, On (Date):7/05/2019	□ No	
	The review was conducted together with:		☐ General Counsel ☐ Other

IV. EEO, DIVERSITY, INCLUSION, AND EQUITY INITIATIVES FOR FY 2020

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity and EEO Plan for FY 2020 - Proactive Strategies to Enhance Diversity, EEO and Inclusion:

A. WORKFORCE:

List the Workforce Goal(s) included in <i>Section IV:</i> Proactive Strategies to Enhance Diversity, EEO and Inclusion, which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others):	Please describe the steps that your agency has taken to meet the Workforce Goal(s) set/declared in your plan. o Include steps that were taken or considered to build an inclusive and sustainable pipeline for your agency across all levels.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Certified Emergency Managers (CEM) Certification Program	The opportunity to participate in the CEM program has been made available to agency personnel to promote both organizational and individual professional growth	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed		000000	



The initiation of an innovation program within NYCEM allows staff from all levels of staff to create and propose innovative ideas to propel the agency and/or its mission forward. The process aims to be inclusive of all staff, and to improve aspects of the agency or City, providing better service to staff or to the community.	NYCEM implemented an Innovation Pilot program (Oct. 2019-May 2020) to create a culture that encourages creativity and new idea generation to continue to advance emergency management. Staff at all levels are encouraged to propose improvements and/or recommendations that would (1) improve an existing process or program, (2) enhance organizational effectiveness, (3) increase emergency readiness, and / or (4) introduce a new concept that will make New York a more prepared and resilient city. Ideas are vetted by a cross-sectoral committee of volunteers from among the agency, and then presented directly to the Commissioner for an investment determination.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed	000000	00000	0 0 0 0 0 0
Lessons in Leadership Speaker's series	The Commissioner has initiated a quarterly speaker's series to support the growth and exploration in leadership. The series will host keynote speakers from all sectors to address the agency and share experiences and lessons learned.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed		000000	000000
Describe steps that were taken or considered to address un exists in the current quarter.	derutilization identified through quarterly workforce r	eports. Please list Jo	ob Groups w	here underut	ilization
The EEO Officer reviews the CEEDS reports and advises addressed at the Commissioner's weekly personnel meeting		me available in a div	vision, under	utilization (if	fany) is

B. WORKPLACE:



List the Workplace Goal(s) included in Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion, which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys):	Please describe the steps that your agency has taken to meet the Workplace Goal(s) set/declared in your plan. O Include steps that were taken or considered to create an inclusive work environment that values differences that each of your unique employees brings to work, and to maintain focus on retaining talent across all levels.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
NYCEM maintains an inclusive work environment that takes into account the differences of all its employees by offering 30, 60, and 90 day evaluations for all new employees and an annual evaluation of all employees. Participants are encouraged to speak candidly with each other. Employee evaluations ask focused questions to measure milestones, both perceived by the Supervisor as well as the employees, and set goals for both supervisor and employees moving forward The Onboarding Committee meets quarterly to review the outcome of the new hire cohorts meeting to improve processes Exit Surveys are sent to outgoing employees	In a continued effort to promote inclusion and solid working relationships, NYCEM sponsors employee functions such as quarterly All-Hands meetings hosted by the agency's Commissioner where all of the agency staff is updated on agency projects, including milestones, awards, and promotions. Additional events at the agency inclusionary and cohesive practices include quarterly brown bags which address agency policies and practices. Annual summer potluck picnic, where all employees are encouraged to contribute foods unique to their culture and ethnicity. Other social gatherings from celebratory breakfasts, through going-away receptions, coaching programs and mentor programs are also elements of cohesion-building strategy within the agency. NYCEM's Commissioner is centrally involved in all of these examples New hire cohorts meetings are held quarterly with new hires to have an opportunity to share their on-boarding experiences Human Resources sends new hires the DCAS onboarding surveys Resignation trends are captured by Human Resources to provide awareness, and make improvements and recommendations	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed			





The training academy catalogue was enhanced to include the Emerging Leaders Certificate Program designed to build and strengthen the skills of our ligh performing staff, focusing on their roles and responsibilities, to prepare them for future Planned		<u>-</u>				
Not started		include the Emerging Leaders Certificate Program designed to build and strengthen the skills of our high performing staff, focusing on their roles and responsibilities, to prepare them for future				
Not started			☐ Planned			
Ongoing Delayed Deferred Deferred						
Delayed Deferred Deferred						
Deferred						
Please specify any other EEO-related activities during the quarter (e.g., postings, meetings, cultural programs promoting diversity, newsletters/articles, etc.) and describe briefly the activities, including the dates when the activities occurred. Completed						
Planned			☐ Ongoing			
Planned			☐ Completed			
Please specify any other EEO-related activities during the quarter (e.g., postings, meetings, cultural programs promoting diversity, newsletters/articles, etc.) and describe briefly the activities, including the dates when the activities occurred. The agency's newsletter is distributed quarterly. Employees are encouraged to send milestones and/or notifications of awards to the Communications unit to be included in these newsletter.						
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these newsletter.			oting diversity, new	sletters/articl	es, etc.) and	describe
The Human Resources unit sends out new hire bios, promotion and position change announcements to the agency.		re encouraged to send milestones and/or notifications	of awards to the Co	mmunication	is unit to be i	ncluded in
	The Human Resources unit sends out new hire bios, promotion	on and position change announcements to the agency.				



C. COMMUNITY:

List the Community Goal(s) included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., community outreach and engagement, MWBE participation and customer satisfaction surveys):	Please describe the steps that your agency has taken to meet the Community Goal(s) set/declared in your plan. Include steps that were taken or considered to establish your agency as a leading service provider to the citizens of New York City focused on inclusion and cultural competency, while reflecting the vast communities that are served.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Ready New York (RNY) The campaign encourages New Yorkers to be ready for all types of emergencies through its special presentations and resource materials. Cultural Awareness Training NYCEM employees participate in the National Preparedness Month awareness program which reaches out to the communities to share information on emergency preparedness	The guides are available in 23 different languages and some guides are in braille and audio tape The training is provided for its staff, volunteers, City agency and community partners for emergency management professionals to increase workplace and community effectiveness by increasing levels of cultural competency	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed		000000	
Minority and Women owned Business Enterprises (MWBE) program	S The Procurement unit continues to support the Minority and Women owned Business Enterprises (MWBE) program.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed		000000	

itywide Administrative Services			
	☐ Planned		
	☐ Not started		
	☐ Ongoing		
	☐ Delayed		
	☐ Deferred		
	☐ Ongoing		
	☐ Completed		

V. <u>RECRUITMENT</u>

List Recruitment Strategies and Initiatives which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training):	Please describe the steps that your agency has taken to meet the Recruitment Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Increased career fair attendance	This quarter the human resources unit participated in the following Job Fairs: NY Veterans Job Fair John Jay Career Fair	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed	000000	000000	000000
Minority and Women owned Business Enterprises (MWBE) program	Procurement Staff attends job fairs to promote the MWBE program. Statistics are reviewed to track participation	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed	000000	000000	



B. INTERNSHIPS/FELLOWSHIPS

The agency is providing the following internship opportunities in FY 2019: [Demographic information is based on self-identification data]

Type of	Total	Race/Ethnicity [#s]	Gender [#s]
Internship\Fellowship			[N-B=Non-Binary; O=Other; U=Unknown]
1. Urban Fellows	1	1W	M _X F N-B O U
2. Public Service Corps	0		M F N-B O U
3. Summer College Interns	4	1U; 1A; 1W; 1H	M <u>1</u> F <u>3</u> N-B <u>O</u> U <u>U</u>
4. Summer Graduate Interns	0		M F N-B O U
5. Ladders for Leaders	8	1W; 1B; 6A	M5_ F _3 N-B O U
6. Solomon Fellows	3		M F N-B O U
7. Americorps Fellows	2	1U; 1A	M <u>1</u> <u>F 1</u>

Additional Comments:



C. 55-A PROGRAM

The agency uses the 55-a l	Program to hire and retain qualified individuals with disabilities.	⊠ Yes	□ No
Currently, there are $\underline{0}$	_ [number] 55-a participants.		
During this Quarter, a tot	al of $\underline{0}$ [number] new applications for the program were received		
During this Quarter _0_	participants left the program due to [state reasons]		
The 55-a Coordinator has 1. Disseminated 55-a information e-mail training sessions agency website agency newsletter	 ✓ Yes □ No ✓ Yes □ No ✓ Yes □ No 		
•	d job fairs and use internship, work-study, co-op, and other programs se 55-a program applicants ⊠ Yes □ No		
3		· 	

VI. <u>SELECTION (HIRING AND PROMOTION)</u>

Please review Section VI of your Annual Plan and describe your activities for this quarter below:



List additional Selection Strategies and Initiatives which you outlined in your FY 2020 Diversity and EEO Plan (include use of structured interviewing, EEO or APO representatives observing interviews, review of placement demographics, review of e-hire applicant data).	Please describe the steps that your agency has taken to meet the Selection (Hiring and Promotion) Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Career Counseling: Advising employees of opportunities for promotion and career development;	When positions become available, the job vacancies sent via email to all NYCEM employees.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed		000000	00000
Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires), especially for mid- and high-level discretionary positions;	High-level new hires go through a three-level panel interview process. The third-level interview is conducted by the Commissioner, First Deputy Commissioner and Chief of Staff. The Mid and low-level positions go through a two -level panel interview process which includes the division head Assistant Commissioner, HR and EEO Officer. The top three candidates for each position are presented to the Commissioner for review and approval to hire	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed		00000	



Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires) filled through civil service lists;	NYCEM does not currently fill any positons through a civil service list, as to date, the civil service exam for our title is not finalized. The recruitment and hiring procedures described in this document are strictly adhered to	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☑ Deferred ☐ Ongoing ☐ Completed	000000		
Describe the role of agency EEO Officer and other EEO staff in the selection of candidates for appointment or promotion (pre- and post-appointment);	The EEO Officer is present in all interviews.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed			
Analyzing the impact of layoffs or terminations on racial, gender and age groups;	If future periods of layoffs, terminations and demotions come to fruition for legitimate business/operational reasons, NYCEM will analyze the impact upon gender, race and age before making any final decisions. NYCEM will take all steps to protect the integrity of the diversity and inclusionary practices of the agency. The Commissioner will include the agency's EEO Officer and General Counsel in any decisions that impact gender, race and age.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☒ Ongoing ☐ Completed	000000	000000	

PAGE



Other Selection Strategies and Initiatives:	The EEO Officer has access to the	☐ Planned		
	NYCEM e-hire database and the ability to	☐ Not started		
	review the applicants. The Assistant	☑ Ongoing		
	Commissioner, Human Resources is also	☐ Delayed		
	the NYCEM EEO Officer. The NYCEM	\Box Deferred		
	intranet has the structured interview guide	☐ Ongoing		
	which includes advice on how to conduct	☐ Completed		
	which includes advice on now to conduct	•		
	an interview and questions.			

VII. TRAINING

Provide your training information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

VIII. REASONABLE ACCOMMODATION

Please report your reasonable accommodation requests for this quarter and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: https://mspwva-dcslnx01.csc.nycnet/Login.aspx

All R/A requests in the current quarter are up-to-date in the DCAS Citywide Tracking System. \square No

☐ There were no new R/A requests in the current quarter.



IX. COMPLIANCE AND IMPLEMENTATION OF REQUIREMENTS UNDER EXECUTIVE ORDERS AND LOCAL LAWS

A. EXECUTIVE ORDER 16: TRAINING ON TRANSGENDER DIVERSITY AND INCLUSION

Provide E.O. 16 Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

B. EXECUTIVE ORDER 21: PROHIBITION ON INQUIRY REGARDING JOB APPLICANT'S PAY HISTORY

 \boxtimes The agency has reviewed its practices (including application and interview forms) regarding prohibition on inquiry about pay history.

☐ All personnel involved in job interviews is required to go through structured interview training.

C. LOCAL LAW 92: ANNUAL SEXUAL HARASSMENT PREVENTION TRAINING

Provide Sexual Harassment Prevention Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

D. LOCAL LAW 93: RISK ASSESSMENT SURVEY

Please provide a short description of planning and progress in implementation of strategies aimed to reduce/minimize the risk of sexual harassment in your agency.

Within the timeframe provided in your Annual Plan, provide any progress on the following, and if none write N/A:

Risk 1: Homogenous Workplace: We provide mandatory training to all employees so that they are aware of what sexual harassment is; how to handle a sexual harassment matter and how to report instances of sexual harassment.



E. LOCAL LAW 97: ANNUAL SEXUAL HARASSMENT REPORTING



- ☑ The agency has entered the sexual harassment Complaint Data in the DCAS Citywide Complaint Tracking System and updates as they occur.
- ☑ The agency has entered **all types of complaints** in the DCAS Citywide Complaint Tracking System and updates as they occur.
- ☑ The agency ensures that complaints are closed within 90 days.

Report all complaints and reasonable accommodation requests through DCAS/CDEEO Complaint Tracking System by logging into your CICS account at: https://mspwva-dcslnx01.csc.nycnet/Login.aspx

F. LOCAL LAW 101: CLIMATE SURVEY

Provide a short description of your efforts to analyze the results of climate survey in your agency.

The EEO Officer meets with the Commissioner to discuss strategies to address climate related issues and collaborates with the agency counsel to implement any corrective actions.





X.

Describe any follow-up measures taken to address the results of the climate survey: The climate survey did not have results that posed a threat.
AUDITS AND CORRECTIVE MEASURES
Please choose the statement that applies to your agency.
☑ The agency is NOT involved in an audit conducted by NYC EEPC or another governmental agency specific to our EEO practices.
☐ The agency is involved in an audit; please specify who is conducting the audit:
☐ Attach or list below audit recommendations. ☐ The agency has submitted or will submit to OCEI an amendment letter, which shall amend the agency plan for FY 2020.



APPENDIX: [NYC EMERGENCY MANAGEMENT] EEO PERSONNEL DETAILS

EEO PERSONNEL FOR <u>1st</u> QUARTER, FISCAL YEAR 2019

A. PERSONNEL CHANGES

Personnel Changes this Quart	er: 🛛 No Changes	Number of Additions:	Number of Deletions:
Employee's Name & Title			
Nature of change	☐ Addition ☐ Deletion	☐ Addition ☐ Deletion	☐ Addition ☐ Deletion
Date of Change in EEO Role	Start Date or Termination Date:	Start Date or Termination Date:	Start Date or Termination Date:
NOTE: Please attach CV/Resum	e of new staff to this report		
For Current EEO Professiona	ls:		
Name & Title	Annette Santiago, Assistant Commissioner, HR/EEO Officer	Veronica Geager, Deputy Director, HR	Anthony Marzuillo, Director, COOP Karen Thomas, COOP Planner
EEO Function	☑ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigato ☐ 55-a Coordinator ☐ Other: (specify)	□ EEO Officer □ EEO Counselor □ EEO Trainer □ EEO Investigator □ 55-a Coordinator □ Other: (specify)	□ EEO Officer □ EEO Counselor □ EEO Trainer □ EEO Investigator □ 55-a Coordinator □ Other: (specify)
Proportion of Time Spent on EEO Duties	☑ 100% ☐ Other: (specify %):	☐ 100% ☑ Other: (specify %): 30	□ 100% ☑ Other: (specify %): 20
Attended EEO Professional On-Boarding at DCAS	⊠ Yes □ No	☐ Yes	⊠ Yes □ No
Completed Trainings: EEO Diversity & Inclusion lgbTq: The Power of Inclusion Structured Interviewing and Unconscious Bias Sexual Harassment Prevention	☑ Yes ☐ No	 ☑ Yes ☑ Yes ☑ No ☑ Yes ☑ No ☑ Yes ☑ No ☑ Yes ☑ No 	☑ Yes ☐ No
Training Source(s):	□ DCAS □ Agency □ Other	☐ DCAS ☐ Agency ☐ Other	☑ DCAS ☐ Agency ☐ Other



B. CONTACT INFORMATION (Please list ALL current EEO professionals)

DIVERSITY AND EEO STAFFING IN [AGENCY NAME] AS OF QUARTER (X) FY 2019 *						
Name	Civil Service Title	EEO\Diversity Role	% of Time Devoted to EEO & Diversity Functions	Office E-mail Address	Telephone #	
N/A		Diversity & Inclusion Officer				
Annette Santiago	Emergency Preparedness Manager	EEO Officer/Director	100%			
N/A		Deputy EEO Officer				
Dennis Boyd	Emergency Preparedness Manager	ADA Coordinator	100%			
Dennis Boyd	Emergency Preparedness Manager	Disability Rights Coordinator	100%			
Brandon Hill	Emergency Preparedness Manager	Disability Services Facilitator	100%			
Veronica Geager	Emergency Preparedness Manager	55-a Coordinator	100%			
Annette Santiago	Emergency Preparedness Manager	Career Counselor	100%			
Anthony Marzuillo	Emergency Preparedness Manager	EEO Counselor	10%			
Annette Santiago	Emergency Preparedness Manager	EEO Investigator	25%			
Anthony Marzuillo	Emergency Preparedness Manager	EEO Counselor/ Investigator	25%			
Annette Santiago	Emergency Preparedness Manager	Investigator/Trainer	25%			



Stella Guarna	Deputy Commissioner, Legal Affairs	EEO Training Liaison	25%	
		Other (describe)		

^{*} Please indicate changes (i.e. if new personnel is filling a specified role.) You may insert additional entries as needed. "Title" refers to the civil service title. If there is an EEO\Diversity role that your staff performs that is not on the list above please indicate it on the chart.