# FY 2024 Agency Quarterly Diversity, Equity, Inclusion and EEO Report

# Part I: Narrative Summary

Agency Name: DEPART	MENT OF CITYWIDE ADMINISTRATIVE S	Services		
	September), due November 17, 2023 ary -March), due April 30, 2024		er – December), due Janua June), due July 30, 2024	iry 30, 2024
Prepared by:				
Belinda French	Diversity & EEO Officer	bfrench@dcas.nyc.gov	212-386-0297	
Name	Title	E-mail Addres	S	Telephone No.
Date Submitted:June 1	0, 2024			
FOR DCAS USE ONLY:	Date Received:			

# Instructions for Filling out Quarterly Reports FY 2024

[NOTE: These forms are cumulative and designed to retain and preserve information for the entire FY 2024. For Q1 please copy the goals, programs, and initiatives from your draft of the FY 2024 DEI-EEO plan. Insert these statements in the corresponding sections of the Quarterly Report below, particularly sections IV, V, and VI. For Q2, Q3 and Q4, use previous quarter's submission to update their status, retaining all information for the prior quarters. You should also add programs and initiatives begun in these quarters even if they were not mentioned in the Annual Plan]

- 1. Please save this file as "XXXX Quarter X FY 2024 DEI-EEO Quarterly Report.Part I", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity, Equity, Inclusion and EEO Training Summary" details in Part II Training Summary [see the attached Excel file].

<u>Core EEO Training:</u> Copy the information from the Training Completion Report you receive quarterly from DCAS Learning & Development onto grey-shaded cells in rows 26, 30, 34, and 38. Include any of these trainings that were administrated by your agency in the rows immediately below (27, 35, 39). <u>Other Diversity, Equity, Inclusion and EEO Related Training:</u> Beginning with row 45, include training classes co-organized or co-sponsored by your agency EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.

- 3. Mark progress in check boxes in the column for the current quarter. [Note: **Delayed** = behind schedule; **Deferred** = put off until later when better resources become available.]
- 4. Please save the Excel file as "XXXX Quarter X FY 2024 DEI-EEO Report.Part II Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.

# I. Commitment and Accountability Statement by the Agency Head

Distributed to all agency employees?	⊠ Yes, On (Date): <b>2/26/24</b> No
	🗌 By e-mail
	Posted on agency intranet and/or website
	□ Other

# **II. Recognition and Accomplishments**

The agency recognized employees, supervisors, managers, and units demonstrating superior accomplishment in diversity, equity, inclusion, and equal employment opportunity through the following:

□ Diversity, equity, inclusion and EEO Awards

☑ Diversity, equity, inclusion and EEO Appreciation Events

 $\boxtimes$  Public Notices

□ Positive Comments in Performance Appraisals

$\Box$ Other (please specify):
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### \* Please describe DEI&EEO Awards and/or Appreciation Events below:

• **Celebration of Black History Month**, including a DCAS Kin-ect pop-up market, produced in conjunction with the Office of Citywide Procurement, featuring an array of goods and services from Black vendors, a curated art gallery celebrating Black figures in art and entrepreneurship and a CityTalk Panel co-hosted by the Office of Citywide Recruitment. (February 2024)

- Celebration of Women's History Month, by partnering with the Department of Homeless Services to provide resources and support to women at the 52nd Street Shelter, weekly email series highlighting women that were and are pillars for improving our communities, pursuing truth, and pushing for better lives for women, a literature review, hosted by DCAS Commissioner, Dawn M. Pinnock, that reviewed a work of literature that delved into topics of womanhood and the female experience, and a CityTalk: Women in Diversity, Equity and Inclusion panel discussion to spotlight women leaders across the City and the Initiatives they are leading to drive diversity, equity, and inclusion for both our internal and external communities. (March 2024)
- DCAS held its annual **State of the Agency Address** on February 6, 2024 where the DCAS Commissioner, Dawn M. Pinnock, laid out her vision for the future and highlighted the tremendous work DCAS has achieved within the last year.
- We Serve Wednesdays highlights individual DCAS employees on a weekly basis and gives them an opportunity to share what they do and why they do it for the City of New York. The stories that are shared emphasize the diversity of our workforce, covering employees of various job categories, tenures, ages, genders, and races.

# III. Workforce Review and Analysis

**I.** Agency Headcount as of the last day of the quarter was:

Q1 (9/30/2023): <u>2,121</u> Q2 (12/31/2023): <u>2,098</u> Q3 (3/31/2024): <u>2,106</u> Q4 (6/30/2024): \_\_\_\_

**II.** Agency reminded employees to update self-ID information regarding race/ethnicity, gender, and veteran status.

⊠ Yes On (Date): <u>1/23/2024</u> □ Yes again on (Date): □ No

□ NYCAPS Employee Self Service (by email; strongly recommended every year)

□ Agency's intranet site

 $\boxtimes$  On-boarding of new employees (ongoing)

□ Newsletters and internal Agency Publications

**III.** The agency conducted a review of the quarterly CEEDS reports and the dashboard sent by DCAS to the EEO Officer with demographic data and trends, including workforce composition by job title, job group, race/ethnicity and gender; new hires, promotions and separation data; and utilization analysis.

Yes - on (Dates): Q1 Revi	ew Date: <u>11/22/23</u> Q2 Revie	w Date: _N/A Q3 Review da	te: _ <b>6/10/24*</b> Q4 Review date: _	
The review was conducted	d with:			
🛛 Agency Head	□ Agency Head	⊠ Agency Head	□ Agency Head	

Human Resources	Human Resources	🛛 Human Resources	🗌 Human Resources
General Counsel	General Counsel	General Counsel	General Counsel
□ Other	Other	□ Other	🗆 Other
$\Box$ Not conducted	⊠ Not conducted*	$\Box$ Not conducted	Not conducted

\*Q3 workforce data shows a significant decrease in provisional positions due to the sunsetting of the provisional reduction plan.

With a goal to preserve employment for affected employees with provisional status, efforts were made to: review potential appts from civil service lists, return employees to their permanent titles, place employees eligible employees in temp status until they could take and pass an upcoming exam.

The demographics of the new hires, separations, and promotions during the quarter are representative of the overall demographics of the agency. No EEO-related barriers have been identified.

# IV. EEO, Diversity, Inclusion and Equity Initiatives for FY 2024

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity, Equity, Inclusion and EEO Plan for FY 2024.

### A. Workforce:

Please list the **Workforce Goal(s)** included in *Section IV: Diversity, Equity, Inclusion and EEO Initiatives for FY 2024,* which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others).

#### 1. <u>Structured Interviewing training and audit of structured interviewing procedures across the agency</u>

In FY24, DCAS plans to launch Structured Interviewing training for its HR personnel and hiring managers through its Race Equity Initiative. In addition to educating hiring managers on structured interview procedures, the agency will update and distribute its Structured Interviewing guide and pilot a new candidate evaluation scoring sheet.

As part of this training launch, the EEO office will also monitor the agency's structured interviewing procedures for compliance and utilize the City's new Smart Recruiters software to review and analyze the demographics of the applicant data, including interview and selection data. This effort will assist the agency in analyzing whether the diversity of the candidates selected for interview and/or hire match that of the diversity of the applicant pool. If the EEO office identifies trends or positions that require more diverse recruitment, it will notify HR and relevant hiring managers appropriately.

Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity, and inclusion, while reflecting the variety of communities that are served. How do you evaluate the effectiveness of these actions?

• During this quarter, the DCAS REI Taskforce continued reviewing content and making revisions to the Structured Interviewing training and DCAS Structured Interviewing guide.

This initiative is in the planning stages. The effectiveness of this initiative will initially be determined through participant evaluations after the training is launched; as well as through monitoring of structured interviewing practices by the EEO office.

Workforce Goal #1 Updates:					
Q1 Update: 🛛	Planned 🛛 🗆 Not started	🛛 Ongoing	Delayed	Deferred	Completed

Q2 Update:	Planned	Not started	🛛 Ongoing	Delayed	Deferred	Completed
Q3 Update:	Planned	Not started	🛛 Ongoing	🛛 Delayed	Deferred	Completed
Q4 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed

#### 2. Efforts to reduce Workforce underutilization:

### Please describe steps that were taken or planned to address underutilization identified through quarterly workforce reports. Please list Job Groups where underutilization exists in the current quarter.

As of FY24, Quarter 3, the major job groups experiencing underutilization of women and minorities at DCAS are: (1) "Craft", which includes the various skilled trades civil service titles and (2) "Laborers", which includes the City Laborer title and other civil service titles that support the Craft job group. This was the same as last quarter.

JobGroup	Female	Black	Hispanic	Asian
LABORERS	-4			
<u>CRAFT</u>	-25	-53		
Grand Total	-29	-53	0	0

To address this underutilization, the EEO Office tracks job vacancies on a daily basis through NYCAPS to determine if vacant discretionary positions exist for titles in underutilized job groups. If so, the EEO Office will alert HR and the hiring manager of the specific position and request to post the position in diverse recruitment resources.

The titles within these job groups are primarily competitive and typically experience very little turnover. When the agency has discretion to do so, we will continue to utilize diverse recruitment sources to expand the applicant pools, as well as monitor the relevant applicant data, and hiring and selection process.

### B. Workplace:

Please list the Workplace Goal(s) included in *Section IV: Diversity, Equity, Inclusion and EEO Initiatives for FY 2024,* which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys).

#### 1. EEO Liaisons Program

DCAS recognizes that cultivating a diverse and inclusive workplace is the responsibility and collective effort of all DCAS employees, not just the EEO office. We also recognize the importance of having an EEO office that is visible to our 2,000 employees across the City. For this reason, it is our goal to launch an EEO liaison program in FY24.

EEO liaisons will play an important role by ensuring that employees in their work location/line of service have a point person on site to guide them in EEO-related questions and concerns, and appropriately refer them to the EEO office when needed. The EEO office will create a program guide with eligibility and application requirements and will begin promoting the program in Q3 of FY24.

# Please describe the steps that your agency has taken to meet this goal. Include actions taken to create equitable work environment which values differences and maintain focus on retaining talent. How do you evaluate the effectiveness of these actions?

- Conducted another workforce analysis of DCAS operations (# of staff, locations, titles, etc.) to determine the appropriate number of EEO liaisons needed for the program (estimated number 25 30), as of this quarter.
- Created plan to meet with supervisors that work outside of 1 Centre to get a better understanding of where EEO liaisons can be useful. Will follow up in Q4.

This initiative is in the planning stages. The effectiveness of this initiative will initially be determined through the frequency of communication between the EEO office and the liaisons in various locations, and later through an agency-wide climate survey.

#### Workplace Goal #1 Updates:

Q1 Update:	Planned	Not started	🛛 Ongoing	Delayed	Deferred	Completed
Q2 Update:	Planned	Not started	🛛 Ongoing	Delayed	Deferred	Completed
Q3 Update:	Planned	Not started	🛛 Ongoing	🛛 Delayed	Deferred	Completed
Q4 Update:	Planned	Not started	🗌 Ongoing	Delayed	Deferred	Completed

**Other Workplace Activities:** 

Please describe any other EEO-related activities designed to improve/enhance the workplace (e.g., postings, meetings, cultural programs promoting diversity, newsletters/articles, etc.) and describe them, including the dates when the activities occurred.

- Employee Engagement: DCAS Employee Relations hosted several WorkWell NYC events during this quarter "Finding Your Happiness", "Love Your Heart Stay Heart Healthy & Prevent Hypertension", "DCAS Women's Financial Roundtable", and "NYC Free Tax Prep"
- February 14, 2024 Attended CEI's Best Practices Meeting for EEO Officers
- March 20, 2024 Participated in DCAS's supervisor training, which is a joint presentation on policies related to EEO, Labor, Discipline and Employee Relations
- March 21, 2024 An Employee Resource Fair was held in Staten Island to give employees much needed information related to health benefits, deferred compensation, EAP, and other City resources.

### C. Community:

Please list the Community Goal(s) included in Section IV: Diversity, Equity, Inclusion and EEO Initiatives for FY 2024, which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan (e.g., community outreach and engagement, M/WBE participation and customer satisfaction surveys).

### 1. Five-Year Accessibility Plan

Local Law 12 of 2023 codified as section 23-1004 of the NYC Administrative Code, requires City agencies to prepare and publish fiveyear accessibility plans describing the steps it is currently taking and will take over the next five years to ensure that the agency's workplace, services, programs, and activities are accessible to and accommodating and inclusive of persons with disabilities.

Through collaboration with the Mayor's Office for People with Disabilities (MOPD), the accessibility plans must address five areas: physical access, digital access, programmatic access, effective communication and workplace inclusion.

DCAS will consider this five-year accessibility plan as its community initiative for FY24. According to LL12, a draft of the plan must be created for review and public comment no later than December 31, 2023, and the plan must be subsequently finalized for submission to MOPD by March 15, 2024.

Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity, and inclusion, while reflecting the variety of communities that are served. How do you evaluate the effectiveness of these actions?

- Attended weekly MOPD meetings regarding the development of accessibility plans
- Published final Five-Year Accessibility plan on March 29, 2024, that includes current and upcoming accessibility projects planned in DCAS-managed buildings within the next five years, as well as a continued focus on effective communication and workplace inclusion for people with disabilities that need to access our programs and services.

A project plan is currently being developed to track ongoing progress updates, as set forth in LL12.

#### Community Goal #1 Updates:

Q1 Update:	Planned	Not started	🛛 Ongoing	🗌 Delayed	Deferred	Completed
Q2 Update:	Planned	Not started	🛛 Ongoing	🗆 Delayed	Deferred	Completed
Q3 Update:	Planned	Not started	🛛 Ongoing	🗌 Delayed	Deferred	Completed
Q4 Update:	Planned	Not started	Ongoing	🗆 Delayed	Deferred	Completed

2. Other Community programs and activities:

Please describe any other Community-directed programs and activities (e.g., meetings, educational and cultural programs, promotion of agency services, community fairs, etc.) and describe them, including the dates when the activities occurred.

The DCAS EEO / Accessibility office maintains a designated email account and phone line for accessibility inquiries and requests received from the public who want to access a DCAS service, program or activity. Our office refers inquiries accordingly to the appropriate unit and advises the service provider accordingly on access concerns and possible accommodations.

### D. Equity, Inclusion and Race Relations Initiatives:

Please list the Equity, Inclusion and Race Relations initiatives included in Section IV: Diversity, Equity, Inclusion and EEO Initiatives for FY 2024, which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan.

Please describe the steps that your agency has taken to establish your agency as a leader in creating equitable and inclusive workplace environment and enhancing cultural competency. Please specify Equity and Race Relations initiatives embarked on, or continued from previous year(s), e.g., meetings, educational and cultural programs, presentations, discussions, books/articles, other suggested readings, etc., and describe the activities, including the dates when the activities occurred. How do you evaluate the impact of these initiatives?

#### 1. REI Champions Program and Membership Drive

DCAS's "REI Champions" program was created for DCAS employees that have an interest and personal commitment to achieving an equitable work environment and assisting REI in advancing its mission. Last fiscal year, twenty (20) DCAS employees were selected for the program – eight (8) as learning series specialists that contribute resources for the monthly learning series and twelve (12) as trainers that were trained to facilitate unconscious bias, structured interviewing, and bystander intervention training across the agency.

As of July 2023, several employees in the Champions program have left DCAS, or advanced in their careers to new opportunities, leaving only seven trainers and five learning series specialists. In FY24, we plan to hold a REI Champions membership drive for

interested employees to join. Once selected, the first tasks will be launching Structured Interviewing and Unconscious Bias training across the agency, as well as relaunching our learning series.

# Please describe the activities, including the dates when the activities occurred. How do you evaluate the impact of these initiatives?

During this quarter, the REI taskforce continued to brainstorm on ways that we can recruit a new class of REI Champions, as well as make our educational content more engaging. Three new REI taskforce members were recruited – Emely Paulino (Strategic Operations); Patrice Williams (Citywide Equity and Inclusion); and Christian Judge (Employee Relations).

This initiative is in the planning stages. The effectiveness of this initiative will initially be determined through the promotion and launch of an REI agency-wide, followed by a REI Champions membership drive to obtain new members.

#### Equity, Inclusion and Race Relations Initiative #1 Updates:

Q1 Update:	🛛 Planned	Not started	Ongoing	Delayed	Deferred	Completed
Q2 Update:	Planned	Not started	🛛 Ongoing	🗆 Delayed	Deferred	Completed
Q3 Update:	Planned	Not started	🛛 Ongoing	🛛 Delayed	Deferred	Completed
Q4 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed

# V. Recruitment

### **A. Recruitment Efforts**

Please list **Recruitment Initiatives and Strategies** which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training).

In FY24, the DCAS EEO and HR offices will collaborate on efforts to ensure that when discretionary positions are posted, we are conducting outreach and utilizing recruitment sources that will lead to diverse applicant pools of qualified candidates.

1. Whenever available, DCAS staff will continue to participate in the agency's hiring halls as well as OCR's "Citytalk" panel discussions and other recruitment related events that cater to diverse populations such as people with disabilities, veterans, and other genderexpansive or ethnic groups. DCAS Human Resources will also consider hosting its own recruitment events for internal vacancies and titles that have the highest number of employees.

Please describe the steps that your agency has taken to implement and achieve these initiatives/strategies. How do you evaluate the effectiveness of these actions?

N/A – DCAS did not participate in any recruitment events for internal vacancies this quarter.

#### **Recruitment Initiatives/Strategies #1 Updates:**

Q1 Update:	Planned	Not started	🛛 Ongoing	Delayed	Deferred	Completed
Q2 Update:	Planned	Not started	🛛 Ongoing	Delayed	Deferred	Completed
Q3 Update:	Planned	Not started	🛛 Ongoing	Delayed	Deferred	Completed
Q4 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed

2. DCAS will continue to share available job opportunities on its LinkedIn site as well as in OCR's monthly newsletter that is sent to career services professionals at community-based organizations and educational institutions, as well as to diverse job seekers. DCAS's Employee Relations unit will continue to send agency-wide notices to our employees for internal vacancies.

Please describe the steps that your agency has taken to implement and achieve these initiatives/strategies. How do you evaluate the effectiveness of these actions?

During this quarter, DCAS Employee Relations advertised the following four internal job vacancies and encouraged all qualified DCAS employees to apply.

- Tenant Rep Contract Manager (Real Estate Services)
- Deputy Director, API (Energy Management)
- Senior Business Analyst (Citywide Procurement)
- HRIS Supervisor (Human Capital)

#### **<u>Recruitment Initiatives/Strategies #2 Updates:</u>**

Q1 Update:	🗆 Planned	Not started	🛛 Ongoing	Delayed	Deferred	Completed
Q2 Update:	Planned	Not started	🛛 Ongoing	🗆 Delayed	Deferred	Completed
Q3 Update:	Planned	Not started	🛛 Ongoing	Delayed	Deferred	Completed
Q4 Update:	Planned	Not started	Ongoing	🗆 Delayed	Deferred	Completed

3. Please describe any recruitment efforts designed to increase the effectiveness and improve the hiring and selection reach of your agency during the quarter and describe the activities, including the dates when the activities occurred.

The recruitment efforts for this quarter have been described in questions #1 and #2 above.

### **B.** Recruitment Efforts for Civil Service Exams

List all recruitment events that were held by the agency to promote open-competitive civil service examinations.

Quarter #	Event Date	Event Name	Borough
		Department of Citywide Administrative Services (DCAS) Civil Service 101 Information	
Q3	1/4/2024	Session	Online

01	1/8/2024	Department of Citywide Administrative Services (DCAS) Civil Service 101 Information	Online
Q3	1/8/2024	Session	Online
Q3	1/9/2024	Brooklyn Transition & College Access Centers CS 101 Information Session	Online
Q3	1/10/2024	Department of Citywide Administrative Services (DCAS) Civil Service 101 Information Session	Online
Q3	1/13/2024	Congressman Espaillat's Winter 2024 Career Fair	Manhattan
Q3	1/17/2024	Department of Citywide Administrative Services Human Resources Fair	Staten Island
Q3	1/20/2024	NYC Department of Youth and Community Development Job Fair & Civil Service 101 Information Session	Brooklyn
Q3	1/26/2024	Clara Barton High School Career and Transitional Fair	Brooklyn
Q3	1/26/2024	Bronx International High School Career Fair	Bronx
Q3	1/30/2024	Columbia University - Graduate School of Arts and Sciences, Teachers College, and School of International and Public Affairs Civil Service 101 Information Session	Online
Q3	2/1/2024	Frederick Douglass Academy III Civil Service 101 Information Session	Bronx
Q3	2/7/2024	Department Citywide Administrative Services (DCAS) Civil Service 101 Information Session	Online
Q3	2/8/2024	New Visions High School for Advanced Math and Science II CS 101 information Session	Bronx
Q3	2/12/2024	Department Citywide Administrative Services (DCAS) Civil Service 101 Information Session	Online
Q3	2/12/2024	Department Citywide Administrative Services (DCAS) Civil Service 101 Information Session	Online
Q3	2/21/2024	Per Scholas Career Forum	Online
Q3	2/22/2024	Manhattan Transition and College Access Center Civil Service 101	Online
Q3	2/23/2024	Fund for The City of New York Civil Service 101 Information Session	Manhattan
Q3	2/26/2024	CityTalk Panel Discussion: Black History Month: African Americans & the Arts	Online
Q3	3/6/2024	Department of Citywide Administrative Services (DCAS) Civil Service 101 Information Session	Online
Q3	3/7/2024	NYC Service: Women's Day - A Youth Mentoring Summit	Manhattan
Q3	3/9/2024	Office of Council Speaker Adrienne E. Adams Resource and Job Fair	Queens
Q3	3/11/2024	Department of Citywide Administrative Services (DCAS) Civil Service 101 Information Session	Online

		CUNY - Borough of Manhattan Community College Civil Service 101 Information	
Q3	3/13/2024	Session	Online
		Department of Citywide Administrative Services (DCAS) Civil Service 101 Information	
Q3	3/14/2024	Session	Online
Q3	3/15/2024	Community Board 4 Civil Service 101 Information Session	Online
Q3	3/19/2024	Queens Transition and College Access Center Teacher Meeting	Online
Q3	3/20/2024	Eagle Academy's Annual College & Career Expo	Staten Island
Q3	3/21/2024	NYC Department of Citywide Administartive Services (DCAS) Employee Resources Fair	Staten Island
Q3	3/21/2024	CUNY- Brooklyn College Career Fair	Brooklyn
Q3	3/23/2024	New York Public Library Vocational & Trade Career Fair- Stapleton Branch Vocational	Staten Island
Q3	3/25/2024	Jobs NYC Hiring Hall- Bronx	Bronx
Q3	3/29/2024	CityTalk: Women's History Month - Women in Diversity, Equity, and, Inclusion	Online

\*\*\*The above events were attended and/or hosted by DCAS's Office of City Recruitment (OCR) and are not specific to the recruitment for DCAS's jobs. OCR promotes the vision that the City of New York is an employer of choice with a growing, talented, and diverse workforce. OCR conducts extensive outreach to educate the public and current employees on civil service career opportunities and manages the City's 55-a Program, which affords qualified persons with disabilities an entry into city government without the need to take civil service exams.\*\*\*

List actual expenditures related to recruiting candidates for open-competitive and promotion civil service exams.

Borough	Approximate Dollar Amount (\$) in Q1	Approximate Dollar Amount (\$) in Q2	Approximate Dollar Amount (\$) in Q3	Approximate Dollar Amount (\$) in Q4
Bronx	0	0	0	
Brooklyn	0	0	0	
Manhattan	0	0	0	
Queens	0	0	0	
Staten Island	0	0	0	

### **C.** Recruitment Sources

List recruitment sources used for filling vacancies in the current Quarter (include Q#)

1. Jobs NYC

2. NYC ATWORK

3. LinkedIn

4. OCR Newsletter

### **D.** Internships/Fellowships

The agency is providing the following internship opportunities in FY 2024. [Note: Please update this information every quarter.]

Race/Ethnicity\* [#s] \* Use self-ID data obtained from NYCAPS; Gender\* [#s] [N-B=Non-Binary; O=Other; U=Unknown] \* Use self-ID data

1. Civil Service Pathways Fellows Total: 12

Race/Ethnicity\* [#s]: Black\_1\_\_ Hispanic\_3\_\_ Asian/Pacific Islander\_6\_\_ Native American\_\_\_ White\_1\_\_ Two or more Races\_1\_\_

Gender\* [#s]: M \_8\_ F \_4\_ N-B \_\_\_ O \_\_\_ U \_\_\_

### 2. Public Service Corps Total: 9

Race/Ethnicity\* [#s]: Black\_2\_ Hispanic\_1\_ Asian/Pacific Islander\_3\_ Native American\_ White\_1\_ Two or more Races\_1\_ Gender\* [#s]: M 1 F 7 N-B O U 1

3. Summer College Interns Total: 0

Race/Ethnicity\* [#s]: Black Hispanic Asian/Pacific Islander Native American White Two or more Races

Gender\* [#s]: M \_\_\_\_ F \_\_\_ N-B \_\_\_\_ O \_\_\_\_ U \_\_\_\_

### 4. Summer Graduate Interns Total: 0

 Race/Ethnicity\* [#s]: Black\_\_\_\_ Hispanic\_\_\_\_ Asian/Pacific Islander\_\_\_ Native American\_\_\_ White\_\_\_ Two or more Races\_\_\_

 Gender\* [#s]: M \_\_\_\_ F \_\_\_ N-B \_\_\_ O \_\_\_ U \_\_\_

### 5. Other (Modern Youth Apprenticeship Program (DOE Highschool students) Total: 8

Race/Ethnicity\* [#s]: Black\_\_\_\_ Hispanic\_\_\_\_ Asian/Pacific Islander\_\_\_ Native American\_\_\_ White\_\_\_\_ Two or more Races\_\_\_\_ Gender\* [#s]: M \_4\_\_ F \_3\_\_ N-B \_\_\_ O \_\_\_ U \_1\_\_

6. Other (specify) Total:

 Race/Ethnicity\* [#s]: Black \_\_\_\_ Hispanic \_\_\_\_ Asian/Pacific Islander \_\_\_\_ Native American \_\_\_\_ White \_\_\_\_ Two or more Races \_\_\_\_\_

 Gender\* [#s]: M \_\_\_\_ F \_\_\_ N-B \_\_\_ O \_\_\_ U \_\_\_\_

#### Additional comments:

### E. 55-A Program

The agency uses the 55-a Program to hire and retain qualified individuals with disabilities.

Currently, the agency employs the following number of 55-a participants:

Q1 (9/30/2023): \_\_\_\_5\_\_\_ Q2 (12/31/2023): \_\_\_5\_\_\_ Q3 (3/31/2024): \_\_\_5\_\_\_ Q4 (6/30/2024): \_\_\_\_

During the 1st Quarter, a total of \_\_0\_ [number] new applications for the program were received. During the 1st Quarter \_0\_ participants left the program due to [state reasons] \_\_\_\_\_.

During the 2nd Quarter, a total of \_\_\_O\_\_ [number] new applications for the program were received. During the 2nd Quarter \_\_O\_\_ participants left the program due to [state reasons] \_\_\_\_\_.

During the 3rd Quarter, a total of \_\_1\_ [number] new applications for the program were received. During the 3rd Quarter \_0\_ participants left the program due to [state reasons] \_\_\_\_\_.

During the 4th Quarter, a total of \_\_\_\_\_ [number] new applications for the program were received. During the 4th Quarter \_\_\_\_ participants left the program due to [state reasons] \_\_\_\_\_.

#### The 55-a Coordinator has achieved the following goals:

- Disseminated 55-a information by e-mail: Yes No in training sessions: Yes No on the agency website: Yes No through an agency newsletter: Yes No Other:\_\_\_\_\_
- Partner with the MOPD to post job opportunities with NYC ATWORK and interview qualified applicants referred through the program.

- Maintain an updated record of the agency's 55-a program participants.
- Notify 55-a participants when a civil service exam is given for which they are eligible and encourage them to apply.

# **VI.** Selection (Hiring and Promotion)

Please review Section VI of your FY 2024 Diversity, Equity, Inclusion and EEO Plan and describe your activities for this quarter below:

Please list additional **Selection Strategies and Initiatives** which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan (*e.g., use of structured interview, EEO or APO representatives observing interviews, review of placements, review of e-hire applicant data*). Please describe the steps that your agency has taken to meet these objectives.

**1.** Career Counseling: Advising employees of opportunities for promotion and career development; Notification of promotion/transfer opportunities.

- The identity, services and contact information of DCAS's Career Counselor is communicated agency-wide as part of the agency's commitment to equity and inclusion.
- DCAS' Career Counselor also advertises and promotes private career counseling sessions upon request. Employees that are
  interested in this service can contact our Career Counselor to schedule and complete a preliminary questionnaire and submit a copy
  of their resume prior to the session.

2. Reviewing the methods by which candidates are selected for appointment, promotion, or to fill vacancies (new hires), especially for mid- and high-level discretionary positions.

• DCAS posts all of its discretionary positions and uses structured interviewing methods to fill all of its vacancies, including mid and high-level discretionary positions.

• The EEO office tracks and reviews interview questions for all approved job vacancies prior to interviews being conducted.

• DCAS HR and the EEO office review draft Notice of Exams and provide feedback to Human Capital on whether the competencies, skills, responsibilities, and job requirements on the NOE appeared to job-related and required by business necessity.

# **3.** Describe the role of agency EEO Officer and other EEO staff in the selection of candidates for appointment or promotion (pre- and post-appointment).

- Ensure that all vacancy announcements include the revised NYC EEO I Antidiscrimination Statement.
- Review vacancy postings to ensure elimination of language that has the potential for gender and age stereotyping and other unlawful discrimination.
- Actively monitor agency job postings and ensure recruitment strategy aligns with the diversity goals of the agency.
- Provide consultation regarding creation/review of objective criteria for evaluating candidates for hire or promotion and applying those criteria consistently to all candidates.
- In collaboration with DCAS Human Resources, review interview questions to ensure that they are EEO-compliant, job-related, and required by business necessity.
- Assist hiring managers if a reasonable accommodation is requested during the interview.
- Observe interviews, when necessary, especially for underutilized job titles and/or mid- and high-level discretionary positions.
- Advise hiring managers to use candidate evaluation form for uniform assessment and equity.
- Periodically conduct a job applicant analysis via the Smart Recruiters website to advise Human Resources of any demographic trends and/or EEO concerns based on available self-ID data.

• Upon request, provide Human Resources with employment verification data for DCAS employees that receive a job offer from another City agency.

4. Analyzing the impact of layoffs or terminations on racial, gender and age groups.

### N/A for this quarter

5. Other:

During this Quarter the Agency activities included: # of Vacancies/Separations	# of New Hires	# of New Promotions
Q1 #89	# _138	#36
Q2 #81	#67	#37
Q3 #64	#72	#29
Q4 #	#	#

\*\*This information was obtained from CEEDS data report 343.\*\*

# VII. Training

Please provide your training information in Part II of the report "DEI-EEO Training Summary" (in MS Excel).

# VIII. Reasonable Accommodation

Please report all reasonable accommodation requests and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: <u>https://mspwva-dcslnx01.csc.nycnet/Login.aspx</u>

The agency did input full Reasonable Accommodation activity on the DCAS Citywide Complaint and Reasonable Accommodation (CAD) Database:

Q1:  $\boxtimes$  Yes  $\square$  No Q2:  $\boxtimes$  Yes  $\square$  No Q3:  $\boxtimes$  Yes  $\square$  No Q4:  $\square$  Yes  $\square$  No

# IX. Compliance and Implementation of Requirements Under Executive Orders and Local Laws

### A. Local Law 92: Annual Sexual Harassment Prevention training

Please provide Sexual Harassment Prevention Training Information in Part II of the report "DEI-EEO Training Summary" (in MS Excel).

### **B.** Local Law 97: Annual Sexual Harassment Reporting

The agency has entered the sexual harassment Complaint Data in the DCAS Citywide Complaint Tracking System and updates the information as they occur.

	Q1 🛛	Q2 🛛	Q3 🛛	Q4 🛛
--	------	------	------	------

The agency has entered **all types of complaints** in the DCAS Citywide Complaint Tracking System and updates the information as they occur.

 $\boxtimes$  The agency ensures that complaints are closed within 90 days.

Report all complaints and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: <u>https://mspwva-ctwapx02.csc.nycnet/Login.aspx</u>

C. Executive Order 16: Training on Transgender Diversity and Inclusion

Please provide E.O. 16 Training Information in Part II of the report "DEI-EEO Training Summary" (in MS Excel).

## IX. Audits and Corrective Measures

Please choose the statement that applies to your agency.

- □ The agency is <u>NOT</u> involved in an audit conducted by NYC Equal Employment Practice Commission (EEPC) or another governmental agency specific to our EEO practices.
- The agency is involved in an audit; please specify who is conducting the audit: \_\_Equal Employment Practices Commission (EEPC)\_\_.

\*\* The audit was initiated on January 29, 2024 and its current status with the EEPC is "Preliminary Determination Sent." \*\*

Attach the audit recommendations by EEPC or the other auditing agency.

□ The agency has submitted or will submit to DCAS Citywide Equity and Inclusion an amendment letter, which shall amend the agency plan for FY 2024.

The agency received a Certificate of Compliance from the auditing agency in 2022 or 2023.

Please attach a copy of the Certificate of Compliance from the auditing agency.

### **Appendix A: EEO Personnel Details**

EEO Personnel For \_\_3\_\_ Quarter, FY 2024

### **Personnel Changes**

Personnel Changes this Quarter: 🗌 No Changes Number of Additions: 1	umber of Deletions:
---	---------------------

Employee's Name & Title	1. Patricia Marte, EEO Investigator	2. 3.	
Nature of change	Addition Deletion	□ Addition □ Deletion	□ Addition □ Deletion
Date of Change in EEO Role         Start Date         or Termination Date: 10/23/23		Start Date or Termination Date: Start Date or Termination Date:	
		• •	
For New EEO Professionals:			
EEO Function	□       EEO Officer       □       EEO Counselor         □       EEO Trainer       ⊠       EEO Investigator         □       55-a Coordinator       □       Other: (specify)	EEO Officer       EEO Counselor         EEO Trainer       EEO Investigator         55-a Coordinator       Other: (specify)	EEO Officer       EEO Counselor         EEO Trainer       EEO Investigator         55-a Coordinator       Other: (specify)
Percent of Time Devoted to EEO 🛛 100% 🗆 Other: (specify %):		□ 100% □ Other: (specify %):	□ 100% □ Other: (specify %):
	•	•	

EEO Training Completed within the Last two years, including the current quarter (EEO and D&I Officers, Deputies, and all new EEO Professionals):						
Name & EEO Role	1. Belinda French	2. Patricia Marte	3.			
Completed EEO Trainings: 1. Everybody Matters-EEO and D&I	<u>⊠ Yes</u> □ No	<u>⊠ Yes</u> □ No	□ Yes □ No			
2. Sexual Harassment Prevention	Yes 🗌 No	Ves 🗆 No	□ Yes □ No			
3. IgbTq: The Power of Inclusion	Yes 🗌 No	Ves 🗆 No	□ Yes □ No			
4. Disability Awareness & Etiquette	Yes 🗆 No	Yes 🗆 No	□ Yes □ No			
5. Unconscious Bias	<u>⊠ Yes</u> □ No	Yes 🗆 No	□ Yes □ No			
6. Microaggressions	Yes 🗌 No	<u>         Yes                           </u>	□ Yes □ No			
7. EEO Officer Essentials: Complaint/Investigative Processes	⊠ Yes □ No	Ves 🗆 No	□ Yes □ No			
8. EEO Officer Essentials: Reasonable Accommodation	□ Yes □ No	⊠ Yes □ No	□ Yes □ No			
9. Essential Overview Training for New EEO Officers	□ Yes □ No	<u>□ Yes</u> □ No	□ Yes □ No			

10. Understanding CEEDS Reports	🛛 Yes	□ No	□ Yes	□ No	□ Yes	□ No

### **EEO Personnel Training Continued:**

ame & EEO Role	4.		5.		6.	6.			
Completed EEO Trainings: 1. Everybody Matters-EEO and D&I	🗆 Yes	🗆 No	□ Yes	🗆 No	□ Yes	🗆 No			
2. Sexual Harassment Prevention	🗆 Yes	🗆 No	□ Yes	🗆 No	🗆 Yes	🗆 No			
3. IgbTq: The Power of Inclusion	🗆 Yes	🗆 No	□ Yes	🗆 No	□ Yes	🗆 No			
4. Disability Awareness & Etiquette	🗆 Yes	🗆 No	□ Yes	🗆 No	🗆 Yes	🗆 No			
5. Unconscious Bias	🗆 Yes	🗆 No	□ Yes	🗆 No	□ Yes	🗆 No			
6. Microaggressions	🗆 Yes	🗆 No	□ Yes	🗆 No	□ Yes	🗆 No			
7. EEO Officer Essentials: Complaint/Investigative Processes	🗆 Yes	🗆 No	□ Yes	🗆 No	□ Yes	🗆 No			
8. EEO Officer Essentials: Reasonable Accommodation	🗆 Yes	□ No	□ Yes	🗆 No	□ Yes	🗆 No			
9. Essential Overview Training for New EEO Officers	🗆 Yes	🗆 No	□ Yes	🗆 No	□ Yes	🗆 No			
10. Understanding CEEDS Reports	🗆 Yes	🗆 No	□ Yes	🗆 No	□ Yes	🗆 No			

**EEO Personnel Contact Information (Please list all current EEO professionals)** 

Please provide full mailing address of the principal Agency EEO Office:MAILING ADDRESS:One Centre Street, 17th Floor North, New York, NY 10007

Diversity and EEO Staffing as of \_3\_\_Quarter FY 2024\*

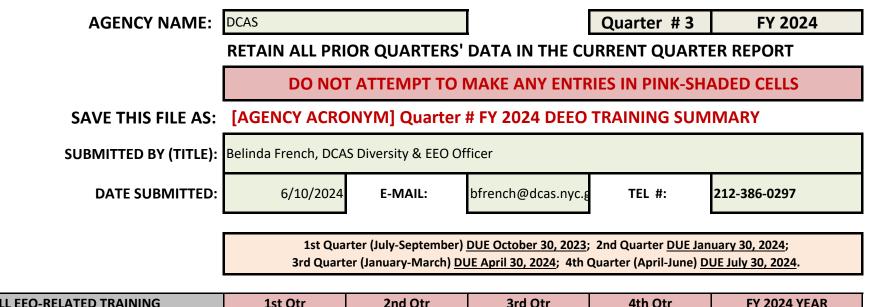
EEO\Diversity Role	<u>Name</u>	<u>Civil Service Title</u>	<u>% of</u> <u>Time</u> <u>Devoted</u> <u>to EEO &amp;</u> <u>Diversity</u> <u>Functions</u>	<u>Office E-mail</u> <u>Address</u>	<u>Telephone #</u>
Agency EEO Officer / Disability Rights Coordinator / Disability Services Facilitator	Belinda French	Deputy Assistant Commissioner	<u>100%</u>	bfrench@dcas.nyc.gov	<u>212-386-0297</u>
EEO Administrative Assistant	Ashley Miller	Community Associate	<u>100%</u>	Axmiller@dcas.nyc.gov	<u>212-386-6399</u>
EEO Investigator	Patricia Marte	Community Coordinator	<u>100%</u>	pmarte@dcas.nyc.gov	<u>212-386-0261</u>
Chief Diversity Officer/Chief MWBE Officer per E.O. 59	Roman Gofman	Administrative Project Manager M6		rgofman@dcas.nyc.gov	<u>212-386-6283</u>
Agency Personnel Officer	Hortensia Richards	Strategic Initiative Specialist		hrichards@dcas.nyc.gov	<u>212-386-0374</u>
55-a Coordinator	Damarys Diaz	Administrative Community Relations Specialist		dmdiaz@dcas.nyc.gov	<u>212-386-0388</u>

Career Counselor Shameka Blount	Administrative Community Relations Specialist M5		<u>sblount@dcas.nyc.gov</u>	<u>212-386-0232</u>
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\* Please note changes (new personnel filling the specified role). You may insert additional entries as needed. Title refers to the civil service title. If there is an EEO\Diversity role that your staff performs that is not on the list above, you may indicate it on the chart. You may provide full contact information once if several roles are performed by the same person.



### FY 2024 QUARTERLY REPORT - Part II: DIVERSITY AND EEO TRAINING SUMMARY



ALL EEO-RELATED TRAINING	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	FY 2024 YEAR
(ALL MODALITIES)	(July - Sept. 2023)	(Oct Dec. 2023)	(Jan Mar. 2024)	(April - June 2024)	TO DATE
TOTAL DIVERSITY & EEO TRAINING	2013	806	3149	0	5968

CORE D	IVERSITY AND	EEO TRAININ	IG (All Modali	ties)	
TOTAL CORE EEO TRAINING ALL MODALITIES: E-Learning & Instructor-led training	1653	632	3012	0	5297
1. Everybody Matters: EEO and Diversity & Inclusion for NYC Employees	276	100	680	0	1056
Administered by DCAS [Copy data from DCAS Learning & Development report in this row. ENTER ALL ZEROS. Do not leave blank.]	276	100	680		1056
Administered by Agency [Enter data from internal training in this row] NOTE: Completions from DCAS-provided training count towards agency compliance for these mandated trainings.					0

DCAS Quarter 3 FY 2024 DEI-EEO Report.Part II Training Summary

ALL EEO-RELATED TRAINING (ALL MODALITIES)	1st Qtr (July - Sept. 2023)	2nd Qtr (Oct Dec. 2023)	3rd Qtr (Jan Mar. 2024)	4th Qtr (April - June 2024)	FY 2024 YEAR TO DATE						
2. Sexual Harassment Prevention	1066	283	1097	0	2446						
Administered by DCAS [Copy data from DCAS Learning & Development report in this row. ENTER ALL ZEROS. Do not leave blank.]	1066	283	1097		2446						
Administered by Agency [Data Entry BLOCKED]	curriculum that is a provided to DCAS. T	NOTE: SHP training that is administered by an agency (A-ILT/EL) must utilize curriculum that is approved annually by DCAS and the completion data must be provided to DCAS. The number reported in "Administered by DCAS" includes all SHP training that is administered by an agency.									
3. IgbTq: The Power of Inclusion	301	223	1205	0	1729						
Administered by DCAS [Copy data from DCAS Learning & Development report in this row. ENTER ALL ZEROS. Do not leave blank.]	301	223	1205		1729						
Administered by Agency [Enter data from internal training in this row] NOTE: Completions from DCAS-provided training count towards compliance for these mandated trainings.					0						
4. Disability Awareness & Etiquette	10	26	30	0	66						
Administered by DCAS [Copy data from DCAS Learning & Development report in this row. ENTER ALL ZEROS. Do not leave blank.]	10	26	30		66						
Administered by Agency [Enter data from internal training in this row]					0						

DCAS Quarter 3 FY 2024 DEI-EEO Report.Part II Training Summary

ALL EEO-RELATED TRAINING (ALL MODALITIES)	1st Qtr (July - Sept. 2023)	2nd Qtr (Oct Dec. 2023)	3rd Qtr (Jan Mar. 2024)	4th Qtr (April - June 2024)	FY 2024 YEAR TO DATE
	VERSITY AND EE		AINING (All M	· · · ·	
ALL OTHER DIVERSITY & EEO RELATED TRAINING	360	174	137	0	671
5. New Employee Orientation (Only if it includes EEO Component)	NOTE: Do not ma	ake entries here if new	employees received C	ORE EEO training as pa	rt of their onboarding
TOTAL PARTICIPANTS TRAINED	210	64	79		353
6. Structured Interviewing and Unconscious Bias		FULL TITLE: Strue	ctured Interviewing	and Unconscious Bia	s
TOTAL PARTICIPANTS TRAINED	2	7			9
7. Structured Interviewing and Unconscious Bias (Follow up)	FULL T	ITLE: Structured Inte	rviewing: Utilizing Fo	ollow-Up and Probin	g Questions
TOTAL PARTICIPANTS TRAINED		5			5
Building an Inclusive Culture: Understanding Unconscious Bias TOTAL PARTICIPANTS TRAINED	FULI	L TITLE: Building an I		derstanding Unconso	ious Bias
		1	2		3
9. From Microaggressions to Microaffirmations	FULL TITLE:	Creating a Culture o	of Inclusion, From Mi	croaggressions to M	icroaffirmations
TOTAL PARTICIPANTS TRAINED	1	4	1		6
10. Managing the Multi-Generational Norkforce TOTAL PARTICIPANTS TRAINED	FULL TITLE: Man	naging the Multi-Gen	erational Workforce	e: Leveraging the Tale	ents of 5 Generations
11. Bystander Training	FUI	LL TITLE: Moving from	m Bystander to Upst	ander, What Would	You Do?
TOTAL PARTICIPANTS TRAINED	6				6
12. Reasonable Accommodation		FULL TITLE: Reason	able Accommodatio	n Procedural Guidel	ines
TOTAL PARTICIPANTS TRAINED			2		2
13. The Power of Words		FULL TITLE	: The Power of Word	ls, Can We Talk?	
TOTAL PARTICIPANTS TRAINED					0
14. Other Diversity/EEO Related	Specify topic >	Supervisor Training	(EEO/Labor/Disciplin	e/Performance Evalu	uations)
TOTAL PARTICIPANTS TRAINED	141	93	53		287
16. Other Diversity/EEO Related	Specify topic >				
TOTAL PARTICIPANTS TRAINED					0
15. Other Diversity/EEO Related	Specify topic >		I	[	
TOTAL PARTICIPANTS TRAINED					0
16. Other Diversity/EEO Related	Specify topic >				
TOTAL PARTICIPANTS TRAINED					0
17. Other Diversity/EEO Related	Specify topic >				
TOTAL PARTICIPANTS TRAINED					0
18. Other Diversity/EEO Related	Specify topic >				
TOTAL PARTICIPANTS TRAINED					0
ADDITIONAL TRAINING				PACE TO REPORT ADDIT	
Other Diversity/EEO Related	Specify topic >				
TOTAL PARTICIPANTS TRAINED					0
Other Diversity/EEO Related	Specify topic >				
			1		

DCAS Quarter 3 FY 2024 DEI-EEO Report.Part II Training Summary

### Agency: 868 DCAS Summary Period of EEO Complaints: Number, basis and type of resolution

s: 01/01/2024 - 03/31/2024

																														Failure to Re	easonably Acc	commoda <sup>,</sup>
	TOTAL*		nmigration C Citizenship Status	Arrest, Dr Convictio Record, C Pending Case	n Caregivo r Status	Consum er Credit History	ier Can t L y	nnabis Use Co	Religi olor Or Cre	ion Disabi eed	Familia lity Status	Gender I Identity o Expression	Predisposing Genetic Characteristics	Gender/Sex (Including Pregnancy, Childbirth, Or Related Medical)	Height	Status As A Veteran Or Active-Duty Military Service Member	Marital Or Partnership Status	National Origin Or Ethnicity		Pre-Employment Iarijuana Testing	** Partnership Status Discrimination **	Race *	Retaliation For Engaging In Protected H Activity	Sexual Iarassment	Sexual Orientation	Sexual and Reproductive Health Decisions	Unemployment Status	Victim of Domestic Violence, Sex Offenses And Stalking	Weight	Religion Disabil	Pregnancy Childbirth ity Or Relate Medical	th, Viole
Complaints open at close of the period	31	6	-	-	-	-		-	3 1	4	-	-	1	7	-	-	-	3	1	-	-	13	6	9	1	-	-	-	-	-		
Complaints outstanding at close of the period	26	4	-	-	-	-		-	3 1	2	-	-	1	4	-	-	-	3	1	-	-	11	5	9	1	-	-	-	-	-		
Complaints filed during the period	5	2	-	-	-	-		-		2	-	-	-	3	-	-	-	-	-	-	-	2	1	-	-	-	-	-	-	-		
Complaints resolved during the period	-	-	-	-	-	-		-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
No Probable Cause/ Unsubstantiated	-	-	-	-	-	-		-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Probable Cause/Substantiated	-	-	-	-	-	-		-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Withdrawn	-	-	-	-	-	-		-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Mediated	-	-	-	-	-	-		-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Administrative Closing	-	-	-	-	-	-		-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Filed Externally	-	-	-	-	-	-		-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Third Party Referral	-	-	-	-	-	-		-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Complaints open at close of the period	10	1	-	-	-	-		-	- 2	4	-	-	-	1	-	-	-	2	-	-	-	3	8	3	-	-	-	-	-	-		
Complaints outstanding at close of the period	10	1	-	-	-	-		-	- 2	4	-	-	-	1	-	-	-	2	-	-	-	3	8	3	-	-	-	-	-	-		
Complaints filed during the period	-	-	-	-	-	-		-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Complaints resolved during the period	-	-	-	-	-	-		-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
No Probable Cause	-	-	-	-	-	-		-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Probable Cause	-	-	-	-	-	-		-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Withdrawn	-	-	-	-	-	-		-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Mediated	-	-	-	-	-	-		-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Administrative Closing	-	-	-	-	-	-		-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Right to Sue	-	-	-	-	-	-		-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Third Party Referral	-		-	-	-	-		-		-	-	_	_	_	_	_	-	_	_	_	_	-	_	_	_	_	_	_	-	-		

\* The total basis of all complaints may exceed the total number of complaints

\*\* Partnership Status Discrimination \*\* (aka PS) was deactivated on February 24, 2022. Now new category is Marital or Partnership Status (aka MS).

Agency:868DCASSummary Period of EEO Reasonable Accommodation:01/01/Number, basis and type of resolution	2024 - 03/31/2	024			
	Total	Disability	Pregnancy	Religion	As Victim of Domestic Violence, Sex Offence or Stalking
Reasonable Accommodations open at close of the period	4	3	-	1	-
Reasonable Accommodations filed during the period	38	33	-	5	-
Reasonable Accommodations resolved during the period	40	35	-	4	1
Granted as Requested	35	31	-	4	-
Modified Accommodation Granted	-	-	-	-	-
Denied	2	2	-	-	-
Withdrawn	1	1	-	-	-
Administratively Closed	2	1	-	-	1
Reasonable Accommodations appealed during the period	-		-	-	-

Summary Period of EEO Inquiry:01/01/Number, basis and type of resolution	2024 - 03/31/2	024									
	Total	55A PROGRAM	DISCIPLINE MATTER	employee Behavior	GENERAL QUESTIONS REGARDING EEO POLICIES/PR ACTICES/PRO GRAMS	HR MATTER	LEGAL MATTER	OTHER	SUPERVISOR BEHAVIOR	TRAINING	WORKFORCE REPORT
Inquiries open at close of the period	5	-	-	-	2	-	-	-	3	-	-
Inquiries filed during the period	153	2	-	7	83	10	1	35	6	9	-
Inquiries resolved during the period	154	2	-	7	84	10	1	35	6	9	-