

This weekly newsletter should provide you with helpful information that you can share and discuss with your community members.

If you're having difficulty viewing the newsletter [click here to view as a webpage.](#)

CERT SPOTLIGHT



This week, we would like to highlight our Manhattan Division 4 Chief, Wade Trefethen. In early 2021, Wade served as District Leader for Manhattan District 12 before moving into the Division Chief role to fill the greater need for his division.

He continues to step up and take on tasks to assist his division and the program. When CERT Staff reached out for help with recruitment, Wade joined the CERT Recruitment Group. He attends all of the monthly meetings and always brings thoughtful suggestions and new events for staffing. He coordinates and attends all events.

Wade continues to have good communication with NYCEM, which is very important for a volunteer leader. Like a true leader, he is not afraid to reach out for guidance when he is unsure how to handle a situation or to provide suggestions. When he is not leading or supporting preparedness or recruitment events, Wade is building his skills through training and deployments. Thank you, Wade, for your continued enthusiasm, support, and leadership!



MONDAY RADIO ROLL CALL

Borough Channel: BK

Scenario: Have you checked on a fellow CERT member?

4/25 Responding Borough: Brooklyn & Manhattan

Documents to Review: [Citywide Radio Drill Refresher](#)
[Call signs per Radio](#)

QUIZ OF THE WEEK

Each week we will have a survey with questions that relates back to lessons learned during NYC CERT training or your experience as a member. The answer will be revealed in the following week's newsletter. Good Luck!

[CLICK HERE](#)

FEMA Strategic Plan for 2022 - 2026

2022-2026

FEMA Strategic Plan

Building the FEMA our nation needs and deserves.



The 2022-2026 FEMA Strategic Plan outlines a bold vision and three ambitious goals designed to address key challenges the agency faces during a pivotal moment in the field of emergency management. Wide-ranging and long-term, the goals defined in the plan respond to the changing landscape in which we find ourselves. While some activities in this plan can be quickly realized, some will require effort through 2026.

The plan outlines three bold, ambitious goals to meet this challenge. These goals position FEMA to address the increasing range and complexity of disasters, support the diversity of communities we serve and complement the nation's growing expectations of the emergency management community.

[Download Strategic Plan as a PDF](#)



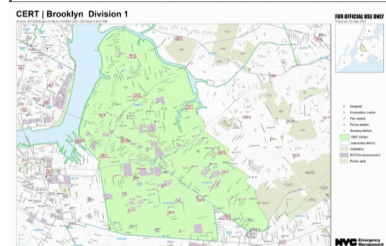
Quiz of the Week

Thank you to all who participated in last week's [Quiz of the Week](#).

The correct answer is: **C) Using the [Airtable link](#)**. As all active members know, the NYC CERT program discontinued using the Samaritan portal in July, 2021, and started utilizing Airtable for sharing the [NYC CERT Event calendar](#) and [submitting volunteer hours](#). If you have any questions you may always follow the communication structure and speak to your division leadership.



The [NYC CERT Standard Operating Procedures \(SOPs\)](#) provides guidance and outlines policies and procedures for you and your team to follow.



NYC CERT Division maps are available (pdf format) to support recruitment and preparedness planning in your community.

[Brooklyn](#) - [Bronx](#) - [Manhattan](#) - [Queens](#) - [Staten Island](#)



View the [NYC CERT Event Calendar](#) to see upcoming training, meetings, and planned deployments.

After you participate, be sure to [Submit Your Volunteer Hours!](#)

FEMA Financial Preparedness



The **Emergency Financial First Aid Kit (EFFAK)**, a joint publication from **Operation Hope** and FEMA, can help you prepare financially and provides tips to reduce the financial impact of disasters on you and your family. For more information on the EFFAK visit the **[EFFAK Community Page](#)**.

Radio Committee



As you know, there have been issues citywide with the CERT network. The NYC CERT Radio Committee members were hard at work this week to make sure the radio program gets back on track. Together the members programmed, distributed and maintained a total of 27 Citywide radios; bringing online the Borough of Manhattan and Brooklyn, who will participate on the returning Monday night radio roll call.

There's more work to accomplish come next week to get the other boroughs up and running. We are incredibly thankful and



Only CERT members in compliance with the vaccine mandate will continue receiving messaging from NYCEM CERT Program staff. Volunteers who did **not** submit appropriate documentation to meet the vaccine mandate, or request a reasonable accommodation through NYCEM, will be considered inactive until they submit following the below steps.

To submit vaccination records, please email an approved proof of vaccination to: **CERTVaxVerification@oem.nyc.gov**.

Please review the necessary steps **[HERE](#)**

READY NEW YORK

If your division is hosting or participating in an upcoming event, please complete the **[Event Request form](#)** to have your opportunity published through Eventbrite.com for members to register.

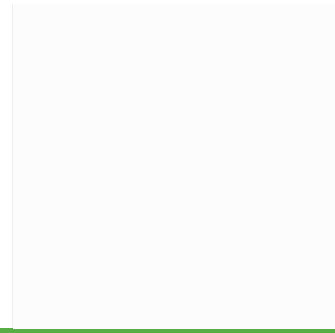
Your NYC CERT Ready New York Liaison can submit a **[Ready New York Material Request](#)** for upcoming events.



Get Notified with New York City's official source for information about emergency alerts and important city services.

appreciative of all who supported and continue to support the radio program. We'd especially like to send a thank you to QN3R1, BK5R1 and BK6R1!

Download the free [Notify NYC](#) mobile app, available for [iOS](#) and [Android](#).



VOLUNTEER OPPORTUNITIES



Member Support Meeting

Member Support Meetings offer members, especially probationary members, an opportunity to receive support with technology, communications, and other general inquiries. CERT Program Staff will be available to answer questions and direct members to resources. This meeting is scheduled quarterly.

[Member Support Meeting Registration, Mon, Apr 25, 2022, at 6:30 PM | Eventbrite](#)



Mayoral Address Deployment

The Mayor's Office of Special Projects and Community Events (MPOSPCE) is requesting NYC CERT volunteers for the upcoming Mayoral address Tuesday, April 26th. CERT volunteers will be assisting with line management, crowd management, and guest check-in registration.

[Mayoral Address Registration, Tue, Apr 26, 2022 at 8:30 AM | Eventbrite](#)



FIVEBORO BIKETOUR

The TD Five Boro Bike Tour will once again welcome participants from across New York and around the country on **Sunday, May 1, 2022.**

Bike New York relies on a small army of more than 2,000 volunteers each year to ensure the riders have the best possible experience. As in years past, they are requesting NYC CERT to support. NYC Emergency Management have worked closely with organizers to provide these specific registration links. All interested NYC CERT members **MUST** register for their site and shift using the links below. CERT members for all five boroughs are welcome to register for any site throughout the city. Participating at a new site outside of your borough can be a great learning experience. With your help, we're looking forward to another successful Five Boro Bike Tour!

Brooklyn
[Gowanus Water Stop](#)
[8:30 AM-4:30 PM](#)

Bronx
[Bronx Water Stop](#)
[6:45 AM-12:45 PM](#)

Queens
[Astoria Rest Area](#)
[6:30 AM-3:30 PM](#)

Manhattan
[FDR Rest Area](#)
[6:30 AM-2:00 PM](#)

Staten Island
Bay Street
Water Stop
[Shift 1: 9:30 AM-2:00 PM](#)
[Shift 2: 11:00 AM-6:30 PM](#)

[Commodore Barry Rest Area](#)
[7:00 AM-5:00 PM](#)

[Con Edison Rest Area](#)
[7:00 AM-3:30 PM](#)

Brooklyn Bridge Park
Water Stop

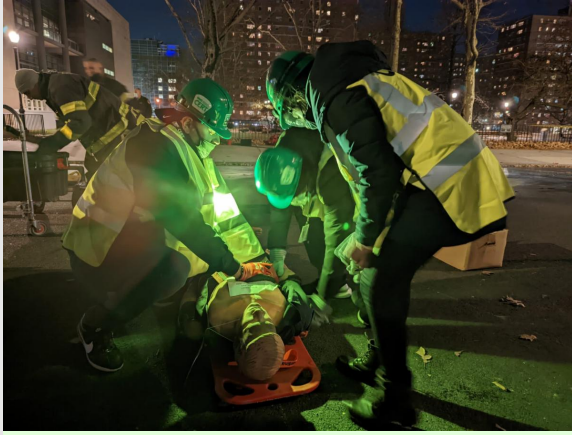
[Shift 1: 7:30 AM-12:00 PM](#)
[Shift 2: 11:30 AM-4:00 PM](#)

[Click Here](#) for a detailed list of site locations
and volunteer roles for the event.

SI Finish Festival
(New Location)

[Shift 1: 6:30 AM-12:00PM](#)
[Shift 2: 9:00 AM-4:00 PM](#)
[Shift 3: 3:00 PM-8:00 PM](#)





Disaster Simulation Volunteers Needed!

There are two opportunities available for each Basic Training Disaster Simulation this cycle. Victim players and Simulation Participants are needed on both dates.

More details are available in the opportunity link. Please consider signing up to make this a great event for our graduating members. Click on the available opportunity links below to register.

[Victim player - Wed, May 4th](#)
[Simulation participant - Wed, May 4th](#)

[Victim player - Thurs, May 5th](#)
[Simulation participant - Thurs, May 5th](#)



[Report your Volunteer Hours](#)
Search for *Buddy Check* Event

Buddy Check

As we close out a long year of volunteering to support your community and head into a new year with new challenges, please take some time to support one another. The best way to do that is by performing buddy checks.

What is a buddy check?

Taking the time to check on family and friends, especially those unable to leave their home for any reason. You might be surprised by the impact you'll have on those who you connect with.

NYC CERT Event Calendar



MENTOR PROGRAM

Are you interested in becoming a mentor to new NYC CERT members?

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

1. Complete the **[NYC CERT Mentor Program form](#)** to let us know if you'd like to be a mentor or mentee.
2. Complete the **[Matching Questionnaire](#)** to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

VOLUNTEER ACTIVITY

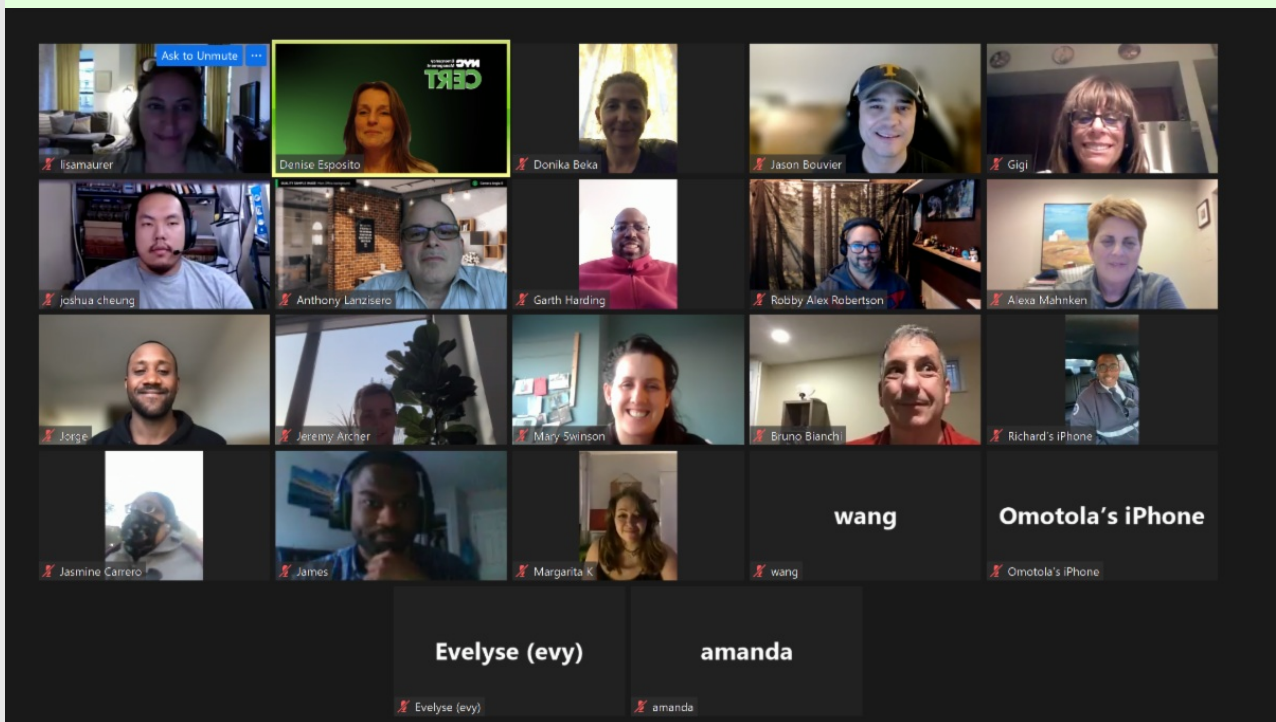
Planned Deployment



Good Friday Procession in Bensonhurst

On April 15th, Brooklyn Division 5 assisted the 62nd NYPD Precinct Community Affairs Division during the annual Good Friday Processions. Volunteers assisted with vehicle and crowd management. The processions include a number of neighborhood Churches and hundreds of participants, many being older adults, walking in the street with intersections blocked. The processions ran along with Bay Ridge Parkway toward 12th Avenue and 65th Street. Nice work all!

NYC CERT Orientation



Program staff held an orientation session on Tuesday, April 19th for current applicants interested in signing up for Basic Training. During the session, applicants received an overview of the NYC CERT program, the goal of basic training and the expected engagement with their communities. Orientation helps interested applicants make an educated

decision on whether CERT membership is something that they want to pursue. We hope to see some of these interested applicants in an upcoming training cycle.

Advanced Training



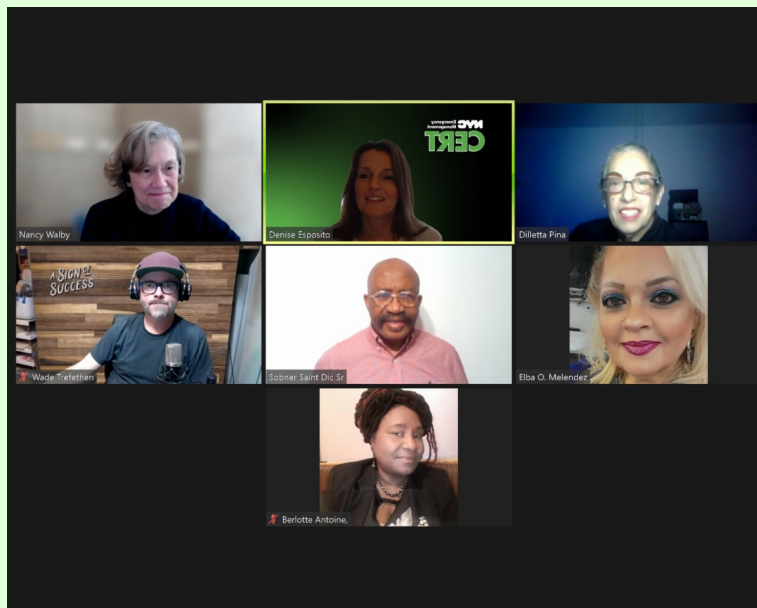
Leadership Development

On April 12, 2022, NYCEM program staff hosted a leadership session designed to train new and future leaders within the CERT program. The member's participation was amazing and their enthusiasm was outstanding.

NYC CERT Meetings

NYC CERT Recruitment Group

The CERT Recruitment Group held their monthly meeting earlier this week. During the meeting, members discussed the program's overall recruitment strategy for the rest of the year. Group members were assigned division leadership to contact in order to develop and support them with their division's recruitment plans. All divisions should be actively discussing how to build up their membership each year, especially if they have experienced a decline in attendance.



Queens Division 4

On April 19th, Queens Division 4 hosted its monthly meeting. Division Chief Richard Singh opened up with interactive ice breakers to bring back eager volunteers while brainstorming tangible goals as a division.

Manhattan Division 3

On April 20th Manhattan Division 3 held its monthly meeting. Division Chief, Beth Rowan gave a detailed overview of the previous week's newsletter, flagging the

upcoming sites that the Division covers during the Five Boro Bike Tour.



Brooklyn Leadership

On April 14th, Brooklyn Borough Coordinator hosted a Brooklyn leadership meeting to discuss ways to strengthen the Divisions. The group discussed upcoming recruitment and preparedness events to share with the general membership for their participation. As always, a portion of the meeting was dedicated to the coordinators taking questions and providing support.

Queens Division 5

Queens Division 5 held their monthly meeting this week to discuss plans to move forward by connecting with the community through recruitment and preparedness events in the coming months.



Brooklyn Division 5 Hybrid Meeting

On April 21, Brooklyn Division 5 was able to host their first hybrid monthly meeting, having membership both in-person and remote. During the meeting members discussed upcoming recruitment, preparedness and deployment opportunities available to division members. Their top priority is focusing on preparing for Spring and Summer CERT events to get back on track after a long hiatus due to the pandemic. The look forward to more regularly interacting with and educating the community.



Download NYC CERT Background for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)



TRAINING OPPORTUNITIES



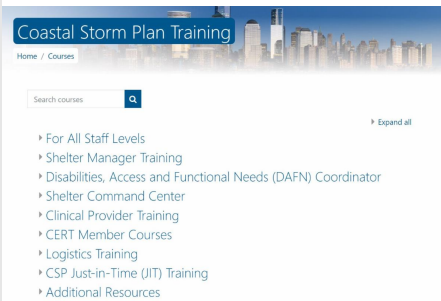
Point to Point Radio Training

Learning Objectives:

- Local Point to Point Network
- UHF Radios 450 MHZ
- Radio Terminology
- Call Protocol and Proper Communication Procedures
- Exercise: - As part of the Point to Point radio training, there's a mandatory outdoor exercise.

Advanced Training: Point to Point Basic Radio Training (in-person) Registration, Sat, May 21, 2022 at 9:00 AM | Eventbrite

Coastal Storm Plan Training



As we are fast approaching the upcoming flood season, the Coastal Storm Plan Training Learning Management System is available to volunteers 24/7 to be done as either Just In Time training or self-paced training. This is the new training for shelter managing and all Coastal Storm Plan staff levels.

If you have not created an account you can easily do so on the home page of the site. These credentials are independent of any other credentials you have created in the past for NYC CERT.

Register for Coastal Storm Training here: <https://csptraining.org>

Each of the FEMA Region II webinars presented in 2022 has been recorded and archived. If you wish to revisit a webinar you attended or would like to listen to one you missed, or even share with a friend or co-worker, you can

Get ahead of the upcoming CERT Radio Training announcements and take your pre-requisite on your own time!

Pre-requisite for members participating in the Point-to-Point training:

IS-242.b Effective Communications

Please send verification of completion to CERTTraining@oem.nyc.gov prior to the training date.

NYC CERT online platform includes online courses to support volunteer growth.

Schedule a free Fire Safety training for your Division at **FDNY Smart Fire Safety**.

FEMA Region 2 (R2) Webinar Catalog includes all recorded webinars.



FDNY Smart offers free hands-only CPR classes through the FDNY Mobile CPR Program. The goal of these classes is to equip New Yorkers with the basic skills needed to take action in the event of a cardiac arrest emergency. To sign up for one of our free classes or to schedule a class in your community visit www.fdnysmart.org/cpr/.

COVID-19 Community Conversations: Mental Health, Equity and Resilience

DOHMH is offering free virtual training to community groups. There are two options, a **1-hour informational virtual presentation** and a **3-hour interactive training** (available in English, Spanish, Cantonese, and Mandarin).

THINGS TO KNOW



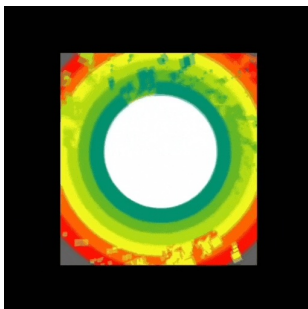
NYCEM's Youtube page
NYC CERT recruitment video
2021 National Volunteer Week video



Resolve to Be Ready Calendar
 Regular reminders in simple steps that can help you work preparedness into your busy schedule.



Listen to the **NEW** episodes of NYCEM's two podcasts, *Prep Talk* (**SoundCloud**, **iTunes** & **Spreaker**) and *¡Prepárate!* on **SoundCloud**.



KNOW YOUR ZONE is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.

NYC Emergency Management



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