

NYC Emergency Management
CERT **NEWSLETTER**

NEW YORK CITY EMERGENCY MANAGEMENT COMMUNITY EMERGENCY RESPONSE TEAM

This weekly newsletter should provide you with helpful information that you can share and discuss with your community members.

If you're having difficulty viewing the newsletter [click here to view as a webpage.](#)

CERT SPOTLIGHT



Presidential Service Award

All NYC CERT members who reported 100 or more volunteer hours in one calendar year are honored with a Presidential Service Award each April, which is National Volunteer Month. 18 NYC CERT volunteers reported over 100 hours of service in 2021 and will be receiving awards this month. We would like to commend them on this achievement and thank them for their generous service. Listed below are the recipients of the Presidential Service Award.



MONDAY RADIO ROLL CALL

No call until further notice

Documents to Review:
[Citywide Radio Drill Refresher](#)
[Call signs per Radio](#)

QUIZ OF THE WEEK

Each week we will have a survey with questions that relates back to lessons learned during NYC CERT training or your experience as a member. The

Full Name	Total Hours
Anna Berry	703.6
Craig Kligfeld	475.3
Elba Melendez	328.45
Khalil Abdul-Wahhab	237.75
Dilletta Pina	234
Nancy Walby	203.93
David Bernard	197.27
Susan Flaschenberg	192.5
Angela Thompson	165.4
Sal D'Alessio	161.2
Sheldon Fine	156.51
William Vitale	141.4
JoAnn D'Alessio	136.78
Robert Vazquez	130.98
Lucy Schilero	114
David Gellman	111.38
Richard Dono	105.8
Anthony Solomita	100.78

answer will be revealed in the following week's newsletter.

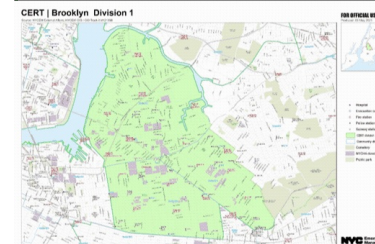
Good Luck!

[CLICK HERE](#)



The **NYC CERT Standard Operating Procedures (SOPs)** provides guidance and outlines policies and procedures for you and your team to follow.

CERT Volunteer Status/Safety Check



NYC CERT Division maps are available (pdf format) to support recruitment and preparedness planning in your community.

[Brooklyn - Bronx - Manhattan - Queens - Staten Island](#)



Due to the active shooter incident in Brooklyn on the morning of April 12th, all CERT-trained volunteers received a safety check message and a reminder not to deploy to the scene. The message below was sent in multiple ways to ensure positive contact with our volunteer's safety.

Message Sent by phone, email, and text:

Method of Delivery:

text: 88911

email: NYC CERT Alerts <noreply@everbridge.net>

phone: 718-422-8585

This is NOT a drill. Due to an emerging situation in the New York City area, NYC Emergency Management is conducting a status/safety check on all CERT-trained volunteers. If you are in immediate danger, hang up and call 9-1-1. Again, if you are in immediate danger, hang up and call 9-1-1. This is NOT a drill.

Recipients were then asked to click the link to respond:

1. I am safe and accounted for.

We received 478 positive responses.

If you did not receive a message by any of the mentioned methods of delivery, please reach out to your leadership to provide updated contact information to share with program staff.

Quiz of the Week

Thank you to all who participated in last week's **Quiz of the Week**. The answer to last week's



View the **[NYC CERT Event Calendar](#)** to see upcoming training, meetings, and planned deployments.

After you participate, be sure to **[Submit Your Volunteer Hours](#)**

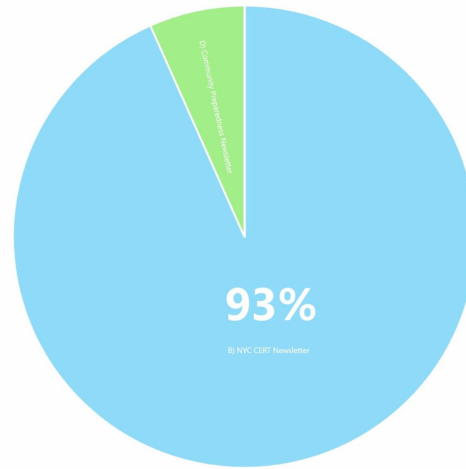


Only CERT members in compliance with the vaccine mandate will continue receiving messaging from NYCEM CERT Program staff. Volunteers who did **not submit appropriate documentation to meet the vaccine mandate, or request a reasonable accommodation through NYCEM, will be considered inactive until they submit following the below steps.**

To submit vaccination records, please email an approved proof of

question is **B) NYC CERT Newsletter.**

The CERT Newsletter publication is distributed weekly to all CERT members and provides a variety of program information to volunteers. The newsletter is a one-stop shop to find current CERT events, policy updates, upcoming training, new program initiatives and campaigns, and to see some familiar faces of fellow members and CERT staff. All active CERTs should be perusing the newsletter each week to be sure they are keeping up with the latest updates and testing their knowledge by taking the **Quiz of the Week!**



Mental Health Resources

TROUBLE COPING?

We're here to listen and help

with problems like stress, depression, anxiety, or drug and alcohol use. For you or someone you care for.

TEXT
Text "WELL" to 65173*

CALL
Call 1-888-NYC-WELL

CHAT
Chat Now

*message & data rates may apply when using the SMS service

NYC WELL

At any hour of any day, in almost any language, from phone, tablet or computer, NYC Well is your connection to get the help you need.

NYC Employee Assistance Program

The City of New York offers its employees and their dependents a helping hand through a network of Employee

vaccination to: **CERTVaxVerification@oem.nyc.gov.**

Please review the necessary steps **HERE**

READY NEW YORK

If your division is hosting or participating in an upcoming event, please complete the **Event Request form** to have your opportunity published through Eventbrite.com for members to register.

Your NYC CERT Ready New York Liaison can submit a **Ready New York Material Request** for upcoming events.



Get Notified with New York City's official source for information about emergency alerts

and important city services. Download the free **Notify NYC** mobile app, available for **iOS** and **Android**.



Assistance Programs. Generally, an EAP provides education, information, counseling and individualized referrals to assist with a wide range of personal and social problems.
Open to all NYC CERT volunteers

VOLUNTEER OPPORTUNITIES



Bikers of Brooklyn Motorcycle Bike Blessing

CERT members are needed to help NYPD with traffic and crowd management during the outdoor bike blessing.

[Bikers of Brooklyn Motorcycle Bike Blessing Registration, Sat, Apr 23, 2022, at 8:00 AM | Eventbrite](#)



Member Support Meeting

Member Support Meetings offer members, especially probationary members, an opportunity to receive support with technology, communications, and other general inquiries. CERT Program Staff will be available to answer questions and direct members to resources. This meeting is scheduled quarterly.

Member Support Meeting Registration, Mon,



Mayoral Address Deployment

The Mayor's Office of Special Projects and Community Events (MPOSPCE) is requesting NYC CERT volunteers for the upcoming Mayoral address Tuesday, April 26th. CERT volunteers will be assisting with line management, crowd management, and guest check-in registration.

[Mayoral Address Registration, Tue, Apr 26, 2022 at 8:30 AM | Eventbrite](#)

TD FIVEBORO BIKE TOUR

The TD Five Boro Bike Tour will once again welcome participants from across New York and around the country on **Sunday, May 1, 2022.**

Bike New York relies on a small army of more than 2,000 volunteers each year to ensure the riders have the best possible experience. As in years past, they are requesting NYC CERT to support. NYC Emergency Management have worked closely with organizers to provide these specific registration links. All interested NYC CERT members MUST register for their site and shift using the links below. We're excited to have another successful Five Boro Bike Tour!

<p>Brooklyn <u>Gowanus Water Stop</u> 8:30 AM-4:30 PM</p> <p><u>Commodore Barry Rest Area</u> 7:00 AM-5:00 PM</p>	<p>Bronx <u>Bronx Water Stop</u> 6:45 AM-12:45 PM</p>	<p>Queens <u>Astoria Rest Area</u> 6:30 AM-3:30 PM</p> <p><u>Con Edison Rest Area</u> 7:00 AM-3:30 PM</p>	<p>Manhattan <u>FDR Rest Area</u> 6:30 AM-2:00 PM</p>	<p>Staten Island Bay Street Water Stop <u>Shift 1: 9:30 AM-2:00 PM</u> <u>Shift 2: 11:00 AM-6:30 PM</u></p>
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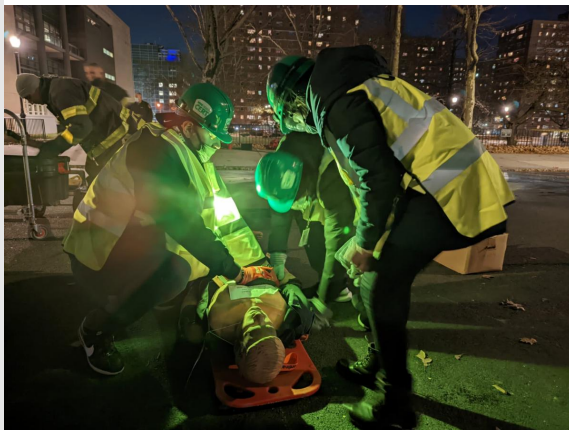
Brooklyn Bridge Park
Water Stop

Shift 1: 7:30 AM-12:00 PM
Shift 2: 11:30 AM-4:00 PM

[Click Here](#) for a detailed list of site locations
and volunteer roles for the event.

SI Finish Festival
(New Location)

Shift 1: 6:30 AM-12:00PM
Shift 2: 9:00 AM-4:00 PM
Shift 3: 3:00 PM-8:00 PM



Disaster Simulation Volunteers Needed!

There are two opportunities available for each Basic Training Disaster Simulation this cycle. Victim players and Simulation Participants are needed on both dates.

More details are available in the opportunity link. Please consider signing up to make this a great event for our graduating members. Click on the available opportunity links below to register.

Victim player - Wed, May 4th

Simulation participant - Wed, May 4th

Victim player - Thurs, May 5th

Simulation participant - Thurs, May 5th



Report your Volunteer Hours

Search for *Buddy Check* Event

Buddy Check

As we close out a long year of volunteering to support your community and head into a new year with new challenges, please take some time to support one another. The best way to do that is by performing buddy checks.

What is a buddy check?

Taking the time to check on family and friends, especially those unable to leave their home for any reason. You might be surprised by the impact you'll have on those who you connect with.

NYC CERT EVENT CALENDAR



MENTOR PROGRAM

Are you interested in becoming a mentor to new NYC CERT members?

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

1. Complete the [NYC CERT Mentor Program form](#) to let us know if you'd like to be a mentor or mentee.
2. Complete the [Matching Questionnaire](#) to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

VOLUNTEER ACTIVITY

Basic Training: Light Search and Rescue



This past week our current NYC CERT students joined our instructors at NYC Emergency Management headquarters in Brooklyn to participate in the Light Search and Rescue session, which included practicing cribbing, lifting and patient extraction techniques.

Planned Deployment

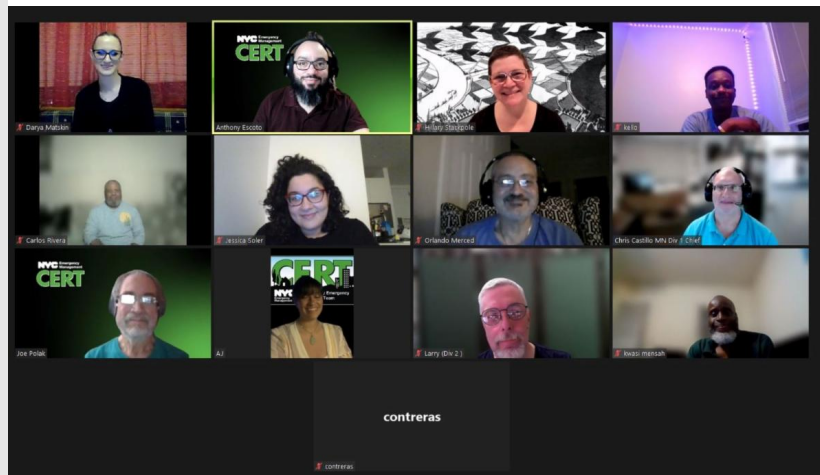




Annual Blessing the of the Rides

On April 10th, Brooklyn Division 5 CERT provided support to the NYPD 60th Precinct with crowd management during the annual blessing of the rides at Deno's Wonder Wheel in Coney Island. The blessing of the rides is a famous family tradition that is followed by the opening of the rides at Deno's Wonder Wheel Amusement Park. The event is held at West 12th Street on the Boardwalk and includes the FDNY color guard and speeches from several politicians, including the Mayor, US Senator, and City Council representatives. It culminates with a blessing from the religious leader of CI Salt and Sea Mission and an official ribbon-cutting by the Vouderis family (owners of the park), and noted guests.

Advanced Training



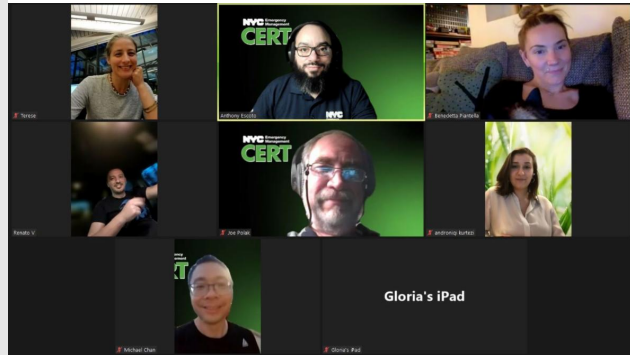
Citywide Radio Training

On April 14th, NYC CERT program staff delivered a Citywide Radio (700 MHz) Training. This group of volunteers from across the city included probationary members and volunteer leadership. All who completed the training session will join our pool of trained citywide radio operators.

NYC CERT Virtual Meetings

Manhattan Leadership

On April 11th, Manhattan Borough Coordinator Jay Schofield led the Division chiefs by discussing current projects and upcoming local deployments coordinated by local divisions and how other divisions could support the events outside of their local community.



Queens Division 2

On April 13th, Queens Division 1 hosted their monthly meeting. During the meeting, they focused on reviewing the previous week's newsletter while also fielding questions on some of the resources and training announcements. NYC CERT program staff were also present to update members on some changes in reporting for their favorite deployment: DEP Support/ Catch Basin Clearing.

[Download NYC CERT Background](#) for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)



TRAINING OPPORTUNITIES



CERT Volunteers will be trained by the Department of Environmental Protection (DEP) to support efforts of clearing debris to avoid flooding prior to a severe weather event.

[Advanced Training: CERT DEP Support Registration, Tue, Apr 19, 2022 at 6:30 PM | Eventbrite](#)



Point to Point Radio Training

Learning Objectives:

Local Point to Point Network
UHF Radios 450 MHZ
Radio Terminology
Call Protocol and Proper Communication Procedures
Exercise: - As part of the Point to Point radio training, there's a mandatory outdoor exercise.

Advanced Training: Point to Point Basic Radio Training (in-person)
Registration, Sat, May 21, 2022 at 9:00 AM | Eventbrite

Coastal Storm Plan Training

Coastal Storm Plan Training
Home / Courses

Search courses

Expand all

- ▶ For All Staff Levels
- ▶ Shelter Manager Training
- ▶ Disabilities, Access and Functional Needs (DAFN) Coordinator
- ▶ Shelter Command Center
- ▶ Clinical Provider Training
- ▶ CERT Member Courses
- ▶ Logistics Training
- ▶ CSP Just-in-Time (JIT) Training
- ▶ Additional Resources

As we are fast approaching the upcoming flood season, the Coastal Storm Plan Training Learning Management System is available to volunteers 24/7 to be done as either Just In Time training or self-paced training. This is the new training for shelter managing and all Coastal Storm Plan staff levels.

If you have not created an account you can easily do so on the home page of the site. These credentials are independent of any other credentials you have created in the past for NYC CERT.

Register for Coastal Storm Training here: <https://csptraining.org>



Each of the FEMA Region II webinars presented in 2022 has been recorded and archived. If you wish to revisit a webinar you attended or would like to listen to one you missed, or even share with a friend or co-worker, you can find the links on the document linked here **2022 webinar recordings** which includes the webinar description and recording link for each webinar by category.

Get ahead of the upcoming CERT Radio Training announcements and take your pre-requisite on your own time!

Pre-requisite for members participating in the Point-to-Point training:

IS-242.b Effective Communications

Please send verification of completion to CERTTraining@oem.nyc.gov prior to the training date.

includes online courses to support volunteer growth.

training for your Division at [FDNY Smart Fire Safety](#).

[Catalog](#) includes all recorded webinars.



FDNY Smart offers [free](#) hands-only CPR classes through the FDNY Mobile CPR Program. The goal of these classes is to equip New Yorkers with the basic skills needed to take action in the event of a cardiac arrest emergency. To sign up for one of our free classes or to schedule a class in your community visit www.fdnysmart.org/cpr/.

COVID-19 Community Conversations: Mental Health, Equity and Resilience

DOHMH is offering free virtual training to community groups. There are two options, a [1-hour informational virtual presentation](#) and a [3-hour interactive training](#) (available in English, Spanish, Cantonese, and Mandarin).

THINGS TO KNOW



[NYCEM's Youtube page](#)

[NYC CERT recruitment video](#)

[2021 National Volunteer Week video](#)

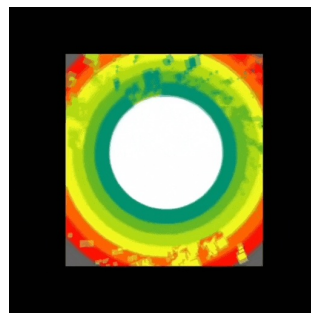


[Resolve to Be Ready Calendar](#)

Regular reminders in simple steps that can help you work preparedness into your busy schedule.



Listen to the **NEW** episodes of NYCEM's two podcasts, *Prep Talk* ([SoundCloud](#), [iTunes](#) & [Spreaker](#)) and *¡Prepárate!* on [SoundCloud](#).



[KNOW YOUR ZONE](#) is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.



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