

Citywide Average Wait Times

Center Number	Center Name	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22
Benefits Access Centers														
66	Bushwick	0:26	0:32	0:33	0:34	0:33	0:47	0:48	0:46	1:14	1:11	1:04	1:22	1:30
17	FSCC Bronx	1:24	1:48	1:49	1:33	1:03	0:48	0:42	0:38	0:39	0:34	1:08	0:55	1:24
17	FSCC Brooklyn	0:00	0:00	0:00	0:00	0:49	1:05	0:27	0:38	0:34	0:44	0:39	0:38	
17	FSCC Jamaica ¹									0:22	0:33	0:27	0:30	1:17
17	FSCC Manhattan ²								0:00	0:00	0:00	0:00	5:22	0:00
17	FSCC Queens	0:00	0:00	0:42	0:47	0:41	0:34	0:22	0:22	0:22	0:19	0:25	0:43	0:35
67	Clinton Hill	1:01	1:07	1:16	0:55	0:59	0:49	0:59	1:09	1:25	1:46	1:42	2:07	2:11
45	Concourse	0:25	0:24	0:36	0:42	0:40	0:43	0:47	1:03	1:16	1:22	0:57	1:00	0:56
63	Coney Island	0:52	0:57	0:43	0:52	0:52	0:49	0:52	0:43	0:47	0:58	1:24	2:15	2:45
46	Crotona	0:23	0:21	0:18	0:16	0:18	0:19	0:24	0:28	0:31	0:35	0:31	0:53	0:43
64	Dekalb	0:44	0:43	0:42	0:44	0:35	0:30	0:36	0:47	0:48	1:08	1:15	1:52	1:48
35	Dyckman	0:45	1:17	1:19	1:04	0:57	0:46	0:45	0:33	1:07	1:12	0:54	1:35	1:21
23	East End	0:32	0:38	0:48	1:01	0:44	0:51	0:51	0:43	0:57	0:54	1:04	1:23	1:38
44	Fordham	0:46	0:48	0:31	0:31	0:31	0:34	0:35	0:40	0:51	0:49	0:45	0:43	0:50
40	Hunts Point	0:34	0:37	0:34	0:31	0:28	0:29	0:37	0:48	1:15	1:27	1:29	2:03	2:15
54	Jamaica	0:24	0:18	0:16	0:23	0:17	0:23	0:25	0:24	0:34	0:43	0:42	0:51	1:05
13	Lower Manhattan ³											1:01	0:43	2:34
53	Queens	1:51	1:48	1:28	1:18	1:16	1:20	1:28	1:33	1:49	1:43	1:46	1:59	1:02
47	Refugee ⁴	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00
99	Richmond	0:40	0:35	0:40	0:44	0:41	0:32	0:40	1:03	0:53	0:46	0:56	1:15	1:21
38	Rider	1:47	1:45	1:08	1:30	0:57	1:00	0:35	0:39	0:51	1:05	1:04	1:07	1:24
79	Rockaway	0:36	0:51	0:46	0:39	0:50	0:52	0:59	0:54	1:17	1:23	1:06	1:22	1:24
18	St. Nicholas ⁵							0:16	0:20	0:35	0:46	0:40	0:57	1:18
62	Veterans ⁶	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00
13	Waverly ³	0:41	0:43	0:44	0:42	0:45	0:39	0:35	0:30	0:37	0:47			
	Total Monthly Average CA	0:44	0:48	0:43	0:42	0:40	0:41	0:36	0:37	0:46	0:50	0:53	1:07	1:16
NCA SNAP Centers														
		Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22
S45	Concourse	0:25	0:24	0:36	0:42	0:40	0:43	0:47	1:03	1:16	1:22	0:57	1:00	0:56
S22	Coney Island	0:33	0:53	0:46	0:47	0:30	0:43	0:46	0:57	1:03	1:08	1:20	1:24	1:44
S46	Crotona	0:34	0:42	0:30	0:33	0:37	0:37	0:37	0:38	0:44	0:26	0:27	0:47	1:06
S13	Washington Heights	0:20	0:23	0:21	0:15	0:27	0:37	0:31	0:32	0:42	0:44	0:35	0:23	0:28
S02	East End	0:58	1:21	0:59	1:07	1:01	1:16	0:26	0:27	0:34	0:44	0:26	0:22	0:30
S28	East New York	0:18	0:30	0:19	0:16	0:13	0:24	0:33	0:55	0:46	1:31	1:09	1:15	0:38
S40	Hunts Point ⁷	0:37	0:45	0:40	0:34	0:31	0:41	0:41	1:31	1:00	0:32	0:24	0:41	0:32
S54	Jamaica	0:47	1:11	0:36	0:27	0:27	0:32	0:36	0:36	0:35	0:24	0:28	0:40	0:42
S53	Queens	0:36	0:39	0:45	0:49	0:35	0:44	0:41	0:33	0:49	0:31	0:23	0:39	0:20
S99	Richmond	0:16	0:16	0:14	0:14	0:11	0:08	0:05	0:07	0:00	0:11	0:11	0:14	0:20
S79	Rockaway	0:14	0:20	0:18	0:18	0:13	0:15	0:18	0:27	0:30	0:23	0:16	0:22	0:29
S19	Waverly ⁸	0:18	0:21	0:20	0:15	0:16	0:20	0:23	0:18	0:20	0:28			
S21	Williamsburg	0:17	0:24	0:20	0:15	0:13	0:21	0:20	0:20	0:25	0:23	0:26	0:32	0:34
	Total Monthly Average NCA SNAP	0:28	0:38	0:31	0:30	0:28	0:34	0:32	0:34	0:37	0:38	0:30	0:36	0:35
	Citywide Monthly Average Wait Time	0:39	0:45	0:40	0:38	0:36	0:39	0:35	0:37	0:43	0:47	0:48	0:59	1:06

¹The Jamaica satellite center opened in June 2022.

²The Manhattan satellite center opened in May 2022.

³Waverly Job Center relocated in August 2022 and was renamed HRA Benefits Access Center Lower Manhattan.

⁴Refugee Benefits Access Center tickets are routed to Queens Benefits Access Center.

⁵St. Nicholas Benefits Access Center reopened in April 2022.

⁶Currently, there is no ticket data in POS for Veterans Benefits Access Center.

⁷Hunts Point SNAP Center reopened in October 2021.

⁸Waverly SNAP Center closed in August 2022.