Citywide Administrative Services AGENCY QUARTERLY DIVERSITY AND EEO REPORT FY 2020

AGENCY NAME: <u>NYC FIRE DEPARTMENT</u>	
 1st Quarter (July -September), due December 13, 2019 2nd Quarter (October - December), due January 30, 2020 3rd Quarter (January -March), due April 30, 2020 4th Quarter (April -June), due July 30, 2020 	
Prepared by:	
Christina Nowak/Hilit Tolani Deputy Directors EEO Name Title Date Submitted: June 12, 2020	<u>(718) 999-1446</u> Telephone No.
FOR DCAS USE ONLY Date Received:	

INSTRUCTIONS FOR FILLING OUT QUARTERLY REPORTS FY 2020

- 1. Please save this file as 'XXXX Quarter X FY 2020 DEEO Quarterly Report' where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity and EEO Training Summary" details in the attached Excel file. Under Section 10 ("Other"), include training classes co-organized or co-sponsored by EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Please save this Excel file as 'XXXX Quarter X FY 2020 DEEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.



PART I: NARRATIVE SUMMARY

I. <u>COMMITMENT AND ACCOUNTABILITY STATEMENT BY THE AGENCY HEAD</u>

Distributed to all agency employees? Use, On (Date): No

II. <u>RECOGNITION AND ACCOMPLISHMENTS</u>

The agency recognized employees, supervisors, managers, and units demonstrating superior accomplishment in diversity and equal employment opportunity through the following:

Diversity & EEO Awards
 Diversity and EEO Appreciation Events
 Public Notices
 Positive Comments in Performance Appraisals
 Other (please specify):

* Please describe D&EEO Awards and/or Appreciation Events below:

- November 2019 Civility Challenge
- December 2019 Civility Challenge
- December 2019 Certificate of Appreciation presented to Friends of Fighters for their contributions and services provided to active and retired FDNY Firefighters and their families
- December 2019 Certificate of Appreciation presented to Humble Heroes of FDNY for their contributions and service to children in need



III. WORKFORCE REVIEW AND ANALYSIS

- Agency reminded employees to update self-ID information regarding race/ethnicity, gender, and veteran status.
 □ Yes, On (Date): ______ No -- an FYI was sent and HR communicated through senior leadership to have staff update their personal information.
- 2. The agency conducted a review of the dashboard sent to the EEO Officer with demographic data and trends, including workforce composition by job title, job group, race/ethnicity and gender; new hires, promotions and separation data; and utilization analysis.

 Xes, On (Date): _______ December 18, 2019 ______ No

The review was conducted together with: 🛛 Human Resources	🗖 General Counsel
□ Agency Head	Other <u>Community Affairs and the Office of Diversity</u>
	Inclusion

IV. EEO, DIVERSITY, INCLUSION, AND EQUITY INITIATIVES FOR FY 2020

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity and EEO Plan for FY 2020 - <u>Proactive Strategies to Enhance Diversity, EEO and Inclusion</u>:

A. WORKFORCE:

Proactive Strategies Inclusion, which you Diversity and EEO P	Goal(s) included in <i>Section IV:</i> to Enhance Diversity, EEO and set/declared in your FY 2020 lan (e.g., underutilization, succession planning and diverse g others):	 Please describe the steps that your agency has taken to meet the Workforce Goal(s) set/declared in your plan. Include steps that were taken or considered to build an inclusive and sustainable pipeline for your agency across all levels. 	Q1 Update	Q2 Update	Q3 Update	Q4 Update
---	---	--	--------------	--------------	--------------	--------------



Citywide Administrative Services					
Recruitment	The Department remains committed to its vision, mission and goals for diversity, equity and inclusion, which include providing candidates with an equal opportunity to join FDNY, creating and	 Planned Not started Ongoing Delayed 			
	sustaining a culture where all employees are provided with tools to succeed, and connecting with the diverse communities we serve.	□ Deferred □ Deferred □ Ongoing □ Completed			
	In a sustained effort to recruit and retain employees from underrepresented groups, the EEO Officer will continue to facilitate biannual reviews of the quarterly workforce dashboard and identifying specific job groups where underutilization exists to guide recruitment efforts. For example, in Q3, the Office of Diversity and Inclusion assisted the EEO Office with addressing underutilization by creating job announcement flyers that were distributed to our community partners in an effort to recruit under-represented candidates for a specific job group. The FDNY's EEO, HR and Office of Recruitment and Retention ("ORR") will continue to implement measures to address gender and ethnicity based underutilization. The FDNY's Chief Diversity and Inclusion Office ("CDIO"), together with ORR, will support the development of mentorship and sponsorship initiatives for Fire, EMS, Prevention, and Civilians. For example, the CDIO helped CONNECT (Civilian Organized Network Nurturing Excellence, Community and Trust), FDNY's civilian employee resource group to host several meetings, including one that held a speed meet and greet and an information session. The CDIO also meets with all union representatives in an effort to listen to their concerns and to create more mentoring and networking activities. ORR continues to provide Career Development				
	Information Sessions, in conjunction with the				



Citywide Ad	Iministrative Services		
	 CDIO and its Diversity and Inclusion Advocates, in effort to inform newer Firefighters about promotional opportunities within fire suppression. These sessions include a panel of uniform officers from the ranks of Lieutenant through Chief that answer questions about the path they each took to study and get promoted. In addition, Firefighters are also given an opportunity to learn more about other units within the Department that they can transfer to in hopes to hone new skills and increase their knowledge of fire suppression. ORR has also began engaging our civilian members by offering sessions to explain the civil service process, and providing opportunities for members to learn more about what programs and support their unions offer. These efforts will continue throughout FY 2020. Due to the COVID-19 pandemic and the citywide hiring freeze, civilian internal recruitment and internal/external job postings have been temporarily suspended. 		
Leadership Accountability	The Fire Commissioner's Committee on Diversity and Inclusion (the "Diversity and Inclusion Committee"), which consists of representatives of the executive staff, affiliated organization leaders and underrepresented members of the FDNY, continues to discuss develop and initiate proactive ways to enhance diversity, equity and inclusion through messaging, mentoring, mindfulness, innovation, and community engagement. The CDIO additionally continues to confer with Affiliated Organization leadership to assist with enhancing diversity and inclusion throughPlanned Inclusion Inclusion Inclusion Inclusion Inclusion		



Citywide	Administrative Services				
Citywide	Administrative Services discussion, and collaboration on various events, messaging and cultural celebrations. The CDIO continues to have ongoing visits with firehouses and EMS stations throughout each borough to provide a presence, to support their accomplishments, and to provide diversity and inclusion messaging. Additionally, CDIO facilitates periodic reporting sessions for Commissioners, Officers and Managers of all units and bureaus to encourage best practices and assist with the implementation of inclusive initiatives. The CDIO has also implemented and completed a Collaboration Questionnaire survey to assist our leadership in ensuring the Department continues to create a more inclusive workplace. 86% of our senior leadership (total of 76 responses) completed the questionnaire and provided their input on ideas for collaboration and initiatives by leadership as well as their direct reports.				
Employee Retention	The FDNY prioritizes encouraging the professional development of all existing employees, including those of diverse racial, ethnic, gender, age, religious, and other backgrounds. The Department's HR unit will, independently and collaboratively, continue to provide career counseling, employment training and enrichment seminars to current employees.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			
exists in the current quarter.	dress underutilization identified through quarterly workforce rep	orts. Please list Job	Groups whe	re underutili	zation

[AGENCY NAME] FY 2020 DIVERSITY AND EQUAL EMPLOYMENT QUARTERLY REPORT



The FDNY will continue conducting Citywide onboarding and exit surveys to improve the recruitment, hiring, inclusion, retention and advancement of people in underrepresented groups. Job analyses and skills audits will be regularly conducted and ongoing workforce planning and forecasting will be used to evaluate the best sources for diverse candidates.

The Fire Department's Consolidated Candidate Tracking System ("CCTS") provides analytical tools to track Firefighter and EMS candidates as they progress through the various stages of the recruitment and hiring process.

The FDNY will continue to use the CEEDS data and the applicant/log data generated by E-hire, to identify underutilized job titles and to determine the most effective recruitment sources. In this quarter, the Job Groups where underutilization exists are:

1. Administrators	6. Health Professionals	11. Technicians
2. Clerical	7. Laborers	12. Science Professionals
3. Clerical Supervisors	8. Lawyers	13. Transportation
4. Craft	9. Management Specialists	
5. Firefighters	10. Paraprofessionals	

B. WORKPLACE:

List the Workplace Goal(s) included in <i>Section IV:</i> <i>Proactive Strategies to Enhance Diversity, EEO and</i> <i>Inclusion,</i> which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys):	 Please describe the steps that your agency has taken to meet the Workplace Goal(s) set/declared in your plan. Include steps that were taken or considered to create an inclusive work environment that values differences that each of your unique employees brings to work, and to maintain focus on retaining talent across all levels. 	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Messaging Diversity, Inclusion and Anti-	In an ongoing effort to encourage a diverse,	□ Planned			
Discrimination Throughout the Department	equitable and inclusive workplace and inform all	□ Not started			
	FDNY employees of their rights and	🛛 Ongoing	\boxtimes	\boxtimes	
	responsibilities under the Department's EEO policy, the FDNY regularly conducts EEO and	Delayed			
	Diversity and Inclusion trainings. The Fire	□ Deferred			
	Commissioner requires that all employees attend	□ Ongoing			
	training to comply with the law, such as to understand their EEO-related responsibilities to the	□ Completed			



agency and each other, as well as Sexual Harassment Prevention and LGBT Training. In addition, the Department mandates all members participate in Implicit Bias Training and Inclusive Leadership Training, which is augmented by a variety of other diversity and inclusion training, Religious Diversity, including Cultural Competency, Allyship, Micro-Affirmations, Mindfulness and Implicit Bias, Emotional Intelligence, and other training. Both the CDIO and the EEO Office have committed to maintaining a diverse, equitable and inclusive workplace that is free of discrimination, harassment and retaliation through a variety of both live and web-based training tools.

The FDNY continues to circulate its diversity and inclusion messaging in various employee publications such as posters, infographics, screensavers, videos, newsletters, employee bulletins, kiosks, and other publications. The FDNY continues to post information on various interdepartmental electronic platforms to ensure all employees receive this messaging and are notified of cultural events.

To emphasize the importance of the FDNY Social Media policy, the Agency's EEO Office facilitated the distribution of posters and FAQs concerning the FDNY EEO and Social Media Policies in November and December 2019. The policies are accessible on the Department's intranet, and members' rights and responsibilities will appear in the monthly employee bulletin.

The CDIO has created a multi-media messaging campaign, which is available on the FDNY intranet, includes posters, the Civility Challenge (explained further below), stress reduction and resiliencebased infographics, daily mindfulness activities for



Citywide Administrat				
	all to join, videos, a brochure, an annual report, newsletters, interactive books, cultural awareness postings, and online training resources. The FDNY supports a nursing mother's right to express breast milk in the work place by providing reasonable break times and a clean, sanitary space where a mother can express milk in private. The CDIO works with Facilities to make sure there are appropriate spaces and to develop more inclusive policies, and the EEO Office's Disability Right's Coordinator manages access to nursing PODs and nursing mother rooms to ensure the Department fosters an inclusive work environment for all members including nursing mothers.			
Impact Studies	In an effort to preclude adverse impact where preventable, the EEO Office reviews FDNY policies and procedures when alerted to potential disparities as a matter of practice. In Q1, the EEO Officer reviewed and recommended that the Probationary Firefighter placement process be updated. The EEO Officer worked with the Bureau of Management Analysis and Planning and the Bureau of Fire Operations to promulgate a formalized procedure for the assignment of Probationary Firefighters to ensure equitable distribution of Probationary Firefighters across diverse types of companies. The updated assignment process, which was implemented in Q2, requires that the distribution of firehouse assignments, for each class of Probationary Firefighters, be comprehensively analyzed. The routine analyses of each class's initial assignments will endeavor to equitably distribute Probationary Firefighters to companies throughout the City.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		



NYC DCAS Citywide Administrative Services

Citywide Administrat				
	The FDNY has utilized a Diversity Advocate since 2015 to work with Probationary Firefighters to make sure that the procedures in place are equitable and fair and that the input that they provide to the Department about their selections for firehouse assignments are received. In every quarter, including Q3, the Diversity Advocate, who has offices at the Fire Academy, met with all of the Probationary Firefighters as a group and individually, to make sure that their requests were heard and that he advocated on behalf of their interests.			
Employee Recognition	In August 2019, the Department introduced a monthly Civility Challenge to encourage a more supportive, inclusive and civil work environment. The CDIO leads this challenge each month by getting the input from both uniformed and civilian members regarding how to make the work environment more welcoming and safe for all to be their best selves, which encourages more trust, open communication and better collaboration in every bureau. Each month at least three to four winners are selected and their perspectives are shared in a poster for the entire agency. The CDIO continued the Department's monthly Civility Challenge in Q3. In addition, the CDIO continues to use 10-TALKS, Restorative Circle Practices, and other storytelling initiatives – such as Bravest Women Talks, Circle Keeping Circles for Courageous Conversations, and Mindfulness Meetings – to build a community of safe spaces for sharing, to heal experiences where members need support and to resolves conflict. In addition, these activities uplift the poignant stories and profiles of FDNY members, which is essential to the well-being of the Department.	 □ Planned □ Not started ⊠ Ongoing □ Delayed □ Deferred □ Ongoing □ Completed 		



Citywide Administra	ative Services			
FDNY Mentorship	 Together with ORR, the CDIO continues to support the development of mentorship and sponsorship initiatives for all employees, cultivating Diversity and Inclusion Champions to be trained as conscious and appreciative leaders and certified as part of an FDNY Inclusive Leadership initiative. In Q3, the CDIO added several new members to its team as Inclusion Advocates, including members from both Fire and EMS Operations. The EEO Office continues to enlist a diverse group of EEO Counselors. Members of the EEO Counselor program, including Fire Operations and Emergency Medical Services employees, have been equipped with specialized training in the areas of federal, state and local equal employment laws, as well as the FDNY EEO Policy. EEO Counselors act as a point of contact between the EEO Office and other employees and are knowledgeable about workplace rights, resources and processes. The FDNY continues to develop its Cadet apprenticeship program that will provide a pathway to the Firefighter title. Cadets will work up to 34 hours weekly, including hands-on training, physical fitness, and academic coursework. Cadets will be assigned a Cadet Advisor and the FDNY Diversity Advocate will provide additional support to the Cadets. 	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		
Leadership Accountability	 The Fire Commissioner, First Deputy, Chief of Department, and other executive and senior staff will continue to develop their inclusive leadership skills. Department leadership continues to meet with officers in the chain of command to emphasize their roles and responsibilities for enforcing a proper climate within their command. The Department places significant responsibility and accountability 	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		

NYC	DCAS
Cituwido Admini	istrativo Sorvigos

Citywide Administrative Services	
standards on agency leaders, managers and	
supervisors. All supervisors within the chain of	
command are responsible for active enforcement of	
the anti-discrimination and harassment policy as	
part of their day-to-day responsibilities. Discipline	
may result where a supervisor falls short in this	
responsibility.	
In Fire Operations, mixed gender meetings are held	
on a quarterly basis on the Borough Command	
level, providing female Firefighters with the	
opportunity to meet with high level Department	
officials and discuss any pressing issues or	
concerns.	
Please specify any other EEO-related activities during the quarter (e.g., postings, meetings, cultural programs pron	noting diversity, newsletters/articles, etc.) and describe

Please specify any other EEO-related activities during the quarter (e.g., postings, meetings, cultural programs promoting diversity, newsletters/articles, etc.) and describe briefly the activities, including the dates when the activities occurred.

The FDNY is committed to ensuring that every individual feels their culture, identity and experiences are valued and respected. In Q1, Q2 and Q3 of FY 2020 our agency accomplished the following as part of our commitment to Equal Employment Opportunity, Diversity and Inclusion:

Newsletters and Electronic Platform

- In July 2019, the Summer edition of the *Diversity and Inclusion Newsletter* was distributed. This newsletter highlighted the FDNY's Third Annual Women to Women Summit, where we co-created a community of compassion, courage, and creativity with women throughout the city; the FDNY's celebrations for LGBTQ Pride Month and Asian Pacific American Heritage Month; and the FDNY's celebration of Holocaust Remembrance Day.
- In July 2019, the Summer edition of the *Mindfulness Newsletter* was distributed. This newsletter featured articles on how to silence one's inner critic, how to transform through radical forgiveness, and tools that can be used to promote supportive listening.
- In September and October 2019, an information slide show featuring notable Hispanic and Latinx individuals, as well as the responses to the Civility Challenge, was displayed in the lobby of the FDNY headquarters for Hispanic and Latinx Heritage Month.



- In October 2019, the fall edition of the *Diversity and Inclusion Newsletter* was distributed. This newsletter featured articles on how group emotional intelligence is essential to a positive work environment; how inclusive nudges can disrupt unconscious bias, how we create belonging through community building, and how we celebrate the cultures of the world.
- In October 2019, the fall edition of the *Mindfulness Newsletter* was distributed. This newsletter featured articles on how "mindful talk" includes others by excluding gossip, how play enhances employee performance, how practicing empathy leads to greater fulfillment and achievement, and how building self-trust improves when we have a mindfulness practice.
- In October 2019, an information slide show featuring notable individuals with disabilities was featured in the lobby of the FDNY headquarters for Disability Awareness Month.
- In November 2019, an information slide show featuring notable Native Americans was featured in the lobby of the FDNY headquarters for Native American Heritage Month.
- In December 2019, an information slide show was featured in the lobby of the FDNY for Chanukah, Christmas, and Kwanzaa.
- In February 2020, the Winter edition of the *Diversity and Inclusion Newsletter* was distributed. This newsletter featured articles on the stories shared of our "Beloved Community" (to quote Rev. Dr. Martin Luther King, Jr.) through "10-TALKS" (our version of TED Talks) at the agency's MLK event. Both uniformed and civilian members shared ways in which we can create a safe space for courageous conversations through restorative circles, including how we can establish trust through collaboration, and how creative thinking leads to insight, innovation and the best outcome in all professions.
- In February 2020, the Winter edition of the *Mindfulness Newsletter* was distributed. This newsletter featured articles on how to care for your body, mind and soul through mindful eating; how to tap the power of lovingkindness and compassion to create an inclusive work environment; and how to establish connections to enhance positivity.
- In February 2020, an information slide show featuring notable African-American Firefighters was displayed in the lobby of the FDNY headquarters for Black History Month.



- In March 2020, an information slide show featuring notable women in history was featured in the lobby of the FDNY headquarters for Women's History Month.
- In March 2020, the CDIO in conjunction with the FDNY Mindfulness Group started hosting virtual mindfulness practices for all FDNY members each day to foster better resilience and self-care, and to provide daily support a positive and holistic work environment during COVID-19. Information on how to participate in the mindfulness practice is available on the agency's intranet page and is circulated to employees each week by FDNY Publications.
- In March 2020, the CDIO shared an infographic to all members with tips on *How to Create a Positive Work Environment* while working in the field or from home during COVID-19. The infographic was announced to the entire Department, featured on the agency's intranet page, and sent to all affiliated organization leadership for distribution.

Meetings and Educational Sessions

- On July 31, 2019, the CDIO team led a mindfulness meeting about how to silence our inner critics and amplify the voices of our inner coaches.
- From July 8-12, 2019, the CDIO team participated in Restorative Circle Training with Planning Change to become certified circle keepers. Circle Keeping is a process used for restorative practices such as community building, addressing harm, and conflict resolutions, which create a safe space for difficult, nuanced conversations.
- On July 22, 2019, Churchill Fellowship Winner Sonja Braidner, who is the Inclusion and Diversity Manager at Fire and Rescue in New South Wales in Sydney, Australia, traveled to the FDNY to take advantage of our expertise in diversity and inclusion for fire and emergency services. The Churchill Fellowship provides opportunities for talented Australian citizens to travel overseas to investigate inspiring practices that will benefit Australian communities.
- On August 15, 2019, the CDIO organized an Emotional Intelligence and Compassionate Leadership Training for the Fire Commissioner's Committee on Diversity and Inclusion using exercises that integrated play. This pilot training, which was facilitated by an organization called Ludolo, lays the foundation to cultivate the emotional and social intelligence needed of a truly collaborative culture rooted in



support, trust, and belonging. The exercises creatively spark new strategies to develop the empathy and vulnerability required to highlight our shared humanity, while developing all three quotients: Intelligence (IQ), Emotional (EQ), and Love (LQ).

- On August 27, 2019, the CDIO team led a mindfulness meeting honoring the life and legacy of American novelist, essayist, editor, teacher, and professor emeritus Toni Morrison.
- On August 29, 2019, the CDIO team and Office of Legislative Affairs hosted a Bravest Women Talk meeting on being your authentic self at work. Bravest Women Talk is a circle where women hold space for each other to offer support, have courageous conversations, listen with compassion, provide resources, and build a community of lasting connection.
- On September 10, 2019, the CDIO met with the United Fire Fighters Association union to educate the union on our upcoming initiatives and on ways to foster collaboration.
- On September 10, 2019, the CDIO team led a mindfulness meeting launching this year's 40-Day Meditation Challenge. Participants were able to meditate through the Journey LIVE! Meditation iOS app during this period. A teacher from Journey Meditation led a mindfulness session.
- On September 12, 2019, the CDIO met with the Hispanic Heritage Society to discuss the details of the Hispanic and Latinx Heritage celebration.
- On September 17 2019, the CDIO met with the Phoenix Society to discuss upcoming cultural events.
- On September 18, 2019, the CDIO team and Office of Legislative Affairs hosted a Bravest Women Talk meeting on how we honor those who are no longer in our lives.
- During September 18-20, 2019, uniform members participated in Restorative Circle Training with Planning Change to become certified circle keepers.
- On October 21, 2019, the CDIO team and the Hispanic Heritage Society hosted a Hispanic and Latinx Heritage celebration. The event featured performances by Chief Joseph Chatoyer Dance Company, cultural festivities and traditional Hispanic foods.



- On October 22, 2019, the CDIO and the Office of Legislative Affairs hosted a Bravest Women Talk meeting on workplace wellness in honor of World Mental Health Day
- On October 24, 2019 the CDIO team led a mindfulness meeting to honor Diwali. Diwali referred to as the festival of lights is a fiveday festival celebrated by millions of Hindus across the world to celebrate new beginnings and the triumph of good over evil and the light over darkness.
- On November 20, 2019, CONNECT (Civilian Organized Network Nurturing Excellence, Community and Trust) FDNY's first civilian employee resource group hosted their meet and greet event for employees to learn more about the group's mission and purpose.
- On November 22, 2019, the CDIO team led a mindfulness meeting on self-compassion. For this meeting, we were educated by self-compassion expert Dr. Kristen Neff, one of the world's leading experts on self-compassion. We also shared self-compassion tips and resources, such as our Mindfulness Newsletter, including an article entitled "Give Yourself a Self-Compassion Break."
- On November 25, 2019, the CDIO team organized a "Navigating Religious Diversity in the Workplace" Training for the Fire Commissioner's Committee on Diversity and Inclusion with Tanenbaum a non-profit organization who designs trainings and educational resources to teach respect for religious diversity.
- On November 26, 2019, the CDIO and the Office of Legislative Affairs hosted a Bravest Women Talk meeting on gratitude journaling. The benefits of gratitude journaling include better sleep, fewer symptoms of illnesses, and increased happiness.
- On December 23, 2019 the CDIO and the Ner Tamid Society hosted Chanukah celebration. The event celebrated the festival of lights with potato pancakes, the lighting of the menorah, donuts, playing the dreidel, and music.
- On January 3, 2020, the CDIO in conjunction with Operations began the process of creating the first "We Are FDNY" Quilt to celebrate our stories about the numerous contributions FDNY has made to the City of New York. Each firehouse, bureau, and station began submitting fabric and stories to represents where they work, the spirit of their team, the neighborhood they serve, and/or their contribution to the FDNY.



- On January 13, 2020, the CDIO provided a half-day FOMI presentation for Fire and EMS Officers entitled "Excellent Leadership is Inclusive Leadership," covering core values, leadership philosophies, emotional intelligence, awareness of triggers, micro-affirmations and aggressions, and other aspects of the FDNY's six tenets on building an inclusive culture.
- On January 15, 2020, the CDIO coordinated a storytelling training for individuals who presented at our MLK event. The training was hosted by NARATIV, an organization that provides tools on listening and storytelling to co-create cultural and social change.
- On January 15, 2020, the CDIO in conjunction with the FDNY Mindfulness Group hosted a vision board workshop. Attendees were offered supplies that they used to create a vision board of goals they intend to accomplish for the year. The CDIO also provided training on the positive skills developed through creative visualization to manifest goals both inside and beyond the workplace.
- On January 16, 2020, the CDIO and the Office of Legislative Affairs hosted a Bravest Women Talk meeting on the power of giving and how it contributes to well-being and inclusion. Bravest Women Talk is a circle where women hold space for each other to offer support, have courageous conversations, listen with compassion, provide resources, and build a community of lasting connection.
- On January 17, 2020, the CDIO held Remedial Counseling, Evaluating and Advising session/s.
- On January 21, 2020, the CDIO provided a community-based training on Mindfulness and Wellbeing.
- On January 22, 2020, the CDIO was the keynote speaker on the topic of the Power of Inclusion for the New York Professional Development Consortium Group.
- On January 28, 2020, the CDIO trained both uniformed and civilian Circle Keepers, in order to facilitate Bravest Women Talks, Women to Women Summits, Courageous Conversations and other initiatives held in restorative circles.
- On January 30, 2020, the CDIO hosted a Dr. Martin Luther King, Jr. celebration. The event was the agency's third 10-TALK series that exemplified the ways in which we honored the Rev. Dr. Martin Luther King's vision of BRAVEST: Bold, Respectful, Altruistic, Virtuous, Equitable, Safe, and Trained.





- On February 4, 2020, the CDIO hosted a meeting for the Fire Commissioner's Committee on Diversity and Inclusion, which included a presentation on the recruitment details and credentials for the Fire Cadet Academy.
- On February 11, 2020, the CDIO hosted a Black History Month contest. The questions for the contest were posted on the agency's intranet page. The winner and runner up of the contest received a prize.
- On February 11, 2020, the CDIO trained circle keepers at the agency to provide services for the entire Department.
- On February 12, 2020, the CDIO in conjunction with the FDNY Mindfulness Group led a mindfulness meeting practice to share resources on eating mindfully and to kicked off a 40-day mindful eating challenge for the Department.
- On February 13, 2020, the CDIO a spoke on the power of lovingkindness as the keynote speaker at Black History Month event at the Friends Seminary.
- On February 21, 2020, the CDIO participated in a virtual networking event hosted by the FDNY Minority and Women-Owned Business Enterprises (M/WBE) Office to discuss potential collaboration opportunities.
- On February 23-26, 2020, the CDIO was represented at the Leadership Under Fire Retreat.
- On February 25, 2020, the CDIO collaborated with the Jewish Heritage Museum to plan the FDNY's Holocaust Remembrance Day event.
- On February 26, 2020, the CDIO hosted a Black History Month event on the Celebration of Black Lives: Stories that Motivates Us All to Authentic and Serve Honorably. The event provided a 40-page booklet, a viewing of *The Black List*, which featured selected empowering stories of black life in the U.S., honoring three affiliated organizations: The Vulcan Society, the African Heritage Society and CONNECT, special prizes of black history-related books, and restorative circles to share key takeaways.
- On February 27, 2020, the CDIO, EEO and ORR presented on the FDNY's initiatives as part of the "Agency Spotlight" at the DCAS Office of Citywide Equity and Inclusion Practices meeting.



- On February 28, 2020, the CDIO and the Office of Legislative Affairs hosted a Bravest Women Talk meeting on honoring inspirational black women.
- On March 2, 2020, the CDIO provided key insights on Mindfulness and Inclusion for the entire Friends Seminary faculty.
- On March 5-6, 2020, the CDIO led four educational sessions on Emotional Intelligence at NYPD's Women Conference.
- On March 9, 2020, the CDIO led a session on the Power of Inclusion at Patterson Belknap Webb & Tyler LLP for attorneys of color.
- On March 10, 2020, the CDIO represented the agency at a training on "Breaking Down Barriers to Disability Hiring Success" hosted by Disability Solutions and the Institute of Career Development.
- On March 19, 2020, the CDIO led its first virtual mindfulness practice via an online video platform to honor social distancing due to the pandemic. The practice is held daily every weekday and is available to all FDNY members and other community members. The daily practice has replaced monthly mindfulness meetings during social distancing.
- On March 25, 2020, the CDIO held a virtual circle keeping training on processing the coronavirus pandemic. This virtual training provided an opportunity for us to heal ourselves, build community and strengthen our resilience,
- On March 27, 2020, the CDIO and the Office of Legislative Affairs hosted a virtual Bravest Women Talk meeting on how we are caring for ourselves and others during this difficult time. Bravest Women Talk is a circle where women hold space for each other to offer support have courageous conversations, listen with compassion, provide resources and build a community of lasting connections.

Community Events/ Special Recognitions

• On July 13, 2019, the FDNY Office of Community Affairs hosted its annual community block parties at the Quarters of Engine 257/Ladder 170 in Brooklyn.



- On July 27, 2019, the FDNY Office of Community Affairs hosted its annual community block parties at the Quarters of Engine 91 in East Harlem.
- On August 10, 2019, the FDNY Office of Community Affairs hosted its annual community block parties at the Quarters of Engine 153/Ladder 77 in Staten Island.
- On August 17, 2019, the FDNY Office of Community Affairs hosted its annual community block parties at the Quarters of Engine 48/Ladder 56 in the Bronx.
- On August 24, 2019, the FDNY Office of Community Affairs hosted its annual community block parties at the Quarters of Engine 275/Ladder 133 in Queens.
- In August 2019, the CDIO office introduced a monthly Civility Challenge to enhance a more civil, supportive and inclusive work environment. This month's challenge examined ways in which we acknowledged others at the FDNY. This is an ongoing monthly initiative.
- In September 2019, the CDIO office held its second monthly Civility Challenge. For the month of September, employees were asked to share anecdotes of instances when thinking the best of others resulted in the most positive outcome.
- On October 5 and 6, 2019, FDNY hosted its fourth annual Open House events at citywide Firehouses and EMS Stations to launch Fire Prevention Week.
- On October 6, 2019, FDNY and NYPD Community Affairs hosted the 2nd Annual National Coming Out Community Event in the Bronx.
- Throughout October 6-12, 2019, FDNY hosted several community-based fire safety events as part of National Fire Prevention Week
- In November 2019, the CDIO team launched its monthly Civility Challenge. For the month of November, employees were asked to share the methods they use to ensure they were respecting differences in opinions.



- On November 1, 2019, the Chief Diversity and Inclusion Officer presented at the New York Diversity Council Chapter Meeting. This segment focused on #MeToo: Its Moment, Its Movement, and Its Momentum.
- For the December 2019 Civility Challenge, employees were asked to share what motivates them to speak kindly to others.
- On December 4, 2019, the CDIO team participated in the Diversity and Inclusion Leadership meeting with other Diversity and Inclusion Officers at the Bronx District Attorney's Office to discuss its goals and similar collaborative initiatives.
- On December 9, 2019, the CDIO and the Director of Policy and Initiatives recorded a video on Interrupting Implicit Bias in the Workplace Through Mindfulness, which will be placed on the Learning Management System for all members.
- On December 22, 2019, FDNY hosted its 3rd Annual Community Menorah Lighting at the Quarters of Engine 211/ Ladder 119 located at 26 Hooper Street in Brooklyn.
- In January 2020, the CDIO held a Civility Challenge, selecting several winners for the best selections on inclusive themes.
- In February 2020, the CDIO held a Civility Challenge, selecting several winners for the best selections on inclusive themes.
- On February 9, 2020, FDNY with the FDNY Phoenix Society, and the CDIO Office participated in the Annual Lunar New Year Parade in Manhattan.
- In March 2020, the CDIO held a Civility Challenge, selecting several winners for the best selections on inclusive themes.
- On March 1, 2020, FDNY with Fire Flag/EMS participated in the Annual St. Pat's for All Parade.
- From March 1-7, 2020, FDNY Community Affairs coordinated citywide tabling events to provide batteries and educational resources to raise awareness on the importance of having and maintaining working smoke alarms.

PAGE 21





C. COMMUNITY:

List the Community Goal(s) included in <i>Section IV:</i> <i>Proactive Strategies to Enhance Diversity, EEO and</i> <i>Inclusion,</i> which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., community outreach and engagement, MWBE participation and customer satisfaction surveys):	 Please describe the steps that your agency has taken to meet the Community Goal(s) set/declared in your plan. Include steps that were taken or considered to establish your agency as a leading service provider to the citizens of New York City focused on inclusion and cultural competency, while reflecting the vast communities that are served. 	Q1 Update	Q2 Update	Q3 Update	Q4 Update
MWBE Program	The FDNY continues to implement a purchasing program which increases opportunities for minority-owned and women-owned business enterprises (M/WBE) in New York City, recognizing the need to enhance economic conditions within the City and provide opportunities to local businesses. In Q1 and Q2, The M/WBE Program initiatives include performing vendor outreach by hosting and attending networking events, facilitating meetings between vendors and FDNY staff, maintaining an internal M/WBE vendor database for FDNY employees available on the FDNY intranet, setting M/WBE Utilization goals on all applicable contracts, continuing to utilize the M/WBE Noncompetitive Small Purchase Method and working closely with the Department of Small Business Services and the Mayor's Office of M/WBE to ensure fulfillment of City requirements. In Q3, the M/WBE unit expanded its vendor outreach efforts by facilitating a virtual networking event which connected over 45 M/WBE vendors directly with FDNY Bureau				



Citywide Administrat				
	Heads and purchasing agents. Vendors registered for interview slots and had the ability to participate from their office or home. FDNY anticipates hosting a similarly structured event in the future to maintain connections with vendors during the coronavirus pandemic. Additional M/WBE Program initiatives continue to include maintaining an internal M/WBE vendor database for FDNY employees available on the FDNY intranet, setting M/WBE Utilization goals on all applicable contracts, monitoring contract compliance and continuing to utilize the M/WBE Noncompetitive Small Purchase Method wherever feasible. The M/WBE Unit continues to work closely with the Department of Small Business Services and the Mayor's Office of M/WBE to ensure fulfillment of City requirements.			
Youth Programs	The FDNY continues to work on pipeline programs to attract candidates in underrepresented racial/ethnic groups. In June 2019, the FDNY celebrated the graduation of the twelfth class from the FDNY Captain Vernon A. Richard High School for Fire and Life Safety. The high school, along with the FDNY Exploring Program, strives to introduce students to future careers with the FDNY, as Firefighters, Paramedics, and Emergency Medical Technicians. In Q1 and Q2, ninety-four (94) FDNY Youth Alumni work for the Department: twenty-one (21) Firefighters, three (3) Paramedics and seventy (70) EMTs. To date, the FDNY Youth EMS Academy	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		



Citywide Administrative Services has graduated two hundred and sixty-four (264) New York State Certified EMTs. Students enrolled in the FDNY Captain Vernon A. Richard High School have the opportunity to enroll in FDNY-specific electives including EMS 101 (Junior Elective) and FDNY Prep (Senior Elective). Currently, the FDNY has thirty-two (32) students enrolled in the FDNY Prep Class and thirty-four (34) students enrolled in EMS 101. FDNY Administrators, Firefighters, Paramedics and EMTs serve as instructors for these programs and provide both academic and hands on instruction. Additionally, the FDNY offers the FDNY Youth EMS Academy (YEMSA), a New York State EMT Basic Certification course, to graduates of the FDNY Captain Vernon A. Richard High School and the FDNY Exploring Program. On January 7th, thirty-six (36) students began our Winter Youth EMS Academy (WEMSA 20) and will take the New York State EMT Certification Exam in June 2020. In Q3, the FDNY continues to work on pipeline programs to attract candidates in underrepresented racial/ethnic groups. In June 2020, all thirty-six (36) WEMSA 20 students passed their final exam. Due to the current pandemic, the Department is awaiting an opportunity to bring the students in for State skills testing and the State written exam because both test must be taken in person. Additionally, in June 2020, the FDNY has scheduled a virtual graduation of the thirteenth class from the FDNY Captain Vernon A. Richard High School for Fire and Life Safety. The high school, along with the FDNY Exploring Program, strives to introduce students to future

careers with the FDNY. as Firefighters.



NYC	DCAS
Cituwide Admin	ietrativo Sorviços

Citywide Administrat	tive Services			
	 Paramedics, and Emergency Medical Technicians. Currently, ninety-four (99) FDNY Youth Alumni work for the Department: twenty-four (24) Firefighters, three (3) Paramedics and seventy (72) EMTs. To date, the FDNY Youth EMS Academy has graduated two hundred and sixty-four (264) New York State Certified EMTs. The FDNY continues to operate the FDNY Fire and Emergency Medical Services Exploring Program. The FDNY Exploring Program, a division of Learning for Life organization under the leadership of the Boy Scouts of America, currently has 8 active posts with more than 170 active Explorers. Finally, the Department is continuing its efforts to maintain a pipeline of diverse candidates with the ongoing buildout of the Fire Cadet Academy, a two-year apprenticeship program which will provide a pathway to the Firefighter Title. The Department hosted a series of Information Sessions attended by more than 1,000 young men and women interested in applying to become FDNY Fire Cadets. Unfortunately, due to the current COVID-19 crisis, the roll-out of the Fire Cadet Academy has been delayed. 			
Community Engagement	 The FDNY will continue to be an active member in the communities we serve. Our goal is to ensure that every individual feels their culture, identity and experiences are valued and respected. In Q1 and Q2, and Q3 the FDNY participated in the following planned community events: September 2, 2019 - West Indian Day Parade (Brooklyn NY) On October 5 and 6, 2019, FDNY hosted its 	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		



NYC DCAS Citywide Administrative Services

Citywide Administrat	ve Services	
	fourth annual Open House events at citywide Firehouses and EMS Stations to launch Fire Prevention Week.	
	• On October 6, 2019, FDNY and NYPD Community Affairs hosted the 2nd Annual National Coming Out Community Event in the Bronx.	
	• Throughout October 6-12, 2019, FDNY hosted several community-based fire safety events as part of National Fire Prevention Week	
	• On December 22, 2019, FDNY hosted its 3rd Annual Community Menorah Lighting at the Quarters of Engine 211/ Ladder 119 located at 26 Hooper Street in Brooklyn.	
	• On February 9, 2020, FDNY with the FDNY Phoenix Society participated in the Annual Lunar New Year Parade in Manhattan.	
	• On March 1, 2020, FDNY with Fire Flag/EMS participated in the Annual St. Pat's for All Parade.	
	• From March 1-7, 2020, FDNY Community Affairs coordinated citywide tabling events to provide batteries and educational resources to raise awareness on the importance of having and maintaining working smoke alarms.	



V. <u>RECRUITMENT</u>

List Recruitment Strategies and Initiatives which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training):	Please describe the steps that your agency has taken to meet the Recruitment Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Internal Recruitment	 ORR continues to conduct Career Development Information Sessions in effort to inform newer Firefighters about promotional opportunities within fire suppression. These sessions include a panel of uniform officers from the ranks of Lieutenant through Chief that answer questions about the path they each took to study and get promoted. As set forth above, the CDIO, together with ORR, supports the development of mentorship and sponsorship initiatives for Fire, EMS, Prevention, and Civilians. For example, the CDIO helped CONNECT, which is for FDNY members only, to listen to civilian concerns and to create more mentoring and networking activities. The CDIO also works with the EEO Office to provide messaging around new jobs and opportunities. ORR also actively engages civilian members who are already employed with the FDNY by offering sessions to explain the civil service process, and providing opportunities for members to learn more about what programs and support their unions offer. Due to the COVID-19 pandemic and the citywide hiring freeze, civilian internal recruitment and 	 □ Planned □ Not started ⊠ Ongoing □ Delayed □ Deferred □ Ongoing □ Completed 			



NYC	DCAS
	istrativo Sorvioos

Citywide Administrative Services						
	internal/external job postings have been temporarily suspended.					
Diversity & Targeted Recruitment	The FDNY plans to continue conducting periodic reviews of the CEEDS workforce composition, utilization, new hires and promotions data. Together with the Department's Community Affairs and ORR units, the CDIO and EEO Office will facilitate quarterly appraisals to not only ascertain perceived barriers to employment for specific job groups but to develop targeted recruitment and workplace initiatives to address them. The Department is committed to combatting any perceived workplace barriers through a sustained collective effort to identify and integrate organized systems and procedures for improvement. ORR facilitates recruitment events for Fire, EMS Operations, Fire Prevention and Fire Dispatch. ORR continues to utilize diverse recruitment sources to bolster efforts aimed at increasing the effectiveness of diversity recruitment, including targeted recruitment efforts through partnerships with NYC High Schools, NYC Colleges, Community events, Recruiter Street Teams and contacting NYC resident test takers who are now unreachable on previous or existing civil service lists but are still age eligible for upcoming exams. In effort to mitigate attrition during the extensive life of a civil service list, ORR offers programming to engage, inform and prepare Fire and EMS candidates to successfully complete their physical exams and background investigation process and enter the Fire and EMS academies.	 □ Planned □ Not started ⊠ Ongoing □ Delayed □ Deferred □ Ongoing □ Completed 				



	ORR spearheaded the Candidate Portal, the agency's first public facing portal available to Firefighters candidates whose list numbers have been reached. The Candidate Portal provides transparency as a candidate navigates through the various phases of processing. Some of the resources Firefighter candidates are able to access include the following: Scheduled appointments for CPAT and FAP training, Intake and Medical appointments; ability to apply for the Mentorship Program and to access Mentor information, access notices from CID and BHS that advise candidates which documents/information they need to submit to complete processing; access to various resources that prepare a candidate for all stages in the hiring process; and the ability to track their individual progress. We are working on expanding the Candidate Portal to support EMS candidates as well.			
Job Postings	The Department continues to advertise job postings through NYC Careers, FDNY website, employee bulletins, JoinFDNY social media channels, employment periodicals, LISTSERVs and directly with professional associations. Due to the COVID-19 pandemic and the citywide hiring freeze, civilian internal recruitment and internal/external job postings have been temporarily suspended.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		

B. INTERNSHIPS/FELLOWSHIPS



The agency is providing the following internship opportunities in FY 2020: [Demographic information is based on self-identification data]

Type of Internship\Fellowship	Total	Race/Ethnicity [#s]	Gender [#s] [N-B=Non-Binary; O=Other; U=Unknown]
1. Urban Fellows	2	2 Not disclosed	1 Male 1 Female
2. Public Service Corps	0	0	0
3. Summer College Interns (Paid)	0	0	0
4. Summer College Interns (Unpaid)	0	0	0
5. Summer Graduate Interns (Paid)	0	0	0
6. Summer Graduate Interns (Unpaid)	0	0	0
7. Other (specify):			
8. None 🗆			

Additional Comments:

The FDNY provides more pathway opportunities for students through the FDNY High School and the Fire Cadet Program. The Fire Cadet Program is currently being developed to coincide with the Firefighter promotional exam in 2021. Cadets will receive fire operations training while performing non-firefighting routine tasks in fire prevention and first response. Participants will be eligible to take a promotional exam for appointment into the Firefighter title.

Further, the Department will continue to make efforts to extend opportunities for Medical Fellowships.

For Q3, due to the COVID-19 pandemic, the summer internship program as well as the Public Service Corps will be suspended.



1. Disseminated 55-a information through:

C.

e-mail	□ Yes	🗆 No
training sessions	□ Yes	🗆 No
agency website	🛛 Yes	🗆 No
agency newsletter	🛛 Yes	🗆 No

VI. <u>SELECTION (HIRING AND PROMOTION)</u>

Please review Section VI of your Annual Plan and describe your activities for this quarter below:



Citywide Administrative S					
List additional Selection Strategies and Initiatives which you outlined in your FY 2020 Diversity and EEO Plan (include use of structured interviewing, EEO or APO representatives observing interviews, review of placement demographics, and review of e- hire applicant data).	Please describe the steps that your agency has taken to meet the Selection (Hiring and Promotion) Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Career Counseling: Advising employees of opportunities for promotion and career development;	The FDNY's Career Counselor guides personnel on navigating the civil service process, answers questions regarding civil service rules and regulations, career advancement, appointments, promotion, transfers, rights and privileges. The FDNY is committed to the advancement of its employees and as a result the Department has held a number of career advancement and benefits informational seminars which it plans to continue in FY 2020. The Department's HR unit plans to continue prioritizing and facilitating collaborative initiatives to encourage the development of existing employees. In FY 2019, HR facilitated career development and training seminars in conjunction with the FDNY's First Deputy Commissioner's office and is committed to continuing these efforts in FY 2020.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			
Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires), especially for mid- and high-level discretionary positions;	The FDNY's HR bureau periodically reviews job requirements for vacant positions and conducts job analysis and skills audits to ensure that job classification and requirements are job-related and equitable. In collaboration with EEO Officer, hiring managers and HR will continue to review interview questions to ensure that questions are	 □ Planned □ Not started ⊠ Ongoing □ Delayed □ Deferred □ Ongoing 			



Citywide Administrative Services								
	objective and job-related.	Completed						
Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires) filled through civil service lists;	FDNY continues to function as an eHire agency and all vacancies are posted on NYC Careers and the NYCAPS eHire applicant tracking system is utilized for both external and internal applicants. When selecting new hire candidates to fill job vacancies through civil service lists, the Agency establishes written objective criteria for evaluating candidates which is applied consistently to all prospective applicants. The Agency's Personnel Officer reviews policies, procedures, and practices related to hiring (including vacancy announcements, use of certification lists, and the selection process for mission critical occupations) for possible barriers that have a negative impact on minority employees and applicants. Where applicable, the Agency Personnel Officer, EEO Officer and hiring supervisors will develop action plans to eliminate any identified adverse impact. Pre-Selection, the EEO Office observes interviews when practicable, especially for underutilized job titles and/or mid- and high-level discretionary positions.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 						
Describe the role of agency EEO Officer and other EEO staff in the selection of candidates for appointment or promotion (pre- and post- appointment);	The EEO Office continues to perform vetting reviews of all candidates selected for prospective promotion to Fire Operations and EMS Operations positions.	 Planned Not started Ongoing Delayed Deferred 						



Analyzing the impact of layoffs or terminations on racial, gender and age groups;	The agency will use the DCAS Layoff Procedure as guidance, should there be any layoffs, terminations and demotions due to legitimate business/operational reasons in FY 2020. The EEO Officer, collectively with HR and General Counsel, will prioritize involvement in making layoff or termination decisions. Should the FDNY have any significant periods of layoffs or terminations, the Agency will analyze the impact of such layoffs or terminations on racial, gender and age groups. Where layoffs or terminations would have a disproportionate impact on any racial, gender or age groups, the agency will document that the targeted titles or programs were selected based on objective criteria and justified by business necessity.	 □ Ongoing □ Completed □ Planned □ Not started ⊠ Ongoing □ Delayed □ Deferred □ Ongoing □ Completed 		
Other Selection Strategies and Initiatives:		 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		



VII. <u>TRAINING</u>

Provide your training information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

VIII. <u>REASONABLE ACCOMMODATION</u>

Please report your reasonable accommodation requests for this quarter and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: https://mspwva-dcslnx01.csc.nycnet/Login.aspx

All R/A requests in the current quarter are up-to-date in the DCAS Citywide Tracking System.

□ There were no new R/A requests in the current quarter.

IX. <u>COMPLIANCE AND IMPLEMENTATION OF REQUIREMENTS UNDER EXECUTIVE ORDERS AND</u> LOCAL LAWS

A. EXECUTIVE ORDER 16: TRAINING ON TRANSGENDER DIVERSITY AND INCLUSION

Provide E.O. 16 Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

B. EXECUTIVE ORDER 21: PROHIBITION ON INQUIRY REGARDING JOB APPLICANT'S PAY HISTORY

☑ The agency has reviewed its practices (including application and interview forms) regarding prohibition on inquiry about pay history.

PAGE 35



□ All personnel involved in job interviews are required to go through structured interview training.

C. LOCAL LAW 92: ANNUAL SEXUAL HARASSMENT PREVENTION TRAINING

Provide Sexual Harassment Prevention Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

D. LOCAL LAW 93: RISK ASSESSMENT SURVEY

Please provide a short description of planning and progress in implementation of strategies aimed to reduce/minimize the risk of sexual harassment in your agency.

Within the timeframe provided in your Annual Plan, provide any progress on the following, and if none write N/A:

Risk 1: Homogenous Workplace:

The Department has identified three job groups with a homogenous workforce. Firefighter, Craft and Laborer Job groups. Due to the recruitment and diversity efforts of the Department, the disparity in the Firefighter job group continues to decrease each year.

Risk 2: Cultural and Language Differences in the Workplace:

The Department continues to diversify its ranks in regards to race, color, and gender. There is no evidence that cultural differences or those attributable to national origin have increased the risk of sexual harassment at the Department. The Department recently implemented a robust anti-hazing and anti-bullying policy in 2017. Department leadership met with Officers in the chain of command to emphasize their roles and responsibilities for enforcing a proper climate within their command. All members receive anti-hazing and bullying training during the course of their annual EEO training. Anti-hazing and anti-bullying posters are prominently displayed in all FDNY facilities, firehouses and EMS stations.

PAGE 36



Risk 3: Workplaces with Significant Power Disparities:

The majority (approximately 11,000) of employees at the Department are within front line employee titles: Firefighter, Paramedic and EMT. Females do not make up the predominant gender within these titles. Employees are encouraged, and supervisors are mandated, to report all allegations of sexual harassment and assault. All levels of the chain of command are held responsible under the Department's EEO Policy for the strict enforcement of the anti-discrimination and harassment policies. Managers and supervisors are responsible for reporting all incidents of sexual harassment. Robust training and reporting mechanisms will continue to be utilized and prevent, address and investigate complaints of sexual harassment.

Risk 4: Isolated Workplaces:

There are very few jobs within the Department in which members work alone or in workspaces that are isolated from other co-workers and supervisors. EMTs and Paramedics commonly work in tandem on ambulances and other first responder vehicles.

Risk 5: Decentralized Workplaces:

While the Fire Department is comprised of numerous firehouses, EMS stations, administrative bureaus and satellite offices located throughout the city of New York as well as adjacent counties, the Department utilizes a centralized organizational structure. Discrete units are overseen by plainly defined hierarchically arranged chains-of-command. As noted above, the managers, supervisors and Officers included in the chain of command are responsible for enforcing sexual harassment policies and procedures and are mandated to report any violations under the department's EEO Policy. In addition, employees have the option to contact the FDNY's EEO Office directly, in lieu of reporting any sexual harassment claims to supervisors and/or mandated reporters.



E. LOCAL LAW 97: ANNUAL SEXUAL HARASSMENT REPORTING

The agency has entered the sexual harassment Complaint Data in the DCAS Citywide Complaint Tracking System and updates as they occur.

The agency has entered **all types of complaints** in the DCAS Citywide Complaint Tracking System and updates as they occur.

 \boxtimes The agency ensures that complaints are closed within 90 days.

Report all complaints and reasonable accommodation requests through DCAS/CDEEO Complaint Tracking System by logging into your CICS account at: <u>https://mspwva-dcslnx01.csc.nycnet/Login.aspx</u>

F. LOCAL LAW 101: CLIMATE SURVEY

Provide a short description of your efforts to analyze the results of climate survey in your agency.

Describe any follow-up measures taken to address the results of the climate survey:

In Q2 of FY 2020, the FDNY conducted the Fire Operations Workplace Climate Survey for Firefighters. The FDNY is collaborating with DCAS and the Mayor's Office of Data Analytics ("MODA"). DCAS programmed the survey and collected the data. The Department will use the survey results to further develop a positive and professional work environment.

In Q3, The FDNY has reviewed the results of the LL101 climate survey administered in 2018 and proposes the following actions to address the concerns and issues raised by FDNY employee responses:

1. First, the FDNY will further develop and increase the ranks of EEO Counselors from the Bureaus of Emergency Medical Services (EMS) and Fire Operations. The EEO Counselors program deploys EMS and Fire Operations members in the



field who have received intensive training in EEO policies and procedures, Sexual Harassment Prevention, and principles of Diversity and Inclusion. They act as liaisons to other members in the field who seek information concerning the FDNY's EEO and SH Policies, and may feel more comfortable seeking such information from others with whom they share a point of affinity. These members can also inform others about the EEO complaint process, which according to the survey results, was an area in which members clearly required more education. The EEO Office has recently hired and trained 35 more EEO Counselors and will distribute posters to every firehouse and EMS station informing members of their availability, roles and contact information.

2. Second, the FDNY will publish and distribute to employees' information specific to the EEO complaint process, starting at the onboard phase, continuing periodically, and permanently placed on the EEO Office's FDNY web page. This virtual pamphlet/informational will include: (1) how to file a complaint (2) the complaint investigation procedure, (3) the EEO Office's role in investigating the complaint, (4) possible outcomes from a complaint, including how a complaint may be substantiated, unsubstantiated, or administratively closed, and (5) possible remedial measures, which include retraining, discipline, and counseling. Lending transparency to the EEO complaint process will increase trust in the process and encourage victims and witnesses of sexual harassment to come forward and seek the assistance of the EEO Office.

3. Third, the FDNY will continue to further utilize data analytics and pro-active review of Department-wide trends to address potential "hot spots" before SH (and other) cases escalate. The FDNY maintains an extensive EEO complaint database that allows the EEO Officer to filter cases by protected category, location, and bureau on a real time basis. As such, the EEO Office will review its database on no less than a bi-weekly basis to target potential stations, battalions and divisions in which SH cases appear to be increasing or clustered. These "hot spots" will be targeted for managerial support, employee training, and heightened EEO Office awareness.

X. AUDITS AND CORRECTIVE MEASURES

Please choose the statement that applies to your agency.

The agency is <u>NOT</u> involved in an audit conducted by NYC EEPC or another governmental agency specific to our EEO practices.



 \boxtimes The agency is involved in an audit; please specify who is conducting the audit: <u>EEPC</u>

 \Box Attach or list below audit recommendations.

The agency has submitted or will submit to OCEI an amendment letter, which shall amend the agency plan for FY 2020.





APPENDIX: FDNY EEO PERSONNEL DETAILS

EEO PERSONNEL FOR FDNY 3rd QUARTER, FISCAL YEAR 2020

A. PERSONNEL CHANGES

Personnel Changes this Quart	er: 🛛 No Chan	iges	Number of Addition	ins:	Number of Deletio	ns:
Employee's Name & Title						
Nature of change	□ Addition □	Deletion	□ Addition	□ Deletion	□ Addition	□ Deletion
Date of Change in EEO Role	Start Date or Terminati	on Date: 08/09/2019	Start Date or Termina	tion Date: 08/28/2019	Start Date or Termina	tion Date:
NOTE: Please attach CV/Resum	e of new staff to this re	port	-			
For Current EEO Professiona	ls:					
Name & Title	EEO Assistant Comr	nissioner	EEO Deputy Direct	or	EEO Attorney	
EEO Function	EEO Trainer	 EEO Counselor EEO Investigator Other: (specify) 	 EEO Officer EEO Trainer 55-a Coordinator 	 EEO Counselor EEO Investigator Other: (specify) 	 EEO Officer EEO Trainer 55-a Coordinator 	 □ EEO Counselor ⊠ EEO Investigator □ Other: (specify)
Proportion of Time Spent on EEO Duties	⊠ 100% □ 0	Other: (specify %):	⊠ 100% □	Other: (specify %):	⊠ 100% □	Other: (specify %):
Attended EEO Professional On-Boarding at DCAS	□ Yes	🗆 No	□ Yes	□ No	□ Yes	□ No
Completed Trainings: EEO Diversity & Inclusion lgbTq: The Power of Inclusion Structured Interviewing and	□ Yes	□ No □ No □ No	□ Yes □ Yes □ Yes	□ No □ No □ No	□ Yes □ Yes □ Yes	□ No □ No □ No
Unconscious Bias Sexual Harassment Prevention		□ No □ No	□ Yes ⊠ Yes	□ No □ No	□ Yes ⊠ Yes	□ No □ No
Training Source(s):	DCAS 🗆 Agence	y 🛛 Other	🛛 DCAS 🗖 Agen	cy 🛛 Other	DCAS 🗆 Ager	ncy 🛛 Other



B. <u>CONTACT INFORMATION (Please list ALL current EEO professionals)</u>

	DIVERSITY AND EE	O STAFFING IN FDNY	AS OF QUAR	TER 1 FY 2020 *	
Name	Civil Service Title	EEO\Diversity Role	<u>% of Time</u> <u>Devoted to</u> <u>EEO &</u> <u>Diversity</u> <u>Functions</u>	Office E-mail Address	<u>Telephone #</u>
Cecilia B. Loving, Esq.	Deputy Commissioner	Deputy Commissioner for Diversity & Inclusion Office	100%	cecilia.loving@fdny.nyc.gov	(718) 999-2106
Gina Leow	City Research Scientist II	Diversity & Inclusion Manager	100%	weijin.leow@fdny.nyc.gov	(718) 999-8151
Wendy Star, Esq.	Executive Agency Counsel	Director of Policy Initiatives for Diversity & Inclusion Office	100%	Wendy.star@fdny.nyc.gov	(718) 999-2037
Tameka Lowe	City Research Scientist II	Diversity & Inclusion Coordinator	100%	Tameka.lowe@fdny.nyc.gov	(718) 999-0496
Don H. Nguyen, Esq.	Assistant Commissioner	EEO Officer/Assistant Commissioner for EEO Office	100%	Don.Nguyen@fdny.nyc.gov	(718) 999-1450
Hilit Tolani, Esq.	Executive Agency Counsel	Deputy Director for EEO Office	100%	Hilit.Tolani@fdny.nyc.gov	(718) 999-2048
Christina Nowak, Esq.	Executive Agency Counsel	Deputy Director for EEO Office	100%	Christina.Nowak@fdny.nyc.gov	(718) 999-0829
Valerie Loubriel, Esq.	Agency Attorney III	Disability Rights Coordinator, Disability Services Coordinator and 55-A Coordinator	100%	Valerie.Loubriel@fdny.nyc.gov	(718) 999-5189
Ishakia Andrews, Esq.	Agency Attorney II	Assistant Disability Rights Coordinator	100%	Ishakia.Andrews@fdny.nyc.gov	(718) 999-5156
Adam Harris, Esq.	Agency Attorney III	EEO Attorney	100%	Adam.Harris@fdny.nyc.gov	(718) 999-0337

[AGENCY NAME] FY 2020 DIVERSITY AND EQUAL EMPLOYMENT QUARTERLY REPORT

NYC	DCAS
Citywide Admin	istrative Services

Agency Attorney III	EEO Attorney	100%	Roxanne.Tabar@fdny.nyc.gov	(718) 999-1449
Agency Attorney III	EEO Attorney/Training	100%	Sabrina.Jiggetts@fdny.nyc.gov	(718) 999-0683
	Liaison			
Agency Attorney III	EEO Attorney	100%	Nicolette.Douglas@fdny.nyc.gov	(718) 999-1916
Agency Attorney III	EEO Attorney	100%	Lauren.Suss@fdny.nyc.gov	(718) 999-2432
Agency Attorney III	EEO Attorney	100%	Kaitlyn.McKenna@fdny.nyc.gov	(718) 999-0411
Agency Attorney II	EEO Attorney	100%	Michelle.lau@fdny.nyc.gov	(718) 999-5144
Agency Attorney Intern	EEO Attorney	100%	Brian.angelone@fdny.nyc.gov	(718) 999-5143
Staff Analyst I	EEO Analyst	100%	Evan.Fein@fdny.nyc.gov	(718) 999-1725
	Agency Attorney III Agency Attorney III	Agency Attorney IIIEEO Attorney/Training LiaisonAgency Attorney IIIEEO AttorneyAgency Attorney IIIEEO Attorney	Agency Attorney IIIEEO Attorney/Training Liaison100%Agency Attorney IIIEEO Attorney100%Agency Attorney InternEEO Attorney100%	Agency Attorney IIIEEO Attorney/Training Liaison100%Sabrina.Jiggetts@fdny.nyc.govAgency Attorney IIIEEO Attorney100%Nicolette.Douglas@fdny.nyc.govAgency Attorney IIIEEO Attorney100%Lauren.Suss@fdny.nyc.govAgency Attorney IIIEEO Attorney100%Kaitlyn.McKenna@fdny.nyc.govAgency Attorney IIIEEO Attorney100%Kaitlyn.McKenna@fdny.nyc.govAgency Attorney IIEEO Attorney100%Michelle.lau@fdny.nyc.govAgency Attorney IIEEO Attorney100%Brian.angelone@fdny.nyc.gov

* Please indicate changes (i.e. if new personnel is filling a specified role.) You may insert additional entries as needed. "Title" refers to the civil service title. If there is an EEO\Diversity role that your staff performs that is not on the list above, please indicate it on the chart.



DIVERSITY AND EEO TRAINING SUMMARY

AGENCY NAME: FDNY

<u>3rd</u> Qtr FY 2020

NOTE: FILL OUT YOUR TRAINING TARGETS IN GREEN FIELDS!

INCLUDE PRIOR QUARTERS' DATA IN THE CURRENT QUARTER REPORT.

DO NOT ATTEMPT TO MAKE ANY ENTRIES IN PINK-SHADED CELLS

SAVE THIS FILE UNDER THE NAME: [AGENCY ACRONYM] Quarter X FY 2019 DEEO TRAINING SUMMARY

SUBMITTED BY [TITLE]: Office of Diversity and Inclusion DATE SUBMITTED: 6/5/2020 E-MAIL: cecilia.loving(TEL #:								
1st Quarter (July-September) <u>DUE December 13;</u> 2nd Quarter <u>DUE January 30th;</u> 3rd Quarter (January-March) <u>DUE April 30th;</u> 4th Quarter (April-June) <u>DUE July 30th</u> .								
ALL EEO-RELATED TRAINING (ALL MODALITIES)	ANNUAL TARGET from FY 2020	1st Qtr (July - Sept.	2nd Qtr (Oct Dec.	3rd Qtr (Jan March	4th Qtr (April - June	YEAR TO DATE		

(ALL MODALITIES)	Agency Plan	(July - Sept. 2019)	2019)	2020)	2020)	TEAKTO DATE
TOTAL DIVERSITY & EEO TRAINING	0	0	5542	4589	0	10131

	CORE DIVERSITY AN	ID EEO TRAII	NING (All Mod	dalities)		
TOTAL CORE EEO TRAINING (ALL MODALITIES)	0	0	5078	2802	0	7880
1. EEO Awareness	0	0	2394	2273	0	4667
Administered by DCAS [NOTE: DCAS will provide this information]			2	3		5
Administered by Agency			2392	2270		4662
2. D&I "Everybody Matters"	0	0	0	0	0	0
Administered by DCAS [NOTE: DCAS will provide this information]						0
Administered by Agency						0
3. IgbTq: The Power of Inclusion	0	0	0	0	0	0
Administered by DCAS [NOTE: DCAS will provide this information]						0
Administered by Agency						0
4. Sexual Harassment Prevention	0	0	2684	529	0	3213
Administered by DCAS [NOTE: DCAS will provide this information]			2539	267		2806
Administered by Agency			145	262		407
5. Disability Etiquette	0	0	0	0	0	0
Administered by DCAS [NOTE: DCAS will provide this information]						0
Administered by Agency						0

ALL EEO-RELATED TRAINING (ALL MODALITIES)	ANNUAL TARGET from FY 2020 Agency Plan	1st Qtr (July - Sept. 2019)	2nd Qtr (Oct Dec. 2019)	3rd Qtr (Jan March 2020)	4th Qtr (April - June 2020)	YEAR TO DATE		
OTHER DIVERSITY AND EEO TRAINING (All Modalities)								
ALL OTHER DIVERSITY & EEO TRAINING	0	0	464	1787	0	2251		
6. New Employee Orientation (Only with EEO Component)	NOTE: Do not make ent	ries here if new e	mployees receive	d CORE EEO traini	ng as part of their	onboarding		
TOTAL PARTICIPANTS TRAINED			382	180		562		
7. Structured Interviewing	NOTE: Including combin	ned Structured Int	erviewing & Unco	onscious Bias train	ing			
TOTAL PARTICIPANTS TRAINED						0		
8. Unconscious Bias	NOTE: Do not make ent	ries here if Uncon	scious Bias was ir	ncluded in Structu	red Interviewing t	raining reported above		
TOTAL PARTICIPANTS TRAINED			82	390		472		
9. Other Diversity/EEO Related	Specify topic:							
TOTAL PARTICIPANTS TRAINED				1217		1217		
10. Other Diversity/EEO Related	Specify topic:							
TOTAL PARTICIPANTS TRAINED						0		
11. Other Diversity/EEO Related	Specify topic:							
TOTAL PARTICIPANTS TRAINED						0		
12. Other Diversity/EEO Related	Specify topic:		[_		
TOTAL PARTICIPANTS TRAINED						0		
13. Other Diversity/EEO Related	Specify topic:					•		
						0		
14. Other Diversity/EEO Related	Specify topic:					0		
						U		
15. Other Diversity/EEO Related TOTAL PARTICIPANTS TRAINED	Specify topic:					0		
TOTAL PARTICIPANTS TRAINED						-		