

The City of New York  
Human Resources Administration

HIV/AIDS SERVICES ADMINISTRATION

**QUARTERLY  
PERFORMANCE  
REPORT**

**FY 24.2**

**October—December 2023**



Eric Adams  
Mayor

Molly Wasow Park  
Commissioner

Jacqueline M. Dudley  
Deputy Commissioner  
HIV/AIDS Services Administration

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HIV/AIDS Services Administration  
Quarterly Performance Report  
October—December 2023

The HIV/AIDS Services Administration (HASA) is the primary entity within the Human Resources Administration (HRA) to expedite access to essential benefits and social services needed by persons diagnosed with HIV or AIDS and their families. HASA provides:

- Specialized intake and needs assessment;
- Direct linkages to Cash Assistance, Medicaid, Food Stamps, Home Care, and Homemaking;
- Ongoing intensive case management services;
- Emergency and permanent housing services and placements;
- Voluntary vocational counseling/rehabilitation, job training and placement;
- Assistance with clients' applications for Supplemental Security Income (SSI) and Social Security Disability (SSDI); and,
- Referrals to community-based resources, including for mental health, substance use and other supportive services.

HASA is committed to service provision that is client-centered, efficient, effective and of high quality. The work that HASA performs with its clients is based on the framework that all sectors of the community must work together to ensure that people living with HIV have adequate permanent housing, financial security, and access to medical care and other services necessary to allow them to appropriately manage their health and to live their lives with the highest level of self-reliance and dignity.

Local Law 32 of 2005 requires HASA to submit Quarterly Performance Reports (QPRs) to the City Council. The law also requires the QPR to include descriptive statistics, by field operations location, on: the size and demographics of the client population; levels at which financial assistance and social services are requested and granted; time frames for the provision of services; and data on case closings and re-openings. The legislation also requires HASA to report on client utilization of the appeals process, as well as the number of field operations staff, by job title, who directly provide services to clients.

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# Caseload and Client Data

<b>Admission Statistics <sup>1</sup></b>	<b>Total for FY 24.2</b>	<b>FY 24 To Date</b>
Information and Referral Inquiries at ServiceLine	2,301	4,536
<b>Applications Received</b>	<b>1,455</b>	<b>2,934</b>
Applications Ineligible: Did Not Meet Medical Criteria	60	113
Applications Pending	141	271
Applications Withdrawn By Referral Source	87	167
<b>Applications Eligible</b>	<b>1,167</b>	<b>2,383</b>
Cases Reopened	625	1,302
Cases Assigned	1,302	2,637
Cases Closed	1,087	2,098

<b>Numbers Served</b>	<b>Cases Served @ FY 24.2 End</b>
Cases <sup>2</sup>	32,979
Clients <sup>3</sup>	33,384
ACMs <sup>4</sup>	8,531
<b>Total persons served by HASA</b>	<b>41,915</b>

<b>Cases By Unit Type</b>	<b>Cases Served @ FY 24.2 End</b>	<b>% of All Cases</b>
Single Cases	30,357	92.0%
Family Cases	2,567	7.8%
Prison (Assignment upon prison release)	55	0.2%
<b>Total Cases</b>	<b>32,979</b>	<b>100.0%</b>

<sup>1</sup> These admission statistics refer to medical determinations of HASA eligibility for case management services.

<sup>2</sup> A case is defined as having one or more clients with clinical/symptomatic HIV-illness or AIDS.

<sup>3</sup> A client is any individual meeting HASA medical eligibility. The number of clients served may exceed the number of active cases as cases may include more than one client.

<sup>4</sup> Associated Case Members. Members of a case who do not meet HASA medical eligibility criteria. These individuals are spouses, dependent children, etc.

**Cases By Field Center**

**Cases Served  
@ FY 24.2 End**

	Family	% of All Family Cases	Overall	% of All Cases
Amsterdam	270	10.5%	2919	8.9%
Brownsville	545	21.2%	4631	14.0%
Coney Island	167	6.5%	2541	7.7%
Garrison	474	18.5%	5622	17.0%
Gramercy	9	0.4%	1434	4.3%
Grand Concourse	303	11.8%	3870	11.7%
Greenwood	277	10.8%	3485	10.6%
Hamilton	136	5.3%	3295	10.0%
HPU	49	1.9%	581	1.8%
Queensboro	278	10.8%	3721	11.3%
Servicline (pending assignment)	0	0.0%	55	0.2%
Staten Island	59	2.3%	825	2.5%
<b>Total Cases</b>	<b>2,567</b>	<b>100.0%</b>	<b>32,979</b>	<b>100.0%</b>

Clients By Age Group and Gender	Adults		Children (17 and under)	
	% of All Clients	Active Clients @ FY 24.2 End	% of All Clients	Active Clients @ FY 24.2 End
Males	67.4%	22,517	0.0%	9
Females	32.5%	10,847	0.0%	11
<i>Subtotal</i>	<i>99.9%</i>	<b>33,364</b>	<i>0.1%</i>	<b>20</b>
<b>Total Clients</b>		<b>33,384</b>		

Clients By Borough of Residence	Clients Served @ FY 24.2 End	% of All Clients
Bronx	13,686	41.0%
Brooklyn	9,728	29.1%
Manhattan	5,967	17.9%
Queens	3,205	9.6%
Staten Island	740	2.2%
Unknown	58	0.2%
<b>Total Clients</b>	<b>33,384</b>	<b>100.0%</b>

Clients By Race / Ethnicity	Clients Served @ FY 24.2 End	% of All Clients
African-American	17,406	52.1%
Latino	11,247	33.7%
White	2,984	8.9%
Asian/Pacific Islander/Native American	370	1.1%
Unknown/Not Reported	1,377	4.1%
<b>Total Clients</b>	<b>33,384</b>	<b>100.0%</b>

# Financial Assistance

## BENEFITS

### SUMMARY

<b>Number of Cases Receiving:</b>	<b>Active Cases @ FY 24.2 End</b>	<b>% of All Cases</b>
Standard Rental Assistance	379	1.1%
Enhanced Rental Assistance	281	0.9%
Above Enhanced Rental Assistance	18,733	56.8%
<b>Total receiving rental assistance</b>	<b>19,393</b>	<b>58.8%</b>
Temporary Assistance to Needy Families (TANF)	1,448	4.4%
Safety Net (SN)	26,167	79.3%
<b>Total receiving PA cash assistance</b>	<b>27,615</b>	<b>83.7%</b>
Supplemental Security Income (SSI) <sup>5</sup>	7,293	22.1%
Social Security Disability (SSD) <sup>6</sup>	3,385	10.3%
Received both SSI & SSD	1,969	6.0%
Veterans Administration Benefits (VA) <sup>7</sup>	101	0.3%
<b>Total receiving SSI,SSD,VA benefits</b>	<b>12,748</b>	<b>38.7%</b>

As of July 2015 the Housing Assistance data section is an unduplicated snapshot of the type of housing for individual cases and the type of assistance received.

As of July 2015 Rental Assistance (Private Market) category includes only cases in independent housing receiving rental assistance as part of their cash assistance grant.

<sup>5,6,7</sup> These figures represent all active HASA individuals with or without cash assistance.

**Cash Assistance Data By Center**  
**Number of Closings/Reason for Closings**

**FY 24.2**

	Excess Income	Excess Income w/ SS	Where- abouts Unknown	Institution- alized	Died	In Prison	Failure to Recert	Other	<b>Total</b>
Amsterdam	30	4	21	2	7	6	60	35	<b>165</b>
Brownsville	43	13	9	3	15	0	79	42	<b>204</b>
Coney Island	16	0	8	5	3	1	19	17	<b>69</b>
Garrison	58	14	10	3	29	5	159	30	<b>308</b>
Gramercy	19	5	17	0	4	1	46	26	<b>118</b>
Grand Concourse	50	22	26	2	22	1	182	67	<b>372</b>
Greenwood	47	11	6	0	9	1	72	22	<b>168</b>
Hamilton	35	2	8	2	14	3	47	22	<b>133</b>
Queensboro	27	10	4	2	4	1	48	20	<b>116</b>
Staten Island	12	2	0	2	2	0	14	16	<b>48</b>
<b>Total</b>	<b>337</b>	<b>83</b>	<b>109</b>	<b>21</b>	<b>109</b>	<b>19</b>	<b>726</b>	<b>297</b>	<b>1701</b>

**Cash Assistance Data By Center**  
**Cases Closed In Error/Days to Re-open <sup>8</sup>**

<b>FY 24.2</b>	0 to 15 days	16 to 30 days	31 to 45 days	46 to 60 days	61 to 75 days	76 to 90 days	90 + days	<b>Total Cases Reopened</b>
Amsterdam	9	2	2	0	1	0	0	<b>14</b>
Brownsville	15	7	0	1	1	0	0	<b>24</b>
Coney Island	4	1	0	0	0	0	0	<b>5</b>
Garrison	15	1	4	2	1	0	0	<b>23</b>
Gramercy	3	2	0	0	0	0	0	<b>5</b>
Grand Concourse	22	3	2	0	1	0	0	<b>28</b>
Greenwood	8	1	2	0	1	0	0	<b>12</b>
Hamilton	12	3	1	0	0	0	0	<b>16</b>
Queensboro	6	1	0	0	0	0	0	<b>7</b>
Staten Island	2	0	0	0	0	0	0	<b>2</b>
<b>Total</b>	<b>96</b>	<b>21</b>	<b>11</b>	<b>3</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>136</b>

<sup>8</sup> The re-openings report has been designed to show all re-openings that were closed in error, by days to re-open. These re-openings may include cases closed prior to the current reporting period, therefore the individual cases in each of the 2 reports on this page may not correlate to each other.



## Cash Assistance Data By Center: FY 24.2

### Amsterdam: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	64	22	32
16 to 30 days	18	21	25
31 to 45 days	3	10	23
46 to 65 days	1	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	35	21
1 to 5 days	5	6
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	7	8
16 to 30 days	1	8
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	7
16 to 30 days	3	4
31 to 45 days	1	6
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 24.2

### Brownsville: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	102	24	54
16 to 30 days	14	23	51
31 to 45 days	1	22	9
46 to 65 days	0	0	5
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	47	44
1 to 5 days	6	5
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	30	22
16 to 30 days	1	7
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	1	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	2
16 to 30 days	4	3
31 to 45 days	3	17
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 24.2

### Coney Island: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	47	14	22
16 to 30 days	9	11	24
31 to 45 days	3	8	7
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	18	11
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	1
18+ days	0	3

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	11
16 to 30 days	2	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	3
16 to 30 days	2	3
31 to 45 days	0	6
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Cash Assistance Data By Center: FY 24.2  
Garrison Center: Single Cases**

**Joint Cash Assistance/Medicaid/Food Stamps**

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	106	20	41
16 to 30 days	23	31	65
31 to 45 days	11	31	23
46 to 65 days	5	1	8
66 to 75 days	3	0	4
76+ days	2	6	3

**Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	61	56
1 to 5 days	7	7
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

**Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	38	28
16 to 30 days	8	5
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Food Stamp Separate Determinations**

	Application to Provision of Benefits	Application to Denial
0 to 15 days	10	10
16 to 30 days	6	7
31 to 45 days	2	15
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 24.2

### Gramercy Center: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	38	4	15
16 to 30 days	13	14	30
31 to 45 days	0	2	3
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	24	19
1 to 5 days	6	5
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	1	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	16	13
16 to 30 days	0	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	1
16 to 30 days	0	1
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 24.2

### Grand Concourse: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	120	15	66
16 to 30 days	30	47	56
31 to 45 days	3	17	27
46 to 65 days	1	0	5
66 to 75 days	0	0	0
76+ days	1	0	1

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	69	54
1 to 5 days	3	4
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	26	40
16 to 30 days	3	5
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	15	10
16 to 30 days	7	12
31 to 45 days	5	20
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 24.2

### Greenwood: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	49	16	32
16 to 30 days	13	18	16
31 to 45 days	3	20	8
46 to 65 days	1	0	5
66 to 75 days	0	0	1
76+ days	1	0	4

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	22	14
1 to 5 days	2	4
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	20	15
16 to 30 days	2	6
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	8
16 to 30 days	3	5
31 to 45 days	3	9
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 24.2

### Hamilton: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	51	11	17
16 to 30 days	15	31	32
31 to 45 days	7	18	16
46 to 65 days	2	0	10
66 to 75 days	0	0	1
76+ days	1	0	2

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	19	17
1 to 5 days	4	4
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	1	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	16	19
16 to 30 days	0	5
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	6
16 to 30 days	1	6
31 to 45 days	1	11
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0



## Cash Assistance Data By Center: FY 24.2

### Queensboro: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	43	9	14
16 to 30 days	11	18	22
31 to 45 days	7	16	15
46 to 65 days	0	0	8
66 to 75 days	0	0	1
76+ days	0	1	1

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	30	26
1 to 5 days	1	4
6 to 10 days	0	0
11 to 17 days	1	0
18+ days	1	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	13
16 to 30 days	4	7
31 to 45 days	3	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	7
16 to 30 days	1	3
31 to 45 days	0	8
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 24.2

### Staten Island: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	16	3	11
16 to 30 days	0	5	3
31 to 45 days	0	0	2
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	3
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	5	3
16 to 30 days	1	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	2
16 to 30 days	0	1
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 24.2

### Totals for all Centers: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	636	138	304
16 to 30 days	146	219	324
31 to 45 days	38	144	133
46 to 65 days	10	1	45
66 to 75 days	3	0	7
76+ days	5	7	11

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	328	265
1 to 5 days	35	40
6 to 10 days	1	1
11 to 17 days	2	1
18+ days	5	3

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	174	172
16 to 30 days	22	51
31 to 45 days	5	7
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	57	56
16 to 30 days	27	45
31 to 45 days	15	97
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 24 Year to Date

### Amsterdam: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	135	45	77
16 to 30 days	30	37	49
31 to 45 days	8	22	35
46 to 65 days	5	7	5
66 to 75 days	3	1	2
76+ days	2	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	69	50
1 to 5 days	12	11
6 to 10 days	1	2
11 to 17 days	0	0
18+ days	1	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	29	23
16 to 30 days	5	17
31 to 45 days	4	2
46 to 65 days	0	3
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	9
16 to 30 days	9	7
31 to 45 days	1	10
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	4	0

## Cash Assistance Data By Center: FY 24 Year to Date

### Brownsville: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	199	55	109
16 to 30 days	30	35	87
31 to 45 days	4	32	22
46 to 65 days	3	4	7
66 to 75 days	1	1	0
76+ days	1	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	96	90
1 to 5 days	11	6
6 to 10 days	0	1
11 to 17 days	1	0
18+ days	1	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	62	33
16 to 30 days	1	16
31 to 45 days	1	0
46 to 65 days	0	2
66 to 75 days	1	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	14	5
16 to 30 days	8	5
31 to 45 days	5	25
46 to 65 days	3	1
66 to 75 days	0	0
76+ days	3	0

## Cash Assistance Data By Center: FY 24 Year to Date

### Coney Island: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	97	33	54
16 to 30 days	20	19	40
31 to 45 days	10	15	18
46 to 65 days	1	4	4
66 to 75 days	1	1	0
76+ days	3	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	38	26
1 to 5 days	1	2
6 to 10 days	0	0
11 to 17 days	1	1
18+ days	0	3

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	19	15
16 to 30 days	4	7
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	4
16 to 30 days	4	4
31 to 45 days	1	9
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	5	0

**Cash Assistance Data By Center: FY 24 Year to Date  
Garrison Center: Single Cases**

**Joint Cash Assistance/Medicaid/Food Stamps**

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	218	45	88
16 to 30 days	49	54	123
31 to 45 days	28	52	51
46 to 65 days	20	19	16
66 to 75 days	5	3	5
76+ days	13	7	5

**Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	116	104
1 to 5 days	13	12
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

**Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	79	44
16 to 30 days	10	11
31 to 45 days	1	2
46 to 65 days	2	1
66 to 75 days	0	0
76+ days	0	0

**Food Stamp Separate Determinations**

	Application to Provision of Benefits	Application to Denial
0 to 15 days	18	14
16 to 30 days	10	17
31 to 45 days	5	26
46 to 65 days	2	0
66 to 75 days	1	0
76+ days	7	0

## Cash Assistance Data By Center: FY 24 Year to Date

### Gramercy Center: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	77	8	32
16 to 30 days	21	26	51
31 to 45 days	5	7	9
46 to 65 days	2	2	1
66 to 75 days	1	0	1
76+ days	2	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	46	37
1 to 5 days	8	6
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	1	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	24	16
16 to 30 days	0	5
31 to 45 days	2	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	3
16 to 30 days	1	2
31 to 45 days	1	7
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	5	0



## Cash Assistance Data By Center: FY 24 Year to Date

### Grand Concourse: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	220	44	114
16 to 30 days	58	97	91
31 to 45 days	12	32	53
46 to 65 days	6	2	9
66 to 75 days	1	2	1
76+ days	3	1	1

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	129	101
1 to 5 days	4	5
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	1	2

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	66	53
16 to 30 days	5	18
31 to 45 days	0	1
46 to 65 days	1	1
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	20	13
16 to 30 days	10	14
31 to 45 days	6	31
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	6	0

## Cash Assistance Data By Center: FY 24 Year to Date

### Greenwood: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	99	23	55
16 to 30 days	25	31	36
31 to 45 days	8	29	18
46 to 65 days	5	1	8
66 to 75 days	1	4	1
76+ days	4	0	5

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	44	32
1 to 5 days	4	8
6 to 10 days	0	0
11 to 17 days	1	0
18+ days	1	1

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	37	20
16 to 30 days	3	11
31 to 45 days	0	1
46 to 65 days	0	3
66 to 75 days	1	2
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	13	8
16 to 30 days	6	8
31 to 45 days	6	16
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	5	0

## Cash Assistance Data By Center: FY 24 Year to Date

### Hamilton: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	110	33	43
16 to 30 days	32	47	56
31 to 45 days	22	30	33
46 to 65 days	11	4	13
66 to 75 days	1	2	7
76+ days	2	0	4

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	38	37
1 to 5 days	14	13
6 to 10 days	2	2
11 to 17 days	0	0
18+ days	3	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	42	26
16 to 30 days	0	8
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	12
16 to 30 days	2	9
31 to 45 days	1	21
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	3	0

## Cash Assistance Data By Center: FY 24 Year to Date

### Queensboro: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	82	21	29
16 to 30 days	20	32	42
31 to 45 days	15	20	23
46 to 65 days	10	5	14
66 to 75 days	3	5	3
76+ days	4	1	2

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	57	48
1 to 5 days	2	5
6 to 10 days	0	0
11 to 17 days	1	0
18+ days	1	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	20	16
16 to 30 days	4	13
31 to 45 days	3	2
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	9
16 to 30 days	3	7
31 to 45 days	1	18
46 to 65 days	6	0
66 to 75 days	0	4
76+ days	1	1

## Cash Assistance Data By Center: FY 24 Year to Date

### Staten Island: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	35	5	23
16 to 30 days	2	5	9
31 to 45 days	1	1	6
46 to 65 days	0	1	0
66 to 75 days	1	0	0
76+ days	2	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	11	7
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	10	4
16 to 30 days	1	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	1	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	2
16 to 30 days	0	1
31 to 45 days	0	5
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

## Cash Assistance Data By Center: FY 24 Year to Date

### Totals for all Centers: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1272	312	624
16 to 30 days	287	383	584
31 to 45 days	113	240	268
46 to 65 days	63	49	77
66 to 75 days	18	19	20
76+ days	36	9	17

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	644	532
1 to 5 days	69	68
6 to 10 days	3	5
11 to 17 days	4	1
18+ days	9	6

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	388	250
16 to 30 days	33	106
31 to 45 days	11	10
46 to 65 days	3	11
66 to 75 days	3	2
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	96	79
16 to 30 days	53	74
31 to 45 days	27	168
46 to 65 days	15	1
66 to 75 days	1	4
76+ days	40	1

## Cash Assistance Data By Center: FY 24.2

### Amsterdam: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	0	1
16 to 30 days	1	2	0
31 to 45 days	1	0	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	2
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 24.2

### Brownsville: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	6	5	4
16 to 30 days	0	14	0
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	9	7
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0



## Cash Assistance Data By Center: FY 24.2

### Coney Island: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	0	1
16 to 30 days	1	3	4
31 to 45 days	1	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	1	1
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	7	2
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	3
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Cash Assistance Data By Center: FY 24.2  
Garrison Center: Family Cases**

**Joint Cash Assistance/Medicaid/Food Stamps**

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	0	5
16 to 30 days	5	11	3
31 to 45 days	3	5	3
46 to 65 days	1	0	1
66 to 75 days	0	0	0
76+ days	0	3	0

**Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

**Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	8	4
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Food Stamp Separate Determinations**

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	2
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 24.2

### Grand Concourse: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	6	0	4
16 to 30 days	1	14	2
31 to 45 days	0	3	2
46 to 65 days	1	0	0
66 to 75 days	0	0	0
76+ days	0	1	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	4
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	5	2
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	7
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 24.2

### Greenwood: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	0	1
16 to 30 days	0	7	0
31 to 45 days	1	3	2
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	4
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 24.2

### Hamilton: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	3	0
16 to 30 days	0	2	0
31 to 45 days	1	1	0
46 to 65 days	1	0	1
66 to 75 days	0	0	1
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 24.2

### Queensboro: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	1	0
16 to 30 days	4	3	0
31 to 45 days	0	4	2
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	13
16 to 30 days	0	5
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 24.2

### Staten Island: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	0	0
16 to 30 days	1	0	0
31 to 45 days	0	0	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 24.2

### Totals for all Centers: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	25	9	16
16 to 30 days	13	56	9
31 to 45 days	7	16	11
46 to 65 days	3	0	2
66 to 75 days	0	0	1
76+ days	0	4	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	8	8
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	1	1
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	34	30
16 to 30 days	0	8
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	9	16
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0



## Cash Assistance Data By Center: FY 24 Year to Date

### Amsterdam: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	3	4
16 to 30 days	2	2	0
31 to 45 days	1	2	2
46 to 65 days	2	1	1
66 to 75 days	1	0	1
76+ days	1	0	4

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	1	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	2
16 to 30 days	0	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	1	0
31 to 45 days	1	8
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 24 Year to Date

### Brownsville: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	14	13	7
16 to 30 days	4	17	4
31 to 45 days	1	5	3
46 to 65 days	0	0	2
66 to 75 days	0	0	1
76+ days	0	2	2

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	2
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	13	13
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	1
16 to 30 days	2	10
31 to 45 days	1	6
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	2	1

## Cash Assistance Data By Center: FY 24 Year to Date

### Coney Island: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	0	2
16 to 30 days	4	7	6
31 to 45 days	1	0	1
46 to 65 days	1	0	0
66 to 75 days	0	1	2
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	1	1
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	11	7
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	3
16 to 30 days	2	10
31 to 45 days	1	6
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Cash Assistance Data By Center: FY 24 Year to Date  
Garrison Center: Family Cases**

**Joint Cash Assistance/Medicaid/Food Stamps**

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	11	1	5
16 to 30 days	9	15	5
31 to 45 days	7	13	7
46 to 65 days	3	3	8
66 to 75 days	0	0	3
76+ days	5	15	8

**Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	4
1 to 5 days	2	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

**Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	10	7
16 to 30 days	1	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Food Stamp Separate Determinations**

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	2
16 to 30 days	1	9
31 to 45 days	1	13
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	4	0

## Cash Assistance Data By Center: FY 24 Year to Date

### Staten Island: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	0	0
16 to 30 days	0	0	0
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 24 Year to Date

### Grand Concourse: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	19	9	7
16 to 30 days	4	24	7
31 to 45 days	2	7	6
46 to 65 days	3	0	2
66 to 75 days	1	3	2
76+ days	2	5	7

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	6	5
1 to 5 days	2	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	7	5
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	8
16 to 30 days	1	8
31 to 45 days	0	5
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	2	0

## Cash Assistance Data By Center: FY 24 Year to Date

### Greenwood: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	3	1
16 to 30 days	0	7	0
31 to 45 days	2	4	3
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	1	0	1

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	3
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	4
16 to 30 days	4	1
31 to 45 days	0	7
46 to 65 days	1	2
66 to 75 days	0	0
76+ days	1	0

## Cash Assistance Data By Center: FY 24 Year to Date

### Hamilton: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	3	1
16 to 30 days	2	2	0
31 to 45 days	2	6	1
46 to 65 days	1	0	2
66 to 75 days	1	0	1
76+ days	0	0	3

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	1	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	2
16 to 30 days	1	1
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0



## Cash Assistance Data By Center: FY 24 Year to Date

### Queensboro: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	1	3
16 to 30 days	5	12	2
31 to 45 days	1	5	3
46 to 65 days	0	2	1
66 to 75 days	0	0	0
76+ days	0	0	2

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	2
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	13
16 to 30 days	0	5
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	1
31 to 45 days	0	5
46 to 65 days	0	0
66 to 75 days	1	0
76+ days	0	0

## Cash Assistance Data By Center: FY 24 Year to Date

### Staten Island: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	0	2
16 to 30 days	1	10	0
31 to 45 days	0	0	1
46 to 65 days	1	0	0
66 to 75 days	0	0	0
76+ days	0	0	2

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	1
16 to 30 days	0	7
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	1
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

## Cash Assistance Data By Center: FY 24 Year to Date

### Totals for all Centers: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	68	33	32
16 to 30 days	31	96	24
31 to 45 days	17	42	27
46 to 65 days	11	6	18
66 to 75 days	3	4	10
76+ days	9	22	29

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	16	13
1 to 5 days	6	4
6 to 10 days	0	0
11 to 17 days	1	1
18+ days	2	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	51	51
16 to 30 days	1	20
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	12	20
16 to 30 days	12	41
31 to 45 days	4	56
46 to 65 days	2	2
66 to 75 days	1	0
76+ days	10	1

**Quarterly CBCFA Data: FY 24.2**

**Number of Days from Initial Request to Completed Application**

**Total for all Centers**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	936	20	1	0	1	<b>958</b>
Ongoing Rent	459	15	1	0	0	<b>475</b>
Rent Increase	1738	19	0	0	4	<b>1761</b>
Establishment of Home	673	8	1	0	0	<b>682</b>
Clothing	107	5	0	0	0	<b>112</b>
Client Share Rent Arrears	1657	29	1	0	1	<b>1688</b>
Miscellaneous	664	7	0	0	0	<b>671</b>
Work Opp & Trans Bens	36	0	0	0	0	<b>36</b>
Moving Expenses	73	0	0	0	0	<b>73</b>
Storage Fees	246	6	1	0	1	<b>254</b>
<b>Grand Total</b>	<b>6589</b>	<b>109</b>	<b>5</b>	<b>0</b>	<b>7</b>	<b>6710</b>

**Amsterdam**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	98	3	0	0	0	<b>101</b>
Ongoing Rent	55	7	0	0	0	<b>62</b>
Rent Increase	84	1	0	0	0	<b>85</b>
Establishment of Home	80	3	0	0	0	<b>83</b>
Clothing	9	0	0	0	0	<b>9</b>
Client Share Rent Arrears	95	9	0	0	0	<b>104</b>
Miscellaneous	23	1	0	0	0	<b>24</b>
Work Opp & Trans Bens	0	0	0	0	0	<b>0</b>
Moving Expenses	11	0	0	0	0	<b>11</b>
Storage Fees	41	1	0	0	0	<b>42</b>
<b>Subtotal</b>	<b>496</b>	<b>25</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>521</b>

**Brownsville**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	119	4	0	0	0	<b>123</b>
Ongoing Rent	60	0	0	0	0	<b>60</b>
Rent Increase	237	3	0	0	0	<b>240</b>
Establishment of Home	57	0	0	0	0	<b>57</b>
Clothing	13	1	0	0	0	<b>14</b>
Client Share Rent Arrears	186	2	0	0	0	<b>188</b>
Miscellaneous	121	0	0	0	0	<b>121</b>
Work Opp & Trans Bens	2	0	0	0	0	<b>2</b>
Moving Expenses	19	0	0	0	0	<b>19</b>
Storage Fees	24	1	0	0	1	<b>26</b>
<b>Subtotal</b>	<b>838</b>	<b>11</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>850</b>

**Quarterly CBCFA Data: FY 24.2**

**Number of Days from Initial Request to Completed Application**

**Coney Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	52	0	0	0	1	<b>53</b>
Ongoing Rent	32	1	0	0	0	<b>33</b>
Rent Increase	138	0	0	0	0	<b>138</b>
Establishment of Home	35	0	0	0	0	<b>35</b>
Clothing	10	0	0	0	0	<b>10</b>
Client Share Rent Arrears	118	0	0	0	0	<b>118</b>
Miscellaneous	46	0	0	0	0	<b>46</b>
Work Opp & Trans Bens	5	0	0	0	0	<b>5</b>
Moving Expenses	5	0	0	0	0	<b>5</b>
Storage Fees	16	0	0	0	0	<b>16</b>
<b>Subtotal</b>	<b>457</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>459</b>

**Garrison Center**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	164	1	0	0	0	<b>165</b>
Ongoing Rent	68	1	0	0	0	<b>69</b>
Rent Increase	350	2	0	0	2	<b>354</b>
Establishment of Home	134	1	0	0	0	<b>135</b>
Clothing	21	2	0	0	0	<b>23</b>
Client Share Rent Arrears	384	1	0	0	1	<b>386</b>
Miscellaneous	166	2	0	0	0	<b>168</b>
Work Opp & Trans Bens	14	0	0	0	0	<b>14</b>
Moving Expenses	9	0	0	0	0	<b>9</b>
Storage Fees	44	0	0	0	0	<b>44</b>
<b>Subtotal</b>	<b>1354</b>	<b>10</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>1367</b>

**Gramercy Center**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	32	4	0	0	0	<b>36</b>
Ongoing Rent	20	0	0	0	0	<b>20</b>
Rent Increase	28	1	0	0	0	<b>29</b>
Establishment of Home	23	2	0	0	0	<b>25</b>
Clothing	8	0	0	0	0	<b>8</b>
Client Share Rent Arrears	49	3	0	0	0	<b>52</b>
Miscellaneous	21	1	0	0	0	<b>22</b>
Work Opp & Trans Bens	0	0	0	0	0	<b>0</b>
Moving Expenses	2	0	0	0	0	<b>2</b>
Storage Fees	6	0	0	0	0	<b>6</b>
<b>Subtotal</b>	<b>189</b>	<b>11</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>200</b>

**Quarterly CBCFA Data: FY 24.2**

**Number of Days from Initial Request to Completed Application**

**Grand Concourse**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	153	1	0	0	0	154
Ongoing Rent	57	0	0	0	0	57
Rent Increase	366	1	0	0	1	368
Establishment of Home	127	1	0	0	0	128
Clothing	17	0	0	0	0	17
Client Share Rent Arrears	346	2	0	0	0	348
Miscellaneous	87	0	0	0	0	87
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	9	0	0	0	0	9
Storage Fees	33	0	0	0	0	33
<b>Subtotal</b>	<b>1200</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1206</b>

**Greenwood**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	83	5	0	0	0	88
Ongoing Rent	43	2	1	0	0	46
Rent Increase	154	2	0	0	1	157
Establishment of Home	40	1	0	0	0	41
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	136	3	1	0	0	140
Miscellaneous	63	1	0	0	0	64
Work Opp & Trans Bens	7	0	0	0	0	7
Moving Expenses	8	0	0	0	0	8
Storage Fees	25	0	0	0	0	25
<b>Subtotal</b>	<b>565</b>	<b>14</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>582</b>

**Hamilton**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	70	0	0	0	0	70
Ongoing Rent	48	0	0	0	0	48
Rent Increase	122	1	0	0	0	123
Establishment of Home	57	0	0	0	0	57
Clothing	13	2	0	0	0	15
Client Share Rent Arrears	158	0	0	0	0	158
Miscellaneous	53	2	0	0	0	55
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	29	1	1	0	0	31
<b>Subtotal</b>	<b>551</b>	<b>6</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>558</b>

**Quarterly CBCFA Data: FY 24.2**

**Number of Days from Initial Request to Completed Application**

**HPU**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	22	0	1	0	0	<b>23</b>
Ongoing Rent	0	0	0	0	0	<b>0</b>
Rent Increase	0	0	0	0	0	<b>0</b>
Establishment of Home	13	0	1	0	0	<b>14</b>
Clothing	2	0	0	0	0	<b>2</b>
Client Share Rent Arrears	0	0	0	0	0	<b>0</b>
Miscellaneous	9	0	0	0	0	<b>9</b>
Work Opp & Trans Bens	0	0	0	0	0	<b>0</b>
Moving Expenses	1	0	0	0	0	<b>1</b>
Storage Fees	0	0	0	0	0	<b>0</b>

<b>Subtotal</b>	<b>47</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>49</b>
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**Queensboro**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	129	2	0	0	0	<b>131</b>
Ongoing Rent	56	3	0	0	0	<b>59</b>
Rent Increase	214	6	0	0	0	<b>220</b>
Establishment of Home	98	0	0	0	0	<b>98</b>
Clothing	8	0	0	0	0	<b>8</b>
Client Share Rent Arrears	157	8	0	0	0	<b>165</b>
Miscellaneous	63	0	0	0	0	<b>63</b>
Work Opp & Trans Bens	3	0	0	0	0	<b>3</b>
Moving Expenses	8	0	0	0	0	<b>8</b>
Storage Fees	27	1	0	0	0	<b>28</b>

<b>Subtotal</b>	<b>763</b>	<b>20</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>783</b>
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**Staten Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	14	0	0	0	0	<b>14</b>
Ongoing Rent	20	1	0	0	0	<b>21</b>
Rent Increase	45	2	0	0	0	<b>47</b>
Establishment of Home	9	0	0	0	0	<b>9</b>
Clothing	0	0	0	0	0	<b>0</b>
Client Share Rent Arrears	28	1	0	0	0	<b>29</b>
Miscellaneous	12	0	0	0	0	<b>12</b>
Work Opp & Trans Bens	0	0	0	0	0	<b>0</b>
Moving Expenses	0	0	0	0	0	<b>0</b>
Storage Fees	1	2	0	0	0	<b>3</b>

<b>Subtotal</b>	<b>129</b>	<b>6</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>135</b>
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**Quarterly CBCFA Data: FY 24.2**

**Number of Days from Completed Application to Approval or Denial**

**Total for all Centers**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	798	152	2	0	4	<b>956</b>
Ongoing Rent	367	118	9	1	0	<b>495</b>
Rent Increase	1,504	243	7	5	4	<b>1,763</b>
Establishment of Home	569	120	2	0	1	<b>692</b>
Clothing	95	15	0	0	2	<b>112</b>
Client Share Rent Arrears	1,175	474	21	6	5	<b>1,681</b>
Miscellaneous	622	66	1	1	3	<b>693</b>
Work Opp & Trans Bens	13	27	2	0	0	<b>42</b>
Moving Expenses	68	5	0	0	0	<b>73</b>
Storage Fees	237	20	1	0	1	<b>259</b>
<b>Grand Total</b>	<b>5,448</b>	<b>1,240</b>	<b>45</b>	<b>13</b>	<b>20</b>	<b>6,766</b>

**Amsterdam**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	88	19	0	0	2	<b>109</b>
Ongoing Rent	46	18	1	0	0	<b>65</b>
Rent Increase	73	13	0	0	0	<b>86</b>
Establishment of Home	70	17	0	0	0	<b>87</b>
Clothing	8	1	0	0	0	<b>9</b>
Client Share Rent Arrears	55	42	2	0	0	<b>99</b>
Miscellaneous	23	4	0	0	0	<b>27</b>
Work Opp & Trans Bens	0	0	0	0	0	<b>0</b>
Moving Expenses	10	1	0	0	0	<b>11</b>
Storage Fees	37	5	0	0	0	<b>42</b>
<b>Subtotal</b>	<b>410</b>	<b>120</b>	<b>3</b>	<b>0</b>	<b>2</b>	<b>535</b>

**Brownsville**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	74	38	1	0	0	<b>113</b>
Ongoing Rent	44	18	4	0	0	<b>66</b>
Rent Increase	187	43	2	3	1	<b>236</b>
Establishment of Home	31	20	1	0	0	<b>52</b>
Clothing	13	1	0	0	0	<b>14</b>
Client Share Rent Arrears	131	57	5	3	0	<b>196</b>
Miscellaneous	112	6	0	0	1	<b>119</b>
Work Opp & Trans Bens	0	0	1	0	0	<b>1</b>
Moving Expenses	19	1	0	0	0	<b>20</b>
Storage Fees	23	1	0	0	0	<b>24</b>
<b>Subtotal</b>	<b>634</b>	<b>185</b>	<b>14</b>	<b>6</b>	<b>2</b>	<b>841</b>



**Quarterly CBCFA Data: FY 24.2**

**Number of Days from Completed Application Approval or Denial**

**Coney Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	56	0	0	0	0	56
Ongoing Rent	32	2	0	0	0	34
Rent Increase	141	4	0	0	0	145
Establishment of Home	38	0	0	0	0	38
Clothing	7	1	0	0	1	9
Client Share Rent Arrears	112	10	0	0	0	122
Miscellaneous	50	1	0	0	0	51
Work Opp & Trans Bens	1	9	0	0	0	10
Moving Expenses	4	1	0	0	0	5
Storage Fees	15	1	0	0	0	16

<b>Subtotal</b>	<b>456</b>	<b>29</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>486</b>
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**Garrison Center**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	163	14	0	0	0	177
Ongoing Rent	66	8	0	0	0	74
Rent Increase	326	25	0	1	2	354
Establishment of Home	129	15	0	0	0	144
Clothing	22	2	0	0	0	24
Client Share Rent Arrears	298	73	0	2	1	374
Miscellaneous	160	15	0	0	0	175
Work Opp & Trans Bens	7	9	0	0	0	16
Moving Expenses	9	0	0	0	0	9
Storage Fees	46	0	0	0	1	47

<b>Subtotal</b>	<b>1,226</b>	<b>161</b>	<b>0</b>	<b>3</b>	<b>4</b>	<b>1,394</b>
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**Gramercy Center**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	33	8	0	0	0	41
Ongoing Rent	11	11	0	1	0	23
Rent Increase	20	8	0	0	0	28
Establishment of Home	27	5	0	0	0	32
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	34	18	0	1	0	53
Miscellaneous	23	1	1	0	0	25
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	5	0	0	0	0	5

<b>Subtotal</b>	<b>160</b>	<b>51</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>214</b>
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**Quarterly CBCFA Data: FY 24.2**

**Number of Days from Completed Application Approval or Denial**

**Grand Concourse**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	119	26	0	0	1	146
Ongoing Rent	47	16	0	0	0	63
Rent Increase	300	67	0	1	1	369
Establishment of Home	98	23	0	0	1	122
Clothing	14	1	0	0	1	16
Client Share Rent Arrears	214	130	0	0	3	347
Miscellaneous	81	4	0	0	1	86
Work Opp & Trans Bens	2	5	0	0	0	7
Moving Expenses	7	2	0	0	0	9
Storage Fees	29	5	0	0	0	34
<b>Subtotal</b>	<b>911</b>	<b>279</b>	<b>0</b>	<b>1</b>	<b>8</b>	<b>1,199</b>

**Greenwood**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	70	12	0	0	1	83
Ongoing Rent	33	7	4	0	0	44
Rent Increase	137	16	3	0	0	156
Establishment of Home	36	8	0	0	0	44
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	102	41	6	0	1	150
Miscellaneous	59	8	0	0	0	67
Work Opp & Trans Bens	1	3	1	0	0	5
Moving Expenses	8	0	0	0	0	8
Storage Fees	26	0	0	0	0	26
<b>Subtotal</b>	<b>479</b>	<b>95</b>	<b>14</b>	<b>0</b>	<b>2</b>	<b>590</b>

**Hamilton**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	33	30	1	0	0	64
Ongoing Rent	33	14	0	0	0	47
Rent Increase	78	39	1	0	0	118
Establishment of Home	24	29	1	0	0	54
Clothing	11	6	0	0	0	17
Client Share Rent Arrears	83	52	7	0	0	142
Miscellaneous	41	18	0	1	0	60
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	26	7	1	0	0	34
<b>Subtotal</b>	<b>330</b>	<b>195</b>	<b>11</b>	<b>1</b>	<b>0</b>	<b>537</b>

**Quarterly CBCFA Data: FY 24.2**

**Number of Days from Completed Application Approval or Denial**

**HPU**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	23	0	0	0	0	<b>23</b>
Ongoing Rent	0	0	0	0	0	<b>0</b>
Rent Increase	0	0	0	0	0	<b>0</b>
Establishment of Home	14	0	0	0	0	<b>14</b>
Clothing	1	1	0	0	0	<b>2</b>
Client Share Rent Arrears	0	0	0	0	0	<b>0</b>
Miscellaneous	8	1	0	0	1	<b>10</b>
Work Opp & Trans Bens	0	0	0	0	0	<b>0</b>
Moving Expenses	1	0	0	0	0	<b>1</b>
Storage Fees	0	0	0	0	0	<b>0</b>
<b>Subtotal</b>	<b>47</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>50</b>

**Queensboro**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	128	5	0	0	0	<b>133</b>
Ongoing Rent	41	15	0	0	0	<b>56</b>
Rent Increase	200	18	1	0	0	<b>219</b>
Establishment of Home	96	3	0	0	0	<b>99</b>
Clothing	6	2	0	0	0	<b>8</b>
Client Share Rent Arrears	129	34	1	0	0	<b>164</b>
Miscellaneous	54	5	0	0	0	<b>59</b>
Work Opp & Trans Bens	2	1	0	0	0	<b>3</b>
Moving Expenses	8	0	0	0	0	<b>8</b>
Storage Fees	28	0	0	0	0	<b>28</b>
<b>Subtotal</b>	<b>692</b>	<b>83</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>777</b>

**Staten Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	11	0	0	0	0	<b>11</b>
Ongoing Rent	14	9	0	0	0	<b>23</b>
Rent Increase	42	10	0	0	0	<b>52</b>
Establishment of Home	6	0	0	0	0	<b>6</b>
Clothing	0	0	0	0	0	<b>0</b>
Client Share Rent Arrears	17	17	0	0	0	<b>34</b>
Miscellaneous	11	3	0	0	0	<b>14</b>
Work Opp & Trans Bens	0	0	0	0	0	<b>0</b>
Moving Expenses	0	0	0	0	0	<b>0</b>
Storage Fees	2	1	0	0	0	<b>3</b>
<b>Subtotal</b>	<b>103</b>	<b>40</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>143</b>

Quarterly CBCFA Data: FY 24.2

Number of Days from Approval to Provision of Benefits

**Total for all Centers**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	655	30	0	0	0	685
Ongoing Rent	236	24	0	0	0	260
Rent Increase	1,074	102	3	0	1	1,180
Establishment of Home	514	24	0	0	0	538
Clothing	51	1	0	0	0	52
Client Share Rent Arrears	907	54	0	0	0	961
Miscellaneous	485	20	0	0	0	505
Work Opp & Trans Bens	23	0	0	0	0	23
Moving Expenses	53	1	0	0	0	54
Storage Fees	169	4	0	0	0	173
<b>Grand Total</b>	<b>4,167</b>	<b>260</b>	<b>3</b>	<b>0</b>	<b>1</b>	<b>4,431</b>

**Amsterdam**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	76	0	0	0	0	76
Ongoing Rent	29	1	0	0	0	30
Rent Increase	66	1	0	0	0	67
Establishment of Home	65	1	0	0	0	66
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	39	0	0	0	0	39
Miscellaneous	16	0	0	0	0	16
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	8	0	0	0	0	8
Storage Fees	29	0	0	0	0	29
<b>Subtotal</b>	<b>331</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>334</b>

**Brownsville**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	102	1	0	0	0	103
Ongoing Rent	48	1	0	0	0	49
Rent Increase	197	6	0	0	0	203
Establishment of Home	48	0	0	0	0	48
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	155	1	0	0	0	156
Miscellaneous	111	0	0	0	0	111
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	21	0	0	0	0	21
Storage Fees	23	0	0	0	0	23
<b>Subtotal</b>	<b>714</b>	<b>9</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>723</b>

Quarterly CBCFA Data: FY 24.2

Number of Days from Approval to Provision of Benefits

**Coney Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	46	3	0	0	0	49
Ongoing Rent	15	3	0	0	0	18
Rent Increase	63	12	0	0	0	75
Establishment of Home	32	2	0	0	0	34
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	78	11	0	0	0	89
Miscellaneous	34	8	0	0	0	42
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	5	0	0	0	0	5
Storage Fees	12	1	0	0	0	13
<b>Subtotal</b>	<b>294</b>	<b>40</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>334</b>

**Garrison Center**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	100	6	0	0	0	106
Ongoing Rent	52	7	0	0	0	59
Rent Increase	304	23	1	0	1	329
Establishment of Home	108	5	0	0	0	113
Clothing	9	1	0	0	0	10
Client Share Rent Arrears	184	16	0	0	0	200
Miscellaneous	107	4	0	0	0	111
Work Opp & Trans Bens	7	0	0	0	0	7
Moving Expenses	3	1	0	0	0	4
Storage Fees	16	1	0	0	0	17
<b>Subtotal</b>	<b>890</b>	<b>64</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>956</b>

**Gramercy Center**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	18	4	0	0	0	22
Ongoing Rent	4	1	0	0	0	5
Rent Increase	6	3	0	0	0	9
Establishment of Home	18	3	0	0	0	21
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	20	2	0	0	0	22
Miscellaneous	8	0	0	0	0	8
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	1	1	0	0	0	2
<b>Subtotal</b>	<b>76</b>	<b>14</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>90</b>

Quarterly CBCFA Data: FY 24.2

Number of Days from Approval to Provision of Benefits

**Grand Concourse**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	93	9	0	0	0	102
Ongoing Rent	24	3	0	0	0	27
Rent Increase	186	32	1	0	0	219
Establishment of Home	80	6	0	0	0	86
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	153	15	0	0	0	168
Miscellaneous	64	2	0	0	0	66
Work Opp & Trans Bens	7	0	0	0	0	7
Moving Expenses	5	0	0	0	0	5
Storage Fees	19	0	0	0	0	19
<b>Subtotal</b>	<b>637</b>	<b>67</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>705</b>

**Greenwood**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	54	2	0	0	0	56
Ongoing Rent	8	0	0	0	0	8
Rent Increase	48	4	0	0	0	52
Establishment of Home	37	0	0	0	0	37
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	82	3	0	0	0	85
Miscellaneous	51	3	0	0	0	54
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	5	0	0	0	0	5
Storage Fees	17	0	0	0	0	17
<b>Subtotal</b>	<b>309</b>	<b>12</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>321</b>

**Hamilton**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	47	6	0	0	0	53
Ongoing Rent	13	2	0	0	0	15
Rent Increase	47	8	0	0	0	55
Establishment of Home	42	3	0	0	0	45
Clothing	9	2	0	0	0	11
Client Share Rent Arrears	80	13	0	0	0	93
Miscellaneous	38	5	0	0	0	43
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	24	4	0	0	0	28
						0
<b>Subtotal</b>	<b>300</b>	<b>43</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>343</b>

Quarterly CBCFA Data: FY 24.2

Number of Days from Approval to Provision of Benefits

**HPU**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	21	0	0	0	0	21
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	12	0	0	0	0	12
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	8	1	0	0	0	9
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	0	0	0	0	0	0

<b>Subtotal</b>	<b>43</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>44</b>
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**Queensboro**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	92	5	0	0	0	97
Ongoing Rent	32	6	0	0	0	38
Rent Increase	134	16	1	0	0	151
Establishment of Home	68	7	0	0	0	75
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	110	5	0	0	0	115
Miscellaneous	39	2	0	0	0	41
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	5	0	0	0	0	5
Storage Fees	27	1	0	0	0	28

<b>Subtotal</b>	<b>513</b>	<b>42</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>556</b>
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**Staten Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	6	0	0	0	0	6
Ongoing Rent	11	2	0	0	0	13
Rent Increase	23	5	0	0	0	28
Establishment of Home	4	0	0	0	0	4
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	6	1	0	0	0	7
Miscellaneous	9	0	0	0	0	9
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	1	0	0	0	0	1

<b>Subtotal</b>	<b>60</b>	<b>8</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>68</b>
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**Quarterly CBCFA Data: FY 24.2**

**Number of Days from Completed Application to Provision of Benefits**

**Total for all Centers**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	425	273	17	1	4	<b>720</b>
Ongoing Rent	135	116	14	0	0	<b>265</b>
Rent Increase	739	428	24	4	4	<b>1,199</b>
Establishment of Home	305	224	15	1	2	<b>547</b>
Clothing	43	9	1	0	1	<b>54</b>
Client Share Rent Arrears	591	421	28	1	3	<b>1,044</b>
Miscellaneous	398	119	3	0	2	<b>522</b>
Work Opp & Trans Bens	9	18	0	0	0	<b>27</b>
Moving Expenses	50	6	0	0	0	<b>56</b>
Storage Fees	142	38	0	0	1	<b>181</b>
<b>Grand Total</b>	<b>2,837</b>	<b>1,652</b>	<b>102</b>	<b>7</b>	<b>17</b>	<b>4,615</b>

**Amsterdam**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	48	25	1	0	2	<b>76</b>
Ongoing Rent	13	15	2	0	0	<b>30</b>
Rent Increase	43	23	1	0	0	<b>67</b>
Establishment of Home	40	25	1	0	0	<b>66</b>
Clothing	2	1	0	0	0	<b>3</b>
Client Share Rent Arrears	20	17	2	0	0	<b>39</b>
Miscellaneous	13	3	0	0	0	<b>16</b>
Work Opp & Trans Bens	0	0	0	0	0	<b>0</b>
Moving Expenses	7	1	0	0	0	<b>8</b>
Storage Fees	27	4	0	0	0	<b>31</b>
<b>Subtotal</b>	<b>213</b>	<b>114</b>	<b>7</b>	<b>0</b>	<b>2</b>	<b>336</b>

**Brownsville**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	35	67	0	0	1	<b>103</b>
Ongoing Rent	29	19	1	0	0	<b>49</b>
Rent Increase	111	88	6	0	0	<b>205</b>
Establishment of Home	19	28	0	0	1	<b>48</b>
Clothing	9	0	0	0	0	<b>9</b>
Client Share Rent Arrears	81	74	2	0	0	<b>157</b>
Miscellaneous	98	11	0	0	1	<b>110</b>
Work Opp & Trans Bens	0	0	0	0	0	<b>0</b>
Moving Expenses	20	1	0	0	0	<b>21</b>
Storage Fees	21	1	0	0	0	<b>22</b>
<b>Subtotal</b>	<b>423</b>	<b>289</b>	<b>9</b>	<b>0</b>	<b>3</b>	<b>724</b>



**Quarterly CBCFA Data: FY 24.2**

**Number of Days from Completed Application to Provision of Benefits**

**Coney Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	38	10	0	1	0	<b>49</b>
Ongoing Rent	8	9	1	0	0	<b>18</b>
Rent Increase	47	29	0	0	0	<b>76</b>
Establishment of Home	26	7	0	1	0	<b>34</b>
Clothing	4	0	0	0	1	<b>5</b>
Client Share Rent Arrears	55	34	1	0	0	<b>90</b>
Miscellaneous	28	14	0	0	0	<b>42</b>
Work Opp & Trans Bens	0	6	0	0	0	<b>6</b>
Moving Expenses	4	1	0	0	0	<b>5</b>
Storage Fees	12	1	0	0	0	<b>13</b>
<b>Subtotal</b>	<b>222</b>	<b>111</b>	<b>2</b>	<b>2</b>	<b>1</b>	<b>338</b>

**Garrison Center**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	95	35	1	0	0	<b>131</b>
Ongoing Rent	39	20	2	0	0	<b>61</b>
Rent Increase	245	78	2	1	3	<b>329</b>
Establishment of Home	67	51	1	0	0	<b>119</b>
Clothing	9	1	0	0	0	<b>10</b>
Client Share Rent Arrears	166	88	3	1	1	<b>259</b>
Miscellaneous	98	26	0	0	0	<b>124</b>
Work Opp & Trans Bens	6	3	0	0	0	<b>9</b>
Moving Expenses	4	2	0	0	0	<b>6</b>
Storage Fees	16	3	0	0	1	<b>20</b>
<b>Subtotal</b>	<b>745</b>	<b>307</b>	<b>9</b>	<b>2</b>	<b>5</b>	<b>1,068</b>

**Gramercy Center**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	9	10	3	0	0	<b>22</b>
Ongoing Rent	0	4	1	0	0	<b>5</b>
Rent Increase	2	4	3	0	0	<b>9</b>
Establishment of Home	9	9	3	0	0	<b>21</b>
Clothing	1	0	0	0	0	<b>1</b>
Client Share Rent Arrears	13	6	3	0	0	<b>22</b>
Miscellaneous	6	1	0	0	0	<b>7</b>
Work Opp & Trans Bens	0	0	0	0	0	<b>0</b>
Moving Expenses	0	0	0	0	0	<b>0</b>
Storage Fees	1	1	0	0	0	<b>2</b>
<b>Subtotal</b>	<b>41</b>	<b>35</b>	<b>13</b>	<b>0</b>	<b>0</b>	<b>89</b>

**Quarterly CBCFA Data: FY 24.2**

**Number of Days from Completed Application to Provision of Benefits**

**Grand Concourse**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	46	55	0	0	1	102
Ongoing Rent	11	15	1	0	0	27
Rent Increase	110	106	3	2	1	222
Establishment of Home	36	49	0	0	1	86
Clothing	5	1	0	0	0	6
Client Share Rent Arrears	84	82	1	0	1	168
Miscellaneous	56	10	0	0	0	66
Work Opp & Trans Bens	2	5	0	0	0	7
Moving Expenses	4	1	0	0	0	5
Storage Fees	14	5	0	0	0	19
<b>Subtotal</b>	<b>368</b>	<b>329</b>	<b>5</b>	<b>2</b>	<b>4</b>	<b>708</b>

**Greenwood**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	44	15	0	0	0	59
Ongoing Rent	5	3	0	0	0	8
Rent Increase	40	13	0	0	0	53
Establishment of Home	23	14	0	0	0	37
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	62	28	1	0	1	92
Miscellaneous	44	11	0	0	0	55
Work Opp & Trans Bens	0	3	0	0	0	3
Moving Expenses	5	0	0	0	0	5
Storage Fees	15	2	0	0	0	17
<b>Subtotal</b>	<b>242</b>	<b>89</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>333</b>

**Hamilton**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	11	32	12	0	0	55
Ongoing Rent	2	12	2	0	0	16
Rent Increase	15	37	7	0	0	59
Establishment of Home	11	25	9	0	0	45
Clothing	5	5	1	0	0	11
Client Share Rent Arrears	28	56	10	0	0	94
Miscellaneous	13	28	2	0	0	43
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	10	18	0	0	0	28
						0
<b>Subtotal</b>	<b>95</b>	<b>213</b>	<b>43</b>	<b>0</b>	<b>0</b>	<b>351</b>

**Quarterly CBCFA Data: FY 24.2**

**Number of Days from Completed Application to Provision of Benefits**

**HPU**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	18	2	0	0	0	20
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	11	1	0	0	0	12
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	6	2	0	0	1	9
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	0	0	0	0	0	0
<b>Subtotal</b>	<b>37</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>43</b>

**Queensboro**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	77	20	0	0	0	97
Ongoing Rent	20	15	3	0	0	38
Rent Increase	107	43	1	0	0	151
Establishment of Home	60	14	1	0	0	75
Clothing	3	1	0	0	0	4
Client Share Rent Arrears	78	33	4	0	0	115
Miscellaneous	30	11	0	0	0	41
Work Opp & Trans Bens	1	1	0	0	0	2
Moving Expenses	5	0	0	0	0	5
Storage Fees	26	2	0	0	0	28
<b>Subtotal</b>	<b>407</b>	<b>140</b>	<b>9</b>	<b>0</b>	<b>0</b>	<b>556</b>

**Staten Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	4	2	0	0	0	6
Ongoing Rent	8	4	1	0	0	13
Rent Increase	19	7	1	1	0	28
Establishment of Home	3	1	0	0	0	4
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	4	3	1	0	0	8
Miscellaneous	6	2	1	0	0	9
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	0	1	0	0	0	1
<b>Subtotal</b>	<b>44</b>	<b>20</b>	<b>4</b>	<b>1</b>	<b>0</b>	<b>69</b>

**CBCFA Data: FY 24 Year to Date**

**Number of Days from Initial Request to Completed Application**

**Total for all Centers**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	1858	38	2	0	2	<b>1900</b>
Ongoing Rent	921	26	1	0	0	<b>948</b>
Rent Increase	3415	29	2	0	4	<b>3450</b>
Establishment of Home	1259	18	1	0	0	<b>1278</b>
Clothing	203	7	0	0	0	<b>210</b>
Client Share Rent Arrears	3127	59	2	1	1	<b>3190</b>
Miscellaneous	1324	20	0	0	0	<b>1344</b>
Work Opp & Trans Bens	88	0	0	0	0	<b>88</b>
Moving Expenses	130	1	0	0	0	<b>131</b>
Storage Fees	470	8	1	0	1	<b>480</b>
<b>Grand Total</b>	<b>12795</b>	<b>206</b>	<b>9</b>	<b>1</b>	<b>8</b>	<b>13019</b>

**Amsterdam**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	188	9	0	0	0	<b>197</b>
Ongoing Rent	122	10	0	0	0	<b>132</b>
Rent Increase	179	2	0	0	0	<b>181</b>
Establishment of Home	140	6	0	0	0	<b>146</b>
Clothing	21	0	0	0	0	<b>21</b>
Client Share Rent Arrears	201	14	0	0	0	<b>215</b>
Miscellaneous	68	1	0	0	0	<b>69</b>
Work Opp & Trans Bens	0	0	0	0	0	<b>0</b>
Moving Expenses	17	0	0	0	0	<b>17</b>
Storage Fees	77	2	0	0	0	<b>79</b>
<b>Subtotal</b>	<b>1013</b>	<b>44</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1057</b>

**Brownsville**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	239	4	0	0	0	<b>243</b>
Ongoing Rent	106	0	0	0	0	<b>106</b>
Rent Increase	437	4	0	0	0	<b>441</b>
Establishment of Home	96	0	0	0	0	<b>96</b>
Clothing	20	1	0	0	0	<b>21</b>
Client Share Rent Arrears	345	2	0	0	0	<b>347</b>
Miscellaneous	217	0	0	0	0	<b>217</b>
Work Opp & Trans Bens	5	0	0	0	0	<b>5</b>
Moving Expenses	34	0	0	0	0	<b>34</b>
Storage Fees	36	1	0	0	1	<b>38</b>
<b>Subtotal</b>	<b>1535</b>	<b>12</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1548</b>

**CBCFA Data: FY 24 Year to Date**

**Number of Days from Initial Request to Completed Application**

**Coney Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	110	0	0	0	2	112
Ongoing Rent	72	1	0	0	0	73
Rent Increase	291	0	0	0	0	291
Establishment of Home	62	0	0	0	0	62
Clothing	19	0	0	0	0	19
Client Share Rent Arrears	247	1	0	0	0	248
Miscellaneous	116	0	0	0	0	116
Work Opp & Trans Bens	15	0	0	0	0	15
Moving Expenses	19	0	0	0	0	19
Storage Fees	33	0	0	0	0	33
<b>Subtotal</b>	<b>984</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>988</b>

**Garrison Center**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	346	1	0	0	0	347
Ongoing Rent	124	2	0	0	0	126
Rent Increase	696	3	0	0	2	701
Establishment of Home	265	1	0	0	0	266
Clothing	37	2	0	0	0	39
Client Share Rent Arrears	700	7	0	0	1	708
Miscellaneous	306	5	0	0	0	311
Work Opp & Trans Bens	29	0	0	0	0	29
Moving Expenses	15	0	0	0	0	15
Storage Fees	88	1	0	0	0	89
<b>Subtotal</b>	<b>2606</b>	<b>22</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>2631</b>

**Gramercy Center**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	85	6	0	0	0	91
Ongoing Rent	45	2	0	0	0	47
Rent Increase	56	2	0	0	0	58
Establishment of Home	59	3	0	0	0	62
Clothing	14	1	0	0	0	15
Client Share Rent Arrears	85	6	0	1	0	92
Miscellaneous	48	5	0	0	0	53
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	2	0	0	0	0	2
Storage Fees	13	0	0	0	0	13
<b>Subtotal</b>	<b>407</b>	<b>25</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>433</b>

**CBCFA Data: FY 24 Year to Date**

**Number of Days from Initial Request to Completed Application**

**Grand Concourse**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	322	2	0	0	0	<b>324</b>
Ongoing Rent	124	0	0	0	0	<b>124</b>
Rent Increase	740	2	0	0	1	<b>743</b>
Establishment of Home	246	1	0	0	0	<b>247</b>
Clothing	29	0	0	0	0	<b>29</b>
Client Share Rent Arrears	678	4	0	0	0	<b>682</b>
Miscellaneous	167	0	0	0	0	<b>167</b>
Work Opp & Trans Bens	19	0	0	0	0	<b>19</b>
Moving Expenses	17	1	0	0	0	<b>18</b>
Storage Fees	65	0	0	0	0	<b>65</b>
<b>Subtotal</b>	<b>2407</b>	<b>10</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>2418</b>

**Greenwood**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	166	6	0	0	0	<b>172</b>
Ongoing Rent	81	2	1	0	0	<b>84</b>
Rent Increase	315	3	0	0	1	<b>319</b>
Establishment of Home	99	2	0	0	0	<b>101</b>
Clothing	15	0	0	0	0	<b>15</b>
Client Share Rent Arrears	276	4	1	0	0	<b>281</b>
Miscellaneous	113	1	0	0	0	<b>114</b>
Work Opp & Trans Bens	13	0	0	0	0	<b>13</b>
Moving Expenses	10	0	0	0	0	<b>10</b>
Storage Fees	36	0	0	0	0	<b>36</b>
<b>Subtotal</b>	<b>1124</b>	<b>18</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>1145</b>

**Hamilton**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	128	3	0	0	0	<b>131</b>
Ongoing Rent	93	0	0	0	0	<b>93</b>
Rent Increase	212	1	0	0	0	<b>213</b>
Establishment of Home	106	2	0	0	0	<b>108</b>
Clothing	26	3	0	0	0	<b>29</b>
Client Share Rent Arrears	253	1	0	0	0	<b>254</b>
Miscellaneous	110	5	0	0	0	<b>115</b>
Work Opp & Trans Bens	1	0	0	0	0	<b>1</b>
Moving Expenses	4	0	0	0	0	<b>4</b>
Storage Fees	71	1	1	0	0	<b>73</b>
						<b>0</b>
<b>Subtotal</b>	<b>1004</b>	<b>16</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1021</b>

**CBCFA Data: FY 24 Year to Date**

**Number of Days from Initial Request to Completed Application**

**HPU**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	42	0	1	0	0	<b>43</b>
Ongoing Rent	1	0	0	0	0	<b>1</b>
Rent Increase	0	0	0	0	0	<b>0</b>
Establishment of Home	20	0	1	0	0	<b>21</b>
Clothing	5	0	0	0	0	<b>5</b>
Client Share Rent Arrears	2	0	0	0	0	<b>2</b>
Miscellaneous	26	0	0	0	0	<b>26</b>
Work Opp & Trans Bens	0	0	0	0	0	<b>0</b>
Moving Expenses	1	0	0	0	0	<b>1</b>
Storage Fees	0	0	0	0	0	<b>0</b>
<b>Subtotal</b>	<b>97</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>99</b>

**Queensboro**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	210	5	1	0	0	<b>216</b>
Ongoing Rent	119	6	0	0	0	<b>125</b>
Rent Increase	409	8	2	0	0	<b>419</b>
Establishment of Home	154	2	0	0	0	<b>156</b>
Clothing	15	0	0	0	0	<b>15</b>
Client Share Rent Arrears	294	16	1	0	0	<b>311</b>
Miscellaneous	121	3	0	0	0	<b>124</b>
Work Opp & Trans Bens	6	0	0	0	0	<b>6</b>
Moving Expenses	9	0	0	0	0	<b>9</b>
Storage Fees	48	1	0	0	0	<b>49</b>
<b>Subtotal</b>	<b>1385</b>	<b>41</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>1430</b>

**Staten Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	22	2	0	0	0	<b>24</b>
Ongoing Rent	34	3	0	0	0	<b>37</b>
Rent Increase	80	4	0	0	0	<b>84</b>
Establishment of Home	12	1	0	0	0	<b>13</b>
Clothing	2	0	0	0	0	<b>2</b>
Client Share Rent Arrears	46	4	0	0	0	<b>50</b>
Miscellaneous	32	0	0	0	0	<b>32</b>
Work Opp & Trans Bens	0	0	0	0	0	<b>0</b>
Moving Expenses	2	0	0	0	0	<b>2</b>
Storage Fees	3	2	0	0	0	<b>5</b>
<b>Subtotal</b>	<b>233</b>	<b>16</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>249</b>

**CBCFA Data: FY 24 Year to Date**

**Number of Days from Completed Application to Approval or Denial**

**Total for all Centers**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	1,606	293	4	1	6	<b>1,910</b>
Ongoing Rent	750	207	11	3	0	<b>971</b>
Rent Increase	3,039	371	11	6	9	<b>3,436</b>
Establishment of Home	1,074	205	5	1	3	<b>1,288</b>
Clothing	180	25	0	0	2	<b>207</b>
Client Share Rent Arrears	2,354	796	26	9	12	<b>3,197</b>
Miscellaneous	1,224	121	1	1	2	<b>1,349</b>
Work Opp & Trans Bens	36	50	2	0	0	<b>88</b>
Moving Expenses	123	12	0	0	0	<b>135</b>
Storage Fees	448	41	1	0	1	<b>491</b>
<b>Grand Total</b>	<b>10,834</b>	<b>2,121</b>	<b>61</b>	<b>21</b>	<b>35</b>	<b>13,072</b>

**Amsterdam**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	167	34	0	0	2	<b>203</b>
Ongoing Rent	107	30	1	0	0	<b>138</b>
Rent Increase	163	24	1	0	0	<b>188</b>
Establishment of Home	123	23	1	0	0	<b>147</b>
Clothing	18	2	0	0	0	<b>20</b>
Client Share Rent Arrears	143	72	2	0	1	<b>218</b>
Miscellaneous	61	11	0	0	0	<b>72</b>
Work Opp & Trans Bens	0	0	0	0	0	<b>0</b>
Moving Expenses	16	1	0	0	0	<b>17</b>
Storage Fees	74	5	0	0	0	<b>79</b>
<b>Subtotal</b>	<b>872</b>	<b>202</b>	<b>5</b>	<b>0</b>	<b>3</b>	<b>1,082</b>

**Brownsville**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	171	57	1	0	1	<b>230</b>
Ongoing Rent	82	20	4	1	0	<b>107</b>
Rent Increase	367	57	2	3	2	<b>431</b>
Establishment of Home	64	26	1	0	1	<b>92</b>
Clothing	19	1	0	0	0	<b>20</b>
Client Share Rent Arrears	259	78	5	5	0	<b>347</b>
Miscellaneous	205	7	0	0	1	<b>213</b>
Work Opp & Trans Bens	0	4	1	0	0	<b>5</b>
Moving Expenses	31	3	0	0	0	<b>34</b>
Storage Fees	35	1	0	0	0	<b>36</b>
<b>Subtotal</b>	<b>1,233</b>	<b>254</b>	<b>14</b>	<b>9</b>	<b>5</b>	<b>1,515</b>



**CBCFA Data: FY 24 Year to Date**

**Number of Days from Completed Application Approval or Denial**

**Coney Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	110	0	0	1	0	111
Ongoing Rent	69	5	0	0	0	74
Rent Increase	286	10	1	0	0	297
Establishment of Home	62	0	0	1	0	63
Clothing	15	2	0	0	1	18
Client Share Rent Arrears	232	22	1	0	0	255
Miscellaneous	113	4	0	0	0	117
Work Opp & Trans Bens	2	13	0	0	0	15
Moving Expenses	18	1	0	0	0	19
Storage Fees	32	1	0	0	0	33

<b>Subtotal</b>	<b>939</b>	<b>58</b>	<b>2</b>	<b>2</b>	<b>1</b>	<b>1,002</b>
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**Garrison Center**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	329	28	0	0	0	357
Ongoing Rent	111	15	0	0	0	126
Rent Increase	660	41	0	1	2	704
Establishment of Home	244	26	0	0	0	270
Clothing	34	4	0	0	0	38
Client Share Rent Arrears	575	135	1	2	2	715
Miscellaneous	291	20	0	0	0	311
Work Opp & Trans Bens	16	13	0	0	0	29
Moving Expenses	15	1	0	0	0	16
Storage Fees	86	5	0	0	1	92

<b>Subtotal</b>	<b>2,361</b>	<b>288</b>	<b>1</b>	<b>3</b>	<b>5</b>	<b>2,658</b>
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**Gramercy Center**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	67	28	0	0	0	95
Ongoing Rent	29	16	0	2	0	47
Rent Increase	42	14	0	0	0	56
Establishment of Home	46	21	1	0	0	68
Clothing	15	0	0	0	0	15
Client Share Rent Arrears	56	32	0	1	0	89
Miscellaneous	44	8	1	0	0	53
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	13	2	0	0	0	15

<b>Subtotal</b>	<b>313</b>	<b>121</b>	<b>2</b>	<b>3</b>	<b>0</b>	<b>439</b>
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**CBCFA Data: FY 24 Year to Date**

**Number of Days from Completed Application Approval or Denial**

**Grand Concourse**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	261	56	0	0	1	318
Ongoing Rent	97	31	0	0	0	128
Rent Increase	621	99	0	1	1	722
Establishment of Home	197	42	0	0	1	240
Clothing	26	1	0	0	1	28
Client Share Rent Arrears	458	209	0	0	3	670
Miscellaneous	156	10	0	0	1	167
Work Opp & Trans Bens	12	9	0	0	0	21
Moving Expenses	14	4	0	0	0	18
Storage Fees	57	10	0	0	0	67
<b>Subtotal</b>	<b>1,899</b>	<b>471</b>	<b>0</b>	<b>1</b>	<b>8</b>	<b>2,379</b>

**Greenwood**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	150	23	1	0	2	176
Ongoing Rent	60	24	5	0	0	89
Rent Increase	281	35	5	0	1	322
Establishment of Home	87	17	1	0	1	106
Clothing	14	1	0	0	0	15
Client Share Rent Arrears	199	78	9	1	2	289
Miscellaneous	105	9	0	0	0	114
Work Opp & Trans Bens	2	8	1	0	0	11
Moving Expenses	12	0	0	0	0	12
Storage Fees	38	0	0	0	0	38
<b>Subtotal</b>	<b>948</b>	<b>195</b>	<b>22</b>	<b>1</b>	<b>6</b>	<b>1,172</b>

**Hamilton**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	73	53	2	0	0	128
Ongoing Rent	63	30	1	0	0	94
Rent Increase	156	53	1	0	0	210
Establishment of Home	61	45	1	0	0	107
Clothing	19	10	0	0	0	29
Client Share Rent Arrears	149	91	7	0	0	247
Miscellaneous	84	31	0	1	0	116
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	4	1	0	0	0	5
Storage Fees	60	16	1	0	0	77
						0
<b>Subtotal</b>	<b>670</b>	<b>330</b>	<b>13</b>	<b>1</b>	<b>0</b>	<b>1,014</b>

**CBCFA Data: FY 24 Year to Date**

**Number of Days from Completed Application Approval or Denial**

**HPU**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	44	0	0	0	0	<b>44</b>
Ongoing Rent	1	0	0	0	0	<b>1</b>
Rent Increase	0	0	0	0	0	<b>0</b>
Establishment of Home	22	0	0	0	0	<b>22</b>
Clothing	4	2	0	0	0	<b>6</b>
Client Share Rent Arrears	1	1	0	0	0	<b>2</b>
Miscellaneous	25	1	0	0	1	<b>27</b>
Work Opp & Trans Bens	0	0	0	0	0	<b>0</b>
Moving Expenses	1	0	0	0	0	<b>1</b>
Storage Fees	0	0	0	0	0	<b>0</b>
<b>Subtotal</b>	<b>98</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>103</b>

**Queensboro**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	214	9	0	0	0	<b>223</b>
Ongoing Rent	105	24	0	0	0	<b>129</b>
Rent Increase	394	23	1	1	3	<b>422</b>
Establishment of Home	156	4	0	0	0	<b>160</b>
Clothing	13	2	0	0	0	<b>15</b>
Client Share Rent Arrears	254	55	1	0	3	<b>313</b>
Miscellaneous	113	11	0	0	0	<b>124</b>
Work Opp & Trans Bens	3	3	0	0	0	<b>6</b>
Moving Expenses	9	0	0	0	0	<b>9</b>
Storage Fees	50	0	0	0	0	<b>50</b>
<b>Subtotal</b>	<b>1,311</b>	<b>131</b>	<b>2</b>	<b>1</b>	<b>6</b>	<b>1,451</b>

**Staten Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	20	5	0	0	0	<b>25</b>
Ongoing Rent	26	12	0	0	0	<b>38</b>
Rent Increase	69	15	0	0	0	<b>84</b>
Establishment of Home	12	1	0	0	0	<b>13</b>
Clothing	3	0	0	0	0	<b>3</b>
Client Share Rent Arrears	28	23	0	0	0	<b>51</b>
Miscellaneous	27	9	0	0	0	<b>36</b>
Work Opp & Trans Bens	0	0	0	0	0	<b>0</b>
Moving Expenses	2	1	0	0	0	<b>3</b>
Storage Fees	3	1	0	0	0	<b>4</b>
<b>Subtotal</b>	<b>190</b>	<b>67</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>257</b>

**CBCFA Data: FY 24 Year to Date**

**Number of Days from Approval to Provision of Benefits**

**Total for all Centers**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	1,276	71	4	1	1	<b>1,353</b>
Ongoing Rent	404	48	5	0	0	<b>457</b>
Rent Increase	1,963	219	25	6	4	<b>2,217</b>
Establishment of Home	922	59	0	0	0	<b>981</b>
Clothing	92	2	1	0	0	<b>95</b>
Client Share Rent Arrears	1,787	129	1	0	4	<b>1,921</b>
Miscellaneous	932	53	1	1	0	<b>987</b>
Work Opp & Trans Bens	52	2	0	0	0	<b>54</b>
Moving Expenses	99	5	0	0	0	<b>104</b>
Storage Fees	320	12	0	0	0	<b>332</b>
						<b>0</b>
<b>Grand Total</b>	<b>7,847</b>	<b>600</b>	<b>37</b>	<b>8</b>	<b>9</b>	<b>8,501</b>

**Amsterdam**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	148	1	0	0	0	<b>149</b>
Ongoing Rent	51	4	2	0	0	<b>57</b>
Rent Increase	129	13	3	0	0	<b>145</b>
Establishment of Home	115	3	0	0	0	<b>118</b>
Clothing	6	0	0	0	0	<b>6</b>
Client Share Rent Arrears	104	0	1	0	0	<b>105</b>
Miscellaneous	44	1	0	0	0	<b>45</b>
Work Opp & Trans Bens	0	0	0	0	0	<b>0</b>
Moving Expenses	11	0	0	0	0	<b>11</b>
Storage Fees	55	0	0	0	0	<b>55</b>
<b>Subtotal</b>	<b>663</b>	<b>22</b>	<b>6</b>	<b>0</b>	<b>0</b>	<b>691</b>

**Brownsville**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	180	3	0	0	0	<b>183</b>
Ongoing Rent	76	2	0	0	0	<b>78</b>
Rent Increase	345	13	0	0	0	<b>358</b>
Establishment of Home	79	1	0	0	0	<b>80</b>
Clothing	15	0	0	0	0	<b>15</b>
Client Share Rent Arrears	271	1	0	0	1	<b>273</b>
Miscellaneous	201	0	0	0	0	<b>201</b>
Work Opp & Trans Bens	3	0	0	0	0	<b>3</b>
Moving Expenses	34	0	0	0	0	<b>34</b>
Storage Fees	34	1	0	0	0	<b>35</b>
<b>Subtotal</b>	<b>1,238</b>	<b>21</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1,260</b>

**CBCFA Data: FY 24 Year to Date**

**Number of Days from Approval to Provision of Benefits**

**Coney Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	93	7	0	0	0	<b>100</b>
Ongoing Rent	22	5	0	0	0	<b>27</b>
Rent Increase	108	26	0	0	1	<b>135</b>
Establishment of Home	55	6	0	0	0	<b>61</b>
Clothing	12	0	0	0	0	<b>12</b>
Client Share Rent Arrears	162	20	0	0	2	<b>184</b>
Miscellaneous	92	13	0	0	0	<b>105</b>
Work Opp & Trans Bens	9	0	0	0	0	<b>9</b>
Moving Expenses	17	1	0	0	0	<b>18</b>
Storage Fees	24	3	0	0	0	<b>27</b>
<b>Subtotal</b>	<b>594</b>	<b>81</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>678</b>

**Garrison Center**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	203	27	2	0	0	<b>232</b>
Ongoing Rent	79	12	1	0	0	<b>92</b>
Rent Increase	581	50	7	2	3	<b>643</b>
Establishment of Home	186	25	0	0	0	<b>211</b>
Clothing	12	2	0	0	0	<b>14</b>
Client Share Rent Arrears	351	47	0	0	1	<b>399</b>
Miscellaneous	186	14	0	0	0	<b>200</b>
Work Opp & Trans Bens	11	0	0	0	0	<b>11</b>
Moving Expenses	8	1	0	0	0	<b>9</b>
Storage Fees	39	4	0	0	0	<b>43</b>
						<b>0</b>
<b>Subtotal</b>	<b>1,656</b>	<b>182</b>	<b>10</b>	<b>2</b>	<b>4</b>	<b>1,854</b>

**Gramercy Center**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	45	4	0	0	0	<b>49</b>
Ongoing Rent	10	3	0	0	0	<b>13</b>
Rent Increase	12	4	0	0	0	<b>16</b>
Establishment of Home	38	3	0	0	0	<b>41</b>
Clothing	3	0	0	0	0	<b>3</b>
Client Share Rent Arrears	33	2	0	0	0	<b>35</b>
Miscellaneous	21	0	0	0	0	<b>21</b>
Work Opp & Trans Bens	0	0	0	0	0	<b>0</b>
Moving Expenses	0	0	0	0	0	<b>0</b>
Storage Fees	5	1	0	0	0	<b>6</b>
<b>Subtotal</b>	<b>167</b>	<b>17</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>184</b>

**CBCFA Data: FY 24 Year to Date**

**Number of Days from Approval to Provision of Benefits**

**Grand Concourse**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	188	14	1	0	0	<b>203</b>
Ongoing Rent	50	8	2	0	0	<b>60</b>
Rent Increase	386	65	10	2	0	<b>463</b>
Establishment of Home	147	9	0	0	0	<b>156</b>
Clothing	15	0	1	0	0	<b>16</b>
Client Share Rent Arrears	346	28	0	0	0	<b>374</b>
Miscellaneous	110	10	0	1	0	<b>121</b>
Work Opp & Trans Bens	18	2	0	0	0	<b>20</b>
Moving Expenses	10	0	0	0	0	<b>10</b>
Storage Fees	37	0	0	0	0	<b>37</b>
<b>Subtotal</b>	<b>1,307</b>	<b>136</b>	<b>14</b>	<b>3</b>	<b>0</b>	<b>1,460</b>

**Greenwood**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	110	2	0	1	1	<b>114</b>
Ongoing Rent	16	0	0	0	0	<b>16</b>
Rent Increase	90	6	1	0	0	<b>97</b>
Establishment of Home	80	2	0	0	0	<b>82</b>
Clothing	8	0	0	0	0	<b>8</b>
Client Share Rent Arrears	155	9	0	0	0	<b>164</b>
Miscellaneous	85	9	0	0	0	<b>94</b>
Work Opp & Trans Bens	6	0	0	0	0	<b>6</b>
Moving Expenses	9	1	0	0	0	<b>10</b>
Storage Fees	26	0	0	0	0	<b>26</b>
<b>Subtotal</b>	<b>585</b>	<b>29</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>617</b>

**Hamilton**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	90	11	0	0	0	<b>101</b>
Ongoing Rent	31	3	1	0	0	<b>35</b>
Rent Increase	79	21	1	0	1	<b>102</b>
Establishment of Home	81	7	0	0	0	<b>88</b>
Clothing	13	2	0	0	0	<b>15</b>
Client Share Rent Arrears	148	21	0	0	0	<b>169</b>
Miscellaneous	71	6	0	0	0	<b>77</b>
Work Opp & Trans Bens	1	0	0	0	0	<b>1</b>
Moving Expenses	3	1	0	0	0	<b>4</b>
Storage Fees	54	7	0	0	0	<b>61</b>
						<b>0</b>
<b>Subtotal</b>	<b>571</b>	<b>79</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>653</b>

**CBCFA Data: FY 24 Year to Date**

**Number of Days from Approval to Provision of Benefits**

**HPU**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	42	0	0	0	0	<b>42</b>
Ongoing Rent	0	0	0	0	0	<b>0</b>
Rent Increase	0	0	0	0	0	<b>0</b>
Establishment of Home	19	0	0	0	0	<b>19</b>
Clothing	3	0	0	0	0	<b>3</b>
Client Share Rent Arrears	2	0	0	0	0	<b>2</b>
Miscellaneous	24	1	0	0	0	<b>25</b>
Work Opp & Trans Bens	0	0	0	0	0	<b>0</b>
Moving Expenses	1	0	0	0	0	<b>1</b>
Storage Fees	0	0	0	0	0	<b>0</b>

<b>Subtotal</b>	<b>91</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>92</b>
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**Queensboro**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	159	12	0	0	0	<b>171</b>
Ongoing Rent	57	12	0	0	0	<b>69</b>
Rent Increase	203	34	3	1	0	<b>241</b>
Establishment of Home	112	10	0	0	0	<b>122</b>
Clothing	5	0	0	0	0	<b>5</b>
Client Share Rent Arrears	199	21	0	0	0	<b>220</b>
Miscellaneous	76	5	1	0	0	<b>82</b>
Work Opp & Trans Bens	4	0	0	0	0	<b>4</b>
Moving Expenses	6	0	0	0	0	<b>6</b>
Storage Fees	44	3	0	0	0	<b>47</b>

<b>Subtotal</b>	<b>865</b>	<b>97</b>	<b>4</b>	<b>1</b>	<b>0</b>	<b>967</b>
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**Staten Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	18	1	1	0	0	<b>20</b>
Ongoing Rent	12	2	0	0	0	<b>14</b>
Rent Increase	30	8	1	1	0	<b>40</b>
Establishment of Home	10	0	0	0	0	<b>10</b>
Clothing	0	0	0	0	0	<b>0</b>
Client Share Rent Arrears	16	1	0	0	0	<b>17</b>
Miscellaneous	22	0	0	0	0	<b>22</b>
Work Opp & Trans Bens	0	0	0	0	0	<b>0</b>
Moving Expenses	0	2	0	0	0	<b>2</b>
Storage Fees	2	0	0	0	0	<b>2</b>

<b>Subtotal</b>	<b>110</b>	<b>14</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>127</b>
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**CBCFA Data: FY 24 Year to Date**

**Number of Days from Completed Application to Provision of Benefits**

**Total for all Centers**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	862	511	33	2	7	<b>1,415</b>
Ongoing Rent	237	202	27	2	0	<b>468</b>
Rent Increase	1,433	738	65	12	14	<b>2,262</b>
Establishment of Home	584	394	20	1	3	<b>1,002</b>
Clothing	79	15	2	0	1	<b>97</b>
Client Share Rent Arrears	1,184	808	53	3	12	<b>2,060</b>
Miscellaneous	781	220	7	1	2	<b>1,011</b>
Work Opp & Trans Bens	19	40	0	0	0	<b>59</b>
Moving Expenses	90	15	2	0	0	<b>107</b>
Storage Fees	271	75	1	0	1	<b>348</b>
						<b>0</b>
<b>Grand Total</b>	<b>5,540</b>	<b>3,018</b>	<b>210</b>	<b>21</b>	<b>40</b>	<b>8,829</b>

**Amsterdam**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	102	42	3	0	2	<b>149</b>
Ongoing Rent	23	28	5	1	0	<b>57</b>
Rent Increase	82	53	8	2	0	<b>145</b>
Establishment of Home	78	38	2	0	0	<b>118</b>
Clothing	4	2	0	0	0	<b>6</b>
Client Share Rent Arrears	54	46	4	0	1	<b>105</b>
Miscellaneous	37	7	1	0	0	<b>45</b>
Work Opp & Trans Bens	0	0	0	0	0	<b>0</b>
Moving Expenses	10	1	0	0	0	<b>11</b>
Storage Fees	52	5	0	0	0	<b>57</b>
<b>Subtotal</b>	<b>442</b>	<b>222</b>	<b>23</b>	<b>3</b>	<b>3</b>	<b>693</b>

**Brownsville**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	94	87	1	0	1	<b>183</b>
Ongoing Rent	53	24	1	1	0	<b>79</b>
Rent Increase	242	113	6	0	0	<b>361</b>
Establishment of Home	45	34	0	0	1	<b>80</b>
Clothing	15	0	0	0	0	<b>15</b>
Client Share Rent Arrears	176	91	5	2	1	<b>275</b>
Miscellaneous	185	14	0	0	1	<b>200</b>
Work Opp & Trans Bens	0	3	0	0	0	<b>3</b>
Moving Expenses	31	3	0	0	0	<b>34</b>
Storage Fees	32	2	0	0	0	<b>34</b>
<b>Subtotal</b>	<b>873</b>	<b>371</b>	<b>13</b>	<b>3</b>	<b>4</b>	<b>1,264</b>



**CBCFA Data: FY 24 Year to Date**

**Number of Days from Completed Application to Provision of Benefits**

**Coney Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	71	27	0	1	0	<b>99</b>
Ongoing Rent	12	14	1	0	0	<b>27</b>
Rent Increase	80	54	1	0	1	<b>136</b>
Establishment of Home	46	14	0	1	0	<b>61</b>
Clothing	11	0	0	0	1	<b>12</b>
Client Share Rent Arrears	114	66	3	0	2	<b>185</b>
Miscellaneous	77	28	0	0	0	<b>105</b>
Work Opp & Trans Bens	1	10	0	0	0	<b>11</b>
Moving Expenses	16	1	1	0	0	<b>18</b>
Storage Fees	21	6	0	0	0	<b>27</b>

<b>Subtotal</b>	<b>449</b>	<b>220</b>	<b>6</b>	<b>2</b>	<b>4</b>	<b>681</b>
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**Garrison Center**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	179	88	7	0	0	<b>274</b>
Ongoing Rent	59	31	4	0	0	<b>94</b>
Rent Increase	476	142	15	3	6	<b>642</b>
Establishment of Home	127	95	3	0	0	<b>225</b>
Clothing	12	2	0	0	0	<b>14</b>
Client Share Rent Arrears	310	176	11	1	3	<b>501</b>
Miscellaneous	173	46	0	0	0	<b>219</b>
Work Opp & Trans Bens	9	5	0	0	0	<b>14</b>
Moving Expenses	7	4	0	0	0	<b>11</b>
Storage Fees	37	11	0	0	1	<b>49</b>

<b>Subtotal</b>	<b>1,389</b>	<b>600</b>	<b>40</b>	<b>4</b>	<b>10</b>	<b>2,043</b>
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**Gramercy Center**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	21	24	4	0	0	<b>49</b>
Ongoing Rent	5	6	2	0	0	<b>13</b>
Rent Increase	5	8	3	0	0	<b>16</b>
Establishment of Home	16	21	4	0	0	<b>41</b>
Clothing	2	1	0	0	0	<b>3</b>
Client Share Rent Arrears	19	13	3	0	0	<b>35</b>
Miscellaneous	15	4	1	0	0	<b>20</b>
Work Opp & Trans Bens	0	0	0	0	0	<b>0</b>
Moving Expenses	0	0	0	0	0	<b>0</b>
Storage Fees	5	1	0	0	0	<b>6</b>

<b>Subtotal</b>	<b>88</b>	<b>78</b>	<b>17</b>	<b>0</b>	<b>0</b>	<b>183</b>
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**CBCFA Data: FY 24 Year to Date**

**Number of Days from Completed Application to Provision of Benefits**

**Grand Concourse**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	92	109	1	0	1	<b>203</b>
Ongoing Rent	23	34	4	0	0	<b>61</b>
Rent Increase	263	190	14	5	1	<b>473</b>
Establishment of Home	69	86	0	0	1	<b>156</b>
Clothing	13	2	1	0	0	<b>16</b>
Client Share Rent Arrears	195	177	1	0	1	<b>374</b>
Miscellaneous	90	30	0	1	0	<b>121</b>
Work Opp & Trans Bens	7	13	0	0	0	<b>20</b>
Moving Expenses	8	2	0	0	0	<b>10</b>
Storage Fees	28	9	1	0	0	<b>38</b>
<b>Subtotal</b>	<b>788</b>	<b>652</b>	<b>22</b>	<b>6</b>	<b>4</b>	<b>1,472</b>

**Greenwood**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	93	27	1	0	3	<b>124</b>
Ongoing Rent	11	7	0	0	0	<b>18</b>
Rent Increase	76	22	2	0	1	<b>101</b>
Establishment of Home	51	30	0	0	1	<b>82</b>
Clothing	8	0	0	0	0	<b>8</b>
Client Share Rent Arrears	114	58	2	0	2	<b>176</b>
Miscellaneous	75	20	0	0	0	<b>95</b>
Work Opp & Trans Bens	0	6	0	0	0	<b>6</b>
Moving Expenses	9	1	0	0	0	<b>10</b>
Storage Fees	24	2	0	0	0	<b>26</b>
<b>Subtotal</b>	<b>461</b>	<b>173</b>	<b>5</b>	<b>0</b>	<b>7</b>	<b>646</b>

**Hamilton**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	26	62	14	1	0	<b>103</b>
Ongoing Rent	4	28	4	0	0	<b>36</b>
Rent Increase	26	70	10	0	1	<b>107</b>
Establishment of Home	25	53	10	0	0	<b>88</b>
Clothing	8	6	1	0	0	<b>15</b>
Client Share Rent Arrears	48	111	11	0	0	<b>170</b>
Miscellaneous	33	41	3	0	0	<b>77</b>
Work Opp & Trans Bens	0	1	0	0	0	<b>1</b>
Moving Expenses	2	2	0	0	0	<b>4</b>
Storage Fees	28	33	0	0	0	<b>61</b>
						<b>0</b>
<b>Subtotal</b>	<b>200</b>	<b>407</b>	<b>53</b>	<b>1</b>	<b>1</b>	<b>662</b>

**CBCFA Data: FY 24 Year to Date**

**Number of Days from Completed Application to Provision of Benefits**

**HPU**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	38	3	0	0	0	41
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	18	1	0	0	0	19
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	1	1	0	0	0	2
Miscellaneous	22	2	0	0	1	25
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	0	0	0	0	0	0
<b>Subtotal</b>	<b>83</b>	<b>7</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>91</b>

**Queensboro**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	134	35	1	0	0	170
Ongoing Rent	38	26	5	0	0	69
Rent Increase	160	73	4	1	3	241
Establishment of Home	101	20	1	0	0	122
Clothing	3	2	0	0	0	5
Client Share Rent Arrears	147	58	12	0	2	219
Miscellaneous	59	22	1	0	0	82
Work Opp & Trans Bens	2	2	0	0	0	4
Moving Expenses	6	0	0	0	0	6
Storage Fees	43	5	0	0	0	48
<b>Subtotal</b>	<b>693</b>	<b>243</b>	<b>24</b>	<b>1</b>	<b>5</b>	<b>966</b>

**Staten Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	12	7	1	0	0	20
Ongoing Rent	9	4	1	0	0	14
Rent Increase	23	13	2	1	1	40
Establishment of Home	8	2	0	0	0	10
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	6	11	1	0	0	18
Miscellaneous	15	6	1	0	0	22
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	1	1	0	0	2
Storage Fees	1	1	0	0	0	2
<b>Subtotal</b>	<b>74</b>	<b>45</b>	<b>7</b>	<b>1</b>	<b>1</b>	<b>128</b>

## HOUSING SERVICES

	<b>Active Cases @ FY 24.2</b>	<b>Capacity (units)</b>	<b>Capacity (%)</b>
<b><u>Emergency Housing Occupancy</u></b>			
Commercial MOU/SRO Hotels			
Family	219	234	93.6%
Single	1,602	1,836	87.3%
<b>Subtotal</b>	<b>1,821</b>	<b>2,070</b>	<b>88.0%</b>
Transitional Congregate Facility	723	776	93.2%
<b><u>Non-Emergency Supported Housing Occupancy</u></b>			
Scatter Site	2,355	2,574	91.5%
Permanent Congregate facility	2,413	2,859	84.4%
<b>Total</b>	<b>7,312</b>	<b>8,279</b>	<b>88.3%</b>

### FY 24.2

	Requests	Referrals	Placements
<b><u>Emergency Housing Activity</u></b>			
Commercial MOU/SRO Hotels	2,796	1,864	1,148
Transitional Congregate Facilities		637	488
<b><u>Non-Emergency Supported Housing Activity</u></b>			
Scatter Site I	144	82	15
Permanent Congregate Facilities		104	15
<b>Total</b>	<b>2,940</b>	<b>2,687</b>	<b>1,666</b>

### FY 24 Year to Date

	Requests	Referrals	Placements
<b><u>Emergency Housing Activity</u></b>			
Commercial MOU/SRO Hotels	5,385	3,556	2,209
Transitional Congregate Facilities		1,295	968
<b><u>Non-Emergency Supported Housing Activity</u></b>			
Scatter Site I	410	192	28
Permanent Congregate Facilities		246	30
<b>Total</b>	<b>5,795</b>	<b>5,289</b>	<b>3,235</b>

**Additional Housing Data: FY 24.2****FY 24.2 End**

Number of Commercial SRO Facilities	83 facilities / 2070 units
Number of Transitional Housing Providers	14 facilities / 776 units
Emergency Housing Facilities Inspected <sup>9</sup>	85
Average Length of Stay (number of days) for Emergency Placements <sup>10</sup>	153.1
Number of facilities used to provide emergency shelter placed on non-referral status	0
Number of facilities used to provide emergency shelter placed on discontinuance of use status	0

<sup>9</sup> The number of inspections includes a quarterly inspection and any follow-up inspections.

<sup>10</sup> Average length of stay is based on exit date minus entry date.

**Quarterly Emergency Housing Data \***  
**FY 24.2**

<b>Center</b>	<b>Referrals (Referrals to an emergency housing facility)</b>	<b>Placements (Indicates placements of at least one night in an emergency housing facility)</b>
Amsterdam	278	122
Brownsville	189	141
Coney Island	86	46
Garrison	413	266
Gramercy	138	83
Grand Concourse	387	241
Greenwood	152	98
Hamilton	201	120
Housing Placement Unit	56	38
Queensboro	82	64
Serviceline	476	386
Staten Island	43	31
<b>Total</b>	<b>2,501</b>	<b>1,636</b>

\* Of those clients that were referred to a facility and were not placed, the vast majority are no-shows.

## Non-Emergency Housing Data: Number of Days from Approval to Placement

### FY 24.2

Center	0-15 days	16-30 days	31-45 days	46-75 days	76-100 days	101+ days	Total
Amsterdam	0	0	0	0	0	0	0
Brownsville	0	0	0	0	0	0	0
Coney Island	0	0	0	0	0	0	0
Garrison	0	0	0	0	0	0	0
Gramercy	0	0	0	0	0	0	0
Grand Concourse	0	0	0	0	0	0	0
Greenwood	0	0	0	0	0	0	0
Hamilton	0	0	0	0	0	0	0
Housing Placement Unit	0	0	0	0	0	0	0
Queensboro	0	0	0	0	0	0	0
Serviceline	0	0	0	0	0	0	0
Staten Island	0	0	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

## VOCATIONAL REHABILITATION ACTIVITY

Vocational Rehabilitation Services Program:	Total for FY	
	24.2	FY 24
Computer Training	2	2
Individual Counseling Sessions	8	8
Job Club	0	0
Skills Day Sessions	2	2
Work Readiness Group	4	4

	FY 24.2
<b>Clients With Earned Income</b> <sup>11</sup>	<b>2,308</b>

<sup>11</sup> This number reflects all active Cash Assistance cases budgeted for income.



# Field Operations Staff

## Total Number of Staff at End of FY 24.2

Center	Case Manager	Eligibility Specialist	PAA I	PAA II	PAA III	Sup I	Sup II	Sup III	Total Staff
Amsterdam	36	10	3	2	0	11	2	0	64
Brownsville	58	17	2	3	0	14	4	0	98
Coney Island	37	11	2	2	0	7	3	0	62
Garrison	110	25	5	4	0	22	5	1	172
Gramercy	26	5	2	2	0	5	2	0	42
Grand Concourse	86	24	5	2	0	18	2	1	138
Greenwood	46	13	2	2	0	9	4	0	76
Hamilton	47	5	3	2	0	7	3	0	67
Housing Placement Unit	8	0	0	0	0	1	1	0	10
Queensboro	54	13	3	3	0	9	4	0	86
Serviceline	10	2	1	0	0	3	0	1	17
Staten Island	11	3	1	1	0	3	1	0	20
<b>Total</b>	<b>529</b>	<b>128</b>	<b>29</b>	<b>23</b>	<b>0</b>	<b>109</b>	<b>31</b>	<b>3</b>	<b>852</b>

## Case Staffing Ratio Based on Active Caseload \*

Center	Cases			Staff			Family/ Staff Caseload Ratio	Single/ Staff Caseload Ratio	Overall Staff Caseload Ratio
	Family	Single	Total	Family	Single	Total			
Amsterdam	108	2,361	2,469	5	44	49	21.6	53.7	50.4
Brownsville	513	3,494	4,007	20	56	76	25.7	62.4	52.7
Coney Island	178	2,209	2,387	3	44	47	59.3	50.2	50.8
Garrison	629	6,369	6,998	25	113	138	25.2	56.4	50.7
Gramercy	1	1,391	1,392	0	33	33	NA	42.2	42.2
Grand Concourse	510	5,240	5,750	18	89	107	28.3	58.9	53.7
Greenwood	198	2,956	3,154	9	50	59	22.0	59.1	53.5
Hamilton	125	2,393	2,518	5	52	57	25.0	46.0	44.2
Housing Placement Unit	6	99	105	0	10	10	NA	9.9	10.5
Queensboro	203	2,885	3,088	12	55	67	16.9	52.5	46.1
Staten Island	77	668	745	3	12	15	25.7	55.7	49.7
<b>Totals</b>	<b>2,548</b>	<b>30,065</b>	<b>32,613</b>	<b>100</b>	<b>558</b>	<b>658</b>	<b>25.5</b>	<b>53.9</b>	<b>49.6</b>

\*Active caseload as of December 31, 2023.

## Quarterly Fair Hearings FY 24.2

Center	Hearings Requested	Decisions Rendered in Favor of Client	Compliance Within 30 Days	Compliance After 30 Days	Pending as of 12/31/23
Amsterdam	44	3	3	0	32
Brownsville	54	2	2	0	37
Coney Island	26	0	0	0	17
Garrison	100	7	7	0	69
Gramercy	22	4	4	0	13
Grand Concourse	112	10	10	0	74
Greenwood	49	5	5	0	37
Hamilton	45	2	2	0	37
Queensboro	36	2	2	0	28
Staten Island	12	1	1	0	8
<b>Total</b>	<b>500</b>	<b>36</b>	<b>36</b>	<b>0</b>	<b>352</b>

**Decisions Rendered in Favor of Client** **36**

**Article 78 Decisions for Appellant** **0**