

READY NEW YORK EMERGENCY REFERENCE CARD

Record your disaster plan details and contact information for all household members.

NYC Emergency Management
Bill de Blasio, Mayor
Joseph J. Esposito, Commissioner

IN AN EMERGENCY

911: Emergencies

- Call 911 when you are in immediate danger or witness a crime in progress.
- Call 911 if you have a serious injury or life-threatening medical condition.

CONTACTING THE CITY

311: City Information

- Call 311 (TTY: 212-504-4115) or visit NYC.gov when you need access to non-emergency services or information about City government programs.
- Do not call 311 for emergencies.
- 311 outside of New York City is 212-NEW-YORK.

TO REPORT A UTILITY OUTAGE

- Con Edison 24-hour hotline: 800-752-6633 (TTY: 800-642-2308)
- PSEG LI 24-hour hotline: 800-490-0075 (TTY: 631-755-6660)
- National Grid 24-hour hotline: 718-643-4050 (TTY: 718-237-2857)

INSURANCE RESOURCES

- **FEMA:**
800-621-FEMA or www.FEMA.gov
- **New York State Department of Financial Services**
www.dfs.ny.gov

GET INFORMED

■ NYCEM on Facebook and Twitter

www.facebook.com/NYCEmergencymanagement
@nycoem

■ Notify NYC

Register for emergency notifications by visiting NYC.gov/notifynyc, calling 311, or following @NotifyNYC on Twitter.

OTHER INFO

Language Spoken in the Household:

Local Meeting Place:

Meeting Place Outside Neighborhood:

Out-of-State Contact Name:

Out-of-State Contact Phone Number:

Last Updated:

NOTES

READY NEW YORK EMERGENCY REFERENCE CARD

Name:	1	2	3	4
Date of Birth:				
Work/School/Other Number:				
Mobile Number:				
Work/School/Other Address:				
Doctor's Name:				
Doctor's Phone Number:				
Prescriptions:				
Allergies/Special Medical Needs:				
Insurance Carrier/Policy Number:				