



CITY OF NEW YORK
OFFICE OF THE COMPTROLLER
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DEPUTY COMPTROLLER FOR
AUDIT

BUREAU OF AUDIT

June 14, 2019

By Electronic Delivery

Polly Trottenberg
Commissioner
New York City Department of Transportation
55 Water Street
New York, NY 10041

**Re: Letter Report on the Department of Transportation's Administration of the
Collection of Cash Revenue from Parking Meters
(Audit Number FM18-137AL)**

Dear Commissioner Trottenberg:

This Letter Report summarizes the findings of our audit of the Department of Transportation's (DOT's) administration of the collection of cash revenue from its parking meters. The objective of this audit was to determine whether DOT had adequate controls in place over the collection of cash revenue from City parking meters. The scope of this audit was from July 1, 2016 to September 1, 2018.

Background

DOT is responsible for the condition and operation of 6,300 miles of streets, highways and public plazas, 794 bridge structures, and 9 boats for the Staten Island Ferry program. In addition, DOT operates over 12,900 signalized intersections and over 315,000 street lights, and maintains over 200 million linear feet of markings on City streets and highways. DOT also administers on-street multi-space parking meters. Parking meter-collections in the amount of \$228,111,903 represented 30 percent of DOT's net total revenue for Fiscal Year 2018.

As of May 9, 2018, 14,763 parking meters were located throughout the five boroughs, of which 14,116 were designated by DOT as active.¹ Parking meters generally charge an hourly rate beginning at \$1.25 per hour depending on the zone. Select New York City (NYC) neighborhoods are subject to the PARK Smart initiative, which charges a variable hourly rate depending on the time of day or the duration of a vehicle's stay.

Parkeon, a DOT contractor, provides the parking meters, related support services, and

¹ Meters in construction zones are removed and deactivated until the parking spaces become available again.

genuine replacement parts along with ancillary software. It also provides wireless communication for the meters, 24 hours per day, 7 days per week, for each machine installed with a modem, to communicate live credit card authorizations, post payments to the transaction database in real time, and send alarm notifications to DOT's central server and reporting management system.

The parking meters are all configured as pay-and-display, are solar-powered, and accept coins (quarters and dollar coins), credit cards and NYC Parking Cards (City-issued prepaid cards).² Payment for parking is also accepted from customers using mobile devices. Mobile device payments do not interact with the parking meter; they are made through an app called ParkNYC, managed by Parkmobile, a DOT contractor.³ DOT is not directly responsible for processing the noncash collections. Payments made using credit cards and mobile devices are processed through an interface with Elavon, Inc. (Elavon), the City's contracted credit card processor.⁴ Parking meter payments made through credit cards and mobile devices are deposited into bank accounts established by the Department of Finance (DOF) and then swept into the City's General Fund.

This audit focused on the collection, counting, and tracking of cash revenue from the parking meters, an operation administered by DOT. DOT's Meter Collections unit prepares collection schedules 30 days in advance based on historical collection data and anticipated collections. Collection schedules may be updated based on alerts received from the Parkfolio software that indicates the number of coins in each meter; the meters that have at least 900 coins are targeted for collection.⁵ The collection schedules may also be updated based on reports from DOT's Meter Maintenance unit that meters are not communicating with the Parkfolio software and require maintenance. DOT uses ParkMaster Scheduling, an Access database, to generate the necessary paper forms used for meter collections.

DOT reported approximately \$214 million in parking meter revenues in Fiscal Year 2017 and \$228 million in Fiscal Year 2018. These figures include cash revenue collected by DOT and electronic payments collected by DOF. The percentage of cash revenue in relation to total parking meter revenues is decreasing—in Fiscal Year 2017 cash revenue in the amount of \$58,613,740 made up about 27 percent of all parking meter revenues, and in Fiscal Year 2018 the cash portion decreased to \$52,714,693 representing 23 percent of that year's parking meter revenues.

² DOT stopped selling pre-paid Parking Cards as of December 13, 2018 and will phase out the Parking Card program once the pre-paid balances are diminished.

³ Entities which store, process, or transmit cardholder data for credit cards must meet the payment security guidelines promulgated in the Payment Cards Industry Data Security Standards (PCI DSS). DOT and the third-party providers (Parkeon and Parkmobile) are required to undergo data security audits. We reviewed the PCI-DSS security audit reports for Fiscal Years 2017 and 2018, which stated that DOT, Parkeon, and Parkmobile were in compliance. The security audits were performed by Experis Finance, LLC for DOT and Parkeon and by Aprio, LLP for Parkmobile.

⁴ The City, acting through the Department of Finance, has a contract with Key Merchant Services, LLC, a joint venture between Key Bank, N.A., a federally chartered bank and Elavon, Inc., a financial services processor for the processing of electronic payments of City taxes, fines, permits and fees.

⁵ Parkfolio is Parkeon's proprietary software. DOT uses Parkfolio's web-based application to view a wide array of parking meter revenue and maintenance-related issues including cash revenue levels.

Audit Findings

DOT properly administered the cash revenue collection from the City's parking meters. Specifically, we found that DOT has adequate controls over the collection, counting, and depositing of its cash revenue. We also found, however, a 3 percent discrepancy between the total revenue that DOT's Counting House software reported for our test period and the total of the corresponding meter receipts. DOT was able to generate reports at our request that adequately explained the largest discrepancies, providing reasonable assurance that the revenue was properly accounted for. According to the information provided by DOT, these discrepancies were the result of mechanical issues with the parking meters that result, in part, in unplanned meter resets when meters that contain money are repaired. Although the documentation provided by DOT did not support this explanation in most instances, additional tests we performed provided us with reasonable assurance that DOT had adequate controls in place to ensure that the total amount of cash collected from the meters was deposited in the assigned bank. Nonetheless, the discrepancies could impede DOT's ability to properly plan and continually modernize its revenue-collection operations. Accordingly, we recommend that DOT require its vendor to optimize its parking meter software to improve the reliability of the reports DOT relies upon to track its parking revenue and plan its related operations.

Cash collection teams collect the cash from the parking meters primarily from Monday through Friday, and if needed, on Saturdays. The day before a cash collection assignment, DOT's key room employees prepare the meter keys for the day's collection. The keys are arranged on a "cable" in the order of the meter collection. At the same time, routing room employees prepare receptacles for the cash collection. On the day of cash collection, lists of parking meters to collect from and their respective receptacles used to collect the coins are assigned to teams of three employees—driver and collector in one cash collection truck, and a supervisor following them in a separate vehicle. The collector opens the parking meter with the meter key, which is unique to that meter, and attaches the receptacle. The key affixed to the receptacle, which is also unique to the meter, is then used to open the parking meter's coin compartment and the coins are released into the receptacle. The receptacle key can be triggered only once, when it is inserted into the meter. Any accidental triggering of this key renders the entire receptacle unusable, resulting in a failed cash collection at that meter. In addition, DOT employs a daily rotation of drivers, cash collectors, and supervisors as a measure to mitigate the risk of embezzlement schemes. Furthermore, the person who creates the schedule works independently from the person who assigns the cash collection teams, who is independent from the cash collection teams.

Upon cash collection, the meter produces a specialized receipt, which includes the area, the meter's number, the cash collection date, the amount collected, and the dates and amounts of previous two cash collections.

Once a cash collection team completes an assignment and returns to the unit's base, the receptacles are scanned, weighed, and stored for the night. The following day, the receptacles are weighed again to ensure there was no material change in their contents. The receptacles are then

opened and counted by other employees in a counting room using machines. All receptacles have individual barcode tags used to track them. The tags are scanned multiple times: when they are attached to a receptacle prepared for cash collection, later, when the cash collector returns to the unit with a used receptacle, and finally when the receptacle is about to be counted. The scanner interfaces with DOT's Counting House software, where the scans are logged.⁶ Any discrepancies with the scanning of these tags as well as the weighing process triggers an error message in Counting House, and the entire process is stopped until an employee's supervisor investigates and resolves the discrepancy. An armored courier collects the revenue every collection day, and deposits it into a DOF-established bank account.

Each cash collection team is assigned a collection route and uses six different forms to track the times that the meter-key cables and individual coin-collection receptacles were used and record any meter defects that prevent cash collection at individual meters. One of those forms is used by the supervisor to report the collection vehicle's condition and the collectors' field activity, to ensure compliance with collection operating procedures. For our three sampled days, DOT's schedule called for the collection of cash revenue from 2,584 parking meters grouped into 33 assigned routes. For these 33 routes, we reviewed the 6 different types of forms for a total of 193 forms, as listed in the Scope and Methodology section of this letter report.⁷ We found that 6 of the 33 Drivers and Collectors Cable Signature Sheet forms—1 of the 6 types of forms we reviewed—were incomplete: in 4 of those instances the time in/out information for a meter-key cable was missing; in 2 other instances the form was also missing the individual signature of the cash collector.⁸ We further reviewed the 392 parking meter receipts and other records associated with the 6 (18 percent) Drivers and Collectors Cable Signature Sheet forms that were either incomplete or reflected noncompliance with DOT procedure. That review did not identify any discrepancies regarding DOT's collection from the specific meters associated with the irregularities in the six forms. We further found that DOT has sufficient compensating controls in place to mitigate its failure to consistently complete this type of form.

For our sampled week of June 18, 2018, DOT collected cash revenue from 3,653 individual parking meters, 3,604 of which printed a collection receipt. We compared the amount collected as reported on the Counting House revenue reports with the individual parking meter receipts for all 3,604 meter collections DOT completed for which receipts were printed and analyzed the difference.⁹ The Counting House reports state that \$1,009,279 was collected for the week sampled. However, the meter receipts, totaled, indicate that only \$980,236 was collected—a discrepancy of \$29,043 (3 percent). To analyze the overall difference between the two totals, we compared the amount the Counting House reports state was collected with the corresponding meter receipts for

⁶ Counting House is SQL-based software that DOT uses for its cash collection operations.

⁷ Five supervisory inspection forms were missing. DOT adequately justified the reasons for those missing forms.

⁸ On this form, collectors are required to sign out each individual cable and list the time period the cable is in use.

⁹ The remaining 49 parking meters did not print a receipt due to printer errors and therefore were not included in our test. In such instances, DOT maintains and has continuing access to the revenue information that would have been on the printed receipt, and the receipt printed at the next collection will reflect the amount of the preceding collection, including where the meter did not print a receipt due to a printer error.

a total of 3,604 individual meters for our sampled week. We found discrepancies between the amounts reflected on the receipts and the dollar amounts reported by Counting House in 2,621 (73 percent) of those instances. Of those 2,621 instances, in 193 instances (7 percent) the discrepancies were greater than \$25 and up to \$716; in 18 instances (1 percent) the discrepancies were greater than \$5 and up to \$25; in 304 instances (12 percent) the discrepancies were between \$1 and \$5; and in 2,106 instances (80 percent) the discrepancies were less than \$1.

During the course of the audit, DOT initially attributed the abovementioned discrepancies between the Counting House revenue reports and the individual meter receipts to either (1) errors attributed to issues with the parking meters' software, or (2) that certain meters had to be repaired and reset while money was in them, and those meters thereafter started counting revenue collected from zero, in effect, failing to include the preexisting revenue in the meter on the next receipt. However, at the exit conference, DOT officials contended that, in fact, all discrepancies are the result of mechanical issues with the parking meters. According to DOT officials, in cases of discrepancies, to reconcile the amounts, they review the Counting House reports of the amounts collected according to that system and the amounts Parkfolio reports as collected, based on the receipts recorded by the actual meters, for 45 days pre- and 45 days post-collection. After the exit conference, DOT provided us with reports of parking meters' defects (FMU Reports) for the 45-day period preceding our sampled week of June 18, 2018. Our review and analysis of the FMU Reports found that they clearly identified mechanical defects for only 44 of the 2,621 parking meters (2 percent) that had produced the receipts showing different amounts than those that Counting House reported as collected during our sampled week. Therefore, we could not conclude with reasonable assurance that all discrepancies between the two sets of DOT reports can be attributed exclusively to mechanical issues.

We asked DOT to generate the collections reported on Counting House and the actual parking meter receipts for the top five instances where revenue reported on Counting House was greater than the amounts reflected in the corresponding meter receipts and for the top five instances where revenue reported on Counting House was less than the amount collected according to the meter receipts. The report that DOT generated at our request indicated that in three instances the overage on the Counting House report was the result of a reset of the meter's coin counting mechanism due to maintenance. A reset is done by Meter Maintenance, a separate unit from DOT's Meter Collection. Once a reset or other maintenance is completed, the Meter Maintenance unit sends a report to Meter Collection unit that indicates the meter number, date and time of service. In the other seven instances the discrepancies were resolved when the collections from the 90-day period were reviewed. Ultimately, for our audit sample we found that DOT had adequate controls in place to ensure that the total amount of cash collected from the meters was deposited in the assigned bank.

Based on the controls that DOT has in place and our comparison of revenue reported as collected to actual collections, we have reasonable assurance that there is no material amount of missing cash revenues for our sampled period. However, the discrepancies noted between the amounts that Parkfolio reports as collected and the amounts Counting House reports as collected make it difficult for DOT to properly plan its collection operations and to accurately account for

its cash revenues prior to its physical counts. Because Parkfolio's reports are used as the basis for DOT's collection operations, the discrepancies, insofar as they reflect inaccuracies in those reports, may also impede future efforts to automate and consolidate DOT's collection planning operations. Accordingly, DOT should address the issues with its software vendors.

Recommendations

DOT should:

1. Ensure that all necessary forms are adequately completed and signed as required.

DOT Response: "DOT partially agrees with the report recommending that DOT ensure that all necessary forms are adequately completed and signed. . . The exceptions noted related to August 2016 and effective February, 2018 DOT increased the number of field supervisors so that there is one on every field assignment. DOT implemented new procedures on February 5, 2018, which included the implementation of a three member crew: a Driver, Collector and a Supervisor that was added to each meter collection assignment. Additionally, DOT implemented periodic and on-going SOP training efforts so that all forms are filled out correctly, completely and are signed.

DOT is also working towards increasing the number of supervisors to assist in the daily review of all paperwork."

Auditor Comment: We support DOT's ongoing efforts to strengthen its internal controls to ensure consistent compliance with its standard operating procedures. However, we identified one exception on August 14, 2018, after DOT implemented these new procedures. Therefore, we urge DOT to consistently ensure that all necessary forms are adequately completed and signed as required.

2. Require Parkeon to optimize the parking meters' software to ensure a greater level of reliability of the financial reporting.

DOT Response: "DOT respectfully disagrees with the report's recommendation requiring Parkeon to optimize the parking meters' software to ensure a greater level of reliability of the financial reporting. The report does not accurately describe that the parking meter is a mechanical device and mechanical failures are part of normal wear and tear of parts and exposure to the environment. Although the report did point out that a reset is performed in order to clear the meter, it did not accurately state that this reset procedure is only performed if the meter cannot be mechanically repaired. The vendor's software is not the cause of the data differences between physical revenue counts (Counting House) and the meters' collection receipt, but the fact that the meter is a mechanical device that has mechanical failures, which are part of normal wear and tear of parts and exposure to the environment. DOT

has methodically refined the process to account for revenue that passes through the meter via cash and credit cards and the percentage of discrepancy is very low compared to the millions of dollars that are collected annually. Additionally, DOT follows strict standard operating procedures and security to assure the revenue is protected and accounted for . . . the recommendation is untenable since Parkeon's software is not at issue.”¹⁰

Auditor Comment: As stated in the summary of this letter report, we found that DOT had adequate controls in place to ensure that the total amount of cash collected from the meters was deposited in the assigned bank.

However, we do not find DOT's assertion that 2,621 reporting discrepancies out of the 3,604 total meters analyzed (74 percent) can all be attributed to mechanical failures to be supported by the documentation DOT provided. As stated in the report, we found that the discrepancies were widespread; however, DOT did not provide us with sufficient evidence to support its claim that all of these discrepancies resulted from mechanical failures. Moreover, meter resets should not result in a complete loss of prior revenue data in Parkeon's reporting software, and data that should be archived but is not maintained suggest deficiencies with the software or with its use.

After an analysis of the additional information sent by DOT with its written response, we were able to identify an additional 19 meters that were both: (1) collected during our sampled week; and (2) identified in DOT's written response as having had clear mechanical issues in the preceding 45 days—a new total of 63 of the 2,621 meters with the aforementioned discrepancies (2 percent). Those additional 19 meters were reported to have been reset because of mechanical issues according to the information DOT provided with its written response.

Regardless, there is a very large difference between the 63 meters that were reset and/or presented other mechanical failures as identified in DOT's written response and the remaining 2,558 meters (98 percent) with discrepancies that DOT's written response does not cover. Therefore, as stated in the body of the report, we could not conclude with reasonable assurance that all discrepancies between the two sets of DOT reports can be attributed exclusively to mechanical issues.

Accordingly, we continue to recommend that DOT require Parkeon to optimize its meter software to ensure greater reliability in its financial reporting.

Scope and Methodology

We conducted this performance audit in accordance with Generally Accepted Government

¹⁰ DOT's written response (including the appendix thereto) is included as an addendum to this letter report.

Auditing Standards (GAGAS). Those standards require that we plan and perform the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our findings and conclusions based on our audit objectives. We believe that the evidence obtained provides a reasonable basis for our findings and conclusions based on our audit objectives. This audit was conducted in accordance with the audit responsibilities of the City Comptroller as set forth in Chapter 5, §93, of the New York City Charter.

The scope of this audit covered the period July 1, 2016 to September 1, 2018.

To obtain background information on the parking meter program and revenues, we reviewed information obtained from DOT's website, from the City's Comprehensive Annual Financial Report and the City's Financial Management System (FMS). In addition, we reviewed information on individual meters obtained from the NYC Open Data database.

To obtain an understanding of the parking meter programs within DOT, we reviewed the following documentation:

- Organization charts for the Strategic & Agency Services, Traffic Operations – Parking Operations, Planning and Analysis;
- Standard Operating Procedures (SOPs) for Muni-Meter Refund Request, generating Weekly Revenue Report, preparing Refund Voucher;
- Listing of reports prepared by Counting House;
- PCI DSS Report and Attestation of Compliance for DOT for Calendar Years 2017 and 2018;
- PCI DSS Attestation of Compliance for Parkmobile for Calendar Years 2016, 2017, and 2018;
- AICPA SSAE Report for Parkmobile for Calendar Years 2016, 2017, and 2018;
- Contracts with vendors (Elavon, Parkeon and Parkmobile);
- Parking meters defects reports (FMU Reports) and maintenance weekly exceptions reports (MOU Reports) for the month of June 2017;
- Parking meters defects reports (FMU Reports) from May 1, 2018 to June 22, 2018;
- IBI Armored Services Inc. General Liability Insurance; and
- Financial records pertaining to all forms of parking meter collections, including cash, credit/debit card, NYC Parking Card, and all telephone and smartphone payments for Fiscal Years 2017 and 2018:
 - Revenue Reports for Fiscal Years 2017 and 2018;
 - Fiscal Affairs Revenue and Accounts Receivable reports;
 - Bank Statements and Reconciliation reports for Fiscal Years 2017 and 2018;
 - Weekly Revenue and Accounts Receivable reports for the month of June 2017;
 - CitiBank Statements and Reconciliation reports for Fiscal Years 2017 and 2018;
 - Daily Revenue Breakdown Receipts;
 - IBI Armored Services Inc. receipts for the month of June 2017;
 - Signature bank statement for the month of June 2017;

- Weekly cash reconciliation for the month of June 2017;
- Wire confirmation email from Signature bank for the month of June 2017;
- Email notification chains for credit card revenue for June 2017; and
- Counting House Daily Revenue Report for the week of June 5, 2017, June 18, 2018 and for the days of August 18, 2016, August 23, 2016 and August 14, 2018.

To obtain an understanding of the operations and the internal controls within the parking meter collection programs, we performed the following walkthroughs and observations:

- Walkthrough meeting with DOT's Meter Collection unit;
- On-site observation of the operations of the Meter Collection unit;
- Field observations of the cash revenue collection process;
- Walkthrough of the cash revenue collection scheduling process;
- Walkthrough of the computer systems used to schedule, track, monitor, and report cash revenue collection;
- Walkthrough of the noncash (electronic) revenue operations;
- Walkthrough with the Security Operations unit which provides security oversight for all the units within DOT parking;
- Observations of the cash revenue reconciliation, noncash revenue reconciliation, and overall reconciliation processes; and
- Walkthrough with DOT's Meter Maintenance unit.

To test the internal controls that govern the cash revenue collection process, we randomly selected three days from the audit scope, August 18, 2016, August 23, 2016, and August 14, 2018 as our audit sample and obtained all collection assignments documents and meter receipts for these dates:

- Collection Field Schedule and 2,584 meters receipts;
- Muni-Meter Key Form – Key Vault for all meters identified to be collected to ensure that all keys and cables were gathered, counted, verified and signed by the preparer's supervisor;
- Field Assignment Key Receipt form to determine whether all identified keys and cables, were signed out by the assigned collector and supervisor;
- Drivers and Collectors Cable Signature Sheet to verify that all key cables were signed for upon usage;
- Driver's Inventory Control Sheet to verify that all receptacles were signed out by the collector, verified as returned by the driver, and all applicable defects were reported; and
- Field Activity Inspection Reports to verify that the supervisors properly inspected and oversaw their assigned collectors and drivers.

The list of forms reviewed for the three sampled days are summarized below:

Forms Reviewed for the Three Sampled Days		
List of Forms Reviewed		Total
1	Muni-Meter Key Form	33
2	Collection Field Schedule	33
3	Field Assignment Key Receipt Form	33
4	Drivers and Collectors Cable Signature Sheet	33
5	Field Activity Inspection Report	28
6	Drivers Inventory Control Sheet	33
		193

To determine whether reported collected totals listed on receipts matched the counted totals as reported by Counting House, we randomly selected two one-week periods (week of June 5, 2017 and week of June 18, 2018). For these weeks, we:

- Obtained all the Drivers' Inventory Control Sheets used by the collectors to record the collection of a meter or the failure thereof;
- Totaled the amounts listed on the receipts, determined the amount of missing receipts based on the information on the Drivers' Inventory Control Sheets, and estimated the revenue on these missing receipts based on the average receipt amount of the receipts present;
- Compared this estimated total to the counted total listed on the Counting House database and determined any discrepancies;
- Re-counted the days with discrepancies of or over 5 percent;
- Performed a meter-by-meter additional detailed testing of 3,604 receipts for the week of June 18, 2018 as part of fieldwork to identify any discrepancies; and
- Presented the results of our tests to Meter Collections unit for clarification. We reviewed the results of this investigation in the form of a reconciliation of previous and subsequent collections of the meters in question. Further, we obtained additional clarification from the Meter Maintenance unit.

The results of our audit tests, while not projectable to their respective populations, provide a reasonable basis for us to assess DOT's administration of cash revenue collection from its parking meters.

The matters covered in this report were discussed with DOT officials during and at the

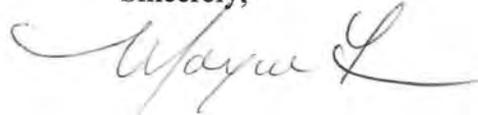
Commissioner Trottenberg

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conclusion of this audit. A preliminary letter report was sent to DOT officials on April 11, 2019 and was discussed at an exit conference held on May 6, 2019. We submitted a draft letter report to DOT officials on May 20, 2019 with a request for comments. We received a written response from DOT officials on June 6, 2019. In their response, DOT officials partially agreed with one recommendation and disagreed with the other recommendation.

Sincerely,

A handwritten signature in cursive script, appearing to read "Marjorie Landa".

Marjorie Landa

c: Rogene Livermon, Director, Financial and Management Audit Bureau, DOT
Jeff Thamkittikasem, Director, Mayor's Office of Operations
George Davis III, Deputy Director, Mayor's Office of Operations

**June 6, 2019**

Marjorie Landa
Deputy Comptroller for Audit
Office of the Comptroller
1 Centre Street
New York, NY 10007

Re: Response to the Draft Letter Report on the Department of Transportation's Administration of the Collection of Cash Revenue from Parking Meters (Audit Number FM18-137AL – Dated May 20, 2019)

Dear Ms. Landa,

This letter is in response to the recommendations reflected in the referenced Draft Letter Report:

Recommendation # 1: Ensure that all necessary forms are adequately completed and signed as required:

DOT partially agrees with the report recommending that DOT ensure that all necessary forms are adequately completed and signed. The report states that “DOT has sufficient compensating controls in place to mitigate its failure to consistently complete this type of form”, but does not indicate that DOT implemented controls prior to this audit to confirm that all necessary forms are adequately completed and signed. The exceptions noted related to August 2016 and effective February, 2018 DOT increased the number of field supervisors so that there is one on every field assignment. DOT implemented new procedures on February 5, 2018, which included the implementation of a three member crew: a Driver, Collector and a Supervisor that was added to each meter collection assignment. Additionally, DOT implemented periodic and on-going SOP training efforts so that all forms are filled out correctly, completely and are signed.

DOT is also working towards increasing the number of supervisors to assist in the daily review of all paperwork.

Recommendation #2 – Require Parkeon to optimize the parking meters’ software to ensure a greater level of reliability of the financial reporting:

DOT respectfully disagrees with the report’s recommendation requiring Parkeon to optimize the parking meters’ software to ensure a greater level of reliability of the financial reporting. The report does not accurately describe that the parking meter is a mechanical device and mechanical failures are part of normal wear and tear of parts and exposure to the environment. Although the report did point out that a reset is performed in order to clear the meter, it did not accurately state that this reset procedure is only performed if the meter cannot be mechanically repaired. The vendor’s software is not the cause of the data differences between



Department of Transportation

POLLY TROTTEBERG, Commissioner

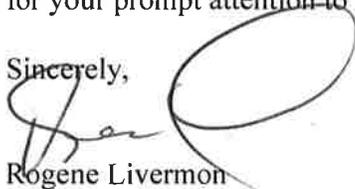
physical revenue counts (Counting House) and the meters' collection receipt, but the fact that the meter is a mechanical device that has mechanical failures, which are part of normal wear and tear of parts and exposure to the environment. DOT has methodically refined the process to account for revenue that passes through the meter via cash and credit cards and the percentage of discrepancy is very low compared to the millions of dollars that are collected annually. Additionally, DOT follows strict standard operating procedures and security to assure the revenue is protected and accounted for.

The determination that only 44 of the 2,621 noted discrepancies in the sampled FMU Reports were identified as mechanical issues does not provide a complete and accurate representation. The FMU data referenced in the draft letter report only speaks to the observations of DOT's Meter Collection Unit and does not capture other mechanical issues noted by DOT's Meter Maintenance Unit during their follow-up inspections and any related resolutions which were taken during the sampled week and documented in Resolution Reports. Attached herewith is **Appendix A**, which is an excerpt of the follow-up resolutions performed by the Meter Maintenance Unit. This process was discussed during the course of the audit and at the exit conference.

Appendix A also shows the required actions taken to resolve the mechanical issues. As part of DOT's routine procedures, the daily FMU Reports are thoroughly reviewed and researched for maintenance related issues and the appropriate maintenance/repair is scheduled and repairs recorded for the meter in question. Therefore, the recommendation is untenable since Parkeon's software is not at issue.

If you have any questions or concerns regarding this matter, please contact me at (212) 839-4410. Thank you for your prompt attention to this matter.

Sincerely,



Rogene Livermon
Director
DOT

Attachment:

- Draft Letter Report on the Department of Transportation's Administration of the Collection of Cash Revenue from Parking Meters (Audit Number FM18-137AL – Dated May 20, 2019)
- Appendix A - Meter Maintenance Unit FMU Report & Actions Taken June 1, 2018 to June 30, 2018

Cc: Commissioner Trottenberg; Joseph Jarrin; Philip Damashek; Joshua Benson; Mike Marsico; John Michael Economos; Jeff Thamkittikasem; Director, Mayor's Office of Operations; George Davis III, Deputy Director, Mayor's Office of Operations

Appendix A
Meter Maintenance Unit
FMU Report & Actions Taken
June 1, 2018 to June 30, 2018

Date	Area + Meter #	Driver / Maspeth	Collector / Tech	Return Code	Meter Type	Receipt	Collect	Meter Collections Report	Meter Maintenance Response
6/1/2018	207-3007	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 05-29-2018
6/1/2018	132-3066	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 05-29-2018
6/1/2018	309-1421	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 05-29-2018
6/1/2018	309-1424	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 05-29-2018
6/1/2018	406-3122	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 05-29-2018
6/1/2018	406-3138	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 05-29-2018
6/1/2018	304-3022	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 05-30-2018
6/1/2018	304-3143	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 05-30-2018
6/1/2018	428-3059	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 05-30-2018
6/1/2018	224-3007	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 05-31-2018
6/1/2018	304-3222	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 05-30-2018
6/1/2018	203-3024	Tully	Williams-Khan	704	S	NO	YES	No Lights	6/6/2018 Coin Counter Reset Performed
6/1/2018	220-3022	Tully	Williams-Khan	702	S	NO	NO	Pot cocked	MCU to reschedule collection
6/1/2018	220-3023	Tully	Williams-Khan	710	S	YES	YES	Partial collection due to loose handle	Meter Collected 6/18/18
6/1/2018	429-3002	Hewitt	Romano	714	S	NO	NO	Key on cable will not open outer door.	MCU to reschedule collection
6/1/2018	429-3051	Hewitt	Romano	704	S	NO	YES	Flashing Red Flashing Green	6/6/2018 Coin Counter Reset Performed / Replaced paper
6/1/2018	217-3057	Ramlall	Barrett	713	S	NO	NO	Pot key will not turn to collect	MCU to reschedule collection
6/1/2018	122-8447	D'Ambrosio	walkes	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 6/14/2018 Used Pot A
6/1/2018	122-8461	D'Ambrosio	walkes	713	S	NO	NO	Pot key will not turn to collect	Non-Collect Assignment Performed 6/14/2018 Used Pot A
6/1/2018	123-8224	D'Ambrosio	walkes	713	S	NO	NO	Pot key will not turn to collect	Non-Collect Assignment Performed 6/14/2018 Used Pot A
6/1/2018	403-3057	Mack	Rice,R	704	S	NO	YES	No Lights	6/6/2018 Coin Counter Reset Performed
6/1/2018	430-3007	Lisboa	McLaughlin	704	S	NO	YES	No Lights	6/8/2018 Coin Counter Reset Performed - repaired coin acceptor & main board
6/1/2018	208-3057	Middleton	Lobban	704	S	NO	YES	No Lights	6/11/2018 Coin Counter Reset Performed
6/1/2018	208-3002	Middleton	Lobban	704	S	NO	YES	Flashing Red Flashing Green	6/14/2018 Meter Removed for Repair

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Date	Area + Meter #	Driver / Maspeth	Collector / Tech	Return Code	Meter Type	Receipt	Collect	Meter Collections Report	Meter Maintenance Response
6/1/2018	204-3032	Franklin	Cook	710	S	YES	YES	partial collection/use b pot	Non-Collect Assignment Performed 6/1/2018 Used Pot A
6/1/2018	224-3011	Franklin	Cook	710	S	YES	YES	used pot B to collect revenue pot A key defected	Non-Collect Assignment Performed 6/1/2018 Used Pot A
6/2/2018	415-3005	Mayers,k	Ramlall	706	S	NO	NO	Vault Drawer wont pull out	Non-Collect Assignment Performed 6/15/2018 Used Pot B
6/2/2018	415-2038	Smith. A	Middleton	702	S	NO	NO	Pot cocked on the truck	MCU to reschedule collection
6/2/2018	144-3792	Barrett	Reed	714	S	NO	NO	Key on cable will not open outer door.	MCU to reschedule collection
6/2/2018	144-3262	Barrett	Reed	702	S	NO	NO	Pot cocked	MCU to reschedule collection
6/2/2018	144-3803	Barrett	Reed	707	S	YES	YES	No revenue but retrieved receipt	Commercial Meter, Credit Card and PrePaid Parking Card Use
6/2/2018	144-3336	Barrett	Reed	702	S	NO	NO	Pot cocked	MCU to reschedule collection
6/2/2018	144-3338	Barrett	Reed	703	S	NO	NO	Obstruction street blocking off	MCU to reschedule collection
6/2/2018	144-3339	Barrett	Reed	703	S	NO	NO	Obstruction street blocking off	MCU to reschedule collection
6/2/2018	144-3812	Barrett	Reed	703	S	NO	NO	Obstruction street blocking off	MCU to reschedule collection
6/2/2018	144-3340	Barrett	Reed	703	S	NO	NO	Obstruction street blocking off	MCU to reschedule collection
6/2/2018	144-3341	Barrett	Reed	703	S	NO	NO	Obstruction street blocking off	MCU to reschedule collection
6/2/2018	144-3813	Barrett	Reed	707	S	YES	YES	No revenue but retrieved receipt	Commercial Meter, Credit Card and PrePaid Parking Card Use
6/2/2018	144-3329	Barrett	Reed	713	S	NO	NO	Pot key will not turn to collect	Non-Collect Assignment Performed 7/10/2018 Used Pot A
6/4/2018	363-1611	walkes	Tully	702	S	NO	NO	Pot cocked	MCU to reschedule collection
6/4/2018	420-3046	Rice,R	Lisboa	704	S	NO	YES	Flashing Red Flashing Green	6/5/2018 Coin Counter Reset Performed / Replaced paper
6/4/2018	102-3104	Smith. A	Mayers,k	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 6/20/2018 Used Pot A
6/4/2018	102-3152	Smith. A	Mayers,k	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 6/20/2018 Used Pot A
6/4/2018	102-3140	Smith. A	Mayers,k	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 6/20/2018 Used Pot A

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Date	Area + Meter #	Driver / Maspeth	Collector / Tech	Return Code	Meter Type	Receipt	Collect	Meter Collections Report	Meter Maintenance Response
6/4/2018	102-3197	Smith, A	Mayers,k	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 6/20/2018 Used Pot A
6/4/2018	401-3002	Middleton	Abraham,k	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 6/15/2018 Used Pot B
6/4/2018	386-3001	Coffey	Cruz	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 6/27/2018 Used Pot A
6/4/2018	333-3097	Coffey	Cruz	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 6/27/2018 Used Pot A
6/4/2018	124-3139	Williams-Khar	D'Ambrosio	703	S	NO	NO	Obstruction/Construction	MCU to reschedule collection
6/4/2018	124-3022	Williams-Khar	D'Ambrosio	704	S	NO	YES	No Lights	6/5/2018 Coin Counter Reset Performed / Replaced card reader
6/4/2018	124-3010	Williams-Khar	D'Ambrosio	707	S	YES	YES	No revenue but retrieved receipt	Zero Coin Transactions - Reason Unknown
6/4/2018	124-3051	Williams-Khar	D'Ambrosio	707	S	YES	YES	No revenue but retrieved receipt	Primarily Credit Card Meter minimal coin transactions
6/4/2018	124-3052	Williams-Khar	D'Ambrosio	707	S	YES	YES	No revenue but retrieved receipt	Primarily Credit Card Meter minimal coin transactions
6/4/2018	124-3053	Williams-Khar	D'Ambrosio	707	S	YES	YES	No revenue but retrieved receipt	Primarily Credit Card Meter minimal coin transactions
6/4/2018	481-3002	McLaughlin	Mack	702	S	NO	NO	Pot cocked on the truck	Non-Collect Assignment Performed 6/11/2018 Used Pot A
6/4/2018	419-3021	McLaughlin	Mack	707	S	YES	YES	No revenue but retrieved receipt	Coin selector repaired 6/5/18 06-05-2018
6/4/2018	419-3048	McLaughlin	Mack	704	S	NO	YES	No Lights	6/7/2018 Coin Counter Reset Performed / OSP-890 run
6/4/2018	419-3027	McLaughlin	Mack	710	S	YES	YES	Partial collection due to loose handle	Non-Collect Assignment Performed 6/11/2018 Used Pot A
6/4/2018	419-3075	McLaughlin	Mack	710	S	YES	YES	Partial collection due to loose handle	Non-Collect Assignment Performed 6/11/2018 Used Pot A
6/4/2018	407-3003	Lobban	Navarrete	704	S	NO	YES	Flashing Red	6/4/2018 Replaced paper- 6/6/2018 Coin Counter Reset Performed
6/4/2018	407-3022	Lobban	Navarrete	704	S	NO	YES	Flashing Red Flashing Green	6/5/2018 Coin Counter Reset Performed / Replaced paper

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Date	Area + Meter #	Driver / Maspeth	Collector / Tech	Return Code	Meter Type	Receipt	Collect	Meter Collections Report	Meter Maintenance Response
6/4/2018	407-2215	Lobban	Navarrete	704	S	NO	YES	Flashing Red Flashing Green	6/4/2018 Replaced paper- 6/6/2018 Coin Counter Reset Performed
6/4/2018	407-2231	Lobban	Navarrete	704	S	NO	YES	Flashing Red Flashing Green	6/6/2018 Coin Counter Reset Performed
6/5/2018	421-3063	Lisboa	McLaughlin	702	S	NO	NO	Pot cocked	Non-Collect Assignment Performed 6/11/2018 Used Pot A
6/5/2018	428-3009	Lisboa	McLaughlin	704	S	NO	YES	No Lights	6/6/2018 Coin Counter Reset Performed
6/5/2018	428-3015	Lisboa	McLaughlin	704	S	NO	YES	Flashing Red Flashing Green	6/6/2018 Coin Counter Reset Performed / Replaced paper
6/5/2018	428-3050	Lisboa	McLaughlin	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 6/11/2018 Used Pot A
6/5/2018	428-3019	Lisboa	McLaughlin	706	S	NO	NO	Vault Drawer wont pull out	Non-Collect Assignment Performed 6/11/2018 Used Pot A
6/5/2018	428-3082	Lisboa	McLaughlin	704	S	NO	YES	No Lights	6/6/2018 Coin Counter Reset Performed / Replaced paper
6/5/2018	441-3003	Williams. J	Coffey	714	S	NO	NO	Key on cable will not open outer door.	6/13/2018 Meter Removed for Repair
6/5/2018	441-3141	Williams. J	Coffey	705	S	NO	NO	Meter Removed	6/1/2018 Meter Removed for Repair
6/5/2018	441-3143	Williams. J	Coffey	705	S	NO	NO	Meter Removed	6/4/2018 Meter Removed for Repair
6/5/2018	441-3063	Williams. J	Coffey	704	S	NO	YES	No Lights	6/23/2018 Coin Counter Reset Performed
6/5/2018	441-3098	Williams. J	Coffey	704	S	NO	YES	Flashing Red Flashing Green	6/6/2018 Coin Counter Reset Performed / Replaced paper
6/5/2018	472-3001	Rice,R	Williams-Khan	710	S	YES	YES	Partial Receipt	Meter Recollected 06-21-2018
6/5/2018	472-3005	Rice,R	Williams-Khan	702	S	NO	NO	Pot cocked	Non-Collect Assignment Performed 6/15/2018 Used Pot A & B
6/5/2018	472-3027	Rice,R	Williams-Khan	704	S	NO	YES	No Lights	6/8/2018 Coin Counter Reset Performed
6/5/2018	439-1224	Rice,R	Williams-Khan	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 6/29/2018 Used Pot A
6/5/2018	315-3036	Middleton	Ramcharan	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 6/18/2018 Used Pot A
6/5/2018	315-3049	Middleton	Ramcharan	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 6/18/2018 Used Pot A

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6/5/2018	315-3044	Middleton	Ramcharan	714	S	NO	NO	Key on cable will not open outer door.	6/19/2018 Meter Removed for Repair
6/6/2018	226-2716	Tully	Reed	716 K/P	S	YES	YES	Blade remains in the meter/SOU takes key shaft,handle & plate.	6/12/2018 Meter Removed for Repair
6/6/2018	417-3125	Coffey	Lisboa	716 K/P	S	YES	YES	Blade remains in the meter/SOU takes small stem piece.	6/9/2018 Meter Removed for Repair
6/6/2018	232-3249	Cruz	walkes	702	S	NO	NO	Pot cocked	Non-Collect Assignment Performed 6/12/2018 Used Pot A
6/6/2018	223-3021	Cruz	walkes	703	S	NO	NO	Obstruction/Construction	Non-Collect Assignment Performed 6/12/2018 Used Pot A
6/6/2018	405-3096	Rice,R	Barrett	704	S	NO	YES	No Lights	6/19/2018 Coin Counter Reset Performed / Replaced mainboard
6/6/2018	212-3007	Williams-Khar	Ramlall	704	S	NO	YES	No Lights	6/8/2018 Coin Counter Reset Performed
6/6/2018	204-3031	Williams-Khar	Ramlall	710	S	YES	YES	Partial collection due to loose handle	Non-Collect Assignment Performed 6/12/2018 Used Pot A
6/6/2018	204-3027	Williams-Khar	Ramlall	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 6/12/2018 Used Pot A
6/6/2018	219-3003	Williams-Khar	Ramlall	702	S	NO	NO	Pot cocked on the truck	Non-Collect Assignment Performed 6/12/2018 Used Pot A
6/6/2018	225-3165	Mack	Navarrete	702	S	NO	NO	Pot cocked on the truck	Non-Collect Assignment Performed 6/12/2018 Used Pot A
6/6/2018	231-3027	D'Ambrosio	Abraham,k	702	S	NO	NO	Pot cocked	Non-Collect Assignment Performed 6/12/2018 Used Pot A
6/6/2018	226-2702	Tully	Reed	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 6/12/2018 Used Pot A
6/6/2018	226-2727	Tully	Reed	702	S	NO	NO	Pot cocked	Non-Collect Assignment Performed 6/12/2018 Used Pot A
6/6/2018	226-2743	Tully	Reed	704	S	NO	YES	Flashing Red Flashing Green	6/14/2018 Meter Removed for Repair
6/6/2018	226-2762	Tully	Reed	710	S	YES	YES	Partial collection due to loose handle	Non-Collect Assignment Performed 6/12/2018 Used Pot A
6/6/2018	226-2772	Tully	Reed	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 6/12/2018 Used Pot A

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6/6/2018	505-3272	Lobban	Middleton	710	S	YES	YES	Used pot B to collect revenue pot A key defected	Non-Collect Assignment Performed 6/6/2018 Used Pot B
6/6/2018	441-3099	Coffey	Lisboa	704	S	NO	YES	Flashing Red	6/7/2018 Replaced paper- 6/8/2018 Coin Counter Reset Performed
6/6/2018	441-3097	Coffey	Lisboa	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 6/11/2018 Used Pot A
6/6/2018	441-3138	Coffey	Lisboa	702	S	NO	NO	Pot cocked	Non-Collect Assignment Performed 6/11/2018 Used Pot A
6/7/2018	342-3029	Abraham,k	Lobban	707	S	YES	YES	No revenue but retrieved receipt	Meter Repaired 6/14/19 06-14-2018
6/7/2018	309-1520	Navarrete	Williams-Khan	702	S	NO	NO	Pot cocked	MCU to reschedule collection
6/7/2018	346-3043	Navarrete	Williams-Khan	702	S	NO	NO	Pot cocked	MCU to reschedule collection
6/7/2018	307-3065	Reed	Rice,R	704	S	NO	YES	Flashing Red Flashing Green	6/8/2018 Coin Counter Reset Performed / Replaced paper
6/7/2018	307-3107	Reed	Rice,R	704	S	NO	YES	No Lights	6/12/2018 Coin Counter Reset Performed
6/7/2018	307-3005	Reed	Rice,R	704	S	NO	YES	No Lights	6/9/2018 Coin Counter Reset Performed
6/7/2018	307-3009	Reed	Rice,R	704	S	NO	YES	No Lights	6/9/2018 Coin Counter Reset Performed - 6/24/18 repaired main board & replaced coin acceptor
6/7/2018	307-3030	walkes	Middleton	704	S	NO	YES	Flashing Red Flashing Green	6/8/2018 Coin Counter Reset Performed / Replaced paper
6/7/2018	307-3031	walkes	Middleton	704	S	NO	YES	Flashing Red Flashing Green	6/9/2018 Coin Counter Reset Performed
6/7/2018	307-3089	walkes	Middleton	714	S	NO	NO	Key on cable will not open outer door.	MCU to reschedule collection
6/7/2018	412-2292	Mayers,k	McLaughlin	703	S	NO	NO	Obstruction by food cart	MCU to reschedule collection
6/7/2018	412-2357	Mayers,k	McLaughlin	704	S	NO	YES	Flashing Red Flashing Green	6/9/2018 Coin Counter Reset Performed
6/7/2018	412-2365	Mayers,k	McLaughlin	704	S	NO	YES	Flashing Red Flashing Green	6/8/2018 Paper Changed / 6/9/2018 Coin Counter Reset Performed 06-09-2018
6/7/2018	309-1496	Barrett	D'Ambrosio	704	S	NO	YES	No Lights	6/8/2018 Coin Counter Reset Performed - replaced paper
6/7/2018	309-3002	Barrett	D'Ambrosio	704	S	NO	YES	No Lights	6/8/2018 Coin Counter Reset Performed / Replaced paper

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Date	Area + Meter #	Driver / Maspeth	Collector / Tech	Return Code	Meter Type	Receipt	Collect	Meter Collections Report	Meter Maintenance Response
6/7/2018	412-2426	Romano	Coffey	714	S	NO	NO	Key on cable will not open outer door.	MCU to reschedule collection
6/7/2018	412-3058	Romano	Coffey	702	S	NO	NO	Pot cocked	MCU to reschedule collection
6/7/2018	412-2416	Romano	Coffey	704	S	NO	YES	No Lights	6/9/2018 Coin Counter Reset Performed
6/7/2018	412-3037	Romano	Coffey	704	S	NO	YES	No Lights	6/9/2018 Coin Counter Reset Performed
6/7/2018	412-3017	Romano	Coffey	716 K/P	S	YES	YES	key blade remains in meter.	6/9/2018 Meter Removed for Repair
6/7/2018	443-1306	Ramlall	Mack	702	S	NO	NO	Pot cocked	MCU to reschedule collection
6/7/2018	443-3010	Ramlall	Mack	713	S	NO	NO	Pot key will not turn to collect	MCU to reschedule collection
6/7/2018	442-3110	Ramlall	Mack	713	S	NO	NO	Pot key will not turn to collect	Non-Collect Assignment Performed 7/2/2018 Used Pot A
6/7/2018	349-3032	Lisboa	Tully	704	S	NO	YES	Flashing Red Flashing Green	6/8/2018 Coin Counter Reset Performed / Replaced battery
6/7/2018	349-3074	Lisboa	Tully	704	S	NO	YES	No Lights	6/9/2018 Coin Counter Reset Performed - replaced paper
6/7/2018	103-8115	Cruz	Cook	710	S	YES	YES	Used pot B to collect revenue pot A key defected	Non-Collect Assignment Performed 6/7/2018 Used Pot A
6/7/2018	122-8447	Cruz	Cook	723	S	NO	NO	Empty due to Accident	MCU to reschedule collection
6/7/2018	122-8461	Cruz	Cook	723	S	NO	NO	Empty due to Accident	MCU to reschedule collection
6/7/2018	123-8224	Cruz	Cook	723	S	NO	NO	Empty due to Accident	MCU to reschedule collection
6/8/2018	476-0005	Coffey	Cruz	713	S	NO	NO	Pot key will not turn to collect	Non-Collect Assignment Performed 6/21/2018 Used Pot B
6/8/2018	126-3008	Tully	Mayers,k	707	S	YES	YES	No revenue but retrieved receipt	Coin selector repaired 6/11/18 06-11-2018
6/8/2018	126-3094	Tully	Mayers,k	702	S	NO	NO	Pot cocked	Non-Collect Assignment Performed 6/14/2018 Used Pot A
6/8/2018	485-3003	McLaughlin	Romano	713	S	NO	NO	Pot key will not turn to collect	Non-Collect Assignment Performed 6/29/2018 Used Pot B
6/8/2018	126-4942	Williams-Khar	Barrett	713	S	NO	NO	Pot key will not turn to collect	Non-Collect Assignment Performed 6/14/2018 Used Pot A
6/8/2018	126-4951	Williams-Khar	Barrett	707	S	YES	YES	No revenue but retrieved receipt	Coin selector repaired 6/11/18
6/8/2018	126-4972	Williams-Khar	Barrett	702	S	NO	NO	Pot cocked	Non-Collect Assignment Performed 6/14/2018 Used Pot A

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6/8/2018	126-3105	Williams-Khar	Barrett	702	S	NO	NO	Pot cocked	Non-Collect Assignment Performed 6/14/2018 Used Pot A
6/8/2018	340-3021	Lobban	Reed	710	S	YES	YES	Partial collection due to loose handle	Non-Collect Assignment Performed 6/22/2018 Used Pot A
6/8/2018	301-3026	Schneider	Ramlall	710	S	YES	YES	cable key bent	Non-Collect Assignment Performed 6/8/2018 Used Pot A
6/8/2018	314-9815	Schneider	Ramlall	710	S	YES	YES	Pot key need to replace	Meter Collected 6/8/18 & 6/18/18
6/8/2018	309-1444	Schneider	Ramlall	710	S	YES	YES	Used pot B to collect revenue pot A key defected	Non-Collect Assignment Performed 6/8/2018 Used Pot B
6/8/2018	353-3005	Rice,R	Abraham,k	713	S	NO	NO	Pot key will not turn to collect	MCU to reschedule collection
6/8/2018	418-1681	Middleton	Lisboa	706	S	NO	NO	Vault Drawer wont pull out	Non-Collect Assignment Performed 6/ 15/2018 Used Pot A
6/8/2018	423-3041	Middleton	Lisboa	713	S	NO	NO	Pot key will not turn to collect	Non-Collect Assignment Performed 6/ 15/2018 Used Pot A
6/8/2018	423-3140	Middleton	Lisboa	710	S	YES	YES	Partial collection due to loose handle	Non-Collect Assignment Performed 6/ 15/2018 Used Pot A
6/8/2018	423-3071	Middleton	Lisboa	703	S	NO	NO	Obstruction/Construction	MCU to reschedule collection
6/11/2018	216-2804	Ramlall	Coffey	716 K/P	S	YES	YES	Blade remains in the meter/SOU takes key shaft&handle	6/21/2018 Meter Removed for Repair
6/11/2018	201-3149	Tully	Middleton	704	S	NO	YES	Flashing Red Flashing Green	6/12/2018 Coin Counter Reset Performed / Replaced paper
6/11/2018	201-3176	Tully	Middleton	707	S	YES	YES	No revenue but retrieved receipt	Bus Lane Meter Low Activity
6/11/2018	201-3050	Mayers,k	Lisboa	704	S	NO	YES	Flashing Red Flashing Green	6/12/2018 Coin Counter Reset Performed / Replaced paper
6/11/2018	441-3003	Lobban	Cook	714	S	NO	NO	Key on cable will not open outer door.	6/13/2018 Meter Removed for Repair
6/11/2018	441-3097	Lobban	Cook	704	S	NO	YES	No Lights	6/20/2018 Coin Counter Reset Performed - 7/5/18 replaced battery & mainboard
6/11/2018	406-3087	Abraham,k	McLaughlin	713	S	NO	NO	Key on pot would not turn.	Meter Recollected 06-25-2018
6/11/2018	406-1140	Abraham,k	McLaughlin	704	S	NO	YES	No Lights	6/13/2018 Coin Counter Reset Performed - repaired modem errors - 7/6/18 replaced coin acceptor & mainboard

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Date	Area + Meter #	Driver / Maspeth	Collector / Tech	Return Code	Meter Type	Receipt	Collect	Meter Collections Report	Meter Maintenance Response
6/11/2018	406-3013	Abraham,k	McLaughlin	704	S	NO	YES	No Lights	6/13/2018 Coin Counter Reset Performed - repaired modem errors
6/11/2018	207-3031	walkes	Williams-Khan	714	S	NO	NO	Key on cable will not open outer door.	MCU to reschedule collection
6/11/2018	207-3075	walkes	Williams-Khan	703	S	NO	NO	Obstruction/Construction	MCU to reschedule collection
6/11/2018	216-2890	Ramlall	Coffey	702	S	NO	NO	Pot cocked	MCU to reschedule collection
6/11/2018	205-3010	Williams. J	Mack	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 6/26/18 Used Pot B
6/11/2018	205-3005	Williams. J	Mack	704	S	NO	YES	Flashing Red Flashing Green	6/12/2018 Replaced battery- 6/18/2018 Coin Counter Reset Performed
6/11/2018	205-3017	Williams. J	Mack	707	S	YES	YES	No revenue but retrieved receipt	Zero Coin Transactions - Reason Unknown
6/11/2018	205-3025	Williams. J	Mack	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 6/26/18 Used Pot A
6/11/2018	205-3031	Williams. J	Mack	704	S	NO	YES	Flashing Red Flashing Green	6/12/2018 Coin Counter Reset Performed / Replaced paper
6/12/2018	422-1251	Lisboa	Cruz	704	S	NO	YES	Flashing Red Flashing Green	6/12/2018 Replaced battery- 6/15/2018 Coin Counter Reset Performed
6/12/2018	422-1278	Lisboa	Cruz	703	S	NO	NO	Obstruction by Motorcycle	Non-Collect Assignment Performed 7/2/2018 Used Pot A
6/12/2018	422-1285	Lisboa	Cruz	714	S	NO	NO	Key on cable will not open outer door.	MCU to reschedule collection
6/12/2018	422-1266	Lisboa	Cruz	704	S	NO	YES	No Lights	6/15/2018 Coin Counter Reset Performed - 7/11/18 replaced paper
6/12/2018	445-1776	Lisboa	Cruz	714	S	NO	NO	Key on cable will not open outer door.	MCU to reschedule collection
6/12/2018	445-1781	Lisboa	Cruz	713	S	NO	NO	Key on pot would not turn.	Meter Recollected 06-27-2018
6/12/2018	316-3093	Romano	Middleton	704	S	NO	YES	Flashing Red Flashing Green	6/20/2018 442-491-7/3/2018 Coin Counter Reset Performed
6/12/2018	316-3109	Romano	Middleton	704	S	NO	YES	Flashing Red Flashing Green	6/13/2018 Replaced paper- 6/16/2018 Coin Counter Reset Performed
6/12/2018	316-3058	Romano	Middleton	704	S	NO	YES	Flashing Red Flashing Green	6/13/2018 Replaced paper- 6/16/2018 Coin Counter Reset Performed
6/12/2018	303-3049	Mack	Lobban	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 6/22/2018 Used Pot A

**Meter Maintenance Unit
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Date	Area + Meter #	Driver / Maspeth	Collector / Tech	Return Code	Meter Type	Receipt	Collect	Meter Collections Report	Meter Maintenance Response
6/12/2018	303-3052	Mack	Lobban	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 6/22/2018 Used Pot B
6/12/2018	303-3044	Mack	Lobban	707	S	YES	YES	No revenue but retrieved receipt	Meter Reprogrammed OSP-90 Run 06-04-2018
6/12/2018	304-3017	Navarrete	Tully	704	S	NO	YES	Flashing Red Flashing Green	6/13/2018 442 - 6/16/2018 Coin Counter Reset Performed
6/12/2018	304-3149	Navarrete	Tully	706	S	NO	NO	Vault Drawer wont pull out	6/22/2018 Meter Removed for Repair
6/12/2018	403-3004	D'Ambrosio	Gerena	704	S	NO	YES	Flashing Red Flashing Green	6/15/2018 Coin Counter Reset Performed / Replaced paper
6/12/2018	408-1954	D'Ambrosio	Gerena	704	S	NO	YES	Flashing Red Flashing Green	6/13/2018 442 - 6/15/2018 Coin Counter Reset Performed
6/12/2018	408-1975	D'Ambrosio	Gerena	704	S	NO	YES	Flashing Green	6/15/2018 Coin Counter Reset Performed / Replaced paper
6/12/2018	403-3057	D'Ambrosio	Gerena	704	S	NO	YES	No Lights	6/15/2018 Coin Counter Reset Performed / Replaced paper
6/12/2018	406-1121	Williams-Khar	Ramlall	710	S	YES	YES	Partial collection due to loose handle	Meter Collected 6/12/18
6/12/2018	406-3076	Williams-Khar	Ramlall	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 7/2/18 Used Pot A
6/12/2018	453-3005	Williams-Khar	Ramlall	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 7/2/18 Used Pot A
6/12/2018	453-3002	Williams-Khar	Ramlall	704	S	NO	YES	Flashing Red Flashing Green	6/15/2018 Coin Counter Reset Performed / Replaced paper
6/12/2018	304-3110	Barrett	Rice,R	707	S	YES	YES	No revenue but retrieved receipt	Resolved on 6/22/2018 collection
6/12/2018	316-3044	McLaughlin	Mayers,k	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 6/22/18 Used Pot A
6/12/2018	316-3052	McLaughlin	Mayers,k	702	S	NO	NO	Pot cocked on the truck	Non-Collect Assignment Performed 6/22/18 Used Pot A
6/12/2018	304-3209	McLaughlin	Mayers,k	704	S	NO	YES	No Lights	6/16/2018 Coin Counter Reset Performed / Replaced battery
6/12/2018	359-3006	McLaughlin	Mayers,k	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 7/20/2018 Used Pot B
6/12/2018	359-3016	McLaughlin	Mayers,k	713	S	NO	NO	Key on pot would not turn.	7/20/18 Meter Removed for Construction

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Date	Area + Meter #	Driver / Maspeth	Collector / Tech	Return Code	Meter Type	Receipt	Collect	Meter Collections Report	Meter Maintenance Response
6/12/2018	437-3120	Coffey	Abraham,k	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 7/17/2018 Used Pot A
6/12/2018	438-3105	Coffey	Abraham,k	707	S	YES	YES	No revenue but retrieved receipt	Coin selector repaired on 6/25/18 06-25-2018
6/12/2018	438-3124	Coffey	Abraham,k	704	S	NO	YES	Flashing Red Flashing Green	6/13/2018 Replaced paper- 6/18/2018 Coin Counter Reset Performed
6/12/2018	226-2702	walkes	Cook	710	S	YES	YES	Used pot B to collect revenue pot A key defected	Non-Collect Assignment Preformed 6/12/2018 Used Pot A
6/12/2018	226-2727	walkes	Cook	704	S	NO	YES	Flashing Red	6/14/2018 Meter Removed for Repair
6/13/2018	444-3020	Romano	McLaughlin	704	S	NO	YES	No Lights	6/15/2018 Coin Counter Reset Performed
6/13/2018	444-3096	Romano	McLaughlin	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 6/21/2018 Used Pot A
6/13/2018	372-3002	walkes	Coffey	714	S	NO	NO	Key on cable will not open outer door.	6/21/2018 Meter Removed for Repair
6/13/2018	325-3010	walkes	Coffey	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 6/28/2018 Used Pot A
6/13/2018	444-3058	Lobban	Lisboa	710	S	YES	YES	Partial collection due to loose handle	Non-Collect Assignment Performed 6/21/2018 Used Pot A
6/13/2018	444-3066	Lobban	Lisboa	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 6/21/2018 Used Pot A
6/13/2018	444-3067	Lobban	Lisboa	707	S	YES	YES	No revenue but retrieved receipt	Connector and button boards replaced 6/18/18 06-18-2018
6/13/2018	444-3132	Lobban	Lisboa	710	S	YES	YES	Partial collection due to loose handle	Non-Collect Assignment Performed 6/21/2018 Used Pot A
6/13/2018	448-3136	Middleton	Barrett	707	S	YES	YES	No revenue but retrieved receipt	Coin selector Repaired on 6/16/18 06-16-2018
6/13/2018	448-3137	Middleton	Barrett	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 6/21/2018 Used Pot A
6/13/2018	448-3130	Middleton	Barrett	713	S	NO	NO	Key on pot would not turn.	Meter Collected on 7/2/18
6/13/2018	448-3102	Middleton	Barrett	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 6/21/2018 Used Pot A
6/13/2018	448-3103	Middleton	Barrett	704	S	NO	YES	No Lights	6/20/2018 Coin Counter Reset Performed

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Date	Area + Meter #	Driver / Maspeth	Collector / Tech	Return Code	Meter Type	Receipt	Collect	Meter Collections Report	Meter Maintenance Response
6/13/2018	310-3009	Cruz	Williams-Khan	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 6/18/2018 Used Pot A
6/13/2018	310-3010	Cruz	Williams-Khan	710	S	YES	YES	Partial collection due to loose handle	Non-Collect Assignment Performed 6/18/2018 Used Pot A
6/13/2018	345-3013	Cruz	Williams-Khan	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 6/28/2018 Used Pot A
6/13/2018	354-3007	Abraham,k	D'Ambrosio	716 K/P	S	YES	YES	Blade remain in the meter,Key shaft remains affixed to the pot	6/15/2018 Meter Removed for Repair
6/13/2018	348-3053	Rice,R	Navarrete	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 6/28/2018 Used Pot A
6/13/2018	348-3020	Rice,R	Navarrete	704	S	NO	YES	Flashing Red	6/14/2018 Coin Counter Reset Performed / Replaced printer
6/13/2018	354-3101	Abraham,k	D'Ambrosio	706	S	NO	NO	Vault Drawer wont pull out	Non-Collect Assignment Performed 6/28/2018 Used Pot A
6/13/2018	354-3069	Abraham,k	D'Ambrosio	703	S	NO	NO	Obstruction/Construction	10/4/2018 Meter Removed for Construction
6/13/2018	354-3022	Abraham,k	D'Ambrosio	704	S	NO	YES	Flashing Red Flashing Green	6/15/2018 Coin Counter Reset Performed / Replaced paper
6/13/2018	354-3097	Abraham,k	D'Ambrosio	702	S	NO	NO	Pot cocked	MCU to reschedule collection
6/13/2018	354-3026	Abraham,k	D'Ambrosio	723	S	NO	NO	Empty due to stuck pot key and lack of time	MCU to reschedule collection
6/13/2018	354-3027	Abraham,k	D'Ambrosio	723	S	NO	NO	Empty due to stuck pot key and lack of time	MCU to reschedule collection
6/13/2018	354-3028	Abraham,k	D'Ambrosio	723	S	NO	NO	Empty due to stuck pot key and lack of time	MCU to reschedule collection
6/13/2018	354-3029	Abraham,k	D'Ambrosio	723	S	NO	NO	Empty due to stuck pot key and lack of time	MCU to reschedule collection
6/13/2018	354-3030	Abraham,k	D'Ambrosio	723	S	NO	NO	Empty due to stuck pot key and lack of time	MCU to reschedule collection
6/13/2018	354-3001	Abraham,k	D'Ambrosio	723	S	NO	NO	Empty due to stuck pot key and lack of time	MCU to reschedule collection
6/13/2018	354-3002	Abraham,k	D'Ambrosio	723	S	NO	NO	Empty due to stuck pot key and lack of time	MCU to reschedule collection

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Date	Area + Meter #	Driver / Maspeth	Collector / Tech	Return Code	Meter Type	Receipt	Collect	Meter Collections Report	Meter Maintenance Response
6/13/2018	354-3003	Abraham,k	D'Ambrosio	723	S	NO	NO	Empty due to stuck pot key and lack of time	MCU to reschedule collection
6/13/2018	354-3004	Abraham,k	D'Ambrosio	723	S	NO	NO	Empty due to stuck pot key and lack of time	MCU to reschedule collection
6/13/2018	354-3006	Abraham,k	D'Ambrosio	723	S	NO	NO	Empty due to stuck pot key and lack of time	MCU to reschedule collection
6/13/2018	354-3077	Abraham,k	D'Ambrosio	723	S	NO	NO	Empty due to stuck pot key and lack of time	MCU to reschedule collection
6/14/2018	306-3075	McLaughlin	Cruz	706	S	NO	NO	Vault Drawer wont pull out	Non-Collect Assignment Performed 6/28/2018 Used Pot A
6/14/2018	306-3141	McLaughlin	Cruz	713	S	NO	NO	Pot key will not turn to collect	Non-Collect Assignment Performed 6/28/2018 Used Pot A
6/14/2018	306-3134	McLaughlin	Cruz	704	S	NO	YES	No Lights	6/15/2018 Coin Counter Reset Performed - repaired coin acceptor
6/14/2018	108-3033	Coffey	Mayers,k	713	S	NO	NO	Pot key will not turn to collect	Non-Collect Assignment Performed 7/9/2018 Used Pot A
6/14/2018	306-3011	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-12-2018
6/14/2018	306-3060	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-13-2018
6/14/2018	201-3098	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-13-2018
6/14/2018	122-8457	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-12-2018
6/14/2018	106-8260	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-12-2018
6/14/2018	150-3057	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-12-2018
6/14/2018	150-3014	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-12-2018
6/14/2018	107-4870	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-12-2018
6/14/2018	120-8029	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-12-2018
6/14/2018	127-3008	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-12-2018
6/14/2018	127-3005	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-12-2018
6/14/2018	120-8007	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-12-2018
6/14/2018	118-8027	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-12-2018
6/14/2018	410-1298	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-13-2018
6/14/2018	315-3020	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-13-2018
6/14/2018	126-3116	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-13-2018

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Date	Area + Meter #	Driver / Maspeth	Collector / Tech	Return Code	Meter Type	Receipt	Collect	Meter Collections Report	Meter Maintenance Response
6/14/2018	113-3061	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-13-2018
6/14/2018	140-3149	Lisboa	Barrett	702	S	NO	NO	Pot cocked	MCU to reschedule collection
6/14/2018	122-8461	Schneider	Cook	710	S	YES	YES	Used pot B to collect revenue pot A key defected	Non-Collect Assignment Performed 6/14/2018 Used Pot B
6/14/2018	123-8224	Schneider	Cook	710	S	YES	YES	Used pot B to collect revenue pot A key defected	Non-Collect Assignment Performed 6/14/2018 Used Pot B
6/14/2018	484-3006	Tyler	Lobban	707	S	YES	YES	No revenue but retrieved receipt	Primarily Credit Card Meter minimal coin transactions
6/14/2018	404-3042	Tyler	Lobban	713	S	NO	NO	Pot key will not turn to collect	Non-Collect Assignment Performed 6/21/2018 Used Pot A
6/14/2018	404-3017	Tyler	Lobban	714	S	NO	NO	Vault door key would not turn	Non-Collect Assignment Performed 6/21/2018 Used Pot A
6/14/2018	331-3037	Williams-Khar	Smith. A	702	S	NO	NO	Pot cocked	Non-Collect Assignment Performed 6/28/2018 Used Pot B
6/14/2018	331-3014	Williams-Khar	Smith. A	704	S	NO	YES	No Lights	6/19/2018 Coin Counter Reset Performed
6/14/2018	331-3026	Williams-Khar	Smith. A	704	S	NO	YES	No Lights	6/19/2018 Coin Counter Reset Performed
6/14/2018	503-3007	Mack	Middleton	714	S	NO	NO	Vault door key would not turn	Non-Collect Assignment Performed 6/19/2018 Used Pot A
6/14/2018	503-3011	Mack	Middleton	714	S	NO	NO	Vault door key would not turn	Non-Collect Assignment Performed 6/19/2018 Used Pot A
6/14/2018	502-3058	Mack	Middleton	714	S	NO	NO	Vault door key would not turn	Non-Collect Assignment Performed 6/19/2018 Used Pot A
6/14/2018	328-3079	Collins	Ramlall	702	S	NO	NO	Pot cocked	MCU to reschedule collection
6/15/2018	128-3031	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	128-3031 does NOT Exist
6/15/2018	203-3016	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-07-2018
6/15/2018	120-8006	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-08-2019
6/15/2018	120-8012	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-08-2018
6/15/2018	120-8015	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-08-2018
6/15/2018	128-3021	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-08-2018
6/15/2018	305-3043	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-11-2018
6/15/2018	305-3044	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-11-2018
6/15/2018	107-4886	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-11-2018

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Date	Area + Meter #	Driver / Maspeth	Collector / Tech	Return Code	Meter Type	Receipt	Collect	Meter Collections Report	Meter Maintenance Response
6/15/2018	126-4963	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-11-2018
6/15/2018	306-3011	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-12-2018
6/15/2018	201-3098	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-13-2018
6/15/2018	306-3060	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-13-2018
6/15/2018	122-8457	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-12-2018
6/15/2018	150-3057	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-12-2018
6/15/2018	150-3014	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-12-2018
6/15/2018	107-4870	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-12-2018
6/15/2018	120-8029	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-12-2018
6/15/2018	127-3008	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-12-2018
6/15/2018	127-3005	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-12-2018
6/15/2018	120-8007	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-12-2018
6/15/2018	118-8027	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-12-2018
6/15/2018	410-1298	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-13-2018
6/15/2018	315-3020	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-13-2018
6/15/2018	126-3116	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-13-2018
6/15/2018	113-3061	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-13-2018
6/15/2018	146-3008	Mayers,k	Mack	707	S	YES	YES	No revenue but retrieved receipt	Primarily Credit Card Meter minimal coin transactions
6/15/2018	426-3001	Lobban	Coffey	715	S	NO	NO	Broken cable key	Non-Collect Assignment Performed 6/25/2018 Used Pot A
6/15/2018	449-3135	Rice,R	Ramlall	702	S	NO	NO	Pot cocked on the truck	Non-Collect Assignment Performed 6/25/2018 Used Pot A
6/15/2018	449-3139	Rice,R	Ramlall	707	S	YES	YES	No revenue but retrieved receipt	Replaced coin selector & connector board 06-18-2018
6/15/2018	418-1683	Middleton	Lisboa	703	S	NO	NO	Obstruction street blocking off	Non-Collect Assignment Performed 6/29/2018 Used Pot A
6/15/2018	418-1686	Middleton	Lisboa	706	S	NO	NO	Vault Drawer wont pull out	Non-Collect Assignment Performed 6/29/18 Used Pot A
6/15/2018	312-3087	Tully	McLaughlin	710	S	NO	YES	Partial collection due to loose handle	Meter Collected on 6/15/18 & 6/27/18
6/15/2018	312-3018	Tully	McLaughlin	713	S	NO	NO	Key on pot would not turn.	Meter Collected on 6/27/18

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Date	Area + Meter #	Driver / Maspeth	Collector / Tech	Return Code	Meter Type	Receipt	Collect	Meter Collections Report	Meter Maintenance Response
6/15/2018	401-3002	Schneider	Cook	710	S	YES	YES	Used pot B to collect revenue pot A key defected	Non-Collect Assignment Performed 6/15/2018 Used Pot B
6/15/2018	472-3005	Schneider	Cook	710	S	YES	YES	Used both pot for collection process.	Non-Collect Assignment Performed 6/15/2018 Used Pot A & B
6/15/2018	105-8416	Abraham,k	D'Ambrosio	714	S	NO	NO	Key on cable will not open outer door.	MCU to reschedule collection
6/15/2018	106-8260	Abraham,k	D'Ambrosio	707	S	YES	YES	No revenue but retrieved receipt	Replaced coin selector & connector board 06-04-2018
6/15/2018	147-3121	Tyler	Williams-Khan	707	S	YES	YES	No revenue but retrieved receipt	Primarily Credit Card Meter minimal coin transactions
6/15/2018	147-3005	Tyler	Williams-Khan	702	S	YES	NO	Pot cocked got receipt	MCU to reschedule collection
6/15/2018	147-3122	Tyler	Williams-Khan	704	S	NO	YES	No Lights	6/19/2018 Coin Counter Reset Performed
6/15/2018	147-3024	Tyler	Williams-Khan	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 10/17/2018 Used Pot B
6/15/2018	147-3083	Tyler	Williams-Khan	703	S	NO	NO	Obstruction/Construction	6/20/2018 Meter Removed for Construction
6/15/2018	147-3084	Tyler	Williams-Khan	703	S	NO	NO	Obstruction/Construction	6/20/2018 Meter Removed for Construction
6/15/2018	147-3028	Tyler	Williams-Khan	704	S	NO	YES	No Lights	6/19/2018 Coin Counter Reset Performed
6/16/2018	110-9656	Chung	Tyler	704	S	NO	YES	No Lights	6/20/2018 Coin Counter Reset Performed
6/16/2018	111-3040	Navarrete	Lobban	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 8/2/2018 Used Pot A
6/16/2018	429-3083	Ramlall	Hewitt	710	S	YES	YES	Partial collection due to loose handle	Non-Collect Assignment Performed 6/25/18 Used Pot A
6/16/2018	148-3017	Mayers,k	Williams-Khan	707	S	NO	YES	No revenue	Commercial Meter, Credit Card and PrePaid Parking Card Use
6/16/2018	148-3026	Mayers,k	Williams-Khan	702	S	NO	NO	Pot cocked	MCU to reschedule collection
6/16/2018	148-3058	Mayers,k	Williams-Khan	714	S	NO	NO	Key on cable will not open outer door.	MCU to reschedule collection
6/16/2018	148-3102	Mayers,k	Williams-Khan	704	S	NO	YES	No Lights	6/19/2018 Coin Counter Reset Performed - repaired coin acceptor
6/16/2018	148-3076	Mayers,k	Williams-Khan	714	S	NO	NO	Key on cable will not open outer door.	MCU to reschedule collection
6/16/2018	148-3068	Mayers,k	Williams-Khan	713	S	NO	NO	Pot key will not turn to collect	MCU to reschedule collection

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Date	Area + Meter #	Driver / Maspeth	Collector / Tech	Return Code	Meter Type	Receipt	Collect	Meter Collections Report	Meter Maintenance Response
6/16/2018	148-3081	Mayers,k	Williams-Khan	714	S	NO	NO	Key on cable will not open outer door.	MCU to reschedule collection
6/16/2018	148-3031	Mayers,k	Williams-Khan	702	S	NO	NO	Pot cocked	MCU to reschedule collection
6/16/2018	148-3084	Mayers,k	Williams-Khan	703	S	NO	NO	Obstruction/Construction	MCU to reschedule collection
6/16/2018	128-3006	Smith. A	Middleton	713	S	NO	NO	Pot key will not turn to collect	Non-Collect Assignment Performed 7/9/2018 Used Pot A
6/16/2018	101-9672	Smith. A	Middleton	707	S	YES	YES	No revenue but retrieved receipt	Zero Coin Transactions - Reason Unknown
6/16/2018	101-3010	Smith. A	Middleton	704	S	NO	YES	Flashing Red Flashing Green	6/20/2018 Coin Counter Reset Performed
6/16/2018	136-9636	Smith. A	Middleton	714	S	NO	NO	Key on cable will not open outer door.	7/9/2018 Meter Removed for Repair
6/18/2018	315-3049	Cruz	Cook	716 K/P	S	NO	NO	Pot A key blade remains in meter (3153044)	Non Collect Assignment Performed 6/18/2018 06-18-2018
6/18/2018	421-3082	McLaughlin	Ramlall	706	S	NO	NO	Vault Drawer wont pull out	Non-Collect Assignment Performed 7/17/2018 Used Pot A
6/18/2018	302-9624	Reed	Tully	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 7/20/2018 Used Pot B
6/18/2018	302-9622	Reed	Tully	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 7/20/2018 Used Pot B
6/18/2018	314-9782	Reed	Tully	702	S	NO	NO	Pot cocked	MCU to reschedule collection
6/18/2018	322-3038	D'Ambrosio	Abraham,k	707	S	YES	YES	No revenue but retrieved receipt	Meter Repaired - Coin Selector Repaired & boards replaced 06-21-2018
6/18/2018	322-3020	D'Ambrosio	Abraham,k	702	S	NO	NO	Pot cocked	Non-Collect Assignment Performed 6/27/2018 Used Pot A
6/18/2018	322-3004	D'Ambrosio	Abraham,k	714	S	NO	NO	Key on cable will not open outer door.	6/27/2018 Meter Removed for Repair
6/18/2018	319-3003	Barrett	Romano	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 6/27/2018 Used Pot A
6/18/2018	319-3004	Barrett	Romano	704	S	NO	YES	Flashing Red Flashing Green	6/19/2018 Replaced paper- 6/20/2018 Coin Counter Reset Performed
6/18/2018	323-3015	Barrett	Romano	704	S	NO	YES	No Lights	6/23/2018 Coin Counter Reset Performed
6/18/2018	323-3007	Barrett	Romano	702	S	NO	NO	Pot cocked	Non-Collect Assignment Performed 6/27/2018 Used Pot A

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6/18/2018	323-3018	Barrett	Romano	702	S	NO	NO	Pot cocked	Non-Collect Assignment Performed 6/27/2018 Used Pot A
6/18/2018	428-3115	Lobban	Rice,R	714	S	NO	NO	Key on cable will not open outer door.	MCU to reschedule collection
6/18/2018	428-3147	Lobban	Rice,R	707	S	YES	YES	No revenue but retrieved receipt	Coin Selector & Button repaired 06-20-2018
6/18/2018	416-3107	Williams-Khar	Gerena	702	S	NO	NO	Pot cocked	Non-Collect Assignment Performed 6/25/2018 Used Pot A
6/18/2018	416-3122	Williams-Khar	Gerena	710	S	YES	YES	Partial collection due to loose handle	Non-Collect Assignment Performed 6/25/2018 Used Pot A
6/18/2018	425-3119	Williams-Khar	Gerena	702	S	NO	NO	Pot cocked on the truck	Non-Collect Assignment Performed 6/25/2018 Used Pot A
6/18/2018	419-3014	Smith. A	Middleton	704	S	NO	YES	No Lights	6/20/2018 Coin Counter Reset Performed
6/18/2018	372-3002	Cruz	Cook	715	S	NO	NO	Broken cable key remains in the meter.	6/18/2018 Meter Removed for Repair
6/18/2018	325-3010	Cruz	Cook	723	S	NO	NO	Empty due to stuck pot key and lack of time	Non-Collect Assignment Performed 6/28/2018 Used Pot A
6/18/2018	315-3044	Cruz	Cook	710	S	NO	NO	Broken key blade remains in the meter.	6/19/2018 Meter Removed for Repair
6/19/2018	409-3020	Mayers,k	Lobban	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 6/25/2018 Used Pot A
6/19/2018	409-3092	Mayers,k	Lobban	707	S	YES	YES	No revenue but retrieved receipt	Coin Selector Repaired 06-20-2018
6/19/2018	409-3041	Mayers,k	Lobban	704	S	NO	YES	Flashing Red Flashing Green	6/20/2018 Coin Counter Reset Performed / Replaced paper
6/19/2018	409-3053	Mayers,k	Lobban	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 6/25/2018 Used Pot A
6/19/2018	223-3044	Romano	McLaughlin	716 K/P	S	NO	NO	Blade remains in the meter/SOU takes key shaft & handle.	Meter Collected on 6/27/18
6/19/2018	229-3035	Romano	McLaughlin	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 7/12/2018 Used Pot A
6/19/2018	229-3059	Romano	McLaughlin	702	S	NO	NO	Pot cocked	MCU to reschedule collection
6/19/2018	208-3017	Rice,R	Lisboa	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 6/26/2018 Used Pot A

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Date	Area + Meter #	Driver / Maspeth	Collector / Tech	Return Code	Meter Type	Receipt	Collect	Meter Collections Report	Meter Maintenance Response
6/19/2018	208-3041	Rice,R	Lisboa	710	S	YES	YES	Partial collection due to loose handle	Non-Collect Assignment Performed 6/26/2018 Used Pot A
6/19/2018	208-3058	Rice,R	Lisboa	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 6/26/2018 Used Pot A
6/19/2018	203-3037	Tully	Cruz	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 6/26/2018 Used Pot B
6/19/2018	220-3050	Tully	Cruz	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 6/26/2018 Used Pot A
6/19/2018	213-1192	Abraham,k	Reed	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 6/26/2018 Used Pot A
6/19/2018	213-1197	Abraham,k	Reed	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 6/26/2018 Used Pot A
6/19/2018	210-3008	Abraham,k	Reed	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 6/26/2018 Used Pot A
6/19/2018	210-3005	Abraham,k	Reed	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 6/26/2018 Used Pot A
6/20/2018	225-3171	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-14-2018
6/20/2018	213-3003	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-14-2018
6/20/2018	107-4892	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-14-2018
6/20/2018	301-3004	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-14-2018
6/20/2018	205-3018	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-15-2018
6/20/2018	334-3068	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-15-2018
6/20/2018	334-3048	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-15-2018
6/20/2018	420-3004	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-15-2018
6/20/2018	118-3022	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-15-2018
6/20/2018	140-3014	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-18-2018
6/20/2018	318-3002	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-18-2018
6/20/2018	144-3805	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-19-2018
6/20/2018	111-3039	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-19-2018
6/20/2018	111-3033	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-19-2018
6/20/2018	114-3035	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-19-2018
6/20/2018	114-3031	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-19-2018

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Date	Area + Meter #	Driver / Maspeth	Collector / Tech	Return Code	Meter Type	Receipt	Collect	Meter Collections Report	Meter Maintenance Response
6/20/2018	201-3040	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-19-2018
6/20/2018	207-3008	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-19-2018
6/20/2018	129-4847	Romano	Abraham,k	714	S	NO	NO	Key on cable will not open outer door.	Meter Collected on 7/26/18
6/20/2018	129-4856	Romano	Abraham,k	704	S	NO	YES	Flashing Red	6/23/2018 Coin Counter Reset Performed / Meter Repaired
6/20/2018	122-8446	Lisboa	Barrett	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 7/9/2018 Used Pot B
6/20/2018	121-8202	Navarrete	walkes	712	S	NO	NO	Loose handle	Non-Collect Assignment Performed 7/9/2018 Used Pot A
6/20/2018	121-8201	Navarrete	walkes	710	S	YES	YES	Partial collection	Meter Recollected 07-02-2018
6/20/2018	121-8174	Navarrete	walkes	710	S	YES	YES	Partial collection	Non Collect Assignment Performed 7/5/2018 07-05-2018
6/20/2018	401-3107	Reed	Mayers,k	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 6/29/2018 Used Pot A
6/20/2018	401-3109	Reed	Mayers,k	704	S	NO	YES	Flashing Red Flashing Green	6/26/2018 Coin Counter Reset Performed / Replaced paper
6/20/2018	305-3039	Ramlall	Tully	704	S	NO	YES	No Lights	6/25/2018 Coin Counter Reset Performed - repaired printer problem
6/20/2018	305-3028	Ramlall	Tully	704	S	NO	YES	No Lights	6/25/2018 Coin Counter Reset Performed
6/20/2018	301-3023	D'Ambrosio	Rice,R	704	S	NO	YES	No Lights	6/25/2018 Coin Counter Reset Performed
6/20/2018	301-3028	D'Ambrosio	Rice,R	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 7/20/2018 Used Pot A
6/20/2018	301-3631	D'Ambrosio	Rice,R	704	S	NO	YES	No Lights	6/25/2018 Coin Counter Reset Performed
6/20/2018	301-3603	D'Ambrosio	Rice,R	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 7/20/2018 Used Pot B
6/20/2018	301-3599	D'Ambrosio	Rice,R	704	S	NO	YES	No Lights	6/25/2018 Coin Counter Reset Performed
6/20/2018	301-3662	D'Ambrosio	Rice,R	704	S	NO	YES	No Lights	6/25/2018 Coin Counter Reset Performed
6/20/2018	301-3674	D'Ambrosio	Rice,R	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 7/20/2018 Used Pot A
6/20/2018	301-3687	Williams. J	Mack	707	S	YES	YES	No revenue but retrieved receipt	Zero Coin Transactions - Reason Unknown
6/20/2018	301-3036	Williams. J	Mack	702	S	NO	NO	Pot cocked on the truck	MCU to reschedule collection

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6/20/2018	301-3008	Williams. J	Mack	702	S	NO	NO	Pot cocked	8/11/2018 Meter Removed for Repair
6/21/2018	358-3018	walkes	Ramlall	706	S	NO	NO	Vault Drawer wont pull out, Due to stuck Quarters	Non-Collect Assignment Performed 7/6/2018 Used Pot A
6/21/2018	358-3002	walkes	Ramlall	706	S	NO	NO	Vault Drawer wont pull out, Due to stuck Quarters	Non-Collect Assignment Performed 7/6/2018 Used Pot A
6/21/2018	412-9944	Mayers,k	Williams-Khan	707	S	YES	YES	No revenue	Coin Selector Repaired 06-23-2018
6/21/2018	412-2356	Mayers,k	Williams-Khan	710	S	YES	YES	Partial collection due to loose handle	Meter Recollected 07-05-2018
6/21/2018	412-2368	Mayers,k	Williams-Khan	710	S	YES	YES	Partial collection due to loose handle	Meter Recollected 07-05-2018
6/21/2018	412-2342	Mayers,k	Williams-Khan	714	S	YES	NO	Partial collection due to loose handle	Meter Recollected 07-05-2018
6/21/2018	412-2343	Mayers,k	Williams-Khan	710	S	YES	YES	Partial collection due to loose handle	Meter Recollected 07-05-2018
6/21/2018	412-9943	Mayers,k	Williams-Khan	702	S	NO	NO	Pot cocked	MCU to reschedule collection
6/21/2018	407-2264	Abraham,k	Lisboa	721	S	NO	NO	Pot will not line up with meter	Non-Collect Assignment Performed 6/29/2018 Used Pot A
6/21/2018	407-2201	Abraham,k	Lisboa	713	S	NO	NO	Pot key will not turn to collect	Non-Collect Assignment Performed 6/29/2018 Used Pot A
6/21/2018	407-2204	Abraham,k	Lisboa	704	S	NO	YES	No Lights	6/23/2018 Coin Counter Reset Performed
6/21/2018	407-2183	Abraham,k	Lisboa	704	S	NO	YES	Flashing Green	6/23/2018 Coin Counter Reset Performed / Replaced battery
6/21/2018	407-3062	Abraham,k	Lisboa	704	S	NO	YES	No Lights	6/23/2018 Coin Counter Reset Performed
6/21/2018	407-2169	Abraham,k	Lisboa	713	S	NO	NO	Pot key will not turn to collect	Non-Collect Assignment Performed 6/29/2018 Used Pot A
6/21/2018	441-3047	Navarrete	Smith. A	710	S	YES	YES	Partial collection	Meter Recollected 07-03-2018
6/21/2018	441-3113	Navarrete	Smith. A	706	S	NO	NO	Vault Drawer wont pull out	Meter Recollected 07-03-2018
6/21/2018	441-3120	Navarrete	Smith. A	704	S	NO	YES	No Lights	6/23/2018 Coin Counter Reset Performed
6/21/2018	441-3063	Navarrete	Smith. A	704	S	NO	YES	Flashing Green	6/23/2018 Coin Counter Reset Performed
6/21/2018	441-3098	Navarrete	Smith. A	704	S	NO	YES	No Lights	6/23/2018 Coin Counter Reset Performed
6/21/2018	441-3130	Navarrete	Smith. A	704	S	NO	YES	Flashing Red	6/22/2018 OSP90-6/23/2018 Coin Counter Reset Performed
6/21/2018	476-0005	Schneider	Cook	710	S	YES	YES	Used pot B to collect revenue pot A key defected	Non-Collect Assignment Performed 6/21/2018 Used Pot B
6/21/2018	448-3130	Schneider	Cook	703	S	NO	NO	Obstruction/Construction	MCU to reschedule collection
6/21/2018	434-3112	Lobban	Williams. J	705	S	NO	NO	Meter Removed	6/20/2018 Meter Removed for Repair

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6/21/2018	412-2298	Coffey	D'Ambrosio	704	S	NO	YES	Flashing Red Flashing Green	6/22/2018 Meter Removed for Repair
6/21/2018	412-3038	Coffey	D'Ambrosio	704	S	NO	YES	Flashing Green	6/23/2018 Coin Counter Reset Performed
6/21/2018	333-3086	Barrett	McLaughlin	702	S	NO	NO	Pot cocked	Non-Collect Assignment Performed 6/27/2018 Used Pot A
6/21/2018	333-3116	Barrett	McLaughlin	707	S	YES	YES	No revenue but retrieved receipt	Coin Selector Repaired 06-23-2018
6/21/2018	333-3097	Barrett	McLaughlin	713	S	NO	NO	Pot key will not turn to collect	Non-Collect Assignment Performed 6/27/2018 Used Pot A
6/21/2018	333-3027	Barrett	McLaughlin	702	S	NO	NO	Pot cocked	Non-Collect Assignment Performed 6/27/2018 Used Pot A
6/21/2018	386-3002	Tully	Cruz	710	S	YES	YES	Key blade seperated from pot	Non-Collect Assignment Performed 6/27/2018 Used Pot A
6/21/2018	386-3001	Tully	Cruz	710	S	YES	YES	Partial collection due to loose handle	Non-Collect Assignment Performed 6/27/2018 Used Pot A
6/21/2018	338-3106	Tully	Cruz	713	S	NO	NO	Pot key will not turn to collect	Non-Collect Assignment Performed 6/27/2018 Used Pot A
6/21/2018	333-3041	Tully	Cruz	713	S	NO	NO	Key blade seperated from pot SOU took possession of key blade	Non-Collect Assignment Performed 6/27/2018 Used Pot B
6/22/2018	403-3014	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-20-2018
6/22/2018	307-3009	Tully	Romano	704	S	NO	YES	Flashing Green	6/26/2018 Coin Counter Reset Performed & Coin Selector Repaired 06-26-2018
6/22/2018	307-3085	Tully	Romano	704	S	NO	YES	No Lights	6/26/2018 Coin Counter Reset Performed
6/22/2018	405-3029	Reed	Tyler	704	S	NO	YES	No Lights	6/26/2018 Coin Counter Reset Performed
6/22/2018	417-3107	Reed	Tyler	702	S	NO	NO	Pot cocked on the truck	MCU to reschedule collection
6/22/2018	334-3043	Williams. J	Mayers,k	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 6/28/2018 Used Pot A
6/22/2018	433-3118	Middleton	Barrett	710	S	YES	YES	Partial collection due to loose handle	Meter Recollected 07-23-2018
6/22/2018	433-3108	Middleton	Barrett	703	S	NO	NO	Obstruction/Construction	MCU to reschedule collection
6/22/2018	433-3109	Middleton	Barrett	703	S	NO	NO	Obstruction/Construction	MCU to reschedule collection
6/22/2018	447-3103	Middleton	Barrett	702	S	NO	NO	Pot cocked	MCU to reschedule collection
6/22/2018	447-3109	Middleton	Barrett	714	S	NO	NO	Key on cable will not open outer door.	MCU to reschedule collection
6/22/2018	309-1470	Ramlall	Coffey	702	S	NO	NO	Pot cocked	Meter Collected on 7/5/18

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6/22/2018	309-1473	Ramlall	Coffey	713	S	NO	NO	Key on pot would not turn.	Meter Recollected 07-05-2018
6/22/2018	403-3004	D'Ambrosio	Mack	710	S	YES	YES	Partial collection due to loose handle	Non-Collect Assignment Performed 7/6/2018 Used Pot A
6/22/2018	403-3047	D'Ambrosio	Mack	714	S	NO	NO	Key on cable will not open outer door.	Meter Collected on 7/6/18
6/22/2018	403-3057	D'Ambrosio	Mack	704	S	NO	YES	No Lights	6/26/2018 Coin Counter Reset Performed
6/22/2018	403-3061	D'Ambrosio	Mack	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 7/6/2018 Used Pot A
6/22/2018	430-3006	Williams-Khar	walkes	713	S	NO	NO	Key on pot would not turn.	Meter Recollected 07-13-2018
6/22/2018	430-3026	Williams-Khar	walkes	710	S	YES	YES	Partial collection due to loose handle	Meter Recollected 07-13-2018
6/22/2018	430-3113	Williams-Khar	walkes	710	S	YES	YES	Partial collection due to loose handle	Meter Recollected 07-13-2018
6/22/2018	450-3102	Williams-Khar	walkes	702	S	NO	NO	Pot cocked	Non-Collect Assignment Performed 8/17/2018 Used Pot A
6/22/2018	430-3052	Williams-Khar	walkes	704	S	NO	YES	No Lights	6/26/2018 Coin Counter Reset Performed
6/22/2018	132-3038	Cruz	Abraham,k	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 7/26/2018 Used Pot B
6/22/2018	132-9997	Cruz	Abraham,k	706	S	NO	NO	Vault Drawer wont pull out	Meter Recollected 07-30-2018
6/22/2018	132-3066	Cruz	Abraham,k	702	S	NO	NO	Pot cocked on the truck	MCU to reschedule collection
6/22/2018	132-3065	Cruz	Abraham,k	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 7/26/2018 Used Pot A
6/22/2018	303-3052	Lobban	Cook	710	S	YES	YES	Used pot B to collect revenue pot A key defected	Non-Collect Assignment Performed 6/22/2018 Used Pot A
6/22/2018	340-3021	Lobban	Cook	710	S	YES	YES	Used pot B to collect revenue pot A key defected	Non-Collect Assignment Performed 6/22/2018 Used Pot A
6/22/2018	340-3026	Lobban	Cook	704	S	NO	YES	Flashing Red Flashing Green	6/25/2018 Replaced paper- 7/11/2018 Coin Counter Reset Performed
6/22/2018	304-3149	Lobban	Cook	705	S	NO	YES	Meter Removed	6/22/2018 Meter Removed for Repair
6/22/2018	304-3110	Lobban	Cook	702	S	YES	YES	Pot A is cocked used spare pot B	Non Collect Assignment Performed 6/22/2018 06-22-2018
6/22/2018	347-3007	Lobban	Cook	718	S	YES	YES	Pot A key blade came loose from the pot, Used spare pot B	Non-Collect Assignment Performed 6/22/2018 Used Pot B
6/25/2018	201-3076	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-20-2018

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Date	Area + Meter #	Driver / Maspeth	Collector / Tech	Return Code	Meter Type	Receipt	Collect	Meter Collections Report	Meter Maintenance Response
6/25/2018	341-3003	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-20-2018
6/25/2018	140-3014	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-21-2018
6/25/2018	144-3299	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-21-2018
6/25/2018	144-3386	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-21-2018
6/25/2018	323-3033	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-21-2018
6/25/2018	301-3644	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-22-2018
6/25/2018	360-2978	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-23-2018
6/25/2018	310-3024	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-23-2018
6/25/2018	406-1121	Mayers,k	Williams-Khan	710	S	YES	YES	Partial collection due to loose handle	Meter Collected 6/25/15
6/25/2018	406-1134	Mayers,k	Williams-Khan	702	S	NO	NO	Pot cocked on the truck	Non-Collect Assignment Performed 7/2/2018 Used Pot A
6/25/2018	406-3005	Mayers,k	Williams-Khan	704	S	NO	YES	No Lights	6/25/2018 Replaced paper- 6/27/2018 Coin Counter Reset Performed
6/25/2018	406-3001	Mayers,k	Williams-Khan	704	S	NO	YES	No Lights	6/25/2018 Replaced paper- 6/27/2018 Coin Counter Reset Performed
6/25/2018	406-3072	Mayers,k	Williams-Khan	704	S	NO	YES	Flashing Red	6/25/2018 Replaced paper- 6/27/2018 Coin Counter Reset Performed
6/25/2018	406-3076	Mayers,k	Williams-Khan	713	S	NO	NO	Pot key will not turn to collect	Non-Collect Assignment Performed 7/2/2018 Used Pot A
6/25/2018	406-3127	Mayers,k	Williams-Khan	710	S	YES	YES	Partial collection due to loose handle	Non-Collect Assignment Performed 7/2/2018 Used Pot A
6/25/2018	406-3134	Mayers,k	Williams-Khan	713	S	NO	NO	Pot key will not turn to collect	7/2/2018 Meter Removed for Repair
6/25/2018	104-3133	Barrett	Reed	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 7/10/2018 Used Pot A
6/25/2018	114-9969	Barrett	Reed	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 7/26/2018 Used Pot A
6/25/2018	114-3042	Barrett	Reed	702	S	NO	NO	Pot cocked	Non-Collect Assignment Performed 7/26/2018 Used Pot A
6/25/2018	224-3154	Cruz	Lisboa	713	S	NO	NO	Pot key will not turn to collect	MCU to reschedule collection
6/25/2018	225-3204	Cruz	Lisboa	713	S	NO	NO	Pot key will not turn to collect	Non-Collect Assignment Performed 7/11/2018 Used Pot A

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6/25/2018	225-3188	Cruz	Lisboa	713	S	NO	NO	Pot key will not turn to collect	Non-Collect Assignment Performed 7/11/2018 Used Pot A
6/25/2018	225-3179	Cruz	Lisboa	714	S	NO	NO	Key on cable will not open outer door.	MCU to reschedule collection
6/25/2018	219-3008	Abraham,k	Navarrete	704	S	NO	YES	No Lights	7/3/2018 Coin Counter Reset Performed
6/25/2018	226-2702	Mack	Lobban	713	S	NO	NO	Pot key will not turn to collect	Non-Collect Assignment Performed 7/11/2018 Used Pot B
6/25/2018	206-3030	walkes	McLaughlin	702	S	NO	NO	Pot cocked	MCU to reschedule collection
6/25/2018	231-3054	walkes	McLaughlin	710	S	YES	YES	Partial collection due to loose handle	Meter Recollected 07-17-2018
6/25/2018	231-3035	walkes	McLaughlin	710	S	YES	YES	Partial collection due to loose handle	Non-Collect Assignment Performed 7/12/2018 Used Pot A
6/25/2018	231-3024	walkes	McLaughlin	702	S	NO	NO	Pot cocked	Non-Collect Assignment Performed 7/12/2018 Used Pot A
6/25/2018	231-3017	walkes	McLaughlin	702	S	NO	NO	Pot cocked	Non-Collect Assignment Performed 7/12/2018 Used Pot A
6/25/2018	113-3093	D'Ambrosio	Middleton	713	S	NO	NO	Pot key will not turn to collect	Non-Collect Assignment Performed 7/26/2018 Used Pot B
6/25/2018	406-1144	Ramlall	Tully	704	S	NO	YES	Flashing Red	6/25/2018 Replaced paper- 6/27/2018 Coin Counter Reset Performed
6/25/2018	406-3099	Ramlall	Tully	704	S	NO	YES	Flashing Red Flashing Green	6/27/2018 Coin Counter Reset Performed / Replaced paper
6/25/2018	406-3011	Ramlall	Tully	702	S	NO	NO	Pot cocked	Non-Collect Assignment Performed 7/2/2018 Used Pot A
6/25/2018	406-1140	Ramlall	Tully	704	S	NO	YES	No Lights	6/27/2018 Coin Counter Reset Performed
6/25/2018	406-3022	Ramlall	Tully	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 7/2/2018 Used Pot A
6/26/2018	209-3019	Tully	walkes	710	S	YES	YES	Partial collection due to loose handle	Meter Recollected 07-17-2018
6/26/2018	235-3003	Tully	walkes	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 9/4/2018 Used Pot A
6/26/2018	235-3005	Tully	walkes	704	S	NO	YES	No Lights	7/3/2018 Coin Counter Reset Performed
6/26/2018	232-3249	Reed	Mayers,k	707	S	YES	YES	No revenue but retrieved receipt	Zero Coin Transactions - Reason Unknown

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Date	Area + Meter #	Driver / Maspeth	Collector / Tech	Return Code	Meter Type	Receipt	Collect	Meter Collections Report	Meter Maintenance Response
6/26/2018	223-3013	Reed	Mayers,k	714	S	NO	NO	Key on cable will not open outer door.	Meter Collected on 7/18/18
6/26/2018	223-3021	Reed	Mayers,k	703	S	NO	NO	Obstruction/Construction	MCU to reschedule collection
6/26/2018	442-3110	McLaughlin	D'Ambrosio	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 7/2/18 Used Pot A
6/26/2018	442-3119	McLaughlin	D'Ambrosio	704	S	NO	YES	No Lights	6/26/2018 Replaced paper- 6/28/2018 Coin Counter Reset Performed
6/26/2018	201-3179	Lobban	Barrett	713	S	NO	NO	Key on pot would not turn.	Meter Collected on 7/16/18
6/26/2018	201-3040	Lobban	Barrett	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 7/24/2018 Used Pot A
6/26/2018	201-3077	Lobban	Barrett	702	S	NO	NO	Pot cocked	MCU to reschedule collection
6/26/2018	203-3037	Rice,R	Cruz	710	S	NO	NO	Used pot B to collect revenue pot A key defected	Non-Collect Assignment Performed 6/26/18 Used Pot B
6/26/2018	205-3010	Rice,R	Cruz	710	S	NO	NO	Used pot B to collect revenue pot A key defected	Non-Collect Assignment Performed 6/26/18 Used Pot B
6/26/2018	207-3023	Williams-Khar	Williams. J	704	S	NO	YES	Flashing Red	6/27/2018 Replaced printer- 6/29/2018 Coin Counter Reset Performed
6/26/2018	207-3026	Williams-Khar	Williams. J	704	S	NO	YES	No Lights	6/29/2018 Coin Counter Reset Performed
6/26/2018	201-3145	Middleton	Ramlall	710	S	YES	YES	Partial collection due to loose handle	Meter Collected on 6/26/18
6/26/2018	201-3155	Middleton	Ramlall	714	S	NO	NO	Key on cable will not open outer door.	Returned To Shop On 7/11/2018 Shop Job
6/26/2018	201-3175	Middleton	Ramlall	707	S	YES	YES	No revenue but retrieved receipt	Bus Lane Meter Low Activity
6/26/2018	201-3127	Middleton	Ramlall	707	S	YES	YES	No revenue but retrieved receipt	Bus Lane Meter Low Activity
6/26/2018	408-1879	Navarrete	Abraham,k	704	S	NO	YES	No Lights	6/28/2018 Coin Counter Reset Performed
6/26/2018	145-3336	Lisboa	Romano	707	S	YES	YES	No revenue but retrieved receipt	Card system repaired
6/26/2018	145-3338	Lisboa	Romano	702	S	NO	NO	Pot cocked on the truck	Non-Collect Assignment Performed 7/10/2018 Used Pot A
6/26/2018	145-3345	Lisboa	Romano	702	S	NO	NO	Pot cocked	Non-Collect Assignment Performed 7/10/2018 Used Pot A
6/26/2018	145-3356	Lisboa	Romano	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 7/10/2018 Used Pot B

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6/27/2018	104-3004	Mayers,k	Navarrete	707	S	NO	YES	No revenue	Located near NYPD Academy LOW EARNER Meter
6/27/2018	104-3005	Mayers,k	Navarrete	707	S	NO	YES	No revenue	Located near NYPD Academy LOW EARNER Meter
6/27/2018	422-1249	Cruz	Williams-Khan	702	S	NO	NO	Pot cocked on the truck	Non-Collect Assignment Performed 7/2/2018 Used Pot A
6/27/2018	422-1278	Cruz	Williams-Khan	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 7/2/2018 Used Pot A
6/27/2018	422-1284	Cruz	Williams-Khan	710	S	YES	YES	Partial collection due to loose handle	Non-Collect Assignment Performed 7/2/2018 Used Pot A
6/27/2018	445-1767	Cruz	Williams-Khan	710	S	YES	YES	Partial collection due to loose handle	Meter Collected on 6/27/18
6/27/2018	445-1780	Cruz	Williams-Khan	710	S	YES	YES	Partial collection due to loose handle	Meter Recollected 07-12-2018
6/27/2018	431-3022	D'Ambrosio	Tully	706	S	NO	NO	Vault Drawer wont pull out	Non-Collect Assignment Performed 7/6/2018 Used Pot A
6/27/2018	431-3023	D'Ambrosio	Tully	710	S	YES	YES	Partial collection due to loose handle	Non-Collect Assignment Performed 7/6/2018 Used Pot A
6/27/2018	431-3004	D'Ambrosio	Tully	704	S	NO	YES	Flashing Red	6/27/2018 Replaced printer- 7/12/2018 Coin Counter Reset Performed
6/27/2018	429-3067	walkes	Collins	702	S	NO	NO	Pot cocked	MCU to reschedule collection
6/27/2018	312-3144	Middleton	McLaughlin	702	S	NO	NO	Pot cocked	Non-Collect Assignment Performed 7/13/2018 Used Pot A
6/27/2018	312-3113	Middleton	McLaughlin	704	S	NO	YES	Flashing Red Flashing Green	6/27/2018 Replaced paper- 7/2/2018 Coin Counter Reset Performed
6/27/2018	312-3100	Middleton	McLaughlin	710	S	YES	YES	Partial collection due to loose handle/NO LIGHT	Non-Collect Assignment Performed 7/13/2018 Used Pot A
6/27/2018	312-3101	Middleton	McLaughlin	710	S	YES	YES	Partial collection due to loose handle	Non-Collect Assignment Performed 7/13/2018 Used Pot A
6/27/2018	312-3029	Abraham,k	Tyler	704	S	NO	YES	No Lights	6/27/2018 Replaced paper- 7/2/2018 Coin Counter Reset Performed
6/27/2018	312-3046	Abraham,k	Tyler	704	S	NO	YES	Flashing Green	7/2/2018 Coin Counter Reset Performed / Coin Selector Repaired 07-02-2018
6/27/2018	115-3029	Ramlall	Lobban	704	S	NO	YES	No Lights	6/29/2018 Coin Counter Reset Performed

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6/27/2018	342-3078	Williams. J	Mack	705	S	NO	NO	Meter Removed	Non-Collect Assignment Performed 7/13/2018 Pot A
6/27/2018	350-3026	Romano	Reed	702	S	NO	NO	Pot cocked	MCU to reschedule collection
6/27/2018	344-1568	Romano	Reed	702	S	NO	NO	Pot cocked	Non-Collect Assignment Performed 7/13/2018 Used Pot A
6/27/2018	322-3004	Schneider	Pantor	705	S	NO	NO	Meter Removed	6/27/2018 Meter Removed for Repair
6/27/2018	333-3041	Schneider	Pantor	710	S	YES	YES	Used pot B to collect revenue pot A key defected	Non-Collect Assignment Performed 6/27/2018 Used Pot B
6/27/2018	344-3015	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-25-2018
6/27/2018	144-5704	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run on METER 144-3704 06-25- 2018
6/27/2018	309-3016	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-26-2018
6/27/2018	301-3035	Grimaldi	Grimaldi	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-25-2018
6/28/2018	319-3077	Williams-Khar	Mayers,k	704	S	NO	YES	No Lights	7/3/2018 Coin Counter Reset Performed
6/28/2018	319-3099	Williams-Khar	Mayers,k	713	S	NO	NO	Key on pot would not turn.	Non-Collect Assignment Performed 9/10/2018 Used PotA
6/28/2018	335-3009	Williams-Khar	Mayers,k	704	S	NO	YES	No Lights	7/18/2018 Coin Counter Reset Performed
6/28/2018	124-3137	Navarrete	McLaughlin	703	S	NO	NO	Obstruction/Construction	MCU to reschedule collection
6/28/2018	124-3142	Navarrete	McLaughlin	705	S	NO	NO	Meter Removed	6/27/2018 Meter Removed for Repair
6/28/2018	124-3012	Navarrete	McLaughlin	702	S	NO	NO	Pot cocked	Non-Collect Assignment Performed 7/10/2018 Used Pot A
6/28/2018	124-3010	Navarrete	McLaughlin	707	S	YES	YES	No revenue but retrieved receipt	Removed for Vault Repair 09-29-2018
6/28/2018	202-3030	Tully	walkes	706	S	NO	NO	Vault Drawer wont pull out	Meter Recollected 07-17-2018
6/28/2018	102-3016	Reed	Williams. J	707	S	YES	YES	No revenue but retrieved receipt	Minimal Coin Transactions - Primarily Credit Card Transactions
6/28/2018	102-3127	Reed	Williams. J	707	S	YES	YES	No revenue but retrieved receipt	Minimal Coin Transactions - Primarily Credit Card Transactions
6/28/2018	102-3169	Reed	Williams. J	704	S	NO	YES	Flashing Red Flashing Green	6/30/2018 Coin Counter Reset Performed / Replaced paper
6/28/2018	328-3021	Collins	Ramlall	704	S	NO	YES	No Lights	7/2/2018 Coin Counter Reset Performed / Replaced paper
6/28/2018	328-3055	Collins	Ramlall	704	S	NO	YES	No Lights	7/2/2018 Coin Counter Reset Performed

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6/28/2018	347-3003	Collins	Ramlall	710	S	YES	YES	Partial collection due to loose handle	Meter Collected on 6/28/18
6/28/2018	504-3045	Mack	Romano	702	S	NO	YES	Pot cocked on the truck	MCU to reschedule collection
6/28/2018	504-3059	Mack	Romano	713	S	NO	NO	Key on pot would not turn.	8/8/2018 Meter Removed for Repair
6/28/2018	501-3017	Mack	Romano	704	S	NO	YES	No Lights	7/23/2018 Coin Counter Reset Performed - repaired modem errors
6/28/2018	325-3010	Abraham,k	Cook	710	S	YES	YES	Used pot B to collect revenue pot A key defected	Non-Collect Assignment Performed 6/28/2018 Used Pot B
6/28/2018	334-3043	Abraham,k	Cook	704	S	NO	YES	No Lights	7/3/2018 Coin Counter Reset Performed / Replaced paper
6/28/2018	331-3005	Abraham,k	Cook	704	S	NO	YES	Flashing Green	7/3/2018 Repaired Coin Selector 07-03-2018
6/28/2018	331-3037	Abraham,k	Cook	710	S	YES	YES	Used pot B to collect revenue pot A key defected	Non-Collect Assignment Performed 6/28/2018 Used Pot B
6/28/2018	216-2803	Barrett	Cruz	702	S	NO	NO	Pot cocked	Non-Collect Assignment Performed 7/12/2018 Used Pot A
6/28/2018	216-2789	Barrett	Cruz	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 7/12/2018 Used Pot A
6/28/2018	216-2844	Barrett	Cruz	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 7/12/2018 Used Pot A
6/28/2018	505-3342	Lobban	Middleton	704	S	NO	YES	Flashing Red	7/3/2018 Coin Counter Reset Performed
6/29/2018	426-3020	McLaughlin	Mack	713	S	NO	NO	Pot key will not turn to collect	Non-Collect Assignment Performed 7/6/2018 Used Pot A
6/29/2018	435-3010	McLaughlin	Mack	705	S	NO	NO	Meter Removed	6/27/2018 Meter Removed for Bus Stop Extension
6/29/2018	435-3042	McLaughlin	Mack	716 K/P	S	YES	YES	meter is pending removal	Meter Collected on 6/29/19
6/29/2018	426-3008	McLaughlin	Mack	709	S	YES	YES	SOU Replace broken seal	MCU to reschedule collection
6/29/2018	418-1672	Williams. J	Collins	707	S	YES	YES	No revenue but retrieved receipt	Coin Selector Repaired 07-05-2018
6/29/2018	485-3003	Lisboa	Tyler	710	S	YES	YES	Used pot B to collect revenue pot A key defected	Non-Collect Assignment Performed 6/29/2018 Used Pot B
6/29/2018	427-3035	Mayers,k	Lobban	704	S	NO	YES	No Lights	8/2/2018 Coin Counter Reset Performed
6/29/2018	437-3120	Mayers,k	Lobban	713	S	NO	NO	Pot key will not turn to collect	Non-Collect Assignment Performed 7/17/2018 Used Pot A

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Date	Area + Meter #	Driver / Maspeth	Collector / Tech	Return Code	Meter Type	Receipt	Collect	Meter Collections Report	Meter Maintenance Response
6/29/2018	438-3123	Mayers,k	Lobban	704	S	NO	YES	No Lights	7/9/2018 Coin Counter Reset Performed - replaced coin acceptor
6/29/2018	103-3042	walkes	Williams-Khan	710	S	YES	YES	Partial collection due to loose handle	Non-Collect Assignment Performed 7/9/2018 Used Pot A
6/29/2018	103-3016	walkes	Williams-Khan	706	S	NO	NO	Vault Drawer wont pull out	Non-Collect Assignment Performed 7/9/2018 Used Pot A
6/29/2018	103-8123	walkes	Williams-Khan	710	S	YES	YES	Partial collection due to loose handle	Non-Collect Assignment Performed 7/9/2018 Used Pot A
6/29/2018	103-8141	walkes	Williams-Khan	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 7/9/2018 Used Pot A
6/29/2018	103-8149	walkes	Williams-Khan	710	S	YES	YES	Partial collection due to loose handle	Non-Collect Assignment Performed 7/9/2018 Used Pot A
6/29/2018	311-3056	Ramlall	Ramlall	706	S	NO	NO	Vault Drawer wont pull out	Non-Collect Assignment Performed 7/13/2018 Used Pot A
6/29/2018	311-3002	Ramlall	Ramlall	704	S	NO	YES	Flashing Red	7/3/2018 Coin Counter Reset Performed
6/29/2018	360-2978	Cruz	D'Ambrosio	710	S	YES	YES	Partial collection due to loose handle	Non-Collect Assignment Performed 7/13/2018 Used Pot A
6/29/2018	360-2996	Cruz	D'Ambrosio	723	S	NO	NO	Empty due to traffic	MCU to reschedule collection
6/29/2018	360-2997	Cruz	D'Ambrosio	723	S	NO	NO	Empty due to traffic	MCU to reschedule collection
6/29/2018	360-2998	Cruz	D'Ambrosio	723	S	NO	NO	Empty due to traffic	MCU to reschedule collection
6/29/2018	360-2999	Cruz	D'Ambrosio	723	S	NO	NO	Empty due to traffic	MCU to reschedule collection
6/29/2018	360-2982	Cruz	D'Ambrosio	723	S	NO	NO	Empty due to traffic	MCU to reschedule collection
6/29/2018	360-2983	Cruz	D'Ambrosio	723	S	NO	NO	Empty due to traffic	MCU to reschedule collection
6/30/2018	145-3035	Minelli	Minelli	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-27-2018
6/30/2018	111-3009	Minelli	Minelli	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-27-2018
6/30/2018	103-8145	Minelli	Minelli	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-27-2018
6/30/2018	315-3036	Minelli	Minelli	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-27-2018
6/30/2018	145-3201	Minelli	Minelli	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-28-2018
6/30/2018	148-3024	Minelli	Minelli	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-28-2018
6/30/2018	104-3132	Minelli	Minelli	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-28-2018
6/30/2018	363-1600	Minelli	Minelli	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-28-2018
6/30/2018	140-3126	Minelli	Minelli	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-29-2018

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6/30/2018	371-3001	Minelli	Minelli	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-26-2018
6/30/2018	304-3122	Minelli	Minelli	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-28-2018
6/30/2018	301-3037	Minelli	Minelli	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-28-2018
6/30/2018	444-3050	Minelli	Minelli	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-27-2018
6/30/2018	443-3068	Minelli	Minelli	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-29-2018
6/30/2018	408-1939	Minelli	Minelli	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-29-2018
6/30/2018	408-1899	Minelli	Minelli	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-29-2018
6/30/2018	145-3317	Minelli	Minelli	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-29-2018
6/30/2018	363-1594	Minelli	Minelli	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-29-2018
6/30/2018	226-2696	Minelli	Minelli	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-29-2018
6/30/2018	314-9813	Minelli	Minelli	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-29-2018
6/30/2018	316-3122	Minelli	Minelli	800	S	NO	NO	Internal Coin Counters Reset	OSP 890 run 06-29-2018
6/30/2018	144-3129	Lobban	Chung	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 8/2/2018 Used Pot A
6/30/2018	144-3191	Lobban	Chung	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 8/2/2018 Used Pot A
6/30/2018	144-3944	Navarrete	Hewitt	703	S	NO	NO	Obstruction by food truck	MCU to reschedule collection
6/30/2018	144-3025	Navarrete	Hewitt	714	S	NO	NO	Key on cable will not open outer door.	Non-Collect Assignment Performed 8/15/2018 Used Pot A
6/30/2018	144-3954	Navarrete	Hewitt	704	S	NO	YES	No Lights	7/6/2018 Coin Counter Reset Performed
6/30/2018	449-3120	Reed	Lisboa	713	S	NO	NO	Pot key will not turn to collect	MCU to reschedule collection
6/30/2018	452-2519	Reed	Lisboa	713	S	NO	NO	Pot key will not turn to collect	MCU to reschedule collection
6/30/2018	410-1290	Cruz	Tyler	714	S	NO	NO	Key on cable will not open outer door.	MCU to reschedule collection collected on 7/18/2018
6/30/2018	411-3113	Cruz	Tyler	702	S	NO	NO	Pot cocked on the truck	MCU to reschedule collection