

FIRE DEPARTMENT

City of New York

Statistics



Citywide Performance Indicators

Daniel A. Nigro Commissioner

01/01/16 - 12/31/16

	Citywide Ambulance Incidents & Runs										
		Segmen	nt		nce Tours						
	1	1 - 3	1 - 8		ALS	364.6					
Number of Incidents	33,094	562,382	1,440,268		BLS	756.2					
Avg Resp Time MM:SS	05:24	06:51	08:36								
Ambulance Runs	68,962	727,577	1,706,324		TOTAL	1,120.7					
				Segment							
	2	3	4	5	6	7	8				
Number of Incidents	325,788	203,500	266,209	247,639	226,016	135,016	3,006				
Ambulance Runs	411,589	247,026	298,739	273,969	247,067	152,261	6,711				

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3: Life Threatening Medical Emergencies **Segment 4-8**: Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.



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Daniel A. Nigro Commissioner

Brooklyn Performance Indicators 01/01/16 - 12/31/16

	Brooklyn Ambulance Incidents & Runs										
		Segmen	t	Ambulance Tours							
	1	1 - 3	1 - 8		ALS	106.6					
Number of Incidents	9,552	158,517	407,184		BLS	207.6					
Avg Resp Time MM:SS	05:27	06:52	08:37								
Ambulance Runs	20,155	206,675	484,817		TOTAL	314.2					
				Segment							
	2	3	4	5	6	7	8				
_											
Number of Incidents	91,641	57,324	74,114	70,403	66,355	37,160	635				
Ambulance Runs	116,759	69,761	83,318	78,185	72,666	42,614	1,359				
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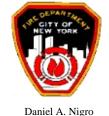
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Commissioner

Bronx Performance Indicators 01/01/16 - 12/31/16

Bronx Ambulance Incidents & Runs Ambulance Tours Segment 1 1 - 3 1 - 8 **ALS** 67.4 **Number of Incidents** 178.3 6,785 130,313 **BLS** 334,485 Avg Resp Time MM:SS 06:47 05:18 08:31 245.6 **Ambulance Runs** 13,323 163,983 392,940 **TOTAL**

		Segment							
	2	2 3 4 5 6 7 8							
Number of Incidents	77,941	45,587	54,859	60,624	55,539	32,719	431		
Ambulance Runs	96,108	54,552	62,443	67,594	61,085	37,241	594		

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Manhattan Performance Indicators 01/01/16 - 12/31/16

Manhattan Ambulance Incidents & Runs									
		Segmen	t		Ambular	nce Tours			
	1	1 - 3	1 - 8		ALS	89.1			
Number of Incidents	7,147	137,255	359,232		BLS	148.0			
Avg Resp Time MM:SS	05:00	06:43	09:14						
Ambulance Runs	15,188	173,106	422,021		TOTAL	237.1			
				Segment					
	2	3	4	5	6	7	8		
Number of Incidents	80,380	49,728	69,903	60,272	56,181	34,778	843		
Ambulance Runs	98,703	59,215	78,346	67,216	62,093	39,075	2,185		
							_		

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Daniel A. Nigro Commissioner

Queens Performance Indicators 01/01/16 - 12/31/16

	Queens Ambulance Incidents & Runs								
		Segmen	t	Ambulance Tours					
	1	1 - 3	1 - 8		ALS	77.0			
Number of Incidents	7,666	111,386	279,745		BLS	178.3			
Avg Resp Time MM:SS	05:48	07:12	08:11						
Ambulance Runs	16,210	150,033	335,029		TOTAL	255.3			
				Segment					
	2	3	4	5	6	7	8		
Number of Incidents	61,645	42,075	56,087	46,998	39,444	24,885	945		
Ambulance Runs	81,239	52,584	62,323	51,016	42,174	27,313	2,170		

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Bill de Blasio Mayor

Staten Island Performance Indicators 01/01/16 - 12/31/16

Daniel A. Nigro Commissioner

		Staten Island Ambulance Incidents & Runs							
		Segmen	it	Ambulance Tours					
	1	1 - 3	1 - 8	ALS 2					
Number of Incidents	1,944	24,906	59,615		BLS	41.7			
Avg Resp Time MM:SS	05:22	06:20	07:04						
Ambulance Runs	4,086	33,774	71,509		TOTAL	64.7	·		
				Segment					
	2	3	4	5	6	7	8		
Number of Incidents	14,178	8,784	11,244	9,342	8,497	5,474	152		
Ambulance Runs	18,777	10,911	12,307	9,958	9,049	6,018	403		

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Citywide Performance Indicators

Daniel A. Nigro Commissioner

01/01/16 - 12/31/16

		Citywic	de Fire In	cidents	3		
	Structural Fires		Non- Non-Fi Structural Emerger			edical rgencies	Malicious False Alarms
Number of Incidents	26,491	14,734	246	5,578	27	75,723	20,957
Avg Resp Time mm:ss	04:12	04:31	05	5:20	(04:33	04:42
	,						
			Serious	Incide	nts		
	All Hands	2nd Alarm	3rd Alarm	4th A	larm	5th Alarm Greater	or Total
Number of incidents	2,135	131	25	1	0	12	2,313

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Structural Fires - fires that occur in structures.

Non-Structural Fires - examples are brush, rubbish or automobile fires.

Non-Fire Emergencies - utility emergencies, and other emergencies that are not fire or medical related. **Medical Emergencies** - are selected life-threatening emergencies that engine companies respond to as first responders.

Malicious False Alarms - are calls that units respond to where there was no one who reported an emergency.



City of New York Statistics



Bill de Blasio Mayor

Brooklyn Performance Indicators 01/01/16 - 12/31/16

Daniel A. Nigro Commissioner

	Brooklyn Fire Incidents								
	Structural Fires								
Number of Incidents	8,055	4,669	68,377	78,217	5,787				
Avg Resp Time mm:ss	03:42	03:59	04:46	04:03	04:12				

	Serious Incidents									
	All Hands	2nd Alarm	3rd Alarm	3rd Alarm 4th Alarm 5th Alarm Greate						
Number of incidents	697	39	6	3	4	749				

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City of New York **Statistics**



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Bronx Performance Indicators

Daniel A. Nigro Commissioner

01/01/16 - 12/31/16

		Bro	nx Fire I	ncident	8		
	Structural Fires		Non- No Structural Eme			edical rgencies	Malicious False Alarms
Number of Incidents	5.040	0.000		4 070		0.005	4.700
	5,846	2,230	5	1,678	5	3,025	4,738
Avg Resp Time mm:ss	04:19	04:43	(5:34	()4:51	04:50
			Seriou	s Incide	nts		
	All Hands	2nd Alarm	3rd Alarm	4th A	larm	5th Alarm Greater	or Total
Number of incidents	369	21	4	(3	0	397

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Manhattan Performance Indicators

Daniel A. Nigro Commissioner

01/01/16 - 12/31/16

		Manhatta	an Fi	re Inc	idents	•		
	Structural Fires	Non- Structur	ral	Non-l Emerge			edical rgencies	Malicious False Alarms
Number of Incidents	5,947	3,667		68,9	39	7	5,266	4,218
Avg Resp Time mm:ss	04:26	04:48		05:3	34	()4:54	05:06
			Ser	rious I	ncide	nts		
	All Hands	2nd Alarm	3rd /	Alarm	4th Al	arm	5th Alarm Greater	Total
Number of incidents	376	23	8	8	4		2	413

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Queens Performance Indicators

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01/01/16 - 12/31/16

		Queer	ns I	Fire Inc	idents	;		
	Structural Fires	Non- Structur	al	Non-l Emerge			edical rgencies	Malicious False Alarms
Number of Incidents	5,300	3,239		45,7	36	5	6,203	4,677
Avg Resp Time mm:ss	04:31	04:44		05:3	35	()4:40	04:51
			S	erious I	ncide	nts		
	All Hands	2nd Alarm		d Alarm	4th Al		5th Alarm Greater	or Total
Number of incidents	546	34		6	0		5	591

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	Staten Island Fire Incidents							
	Structural Fires	Non- Structur	al	Non-Fire Emergencies		Medical Emergencies		Malicious False Alarms
Number of Incidents	1,343	929	9 11,848		48	13,012		1,537
Avg Resp Time mm:ss	04:27	04:52	52 05		07	04:26		04:30
	Serious Incidents							
	All Hands	2nd Alarm	3rd Alarm		4th Al	Jarm 5th Alarm Greater		or Total
Number of incidents	147	14		1	0		1	163

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