

# WEEKLY

Bill de Blasio, Mayor Vincent Sapienza, P.E., Acting Commissioner *July* 22, 2016

Volume VII • Issue 341A



### Always Creating Excellence (A.C.E.) Employee Awards

EP is a great agency that delivers critical services that millions of New Yorkers depend on daily. Making good on that promise requires the dedication and hard work of our nearly 5,800 employees.

The A.C.E. program recognizes DEP staff members that have exhibited outstanding effort, and have gone above and beyond the call of duty to serve the people of New York City. These awards allow for each and every DEP employee to nominate colleagues for exceptional work in four categories, including Excellence in Leadership, Customer Service, Environmental, Health & Safety, and Innovation (with distinctions in Early Career, Sustainability & Operations, Administration & Support, Technology, and Engineering). All DEP employees are eligible to nominate their colleagues—individuals and teams—for awards.

To nominate someone who has demonstrated uncommon dedication and excellence, fill out the nomination form with some basic information, such as the nominee's responsibilities, examples of extraordinary performance, and ways candidates set an example for others. The form is available on The Source. For more information, email aceawards@dep.nyc.gov or call Herb Roth at 718-595-3377.

Awardees for the second quarter of 2016, featured in this Weekly Pipeline Extra edition, were honored at a breakfast on July 22 with Acting Commissioner Vincent Sapienza, P.E., during which they received a certificate, a lapel pin and an A.C.E. Awards duffle bag. Some employees also won a ticket to take a DEP Employee Experience tour and will receive excused time to visit and learn about an interesting operation within DEP.

These men and women set a standard for all of us to emulate and appreciate.

#### INNOVATION, ENGINEERING



#### Bureau of Engineering Design and Construction - Moustapha Saylani

Moustapha is being honored today for his innovative solutions to the engineering challenges that were presented during the Coney Island Plant upgrade project.

Specifically, Moustapha designed the Polymer Feed System for the Coney Island Plant- Biological Nutrient Removal (BNR) Upgrade Contract. This system is designed to control froth on the wastewater surface in the aeration tanks that occurs occasionally during the BNR process. Moustapha designed the system with the plant operations staff in mind so as to allow for maximum operational flexibility, ease of maintenance and included safety features. By selecting a tote based polymer system, a costly set of permanent chemical storage tanks was eliminated as was all the maintenance and regulatory requirements that go along with the permanent tanks.

Moustapha similarly designed an innovative system to inject a polymer solution into either the plant effluent spray water system and or into the 48-inch Return Activated Sludge line which can evenly mix and distribute the polymer solution into the four Aeration Tanks. His design will allow for operational flexibility by providing two points of injection at the same time or one point individually as required by the severity of the froth event. Furthermore, Moustapha also designed the system to minimize the lengths of polymer pipes to eliminate outdoor exposure. He selected an innovative wet tapping connection to avoid shutdown of either the Plant Effluent Water or Return Activated Sludge lines, incorporated safety measures including a slip resistant floor coating to provide a safe working environment, selected a more sustainable alternative of using plant effluent water as a source of polymer dilution water, and reserved a City water line as back up.

For an aeration system, Moustapha initiated investigation for re-use of the existing drop legs wherever possible to reduce cost and construction duration to meet the completion schedule.

For each of the new Surface Waste Activated Sludge Pumping System Force Mains, Moustapha designed a dual purpose drain system allowing Operations personnel to use it as a recirculation/mixing system or as a drainage system.

#### INNOVATION, TECHNOLOGY



## Bureau of Water Supply: Upstate Microbiology Team - George Haug, Donna Reynolds, Karen Collins, Jeremy Louey, Carolyn Swenson, John Kaurich

The Upstate Microbiology Team from the Kingston and Hawthorne Laboratories collaborated on adding Utermöhl analysis to expand DEP's capabilities for monitoring this important water quality variable.

Two years of effort have been invested by the team to test and adapt the Utermöhl method. The job responsibilities of the microbiology staff are diverse, and the way forward was not immediately obvious. Initially, a consultant-expert was brought in to advise but not prescribe the details of how to incorporate this analysis into the repertoire of DEP laboratory methods.

Sample analysis involves several steps in sample preparation and hours of microscope work to produce counts and measurements of phytoplankton to arrive at estimates of the number of cells and their volume. One of the added challenges is phytoplankton identification, since species composition changes throughout the season, and the appearance of many species changes during their life cycle and in response to environmental factors. There are significant differences between the phytoplankton species composition between reservoirs on the east and west side of the Hudson River, so reaching a unified approach that works for both laboratories to produce reliable results is essential for success.

Each member of the team brought their skills to the development of a method for use by DEP's upstate laboratories. George Haug, Microbiology Supervisor, facilitated the process for the Kingston Laboratory and took the lead on communicating with managers and end-users. Together with Kingston microbiologists Donna Reynolds and Karen Collins, the method was tested with samples from Neversink Reservoir in 2015. Donna Reynolds chaired a technical working group that included members from both Hawthorne and Kingston laboratories and developed two spreadsheets: one designed for calculating phytoplankton biovolume based on cell geometry, and a second to count cells and translate the counts to biovolume based on measurements using phase-contrast light microscopy. Karen Collins tested the use of digital imaging with the FlowCam® instrument to explore the use of this technology as a possible alternative for cell measurement in the future and as a tool for creating a library of images to document identification. Jeremy Louey, Technical Director of Microbiology, facilitated the work of Hawthorne Laboratory microbiologists, Carolyn Swenson and John Kaurich, who tested the method on Kensico Reservoir samples in 2015. Carolyn worked on developing the spreadsheets for biovolume calculations and cell counts to adapt the forms for the high species diversity represented in the Kensico Reservoir. John Kaurich took the lead on Standard Operating Procedure development for the group.

The endpoint for both laboratories is the creation of a laboratory method that has received DEP Quality Assurance approval for use in 2016.

#### INNOVATION, SUSTAINABILITY & OPERATIONS



#### Bureau of Water Supply - Shane Adams

Shane is a Supervisor of Electricians in the Water Treatment Operation - North Directorate.

During the annual maintenance of chlorine process equipment on June 1, an equipment failure presented an operational challenge to the maintenance staff. The equipment failure could have resulted in an unanticipated release of chlorine in the process area.

Shane's quick response yielded a temporary work around which safely permitted the equipment to be put back online, and chlorine to be vented which prevented any releases in the processes area thereby averting a health and safety concern to the staff.



#### Bureau of Water and Sewer Operations - Larry Huang

Larry Huang joined the Bureau's Green Infrastructure Maintenance and Bluebelt Operations group as a Staff Analyst Trainee in September of 2015. Since that time, he has taken on increasingly more complex projects, often with very restrictive deadlines. In spite of the short deadlines and other routine complications, Larry has been able to complete his assignments in a timely fashion.

Recently, when the group learned that a delegation from Copenhagen would be visiting one of the recently completed Bluebelt type storm water management projects at Springfield Lake in Southeast Queens, it was quickly realized that there was no public information guide about the project to share with the delegation.

Larry immediately took the initiative and began using his expertise in Microsoft Powerpoint to put together a coherent slide show about the project that could be printed and distributed to the delegation. To accomplish this task, Larry reviewed thousands of pre and post construction photos of the project. He selected the best photos and artfully arranged them throughout the guide. In addition, he selected and inserted various GIS based maps and aerial photos with captions, reviewed and inserted text, and formatted the entire document for printing.

Larry's amazing effort produced an absolutely stunning information guide of the Springfield Lake Bluebelt project. The guide not only included beautiful, carefully arranged photos and maps, but also included educational text, which offered visitors instruction in every aspect of the construction methodology and science behind the project. The entire production was completed by Larry in just a matter of days.

We honor Larry's work ethic and talent which serves as the standard for all other employees to emulate. He can be counted upon to give his best effort throughout the work day. He is a very valuable employee who has greatly exceeded expectations and is so very deserving of this recognition.

#### **INNOVATION, ADMINISTRATION & SUPPORT**



#### **Executive - Krystal Castle**

Building a new function, particularly in an organization as large and sprawling as DEP, is challenging. When the Office of Strategic Sourcing (OSS) was first established in 2014, it was viewed with some skepticism. Krystal has been essential in developing the operations and reputation of this small unit through her ability to cultivate strong relationships both within DEP and with vendors.

Krystal's combination of perseverance, intellect, and grace has allowed her to break down institutional walls and eliminate barriers with the ultimate goal of improving procurements, work flow, and achieving cost savings for DEP. She is proactive in fulfilling her duties, whether she is offering assistance to her DEP colleagues, researching best practices to benefit DEP, and more.

Specifically, Krystal has made several positive contributions to DEP, including:

- Polymers Contracts: Krystal led the effort to reduce the legal review time of two polymer contracts down to 30 days (from a previous 90 days average), for a total of 60 days processing time savings. Additionally, Krystal worked with the Legal Affairs Bureau to develop a framework agreement for the contract specifications which clarified requirements and incorporated preferred legal standards, resulting in significant commercial improvements.
- Lead Paint Abatement: Krystal took ownership of this procurement that had been static for some time. Krystal's
  challenge was to adapt the old "construction contract" into a more concise and effective Supply and Service
  Contract. Krystal succeeded by reducing the number of pages in the contract by over 40 percent and improved
  the commercial terms by clarifying contract language and leading the effort with the Bureaus of Water Supply and
  Facilities Management and Construction to develop a sensible bid sheet. The estimated completion time is now
  significantly shorter.

Krystal also ensures that all OSS reporting and records are up to date, and she keeps OSS customers informed about the latest procurement tracking information. She also manages the back data and publishes the Office's "Contracts-at-a-Glance" report which is regularly updated and posted on OSS' SharePoint site. Krystal serves as a teacher and mentor to new staff members and is responsible for familiarizing new employees with the Agency's many technical functions and contracting requirements.

Krystal is a valuable contributor. She has put forth a solid, consistent effort since she joined OSS two years ago. The commitment that Krystal has shown is admirable and she is well deserving of this recognition.

#### **LEADERSHIP**



Bureau of Wastewater Treatment: Marine Crew at Port Richmond and Red Hook - Captain - Gordon Arnold; Chief Engineer - Scott Belfield; Mate - Richard Russell; Assistant Engineer - Pablo Romero; Mariner - Szabolcs Reti; Mariner - Michael Bistany; Marine Oiler - Raymond DiLeo; Chief Engineer - Thomas Lyons; Chief Engineer - Peter Zdrakas; Assistant Engineer - Rob Greenslade

On June 4, the municipal tanker PORT RICHMOND was transiting the East River when it suffered damage and sea water entered the vessel's engine room. The entire crew, under the leadership and direction of the Captain and Chief Engineer, responded to the emergency in a well-coordinated response. As a result of their actions, the damage was contained and the vessel was returned safely to Wards Island where a thorough investigation and permanent repair could be managed.

The engineering crew of the municipal tanker RED HOOK was at Wards Island that day performing maintenance tasks on the vessel. As they learned of the incident occurring on the PORT RICHMOND, they immediately provided assistance in fabricating the temporary repairs.

Kudos to both marine crews for their collective leadership and teamwork.

#### **CUSTOMER SERVICE**



#### Bureau of Engineering Design and Construction - Curtis Cumberbatch

Curtis serves as a Computer Specialist in the In-House Design Site/Civil Section providing Computer Aided Drafting (CAD) support on many Bureau design projects. An exceptionally efficient employee, Curtis manages his own workload and also makes himself available for CAD support to other engineers. He directly supports the Bureau's core values to provide excellent client service through quality designs, while ensuring that projects advance within budget and on schedule. He is a true example of effective teamwork, and employees throughout the Bureau are familiar with his excellent work and know they can rely on him.

Curtis is a model employee who consistently completes his work ahead of schedule and is always willing to work extra hours when the section's workload is very high.

Where Curtis really excels and goes above and beyond his typical job duties is in his leadership abilities. In addition to his own work, Curtis always finds time to help fellow Bureau employees develop their own CAD skills and answers their questions. He is a mentor to many Bureau employees and has created real change by improving the CAD capabilities of the Bureau.

Curtis is a leader by example. He is unsurpassed in the technical portions of his work, is a role model in terms of attitude and work ethic, and is a proven mentor. His efforts have directly advanced BEDC's core values to provide excellent client service through quality designs, while ensuring that projects advance within budget and on schedule.



#### Bureau of Customer Services - Debra Bacon, Katarzyna Grab, Rhonda Royster, Linda Jones

These four supervisors have shown themselves to be diligent, cooperative and effective team players. Specifically, over the past six months, they have been working on a new quality assurance testing spreadsheet method to improve customer service and operational efficiencies.

Individually, each team member maintains high personal quality assurance accuracy ratings. As errors are highlighted using the newly created spreadsheet, each has taken on the responsibility for training and coaching their staff members.

Serving as professional customer service examples to their respective groups, each sets a high bar for others to follow:

- Debra Bacon is consistent with her quality assurance efforts by having a cash drawer that is balanced 95% of the time.
- Katarzyna Grab shows her team on a daily basis that working patiently and diligently with large customer billing issues, such as the ones presented by National Grid, can have positive results.
- Rhonda Royster puts in long hours during the Bureau's Lien Sale and consistently exhibits a professional demeanor and serves as an exceptional role model for her staff.
- Linda Jones' expert customer resource knowledge and abilities in reviewing and handling complex billing matters are used in developing training protocols in all areas of customer services.

As a result of their individual and collective efforts, this team successfully delivers high quality customer services to the citizens of New York City on a daily basis.



#### Bureau of Water Supply - Michael Spada

The West of Hudson's Early Warning Remote Monitoring team normally consists of two Instrumentation Specialists who service, maintain, repair, and calibrate instrumentation at ten water quality continuous monitoring stations located at key CAT/DEL aqueduct locations. These services are performed on a daily basis and at times, during off-hours, when instrumentation fails or unusual readings are observed.

Mike has taken on this challenge with enthusiasm, verve and vigor. Through long work days, routine and non-routine maintenance, calibration, and equipment repair tasks have been effectively performed, and he has kept the operation running smoothly. Comparisons of the continuous monitoring data to laboratory data indicate that there have been few problems due to the dedication that Mike has demonstrated. Instrumentation down time has been minimized and Continuous Monitoring Advisory reports have gone out on time. In addition to routine tasks, he has been actively engaged in the difficult tasks of purchasing new instrumentation and supplies and arranging for critical repairs of equipment and instrumentation that cannot be performed by DEP staff.

We commend Mike's "can do" attitude and his achievement at keeping the continuous monitoring program operational in the West of Hudson watershed.



## Bureau of Water and Sewer Operations: Water and Sewer Operations Enforcement Team - Elaine Cooper, Eric Johnson, Sarah Guadalupe, Valentine Zavolunova, Cathy Law-Davenport

The Bureau of Water and Sewer Operations Enforcement Unit is a strong team who collectively are always looking for new ways to make their operation more efficient. They work together and share ideas. Each member brings to the table various skills, including analytical, communication, leadership, interpersonal and customer service. This combination of skill sets ensures that the public receives the best service from a team that has the ability to resolve their issues and/or concerns to a successful conclusion. Individually, each team member is responsible for the following:

Elaine Cooper tracks the Unit's all important statistics and metrics. As the team leader, she provides training of new employees and arranges for all new sewer hookups in a timely manner.

Eric Johnson started in the Unit as a part-time clerical associate and quickly demonstrated the ability to communicate effectively with customers by listening carefully and responding appropriately. As a result, he represents the Agency at hearings with the Environmental Control Board. In addition, Eric has created a system to track all Enforcement activity which is essential for gathering statistics.

Sarah Guadalupe recently started working with the Enforcement Unit and has been a great addition to the team. She brought with her customer service experience and knowledge, which the team has utilized. She is very organized and detailed which has resulted in a more effective operation.

Valentina Zavolunova is responsible for reviewing and entering all inspection reports into a database. She is very detailed, focused on meeting deadlines, and is a team player who can always be counted on the fill in and provide assistance whenever she is called upon.

Cathy Law-Davenport handles all the service of violations notices that are issued by the Unit. This is a tremendous task in which Cathy's strong analytical skills are put to use.

We honor this team for working so well together, giving their best by using their individual skills for the collective success of the Unit.



#### Bureau of Engineering Design and Construction - Eugene Irving

Eugene serves as the Computer Aided Drawing (CAD) Section Manager for the Bureau of Engineering Design and Construction's In-house Design unit.

Due to his expertise, the Bureau of Water Supply requested that Eugene assist the Kingston and Valhalla Offices with getting access to AutoCAD and the Bentley engineering software systems which would help employees with their work.

Eugene traveled frequently to the Kingston and Valhalla offices to provide assistance with the startup and installation of the software on individual employee's computers.

The Watershed Regulations group is responsible for reviewing and approving Stormwater Pollution Prevention Plans necessary for new development to mitigate non-point source pollution.

Thanks to Eugene's efforts, the group can now quickly and efficiently stay within regulatory review timeframes and, more importantly, provide better service to the regulated community.



## Bureau of Public Affairs and Communication: The Public Affairs and Communication Education Team - **Robin Sanchez**, **Lakeisha Bradshaw**, **Helene Amato**

The Public Affairs and Communication Education Team has wrapped up an incredibly busy school year, working with thousands of students in schools throughout New York City and the West and East of Hudson watersheds, and non-profit partners and other government agencies whose programs and projects they support.

Robin, Lakeisha and Helene successfully administered the 30<sup>th</sup> Annual Water Resources Art & Poetry Celebration, which was attended by 600 New York City and watershed students, teachers, principals, and family members.

In addition, the team also coordinated a very successful professional development workshop in which information and educational resources about the City's green infrastructure and stormwater management initiatives was shared.

As a result of these efforts, thousands of young people and adults learned about DEP's mission. However, this is an ongoing effort. The team continuously supports vital educational programs at the Visitor Center at Newtown Creek, teacher professional development workshops, on-line educational resources, water supply and wastewater treatment field trips, and much more.

We honor the Public Affairs and Communication Education Team for their outstanding work and commitment to educating our youth and serving our educators.





#### Bureau of Police and Security - Robert Mateer and Mark Froloff

On May 23, Officers Robert Bruce Mateer and Mark Froloff assisted a motorist on State Route 206 in the Town of Colchester whose car was parked on the shoulder of the roadway with its hood up.

Further investigation revealed that it was a couple traveling with their infant daughter when their vehicle broke down. Officers Mateer and Froloff quickly assessed the situation and noticed that the vehicle was in need of anti-freeze. They then drove to the nearby town and purchased it themselves for the stranded family.

If the officers had not acted quickly, the young family could have waited for hours in the 80+ degree heat for assistance to arrive. This simple act of kindness and compassion made a lasting impact on the public face of DEP Police, and the agency as a whole.



#### Bureau of Organizational Development and Human Resources - Adrienne Blanford

Adrienne is one of those behind the scenes team players who others don't often hear about but whose contributions are so important to the success of a Unit's operations.

Specifically, Adrienne provides exceptional customer service and commitment in support of the Agency's Summer Internship Program, coordinates and maintains the Agency's job posting notices that appear on DEP's website, and coordinates all recruitment advertisements to ensure optimal visibility and outreach.

As many folks may not know, Adrienne prepares for the Summer Internship Program in November for the upcoming summer. She ensures that Agency bureaus submit their job requests on time and enters all job descriptions into a specially designed computer system. In addition, she reaches out to many colleges and universities informing them of our internship program, makes many phone calls, and sends out countless emails keeping bureaus, colleges and universities and most importantly, the applicants, up to date on the status of the program.

Adrienne also voluntarily extends herself as the Agency Coordinator for the annual American Cancer Society's Making Strides Against Breast Cancer Walk in October.

We are pleased to recognize Adrienne's commitment to the mission of the Bureau of Organizational Development and Human Resources.

## Bureau of Facilities Management and Construction: Facilities Management and Construction Print Shop Team - Harry Dixon, William Brand, Mae Mack, Regena Biondolillo

The Facilities Management and Construction (FMC) Print Shop team are the "unsung heroes" of DEP. This team provides printing service to the entire Agency and recently had a substantial increase in their workload generated by the Bureau of Organizational Development and Human Resources' strategic expansion of internal communications to the workforce.

This team has consistently worked above and beyond to meet seemingly impossible deadlines to accommodate last minute changes in print requests while maintaining a commitment to providing excellent customer service and a smile.

During a recent reorganization in FMC's Administrative Services Unit, Harry Dixon assumed the role and responsibilities of Reproduction and Mail Operations Supervisor. He keeps the operation running smoothly and efficiently.

The superb Print Shop staff consists of William Brand, Regena Biondolillo and Mae Mack.

Billy, as he is affectionately referred to, started as an Office Services Clerk in 1981 and in 1986 was promoted to Unit Supervisor. His hard work didn't go unnoticed. In 1991 he was promoted to Print Shop Supervisor and he has continued in that position ever since. Regena joined the Print shop in 2008 and Mae Mack in 1979; both continually exhibiting great pride in their work.

We are thankful to the Print Shop team for all they do for DEP on a daily basis.

#### **ENVIRONMENTAL, HEALTH & SAFETY**



#### Bureau of Wastewater Treatment - John Hennessey

On March 22, while DEP sludge vessel HUNTS POINT was docked at the Passaic Valley Sewerage Commission (PVSC), the crew encountered a potentially harmful hazard in the air emanating from the PVSC Plant. The PVSC Plant treats landfill leachate and its storage tank misting system had failed. This allowed the leachate to dry into a white powder that became air borne due to high winds.

Captain Hennessey, who was in command of the DEP vessel, quickly assessed the situation and properly relayed this concern to appropriate DEP managers and the environmental health and safety liaison for both PVSC and DEP. This resulted in the situation being quickly remedied and prevented any potentially negative effect to DEP crew members.

Thanks to Capt. Hennessey's quick actions, the dock personnel at PVSC were able to correct their treatment process, thereby ensuring a safe environment. Trips to PVSC have continued without incident.

#### **COMMISSIONER'S AWARD**



#### Water and Sewer Operations: Field Operations and Distribution Team

Richard Ryan Dennis Peacock, Jr. Gary Johnson Shamnarine Hemraj Michael Handibode Thomas Cozza Salvatore Pedone James Hanratty Eric Dellecave Lenny Rodriguez Lavern Van Dusen Mina Bottros

This quarter's Commissioner's Award goes to the crews from BWSO's Field Operations and Distribution team, which provided critical assistance to the FDNY in fighting a 7-alarm brush fire on June 12.

The day began when DEP's Emergency Communications Center received a notice of a 2-alarm fire in Brooklyn behind the Gateway marina. Crews were immediately mobilized and sent to the scene, but getting there was difficult due to the extended traffic delays in the area. Emergency Manager Rich Ryan worked with OEM's Watch Command to coordinate opening a lane in what would become a day long exercise in inter-agency collaboration.

After checking in with FDNY Chief Leonard, Supervisor Dennis Peacock and his crew located accessible hydrants near the site, while District Supervisor Handibode remained at the FDNY command post to field reports of water pressure concerns.

The high winds and low humidity on that June afternoon allowed the fire to spread quickly and what had started out as a 2-alarm fire eventually became a 7-alarm blaze. As the fire spread, Field Ops and Distribution crews were engaged in a continuous effort to locate operable hydrants as close to the fire as possible.

At one point, there were in excess of five fire trucks, including tower ladders and pumper trucks, hooked up to the same 12" cast iron main, which was originally installed in 1927. Because of the nature of this particular main and the fact that it was dead-ended at the southern end of Flatbush Ave, the team made the prudent decision to inform the FDNY of alternative hydrants along the east side of Flatbush Ave.

This required coordination with OEM and NYPD to close Flatbush Ave in order to stretch the lines across the street to fight the fire. The Field Ops crew was also able to identify additional hydrants just south of the Belt Parkway. These hydrants were the closest to the fire and played a key role in extinguishing it.

The entire ordeal took over seven hours and throughout that time, Field Ops and Distribution crews worked tirelessly to provide FDNY with operable hydrants as close to the fire as possible.

Acting Commissioner Vincent Sapienza sincerely commends everyone involved for demonstrating such a high level of professionalism and expertise that day. FDNY Chief Leonard has already extended his heartfelt gratitude to the DEP crews for the vital role they played in assisting the FDNY. On behalf of DEP, our City partners, and your fellow New Yorkers, we thank you for your exceptional service.



#### **Employee Experience Site Tour Drawing**

At today's ceremony, 21 lucky awardees and their nominators won passes to participate in one of the upcoming DEP Employee Experience Site Tours.

John Kaurich, George Haug, Donna Reynolds and Carolyn Swenson / Karen Moore – Nominator; Katarzyna Grab and Debra Bacon / Nadine Bryant – Nominator; Elaine Cooper / Mina Mashreki and Yocanda Baez – Nominators; Thomas Lyons, Szabolcs Reti, Gordon Arnold, Rob Greenslade, Raymond Dileo and Peter Zdrakas / Gregory Hanchrow – Nominator; John Hennessey / Raymond Feige – Nominator; Robin Sanchez and Lakeisha Bradshaw / Kim Estes-Fradis – Nominator; Regena Biondolillo and Mae Mack / Diana Jones Ritter – Nominator; Mark Froloff and Robert Mateer / William Beers – Nominator; and Richard Ryan.