



**Department of
Social Services**

Human Resources
Administration

Department of
Homeless Services

August 26, 2021

Steven Banks
Commissioner

**150 Greenwich Street
New York, NY 10007**

929 221 7315

Honorable Bill de Blasio
Mayor of the City of New York
City Hall
New York, NY 10007

Honorable Corey Johnson
Speaker
New York City Council
City Hall
New York, NY 10007

Re: HIV/AIDS Services Administration
Quarterly Performance Report FY 21.4 (April – June 2021)

Dear Mayor de Blasio and Speaker Johnson:

I am pleased to submit to you the HIV/AIDS Services Administration Quarterly Performance Report, as required by Section 21-128 (j) of Chapter I of Title 21 of the Administrative Code of the City of New York.

The report includes data for April through June of 2021. We welcome any questions.

Sincerely,

Steven Banks

The City of New York
Human Resources Administration

HIV/AIDS SERVICES ADMINISTRATION

**QUARTERLY
PERFORMANCE
REPORT**

FY 21.4

April—June 2021



Bill de Blasio
Mayor

Steven Banks
Commissioner

Jacqueline M. Dudley
Deputy Commissioner
HIV/AIDS Services Administration

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HIV/AIDS Services Administration

Quarterly Performance Report

April—June 2021

The HIV/AIDS Services Administration (HASA) is the primary entity within the Human Resources Administration (HRA) to expedite access to essential benefits and social services needed by persons diagnosed with HIV or AIDS and their families. HASA provides:

- Specialized intake and needs assessment;
- Direct linkages to Cash Assistance, Medicaid, Food Stamps, Home Care, and Homemaking;
- Ongoing intensive case management services;
- Emergency and non-emergency housing services and placements;
- Voluntary vocational counseling/rehabilitation, job training and placement;
- Assistance with clients' applications for Supplemental Security Income (SSI) and Social Security Disability (SSDI); and,
- Referrals to community-based resources for a variety of additional supportive services.

HASA is committed to service provision that is client-centered, efficient, effective and of high quality. The work that HASA performs with its clients is based on the notion that all sectors of the community must work together to ensure that people living with HIV have adequate housing, financial security, medical care and other services necessary to allow them to manage the virus and to live their lives with the highest level of self-reliance and dignity.

Local Law 32 of 2005 requires HASA to submit Quarterly Performance Reports (QPRs) to the City Council. The law also requires the QPR to include descriptive statistics, by field operations location, on: the size and demographics of the client population; levels at which financial assistance and social services are requested and granted; time frames for the provision of services; and data on case closings and re-openings. The legislation also requires HASA to report on client utilization of the appeals process, as well as the number of field operations staff, by job title, who directly provide services to clients.

Please note that the period covered in this report, April through June, includes the ongoing COVID-19 emergency in New York City. HASA has continued to provide critical benefits and services to clients despite the implementation of necessary operational changes in response to the pandemic.

Caseload and Client Data

	Total for FY 21.4	FY 21 To Date
Admission Statistics ¹		
Information and Referral Inquiries at ServiceLine	4,937	19,119
Applications Received	970	4,497
Applications Ineligible: Did Not Meet Medical Criteria	21	84
Applications Pending	80	304
Applications Withdrawn By Referral Source	44	235
Applications Eligible	825	3,878
Cases Reopened	447	2,260
Cases Assigned	884	4,221
Cases Closed	1,085	4,350

	Cases Served @ FY 21.4 End
Numbers Served	
Cases ²	33,809
Clients ³	34,290
ACMs ⁴	9,464
Total persons served by HASA	43,754

	Cases Served @ FY 21.4 End	% of All Cases
Cases By Unit Type		
Single Cases	30,822	91.2%
Family Cases	2,961	8.8%
Prison (Assignment upon prison release)	26	0.1%
Total Cases	33,809	100.0%

¹ These admission statistics refer to medical determinations of HASA eligibility for case management services.

² A case is defined as having one or more clients with clinical/symptomatic HIV-illness or AIDS.

³ A client is any individual meeting HASA medical eligibility. The number of clients served may exceed the number of active cases as cases may include more than one client.

⁴ Associated Case Members. Members of a case who do not meet HASA medical eligibility criteria.

Cases By Field Center

Cases Served
@ FY 21.4 End

	Family	% of All Family Cases	Overall	% of All Cases
Amsterdam	167	5.7%	3104	9.2%
Brownsville	507	17.2%	3827	11.3%
Coney Island	173	5.9%	2090	6.2%
Crotona	225	7.6%	2070	6.1%
Grand Concourse	273	9.2%	2580	7.6%
Greenwood	223	7.6%	3447	10.2%
Hamilton	188	6.4%	3551	10.5%
Housing Placement Unit	96	3.3%	443	1.3%
Jerome	226	7.7%	1947	5.8%
Kingsbridge	514	17.4%	4933	14.6%
Queensboro	281	9.5%	3458	10.2%
Staten Island	71	2.4%	789	2.3%
Waverly	9	0.3%	1562	4.6%
In ServiceLine (pending assignment)	0	0.0%	25	0.1%
Total Cases	2,953	100.0%	33,826	100.0%

Clients By Age Group and Gender	Adults		Children (17 and under)	
	% of All Clients	Active Clients @ FY 21.4 End	% of All Clients	Active Clients @ FY 21.4 End
Males	67.0%	22,981	0.1%	21
Females	32.9%	11,266	0.1%	22
<i>Subtotal</i>	99.9%	34,247	0.1%	43
Total Clients		34,290		

Clients By Borough of Residence	Clients Served @ FY 21.4 End	% of All Clients
Bronx	13,579	39.6%
Brooklyn	9,939	29.0%
Manhattan	6,809	19.9%
Queens	3,070	9.0%
Staten Island	863	2.5%
Unknown	30	0.1%
Total Clients	34,290	100.0%

Clients By Race / Ethnicity	Clients Served @ FY 21.4 End	% of All Clients
African-American	18,675	54.5%
Latino	10,843	31.6%
White	3,171	9.2%
Asian/Pacific Islander/Native American	332	1.0%
Unknown/Not Reported	1,269	3.7%
Total Clients	34,290	100.0%

Financial Assistance

BENEFITS SUMMARY

Number of Cases Receiving:	Active Cases @ FY 21.4 End	% of All Cases
Rental Assistance		
Standard Rental Assistance	364	1.1%
Enhanced Rental Assistance	411	1.2%
Above Enhanced Rental Assistance	18,799	55.6%
Total receiving rental assistance	19,574	57.9%
Temporary Assistance to Needy Families (TANF)	1,529	4.5%
Safety Net (SN)	25,829	76.4%
Total receiving PA cash assistance	27,358	80.9%
Federal Income (Individuals)		
Supplemental Security Income (SSI)	8,694	25.4%
Social Security Disability (SSD)	3,739	10.9%
Receiving both SSI & SSD	2,082	6.1%
Veterans Administration Benefits (VA)	131	0.4%
Total receiving SSI,SSD,VA benefits	12,564	36.6%

As of July 2015 the Housing Assistance Data section is an unduplicated snapshot of the type of housing for individual cases and the type of assistance received.

As of July 2015 Rental Assistance (Private Market) category includes only cases in independent housing receiving rental assistance as part of their cash assistance grant.

Please note that these figures are not comparable to the rental assistance figures reported for prior periods.

These figures represent all active HASA individuals with or without cash assistance.

Cash Assistance Data By Center

Number of Closings/Reason for Closings

FY 21.4	Excess Income	Excess Income w/ SSI	Where abouts Unknown	Institutionalized	Died	In Prison	Failure to Recert	All Others	Total Cases Closed
Amsterdam	30	11	9	2	19	1	0	60	132
Brownsville	34	6	4	0	10	1	0	131	186
Coney Island	15	9	3	0	5	1	0	43	76
Crotona	28	10	6	3	18	1	1	67	134
Grand Concourse	29	7	12	2	18	3	0	98	169
Greenwood	31	3	2	3	17	2	0	81	139
Hamilton	23	8	5	0	13	1	1	76	127
Jerome	20	6	19	1	14	2	0	70	132
Kingsbridge	28	7	9	6	30	1	0	71	152
Queensboro	34	4	8	3	15	1	0	42	107
Staten Island	3	5	0	1	3	0	0	12	24
Waverly	16	8	8	3	12	0	0	78	125
Total	291	84	85	24	174	14	2	829	1,503

Cash Assistance Data By Center

Cases Closed In Error/Days to Re-open ⁸

FY 21.4	0 to 15 days	16 to 30 days	31 to 45 days	46 to 60 days	61 to 75 days	76 to 90 days	90 + days	Total Cases Reopened
Amsterdam	3	4	0	0	0	0	0	7
Brownsville	7	2	0	0	0	0	0	9
Coney Island	2	0	0	0	0	0	0	2
Crotona	6	5	0	0	0	0	0	11
Grand Concourse	15	1	0	3	0	0	0	19
Greenwood	7	0	1	0	0	0	0	8
Hamilton	3	0	1	0	0	0	0	4
Jerome	3	2	1	0	0	1	0	7
Kingsbridge	1	1	0	0	0	0	0	2
Queensboro	6	0	1	0	0	0	0	7
Staten Island	0	0	0	0	0	0	0	0
Waverly	5	3	1	4	0	0	0	13
Total	58	18	5	7	0	1	0	89

Cash Assistance Data by Center: FY 21.4

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	45	26	11
16 to 30 days	13	22	12
31 to 45 days	2	2	13
46 to 65 days	0	0	17
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	16	21
1 to 5 days	1	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	36	15
16 to 30 days	4	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	8	13
16 to 30 days	3	11
31 to 45 days	3	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center: FY 21.4

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	37	37	17
16 to 30 days	9	24	16
31 to 45 days	1	3	3
46 to 65 days	0	0	4
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	6	6
1 to 5 days	4	2
6 to 10 days	1	2
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	38	32
16 to 30 days	0	1
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	14	19
16 to 30 days	9	13
31 to 45 days	0	5
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center: FY 21.4

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	15	4	8
16 to 30 days	2	9	2
31 to 45 days	0	1	5
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	8	5
1 to 5 days	0	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	16	10
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	7
16 to 30 days	5	3
31 to 45 days	0	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center: FY 21.4

Crotona: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	20	10	9
16 to 30 days	6	20	6
31 to 45 days	4	12	7
46 to 65 days	0	0	5
66 to 75 days	0	0	2
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	12	6
1 to 5 days	0	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	21	8
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	13	8
16 to 30 days	4	5
31 to 45 days	1	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center: FY 21.4

Grand Concourse: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	37	35	18
16 to 30 days	13	16	12
31 to 45 days	5	2	7
46 to 65 days	0	0	9
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	7	7
1 to 5 days	0	2
6 to 10 days	0	0
11 to 17 days	0	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	38	13
16 to 30 days	0	3
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	10	10
16 to 30 days	3	9
31 to 45 days	1	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center: FY 21.4

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	34	12	14
16 to 30 days	8	16	6
31 to 45 days	2	5	8
46 to 65 days	1	0	7
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	5	5
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	18	17
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	8	11
16 to 30 days	5	8
31 to 45 days	1	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center: FY 21.4

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	44	32	15
16 to 30 days	6	16	15
31 to 45 days	1	9	10
46 to 65 days	0	0	8
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	14	11
1 to 5 days	1	2
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	31	33
16 to 30 days	2	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	14
16 to 30 days	6	10
31 to 45 days	1	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center: FY 21.4

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	25	6	7
16 to 30 days	4	5	5
31 to 45 days	3	4	11
46 to 65 days	4	0	9
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	7	7
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	22	12
16 to 30 days	0	0
31 to 45 days	0	2
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	10	10
16 to 30 days	6	4
31 to 45 days	0	6
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center: FY 21.4

Kingsbridge: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	54	14	18
16 to 30 days	11	21	26
31 to 45 days	1	2	10
46 to 65 days	0	0	6
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	25	23
1 to 5 days	6	7
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	28	16
16 to 30 days	0	0
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	13	12
16 to 30 days	7	10
31 to 45 days	1	5
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center: FY 21.4

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	33	5	14
16 to 30 days	14	16	12
31 to 45 days	4	11	10
46 to 65 days	0	5	12
66 to 75 days	1	2	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	14	14
1 to 5 days	10	6
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	20	23
16 to 30 days	0	0
31 to 45 days	0	1
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	10	11
16 to 30 days	1	9
31 to 45 days	0	6
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center: FY 21.4

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	3	3
16 to 30 days	3	4	5
31 to 45 days	0	1	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	3
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	5	2
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	3
16 to 30 days	0	2
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center: FY 21.4

Waverly: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	26	7	14
16 to 30 days	3	10	9
31 to 45 days	4	7	2
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	12	11
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	16	11
16 to 30 days	1	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	8	10
16 to 30 days	1	6
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center: FY 21.4

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	375	191	148
16 to 30 days	92	179	126
31 to 45 days	27	59	86
46 to 65 days	5	5	80
66 to 75 days	1	2	4
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	129	119
1 to 5 days	24	27
6 to 10 days	1	4
11 to 17 days	0	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	289	192
16 to 30 days	7	8
31 to 45 days	1	6
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	101	128
16 to 30 days	50	90
31 to 45 days	9	43
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	163	171	51
16 to 30 days	36	70	39
31 to 45 days	3	12	38
46 to 65 days	1	4	68
66 to 75 days	0	0	3
76+ days	0	1	6

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	34	38
1 to 5 days	9	13
6 to 10 days	2	1
11 to 17 days	3	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	169	75
16 to 30 days	10	28
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	1

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	70	82
16 to 30 days	24	55
31 to 45 days	9	30
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 21 Year to Date

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	219	190	114
16 to 30 days	52	87	58
31 to 45 days	7	15	36
46 to 65 days	0	1	53
66 to 75 days	0	0	5
76+ days	0	0	13

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	25	27
1 to 5 days	23	25
6 to 10 days	2	3
11 to 17 days	1	1
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	221	118
16 to 30 days	14	27
31 to 45 days	0	1
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	72	91
16 to 30 days	32	69
31 to 45 days	8	43
46 to 65 days	1	0
66 to 75 days	1	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	125	69	54
16 to 30 days	13	37	19
31 to 45 days	0	6	17
46 to 65 days	0	0	47
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	27	18
1 to 5 days	7	12
6 to 10 days	1	1
11 to 17 days	0	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	81	48
16 to 30 days	1	18
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	27	37
16 to 30 days	12	31
31 to 45 days	0	27
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Crotona: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	122	83	49
16 to 30 days	20	68	24
31 to 45 days	7	23	30
46 to 65 days	0	6	36
66 to 75 days	0	0	6
76+ days	0	0	6

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	55	36
1 to 5 days	5	6
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	86	41
16 to 30 days	5	17
31 to 45 days	0	0
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	3

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	48	43
16 to 30 days	11	24
31 to 45 days	4	12
46 to 65 days	4	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 21 Year to Date

Grand Concourse: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	197	118	89
16 to 30 days	28	52	44
31 to 45 days	10	13	25
46 to 65 days	3	6	69
66 to 75 days	0	0	3
76+ days	0	0	7

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	68	58
1 to 5 days	6	15
6 to 10 days	1	1
11 to 17 days	0	1
18+ days	1	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	164	55
16 to 30 days	7	14
31 to 45 days	4	1
46 to 65 days	0	1
66 to 75 days	0	1
76+ days	0	1

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	47	47
16 to 30 days	20	51
31 to 45 days	3	32
46 to 65 days	0	0
66 to 75 days	1	0
76+ days	1	1

Cash Assistance Data By Center: FY 21 Year to Date

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	156	91	79
16 to 30 days	38	89	29
31 to 45 days	10	31	28
46 to 65 days	1	4	56
66 to 75 days	0	3	5
76+ days	0	1	8

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	28	27
1 to 5 days	4	13
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	109	65
16 to 30 days	4	27
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	52	65
16 to 30 days	24	49
31 to 45 days	7	32
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	170	172	56
16 to 30 days	29	65	48
31 to 45 days	10	25	31
46 to 65 days	1	5	65
66 to 75 days	1	0	7
76+ days	0	1	4

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	34	33
1 to 5 days	15	15
6 to 10 days	2	3
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	135	103
16 to 30 days	9	35
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	1

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	61	75
16 to 30 days	20	59
31 to 45 days	4	29
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	2	0

Cash Assistance Data By Center: FY 21 Year to Date

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	67	57	23
16 to 30 days	18	27	17
31 to 45 days	4	11	20
46 to 65 days	4	4	27
66 to 75 days	1	1	3
76+ days	0	1	4

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	11	10
1 to 5 days	2	4
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	1	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	58	37
16 to 30 days	1	9
31 to 45 days	0	2
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	33	44
16 to 30 days	14	20
31 to 45 days	5	25
46 to 65 days	3	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Kingsbridge: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	228	98	111
16 to 30 days	33	60	60
31 to 45 days	4	13	30
46 to 65 days	0	1	65
66 to 75 days	0	0	1
76+ days	1	2	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	92	91
1 to 5 days	18	21
6 to 10 days	1	1
11 to 17 days	0	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	122	53
16 to 30 days	5	14
31 to 45 days	1	2
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	0	1

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	51	87
16 to 30 days	19	44
31 to 45 days	5	32
46 to 65 days	2	0
66 to 75 days	1	0
76+ days	1	0

Cash Assistance Data By Center: FY 21 Year to Date

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	136	55	37
16 to 30 days	42	75	55
31 to 45 days	13	43	40
46 to 65 days	2	12	56
66 to 75 days	1	3	3
76+ days	0	0	3

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	72	69
1 to 5 days	23	20
6 to 10 days	2	5
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	106	66
16 to 30 days	3	17
31 to 45 days	2	1
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	40	41
16 to 30 days	7	32
31 to 45 days	3	22
46 to 65 days	1	0
66 to 75 days	1	0
76+ days	0	1

Cash Assistance Data By Center: FY 21 Year to Date

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	48	26	24
16 to 30 days	10	18	17
31 to 45 days	2	2	9
46 to 65 days	0	0	10
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	18	13
1 to 5 days	2	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	30	12
16 to 30 days	4	8
31 to 45 days	2	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	10
16 to 30 days	2	5
31 to 45 days	2	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Waverly: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	168	41	54
16 to 30 days	23	44	66
31 to 45 days	6	15	27
46 to 65 days	1	2	47
66 to 75 days	0	0	1
76+ days	0	0	4

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	86	80
1 to 5 days	13	13
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	87	38
16 to 30 days	6	16
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	1

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	36	41
16 to 30 days	12	34
31 to 45 days	1	19
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	0	1

Cash Assistance Data By Center: FY 21 Year to Date

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1799	1171	741
16 to 30 days	342	692	476
31 to 45 days	76	209	331
46 to 65 days	13	45	599
66 to 75 days	3	7	38
76+ days	1	6	58

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	550	500
1 to 5 days	127	160
6 to 10 days	12	15
11 to 17 days	4	4
18+ days	2	5

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1368	711
16 to 30 days	69	230
31 to 45 days	11	8
46 to 65 days	0	7
66 to 75 days	0	1
76+ days	0	8

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	544	663
16 to 30 days	197	473
31 to 45 days	51	306
46 to 65 days	17	0
66 to 75 days	4	0
76+ days	6	3

Cash Assistance Data by Center: FY 21.4

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	2	0
16 to 30 days	0	6	0
31 to 45 days	0	5	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	1
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	8
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center: FY 21.4

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	7	13	3
16 to 30 days	0	14	1
31 to 45 days	1	0	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	5	8
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	2
16 to 30 days	1	4
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center: FY 21.4

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	8	1
16 to 30 days	0	0	0
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center: FY 21.4

Crotona: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	5	0
16 to 30 days	2	3	3
31 to 45 days	1	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	2
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	1
16 to 30 days	1	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center: FY 21.4

Grand Concourse: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	5	3
16 to 30 days	1	3	0
31 to 45 days	0	1	0
46 to 65 days	1	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	3	6
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	4
16 to 30 days	3	3
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center: FY 21.4

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	0	1
16 to 30 days	2	6	1
31 to 45 days	0	0	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	5	1
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	4
16 to 30 days	1	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center: FY 21.4

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	4	1
16 to 30 days	0	0	0
31 to 45 days	0	2	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	7	3
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	2	5
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center: FY 21.4

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	2	1
16 to 30 days	2	1	0
31 to 45 days	0	0	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	8
16 to 30 days	0	2
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center: FY 21.4

Kingsbridge: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	8	17	3
16 to 30 days	2	4	3
31 to 45 days	2	6	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	6
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	7
16 to 30 days	4	1
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	1	0
76+ days	0	0

Cash Assistance Data by Center: FY 21.4

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	3	1
16 to 30 days	1	0	1
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	1
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	1
16 to 30 days	1	1
31 to 45 days	0	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center: FY 21.4

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	1	0
16 to 30 days	0	1	0
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	1	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center: FY 21.4

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	28	60	14
16 to 30 days	10	38	9
31 to 45 days	4	14	5
46 to 65 days	1	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	2
1 to 5 days	1	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	45	28
16 to 30 days	1	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	8	27
16 to 30 days	13	28
31 to 45 days	0	12
46 to 65 days	0	0
66 to 75 days	1	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	27	3
16 to 30 days	1	10	1
31 to 45 days	1	10	1
46 to 65 days	0	0	0
66 to 75 days	0	0	1
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	23	8
16 to 30 days	4	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	1	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	24
16 to 30 days	1	8
31 to 45 days	1	15
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	25	69	14
16 to 30 days	4	34	7
31 to 45 days	2	4	4
46 to 65 days	0	0	3
66 to 75 days	0	0	3
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	2
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	48	24
16 to 30 days	4	3
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	14	44
16 to 30 days	5	26
31 to 45 days	1	15
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	7	17	6
16 to 30 days	3	4	0
31 to 45 days	0	0	2
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	17	6
16 to 30 days	0	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	10
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Crotona: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	7	15	3
16 to 30 days	4	16	5
31 to 45 days	2	2	2
46 to 65 days	0	0	4
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	31	7
16 to 30 days	0	4
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	3
16 to 30 days	2	8
31 to 45 days	0	3
46 to 65 days	0	5
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Grand Concourse: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	15	21	9
16 to 30 days	6	26	6
31 to 45 days	4	3	6
46 to 65 days	2	0	3
66 to 75 days	0	0	2
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	1
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	30	11
16 to 30 days	1	4
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	20
16 to 30 days	4	17
31 to 45 days	1	12
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 21 Year to Date

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	6	14	2
16 to 30 days	3	14	4
31 to 45 days	2	2	4
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	1	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	23	9
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	14
16 to 30 days	6	5
31 to 45 days	0	7
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	20	2
16 to 30 days	5	8	3
31 to 45 days	1	5	3
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	2	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	22	11
16 to 30 days	4	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	10
16 to 30 days	4	8
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	7	15	3
16 to 30 days	3	13	0
31 to 45 days	1	0	3
46 to 65 days	0	0	4
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	33	3
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	16
16 to 30 days	0	12
31 to 45 days	0	9
46 to 65 days	0	0
66 to 75 days	0	3
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Kingsbridge: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	26	64	14
16 to 30 days	5	31	7
31 to 45 days	3	13	5
46 to 65 days	0	7	6
66 to 75 days	0	0	1
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	3
1 to 5 days	1	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	28	12
16 to 30 days	0	4
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	13	41
16 to 30 days	4	19
31 to 45 days	2	9
46 to 65 days	1	0
66 to 75 days	1	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	9	14	4
16 to 30 days	5	18	4
31 to 45 days	1	1	2
46 to 65 days	1	0	6
66 to 75 days	0	0	0
76+ days	0	2	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	3
1 to 5 days	3	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	15	7
16 to 30 days	2	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	10
16 to 30 days	2	4
31 to 45 days	0	11
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 21 Year to Date

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	14	2
16 to 30 days	0	2	1
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	4
16 to 30 days	1	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	0
16 to 30 days	1	7
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 21 Year to Date

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	115	290	62
16 to 30 days	39	176	38
31 to 45 days	17	40	32
46 to 65 days	3	7	30
66 to 75 days	0	0	8
76+ days	0	2	5

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	7	10
1 to 5 days	10	8
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	1	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	272	102
16 to 30 days	16	26
31 to 45 days	1	4
46 to 65 days	0	0
66 to 75 days	1	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	58	192
16 to 30 days	29	116
31 to 45 days	5	83
46 to 65 days	1	5
66 to 75 days	1	3
76+ days	2	0

Quarterly CBCFA Data: FY 21.4

Number of Days from Initial Request to Completed Application

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1248	15	2	0	0	1265
Ongoing Rent	387	6	0	1	0	394
Rent Increase	773	1	1	0	0	775
Establishment of Home	699	6	1	0	0	706
Clothing	47	0	0	0	0	47
Client Share Rent Arrears	965	10	0	1	0	976
Miscellaneous	448	3	1	0	0	452
Work Opp & Trans Bens	87	0	0	0	0	87
Moving Expenses	107	8	0	0	0	115
Storage Fees	140	3	0	0	0	143
Grand Total	4901	52	5	2	0	4960

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	84	4	0	0	0	88
Ongoing Rent	31	4	0	0	0	35
Rent Increase	27	0	0	0	0	27
Establishment of Home	48	0	0	0	0	48
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	74	2	0	0	0	76
Miscellaneous	43	0	1	0	0	44
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	10	1	0	0	0	11
Storage Fees	21	0	0	0	0	21
Subtotal	351	11	1	0	0	363

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	176	2	0	0	0	178
Ongoing Rent	42	0	0	0	0	42
Rent Increase	89	0	0	0	0	89
Establishment of Home	61	1	0	0	0	62
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	107	0	0	0	0	107
Miscellaneous	58	0	0	0	0	58
Work Opp & Trans Bens	7	0	0	0	0	7
Moving Expenses	12	0	0	0	0	12
Storage Fees	17	0	0	0	0	17
Subtotal	574	3	0	0	0	577

Quarterly CBCFA Data: FY 21.4

Number of Days from Initial Request to Completed Application

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	64	0	0	0	0	64
Ongoing Rent	23	0	0	0	0	23
Rent Increase	59	0	0	0	0	59
Establishment of Home	25	0	0	0	0	25
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	51	0	0	0	0	51
Miscellaneous	34	0	0	0	0	34
Work Opp & Trans Bens	18	0	0	0	0	18
Moving Expenses	8	0	0	0	0	8
Storage Fees	4	0	0	0	0	4
Subtotal	288	0	0	0	0	288

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	71	0	0	0	0	71
Ongoing Rent	75	0	0	0	0	75
Rent Increase	69	0	0	0	0	69
Establishment of Home	49	0	0	0	0	49
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	72	0	0	0	0	72
Miscellaneous	22	0	0	0	0	22
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	5	0	0	0	0	5
Storage Fees	15	0	0	0	0	15
Subtotal	381	0	0	0	0	381

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	119	0	0	0	0	119
Ongoing Rent	25	0	0	0	0	25
Rent Increase	132	0	0	0	0	132
Establishment of Home	90	0	0	0	0	90
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	122	3	0	0	0	125
Miscellaneous	29	0	0	0	0	29
Work Opp & Trans Bens	7	0	0	0	0	7
Moving Expenses	2	0	0	0	0	2
Storage Fees	4	0	0	0	0	4
Subtotal	532	3	0	0	0	535

Quarterly CBCFA Data: FY 21.4

Number of Days from Initial Request to Completed Application

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	103	0	0	0	0	103
Ongoing Rent	30	1	0	0	0	31
Rent Increase	71	0	0	0	0	71
Establishment of Home	44	0	0	0	0	44
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	64	1	0	0	0	65
Miscellaneous	50	0	0	0	0	50
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	8	0	0	0	0	8
Storage Fees	22	0	0	0	0	22
Subtotal	398	2	0	0	0	400

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	98	1	0	0	0	99
Ongoing Rent	42	0	0	0	0	42
Rent Increase	28	0	0	0	0	28
Establishment of Home	75	0	0	0	0	75
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	69	1	0	0	0	70
Miscellaneous	24	0	0	0	0	24
Work Opp & Trans Bens	9	0	0	0	0	9
Moving Expenses	4	1	0	0	0	5
Storage Fees	10	1	0	0	0	11
Subtotal	364	4	0	0	0	368

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	44	3	2	0	0	49
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	10	3	1	0	0	14
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	30	0	0	0	0	30
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	2	0	0	0	0	2
Storage Fees	3	0	0	0	0	3
						0
Subtotal	93	6	3	0	0	102

Quarterly CBCFA Data: FY 21.4

Number of Days from Initial Request to Completed Application

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	85	0	0	0	0	85
Ongoing Rent	15	0	0	0	0	15
Rent Increase	67	0	0	0	0	67
Establishment of Home	51	0	0	0	0	51
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	74	0	0	0	0	74
Miscellaneous	17	0	0	0	0	17
Work Opp & Trans Bens	11	0	0	0	0	11
Moving Expenses	10	0	0	0	0	10
Storage Fees	10	0	0	0	0	10
Subtotal	344	0	0	0	0	344

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	162	2	0	0	0	164
Ongoing Rent	33	0	0	1	0	34
Rent Increase	82	1	1	0	0	84
Establishment of Home	88	0	0	0	0	88
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	182	2	0	1	0	185
Miscellaneous	65	0	0	0	0	65
Work Opp & Trans Bens	12	0	0	0	0	12
Moving Expenses	13	0	0	0	0	13
Storage Fees	13	0	0	0	0	13
Subtotal	654	5	1	2	0	662

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	131	1	0	0	0	132
Ongoing Rent	46	1	0	0	0	47
Rent Increase	114	0	0	0	0	114
Establishment of Home	70	0	0	0	0	70
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	96	1	0	0	0	97
Miscellaneous	51	2	0	0	0	53
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	11	1	0	0	0	12
Storage Fees	18	1	0	0	0	19
Subtotal	545	7	0	0	0	552

Quarterly CBCFA Data: FY 21.4

Number of Days from Initial Request to Completed Application

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	25	0	0	0	0	25
Ongoing Rent	10	0	0	0	0	10
Rent Increase	18	0	0	0	0	18
Establishment of Home	19	0	0	0	0	19
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	30	0	0	0	0	30
Miscellaneous	6	0	0	0	0	6
Work Opp & Trans Bens	5	0	0	0	0	5
New Apartment	22	5	0	0	0	27
New Apartment	0	0	0	0	0	0

Subtotal	138	5	0	0	0	143
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Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	86	2	0	0	0	88
Ongoing Rent	14	0	0	0	0	14
Rent Increase	17	0	0	0	0	17
Establishment of Home	69	2	0	0	0	71
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	24	0	0	0	0	24
Miscellaneous	19	1	0	0	0	20
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	0	0	0	0	0	0
Storage Fees	3	1	0	0	0	4

Subtotal	239	6	0	0	0	245
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Quarterly CBCFA Data: FY 21.4

Number of Days from Completed Application to Approval or Denial

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1,092	151	4	2	0	1,249
Ongoing Rent	360	46	2	1	0	409
Rent Increase	748	42	0	0	0	790
Establishment of Home	600	117	3	0	0	720
Clothing	47	3	0	0	0	50
Client Share Rent Arrears	889	162	5	0	0	1,056
Miscellaneous	432	26	1	1	0	460
Work Opp & Trans Bens	61	29	0	0	0	90
Moving Expenses	87	3	0	0	0	90
Storage Fees	144	3	0	0	0	147
Grand Total	4,460	582	15	4	0	5,061

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	82	11	0	0	0	93
Ongoing Rent	29	7	0	0	0	36
Rent Increase	24	6	0	0	0	30
Establishment of Home	43	9	0	0	0	52
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	65	23	2	0	0	90
Miscellaneous	36	10	0	0	0	46
Work Opp & Trans Bens	4	2	0	0	0	6
Moving Expenses	10	1	0	0	0	11
Storage Fees	20	0	0	0	0	20
Subtotal	321	69	2	0	0	392

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	173	7	0	0	0	180
Ongoing Rent	36	3	0	0	0	39
Rent Increase	92	0	0	0	0	92
Establishment of Home	60	5	0	0	0	65
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	107	3	0	0	0	110
Miscellaneous	57	0	0	0	0	57
Work Opp & Trans Bens	4	2	0	0	0	6
Moving Expenses	11	0	0	0	0	11
Storage Fees	17	0	0	0	0	17
Subtotal	562	20	0	0	0	582

Quarterly CBCFA Data: FY 21.4

Number of Days from Completed Application Approval or Denial

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	64	1	0	0	0	65
Ongoing Rent	23	0	0	0	0	23
Rent Increase	57	0	0	0	0	57
Establishment of Home	26	3	0	0	0	29
Clothing	1	1	0	0	0	2
Client Share Rent Arrears	47	6	0	0	0	53
Miscellaneous	32	1	0	0	0	33
Work Opp & Trans Bens	14	5	0	0	0	19
Moving Expenses	8	0	0	0	0	8
Storage Fees	4	0	0	0	0	4
Subtotal	276	17	0	0	0	293

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	61	16	0	0	0	77
Ongoing Rent	76	0	0	0	0	76
Rent Increase	63	2	0	0	0	65
Establishment of Home	47	10	0	0	0	57
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	68	6	0	0	0	74
Miscellaneous	21	1	0	0	0	22
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	4	1	0	0	0	5
Storage Fees	16	0	0	0	0	16
Subtotal	359	36	0	0	0	395

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	100	20	0	0	0	120
Ongoing Rent	21	5	0	0	0	26
Rent Increase	126	6	0	0	0	132
Establishment of Home	77	15	0	0	0	92
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	104	26	0	0	0	130
Miscellaneous	27	0	0	0	0	27
Work Opp & Trans Bens	0	5	0	0	0	5
Moving Expenses	2	0	0	0	0	2
Storage Fees	4	0	0	0	0	4
Subtotal	463	77	0	0	0	540

Quarterly CBCFA Data: FY 21.4

Number of Days from Completed Application Approval or Denial

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	95	6	0	0	0	101
Ongoing Rent	32	2	0	1	0	35
Rent Increase	69	5	0	0	0	74
Establishment of Home	37	3	0	0	0	40
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	58	12	2	0	0	72
Miscellaneous	49	3	0	0	0	52
Work Opp & Trans Bens	5	2	0	0	0	7
Moving Expenses	9	0	0	0	0	9
Storage Fees	22	0	0	0	0	22
Subtotal	377	33	2	1	0	413

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	91	19	0	1	0	111
Ongoing Rent	35	12	2	0	0	49
Rent Increase	27	6	0	0	0	33
Establishment of Home	67	16	0	0	0	83
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	66	26	0	0	0	92
Miscellaneous	21	0	0	1	0	22
Work Opp & Trans Bens	8	5	0	0	0	13
Moving Expenses	5	0	0	0	0	5
Storage Fees	13	1	0	0	0	14
Subtotal	339	85	2	2	0	428

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	41	2	0	0	0	43
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	12	0	0	0	0	12
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	32	1	0	0	0	33
Work Opp & Trans Bens	3	1	0	0	0	4
Moving Expenses	2	0	0	0	0	2
Storage Fees	4	0	0	0	0	4
Subtotal	95	4	0	0	0	99

Quarterly CBCFA Data: FY 21.4

Number of Days from Completed Application Approval or Denial

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	80	8	0	0	0	88
Ongoing Rent	16	1	0	0	0	17
Rent Increase	67	0	0	0	0	67
Establishment of Home	51	2	0	0	0	53
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	75	3	0	0	0	78
Miscellaneous	19	1	0	0	0	20
Work Opp & Trans Bens	10	1	0	0	0	11
Moving Expenses	12	0	0	0	0	12
Storage Fees	9	0	0	0	0	9
Subtotal	343	8	0	0	0	351

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	142	12	2	0	0	156
Ongoing Rent	36	2	0	0	0	38
Rent Increase	75	7	0	0	0	82
Establishment of Home	68	11	1	0	0	80
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	174	18	0	0	0	192
Miscellaneous	68	3	0	0	0	71
Work Opp & Trans Bens	7	4	0	0	0	11
Moving Expenses	11	1	0	0	0	12
Storage Fees	13	0	0	0	0	13
Subtotal	599	58	3	0	0	660

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	119	14	1	0	0	134
Ongoing Rent	36	5	0	0	0	41
Rent Increase	118	2	0	0	0	120
Establishment of Home	65	8	1	0	0	74
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	95	7	1	0	0	103
Miscellaneous	47	1	1	0	0	49
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	12	0	0	0	0	12
Storage Fees	18	0	0	0	0	18
Subtotal	518	37	4	0	0	559

Quarterly CBCFA Data: FY 21.4

Number of Days from Completed Application Approval or Denial

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
Ongoing Rent	0	0	0	0	0	0
Ongoing Rent	10	4	0	0	0	14
Rent Increase	16	4	0	0	0	20
Establishment of Home	16	4	0	0	0	20
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	21	15	0	0	0	36
Miscellaneous	3	4	0	0	0	7
Work Opp & Trans Bens	3	2	0	0	0	5
Moving Expenses	0	0	0	0	0	0
Storage Fees	1	0	0	0	0	1
Subtotal	73	33	0	0	0	106

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	44	35	1	1	0	81
Ongoing Rent	9	5	0	0	0	14
Rent Increase	14	4	0	0	0	18
Establishment of Home	31	31	1	0	0	63
Clothing	4	2	0	0	0	6
Client Share Rent Arrears	9	17	0	0	0	26
Miscellaneous	20	1	0	0	0	21
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	3	2	0	0	0	5
Subtotal	135	97	2	1	0	235

Quarterly CBCFA Data: FY 21.4

Number of Days from Approval to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	689	60	13	1	0	763
Ongoing Rent	124	39	5	2	1	171
Rent Increase	342	109	28	2	0	481
Establishment of Home	420	38	1	1	0	460
Clothing	21	4	0	0	0	25
Client Share Rent Arrears	540	91	6	0	0	637
Miscellaneous	330	23	3	0	0	356
Work Opp & Trans Bens	30	9	0	1	0	40
Moving Expenses	59	5	0	0	0	64
Storage Fees	100	14	1	0	0	115
Grand Total	2,655	392	57	7	1	3,112

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	52	5	1	0	0	58
Ongoing Rent	6	4	4	0	0	14
Rent Increase	3	8	5	0	0	16
Establishment of Home	35	1	1	0	0	37
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	46	2	2	0	0	50
Miscellaneous	30	4	0	0	0	34
Work Opp & Trans Bens	1	1	0	1	0	3
Moving Expenses	6	2	0	0	0	8
Storage Fees	14	1	0	0	0	15
Subtotal	197	29	13	1	0	240

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	96	3	0	0	0	99
Ongoing Rent	20	1	0	0	0	21
Rent Increase	55	0	0	0	0	55
Establishment of Home	43	1	0	0	0	44
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	70	6	0	0	0	76
Miscellaneous	47	5	0	0	0	52
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	12	0	0	0	0	12
Storage Fees	12	1	0	0	0	13
Subtotal	361	18	0	0	0	379

Quarterly CBCFA Data: FY 21.4

Number of Days from Approval to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	49	0	0	0	0	49
Ongoing Rent	16	0	0	1	0	17
Rent Increase	29	0	0	0	0	29
Establishment of Home	25	0	0	0	0	25
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	30	1	0	0	0	31
Miscellaneous	27	2	0	0	0	29
Work Opp & Trans Bens	8	0	0	0	0	8
Moving Expenses	7	0	0	0	0	7
Storage Fees	6	0	0	0	0	6
Subtotal	197	3	0	1	0	201

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	40	7	9	1	0	57
Ongoing Rent	4	13	1	1	0	19
Rent Increase	5	33	19	1	0	58
Establishment of Home	36	3	0	1	0	40
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	34	5	2	0	0	41
Miscellaneous	12	1	0	0	0	13
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	2	1	0	0	0	3
Storage Fees	10	1	1	0	0	12
Subtotal	144	64	32	4	0	244

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	65	10	0	0	0	75
Ongoing Rent	16	4	0	0	0	20
Rent Increase	56	24	0	1	0	81
Establishment of Home	53	11	0	0	0	64
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	69	20	0	0	0	89
Miscellaneous	19	2	0	0	0	21
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	1	0	0	0	0	1
Storage Fees	0	2	0	0	0	2
Subtotal	281	73	0	1	0	355

Quarterly CBCFA Data: FY 21.4

Number of Days from Approval to Provision of Benefits

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	56	1	0	0	0	57
Ongoing Rent	17	0	0	0	0	17
Rent Increase	30	1	0	0	0	31
Establishment of Home	26	0	0	0	0	26
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	38	1	0	0	0	39
Miscellaneous	42	0	0	0	0	42
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	8	0	0	0	0	8
Storage Fees	17	0	0	0	0	17
Subtotal	236	3	0	0	0	239

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	52	7	2	0	0	61
Ongoing Rent	6	3	0	0	0	9
Rent Increase	1	3	0	0	0	4
Establishment of Home	35	6	0	0	0	41
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	39	7	0	0	0	46
Miscellaneous	15	1	1	0	0	17
Work Opp & Trans Bens	4	1	0	0	0	5
Moving Expenses	4	0	0	0	0	4
Storage Fees	7	4	0	0	0	11
Subtotal	167	33	3	0	0	203

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	43	1	0	0	0	44
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	10	0	0	0	0	10
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	30	0	2	0	0	32
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	2	1	0	0	0	3
Storage Fees	2	0	0	0	0	2
Subtotal	87	2	2	0	0	91

Quarterly CBCFA Data: FY 21.4

Number of Days from Approval to Provision of Benefits

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	43	9	1	0	0	53
Ongoing Rent	2	6	0	0	0	8
Rent Increase	16	13	1	0	0	30
Establishment of Home	30	6	0	0	0	36
Clothing	2	1	0	0	0	3
Client Share Rent Arrears	42	24	1	0	0	67
Miscellaneous	14	1	0	0	0	15
Work Opp & Trans Bens	2	5	0	0	0	7
Moving Expenses	5	1	0	0	0	6
Storage Fees	6	4	0	0	0	10
Subtotal	162	70	3	0	0	235

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	78	2	0	0	0	80
Ongoing Rent	14	2	0	0	1	17
Rent Increase	47	6	0	0	0	53
Establishment of Home	50	1	0	0	0	51
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	98	5	0	0	0	103
Miscellaneous	52	2	0	0	0	54
Work Opp & Trans Bens	8	0	0	0	0	8
Moving Expenses	8	0	0	0	0	8
Storage Fees	10	0	0	0	0	10
Subtotal	367	18	0	0	1	386

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	75	5	0	0	0	80
Ongoing Rent	14	6	0	0	0	20
Rent Increase	86	18	2	0	0	106
Establishment of Home	48	3	0	0	0	51
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	51	17	1	0	0	69
Miscellaneous	28	4	0	0	0	32
Work Opp & Trans Bens	1	1	0	0	0	2
Moving Expenses	4	0	0	0	0	4
Storage Fees	12	1	0	0	0	13
Subtotal	321	55	3	0	0	379

Quarterly CBCFA Data: FY 21.4

Number of Days from Approval to Provision of Benefits

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	16	2	0	0	0	18
Ongoing Rent	6	0	0	0	0	6
Rent Increase	6	2	1	0	0	9
Establishment of Home	8	1	0	0	0	9
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	16	3	0	0	0	19
Miscellaneous	1	0	0	0	0	1
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	0	0	0	0	0	0
Storage Fees	1	0	0	0	0	1
Subtotal	55	9	1	0	0	65

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	24	8	0	0	0	32
Ongoing Rent	3	0	0	0	0	3
Rent Increase	8	1	0	0	0	9
Establishment of Home	21	5	0	0	0	26
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	7	0	0	0	0	7
Miscellaneous	13	1	0	0	0	14
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	3	0	0	0	0	3
Subtotal	80	15	0	0	0	95

Quarterly CBCFA Data: FY 21.4

Number of Days from Completed Application to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	514	225	30	8	0	777
Ongoing Rent	92	64	12	4	1	173
Rent Increase	303	135	43	6	0	487
Establishment of Home	304	154	9	1	0	468
Clothing	21	4	0	0	0	25
Client Share Rent Arrears	419	223	28	1	0	671
Miscellaneous	288	64	3	3	0	358
Work Opp & Trans Bens	21	18	3	1	0	43
Moving Expenses	53	10	2	0	0	65
Storage Fees	91	19	4	0	0	114
Grand Total	2,106	916	134	24	1	3,181

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	37	18	3	0	0	58
Ongoing Rent	1	7	4	2	0	14
Rent Increase	0	6	9	1	0	16
Establishment of Home	25	11	1	0	0	37
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	15	26	7	1	0	49
Miscellaneous	17	16	1	0	0	34
Work Opp & Trans Bens	1	0	1	1	0	3
Moving Expenses	5	2	1	0	0	8
Storage Fees	12	3	0	0	0	15
Subtotal	117	90	27	5	0	239

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	79	20	0	0	0	99
Ongoing Rent	18	4	0	0	0	22
Rent Increase	53	2	0	0	0	55
Establishment of Home	34	10	0	0	0	44
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	60	18	0	0	0	78
Miscellaneous	45	7	0	0	0	52
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	12	0	0	0	0	12
Storage Fees	11	2	0	0	0	13
Subtotal	318	64	0	0	0	382

Quarterly CBCFA Data: FY 21.4

Number of Days from Completed Application to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	45	4	0	0	0	49
Ongoing Rent	15	1	0	1	0	17
Rent Increase	28	1	0	0	0	29
Establishment of Home	20	5	0	0	0	25
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	25	6	0	0	0	31
Miscellaneous	24	5	0	0	0	29
Work Opp & Trans Bens	5	3	0	0	0	8
Moving Expenses	7	0	0	0	0	7
Storage Fees	6	0	0	0	0	6
Subtotal	175	25	0	1	0	201

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	32	18	9	6	0	65
Ongoing Rent	4	10	5	1	0	20
Rent Increase	6	28	23	4	0	61
Establishment of Home	25	17	1	1	0	44
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	40	9	5	0	0	54
Miscellaneous	11	2	1	0	0	14
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	1	3	0	0	0	4
Storage Fees	10	1	1	0	0	12
Subtotal	130	88	45	12	0	275

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	45	31	0	0	0	76
Ongoing Rent	9	10	1	0	0	20
Rent Increase	47	31	2	1	0	81
Establishment of Home	35	28	1	0	0	64
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	47	39	3	0	0	89
Miscellaneous	19	2	0	0	0	21
Work Opp & Trans Bens	0	2	0	0	0	2
Moving Expenses	1	0	0	0	0	1
Storage Fees	0	2	0	0	0	2
Subtotal	203	145	7	1	0	356

Quarterly CBCFA Data: FY 21.4

Number of Days from Completed Application to Provision of Benefits

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	47	10	1	0	0	58
Ongoing Rent	14	3	0	0	0	17
Rent Increase	29	5	0	0	0	34
Establishment of Home	21	5	0	0	0	26
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	32	7	1	0	0	40
Miscellaneous	38	5	0	0	0	43
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	8	0	0	0	0	8
Storage Fees	16	0	0	0	0	16
Subtotal	207	35	2	0	0	244

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	24	30	6	1	0	61
Ongoing Rent	2	6	1	0	0	9
Rent Increase	1	2	1	0	0	4
Establishment of Home	17	22	2	0	0	41
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	16	27	3	0	0	46
Miscellaneous	11	4	0	2	0	17
Work Opp & Trans Bens	4	1	0	0	0	5
Moving Expenses	3	1	0	0	0	4
Storage Fees	6	3	2	0	0	11
Subtotal	88	97	15	3	0	203

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	33	5	2	0	0	40
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	10	0	0	0	0	10
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	26	4	1	1	0	32
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	2	0	1	0	0	3
Storage Fees	2	0	0	0	0	2
Subtotal	73	9	4	1	0	87

Quarterly CBCFA Data: FY 21.4

Number of Days from Completed Application to Provision of Benefits

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	23	31	2	0	0	56
Ongoing Rent	1	6	1	0	0	8
Rent Increase	9	17	4	0	0	30
Establishment of Home	20	18	0	0	0	38
Clothing	2	1	0	0	0	3
Client Share Rent Arrears	36	29	4	0	0	69
Miscellaneous	12	3	0	0	0	15
Work Opp & Trans Bens	1	5	2	0	0	8
Moving Expenses	4	2	0	0	0	6
Storage Fees	4	5	1	0	0	10
Subtotal	112	117	14	0	0	243

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	72	11	2	0	0	85
Ongoing Rent	13	3	0	0	1	17
Rent Increase	39	14	0	0	0	53
Establishment of Home	43	9	1	0	0	53
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	95	24	0	0	0	119
Miscellaneous	48	6	0	0	0	54
Work Opp & Trans Bens	5	5	0	0	0	10
Moving Expenses	8	0	0	0	0	8
Storage Fees	9	1	0	0	0	10
Subtotal	334	73	3	0	1	411

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	56	24	0	0	0	80
Ongoing Rent	10	10	0	0	0	20
Rent Increase	81	23	2	0	0	106
Establishment of Home	41	10	0	0	0	51
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	39	28	2	0	0	69
Miscellaneous	25	7	0	0	0	32
Work Opp & Trans Bens	1	1	0	0	0	2
Moving Expenses	2	2	0	0	0	4
Storage Fees	12	1	0	0	0	13
Subtotal	269	106	4	0	0	379

Quarterly CBCFA Data: FY 21.4

Number of Days from Completed Application to Provision of Benefits

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	8	9	1	0	0	18
Ongoing Rent	4	2	0	0	0	6
Rent Increase	5	2	2	0	0	9
Establishment of Home	3	6	0	0	0	9
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	11	6	3	0	0	20
Miscellaneous	1	0	0	0	0	1
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	0	0	0	0	0	0
Storage Fees	0	1	0	0	0	1
Subtotal	33	27	6	0	0	66

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	13	14	4	1	0	14
Ongoing Rent	1	2	0	0	0	18
Rent Increase	5	4	0	0	0	27
Establishment of Home	10	13	3	0	0	21
Clothing	1	0	0	0	0	9
Client Share Rent Arrears	3	4	0	0	0	13
Miscellaneous	11	3	0	0	0	16
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	3	0	0	0	0	3
Subtotal	47	40	7	1	0	95

CBCFA Data: FY 21 Year to Date

Number of Days from Initial Request to Completed Application

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	4412	57	5	0	0	4474
Ongoing Rent	1627	28	1	1	0	1657
Rent Increase	3723	11	4	1	0	3739
Establishment of Home	2476	27	3	0	0	2506
Clothing	294	2	2	0	1	299
Client Share Rent Arrears	4541	60	4	3	0	4608
Miscellaneous	1862	21	5	2	0	1890
Work Opp & Trans Bens	298	2	0	0	0	300
Moving Expenses	380	3	0	0	0	383
Storage Fees	942	10	1	1	0	954

Grand Total	20555	221	25	8	1	20810
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Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	331	9	0	0	0	340
Ongoing Rent	148	8	1	0	0	157
Rent Increase	168	0	3	0	0	171
Establishment of Home	190	3	0	0	0	193
Clothing	36	0	0	0	0	36
Client Share Rent Arrears	327	14	3	1	0	345
Miscellaneous	176	7	1	1	0	185
Work Opp & Trans Bens	26	0	0	0	0	26
Moving Expenses	38	1	0	0	0	39
Storage Fees	81	4	0	0	0	85

Subtotal	1521	46	8	2	0	1577
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Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	620	5	0	0	0	625
Ongoing Rent	171	1	0	0	0	172
Rent Increase	437	0	0	0	0	437
Establishment of Home	209	4	0	0	0	213
Clothing	32	0	0	0	0	32
Client Share Rent Arrears	513	1	0	0	0	514
Miscellaneous	264	0	2	0	0	266
Work Opp & Trans Bens	33	1	0	0	0	34
Moving Expenses	70	0	0	0	0	70
Storage Fees	153	0	0	0	0	153

Subtotal	2502	12	2	0	0	2516
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CBCFA Data: FY 21 Year to Date

Number of Days from Initial Request to Completed Application

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	251	0	0	0	0	251
Ongoing Rent	117	0	0	0	0	117
Rent Increase	286	3	0	0	0	289
Establishment of Home	120	0	0	0	0	120
Clothing	18	0	0	0	0	18
Client Share Rent Arrears	273	1	0	0	0	274
Miscellaneous	127	0	0	0	0	127
Work Opp & Trans Bens	38	0	0	0	0	38
Moving Expenses	39	0	0	0	0	39
Storage Fees	48	0	0	0	0	48
Subtotal	1317	4	0	0	0	1321

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	300	1	0	0	0	301
Ongoing Rent	204	1	0	0	0	205
Rent Increase	311	1	0	0	0	312
Establishment of Home	231	0	0	0	0	231
Clothing	19	0	1	0	0	20
Client Share Rent Arrears	365	2	0	0	0	367
Miscellaneous	108	1	0	0	0	109
Work Opp & Trans Bens	10	0	0	0	0	10
Moving Expenses	15	0	0	0	0	15
Storage Fees	86	1	0	0	0	87
Subtotal	1649	7	1	0	0	1657

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	383	2	0	0	0	385
Ongoing Rent	124	0	0	0	0	124
Rent Increase	535	0	0	0	0	535
Establishment of Home	275	0	0	0	0	275
Clothing	25	0	0	0	0	25
Client Share Rent Arrears	595	3	0	0	0	598
Miscellaneous	138	0	0	0	0	138
Work Opp & Trans Bens	29	0	0	0	0	29
Moving Expenses	11	0	0	0	0	11
Storage Fees	43	0	0	0	0	43
Subtotal	2158	5	0	0	0	2163

CBCFA Data: FY 21 Year to Date

Number of Days from Initial Request to Completed Application

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	393	9	0	0	0	402
Ongoing Rent	152	1	0	0	0	153
Rent Increase	290	2	0	1	0	293
Establishment of Home	138	2	0	0	0	140
Clothing	27	0	0	0	0	27
Client Share Rent Arrears	338	5	0	1	0	344
Miscellaneous	209	1	0	0	0	210
Work Opp & Trans Bens	15	1	0	0	0	16
Moving Expenses	41	0	0	0	0	41
Storage Fees	99	0	0	0	0	99
Subtotal	1702	21	0	2	0	1725

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	333	4	1	0	0	338
Ongoing Rent	198	4	0	0	0	202
Rent Increase	197	1	1	0	0	199
Establishment of Home	252	2	1	0	0	255
Clothing	24	0	0	0	0	24
Client Share Rent Arrears	376	9	0	0	0	385
Miscellaneous	99	0	0	0	0	99
Work Opp & Trans Bens	22	0	0	0	0	22
Moving Expenses	20	1	0	0	0	21
Storage Fees	108	2	0	0	0	110
Subtotal	1629	23	3	0	0	1655

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	196	7	2	0	0	205
Ongoing Rent	4	0	0	0	0	4
Rent Increase	0	0	0	0	0	0
Establishment of Home	54	5	1	0	0	60
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	3	0	0	0	0	3
Miscellaneous	122	4	1	0	0	127
Work Opp & Trans Bens	11	0	0	0	0	11
Moving Expenses	16	0	0	0	0	16
Storage Fees	17	1	0	0	0	18
						0
Subtotal	426	17	4	0	0	447

CBCFA Data: FY 21 Year to Date

Number of Days from Initial Request to Completed Application

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	298	0	0	0	0	298
Ongoing Rent	55	0	0	0	0	55
Rent Increase	366	1	0	0	0	367
Establishment of Home	193	1	0	0	0	194
Clothing	16	0	0	0	0	16
Client Share Rent Arrears	453	3	0	0	0	456
Miscellaneous	88	0	0	0	0	88
Work Opp & Trans Bens	43	0	0	0	0	43
Moving Expenses	39	0	0	0	0	39
Storage Fees	58	0	0	0	0	58
Subtotal	1609	5	0	0	0	1614

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	467	4	1	0	0	472
Ongoing Rent	128	0	0	1	0	129
Rent Increase	516	1	0	0	0	517
Establishment of Home	249	0	0	0	0	249
Clothing	27	0	0	0	0	27
Client Share Rent Arrears	691	4	0	1	0	696
Miscellaneous	262	1	0	0	0	263
Work Opp & Trans Bens	42	0	0	0	0	42
Moving Expenses	47	0	0	0	0	47
Storage Fees	103	0	0	1	0	104
Subtotal	2532	10	1	3	0	2546

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	455	6	1	0	0	462
Ongoing Rent	215	6	0	0	0	221
Rent Increase	473	1	0	0	0	474
Establishment of Home	273	3	1	0	0	277
Clothing	29	1	1	0	0	31
Client Share Rent Arrears	405	8	1	0	0	414
Miscellaneous	187	4	1	1	0	193
Work Opp & Trans Bens	13	0	0	0	0	13
Moving Expenses	31	1	0	0	0	32
Storage Fees	99	1	1	0	0	101
Subtotal	2180	31	6	1	0	2218

CBCFA Data: FY 21 Year to Date

Number of Days from Initial Request to Completed Application

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	105	6	0	0	0	111
Ongoing Rent	53	3	0	0	0	56
Rent Increase	71	0	0	0	0	71
Establishment of Home	58	3	0	0	0	61
Clothing	13	0	0	0	0	13
Client Share Rent Arrears	100	4	0	0	0	104
Miscellaneous	25	2	0	0	0	27
Work Opp & Trans Bens	10	0	0	0	0	10
Moving Expenses	5	0	0	0	0	5
Storage Fees	8	0	0	0	0	8
Subtotal	448	18	0	0	0	466

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	280	4	0	0	0	284
Ongoing Rent	58	4	0	0	0	62
Rent Increase	73	1	0	0	0	74
Establishment of Home	234	4	0	0	0	238
Clothing	25	1	0	0	1	27
Client Share Rent Arrears	102	6	0	0	0	108
Miscellaneous	57	1	0	0	0	58
Work Opp & Trans Bens	6	0	0	0	0	6
Moving Expenses	8	0	0	0	0	8
Storage Fees	39	1	0	0	0	40
						0
Subtotal	882	22	0	0	1	905

CBCFA Data: FY 21 Year to Date

Number of Days from Completed Application to Approval or Denial

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	3,884	488	10	6	0	4,388
Ongoing Rent	1,491	155	8	1	2	1,657
Rent Increase	3,575	129	6	6	2	3,718
Establishment of Home	2,086	357	11	1	0	2,455
Clothing	276	19	0	1	0	296
Client Share Rent Arrears	4,121	463	20	4	3	4,611
Miscellaneous	1,779	87	3	3	0	1,872
Work Opp & Trans Bens	227	68	0	0	0	295
Moving Expenses	351	26	0	0	0	377
Storage Fees	915	35	3	0	1	954
Grand Total	18,705	1,827	61	22	8	20,623

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	306	27	0	0	0	333
Ongoing Rent	135	18	0	0	0	153
Rent Increase	159	8	0	1	0	168
Establishment of Home	162	25	0	0	0	187
Clothing	34	1	0	0	0	35
Client Share Rent Arrears	285	54	4	0	0	343
Miscellaneous	166	18	0	0	0	184
Work Opp & Trans Bens	21	5	0	0	0	26
Moving Expenses	36	3	0	0	0	39
Storage Fees	82	2	0	0	0	84
Subtotal	1,386	161	4	1	0	1,552

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	591	26	1	0	0	618
Ongoing Rent	167	4	0	0	0	171
Rent Increase	433	2	1	0	0	436
Establishment of Home	198	12	1	0	0	211
Clothing	32	0	0	0	0	32
Client Share Rent Arrears	509	5	1	0	0	515
Miscellaneous	262	1	0	0	0	263
Work Opp & Trans Bens	26	8	0	0	0	34
Moving Expenses	68	0	0	0	0	68
Storage Fees	153	0	0	0	0	153
Subtotal	2,439	58	4	0	0	2,501

CBCFA Data: FY 21 Year to Date

Number of Days from Completed Application Approval or Denial

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	245	5	0	0	0	250
Ongoing Rent	110	6	0	0	0	116
Rent Increase	280	5	0	1	1	287
Establishment of Home	115	5	0	0	0	120
Clothing	17	1	0	0	0	18
Client Share Rent Arrears	258	16	0	0	0	274
Miscellaneous	124	2	0	0	0	126
Work Opp & Trans Bens	30	7	0	0	0	37
Moving Expenses	37	2	0	0	0	39
Storage Fees	47	0	0	0	1	48
Subtotal	1,263	49	0	1	2	1,315

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	255	48	0	1	0	304
Ongoing Rent	194	11	0	0	1	206
Rent Increase	303	7	0	0	0	310
Establishment of Home	195	38	0	0	0	233
Clothing	15	4	0	0	0	19
Client Share Rent Arrears	335	33	0	0	2	370
Miscellaneous	103	5	0	0	0	108
Work Opp & Trans Bens	9	2	0	0	0	11
Moving Expenses	12	3	0	0	0	15
Storage Fees	84	3	0	0	0	87
Subtotal	1,505	154	0	1	3	1,663

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	331	49	0	0	0	380
Ongoing Rent	112	12	0	0	0	124
Rent Increase	515	17	0	0	1	533
Establishment of Home	236	33	1	0	0	270
Clothing	21	4	0	0	0	25
Client Share Rent Arrears	527	68	1	0	1	597
Miscellaneous	132	6	0	0	0	138
Work Opp & Trans Bens	17	9	0	0	0	26
Moving Expenses	10	1	0	0	0	11
Storage Fees	44	0	0	0	0	44
Subtotal	1,945	199	2	0	2	2,148

CBCFA Data: FY 21 Year to Date

Number of Days from Completed Application Approval or Denial

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	356	36	0	1	0	393
Ongoing Rent	140	11	0	1	1	153
Rent Increase	281	9	0	1	0	291
Establishment of Home	117	19	0	0	0	136
Clothing	27	0	0	0	0	27
Client Share Rent Arrears	302	40	2	0	0	344
Miscellaneous	194	12	0	1	0	207
Work Opp & Trans Bens	14	4	0	0	0	18
Moving Expenses	40	1	0	0	0	41
Storage Fees	98	2	0	0	0	100
Subtotal	1,569	134	2	4	1	1,710

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	270	61	3	2	0	336
Ongoing Rent	164	35	4	0	0	203
Rent Increase	171	23	3	1	0	198
Establishment of Home	196	53	3	0	0	252
Clothing	22	1	0	1	0	24
Client Share Rent Arrears	315	67	4	2	0	388
Miscellaneous	89	6	0	1	0	96
Work Opp & Trans Bens	16	6	0	0	0	22
Moving Expenses	19	1	0	0	0	20
Storage Fees	101	9	2	0	0	112
Subtotal	1,363	262	19	7	0	1,651

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	183	10	1	0	0	194
Ongoing Rent	4	0	0	0	0	4
Rent Increase	0	0	0	0	0	0
Establishment of Home	52	4	2	0	0	58
Clothing	2	1	0	0	0	3
Client Share Rent Arrears	3	0	0	0	0	3
Miscellaneous	121	4	0	1	0	126
Work Opp & Trans Bens	7	5	0	0	0	12
Moving Expenses	14	1	0	0	0	15
Storage Fees	18	0	0	0	0	18
Subtotal	404	25	3	1	0	433

CBCFA Data: FY 21 Year to Date

Number of Days from Completed Application Approval or Denial

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	268	23	0	1	0	292
Ongoing Rent	51	2	0	0	0	53
Rent Increase	362	3	1	0	0	366
Establishment of Home	178	10	1	1	0	190
Clothing	16	0	0	0	0	16
Client Share Rent Arrears	441	14	1	0	0	456
Miscellaneous	84	3	0	0	0	87
Work Opp & Trans Bens	36	6	0	0	0	42
Moving Expenses	36	3	0	0	0	39
Storage Fees	56	1	0	0	0	57
Subtotal	1,528	65	3	2	0	1,598

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	411	43	3	0	0	457
Ongoing Rent	126	3	0	0	0	129
Rent Increase	496	13	0	2	0	511
Establishment of Home	207	30	1	0	0	238
Clothing	27	0	0	0	0	27
Client Share Rent Arrears	646	43	2	2	0	693
Miscellaneous	256	6	1	0	0	263
Work Opp & Trans Bens	29	11	0	0	0	40
Moving Expenses	41	5	0	0	0	46
Storage Fees	101	3	0	0	0	104
Subtotal	2,340	157	7	4	0	2,508

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	423	28	1	0	0	452
Ongoing Rent	209	12	2	0	0	223
Rent Increase	460	17	0	0	0	477
Establishment of Home	256	16	1	0	0	273
Clothing	30	0	0	0	0	30
Client Share Rent Arrears	383	31	1	0	0	415
Miscellaneous	181	6	1	0	0	188
Work Opp & Trans Bens	10	2	0	0	0	12
Moving Expenses	28	3	0	0	0	31
Storage Fees	98	3	0	0	0	101
Subtotal	2,078	118	6	0	0	2,202

CBCFA Data: FY 21 Year to Date**Number of Days from Completed Application Approval or Denial****Staten Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	82	26	0	0	0	108
Ongoing Rent	41	17	1	0	0	59
Rent Increase	57	12	0	0	0	69
Establishment of Home	44	16	0	0	0	60
Clothing	12	1	0	0	0	13
Client Share Rent Arrears	64	40	0	0	0	104
Miscellaneous	17	10	0	0	0	27
Work Opp & Trans Bens	7	3	0	0	0	10
Moving Expenses	5	0	0	0	0	5
Storage Fees	6	1	1	0	0	8

Subtotal	335	126	2	0	0	463
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Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	163	106	1	1	0	271
Ongoing Rent	38	24	1	0	0	63
Rent Increase	58	13	1	0	0	72
Establishment of Home	130	96	1	0	0	227
Clothing	21	6	0	0	0	27
Client Share Rent Arrears	53	52	4	0	0	109
Miscellaneous	50	8	1	0	0	59
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	5	3	0	0	0	8
Storage Fees	27	11	0	0	0	38

Subtotal	550	319	9	1	0	879
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CBCFA Data: FY 21 Year to Date

Number of Days from Approval to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	2,346	244	24	2	0	2,616
Ongoing Rent	497	142	25	10	1	675
Rent Increase	1,421	568	138	19	1	2,147
Establishment of Home	1,476	157	8	1	0	1,642
Immigration Status	98	19	1	0	0	118
Clothing	2,472	431	50	3	1	2,957
Client Share Rent Arrears	1,196	143	11	1	0	1,351
Miscellaneous	125	35	7	1	1	169
Work Opp & Trans Bens	228	17	2	0	0	247
Moving Expenses	634	85	6	0	0	725
Storage Fees	0	0	0	0	0	0
Grand Total	10,493	1,841	272	37	4	12,647

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	169	27	3	0	0	199
Ongoing Rent	27	10	4	0	0	41
Rent Increase	38	15	6	1	0	60
Establishment of Home	113	7	1	0	0	121
Clothing	9	3	0	0	0	12
Client Share Rent Arrears	156	18	2	0	0	176
Miscellaneous	107	12	1	0	0	120
Work Opp & Trans Bens	4	5	1	1	0	11
Moving Expenses	21	3	1	0	0	25
Storage Fees	55	7	0	0	0	62
Subtotal	699	107	19	2	0	827

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	305	15	0	0	0	320
Ongoing Rent	79	7	0	0	0	86
Rent Increase	271	23	0	0	0	294
Establishment of Home	131	8	0	0	0	139
Clothing	14	2	0	0	0	16
Client Share Rent Arrears	326	36	0	0	1	363
Miscellaneous	194	20	0	0	0	214
Work Opp & Trans Bens	19	1	0	0	0	20
Moving Expenses	49	2	0	0	0	51
Storage Fees	117	17	0	0	0	134
Subtotal	1,505	131	0	0	1	1,637

CBCFA Data: FY 21 Year to Date

Number of Days from Approval to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	186	1	0	0	0	187
Ongoing Rent	62	2	0	1	0	65
Rent Increase	119	16	0	0	0	135
Establishment of Home	93	6	0	0	0	99
Clothing	7	2	0	0	0	9
Client Share Rent Arrears	176	15	0	0	0	191
Miscellaneous	97	7	0	0	0	104
Work Opp & Trans Bens	17	2	0	0	0	19
Moving Expenses	30	2	0	0	0	32
Storage Fees	38	0	0	0	0	38
Subtotal	825	53	0	1	0	879

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	158	26	12	2	0	198
Ongoing Rent	18	37	9	7	0	71
Rent Increase	35	148	74	9	0	266
Establishment of Home	153	18	0	1	0	172
Clothing	6	2	0	0	0	8
Client Share Rent Arrears	208	23	2	0	0	233
Miscellaneous	57	8	1	0	0	66
Work Opp & Trans Bens	5	1	0	0	0	6
Moving Expenses	11	1	0	0	0	12
Storage Fees	59	6	1	0	0	66
						0
Subtotal	710	270	99	19	0	1,098

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	188	34	0	0	0	222
Ongoing Rent	41	12	0	0	0	53
Rent Increase	161	114	2	1	0	278
Establishment of Home	153	28	0	0	0	181
Clothing	10	1	0	0	0	11
Client Share Rent Arrears	321	90	1	0	0	412
Miscellaneous	78	22	0	0	0	100
Work Opp & Trans Bens	14	2	0	0	0	16
Moving Expenses	5	1	0	0	0	6
Storage Fees	18	5	0	0	0	23
Subtotal	989	309	3	1	0	1,302

CBCFA Data: FY 21 Year to Date

Number of Days from Approval to Provision of Benefits

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	201	16	0	0	0	217
Ongoing Rent	35	7	5	1	0	48
Rent Increase	58	38	12	3	0	111
Establishment of Home	88	5	1	0	0	94
Clothing	8	1	0	0	0	9
Client Share Rent Arrears	171	22	9	2	0	204
Miscellaneous	138	14	2	1	0	155
Work Opp & Trans Bens	4	2	1	0	1	8
Moving Expenses	28	1	0	0	0	29
Storage Fees	71	9	0	0	0	80
Subtotal	802	115	30	7	1	955

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	145	32	4	0	0	181
Ongoing Rent	37	15	4	1	0	57
Rent Increase	33	11	4	1	0	49
Establishment of Home	112	26	3	0	0	141
Clothing	9	1	0	0	0	10
Client Share Rent Arrears	150	42	12	0	0	204
Miscellaneous	54	5	2	0	0	61
Work Opp & Trans Bens	8	1	0	0	0	9
Moving Expenses	10	1	0	0	0	11
Storage Fees	62	11	3	0	0	76
Subtotal	620	145	32	2	0	799

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	169	4	1	0	0	174
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	52	0	0	0	0	52
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	1	0	1	0	0	2
Miscellaneous	119	4	2	0	0	125
Work Opp & Trans Bens	1	2	1	0	0	4
Moving Expenses	14	2	0	0	0	16
Storage Fees	15	2	0	0	0	17
Subtotal	373	14	5	0	0	392

CBCFA Data: FY 21 Year to Date

Number of Days from Approval to Provision of Benefits

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	145	27	3	0	0	175
Ongoing Rent	9	14	1	0	0	24
Rent Increase	94	74	21	1	0	190
Establishment of Home	119	21	0	0	0	140
Clothing	9	1	0	0	0	10
Client Share Rent Arrears	227	79	14	1	0	321
Miscellaneous	53	11	0	0	0	64
Work Opp & Trans Bens	17	11	4	0	0	32
Moving Expenses	12	1	1	0	0	14
Storage Fees	30	9	0	0	0	39
Subtotal	715	248	44	2	0	1,009

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	240	12	0	0	0	252
Ongoing Rent	50	11	1	0	1	63
Rent Increase	249	38	12	1	1	301
Establishment of Home	156	7	0	0	0	163
Clothing	7	3	0	0	0	10
Client Share Rent Arrears	407	38	5	0	0	450
Miscellaneous	158	14	2	0	0	174
Work Opp & Trans Bens	27	1	0	0	0	28
Moving Expenses	31	1	0	0	0	32
Storage Fees	64	5	1	0	0	70
Subtotal	1389	130	21	1	2	1,543

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	286	21	0	0	0	307
Ongoing Rent	111	23	1	0	0	135
Rent Increase	325	76	6	1	0	408
Establishment of Home	184	16	1	0	0	201
Clothing	8	2	0	0	0	10
Client Share Rent Arrears	252	56	4	0	0	312
Miscellaneous	103	17	0	0	0	120
Work Opp & Trans Bens	7	2	0	0	0	9
Moving Expenses	14	1	0	0	0	15
Storage Fees	80	12	0	0	0	92
Subtotal	1370	226	12	1	0	1,609

CBCFA Data: FY 21 Year to Date**Number of Days from Approval to Provision of Benefits****Staten Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	64	5	0	0	0	69
Ongoing Rent	16	1	0	0	0	17
Rent Increase	16	6	1	0	0	23
Establishment of Home	34	1	0	0	0	35
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	48	9	0	0	0	57
Miscellaneous	9	0	1	0	0	10
Work Opp & Trans Bens	2	4	0	0	0	6
Moving Expenses	1	1	0	0	0	2
Storage Fees	5	1	0	0	0	6

Subtotal	197	28	2	0	0	227
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Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	90	24	1	0	0	115
Ongoing Rent	12	3	0	0	0	15
Rent Increase	22	9	0	1	0	32
Establishment of Home	88	14	2	0	0	104
Clothing	7	1	1	0	0	9
Client Share Rent Arrears	29	3	0	0	0	32
Miscellaneous	29	9	0	0	0	38
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	2	0	0	0	0	2
Storage Fees	20	1	1	0	0	22

Subtotal	299	65	5	1	0	370
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CBCFA Data: FY 21 Year to Date

Number of Days from Completed Application to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1,753	793	102	11	0	2,659
Ongoing Rent	387	227	57	17	2	690
Rent Increase	1,250	665	214	33	4	2,166
Establishment of Home	1,066	540	53	3	0	1,662
Clothing	93	21	2	0	0	116
Client Share Rent Arrears	1,998	890	129	12	2	3,031
Miscellaneous	1,065	259	19	7	0	1,350
Work Opp & Trans Bens	78	75	20	2	1	176
Moving Expenses	206	40	5	0	0	251
Storage Fees	581	122	20	2	1	726
Grand Total	8,477	3,632	621	87	10	12,827

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	117	70	12	0	0	199
Ongoing Rent	16	17	8	2	0	43
Rent Increase	34	13	12	3	0	62
Establishment of Home	77	43	2	0	0	122
Clothing	9	3	0	0	0	12
Client Share Rent Arrears	95	65	15	1	0	176
Miscellaneous	86	30	2	1	0	119
Work Opp & Trans Bens	2	6	3	1	0	12
Moving Expenses	18	5	2	0	0	25
Storage Fees	48	13	1	0	0	62
Subtotal	502	265	57	8	0	832

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	243	76	1	0	0	320
Ongoing Rent	68	19	0	0	0	87
Rent Increase	261	34	0	1	0	296
Establishment of Home	105	32	1	0	0	138
Clothing	14	2	0	0	0	16
Client Share Rent Arrears	293	71	1	0	1	366
Miscellaneous	182	28	0	0	0	210
Work Opp & Trans Bens	15	5	0	0	0	20
Moving Expenses	47	4	0	0	0	51
Storage Fees	113	20	0	0	0	133
Subtotal	1341	291	3	1	1	1,637

CBCFA Data: FY 21 Year to Date**Number of Days from Completed Application to Provision of Benefits****Coney Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	168	19	0	0	0	187
Ongoing Rent	56	8	1	1	0	66
Rent Increase	105	29	0	0	1	135
Establishment of Home	83	16	0	0	0	99
Clothing	7	2	0	0	0	9
Client Share Rent Arrears	152	39	0	0	0	191
Miscellaneous	91	13	0	0	0	104
Work Opp & Trans Bens	10	9	0	0	0	19
Moving Expenses	30	2	0	0	0	32
Storage Fees	37	0	0	0	1	38
Subtotal	739	137	1	1	2	880

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	105	85	20	8	0	218
Ongoing Rent	16	29	21	9	0	75
Rent Increase	18	130	103	18	0	269
Establishment of Home	91	89	1	1	0	182
Clothing	5	2	0	0	0	7
Client Share Rent Arrears	185	71	5	0	0	261
Miscellaneous	51	16	2	0	0	69
Work Opp & Trans Bens	4	1	1	0	0	6
Moving Expenses	7	7	0	0	0	14
Storage Fees	56	12	1	0	0	69
Subtotal	538	442	154	36	0	1,170

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	137	83	6	0	0	226
Ongoing Rent	25	29	1	0	0	55
Rent Increase	141	133	8	1	1	284
Establishment of Home	107	70	4	0	0	181
Clothing	8	2	1	0	0	11
Client Share Rent Arrears	251	157	5	0	1	414
Miscellaneous	76	24	0	0	0	100
Work Opp & Trans Bens	11	6	1	0	0	18
Moving Expenses	4	2	0	0	0	6
Storage Fees	14	9	0	0	0	23
Subtotal	774	515	26	1	2	1,318

CBCFA Data: FY 21 Year to Date

Number of Days from Completed Application to Provision of Benefits

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	157	60	5	0	0	222
Ongoing Rent	24	14	8	1	1	48
Rent Increase	53	37	20	3	1	114
Establishment of Home	63	29	3	0	0	95
Clothing	8	1	0	0	0	9
Client Share Rent Arrears	143	44	15	4	0	206
Miscellaneous	121	27	6	1	0	155
Work Opp & Trans Bens	4	2	1	0	1	8
Moving Expenses	26	3	0	0	0	29
Storage Fees	68	8	2	0	0	78
Subtotal	667	225	60	9	3	964

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	73	85	22	1	0	181
Ongoing Rent	19	28	9	2	0	58
Rent Increase	27	14	7	2	0	50
Establishment of Home	58	66	16	1	0	141
Clothing	9	1	0	0	0	10
Client Share Rent Arrears	82	87	32	4	0	205
Miscellaneous	44	13	1	3	0	61
Work Opp & Trans Bens	5	4	0	0	0	9
Moving Expenses	9	2	0	0	0	11
Storage Fees	50	19	7	0	0	76
Subtotal	376	319	94	13	0	802

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	144	22	5	0	0	171
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	44	5	3	0	0	52
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	1	0	1	0	0	2
Miscellaneous	105	16	1	2	0	124
Work Opp & Trans Bens	1	1	2	1	0	5
Moving Expenses	13	1	2	0	0	16
Storage Fees	15	1	0	0	0	16
						0
Subtotal	325	46	14	3	0	388

CBCFA Data: FY 21 Year to Date

Number of Days from Completed Application to Provision of Benefits

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	89	85	9	0	0	183
Ongoing Rent	6	13	4	1	0	24
Rent Increase	79	83	28	1	0	191
Establishment of Home	85	56	3	0	0	144
Clothing	8	2	0	0	0	10
Client Share Rent Arrears	197	107	26	2	0	332
Miscellaneous	47	19	0	0	0	66
Work Opp & Trans Bens	8	16	9	0	0	33
Moving Expenses	12	3	1	0	0	16
Storage Fees	24	12	3	0	0	39
						0
Subtotal	555	396	83	4	0	1,038

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	203	55	4	0	0	262
Ongoing Rent	48	13	1	1	1	64
Rent Increase	226	55	17	2	1	301
Establishment of Home	133	31	3	0	0	167
Clothing	7	3	0	0	0	10
Client Share Rent Arrears	364	98	13	0	0	475
Miscellaneous	145	26	3	0	0	174
Work Opp & Trans Bens	13	17	0	0	0	30
Moving Expenses	29	3	0	0	0	32
Storage Fees	63	6	2	0	0	71
Subtotal	1,231	307	43	3	2	1,586

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	232	74	0	1	0	307
Ongoing Rent	94	41	3	0	0	138
Rent Increase	280	115	12	1	0	408
Establishment of Home	154	45	1	1	0	201
Clothing	8	2	0	0	0	10
Client Share Rent Arrears	189	115	7	1	0	312
Miscellaneous	86	33	1	0	0	120
Work Opp & Trans Bens	5	4	0	0	0	9
Moving Expenses	11	4	0	0	0	15
Storage Fees	73	18	1	1	0	93
						0
Subtotal	1,132	451	25	5	0	1,613

CBCFA Data: FY 21 Year to Date**Number of Days from Completed Application to Provision of Benefits****Staten Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	39	27	2	0	0	68
Ongoing Rent	9	7	1	0	0	17
Rent Increase	12	8	4	0	0	24
Establishment of Home	21	13	1	0	0	35
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	34	19	6	0	0	59
Miscellaneous	9	1	1	0	0	11
Work Opp & Trans Bens	0	3	3	0	0	6
Moving Expenses	0	2	0	0	0	2
Storage Fees	3	1	1	1	0	6
Subtotal	129	81	19	1	0	230

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	46	52	16	1	0	14
Ongoing Rent	6	9	0	0	0	18
Rent Increase	14	14	3	1	0	27
Establishment of Home	45	45	15	0	0	21
Clothing	6	1	1	0	0	9
Client Share Rent Arrears	12	17	3	0	0	13
Miscellaneous	22	13	2	0	0	16
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	0	2	0	0	0	2
Storage Fees	17	3	2	0	0	22
Subtotal	168	157	42	2	0	369

HOUSING SERVICES

	Active Cases @ FY 21.4	Capacity (units)	Capacity (%)
<u>Emergency Housing Occupancy</u>			
Commercial MOU/SRO Hotels			
Family	316	439	72.0%
Single	1,793	2,749	65.2%
Subtotal	2,109	3,188	66.2%
Transitional Congregate Facility	733	874	83.9%
<u>Non-Emergency Supported Housing Occupancy</u>			
Scatter Site	2,462	2,636	93.4%
Permanent Congregate facility	2,420	2,554	94.8%
Total	7,724	9,252	83.5%

FY 21.4	Requests	Referrals	Placements
<u>Emergency Housing Activity</u>			
Commercial MOU/SRO Hotels	2,030	1,032	726
Transitional Congregate Facilities		811	566
<u>Non-Emergency Supported Housing Activity</u>			
Scatter Site I	726	220	26
Permanent Congregate Facilities		243	35
Total	2,756	2,306	1,353

FY 21 Year to Date	Requests	Referrals	Placements
<u>Emergency Housing Activity</u>			
Commercial MOU/SRO Hotels	8,862	5,763	4,098
Transitional Congregate Facilities		2,782	2,688
<u>Non-Emergency Supported Housing Activity</u>			
Scatter Site I	2,781	840	108
Permanent Congregate Facilities		1,077	165
Total	11,643	10,462	7,059

Additional Housing Data: FY 21.4**FY 21.4**

Number of Commercial SRO Facilities	172 facilities / 2888 units
Number of Transitional Housing Providers	17 facilities / 840 units
Emergency Housing Facilities Inspected ⁹	25
Average Length of Stay (number of days) for Emergency Placements ¹⁰	214.9
Number of facilities used to provide emergency shelter placed on non-referral status	0
Number of facilities used to provide emergency shelter placed on discontinuance of use status	0

⁹ To protect the health and safety of both residents and HRA staff during the COVID -19 pandemic, onsite visits to housing facilities have been reserved for emergency situations. However, HASA has remained in regular contact with all SRO operators to monitor the conditions at all facilities remotely.

¹⁰ Average length of stay is based on exit date minus entry date.

Quarterly Emergency Housing Data *
FY 21.4

Center	Referrals (Referrals to an emergency housing facility)	Placements (Indicates placements of at least one night in an emergency housing facility)
Amsterdam	176	124
Brownsville	110	85
Coney Island	59	41
Crotona	108	72
Grand Concourse	199	124
Greenwood	129	90
Hamilton	138	97
Housing Placement Unit	35	25
Jerome	154	110
Kingsbridge	197	131
Queensboro	79	60
Serviceline	254	205
Staten Island	31	18
Waverly	174	110
Total	1,843	1,292

* Of those clients that were referred to a facility and were not placed, the vast majority are no-shows.

Non-Emergency Housing Data: Number of Days from Approval to Placement

FY 21.4

Center	0-15 days	16-30 days	31-45 days	46-75 days	76-100 days	101+ days	Total
Amsterdam	6	2	3	2	1	6	20
Brownsville	1	5	3	3	0	0	12
Coney Island	2	1	3	0	1	0	7
Crotona	3	1	0	1	0	0	5
Grand Concourse	4	0	1	1	1	3	10
Greenwood	4	2	1	1	0	2	10
Hamilton	3	2	0	6	0	2	13
Housing Placement Unit	2	2	0	1	0	0	5
Jerome	2	1	0	0	2	3	8
Kingsbridge	3	2	1	1	1	3	11
Queensboro	3	2	2	1	2	3	13
Serviceline	0	0	0	0	0	0	0
Staten Island	0	0	1	0	0	0	1
Waverly	5	2	3	3	0	2	15
Total	38	22	18	20	8	24	130

VOCATIONAL REHABILITATION ACTIVITY **

Vocational Rehabilitation Services Program:	FY 21.4	FY 21
Computer Training	0	0
Individual Counseling Sessions	0	0
Job Club	0	0
Skills Day Sessions	0	0
Work Readiness Group	0	0

Clients With Earned Income ¹¹

FY 21.4 End

1,379

** Due to COVID-19 restrictions Vocational and Rehabilitation Services have been suspended.

¹¹ This number reflects all active Cash Assistance cases budgeted for income.

Field Operations Staff

Total Number of Staff at End of FY 21.4

Center	Case Manager	Eligibility Specialist	PAA I	PAA II	PAA III	Sup I	Sup II	Sup III	Total Staff
Amsterdam	52	10	1	1	0	7	2	0	73
Brownsville	69	16	3	4	0	14	3	0	109
Coney Island	48	9	3	2	0	8	2	0	72
Crotona	43	12	0	2	0	9	3	0	69
Grand Concourse	57	15	2	1	0	10	2	0	87
Greenwood	57	16	3	2	0	10	4	1	93
Hamilton	49	11	3	3	0	10	1	0	77
Housing Placement Unit	14	1	1	5	1	1	1	0	24
Jerome	44	12	3	2	0	9	3	0	73
Kingsbridge	83	22	3	3	0	17	5	0	133
Queensboro	55	15	2	3	0	9	4	0	88
Serviceline	15	2	1	0	0	1	1	0	20
Staten Island	11	3	2	1	0	3	1	0	21
Waverly	19	8	2	2	0	4	1	0	36
Total	616	152	29	31	1	112	33	1	975

Case Staffing Ratio Based on Active Caseload *

Center	Cases			Staff			Family/ Staff Caseload Ratio	Single/ Staff Caseload Ratio	Overall Staff Caseload Ratio
	Family	Single	Total	Family	Single	Total			
Amsterdam	157	2,644	2,801	5	56	61	31.4	47.2	45.9
Brownsville	593	3,666	4,259	19	67	86	31.2	54.7	49.5
Coney Island	169	1,969	2,138	5	53	58	33.8	37.2	36.9
Crotona	245	2,290	2,535	9	46	55	27.2	49.8	46.1
Grand Concourse	320	3,034	3,354	10	59	69	32.0	51.4	48.6
Greenwood	219	2,971	3,190	8	64	72	27.4	46.4	44.3
Hamilton	155	2,481	2,636	5	55	60	31.0	45.1	43.9
Housing Placement Unit	36	137	173	3	12	15	12.0	11.4	11.5
Jerome	295	2,125	2,420	11	45	56	26.8	47.2	43.2
Kingsbridge	438	3,983	4,421	15	90	105	29.2	44.3	42.1
Queensboro	232	2,738	2,970	10	58	68	23.2	47.2	43.7
Staten Island	86	751	837	3	12	15	28.7	62.6	55.8
Waverly	2	1,638	1,640	0	24	24	NA	68.3	68.3
Totals	2,947	30,427	33,374	103	641	744	28.6	47.5	44.9

*Active caseload as of June 30, 2021.

Quarterly Fair Hearings FY 21.4

Center	Hearings Requested	Decisions Rendered in Favor of Client	Compliance Within 30 Days	Compliance After 30 Days	Pending as of 6/30/2021
Amsterdam	14	3	3	0	0
Brownsville	20	4	4	0	0
Coney Island	1	0	0	0	0
Crotona	9	0	0	0	0
Grand Concourse	11	1	1	0	0
Greenwood	8	0	0	0	0
Hamilton	11	4	4	0	0
Jerome	6	0	0	0	0
Kingsbridge	15	3	3	0	0
Queensboro	9	1	1	0	0
Staten Island	3	0	0	0	0
Waverly	4	1	1	0	0
Total	111	17	17	0	0

Decisions Rendered in Favor of Client **17**

Article 78 Proceedings **0**