



2018

NYC VOLUNTEERS
COUNT

NYC Service
nyc.gov/service

Bill de Blasio, Mayor
Patricia Eng, Chief Service Officer

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MISSION

NYC Service promotes volunteerism, engages New Yorkers in service, builds volunteer capacity, and mobilizes the power of volunteers and national service members to impact New York City's greatest needs.

VISION

Inspire and empower New Yorkers to serve each other through New York City's nonprofits, businesses, and city agencies.



THE CITY OF NEW YORK
OFFICE OF THE MAYOR
NEW YORK, NY 10007

April 2019

Dear Friends:

It is a great pleasure to present NYC Service's *2018 NYC Volunteers Count* report, an annual review showcasing the many ways our residents have lifted up their fellow New Yorkers and fortified the five boroughs through volunteerism and service.

The numbers in this report reflect the contributions of more than 600,000 residents and 436,000 students who served in 2018 with a variety of City agencies, non-profit organizations, faith-based groups, schools, businesses, and other NYC Service partners – a record total of over one million volunteers documented for the second year a row.

We are extremely proud of these dedicated volunteers who have lent their time, talents and energy to foster lasting, positive change in New York City. In recognizing their efforts, this report demonstrates the boundless spirit of generosity that defines our diverse residents. This year's edition also takes a deeper look at the extensive impact and benefits of service, featuring the stories of New Yorkers who have helped address some of our city's most pressing needs.

Civic engagement is vital to the strength of our democracy and the vibrancy of the five boroughs. Celebrating its 10th anniversary this year, NYC Service remains committed to harnessing the formidable power of our 8.6 million residents and connecting them with volunteer opportunities, and we look forward to inspiring even more New Yorkers to give back to their communities. To learn more about NYC Service tools, resources, and trainings for building and strengthening volunteer networks, please visit nyc.gov/service.

Together, we are building a fairer, brighter, more sustainable future for our city and ensuring New Yorkers of all backgrounds can share in its tremendous promise.

Sincerely,

Handwritten signature of Bill de Blasio in black ink.

Bill de Blasio
Mayor

Handwritten signature of Patricia Eng in black ink.

Patricia Eng
Chief Service Officer

Introduction

As the division of the NYC Mayor's Office focused on volunteerism and service, NYC Service works toward the city's priority to make NYC the fairest big city in the country. Fundamental to this vision is active participation by all NYC residents in civic life across the five boroughs, representing the rich diversity of engagement in our communities. Essential to this vision is uniting New Yorkers in service.

With 8.6 million New Yorkers, there is a place for everyone in the City to come together in service. We invite you to peruse *2018 NYC Volunteers Count* and join us in celebrating NYC organizations that make these engagement opportunities possible for New Yorkers across a wide variety of neighborhoods, communities, and demographics.

The ways in which residents engage in volunteerism and service are not static. They adapt and evolve to the changing landscape, responding to the city's greatest needs in real time while deepening the connection to lifelong civic engagement.

Over the last two years, NYC Service has worked to better understand civic engagement and service across NYC. A neighborhood civic engagement survey was conducted two years ago where we talked to almost 900 residents in Western Queens, followed by an online citywide survey in Fall 2018 in collaboration with CUNY Graduate Center. With more than 12,000 responses from city residents, this most recent survey **found that almost 53% of the respondents had volunteered within the previous 12 months**. In addition, high rates of engagement were found across the board, spanning race/ethnicity, socioeconomic class, educational background, and nativity status.

Engagement is deeply embedded in the fabric of NYC. It is our vision to ensure even more New Yorkers can access opportunities to engage with each other and the City through service.

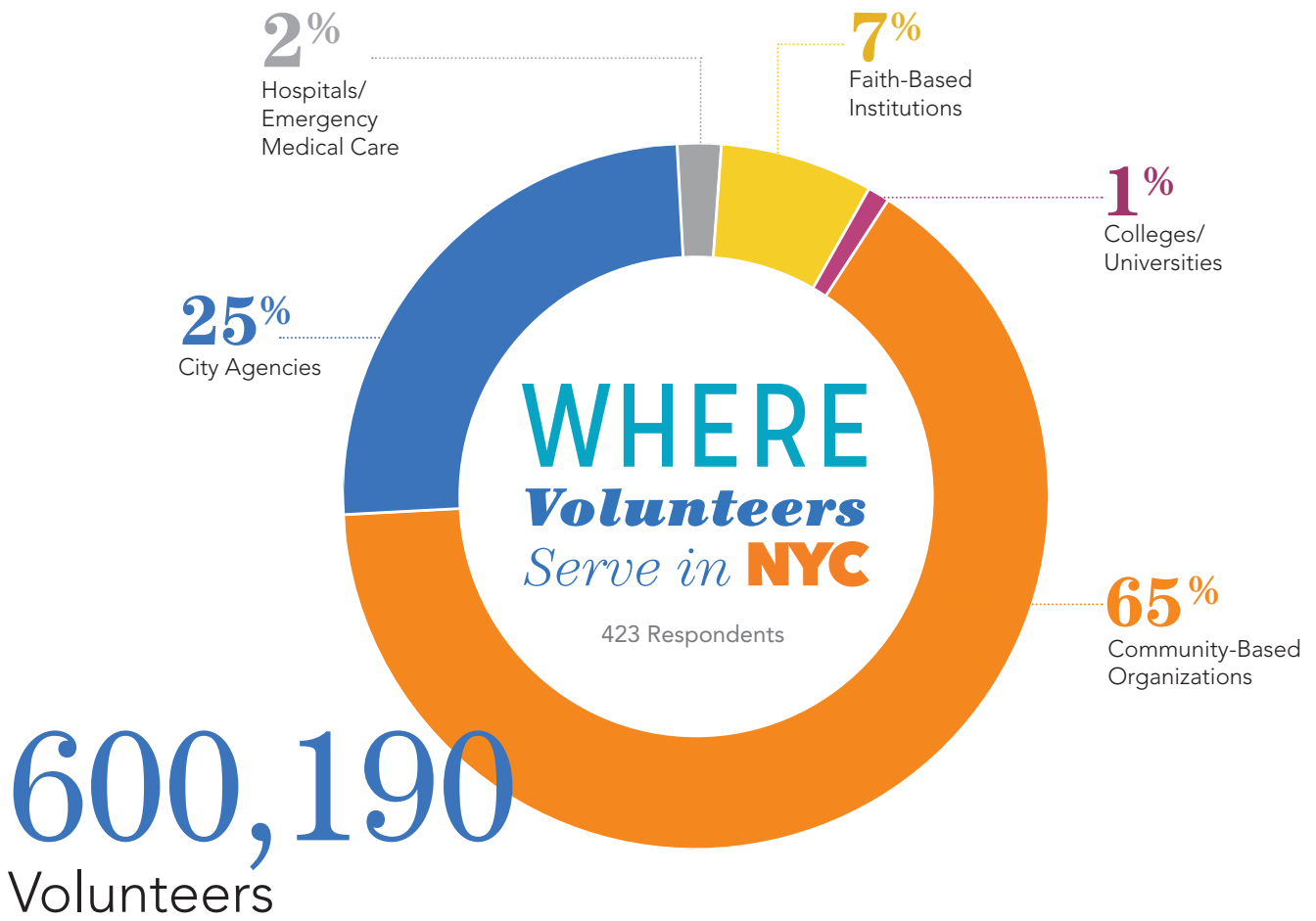
NYC Service has seen how volunteerism and service power the City, born in neighborhoods and built on the power that holds communities together. Our core work relies on partnerships with city agencies, nonprofits, colleges/universities, and businesses to create opportunities for an inclusive volunteer platform, ensuring all residents have an opportunity and are engaged to serve. NYC Service will build on this work by:

- Developing a **research and evaluation platform** to better understand how volunteerism and service is viewed and utilized in diverse communities across NYC.
- Continuing to **support nonprofits and city agencies to build and strengthen volunteer programs**, engaging more residents to address our greatest local and city needs. (See nyc.gov/service for resources and supports.)
- Placing **service year members in support of city agencies and nonprofits** working on community issues across all five boroughs, and collaborating with partners throughout the city to **grow and sustain service year programs**.
- Further **engaging corporate employees and university students** in volunteering across our vibrant city.
- Advancing an inclusive and **direct pathway for residents to connect and engage in service** with a variety of city issues, such as voter registration, census, sustainability, and other key city priorities.

As we further develop ways for residents to meaningfully contribute to their communities, we look forward to working with you in service to make NYC the fairest big city in America.

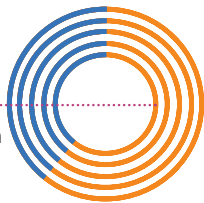
8.6 Million New Yorkers. Together, Serving Each Other.

2018 NYC Volunteers Count Overview



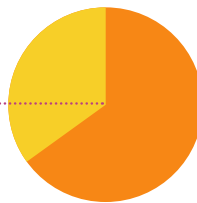
60%

Engaged youth
volunteers
(17 and under)



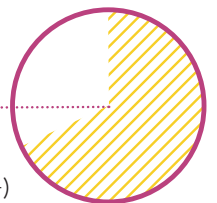
63%

Engaged adult
volunteers
(18-59)



66%

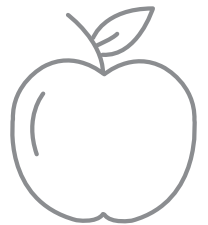
Engaged older adult
volunteers (60+)



NYC Department of Education reported

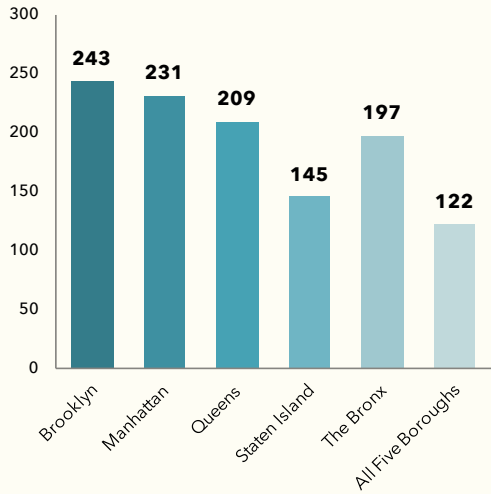
436,272 students

engaged in **community service** and **service-learning**
across the K-12 public schools



2018 NYC Volunteers Count Overview

ORGANIZATIONS SERVING EACH BOROUGH



1,036,462

Total volunteers



PARTICIPATING ORGANIZATIONS & CITY AGENCIES

CITY AGENCIES

VOLUNTEERS

Bronx Neighborhood Health Action Center DOHMH	5
Fire Department of the City of New York	27,092
Mayor's Community Affairs Unit	569
Mayor's Office of Immigrant Affairs	242
Mayor's Office of ThriveNYC	202
New York Police Department Auxiliary Police Section	4,200
New York Police Department Community Affairs Bureau	5,258
NYC Administration for Children's Services	744
NYC Campaign Finance Board	488
NYC Community Boards	2,950
NYC Department for the Aging	520
NYC Department of Correction	399
NYC Department of Education Division of Family and Community Engagement	25,978
NYC Department of Education NYC Mentoring Program	550
NYC Department of Homeless Services HRA	2,100
NYC Department of Small Business Services	80
NYC Emergency Management CERT	1,175
NYC Medical Reserve Corps DOHMH	8,993
NYC Parks	40,702
NYC Parks Bronx Recreation	27
NYC Parks Freshkills Park	156
NYC Parks GreenThumb	29,000
NYC Service Youth Leadership Councils	711

COLLEGES/UNIVERSITIES

VOLUNTEERS

Brooklyn College	112
College of Mount Saint Vincent	1,401
College of Staten Island	100
Hostos Community College	607
Lehman College Office of Community Engagement	382
Macaulay Honors College CUNY	2,000
New York University	2,587
New York Institute of Technology	435
Pace University	1,293

FAITH-BASED INSTITUTIONS

VOLUNTEERS

Catholic Charities Neighborhood Services	300
Catholic Charities - Astoria	6
Catholic Charities - Bayside	27
Catholic Charities - Glenwood Senior Center	35
Catholic Charities - Riverway Innovative Senior Center	14
Catholic Charities Brooklyn and Queens	300
Catholic Charities Community Services	6,764
CCBQ The Bay Senior Center	29
CCNS Seaside Senior Center	25



“ Our volunteers are nourished by our community, giving back what they receive at the garden from their time spent there: community, play, connection to nature, peace, laughter and love.”

CHILDREN'S MAGICAL GARDEN

FAITH-BASED INSTITUTIONS

VOLUNTEERS

CCNS Woodhaven Senior Center	20
Compassion Queens Sp SDA	45
Compassion Queens Spanish Seventh Day Adventist Church	60
Cru	30
Halachic Organ Donor Society	26
Holy Apostles Soup Kitchen	15,227
New York City Serve	7,900
New York Disaster Interfaith Services (NYDIS)	300
Powerhouse Kids	72
The Church of Jesus Christ of Latter - Day Saints	1,478
The Salvation Army Greater New York Division	7,347
The Union Grove Baptist Church	38

HOSPITALS

VOLUNTEERS

Brookdale Hospital Medical Center	714
Henry J Carter Specialty Hospital & Nursing Facility	77
Jamaica Hospital Medical Center	318
Lenox Hill Hospital	448
Maimonides Medical Center	1,523
Montefiore Medical Center	474
Mount Sinai St. Luke's Hospital	299
Mount Sinai West Hospital	270
NYC Health + Hospital Kings County	20
NYC Health + Hospital Coney Island	397
NYC Health + Hospital Jacobi	676
NYC Health + Hospital Metropolitan	298
NYC Health + Hospital North Central Bronx	325
NYC Health + Hospital Woodhull	49
NYP Morgan Stanley Children's Hospital	447
NYP Columbia University Irving Medical Center	745
NYP Lawrence	149
NYP Lower Manhattan	176
NYP The Allen Hospital	176
NYP Weill Cornell Medical Center	976
NYP Westchester	122
NYU Langone Hospital - Brooklyn	225
NYU Langone Medical Center	340

(Continued on next page)

PARTICIPATING ORGANIZATIONS & CITY AGENCIES

NONPROFIT/COMMUNITY-BASED ORGANIZATIONS

VOLUNTEERS

NONPROFIT/COMMUNITY-BASED ORGANIZATIONS

VOLUNTEERS

"I Have A Dream" Foundation - New York	200
9/11 Day of Service	4,903
9/11 Memorial & Museum	395
A Free Bird Organization	29
Abe Stark Millennium Development	8
Academy of Medical & Public Health Services	59
AHRC NYC	660
Alley Pond Environmental Center	144
All Stars Project, Inc.	800
American Pakistan Foundation	99
American Red Cross of Greater New York	2,643
AMICO 59th Street Senior Citizen Center	90
AmPark NORC Supportive Senior Services Program	159
Arab American Association of NY	12
ARC XVI Fort Washington	150
Arrochar Neighborhood Senior Center	50
Artists Striving to End Poverty	93
Association to Benefit Children	1,600
Avodah: The Jewish Service Corps	71
Back on My Feet	700
Bay Ridge Center	168
Bellevue Day Care Center	0
Bergen Beach Youth Organization	20
Beth - Hark Christian Counseling Center	21
Big Apple Greeter	313
Big Brothers Big Sisters of NYC	3,154
Bigs & Littles NYC Mentoring, Inc.	300
Bloomingdale Aging in Place	200
Boro Park Senior Center	5
Braata Productions	50
Breakthrough New York	132
Bronx Documentary Center	90
Bronx House Weinberg Neighborhood Center	10
Bronx River Alliance	1,000
Bronxworks	50
Brooklyn Bar Association Volunteer Lawyers Project	266
Brooklyn Botanical Garden	769
Brooklyn Bridge Park Conservancy	660
Brooklyn Community Services	800
Brooklyn Public Library	1,864
Brooks Senior Center	23
BUILD NYC	250
BuildOn	4,808
Bushwick Hylan	10
Canaan Senior Service Center, Inc.	4
Carter Burden Network	3,020

Center for Independence of the Disabled, NY	11
Central Park Conservancy	3,362
Cents Ability, Inc.	407
Chai Lifeline	4,023
Change for Kids	1,000
CHAZAQ Organization USA, Inc.	7
Chelsea Film Festival	100
Children of Promise NYC	300
Children's Magical Garden	270
Choral Chameleon, Inc.	20
CHSCC - Beatrice Lewis Senior Center	14
CHSCC - St. Nicholas Houses	10
Cienfuegos Foundation, Inc.	63
Citizen Schools	252
Citizens Committee For New York City	10,460
City Harvest	8,488
City Meals on Wheels	36,318
Club Migrante Chinelos de Morelos en Nueva York	21
Code Nation	364
Commonpoint Queens	900
Community Agency for Senior Citizens	24
Coney Island Beautification Project, Inc.	1,000
Coney Island Seaside Innovative Senior Center	25
Co-Op Village NORC of the Educational Alliance, Inc.	42

(Continued on next page)





“ Our organization is strengthened through volunteers, because students receive feedback and guidance from working professionals, who assist them on their path towards college and career success.”

BUILD NYC



PARTICIPATING ORGANIZATIONS & CITY AGENCIES



NONPROFIT/COMMUNITY-BASED ORGANIZATIONS

VOLUNTEERS

CPC Nanshan Senior Center	25
CPC NY Chinatown Senior Citizen Center	20
CPC Queens Nan Shan Senior Center	12
Cypress Hills Fulton Street Senior Citizens Center, Inc.	12
Dance NYC	120
Dorchester Senior Citizens Center	50
DOROT	5,200
DREAM	175
Dream Center NYC, Inc.	671
Dyckman Senior Center	9
East Harlem Council for Human Services, Inc.	3
East Side House Settlement - Mitchell Neighborhood Senior Center	25
Edible Schoolyard NYC	394
Educational Alliance (Sirovich Center for Balanced Living)	35
Educational Alliance's Manny Cantor Center	1,032
Eileen Dugan Amico	32
Elmcor Youth & Adult Activities, Inc.	34
Elmcor Youth and Adult Activities, Inc. - Phoenix Club Two	10
English-Speaking Union English in Action	407
Every Day Is A Miracle	85
Father's Alive In The Hood, Inc.	30

NONPROFIT/COMMUNITY-BASED ORGANIZATIONS

VOLUNTEERS

Fiver Children's Foundation	70
Food Bank For New York City	22,997
For My People Empowerment, Inc.	3
Fort Greene Albany Center	10
Fort Greene Council Christopher Blenman Neighborhood Center	15
Fort Greene Council Hugh Gilroy Neighborhood Senior Center	30
Fort Greene Council Willoughby Neighborhood Senior Center	6
Fort Greene Grant Square Neighborhood Center	15
Fort Greene Park Conservancy	932
Free Arts NYC	3,800
Fresh Art, Inc.	31
Friends of Corlears Hook Park	1,100
Friends of MacDonald Park	72
Friends of Tremont Park	20
Friends of Van Cortlandt Park	865
Friends Shelter	105
Friends With Four Paws	6
GallopNYC	1,928
GAPIMNY: Empowering Queer & Trans Asian Pacific Islanders	20
Gay Men's Health Crisis	1,500
Generation Citizen	300

NONPROFIT/COMMUNITY-BASED ORGANIZATIONS

VOLUNTEERS

NONPROFIT/COMMUNITY-BASED ORGANIZATIONS

VOLUNTEERS

Girls Scouts of Greater New York	7,687
Goddard Riverside Community Center	28
Goddard Riverside Community Center - Star Learning Center	324
God's Love We Deliver	14,373
Gowanus Canal Conservancy	2,986
Grace Agard Harewood Neighborhood Senior Center	5
Grand Street Settlement	147
Great Kills Neighborhood Center	23
Greater New York Councils, Boy Scouts of America	16,579
Green City Force	309
Greenwich House - Our Lady of Pompeii Center	7
Greenwich House at Independence Plaza	25
Greenwich House Center on the Square	60
Greenwich House JCW Senior Center	30
GrowNYC	573
H.E.A.L.T.H for Youths	100
Habitat for Humanity New York City	3,996
Hamilton Innovative Senior Center	99
HANAC Harmony JVL Innovative Senior Center	36
HANAC Ravenswood Senior Center	13
HANAC, Inc.	296
Harlem Educational Activities Fund	488
Harlem Lacrosse	92
HeartShare Human Services of New York	317
Heights and Hills	1,163
Henry Street Settlement Senior Center	69
Hetrick - Martin Institute	465
Homecrest Bensonhurst Neighborhood Senior Center	7

Hour Children	1,034
House of Jacob Senior Center	8
Hudson Guild	600
Hunger Free America	318
HYPOTHEkids	50
iMentor	3,515
iMishpacha	183
Independence Neighborhood Center	10
Innovations For Learning, Inc.	700
International Rescue Committee	800
Intrepid Sea, Air & Space Museum	150
Jackie Robinson Senior Center	0
Jackson Heights Beautification Group	200
Jacob A. Riis Neighborhood Settlement	67
Jamaica Services Program for Older Adults	3
JASA	800
Jay Harama Senior Center	20
JCC of Staten Island	100
Jewish Community Council of Greater Coney Island	7
John Paul II Friendship Center	5
Junior Achievement of New York	4,000
Kappa Psi Kappa Fraternity, Inc.	14
Kew Gardens Community Center	43
Kips Bay Boys & Girls Club	116
KittyKind, Inc.	140
Lantern Community Services	65
Latinas On the Verge of Excellence	40
Lenox Hill Neighborhood House	1,170
LES Ecology Center	1,360
Let's Get Ready	189
Lighthouse Guild International	345
Literacy, Inc.	203
Long Island City Partnership	165
Long Term Care Ombudsman Program for New York City at CIDNY	89
LSNC Goddard Riverside Senior Center	100
Make-A-Wish Metro New York and Western New York	1,348
Make the Road NY	174
Man Up! Inc	60
Marcus Garvey Park Alliance	300
Marlene Meyerson JCC Manhattan	2,165
Mary McLeod Bethune Senior Center	4
Mexican Coalition for the Empowerment of Youth and Families, Inc.	24
Mid Bronx Council Services, Inc.	60

“When I was a child, my father, who always did volunteer work on his days off, used to say this to me: “If you’re lucky enough to have made it to the top, it’s your responsibility to send the elevator back down.” I certainly hope I’ve made him proud.”

**RHODA GLASS (VOLUNTEER)
DOROT**

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PARTICIPATING ORGANIZATIONS & CITY AGENCIES

NONPROFIT/COMMUNITY-BASED ORGANIZATIONS

VOLUNTEERS

Mill Basin Active Adults	22
Millennium Development	15
Modest Community Services Association, Inc.	17
More Gardens! Fund	259
Mosholu Montefiore Community Center	35
Mount Loretto Neighborhood Senior Center	40
Mount Sinai Sexual Assault and Violence Intervention Program (SAVI)	216
Musicians On Call	104
My Friends Place NY, Inc.	58
Natural Areas Conservancy	540
Neighborhood Self-Help by Older Persons Project, Inc.	137
Neighborhood SHOPP Guess Senior Center	9
New York Cares	52,911
New York City Relief	2,293
New York City Urban Debate League	2,350
New York Classical Theatre	22
New York Edge	215
New York Immigration Coalition	248
New York Junior League	2,964
New York Public Library	1,292
New York Restoration Project	2,150
New York Road Runners	22,670
NY Writers Coalition	43
NYC Compost Project Hosted by Big Reuse	303
Ocean Parkway Senior Center part of JCCGCI	7

“ To effectively engage its community and advance free health, social, and education services, AMPHS depends on New York City humanitarians to so graciously provide their time and skills for the betterment of immigrants all over New York. ”

ACADEMY OF MEDICAL AND PUBLIC HEALTH SERVICES

NONPROFIT/COMMUNITY-BASED ORGANIZATIONS

VOLUNTEERS

Only Make Believe, Inc.	3,065
Part of the Solution (POTS)	760
PENCIL, Inc.	658
PennPAC	100
PennWortman Senior Center	11
Peter Cardella Senior Center	11
PFLAG NYC	240
Philip Howard NORC/Millennium Development	24
Piatigorsky Foundation	23
Polish and Slavic Center	30
Polo Grounds Senior Center	15
Pride Center of Staten Island, Inc.	55
Project by Project	25
Project FIND Clinton Neighborhood Center	3
Project FIND Coffeehouse	15
Project FIND Woodstock Senior Center	203
Project Hospitality	1,212
Project Petal	201
Project Sunshine	3,926
Prospect Hill Senior Center	25
Prospect Park Alliance	2,718
PSS	188
PSS Davidson Senior Center	13
Queens Botanical Garden	2,068
Queens Community House - Forest Hills Senior Center	12



NONPROFIT/COMMUNITY-BASED ORGANIZATIONS

VOLUNTEERS

NONPROFIT/COMMUNITY-BASED ORGANIZATIONS

VOLUNTEERS

Queens Library	1,310
R.A.I.N. Boston Road Senior Center	23
R.A.I.N. Boston Secor Senior Service	25
R.A.I.N. Eastchester Neighborhood Senior Center	20
R.A.I.N. Middletown Senior Center	22
R.A.I.N. Mount Carmel Neighborhood Senior Center	8
R.A.I.N. Nereid Senior Center	21
R.A.I.N. Parkchester Senior Center	30
Raices Astoria Neighborhood Senior Center	3
Raices Corona Neighborhood Senior Center	7
Raices Times Plaza Neighborhood Senior Center	12
Rainbow Heights Club, a project of Heights Hill Mental Health Service SBPC Community Advisory Board, Inc.	118
Randall's Island Park Alliance	1,684
READ 718	89
Read Ahead	1,582
Reading Partners	1,287
Red Hook Conservancy	405
Red Hook Senior Center	1
Rego Park Senior Center	80
Remsen Neighborhood Center	4
Repair the World NYC	5,263
Retired and Senior Volunteer Program (RSVP) of the Community Service Society of New York	2,300
Riseboro Community Partnership	4
Riseboro Diana H. Jones Innovative Senior Center	28
Rising Ground	639
Riverdale YM - YWHA	55
Riverside Park Conservancy	5,305
ROAC, Inc.	15
Rochdale Senior Center	20
RSS - Riverdale Senior Services	128
Safe Passage Project	406
SAGE - Advocacy and Services for LGBT Elders	1,212
SBH Community Service Network	2000
SBP - Friends of Rockaway	819
SCAN New York	315
SCORE - Staten Island	18
Search and Care	174
Selfhelp Clearview Senior Center	58
Selfhelp Community Services - NORC Program	15
Selfhelp Community Services - Virtual Senior Center	154
Selfhelp Community Services - Big Six Towers NORC Program	13
Selfhelp Community Services, Inc. - Austin Street Senior Center	85

Selfhelp Innovative Senior Center	207
Selfhelp Latimer Gardens Senior Center	51
Selfhelp Maspeth Senior Center	37
Selfhelp Queens North Friendly Visiting Program	42
Senior Citizens League of Flatbush	40
Services for the Developmentally Challenged	1
Services for the UnderServed	313
Shalom Task Force	76
Sing for Hope	850
Sister Annunciata Bethell NSC	21
SNAP	48
South Beach Civic Association	157
South Bronx United	210
Spanish Speaking Elderly Council - Raices	12
St. Ann's Corner of Harm Reduction, Inc.	9
St. Charles Jubilee Senior Center	20
Staten Island Children's Museum	89
Staten Island Zoo	270
Stein Neighborhood Senior Center	18
Stoked Mentoring, Inc.	222
Student Leadership Network	400
Stuyvesant Heights NSC	23
Sunnyside Community Services	460
The Actors Theatre Workshop, Inc.	315
The Battery Conservancy	676
The Bronx is Blooming, Inc.	1,757
The Bowery Mission	13,000
The Campaign Against Hunger - Bedstuy	2,500
The Center @ The Red Oak	30
The Cornucopia Society	70
The Family Center, Inc.	100
The Fortune Society	51
The Frick Collection	50
The Greater Ridgewood Youth Council	175
The Hebrew Home at Riverdale by RiverSpring Health	307
The HOPE Program - Brooklyn	40
The HOPE Program - The Bronx	250
The Kingsbridge Heights Community Center	375
The Mission Continues	649
The New York Legal Assistance Group (NYLAG)	550
The Trevor Project	188
Thrive Collective	875
Tilden Neighborhood Senior Center	23
Trees New York	2,820
UJA Federation of New York	6,926

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PARTICIPATING ORGANIZATIONS & CITY AGENCIES

NONPROFIT/COMMUNITY-BASED ORGANIZATIONS

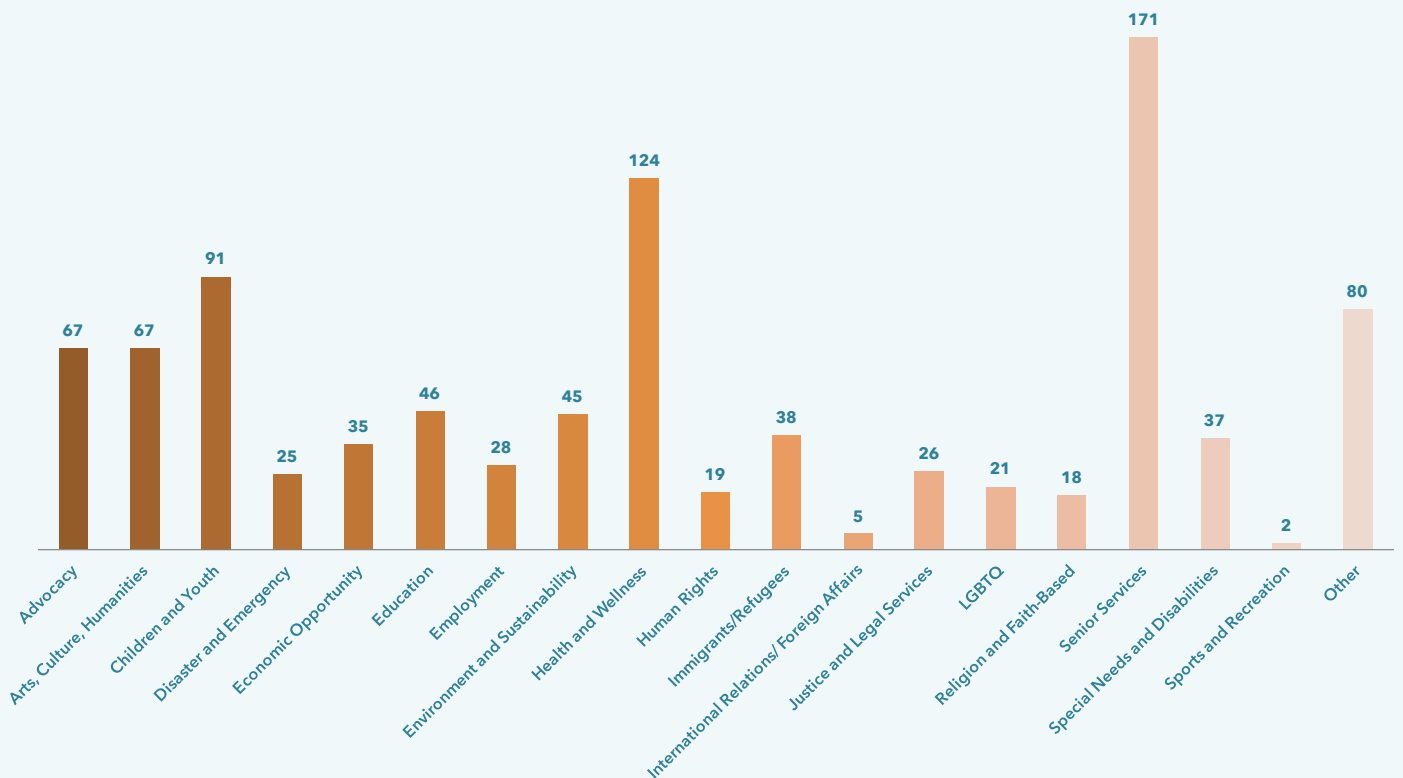
VOLUNTEERS

NONPROFIT/COMMUNITY-BASED ORGANIZATIONS

VOLUNTEERS

UJC Lillian Wald Senior Center	8	West Side Campaign Against Hunger	1,012
Union Settlement Association - Senior Services	874	Wildlife Conservation Society - Prospect Park Zoo	114
United Senior Center of Sunset Park	15	Williamsburg Satmar NSC	5
United Way of New York City	3,572	Woodside Senior Center	2
United Yes We Can, Unidos Si Se Puede, Inc.	40	WORD Van Dyke II Neighborhood Senior Center	20
University Settlement	11	World Cares Center, Inc.	250
Vandalia Neighborhood Center	10	Wyckoff Gardens Neighborhood Senior Center	15
V-ELMS	35	Year Up	659
VISIONS	251	YI Forest Hills Senior League	24
Visiting Neighbors, Inc.	360	YIWB Senior League	5
Volunteers of America - Greater New York	3,060	YMCA of Greater New York	1,755
Washington Square Park Conservancy	132	Young Israel of Queens Valley Senior League	14
Wayside Out Reach Development, Inc.	50	Young Israel Senior Services	16
		Youth, Inc.	375

Issue Areas Organizations Primarily Focus On



“ We have the opportunity to see lives change every day because of the time, effort, and energy put in by volunteers. ”

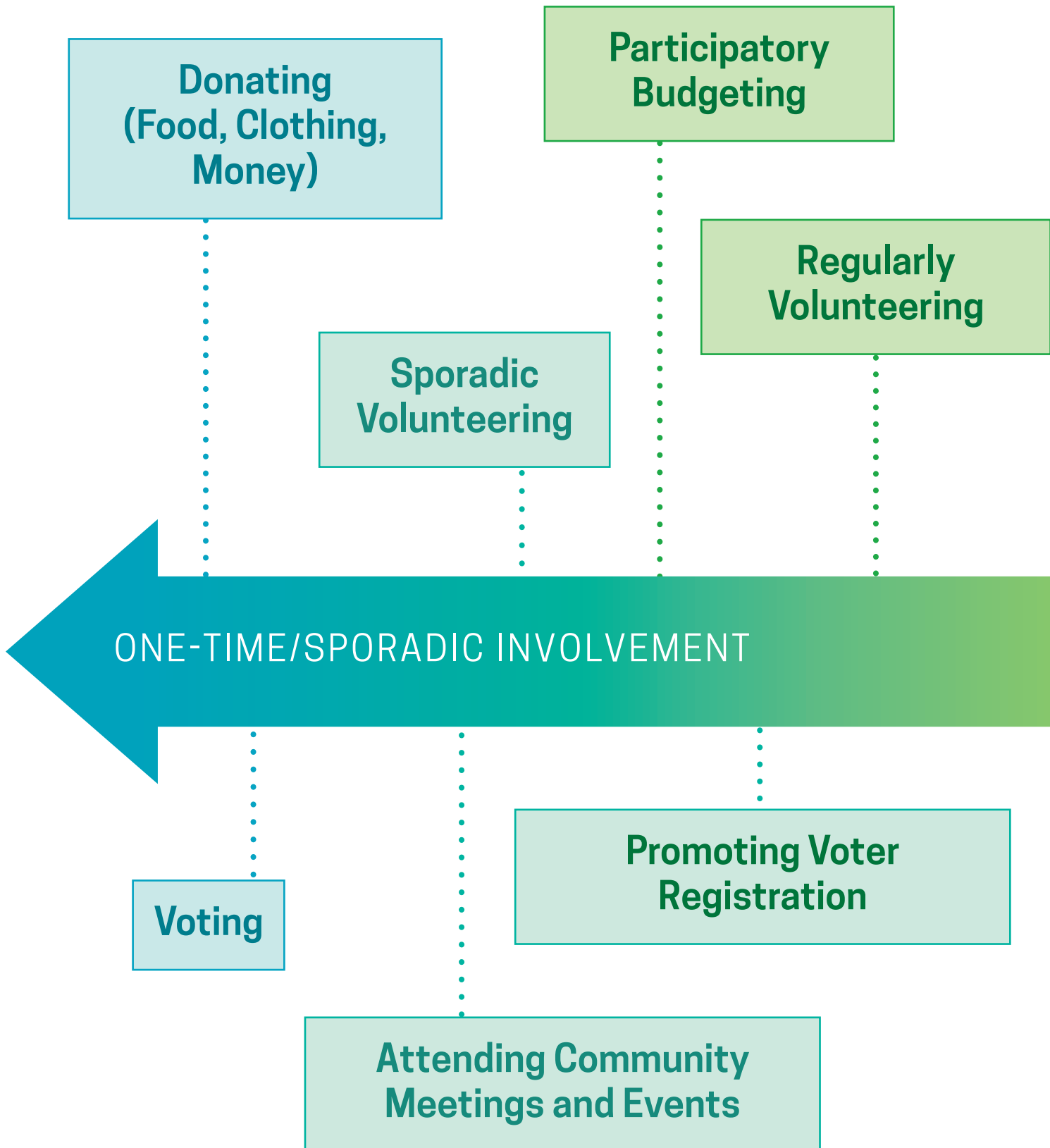
BIG BROTHERS BIG SISTERS OF NYC



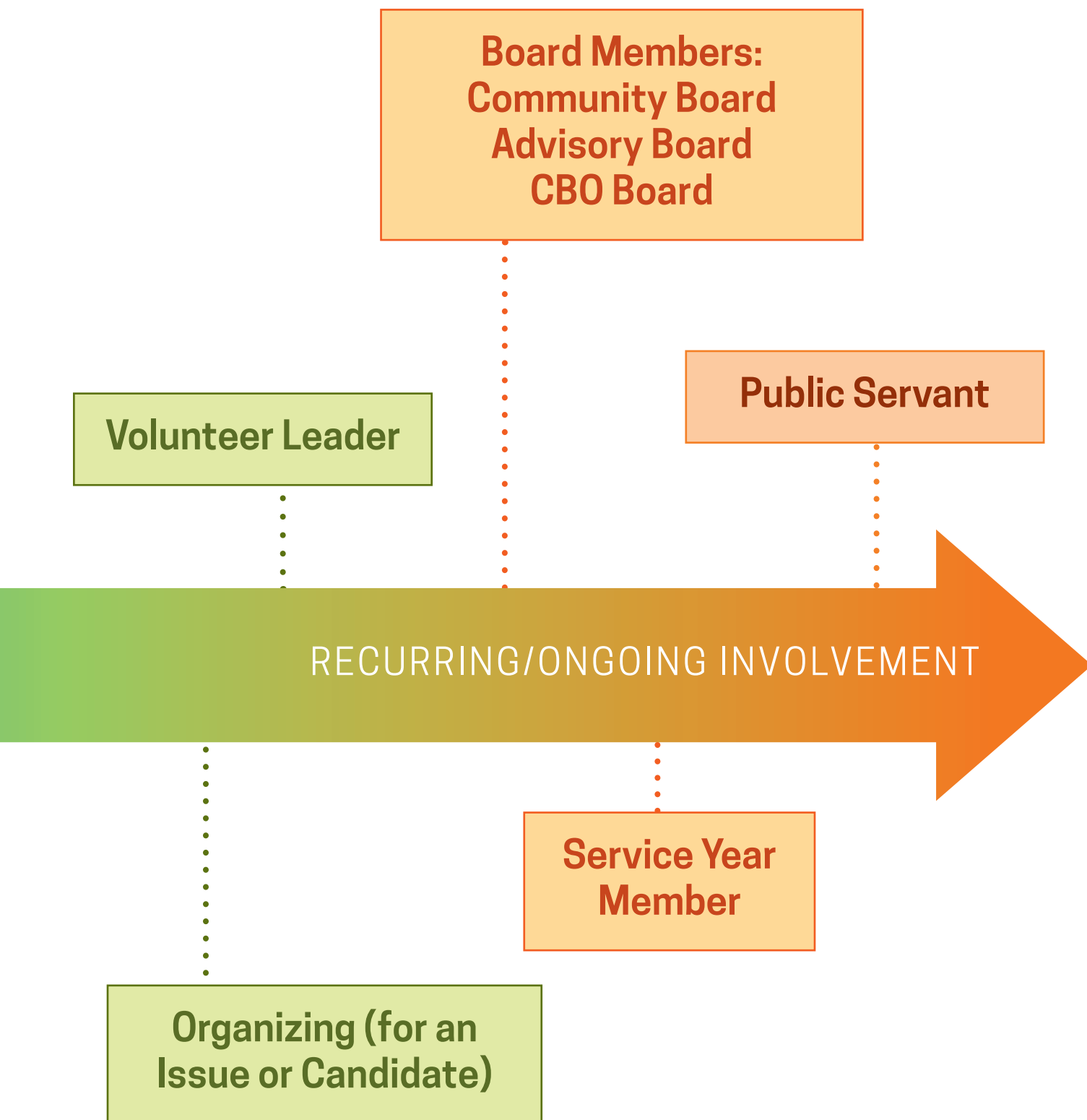
“ All the precious things in the world are free, like air, sunshine, or volunteering.”

TING TING (VOLUNTEER)
EDUCATIONAL ALLIANCE
MANNY CANTOR CENTER





ENGAGEMENT SPECTRUM



* Chart taken from *NYCivic Engagement: Neighborhood Volunteer Study and Plan*.
Access the report at nyc.gov/service.

Participation in civic life is the foundation to a vibrant democracy, with everyday people at the core of an active, engaged city. We are excited to share stories of residents civically engaged in their communities, bringing the civic engagement spectrum on pages 16 and 17 to life, and showcasing the variety of opportunities available for all New Yorkers to play a central role in building the strength and resilience of New York City.



Donating

Mary Jemail is a donor who also volunteers weekly at Food Bank For New York City. She keeps up with politics and world events and seeks to assist where needed. Mary sees donating to Food Bank as a Liberty Partner, a group of their most generous donors, as a simple way to contribute where the need is highest. She started her journey with Food Bank after visiting their Bronx Warehouse and realized that there was an immediate need. She has now been supporting Food Bank for the last 3 years and helps out in any way she can. "I'm everywhere, from writing thank you cards to editing grant proposals" she jokes as she refers to her experience volunteering at Food Bank. She stresses that there are millions of New Yorkers who are in need, and sees her role as necessary to help leverage support. "We are all obliged to take care of one another."

Get connected! Visit www.foodbanknyc.org for more information.



Voting

Darlene Jackson is a strong voting advocate and volunteers with NYC Votes at the Campaign Finance Board. She recognizes the importance of civic engagement and believes that voting is the way to affect change. In college she studied political science and learned about governance structures and policies that affect individuals' daily lives; in her volunteer work she encourages voters to understand that their participation is crucial as "[voting] contributes to everything that pertains to their community - the lights, the streets, the trash, the community board." To create any structural change and ensure the availability of resources for families in the community, she explains that you should not only register to vote but also "pull the lever and actually vote."

Interested in voting or registering to vote? Visit <https://nycvotes.nycfb.info/volunteer> to learn how to get involved.



Sporadic Volunteering

Moussa Kante is supported by AHRC New York City's Adult Day Program where he engages in various activities and trainings to gain skills in the food industry and explore personal interests. The program provides opportunities for people with intellectual and other developmental disabilities to participate and become valued citizens of their local and wider communities, offering volunteer opportunities as a part of this support. At AHRC's Annual MLK Day of Service, held once a year in partnership with nonprofit partners, Moussa signed up to volunteer with City Meals on Wheels to deliver meals to seniors. The one-time opportunity garnered his interest and now he helps deliver meals once a week. Through his service, Moussa has developed community relationships and shares he is "happy helping the seniors." Inclusive opportunities such as the MLK Day of Service provide a platform for all New Yorkers to discover new interests, learn skills, and contribute to society. Through this volunteer opportunity, Moussa was able to find a new interest and was empowered to pursue additional opportunities to use the skills he learned in his AHRC program.

To volunteer with AHRC New York City, visit <https://www.ahrcnyc.org/involved/volunteer>.

You can also find additional opportunities to volunteer at [nyc.gov/service](https://www.nyc.gov/service).



Attending Community Meetings/Events

Connie Lee is an active Harlem community member, advocating for community issues and serving as the president of the Marcus Garvey Park Alliance. She began attending community meetings as a part of a preservation project, which led to much broader community engagement in Harlem. For Connie, the meetings are a chance to gain information on how people feel about things in the neighborhood – and a way to keep informed about local issues. "For me, it's about hearing what is happening, and knowing about it. Community outreach can only go so far – every individual has to make the effort to know what's going on." Whether it's a community board or organization meeting, she sees them as invaluable ways to understand what is going on and how to create opportunities for your cause. "You can learn a lot. It's not always positive, it can be negative, but you are able to get a wide variety of perspectives about how people think."

To find out more about engaging with the Marcus Garvey Park Alliance, go to <https://marcusgarveyparkalliance.org>.



Participatory Budgeting

Zachary Klurfeld, a Participation in Government teacher in NYC, has seen great success civically engaging students at Manhattan International High School. Through the NYC Department of Education’s *Civics for All* program, NYC schools receive a budget and training to run a participatory budgeting process in their school, with the Manhattan school ultimately voting to start a game room during lunch and after school to help build community and combat stressors. Zachary saw huge investment from his students during the process, many of whom are unable to vote in elections due to age or immigration status, and engagement that gave them significant buy-in to the process: “There are a lot of ways you can get involved, whether in the idea phase, the planning and implementing of ideas, or voting. And because it’s on a local scale, students feel like they have influence on something tangible.” In addition, the process allowed the school to foster civic processes in a diverse setting. “Students were advocating for themselves, they were asking about how and why rules were in place, and they were engaging with school staff about how to create change. The community building aspect was really central to the process. Students were helping each other out, listening to ideas from each other, with older students bringing ideas to younger grades for input.” In the end, the school had 95% of their students and staff vote on proposals, bringing the civics and government curriculum to life.

For information on Civics For All, visit <https://www.schools.nyc.gov/about-us/initiatives/civics-for-all>.



Voter Registration

Nora Carrier is a high school senior who has been raising awareness about voting since she was 15. While she cannot yet vote, she educates and informs young adults and others on the importance of voting. She started volunteering with NYC Votes – a nonpartisan campaign promoting voter registration and engagement through the Campaign Finance Board – as a member of the National Honor Society in school. Nora enjoys speaking to people on the phone because she gets to learn about the issues local communities care about, observe voting patterns, and interact with people with varying political philosophies/beliefs. She also values her volunteer experience as an opportunity to bring awareness to residents, sharing that many residents are not informed about absentee ballots or that their employers are legally required to give them time to vote. She says “I think especially with younger people, it’s a way to express your voice. Someone my age doesn’t have the opportunity to help usually.”

Interested in voting or registering to vote? Visit <https://nycvotes.nycfb.info/volunteer> to learn how to get involved.



Regularly Volunteering

Pamela Azore, the resident recycling rockstar in GrowNYC's Zero Waste Programs, first got involved in 2016 through the Environmental Ambassadors program, which trains NYCHA residents to promote recycling within their developments. As a resident of Pomonok Houses in Queens, Pam wanted to become a resource for her neighbors and an advocate for recycling and sustainability in her community. Since she completed the Environmental Ambassadors program, Pam has become a regular volunteer with GrowNYC's Stop 'N' Swap® community reuse/exchange events, helping at nearly 20 swaps in 2018 and hosting several small swaps on her own. In her own words: "I am a better human being due to the experience and knowledge the Environmental Ambassadors program gave me. I volunteer with Stop 'N' Swap to increase my awareness to the importance of recycling and to try to do my part and help reduce the size of our already overflowing landfills. I like the concept that what may be old to me is now new to someone else. Bringing Stop 'N' Swap to my community has felt fantastic!"

Learn more about Environmental Ambassadors and get involved with GrowNYC at www.grownyc.org/recycling/NYCHA.



Organizing for an Issue

Natasha Bhola is a mother, runs a business as a paralegal and still finds time to volunteer at the Mayor's Office of Immigrant Affairs (MOIA). With hopes of becoming an attorney, Natasha's goal in life is to serve the public with a focus on immigrant rights. At MOIA she assists with literature distribution, increasing awareness about MOIA's resources for immigrant communities. With MOIA's wide range of services and opportunities to volunteer such as the IDNYC program and helping immigrants with applications and appointments, Natasha finds volunteering rewarding because she is able to help people develop holistically, contributing to the social and economic development of immigrant communities. "What you realize is that immigrants are scared because of their status to come forward, they don't have the resources to tell them that they have the right to access services." With a firm conviction to provide full human development, Natasha believes that everyone can engage and contribute at least an hour of their time daily to help others. She stresses the importance of being humble and patient while volunteering because everyone may not stop to hear what you are going to say. But, "at the end of the day I believe it's a matter of letting people know what it's all about."

Interested in getting involved with the Mayor's Office of Immigrant Affairs? Visit their website for opportunities: www1.nyc.gov/site/immigrants/about/volunteer.page.



Volunteer Leader

Loan Nguyen has been actively involved in civic activities since she moved to New York City in July 2017. Looking for a way to understand the city better, she searched for volunteering opportunities. Starting with teaching English to emerging multilingual language learners, Loan now dedicates her time as a volunteer and board member for the Asian Pacific Islander (API) Rainbow Parents Support Group at PFLAG NYC. She now leads other PFLAG NYC volunteers to advocate for representation for LGBTQ students at all ages. As an educator and a parent of a child who belongs to the LGBTQ community, she wants to build safe spaces and talk about building ally-ship among students, teachers, and parents. By engaging other volunteers to foster the idea that inclusivity and intersectionality can be taught to students early, she hopes to pave the way for younger generations to create a future with more compassion and humanity. She also thinks regularly about how to best engage and support those volunteering for the cause: “When I conduct outreach for volunteers, I ask them about their intention to volunteer. I would rather spend more time in the beginning and find out what the person thinks and then match them with their interests to keep longevity. I also mentor and nurture them by spending time together at monthly meetings for API families.” Loan’s leadership is key for volunteer support and creating a feeling of connectivity to their shared cause.

To volunteer with PFLAG NYC, visit <http://www.pflagnyc.org/>.



Board Members

When **Amanda Chessa, Bevin Cohen, Shana Wertheimer, and Ravi Ramchandani** began volunteering as Friendly Visitors with Heights and Hills, they never imagined the impact they would have on the organization. Each has become a passionate advocate for the organization’s mission and now serves on the board. They have all connected with an older adult but do so much more – from bringing their families to help out at the annual community Thanksgiving dinner, to coordinating work colleagues to volunteer, to engaging their students in projects surrounding aging, the members contribute in myriad ways to build the programming within the organization. As Betsy Guttmacher, the Volunteer Program Director shares, “They showed up – in some cases many years ago – to make a new friend, and continue to share their talents and expertise to help us fulfill our mission every day.”



Check out volunteering with Heights and Hills at www.heightsandhills.org.



Service Year Member

Patience Oluwole is currently serving as a Civic Corps (AmeriCorps) member at the Hope Program, where she structures and coordinates various volunteer events. Civic Corps is a 10-month program placing members at nonprofits across NYC to build volunteer systems. As a Bronx resident, she has always been interested in community engagement and youth development. Her host site has been a great fit as she has the opportunity to support students from underserved communities with workforce development programs. By engaging students in volunteer events and workforce programs, she has gotten to know the students and helped spark their interest in horticulture and other career pathways as they learn to leverage their volunteer experience. She is able to help students with job opportunities, and to also figure out their passion – seeing her service year as a structural way to address issues in the community. She strongly connects with the mission of her host site and suggests others who are interested in service to engage with organizations that share common values. “My service year has taught me patience and gratitude. Everyone comes from different walks of life.”

Serve as an AmeriCorps member in NYC! Find out more at nyc.gov/service.

Interested in The Hope Program? Go to www.thehopeprogram.org to find out more!



Public Servant

Morgan Monaco, a lifelong NYC resident, began her career with the city as a high school senior when she was required to complete an internship before graduating. Working with the NYC Parks Department she was able to travel around all five boroughs and see the city from a new perspective. “I walked into the office every day in Central Park, and I saw kids on the playground, families at the zoo – I could tangibly see how my work was contributing to making lives better.” Morgan came back to the city after college, working to develop MillionTreesNYC and now works in the Mayor’s Office of Operations. “Public service is an incredible opportunity to make real change; it can be challenging at times, but can be equally exciting and fulfilling.” She also echoes the opportunity residents have to understand their city better as a public servant. “So many people who work in city government didn’t think they’d end up there or stay as long as they do. But once you learn more it’s fascinating to see how services are delivered on such a large scale to people in communities all across the city.”

Think becoming a public servant is for you? Check out the City’s job portal at <https://www1.nyc.gov/jobs/index/page>.





Thank You

To all New York City organizations
and volunteers for your dedication to
addressing the city's greatest needs.

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