



CRITICAL ACTIVITIES REPORT

TOTAL DHS SERVICES - FISCAL YEAR 2003

TOTAL DHS	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02	Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03	FISCAL YEAR
FACILITIES													
Total number of facilities	194	197	198	200	201	202	206	206	210	211	210	211	211
Total number of single adult shelter facilities	48	48	48	48	47	48	49	48	49	48	49	49	49
Facilities for men	23	23	23	23	22	22	23	23	23	23	23	23	23
Facilities for women	17	17	17	17	17	18	18	17	18	17	18	18	18
Co-ed facilities	8	8	8	8	8	8	8	8	8	8	8	8	8
Total number of family facilities	146	149	150	152	154	154	157	158	161	163	161	162	162
EAU	1	1	1	1	1	1	1	1	1	1	1	1	1
Overnight facilities	3	5	5	5	4	4	6	6	6	5	5	6	6
Conditional placement facilities	57	58	60	62	65	65	66	67	70	72	78	79	79
Transitional facilities	85	85	84	84	84	84	84	84	84	85	81	80	80
Total number of units/beds	17,253	17,559	17,690	17,791	17,850	17,948	18,522	18,595	18,653	18,645	18,710	18,520	18,520
Total number of single adult shelter beds	8,177	8,139	8,139	8,139	8,092	8,107	8,474	8,527	8,527	8,527	8,527	8,333	8,333
Men	6,199	6,154	6,155	6,154	6,130	6,168	6,525	6,522	6,520	6,520	6,521	6,327	6,327
Women	1,978	1,985	1,984	1,985	1,962	1,939	1,949	2,005	2,007	2,007	2,006	2,006	2,006
Total number of family units	9,076	9,420	9,551	9,652	9,758	9,841	10,048	10,068	10,126	10,118	10,183	10,187	10,187
Overnight facilities	152	267	204	254	167	167	325	327	327	247	249	276	276
Conditional placement facilities	4,150	4,397	4,665	4,707	4,878	4,956	5,003	5,013	5,073	5,157	5,393	5,435	5,435
Transitional facilities	4,774	4,756	4,682	4,691	4,713	4,718	4,720	4,728	4,726	4,714	4,541	4,476	4,476
FACILITY MANAGEMENT													
Total number of facilities	194	197	198	200	201	202	206	206	210	211	210	211	211
DHS operated	14	15	14	14	14	14	14	14	14	14	14	14	14
Non-DHS operated	180	182	184	186	187	188	192	192	196	197	196	197	197
Total number of single adult shelter facilities	48	48	48	48	47	48	49	48	49	48	49	49	49
DHS operated	7	7	7	7	7	7	7	7	7	7	7	7	7
Non-DHS operated	41	41	41	41	40	41	42	41	42	41	42	42	42
Total number of family facilities	146	149	150	152	154	154	157	158	161	163	161	162	162
DHS operated	7	8	7	7	7	7	7	7	7	7	7	7	7
Non-DHS operated	139	141	143	145	147	147	150	151	154	156	154	155	155
Total number of beds/units	17,253	17,559	17,690	17,791	17,850	17,948	18,522	18,595	18,653	18,645	18,710	18,520	18,520
DHS operated	2,684	2,786	2,684	2,684	2,684	2,684	2,684	2,683	2,683	2,683	2,683	2,683	2,683
Non-DHS operated	14,569	14,773	15,006	15,107	15,166	15,264	15,838	15,912	15,970	15,962	16,027	15,837	15,837
Total single adult shelter beds	8,177	8,139	8,139	8,139	8,092	8,107	8,474	8,527	8,527	8,527	8,527	8,333	8,333
DHS operated	2,214	2,214	2,214	2,214	2,214	2,214	2,214	2,214	2,214	2,214	2,214	2,214	2,214
Non-DHS operated	5,963	5,925	5,925	5,925	5,878	5,893	6,260	6,313	6,313	6,313	6,313	6,119	6,119
Total family units	9,076	9,420	9,551	9,652	9,758	9,841	10,048	10,068	10,126	10,118	10,183	10,187	10,187
DHS operated	470	572	470	470	470	470	470	469	469	469	469	469	469
Non-DHS operated	8,606	8,848	9,081	9,182	9,288	9,371	9,578	9,599	9,657	9,649	9,714	9,718	9,718



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SAFETY AND CLEANLINESS													
External inspections													
Average number of Callahan deficiencies per site	NA	NA	NA	NA	1.6	NA	NA	NA	NA	NA	3.5	NA	2.6
By Facility Management													
DHS operated													
External inspections													
Average number of Callahan deficiencies per site	NA	NA	NA	NA	0.3	NA	NA	NA	NA	NA	1.3	NA	0.8
Non-DHS operated													
External inspections													
Average number of Callahan deficiencies per site	NA	NA	NA	NA	1.9	NA	NA	NA	NA	NA	3.9	NA	3.0
TOTAL POPULATION													
Average daily census all individuals	34,364	35,372	36,658	37,195	37,600	38,071	38,320	38,369	38,200	38,308	38,410	38,300	37,430
Average daily census of single adults	7,505	7,467	7,653	7,741	7,857	7,968	8,136	8,237	8,265	8,326	8,254	8,137	7,962
Average daily census of single men	5,727	5,653	5,807	5,862	5,958	6,064	6,233	6,321	6,353	6,394	6,334	6,221	6,077
Average daily census of single women	1,778	1,814	1,846	1,879	1,899	1,904	1,903	1,916	1,912	1,932	1,920	1,916	1,885
Average daily census of families	8,251	8,609	8,904	9,115	9,165	9,235	9,348	9,483	9,478	9,482	9,483	9,426	9,165
Average daily census of individuals in families	26,859	27,905	29,005	29,454	29,743	30,103	30,184	30,132	29,935	29,982	30,156	30,163	29,468
Average daily census of adults in families	11,965	12,411	12,881	13,072	13,246	13,438	13,551	13,458	13,334	13,386	13,454	13,437	13,136
Average daily census of children in families	14,894	15,494	16,124	16,382	16,497	16,665	16,633	16,674	16,601	16,596	16,702	16,726	16,332
Total number of unique individuals receiving services (unduplicated)	43,271	45,057	45,772	46,385	46,556	46,513	47,599	47,093	48,017	48,161	48,534	47,986	94,130
Total number of single adults	9,914	9,966	10,029	10,253	10,236	10,381	10,758	10,753	11,071	10,957	10,946	10,845	27,868
Number of single men	7,584	7,637	7,685	7,879	7,818	8,014	8,372	8,356	8,631	8,531	8,575	8,476	21,688
Number of single women	2,330	2,329	2,344	2,374	2,418	2,367	2,386	2,397	2,440	2,426	2,371	2,369	6,180
Total number of families	8,859	9,340	9,537	9,717	9,768	9,746	9,904	9,800	9,981	10,092	10,164	10,176	18,920
Number of adults in families	15,204	16,005	16,351	16,611	16,733	16,689	16,970	16,846	17,208	17,360	17,573	17,267	31,004
Number of children in families	18,153	19,086	19,392	19,521	19,587	19,443	19,871	19,494	19,738	19,844	20,015	19,874	35,258
Basic Demographics - Single Adult Services													
Race/ethnicity, number of unique individuals receiving services (total unduplicated)	9,914	9,966	10,029	10,253	10,236	10,381	10,758	10,753	11,071	10,957	10,946	10,845	27,868
Asian/Pacific Islander	85	83	83	90	89	92	97	99	96	92	90	80	211
Black	5,857	5,892	5,888	5,991	5,995	6,008	6,226	6,237	6,455	6,398	6,432	6,359	15,754
Hispanic	2,317	2,312	2,338	2,393	2,406	2,501	2,654	2,621	2,687	2,646	2,640	2,645	7,056
Native American	16	14	15	18	19	19	17	15	17	13	14	14	46
White	1,033	1,047	1,072	1,108	1,096	1,147	1,196	1,187	1,223	1,200	1,201	1,218	3,126
Other	96	102	101	107	105	117	119	109	117	117	118	113	295
Unknown (please see definition)	510	516	532	546	526	497	449	485	476	491	451	416	1,380



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Basic Demographics - Family Services													
Race/ethnicity, number of unique individuals receiving services (head of household, total)	8,859	9,340	9,537	9,717	9,768	9,746	9,904	9,800	9,981	10,092	10,164	10,176	18,920
Asian/Pacific Islander	4	4	3	3	3	3	4	4	7	8	11	15	16
Black	2,567	2,610	2,632	2,636	2,571	2,526	2,625	2,714	2,850	2,995	3,131	3,261	5,445
Hispanic	1,183	1,215	1,185	1,193	1,184	1,151	1,232	1,261	1,362	1,443	1,545	1,653	2,730
Native American	1	1	1	1	1	1	0	1	0	0	0	0	2
White	90	89	88	85	84	82	92	85	88	96	103	98	162
Unknown (please see definition)	5,014	5,421	5,628	5,799	5,925	5,983	5,951	5,735	5,674	5,550	5,374	5,149	10,565
Age, number of unique individuals receiving services (total unduplicated)	43,271	45,057	45,772	46,385	46,556	46,513	47,599	47,093	48,017	48,161	48,534	47,986	94,130
0 to 5	8,266	8,594	8,625	8,625	8,597	8,501	8,864	8,612	8,712	8,785	8,843	8,605	16,190
6 to 13	7,356	7,822	8,027	8,141	8,218	8,158	8,188	8,093	8,157	8,156	8,218	8,335	14,257
14 to 17	2,531	2,670	2,740	2,755	2,772	2,784	2,819	2,789	2,869	2,903	2,954	2,934	4,811
18 to 29	9,316	9,790	9,951	10,193	10,262	10,257	10,506	10,456	10,731	10,836	10,895	10,648	22,324
30 to 44	9,913	10,180	10,305	10,389	10,379	10,419	10,626	10,518	10,776	10,694	10,840	10,743	23,104
45 to 64	5,508	5,624	5,718	5,867	5,903	5,987	6,167	6,202	6,358	6,353	6,361	6,288	12,568
over 65	381	377	406	415	425	407	429	423	414	434	423	433	876
NEW ENTRANTS (Unduplicated)													
Total new clients	1,419	1,562	1,560	1,587	1,337	1,381	1,589	1,402	1,527	1,528	1,500	1,453	17,845
Total new single adults	823	847	839	862	793	802	988	886	1,000	964	955	999	10,758
Number of single men	576	583	585	632	567	610	779	667	762	746	754	766	8,027
Number of single women	247	264	254	230	226	192	209	219	238	218	201	233	2,731
Number of new eligible families	596	715	721	725	544	579	601	516	527	564	545	454	7,087
LENGTH OF STAY													
Average LOS for adults (in days)	23	23	23	23	23	24	23	21	23	23	23	23	104
Average LOS for families (in days)	295	293	290	288	293	297	300	300	310	315	322	329	303
PREVENTION AND DIVERSION													
Number of new single adult entrants	823	847	839	862	793	802	988	886	1,000	964	955	999	10,758
Number of new family applicants	897	899	798	796	708	643	899	651	766	809	743	822	9,431
Project Greenlight													
Total self-identifying as homeless upon discharge	NA	NA	10	14	4	12	20	10	5	DNA	DNA	DNA	DNA
Percent diverted into Residential Housing	NA	NA	60%	50%	25%	25%	75%	80%	80%	DNA	DNA	DNA	DNA
Percent diverted via Self Motivated Action	NA	NA	10%	36%	75%	42%	0%	0%	0%	DNA	DNA	DNA	DNA
Percent entering shelter system	NA	NA	30%	14%	0%	33%	25%	20%	20%	DNA	DNA	DNA	DNA