

National Preparedness Month



Urban Post-Disaster Housing & Emergency Operations Center Tour

MONDAY RADIO ROLL CALL

Radio Channel
CERT SI

09/23/2024
Responding Borough: Manhattan

Scenario: Is your division having a holiday gathering?

Documents to Review:
[Citywide Radio Drill Refresher](#)
[Call signs per Radio](#)

Come join us NYCEM staff for a tour of our Urban Post-Disaster Housing Prototype and Emergency Operations Center. Through the Urban Post-Disaster Housing Prototype Program, the City created a multi-story, multi-family interim housing solution for after emergency sheltering, and before those affected by a disaster can move into housing they can sustain without post-disaster aid.

[Click here for more information](#)

Register for one of two dates:

- [Sunday, Sun, Sep 22 | at 2:00 PM](#)
- [Monday, Mon, Sep 23 | at 6:30 PM](#)

Interim Flood Protection Measures (IFPM) Site Tour



The [NYC CERT Standard Operating Procedures \(SOPs\)](#) provides guidance and outlines policies and procedures for you and your team to follow.

UPDATE COMING SOON!



[View and Download the Complete NYC CERT Basic Training Student Manual](#)

If you have not had the opportunity to experience the IFPM program during one of the previous exercises supported by NYC CERT and are interested in learning more, please register to come on a tour in Red Hook, Brooklyn! It's a great opportunity to see what is being planned to protect critical facilities, infrastructure, and low-lying areas that have a higher potential for flooding caused by hurricanes.

[Click here for more information](#)

Register below:

- [Wednesday, Sep 25, | at 10:00 AM](#)
- [Wednesday, Sep 25, | at 12:00 PM](#)



September 22-29 is Climate Week!

Climate Week NYC is the largest annual climate event of its kind, bringing together over 600 events and activities across the City of New York. Climate Week NYC is the largest annual climate event of its kind, bringing together over 600 events and activities across the City of New York.

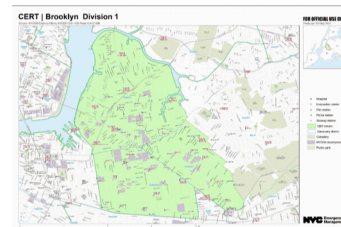
[Find out more information of NYC Climate Week kickoff here](#) and watch the official launch video below.



View the [NYC CERT Event Calendar](#) to see upcoming training, meetings, and planned deployments.

After you participate, be sure to [Submit Your Volunteer Hours!](#)

For more questions on how to submit your service hours you can view the [Hours Submission FAQs](#).



NYC CERT Division maps are available (pdf format) to support recruitment and preparedness planning in your community.

[Brooklyn](#) - [Bronx](#) - [Manhattan](#) - [Queens](#) - [Staten Island](#)

NYCEM
READY
NEW YORK

If your division is hosting or participating in an upcoming event, please complete the [Event Request form](#) to have your opportunity published through Eventbrite.com for members to register.

Your NYC CERT Ready New York Liaison can submit a [Ready New York Material Request](#) for upcoming events.



NYC Emergency Management Survey

Do you have renters' insurance? Or maybe you've thought about getting it but never did?

Take our survey today to share your experience!

By taking this survey, you're helping NYC Emergency Management understand how to better support New Yorkers after disasters, including fires.

[Click here to participate in this survey.](#)

NYC Well Block Party

NYC CERT volunteers were out with the Ready New York staff at 1 Centre St. for a NYC Well block party, helping to promote wellness and preparedness to all attendees.

Update on Material requests

- All requests will contain the following:
- My Emergency Plan - 50
 - Hurricane Map - 50
 - Notify NYC card - 50
 - NYC CERT card - 50
 - Give-a-ways will depend on availability

Note: Ready New York plastic bags and tablecloths are no longer available.

All Division IDs are Ready



Leadership:

If you have any members that graduated in November 2023, please remember to schedule a pick-up, or permit them to schedule a pick-up for their permanent ID using this

link: <https://on.nyc.gov/CERTpickup>

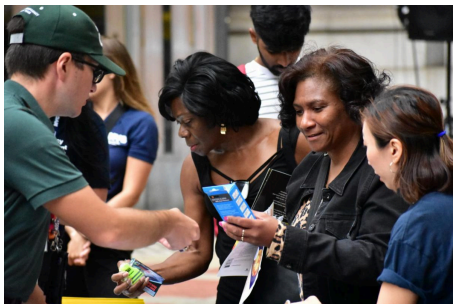
If the pick-up options do not work with your schedule, please reach out to: desposito@oem.nyc.gov

Get Notified with New York City's official source for information about emergency alerts and important city services.

Download the free [Notify NYC](#) mobile app, available for [iOS](#) and [Android](#).

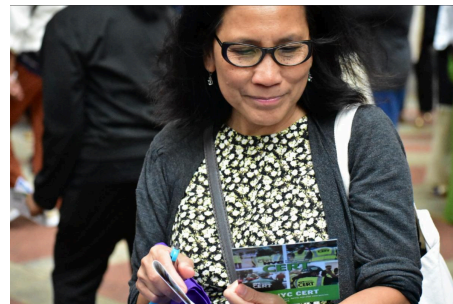


NYC CERT member Vincent Massarelli watching on as NYC Mayor Adams addresses the public.



Your copy should address 3 key questions: Who am I writing for (audience)? Why should they care (benefit)? What do I want them to do (call-to-action)?

Create a great offer by adding words like "free," "personalized," "complimentary," or "customized." A sense of urgency often helps



A potential recruit into the NYC CERT program

readers take action, so consider inserting phrases like "for a limited time only" or "only 7 remaining!"

[Click here for more National Preparedness event photos view here](#)

Send Us Your Photos!



Please continue to share an and all photos and videos from your NYC CERT events at on.nyc.gov/CERTupload

Please note **Date (including year), Borough, Division (or team), Event, members included (if available).**

If you have any questions, please contact us at cert@oem.nyc.gov. Thank you!

VOLUNTEER OPPORTUNITIES

National Preparedness Month

National Preparedness Month Events

Ready NY requested CERT staffing for a few events during National Preparedness Month. CERT members will assist with CERT recruitment and

Notify NYC app registration at these events. National Preparedness Month is a great opportunity to build up membership for the program. Please check out the dates and locations below and consider registering to support this effort - even if it is outside your division. Stay tuned for more events to come!

Tabling (Outreach)

[Ready NY Fair - Lieutenant Frank McConnell Park | Sat, Sep 21 | 12:00 PM](#)

[Ready NY Fair - 34th Avenue Open Streets \(Jackson Heights\) | Sun, Sep 22 | 12:00 PM](#)

Recruitment

To continue our efforts of building up recruitment in our focus areas this year, we have scheduled a few events for September in each borough. We also encourage each division to think about high-traffic locations in their neighborhoods where membership may be low and consider setting up an outdoor event where a few members

can distribute CERT recruitment materials and actively recruit for the program. Our greatest resource for recruitment is YOU!

Brooklyn: [Ready NY Fair - Medgar Evers College - September 26th, 6:30pm - 8:30pm](#)

Deployments

[\(CERT Support\) Ready NY Fair - Medgar Evers College Thu, Sep 26 | 6:30 PM](#)

3rd Avenue Festival in bay Ridge



CERT volunteers are needed at the 3rd Avenue Festival in Bay Ridge on September 29th to promote emergency preparedness.

- Shift 1 (9:00 AM - 1:30 PM): Set up and staff the Ready NY table, walk the festival route to raise awareness about preparedness, and assist the 68th Precinct with visitor safety.
- Shift 2 (1:00 PM - 6:00 PM): Continue staffing the Ready NY table, walk the festival route, and support the 68th Precinct with crowd control and safety.

Volunteers will play a key role in ensuring the event's success and spreading essential safety information. [Please click here to register !](#)

Tunnel to Towers



CERT members are needed to assist with directing runners and managing pedestrian control for the 23rd Annual Tunnel to Towers 5K Run & Walk NYC on September 29, 2024. This event honors those who lost their lives on 9/11 or from related illnesses. In addition to supporting the event, CERT members are also invited to volunteer and participate in the walk or run, offering a meaningful way to support the cause while engaging in the event.

The link to register for the 5k walk and run is here: <https://volunteernyc.t2t.org/>
To assist with directing runners and managing pedestrian control, please click [here](#).

NYC Emergency Management Unmanned Aerial System (UAS) Full Scale Exercise



DETAILS:

DATE: Tuesday, October 1st (October 8th alt date)

Arrival Time: 8:00 AM

Exercise Start Time: 10:00 AM

Expected End Time: 4:30 PM

Location: Seaview Sanitarium/ Fox Beach, **Staten Island**

Muster Point: TBD

This exercise will unite all NYC capabilities when it comes to Drone/ Robotics response with all of our city partner agencies.

An exercise orientation will be scheduled ahead of the exercise with final details and scenarios for all who register.

[Registration: UAS Full-Scale Exercise Role Player](#)



Gracie Mansion City Recognition and Cultural Receptions

Mayor's Office of Special Projects and Community Events has requested CERT volunteers to continue supporting the city recognition and cultural receptions being held at Gracie Mansion. For individual details and event registration please see below:



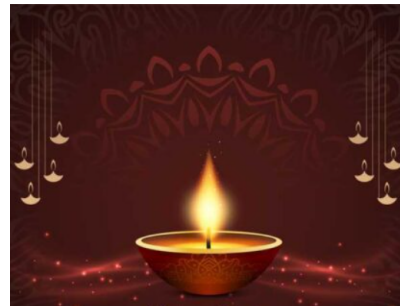
[African Heritage Reception:](#)
[Tue, Oct 1, 2024 | 5:30 - 7:30pm](#)



[Hispanic Heritage Reception:](#)
[Tue, Oct 8th, 2024 | 5:30pm - 7:30pm](#)



[Italian Heritage Reception:](#)
[Thur, Oct 17, 2024 | 5:30 - 7:30pm](#)



[Diwali Heritage Reception:](#)
[Thur, Oct 24, 2024 | 5:30 - 7:30pm](#)

DEP Flooding Preparedness Event



**Environmental
Protection**

The Department of Environmental Protection (DEP) has requested the support of NYC CERT volunteers at their upcoming Flooding Preparedness Events. During the events, DEP will be providing presentations to the public throughout the City.

NYC CERT volunteers are expected to support with sign-in and the distribution of preparedness materials.

Tuesday, September 24 — Staten Island @ Susan E. Wagner School HS, 1200 Manor Road (SI)

[Click Here to Register](#)

NYC CERT CALENDAR



What is a Buddy Check?

A simple check-in can mean the world. Reach out to family and friends, especially those who might be isolated. Your call, text, or visit could brighten their day and provide essential support. Don't underestimate the power of human connection. Be a good neighbor, be a good friend. Check in today!

[Report your Volunteer Hours](#)

Search for *Buddy Check* Event



MENTOR PROGRAM

Are you interested in becoming a mentor to new NYC CERT members?

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

Complete the [NYC CERT Mentor Program form](#) to let us know if you'd like to be a mentor or mentee. Complete the [Matching Questionnaire](#) to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

[NYC CERT online platform](#) includes online courses to support volunteer growth.

Schedule free training for your Division here : [FDNY Smart Fire Safety](#).

[FEMA Region 2 \(R2\) Webinar Catalogue](#) includes all recorded webinars.

NYC CERT ADVANCED TRAINING

Cybersecurity Awareness Training for CERT Volunteers Now Available

Community Emergency Response Team (CERT) training covers basic skills that are important to know in a disaster when emergency services are not available. Volunteers who participate in CERT training have a better understanding of potential threats to the community, along with actionable steps they can take to mitigate risk and improve outcomes.

To provide additional support to CERT volunteers and the important role they play in their communities, FEMA partnered with the Cybersecurity and Infrastructure Agency (CISA) to provide a list of cybersecurity awareness training courses CERT volunteers can take to improve their ability to prepare for and respond to cybersecurity threats. The courses are self-paced and publicly available at no cost from the Federal Virtual Training Environment and the National Cybersecurity Preparedness Consortium (NCPC). Course topics range from cyber essentials and

fundamentals of cyber risk management to cyber ethics and mobile device security. To access these courses, visit the [Cybersecurity Awareness Training website](#). [Read more . . .](#)



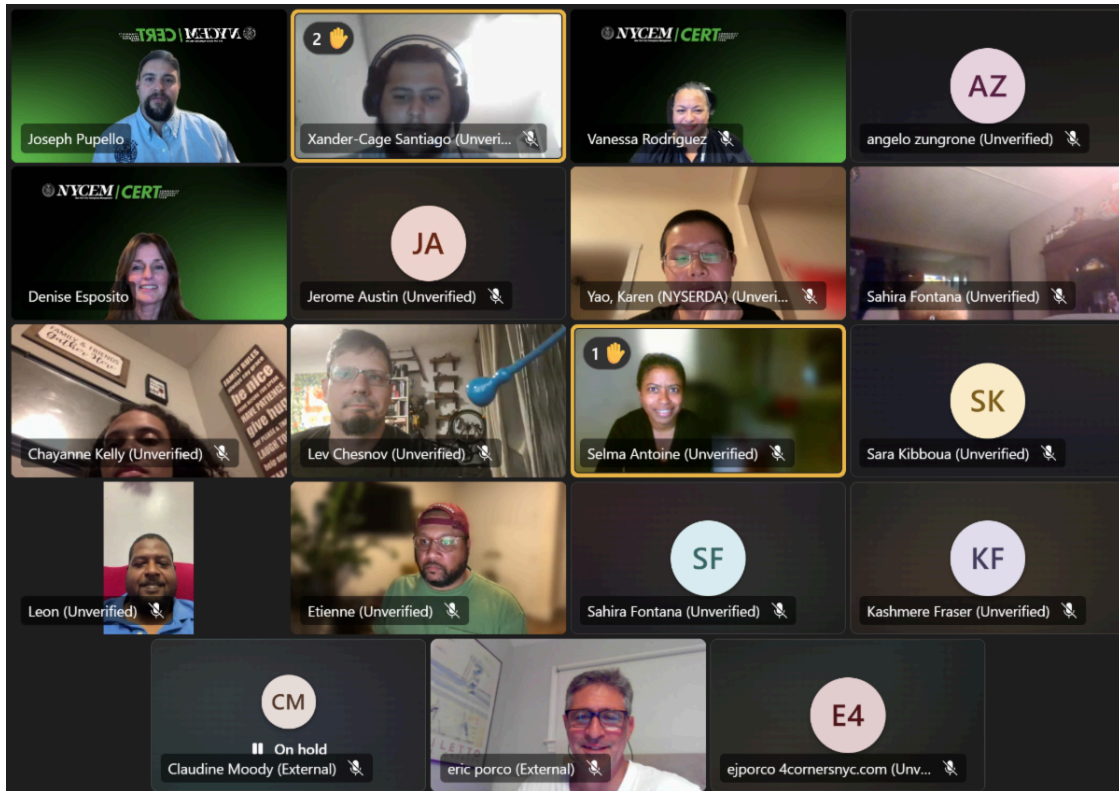
NYC CERT VOLUNTEER ACTIVITY

NARCAN: Opioid Prevention



This past Monday September 16th, Queens Division 3 Martin Grillo lead the NARCAN: Opioid Prevention class to volunteers who came across the city to attend. Each volunteer participant received a NYC Department of Health Opioid Prevention kit. Thank you Martin Grillo for expanding your support to the program!

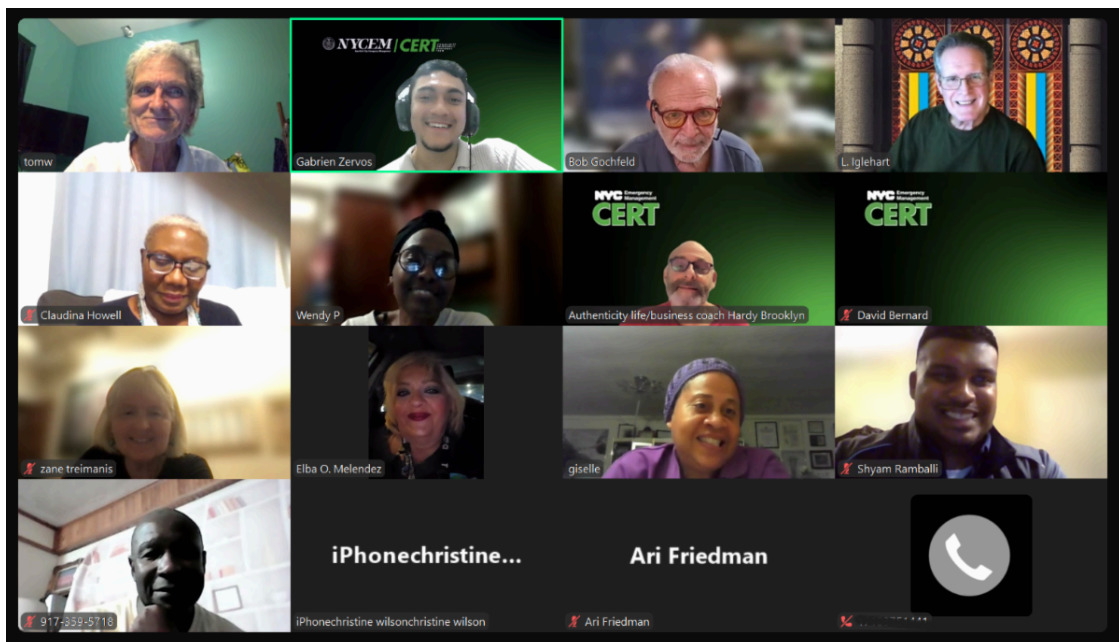
CERT Orientation



CERT Staff hosted a virtual CERT Orientation session on Wednesday, September 18th for applicants interested in learning more about NYC CERT membership. Candidates hailed from all different backgrounds and shared their relevant skills. Many registered for basic training already and showed interest in becoming leaders after graduation. You may see some of these faces at the next graduation!

Meetings

Brooklyn Division 6



Last Thursday on September 12th, Brooklyn Division 6 held their monthly division meeting. Throughout the meeting the division brainstormed new ideas for ways to recruit new members into the program and went over trainings that would prove beneficial to revisit. Additionally, Brooklyn Division 6 members ensured to delineate any upcoming preparedness events and deployments that they are going to participate in.

[Download the New NYC CERT Backgrounds](#) for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)



THINGS TO KNOW



How To Request NYC CERT

If approached to support an event in your community, the following steps must be taken:

- Event organizer submits an official request using the [NYC CERT External Request Form](#).
- NYC CERT Leadership *should not* submit form on behalf of the event organizer.
- For events lead by a NYC CERT Division, volunteer leadership (Ready New York Liaison, if a preparedness event) should submit this [Event Request form](#).

NYC CERT program staff will review all requests. If approved, program staff will add the volunteer opportunity to the [NYC CERT Event Calendar](#) with a registration link. If more details are required for approval, program staff will use the contact information provided in the request form to connect with the organizer.

NYC CERT External Request Form: <https://on.nyc.gov/CERTrequest>

Find the NYC CERT Protocols here: [NYC CERT SOPs](#)

Schedule a meeting with NYCEM staff: [NYC CERT Volunteer Support](#)

What is the NYC CERT Uniform?

While the NYCEM agency logo has changed, there will not be an immediate change in NYC CERT uniforms. More information on the NYCEM/NYC CERT logo and its usage will be provided in the coming months.

We are a Team! To ensure we all represent NYC Emergency Management with professionalism, this message serves as a friendly reminder about our uniform policy. Whether it's a preparedness event or an emergency response, being in proper uniform allows us to be easily identified by the public and first responders. It signifies our commitment to safety and fosters a sense of unity.

Here's a quick rundown of the NYC CERT uniform:

- Green NYC CERT polo shirt (mandatory)
- Khaki pants (mandatory)
- NYC CERT reflective vest (always most visible outer layer)
- NYC CERT credential on lanyard, visible at all times (mandatory)
- Optional items: NYC CERT baseball hat, windbreaker, green helmet (for emergency responses), green CERT response bag (for emergency responses), NYC CERT branded sweaters/jackets (produced with NYCEM approval)



Not sure about an item? Don't hesitate to reach out! Contact us at cert@oem.nyc.gov and we'll be happy to answer any questions or address any concerns you may have.



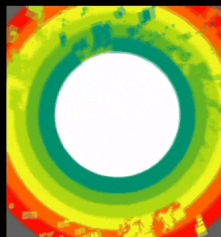
[NYCEM's YouTube page](#)
[NYC CERT recruitment video](#)
[2021 National Volunteer Week video](#)



[Resolve to Be Ready Calendar](#)
 Regular reminders in simple steps that can help you work preparedness into your busy schedule.

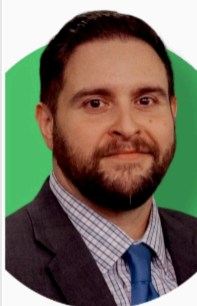


Listen to all episodes of NYCEM's two podcasts, Prep Talk ([SoundCloud](#), [iTunes](#) & [Spreaker](#)) and ¡Prepárate! on [SoundCloud](#).



[KNOW YOUR ZONE](#) is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.



JOSEPH PUPELLO
 Director
 Volunteer Programs



ANTHONY ESCOTO
 Program Manager
 Training & Exercises



DENISE ESPOSITO
 Specialist
 Recruitment & Retention



REGINA WILSON
 Specialist
 CERT Leadership



GABRIEN ZERVOS
 Specialist
 Operations & Engagement



JAZMIN THOMAS
 Specialist
 CERT Training

**NYCEM
CERT
VOLUNTEER
SUPPORT**

Schedule a meeting with NYC CERT Staff:
<https://on.nyc.gov/bookCERT>

<i>Choose a Topic:</i>	CERT Pick-up (In-Person)	NYC CERT Operations	Advanced Training	Exercises & Tabletops
General Questions	CERT ID Questions	Leadership Interest	Borough Discussion	Division Discussion



NYC Emergency Management | nyc.gov/emergencymanagement
[\[Click here to view as a webpage\]](#)



NYC Emergency Management Communications Network | 165 Cadman Plaza East |
Brooklyn, NY 11201 US