#### **AGENCY**

#### **QUARTERLY DIVERSITY AND EEO REPORT FY 2020**

AGENCY NAME: OFFICE	CE OF LABOR RELATIO	NS		
<ul> <li>□ 1<sup>st</sup> Quarter (July -September), due December 13, 2019</li> <li>□ 2<sup>nd</sup> Quarter (October - December), due January 30, 2020</li> <li>□ 3<sup>rd</sup> Quarter (January -March), due April 30, 2020</li> <li>⋈ 4<sup>th</sup> Quarter (April -June), due July 30, 2020</li> </ul>				
Prepared by:				
Andrea BeachName  Date Submitted:7/29/20	EEO Officer Title	212-306-7260 Telephone No.		-
FOR DCAS USE ONLY  Date Received:				

#### **INSTRUCTIONS FOR FILLING OUT QUARTERLY REPORTS FY 2020**

- 1. Please save this file as 'XXXX Quarter X FY 2020 DEEO Quarterly Report' where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity and EEO Training Summary" details in the attached Excel file. Under Section 10 ("Other"), include training classes co-organized or co-sponsored by EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Please save this Excel file as 'XXXX Quarter X FY 2020 DEEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.

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#### **PART I:**

#### **NARRATIVE SUMMARY**

I.	COMMITMENT AND ACCOUNTABILITY STATEMENT BY THE AGENCY HEAD
	Distributed to all agency employees?   Yes, On (Date):   No
II.	RECOGNITION AND ACCOMPLISHMENTS
	The agency recognized employees, supervisors, managers, and units demonstrating superior accomplishment in diversity and equal employment opportunity through the following:
	□ Diversity & EEO Awards
	□ Diversity and EEO Appreciation Events
	□ Public Notices
	☐ Positive Comments in Performance Appraisals
	□ Other (please specify):
	* Please describe D&EEO Awards and/or Appreciation Events below:
III.	WORKFORCE REVIEW AND ANALYSIS
	1. Agency reminded employees to update self-ID information regarding race/ethnicity, gender, and veteran status.  ☐ Yes, On (Date): ☐ No

IV.

2.	0 0		ficer with demographic data and trends, including workforce res, promotions and separation data; and utilization analysis.
	☐ Yes, On (Date):	⊠ No	
	The review was conducted together with:	: 🗆 Human Resources	☐ General Counsel
		☐ Agency Head	□ Other
<u>E</u> ]	EO, DIVERSITY, INCLUSION, AN	D EQUITY INITIATI	VES FOR FY 2020
	ease describe your progress this quarter in FY 2020 - <u>Proactive Strategies to Enhanc</u>		goals in Section IV of your Agency Diversity and EEO Plansion:
A	. Workforce:		

List the <b>Workforce Goal(s)</b> included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion</i> , which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others):	Please describe the steps that your agency has taken to meet the Workforce Goal(s) set/declared in your plan.  o Include steps that were taken or considered to build an inclusive and sustainable pipeline for your agency across all levels.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
The Office of Labor Relations provides resources, staffing and support to ensure implementation of its diversity and inclusion strategy.	Enhance internal and external applicant pools to address underutilization	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☒ Ongoing ☐ Completed			

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	Encourage agency employees to take promotional civil service exams by sending emails with exam postings; providing link to specific DCAS exams and posting schedules and exam announcements on the agency intranet.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☒ Ongoing ☐ Completed			
		☐ Planned		] [	
		□ Not started			
		☐ Ongoing ☐ Delayed			
		☐ Defayed ☐ Deferred			
		☐ Ongoing			
		☐ Completed			
Describe steps that were taken or considered to address underutilization identified through quarterly workforce reports. Please list Job Groups where underutilization exists in the current quarter.  001 Administrators 031 Para Professionals					

#### B. WORKPLACE:

List the <b>Workplace Goal(s)</b> included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys):	Please describe the steps that your agency has taken to meet the Workplace Goal(s) set/declared in your plan.  O Include steps that were taken or considered to create an inclusive work environment that values differences that each of your unique employees brings to work, and to maintain focus on retaining talent across all levels.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
To ensure that employees of all backgrounds can access the	The agency will take initiatives to create an	☐ Planned			
full array of government services and programs provided by	inclusive work environment that values differences,	☐ Not started			

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the agency. Disseminate information to agency employees concerning their career paths in city government	and to maintain focus on retaining talent across all levels.  When staff meetings are held, topics discussed include city government opportunities and that OLR's career counselor is located on the 14 <sup>th</sup> floor for career path guidance.	☐ Ongoing ☐ Delayed ☐ Deferred ☑ Ongoing ☐ Completed			
		☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed		000000	
		☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed	000000	000000	
Please specify any other EEO-related activities during the quabriefly the activities, including the dates when the activities of		oting diversity, new	sletters/articl	es, etc.) and	describe

#### C. COMMUNITY:

List the <b>Community Goal(s)</b> included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., community outreach and engagement, MWBE participation and customer satisfaction surveys):	Please describe the steps that your agency has taken to meet the Community Goal(s) set/declared in your plan.  O Include steps that were taken or considered to establish your agency as a leading service provider to the citizens of New York City focused on inclusion and cultural competency, while reflecting the vast communities that are served.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
A	C .:	☐ Planned	<u> </u>		
An ongoing effort to provide informative and excellent health services to City of NY retiree community, agency	Continue to promote diversity and EEO community outreach and government services.	□ Not started			
client service representative will attend customer service	8	☑ Ongoing ☐ Delayed		⊠□	
training to ensure agency is providing the services needed.		☐ Deferred			
		☐ Completed			
	Identify best practices for establishing a brand of	☐ Planned			
	inclusive customer service	☐ Not started			
		☑ Ongoing	$\boxtimes$	×	×
		□ Delayed			
		☐ Deferred			
		☐ Completed			
		☐ Planned			
		☐ Not started			
		☐ Ongoing			
		□ Delayed			
		☐ Deferred			
		☐ Completed			

#### V. <u>RECRUITMENT</u>

List Recruitment Strategies and Initiatives which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training):	Please describe the steps that your agency has taken to meet the <b>Recruitment Goal(s)</b> set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Review policies and procedures related to targeted outreach and recruitment.	Job openings are posted on agency's bulletin boards, NYC Careers.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☑ Ongoing ☐ Completed			
Share job opening notices with the Mayor's Office for People with Disabilities at <a href="mayer-nycatwork@mopd.nyc.gov">nycatwork@mopd.nyc.gov</a>	Submit job opening notices to allow for a diverse workforce and community	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed			

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	☐ Planned		
	☐ Not started		
	☐ Ongoing		
	☐ Delayed		
	☐ Deferred		
	☐ Ongoing		
	□ Completed		
	1		

#### B. INTERNSHIPS/FELLOWSHIPS

The agency is providing the following internship opportunities in FY 2019: [Demographic information is based on self-identification data]

Type of Internship\Fellowship	Total	Race/Ethnicity [#s]	Gender [#s] [N-B=Non-Binary; O=Other; U=Unknown]
1. Urban Fellows	0		M F N-B O U
2. Public Service Corps	0		M F N-B O U
3. Summer College Interns	0		M F N-B O U
4. Summer Graduate Interns	0		M F N-B O U
5. Other (specify):	0		M F N-B O U
6. None □	0		

Additional Comments:

$\boldsymbol{C}$	55-A	<b>PROGRAM</b>
$\mathbf{v}$	~)~)=A	INVICTION

The agency uses the 55-a	Program 1	to hire and retain qualified individuals with disabilities.	<b>⊠</b> Yes	□ No
Currently, there are 3 [nu	ımber] 55	-a participants.		
During this Quarter, a to	tal of 0 [nu	imber] new applications for the program were received.		
During this Quarter 0 par	rticipants	left the program due to [state reasons]		
The 55-a Coordinator has  1. Disseminated 55-a info e-mail training sessions agency website agency newsletter	rmation th ☐ Yes ☐ Yes ☐ Yes ⊠ Yes	rough:  No No No No		
•	-	and use internship, work-study, co-op, and other programs ogram applicants □ Yes ☒ No		
3				

#### VI. <u>SELECTION (HIRING AND PROMOTION)</u>

Please review Section VI of your Annual Plan and describe your activities for this quarter below:

List additional <b>Selection Strategies and Initiatives</b> which you outlined in your FY 2020 Diversity and EEO Plan (include use of structured interviewing, EEO or APO representatives observing interviews, review of placement demographics, and review of e-hire applicant data).	Please describe the steps that your agency has taken to meet the <b>Selection (Hiring and Promotion) Goal(s)</b> set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Career Counseling: Advising employees of opportunities for promotion and career development;	Publicly post announcements for all senior staff positions.  Discuss city government opportunities in staff meeting. Inform staff that OLR's career counselor is located on the 14th floor for career path guidance.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed			
Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires), especially for mid- and high-level discretionary positions;	Use a diverse panel of interviewers to conduct interviews.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed			
Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires) filled through civil service lists;	Hiring managers receive training how to utilized civil service list	<ul> <li>☑ Planned</li> <li>☐ Not started</li> <li>☐ Ongoing</li> <li>☐ Delayed</li> <li>☐ Deferred</li> <li>☐ Ongoing</li> <li>☐ Completed</li> </ul>			

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Describe the role of agency EEO Officer and other	EEO Officer and other EEO staff are	☐ Planned			
EEO staff in the selection of candidates for	brought into the selection process after the	☐ Not started			
appointment or promotion (pre- and post-	candidate is selected for appointment or	☑ Ongoing	$\boxtimes$	$\boxtimes$	$\boxtimes$
appointment);	promotion.	☐ Delayed			
	promotion	☐ Deferred			
		☐ Ongoing			
		☐ Completed			
		•			
Analyzing the impact of layoffs or terminations on		☐ Planned			
racial, gender and age groups;		☐ Not started			
		☐ Ongoing			
		☐ Delayed			
		☐ Deferred	$\boxtimes$	$\boxtimes$	$\boxtimes$
		☐ Ongoing			
		☐ Completed			
		•			
Other Selection Strategies and Initiatives:		☐ Planned			
		☐ Not started			
		☐ Ongoing			
		☐ Delayed			
		☐ Deferred			
		☐ Ongoing			
		☐ Completed			
		_			

#### VII. TRAINING

Provide your training information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

#### VIII. REASONABLE ACCOMMODATION

Please report your reasonable accommodation requests for this quarter and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: https://mspwva-dcslnx01.csc.nycnet/Login.aspx

All R/A requests in the current quarter are up-to-date in the DCAS Citywide Tracking System. 

☐ No

**☒** There were no new R/A requests in the current quarter.

## IX. COMPLIANCE AND IMPLEMENTATION OF REQUIREMENTS UNDER EXECUTIVE ORDERS AND LOCAL LAWS

A. EXECUTIVE ORDER 16: TRAINING ON TRANSGENDER DIVERSITY AND INCLUSION

Provide E.O. 16 Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

- B. EXECUTIVE ORDER 21: PROHIBITION ON INQUIRY REGARDING JOB APPLICANT'S PAY HISTORY
  - ☑ The agency has reviewed its practices (including application and interview forms) regarding prohibition on inquiry about pay history.
  - ☑ All personnel involved in job interviews is required to go through structured interview training.
- C. LOCAL LAW 92: ANNUAL SEXUAL HARASSMENT PREVENTION TRAINING

Provide Sexual Harassment Prevention Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

#### D. LOCAL LAW 93: RISK ASSESSMENT SURVEY

Please provide a short description of planning and progress in implementation of strategies aimed to reduce/minimize the risk of sexual harassment in your agency.

Within the timeframe provided in your Annual Plan, provide any progress on the following, and if none write $N/A$ :
Risk 1: Homogenous Workplace:
The agency continues to ensure that its employees receive similar job assignments, training opportunities regardless of their age,
gender and race/ethnicity.
Diale 2. Cultural and Language Differences in the Workelage
Risk 2: Cultural and Language Differences in the Workplace:
The Office of Labor Relations does not have worksites/units that contain significant "blocs" of employees from difference culures.
All OLR employees have basic English proficiency.
Risk 3: Workplaces with Significant Power Disparities: N/A
Risk 4: Isolated Workplaces: N/A
Risk 5: Decentralized Workplaces: N/A

#### E. LOCAL

#### LAW 97: ANNUAL SEXUAL HARASSMENT REPORTING

- ☑ The agency has entered the sexual harassment Complaint Data in the DCAS Citywide Complaint Tracking System and updates as they occur.
- ☑ The agency has entered **all types of complaints** in the DCAS Citywide Complaint Tracking System and updates as they occur.
- $\boxtimes$  The agency ensures that complaints are closed within 90 days.

Report all complaints and reasonable accommodation requests through DCAS/CDEEO Complaint Tracking System by logging into your CICS account at: <a href="https://mspwva-dcslnx01.csc.nycnet/Login.aspx">https://mspwva-dcslnx01.csc.nycnet/Login.aspx</a>

#### F. LOCAL LAW 101: CLIMATE SURVEY

Provide a short description of your efforts to analyze the results of climate survey in your agency.

The analysis of results identified effective practices within the agency and showed that more training and communication regarding EEO procedures are warranted.

Describe any follow-up measures taken to address the results of the climate survey:

Employees are made aware that EEO policy and procedures are available via the agency's intranet, emails and on bulletin boards. Ensure sexual harassment training is taken by all agency employees when offered by DCAS.

#### X. AUDITS AND CORRECTIVE MEASURES

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# OFFICE OF LABOR RELATIONS FY 2020 DIVERSITY AND EQUAL EMPLOYMENT QUARTERLY REPORT

Please choose the statement that applies to your agency.
☐ The agency is <u>NOT</u> involved in an audit conducted by NYC EEPC or another governmental agency specific to our EEO practices
☑ The agency is involved in an audit; please specify who is conducting the audit:Imani Bowen
<ul> <li>☑ Attach or list below audit recommendations</li> <li>☐ The agency has submitted or will submit to OCEI an amendment letter, which shall amend the agency plan for FY 2020.</li> </ul>

#### APPENDIX: OLR EEO PERSONNEL DETAILS

#### EEO PERSONNEL FOR 1st QUARTER, FISCAL YEAR 2020

#### A. PERSONNEL CHANGES

Personnel Changes this Quart	er: 🛛 No Changes	Number of Additions:	Number of Deletions:	
Employee's Name & Title				
Nature of change	☐ Addition ☐ Deletion	☐ Addition ☐ Deletion	☐ Addition ☐ Deletion	
Date of Change in EEO Role	Start Date or Termination Date:	Start Date or Termination Date:	Start Date or Termination Date:	
NOTE: Please attach CV/Resum	e of new staff to this report			
For Current EEO Professiona	ls:			
Name & Title	Andrea Beach	Roseann Bucchino	Sang Hong	
EEO Function	☑ EEO Officer       ☑ EEO Counselor         ☑ EEO Trainer       ፩ EEO Investigator         ☑ 55-a Coordinator       ☒ Other: Career         Counselor	□ EEO Officer □ EEO Counselor □ EEO Trainer □ EEO Investigator □ 55-a Coordinator □ Other: (specify)	□ EEO Officer       ☑ EEO Counselor         □ EEO Trainer       ☑ EEO Investigator         □ 55-a Coordinator       □ Other: (specify)	
Proportion of Time Spent on EEO Duties	☐ 100% ☐ Other: (specify 15%):	□ 100% □ Other: (specify 10%):	□ 100% □ Other: (specify 10%):	
Attended EEO Professional On-Boarding at DCAS	⊠ Yes □ No	⊠ Yes □ No	⊠ Yes □ No	
Completed Trainings: EEO Diversity & Inclusion lgbTq: The Power of Inclusion Structured Interviewing and Unconscious Bias Sexual Harassment Prevention	☒ Yes       ☐ No	<ul> <li>✓ Yes</li> <li>✓ Yes</li> <li>✓ No</li> <li>✓ Yes</li> <li>✓ No</li> <li>✓ Yes</li> <li>✓ No</li> <li>✓ Yes</li> <li>✓ No</li> </ul>	<ul> <li>☑ Yes</li> <li>☑ No</li> <li>☑ Yes</li> <li>☑ No</li> <li>☑ Yes</li> <li>☑ No</li> <li>☑ Yes</li> <li>☑ No</li> </ul>	
Training Source(s):	☑ DCAS ☐ Agency ☐ Other	☑ DCAS ☐ Agency ☐ Other	☑ DCAS ☐ Agency ☐ Other	

#### B. CONTACT INFORMATION (Please list ALL current EEO professionals)

DIVERSITY AND EEO STAFFING IN OLR AS OF QUARTER 1 FY 2020 *					
<u>Name</u>	Civil Service Title	EEO\Diversity Role	% of Time Devoted to EEO & Diversity Functions	Office E-mail Address	Telephone #
Andrea Beach	Asst. Commissioner	Diversity & Inclusion Officer	15%	abeach@olr.nyc.gov	212-306-7260
Andrea Beach	Asst. Commissioner	EEO Officer/Director Deputy EEO Officer			
Andrea Beach	Asst. Commissioner	ADA Coordinator			
Andrea Beach	Asst. Commissioner	Disability Rights Coordinator Disability Services Facilitator			
Andrea Beach	Asst. Commissioner	55-a Coordinator			
Andrea Beach	Asst. Commissioner	Career Counselor			
Roseann Bucchino	PAA	EEO Counselor/Investigator	10%	rbucchin@olr.nyc.go v	212-306-7332
Andrea Beach	Asst. Commissioner	EEO Investigator			
Sang Hong	Admin. Manager	EEO Counselor/ Investigator Investigator/Trainer	10%	shong@olr.nyc.gov	212-306-7392
		EEO Training Liaison			
		Other (describe)			

<sup>\*</sup> Please indicate changes (i.e. if new personnel is filling a specified role.) You may insert additional entries as needed. "Title" refers to the civil service title. If there

is an EEO\Diversity role

that your staff performs that is not on the list above please indicate it on the chart.