

# CRITICAL ACTIVITIES REPORT FAMILY SERVICES - FISCAL YEAR 2005

FAMILY SERVICES	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Year to Date Comparison			Latest Month Comparison	
													Current FYTD 2005	Prior FYTD 2004	FYTD Comparison 05 vs. 04	Jun-04	% Change June 05 vs. 04
<b>FACILITIES</b>																	
Total number of facilities	167	167	167	169	170	171	171	172	172	171	167	166	166	166	0%	166	0%
DHS operated	8	8	8	8	9	9	8	8	8	8	8	8	8	8	0%	8	0%
Non-DHS operated	159	159	159	161	161	162	163	164	164	163	159	158	158	158	0%	158	0%
Total number of units	10,167	10,132	10,109	10,142	10,019	10,077	10,099	10,161	10,243	10,143	9,956	9,940	9,940	10,150	-2%	10,150	-2%
DHS operated	469	469	469	469	469	469	469	469	469	469	469	469	469	469	0%	469	0%
Non-DHS operated	9,698	9,663	9,640	9,673	9,550	9,608	9,630	9,692	9,774	9,674	9,487	9,471	9,471	9,681	-2%	9,681	2%
Total number of facilities	167	167	167	169	170	171	171	172	172	171	167	166	166	166	0%	166	0%
Intake Centers (PATH, EAU & AFIC)	2	2	2	2	3	3	3	3	3	3	3	3	3	2	50%	2	50%
Overnight facilities	6	6	6	6	6	6	5	5	5	5	5	5	5	6	-17%	6	-17%
Reception centers	2	2	2	2	2	2	2	2	1	1	1	1	1	2	-50%	2	-50%
Hotels	51	51	51	52	52	52	52	52	52	53	53	53	53	50	6%	50	6%
Scatter sites (by operator and borough)	17	17	17	18	18	17	17	17	17	14	10	9	9	17	-47%	17	-47%
Tier II (Conditional and Non-Conditional)	70	70	70	70	70	72	73	74	74	75	75	75	75	70	7%	70	7%
Adult family residences	19	19	19	19	19	19	19	19	20	20	20	20	20	19	5%	19	5%
Total number of units	10,167	10,132	10,109	10,142	10,019	10,077	10,099	10,161	10,243	10,143	9,956	9,940	9,940	10,150	-2%	10,150	-2%
Overnight facilities	281	282	282	284	188	173	155	144	148	142	133	146	146	281	-48%	281	-48%
Reception centers	250	250	250	250	250	250	250	250	60	60	60	60	60	250	-76%	250	-76%
Hotels	2,413	2,409	2,410	2,447	2,448	2,445	2,446	2,447	2,445	2,472	2,472	2,472	2,472	2,390	3%	2,390	3%
Scatter sites	1,638	1,602	1,576	1,570	1,546	1,515	1,515	1,515	1,515	1,302	1,122	1,061	1,061	1,642	-35%	1,642	-35%
Tier II (Conditional and Non-Conditional)	4,506	4,506	4,507	4,507	4,508	4,612	4,651	4,719	4,798	4,888	4,890	4,900	4,900	4,506	9%	4,506	9%
Adult family residences	1,079	1,083	1,084	1,084	1,079	1,082	1,082	1,086	1,277	1,279	1,279	1,301	1,301	1,081	20%	1,081	20%
<b>POPULATION</b>																	
Average Daily Family Census	9,007	9,026	9,058	9,110	9,035	8,832	8,788	8,791	8,659	8,483	8,329	8,223	8,778	9,347	-6%	9,021	-9%
Average daily census of adults in families	12,853	12,770	12,806	12,854	12,865	12,679	12,631	12,664	12,481	12,276	12,106	11,928	12,576	13,287	-5%	12,849	-7%
Average daily census of children in families	15,287	15,332	15,450	15,516	15,430	15,130	15,003	14,948	14,692	14,243	13,770	13,391	14,849	16,404	-9%	15,361	-13%
Average Daily Family Census	9,007	9,026	9,058	9,110	9,035	8,832	8,788	8,791	8,659	8,483	8,329	8,223	8,778	9,347	-6%	9,021	-9%
Average daily census, overnight facilities	238	242	213	200	147	122	118	122	124	113	109	115	155	239	-35%	222	-48%
Average daily census, reception centers	193	202	220	227	228	225	207	195	178	165	168	163	198	187	6%	195	-16%
Average daily census, hotels	2,268	2,300	2,323	2,356	2,356	2,293	2,292	2,299	2,270	2,234	2,184	2,160	2,278	2,220	3%	2,259	-4%
Average daily census, scatter sites	1,375	1,344	1,312	1,289	1,276	1,240	1,215	1,213	1,190	1,108	980	860	1,200	1,731	-31%	1,406	-39%
Average daily census, Tier II (Conditional and Non-Conditional)	3,937	3,950	4,000	4,030	4,015	3,949	3,954	3,965	3,912	3,878	3,905	3,942	3,953	3,992	-1%	3,940	0%
Average daily census, adult family residences	996	988	990	1,008	1,013	1,003	1,002	997	985	985	983	983	994	980	2%	999	-2%
<b>Basic demographics</b>																	
Race/ethnicity, number of unique individuals receiving services (head of household, total unduplicated)	9,899	10,084	10,096	10,029	9,847	9,594	9,523	9,528	9,453	9,301	9,101	9,054	20,248	21,197	-4%	9,912	-9%
Asian/Pacific Islander	27	27	27	30	28	34	30	25	26	27	25	23	62	53	17%	27	-15%
Black	4,715	4,859	4,962	4,986	4,960	4,872	4,918	4,916	4,935	4,899	4,856	4,871	10,502	9,101	15%	4,633	5%
Hispanic	2,712	2,902	3,009	3,056	3,048	2,993	3,036	3,112	3,114	3,083	3,016	3,033	6,725	5,470	23%	2,656	14%
Native American	5	6	6	10	10	13	14	14	16	18	18	18	26	14	86%	5	260%
White	179	188	224	242	238	241	229	228	225	226	243	248	472	334	41%	176	41%
Unknown (please see definition)	2,261	2,102	1,868	1,705	1,563	1,441	1,296	1,233	1,137	1,048	943	861	2,461	6,225	-60%	2,415	-64%
Age, number of unique individuals receiving services (total unduplicated)	35,705	36,327	36,362	36,056	35,563	34,927	34,596	34,782	34,393	33,815	32,926	32,520	69,062	74,371	-7%	35,830	-9%
0 to 5	7,947	8,189	8,198	8,108	7,992	7,687	7,576	7,637	7,557	7,427	7,192	7,121	15,926	18,242	-13%	7,969	-11%
6 to 13	7,604	7,716	7,671	7,569	7,409	7,326	7,167	7,223	7,087	6,838	6,596	6,446	13,913	15,516	-10%	7,598	-15%
14 to 17	2,954	2,974	3,027	3,010	2,971	3,020	3,005	2,974	2,951	2,933	2,807	2,716	5,415	5,584	-3%	2,942	-8%
18 to 20	2,310	2,326	2,345	2,338	2,313	2,223	2,226	2,238	2,209	2,178	2,138	2,140	4,483	4,839	-7%	2,362	-9%
21 to 29	6,533	6,610	6,629	6,639	6,558	6,333	6,284	6,335	6,249	6,150	6,034	6,038	13,754	14,611	-6%	6,552	-8%
30 to 44	6,295	6,394	6,332	6,261	6,213	6,199	6,192	6,197	6,147	6,077	5,944	5,874	11,659	11,990	-3%	6,317	-7%
45 to 64	1,965	2,024	2,062	2,029	2,010	2,040	2,047	2,079	2,089	2,102	2,108	2,079	3,721	3,395	10%	1,988	5%
over 65	97	94	98	102	97	99	99	99	104	110	107	106	191	185	3%	102	4%
missing	0	0	0	0	0	0	0	0	0	0	0	0	0	9	-100%	0	NA

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<b>FAMILY SERVICES</b>																	
<b>LENGTH OF STAY</b>																	
Average LOS for all families (in days)	342	338	329	324	330	335	342	348	352	358	361	365	344	341	1%	341	7%
Percent of families that are long term stayers	19%	19%	19%	18%	18%	18%	19%	19%	19%	19%	19%	20%	19%	19%	0%	19%	0%
<b>PERMANENT PLACEMENTS AND OTHER EXITS</b>																	
Total families placed in permanent housing	550	739	658	489	484	555	349	478	604	618	543	613	6,680	7,090	-6%	709	-14%
Housing Stability Plus	NA	NA	NA	NA	NA	30	158	281	375	406	392	444	2,086	NA	NA	NA	NA
EARP/Section 8	325	309	332	253	284	193	1	8	26	39	28	37	1,835	3,877	-53%	393	-91%
NYCHA	136	343	253	145	89	145	132	133	135	116	76	56	1,759	1,900	-7%	170	-67%
HPD	16	15	5	8	2	14	5	8	7	7	5	10	102	156	-35%	43	-77%
Other Section 8	8	12	9	5	8	10	5	4	9	3	3	4	80	283	-72%	13	-69%
Rental Assistance to Long Term Stayers	20	25	26	27	29	64	10	0	0	0	0	0	201	235	-14%	23	-100%
Other placements (FRAP, EIHP, private housing)	45	35	33	51	72	99	38	44	52	47	39	62	617	639	-3%	67	-7%
Percent of families placed into permanent housing of those served	6%	7%	7%	5%	5%	6%	4%	5%	6%	7%	6%	7%	33%	33%	0%	7%	0%
Percent of families placed in permanent housing who returned to DHS within one year	3.0%	1.3%	1.4%	0.5%	0.4%	1.0%	0.8%	0.9%	0.7%	0.6%	0.3%	0.8%	1.0%	1.4%	-0.4%	1.0%	-0.2%
Percent of families placed in permanent housing who returned to DHS within two years	8.4%	3.1%	3.5%	2.4%	2.9%	3.3%	5.9%	3.3%	3.6%	3.0%	3.0%	2.7%	3.6%	5.6%	-2.1%	3.3%	-0.6%
<b>FAMILY INTAKE</b>																	
<b>Applications</b>																	
Total number of applications	3,086	3,402	3,090	2,899	2,392	2,123	2,373	2,122	2,567	2,360	2,303	2,280	30,997	33,050	-6%	2,931	-22%
Total number of unduplicated applicants	1,998	2,184	2,100	1,933	1,547	1,320	1,492	1,344	1,425	1,481	1,452	1,568	14,405	16,075	-10%	1,896	-17%
Total number of new applicants	923	1,013	929	840	689	578	656	582	584	665	630	740	8,829	10,375	-15%	906	-18%
For eligible families:																	
Number of families found eligible	825	911	993	945	699	683	626	606	686	677	665	675	8,986	9,253	-3%	739	-9%
Percent families found eligible on first application	68%	64%	63%	65%	64%	71%	75%	71%	76%	73%	72%	77%	69%	65%	4%	66%	11%
Percent families found eligible on second application	15%	18%	18%	17%	15%	13%	13%	14%	10%	11%	14%	12%	15%	18%	-3%	19%	-7%
Percent families found eligible on third application	7%	7%	9%	9%	8%	4%	5%	5%	5%	5%	5%	3%	6%	7%	-1%	7%	-4%
Percent families found eligible on fourth application	4%	5%	3%	3%	5%	3%	2%	2%	3%	3%	3%	2%	3%	4%	-1%	3%	-1%
Percent families found eligible on fifth application	2%	3%	2%	2%	2%	3%	2%	3%	1%	1%	2%	1%	2%	2%	0%	1%	0%
Percent families found eligible on sixth or more applications	4%	4%	6%	5%	6%	6%	3%	5%	5%	7%	4%	5%	5%	4%	1%	4%	1%
Repeat families	209	209	294	259	177	161	177	161	190	168	186	182	2,368	2,238	6%	193	-6%
<b>Applicants by borough of origin</b>																	
Total number of unduplicated applicants	1,998	2,184	2,100	1,933	1,547	1,320	1,492	1,344	1,425	1,481	1,452	1,568	14,405	16,075	-10%	1,896	-17%
Number of unduplicated applicants from Bronx	642	741	716	673	545	466	531	500	522	535	500	563	5,039	5,458	-8%	609	-8%
Number of unduplicated applicants from Brooklyn	671	702	695	639	486	406	460	412	455	487	474	492	4,727	5,218	-9%	611	-19%
Number of unduplicated applicants from Manhattan	311	333	313	296	226	226	264	240	247	232	244	232	2,298	2,568	-11%	325	-29%
Number of unduplicated applicants from Queens	202	227	209	183	157	138	166	120	115	123	113	137	1,399	1,570	-11%	181	-24%
Number of unduplicated applicants from Staten Island	28	36	31	27	31	24	22	25	26	28	27	26	248	230	8%	22	18%
Number of unduplicated applicants from outside NYC	144	145	136	115	102	60	49	47	60	76	94	118	694	1,031	-33%	148	-20%
<b>Overnights</b>																	
Average number of families at EAU overnight	0.1	0.5	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	5.3	-99%	0.0	0%
Arrived prior to 10 pm	0.0	0.4	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	3.4	-99%	0.0	0%
Number of families left with children	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0%	0.0	0%
Number of families left without children	0.0	0.4	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	3.4	-99%	0.0	0%
Arrived after 10 pm	0.1	0.1	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1.9	-99%	0.0	0%

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<b>FAMILY SERVICES</b>																	
<b>FAMILY INTAKE</b>																	
<b>Family Eligibility Investigations</b>																	
Total number of EIU investigations completed (duplicated applications)	3,066	3,297	3,107	3,147	2,476	2,315	2,237	2,120	2,652	2,339	2,329	2,193	31,263	33,195	-6%	2,829	-22%
% eligible	27%	28%	32%	30%	29%	30%	28%	29%	26%	29%	29%	31%	29%	28%	1%	26%	5%
% completed within 10 days	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	0%	100%	0%
Total number of EIU investigations (unduplicated families)	1,974	2,064	2,088	2,089	1,611	1,450	1,387	1,323	1,457	1,443	1,408	1,455	14,480	16,025	-10%	1,786	-19%
% eligible	42%	44%	48%	45%	43%	48%	45%	46%	47%	47%	47%	46%	58%	54%	4%	41%	5%
% completed within 10 days	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	0%	100%	0%
% placed within 10 days	99%	99%	98%	97%	98%	99%	96%	95%	95%	94%	92%	94%	97%	99%	-1%	99%	-4%
Number of new eligible families	616	702	699	686	522	522	449	445	496	509	479	493	6,618	7,015	-6%	546	-10%
<b>TRANSFERS</b>																	
Percent of families with more than one facility transfer	0.6%	1.0%	0.4%	1.6%	1.9%	2.1%	2.5%	2.9%	3.2%	3.3%	3.6%	4.0%	2.3%	2.6%	-0.3%	4.5%	-0.5%
<b>SCHOOLS</b>																	
Total number of school aged children	11,157	11,211	11,144	10,948	10,692	10,620	10,434	10,439	10,232	9,914	9,542	9,302	19,496	21,309	-9%	10,767	-14%
Average school attendance rate for children in DHS	NA	NA	79.24%	81%	80%	77%	78%	81%	78%	81%	79.4%	72.3%	79%	79%	-1%	71%	2%
Percent of families successfully placed by youngest school-aged child's school address	84%	81%	92%	94%	96%	97%	97%	94%	95%	97%	96%	97%	92%	87%	5%	83%	14%