

New York City Department of Correction Monthly Report on Medical Appointment Non-Production June 2021

Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments. Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.

Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phoneline to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The below data represents the non-unique number of incarcerated individuals who were not produced to their CHS scheduled medical appointment for June 2021.

June 2021 Overall Non-Production Report									
Facility	Court	Visits	Production Refusal ¹	Walkout ²	Programming	Barbershop	Recreation	Other ³	Total
AMKC	43	2	4866	42	0	0	0	696	5649
GRVC	18	0	1489	0	0	0	0	4	1511
MDC	0	0	0	0	0	0	0	0	0
NIC INFIRM	4	0	0	0	2	1	0	10	17
NIC MAIN	30	4	0	0	21	0	7	113	175
OBCC	60	0	130	8	0	0	0	2763	2961
RMSC	73	5	496	18	5	0	0	23	620
RNDC	33	12	1622	4	17	0	104	1372	3164
VCBC	25	0	799	0	0	0	4	84	912
Total	286	23	9402	72	45	1	115	5065	15009⁴

¹ Production Refusal is a term used to describe an incarcerated individual who refuses to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later date.

² Walkout is a term used to describe an incarcerated individual who is escorted to the clinic for their CHS scheduled medical appointment but decides to leave the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later date.

³ Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school, religious services, or commissary, when an escort is not available, or when movement is limited due to a lockdown, search, or alarm.

⁴ Although the Department aims to produce as many individuals to the clinic as possible, the current staffing shortages contribute to the increase in overall non-production numbers.

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June 2021 Production Refusal Reasons				
Facility	"I Do Not Want The Service/ I Do Not Want to Go to The Service"⁵	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total
AMKC	616	75	4175	4866
GRVC	819	82	588	1489
MDC	0	0	0	0
NIC INFIRM	0	0	0	0
NIC MAIN	0	0	0	0
OBCC	128	2	0	130
RMSC	458	28	10	496
RNDC	885	86	651	1622
VCBC	0	0	799	799
Total	2906	273	6223	9402

June 2021 Walkout Reasons				
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total
AMKC	0	17	25	42
GRVC	0	0	0	0
MDC	0	0	0	0
NIC INFIRM	0	0	0	0
NIC MAIN	0	0	0	0
OBCC	8	0	0	8
RMSC	4	14	0	18
RNDC	1	0	3	4
VCBC	0	0	0	0
Total	13	31	28	72

⁵ In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.