

* Temporarily closed as of April 2020 due to COVID-19

Note: Tickets attributed to closed centers have been excluded

Citywide Average Wait Times														
Center Name	Center Number	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20
Job Centers														
Bushwick*	66	1:12	1:30	1:01	0:54									
FSCC Bronx*	17	1:01	1:17	1:20	0:56									
FSCC Brooklyn*	17	0:27	0:32	0:30	0:44									
FSCC Queens*	17	0:31	0:33	0:28	0:26									
Clinton Hill	67	1:01	1:07	1:02	0:42	0:27	0:25	0:31	0:47	1:05	1:07	1:19	1:19	2:02
Concourse*	45	1:22	1:17	1:50	0:39									
Coney Island	63	0:28	0:36	0:36	0:25	0:31	0:31	0:28	0:30	0:40	0:45	0:56	0:59	1:15
Crotona	46	0:50	0:53	0:52	0:32	0:20	0:25	0:38	1:04	0:52	1:01	1:06	1:12	1:36
Dekalb*	64	0:49	0:56	1:05	0:42									
Dyckman*	35	0:42	0:41	0:40	0:30									
East End*	23	1:01	1:15	1:00	0:56									
Fordham*	44	1:17	1:21	1:10	0:40									
Hunt's Point*	40	1:10	1:17	1:10	0:46									
Jamaica*	54	0:41	0:51	0:44	0:38									
Queens	53	0:43	0:45	0:42	0:37	0:22	0:23	0:30	0:35	0:44	0:56	1:27	1:47	2:00
Refugee*	47	0:13	0:11	0:15	0:13									
Richmond	99	0:49	1:03	1:06	0:30	0:21	0:21	0:26	0:24	0:35	0:36	0:52	0:49	0:54
Rider	38	1:28	1:23	0:57	0:47	1:39	1:52	1:16	1:06	1:29	1:48	1:03	1:45	1:23
Rockaway*	79	1:00	1:01	1:01	0:39									
Southern Brooklyn*	70	0:43	0:49	0:39	0:26									
St. Nicholas*	18	0:47	0:47	0:52	0:27									
Veterans*	62	0:44	0:47	0:29	0:46									
Waverly	13	1:18	1:25	1:01	0:51	0:24	0:28	0:23	0:43	0:41	0:52	1:15	1:47	2:07
Total Monthly Average CA		0:49	0:54	0:50	0:35	0:39	0:40	0:35	0:41	0:50	0:59	1:03	1:19	1:31
NCA SNAP Centers														
		Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20
Concourse*	S45	0:55	0:43	1:00	0:40									
Coney Island*	S22	0:49	0:28	0:23	0:16									
Crotona	S46	0:48	1:16	0:47	0:38	0:48	1:10	1:00	0:40	0:54	1:09	1:27	2:14	1:34
Washington Heights*	S13	0:13	0:14	0:11	0:11									
East End*	S02	0:20	0:22	0:31	0:17									
East New York*	S28	0:35	0:33	0:26	0:18									
Hunt's Point*	S40	0:24	0:28	0:26	0:26									
Jamaica*	S54	0:18	0:18	0:17	0:19									
Queens	S53	0:31	0:35	0:25	0:24	0:16	0:55	1:05	0:53	0:56	0:43	0:50	1:36	1:39
Richmond	S99	0:11	0:11	0:11	0:08	0:06	0:05	0:06	0:04	0:05	0:09	0:11	0:10	0:16
Rockaway*	S79	0:19	0:27	0:27	0:19									
SSI*	S15	0:17	0:21	0:28	0:17									
Waverly	S19	0:10	0:17	0:15	0:07	0:09	0:11	0:10	0:11	0:18	0:21	0:31	0:44	0:38
Williamsburg*	S21	0:24	0:26	0:26	0:11									
Total Monthly Average NCA SNAP		0:24	0:27	0:23	0:18	0:20	0:35	0:35	0:25	0:33	0:34	0:44	1:09	1:00
Citywide Monthly Average Wait Time		0:45	0:49	0:45	0:32	0:34	0:39	0:35	0:38	0:48	0:55	1:00	1:17	1:25