



New York City Emergency Management wishes all who have served and those amazing families who have and continue to support all members of the armed forces.

**Resources:**

[NYC Veteran events near you](#)

[Support a Veteran owned business near you](#)

**MONDAY RADIO ROLL CALL****11/11/2024**

No Call

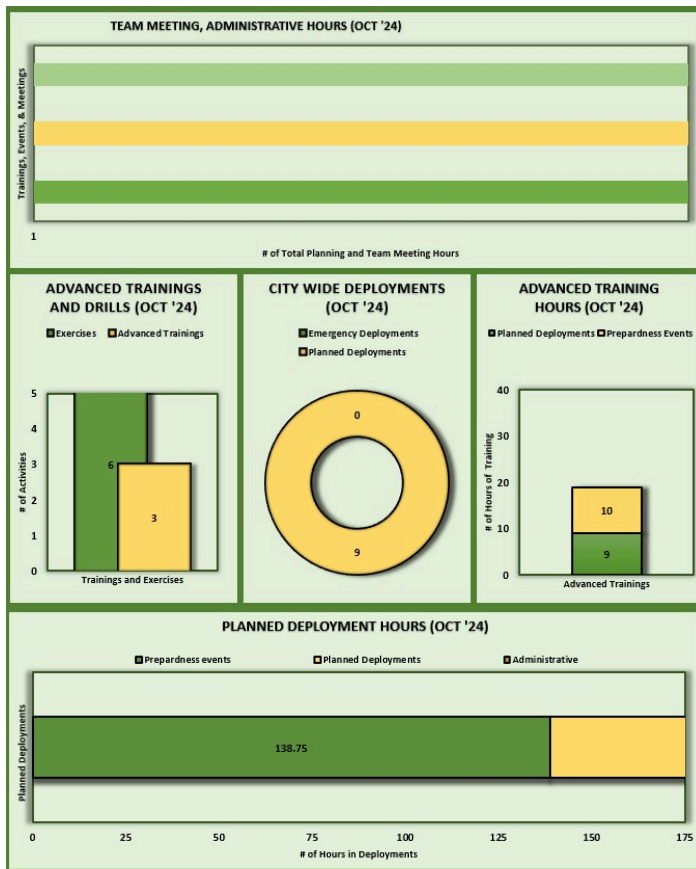
Documents to Review:

[Citywide Radio Drill Refresher](#)[Call signs per Radio](#)

October After Action Review

**Download the NYC
CERT SOPs**

New York City Emergency Management Staff is excited to announce the release of the updated [NYC CERT Standard Operating Procedures \(SOPs\)](#)! All volunteers are encouraged to review the latest iteration of expectations and guidance. For any questions, please reach out to your volunteer leadership or



As we enter the fall season, our dedicated volunteers continue to make a significant impact through various initiatives. This month, they played a key role in the Unmanned Aerial Vehicle Full Scale Exercise, simulating a realistic response to post-storm situations. In addition, our volunteers participated in new homeless outreach training sessions gaining valuable insights into resources and outreach strategies aimed at assisting this vulnerable population. Furthermore, these efforts complement the ongoing planned events and innovative initiatives that our volunteers consistently lead and coordinate, demonstrating their unwavering dedication to community service

email CERT@oem.nyc.gov.



[View and Download the Complete NYC CERT Basic Training Student Manual](#)



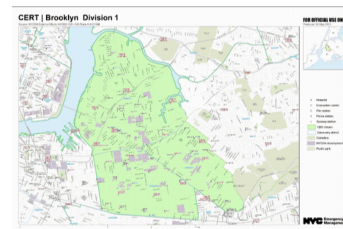
View the [NYC CERT Event Calendar](#) to see upcoming training, meetings, and planned deployments.

After you participate, be sure to [Submit Your Volunteer Hours!](#)

****Only events submitted and approved through the Event Request form will be available to volunteers to submit service hours. If you don't see your event listed, please connect with your division leadership. ****

For more questions on how to submit your service hours you can view the [Hours Submission FAQs](#).

Toys For Tots



NYC CERT Division maps are available (pdf format) to support recruitment and preparedness planning in your community.

- [Brooklyn](#) - [Bronx](#) - [Manhattan](#) -
 - [Queens](#) - [Staten Island](#) -

As the cold weather approaches and the holiday spirit starts ramping up, NYCEM's Annual Toys for Tots and Coat Drive is back. From November 14th through December 12th, NYC CERT volunteers can help spread joy by donating gently used coats and new toys. Donations will go to NY Cares (coats) and the Marine Corps Reserve (toys).

What to Bring:

Gently used or in good condition coats for all ages. New unwrapped toys, crafts, books and games suitable for ages 0-12.

NYC CERT members can drop off their items from **9 AM-5 PM, Monday through Friday** at NYCEM headquarters (165 Cadman Pl, Brooklyn, NY 11201).

Members will not be permitted in the building outside of these hours.

Upon arriving, NYC CERT volunteers MUST have their NYC CERT ID and note to security that they are there to drop off items for Toys 4 Tots.

Prep Talk Podcast



In the latest episode of NYCEM's Prep Talk Podcast, Ashleigh Holmes and Grace Scullion spoke with President & CEO of Raising Health Hewett Chiu, a leader in public health in New York City. Chiu has worked in New York City for decades on improving public health access for immigrant, AAPI, and vulnerable New Yorkers.

Click to here listen to episode 92

Older Adult Center of The Year

NYCEM READY NEW YORK

If your division is hosting or participating in an upcoming event, please complete the [Event Request form](#) to have your opportunity published through Eventbrite.com for members to register.

Your NYC CERT Ready New York Liaison can submit a [Ready New York Material Request](#) for upcoming events.



Update on Material requests

All requests will contain the following:

- My Emergency Plan - 50
- Hurricane Map - 50
- Notify NYC card - 50
- NYC CERT card - 50
- Give-a-ways will depend on availability

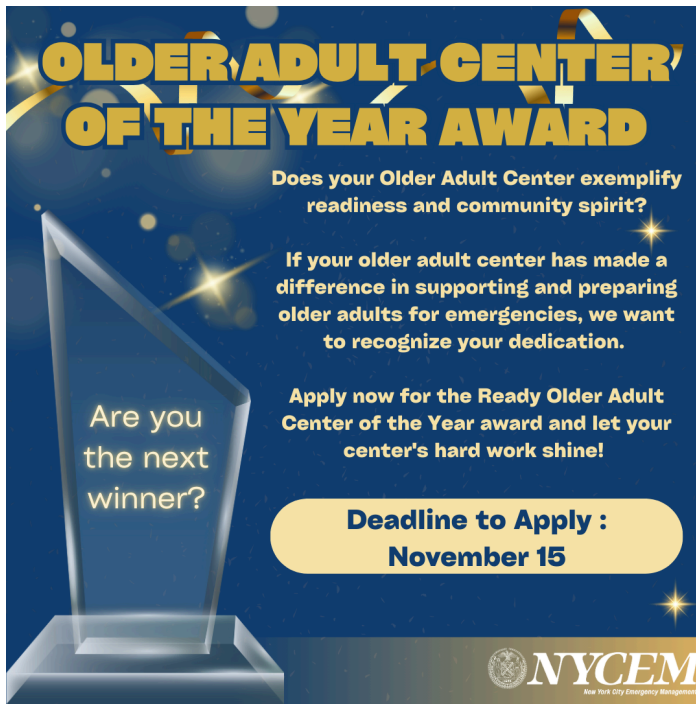
Note: Ready New York plastic bags and tablecloths are no longer available.

All Division IDs are Ready



Membership:

Credentials for probationary members, who graduated last cycle (April), expired on September 30th. All members should reach out to their division leadership to exchange expired credentials for updated ones.



Leadership:

Please remember to schedule a pick-up, or permit your members to schedule a pick-up for their updated IDs using this link: <https://on.nyc.gov/CERTpickup>

Get Notified with New York City's official source for information about emergency alerts and important city services. Download the free [Notify NYC](#) mobile app, available for [iOS](#) and [Android](#).

If you feel that your older adult center needs to be recognized for their incredible contributions to the community, please apply now for the Ready Older Adult Center of the Year Award!

[Apply Now](#)

Strengthening Communities Deadline NOV 15

2024 APPLICATION

STRENGTHENING COMMUNITIES

APPLICATION IS OPEN

NYC Emergency Management is looking for local coalitions interested in developing emergency plans for their communities. The program provides up to \$40,000 of funding to each participating coalition.

Eligibility

- Be a coalition
- Be able to demonstrate connections with a community within the five boroughs.
- Be committed to establishing formal community emergency plan
- Begin Programming Wednesday, January 15, if selected.

Apply Now!

Learn more and apply at <https://www.surveymonkey.com/r/2024SCApplication>

The Strengthening Communities Program Application is now open for Cohort 4! NYC Emergency Management is seeking up to 20 local coalitions who serve and lead within the five boroughs of New York City to apply to the Strengthening Communities program. This program provides up to \$40,000 to each participating coalition during their first year

of programming to create a community emergency plan. Application deadline is November 15, 2024! You may also share the following recordings for both the Information and FAQ sessions available on YouTube:

Strengthening Communities Information
Session: <https://youtu.be/EBfe5hH9Sno?si=xcC3HkdHmLgtcQam>

Strengthening Communities Application



Queens Borough Wide In-Person Meeting

Attention all CERT Queens members!!!!!! All members are requested to attend the The Queens Boroughwide meeting on November 14th from 6:30-8:30 located at [92-29 Metropolitan Avenue, Forest Hills, NY 11375](#). Come and learn about new NYCEM Updates

- Participate Group Discussions and games
- Training opportunities
- Radio troubleshooting
- Meet new new CERT members and reunite with the old members. Queens CERT Leadership is honored to host this wonderful event. All we need now is you!!!!

[Sign up here](#)

NOAA Announces more languages for National Weather Services



To better serve communities with Limited English Proficiency (LEP), the National Weather Service (NWS) is now using Artificial Intelligence (AI) to translate weather information into several languages. Translated forecasts from NWS New York, NY are available to the public on an experimental website, <https://www.weather.gov/translate>.

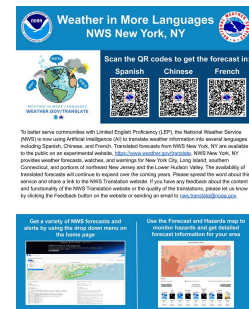
As NYC CERT volunteers, you're in the position to spread the word about this service and share a link to the NWS Translation website to you friends, family, and community partners.

You may download and share the flyer we made to advertise this new functionality in any of the languages listed:

[English](#)
[Spanish](#)
[Chinese](#)

*new language ** [French](#) ***

For more information on current weather translations please visit: <https://www.weather.gov/translate/>



Send Us Your Photos!

Please continue to share an and all photos and videos from your NYC CERT events at on.nyc.gov/CERTupload



Please note **Date (including year), Borough, Division (or team), Event, members included (if available).**

If you have any questions, please contact us at cert@oem.nyc.gov. Thank you!

VOLUNTEER OPPORTUNITIES



NYC Veterans Day Parade

2024 NYC Veterans Day Parade (November 11th from 10am-4pm) CERT Volunteers will be tasked with assisting monitoring the flow of marchers and vehicles at Parade Dispersal area.

PLEASE REGISTER USING BOTH LINKS

[NYC CERT Registration](#)

[Organizer Registration page \(ONLY FOR THE NYC CERT ROLE\)](#)

Winter Ready Webinar

Enhance your knowledge and empower the older adult community as we approach the winter season. Our dedicated city partners and responders are eager to share invaluable insights and strategies tailored specifically for the unique challenges this season may bring. Together, we can create a supportive environment that prioritizes safety, well-being, and connection for our cherished seniors. Join us in this inspiring journey of learning and community engagement, and let's make this winter a season of resilience and warmth for all.

Register here: <https://on.nyc.gov/Winter24>

Are you ready for the challenges winter can bring?

LIVE WEBINAR

WINTER READY

A Preparedness Webinar for Older Adults

Learn essential emergency preparedness tips to stay safe this season, including building a support network, connecting with local services and fire safety.

NYCEM

NYC Department for the Aging

NYC Health

Nov 19 at 1:00 PM



Basic Training Disaster Simulation Support

As always, NYCEM is requesting that our current NYC CERT volunteers show their support for our newest members as they complete the NYC CERT Basic Training. Current members can help by role playing as victims during the disaster simulation, which may involve them sitting or lying on the ground and acting in distress.

Registration:

[Monday, December 9 6 PM -9:30 PM](#)

Brighton Neighborhood Association Turkey Distribution

NYC CERT was requested to support the Brighton Neighborhood Association as they distribute free turkeys to the community.

Registration:

[Wednesday, November 13 · 10 AM - 12 PM](#)



Dyker Heights Light Deployments

This holiday season, NYC CERT will again assist the 68th NYPD Precinct with crowd and traffic management at the famous Dyker Heights Holiday Lights display in Brooklyn. With large crowds and buses of tourists expected, CERT volunteers will help manage the flow of visitors along 10th to 12th Avenue, between 85th and 82nd Street. Volunteers are needed on Saturday evenings—December 7th, 14th, and 21st.

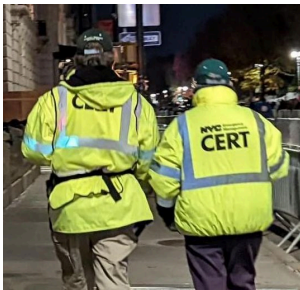
Registration:

[Saturday December 7th](#)

[Saturday December 14th](#)

[Saturday December 21st](#)

NYC CERT CALENDAR



What is a Buddy Check?

A simple check-in can mean the world. Reach out to family and friends, especially those who might be isolated. Your call, text, or visit could brighten their day and provide essential support. Don't underestimate the power of human connection. Be a good neighbor, be a good friend. Check in today!

[Report your Volunteer Hours](#)

Search for *Buddy Check* Event

NYC Emergency
Management
CERT

**MENTOR
PROGRAM**

Are you interested in becoming a mentor to new NYC CERT members?

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

Complete the [NYC CERT Mentor Program form](#) to let us know if you'd like to be a mentor or mentee. Complete the [Matching Questionnaire](#) to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

[NYC CERT online platform](#) includes online courses to support volunteer growth.

Schedule free training for your Division here : [FDNY Smart Fire Safety](#).

[FEMA Region 2 \(R2\) Webinar Catalogue](#) includes all recorded webinars.

NYC CERT ADVANCED TRAINING



Cybersecurity Awareness Training for CERT Volunteers Now Available

Community Emergency Response Team (CERT) training covers basic skills that are important to know in a disaster when emergency services are not available. Volunteers who participate in CERT training have a better understanding of potential threats to the community, along with actionable steps they can take to mitigate risk and improve outcomes.

To provide additional support to CERT volunteers and the important role they play in their communities, FEMA partnered with the Cybersecurity and Infrastructure Agency (CISA) to provide a list of cybersecurity awareness training courses CERT volunteers can take to improve their ability to prepare for and respond to cybersecurity threats. The courses are self-paced and publicly available at no cost from the Federal Virtual Training Environment and the National Cybersecurity Preparedness Consortium (NCPC). Course topics range from cyber essentials and fundamentals of cyber risk management to cyber ethics and mobile device security. To access these courses, visit the [Cybersecurity Awareness Training website](#).

[Read More](#)

Recent Activity

TC New York City Marathon Support



This past Sunday, members of Brooklyn Divisions 1, 3, 5, and 7 collaborated with the 62nd and 68th NYPD Precincts to manage traffic and crowds during the NYC Marathon. NYC CERT played a key role in assisting by ensuring that spectators remained clear of the roadway as runners exited the Verrazano Bridge and entered Brooklyn.

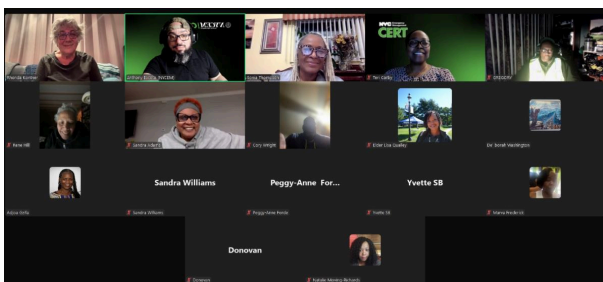
5th Annual Halloween Costume Crawl for All



On October 31st, NYC CERT volunteers handed out CERT recruitment material while also promoting *Notify NYC*, and *Ready NY*. Alongside NYCEM Staff, members provided important emergency preparedness tips as well as fun giveaways like costumes, bags, and stickers. A spooktacular way to stay safe and informed!

Meetings

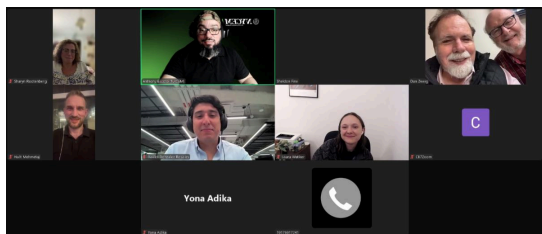
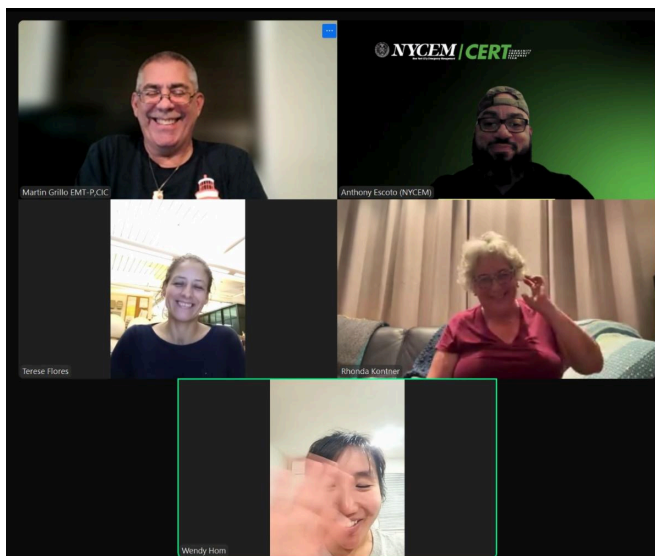
Queens Division 6



On Monday November 3rd Queens Division 6 members gathered virtually to discuss upcoming volunteer opportunities including the Queens Borough Wide meeting on Thursday November 14th. A few members also had questions on volunteer hours in which NYCEM program staff was able to provide answers.

Queens Leadership Meeting

On Thursday November 7th, Queens Leadership gathered for the final planning meeting of the much-anticipated Queens Borough Wide in-person meeting. Leadership finalized the agenda and fun activities for all. Thank you all for your hard work in coordinating this event!

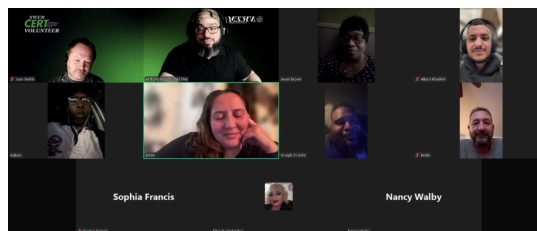


Manhattan Division 2

Manhattan Division 2 CERT their monthly meeting this past Thursday November 7th. Division Chief Sheldon Fine had a guest presenting on interaction with the Disability Access Functional Needs (DAFN) Community. NYCEM staff presented on how to submit their volunteer hours in several different ways including looking for previous items within the calendar year. As a reminder, all volunteers can take more DAFN training at the CSPtraining.org website.

Brooklyn Division 7

This past Thursday November 7th, Brooklyn Division 7 gathered virtually as Division Chief and members spoke about recent and upcoming events. Members also discussed which items may be best to purchase with the grant received by their local city council mem



THINGS TO KNOW



How To Request NYC CERT

If approached to support an event in your community, the following steps must be taken:

- Event organizer submits an official request using the [NYC CERT External Request Form](#).
- NYC CERT Leadership *should not* submit form on behalf of the event organizer.
- For events lead by a NYC CERT Division, volunteer leadership (Ready New York Liaison, if a preparedness event) should submit this [Event Request form](#).

NYC CERT program staff will review all requests. If approved, program staff will add the volunteer opportunity to the [NYC CERT Event Calendar](#) with a registration link. If more details are required for approval, program staff will use the contact information provided in the request form to connect with the organizer.

NYC CERT External Request

Form: <https://on.nyc.gov/CERTrequest>

Find the NYC CERT Protocols here: [NYC CERT SOPs](#)

Schedule a meeting with NYCEM staff: [NYC CERT Volunteer Support](#)



What is the NYC CERT Uniform?

We are a Team! To ensure we all represent NYC Emergency Management with professionalism, this message serves as a friendly reminder about our uniform policy. Whether it's a preparedness event or an emergency response, being in proper uniform allows us to be easily identified by the public and first responders. It signifies our commitment to safety and fosters a sense of unity.

Here's a quick rundown of the NYC CERT uniform:

- Green NYC CERT polo shirt (mandatory)
- Khaki pants (mandatory)
- NYC CERT reflective vest (always most visible outer layer)
- NYC CERT credential on lanyard, visible at all times (mandatory)
- Optional items: NYC CERT baseball hat, windbreaker, green helmet (for emergency responses), green CERT response bag (for emergency responses), NYC CERT branded sweaters/jackets (produced with NYCEM approval)

Not sure about an item? Don't hesitate to reach out! Contact us at cert@oem.nyc.gov and we'll be happy to answer any questions or address any concerns you may have.

NYCEM
CERT
COMMUNITY
EMERGENCY
TEAM
VOLUNTEER

[Download the New NYC CERT Backgrounds](#) for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)



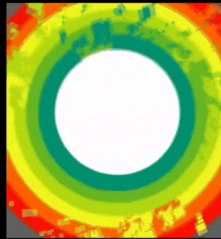
[NYCEM's YouTube page](#)
[NYC CERT recruitment video](#)
[2021 National Volunteer Week video](#)



[Resolve to Be Ready Calendar](#)
 Regular reminders in simple steps that can help you work preparedness into your busy schedule.



Listen to all episodes of NYCEM's two podcasts, Prep Talk ([SoundCloud](#), [iTunes](#) & [Spreaker](#)) and ¡Prepárate! on [SoundCloud](#).



[KNOW YOUR ZONE](#) is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.



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 CERT Leadership



GABRIEN ZERVOS
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 Operations & Engagement

NYCEM **CERT** **VOLUNTEER** **SUPPORT**

[Schedule a meeting with NYC CERT Staff:](#)
<https://on.nyc.gov/bookCERT>

Choose a Topic:

[CERT Pick-up
 \(In-Person\)](#)

[NYC CERT
 Operations](#)

[Advanced
 Training](#)

[Exercises
 & Tabletops](#)

[General
 Questions](#)

[CERT ID
 Questions](#)

[Leadership
 Interest](#)

[Borough
 Discussion](#)

[Division
 Discussion](#)





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