FY 2024 Agency Quarterly Diversity, Equity, Inclusion and EEO Report

Part I: Narrative Summary

Agency Name: _	DEPARTMENT OF BUILDINGS			
 ✓ 1st Quarter (July -September), due November 17, 2023 ✓ 3rd Quarter (January -March), due April 30, 2024 		 2nd Quarter (October – December), due January 30, 2024 4th Quarter (April -June), due July 30, 2024 		
Prepared by:				
Lisa Atkinson	EEO Officer	latkinson@buildings.nyc.gov	212-393-2178	
Name	Title	E-mail Address	Telephone No.	
Date Submitted:	2/16/2024			
FOR DCAS USE ON	LY: Date Received:			

Instructions for Filling out Quarterly Reports FY 2024

[NOTE: These forms are cumulative and designed to retain and preserve information for the entire FY 2024. For Q1 please copy the goals, programs, and initiatives from your draft of the FY 2024 DEI-EEO plan. Insert these statements in the corresponding sections of the Quarterly Report below, particularly sections IV, V, and VI. For Q2, Q3 and Q4, use previous quarter's submission to update their status, retaining all information for the prior quarters. You should also add programs and initiatives begun in these quarters even if they were not mentioned in the Annual Plan]

- 1. Please save this file as "XXXX Quarter X FY 2024 DEI-EEO Quarterly Report.Part I", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity, Equity, Inclusion and EEO Training Summary" details in Part II Training Summary [see the attached Excel file].
 - <u>Core EEO Training:</u> Copy the information from the Training Completion Report you receive quarterly from DCAS Learning & Development onto grey-shaded cells in rows 26, 30, 34, and 38. Include any of these trainings that were administrated by your agency in the rows immediately below (27, 35, 39).
 - Other Diversity, Equity, Inclusion and EEO Related Training: Beginning with row 45, include training classes co-organized or cosponsored by your agency EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Mark progress in check boxes in the column for the current quarter. [Note: **Delayed** = behind schedule; **Deferred** = put off until later when better resources become available.]
- 4. Please save the Excel file as "XXXX Quarter X FY 2024 DEI-EEO Report.Part II Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.

ı.	. Commitment and Accour	ntability Statement by the Agency Head
	Distributed to all agency employees?	
		⊠ By e-mail
		\square Posted on agency intranet and/or website
		☐ Other
II.	Recognition and Accomp	
	The agency recognized employees, s inclusion, and equal employment opp	supervisors, managers, and units demonstrating superior accomplishment in diversity, equitorsity through the following:
	☐ Diversity, equity, inclusion and EEO	Awards
	oxtimes Diversity, equity, inclusion and EEO	Appreciation Events
	□ Public Notices	
	☑ Positive Comments in Performance	••
		••

* Please describe DEI&EEO Awards and/or Appreciation Events below:

III. Workforce Review and Analysis

l.	Agency Headcount as of the	last day of the quarter was:		
	Q1 (9/30/2023): <u>1609</u> Q2	(12/31/2023): Q3	(3/31/2024): O	4 (6/30/2024):
II.	Agency reminded employees	s to update self-ID information r	egarding race/ethnicity, gen	der, and veteran status.
	⊠ Yes On (Date):	Yes again	on (Date):	_
	☑ NYCAPS Employee Self S	Service (by email; strongly recom	nmended every year)	
	☐ Agency's intranet site			
	oxtimes On-boarding of new em	ployees		
	☐ Newsletters and interna	l Agency Publications		
III.	• ,	workforce composition by job		by DCAS to the EEO Officer with demographicity and gender; new hires, promotions an
	✓ Yes - on (Dates): Q1 Rev	iew Date: Q2 Review	Date: Q3 Review	date: Q4 Review date:
	The review was conducted	l with:		
	☑ Agency Head	☐ Agency Head	☐ Agency Head	☐ Agency Head
		☐ Human Resources	☐ Human Resources	☐ Human Resources
	☐ General Counsel	☐ General Counsel	☐ General Counsel	☐ General Counsel
	☐ Other	☐ Other	☐ Other	☐ Other
	☐ Not conducted	☐ Not conducted	☐ Not conducted	☐ Not conducted

IV. EEO, Diversity, Inclusion and Equity Initiatives for FY 2024

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity, Equity, Inclusion and EEO Plan for FY 2024.

A. Workforce:

Please list the **Workforce Goal(s)** included in *Section IV: Diversity, Equity, Inclusion and EEO Initiatives for FY 2023,* which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others).

Due to the budget cuts Building University plans to provide professional development curriculum that focused on Diversity and Inclusion as well as best practices for managers and supervisors in conflict resolution has been halted. During Q1 of FY24 Building University partnered with Baruch University to offer Professional Development training, the Baruch Leadership Program for Managers. The program consisted of 10 sessions (3hours each).

1. Cultural Sensitivity Training

The EEO Office has recommended that the agency implements a Cultural Sensitivity training to all employees regardless of if they work as front facing employees or not. All DOB employees should undergo the training, to ensure that our staff is sensitive to the different cultures they may interact with on a daily basis, whether they are customers or fellow coworkers.

Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity, and inclusion, while reflecting the variety of communities that are served. How do you evaluate the effectiveness of these actions?

Due to the lack of budget cuts and being short staffed there is a delay in creation of a new Cultural Sensitivity Training for the agency. To ensure that DOB employees receive some direction on cultural sensitivity the EEO Office has started to introduce the topic into the

Workplace Etiquette Training that has become a mandatory training for all employees in FY 24. We use evaluation forms to measure if the trainings are effective. In Q1 many employees have asked for the trainings to extend to 2 hours so they can get more information on the topics. The plan is to extend the Reasonable Accommodation & Workplace Etiquette Training to 1hour and 45 mins or 2 hours to ensure we can add more cultural sensitivity topics to the training. Another way for us to measure if the trainings are effective is to analyze the inquiries or complaints, we receive that are based on cultural sensitivity concerns and also analyze how many requests for the training for individual units we receive.

	oal #1 Updates ☐ Planned	□ Not started	⊠ Ongoing	□ Dolovod	□ Deferred	☐ Completed
Q1 Opuate:		□ Not Started	△ Ongoing	□ Delayed	□ Deleffed	□ Completed
Q2 Update:	□ Planned	☐ Not started	☐ Ongoing	□ Delayed	□ Deferred	☐ Completed
Q3 Update:	□ Planned	☐ Not started	\square Ongoing	\square Delayed	□ Deferred	☐ Completed
Q4 Update:	\square Planned	☐ Not started	\square Ongoing	\square Delayed	\square Deferred	☐ Completed

2. Focus Groups

Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity, and inclusion, while reflecting the variety of communities that are served. How do you evaluate the effectiveness of these actions?

After reviewing all the data from the Survey given to all employees in FY23, the Employee Engagement Unit created Focus Groups based on the information provided by employees. To follow up on the information provided employees were asked to join focus groups based on the unit's they worked in. Focus Groups started in Q1 of FY24 and will be held throughout FY24. The information gathered will be used to implement new initiatives and programs for FY24 and FY25. In Q1 the majority of the focus groups met with the Employee Engagement unit to discuss various topics they had concerns about. The information is being analyzed and the last groups will meet within Q2. At the end of the first set of focus

groups a consensus was made about the way Human Resources interacts with the DOB employees. The information will be presented to the Commissioner and Chief of Staff to discuss these concerns and to implement new changes to how HREX operates.

		oal #2 Updates:	<u> </u>	N O n n n i n n	□ Balawad	□ Defermed	Completed.
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	Q2 Update:	☐ Planned	☐ Not started	☐ Ongoing	☐ Delayed	☐ Deferred	☐ Completed
	Q3 Update:	☐ Planned	☐ Not started	☐ Ongoing	☐ Delayed	☐ Deferred	☐ Completed
	Q4 Update:	☐ Planned	☐ Not started	☐ Ongoing	\square Delayed	☐ Deferred	☐ Completed
3.	Professional I	Develonment					
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	Please descri	be the steps th	at your agency has tak	en to meet th	is goal. Include	e actions taken	to establish your agency as a leading
	service provid	der to the citize	ens of New York City fo	ocused on dive	ersity, equity, a	and inclusion, v	while reflecting the variety of
	communities	that are served	d. How do you evalua	te the effectiv	eness of these	actions?	
	Mouldone C	! #2 !!».dot					
		oal #3 Updates:		V 0	□ Deleved	□ Defermed	Commission of
	Q1 Update:	☐ Planned	☐ Not started	⊠ Ongoing	☐ Delayed	☐ Deferred	☐ Completed
	Q2 Update:	☐ Planned	☐ Not started	☐ Ongoing	☐ Delayed	☐ Deferred	☐ Completed
	Q3 Update:	☐ Planned	☐ Not started	☐ Ongoing	☐ Delayed	☐ Deferred	☐ Completed
	Q4 Update:	\square Planned	☐ Not started	\square Ongoing	\square Delayed	□ Deferred	☐ Completed

4. Efforts to reduce Workforce underutilization:

Please describe steps that were taken or planned to address underutilization identified through quarterly workforce reports. Please list Job Groups where underutilization exists in the current quarter.

EEO and HREX staff continue to work collaboratively to align diversity recruiting, internal candidate development, and equitable selection practices strategically with current employment needs, underutilization analysis, and budgetary constraints. The EEO Office and HREX meet bimonthly to discuss recruitment strategies designed to attract a diverse workforce and best practices in addressing underutilization in job groups and titles that are underrepresented and not tied to Civil Service requirements. Recruiting efforts are back in person and some are virtual. HR is in the process of reorganizing recruiting functions with an emphasis on functions directed related to Targeting Recruiting to help focus on underutilization and underrepresented groups.

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B. Workplace:

Due to the budget cuts Building University plans to provide professional development curriculum that focused on Diversity and Inclusion as well as best practices for managers and supervisors in conflict resolution has been halted. During Q1 of FY24 Building University partnered with Baruch University to offer Professional Development training, the Baruch Leadership Program for Managers. The program consisted of 10 sessions (3hours each).

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1. Bronx Relocation and 280 Renovation

The current Bronx Office location was originally scheduled to move in FY 23, it was pushed back to occur in FY24. This move will expand our current workspace and help improve our customer service relations as their will be more accessibility with dealing with members of the public. Our Facilities team has coordinated with DCAS' Facility to ensure the new location follows all local laws with respect to lactation rooms and all other applicable laws regarding accessibility. DOB finished renovating its Headquarters floors 1 through 6. FY24 plans was to renovate the 7th Floor, the last floor not renovated, due to budget cuts the 7th Floor will not be renovated during FY24, at this time

Please describe the steps that your agency has taken to meet this goal. Include actions taken to create equitable work environment which values differences and maintain focus on retaining talent. How do you evaluate the effectiveness of these actions?

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Q1 Update:	☐ Planned	☐ Not started	☐ Ongoing	oxtime Delayed	\square Deferred	☐ Completed
Q2 Update:	\square Planned	□ Not started	□ Ongoing	\square Delayed	\square Deferred	☐ Completed
Q3 Update:	\square Planned	□ Not started	\square Ongoing	\square Delayed	\square Deferred	☐ Completed
Q4 Update:	□ Planned	☐ Not started	☐ Ongoing	□ Delayed	□ Deferred	□ Completed

2. [Copy Workplace goal from FY 2024 DEI-EEO plan]

Employee Resource Group Expansions

DOB has increased our DEI outreach to our employees by engaging in various surveys to see what Employee Resource Groups the

employees would be interested in creating. After the survey was completed and reviewed the Employee Engagement unit reached out to the employees to see what ERG's they would like to be part of. DOB has now implemented 12 new Employee Resource Groups. One of the ERG's created is our Health & Wellness groups. The Health & Wellness ERG partnered with Work Well to engage employees with our Free Flu Shot program, which has been held at multiple DOB locations and our Yoga at DOB -Destress with Yoga which is located at 280 Broadway. The plan is to expand the Yoga program to other DOB locations during FY24. In Q2 FY24 the Jewish Heritage Resource Group will be hosting a Hanukkah event, latkes and bagels will be served, members will play dreidel, and there will be a discussion about Hanukkah. The Hispanic Heritage Resource Group has started their Annual Holiday Toy Drive, delivering toys to sick children in local NYC Hospitals.

Workplace G	oal #2 Updates	•				
Q1 Update:	☐ Planned	<u>·</u> ☐ Not started	□ Ongoing	☐ Delayed	☐ Deferred	☐ Completed
Q2 Update:	☐ Planned	☐ Not started	☐ Ongoing	☐ Delayed	☐ Deferred	☐ Completed
Q3 Update:	☐ Planned	☐ Not started	☐ Ongoing	☐ Delayed	☐ Deferred	☐ Completed
Q4 Update:	☐ Planned	☐ Not started	☐ Ongoing	☐ Delayed	☐ Deferred	☐ Completed
Oth on Manufactural	A ativiti					
Otner workpi	ace Activities:					
	<u>-</u>				•	e (e.g., postings, meetings, cultural
programs pro	omoting diversi	ty, newsletters/article	es, etc.) and de	escribe them, i	ncluding the da	ates when the activities occurred.
Community	•					

Community Engagement Unit Outreach

5.

• Implement community engagement pilot program where assign enforcement and development inspectors and community engagement staff to specific community districts in Brooklyn, visit active construction sites of all sizes to provide education

and outreach to contractors and construction workers and act as a liaison to community stakeholders to help address quality-of-life issues. Currently on hold due to budget cuts.

- We launched an Inspector Pilot Program, where the inspectors and liaison were in the community interacting with homeowners and businesses. The purpose of the program was to integrate inspectors into communities to better understand and address community concerns, which included concerns pertaining to construction activities and to the maintenance of existing buildings.
- The Community Inspectors comprised of enforcement and development work worked closely with DOB's Community
 Engagement Unit to be responsive to concerns as they arise and proactively identified opportunities to bolster education and
 to increase compliance with the regulations DOB enforces.
- The program's goal was not intended to generate violations or fines. DOB's goal was to work cooperatively with building owners and construction personnel to resolve community concerns through education about safe, code-compliant construction and building upkeep.
- In the event that the inspectors observed conditions that pose immediate threats to public safety, DOB inspection units were routed to perform a follow-up inspection, which may have resulted in violations. Below you will find links to some testimonials from the DOB In Your Community borough-wide Events. Attached is a flyer with all the details.

Video 1:

https://drive.google.com/drive/folders/1BZnGUZsmg3VeMyblp_UojsKfooGFlJhg?usp=sharing

Video 2:

https://drive.google.com/file/d/1F58032JJxRnbTO7JMjryZ3YgUpCkUrjK/view?usp=sharing

Video 3:

https://drive.google.com/file/d/1x0DuvwTt7WEberQi7VfpcMS6ca1LtLsl/view?usp=sharing

Adams 90 Day Commission

During FY24, DOB held an Adams Commission Industry Update Meeting, providing information to internal and external shareholders on upcoming implementations for FY24. The focuses are to improve the development and plan examination process, improve public safety and strengthening enforcement policies, improving licensing and industry member coordination, and improve and streamlining sustainability requirements.

- Produce and publish standardized plan examination checklists specific to work types to assist in streamlining the plan exam process and remove uncertainty from the requirements and review process so that customers know what to expect when pursuing a construction project. Currently in progress to launch in January 2024.
- Requirements will be annotated with photos to clarify what types of specific projects do not require a permit. (Website update) Currently in progress to launch in January 2024.
- Allow for permits to be automatically processed in DOB NOW after an application has been approved, speeding up the
 process for contractors to obtain their construction permits after DOB had confirmed that their plans comply with applicable
 regulations. Anticipated completion Q1FY24
- Establish an online process for submission of LNO requests, which are relied on by certain businesses. Once online, the Department should establish a service level to be transparent with the public on how long it takes to get an LNO. Completion to be determined.
- Provide more information to tenants in buildings by posting requirements on floors; mitigates/reduces violations. Currently, there are 32 different signs required in building, tenants usually don't read these. The Department needs to revamp the Tenant Protection Plan notifications required to consolidate and simplify to make them more direct. Provide different languages. Completion to be determined.
- Triage unit will address issues 311 complaints and buildings that were recently subject to an emergency to better coordinate and expedite these types of inspections. An automated system will be built to the DOB Now System in the future. Anticipated completion in Q4FY24
- Improve consistency in enforcement interactions with the public by reviewing and revising existing training for inspectors.
 The Department will instruct its inspectors to provide additional clarity when issuing OATH summonses so that property owners are aware of how to address violating conditions for which they receive summonses. Ongoing long-term completion

- Provide FAQ on website regarding various licensing and insurance requirements. Completion Q2FY24.
- Work to reimagine NYC's existing sustainability laws to better align with Local Law 97, with a goal to coordinate annual filing deadlines, reduce paperwork, and incorporate carbon emission data into building letter grade signs. Completion FY24.
- Convene meetings with building managers and property owners in order to create resource guides and other educational material on building sustainability requirements. Completion anticipated Q3FY24.

1. Community Outreach

DOB In Your Community:

During the summer and fall, DOB IGA Community Engagement Liaisons hosted <u>4</u> outdoor events in Queens, Bronx, Brooklyn, and Staten Island. During these events, Community Engagement Liaisons provided vital information to homeowners and businesses including assisting with correcting current and past violations. IGA partnered with AEU, Enforcement Division, and General Council as well as FDNY and DEP.

Community Goal #1 Updates:										
Q1 Update:	\square Planned	\square Not started	☑ Ongoing	\square Delayed	\square Deferred	☐ Completed				
Q2 Update:	□ Planned	☐ Not started	□ Ongoing	\square Delayed	□ Deferred	□ Completed				
Q3 Update:	□ Planned	□ Not started	☐ Ongoing	\square Delayed	\square Deferred	☐ Completed				
Q4 Update:	□ Planned	\square Not started	\square Ongoing	\square Delayed	\square Deferred	☐ Completed				

2. [Copy Community goal from FY 2024 DEI-EEO plan]90 Day Commission

Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity, and inclusion, while reflecting the variety of communities that are served How do you evaluate the effectiveness of these actions?

The 90 Day Commission is currently still engaging with the public and industry by providing information to external and internal stakeholders, meeting with building managers and property owners to complete new resource guides and other educational material on building sustainability requirements. The agency is still currently working on having the Triage unit to address the 311 complaints and buildings that were subject to an emergency to better coordinate and expedite these types of inspections. Also working on the automated system that will be built into the DOB NOW System.

Community Goal #2 Updates:								
Q1 Update:	□ Planned	□ Not started	□ Ongoing	\square Delayed	□ Deferred	☐ Completed		
Q2 Update:	□ Planned	☐ Not started	\square Ongoing	\square Delayed	□ Deferred	☐ Completed		
Q3 Update:	□ Planned	☐ Not started	\square Ongoing	\square Delayed	□ Deferred	☐ Completed		
Q4 Update:	\square Planned	\square Not started	\square Ongoing	\square Delayed	\square Deferred	☐ Completed		

3. Other Community programs and activities:

Please describe any other Community-directed programs and activities (e.g., meetings, educational and cultural programs, promotion of agency services, community fairs, etc.) and describe them, including the dates when the activities occurred.

D. Equity, Inclusion and Race Relations Initiatives:

Please list the Equity, Inclusion and Race Relations initiatives included in Section IV: Diversity, Equity, Inclusion and EEO Initiatives for FY 2024, which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan.

The EEO Office will be introducing an EEO Liaison program and an official Diversity, Equity, & Inclusion Council for FY24. The EEO Liaison program will create an EEO Liaison role for all DOB locations that the EEO Office is not located. Each EEO Liaison will be trained to understand EEO laws and guidelines. The liaison's will be a source of information for the employees at each location to assist the employees with inquiries such as where to find EEO forms or basic information on how to apply for accommodations. The DEI Council will be composed of DOB staff who are vetted and passionate about DEI in the workplace. It is in the beginning stages and will eventually be implemented before the end of Quarter 4 FY24.

The EEO Office and the Employee Engagement Unit will be creating new DEI Trainings for all employees. The plan is to create an Introduction to DEI for all new hires. The lesson plan will be worked on and created during FY24.

Due to an influx of requests, newly hired employees with invisible/visible disabilities, and inquiries with the EEO Office. The Disability Etiquette Training will be added to our list of mandated trainings.

ı	Co	p۱	/ Eauity	Inclusion and Race Relations DOB Diversity	Council

Please describe the activities, including the dates when the activities occurred. How do you evaluate the impact of the	ese
initiatives?	

Equity, Inclusion and Race Relations Initiative #1 Updates:

Q1 Update:		□ Not started	☐ Ongoing	□ Delayed	□ Deferred	□ Completed
Q2 Update:	\square Planned	☐ Not started	\square Ongoing	\square Delayed	\square Deferred	☐ Completed
Q3 Update:	□ Planned	☐ Not started	□ Ongoing	\square Delayed	□ Deferred	□ Completed
O4 Update:	☐ Planned	□ Not started	☐ Ongoing	☐ Delaved	☐ Deferred	☐ Completed

1.	Disability Etic	quette Training	}					
	Please descri initiatives?	be the activitie	es, including the da	tes when the activ	vities occurred	. How do you e	evaluate the impact of these	
	Q1FY24. Curr	ently we are se	ending out emails to	specific units and	individuals wl	no were identifi	made a mandatory training as ied as employees who have ma nt out in groups until all emplo	ade
	Q1 Update: Q2 Update: Q3 Update:	☐ Planned☐ Planned☐ Planned	Relations Initiative: Not started Not started Not started	☐ Ongoing ☐ Ongoing ☐ Ongoing	☑ Delayed☐ Delayed☐ Delayed	☐ Deferred ☐ Deferred ☐ Deferred	☐ Completed ☐ Completed ☐ Completed	
2.	Q4 Update: [Copy Equity,	☐ Planned DEI Trainings	☐ Not started	☐ Ongoing	☐ Delayed	☐ Deferred	☐ Completed	
	Please descri initiatives?	be the activitie	es, including the da	tes when the activ	vities occurred	. How do you e	evaluate the impact of these	

	Facility Include	ion and Doco D	alatiana luitiativa #2 l	Indotos.			
	Q1 Update:	D Planned	elations Initiative #3 l	□ Ongoing	☐ Delayed	☐ Deferred	☐ Completed
	Q2 Update:	☐ Planned	☐ Not started	□ Ongoing	☐ Delayed	☐ Deferred	☐ Completed
	Q3 Update:	☐ Planned	☐ Not started	☐ Ongoing	☐ Delayed	☐ Deferred	☐ Completed
	Q4 Update:	☐ Planned	☐ Not started	□ Ongoing	☐ Delayed	☐ Deferred	☐ Completed
3.	Diversity Cou	ncil and EEO Li	aison Program				
			O Liaison Program are Juled to begin in Quart		e planning stag	ges. The goal is	to implement the Diversity Council and
		Ü	o .				
	Please descri	he the activitie	s including the dates	when the activ	vities occurred	How do you e	evaluate the impact of these
	initiatives?	be the activitie	s, merading the dates	when the acti	vicies occurred	. How do you c	valuate the impact of these
	Equity, Inclus	ion and Race R	elations Initiative #4 l	Jpdates:			
	Q1 Update:	oxtimes Planned	\square Not started	\square Ongoing	\square Delayed	\square Deferred	☐ Completed
	Q2 Update:	\square Planned	☐ Not started	□ Ongoing	\square Delayed	\square Deferred	☐ Completed
	Q3 Update:	\square Planned	☐ Not started	☐ Ongoing	\square Delayed	\square Deferred	☐ Completed
	Q4 Update:	☐ Planned	☐ Not started	☐ Ongoing	\square Delayed	☐ Deferred	☐ Completed

V. Recruitment

A. Recruitment Efforts

DOB has been making efforts to build and retain a diverse and inclusive workforce. Strategies have included participating in career fairs, both at area college and community based. Further, job postings at area colleges and law schools and Indeed, as well as social media presence was also used to reach a more diverse pool. Finally, the agency has used print and online ads with targeted publications and websites, such as Society of Women Engineers and National Society of Black Engineers. As we continue to expand the pool of candidates, we are going to work with NYC Department of Veterans Services and will soon have access to VET Connect, a platform for veterans and spouses of veterans.

In addition, the Agency had an Agency Recruitment Ambassador assigned to work with DCAS on recruitment efforts during the vacancy sprint. This included overseeing the participation in DCAS Hiring Halls which were held at area colleges and community centers in each of the five boroughs.

The agency is also devising a plan to inform employees of upcoming job openings. The agency has increased our underutilization of female inspectors, in our last Academy class we had 8 female inspectors, the highest number of female inspectors ever to graduate from the Inspector Academy in DOB History.

1. [Copy Recruitment Initiatives/Strategies from FY 2024 DEI-EEO plan]

DOB continues to make efforts to build and retain a diverse and inclusive workforce. The city is currently in a hiring freeze, however, when fiscally able, our agency has participated in career fairs, posted jobs at area colleges and law schools, posted positions on Indeed as well as increase our social media presence for job postings.

We have met with and will be utilizing vet connect, a platform for veterans and spouses of veterans.

We will evaluate these steps and initiatives by continuing to meet regularly with our HREX, EEO and DEI team to review demographics and sources of all external hires and internal promotions to look for trends and areas of where our agency can improve on our diversity goals. By reviewing these demographics on a routine basis, we can access which sources provided a diverse candidate pool and will continue to look for more sources and strategies and initiatives to recruit to any underutilized group.

Recruitment	<u>Initiatives/Stra</u>	tegies #1 Updates:				
Q1 Update:	□ Planned	☐ Not started	□ Ongoing	\square Delayed	□ Deferred	□ Completed
Q2 Update:	\square Planned	\square Not started	\square Ongoing	\square Delayed	\square Deferred	☐ Completed
Q3 Update:	□ Planned	☐ Not started	\square Ongoing	\square Delayed	□ Deferred	□ Completed
Q4 Update:	\square Planned	\square Not started	\square Ongoing	\square Delayed	\square Deferred	☐ Completed

2. Please describe any recruitment efforts designed to increase the effectiveness and improve the hiring and selection reach of your agency during the quarter and describe the activities, including the dates when the activities occurred.

In Quarter 1, DOB attended in person and virtual career fairs at the NYU, NJIT and John Jay. We also attended the DDC-Brooklyn Borough President Construction Resource and Training Career Fair

We advertised Attorney and General Counsel positions through Simplicity and the PSJD sites in August and September. Simplicity posts the positions on multiple law schools' career sites.

We hosted our own interview days and list calls (38 days) for our vacant positions as well as attended DCAS' hiring halls and citywide lists calls to continue to hire a diverse staff.

B. Recruitment Efforts for Civil Service Exams

List all recruitment events that were held by the agency to promote open-competitive civil service examinations.

Quarter #	Event Date	Event Name	Borough
1	09/27/2023	NJIT Career Fair	New Jersey
1	09/28/2023	CUNY- John Jay Career Fair	Manhattan
1	10/03/2023	Cooper Union Career Fair	Manhattan
1	10/03/2023	Manhattan College STEM Career Fair	Bronx
1	10/05/2023	CCNY STEM Career Fair	Manhattan

List actual expenditures related to recruiting candidates for open-competitive and promotion civil service exams.

Borough	Approximate Dollar Amount (\$) in Q1	Approximate Dollar Amount (\$) in Q2	Approximate Dollar Amount (\$) in Q3	Approximate Dollar Amount (\$) in Q4
Bronx	\$100			
Brooklyn	N/A			
Manhattan	\$650			
Queens	N/A			
Staten Island	N/A			

C. Recruitment Sources

List recruitment sources used for filling vacancies in the current Quarter (include Q#)

- 1. Indeed is being used for both sponsored job postings and sourcing of candidates. We have had success with Indeed in prior years as it leads to a larger candidate pool. In prior years, we have offered and started candidates that have been sourced by Indeed.
- 2. Society of Women Engineers (SWE)-Organization which focuses on and supports female engineers in all disciplines. The organization also has student chapters at colleges and universities with engineering programs. Their website allows for employers to post positions. We have targeted some of the targeted engineering positions on this site.
- 3. National Society of Black Engineers (NSBE) Organization which focuses on and supports Black engineers in all disciplines. Like SWE, the organization has student chapters at colleges and universities across the country with engineering programs. There are opportunities to post positions on their website which we have done for specific engineering positions.

- 4. VET Connect-this is a new source for DOB. VET Connect is a platform for Veterans and their spouses who are job seeking. It takes the military description of their positions and "translates" it to layman's terms. We have used other Veterans sources previously, but this is the first time we will use this particular source in recruitment.
- 5. Simplicity Job Postings- Simplicity is a source which allows postings for colleges and other advanced degree programs. We have previously posted on Simplicity using their "free" service but have used a service in simplicity which allows us to post on multiple schools for a fee. The system also sends a few candidates who have registered on their site that meet the qualifications to be invited to apply.
- 6. PSJD- This is a website for public service law-related jobs. The agency has used the website to post several positions for attorney vacancies.
- 7. ATWORK-We are working to get access to post positions on ATWORK which is a job site connected with the Mayor's Office of People with Disabilities. We have employees who have come through the 55-a program and have eventually taken civil service exams and become permanent.

D. Internships/Fellowships

The agency is providing the following internship opportunities in FY 2024. [Note: Please update this information every quarter.]	
Race/Ethnicity* [#s] * Use self-ID data obtained from NYCAPS; Gender* [#s] [N-B=Non-Binary; O=Other; U=Unknown] * Use self-ID data	а
1. Urban Fellows Total: <mark>0</mark>	
Race/Ethnicity* [#s]: Black Hispanic Asian/Pacific Islander Native American White Two or more Races	
Gender* [#s]: M F N-B O U	
2. Public Service Corps Total: <mark>0</mark>	
Race/Ethnicity* [#s]: Black Hispanic Asian/Pacific Islander Native American White Two or more Races	

Gender* [#s]: M F N-B O U

3. Summer College Interns Total: (35 total: 34 hired in FY23 Q4, 1 new hire in FY24 Q1)
(*Data not available from 2 participants as information was not disclosed to our agency)
(*8 participants from this sample identified as Hispanic or Latino.)
Race/Ethnicity* [#s]: Black_5_ Hispanic Asian/Pacific Islander_14_ Native American_2_ White_9_ Two or more Races_3_
Gender* [#s]: M _ <mark>18</mark>
4. Summer Graduate Interns Total: (3 total: 3 hired in FY23 Q4, no new hires in FY24 Q1)
(*1 participant identified as Hispanic or Latino)
Race/Ethnicity* [#s]: Black_1 Hispanic Asian/Pacific Islander_1_ Native American White_1_ Two or more Races
· · · · · · · · · · · · · · · · · · ·
Gender* [#s]: M F <mark>2</mark> N-B <mark>1</mark> O U
5. EDF Fellow Total: (1 total, no new hires in FY24 Q1)
(*Data not available as information by participant was not disclosed to our agency)
Race/Ethnicity* [#s]: Black Hispanic Asian/Pacific Islander Native American White Two or more Races
, , , , , , , <u></u> , , <u></u>
Gender* [#s]: M F N-B O U
6. NSF Fellows Total: (2 total: both hired in FY24 Q1)
Race/Ethnicity* [#s]: Black_ <mark>2</mark> Hispanic Asian/Pacific Islander Native American White Two or more Races
Gender* [#s]: M _ <mark>2</mark> F N-B O U
7. SYEP Intern Total: (9 total: 9 hired in FY24 Q1)
8. (2 data entries are not available as information by participant was not disclosed to our agency)

Race/Ethnicity* [#s]: Black Hispanic Asian/Pacific Islander_7 Native American	White	Two or more Races
Gender* [#s]: M _ <mark>2</mark> F _ <mark>5</mark> N-B O U		
9. DOB Extern Total (1 total: 1 hired in FY24 Q1)		
Race/Ethnicity* [#s]: Black Hispanic_1 Asian/Pacific Islander Native American	White	Two or more Races
Gender* [#s]: M _ <mark>1</mark> F N-B O U		

Additional comments:

Q2 Incoming Demographic Information:

- 1 CTE Intern (start date in Q2)
- 30+ DOB YLC Program Participants (program started in Q2)

E. 55-A Program

The agency uses the 55-a Program to	hire and retain qualified individuals with disabil	ities.	ĭ Yes □ No
Currently, the agency employs the following	lowing number of 55-a participants:		
Q1 (9/30/2023): <u>15</u> Q2 (12/31/2023	3): Q3 (3/31/2024):	Q4 (6/30/202	4):
	umber] new applications for the program were nts left the program due to [state reasons]		
During the 2nd Quarter, a total of	[number] new applications for the program w	vere received.	

During the 2nd Quarter participants left the program due to [state reasons]
During the 3rd Quarter, a total of [number] new applications for the program were received. During the 3rd Quarter participants left the program due to [state reasons]
During the 4th Quarter, a total of [number] new applications for the program were received. During the 4th Quarter participants left the program due to [state reasons]
The 55-a Coordinator has achieved the following goals:
 Disseminated 55-a information — by e-mail:
2
3.

VI. Selection (Hiring and Promotion)

Please review Section VI of your FY 2024 Diversity, Equity, Inclusion and EEO Plan and describe your activities for this quarter below:

Please list additional **Selection Strategies and Initiatives** which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan (e.g., use of structured interview, EEO or APO representatives observing interviews, review of placements, review of e-hire applicant data). Please describe the steps that your agency has taken to meet these objectives.

1. Career Counseling: Advising employees of opportunities for promotion and career development; Notification of promotion/transfer opportunities.

Career counseling services are promoted at every DOB new hire orientation, and advertisements are posted on the Intranet, which are

viewable by incumbent employees. The Career counselor has met with employees in Quarter 1 who have inquired about career opportunities, resume building, and career counseling. The Career Counselor will continue to meet with employees who are in need of career counseling. In all of the EEO/DEI Trainings the facilitators make sure to inform participants about the Career Counselor, who she is, where to find her, and in the Annual Agency statement the Career Counselor's information was provided for all employees.

2. Reviewing the methods by which candidates are selected for appointment, promotion, or to fill vacancies (new hires), especially for mid- and high-level discretionary positions.

EEO and HREX are continuing in the Blind Screening Process of our Executive level positions. HREX Workforce Planning unit oversees the resumes and makes determinations to see the applicants that meet the minimum and preferred skills. The Workforce Planning team then sends the EEO Officer the list of applicants who are recommended for interview. The EEO Officer is the final reviewer of all resumes to ensure that all qualified applicants are being interviewed for the position. All internal candidates who meet the minimum qualifications are interviewed for the position.

3. Describe the role of agency EEO Officer and other EEO staff in the selection of candidates for appointment or promotion (pre- and post-appointment).

Ensure that all vacancy announcements include the revised NYC EEO I Anti-Discrimination Statement. Review vacancy postings to ensure elimination of language that has the potential for gender and age stereotyping and other unlawful discrimination. (It is recommended to use gender-neutral terms and pronouns and language that is age-inclusive).

Actively monitor agency job postings and ensure recruitment strategy aligns with the diversity goals of the agency. Provide consultation regarding creation/review of objective criteria for evaluating candidates for hire or promotion and applying those criteria consistently to all candidates.

In collaboration with the Director of Human Resources, review interview questions to ensure that they are EEO-compliant, job-related, and required by business necessity. Assist the hiring manager if a reasonable accommodation is requested during the interview. Observe interviews, when necessary, especially for underutilized job titles and/or mid- and high-level discretionary positions. Advise Human Resources to use candidate evaluation form for uniform assessment and equity.

Periodically review candidate evaluation forms and conduct a job applicant analysis via the NYCAPS eHire Applicant Interview Log reports to advise Human Resources of any demographic trends and/or EEO concerns based on available self-ID data. Review hiring package to evaluate that the selection process was conducted in accordance with EEO best practices.

4. Analyzing the impact of layoffs or terminations on racial, gender and age groups.

The agency will use the DCAS Layoff Procedure as guidance, should there be any layoffs, terminations, and demotions due to legitimate business/operational reasons in FY 2024.

The agency will analyze the impact of layoffs or terminations on racial, gender, age groups, and people with disabilities. Where layoffs or terminations would have a disproportionate impact on any of these groups, the agency will document that the targeted titles or programs were selected based on objective criteria and justified by business necessity. The Agency Personnel Officer, EEO Officer and General Counsel will be involved in making layoff or termination decisions. It should be noted that layoffs must be conducted by seniority in compliance with civil service law (for competitive titles) and union contract (for non-competitive and labor class titles).

5. Other:

During this Quarter the Agency activities included:	# of Vacancies	# of New Hires	# of New Promotions
	Q1 # <u>236</u>	#_ <u>87</u>	# <u>83</u>
	Q2 #	#	#
	Q3 #	#	#
	O4 #	#	#

VII. Training

Please provide your training information in Part II of the report "DEI-EEO Training Summary" (in MS Excel).

VIII. Reasonable Accommodation

Please report all reasonable accommodation requests and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: https://mspwva-dcslnx01.csc.nycnet/Login.aspx

The agency did input full Reasonable Accommodation activity on the DCAS Citywide Complaint and Reasonable Accommodation (CAD) Database:

Q1: ⊠ Yes □ No	Q2: 🗌 Yes 🗌 No	Q3: 🗌 Yes 🗌 No	Q4: 🗌 Yes 🗌 No
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IX.	Compliance and Implementation of Requirements Under Executive Orders and Local
	_aws

A. Local Law 92: Annual Sexual Harassment Prevention training

Please provide Sexual Harassment Prevention Training Information in Part II of the report "DEI-EEO Training Summary" (in MS Excel).

B. Local Law 97: Annual Sexual Harassment Reporting

□ The agency has entered the sinformation as they occur.	sexual harassment Complaint Data in the DCAS Citywide Complaint Tracking System and upd						ates the							
	Q1	\boxtimes	Q2 [C	(3 □		Q4						
□ The agency has entered all ty occur.	/pes c	of comp	laints in th	ie DCAS	Citywide	Complaint	t Tracking	Syste	ım an	d updat	es the	inform	nation as	they
☑ The agency ensures that com	plain	ts are c	losed with	n 90 da	ys.									
Report all complaints and their into your CICS Account at: http	-			-	-	-	sonable A	ccom	moda	tion Tra	acking	System	n by logg	ging

C. Executive Order 16: Training on Transgender Diversity and Inclusion

Please provide E.O. 16 Training Information in Part II of the report "DEI-EEO Training Summary" (in MS Excel).

IX. Audits and Corrective Measures

Please choose the statement that applies to your agency.

×	The agency is <u>NOT</u> involved in an audit conducted by NYC Equal Employment Practice Commission (EEPC) or another governmental agency specific to our EEO practices.
	The agency is involved in an audit; please specify who is conducting the audit:
	☐ Attach the audit recommendations by EEPC or the other auditing agency.
	☐ The agency has submitted or will submit to DCAS Citywide Equity and Inclusion an amendment letter, which shall amend the agency plan for FY 2023.
	The agency received a Certificate of Compliance from the auditing agency in 2022 or 2023.
	Please attach a copy of the Certificate of Compliance from the auditing agency.

Appendix A: EEO Personnel Details

EEO Personnel For <u>DOB</u> Quarter 1, FY 2024

Personnel Changes

Personnel Changes this Quarter:	☑ No Change	s	Number of Addition	ns:	Number of Deletion	ns:
Employee's Name & Title	1.		2.		3.	
Nature of change	☐ Addition ☐	Deletion	☐ Addition	☐ Deletion	☐ Addition	☐ Deletion
Date of Change in EEO Role	Start Date or Terminat	cion Date:	Start Date or Termina	tion Date:	Start Date or Termina	tion Date:
Employee's Name & Title						
Nature of change	☐ Addition ☐	Deletion	☐ Addition	☐ Deletion	☐ Addition	☐ Deletion
Date of Change in EEO Role	Start Date or Terminat	cion Date:	Start Date or Termina	tion Date:	Start Date or Termina	tion Date:
For New EEO Professionals:						
Name & Title	4.		5.		6.	
EEO Function	☐ EEO Officer☐ EEO Trainer☐ 55-a Coordinator	☐ EEO Counselor ☐ EEO Investigator ☐ Other: (specify)	☐ EEO Officer☐ EEO Trainer☐ 55-a Coordinator	☐ EEO Counselor ☐ EEO Investigator ☐ Other: (specify)	☐ EEO Officer☐ EEO Trainer☐ 55-a Coordinator	☐ EEO Counselor☐ EEO Investigator☐ Other: (specify)
Percent of Time Devoted to EEO	☐ 100% ☐ Other:	(specify %):	☐ 100% ☐ Other:	: (specify %):	☐ 100% ☐ Other:	: (specify %):
Name & Title						
EEO Function	☐ EEO Officer☐ EEO Trainer☐ 55-a Coordinator	☐ EEO Counselor☐ EEO Investigator☐ Other: (specify)	☐ EEO Officer☐ EEO Trainer☐ 55-a Coordinator	☐ EEO Counselor☐ EEO Investigator☐ Other: (specify)	☐ EEO Officer☐ EEO Trainer☐ 55-a Coordinator	☐ EEO Counselor☐ EEO Investigator☐ Other: (specify)
Percent of Time Devoted to EEO	☐ 100% ☐ Other:	(specify %):	☐ 100% ☐ Other:	: (specify %):	☐ 100% ☐ Other:	: (specify %):

Name & EEO Role	. LISA ATKINSON, EEO OFFICER 2. LAAN GOMEZ, EEO INVESTIGATOR 3. CATHERINE GUITIAN-ALMANZAR, EEO COLLEGE AIDE							
Completed EEO Trainings: 1. Everybody Matters-EEO and D&I		⊠ Yes □ No	_⊠ Yes □ No					
2. Sexual Harassment Prevention								
3. IgbTq: The Power of Inclusion								
4. Disability Awareness & Etiquette		☐ Yes ☐ No						
5. Unconscious Bias		☐ Yes ☐ No	☐ Yes ☐ No					
6. Microaggressions		☐ Yes ☐ No	☐ Yes ☐ No					
7. EEO Officer Essentials: Complaint/Investigative Processes	<u>⊠ Yes</u> □ No	☐ Yes ☐ No	☐ Yes ☐ No					
8. EEO Officer Essentials: Reasonable Accommodation		□ Yes □ No	☐ Yes ☐ No					
9. Essential Overview Training for New EEO Officers		☐ Yes ☐ No	☐ Yes ☐ No					
10. Understanding CEEDS Reports	☑ Yes □ No	☐ Yes ☐ No	☐ Yes ☐ No					

EEO Personnel Training Continued:

EEO Training completed within the last two years, including the current quarter (EEO and D&I Officers, Deputies, and all new EEO Professionals):							
Name & EEO Role	4.		5.		6.		
Completed EEO Trainings: 1. Everybody Matters-EEO and D&I	☐ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No	
2. Sexual Harassment Prevention	□ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No	
3. IgbTq: The Power of Inclusion	□ Yes	□ No	□ Yes	□ No	☐ Yes	□ No	
4. Disability Awareness & Etiquette	□ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No	
5. Unconscious Bias	□ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No	
6. Microaggressions	☐ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No	
7. EEO Officer Essentials: Complaint/Investigative Processes	□ Yes	□ No	□ Yes	□ No	☐ Yes	□ No	
8. EEO Officer Essentials: Reasonable Accommodation	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No	
9. Essential Overview Training for New EEO Officers	□ Yes	□ No	□ Yes	□ No	☐ Yes	□ No	
10. Understanding CEEDS Reports	□ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No	

EEO Personnel Contact Information (Please list all current EEO professionals)

Please provide full mailing address of the principal Agency EEO Office:

MAILING ADDRESS:

Diversity and EEO Staffing as of _1__Quarter FY 2024*

EEO\Diversity Role	<u>Name</u>	Civil Service Title	% of Time Devoted to EEO & Diversity Functions	Office E-mail Address	Telephone #
EEO Officer/Director	Lisa Atkinson	EEO OFFICER	100	Latkinson@buildings.nyc.gov	212-393- 2718
Deputy EEO Officer OR Co-EEO Officer	N/A				
Chief Diversity & Inclusion Officer	N/A				
Diversity & Inclusion Officer	N/A				
Chief MWBE Officer per E.O. 59	Gina Ugarte	Assistant Commissioner, Finance & Budget	10	gugarte@buildings.nyc.gov	212-393- 2020
ADA Coordinator	Lisa Atkinson	EEO OFFICER	100	Latkinson@buildings.nyc.gov	212-393- 2718

Disability Rights Coordinator	Lisa Atkinson	EEO OFFICER	100	Latkinson@buildings.nyc.gov	212-393- 2718
Disability Services Facilitator	Lisa Atkinson	EEO OFFICER	100	Latkinson@buildings.nyc.gov	212-393- 2718
55-a Coordinator	Lisa Atkinson	EEO OFFICER	100	Latkinson@buildings.nyc.gov	212-393- 2718
Career Counselor	Melani Guzman	Associate Staff Analyst	50	melaguzman@buildings.nyc.gov	212-393- 2163
EEO Counselor	N/A				
EEO Investigator	Laan Gomez	Investigator, Employee Discipline	100	lagomez@buildings.nyc.gov	212-393- 2254
EEO Counselor\ Investigator	N/A				
Investigator/Trainer	N/A				
EEO Training Liaison					
Other (EEO College Aide)	Catherine Guitian-Almanzar	EEO College Aide	100	caguialmanzar@buildings.nyc.gov	212-323- 7385
Other (specify)					

^{*} Please note changes (new personnel filling the specified role). You may insert additional entries as needed. Title refers to the civil service title. If there is an EEO\Diversity role that your staff performs that is not on the list above, you may indicate it on the chart. You may provide full contact information once if several roles are performed by the same person.