

An aerial photograph of New York City, showing a dense grid of buildings and streets. A semi-transparent blue overlay covers the lower two-thirds of the image, serving as a background for the text.

LOCAL LAW 190 OF 2018 ANNUAL REPORT

May 2022

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BACKGROUND

This annual report has been prepared pursuant to Local Law 190 of 2018, which was enacted on December 1, 2018.

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The education and outreach conducted as required by Section 28-103.32 including a description of how such outreach was conducted and the number of business owners reached through the outreach.

The Department of Buildings (“the Department”) has issued a Buildings Bulletin (see [Buildings Bulletin 2019-004](#)) to educate businesses of their obligation to make single-occupant toilet rooms available for use by persons of any sex. This Buildings Bulletin includes examples of compliant signage and provides guidance on how signage must be installed.

The Department has also created a [flyer](#), which is available in 14 languages on the Department’s website. This flyer provides an overview of single-occupant toilet room requirements and informs the public that complaints related to these requirements may be filed with 311 online or by phone. The Department is using this flyer to conduct outreach to businesses and members of the public.

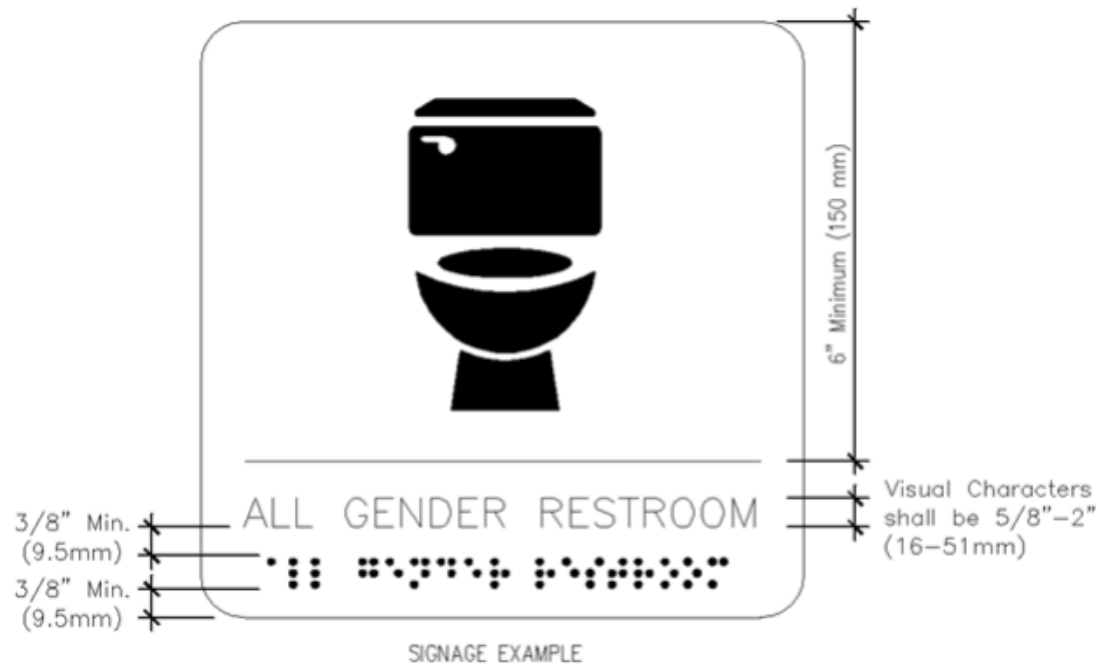
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Buildings Bulletin 2019-004

Specifics

A single-occupant toilet room, as defined by Section PC 202, shall be designated by proper signage.

All toilet room signage shall be installed in accordance with Section 1110 of the New York City Building Code, and Section 703 of ICC A117.1 – 2009 Edition. Signage must be posted on the wall, in accordance with Sections 703.3.10 and 703.3.11 of ICC A117.1. While the Department does not specify the required pictorial images, the following illustrates compliant images, including one for accessible single-occupant toilet room:



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Single-Occupant Toilet Room Flyer

Single-Occupant Toilet Room Signage



What is a single-occupant toilet room?

A single-occupant toilet room is a toilet room – or restroom – that can only be used by only one person.

What is a gender-neutral toilet room sign and when is it required?

A gender-neutral sign indicates that a toilet room can be used by a person of any sex. A gender-neutral toilet room sign is required for single-occupant toilet rooms. This requirement was put into place by Local Law 79 of 2016.

What is Local Law of 79 of 2016?

- Requires that all businesses with single-occupant toilet rooms, make such toilet rooms available for use by persons of any sex.
- **Does not require** physical alterations to such single-occupant toilet rooms except for the posting and maintenance of appropriate gender-neutral signage.

What gender-neutral signage is appropriate?

While the Department does not require specific signage, the following would be appropriate:

Signage Example



Señalización de baño para un único usuario



¿Qué es un baño para un único usuario?

Un baño para un único usuario es uno que solo puede utilizar una persona.

¿Cuál es la señal para el baño sin distinción de género y cuándo es necesaria?

La señal de que el baño no tiene distinción de género indica que una persona de cualquier sexo puede usarlo. La señal del baño sin distinción de género es necesaria para los baños que son para un único usuario. Este requisito entró en vigor por la legislación municipal 79 de 2016.

¿En qué consiste la legislación municipal 79 de 2016?

- Esta legislación obliga a todos los comercios con baños para un único usuario a transformarlos en baños disponibles para el uso de personas de cualquier sexo.
- **No se requieren** modificaciones en los baños para un único usuario, con excepción de la colocación y el mantenimiento adecuado de la señalización del baño sin distinción de género.

¿Cuál es la señalización adecuada para el baño sin distinción de género?

Debido a que el Departamento no exige una señalización específica, la siguiente podría ser adecuada

Signage Example



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The number of complaints related to sections 403.2.1 and 403.4 of the New York city plumbing code reported to 311, disaggregated by online complaints and phone complaints.

In 2021, the Department received 3 single-occupant toilet room complaints, all of which were submitted online.

The number of violations issued as a result of such complaints.

The Department performed an inspection in response to the complaints received in 2021 and determined that one violation was warranted upon inspection for not having the required signage.

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The total amount of penalties imposed as a result of such violations for the immediately preceding year.

One violation was issued and that violation can still be cured as of the date of this report being submitted. Respondents have 40 days to cure these violations by submitting a Certificate of Correction to the Department, which means they would not incur a civil penalty. Curing the violation entails installing appropriate signage.

Whether subsequent inspections were conducted by the Department to ensure future compliance with such sections of the New York city plumbing code.

The Department has not conducted a subsequent inspection of the single location for which it has issued a violation for failure to comply with the single-occupant toilet room signage requirement. Such violation can still be cured as of the date of this report being submitted.



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