## FY 2022 AGENCY QUARTERLY DIVERSITY AND EEO REPORT

AGENCY NAME: DEPARTMENT OF TRANSPORTATION							
<ul> <li>✓ 1<sup>st</sup> Quarter (July -September), due October 29, 2021</li> <li>✓ 2<sup>nd</sup> Quarter (October - December), due January 31, 2022</li> <li>✓ 3<sup>rd</sup> Quarter (January -March), due April 29, 2022</li> <li>✓ 4<sup>th</sup> Quarter (April -June), due July 29, 2022</li> </ul>							
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Name	Title	E-mail Address	Telephone No.				
Date Submitted:January 6, 20	021						
FOR DCAS USE ONLY:	Date Received:						

## INSTRUCTIONS FOR FILLING OUT QUARTERLY REPORTS FY 2022

[NOTE: These forms are cumulative and intended to retain information for the entire FY 2022. For Q2, Q3 and Q4 use previous quarter's submission to update, retaining all information for the prior quarters]

- 1. Please save this file as 'XXXX Quarter X FY 2022 DEEO Quarterly Report.Part I' where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity and EEO Training Summary" details in Part II Training Summary [see the attached Excel file]. Under Section 10 ("Other Diversity/EEO Related"), include training classes co-organized or co-sponsored by your agency EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Mark progress in check boxes in the column for the current quarter. [NOTE: DELAYED = behind schedule; DEFERRED = put off until later when better resources become available.]
- 4. Please save the Excel file as 'XXXX Quarter X FY 2022 DEEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.

# **PART I: NARRATIVE SUMMARY**

l.	COMMITMENT AND ACCOUNTAGE	BILITY STATEMENT BY THE AGENCY	HEAD
	Distributed to all agency employees?	<ul><li>☐ Yes, On (Date):</li><li>☐ By e-mail</li><li>☐ Posted on agency intranet</li><li>☐ Other</li></ul>	⊠ No
II.	RECOGNITION AND ACCOMPLISE		
	The agency recognized employees, su employment opportunity through the		trating superior accomplishment in diversity and equa
	☐ Diversity & EEO Awards		
	☐ Diversity and EEO Appreciation Eve	nts	
	☐ Public Notices		
	☐ Positive Comments in Performance	Appraisals	
	☐ Other (please specify):		
	* Please describe D&EEO Awards a	nd/or Appreciation Events below:	

# III. WORKFORCE REVIEW AND ANALYSIS

1.	Agency Headcount as of the l	ast day of the quarter was:			
	Q1 (9/30/2021): <u>5617</u> Q2 (1	.2/31/2021): O	23 (3/31/2022):	Q4 (6/30/2022):	
2.	Agency reminded employees	to update self-ID information	on regarding race/ethnicity, §	gender, and veteran status.	
	☐ Yes , On (Date):	Yes , again	on (Date):	No	
	<ul><li>☐ NYCAPS Employee Self Set</li><li>☐ Newsletters and internal A</li></ul>		ommended every year)	<ul><li>☐ Agency's intranet site</li><li>☐ On-boarding of new employees</li></ul>	
3. The agency conducted a review of the dashboard sent to the EEO Officer with demographic data and trends, including workf composition by job title, job group, race/ethnicity and gender; new hires, promotions and separation data; and utilization analysis.					
	Yes, On (Dates):  ERG Leadership meeting – 09,  D&I Committee meetings – 07	•	4/2021		
	Q1 Review Date:	Q2 Review Date:	Q3 Review date:	Q4 Review date:	
	The review was conducted w	ith:			
	⊠ Human Resources	☐ Human Resources	☐ Human Resources	☐ Human Resources	
	☐ Agency Head	☐ Agency Head	☐ Agency Head	☐ Agency Head	
	General Counsel     Guiden	☐ General Counsel	☐ General Counsel	☐ General Counsel	
	⊠ Other	☐ Other	☐ Other	☐ Other	
	☐ Not conducted	☐ Not conducted	☐ Not conducted	☐ Not conducted	

# IV. <u>EEO, DIVERSITY, INCLUSION, AND EQUITY INITIATIVES FOR FY 2022</u>

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity and EEO Plan for FY 2022 - <u>Proactive Strategies to Enhance Diversity</u>, <u>EEO and Inclusion</u>:

#### A. WORKFORCE:

Please list the <b>Workforce Goal(s)</b> included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2022 Diversity and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others):	Please describe the steps that your agency has taken to meet the Workforce Goal(s) set/declared in your plan.  Include steps that were taken or considered to build an inclusive and sustainable pipeline for your agency across all levels.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Workforce: Overall Objective – build a diverse workforce that is reflective of the diverse City it serves by developing strategies to attract and retain high performers that are committed to DOT's organizational mission.	During this quarter, the Agency's HR Analytics Team and Performance Management Team continued building on its workforce diversity profile report using CEEDS data in conjunction with its own independent workforce analysis to review workforce demographics and to identify areas where underutilization exists within DOT. DOT has been looking at the composition of its various divisions, as well as drawing comparisons with broader industry and occupational demographics. DOT continues to utilize CEEDS, the Workforce Underutilization Report, and other Workforce Dashboard tools to establish a targeted plan to address underutilization and a working dialogue with Agency leaders and senior staff. DOT also worked diligently with Citywide EEO to make the CEEDS data even more useful with its discussions around new title mapping	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			

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	groups and adding work unit codes to the workforce composition data.				
Workforce: Overall Objective – build a diverse workforce that is reflective of the diverse City it serves by developing strategies to attract and retain high performers that are committed to DOT's organizational mission.	During this quarter, DOT's Human Resources division worked diligently to align diversity recruiting, internal candidate development, and equitable selection practices strategically with current employment needs.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed	00000		
Workforce: Overall Objective – build a diverse workforce that is reflective of the diverse City it serves by developing strategies to attract and retain high performers that are committed to DOT's organizational mission.	In addressing the impending retirement of employees, DOT Human Resources Division annually reviews the workforce with senior management to identify potentially qualified successors and to discuss the competencies and skills to be developed with training.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed	00000	00000	
		☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			

Describe steps that were taken or considered to address underutilization identified through quarterly workforce reports. Please list Job Groups where underutilization exists in the current quarter.

The following combinations of Job Groups and Demographic Groups are experiencing underutilization at DOT at the end of FY22 Q1:

**Craft**: Female, Black, Asian **Laborers**: Female, Asian **Managers**: Female, Hispanic

**Para Professionals**: Female, Hispanic **Science Professionals**: Female, Black

Social Scientists: Black Technicians: Hispanic

Below is a table of DOT's utilization statistics at the end of FY22 Q1:

			I			<u>.</u>											
		Female	Female	Female			Black	Black	Black		Hispanic	Hispanic	Hispanic			Asian	Asian
Job Group	HC	HC	Availability	Expected	Z-Score	нс	Availability	Expected	Z-Score	HC	Availability	Expected	Z-Score	нс	Availability	Expected	Z-Score
Administrators	10	3	0.3841	3.8	-0.70	1	0.1745	1.7	-0.68	1	0.1543	1.5	-0.52	2	0.1123	1.1	0.93
Building Service P/T - 8	3	1	0	0.0	0.00	1	0	0.0	0.00	1	0	0.0	0.00	0	0	0.0	0.00
Clerical	364	271	0.6776	246.6	4.81	191	0.5347	194.6	-0.56	60	0.1509	54.9	0.81	39	0.0716	26.1	2.73
Clerical Supervisors	132	106	0.7769	102.6	1.53	69	0.5619	74.2	-1.37	28	0.1348	17.8	2.80	7	0.0511	6.7	0.10
Craft	2047	96	0.0986	201.8	-8.26	483	0.3209	656.9	-9.99	316	0.1322	270.6	3.18	97	0.0686	140.4	-3.93
Farming	5	0	0.2778	1.4	-1.63	2	0.3166	1.6	0.48	1	0.2661	1.3	-0.39	0	0.0498	0.2	-0.53
Laborers	780	116	0.2356	183.8	-6.54	273	0.3027	236.1	3.44	159	0.2268	176.9	-1.74	13	0.0821	64.0	-6.95
Lawyers	15	9	0.4738	7.1	1.35	6	0.131	2.0	3.31	0	0.102	1.5	-1.38	0	0.0721	1.1	-1.12
Management Specialists	1113	449	0.4032	448.8	0.02	404	0.2958	329.2	5.85	160	0.1295	144.1	1.52	162	0.1301	144.8	1.64
Managers	230	62	0.4206	96.7	-6.10	47	0.1889	43.4	0.66	14	0.1297	29.8	-3.33	45	0.1017	23.4	4.97
Operators	17	1	0.1213	2.1	-0.84	2	0.174	3.0	-0.67	6	0.1385	2.4	2.76	2	0.0524	0.9	1.24
Para Professional Occupations	243	126	0.5812	141.2	-3.06	68	0.2673	65.0	0.52	48	0.2449	59.5	-1.98	46	0.0964	23.4	5.16
Personal Services	28	11	0.4047	11.3	-0.17	14	0.2584	7.2	3.39	13	0.2881	8.1	2.44	0	0.0918	2.6	-1.77
Police	8	2	0.2529	2.0	-0.02	1	0.3039	2.4	-1.32	2	0.2189	1.8	0.24	1	0.0487	0.4	1.03
Public Relations	3	0	0.3401	1.0	-1.53	0	0.1549	0.5	-0.81	0	0.117	0.4	-0.67	0	0.0851	0.3	-0.55
Sanitation Workers	4	0	0.03	0.1	-0.36	2	0.2271	0.9	1.48	0	0.1676	0.7	-0.98	0	0.0134	0.1	-0.23
Science Professionals	536	124	0.3131	167.8	-4.92	49	0.1762	94.4	-5.68	58	0.1023	54.8	0.48	188	0.2258	121.0	7.86
Social Scientists	142	73	0.493	70.0	0.71	13	0.1667	23.7	-2.63	12	0.0913	13.0	-0.29	15	0.0957	13.6	0.42
Technicians	41	18	0.3662	15.0	1.22	14	0.3293	13.5	0.20	3	0.1923	7.9	-2.15	9	0.1005	4.1	2.67
Transportation	2	0	0.1439	0.3	-0.63	2	0.4871	1.0	2.03	0	0.172	0.3	-0.71	0	0.0381	0.1	-0.29

To address underutilization, DOT did the following this quarter:

1. DOT continues to build upon its comprehensive Workforce Composition and Utilization reporting and performance tracking/management. The HR Analytics Team along with the Performance Analytics Team release an annual internal Workforce Profile Report which details Agency Wide and Division specific workforce statistics. The annual report is shared with the Agency's Executive Staff as well as Division Heads at the time of the annual release.

The report is used to measure performance of our initiatives and identify the annual list of "Titles of Interest" for which DOT's mandates "Structured Hiring" because of elevated levels of underutilization.

DOT will be releasing the 2021 Agency Wide and Divisional Workforce Profile reports internally in early February 2022 to review changes in utilization statistics and evaluate the agency's performance in reducing underutilization in CY 2021. Additionally, an updated set of "Titles of Interest" will be released.

- 2. Structured Hiring Initiative: the EEO, Diversity & Inclusion (EDI) office, together with Human Resources and the Executive team, developed a comprehensive guide for Hiring Managers, and Personnel Coordinators to follow when seeking to fill a position. The guide includes detailed information starting with the basics of a structured interview and the steps to be taking pre-interview through post interview. While structured hiring is encouraged for all interviews, it is mandatory for the hiring of "Titles of interest".
- 3. DOT's EDI and the Executive Team worked closely with DOT Human Resources division this quarter to ensure alignment of diversity recruiting, internal candidate development, and equitable selection practices strategically with current employment needs and in conjunction with our "Titles of Interest".
- 4. DOT Continued to encourage employees to participate in civil service exams to promote growth towards advancement by sending emails with the schedule of exams, providing the link to specific DCAS exams, and posting schedules and exam announcements on the Agency's intranet.
- 5. DOT Human Resources continued to email employees the DCAS Monthly Exam Schedule every month. HR continues to email civil service exam notices to the Agency Personnel Coordinators, who in turn distribute the information to all of their division's staff.

Information on exams is also posted on DOT's kiosks, bulletin boards, and intranet. Information is similarly passed on to those employees serving in the lower titles that are promotable.

- 6. DOT Human Resources Continued to reach out to non-traditional sources to generate applicant interest for underutilized titles. HR, for underutilized titles of interest, continued to post external job vacancy notices on multiple recruitment websites which target underrepresented populations.
- 7. DOT Human Resources continued to facilitate divisional participation in job fairs which target underrepresented populations.
- 8. DOT endeavored to maintain and update a roster of recruitment sources which target underrepresented populations, and will, where possible, sent posting notices for titles of interest to those organizations.
- 9. DOT's Performance Analytics Team has worked closely with DCAS' NYCAPS Central Team to facilitate additional data sharing to further inform our monitoring and execution of the programs/initiatives mentioned above. During this quarter, DOT has requested of DCAS to provide an automated feed of job applicant demographics data so that DOT can understand diversity of applicant pools and measure interview and candidate selection statistics. DCAS is working with FISA to implement this data feed, and DOT should begin receiving this information in the February, 2022.
- 10. DOT's EDI, Human Resources and Executive Teams are currently developing a mentoring program for potential successors to mid and upper-level management positions. This program is intended to facilitate upward mobility for staff who may not otherwise be considered for or have the knowledge of potential growth opportunities at the agency. DOT is aiming to launch the program in the middle of CY 2022.

#### **B. WORKPLACE:**

Please list the <b>Workplace Goal(s)</b> included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2022 Diversity and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys):	Please describe the steps that your agency has taken to meet the Workplace Goal(s) set/declared in your plan.  Include steps that were taken or considered to create inclusive work environment which values differences that each of your unique employees brings to work, and to maintain focus on retaining talent across all levels.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Workplace: overall objective is to cultivate a flexible, collaborative, and inclusive work environment that leverages diversity and empowers all contributors. Building inclusiveness ensures that all employees feel included, connected, and engaged.	DOT ERG Initiative:  On September 21, 2018, EDI invited DOT employees to attend an informational session to learn about DOT's newest Diversity & Inclusion initiative, Employee Resource Groups or ERGs. at the session, EDI explained that ERGs are employer-recognized group of employees who convene to collectively celebrate, promote, and advocate for professional development, cultural connections, diversity and inclusion, and to enhance engagement/morale in the workplace. It acknowledged that ERGs would be instrumental in helping DOT work toward its Strategic Diversity & Inclusion Goals of workforce diversity, workplace inclusion, and community understanding. EDI also told attendees that each ERG would be responsible for establishing its own mission, goals, and annual activities, which must align with DOT's strategic goals.  This quarter ERGs participated in a series of virtual meetings with the Commissioner and other Senior leaders from the Executive team, to discuss a wide variety of issues affecting employees including, but not limited to, equity, Black Lives Matter and racial injustice, promotional opportunities, increased training, systemic oppression, hiring and onboarding, structured hiring, and more.	□ Planned □ Not started ☑ Ongoing □ Delayed □ Deferred □ Completed			

Workplace: overall objective is to cultivate a flexible, collaborative, and inclusive work environment that leverages diversity and empowers all contributors. Building inclusiveness ensures that all employees feel included, connected, and engaged.	Special Events for Cultural and Heritage Recognition: Throughout the calendar year, the EDI Office has scheduled different cultural and heritage events, including programming for Black History Month, Women's History Month, Asian American and Pacific Islander Heritage Month, LBGTQ+ Pride Month, Disability Pride and Disability Employment Awareness Month, and Hispanic Heritage Month.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed		
	Some examples of events include book club, view and discussion of TED talks, museum trips, and panel discussions.  This quarter ERGs partnered with EDI in celebrating the following:			
	ADA@31! Disability Pride Month Event: Live Stream - Crip Camp: A Disability Revolution  Hosted by DiverseAbilities  July 29, 2021 @ 5:30 – 7:30pm			
	ADA@31! Disability Pride Month Event:  Discussion - Crip Camp: A Disability Revolution  Hosted by DiverseAbilities			
	July 30, 2021 @ 12 – 1pm  LatinX Heritage Month Event: Watch Party – In The Heights			
	Hosted by Organizacion Latino Americano @ DOT (OLA)  September 28, 2021 @ 8pm			

	LatinX Heritage Month Event: Discussion – In The Heights  Hosted by Organizacion Latino Americano @ DOT (OLA)  September 30, 2021 @ 12pm			
Workplace: overall objective is to cultivate a flexible, collaborative, and inclusive work environment that leverages diversity and empowers all contributors. Building inclusiveness ensures that all employees feel included, connected, and engaged.	In 2017, recognizing that the transportation and engineering fields, as well as the trades, are traditionally white male-dominated, and we see that often reflected in the Civil Service hiring process, DOT created the Future Leaders Program to specifically identify, nurture and promote a diverse cohort of employees from all divisions within the agency, with a particular focus on employees of color and women who might not ordinarily get exposure to agency leadership and the full range of agency functions and opportunities. This year-long fellowship provides 30 early to mid-career professionals from across every part of the agency the opportunity to develop networking, communication, and presentation skills and connect their work to the big picture. Currently spearheaded by Lauren Antonelli, the Agency's Deputy Director for Administration for the Commissioner's Office, organizes and leads events for the Future Leaders including guest speakers, panel discussions, interactive workshops, tours, and social events. Through conversations and interviews with your peers, Future Leaders will exchange ideas and experiences and ask questions to learn more about the inner workings of DOT. The program includes up to a month-long rotation in another agency	☐ Planned ☐ Not started ☐ Ongoing ☑ Delayed ☐ Deferred ☐ Completed		

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division and culminates with group presentations		
to pitch an idea to senior staff. The Future Leaders		
program complements the variety of professional		
development opportunities that DOT already		
offers. Diversity is one of the factors considered in		

the selection of candidates.

Due to the pandemic, the program was suspended in 2020, but the program is planned to start again in 2022.

☐ Planned

☐ Ongoing

☐ Delayed

□ Deferred□ Completed

☐ Not started

Please specify any other EEO-related activities designed to im	prove/enhance the workplace during the quarter (e.g	g., postings, meetin	gs, cultural p	rograms pro	moting
diversity, newsletters/articles, etc.) and describe briefly the a	ctivities, including the dates when the activities occur	red.			

#### **DOT Leadership Academy:**

In 2018, based on the feedback received from our town halls, DOT created the Leadership Academy, a program for seasoned employees looking to take stock of where they are and come away with some concrete plans and strategies for moving their career forward. Through self-assessment tools, skill building workshops, and panel discussions, participants will have the opportunity to meet members of the senior team and focus on how to best reach their career goals. The Leadership Academy is designed to complement the variety of professional development opportunities that DOT already offers. At the end of the program, participants will write a plan for taking the next steps in their career. Diversity is one of the factors considered in the selection of candidates. The first 2 years of the program included 51 participants. Due to the pandemic, this program was cancelled for calendar year 2020, and 2021, but we anticipate resuming the program again in 2022.

# C. COMMUNITY:

Please list the <b>Community Goal(s)</b> included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2022 Diversity and EEO Plan (e.g., community outreach and engagement, MWBE participation and customer satisfaction surveys):	Please describe the steps that your agency has taken to meet the Community Goal(s) set/declared in your plan.  • Include steps that were taken or considered to establish your agency as a leading service provider to the citizens of New York City focused on inclusion and cultural competency, while reflecting the variety of communities that are served.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Community: Overall Objective – facilitate outstanding culturally competent public service while strengthening collaborator and community relations through effective leadership and accountability.	In 2015, DOT launched the Street Ambassador Program to engage New Yorkers on their own terms. The unit is comprised of 10 multi-lingual public engagement specialists who develop outreach plans and provide support for DOT projects. Street Ambassadors target high-volume community locations to expand the public's feedback and knowledge of DOT's Street Improvement Projects. Ambassadors go where New Yorkers go: bustling streets, schools, churches, libraries, senior centers, movie theaters, supermarkets, and shopping centers. This approach allows DOT to establish a presence that builds trust and transparency throughout the planning and	□ Planned □ Not started □ Ongoing □ Delayed □ Deferred □ Completed			

	implementation process.			
Community: Overall Objective – facilitate outstanding culturally competent public service while strengthening collaborator and community relations through effective leadership and accountability.	Mobility Management Program The Mobility Management Program (MMP) was established in 2012 to improve transportation access for people with disabilities, older adults, low income, and limited English proficient populations.  MMP provides DOT staff with education, guidance, data, and coordinating outreach to these target populations.  MMP conducted monthly outreach with organizations serving the Mobility Management target populations, including persons with disabilities (PwD), older adults, low income populations (LIP), and limited English populations (LEP) groups. Through monthly meetings, presentations and tabling outreach with community organizations, MMP seeks to strengthen relationships and communication with hard-to-reach populations and increase awareness of DOT's accessibility initiatives and programs.	□ Planned □ Not started ⊠ Ongoing □ Delayed □ Deferred □ Completed		

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Community: Overall Objective – facilitate outstanding culturally competent public service while strengthening collaborator and community relations through effective leadership and accountability.	Consolidation of Language Access and Increased Visibility for DOT  Consolidation of Language Access and Increased Visibility for DOT Customer Service, Language Access, and Correspondence Unit (CSLACU) continues CSLACU continues to play an important role in providing Limited English Proficient (LEP) communities with vital translations of the current Covid-19 related DOT service alerts. We have created an extensive online presence with the new Covid-19 portal on the external DOT homepage.  On July 23, 2021, CSLACU deployed its improved Language Access Database (LAD). This newer version tracks the audit history. CSLACU has initiated several program improvements and continues to plan for the future:  ➤ Scheduled Meetings with the DOT Strategic Communications Office and	□ Planned □ Not started □ Ongoing □ Delayed □ Deferred □ Completed			
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IT to develop more complete language access linkage for LEP customers who are searching for Covid-19 alerts, service updates, or an LPR, as required by Local Law 30(LL 30) mandate. This effort provides the following ongoing activities:  • A unified presence • The ability to introduce new programs, program updates, and service updates translated into the top ten languages  - Rapid deployment of Covid-19 Alerts to DOT service modifications - Open Streets and Open Boulevards: program updates  - Open Restaurant applications and renewals introduced through an online link to the  DOT homepage - Current and future Mayoral Initiatives	
DOT homepage	
Delivery of translated social	
media alerts to the public	
<ul> <li>Direct document access for the</li> </ul>	
public, including translated	
information	

The ability for the public to share their ideas with and provide feedback to DOT  Upgraded Language Access Database (LAD) for improved processing-  Direct access to translation services for agency operational managers  Direct access to multilingual and ASL interpretation services for agency operational managers  This newer version tracks the audit history  It also allows customers and Language Access alike to review the status of multilingual and ASL interpretation requests and translation requests.  NYC DOT compliance with Local law 30 and Federal Title VI
Law 30 and Federal Title VI guidelines
➤ Local Law 30 and LPR Compliance:
Participate in Mayor's Office of
Immigrant Affairs (MOIA)
Convenings of Language Access

discussing Traffic Improvements to 7 <sup>th</sup> and 8 <sup>th</sup> Avenues  • Post Sunset Park Town Hall evaluation/"lessons learned" discussion took place on July 1, 2021	
➤ Upgrading 19 Essential Documents — The Unit reviewed the Agency's key documents. Of the original 32 Essential Documents, the obsolete documents were eliminated and the collection was refined to 19. A new program was designed to encourage operational managers to routinely send us new, vital documents to add to our cache of Essential Documents for distribution. Since FY21-Q1, Covid-19 slowed our progress on further translating essential documents. Our focus turned to updating DOT Covid-19 related service changes and translating those into the top ten languages.	
➤ Literature Requests – Since the onset of Covid-19, we have been emailing PDFs of all literature, as we did not have access to hard copies until the middle of Q4. In addition, starting in the 1 <sup>st</sup> Quarter of FY21, we included hyperlinks to voter registration (VR) materials in all CSLACU	

correspondence, as well, which has increased the number of packets sent out in Q1, Q2, and Q3 by more than 400%. The effort was curtailed after Election Day and resumed in January 2021. Q4 saw a 59% increase over Q3. Since the middle of Q4, DOT has also resumed sending printed copies of voter registration materials along with all literature requests. As of May 3<sup>rd</sup> (FY21-Q4), CSLACU resumed mailing out hard copies of DOT literature and voter registration (VR) materials with each literature request, in addition to the links sent with emailed correspondence. Plain Language Initiatives: • DOT Operational Units encouraged to use Plain Language to develop materials intended for public distribution and CSLACU edits materials sent for translation, when feasible Once CSLACU has obtained the most recent updates of existing Essential Documents, CSLACU/LA will assist the operational units in converting the remaining Essential Documents into plain language,

then translate them into the top ten languages, where feasible  With Covid-19 restrictions lifting and the Public Service Centers re-opening, CSLACU has resumed routine visits to DOT Public Service Centers to replenish documents and will provide:  Updated Welcome Posters translated into the City's top 10 languages  Coordinated Welcome palm cards  New LPR Posters  Access to online DOT Glossaries of Common Transportation Terminology in Spanish, Russian, Simplified and Traditional Chinese  New Voiance dual handset telephones installed at the PSCs	
• New Voiance dual handset	
<ul> <li>Diversity Desktop Publishing/Digital Graphics:</li> <li>Graphic visibility for translation, telephonic, virtual, and in-person, multilingual, ASL and CART</li> </ul>	

interpretation. services are also displayed on DOT's external landing page, addressing the LEP customers' requirements for vital access to DOT's Covid-19 service updates, Mayoral initiatives, and LPRs. CSLACU's diversity desktop publishing and digital graphic initiatives adhere to ADA Compliance Guidelines. Increased visibility of DOT's programming affords the LEP customer equal participation by providing multilingual translation and interpretation, and ASL interpretation	
interpretation.	
Agency Requests for Translated Content During the First Quarter of FY22 the number of translations and translated pages decreased slightly with 30 requests for 93 document translations resulting in 104 pages, compared to the Fourth Quarter of FY21 with 32 document requests for 132 document translations, resulting in 155 pages. The FY22 First	
resulting in 155 pages. The FY22 First	
Quarter numbers are still relatively high, in response to demand for DOT's Covid-19 related service updates being translated into the top ten languages.	
Thirty (30) documents were translated into thirteen (13) languages: Arabic,	

Bengali, Traditional/Simplified Chinese,

French, Haitian Creole, Italian, Korean,		
Polish, Russian, Spanish, Urdu, Yiddish,		
and English.		
Six (6) DOT Divisions requested		
translations in FY22, First Quarter:		
Transportation Planning and		
Management, Executive, External Affairs,		
Legal Affairs, Creative Services, and IT&T.		
Over the Phone Interpretations		
During FY22-Q1, CSLACU managed over-		
the-phone interpretation services. During		
the pandemic, it is more difficult to track		
the Units originating the calls, as many		
DOT employees are using out-of-office		
telephones which are more difficult to		
identify. During Q1, the number of calls on		
behalf of customers with Limited English		
Proficiency decreased to 276 and 2,338		
minutes, down from FY21-Q4's 314 calls		
and 2,818 minutes. These calls accessed		
Traffic Operations- Parking Permits.		
Eleven (11) languages were accessed for a		
total duration of 2,818 minutes. In Q1, the		
number of languages used increased to 11		
from 9 languages in Q4.		
In Davida and Mintred Internations		
In-Person and Virtual Interpretations:		
American Sign Language		

During Q1, Language Access processed thirteen (13) ASL interpretation requests on behalf of the Franchises/ Concessions & Consents Unit and Executive Division, utilizing web conferencing technology. The 13 requests for ASL interpretation resulted in a total of thirteen (13) interpretation events taking place online. The nine CART interpretation requests resulted in a total of nine (9) CART events taking place online.

#### **Interpretation for LEP Customers**

During Q1, CSLACU received multilingual interpretation requests for DOT outreach events from the following DOT Division/Unit: Traffic Planning Management. In this reporting period there were seventeen (17) requests for inperson and virtual interpretation, down from 21 requests in Q4, due to a modified, but increasing reintroduction of DOT's Street Ambassador program during the pandemic. Covid-19 Covid-19 impacted foot traffic and vehicular traffic to commercial business districts and DOT has started to resume increased numbers of surveys and studies to improve traffic, as the risk of Covid-19 is reduced.

# Language Bank Volunteers (LBV) Citywide Database

In the 1st Quarter of FY22, five (5) LBV requests were processed through the Citywide LBV Database utilizing the services of NYCDOT language bank volunteers, down from eleven (11) requests in the 4<sup>th</sup> Quarter of FY21.

#### **DOT Literature Distribution**

DOT's literature requests originating from NYC311 are monitored by 311 Dynamics. In response to COVID-19, DOT changed the procedure for mailing both its literature requests and voter registration (VR). Pre- COVID-19, voter registration (VR) packet distribution numbers were identical to literature request numbers. The numbers in the chart below are aggregated for all literature requests.

CSLACU is increasing the distribution of VR materials now that literature requests are being fulfilled by emailing PDF documents to the customer, rather than only mailing hard copies, and actual VR packets. Starting in July, Q1 of FY21, PDFs of voter registration hyperlinks were emailed to customers, one VR form per CSLACU correspondence request is sent in the

same packet. The new voter registration		
system has increased VR distribution		
significantly, as seen in the chart below.		
DOT has not received requests for VR in		
languages other than English, although		
there is a DOT system in place to		
accommodate LEP customer requests. As		
stated in the biennial VR report submitted		
to MOO, it is important to differentiate		
between the numbers of VR distribution		
packets distributed and the actual number		
of voter registrations taking place. Prior to		
the pandemic, as now, DOT has no way of		
knowing whether the customers		
corresponding with DOT, or requesting		
DOT literature, are already registered to		
vote. DOT also has no way of knowing if a		
customer completes the VR forms and		
returns them to the Board of Elections		
(BOE). The PSC managers have, prior to		
Covid-19 and once the PSCs reopen, will		
continue to encourage VR. Unless the		
customer fills out the VR forms at the PSC,		
we would not see the VR forms and have a		
way to return the VR forms to the BOE.		
DOT remains committed to registering		
voters during the Covid-19 pandemic. At		
the end of March 2020, due to Covid-19,		
DOT's public service centers (PSCs) closed.		
DOT will resume distribution of the voter		
 registration packets as soon as the PSCs		

reopen. Prior to the pandemic, printed voter registration (VR) material was distributed. That was curtailed until Q3 of 2021, when DOT resumed mailing printed VR forms with all document requests. On May 3<sup>rd</sup>, FY21-Q4, CSLACU resumed mailing out hard copies of DOT literature and voter registration (VR) materials with each literature request, in addition to the links and hard copies sent with emailed correspondence and hard copies: 1) CSLACU includes VR packets with every piece of correspondence sent to customers. 2) DOT customers calling 311 are sent VR packets. The DOT website has a "Register to Vote" icon/tile on its landing page. The hyperlink sends DOT customers directly to "NYC VOTES". During Q1, the total # of SR's (Service Requests), showing the total number of people requesting literature was 1,264, a drop from Q4's 1,386 requests. In response to customer service requests via 311, a total of 1,836 pieces of DOT literature were requested in multiple languages, down from Q4's 2,016: • 1,772– English

• 64 - Other languages, combined:

50 Spanish, 4 Chinese, 2 Bengali, and 8 Russian. \*VR (Voter Registration) Numbers were affected by the Covid-19 pandemic. The VR registration hyperlink is now emailed from remote work locations with each CSLACU correspondence. During Q1, VR links were no sent with all emails and hard copy VR packets were sent with all hard copy document requests. The numbers in FY22-Q1 are lower than in FY21-Q4 as the number of hard copies of documents was lower. The pandemic practice of including the VR link with all emailed correspondence in addition to including the VR packets with all document requests has increased VR distribution by over 400%. **Technological Developments** Enhanced User Experience (UX) of the Language Access Database (LAD) has been deployed with continual improvements to the technology, accessibility, layout, and submittal process. On July 23rd, 2021 (FY22-Q1), CSLACU deployed its improved Language Access Database (LAD). This

newer version tracks the audit history. It also allows customers and Language Access alike to review the status of

	 <b>,</b>	
multilingual and ASL interpretation		
requests and translation requests.		
<ul> <li>Deployed to production the Audit</li> </ul>		
History functionality for		
Translation and Interpretation		
requests.		
<ul> <li>Deployed to production the Audit</li> </ul>		
History functionality for Users'		
profile.		
<ul> <li>Improved User's experience with</li> </ul>		
an alert message that clarifies that		
Users should allow 5-7 business		
days for expedited Translation		
requests. Also, that translation		
requests submitted after 4:30PM		
will be processed the next business		
day.		
<ul> <li>Improved User's experience with</li> </ul>		
an alert message when uploading a		
file/document for translation,		
confirming that the file they're		
submitting is "finalized".		
Discoults Dealston Bulliotics / District		
Diversity Desktop Publishing/Digital		
<u>Graphics</u>		
CSLACU's diversity desktop publishing and		
digital graphic initiatives increase DOT's		
employee awareness of the need for		
inclusivity of the diverse populations DOT		

serves and the availability of Language Access services for document translation, telephonic, virtual, and in-person, multilingual, ASL and CART interpretation. CSLACU's diversity desktop publishing and digital graphic initiatives adhere to ADA Compliance Guidelines. DOT's internal SharePoint showcases LAD, the Language Access Database, a portal to translation and interpretation services. Telephonic (over-the-phone) interpretation available directly by contacting LanguageAccess@dot.nyc.gov.

During FY22-Q1, CSLACU's IT Team has introduced:

## **Publications**

- Public Service Center (PSC) Signage and Palm Cards:
  - Welcome Sign Poster banner was updated to include the top 10 languages and revised poster content for each specific public service center (PSC). Quantity: 11 signs (poster size)
  - Welcome Palm Cards: completed updated palm

cards to match Welcome Sign content which was sent to LanguageLine for translation into the top 10 languages. Quantity 11 palm cards	
- Designed and produced Licenses Permits & Registrations (LPRs) - Need a Translated Application? Posters to be displayed at PSCs when they reopen. Quantity: 16 signs (poster size)	
<ul> <li>Language Access and LPR         Training Manual: revisions -         in progress     </li> </ul>	
<ul> <li>Public Service Center Flyers/Lamination:         <ul> <li>Licenses, Permits, and Registrations (LPR) Quick Reference- Needs revision for new vendor- in progress</li> <li>Language Bank Volunteer (LBV) Contact List and Language Access (LA) Contact List- Completed and ready to laminate.</li> </ul> </li> </ul>	

	<ul> <li>Digital Signage</li> <li>Updating 27 digital signs of current and ongoing DOT initiatives to be displayed on the digital monitor at Permit Management and Construction Control PSC at 55 Water Street. Ensuring all digital sign information is ADA color compliant- in progress.</li> <li>Submitted outline specs regarding DOT's initiatives to be displayed as digital signs for proposed Verizon Digital Signage to be installed for all 11 PSCs- on hold.</li> </ul>				
		☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Completed		00000	
Please specify any other Community-directed activities during the quarter (e.g., meetings, educational and cultural programs, promotion of agency services, community fairs, etc.) and describe briefly the activities, including the dates when the activities occurred.					

# D. **EQUITY and RACE RELATIONS INITIATIVES:**

Please specify Equity and Race Relations Initiatives embarked on or continued from previous year(s) the quarter (e.g., meetings, educational and cultural programs, presentations, discussions, books/articles, other suggested readings, etc.) and describe briefly the activities, including the dates when the activities occurred.

### **Equity Working Groups:**

COVID-19's disproportionate impact on historically disenfranchised communities, as well as the recent deaths of Black men and women during confrontations with law enforcement, have re-emphasized the need for open conversations around racial disparities and equity in all aspects of our society. Racial disparities and systematic racism are unfortunately, also a part of the present experiences of many members of the public, in their interactions with other government agencies throughout our nation, and this is particularly true for people of color.

Consequently, it is pivotal that the work that we do and decisions we make as the city's Department of Transportation (DOT) focus on promoting racial and social equity. The agency has several efforts underway to advance this goal, including three staff-level working groups; the Equity in Planning Working Group, led by Denise Ramirez, Strategic Planning Unit; Equity In Enforcement Working Group, led by Assistant Commissioner Kim Wiley-Schwartz, Safety Education and Outreach Unit; and the Equity in Infrastructure Working Group, led by Luis Gonzalez, Policy Unit. Each of these groups have a focused mission to address key areas of concern where policy change is needed. Additionally, the agency has begun the formation of an Advancement of Black and Brown Women in DOT Working Group, which is expected to begin its efforts in early 2022.

These groups provide further opportunities for staff engagement and to cohesively communicate the sum total of these efforts back to staff.

- Agency Equity Initiatives
- Equity in Planning
- Equity in Enforcement
- Equity in Infrastructure

## **Environmental Justice Interagency Working Group:**

Environmental justice (EJ) refers to the principle that all people, regardless of race or socioeconomic background, have a right to live, work, and play in communities that are safe, healthy, and free of harmful environmental conditions. In order to advance environmental justice, New York City (City or NYC) must provide for the fair treatment and meaningful involvement of all New Yorkers in the development, implementation, and enforcement of environmental laws, regulations, policies, and activities.

Under the leadership of Mayor Bill de Blasio, the City has committed to environmental justice with nation-leading legislation to investigate historic and persistent environmental injustices and develop a plan to tackle these disparities. The legislation also aims to build equity and

embed environmental justice into the fabric of the City's decision making.

The Environmental Justice program is centered on three main products, which include the delivery of an EJ study, portal, and plan. The EJ study will provide a comprehensive view of the present state of environmental justice in the City and inform the development and implementation of the remainder of the EJ program. The data and analysis from the EJ study will be used to create a public portal and mapping tool where New Yorkers can see what environmental justice looks like in their community. All of this work leads up to the creation of the City's Environmental Justice Plan, which will identify possible citywide initiatives for promoting EJ and outline a set of discrete recommendations for better imbedding equity and environmental justice into the City's decision making processes.

These products will be developed and implemented by three distinct teams, including the Mayor's Office of Climate Policy & Programs (CPP), an Interagency Working Group comprised of staff from 18 City Agencies, and the Environmental Justice Advisory Board made up of nationally recognized EJ advocates and subject matter experts. DOT is one of the 18 agencies that comprise the Interagency Working Group. Denise Ramirez, Director, Strategic Planning Unit represents DOT at the Interagency Working Group. The staff from the Strategic Planning Unit are also part of several subcommittees tasked with developing the study.

# V. <u>RECRUITMENT</u>

#### A. RECRUITMENT EFFORTS

Please list Recruitment Strategies and Initiatives which you set/declared in your FY 2022 Diversity and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training):	Please describe the steps that your agency has taken to meet the <b>Recruitment Goal(s)</b> set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Development and Execution of a Structured Interviewing Guide	EDI office, together with Human Resources and the Executive team, developed a comprehensive guide for Hiring Managers, and Personnel Coordinators to follow when seeking to fill a position. The guide includes - The Basics of Structured Interviewing - Pre-Interview Hiring Requirements - The Structured Interview - Post-Interview Hiring Requirements - Unconscious Bias - Governing EEO Laws  This quarter HR continued to advise and remind division personnel coordinators to enter interview information in NYCAPs, as required by all city agencies. This enables	□ Planned □ Not started ☑ Ongoing □ Delayed □ Deferred □ Completed			

	T T	 
HR and EDI to evaluate the interview		
process.		
·		
Oversight at resume selection stage:		
Review by HR and EDI of resumes		
selected.		
HR will hold hiring process if upon		
review there are candidates who		
are not qualified but are selected		
for interviews or if diverse and		
qualified candidates are not		
selected for an interview but based		
on a review of their resume they		
are determined to be otherwise		
qualified for the position sought.		
Will also confirm interview panels		
are compliant with the Structured		
·		
Hiring Guidelines.		
HR and EDI will approve interview		
questions.		
EDI will perform advisory role and		
will conduct post-audit review.		
Oversight at Interviews and Candidate		
Selection		
Review by HR and EDI after first		
(and subsequent) round		
interviews.		
		ļ
HR will hold hiring process if upon		
review rating sheets from each		
round of interviews are not		

	satisfactory and if applicants advancing are not otherwise qualified for the position sought.  • EDI will perform advisory role and will conduct post-audit review.  • Review by HR and EDI for final selection.  • HR will hold hiring process if rating sheets are not satisfactory and if final selection process did not follow Structured Hiring Guidelines.  • EDI will perform advisory role and will conduct post-audit review.				
Implementation of DOT's Recruitment Plan	HR will, on a monthly basis, continue to distribute to relevant organizations DCAS issued Notices of Examinations for underutilized titles of interest. For these titles, HR will continue to post external job vacancy notices on multiple recruitment websites which target underrepresented populations and will maintain and update a roster of recruitment sources. DOT will also continue to participate in job fairs which also target these populations and when pictures are used in recruitment advertisements, diversity will be	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed	00000	00000	00000

	displayed. All advertisements will include a statement that the City of New York and DOT are equal employment employers and will include the Mayor's Office for People with Disabilities (which has access to DOT vacancies) as an important recruitment source for people with disabilities.			
Implementation of DOT's Recruitment Plan	In some titles where there is underutilization, we have reached out to non-traditional sources for applicants, including the following sources:  - Advancing Women In Transportation  - Society of Women Engineers  - LatPro-Latin Professionals  - CUNY Schools  - National Society of Black Engineers  - Society of Hispanic Professional Engineers  - Society of Asian Scientists and Engineers  - Nontraditional Employment for Women (NEW)  - Organization of Black Maritime	□ Planned □ Not started ⊠ Ongoing □ Delayed □ Deferred □ Completed		

Graduates		
- Women Offshore		
- IT Diversity Careers		
- Women in Technology International		
- Black Data Processing Association		
- Tech Latino		
In order to expand our diverse recruitment sources, all Agency job openings are posted to the following websites:		
- AfricanAmericanHires.com		
- AllHispanicJobs.com		
- AllLGBTJobs.com		
- AsianHires.com		
- BlackCareers.org		
- DisabilityJobs.net		
- DiversityJobs.com		
- LatinoJobs.org		
- Native Jobs.org		
- OverFiftyJobs.com		
- VeteranJobs.net		
- WeHireWomen.com		

Please specify any Recruitment efforts and initi	atives designed to increase the e	effectiveness and improve the	e hiring and selection reach	of your agency during	; the
quarter and describe briefly the activities, inclu	ding the dates when the activitie	es occurred.			

## B. INTERNSHIPS/FELLOWSHIPS

The agency is providing the following internship opportunities in FY 2022 Q1:

[NOTE: Please update this table every quarter]

Type of Internship\Fellowship	Total	Race/Ethnicity* [#s] * Use self-ID data obtained from NYCAPS	Gender* [#s] [N-B=Non-Binary; O=Other; U=Unknown] * Use self-ID data
1. Urban Fellows	0		M F N-B O U
2. Public Service Fellows	3	Asian = 1	M 1 F 2 N-B O U
		Unknown = 2	
3. Summer College Interns	5	Asian = 1	M <u>3</u> F <u>2</u> N-B O U
		Black = 2	
		Hispanic = 1	
		White = 1	
4. Summer Graduate Interns	7	Asian = 1	M 3 F <u>4</u> N-B O U
		Black = 2	
		White = 2	
		Unknown = 2	
5. Other (specify): College	84	Asian = 35, Black = 13	M 51 F 32 N-B _1 O U
Aides		Hispanic = 15, White = 19	
		2 or more races = 1	
		Unknown = 1	

6.	Other (specify): DYCD Interns	Asian = 34, Black = 73 Hispanic = 11, White = 4 2 or more races = 2, Unknown =1	M 32 F 27 N-B O U
7.	Other (specify): High School Program Interns	Asian = 2, Black = 2 Hispanic = 12, Unknown = 3	M <u>13</u> F <u>6</u>

#### **Additional Comments:**

Due to the COVID pandemic's budget impact, DOT was unable to hire any Urban Fellows or Public Service Fellows in FY 2021. However, the agency will participate in FY 2022's Urban Fellows program, as well as the next Public Service Fellows cohort.

In FY 2022, DOT will continue to recruit both College Aides and Summer Interns from local and regional schools and via posting on the City's website. In addition to participating in career fairs, DOT will also hold agency-specific info sessions at CUNY schools in order to attract a diverse intern candidate pool.

In FY 2022 Q1, the agency participated in the DYCD (Department of Youth and Community Development) Summer Youth Employment Program (SYEP), the Ladders for Leaders Program, the Intern & Earn Program, and the Transportation Career Mentoring Program. DOT will continue to participate in available DYCD internship programs in the summer of 2022.

In FY 2022 Q1, DOT partnered with local high schools to provide internships to students through the following programs: the IN-Tech Academy Career and Technical Education (CTE) Summer Internship, the Erasmus High School for Youth and Community Development Reimagine HS Initiative, and the Alfred E. Smith HS Automotive High School Internship Program

### C. 55-A PROGRAM

The agency uses the 55-a Program to	o hire and retain q	ualified individuals with disabilities	. ⊠ Yes	
Currently, the agency employs the f	ollowing number o	of 55-a participants:		
Q1 (9/30/2021): <u>22</u> Q2 (12)	/31/2021):	Q3 (3/31/2022):	_ Q4 (6/30/2022):	
During the 1st Quarter, a total of _2 During the 1st Quarter _1 particip				
During the 2nd Quarter, a total of During the 2nd Quarter particip				
During the 3rd Quarter, a total of During the 3rd Quarter participa				
During the 4th Quarter, a total of During the 4th Quarter participa				
The 55-a Coordinator has achieved t	the following goals	<b>s:</b>		
	in training session on the agency wel			
2. Ensuring that all competitive job	postings include the	e 55-a language.		
3. Participating on panels and in job	fairs.			

# VI. <u>SELECTION (HIRING AND PROMOTION)</u>

Please review Section VI of your Annual Plan and describe your activities for this quarter below:

Please list additional <b>Selection Strategies and Initiatives</b> which you set/declared in your FY 2022 Diversity and EEO Plan (include use of structured interview, EEO or APO representatives observing interviews, review of placements, review of e-hire applicant data)	Please describe the steps that your agency has taken to meet the <b>Selection</b> (Hiring and Promotion) Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Career Counseling: Advising employees of opportunities for promotion and career development; Notification of promotion/transfer opportunities	DOT posts information on the agency's intranet site regarding job openings, civil service exams, DCAS resources, agency training and professional development, and online learning and training. HR emails all employees updates to this site, including all new job postings. Agency Personnel Coordinators ensure that employees without email receive the same information. The Career Counselor and the Training & Development Office continue to advise employees regarding promotional opportunities and career development, both through individual meetings and by conducting group info sessions.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			

Reviewing the methods by which candidates are selected for appointment, promotion, or to fill vacancies (new hires), especially for mid- and high-level discretionary positions	While it is a best practice for all interviews to be conducted by a diverse panel of at least three people, with respect to interview panels of titles where underutilization exist, panels must be comprised of at least two people and must, except in very unusual circumstances, be diverse (that is, the panel must be comprised of at least one male and female, and must be comprised of individuals of different ethnicities). For higher-level discretionary positions, DOT also established a Promotion Review Committee (PRC) that is made up of the Executive Deputy Commissioner, the Chief Operations Officer (COO), the COO's Chief of Staff, the Commissioner's Chief of Staff, the Deputy Commissioner for Human Resources and Facilities Management, and the Assistant Commissioner for Equal Employment, Diversity and Inclusion. The PRC meets monthly to review all promotions for positions earning salaries of \$100,000 or more, considers and evaluates whether the promotions conform with agency policies and goals for a diverse and inclusive workforce, confirms that the promotions are equitable among staff with comparable job titles and functions across divisions, and certifies that the cost of the promotions are covered within the agency's budget.	□ Planned □ Not started ☑ Ongoing □ Delayed □ Deferred □ Completed			
---	---	--	--	--	--

and other EEO staff in the selection of candidates for appointment or promotion (pre- and post-appointment)	Divisions are encouraged to submit proposed interview questions to EDI and HR for review before interviews. EDI representatives also participate in interviewers as observers on occasion.  There is also EDI oversight at resume selection stage:  • Review by HR and EDI of resumes selected  • HR will hold hiring process if upon review there are candidates who are not qualified but are selected for interviews or if diverse and qualified candidates are not selected for an interview but based on a review of their resume they are determined to be otherwise qualified for the position sought. Will also confirm interview panels are compliant with the Structured Hiring Guidelines.  • HR and EDI will approve interview questions.  • EDI will perform advisory role and will conduct post-audit review.	□ Planned □ Not started □ Ongoing □ Delayed □ Deferred □ Completed		
	There is EDI oversight on Interviews and Candidate Selection as well:  • Review by HR and EDI after first (and subsequent) round interviews  • HR will hold hiring process if upon			

	review rating sheets from each round of interviews are not satisfactory and if applicants advancing are not otherwise qualified for the position sought.  • EDI will perform advisory role and will conduct post-audit review.  • Review by HR and EDI for final selection  • HR will hold hiring process if rating sheets are not satisfactory and if final selection process did not follow Structured Hiring Guidelines.  • EDI will perform advisory role and will conduct post-audit review.			
Analyzing the impact of layoffs or terminations on racial, gender and age groups	There were no layoffs or terminations due to fiscal/operational reasons during this quarter.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☑ Deferred ☐ Completed		00000
Other:				

<b>DOT FY 2022 Diversity</b>	and Equa	Employ	ment Q	uarterly	Report
	,			,	

PA	GE	50
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During this Quarter the Agency activities		Q1	Q2	Q3	Q4
included:	# of Vacancies	# <u>367</u>	#	#	#
	# of New Hires	#_137_	#	#	#
	# of New Promotions	# <u>77</u>	#	#	#

#### VII. TRAINING

Please provide your training information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

#### VIII. REASONABLE ACCOMMODATION

Please report all reasonable accommodation requests and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: <a href="https://mspwva-dcslnx01.csc.nycnet/Login.aspx">https://mspwva-dcslnx01.csc.nycnet/Login.aspx</a>

#### IX. COMPLIANCE AND IMPLEMENTATION OF REQUIREMENTS UNDER EXECUTIVE ORDERS AND LOCAL LAWS

#### A. EXECUTIVE ORDER 16: TRAINING ON TRANSGENDER DIVERSITY AND INCLUSION

Please provide E.O. 16 Training Information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

В.	EXECUTIVE ORDER 59: CHIEF DIVERSITY OFFICER /CHIEF MWBE OFFICER
	The agency appointed new Chief Diversity Officer/ Chief MWBE Officer [different from the one listed in FY 2022 Annual Plan].
	Provide the name and title of the new Chief MWBE Officer:

C. LOCAL LAW 92: ANNUAL SEXUAL HARASSMENT PREVENTION TRAINING

Please provide Sexual Harassment Prevention Training Information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

### D. LOCAL LAW 97: ANNUAL SEXUAL HARASSMENT REPORTING

	s entered the sexual on as they occur.	harassment Complair	t Data in the DCAS Citywide	Complaint Tracking System and updates
Q1 🛛	Q2 🗆	Q3 🗆	<b>Q4</b> □	
☑ The agency ha as they occur.		<b>f complaints</b> in the DO	AS Citywide Complaint Trac	king System and updates the information
oxtimes The agency en	sures that complaint	s are closed within 90	days.	
= =	=		ywide Complaint/Reasonab 01.csc.nycnet/Login.aspx	le Accommodation Tracking System by

#### E. LOCAL LAW 101: CLIMATE SURVEY

Please provide a short description of your efforts to analyze the results of climate survey in your agency.

Describe any follow-up measures taken to address the results of the 2018 Climate Survey:
Describe your analysis of the results of the 2020 Climate Survey (when provided by DCAS):

#### X. AUDITS AND CORRECTIVE MEASURES

Please choose the statement that applies to your agency.	
☐ The agency is NOT involved in an audit conducted by NYC EEPC or another governmental agency specific to our EEO prace	tices
☐ The agency is involved in an audit; please specify who is conducting the audit:	_•
$\square$ Attach the audit recommendations by NYC EEPC or the other auditing agency.	
☐ The agency has submitted or will submit to OCEI an amendment letter, which shall amend the agency plan for FY 202	2.
☐ The agency received a Certificate of Compliance from the auditing agency.  Please attach a copy of the Certificate of Compliance from the auditing agency.	

# APPENDIX: DOT EEO PERSONNEL DETAILS EEO PERSONNEL FOR 1st QUARTER, FISCAL YEAR 2022

#### A. PERSONNEL CHANGES

Personnel Changes this Quarter:	☐ No Changes	Number of Additions: 1	Number of Deletions: 1
Employee's Name & Title	James L. Hallman, Assistant     Commissioner	2. Bellonne Pierre-Canel, Agency Attorney	3.
Nature of change	☐ Addition	☑ Addition ☐ Deletion	☐ Addition ☐ Deletion
Date of Change in EEO Role	Start Date or Termination Date: 10/21/21	Start Date or Termination Date: 9/27/21	Start Date or Termination Date:
Employee's Name & Title			
Nature of change	☐ Addition ☐ Deletion	☐ Addition ☐ Deletion	☐ Addition ☐ Deletion
Date of Change in EEO Role	Start Date or Termination Date:	Start Date or Termination Date:	Start Date or Termination Date:
For New EEO Professionals:			
Name & Title	4. Bellonne Pierre-Canel, Agency Attorney	5.	6.
EEO Function	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)
Percent of Time Devoted to EEO	☑ 100% ☐ Other: (specify %):	☐ 100% ☐ Other: (specify %):	☐ 100% ☐ Other: (specify %):
Name & Title			
EEO Function	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)
Percent of Time Devoted to EEO	☐ 100% ☐ Other: (specify %):	☐ 100% ☐ Other: (specify %):	☐ 100% ☐ Other: (specify %):

EEO Training Completed within the Last <u>TWO</u> Years, including the Current Quarter (EEO and D&I Officers, Deputies, <u>AND ALL NEW EEO Professionals</u> ):						
Name & EEO Role	1. Benjamin Graham, Deputy EEO Officer	2. Andrew Sonpon, EEO Investigator	3. Bellonne Pierre-Canel, EEO Investigator			
Completed EEO Trainings:						
1. Everybody Matters-EEO/D&I		☐ Yes	☐ Yes			
2. EEO Awareness						
3. Diversity & Inclusion						
4. Sexual Harassment Prevention						
5. IgbTq: The Power of Inclusion						
6. Unconscious Bias		☐ Yes				
7. Disability Etiquette	☐ Yes	☐ Yes ☐ No	☐ Yes			
Completed OCEI Trainings:						
A. EEO Officer Essentials: Complaint/Investigative Processes	☐ Yes	☐ Yes	☐ Yes			
B. EEO Officer Essentials: Reasonable Accommodation	☐ Yes	☐ Yes	☐ Yes			
C. Understanding CEEDS Reports	☐ Yes	☐ Yes       No	☐ Yes			
Name & EEO Role	4.	5.	6.			
Completed EEO Trainings:						
1. Everybody Matters-EEO/D&I	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No			
2. EEO Awareness	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No			
3. Diversity & Inclusion	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No			
4. Sexual Harassment Prevention	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No			
5. IgbTq: The Power of Inclusion	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No			
6. Unconscious Bias	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No			
7. Disability Etiquette	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No			
Completed OCEI Trainings:						
A. EEO Officer Essentials:	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No			
Complaint/Investigative Processes						
B. EEO Officer Essentials: Reasonable Accommodation	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No			
C. Understanding CEEDS Reports	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No			

### B. CONTACT INFORMATION (Please list ALL current EEO professionals)

#### **DIVERSITY AND EEO STAFFING IN DOT AS OF 1st QUARTER FY 2022 \***

EEO\Diversity Role	<u>Name</u>	Civil Service Title	% of Time Devoted to EEO & Diversity Functions	Office E-mail Address	Telephone #
EEO Officer/Director	Benjamin Graham (acting)	Agency Attorney	100	bgraham1@dot.nyc.gov	(212) 839- 6605
Deputy EEO Officer OR Co-EEO Officer	Benjamin Graham	Agency Attorney	100		
Chief Diversity & Inclusion Officer					
Diversity & Inclusion Officer					
Chief Diversity Officer/Chief MWBE Officer per E.O. 59					
ADA Coordinator	Edmund E. Asiedu	Administrative Staff Analyst (NM)	50	easiedu@dot.nyc.gov	(212) 839- 6995
Disability Rights Coordinator	Benjamin Graham (acting)	Agency Attorney	100		
Disability Services Facilitator	Edmund E. Asiedu	Administrative Staff Analyst (NM)	50	easiedu@dot.nyc.gov	(929) 441- 9658

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55-a Coordinator	Lianne Palacios	Administrative Staff Analyst	15	lpalacios@dot.nyc.gov	(212) 839- 9516
Career Counselor	Peter Scavetta	Administrative Staff Analyst (NM)	25	pscavetta@dot.nyc.gov	(212) 839- 9452
EEO Counselor					
EEO Investigator	Andrew Sonpon	Agency Attorney	100	asonpon@dot.nyc.gov	212-839- 6610
EEO Counselor\ Investigator	Bellonne Pierre-Canel	Agency Attorney	100	BPierre- Canel@dot.nyc.gov	212-839- 6606
Investigator/Trainer					
EEO Training Liaison	Carol Adamson	Principal Administrative Associate	10	cadamson@dot.nyc.gov	(212) 839- 9495
Other (specify) EEO Training Liaison					
Other (specify)					

<sup>\*</sup> Please note changes (new personnel filling the specified role). You may insert additional entries as needed. Title refers to the civil service title. If there is an EEO\Diversity role that your staff performs that is not on the list above, you may indicate it on the chart. You may provide full contact information once if several roles are performed by the same person.