

AGENCY QUARTERLY DIVERSITY AND EEO REPORT FY 2020

AGENCY NAME:					
 □ 1st Quarter (July -September), due December 13, 2019 □ 2nd Quarter (October - December), due January 30, 2020 ⊠ 3rd Quarter (January -March), due April 30, 2020 □ 4th Quarter (April -June), due July 30, 2020 					
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Name	Title	Telephone No.			
Date Submitted:					
FOR DCAS USE ONLY					
Date Received:					

INSTRUCTIONS FOR FILLING OUT QUARTERLY REPORTS FY 2020

- 1. Please save this file as 'XXXX Quarter X FY 2020 DEEO Quarterly Report' where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity and EEO Training Summary" details in the attached Excel file. Under Section 10 ("Other"), include training classes co-organized or co-sponsored by EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Please save this Excel file as 'XXXX Quarter X FY 2020 DEEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.



PART I: NARRATIVE SUMMARY

I. <u>COMMITMENT AND ACCOUNTABILITY STATEMENT BY THE AGENCY HEAD</u>

Distributed to all agency employees? 🛛 Yes, On (Date): <u>TBD 2020</u> 🗆 No

II. <u>RECOGNITION AND ACCOMPLISHMENTS</u>

The agency recognized employees, supervisors, managers, and units demonstrating superior accomplishment in diversity and equal employment opportunity through the following:

Diversity & EEO Awards

Diversity and EEO Appreciation Events

Public Notices

Positive Comments in Performance Appraisals

Other (please specify): The agency will continue to recognize employees, supervisors, managers, and units demonstrating superior accomplishment in diversity and equal employment opportunity in FY 2020.

* Please describe D&EEO Awards and/or Appreciation Events below:

Women's Institute EEO Liaison Network Conference

III. WORKFORCE REVIEW AND ANALYSIS

1. Agency reminded employees to update self-ID information regarding race/ethnicity, gender, and veteran status. ⊠ Yes, On (Date): ongoing □ No



2. The agency conducted a review of the dashboard sent to the EEO Officer with demographic data and trends, including workforce composition by job title, job group, race/ethnicity and gender; new hires, promotions and separation data; and utilization analysis.

⊠ Yes, On (Date): □ No

The review was conducted together with	: 🛛 Human Resources	🛛 General Counsel
	□ Agency Head	□ Other

IV. EEO, DIVERSITY, INCLUSION, AND EQUITY INITIATIVES FOR FY 2020

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity and EEO Plan for FY 2020 - <u>Proactive Strategies to Enhance Diversity, EEO and Inclusion</u>:

A. WORKFORCE:

List the Workforce Goal(s) included in <i>Section IV:</i> <i>Proactive Strategies to Enhance Diversity, EEO and</i> <i>Inclusion,</i> which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others):	 Please describe the steps that your agency has taken to meet the Workforce Goal(s) set/declared in your plan. Include steps that were taken or considered to build an inclusive and sustainable pipeline for your agency across all levels. 	Q1 Update	Q2 Update	Q3 Update	Q4 Update
		🗆 Planned			
Enhancing internal and external applicant pools to address the underutilization.		□ Not started			
the underutilization.		🛛 Ongoing	\boxtimes		
		Delayed			
		□ Deferred			
		□ Ongoing			
		Completed			

Using the quarterly workforce dashboard			🗆 Planned			
specific job groups where underutilization	exists to guide		□ Not started			
recruitment efforts.			⊠ Ongoing	\boxtimes		
			□ Delayed			
			□ Defayed □ Deferred			
			□ Ongoing			
			Completed			
The agency will implement the following			🛛 Planned	\boxtimes		
address the impending retirement of emplo	oyees and		Not started			
possible loss or gap in talent.			□ Ongoing			
T 1 1 1 1 1 1			□ Delayed			
Job analysis and skills audit.			□ Deferred			
Conduct workforce planning and forecasti	ing.		0 0			
			□ Completed			
Describes stores that more taken an englished				-h Carrier	1	:1:4:
Describe steps that were taken or consider	red to address und	erutilization identified through quarterly	workforce reports. Please list J	ob Groups w	nere underut	ilization
exists in the current quarter.						
Blacks-Police Job Group	Asians-Technici	ans Job Group	Females-Craft J	ob Group		
Blacks-Craft Job Group	Asians-Health P	Professionals Job Group	Females-Health	n Professiona	als Job Group	0
Blacks-Health Professionals Job Group		·	Females-Social			
Blacks- Social Worker Job Group			Females-Labor			
			Females-Teach		-	
			i cinales reach	c	٣	

B. WORKPLACE:

List the Workplace Goal(s) included in <i>Section IV:</i> <i>Proactive Strategies to Enhance Diversity, EEO and</i> <i>Inclusion</i> , which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys):	 Please describe the steps that your agency has taken to meet the Workplace Goal(s) set/declared in your plan. O Include steps that were taken or considered to create an inclusive work environment that values differences that each of your unique employees brings to work, and to maintain focus on retaining talent across all levels. 	Q1 Update	Q2 Update	Q3 Update	Q4 Update	
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NYC	DCAS
Citywide Admin	istrative Services

In FY 2019, the agency conducted the following survey(s) to		🛛 Planned			
improve the recruitment, hiring, inclusion, retention and		□ Not started			
advancement of people in underrepresented groups:		⊠ Ongoing	\boxtimes	\boxtimes	
Engagement /Job Satisfaction/ Employee Morale Survey(s)		Delayed			
Recruit Resignation Survey		□ Deferred			
		□ Ongoing			
		□ Completed			
The agency will adopt in FY 2020 the following initiatives		⊠ Planned			
based on the analysis of the results of the survey(s):		□ Not started			
1. The agency developed an onboarding survey for civilians		⊠ Ongoing	\boxtimes	\boxtimes	
which is beginning to be utilized to assess the process to		□ Delayed			
enhance efficiency and satisfaction.		□ Deferred			
2. Convening of workplace focus groups – focused on job		□ Ongoing			
groups with high attrition rates (e.g., PCTs, School Safety Agents, and Traffic Enforcement Agents) to inform 2019-		⊠ Completed		\boxtimes	
2020 Police Officer Recruit Campaign.					
2020 Fonce officer receruit Campaign.					
		□ Planned			
		□ Not started			
		□ Ongoing			
		Delayed			
		□ Deferred			
		□ Ongoing			
		□ Completed			
		- compreted			
Please specify any other EEO-related activities during the qua	arter (e.g., postings, meetings, cultural programs prom	oting diversity, new	sletters/articl	es, etc.) and	describe

briefly the activities, including the dates when the activities occurred.

On March 5, 2020 and March 6, 2020 the Office of Equity & Inclusion held its annual Women's Conference. The event brings together female employees (those who identify as female) throughout the organization for a two day-long conference that includes keynote speakers focused on women's issues in law enforcement and beyond. Approximately 800 women of all ranks attend each day of the conference.



C. COMMUNITY:

List the Community Goal(s) included in <i>Section IV:</i> <i>Proactive Strategies to Enhance Diversity, EEO and</i> <i>Inclusion,</i> which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., community outreach and engagement, MWBE participation and customer satisfaction surveys):	 Please describe the steps that your agency has taken to meet the Community Goal(s) set/declared in your plan. Include steps that were taken or considered to establish your agency as a leading service provider to the citizens of New York City focused on inclusion and cultural competency, while reflecting the vast communities that are served. 	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Promote diversity and EEO community outreach and government services, or participation with minority and women owned business enterprises (MWBEs). Continue or plan to promote diversity and EEO community outreach and government services, or participation with minority and women owned business enterprises (MWBEs).		 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			
Undertake initiatives to improve community relations, community awareness, and to engage communities being served in recruitment efforts, service development and delivery.		 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			
Personnel Bureau to identify best practices for establishing a brand of inclusive customer service Development and utilization of a customer satisfaction survey.		 ☑ Planned □ Not started □ Ongoing □ Delayed □ Deferred □ Ongoing □ Completed 			



New Year's Eve Youth Initiative	• On December 31, 2019 the NYPD, held a Youth Initiative Event. The event paired cops with New York City kids for an evening of fun and inspiration. Youth from PBMS had the opportunity to interact with NYPD executive staff, police officers and cadets. Once the event was over everyone went down to Times Square to watch the ball drop.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		
Introducing MACRU	• On January 13, 2020, the Deputy Commissioner of Equity & Inclusion introduced via video department-wide: MACRU (Mediation And Conflict Resolution Unit). MACRU in partnership with the Center for Creative Conflict Resolution at OATH will provide mediation and conflict coaching as requested to address workplace conflict.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		
Community Safety Partnership Ceremony	• On January 14, 2020, the Community Affairs Bureau held a recognition ceremony at One Police Plaza. The event discussed ways to improve quality of life and safety in high crime areas. Special recognition was given to officers and youth who worked together to help bridge the gap in their community.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		
Lunar New Year	• On January 27, 2020, the NYPD released a video department-wide in which Asian-American UMOS celebrated their culture and expressed a Happy Chinese New Year to everyone in the Year of the Rat. The Rat symbolizing abundance, wealth and dedication.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		



Black History Month Celebration	Black History Month Celebration at One Police Plaza. MOS gathered to celebrate the culture and contribution of Black people in the NYPD.	Planned Not started Ongoing Delayed Deferred Ongoing Completed		
Rare Disease Day	Disease Day Event at One Police Plaza. On Rare Disease Day, the NYPD held an event to raise awareness of rare diseases. But to also support people living with rare diseases and to support their loved ones. MOS and all in attendance were informed of services	Planned Not started Ongoing Delayed Deferred Ongoing Completed		
Women's History Month	History Month video Department-wide. The video celebrated Women's History in the NYPD. The video honored women in the NYPD, highlighting women who were trailblazers that inspired and forged a path for women today in the NYPD.	Planned Not started Ongoing Delayed Deferred Ongoing Completed		
Civilian Working Group	information about the experiences of civilian employees across the organization. Issues are prioritized to align with the larger strategic plan of the Department and then advocated through this group.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		



Women's Conference	• On March 5, 2020 and March 6, 2020 held its Women's Conference at the Police Academy. The event brings together female employees (those who identify as female) throughout the organization for a two day-long conference that includes keynote speakers focused on women's issues in law enforcement and beyond. Approximately 800 women of all ranks attend each day of the conference.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		
		 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		
		 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		



V. <u>RECRUITMENT</u>

List Recruitment Strategies and Initiatives which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training):	Please describe the steps that your agency has taken to meet the Recruitment Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Review personnel policies, procedures, and practices related to targeted outreach and recruitment.	Personnel Bureau also provides coaching, mentoring, and cross training programs through Career Enhancement Unit.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			
Direct resources to bolster efforts aimed at increasing the effectiveness of diversity recruitment.	Advertising on social media, targeted internet banners and advertisements in diverse periodicals and on diverse job posting sites. Posting on LINKEDIN Diversity Groups, such as Professionals with Disabilities, Disabled American Veterans, NY LGBT Professional Network, Hispanic & Latino Professionals, and Black Professionals.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			
Develop user-friendly accessible website, mobile application and social media presence related to careers.	Streamline links to application information.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			



B. INTERNSHIPS/FELLOWSHIPS

Type of	Total	Race/Ethnicity [#s]	Gender [#s]
Internship\Fellowship			[N-B=Non-Binary; O=Other; U=Unknown]
1. Urban Fellows	2	W: 1 O: 1	M_1F_1N-BOU
		B: A:	
2. Public Service Corps	2	W: 2 O:	M 1 F 1 N-B O U
-		B: A:	
3. Summer College Interns	100	W: 19 O: 17	M 45 F 55 N-B O U
e		B: 59 A: 5	
4. Summer Graduate Interns	25	W: 7 O: 4	M 5 F 20 N-B O U
		B: 11 A: 3	
5. Other (specify): College	50	W: 5 O: 14	M 12 F 38 N-B O U
Aides		B: 25 A: 6	
6. None \Box			

The agency converted a total of 50 Summer College and Graduate Interns to College Aides in September 2019.



C. 55-A PROGRAM

The agency uses the 55-a T	rogram to hire	and retain qualified individuals with disabilities.	🛛 Yes	□ No
Currently, there are _42	_ [number] 55-	a participants.		
During this Quarter, a tota	al of4 [nur	nber] new applications for the program were received	1.	
During this Quarter0_ p	participants lef	t the program due to [state reasons]		
The 55-a Coordinator has a 1. Disseminated 55-a inform		88		
e-mail	\Box Yes \Box No			
training sessions	🗆 Yes 🗆 No	,		
agency website	🛛 Yes 🗆 No)		
agency newsletter	🗆 Yes 🗆 No			

3. _____

VI. <u>SELECTION (HIRING AND PROMOTION)</u>

Please review Section VI of your Annual Plan and describe your activities for this quarter below:



List additional Selection Strategies and Initiatives which you outlined in your FY 2020 Diversity and EEO Plan (<i>include use of structured interviewing</i> , <i>EEO or APO representatives observing interviews</i> , <i>review of placement demographics, review of e-hire</i> <i>applicant data</i>).	Please describe the steps that your agency has taken to meet the Selection (Hiring and Promotion) Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Career Counseling: Advising employees of opportunities for promotion and career development;	Promote employee awareness of opportunities for promotion and transfer within the agency via agency email and agency intranet portal.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			
Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires), especially for mid- and high-level discretionary positions;	Facilitate the use of training to improve skills and access to career opportunities of all employees in its Leadership Program and via referrals to DCAS.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			
Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires) filled through civil service lists;	Provide agency staff with citywide vacancy announcements, civil service exams notices and other career development information.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			



Describe the role of agency EEO Officer and other EEO staff in the selection of candidates for appointment or promotion (pre- and post- appointment); Analyzing the impact of layoffs or terminations on racial, gender and age groups;	 In collaborative effort between EEO, HR and managers where necessary, develop action plans to eliminate identified barriers. Use a diverse panel of interviewers to conduct the interview. Have the EEO Officer review the interview questions. Have the EEO Officer sit in on interviews, where possible. The agency will use the DCAS Layoff procedure as guidance, should there be any layoffs, terminations and demotions due to legitimate business/operational reasons in FY 2020. 	 □ Planned □ Not started ○ Ongoing □ Delayed □ Deferred □ Ongoing □ Completed ○ Not started ○ Ongoing □ Delayed □ Deferred □ Ongoing □ Deferred □ Ongoing □ Completed 		
Other Selection Strategies and Initiatives:		 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		



VII. <u>TRAINING</u>

Provide your training information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

VIII. REASONABLE ACCOMMODATION

Please report your reasonable accommodation requests for this quarter and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: <u>https://mspwva-dcslnx01.csc.nycnet/Login.aspx</u>

All R/A requests in the current quarter are up-to-date in the DCAS Citywide Tracking System.

□ There were no new R/A requests in the current quarter.

IX. <u>COMPLIANCE AND IMPLEMENTATION OF REQUIREMENTS UNDER EXECUTIVE ORDERS AND</u> <u>LOCAL LAWS</u>

A. EXECUTIVE ORDER 16: TRAINING ON TRANSGENDER DIVERSITY AND INCLUSION

Provide E.O. 16 Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

B. EXECUTIVE ORDER 21: PROHIBITION ON INQUIRY REGARDING JOB APPLICANT'S PAY HISTORY



☑ The agency has reviewed its practices (including application and interview forms) regarding prohibition on inquiry about pay history.

□ All personnel involved in job interviews is required to go through structured interview training.

C. LOCAL LAW 92: ANNUAL SEXUAL HARASSMENT PREVENTION TRAINING

Provide Sexual Harassment Prevention Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

D. LOCAL LAW 93: RISK ASSESSMENT SURVEY

Please provide a short description of planning and progress in implementation of strategies aimed to reduce/minimize the risk of sexual harassment in your agency.

Within the timeframe provided in your Annual Plan, provide any progress on the following, and if none write N/A:

Risk 1: Homogenous Workplace: ___ Continued recruitment efforts to address inclusivity and equity in specific job groups, particularly those identified in the DCAS Underutilization Report.

• *Risk 2: Cultural and Language Differences in the Workplace:* Development of workplace culture assessment. Mediation Program facilitated by O.A.T.H. Revision of OEI/ EEOD Conferral process for command-level leadership.

Risk 3: Workplaces with Significant Power Disparities: Dissemination of sexual harassment and EEO guidelines. Fair and Impartial Policing Seminar for uniformed personnel.

Risk 4: Isolated Workplaces: Increased access to technology/smartphones – proposal forthcoming.

Risk 5: Decentralized Workplaces: Increased access to technology/smartphones– proposal forthcoming.



E. LOCAL LAW 97: ANNUAL SEXUAL HARASSMENT REPORTING

☑ The agency has entered the sexual harassment Complaint Data in the DCAS Citywide Complaint Tracking System and updates as they occur.

The agency has entered **all types of complaints** in the DCAS Citywide Complaint Tracking System and updates as they occur.

 \boxtimes The agency ensures that complaints are closed within 90 days.

Report all complaints and reasonable accommodation requests through DCAS/CDEEO Complaint Tracking System by logging into your CICS account at: <u>https://mspwva-dcslnx01.csc.nycnet/Login.aspx</u>

F. LOCAL LAW 101: CLIMATE SURVEY

Provide a short description of your efforts to analyze the results of climate survey in your agency.



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Describe any follow-up measures taken to address the results of the climate survey: Initiatives are unknown at the time of this report, as results of the survey have not been disseminated to this agency.

X. AUDITS AND CORRECTIVE MEASURES

Please choose the statement that applies to your agency.

The agency is <u>NOT</u> involved in an audit conducted by NYC EEPC or another governmental agency specific to our EEO practices.

□ The agency is involved in an audit; please specify who is conducting the audit: _____

□ Attach or list below audit recommendations.

The agency has submitted or will submit to OCEI an amendment letter, which shall amend the agency plan for FY 2020.