



NEW YORK CITY EMERGENCY MANAGEMENT COMMUNITY EMERGENCY RESPONSE TEAM

This weekly newsletter should provide you with helpful information that you can share and discuss with your community members.

If you're having difficulty viewing the newsletter [click here to view as a webpage.](#)

Brooklyn Call-down



A call-down of Brooklyn CERT members was performed on Tuesday evening for a missing boy in the Canarsie section of Brooklyn. Within an hour, 19 NYC CERT members were available to deploy at a moment's notice. Luckily, the boy was found just before CERT was deployed to support the search effort. We do want to send a special thanks to our Borough Coordinator, Angela Thompson and Deputy Borough

Coordinator, Elba Melendez along with leaders from Brooklyn Divisions 5, 6 and 7 - Division Chiefs Nancy Walby and Susan Flaschenberg and District Leader Robert Gochfeld who performed call-downs to availability. Last but not least, we thank the many volunteers who were prepared to deploy.

While CERT did not deploy for the search, this experience did serve as a good mobilization exercise to test Brooklyn's communication and readiness. The structure and process was reviewed the following day with borough leadership to discuss potential improvements in the process going forward. All updates will be provided in future newsletters.



MONDAY RADIO ROLL CALL

Channel: **Brooklyn**
Responding Borough for 8/16:
Queens
Call Scenario: **Is your team radio being rotated? If so, how often?**

Documents to Review:
[Citywide Radio Drill Refresher](#)
[Call signs per Radio](#)

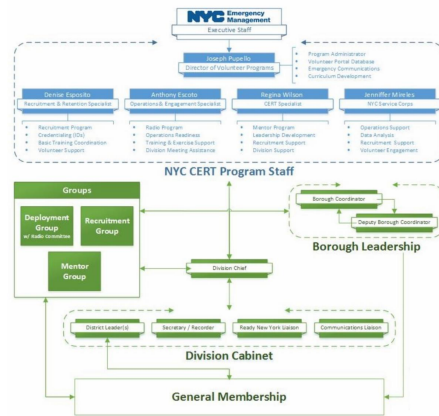
Staten Island Deployment

At the request of NYPD, Staten Island CERT performed a call-down of their members yesterday evening. Borough Coordinator, Steven Clohessy and District Leader Edward Arale deployed in record time in response to a power outage in the Willowbrook section of Staten Island. They performed traffic management while numerous traffic lights were without power.



View the [NEW NYC CERT Event Calendar](#) to see upcoming training, meetings, and planned

NYC CERT Communication Guidance



- All lines of communications represented are a mutual communication between one and (to) the other (e.g. Borough Coordinator communicates information to Division Chief and vice-versa).
- Please allow for a timely response (Anything urgent, please feel free to Cc: CERT Program Staff (CERT@oem.nyc.gov)
- The communication structure should not be broken by bypassing any position as indicated. We encourage you to

exhaust all communication through direct lines first. No position should reach out to another above their direct line without exhausting communication's direct line first (e.g. District Leader does not email Deputy Borough Coordinator without first connecting with their Division Chief).

- This will provide situational awareness for leadership at any level within the communication structure.
- If you continue to not receive a response, the level of communication should be respectful when reaching out to the next person. Inform of your tried attempts. Leadership may be able to fix that communication.
- Any new inquiries should again be communicated to that first line of communication.

[Download the NYC CERT Communications Structure document](#)

Recruitment Group Information Session

Are you an outgoing person? Would you like to be part of a special group of recruiters for the NYC CERT program? If so, consider joining the CERT Recruitment Group!

Interested members can register for an info session to learn more about the group and the activities they participate in throughout the year, citywide.

Two sessions available:

Wed, Sep 1 at 6:30 PM

Tue, Sep 7 at 6:30 PM

deployments including National Night Out events that teams are scheduled to participate in.

After you participate, be sure to **[Submit Your Volunteer Hours!](#)**

READY NEW YORK

If your division is hosting or participating in an upcoming event, please complete the **[Event Request form](#)** to have your opportunity published through Eventbrite.com for members to register.



Submit your **[Ready New York Material Request](#)** for upcoming events.

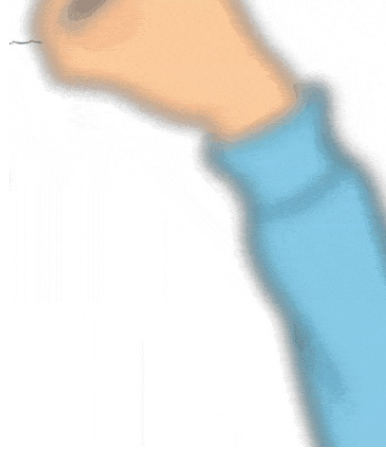
**All National Night Out material requests will be sent out this week. For those picking up, NYCEM staff will contact you when ready.*



Get Notified with New York City's official source for information about emergency alerts

and important city services.

Download the free **[Notify NYC](#)** mobile app, available for **[iOS](#)** and **[Android](#)**.



VOLUNTEER OPPORTUNITIES



The TD Five Boro Bike Tour will once again welcome participants from across New York and around the country on Sunday, August 22, 2021.

Packet Pickup

On the two days prior to the TD Five Boro Bike Tour Bike New York will hand out registration packets and host a select number of exhibitors at our new Packet Pickup location in Chelsea. They rely on volunteers like CERT to guide their many visitors and create an efficient and welcoming experience for all participants.

Friday, August 20, 2021

Shift 1: 7:30 AM-3 PM

Shift 2: 1:30 PM-8:30 PM

Saturday, August 21, 2021

Shift 1: 7:30 AM-2 PM

Shift 2: 12:30 PM-6:30 PM

Five Boro Bike Tour on Sunday, August 22

Bike New York relies on a small army of more than 2,000 volunteer each year to ensure the riders have the best possible experience. As in years past, they are requesting NYC CERT to support. Please select the site and shift you are interested in registering for below.

If you've already registered through the Five Boro Bike Tour website but plan to support as CERT,

you must re-register through the private links below create by Bike NY specifically for NYC CERT.

Brooklyn
Gowanus Water Stop
8:30 AM-4:30 PM

Commodore Barry
Rest Area
7:00 AM-5:00 PM

Brooklyn Bridge Park
Water Stop
Shift 1: 7:30 AM-12:00 PM
Shift 2: 11:30 AM-4:00 PM

Bronx
Bronx Water Stop
6:45 AM-12:45 PM

Queens
Astoria Rest Area
6:30 AM-3:30 PM

Con Edison
Rest Area
7:00 AM-3:30 PM

Manhattan
FDR Rest Area
6:30 AM-2:00 PM

Staten Island
Bay Street
Water Stop
Shift 1: 9:30 AM-2:00 PM
Shift 2: 11:00 AM-6:30 PM
Shift 3: 3:00 PM-8:00 PM

Finish Festival
(New Location)
Shift 1: 6:30 AM-12:00PM
Shift 2: 9:00 AM-4:00 PM
Shift 3: 3:00 PM-8:00 PM

[Click Here](#) for a detailed list of site locations and volunteer roles for the event.

All Registration Links

The Hudson in Dyckman Marina
in Inwood Hill Park
Mondays, 7:30 PM - 10:30 PM

Roosevelt Island
Food Pantry Support
Fridays, 12 PM - 7 PM

Bay Ridge 5th Avenue
Open Street
Fridays, 4 PM - 7 PM

NYC CERT EVENT CALENDAR

Join the Mask Force

NYC CERT continues to support the MTA by helping to distribute masks to MTA customers. Please register for one of the various locations and sites throughout the five boroughs.

Register Now



VOLUNTEER EVENTS & MEETINGS

Manhattan CERT members initiated a call-down

yesterday to support the Summer Streets program in response to the Excessive Heat Warning still in effect for NYC. Members were requested to support DEP in distributing water to the public.

NYC DOT hosts free public art installations, performances and activities at four Rest Stops along the route. Partners may include city agencies, nonprofit organizations, performers and visual artists. Activities promote fitness and outdoor recreation. Visit [Summer Streets](#) for more information.

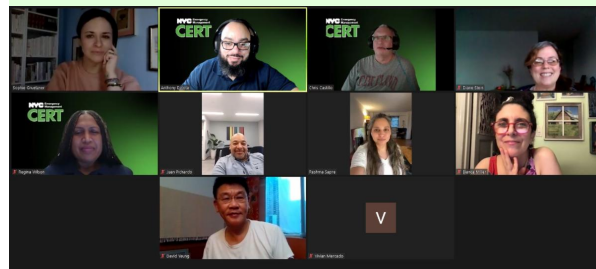
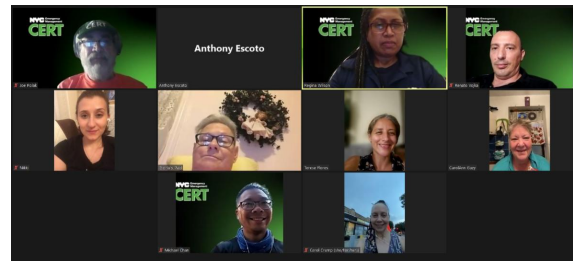


Photo: Division 1 Chief Chris Castillo, Division 3 Chief Anthony Solomita, Division 3 member John Marsh



Manhattan Leadership gathered for their monthly check-in earlier this week. The division leaders discussed upcoming events that they are actively coordinating. Program staff reminded leadership of the current registration process and how to display events on the [CERT Event Calendar](#) which is amplified in the weekly newsletter. Leadership is also compiling a yearly calendar of recurring events to have Division leadership planning ahead.

Queens Division 1 met this week to review their experience at this year's National Night Out and the the multiple locations attended. This review also included a conversation on the importance of a continued relationship with their local police precincts like the 108th pct, which would be essential in having NYC CERT support the Long Island City Fireworks show next year.



Manhattan Division 1 members hosted their monthly meeting this week. Outside of general team business, an important take-away was NYC CERT Program staff discussing that if members are unable to support an entire shift for any opportunity, they should reach out to the volunteer or organizational lead and express their availability. While most deployments have a strict start and end time, some events may be flexible.

NYC CERT Program staff hosted a **Member Support Meeting**. During the meeting, staff welcomed new graduates, long standing members and district leaders. These meetings are offered regularly for CERT members at all experience levels to attend and request clarity and/or general information on a range of topics including how to register for events, report volunteer hours, as well as discussing best practices with one another.



TRAINING OPPORTUNITIES

FEMA Region II: COVID-19 Preparedness and
Helping Young Children Transition
Wednesday, August 18 at 12:00 PM

FEMA Region II:
Ready Seniors Workshop
Wednesday, August 25 at 01:00 PM

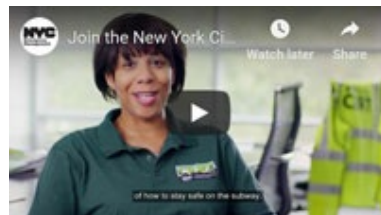
NYC CERT online platform
includes online courses to support
volunteer growth.

Schedule a free Fire Safety
training for your Division at
FDNY Smart Fire Safety.

FEMA Region 2 (R2) Webinar
Catalog includes all recorded
webinars from Jan-June of 2021.

COVID-19 Community Conversations: Mental Health, Equity and Resilience
DOHMH is offering free virtual training to community groups. There are two options, a **1-hour informational virtual presentation** and a **3-hour interactive training** (available in English, Spanish, Cantonese, and Mandarin).

THINGS TO KNOW



NYCEM's Youtube page
NYC CERT recruitment video
2021 National Volunteer Week video



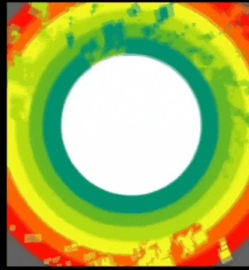
Resolve to Be Ready Calendar
Regular reminders in simple steps
that can help you work preparedness
into your busy schedule.



Listen to the latest episodes of
NYCEM's two podcasts, *Prep Talk*
(**SoundCloud**, **iTunes** & **Spreaker**)
and *iPrepárate!* on **SoundCloud**.

KNOW YOUR ZONE is your destination for everything you need to

know about hurricanes in New York City.



You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.

COVID-19 CORONAVIRUS

For information on COVID-19 in New York City
visit the [COVID-19 Citywide Information Portal](#)

NYC CERT COVID-19 Response Data as of 08/14/2021 :

- Unique Deployments: 51
- Days for COVID-19 Operation: 363
- Shifts Covered: 1,268
- Volunteers Deployed: 285
- Volunteer Hours Reported: 8,968.65

Submit all of your [Volunteer Hours](https://on.nyc.gov/CERTHours) (<https://on.nyc.gov/CERTHours>)

NYC Emergency Management



JOSEPH PUPELLO
DIRECTOR



DENISE ESPOSITO
SPECIALIST



REGINA WILSON
SPECIALIST



ANTHONY ESCOTO
SPECIALIST



NYC Emergency Management | [NYC.gov/emergencymanagement](https://nyc.gov/emergencymanagement)

[Click here to view as a webpage](#)

