# The City of New York Human Resources Administration

### HIV/AIDS SERVICES ADMINISTRATION

## QUARTERLY PERFORMANCE REPORT

FY 25.4

**April—June 2025** 



Eric Adams Mayor

Molly Wasow Park Commissioner

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HIV/AIDS Services Administration

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# HIV/AIDS Services Administration Quarterly Performance Report April—June 2025

The HIV/AIDS Services Administration (HASA) is the primary entity within the Human Resources Administration (HRA) to expedite access to essential benefits and social services needed by persons diagnosed with HIV or AIDS and their families. HASA provides:

- Specialized intake and needs assessment;
- Direct linkages to Cash Assistance, Medicaid, Food Stamps, Home Care, and Homemaking;
- Ongoing intensive case management services;
- Emergency and permanent housing services and placements;
- Voluntary vocational counseling/rehabilitation, job training and placement;
- Assistance with clients' applications for Supplemental Security Income (SSI) and Social Security Disability (SSDI); and,
- Referrals to community-based resources, including for mental health, substance use and other supportive services.

HASA is committed to service provision that is client-centered, efficient, effective and of high quality. The work that HASA performs with its clients is based on the framework that all sectors of the community must work together to ensure that people living with HIV have adequate permanent housing, financial security, and access to medical care and other services necessary to allow them to appropriately manage their health and to live their lives with the highest level of self-reliance and dignity.

Local Law 32 of 2005 requires HASA to submit Quarterly Performance Reports (QPRs) to the City Council. The law also requires the QPR to include descriptive statistics, by field operations location, on: the size and demographics of the client population; levels at which financial assistance and social services are requested and granted; time frames for the provision of services; and data on case closings and re-openings. The legislation also requires HASA to report on client utilization of the appeals process, as well as the number of field operations staff, by job title, who directly provide services to clients.

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#### Caseload and Client Data

Admission Statistics <sup>1</sup>	Total for FY 25.4	FY 25 To Date
Information and Referral Inquiries at ServiceLine	2,532	10,176
Applications Received	1,353	5,694
Applications Ineligible: Did Not Meet Medical Criteria	34	148
Applications Pending	118	493
Applications Withdrawn By Referral Source	60	257
Applications Eligible	1,141	4,796
Cases Reopened	682	2,818
Cases Assigned	1,277	5,278
Cases Closed	750	4,044

	Cases Served
	@ FY 25.4
Numbers Served	End
Cases <sup>2</sup>	34,326
Clients <sup>3</sup>	34,748
ACMs <sup>4</sup>	8,660
Total persons served by HASA	43,408

	Cases Served @ FY 25.4	% of All
Cases By Unit Type	End	Cases
Single Cases	31,631	92.1%
Family Cases	2,612	7.6%
Prison (Assignment upon prison release)	83	0.2%
Total Cases	34,326	100.0%

<sup>&</sup>lt;sup>1</sup> These admission statistics refer to medical determinations of HASA eligibility for case management services.

<sup>2</sup> A case is defined as having one or more clients with clinical/symptomatic HIV-illness or AIDS.

<sup>3</sup> A client is any individual meeting HASA medical eligibility. The number of clients served may exceed the number of active cases as cases may include more than one client.

<sup>4</sup> Associated Case Members. Members of a case who do not meet HASA medical eligibility criteria. These individuals are

spouses, dependent children, etc.

#### **Cases By Field Center**

#### Cases Served @ FY 25.4 End

		% of		
	Family	Family Cases	Overall	All Cases
Amsterdam	105	4.0%	2568	7.5%
Brownsville	527	20.3%	4121	12.0%
Coney Island	186	7.1%	2541	7.4%
Garrison	610	23.4%	7506	21.9%
Gramercy	2	0.1%	1316	3.8%
Greenwood	224	8.6%	3251	9.5%
Hamilton	121	4.7%	2574	7.5%
HPU	0	0.0%	89	0.3%
Jerome	518	19.9%	6128	17.9%
Queensboro	227	8.7%	3422	10.0%
Servicline (pending assignment)	5	0.2%	119	0.3%
Staten Island	77	3.0%	691	2.0%
Total Cases	2,602	100.0%	34,326	100.0%

	Adult	s	Child (17 and t	
Clients By Age Group and Gender	% of All Clients	Active Clients @ FY 25.4 End	% of All Clients	Active Clients @ FY 25.4 End
Males	68.3%	23,738	0.0%	9
Females	31.6%	10,987	0.0%	14
Subtotal	99.9%	34,725	0.1%	23
Total Clients		34,748		

	Clients Served	% of All
Clients By Borough of Residence	@ FY 25.4 End	Clients
Bronx	14,378	41.4%
Brooklyn	9,972	28.7%
Manhattan	6,029	17.4%
Queens	3,615	10.4%
Staten Island	668	1.9%
Unknown	86	0.2%
Total Clients	34,748	100.0%

Clients By Race / Ethnicity	Clients Served @ FY 25.4 End	% of All Clients
African-American	17,969	54.9%
Latino	10,077	30.8%
White	3,042	9.3%
Asian/Pacific Islander/Native American	403	1.2%
Unknown/Not Reported	1,257	3.8%
Total Clients	32,748	100.0%

#### **Financial Assistance**

#### BENEFITS

SUMMARY	Active Cases @	% of All
Number of Cases Receiving:	FY 25.4 End	Cases
Standard Rental Assistance	364	1.1%
Enhanced Rental Assistance	254	0.7%
Above Enhanced Rental Assistance	21,320	62.1%
Total receiving rental assistance	21,938	63.9%
Temporary Assistance to Needy Families (TANF)	1,172	3.4%
Safety Net (SN)	28,290	82.4%
Total receiving PA cash assistance	29,462	85.8%
Supplemental Security Income (SSI) 5	6,548	19.1%
Social Security Disability (SSD) <sup>6</sup>	3,235	9.4%
Received both SSI & SSD	1,914	5.6%
Veterans Administration Benefits (VA) <sup>7</sup>	87	0.3%
Total receiving SSI,SSD,VA benefits	11,784	34.3%

As of July 2015 the Housing Assistance data section is an unduplicated snapshot of the type of housing for individual cases and the type of assistance received.

As of July 2015 Rental Assistance (Private Market) category includes only cases in independent housing receiving rental assistance as part of their cash assistance grant.

 $<sup>^{5,6,7}</sup>$  These figures represent all active HASA individuals with or without cash assistance.

#### Cash Assistance Data By Center Number of Closings/Reason for Closings

FY 25.4

		Excess	Where-				Failure		
	Excess	Income w/	abouts	Institution-			to		
	Income	SS	Unknown	alized	Died	In Prision	Recert	Other	Total
Amsterdam	38	7	5	4	8	3	25	19	109
Brownsville	28	3	14	1	12	0	51	18	127
Coney Island	27	5	4	3	7	0	35	25	106
Garrison	55	16	10	13	32	2	97	55	280
Gramercy	19	5	11	2	2	1	10	13	63
Greenwood	34	15	19	5	13	0	71	38	195
Hamilton	41	5	1	2	8	0	35	20	112
Jerome	33	3	11	3	12	1	24	16	103
Queensboro	28	6	11	2	9	0	20	16	92
Staten Island	10	2	2	2	1	0	2	9	28
Total	313	67	88	37	104	7	370	229	1215

Cash Assistance Data By Center Cases Closed In Error/Days to Re-open <sup>8</sup>

FY 25.4	0 to 15 days	16 to 30 days	31 to 45 days	46 to 60 days	61 to 75 days	76 to 90 days	90 + days	Total Cases Reopened
Amsterdam	4	2	0	1	1	1	0	9
Brownsville	11	3	0	0	0	0	0	14
Coney Island	8	5	1	0	0	0	0	14
Garrison Center	11	3	4	0	0	0	0	18
Gramercy Center	3	0	0	0	0	0	0	3
Greenwood	10	5	1	0	0	0	0	16
Hamilton	6	3	0	0	0	0	0	9
Jerome Center	9	0	1	1	0	0	0	11
Queensboro	1	0	3	0	0	0	0	4
Staten Island	0	0	0	0	0	0	0	0
Total	63	21	10	2	1	1	0	98

<sup>&</sup>lt;sup>8</sup> The re-openings report has been designed to show all re-openings that were closed in error, by days to re-open. These re-openings may include cases closed prior to the current reporting period, therefore the individual cases in each of the 2 reports on this page may not correlate to each other.

**Amsterdam: Single Cases** 

#### **Joint Cash Assistance/Medicaid/Food Stamps**

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	40	27	18
16 to 30 days	9	21	24
31 to 45 days	1	5	9
46 to 65 days	0	1	0
66 to 75 days	0	0	0
76+ days	0	1	0

#### **Immediate Needs**

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	15	10
1 to 5 days	3	4
6 to 10 days	0	2
11 to 17 days	0	1
18+ days	0	0

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	39	17
16 to 30 days	6	8
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	8	4
16 to 30 days	3	3
31 to 45 days	3	3
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

**Brownsville: Single Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	40	18	17
16 to 30 days	12	15	24
31 to 45 days	6	11	15
46 to 65 days	0	9	2
66 to 75 days	0	1	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	23	21
1 to 5 days	4	3
6 to 10 days	1	1
11 to 17 days	0	0
18+ days	0	0
•	0	

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	41	20
16 to 30 days	2	8
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	9	6
16 to 30 days	3	5
31 to 45 days	0	6
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Coney Island: Single Cases** 

#### **Joint Cash Assistance/Medicaid/Food Stamps**

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	16	5	4
16 to 30 days	5	13	7
31 to 45 days	4	6	10
46 to 65 days	0	2	1
66 to 75 days	1	0	0
76+ days	0	0	1

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	7	8
1 to 5 days	5	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	24	18
16 to 30 days	5	8
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Application to Provision of Benefits	Application to Denial
8	1
2	1
0	6
0	1
0	0
0	0
	8 2 0 0

**Garrison Center: Single Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to	Application to Denial	Application to Provision of
	Approval	Application to Denial	Benefits
0 to 15 days	54	25	20
16 to 30 days	26	29	30
31 to 45 days	10	33	27
46 to 65 days	4	7	13
66 to 75 days	0	1	0
76+ days	0	3	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	22	22
1 to 5 days	7	7
6 to 10 days	0	3
11 to 17 days	1	0
18+ days	0	1

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	94	48
16 to 30 days	3	19
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	1	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	24	8
16 to 30 days	13	7
31 to 45 days	8	11
46 to 65 days	1	1
66 to 75 days	0	0
76+ days	2	0

**Gramercy Center: Single Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	8	6	4
16 to 30 days	3	17	5
31 to 45 days	3	6	5
46 to 65 days	1	1	2
66 to 75 days	0	1	0
76+ days	0	0	1

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	5
1 to 5 days	2	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	20	10
16 to 30 days	4	9
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	2	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	2
16 to 30 days	2	3
31 to 45 days	1	5
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Greenwood: Single Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	33	19	15
16 to 30 days	7	18	16
31 to 45 days	3	9	9
46 to 65 days	0	3	2
66 to 75 days	0	0	0
76+ days	0	1	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	12	13
1 to 5 days	2	1
6 to 10 days	0	0
11 to 17 days	1	0
18+ days	0	0

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	32	19
16 to 30 days	5	9
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	9	4
16 to 30 days	3	4
31 to 45 days	1	2
46 to 65 days	2	1
66 to 75 days	0	0
76+ days	0	0

**Hamilton: Single Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	20	25	5
16 to 30 days	17	18	18
31 to 45 days	3	6	15
46 to 65 days	1	1	3
66 to 75 days	0	0	0
76+ days	0	1	0

#### **Immediate Needs**

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	9	8
1 to 5 days	3	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	26	21
16 to 30 days	4	6
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	10	6
16 to 30 days	4	2
31 to 45 days	0	4
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	1	0

**Jerome: Single Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	82	24	43
16 to 30 days	40	66	47
31 to 45 days	7	20	31
46 to 65 days	1	8	4
66 to 75 days	1	0	1
76+ days	1	4	3

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	33	24
1 to 5 days	4	3
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	1	0

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	61	44
16 to 30 days	5	26
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	17	9
16 to 30 days	13	6
31 to 45 days	3	13
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	2	1

**Queensboro: Single Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	20	9	7
16 to 30 days	7	8	11
31 to 45 days	1	9	8
46 to 65 days	2	3	3
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
	Necus Grant	1 ood Stamp Grant
Same Day	8	6
1 to 5 days	3	4
6 to 10 days	0	0
11 to 17 days	1	0
18+ days	0	0

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	29	14
16 to 30 days	6	12
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	9	6
16 to 30 days	2	4
31 to 45 days	0	4
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

**Staten Island: Single Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	3	1
16 to 30 days	2	2	5
31 to 45 days	0	1	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	3	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	2	1
16 to 30 days	0	3
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Deni	
0 to 15 days	0	3	
16 to 30 days	0	0	
31 to 45 days	0	1	
46 to 65 days	0	0	
66 to 75 days	0	0	
76+ days	0	0	

**Totals for all Centers: Single Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	318	161	134
16 to 30 days	128	207	187
31 to 45 days	38	106	130
46 to 65 days	9	35	30
66 to 75 days	2	3	1
76+ days	1	10	5

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	134	119
1 to 5 days	33	30
6 to 10 days	1	7
11 to 17 days	3	2
18+ days	1	1

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	368	212
16 to 30 days	40	108
31 to 45 days	1	3
46 to 65 days	0	0
66 to 75 days	1	0
76+ days	3	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	100	49
16 to 30 days	45	35
31 to 45 days	16	55
46 to 65 days	5	5
66 to 75 days	0	0
76+ days	5	1

**Amsterdam: Single Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	219	89	88
16 to 30 days	26	71	113
31 to 45 days	4	41	36
46 to 65 days	0	5	3
66 to 75 days	0	2	3
76+ days	0	2	4

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	135	101
1 to 5 days	13	18
6 to 10 days	5	5
11 to 17 days	0	3
18+ days	0	0

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	104	72
16 to 30 days	11	48
31 to 45 days	0	2
46 to 65 days	0	3
66 to 75 days	0	0
76+ days	1	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	19	15
16 to 30 days	7	11
31 to 45 days	6	14
46 to 65 days	3	2
66 to 75 days	1	1
76+ days	8	1

**Brownsville: Single Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	234	51	92
16 to 30 days	54	61	117
31 to 45 days	19	41	71
46 to 65 days	4	17	19
66 to 75 days	0	4	0
76+ days	1	1	10

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	130	111
1 to 5 days	20	14
6 to 10 days	3	2
11 to 17 days	1	2
18+ days	0	0

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	128	73
16 to 30 days	6	57
31 to 45 days	0	4
46 to 65 days	1	1
66 to 75 days	1	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	18	24
16 to 30 days	6	16
31 to 45 days	2	24
46 to 65 days	2	1
66 to 75 days	1	0
76+ days	9	0

**Coney Island: Single Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	102	18	26
16 to 30 days	25	47	60
31 to 45 days	8	24	38
46 to 65 days	4	7	9
66 to 75 days	1	1	1
76+ days	0	1	2

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	50	47
1 to 5 days	25	11
6 to 10 days	1	1
11 to 17 days	1	1
18+ days	0	0

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	65	53
16 to 30 days	6	37
31 to 45 days	0	3
46 to 65 days	1	1
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	18	6
16 to 30 days	8	11
31 to 45 days	0	18
46 to 65 days	2	1
66 to 75 days	1	1
76+ days	5	2

#### **Garrison Center: Single Cases**

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	237	81	66
16 to 30 days	26	86	125
31 to 45 days	30	99	113
46 to 65 days	4	47	33
66 to 75 days	2	8	9
76+ days	0	6	10

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	124	111
1 to 5 days	33	30
6 to 10 days	2	3
11 to 17 days	2	2
18+ days	0	1

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	250	164
16 to 30 days	6	95
31 to 45 days	2	7
46 to 65 days	1	0
66 to 75 days	1	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	50	34
16 to 30 days	22	26
31 to 45 days	13	36
46 to 65 days	3	3
66 to 75 days	0	0
76+ days	9	4

**Gramercy Center: Single Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	99	19	23
16 to 30 days	26	49	60
31 to 45 days	9	19	39
46 to 65 days	1	1	10
66 to 75 days	0	1	1
76+ days	0	0	3

#### **Immediate Needs**

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	54	65
1 to 5 days	12	11
6 to 10 days	1	0
11 to 17 days	0	1
18+ days	0	0

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	67	44
16 to 30 days	6	38
31 to 45 days	1	2
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	2	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	10	15
16 to 30 days	5	9
31 to 45 days	3	11
46 to 65 days	1	1
66 to 75 days	0	0
76+ days	1	0

**Greenwood: Single Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	179	52	65
16 to 30 days	41	59	105
31 to 45 days	16	46	41
46 to 65 days	4	19	14
66 to 75 days	1	2	3
76+ days	1	6	9

#### **Immediate Needs**

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	86	78
1 to 5 days	8	7
6 to 10 days	1	3
11 to 17 days	1	0
18+ days	2	1

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	111	88
16 to 30 days	9	45
31 to 45 days	1	0
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	22	19
16 to 30 days	8	14
31 to 45 days	4	16
46 to 65 days	2	1
66 to 75 days	0	0
76+ days	13	0

**Hamilton: Single Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	169	55	45
16 to 30 days	68	59	112
31 to 45 days	19	44	74
46 to 65 days	1	9	20
66 to 75 days	2	1	5
76+ days	0	1	2

#### **Immediate Needs**

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	92	78
1 to 5 days	19	21
6 to 10 days	3	2
11 to 17 days	2	2
18+ days	1	1

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	83	75
16 to 30 days	7	49
31 to 45 days	1	7
46 to 65 days	0	0
66 to 75 days	0	1
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	15	16
16 to 30 days	8	10
31 to 45 days	3	17
46 to 65 days	1	2
66 to 75 days	0	1
76+ days	4	2

**Jerome: Single Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	339	85	142
16 to 30 days	137	241	215
31 to 45 days	30	57	117
46 to 65 days	4	20	24
66 to 75 days	1	0	2
76+ days	1	7	5

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	214	181
1 to 5 days	8	9
6 to 10 days	0	3
11 to 17 days	0	1
18+ days	0	1

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	237	161
16 to 30 days	12	122
31 to 45 days	1	9
46 to 65 days	0	3
66 to 75 days	0	0
76+ days	2	1

	Application to Provision of Benefits	Application to Denial
0 to 15 days	42	37
16 to 30 days	33	21
31 to 45 days	5	45
46 to 65 days	1	1
66 to 75 days	1	0
76+ days	10	2

**Queensboro: Single Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	174	36	51
16 to 30 days	41	52	108
31 to 45 days	10	45	47
46 to 65 days	6	16	19
66 to 75 days	3	1	1
76+ days	0	3	4

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	79	57
1 to 5 days	20	13
6 to 10 days	4	2
11 to 17 days	3	0
18+ days	0	0

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	78	55
16 to 30 days	9	60
31 to 45 days	2	4
46 to 65 days	0	3
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	21	20
16 to 30 days	3	13
31 to 45 days	1	19
46 to 65 days	3	0
66 to 75 days	0	0
76+ days	3	3

**Staten Island: Single Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	33	12	9
16 to 30 days	7	9	23
31 to 45 days	0	3	5
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	1

#### **Immediate Needs**

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	23	17
1 to 5 days	2	1
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	0

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	15	13
16 to 30 days	0	10
31 to 45 days	1	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	6
16 to 30 days	1	3
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	2

**Totals for all Centers: Single Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1785	498	607
16 to 30 days	509	734	1038
31 to 45 days	141	419	581
46 to 65 days	47	1	152
66 to 75 days	9	20	25
76+ days	3	27	50

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	987	846
1 to 5 days	160	135
6 to 10 days	20	22
11 to 17 days	10	12
18+ days	8	7

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	1138	798
16 to 30 days	72	561
31 to 45 days	9	40
46 to 65 days	4	12
66 to 75 days	2	1
76+ days	5	1

	Application to Provision of Benefits	Application to Denial
0 to 15 days	219	192
16 to 30 days	101	134
31 to 45 days	37	203
46 to 65 days	18	12
66 to 75 days	4	3
76+ days	63	16

**Amsterdam: Family Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	1	0
16 to 30 days	4	0	2
31 to 45 days	0	0	2
46 to 65 days	0	0	0
66 to 75 days	0	1	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	0	2
16 to 30 days	1	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

**Brownsville: Family Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	1	3
16 to 30 days	4	1	1
31 to 45 days	0	2	1
46 to 65 days	1	2	1
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	3
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	5	2
16 to 30 days	0	3
31 to 45 days	0	0
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	2
16 to 30 days	0	2
31 to 45 days	0	1
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

**Coney Island: Family Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	1	0
16 to 30 days	1	3	0
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	1	1
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	2	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Garrison Center: Family Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to	Application to Provision of
	Application to Approval	Denial	Benefits
0 to 15 days	5	1	2
16 to 30 days	1	1	2
31 to 45 days	2	2	1
46 to 65 days	0	3	0
66 to 75 days	0	0	0
76+ days	0	1	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	2	1
16 to 30 days	0	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	2	0
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### **Gramercy: Family Cases**

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to	Application to	Application to Provision of
	Approval	Denial	Benefits
0 to 15 days	0	0	0
16 to 30 days	0	0	0
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first	Application to first
	Immediate Needs	Expedited Food Stamp
	Grant	Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Application to Provision of Benefits		Application to Denial	
0 to 15 days	0	0	
16 to 30 days	0	0	
31 to 45 days	0	0	
46 to 65 days	0	0	
66 to 75 days	0	0	
76+ days	0	0	

**Greenwood: Family Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	2	0
16 to 30 days	0	3	0
31 to 45 days	1	0	2
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	1	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	4	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	1
16 to 30 days	0	1
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Jerome: Family Cases** 

## Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	1	2
16 to 30 days	6	3	2
31 to 45 days	1	2	3
46 to 65 days	1	0	0
66 to 75 days	0	0	0
76+ days	1	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

## **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	3	0
16 to 30 days	0	1
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	2
16 to 30 days	2	1
31 to 45 days	1	1
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	2	0

**Hamilton: Family Cases** 

### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	2	2
16 to 30 days	0	0	1
31 to 45 days	1	0	1
46 to 65 days	1	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

## **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	2	1
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	1	0
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Queensboro: Family Cases** 

## Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	1	0
16 to 30 days	0	0	0
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

## **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Staten Island: Family Cases** 

### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	0	0
16 to 30 days	0	1	0
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

## **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	2	0
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	1	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Totals for all Centers: Family Cases** 

#### **Joint Cash Assistance/Medicaid/Food Stamps**

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	18	10	9
16 to 30 days	16	12	0
31 to 45 days	5	6	0
46 to 65 days	3	5	0
66 to 75 days	0	1	0
76+ days	2	1	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	4
1 to 5 days	1	0
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	0

## **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	7	19
16 to 30 days	11	1
31 to 45 days	1	1
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	6
16 to 30 days	6	8
31 to 45 days	6	1
46 to 65 days	3	0
66 to 75 days	0	0
76+ days	0	2

**Amsterdam: Family Cases** 

### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	11	1	3
16 to 30 days	7	0	6
31 to 45 days	0	0	3
46 to 65 days	0	0	1
66 to 75 days	0	1	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

## **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	2	0
16 to 30 days	1	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	1	0
31 to 45 days	0	0
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

**Brownsville: Family Cases** 

### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	22	1	5
16 to 30 days	9	1	4
31 to 45 days	3	2	0
46 to 65 days	3	2	1
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	3
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

## **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	2	5
16 to 30 days	3	0
31 to 45 days	0	0
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	0
16 to 30 days	2	0
31 to 45 days	1	0
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

**Coney Island: Family Cases** 

### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	9	1	0
16 to 30 days	6	3	1
31 to 45 days	1	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

## **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	1	1
16 to 30 days	1	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Garrison Center: Family Cases** 

## Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to	Application to Provision of
	Application to Approval	Denial	Benefits
0 to 15 days	15	1	5
16 to 30 days	6	1	1
31 to 45 days	7	2	2
46 to 65 days	3	3	0
66 to 75 days	0	0	0
76+ days	0	1	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

## **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	1	2
16 to 30 days	4	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	1
16 to 30 days	0	2
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Gramercy: Family Cases** 

### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	0	0
16 to 30 days	0	0	0
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

## **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Greenwood: Family Cases** 

### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	11	2	0
16 to 30 days	2	3	0
31 to 45 days	4	0	2
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	1	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

## **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	0	4
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	1
16 to 30 days	1	0
31 to 45 days	2	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Hamilton: Family Cases** 

### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	7	2	2
16 to 30 days	2	0	1
31 to 45 days	1	0	1
46 to 65 days	3	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	1	2
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	1
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Jerome: Family Cases** 

### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	16	1	2
16 to 30 days	17	3	2
31 to 45 days	4	2	3
46 to 65 days	2	0	0
66 to 75 days	0	0	0
76+ days	1	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

## **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	0	3
16 to 30 days	1	0
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	3
16 to 30 days	1	2
31 to 45 days	1	1
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	2

**Queensboro: Family Cases** 

### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	10	1	0
16 to 30 days	2	0	0
31 to 45 days	3	0	0
46 to 65 days	1	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	0

## **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	1
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Staten Island: Family Cases** 

#### **Joint Cash Assistance/Medicaid/Food Stamps**

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	0	0
16 to 30 days	3	1	0
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

## **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	0	2
16 to 30 days	1	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	1	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Totals for all Centers: Family Cases** 

#### **Joint Cash Assistance/Medicaid/Food Stamps**

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	101	35	31
16 to 30 days	54	59	47
31 to 45 days	23	38	32
46 to 65 days	12	20	14
66 to 75 days	0	3	0
76+ days	2	1	4

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	24	26
1 to 5 days	9	6
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	1

## **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	32	46
16 to 30 days	36	3
31 to 45 days	2	1
46 to 65 days	1	2
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	27	22
16 to 30 days	18	17
31 to 45 days	15	3
46 to 65 days	3	3
66 to 75 days	0	0
76+ days	2	6

## **Number of Days from Initial Request to Completed Application**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1380	19	0	0	0	1399
Ongoing Rent	404	17	1	0	0	422
Rent Increase	2438	23	0	0	1	2462
Establishment of Home	937	15	0	0	0	952
Clothing	65	0	0	0	0	65
Client Share Rent Arrears	1940	41	1	0	1	1983
Miscellaneous	580	6	0	0	0	586
Work Opp & Trans Bens	40	0	0	0	0	40
Moving Expenses	96	1	0	0	0	97
Storage Fees	164	4	0	0	1	169
Grand Total	8044	126	2	0	3	8175

## **Amsterdam**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	121	5	0	0	0	126
Ongoing Rent	58	7	0	0	0	65
Rent Increase	156	6	0	0	0	162
Establishment of Home	98	4	0	0	0	102
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	98	12	0	0	0	110
Miscellaneous	31	2	0	0	0	33
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	11	0	0	0	0	11
Storage Fees	39	1	0	0	0	40
Subtotal	621	37	0	0	0	658

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	163	0	0	0	0	163
Ongoing Rent	28	1	0	0	0	29
Rent Increase	258	0	0	0	0	258
Establishment of Home	81	0	0	0	0	81
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	224	2	0	0	0	226
Miscellaneous	112	1	0	0	0	113
Work Opp & Trans Bens	7	0	0	0	0	7
Moving Expenses	21	0	0	0	0	21
Storage Fees	17	0	0	0	0	17
Subtotal	915	4	0	0	0	919

## **Number of Days from Initial Request to Completed Application**

Coney Island
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	81	0	0	0	0	81
Ongoing Rent	32	0	0	0	0	32
Rent Increase	205	0	0	0	0	205
Establishment of Home	50	0	0	0	0	50
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	135	0	0	0	0	135
Miscellaneous	49	0	0	0	0	49
Work Opp & Trans Bens	9	0	0	0	0	9
Moving Expenses	8	0	0	0	0	8
Storage Fees	8	0	0	0	0	8
Subtotal	579	0	0	0	0	579

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	258	3	0	0	0	261
Ongoing Rent	61	2	0	0	0	63
Rent Increase	524	2	0	0	0	526
Establishment of Home	164	2	0	0	0	166
Clothing	14	0	0	0	0	14
Client Share Rent Arrears	405	1	0	0	0	406
Miscellaneous	117	2	0	0	0	119
Work Opp & Trans Bens	14	0	0	0	0	14
Moving Expenses	20	0	0	0	0	20
Storage Fees	31	0	0	0	1	32
Subtotal	1608	12	0	0	1	1621

#### **Gramercy Center**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	71	4	0	0	0	75
Ongoing Rent	16	2	0	0	0	18
Rent Increase	48	2	0	0	0	50
Establishment of Home	56	3	0	0	0	59
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	47	3	0	0	0	50
Miscellaneous	8	0	0	0	0	8
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	1	0	0	0	1
Storage Fees	15	0	0	0	0	15
Subtotal	263	15	0	0	0	278

## **Number of Days from Initial Request to Completed Application**

Greenwood
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	110	0	0	0	0	110
Ongoing Rent	46	1	0	0	0	47
Rent Increase	229	1	0	0	0	230
Establishment of Home	66	0	0	0	0	66
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	211	3	0	0	0	214
Miscellaneous	66	0	0	0	0	66
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	8	0	0	0	0	8
Storage Fees	11	1	0	0	0	12
Subtotal	751	6	0	0	0	757

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	114	0	0	0	0	114
Ongoing Rent	26	0	0	0	0	26
Rent Increase	197	0	0	0	0	197
Establishment of Home	82	0	0	0	0	82
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	170	0	0	0	0	170
Miscellaneous	37	1	0	0	0	38
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	2	0	0	0	0	2
Storage Fees	19	0	0	0	0	19
Subtotal	660	1	0	0	0	661

### <u>HPU</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	25	0	0	0	0	25
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	7	0	0	0	0	7
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	20	0	0	0	0	20
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	0	0	0	0	0	0
						0
Subtotal	52	0	0	0	0	52

### **Number of Days from Initial Request to Completed Application**

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	255	5	0	0	0	260
Ongoing Rent	65	4	0	0	0	69
Rent Increase	467	11	0	0	1	479
Establishment of Home	202	5	0	0	0	207
Clothing	13	0	0	0	0	13
Client Share Rent Arrears	418	18	0	0	1	437
Miscellaneous	68	0	0	0	0	68
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	13	0	0	0	0	13
Storage Fees	7	0	0	0	0	7
Subtotal	1510	43	0	0	2	1555

#### **Queensboro**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	146	0	0	0	0	146
Ongoing Rent	60	0	1	0	0	61
Rent Increase	296	0	0	0	0	296
Establishment of Home	106	0	0	0	0	106
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	191	1	1	0	0	193
Miscellaneous	55	0	0	0	0	55
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	7	0	0	0	0	7
Storage Fees	13	1	0	0	0	14

2

2

0

0

886

882

#### **Staten Island**

Subtotal

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	36	2	0	0	0	38
Ongoing Rent	12	0	0	0	0	12
Rent Increase	58	1	0	0	0	59
Establishment of Home	25	1	0	0	0	26
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	41	1	0	0	0	42
Miscellaneous	17	0	0	0	0	17
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	6	0	0	0	0	6
Storage Fees	4	1	0	0	0	5
Subtotal	203	6	0	0	0	209

Number of Days from Completed Application to Approval or Denial

Request Type         0-15 days         16-30 days         31-45 days         46-75 days         76+ days         Total           New Apartment         1,011         355         8         3         9         1,386           Ongoing Rent         297         118         2         2         1         420           Rent Increase         2,020         446         11         1         8         2,486           Establishment of Home         679         251         4         1         5         940           Client Share Rent Arrears         1,237         691         18         4         12         1,962           Miscellaneous         509         78         2         1         3         593           Work Opp & Trans Bens         6         26         1         0         0         95           Storage Fees         140         18         1         0         0         95           Storage Fees         140         18         1         0         0         159           Erand Total         6,034         2,001         52         12         38         8,137           Expenses         9         16-30 days	Total for all Centers						
Ongoing Rent Increase         2.97         118         2         2         1         420           Rent Increase         2.020         446         11         1         8         2,486           Establishment of Home         679         251         4         1         5         940           Clothing         55         7         1         0         0         63           Client Share Rent Arrears         1,237         691         18         4         12         1,962           Work Opp & Trans Bens         6         26         1         0         0         33           Work Opp & Trans Bens         6         26         1         0         0         95           Storage Fees         140         18         1         0         0         95           Storage Fees         140         18         1         0         0         159           Grand Total         6,034         2,001         52         12         38         8,137           Amsterdam           Request Type         0-15 days         16-30 days         31-45 days         46-75 days         76+ days         Total           New	Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
Rent Increase         2,020         446         11         1         8         2,486           Establishment of Home         679         251         4         1         5         940           Cliching         55         7         1         0         0         6         3           Client Share Rent Arrears         1,237         691         18         4         12         1,962           Miscellaneous         509         78         2         1         3         593           Work Opp & Trans Bens         6         26         1         0         0         95           Storage Fees         140         18         1         0         0         95           Storage Fees         140         18         1         0         0         159           Caracteria         6,034         2,001         52         12         38         8,137           Amsterdam           Request Type         0-15 days         16-30 days         31-45 days         46-75 days         76+ days         Total           New Apartment         100         23         0         0         1         124	New Apartment	1,011	355	8	3	9	1,386
Establishment of Home         679         251         4         1         5         940           Clothing         55         7         1         0         0         63           Clothing         55         7         1         0         0         63           Miscellaneous         509         78         2         1         3         593           Work Opp & Trans Bens         6         26         1         0         0         33           Moving Expenses         80         11         4         0         0         95           Storage Fees         140         18         1         0         0         95           Storage Fees         140         18         1         0         0         159           Bereast Fees         140         18         1         0         0         95           Grand Total         6,034         2,001         52         12         38         8,137           Amsterdam           Bereast Type         0-15 days         16-30 days         31-45 days         46-75 days         76+ days         Total           More Type	Ongoing Rent	297	118	2	2	1	420
Clothing         55         7         1         0         0         63           Client Share Rent Arrears         1,237         691         18         4         12         1,962           Miscellaneous         509         78         2         1         3         593           Work Opp & Trans Bens         6         26         1         0         0         33           Moving Expenses         80         11         4         0         0         95           Storage Fees         140         18         1         0         0         95           Grand Total         6,034         2,001         52         12         38         8,137           Amsterdam           Request Type         0-15 days         16-30 days         31-45 days         46-75 days         76+ days         Total           New Apartment         100         23         0         0         1         124           Ongoing Rent         54         11         0         1         0         66           Rent Increase         141         18         0         0         0         95           Establishment of Home         <	Rent Increase	2,020	446	11	1	8	2,486
Client Share Rent Arrears         1,237         691         18         4         12         1,962           Miscellaneous         509         78         2         1         3         593           Work Opp & Trans Bens         6         26         1         0         0         33           Moving Expenses         80         11         4         0         0         95           Storage Fees         140         18         1         0         0         159           Grand Total         6,034         2,001         52         12         38         8,137           Amsterdam           Request Type         0-15 days         16-30 days         31-45 days         46-75 days         76+ days         Total           New Apartment         100         23         0         0         1         124           Ongoing Rent         54         11         0         0         0         159           Establishment of Home         80         14         1         0         0         95           Clothing         8         0         0         0         0         0         9 <t< td=""><td>Establishment of Home</td><td>679</td><td>251</td><td>4</td><td>1</td><td>5</td><td>940</td></t<>	Establishment of Home	679	251	4	1	5	940
Miscellaneous         509         78         2         1         3         593           Work Opp & Trans Bens         6         26         1         0         0         33           Moving Expenses         80         11         4         0         0         95           Storage Fees         140         18         1         0         0         159           Grand Total         6,034         2,001         52         12         38         8,137           Amsterdam           Request Type         0-15 days         16-30 days         31-45 days         46-75 days         76+ days         Total           New Apartment         100         23         0         0         1         124           Ongoing Rent         54         11         0         0         0         159           Establishment of Home         80         14         1         0         0         95           Clothing         8         0         0         0         0         8         149         1         0         1         199         18         16-30 days         1         2         0         0         0	Clothing	55	7	1	0	0	63
Work Opp & Trans Bens         6         26         1         0         0         33           Moving Expenses         80         11         4         0         0         95           Storage Fees         140         18         1         0         0         159           Grand Total         6,034         2,001         52         12         38         8,137           Amsterdam           Request Type         0-15 days         16-30 days         31-45 days         46-75 days         76+ days         Total           New Apartment         100         23         0         0         1         124           Ongoing Rent         54         11         0         1         0         66           Rent Increase         141         18         0         0         0         159           Clothing         8         0         0         0         0         95           Clothing Clean Color Hard         80         14         1         0         0         95           Clothing Clean Color Bays         8         0         0         0         0         0         32           Work Opp & Trans	Client Share Rent Arrears	1,237	691	18	4	12	1,962
Moving Expenses         80         11         4         0         0         95           Storage Fees         140         18         1         0         0         159           Grand Total         6,034         2,001         52         12         38         8,137           Amsterdam           Request Type         0-15 days         16-30 days         31-45 days         46-75 days         76+ days         Total           New Apartment         100         23         0         0         1         124           Ongoing Rent         54         11         0         1         0         66           Rent Increase         141         18         0         0         0         159           Stotablishment of Home         80         14         1         0         0         95           Clothing         8         0         0         0         0         8           Client Share Rent Arrears         54         43         1         0         1         199           Miscellaneous         24         8         0         0         0         32           Work Opp & Trans Bens         0 <td< td=""><td>Miscellaneous</td><td>509</td><td>78</td><td>2</td><td>1</td><td>3</td><td>593</td></td<>	Miscellaneous	509	78	2	1	3	593
Storage Fees         140         18         1         0         0         159           Grand Total         6,034         2,001         52         12         38         8,137           Amsterdam         Request Type         0-15 days         16-30 days         31-45 days         46-75 days         76+ days         Total           New Apartment         100         23         0         0         1         124           Ongoing Rent         54         11         0         1         0         66           Rent Increase         141         18         0         0         0         159           Establishment of Home         80         14         1         0         0         95           Clothing         8         0         0         0         0         95           Clothing         8         0         0         0         0         8           Client Share Rent Arrears         54         43         1         0         1         99           Miscellaneous         24         8         0         0         0         0         32           Work Opp & Trans Bens         0         0         0 </td <td>Work Opp &amp; Trans Bens</td> <td>6</td> <td>26</td> <td>1</td> <td>0</td> <td>0</td> <td>33</td>	Work Opp & Trans Bens	6	26	1	0	0	33
Request Type	Moving Expenses	80	11	4	0	0	95
Amsterdam         Request Type         0-15 days         16-30 days         31-45 days         46-75 days         76+ days         Total New Apartment           Ongoing Rent         54         11         0         1         124           Ongoing Rent (and the part of	Storage Fees	140	18	1	0	0	159
Request Type         0-15 days         16-30 days         31-45 days         46-75 days         76+ days         Total           New Apartment         100         23         0         0         1         124           Ongoing Rent         54         11         0         1         0         66           Rent Increase         141         18         0         0         0         0         159           Establishment of Home         80         14         1         0         0         0         95           Establishment of Home         80         14         1         0         0         0         8           Clothing         8         0         0         0         0         0         8           Client Share Rent Arrears         54         43         1         0         1         99           Miscellaneous         24         8         0         0         0         0         0         32           Work Opp & Trans Bens         0         0         0         0         0         0         0         12           Storage Fees         38         120         2         1         2         633<	Grand Total	6,034	2,001	52	12	38	8,137
New Apartment         100         23         0         0         1         124           Ongoing Rent         54         11         0         1         0         66           Rent Increase         141         18         0         0         0         159           Establishment of Home         80         14         1         0         0         95           Clothing         8         0         0         0         0         8           Client Share Rent Arrears         54         43         1         0         1         99           Miscellaneous         24         8         0         0         0         0         32           Work Opp & Trans Bens         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         12         \$1	Amsterdam						
Ongoing Rent         54         11         0         1         0         66           Rent Increase         141         18         0         0         0         159           Establishment of Home         80         14         1         0         0         95           Clothing         8         0         0         0         0         8           Client Share Rent Arrears         54         43         1         0         1         99           Miscellaneous         24         8         0         0         0         0         32           Work Opp & Trans Bens         0         33         8         0         0         0         0         12 <td< td=""><td>Request Type</td><td>0-15 days</td><td>16-30 days</td><td>31-45 days</td><td>46-75 days</td><td>76+ days</td><td>Total</td></td<>	Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
Rent Increase         141         18         0         0         0         159           Establishment of Home         80         14         1         0         0         95           Clothing         8         0         0         0         0         8           Client Share Rent Arrears         54         43         1         0         1         99           Miscellaneous         24         8         0         0         0         0         32           Work Opp & Trans Bens         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         12         Storage Fees         38         0         0         0         0         0         0         0         12         Storage Fees         38         0         0         0         0         0         38         3         0         0         0         38         3         0         0         0         33         3         0         0         0         33         3         0         0         0         4         1         0         0 <td>New Apartment</td> <td>100</td> <td>23</td> <td>0</td> <td>0</td> <td>1</td> <td>124</td>	New Apartment	100	23	0	0	1	124
Establishment of Home         80         14         1         0         0         95           Clothing         8         0         0         0         0         8           Client Share Rent Arrears         54         43         1         0         1         99           Miscellaneous         24         8         0         0         0         0         32           Work Opp & Trans Bens         0         0         0         0         0         0         0         0         0         0         0         0         0         0         12         Storage Fees         38         0         0         0         0         0         0         0         12         \$         12         633         \$         0         0         0         0         0         38         \$         0         0         0         0         0         38         \$         0         0         0         0         33         \$         0         0         0         33         \$         \$         0         0         0         0         34         1         0         0         31         1         0         0	Ongoing Rent	54	11	0	1	0	66
Clothing         8         0         0         0         0         8           Client Share Rent Arrears         54         43         1         0         1         99           Miscellaneous         24         8         0         0         0         32           Work Opp & Trans Bens         0         12         Storage Fees         38         0         0         0         0         0         0         0         38         38         0         0         0         0         38         38         0         0         0         0         38         38         0         0         0         0         38         38         0         0         0         0         38         38         0         0         0         0         38         38         3         3         4         4         0         0         0         4         4         0         0         0         15 days         16-30	Rent Increase	141	18	0	0	0	159
Client Share Rent Arrears         54         43         1         0         1         99           Miscellaneous         24         8         0         0         0         32           Work Opp & Trans Bens         0         0         0         0         0         0           Moving Expenses         9         3         0         0         0         0         12           Storage Fees         38         0         0         0         0         0         38           Subtotal         508         120         2         1         2         633           Brownsville         Request Type         0-15 days         16-30 days         31-45 days         46-75 days         76+ days         Total           New Apartment         134         20         2         1         0         157           Ongoing Rent         28         4         1         0         0         33           Rent Increase         226         31         1         0         0         258           Establishment of Home         77         7         2         0         0         86           Clothing         4 <td< td=""><td>Establishment of Home</td><td>80</td><td>14</td><td>1</td><td>0</td><td>0</td><td></td></td<>	Establishment of Home	80	14	1	0	0	
Miscellaneous         24         8         0         0         0         32           Work Opp & Trans Bens         0         0         0         0         0         0         0         0         0         12         Storage Fees         38         0         0         0         0         38         38         0         0         0         0         38         38         0         0         0         0         38         38         0         0         0         0         0         38         38         0         0         0         0         38         38         0         0         0         0         38         38         0         0         0         0         38         38         0         0         0         0         38         38         0         0         0         0         38         38         0         0         0         0         38         38         0         0         0         0         33         38         10         0         0         0         157         0         0         0         157         0         0         0         33         0         0	•	8		0	0	0	
Work Opp & Trans Bens         0         0         0         0         0         0           Moving Expenses         9         3         0         0         0         12           Storage Fees         38         0         0         0         0         38           Subtotal         508         120         2         1         2         633           Brownsville         Request Type         0-15 days         16-30 days         31-45 days         46-75 days         76+ days         Total           New Apartment         134         20         2         1         0         157           Ongoing Rent         28         4         1         0         0         33           Rent Increase         226         31         1         0         0         258           Establishment of Home         77         7         2         0         0         86           Clothing         4         0         0         0         0         4           Client Share Rent Arrears         169         54         1         0         1         225           Miscellaneous         101         7         0         <				1	0		
Moving Expenses         9         3         0         0         0         12           Storage Fees         38         0         0         0         0         38           Subtotal         508         120         2         1         2         633           Brownsville         Request Type         0-15 days         16-30 days         31-45 days         46-75 days         76+ days         Total           New Apartment         134         20         2         1         0         157           Ongoing Rent         28         4         1         0         0         33           Rent Increase         226         31         1         0         0         258           Establishment of Home         77         7         2         0         0         86           Clothing         4         0         0         0         0         4           Client Share Rent Arrears         169         54         1         0         1         225           Miscellaneous         101         7         0         1         0         109           Work Opp & Trans Bens         2         4         0				_			
Storage Fees         38         0         0         0         0         38           Subtotal         508         120         2         1         2         633           Brownsville           Request Type         0-15 days         16-30 days         31-45 days         46-75 days         76+ days         Total           New Apartment         134         20         2         1         0         157           Ongoing Rent         28         4         1         0         0         33           Rent Increase         226         31         1         0         0         258           Establishment of Home         77         7         2         0         0         86           Clothing         4         0         0         0         0         4           Client Share Rent Arrears         169         54         1         0         1         225           Miscellaneous         101         7         0         1         0         109           Work Opp & Trans Bens         2         4         0         0         0         6           Moving Expenses         21         0		_		_	_		
Subtotal         508         120         2         1         2         633           Brownsville           Request Type         0-15 days         16-30 days         31-45 days         46-75 days         76+ days         Total           New Apartment         134         20         2         1         0         157           Ongoing Rent         28         4         1         0         0         33           Rent Increase         226         31         1         0         0         258           Establishment of Home         77         7         2         0         0         86           Clothing         4         0         0         0         0         4           Client Share Rent Arrears         169         54         1         0         1         225           Miscellaneous         101         7         0         1         0         109           Work Opp & Trans Bens         2         4         0         0         0         0         6           Moving Expenses         21         0         0         0         0         0         21				_	_	•	
Brownsville           Request Type         0-15 days         16-30 days         31-45 days         46-75 days         76+ days         Total           New Apartment         134         20         2         1         0         157           Ongoing Rent         28         4         1         0         0         33           Rent Increase         226         31         1         0         0         258           Establishment of Home         77         7         2         0         0         86           Clothing         4         0         0         0         0         4           Client Share Rent Arrears         169         54         1         0         1         225           Miscellaneous         101         7         0         1         0         109           Work Opp & Trans Bens         2         4         0         0         0         0         6           Moving Expenses         21         0         0         0         0         21	Storage Fees	38	0	0	0	0	38
Request Type         0-15 days         16-30 days         31-45 days         46-75 days         76+ days         Total           New Apartment         134         20         2         1         0         157           Ongoing Rent         28         4         1         0         0         33           Rent Increase         226         31         1         0         0         258           Establishment of Home         77         7         2         0         0         86           Clothing         4         0         0         0         0         4           Client Share Rent Arrears         169         54         1         0         1         225           Miscellaneous         101         7         0         1         0         109           Work Opp & Trans Bens         2         4         0         0         0         0         6           Moving Expenses         21         0         0         0         0         21	Subtotal	508	120	2	1	2	633
New Apartment       134       20       2       1       0       157         Ongoing Rent       28       4       1       0       0       33         Rent Increase       226       31       1       0       0       0       258         Establishment of Home       77       7       2       0       0       86         Clothing       4       0       0       0       0       0       4         Client Share Rent Arrears       169       54       1       0       1       225         Miscellaneous       101       7       0       1       0       109         Work Opp & Trans Bens       2       4       0       0       0       0       6         Moving Expenses       21       0       0       0       0       21       0       0       0       0       21	<u>Brownsville</u>						
Ongoing Rent       28       4       1       0       0       33         Rent Increase       226       31       1       0       0       258         Establishment of Home       77       7       2       0       0       0       86         Clothing       4       0       0       0       0       0       4         Client Share Rent Arrears       169       54       1       0       1       225         Miscellaneous       101       7       0       1       0       109         Work Opp & Trans Bens       2       4       0       0       0       0       6         Moving Expenses       21       0       0       0       0       21       0			-		46-75 days	76+ days	
Rent Increase       226       31       1       0       0       258         Establishment of Home       77       7       2       0       0       86         Clothing       4       0       0       0       0       0       4         Client Share Rent Arrears       169       54       1       0       1       225         Miscellaneous       101       7       0       1       0       109         Work Opp & Trans Bens       2       4       0       0       0       0       6         Moving Expenses       21       0       0       0       0       21	•			2	1	0	
Establishment of Home       77       7       2       0       0       86         Clothing       4       0       0       0       0       0       4         Client Share Rent Arrears       169       54       1       0       1       225         Miscellaneous       101       7       0       1       0       109         Work Opp & Trans Bens       2       4       0       0       0       6         Moving Expenses       21       0       0       0       0       21				1	0	0	
Clothing       4       0       0       0       0       0       4         Client Share Rent Arrears       169       54       1       0       1       225         Miscellaneous       101       7       0       1       0       109         Work Opp & Trans Bens       2       4       0       0       0       6         Moving Expenses       21       0       0       0       0       21			31	1	0	0	
Client Share Rent Arrears       169       54       1       0       1       225         Miscellaneous       101       7       0       1       0       109         Work Opp & Trans Bens       2       4       0       0       0       0       6         Moving Expenses       21       0       0       0       0       21       0       0       0       0       21			7	2	0	0	86
Miscellaneous       101       7       0       1       0       109         Work Opp & Trans Bens       2       4       0       0       0       6         Moving Expenses       21       0       0       0       0       21	_	4	0	0	0	0	
Work Opp & Trans Bens       2       4       0       0       0       6         Moving Expenses       21       0       0       0       0       21			54	1	0	1	
Moving Expenses 21 0 0 0 0 <b>21</b>	Miscellaneous	101	7	0	1	0	109
	Work Opp & Trans Bens	2	4	0	0	0	6
Storage Fees 16 0 0 0 0 <b>16</b>	Moving Expenses	21	0	0	0	0	21
	Storage Fees	16	0	0	0	0	16

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Subtotal

## **Number of Days from Completed Application Approval or Denial**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	68	5	0	0	2	75
Ongoing Rent	23	10	0	0	0	33
Rent Increase	199	14	0	0	1	214
Establishment of Home	38	4	0	0	1	43
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	118	23	0	0	1	142
Miscellaneous	47	0	0	0	2	49
Work Opp & Trans Bens	1	8	0	0	0	9
Moving Expenses	9	0	1	0	0	10
Storage Fees	7	0	1	0	0	8
Subtotal	512	64	2	0	7	585

Garr	ison	Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	148	106	2	1	1	258
Ongoing Rent	42	21	0	0	0	63
Rent Increase	407	142	1	1	3	554
Establishment of Home	106	61	0	0	1	168
Clothing	10	3	0	0	0	13
Client Share Rent Arrears	224	193	2	1	4	424
Miscellaneous	95	27	0	0	0	122
Work Opp & Trans Bens	2	8	1	0	0	11
Moving Expenses	13	4	0	0	0	17
Storage Fees	19	8	0	0	0	27
Subtotal	1,066	573	6	3	9	1,657

#### **Gramercy Center**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	61	15	1	0	2	79
Ongoing Rent	12	3	0	0	0	15
Rent Increase	41	3	0	0	1	45
Establishment of Home	46	17	0	0	1	64
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	33	10	0	2	1	46
Miscellaneous	7	0	1	0	0	8
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	14	4	0	0	0	18
Subtotal	216	52	2	2	5	277

## **Number of Days from Completed Application Approval or Denial**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	110	6	0	0	0	116
Ongoing Rent	36	10	0	1	1	48
Rent Increase	208	32	1	0	1	242
Establishment of Home	70	4	0	0	0	74
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	140	68	2	1	2	213
Miscellaneous	64	4	0	0	0	68
Work Opp & Trans Bens	0	3	0	0	0	3
Moving Expenses	7	0	0	0	0	7
Storage Fees	10	2	0	0	0	12
Subtotal	645	129	3	2	4	783

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	87	19	0	0	0	106
Ongoing Rent	20	8	0	0	0	28
Rent Increase	169	30	0	0	1	200
Establishment of Home	62	15	0	0	0	77
Clothing	12	1	0	0	0	13
Client Share Rent Arrears	119	52	0	0	1	172
Miscellaneous	34	4	1	0	0	39
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	2	0	0	0	0	2
Storage Fees	12	3	0	0	0	15
Subtotal	517	133	1	0	2	653

### <u>HPU</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	20	6	0	1	0	27
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	5	2	0	1	0	8
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	16	4	0	0	0	20
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	0	0	0	0	0	0
Subtotal	41	12	0	2	0	55

### **Number of Days from Completed Application Approval or Denial**

Jerome	Center
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	
New Apartment	116	131	3	0	3	Total
Ongoing Rent	24	36	1	0	0	61
Rent Increase	300	151	5	0	0	456
Establishment of Home	78	114	1	0	2	195
Clothing	8	2	1	0	0	11
Client Share Rent Arrears	184	214	9	0	0	407
Miscellaneous	51	19	0	0	1	71
Work Opp & Trans Bens	1	1	0	0	0	2
Moving Expenses	7	3	2	0	0	12
Storage Fees	8	1	0	0	0	9
Subtotal	777	541	19	0	3	1,340

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	135	12	0	0	0	147
Ongoing Rent	50	10	0	0	0	60
Rent Increase	279	15	2	0	1	297
Establishment of Home	97	7	0	0	0	104
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	162	19	1	0	1	183
Miscellaneous	53	2	0	0	0	55
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	6	1	0	0	0	7
Storage Fees	13	0	0	0	0	13
Subtotal	800	67	3	0	2	872

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	32	12	0	0	0	44
Ongoing Rent	8	5	0	0	0	13
Rent Increase	50	10	1	0	0	61
Establishment of Home	20	6	0	0	0	26
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	34	15	2	0	0	51
Miscellaneous	17	3	0	0	0	20
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	6	0	1	0	0	7
Storage Fees	3	0	0	0	0	3
Subtotal	174	52	4	0	0	230

### **Number of Days from Approval to Provision of Benefits**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	867	137	10	1	0	1,015
Ongoing Rent	165	73	9	2	0	249
Rent Increase	1,124	590	71	4	1	1,790
Establishment of Home	653	76	2	0	0	731
Clothing	35	2	1	0	0	38
Client Share Rent Arrears	1,165	130	11	0	0	1,306
Miscellaneous	424	48	2	0	0	474
Work Opp & Trans Bens	23	3	0	0	0	26
Moving Expenses	60	9	1	0	0	70
Storage Fees	102	12	1	0	0	115
Grand Total	4,618	1,080	108	7	1	5,814

#### **Amsterdam**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	90	0	0	0	0	90
Ongoing Rent	38	2	0	0	0	40
Rent Increase	118	3	0	0	0	121
Establishment of Home	71	0	0	0	0	71
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	31	0	0	0	0	31
Miscellaneous	23	0	0	0	0	23
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	8	0	0	0	0	8
Storage Fees	22	0	0	0	0	22
Subtotal	402	5	0	0	0	407

### **Brownsville**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	102	23	1	0	0	126
Ongoing Rent	20	4	0	0	0	24
Rent Increase	178	18	4	0	0	200
Establishment of Home	63	8	0	0	0	71
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	185	11	3	0	0	199
Miscellaneous	88	8	0	0	0	96
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	14	5	0	0	0	19
Storage Fees	12	3	0	0	0	15
Subtotal	669	80	8	0	0	757

#### **Number of Days from Approval to Provision of Benefits**

Coney	Island
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	41	19	2	1	0	63
Ongoing Rent	12	5	1	1	0	19
Rent Increase	86	44	11	1	0	142
Establishment of Home	26	4	0	0	0	30
Clothing	2	1	1	0	0	4
Client Share Rent Arrears	65	25	1	0	0	91
Miscellaneous	27	9	2	0	0	38
Work Opp & Trans Bens	6	3	0	0	0	9
Moving Expenses	6	3	0	0	0	9
Storage Fees	4	2	0	0	0	6
Subtotal	275	115	18	3	0	411

Gar	rison	Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	134	28	4	0	0	166
Ongoing Rent	8	33	7	1	0	49
Rent Increase	96	378	49	3	1	527
Establishment of Home	112	21	0	0	0	133
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	205	26	5	0	0	236
Miscellaneous	88	7	0	0	0	95
Work Opp & Trans Bens	8	0	0	0	0	8
Moving Expenses	14	0	0	0	0	14
Storage Fees	16	3	0	0	0	19
Subtotal	688	496	65	4	1	1,254

#### **Gramercy Center**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	23	16	1	0	0	40
Ongoing Rent	4	5	0	0	0	9
Rent Increase	14	7	4	0	0	25
Establishment of Home	20	13	1	0	0	34
Clothing	1	1	0	0	0	2
Client Share Rent Arrears	15	6	1	0	0	22
Miscellaneous	4	2	0	0	0	6
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	9	1	1	0	0	11
Subtotal	90	51	8	0	0	149

### **Number of Days from Approval to Provision of Benefits**

Greenwood
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	98	4	0	0	0	102
Ongoing Rent	22	3	0	0	0	25
Rent Increase	109	7	0	0	0	116
Establishment of Home	67	2	0	0	0	69
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	117	0	0	0	0	117
Miscellaneous	50	3	0	0	0	53
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	5	0	0	0	0	5
Storage Fees	1	0	0	0	0	1
Subtotal	471	19	0	0	0	490

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	82	6	0	0	0	88
Ongoing Rent	9	6	0	0	0	15
Rent Increase	71	23	0	0	0	94
Establishment of Home	67	3	0	0	0	70
Clothing	11	0	0	0	0	11
Client Share Rent Arrears	130	12	0	0	0	142
Miscellaneous	27	2	0	0	0	29
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	1	0	0	0	0	1
Storage Fees	18	0	0	0	0	18
Subtotal	418	52	0	0	0	470

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	20	0	0	0	0	20
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	4	0	0	0	0	4
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	17	0	0	0	0	17
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	0	0	0	0	0	0
						0
Subtotal	41	0	0	0	0	41

## **Number of Days from Approval to Provision of Benefits**

Jerome Center						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	150	12	2	0	0	164
Ongoing Rent	33	6	1	0	0	40
Rent Increase	328	42	0	0	0	370
Establishment of Home	124	9	1	0	0	134
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	271	15	0	0	0	286
Miscellaneous	58	3	0	0	0	61
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	6	0	0	0	0	6
Storage Fees	9	1	0	0	0	10
Subtotal	985	88	4	0	0	1,077
Queensboro						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	101	28	0	0	0	129
Ongoing Rent	16	9	0	0	0	25
Rent Increase	107	63	2	0	0	172
Establishment of Home	82	16	0	0	0	98
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	125	34	1	0	0	160
Miscellaneous	35	14	0	0	0	49
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	4	0	1	0	0	5
Storage Fees	8	2	0	0	0	10
Subtotal	481	166	4	0	0	651
Staten Island						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	26	1	0	0	0	27
Ongoing Rent	3	0	0	0	0	3
Rent Increase	17	5	1	0	0	23
Establishment of Home	17	0	0	0	0	17
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	21	1	0	0	0	22
Miscellaneous	7	0	0	0	0	7
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	2	1	0	0	0	3
Storage Fees	3	0	0	0	0	3
Subtotal	98	8	1	0	0	107

## **Number of Days from Completed Application to Provision of Benefits**

T	otal	for	all	Centers
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	465	521	33	7	7	1,033
Ongoing Rent	70	129	43	7	1	250
Rent Increase	562	862	324	42	6	1,796
Establishment of Home	313	391	23	2	5	734
Clothing	22	15	1	0	0	38
Client Share Rent Arrears	623	679	69	7	8	1,386
Miscellaneous	301	164	11	1	1	478
Work Opp & Trans Bens	3	18	8	0	0	29
Moving Expenses	45	25	1	0	0	71
Storage Fees	75	40	3	0	0	118
Grand Total	2,479	2,844	516	66	28	5,933

Amsterdam
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	56	37	0	0	1	94
Ongoing Rent	22	17	0	1	0	40
Rent Increase	77	46	1	0	0	124
Establishment of Home	44	27	1	0	0	72
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	19	15	0	0	0	34
Miscellaneous	9	14	0	0	0	23
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	5	3	0	0	0	8
Storage Fees	20	2	0	0	0	22
Subtotal	253	161	2	1	1	418

#### **Brownsville**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	77	43	5	1	0	126
Ongoing Rent	14	8	1	1	0	24
Rent Increase	146	43	9	2	0	200
Establishment of Home	41	28	1	1	0	71
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	122	62	16	0	0	200
Miscellaneous	80	14	2	0	0	96
Work Opp & Trans Bens	0	1	2	0	0	3
Moving Expenses	12	7	0	0	0	19
Storage Fees	11	4	0	0	0	15
Subtotal	507	210	36	5	0	758

Number of Day	vs from Comple	ted Application to	o Provision of	Benefits
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Coney Island
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	28	26	6	1	2	63
Ongoing Rent	8	6	4	1	0	19
Rent Increase	56	62	21	2	1	142
Establishment of Home	17	10	2	0	1	30
Clothing	1	2	1	0	0	4
Client Share Rent Arrears	46	33	11	0	1	91
Miscellaneous	24	10	3	0	1	38
Work Opp & Trans Bens	0	5	4	0	0	9
Moving Expenses	5	4	0	0	0	9
Storage Fees	4	2	0	0	0	6
Subtotal	189	160	52	4	6	411

### **Garrison Center**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	53	115	5	4	1	178
Ongoing Rent	1	21	23	4	0	49
Rent Increase	19	206	262	37	3	527
Establishment of Home	36	94	2	1	1	134
Clothing	1	6	0	0	0	7
Client Share Rent Arrears	137	147	13	5	3	305
Miscellaneous	57	39	2	0	0	98
Work Opp & Trans Bens	3	7	1	0	0	11
Moving Expenses	10	5	0	0	0	15
Storage Fees	12	8	2	0	0	22
Subtotal	329	648	310	51	8	1,346

#### **Gramercy Center**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	11	22	5	0	2	40
Ongoing Rent	0	8	1	0	0	9
Rent Increase	7	13	4	0	1	25
Establishment of Home	9	19	5	0	1	34
Clothing	1	1	0	0	0	2
Client Share Rent Arrears	4	14	3	1	1	23
Miscellaneous	3	2	0	1	0	6
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	8	3	1	0	0	12
Subtotal	43	82	19	2	5	151

### **Number of Days from Completed Application to Provision of Benefits**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	78	25	0	0	0	103
Ongoing Rent	13	12	0	0	1	26
Rent Increase	91	27	0	0	0	118
Establishment of Home	47	22	0	0	0	69
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	76	44	1	1	1	123
Miscellaneous	44	10	0	0	0	54
Work Opp & Trans Bens	0	2	0	0	0	2
Moving Expenses	5	0	0	0	0	5
Storage Fees	0	1	0	0	0	1
Subtotal	354	143	1	1	2	501

#### **Hamilton**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	29	58	1	0	0	88
Ongoing Rent	0	11	4	0	0	15
Rent Increase	4	83	6	0	1	94
Establishment of Home	25	43	2	0	0	70
Clothing	8	3	0	0	0	11
Client Share Rent Arrears	39	96	6	0	1	142
Miscellaneous	11	17	1	0	0	29
Work Opp & Trans Bens	0	1	1	0	0	2
Moving Expenses	1	0	0	0	0	1
Storage Fees	10	8	0	0	0	18

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Subtotal

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	7	13	0	0	0	20
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	1	3	0	0	0	4
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	9	8	0	0	0	17
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	0	0	0	0	0	0
						0
Subtotal	17	24	0	0	0	41

#### **Number of Days from Completed Application to Provision of Benefits**

<b>Jerome</b>	Center
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	28	126	10	0	1	165
Ongoing Rent	5	26	9	0	0	40
Rent Increase	80	278	13	0	0	371
Establishment of Home	22	102	9	0	2	135
Clothing	2	2	0	0	0	4
Client Share Rent Arrears	69	202	14	0	0	285
Miscellaneous	29	32	0	0	0	61
Work Opp & Trans Bens	0	2	0	0	0	2
Moving Expenses	3	3	0	0	0	6
Storage Fees	2	8	0	0	0	10
Subtotal	240	781	55	0	3	1,079

#### Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	82	45	1	1	0	129
Ongoing Rent	6	18	1	0	0	25
Rent Increase	72	92	8	0	0	172
Establishment of Home	62	35	1	0	0	98
Clothing	2	1	0	0	0	3
Client Share Rent Arrears	98	58	4	0	1	161
Miscellaneous	29	17	3	0	0	49
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	3	1	1	0	0	5
Storage Fees	7	3	0	0	0	10
Subtotal	361	270	19	1	1	652

### Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	16	11	0	0	0	27
Ongoing Rent	1	2	0	0	0	3
Rent Increase	10	12	0	1	0	23
Establishment of Home	9	8	0	0	0	17
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	13	8	1	0	0	22
Miscellaneous	6	1	0	0	0	7
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	2	0	0	0	3
Storage Fees	1	1	0	0	0	2
Subtotal	59	45	1	1	0	106

## **Number of Days from Initial Request to Completed Application**

Total for all Cente	rs
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	5641	86	3	0	0	5730
Ongoing Rent	1735	41	2	0	0	1778
Rent Increase	8851	76	1	0	5	8933
Establishment of Home	3889	59	2	0	2	3952
Clothing	329	11	0	0	0	340
Client Share Rent Arrears	7029	135	5	1	5	7175
Miscellaneous	2450	25	1	0	2	2478
Work Opp & Trans Bens	144	0	0	0	0	144
Moving Expenses	382	2	0	0	0	384
Storage Fees	771	13	0	0	1	785
Grand Total	31221	448	14	1	15	31699
<u>Amsterdam</u>						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	444	30	0	0	0	474
Ongoing Rent	214	17	0	0	0	231
Rent Increase	569	17	0	0	0	586
Establishment of Home	342	21	0	0	0	363
Clothing	39	2	0	0	0	41
Client Share Rent Arrears	382	41	2	0	0	425
Miscellaneous	124	3	0	0	0	127
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	29	0	0	0	0	29
Storage Fees	166	5	0	0	0	171

#### **Brownsville**

Subtotal

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	731	2	0	0	0	733
Ongoing Rent	160	2	0	0	0	162
Rent Increase	1004	5	1	0	0	1010
Establishment of Home	377	0	0	0	0	377
Clothing	36	0	0	0	0	36
Client Share Rent Arrears	827	13	1	0	1	842
Miscellaneous	471	3	0	0	0	474
Work Opp & Trans Bens	15	0	0	0	0	15
Moving Expenses	110	0	0	0	0	110
Storage Fees	73	0	0	0	0	73
Subtotal	3804	25	2	0	1	3832

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Work Opp & Trans Bens

Moving Expenses

### **Number of Days from Initial Request to Completed Application**

Coney Island						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	315	1	0	0	0	316
Ongoing Rent	121	2	0	0	0	123
Rent Increase	722	6	0	0	1	729
Establishment of Home	185	1	0	0	0	186
Clothing	24	1	0	0	0	25
Client Share Rent Arrears	468	6	0	0	1	475
Miscellaneous	205	0	0	0	0	205

Storage Fees	49	0	0	0	0	49
Subtotal	2151	17	0	0	2	2170

Garrison Center						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	918	10	0	0	0	928
Ongoing Rent	218	2	0	0	0	220
Rent Increase	1951	7	0	0	0	1958
Establishment of Home	640	8	0	0	0	648
Clothing	74	1	0	0	0	75
Client Share Rent Arrears	1439	9	0	0	0	1448
Miscellaneous	463	5	0	0	0	468
Work Opp & Trans Bens	61	0	0	0	0	61
Moving Expenses	49	0	0	0	0	49
Storage Fees	103	0	0	0	1	104
Subtotal	5916	42	0	0	1	5959

<b>Gramercy Center</b>						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	321	17	0	0	0	338
Ongoing Rent	59	5	0	0	0	64
Rent Increase	153	3	0	0	0	156
Establishment of Home	251	11	0	0	0	262
Clothing	17	2	0	0	0	19
Client Share Rent Arrears	163	10	0	0	0	173
Miscellaneous	66	1	0	0	0	67
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	5	2	0	0	0	7
Storage Fees	53	1	0	0	0	54
Subtotal	1088	52	0	0	0	1140

## **Number of Days from Initial Request to Completed Application**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	499	4	0	0	0	503
Ongoing Rent	198	1	0	0	0	199
Rent Increase	779	8	0	0	1	788
Establishment of Home	293	1	0	0	2	296
Clothing	14	1	0	0	0	15
Client Share Rent Arrears	674	12	0	1	0	687
Miscellaneous	241	4	0	0	0	245
Work Opp & Trans Bens	17	0	0	0	0	17
Moving Expenses	28	0	0	0	0	28
Storage Fees	54	1	0	0	0	55
Subtotal	2797	32	0	1	3	2833

Request Type	<b>0-15 days</b> 419	<b>16-30 days</b> 1	<b>31-45 days</b> 0	<b>46-75 days</b> 0	<b>76+ days</b> 0	Total 420
New Apartment						
Ongoing Rent	137	2	0	0	0	139
Rent Increase	697	2	0	0	1	700
Establishment of Home	341	0	0	0	0	341
Clothing	41	1	0	0	0	42
Client Share Rent Arrears	611	2	0	0	1	614
Miscellaneous	159	2	0	0	1	162
Work Opp & Trans Bens	8	0	0	0	0	8
Moving Expenses	31	0	0	0	0	31
Storage Fees	91	1	0	0	0	92
Subtotal	2535	11	0	0	3	2549

### <u>HPU</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	146	0	0	0	0	146
Ongoing Rent	0	0	0	0	0	0
Rent Increase	1	0	0	0	0	1
Establishment of Home	70	0	0	0	0	70
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	86	1	0	0	1	88
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	6	0	0	0	0	6
						0
Subtotal	313	1	0	0	1	315

### **Number of Days from Initial Request to Completed Application**

<b>Jerome</b>	Center
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1028	12	3	0	0	1043
Ongoing Rent	326	5	1	0	0	332
Rent Increase	1744	18	0	0	2	1764
Establishment of Home	811	10	2	0	0	823
Clothing	44	3	0	0	0	47
Client Share Rent Arrears	1617	32	1	0	2	1652
Miscellaneous	340	5	0	0	0	345
Work Opp & Trans Bens	13	0	0	0	0	13
Moving Expenses	44	0	0	0	0	44
Storage Fees	70	2	0	0	0	72
Subtotal	6037	87	7	0	4	6135

#### **Queensboro**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	687	5	0	0	0	692
Ongoing Rent	240	4	1	0	0	245
Rent Increase	1013	5	0	0	0	1018
Establishment of Home	496	4	0	0	0	500
Clothing	26	0	0	0	0	26
Client Share Rent Arrears	692	5	1	0	0	698
Miscellaneous	228	0	1	0	0	229
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	33	0	0	0	0	33
Storage Fees	89	2	0	0	0	91
Subtotal	3508	25	3	0	0	3536

#### **Staten Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	133	4	0	0	0	137
Ongoing Rent	62	1	0	0	0	63
Rent Increase	218	5	0	0	0	223
Establishment of Home	83	3	0	0	0	86
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	155	5	0	0	0	160
Miscellaneous	67	1	0	0	0	68
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	13	0	0	0	0	13
Storage Fees	17	1	0	0	0	18
Subtotal	760	20	0	0	0	780

**CBCFA Data: FY 25 Year to Date** 

# Number of Days from Completed Application to Approval or Denial

Total for all Centers	Total	for	all	Centers
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	4,356	1,286	37	7	11	5,697
Ongoing Rent	1,252	487	14	6	7	1,766
Rent Increase	7,175	1,555	43	7	28	8,808
Establishment of Home	2,952	954	23	4	6	3,939
Clothing	305	34	3	0	5	347
Client Share Rent Arrears	4,553	2,369	81	15	30	7,048
Miscellaneous	2,170	295	11	1	5	2,482
Work Opp & Trans Bens	39	99	2	0	0	140
Moving Expenses	327	44	5	0	2	378
Storage Fees	684	89	4	0	3	780
Grand Total	23,813	7,212	223	40	97	31,385
<u>Amsterdam</u>						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	368	99	1	0	2	470
Ongoing Rent	180	45	2	1	0	228
Rent Increase	500	65	3	0	1	569
Establishment of Home	279	75	2	0	0	356
Clothing	40	1	0	0	0	41
Client Share Rent Arrears	235	157	12	0	3	407
Miscellaneous	102	21	0	0	0	123
Work Opp & Trans Bens	0	3	0	0	0	3
Moving Expenses	24	6	0	0	0	30
Storage Fees	157	13	0	0	1	171
Subtotal	1,885	485	20	1	7	2,398
<u>Brownsville</u>						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	606	117	9	3	1	736
Ongoing Rent	113	49	4	0	0	166
Rent Increase	837	158	13	3	2	1,013
Establishment of Home	331	42	3	0	1	377
Clothing	36	0	0	0	0	36
Client Share Rent Arrears	554	256	18	6	3	837
Miscellaneous	447	24	1	1	1	474
Work Opp & Trans Bens	6	7	1	0	0	14
Moving Expenses	101	7	0	0	0	108
Storage Fees	70	3	0	0	0	73
Subtotal	3,101	663	49	13	8	3,834

# **Number of Days from Completed Application Approval or Denial**

Coney Is	land
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	282	25	1	0	3	311
Ongoing Rent	99	22	0	1	0	122
Rent Increase	684	38	0	0	3	725
Establishment of Home	166	14	0	0	1	181
Clothing	23	4	0	0	0	27
Client Share Rent Arrears	412	63	2	0	4	481
Miscellaneous	194	9	1	0	2	206
Work Opp & Trans Bens	7	16	0	0	0	23
Moving Expenses	37	0	1	0	1	39
Storage Fees	49	0	1	0	0	50
Subtotal	1,953	191	6	1	14	2,165

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	625	283	2	1	1	912
Ongoing Rent	154	68	0	0	0	222
Rent Increase	1473	452	5	1	6	1,937
Establishment of Home	442	199	1	0	1	643
Clothing	59	17	0	0	0	76
Client Share Rent Arrears	877	563	6	4	5	1,455
Miscellaneous	381	86	1	0	0	468
Work Opp & Trans Bens	15	42	1	0	0	58
Moving Expenses	35	12	0	0	0	47
Storage Fees	80	23	0	0	0	103
Subtotal	4.141	1.745	16	6	13	5.921

# **Gramercy Center**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	264	72	3	0	3	342
Ongoing Rent	50	8	1	0	2	61
Rent Increase	135	12	0	1	3	151
Establishment of Home	195	66	2	0	2	265
Clothing	18	0	1	0	0	19
Client Share Rent Arrears	122	36	4	2	2	166
Miscellaneous	55	14	3	0	0	72
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	6	0	0	0	0	6
Storage Fees	45	6	1	0	2	54
Subtotal	890	214	15	3	14	1,136

# **Number of Days from Completed Application Approval or Denial**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	442	60	0	1	1	504
Ongoing Rent	138	48	3	1	2	192
Rent Increase	668	100	8	0	2	778
Establishment of Home	260	37	5	0	1	303
Clothing	13	1	0	0	1	15
Client Share Rent Arrears	452	194	10	1	5	662
Miscellaneous	228	16	1	0	1	246
Work Opp & Trans Bens	6	14	0	0	0	20
Moving Expenses	25	2	0	0	0	27
Storage Fees	50	4	0	0	0	54
Subtotal	2,282	476	27	3	13	2,801

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	351	66	0	0	0	417
Ongoing Rent	106	29	1	1	0	137
Rent Increase	585	91	3	0	5	684
Establishment of Home	287	55	0	0	0	342
Clothing	41	2	0	0	0	43
Client Share Rent Arrears	432	155	2	0	5	594
Miscellaneous	133	26	1	0	1	161
Work Opp & Trans Bens	0	7	0	0	0	7
Moving Expenses	27	4	0	0	0	31
Storage Fees	77	13	1	0	0	91
Subtotal	2,039	448	8	1	11	2,507

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	120	25	3	1	0	149
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	1	0	0	0	1
Establishment of Home	54	14	2	1	0	71
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	79	9	0	0	0	88
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	6	0	0	0	0	6
						0
Subtotal	263	49	5	2	0	319

# Number of Days from Completed Application Approval or Denial

<b>Jerome</b>	Center
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	
New Apartment	548	459	12	1	8	Total
Ongoing Rent	162	158	2	2	0	324
Rent Increase	1178	527	8	2	3	1,718
Establishment of Home	390	408	7	3	3	, 811
Clothing	37	7	1	0	0	45
Client Share Rent Arrears	760	798	24	2	4	1,588
Miscellaneous	275	71	3	0	1	350
Work Opp & Trans Bens	4	9	0	0	0	13
Moving Expenses	28	12	2	0	0	42
Storage Fees	50	22	0	0	1	73
Subtotal	3,432	2,471	59	10	12	5,984
<u>Queensboro</u>						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	651	51	1	0	0	703
Ongoing Rent	205	40	0	0	0	245
Rent Increase	940	70	2	0	2	1,014
Establishment of Home	482	29	0	0	0	511
Clothing	26	1	0	0	0	27
Client Share Rent Arrears	597	98	1	0	2	698
Miscellaneous	215	11	0	0	0	226
Work Opp & Trans Bens	1	1	0	0	0	2
Moving Expenses	32	1	0	0	0	33
Storage Fees	86	4	0	0	0	90
Subtotal	3,235	306	4	0	4	3,549
Staten Island						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	99	29	5	0	0	133
Ongoing Rent	45	20	1	0	0	66
Rent Increase	175	41	1	0	1	218
Establishment of Home	66	15	1	0	0	82
Clothing	10	1	1	0	0	12
Client Share Rent Arrears	111	49	2	0	0	162
Miscellaneous	61	8	0	0	0	69
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	11	0	2	0	0	13
Storage Fees	14	1	1	0	0	16
Subtotal	592	164	14	0	1	771

# **Number of Days from Approval to Provision of Benefits**

T	otal	for	all	Centers
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	3,724	469	26	2	0	4,221
Ongoing Rent	596	242	23	2	1	864
Rent Increase	3,491	1,975	365	18	7	5,856
Establishment of Home	2,715	337	9	0	0	3,061
Clothing	179	18	2	0	0	199
Client Share Rent Arrears	4,098	421	38	1	0	4,558
Miscellaneous	1,785	193	8	1	0	1,987
Work Opp & Trans Bens	90	8	0	0	0	98
Moving Expenses	271	32	2	0	0	305
Storage Fees	555	52	1	0	0	608
						0
Grand Total	17,504	3,747	474	24	8	21,757

#### **Amsterdam**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	300	2	0	0	0	302
Ongoing Rent	84	14	0	0	0	98
Rent Increase	333	54	1	0	0	388
Establishment of Home	245	0	0	0	0	245
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	143	3	1	0	0	147
Miscellaneous	70	1	0	0	0	71
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	23	0	0	0	0	23
Storage Fees	119	1	0	0	0	120
Subtotal	1,324	75	2	0	0	1,401

# **Brownsville**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	590	55	1	0	0	646
Ongoing Rent	105	11	0	0	0	116
Rent Increase	707	70	9	0	0	786
Establishment of Home	318	32	1	0	0	351
Clothing	30	3	1	0	0	34
Client Share Rent Arrears	643	39	4	0	0	686
Miscellaneous	416	27	3	0	0	446
Work Opp & Trans Bens	7	1	0	0	0	8
Moving Expenses	92	12	0	0	0	104
Storage Fees	66	7	0	0	0	73
Subtotal	2,974	257	19	0	0	3,250

#### **Number of Days from Approval to Provision of Benefits**

Coney	Island
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	213	49	4	1	0	267
Ongoing Rent	60	14	1	1	0	76
Rent Increase	321	134	23	1	0	479
Establishment of Home	129	19	2	0	0	150
Clothing	16	2	1	0	0	19
Client Share Rent Arrears	242	53	6	0	0	301
Miscellaneous	143	32	4	0	0	179
Work Opp & Trans Bens	17	3	0	0	0	20
Moving Expenses	30	6	0	0	0	36
Storage Fees	38	8	0	0	0	46
Subtotal	1,209	320	41	3	0	1,573
Garrison Center						
Request Type	0-15 davs	16-30 davs	31-45 davs	46-75 davs	76+ davs	Total

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	524	114	17	1	0	656
Ongoing Rent	29	116	20	1	0	166
Rent Increase	265	1160	307	16	5	1,753
Establishment of Home	442	82	3	0	0	527
Clothing	48	1	0	0	0	49
Client Share Rent Arrears	782	84	20	1	0	887
Miscellaneous	332	22	0	0	0	354
Work Opp & Trans Bens	41	3	0	0	0	44
Moving Expenses	32	2	1	0	0	35
Storage Fees	66	7	0	0	0	73
						0
Subtotal	2,561	1,591	368	19	5	4,544

# **Gramercy Center**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	149	37	1	0	0	187
Ongoing Rent	14	8	0	0	0	22
Rent Increase	43	22	6	0	0	71
Establishment of Home	121	25	1	0	0	147
Clothing	6	5	0	0	0	11
Client Share Rent Arrears	64	20	1	0	0	85
Miscellaneous	38	11	0	0	0	49
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	4	0	0	0	0	4
Storage Fees	24	3	1	0	0	28
Subtotal	463	131	10	0	0	604

#### **Number of Days from Approval to Provision of Benefits**

Greenwood	t
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	366	20	0	0	0	386
Ongoing Rent	53	5	0	0	0	58
Rent Increase	273	26	0	0	0	299
Establishment of Home	241	19	0	0	0	260
Clothing	11	0	0	0	0	11
Client Share Rent Arrears	346	7	0	0	0	353
Miscellaneous	184	12	0	0	0	196
Work Opp & Trans Bens	8	0	0	0	0	8
Moving Expenses	20	2	0	0	0	22
Storage Fees	36	3	0	0	0	39
Subtotal	1,538	94	0	0	0	1,632

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	294	37	0	0	0	331
Ongoing Rent	30	19	0	0	0	49
Rent Increase	235	86	3	0	2	326
Establishment of Home	259	28	1	0	0	288
Clothing	25	1	0	0	0	26
Client Share Rent Arrears	433	51	0	0	0	484
Miscellaneous	110	18	0	0	0	128
Work Opp & Trans Bens	6	0	0	0	0	6
Moving Expenses	18	5	0	0	0	23
Storage Fees	68	6	0	0	0	74
Subtotal	1,478	251	4	0	2	1,735

# <u>HPU</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	136	1	0	0	0	137
Ongoing Rent	0	0	0	0	0	0
Rent Increase	1	0	0	0	0	1
Establishment of Home	65	0	0	0	0	65
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	79	0	0	0	0	79
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	5	1	0	0	0	6
						0
Subtotal	288	2	0	0	0	290

# **Number of Days from Approval to Provision of Benefits**

Jerome Center						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	558	65	3	0	0	626
Ongoing Rent	122	25	1	0	0	148
Rent Increase	873	237	1	0	0	1,111
Establishment of Home	459	52	1	0	0	512
Clothing	21	2	0	0	0	23
Client Share Rent Arrears	887	63	0	0	0	950
Miscellaneous	240	28	0	0	0	268
Work Opp & Trans Bens	10	0	0	0	0	10
Moving Expenses	22	1	0	0	0	23
Storage Fees	47	3	0	0	0	50
Subtotal	3,239	476	6	0	0	3,721
Queensboro						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	517	83	0	0	0	600
Ongoing Rent	86	22	1	0	0	109
Rent Increase	363	170	12	0	0	545
Establishment of Home	384	77	0	0	0	461
Clothing	12	4	0	0	0	16
Client Share Rent Arrears	492	93	6	0	0	591
Miscellaneous	143	35	0	0	0	178
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	23	3	1	0	0	27
Storage Fees	76	13	0	0	0	89
Subtotal	2096	501	20	0	0	2,617
Staten Island						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	77	7	0	0	0	84
Ongoing Rent	13	8	0	0	1	22
Rent Increase	77	16	3	1	0	97
Establishment of Home	52	3	0	0	0	55
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	65	8	0	0	0	73
Miscellaneous	30	7	1	1	0	39
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	6	1	0	0	0	7
Storage Fees	10	1	0	0	0	11
Subtotal	334	51	4	2	1	392
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**CBCFA Data: FY 25 Year to Date** 

# **Number of Days from Completed Application to Provision of Benefits**

T	ota	l for	all	Centers
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	2,061	2,048	143	19	11	4,282
Ongoing Rent	257	430	158	23	2	870
Rent Increase	1,716	2,762	1,177	198	27	5,880
Establishment of Home	1,407	1,559	92	10	7	3,075
Clothing	144	52	6	0	1	203
Client Share Rent Arrears	2,095	2,414	245	27	25	4,806
Miscellaneous	1,322	622	49	3	4	2,000
Work Opp & Trans Bens	21	73	18	0	0	112
Moving Expenses	222	83	4	1	1	311
Storage Fees	425	179	8	0	4	616
						0
Grand Total	9,670	10,222	1,900	281	82	22,155

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	181	124	1	0	1	307
Ongoing Rent	44	51	4	2	0	101
Rent Increase	191	186	17	1	1	396
Establishment of Home	145	101	1	0	0	247
Clothing	5	1	0	0	0	6
Client Share Rent Arrears	59	86	6	1	2	154
Miscellaneous	45	25	1	0	0	71
Work Opp & Trans Bens	0	2	0	0	0	2
Moving Expenses	17	6	0	0	0	23
Storage Fees	97	22	0	0	1	120
Subtotal	784	604	30	4	5	1427

#### **Brownsville**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	414	202	28	2	1	647
Ongoing Rent	62	47	6	1	0	116
Rent Increase	537	202	36	4	2	781
Establishment of Home	230	110	10	1	1	352
Clothing	28	5	1	0	0	34
Client Share Rent Arrears	392	250	36	5	1	684
Miscellaneous	372	63	8	0	1	444
Work Opp & Trans Bens	1	3	4	0	0	8
Moving Expenses	81	20	3	0	0	104
Storage Fees	58	14	0	0	0	72
Subtotal	2175	916	132	13	6	3,242

**CBCFA Data: FY 25 Year to Date** 

<b>Number of Days from Completed Application to Provision of Benefits</b>
Coney Island

Coney Island						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	150	98	14	2	3	267
Ongoing Rent	38	30	7	1	0	76
Rent Increase	230	192	53	2	2	479
Establishment of Home	99	41	9	0	1	150
Clothing	14	4	1	0	0	19
Client Share Rent Arrears	170	100	27	0	4	301
Miscellaneous	121	49	8	1	1	180
Work Opp & Trans Bens	3	12	5	0	0	20
Moving Expenses	27	8	0	0	1	36
Storage Fees	32	13	1	0	0	46
Subtotal	884	547	125	6	12	1,574
Garrison Center						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	224	423	41	11	1	700
Ongoing Rent	4	48	97	17	0	166
Rent Increase	71	584	908	183	10	1756
Establishment of Home	161	353	19	4	1	538
Clothing	35	15	3	0	0	53
Client Share Rent Arrears	489	543	59	17	5	1113
Miscellaneous	228	133	9	0	0	370
Work Opp & Trans Bens	12	37	6	0	0	55
Moving Expenses	26	14	0	1	0	41
Storage Fees	45	32	3	0	0	80
Subtotal	1,295	2,182	1,145	233	17	4,872
Gramercy Center						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	82	90	12	0	2	186
Ongoing Rent	5	16	2	0	0	23
Rent Increase	25	32	11	1	2	71
Establishment of Home	67	65	13	0	1	146
Clothing	6	5	0	0	0	11
Client Share Rent Arrears	31	45	8	1	1	86
Miscellaneous	23	20	4	1	0	48
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	4	0	0	0	0	4
Storage Fees	20	6	1	0	2	29
5						

Subtotal

**CBCFA Data: FY 25 Year to Date** 

# Number of Days from Completed Application to Provision of Benefits

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	262	127	1	0	1	391
Ongoing Rent	35	25	0	0	1	61
Rent Increase	229	84	4	0	1	318
Establishment of Home	159	98	1	0	1	259
Clothing	8	2	0	0	1	11
Client Share Rent Arrears	218	144	4	2	3	371
Miscellaneous	158	38	0	0	1	197
Work Opp & Trans Bens	3	6	0	0	0	9
Moving Expenses	18	4	0	0	0	22
Storage Fees	31	8	0	0	0	39
Subtotal	1,121	536	10	2	9	1,678

Ham	iltor	n
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	117	213	5	0	0	335
Ongoing Rent	3	32	14	0	0	49
Rent Increase	49	242	27	2	5	325
Establishment of Home	102	178	8	0	0	288
Clothing	20	6	0	0	0	26
Client Share Rent Arrears	145	316	19	0	5	485
Miscellaneous	48	76	2	0	1	127
Work Opp & Trans Bens	1	3	3	0	0	7
Moving Expenses	10	13	0	0	0	23
Storage Fees	44	30	2	0	0	76

Subtotal	539	1,109	80	2	11	1,741

# <u>HPU</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	75	56	4	2	0	137
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	1	0	0	0	1
Establishment of Home	32	29	3	1	0	65
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	58	20	0	0	0	78
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	5	1	0	0	0	6
						0
Subtotal	172	107	7	3	0	289

#### **Number of Days from Completed Application to Provision of Benefits**

<b>Jerome</b>	Center
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	104	492	28	1	2	627
Ongoing Rent	11	114	21	1	0	147
Rent Increase	102	930	76	0	2	1110
Establishment of Home	84	404	20	4	2	514
Clothing	13	10	0	0	0	23
Client Share Rent Arrears	197	694	52	0	2	945
Miscellaneous	122	141	5	0	0	268
Work Opp & Trans Bens	1	9	0	0	0	10
Moving Expenses	13	10	0	0	0	23
Storage Fees	21	27	1	0	1	50
						0
Subtotal	668	2,831	203	6	9	3,717

#### Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	405	189	6	1	0	601
Ongoing Rent	47	58	4	0	0	109
Rent Increase	238	270	36	2	1	547
Establishment of Home	296	158	7	0	0	461
Clothing	11	4	1	0	0	16
Client Share Rent Arrears	356	206	28	1	2	593
Miscellaneous	121	47	10	0	0	178
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	21	5	1	0	0	27
Storage Fees	65	23	0	0	0	88
Subtotal	1,560	961	93	4	3	2,621

#### **Staten Island**

Request Type		0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment		47	34	3	0	0	84
Ongoing Rent		8	9	3	1	1	22
Rent Increase		44	39	9	3	1	96
Establishment of Home		32	22	1	0	0	55
Clothing		4	0	0	0	0	4
Client Share Rent Arrears		37	30	6	0	0	73
Miscellaneous		26	10	2	1	0	39
Work Opp & Trans Bens		0	0	0	0	0	0
Moving Expenses		4	3	0	0	0	7
Storage Fees	###	7	3	0	0	0	10
							0
Subtotal		209	150	24	5	2	390

#### **HOUSING SERVICES**

	Active Cases @ FY	Capacity	Capacity
	25.4	(units)	(%)
<b>Emergency Housing Occupancy</b>			
Commercial MOU/SRO Hotels			
Family	183	317	57.7%
Single	1,065	1,583	67.3%
Subtotal	1,248	1,900	65.7%
Transitional Congregate Facility	759	916	82.9%
Non-Emergency Supported Housing Occupancy			
Scatter Site	2,380	2,712	87.8%
Permanent Congregate facility	2,248	2,772	81.1%
Total	6,635	8,300	79.9%

FY 25.4	Requests	Referrals	Placements
<b>Emergency Housing Activity</b>			
Commercial MOU/SRO Hotels	2,263	1,081	712
Transitional Congregate Facilities	2,203	993	730
Non-Emergency Supported Housing Activity			
Scatter Site I	367	242	49
Permanent Congregate Facilities	307	308	49
Total	2,630	2,624	1,540

FY 25 Year to Date	Requests	Referrals	Placements
Emergency Housing Activity			
Commercial MOU/SRO Hotels	9,525	5,391	3,467
Transitional Congregate Facilities	9,323	3,322	2,421
Non-Emergency Supported Housing Activity			
Scatter Site I	1,528	1,445	221
Permanent Congregate Facilities	1,320	1,284	262
Total	11,053	11,442	6,371

#### **Additional Housing Data: FY 25.4 FY 25.4 End**

Number of Commercial SRO Facilities	83 facilities / 2117 units
Number of Transitional Housing Providers	14 facilities / 774 units
Emergency Housing Facilities Inspected <sup>9</sup>	113
Average Length of Stay (number of days) for Emergency Placements <sup>10</sup>	145.0
Number of facilities used to provide emergency shelter placed on non-referral status	0
Number of facilities used to provide emergency shelter placed on discontinuance of use status	0

 <sup>&</sup>lt;sup>9</sup> The number of inspections includes a quarterly inspection and any follow-up inspections.
 <sup>10</sup> Average length of stay is based on exit date minus entry date.

# Quarterly Emergency Housing Data \* FY 25.4

Center	Referrals (Referrals to an emergency housing facility)	Placements (Indicates placements of at least one night in an emergency housing facility)		
Amsterdam	219	148		
Brownsville	156	109		
Coney Island	75	43		
Garrison	365	216		
Gramercy	122	87		
Greenwood	123	90		
Hamilton	161	103		
Housing Placement Unit	39	30		
Jerome	265	170		
Queensboro	107	81		
Serviceline	429	356		
Staten Island	12	9		
Total	2,073	1,442		

<sup>\*</sup> Of those clients that were referred to a facility and were not placed, the vast majority are no-shows.

# Non-Emergency Housing Data: Number of Days from Approval to Placement

FY 25.4

Center	0-15 days	16-30 days	31-45 days	46-75 days	76-100 days	101+ days	Total
Amsterdam	9	3	1	2	2	9	26
Brownsville	8	3	1	2	1	2	17
Coney Island	4	3	0	1	0	0	8
Garrison	26	3	2	5	1	3	40
Gramercy	3	1	1	0	3	2	10
Greenwood	4	3	0	0	1	1	9
Hamilton	7	2	1	1	1	2	14
Housing Placement Unit	2	0	0	0	0	0	2
Jerome	3	3	1	0	1	7	15
Queensboro	0	0	1	1	0	0	2
Staten Island	2	1	0	0	1	1	5
Total	68	22	8	12	11	27	148

#### **VOCATIONAL REHABILITATION ACTIVITY**

	Total for FY	
Vocational Rehabilitation Services Program:	25.4	FY 25
Computer Training	2	15
Individual Counseling Sessions	14	44
Job Club	0	2
Skills Day Sessions	7	24
Work Readiness Group	8	21

Clients With Earned Income <sup>11</sup>

**FY 25.4** 2,864

<sup>&</sup>lt;sup>11</sup> This number reflects all active Cash Assistance cases budgeted for income.

# Field Operations Staff

#### Total Number of Staff at End of FY 25.4

Center	Case Manager	Eligibility Specialist	PAA I	PAA II	PAA III	Sup I	Sup II	Sup III	Total Staff
Amsterdam	43	8	2	2	0	9	3	0	67
Brownsville	63	9	1	3	0	15	3	0	94
Coney Island	35	8	2	2	0	7	2	0	56
Garrison	117	27	7	2	1	21	5	1	181
Gramercy	28	3	2	2	0	4	2	0	41
Greenwood	37	13	2	1	0	12	3	0	68
Hamilton	42	8	2	2	0	11	3	0	68
Housing Placement Unit	8	0	0	3	2	1	1	0	15
Jerome	89	23	4	2	1	12	2	1	134
Queensboro	55	11	3	3	0	12	4	0	88
Serviceline	11	2	1	0	0	3	0	1	18
Staten Island	16	3	1	1	0	3	1	0	25
Total	544	115	27	23	4	110	29	3	855

# Case Staffing Ratio Based on Active Caseload \*

		Cases			Staff		Family/ Staff Caseload	Single/ Staff Caseload	Overall Staff Caseload
Center	Family	Single	Total	Family	Single	Total	Ratio	Ratio	Ratio
Amsterdam	104	2,416	2,520	5	50	55	20.8	48.3	45.8
Brownsville	527	3,600	4,127	21	63	84	25.1	57.1	49.1
Coney Island	185	2,347	2,532	5	41	46	37.0	57.2	55.0
Garrison	609	6,886	7,495	25	122	147	24.4	56.4	51.0
Gramercy	1	1,290	1,291	0	34	34	NA	37.9	38.0
Greenwood	228	2,972	3,200	10	45	55	22.8	66.0	58.2
Hamilton	119	2,427	2,546	6	51	57	19.8	47.6	44.7
Housing Placement Unit	0	72	72	0	6	6	NA	12.0	12.0
Jerome	515	5,578	6,093	20	84	104	25.8	66.4	58.6
Queensboro	229	3,156	3,385	8	64	72	28.6	49.3	47.0
Staten Island	78	616	694	3	17	20	26.0	36.2	34.7
Totals	2,595	31,360	33,955	103	577	680	25.2	54.4	49.9

<sup>\*</sup>Active caseload as of June 30, 2025.

# **Quarterly Fair Hearings FY 25.4**

Center	Hearings Requested	Decisions Rendered in Favor of Client	Compliance Within 30 Days	Compliance After 30 Days	Pending as of 6/30/25
Amsterdam	60	8	8	0	40
Brownsville	51	3	3	0	45
Coney Island	36	4	4	0	27
Garrison	115	11	11	0	91
Gramercy	26	3	3	0	20
Greenwood	46	8	8	0	32
Hamilton	43	0	0	0	32
Jerome	102	8	8	0	75
Queensboro	51	3	3	0	40
Staten Island	15	2	2	0	13
Total	545	50	50	0	415

Decisions Rendered in Favor of Client

50

Article 78 Decisions for Appellant 0