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FOR IMMEDIATE RELEASE

March 11, 2005

Contact: Natalie Millner (718) 595-6600

DEP Customer Service Borough Offices Extend Hours for Payment of Water Bills and Liens on Property

The New York City Department of Environmental Protection (DEP) is extending Customer Service borough office hours. Beginning Tuesday, March 15, 2005 through Monday, May 23, 2005, DEP borough offices will be open Monday through Thursday from 9:00 am to 7:00 pm and Friday, 9:00 am to 5:00. Customers may receive assistance concerning their lien sale notices for outstanding water and sewer charges and may pay their bills via check or money order (cash and credit cards will not be accepted). Customers may enter into payment agreements at the DEP borough locations listed below. DEP personnel will also be available at the Department of Finance (DOF) Business Centers during regular business hours to assist customers. Customers who wish to pay with cash must visit one of the DOF Business Centers; Credit card payments will not be accepted. Payments can also be made online at any of DOF Borough Business Centers or by mail, regardless of where the property is located. However, to ensure timely processing, DEP advises owners not to mail payments after Friday, April 29.

DEP Customer Service Borough office addresses are:

Bronx:	1932 Arthur Avenue, 6th floor
Brooklyn:	250 Livingston St , 8th Floor
Manhattan:	1250 Broadway, 8th Floor
Queens:	96-05 Horace Harding Expressway, Corona
Staten Island:	60 Bay Street, 6th floor

DOF Borough Business Centers are located at:

Bronx:	1932 Arthur Avenue
Brooklyn:	210 Joralemon St.
Manhattan:	66 John St.
Queens:	144-06 94 th Place
Staten Island:	350 St. Marks Place

MORE INFORMATION

05-05

NYC Department of **Environmental Protection** Communications & Intergovernmental Affairs

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