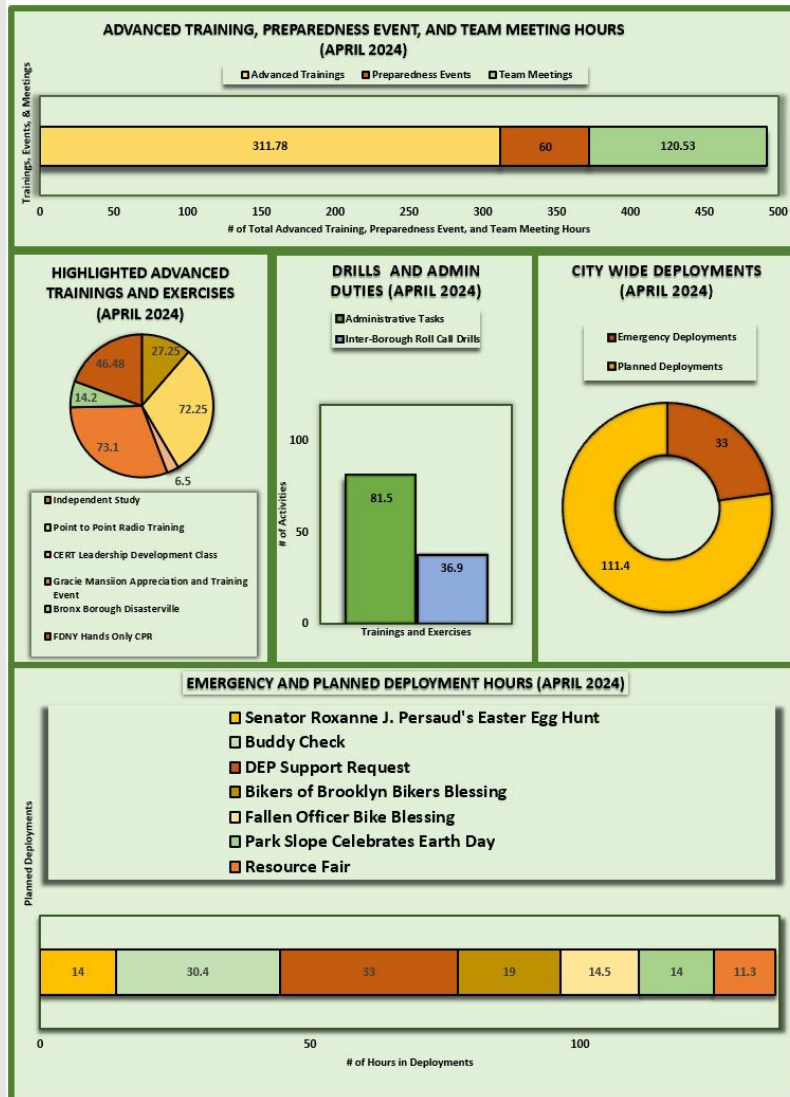


## April 2024 After-Action Report (AAR)



### MONDAY RADIO ROLL CALL

BOROUGH CHANNEL  
Manhattan

05/06/2024  
Queens

### Call Scenario:

Dose your Division have an emergency communication plan? if so what is it?

### Documents to Review:

[Citywide Radio Drill Refresher](#)

[Call signs per Radio](#)



April was Volunteer Recognition Month, and NYC CERT members made their presence felt across the city with nearly 800 hours of engagement! The incredibly productive month was filled with nearly 320 hours of advanced training, exercises, and drills.

The highlight was spent at Gracie Mansion, where members were honored for their 2023 support, and over 25 members were trained to support the Conservatory's 2024 events. The event garnered over 73 hours reported. Point-to-Point Radio Training was not far behind, with over 72 hours of advanced training as CERT members learned proper communication protocols and standard operating procedures. CERT members spent over 46 hours and upgraded their skills at the FDNY Hands-Only CPR training. Independent study reached over 27 hours, leadership development logged over 6 hours, and radio call drills had 37 hours of communications skill sharpened. The collaboration with the

The [NYC CERT Standard Operating Procedures \(SOPs\)](#) provides guidance and outlines policies and procedures for you and your team to follow.

[View and Download the Complete NYC CERT Basic Training](#)

NYCEM's Strengthening Communities partner, South Bronx Emergency Network (SBEN), at the Bronx Borough Disaster exercise was another highlight that logged over 14 hours of scenario emergency management, team building, and camaraderie.

Planned deployments had over 111 hours of CERT presence across New York City events. DEP support reached 33 hours in emergency deployment. Brooklyn Bikers had 24 hours of support for bike blessings. Earth Day celebrations, a resource fair, and Senator Persaud's Easter Egg Hunt added up over 39 hours of support in pedestrian safety and traffic management. Members also deployed for 60 hours engaged with the community at Ready New York Table events. Recruitment also reported 10 hours of community engagement.

All these deployments were successful thanks to the behind-the-scenes CERT Division preparation. Administrative duties logged over 80 hours of preparation for planned events with NYCEM staff, organization of Division reports, and preparing for team meetings. CERT Divisions reported 121 hours of monthly team meetings full of discussion of upcoming events, welcoming and acclimating new members, training, and planning the future of a successful team.

Keep up the exemplary work, Team. Your passion for making our city a more emergency-prepared and safer place is noted and appreciated. Thank you.



## Emergency Communications Month 2024: Resilient Together



This April, as we celebrate Emergency Communications Month, we are prioritizing the people who support the systems on which we rely and highlighting the role of emergency communications as a vital function. This year's theme, Resilient Together, highlights both the importance of emergency communications in building resilient critical infrastructure and the need to work together. CISA is also encouraging all emergency communications partners [read more...](#)



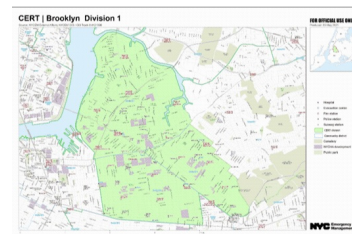
[Student Manual](#)



View the [NYC CERT Event Calendar](#) to see upcoming training, meetings, and planned deployments.

After you participate, be sure to [Submit Your Volunteer Hours!](#)

For more questions on how to submit your service hours you can view the [Hours Submission FAQs](#).



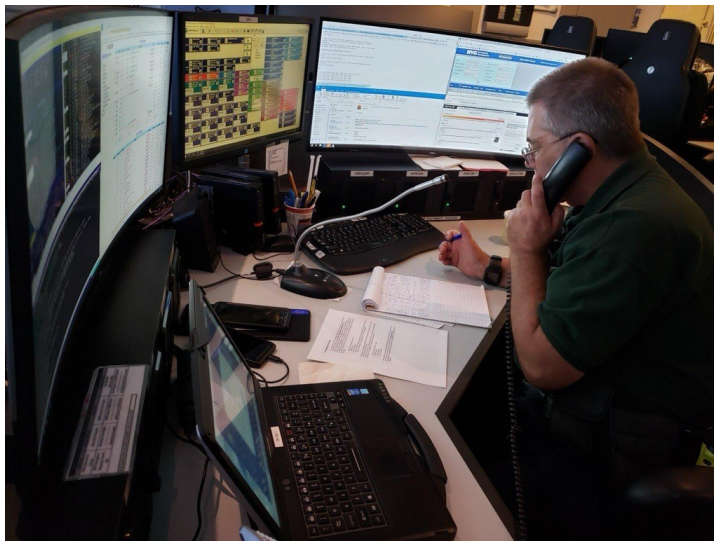
NYC CERT Division maps are available (pdf format) to support recruitment and preparedness planning in your community.

[Brooklyn](#) - [Bronx](#) - [Manhattan](#) - [Queens](#) - [Staten Island](#)

# READY NEW YORK

If your division is hosting or participating in an upcoming event, please complete the [Event Request form](#) to have your opportunity published through Eventbrite.com for members to register.





Thank you to the NYC CERT Radio Committee who continues to assist in radio operations training and guidance on CERT deployments.



## Ready for a Flash Flood?

Your NYC CERT Ready New York Liaison can submit a [Ready New York Material Request](#) for upcoming events.



### Update on Material requests

All requests will contain the following:

- My Emergency Plan - 50
- Hurricane Map - 50
- Notify NYC card - 50
- NYC CERT card - 50
- Give-a-ways will depend on availability

*Note: Ready New York plastic bags and tablecloths are no longer available.*

**Leadership:** Division 1 members' credentials are ready for pick-up! Also, if you have any members that graduated in July 2023 (cycle 44), please remember to schedule a pick-up, or permit them to schedule a pick-up for their permanent ID using this link: <https://on.nyc.gov/CERTpickup>

If the pick-up options do not work with your schedule, please reach out to: [desposito@oem.nyc.gov](mailto:desposito@oem.nyc.gov).

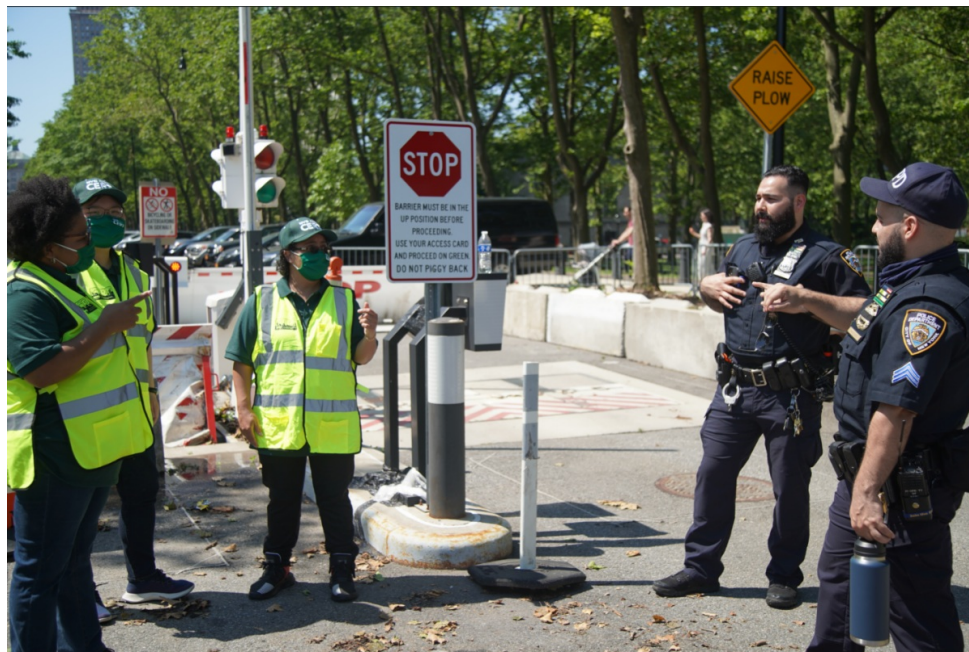


Get Notified with New York City's official source for information about emergency alerts and important city services. Download the free [Notify NYC](#) mobile app, available for [iOS](#) and [Android](#).



Intense bouts of rainfall in a short period of time can cause a flash flood. Don't Wait. Communicate. Get ready. [Make a plan.](#)

## Advanced Training announcement!



Advanced Traffic management is back!

### Learning Objectives

- Identify traffic intersection and construction hazards on your post.
- Understand basic principles of how to safely control an intersection.
- Understand how to properly address inquiries from the public.
- Understand how to handle emergency vehicles approaching you intersection.

**Gear:** CERT polo, Jacket, Baseball Cap and Safety Vest ( dress appropriately for the weather). Wear comfortable shoes for the exercise portion of the class.

**Please Note:** Traffic gloves will be provided

[Registration | Saturday, May 11, 2024 9AM](#)

## Send Us Your Photos!

*Please continue to share an and all photos and videos from your NYC CERT events at [on.nyc.gov/CERTupload](https://on.nyc.gov/CERTupload)*



Please note **Date (including year), Borough, Division (or team), Event, members included (if available).**

If you have any questions, please contact us at [cert@oem.nyc.gov](mailto:cert@oem.nyc.gov). Thank you!

## VOLUNTEER OPPORTUNITIES

### CERT Recruitment Event at Brooklyn Public Library



We are hosting a NYC CERT Recruitment event at the Brooklyn Public Library in Brooklyn on Wednesday, May 8th, from 12PM - 4PM, in an effort to build up recruitment in one of our focus areas for this year. If you are available to support this event, please register here:

[Registration | Wed, May 8th, 2024 12PM](#)

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### Flushing Preparedness Day



# Flushing Preparedness Day

**Wednesday, May 22  
11 AM - 2 PM**

**Queens Public Library at Flushing  
4117 Main St  
Flushing, NY 11355**

Learn Safety Tips  
Access Resources

Connect with Experts  
Win a Go Bag in our Raffle



Flushing Preparedness Day aims to promote emergency readiness and community resilience in the Flushing neighborhood. This event provides valuable resources and information to help residents effectively prepare for and respond to emergencies. Join us as we unite to enhance safety and preparedness in our community.

[Registration | Wed, May 22, 2024 11AM](#)

## Dyckman Running Club (DRC) Bridge the Gap Race Logistics/Info Table Support

DRC made a request for support with race logistics and to set up a CERT information/recruitment table at their Bridge the Gap Race in Washington Heights.

### Race Logistics Support:

[Registration | Sun, May 5, 2024 7:30AM](#)

### Information/Recruitment Table Support:

[Registration | Sun, May 5, 2024 7:30AM](#)





## Japan Parade

NYC CERT has been requested to assist the upcoming Japan Parade. Volunteers will support by directing marchers, floats and the movement of support and transport vehicles into and out of the dispersal area(s).

[Registration | Sat, May 11, 2024 11AM](#)

## Ready New York Presenter Training

The Ready NY Presenter Training is an advanced training course designed for CERT members interested in becoming a Ready NY presenter. The training concludes with a teach back portion where volunteers learn to be presenters.

[Registration | Thu, May 30, 2024 6:30 PM](#)

[Registration | Sat, Jun 1, 2024 9 AM](#)



## Brooklyn Half Marathon in Coney Island

The NYPD 60th Precinct Community Affairs Office has requested CERT assistance with pedestrian safety and traffic management.

[Registration | Sat, May 18, 2024 9:30AM](#)



## Fabulous Fifth Avenue Festival

NYPD 78th Precinct has requested NYC CERT volunteers to assist with pedestrian safety and traffic management during this annual event.

[Registration | Sun, May 19, 2024 10AM](#)







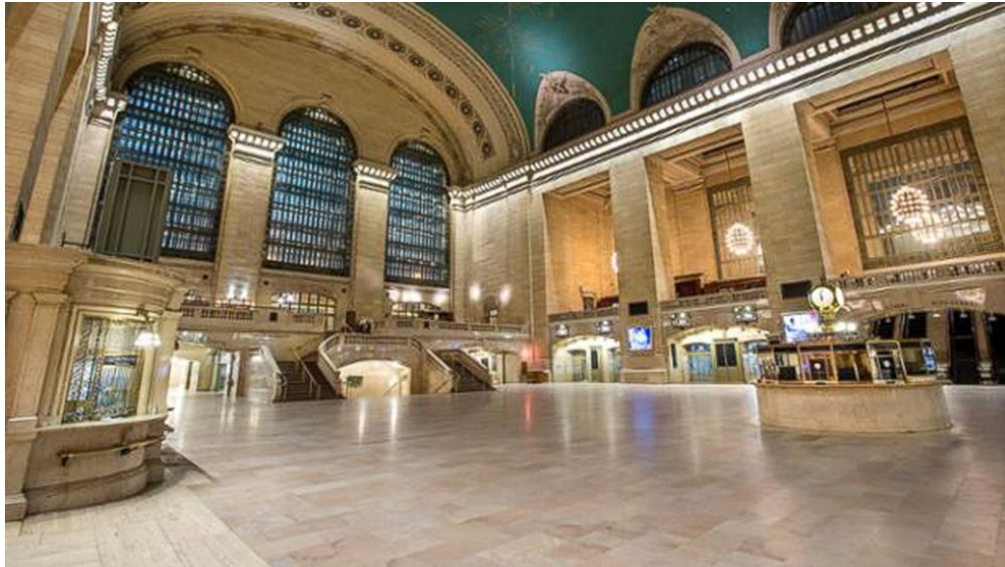
## Brooklyn's 157th Memorial Day Parade in Bay Ridge

CERT volunteers will assist the parade organizers with crowd control and traffic control along the parade route.

[Registration | Mon, May 27, 2024 10:00AM](#)

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## Grand Central Station Full Scale Exercise Support Survey



On the evening of June 25th, Grand Central Terminal will be closed for a full scale exercise. In past years, NYC CERT volunteers' participation helped to make the exercise a success. Volunteers can serve in a number of roles including live victims.

This form is to gauge interest from NYC CERT to determine if this is a role that interests our members. Depending on the response to this form, the decision will be made as to whether or not NYC CERT supports, so if you interested please click below!!

[CLICK HERE TO COMPLETE THE FORM](#)



## Brooklyn Cyclones Preparedness Events

The Brooklyn Cyclones have invited CERT, Ready NY and Notify NYC to table at Maimonides Park during several upcoming games. CERTs are being requested to join NYCEM staff to distribute NYC CERT recruitment materials with park visitors. Check out the dates below and register through the links provided. Game times vary by date.

[Registration | Sun, May 26, 2024 1:30PM](#)

[Registration | Fri, August 9, 2024 6:30PM](#)

[Registration | Sun, June 22, 2024 5:30PM](#)

[Registration | Sun, August 25, 2024 1:30PM](#)



[Registration | Mon, July 1, 2024 6:30PM](#)

[Registration | Wed, Sept 4, 2024 6:30PM](#)

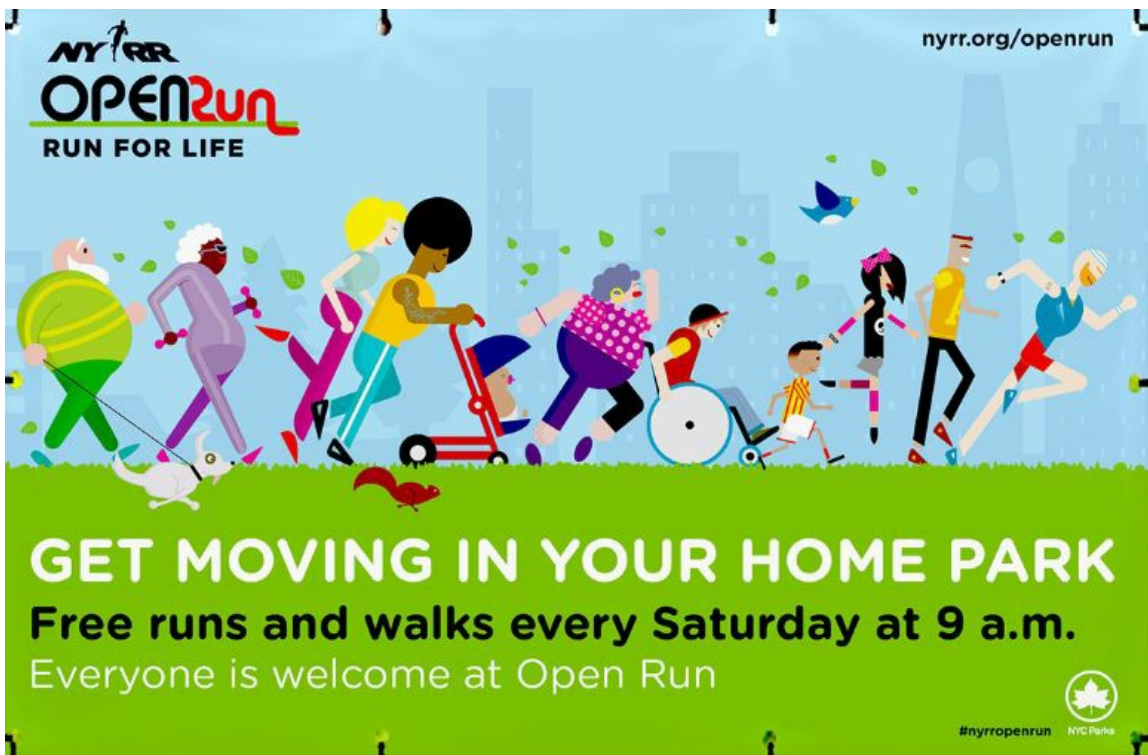
[Registration | Thurs, July 25, 2024 8:30AM](#)



### 6th Annual Knickerbocker Avenue Puerto Rican Day Parade

The Knickerbocker Ave Puerto Rican Day Parade committee requested CERT to assist with pedestrian traffic and support.

[Registration | Sun, June 9, 2024 11AM](#)



### NY Road Runners (NYRR) Open Runs Preparedness Events

NYRR shared several Open Run events with NYC CERT for staffing in June and July. CERTs are being requested to distribute Ready NY emergency preparedness literature and discuss pet preparedness with event attendees. Check out the dates below and register through the links provided.

Shift is 8:30am – 11am for all dates.

**READY  
NEW YORK**

#### Inwood Hill Park Support:

[Registration | Sat, June 22, 2024 8:30AM](#)

#### Crocheron Park Support:

[Registration | Sat June 29, 2024 8:30AM](#)

#### Highland Park Support:

[Registration | Sat, July 14, 2024 8:30AM](#)

# NYC CERT CALENDAR



## **Buddy Check**

As we close out a long year of volunteering to support your community and head into a new year with new challenges, please take some time to support one another. The best way to do that is by performing buddy checks.

What is a buddy check?

Taking the time to check on family and friends, especially those unable to leave their home for any reason. You might be surprised by the impact you'll have on those who you connect with.

## **[Report your Volunteer Hours](#)**

Search for *Buddy Check* Event



## **MENTOR PROGRAM**

**Are you interested in becoming a mentor to new NYC CERT members?**

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

Complete the [NYC CERT Mentor Program form](#) to let us know if you'd like to be a mentor or mentee.

Complete the [Matching Questionnaire](#) to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

[NYC CERT online platform](#) includes online courses to support volunteer growth.

Schedule free training for your Division here : [FDNY Smart Fire Safety](#).

[FEMA Region 2 \(R2\) Webinar Catalogue](#) includes all recorded webinars.

## **NYC CERT VOLUNTEER ACTIVITY**

### **Pandemic Game Night**

On May 1, 2024, CERT members gathered around to participate in the team-building game Pandemic. The night of strategic thinking and cooperation was kicked off by NYCEM's Chief of Staff, Yokarina Duarte. She thanked the members for their dedication to service and encouraged them to be innovative within the CERT program.



Two hours went by swiftly as the CERT members laughed, cooperated and focused on strategies to cure and eradicate the scenario of a global pandemic. Even Denise Esposito, CERT Specialist of Recruitment and Retention, joined in the fun. Game time was followed by a hot wash, led by CERT Program Manager of Training and Exercises, Anthony Escoto, which refocused the lens back on the emergency management lessons learned. Special thanks to Zoe E. Jasper, Brooklyn Division 4, who co-curated and facilitated the Pandemic Game Night.



## Point to Point Radio Training





This past Sunday, April 28, 2024, CERT members from all boroughs participated in the Point-to-Point Radio Training held at NYCCEM headquarters. CERT members learned radio etiquette protocols and standard operating procedures. They applied the new knowledge and skills in the hands-on training session. It was a successful and informative training for all involved.



[Download the NYC CERT Background](#) for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)



## THINGS TO KNOW

## How To Request NYC CERT



If approached to support an event in your community, the following steps must be taken:

- Event organizer submits an official request using the [NYC CERT External Request Form](#).
- NYC CERT Leadership *should not* submit form on behalf of the event organizer.
- For events lead by a NYC CERT Division, volunteer leadership (Ready New York Liaison, if a preparedness event) should submit this [Event Request form](#)

NYC CERT program staff will review all requests. If approved, program staff will add the volunteer opportunity to the [NYC CERT Event Calendar](#)

with a registration link. If more details are required for approval, program staff will use the contact information provided in the request form to connect with the organizer.

NYC CERT External Request Form: <https://on.nyc.gov/CERTrequest>

Find the NYC CERT Protocols here: [NYC CERT SOPs](#)

Schedule a meeting with NYCCEM staff: [NYC CERT Volunteer Support](#)



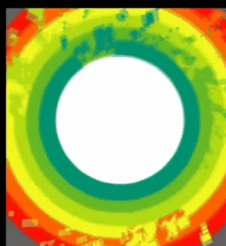
[NYCEM's YouTube page](#)  
[NYC CERT recruitment video](#)  
[2021 National Volunteer Week video](#)



[Resolve to Be Ready Calendar](#)  
Regular reminders in simple steps that can help you work preparedness into your busy schedule.



Listen to the all episodes of NYCEM's two podcasts, Prep Talk ([SoundCloud](#), [iTunes](#) & [Spreaker](#)) and ¡Prepárate! on [SoundCloud](#).



[KNOW YOUR ZONE](#) is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.



**JOSEPH PUPELLO**  
Director  
Volunteer Programs



**ANTHONY ESCOTO**  
Program Manager  
Training & Exercises



**DENISE ESPOSITO**  
Specialist  
Recruitment & Retention



**REGINA WILSON**  
Specialist  
CERT Leadership



**GABRIEN ZERVOS**  
Specialist  
Operations & Engagement



**AMY JOY ROBATEAU**  
AmeriCorps  
Member



**JAZMIN THOMAS**  
Specialist  
CERT Training

<i>Choose a Topic:</i>	<u><a href="#">CERT Pick-up (In-Person)</a></u>	<u><a href="#">NYC CERT Operations</a></u>	<u><a href="#">Advanced Training</a></u>	<u><a href="#">Exercises &amp; Tabletops</a></u>
<u><a href="#">General Questions</a></u>	<u><a href="#">CERT ID Questions</a></u>	<u><a href="#">Leadership Interest</a></u>	<u><a href="#">Borough Discussion</a></u>	<u><a href="#">Division Discussion</a></u>



NYC Emergency Management | [nyc.gov/emergencymanagement](https://nyc.gov/emergencymanagement)  
[\(Click here to view as a webpage\)](#)



**NYCEM**  
New York City Emergency Management

NYC Emergency Management Communications Network | 165 Cadman Plaza East, Brooklyn, NY  
11201

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