FY 2021 AGENCY QUARTERLY DIVERSITY AND EEO REPORT

Agency Name: NYC Department of Records and Information Services							
	 1st Quarter (July -September), due November 6, 2020 3rd Quarter (January -March), due April 30, 2021 		 2nd Quarter (October - Decemb 4th Quarter (April - June), due Ju 				
Prepare LaTonya	-	Director, Community & External Affairs/EEO Officer	lcjones@records.nyc.gov	212.341.6022			
Name		Title	E-mail Address	Telephone No.			
Date Submitted:							
FOR DC	AS USE ON	ILY: Date Received:					

INSTRUCTIONS FOR FILLING OUT QUARTERLY REPORTS FY 2021

[NOTE: These forms are cumulative. For Q2, Q3 and Q4 use previous quarter's submission to update]

- 1. Please save this file as 'XXXX Quarter X FY 2021 DEEO Quarterly Report.Part I' where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity and EEO Training Summary" details in the attached Excel file. Under Section 10 ("Other"), include training classes coorganized or co-sponsored by your agency EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Mark progress in check boxes in the column for the current quarter. NOTE: DELAYED = behind schedule; DEFERRED = put off until later when better resources become available.
- 4. Please save the Excel file as 'XXXX Quarter X FY 2021 DEEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.

PARTI: NARRATIVESUMMARY

I. COMMITMENT AND ACCOUNTABILITY STATEMENT BY THE AGENCY HEAD

Distributed to all agency employees?	🛛 Yes, On (Date): _12/7/2020	🗌 No
	🖾 By e-mail	
	Posted on agency intranet	
	Other	

II. <u>RECOGNITION AND ACCOMPLISHMENTS</u>

The agency recognized employees, supervisors, managers, and units demonstrating superior accomplishment in diversity and equal employment opportunity through the following:

Diversity & EEO Awards

□ Diversity and EEO Appreciation Events

□ Public Notices

□ Positive Comments in Performance Appraisals

Other (please specify): ______

* Please describe D&EEO Awards and/or Appreciation Events below:

III. WORKFORCE REVIEW AND ANALYSIS

1. Agency Headcount as of the last day of the quarter was:

Q1 (9/30/2020):	74	Q2 (12/31/2020):	71

- Q3 (3/31/2021): ____64____ Q4 (6/30/2021): _____
- 2. Agency reminded employees to update self-ID information regarding race/ethnicity, gender, and veteran status.

3. The agency conducted a review of the dashboard sent to the EEO Officer with demographic data and trends, including workforce composition by job title, job group, race/ethnicity and gender; new hires, promotions and separation data; and utilization analysis.

Yes, On (Dates):	<u> 10/16/2020 </u>	1/6/2021	4/5/2021	
The review was	🛛 Human Resources	🛛 Human Resources	🗆 Human Resources	Human Resources
conducted with:	🛛 Agency Head	🛛 Agency Head	Agency Head	Agency Head
	🗌 General Counsel	🗌 General Counsel	🗌 General Counsel	General Counsel
	☑ Other _Agency Attorney	Other _Agency Attorney	□ Other	□ Other
	Not conducted	Not conducted	Not conducted	□ Not conducted

IV. EEO, DIVERSITY, INCLUSION, AND EQUITY INITIATIVES FOR FY 2021

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity and EEO Plan for FY 2021 - <u>Proactive Strategies to Enhance Diversity, EEO and Inclusion</u>:

A. WORKFORCE:

Please list the Workforce Goal(s) included in <i>Section</i> <i>IV: Proactive Strategies to Enhance Diversity, EEO and</i> <i>Inclusion,</i> which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others):	 Please describe the steps that your agency has taken to meet the Workforce Goal(s) set/declared in your plan. Include steps that were taken or considered to build an inclusive and sustainable pipeline for your agency across all levels. 	Q1 Update	Q2 Update	Q3 Update	Q4 Update
The agency will utilize a consultant and/or partner with a sister agency to host facilitated conversations on race and racism in the workplace among all staff interested in participating. The agency surveyed staff in the spring of 2020 and more than 61% of staff were interested being part of such a discussion.	The agency head invited all agency staff to attend the following training hosted by Workwell/Office of Labor Relations on April 28, 2021: Conversations that Matter: Responding to Racism.	 Planned Not started Ongoing Delayed Deferred Completed 			
The agency will continue to offer expanded training opportunities aimed at improving staff skills, particularly in ways related to their work function, coping, communication, and agency diversity and inclusion goals.	Relevant trainings offered by the Department of Citywide Administrative Services, Workwell/Office of Labor Relations, and other organizations are disseminated to all staff by the training coordinator, EEO Officer and agency head.	 Planned Not started Ongoing Delayed Deferred Completed 			
The agency will continue to explore potential benefits to launching agency LinkedIn site to aid in expanded and more equitable recruitment.	The agency's LinkedIn account was established on March 15, 2021. The account is used to amplify employment, procurement, and contract opportunities; conduct targeted outreach for roles in job categories with an under-	 Planned Not started Ongoing Delayed Deferred Completed 			

	utilization; and share current agency projects.					
Describe steps that were taken or considered to address underutilization identified through quarterly workforce reports. Please list Job Groups where underutilization exists in the current quarter.						
The New York City Department of Records and Information Services placed the following new job postings in this quarter: Book Conservator (contractor), Procurement Analyst (Job ID #460269 – city vacancy), Digitization Technician (contractor), and Neighborhood Stories Project Coordinator (contractor). The agency has an underutilization in the following job categories: clerical and management specialists. The Procurement Analyst hiring is not in a job category with underutilization and the other roles are grant-funded contractor roles, which will also not impact the agency's utilization.						

B. WORKPLACE:

Please list the Workplace Goal(s) included in <i>Section</i> <i>IV: Proactive Strategies to Enhance Diversity, EEO and</i> <i>Inclusion,</i> which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys):	 Please describe the steps that your agency has taken to meet the Workplace Goal(s) set/declared in your plan. Include steps that were taken or considered to create an inclusive work environment that values differences that each of your unique employees brings to work, and to maintain focus on retaining talent across all levels. 	Q1 Update	Q2 Update	Q3 Update	Q4 Update
The agency is working to ensure that appropriate	The agency continued to update its office	Planned			
measures (including procedures and tools) are in	spaces in Brooklyn and Queens.	□ Not started			
place to promote safe and productive work	Construction continued but was delayed.	🛛 Ongoing	\boxtimes	\boxtimes	
environments at our offices, warehouses and	The agency hasn't moved its collections in	Delayed			
		Deferred			
while teleworking. In FY 2021, the agency is	Brooklyn into the new workspace as of	Completed			

continuing extensive plans to improve the workspace environment. As part of this renovation, the agency is currently planning upgrades to our two off-site locations in Brooklyn and Queens, which will involve the creation of new modern offices and a move to a climate-controlled setting.	yet.					
		Planned Not storted				
		Not started Ongoing				
		□ Delayed				
		Deferred				
		Completed				
		Planned				
		□ Not started				
		Delayed				
		Deferred				
		Completed				
Please specify any other EEO-related activities during the quarter (e.g., postings, meetings, cultural programs promoting diversity, newsletters/articles, etc.) and describe briefly the activities, including the dates when the activities occurred.						
In March 2021, the HR Administrator and EEO Officer attended the Department of Citywide Administrative Services week-long HR/EEO Conference. In March 2021, the agency hosted a film screening and panel discussion in connection with its WomensActivism.NYC project in honor of Women's History Month.						

C. COMMUNITY:

Please list the Community Goal(s) included in <i>Section</i> <i>IV: Proactive Strategies to Enhance Diversity, EEO</i> <i>and Inclusion,</i> which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., community outreach and engagement, MWBE participation and customer satisfaction surveys):	 Please describe the steps that your agency has taken to meet the Community Goal(s) set/declared in your plan. Include steps that were taken or considered to establish your agency as a leading service provider to the citizens of New York City focused on inclusion and cultural competency, while reflecting the vast communities that are served. 	Q1 Update	Q2 Update	Q3 Update	Q4 Update
The agency will build on outreach efforts to various communities in the five boroughs, including the continuation of the WomensActivism.NYC and Neighborhood Stories projects – which have transitioned to virtual formats. The agency is also working to expand its collaborations with local K-12 by adding curriculum aides to its website for use by educators, partnering with local schools to participate in #20000by2020 campaign, and providing tours to elementary students of our Brooklyn Bridge materials. In this effort, the agency has engaged interns for educational and community outreach projects through the following programs: CUNY Service Corp, Futures and Options, and PENCIL. The agency has also engaged a Volunteer Outreach Coordinator to work on the above projects, through the NYC Service program.	In March 2021, the agency hosted a film screening and panel discussion in connection with its WomensActivism.NYC project in honor of Women's History Month. The agency also launched our Lunch and Learn Series – which are monthly conversations with agency staff and special guests on the collections of the Municipal Archives and Library, as well as the history of New York City. On March 30, 2021, the event centered the Municipal Archives' collection of the Department of Buildings' architectural plans and drawings. The agency's volunteer outreach coordinator continued to engage volunteers in the WomensActivism.NYC and Neighborhood Stories projects.	 Planned Not started Ongoing Delayed Deferred Completed 			

		Planned				
		Not started				
		Ongoing				
		Delayed				
		Deferred				
		Completed				
		Planned				
		Not started				
		Ongoing				
		🗆 Delayed				
		Deferred				
		Completed				
Please specify any other Community-directed activities during the quarter (e.g., meetings, educational and cultural programs, promotion of agency services, community fairs, etc.) and describe briefly the activities, including the dates when the activities occurred.						
The agency hosted or participated in the following events: "The Incorrigibles" Film Screening & Panel Discussion (March 25, 2021); and Lunch & Learn: The Dept. of Buildings' Architectural Plans Collection (March 30, 2021).						

V. <u>RECRUITMENT</u>

A. RECRUITMENT EFFORTS

Please list Recruitment Strategies and Initiatives which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training):	Please describe the steps that your agency has taken to meet the Recruitment Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Review policies, procedures, and practices related to targeted outreach and recruitment. Review underutilization in job groups to inform recruitment efforts. Identify resources to bolster efforts aimed at increasing the effectiveness of diversity recruitment. Assess agency job postings to ensure appropriate diversity, inclusion, and equal opportunity employer messaging.	The EEO Officer reviews the agency's quarterly workforce statistics and circulates them to the agency head, HR Administrator and agency attorney for review. Moreover, the EEO Officer, HR Administrator, and agency attorney meet once a month to discuss ongoing concerns, including underutilization and new recruitment strategies.	 Planned Not started Ongoing Delayed Deferred Completed 			
Share job vacancy notices with the Mayor's Office for People with Disabilities at <u>nycatwork@mopd.nyc.gov</u> , (212) 788-2830 and ACCES VR by sending the job vacancy notices to Maureen Anderson at	The agency EEO Officer provided this information to the administrative unit, whom will disseminate future posts to both contacts.	 Planned Not started Ongoing Delayed Deferred Completed 			

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Maureen.Anderson@nysed.gov (212) 630-2329 so they can share it with their clients.				
If your agency is an eHire agency, post ALL vacancies on NYC Careers. Ensure that agency personnel involved in both the discretionary and the civil service hiring process have received: Structured Interviewing and Unconscious Bias training. Assess recruitment efforts to determine whether such efforts adversely impact any particular group.	job postings. The HR Administrator and EEO Officer work closely together to ensure that all staff involved in the hiring process have received structured interviewing and unconscious bias	 Planned Not started Ongoing Delayed Deferred Completed 		

B. INTERNSHIPS/FELLOWSHIPS

Type of Internship\Fellowship	Total	Race/Ethnicity* [#s] * Use self-ID data	Gender* [#s] [N-B=Non-Binary; O=Other; U=Unknown] * Use self-ID data
Urban Fellows			M F N-B O U
Public Service Corps	1	1 Hispanic	MF_1_N-BOU
Summer College Interns			M1_F _1N-BOU1_
Summer Graduate Interns			M_1F_1_N-BOU
Other (specify): Futures and Options CUNY Service Corp Legal Interns	8 (4) (2) (2)	4 Unknown 2 Black 1 Asian 1 Asian	M F _6 N-B O U _2

C. 55-A PROGRAM

The agency uses the 55-a Program to hire and retain qualified individuals with disabilities.

Currently, there are __0_ [number] 55-a participants.

During the 1st Quarter,	a total of0	[number] new applications for the	e program were received.
During the 1st Quarter	participants	left the program due to [state reas	sons]

During the 2nd Quarter, a total of ____ [number] new applications for the program were received. During the 2nd Quarter ___ participants left the program due to [state reasons] _____.

During the 3rd Quarter, a total of ____ [number] new applications for the program were received. During the 3rd Quarter ___ participants left the program due to [state reasons] _____.

During the 4th Quarter	r, a total of _	[number] new ap	plications for th	ie program w	ere received.
During the 4th Quarter	r particip	ants left the program	due to [state re	easons]	·

The 55-a Coordinator has achieved the following goals:

- Disseminated 55-a information by e-mail: □ Yes ⊠ No in training sessions: □ Yes ⊠ No on the agency website: □ Yes ⊠ No through an agency newsletter: □ Yes ⊠ No
- 2.

3.

VI. <u>SELECTION (HIRING AND PROMOTION)</u>

Please review Section VI of your Annual Plan and describe your activities for this quarter below:

Please list additional Selection Strategies and Initiatives which you set/declared in your FY 2021 Diversity and EEO Plan (include use of structured interview, EEO or APO representatives observing interviews, review of placements, review of e-hire applicant data)	Please describe the steps that your agency has taken to meet the Selection (Hiring and Promotion) Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Career Counseling: Advising employees of opportunities for promotion and career development; Notification of promotion/transfer opportunities	The HR Administrator offers weekly open office hours, in addition to by- appointment meetings – to discuss staff concerns, goals, and needs re: their careers. This is being offered virtually, as staff continue to telework or observe social distancing in the workplace.	 Planned Not started Ongoing Delayed Deferred Completed 			
Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires), especially for mid- and high-level discretionary positions.	The EEO Officer or other EEO staff serve as observers on hiring panels, whether they are filled through civil service lists or using the eHire platform. The EEO Officer and HR Administrator review and approve all interview questions as part of a structured interview process. The HR Administrator and EEO Officer are developing a plan for reviewing the agency's promotion process.	 Planned Not started Ongoing Delayed Deferred Completed 			

Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires) filled through civil service lists	The EEO Officer will work with the HR Administrator to assess promotions post- appointment on an annual basis. The EEO Officer or other EEO staff serve as observers on hiring panels, whether they are filled through civil service lists or using the eHire platform. The EEO Officer and HR Administrator review and approve all interview questions as part of a structured interview process.	 Planned Not started Ongoing Delayed Deferred Completed 		
Describe the role of agency EEO Officer and other EEO staff in the selection of candidates for appointment or promotion (pre- and post- appointment)	The EEO Officer and other EEO staff are not involved in the selection of candidates for appointment or promotion, pre- appointment. The EEO Officer will work with the HR Administrator to assess promotions post-appointment on an annual basis.	 Planned Not started Ongoing Delayed Deferred Completed 		
Analyzing the impact of layoffs or terminations on racial, gender and age groups	The EEO Officer completed an analysis of the impact of potential layoffs at the agency in Quarter 1. In the end, no layoffs were implemented due to City negotiations.	 Planned Not started Ongoing Delayed Deferred Completed 		
Other:		 Planned Not started Ongoing Delayed Deferred Completed 		

DORIS FY 2021 Diversity and Eq	DORIS FY 2021 Diversity and Equal Employment Quarterly Report				
During this Quarter the Agency activities included:	# of Vacancies	#10_	#_12 #_	12_	#
	# of New Hires	#_0	#0 #_	0	#
	# of New Promotions	#0	#0_ #_	0	#

VII. <u>TRAINING</u>

Please provide your training information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

VIII. <u>REASONABLE ACCOMMODATION</u>

Please report all reasonable accommodation requests and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: <u>https://mspwva-dcslnx01.csc.nycnet/Login.aspx</u>

IX. COMPLIANCE AND IMPLEMENTATION OF REQUIREMENTS UNDER EXECUTIVE ORDERS AND LOCAL LAWS

A. EXECUTIVE ORDER 16: TRAINING ON TRANSGENDER DIVERSITY AND INCLUSION

Please provide E.O. 16 Training Information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

B. LOCAL LAW 92: ANNUAL SEXUAL HARASSMENT PREVENTION TRAINING

Please provide Sexual Harassment Prevention Training Information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

C. LOCAL LAW 97: ANNUAL SEXUAL HARASSMENT REPORTING

• ,	s entered the sexua on as they occur.	Il harassment Complain	It Data in the DCAS City	wide Complaint Tracking System and updates
Q1 🛛	Q2 🛛	Q3 🛛	Q4 🛛	
☐ The agency has as they occur.		of complaints in the DC	CAS Citywide Complaint	Tracking System and updates the information
oxtimes The agency en	sures that complain	ts are closed within 90	days.	
• •	•		ywide Complaint/Reasc 01.csc.nycnet/Login.asp	onable Accommodation Tracking System by <u>x</u>

D. LOCAL LAW 101: CLIMATE SURVEY

Please provide a short description of your efforts to analyze the results of climate survey in your agency.

Describe any follow-up measures taken to address the results of the climate survey:

In the 2018 climate survey, it was recommended that we continue to increase EEO awareness at the agency, ensure employees are aware of the process of making a complaint, and compare our agency-specific results to the city-wide results to determine gaps. The agency has moved to requiring annual EEO awareness training, which is completed by all staff, consultants, and interns. This – along with the annual agency head commitment to EEO – which was issued in December 2020 – inform staff about the process. This will be followed by meetings between the directors and their teams to further clarify EEO at the agency. The Climate Survey results were evaluated at a senior staff meeting and it was noted that the agency fared well overall. Also, steps taken to

address risk (previously identified) may address issues identified in the Climate Survey.

X. AUDITS AND CORRECTIVE MEASURES

Please choose the statement that applies to your agency.

The agency is <u>NOT</u> involved in an audit conducted by NYC EEPC or another governmental agency specific to our EEO practices.

□ The agency is involved in an audit; please specify who is conducting the audit: ______.

Attach the audit recommendations by NYC EEPC or the other auditing agency.

The agency has submitted or will submit to OCEI an amendment letter, which shall amend the agency plan for FY 2021.

APPENDIX: [AGENCY NAME] EEO PERSONNEL DETAILS

EEO PERSONNEL FOR _____ QUARTER, FISCAL YEAR 2021

A. PERSONNEL CHANGES

Personnel Changes this Quarter: 🛛 No Changes		Number of Additions:		Number of Deletions:			
Employee's Name & Title							
Nature of change	□ Addition □ Deletion		□ Addition	□ Deletion	□ Addition	Deletion	
Date of Change in EEO Role	Start Date or Termination Da	Start Date or Termination Date:		Start Date or Termination Date:		Start Date or Termination Date:	
NOTE: Please attach CV/Resume of new staff to this report							
For New EEO Professionals:							
Name & Title							
EEO Function	□ EEO Trainer □ EE	O Counselor O Investigator her: (specify)	 EEO Officer EEO Trainer 55-a Coordina 	 EEO Counselor EEO Investigator other: (specify) 	 EEO Officer EEO Trainer 55-a Coordir 	 EEO Counselor EEO Investigator Other: (specify) 	
Proportion of Time Spent on EEO Duties	□ 100% □ Other:	(specify %):	□ 100%	□ Other:(specify%):	□ 100%	□ Other:(specify%):	
Completed Trainings:							
EEO Awareness Diversity & Inclusion IgbTq: The Power of Inclusion Sexual Harassment Prevention Unconscious Bias	Yes No Yes No		□ Yes □ Yes □ Yes □ Yes □ Yes	 No No No No No No 	□ Yes □ Yes □ Yes □ Yes □ Yes	 No No No No No No No 	
Training Source(s):	□ DCAS □ Agency □	Other		Agency 🗆 Other	DCAS	Agency 🛛 Other	

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B. <u>CONTACT INFORMATION (Please list ALL current EEO professionals)</u>

DIVERSITY AND EEO STAFFING IN [AGENCY NAME] AS OF QUARTER FY 2021 *

EEO\Diversity Role	Name	<u>Civil Service Title</u>	% of Time Devoted to EEO & Diversity <u>Functions</u>	Office E-mail Address	<u>Telephone #</u>
EEO Officer	LaTonya Jones	Community Coordinator	30%	LCJones@records.nyc.gov	212.341.6022
ADA Coordinator	Naomi Pacheco	Administrative Manager M1/M2	2%	napacheco@records.nyc.gov	212-788-8622
Disability Rights Coordinator	Naomi Pacheco	Administrative Manager M1/M2	5%	napacheco@records.nyc.gov	212-788-8622
Disability Services Facilitator	Raul Flores	Community Coordinator	2%	rflores@records.nyc.gov	212.341.6027
55-a Coordinator	Naomi Pacheco	Administrative Manager M1/M2	1%	napacheco@records.nyc.gov	212-788-8622
Career Counselor	Naomi Pacheco	Administrative Manager M1/M2	5%	napacheco@records.nyc.gov	212-788-8622
EEO Counselor	Urmi Udeshi	Public Records Aide	8%	uudeshi@records.nyc.gov	212-788-8634
EEO Counselor	Michael Lorenzini	Associate Staff Analyst	4%	mlorenzini@records.nyc.gov	212-788-8576
EEO Counselor	Wai Yu (Julie) Chau	Clerical Associate	3%	wchau@records.nyc.gov	212-788-8619
Training Liaison	Naomi Pacheco	Administrative Manager M1/M2	5%	napacheco@records.nyc.gov	212-788-8622
Other (describe)					
		 ied role). You may insert additional e	ntuine on uncoded. Title	antona ta tha airil ann ina titla.	f there is an

* Please note changes (new personnel filling the specified role). You may insert additional entries as needed. Title refers to the civil service title. If there is an EEO\Diversity role that your staff performs that is not on the list above you may indicate it on the chart.